

ORIGINAL

MEMORANDUM

January 8, 1999.

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (MILLER) *Jam*

RE: DOCKET NO. 980897-TI - Initiation of show cause proceedings against Least Cost Routing, Inc. d/b/a Long Distance Charges for violation of Rule 25-4.118, F.A.C., Interexchange Carrier Selection.

Attached is a **SETTLEMENT LETTER FROM LONG DISTANCES CHARGES, dated November 10, 1998**, to be filed in the above-referenced docket.

JAM
Attachment

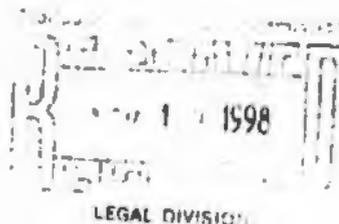
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FPSC-RECORDS/REPORTING

LONG DISTANCE CHARGES, INC.

November 10, 1998

Ms. Cathy Bedell
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee FL 32399



Re: Docket No. 980897-TI

Dear Ms. Bedell:

Long Distance Charges ("LDC") received your letter dated November 4, 1998. LDC accepts the condition that no marketing be done in Florida for the next three (3) years ~~in~~ return for a settlement of Seventy Thousand Dollars (\$70,000). As LDC believes you are aware, LDC stopped marketing in June 1998 and has no plans to begin marketing again. If after three years LDC should decide to consider marketing in Florida, LDC will first seek written approval from the Florida Public Service Commission.

With regard to the other issue you raised in your letter LDC believes that all complaints have been fully resolved either through a re-rating of the phone bill or a complete and full refund. LDC understands that since LDC stopped marketing in June 1998 it will take a few months for the complaints to show any significant decrease. However LDC's customer service department has already shown a dramatic decrease. In a report LDC received from the Florida PSC dated November 9, 1998 LDC has no unresolved complaints. Two of the entries on the report do not belong to LDC but rather to Least Cost Routing of Clearwater Florida. LDC has and will continue to rectify any and all complaints from Florida consumers.

Please advise to whom the check should be made out and when the settlement document will be available for us to sign. The check is available upon request by the Florida PSC.

LDC appreciates the Florida PSC willingness to work with LDC to get this problem resolved.

Sincerely,



Mr. Ned Gershenson
President

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