

ORIGINAL

DOCKET NUMBER: 971279-TC MARK D. RIDLEY

WITNESS: KELLY BIEGALSKI

DATE FILED: MARCH 16, 1999

ACK _____

AFA _____

APP _____

CAF _____

CMU _____

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SEC 1

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DOCUMENT NUMBER-DATE

03323 MAR 16 89

FPSC-RECORDS/REPORTING

DIRECT TESTIMONY OF KELLY BIEGALSKI

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Q. Please state your name, position, and business address?

A. My name is Kelly Biegalski. My position title is Regulatory Analyst III in the Division of Communications. My business address is 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0850.

Q. How long have you been employed at the Florida Public Service Commission?

A. I started employment in December of 1996.

Q. Please explain your responsibilities.

A. I am responsible for the certification of telecommunications companies as defined in Section 364.02, Florida Statutes.

I am also responsible for ensuring that the telecommunications companies comply with the requirements of the Florida Administrative Code and the policies of the Commission.

Q. What is the purpose of your testimony?

A. The purpose of my testimony is to establish that Mr. Mark Ridley had knowledge that he was delinquent on his regulatory assessment fees for the year 1996. Furthermore, my testimony addresses whether Mr. Ridley should be held responsible for these fees and whether Mr. Ridley should be fined or have his certificate canceled for this delinquency.

Q. Would you please explain the circumstances that brings this matter before the Commission?

A. Mr. Ridley holds Pay Telephone Certificate Number 3905. On December 18, 1994, the Commission granted Mr. Ridley his certificate. (KB-1)

On June 3, 1997, the Division of Administration mailed a certified

1 letter to Mr. Ridley informing him that he was delinquent on his regulatory
2 assessment fees for the year 1996. The letter was returned by the United
3 States Postal Service stamped "unclaimed". (KB-2) Apparently, Mr. Ridley
4 failed to update his mailing address and telephone number with the Commission.
5 On November 18, 1997, the Commission issued Order No. PSC-97-1454-FOF-TC to
6 cancel Mr. Ridley's pay telephone certificate. (KB-3) Mr. Ridley filed a
7 protest regarding the cancellation of his pay telephone certificate via e-mail
8 on December 4, 1997. (KB-4) In this e-mail, Mr. Ridley updated his mailing
9 address. In response to Mr. Ridley's protest, staff mailed a letter dated
10 June 1, 1998, informing Mr. Ridley the amount due for the delinquent
11 regulatory assessment fees and requested Mr. Ridley provide staff with an
12 updated telephone number. (KB-5) Mr. Ridley did not respond to this letter,
13 and staff then mailed a certified letter on July 27, 1998, informing Mr.
14 Ridley of staff's intention to cancel his pay telephone certificate. This
15 letter was signed for and received on March 8, 1998, but to date staff has not
16 received a response. (KB-6) In addition, staff tried unsuccessfully to reach
17 Mr. Ridley through the telephone number listed in the Master Commission
18 Directory as well as searching for a telephone number, address and internet
19 e-mail address via the internet.

20 Q. Do you believe the Commission should fine Mr. Ridley for his delinquent
21 1996 regulatory assessment fees?

22 A. No.

23 Q. Why is a fine not appropriate?

24 A. Although the initial staff recommendation to the Commission was to fine
25 or cancel Mr. Ridley's certificate for his delinquent regulatory assessment

1 | fees. I now believe that the Commission should simply cancel Mr. Ridley's
2 | certificate.

3 | Q. Why do you believe the Commission should cancel Mr. Ridley's
4 | certificate?

5 | A. I believe the Commission should cancel Mr. Ridley's certificate because
6 | although he provided staff with an updated mailing address, he has failed to
7 | respond to staff's inquiries regarding his pay telephone certificate. Mr.
8 | Ridley's protest was in the form of an internet e-mail sent to the Division
9 | of Consumer Affairs. In this e-mail, Mr. Ridley states that he has moved to
10 | Japan. The e-mail had no return address listed. Staff believes that even
11 | though Mr. Ridley has moved out of the country, he is not relieved of the
12 | responsibilities associated with being a certificated pay telephone provider
13 | in the State of Florida. In addition, Mr. Ridley did not participate in the
14 | staff Issue Identification workshop which was held on February 16, 1999.

15 | Furthermore, Mr. Ridley is not only delinquent on his regulatory
16 | assessment fees for the year 1996, but to date, he has not submitted the
17 | regulatory assessment fees for the years 1997 and 1998. Mr. Ridley's payment
18 | history indicates a consistent inability to pay his regulatory assessment fees
19 | in a timely fashion, if at all. (KB-7) Mr. Ridley has consistently failed to
20 | pay past due fees as well as the penalty and interest assessed for such
21 | delinquency. Mr. Ridley has received regular and adequate notice of his
22 | delinquent fees.

23 | Therefore, it appears that Mr. Ridley failed to meet the requirements
24 | of Chapter 364, Florida Statutes, and the Commission's rules pertaining to pay
25 | telephone service. (KB-8) Accordingly, I believe that Mr. Ridley's

1 | certificate should be canceled.

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3 | Q. Does that conclude your testimony?

4 | A. Yes.

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for Pay)	
Telephone Certificate.)	
George F. Papania)	DOCKET NO. 941068-TC
Eileen Cantrill d/b/a Zone Phone)	DOCKET NO. 941071-TC
Company)	
H. Cartman)	DOCKET NO. 941072-TC
Rossi's Gourmet Italian Food,)	DOCKET NO. 941089-TC
Inc.)	
Diana Lynn Forbes Khalili)	DOCKET NO. 941090-TC
Annie's Club 98, Inc.)	DOCKET NO. 941091-TC
Mark D. Ridley)	DOCKET NO. 941098-TC
Rotunno's Sandollar Phones, Inc.)	DOCKET NO. 941105-TC
)	
)	ORDER NO. PSC-94-1436-FOF-TC
)	ISSUED: November 23, 1994

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
 SUSAN F. CLARK
 JOE GARCIA
 JULIA L. JOHNSON
 DIANE K. KIESLING

NOTICE OF PROPOSED AGENCY ACTION
ORDER GRANTING PAY TELEPHONE CERTIFICATES

BY THE COMMISSION:

NOTICE IS HEREBY GIVEN by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

Each of the entities listed in the caption of this Order have filed applications for certificates to provide pay telephone service. These applications were filed pursuant to Section 364.3375, Florida Statutes, which provides that no person may provide pay telephone service without first obtaining from this Commission a certificate authorizing the provision of such service, in accordance with Section 364.335, Florida Statutes, and Rule 25-24.511, Florida Administrative Code.

ORDER NO. PSC-94-1436-FOF-TC
DOCKETS NOS. 941068-TC, 941071-TC, 941072-TC, 941089-TC, 941090-TC,
941091-TC, 941098-TC, 941105-TC
PAGE 2

Upon review, we find that these applications contain the information required for certification as set forth in Sections 364.3375 and 364.335, Florida Statutes, and Rule 25-24.511, Florida Administrative Code. Accordingly, we propose to grant, to each of the entities listed in the caption of this Order, a certificate to provide pay telephone service consistent with the conditions and requirements set forth in Rules 25-24.505 through 25-24.520, Florida Administrative Code.

The dockets listed in this Order will be closed following the expiration of the period specified in the Notice of Further Proceedings or Judicial Review section of this Order unless an appropriate petition, protesting a specific application, is filed by one whose substantial interests may or will be affected by this proposed agency action, as provided in Rules 25-22.029 and 25-22.036(7)(a), Florida Administrative Code. A petition protesting a specific application filed by one whose substantial interests are affected will not prevent our proposed action from becoming final as to any other application listed in this Order.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that we hereby grant, to each of the applicants listed in the caption of this Order, a certificate to provide public pay telephone service subject to the conditions stated in the body of this Order. It is further

ORDERED that any petition protesting any particular application shall not prevent the action proposed herein from becoming final as to the other applications listed in the caption of this Order. It is further

ORDERED that, unless a person whose substantial interests are affected by the action proposed herein files a petition in the form and by the date specified in the Notice of Further Proceedings or Judicial Review, below, the certificates shall become effective on the following date and these dockets shall be closed.

ORDER NO. PSC-94-1436-FOF-TC
DOCKETS NOS. 941068-TC, 941071-TC, 941072-TC, 941089-TC, 941090-TC,
941091-TC, 941098-TC, 941105-TC
PAGE 3

By ORDER of the Florida Public Service Commission, this 23rd
day of November, 1994.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

by: /s/ Kay Flynn
Chief, Bureau of Records

This is a facsimile copy. A
signed copy of the order may be
obtained by calling 1-904-488-
8371.

(S E A L)
LMB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on December 14, 1994.

In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

ORDER NO. PSC-94-1436-FOF-TC
DOCKETS NOS. 941068-TC, 941071-TC, 941072-TC, 941089-TC, 941090-TC,
941091-TC, 941098-TC, 941105-TC
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Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party substantially affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.

STATE OF FLORIDA

Commissioners:
 JULIA L. JOHNSON, CHAIRMAN
 SUSAN F. CLARK
 J. TERRY DEASON
 JOE GARCIA
 DIANE K. KIESLING



STEVE TRIBBLE, DIRECTOR
 DIVISION OF ADMINISTRATION
 (904) 413-6330

Public Service Commission

June 3, 1997

**CERTIFIED MAIL
 RETURN RECEIPT REQUESTED
 P174 241 083**

TF253
 Mark D. Ridley
 716 Cherry Street
 Neptune Beach, FL 32266-6600

Dear Sir:

According to the Commission's records, we have not received payment for your Regulatory Assessment Fee for the year(s) listed below:

1996

If your records indicate that payment was made for any of the year(s) listed above, please furnish the Commission with a copy of both front and back of your canceled check and we will research the payment and advise you of the status. If your Regulatory Assessment Fee Filing along with your payment, and/or written inquiry explaining why payment has not been submitted, is not received in this office by June 18, 1997 action will be initiated to cancel your certificate. Our records indicate that a Regulatory Assessment Fee Return was mailed for each of the year(s) referenced, however in the event that you need another form, enclosed is a second copy for each year(s) listed.

According to Page Four (4) of the application package that you received, (Item Number 1 under Section B.), you are responsible for the minimum annual fee of \$50 once you are issued a certificate, whether or not you installed a phone or provided services.

This is also to advise that pursuant to Florida Law, interest charges should be added to your late Regulatory Assessment Fee payment at 12% per annum, and a 5% penalty for each 30-day period or fraction thereof up to a maximum of 25%. If you have any questions regarding this notice, please call Mr. Charles Byrne at (904) 413-6267 or Mr. Michael Lake at (904) 413-6271.

Sincerely,

A handwritten signature in cursive script that reads "Evelyn Sewell".

Evelyn Sewell, Chief
 Bureau of Fiscal Services

EHS\CB\DEL91-6.CLB

c: Mr. Charles Byrne

Pay Telephone Service Provider Regulatory Assessment Fee Return Exhibit KB-2 (Page 2 of 3)

Florida Public Service Commission

(See Filing Instructions on Back of Form)

STATUS:

- Actual Return
- Estimated Return

TF253
 Mark D. Ridley
 716 Cherry Street
 Neptune Beach, FL 32266-6600

PERIOD COVERED:
 01/01/1996 TO 12/31/1996

FOR PSC USE ONLY	
Check# _____	
\$ _____	0603002
	003001
\$ _____	P
	0603002
	004011
\$ _____	I
Postmark Date _____	
Initials of Preparer _____	

Please Complete Below If Address Has Changed

 (Name of Company) (Address) (City/State) (Zip)

LINE NO.	ACCOUNT CLASSIFICATION	AMOUNT
1.	Gross Operating Revenue	\$ _____
2.	Gross Intrastate Revenue	_____
3.	LESS: Amounts Paid for Services to Local Telephone Companies (Attach Listing)*	(_____) -
4.	TOTAL REVENUES for Regulatory Assessment Fee Calculation (Line 2 less Line 3)	\$ _____
5.	Regulatory Assessment Fee Due — (Multiply Line 4 by 0.0015)	_____
6.	Penalty for Late Payment	_____
7.	Interest for Late Payment	_____
8.	TOTAL AMOUNT DUE	\$ _____

AS PROVIDED IN SECTION 364.336 FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50

THIS FORM MUST BE COMPLETED AND RETURNED REGARDLESS OF THE AMOUNT OF REVENUES REPORTED

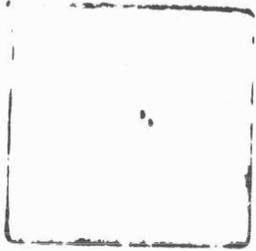
9. Number of pay telephones in operation at close of period covered by this Return _____

*Each amount paid by a pay telephone company to a telecommunications company providing local service for use of the local network shall be deducted from intrastate revenue for purposes of determining the amount of the regulatory fee assessed the pay telephone company.

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to be best of my knowledge and belief, the above information is a true and correct statement. I am aware that pursuant to section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

 (Signature of Company Official) (Title) (Date)

 (Please Print Name) Telephone Number () F.E.I. No. _____



State of Florida

Public Service Commission

2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

ML
6/5/97
eh

Enclosed for the recipient
the original of the return address

CERTIFIED

P 174 241 083

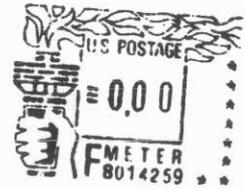
MAIL

UNCLAIMED
JACKSONVILLE, FL 32250-9998

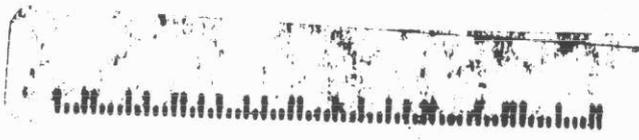
ATTN: FISCAL
FLORIDA PUBLIC SE
2540 SHUMARD OAK



2nd 6-19-97
RTN 6-29-97



3223737369899 40



971279

From: MARK RIDLEY (MRIDLEY)
To: SMTP:"contact@psc.state.fl.us"
Date: Wednesday, November 19, 1997 3:38 pm
Subject: PSC CERTIFICATE

Dear Sir or Madam:

I am writing in reference to my pay telephone certificate number 3905. Recently I have received correspondence from your agency informing me that you are contemplating canceling my PSC cert and/or fining me for non-payment of cert fees. I am currently living outside the U.S. and have not received any correspondence from your agency until now. In the past I have spoken with personnel from your agency and attempted to change my mailing address with your agency. Until now I have not received anything concerning any billing for cert fees. I am more than willing to pay the fees designated; as upon my completion of my service overseas, I plan to resume my business in the pay telephone industry. The information I did receive from your agency was forwarded to me and I did not receive the information that you were having a hearing concerning my cert until after the date of the hearing. I currently reside in Japan and would appreciate knowing the exact fees I owe to PSC and am more than willing to pay these outstanding charges. In the past I have spoken with personnel from your agency that told me not to worry about PSC cert fees as licenses are never cancelled and if I am a inactive participant, there is no need to pay any fees. I am always proactive in business matters and would like to resolve this issue as rapidly as possible. My current mailing address is:

Mark D Ridley
PSC 476 BOX 577
FPO AP
96322

Thx for your concern in this matter.

V/R MARK D RIDLEY



- ACK _____
- AFA _____
- APP _____
- DAF _____
- CMU I
- STR _____
- BAO _____
- LEG T
- LIN _____
- CRS _____
- FIN _____
- S I
- WT _____
- CL _____

DOCUMENT NO. 12441 DEC-45

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Cancellation by Florida
Public Service Commission of Pay
Telephone Certificate No. 3905
issued to Mark D. Ridley, for
violation of Rule 25-4.0161,
F.A.C., Regulatory Assessment
Fees.

DOCKET NO. 971279-TC
ORDER NO. PSC-97-1454-FOF-TC
ISSUED: November 18, 1997

The following Commissioners participated in the disposition of
this matter:

JULIA L. JOHNSON, Chairman
J. TERRY DEASON
SUSAN F. CLARK
DIANE K. KIESLING
JOE GARCIA

NOTICE OF PROPOSED AGENCY ACTION
ORDER IMPOSING FINE AND REQUIRING PAYMENT OF
REGULATORY ASSESSMENT FEES OR CANCELING
PAY TELEPHONE CERTIFICATE AND DIRECTING CERTIFICATED LOCAL
EXCHANGE COMPANIES TO DISCONTINUE SERVICE

BY THE COMMISSION:

NOTICE IS HEREBY GIVEN by the Florida Public Service
Commission that the action discussed herein is preliminary in
nature and will become final unless a person whose interests are
substantially affected files a petition for a formal proceeding,
pursuant to Rule 25-22.029, Florida Administrative Code.

Mark D. Ridley (Mr. Ridley) currently holds Certificate of
Public Convenience and Necessity Number 3905, issued by the
Commission on December 18, 1994, authorizing the provision of pay
telephone service. Mr. Ridley has not paid the regulatory
assessment fees required by Section 364.336, Florida Statutes, and
Rule 25-4.0161, Florida Administrative Code, for the year 1996.
The regulatory assessment fee form was mailed to Mr. Ridley in
December, 1996, for the period of January 1, 1996, through December

DOCUMENT NUMBER-DATE

11797 NOV 18 5

ORDER NO. PSC-97-1454-FOF-TC
DOCKET NO. 971279-TC
PAGE 2

31, 1996. Pursuant to Rule 25-4.0161(2), Florida Administrative Code, the form and applicable fees are due to the Florida Public Service Commission by January 30 of the subsequent year. Mr. Ridley was notified of his delinquency on June 3, 1997. Mr. Ridley has been given adequate opportunity to pay. The Commission's correspondence regarding the regulatory assessment fees was returned, marked "unclaimed." To date, Mr. Ridley has not paid the required fees.

For the reason described above, pursuant to Rule 25-24.514(1)(b) and (c), Florida Administrative Code, we find it appropriate to cancel Mr. Ridley's certificate, unless Mr. Ridley pays a \$500 fine for failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code, and remits all past due regulatory assessment fees, along with statutory penalties and interest charges, to the Florida Public Service Commission. Mr. Ridley must comply with these requirements within five business days from the date this Order becomes final. The fine will be remitted to the Comptroller for deposit in the State of Florida General Revenue Fund, pursuant to Section 364.516, Florida Statutes.

When the appropriate fees, statutory penalties, interest charges, and fine are received, this docket shall be closed. Should Mr. Ridley fail to comply with this Order within five business days from the date this Order becomes final, Mr. Ridley shall have its certificate canceled and the docket will be closed. The cancellation of the certificate and the closing of the docket in no way diminishes Mr. Ridley's obligation to pay applicable delinquent regulatory assessment fees, statutory penalties, and interest charges.

Should Mr. Ridley's certificate be canceled, all certificated local exchange companies are instructed to discontinue service to Mr. Ridley, pursuant to Rule 25-24.510, Florida Administrative Code, Certificate of Public Convenience and Necessity Required. Any certificated local exchange company providing service to Mr. Ridley must contact the Commission at the conclusion of the response period indicated herein in order to determine if Mr. Ridley's certificate has been canceled.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Mark D. Ridley must pay the past due regulatory assessment fees, statutory

ORDER NO. PSC-97-1454-FOF-TC
DOCKET NO. 971279-TC
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penalties, interest charges, and a \$500 fine to the Florida Public Service Commission for failure to comply with Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code, within five business days from the date this Order becomes final. The fine will be transmitted to the Comptroller for deposit in the State of Florida General Revenue Fund. It is further

ORDERED that should Mark D. Ridley fail to comply with this Order, Mark D. Ridley's certificate shall be canceled, and the docket shall be closed. It is further

ORDERED that the cancellation of the certificate and the closing of the docket in no way diminishes Mark D. Ridley's obligation to pay applicable delinquent regulatory assessment fees, statutory penalties, and interest charges. It is further

ORDERED that all certificated local exchange companies shall discontinue service to Mark D. Ridley upon verification of the cancellation of the certificate at the conclusion of the response period set forth in this Order. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective unless an appropriate petition, in the form provided by Rule 25-22.036, Florida Administrative Code, is received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings or Judicial Review" attached hereto. It is further

ORDERED that in the event this Order becomes final, this Docket shall be closed upon payment of the fines, and fees, or upon cancellation of the certificate.

ORDER NO. PSC-97-1454-FOF-TC
DOCKET NO. 971279-TC
PAGE 4

By ORDER of the Florida Public Service Commission this 18th
day of November, 1997.



BLANCA S. BAYO, Director
Division of Records and Reporting

(S E A L)

KMP

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on December 9, 1997.

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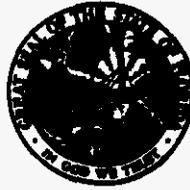
In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party substantially affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.

Mr. Mark Ridley
May 29, 1998
Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.

STATE OF FLORIDA



DIVISION OF COMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

June 1, 1998

Mr. Mark Ridley
PSC 476 Box 577
FPO AP
96322

Dear Mr. Ridley:

Staff is in receipt of your letter regarding the cancellation of your pay telephone certificate. If you would like to withdraw your protest and retain your certificate you need to forward \$136.50 for payment of your past due regulatory assessment fees for the years 1996 and 1997, including statutory penalties and interest, and \$500 for the fine imposed due to this delinquency.

In addition, staff has updated your mailing address to reflect the one listed above. Please update your telephone number and notify staff of your intentions regarding your pay telephone certificate by June 22, 1998. If you have any questions, please contact me at (850) 413-6546.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Biegalski".

Kelly Biegalski
Regulatory Analyst
Bureau of Service Evaluation

Record #4157

STATE OF FLORIDA

Commissioners:
 JULIA L. JOHNSON, CHAIRMAN
 J. TERRY DEASON
 SUSAN F. CLARK
 JOE GARCIA
 E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES
 NOREEN S. DAVIS
 DIRECTOR
 (850) 413-6199

Public Service Commission

July 27, 1998

VIA CERTIFIED MAIL

Mr. Mark Ridley
 PSC 476 Box 577
 FPO AP
 96322

Re: Docket No. 971279-TC: Cancellation of Payphone Certificate No. 3905

Dear Mr. Ridley:

I am writing to inform you of the status of your certificate to operate as a payphone provider in the state of Florida. On November 19, 1997, you indicated in an E-mail letter to the Florida Public Service Commission that you had received correspondence from the Commission indicating that this agency was contemplating cancelling your payphone certificate or fining you for failure to pay certification fees. You also noted that you had failed to receive correspondence in the past regarding the certification fees. Most importantly, you stated that you were willing to pay your past due fees and that you intended to operate in Florida as a payphone provider upon your return from Japan.

Since that time, the Commission Staff has made several attempts to contact you at the E-mail and physical addresses indicated in your E-mail letter. Kelly Biegalski of the Commission staff mailed a letter on June 1, 1998, to the address listed in your E-mail letter. To date, staff has not received a response to the letter. Staff has also done independent internet research in an attempt to see if your E-mail address had changed. The staff has not received responses to the E-mail letters that it has sent to you.

By this certified letter, I am hereby providing you notice of the pending proceeding regarding the cancellation of your payphone certificate and am requesting a response as to whether you intend to contest the cancellation of your certificate. If the Commission staff does not receive a response within 60 days from today's date, July 28, 1998, the staff will recommend to the Commission that your certificate be cancelled. Currently, the Commission's Division of Administration shows that your past due regulatory assessment (certification) fees, including statutory penalty and interest, total \$144. The Commission also assessed a \$500 fine for this delinquency.

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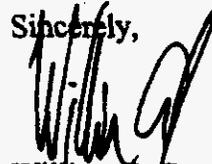
PSC Website: www2.scri.net/psc

Internet E-mail: contact@psc.state.fl.us

Mr. Mark Ridley
Page 2
July 27, 1998

Please respond directly to me by E-mail: wcox@psc.state.fl.us, or regular mail: William Cox, Florida Public Service Commission, Division of Legal Services, 2540 Shumard Oak Blvd., Tallahassee, FL 32399. Thank you in advance for your prompt attention to this matter.

Sincerely,



William P. Cox
Staff Attorney, Division of Legal Services

WPC:wpc

cc: Kelly Biegalski (CMU)
Division of Records and Reporting

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below article number.
- The Return Receipt will show to whom the article was delivered and the date received.

I also wish to receive the following services (for an extra fee):

Addressee's Address

2. Restricted Delivery

Consult postmaster for fee.

Addressed to:

Ridley
SC 476 Box 576
PO AP
2

Article Number

Z42 829-641

b. Service Type

Registered

Certified

Express Mail

Insured

Return Receipt for Merchandise

COD

7. Date of Delivery

3/18/98

5. (Print name)

6. Addressee's Address (Only if requested and fee is paid)

6. Sign (Addressee or Agent)

X [Signature]

PS Form 3811, December 1984

Domestic Return Receipt

Thank you for using Return Receipt Service.

384.336 Regulatory assessment fees.--

Notwithstanding any provisions of law to the contrary, each telecommunications licensee licensed or operating under this chapter, for any part of the preceding 6-month period, shall pay to the commission, within 30 days following the end of each 6-month period, a fee that may not exceed 0.25 percent annually of its gross operating revenues derived from intrastate business. Differences, if any, between the amount paid in any 6-month period and the amount actually determined by the commission to be due shall, upon motion by the commission, be immediately paid or refunded. Fees under this section may not be less than \$50 annually. Such fees shall be

deposited in accordance with s. 350.113. The commission may by rule establish criteria for payment of the regulatory assessment fee on an annual basis rather than on a semiannual basis.

History.--ss. 33, 49, ch. 90-244; s. 4, ch. 91-428; s. 22, ch. 95-403.

384.337 Alternate local exchange telecommunications companies; intrastate interexchange telecommunications services; certification.--

(1) Upon this act becoming a law, a party may file an application for a certificate as an alternative local exchange telecommunications company before January 1, 1998, and the commission shall conduct its review of the application and take all actions necessary to process the application. However, an application shall become effective no sooner than January 1, 1998. The commission shall grant a certificate of authority to provide alternative local exchange service upon a showing that the applicant has sufficient technical, financial, and managerial capability to provide such service in the geographic area proposed to be served. In no event may an alternative local exchange telecommunications company offer basic local telecommunications services within the territory served by a company subject to s. 384.062 prior to January 1, 2001, unless the small local exchange telecommunications company elects to be regulated under s. 384.051 or provides cable television programming services directly or as video dial tone applications authorized under 47 U.S.C. s. 214, except as provided for in compliance with part II. It is the intent of the Legislature that the commission act expeditiously to grant certificates of authority under this section and that the grant of certificates not be affected by the application of any criteria other than that specifically enumerated in this subsection.

(2) Rules adopted by the commission governing the provision of alternative local exchange telecommunications service shall be consistent with s. 384.01. The basic local telecommunications service provided by an alternative local exchange telecommunications company must include access to operator services, "911" services, and relay services for the hearing impaired. There shall be a flat-rate pricing option for basic local telecommunications services, and mandatory measured service for basic local telecommunications services shall not be imposed. A certificated alternative local exchange telecommunications company may petition the commission for a waiver of some or all of the requirements of this chapter, except ss. 384.16, 384.336, and subsections (1) and (5). The commission may grant such petition if determined to be in the public interest. In no event shall alternative local exchange telecommunications companies be subject to the requirements of ss. 384.03, 384.035, 384.037, 384.05, 384.055, 384.14, 384.17, 384.18, and 384.3381.

(3) The commission shall grant a certificate of authority to provide intrastate interexchange telecommunications service upon a showing that the applicant has sufficient technical, financial, and managerial capability to provide such service in the geographic area proposed to be served.

(4) Rules adopted by the commission governing the provision of intrastate interexchange telecommunications service shall be consistent with s. 384.01. A certificated intrastate interexchange telecommunications company may petition the commission for a waiver for some or all of the requirements of this chapter, except s. 384.16, s. 384.335(3), or subsection (5). The commission may grant such petition if determined to be in the public interest. In no event shall intrastate interexchange telecommunications companies be subject to the requirements of ss. 384.03, 384.035, 384.037, 384.05, 384.055, 384.14, 384.17, 384.18, 384.183(1), and 384.3381.

(5) The commission shall have continuing regulatory oversight over the provision of basic local exchange telecommunications service provided by a certificated alternative local exchange telecommunications company or a certificated alternative access vendor for purposes of establishing reasonable service quality criteria, assuring resolution of service complaints, and ensuring the fair treatment of all telecommunications providers in the telecommunications marketplace.

(6)(a) The Legislature finds the provision of alternative access vendor services to be in the public interest, and the commission may authorize the provision of such service. For the purposes of this section, effective January 1, 1998, "alternative access vendor services" means the provision of private line service between an entity and facilities at another location, whether

owned by the entity or an unaffiliated entity or access service between an end-user and an interexchange carrier by other than a local exchange telecommunications company. For purposes of this chapter, "private line service" means any dedicated point-to-point or point-to-multipoint service for the transmission of any public telecommunications service.

(b) No person shall provide alternative access vendor services without first obtaining a certificate from the commission. Any certificated alternative access vendor as of the date this act becomes a law wishing to provide alternative local exchange telecommunications service in addition to the services authorized in its certificate may do so, effective January 1, 1998, upon furnishing written notice to the commission.

(7) Each amount paid by an interexchange telecommunications company or a pay telephone company to a telecommunications company providing local service for use of the local network shall be deducted from gross operating revenues for purposes of determining the amount of the regulatory fee assessed the interexchange telecommunications company pursuant to s. 350.113 or s. 364.338.

History.—ss. 4, 5, ch. 82-81; s. 1, ch. 84-82; s. 30, ch. 86-81; ss. 6, 7, ch. 88-163; ss. 34, 48, 49, ch. 90-244; s. 4, ch. 91-428; s. 23, ch. 96-403.

364.3378 Pay telephone service providers.—

(1)(a) No person shall provide pay telephone service without first obtaining from the commission a certificate of public convenience and necessity to provide such service, except that the certification provisions of this subsection do not apply to a local exchange telecommunications company providing pay telephone service.

(b) In granting such certificate the commission, if it finds that the action is consistent with the public interest, may exempt a pay telephone provider from some or all of the requirements of this chapter. However, the commission may exempt a pay telephone provider from this section only to prevent fraud or if it finds the exemption to be in the public interest.

(c) A certificate authorizes the pay telephone provider to provide services statewide and to provide access to both local and intrastate interexchange pay telephone service, except that the commission may limit the type of calls that can be handled.

(2) Each pay telephone station shall:

(a) Receive and permit coin-free access to the universal emergency telephone number "911" where operable or to a local exchange company toll operator.

(b) Receive and provide coin-free or coin-return access to local directory assistance and the telephone number of the person responsible for repair service.

(c) Designate a party responsible for processing refunds to customers.

(d) Be equipped with a legible sign, card, or plate of reasonable permanence which provides information determined by the commission, by rule, to adequately inform the end-user.

(e) Be eligible to subscribe to flat-rate, single-line business local exchange services.

(3) Each pay telephone station which provides access to any interexchange telecommunications company shall provide access to all locally available interexchange telecommunications companies and shall provide for the completion of international telephone calls under terms and conditions as determined by the commission. The commission may grant limited waivers of this provision to pay telephone companies or operator service providers to prevent fraud or as otherwise determined in the public interest.

(4) A pay telephone provider may charge, as a maximum rate for local coin calls, a rate equivalent to the local coin rate of the local exchange telecommunications company.

(5) A pay telephone provider shall not obtain services from an operator service provider unless such operator service provider has obtained a certificate of public convenience and necessity from the commission pursuant to the provisions of s. 364.3378.

History.—ss. 36, 49, ch. 90-244; s. 4, ch. 91-428; s. 1, ch. 92-128; s. 24, ch. 96-403.

364.3378 Operator services.—

(1)(a) No person shall provide operator services as defined in s. 364.02 without first obtaining

25-4.003 Definitions (Continued)

(46) "Toll Connecting Trunk." A trunk which connects a local central office with its toll operating office.

(47) "Toll Message." A completed telephone call between stations in different exchanges for which message toll charges are applicable.

(48) "Traffic Study." The process of recording usage measurements which can be translated into required quantities of equipment.

(49) "Trouble Report." Any oral or written report from a subscriber or user of telephone service to the telephone company indicating improper function or defective conditions with respect to the operation of telephone facilities over which the telephone company has control.

(50) "Trunk." A communication channel between central office units or entities, or private branch exchanges.

(51) "Valid Number." A number for a specific telephone terminal in an assigned area code and working central office which is equipped to ring and connect a calling party to such terminal number.

Specific Authority 350.127(2) FS.

Law Implemented 364.01, 364.02, 364.32, 364.335, 364.337 FS.

History--Revised 12-1-68, Amended 3-31-76, Formerly 25-4.03, Amended 2-23-87, 3-4-92, 12-21-93, 3-10-96, 02/01/99.

25-4.0161 Regulatory Assessment Fees; Telecommunications Companies.

(1) As applicable and as provided in s. 350.113, F.S., s. 364.336, F.S., and s. 364.337, F.S., each company shall remit a fee based upon its gross operating revenue as provided below. This fee shall be referred to as a regulatory assessment fee, and each company shall pay a regulatory assessment fee in the amount of 0.0015 of its gross operating revenues derived from intrastate business. For the purpose of determining this fee, each interexchange telecommunications company and each pay telephone company shall deduct from gross operating revenues amounts paid for use of the local network to a telecommunications company providing local service. Regardless of the gross operating revenue of a company, a minimum annual regulatory assessment fee of \$50 shall be imposed.

(2) Telecommunications companies that owed gross regulatory assessment fees of \$10,000 or more for the preceding calendar year shall pay the fee and remit the appropriate form twice a year. The regulatory assessment fee and appropriate form shall be filed no later than July 30 for the preceding period of January 1 through June 30, and no later than January 30 of the following year for the period of July 1 through December 31. Telecommunication companies that owed gross regulatory assessment fees of less than \$10,000 for the preceding calendar year shall pay the fee and remit the appropriate form once a year. The regulatory assessment fee and appropriate form shall be filed no later than January 30 of the subsequent year for the current calendar year operations.

**25-4.0161 Regulatory Assessment Fees; Telecommunications Companies.
(Continued)**

(3) If the due date falls on a Saturday, Sunday, or legal holiday, the due date is extended to the next business day. If the fees are sent by registered mail, the date of the registration is the United States Postal Service's postmark date. If the fees are sent by certified mail and the receipt is postmarked by a postal employee, the date on the receipt is the United States Postal Service's postmark date. The postmarked certified mail receipt is evidence that the fees were delivered. Regulatory assessment fees are considered paid on the date they are postmarked by the United States Postal Service or received and logged in by the Commission's Division of Administration in Tallahassee. Fees are considered timely paid if properly addressed, with sufficient postage, and postmarked no later than the due date.

(4) Commission Form PSC/CMU 25 (07/96), entitled "Communication Company Regulatory Assessment Fee Return," applicable to local exchange telecommunications companies; Form PSC/CMU 26 (07/96), entitled "Pay Telephone Service Provider Regulatory Assessment Fee Return"; Form PSC/CMU 34 (07/96), entitled "Shared Tenant Service Provider Regulatory Assessment Fee Return"; Form PSC/CMU 153 (07/96), entitled "Interexchange Company Regulatory Assessment Fee Return"; and Form PSC/CMU 1 (07/96), entitled "Alternative Access Vendor Regulatory Assessment Fee Return"; and Form PSC/CMU 7 (07/96), entitled "Alternative Local Exchange Company Regulatory Assessment Fee Return" are incorporated into this rule by reference and may be obtained from the Commission's Division of Administration.

(5) Each telecommunication company shall have up to and including the due date in which to submit the applicable form and:

(a) Remit the total amount of its fee or

(b) Remit an amount which the company estimates is its full fee.

(6) Where the company remits less than its full fee, the remainder of the full fee shall be due on or before the 30th day from the due date and shall, where the amount remitted was less than 90 percent of the total regulatory assessment fee, include interest as provided by subsection (8)(b) of this rule.

(7) A company may request from the Division of Administration a 30-day extension of its due date for payment of regulatory assessment fees or for filing its return form.

(a) The request for extension must be written and accompanied by a statement of good cause.

(b) The request for extension must be received by the Division of Administration at least two weeks before the due date.

(c) Where a telecommunications company receives an extension of its due date pursuant to this rule, the telecommunications company shall remit a charge in addition to the regulatory assessment fees, as set out in s. 350.113(5), F.S.

(d) The return forms may be obtained from the Commission's Division of Administration. The failure of a telecommunications company to receive a return form shall not excuse the company from its obligation to timely remit the regulatory assessment fees.

**25-4.0161 Regulatory Assessment Fees; Telecommunications Companies.
(Continued)**

(8) The delinquency of any amount due to the Commission from the telecommunications company pursuant to the provisions of s. 350.113, F.S., and this rule, begins with the first calendar day after any date established as the due date either by operation of this rule or by an extension pursuant to this rule.

(a) A penalty, as set out in s. 350.113, F.S., shall apply to any such delinquent amounts.

(b) Interest at the rate of 12 percent per annum shall apply to any such delinquent amounts.

Specific Authority 350.127(2) FS.

Law Implemented 350.113, 364.336, 364.337(4) FS.

History—New 5-18-83, Formerly 25-4.161, Amended 10-19-86, 1-1-91, 12-29-91, 1-8-95, 12-26-95, 7-7-96.

25-4.019 Records and Reports in General.

(1) Each utility shall furnish to the Commission at such times and in such form as the Commission may require, the results of any required tests and summaries of any required records. The utility shall also furnish the Commission with any information concerning the utility's facilities or operations which the Commission may reasonably request and require. All such data, unless otherwise specified, shall be consistent with and reconcilable with the utility's annual report to the Commission.

(2) Where a telephone company is operated with another enterprise, records must be separated in such manner that the results of the telephone operation may be determined at any time.

(3) Upon notification to the utility, members may, at reasonable times, make personal visits to the company offices or other places of business within or without the State and may inspect any accounts, books, records, and papers of the company which may be necessary in the discharge of Commission duties. Commission staff members will present Commission identification cards as the written authority to inspect records. During such visits the company shall provide the staff member(s) with adequate and comfortable working and filing space, consistent with the prevailing conditions and climate, and comparable with the accommodations provided the company's outside auditors.

Specific Authority 350.127(2) FS.

Law Implemented 364.18 FS.

History—Revised 12-1-68, Amended 5-4-81, Formerly 25-4.19.

25-4.020(2) Location and Preservation of Records.

(2) Any company that keeps its records outside the State shall reimburse the Commission for the reasonable travel expense incurred by each Commission representative during any review of the out-of-state records of the company or its affiliates. Reasonable travel expenses are those travel expenses that are equivalent to travel expenses paid by the Commission in the ordinary course of its business.

(a) The company shall remit reimbursement for out-of-state travel expenses within 30 days from the date the Commission mails the invoice.

(b) The reimbursement requirement in subsection (2) shall be waived:

1. For any company that makes its out-of-state records available at the company's office located in Florida or at another mutually agreed upon location in Florida within 10 working days from the Commission's initial request. If 10 working days is not reasonable because of the complexity and nature of the issues involved or the volume and type of material requested, the Commission may establish a different time frame for the company to bring records into the state. For individual data requests made during an audit, the response time frame established in Rule 25-4.0201, Florida Administrative Code, shall control; or

2. For a company whose records are located within 50 miles of the Florida state line.

Specific Authority 350.127(2), 364.016, 364.17, 364.18, 364.183, 364.185 FS.

Law Implemented 364.016, 364.17, 364.18, 364.183, 364.185 FS.

History—Revised 12-1-88, Amended 3-31-76, Formerly 25-4.20, Amended 6-23-93, 11-13-95.

25-4.043 Response to Commission Staff Inquiries.

The necessary replies to inquiries propounded by the Commission's staff concerning service or other complaints received by the Commission shall be furnished in writing within fifteen (15) days from the date of the Commission inquiry.

Specific Authority 364.20 FS.

Law Implemented 364.28 FS.

History—New 12-1-88, Formerly 25-4.43.

25-24.505 Scope.

(1) This part applies to any person providing pay telephone service. As provided by Rules 25-4.002, 25-9.001, and 25-14.001, no provision of Chapters 25-4, 25-9, or 25-14 shall apply to pay telephone service companies, except the following: 25-4.003 (Definitions), 25-4.0161 (Regulatory Assessment Fees; Telecommunications Companies), 25-4.019 (Records and Reports In General), 25-4.020(2) (Location and Preservation of Records), and 25-4.043 (Response to Commission Staff Inquiries).

Specific Authority 350.127(2) FS.

Law Implemented 350.113, 350.115, 350.117, 364.01, 364.016, 364.02,

364.17, 364.18, 364.183, 364.185, 364.32, 364.337, 364.3375 FS.

History—New 1-5-87, Amended 11-13-95, 2-1-99.

25-24.510 Certificate of Public Convenience and Necessity Required.

No person shall provide pay telephone service without first obtaining a certificate of public convenience and necessity from the Commission. Services may not be provided, nor may deposits or payment for services be collected until the effective date of a certificate, if granted. However, acquisition of equipment and facilities, advertising and other promotional activities may begin prior to the effective date of the certificate at the company's risk that it may not be granted. In any customer contacts or advertisements prior to certification, the company must advise the customer that certification has not and may never be granted.

Specific Authority 350.127(2) FS.

Law Implemented 364.32, 364.33, 364.335, 364.337, 364.345 FS.

History—New 1-5-87, Amended 5-15-89.

25-24.511 Application for Certificate.

(1) Any person desiring to provide pay telephone services must have a pay telephone service certificate.

(2) An applicant shall submit an application on Form PSC/CMU 32 (02/99), entitled "Application Form for Certificate to Provide Pay Telephone Service Within the State of Florida," which is incorporated into this rule by reference and may be obtained from the Commission's Division of Communications. A non-refundable application fee of \$100.00 must accompany the filing of all applications.

(3) An original and two copies of the application shall be filed with the Division of Records and Reporting.

(4) Any pay telephone service authority previously granted or granted hereafter is subject to the following:

(a) Authority granted is statewide.

(b) Authority is to provide both local and intrastate toll pay telephone service. A certificate to provide pay telephone service does not carry with it the authority to provide local exchange or interexchange service. A separate application must be made for such authority.

(5) Only one certificate per applicant will be granted. A new certificate will not be granted to any applicant who has previously had a certificate involuntarily cancelled.

Specific Authority 350.127(2) FS.

Law Implemented 350.123, 364.32, 364.33, 364.335, 364.337, 364.3375, 364.345 FS.

History—New 1-5-87, Amended 9-28-89, 4-7-91, 11-20-91, 12-21-92, 2-1-99.

25-24.512 Improper Use of a Certificate.

No certificate of public convenience and necessity authorizing pay telephone service shall be sold, assigned or transferred.

Specific Authority 350.127 (2) FS.

Law Implemented 364.32, 364.33, 364.335, 364.337, 364.345 FS.

History—New 1-5-87, Amended 5-15-89.

25-24.513 Application for Approval of Sale, Assignment or Transfer of Certificate.

Specific Authority 350.127(2) FS.

Law Implemented 364.32, 364.33, 364.335, 364.337, 364.345 FS.

History--New 1-5-87, Repealed 5-15-89.

25-24.514 Cancellation of a Certificate.

(1) The Commission may cancel a company's certificate for any of the following reasons:

(a) Violation of the terms and conditions under which the authority was originally granted;

(b) Violation of Commission rules or orders;

(c) Violation of Florida Statutes; or,

(d) Failure to provide service for a period of six (6) months.

(2) If a certificated company desires to cancel its certificate, it shall request cancellation from the Commission in writing and shall provide the following with its request.

(a) Statement of intent and date to pay Regulatory Assessment Fee.

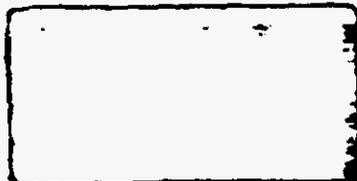
(b) Statement of why the certificate is proposed to be cancelled.

(3) Cancellation of a certificate shall be ordered subject to the holder providing the information required by subsection (2).

Specific Authority 350.127(2) FS.

Law Implemented 350.113, 350.127(1), 364.03, 364.285, 364.337, 364.345 FS.

History--New 1-5-87.



BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Cancellation by Florida
Public Service Commission of Pay
Telephone Certificate No. 3905
issued to Mark D. Ridley for
violation of Rule 25-4.0161,
F.A.C., Regulatory Assessment
Fees.

DOCKET NO. 971279-TC

DATED: March 16, 1999

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true copy of the Direct Testimony of
Kelly Biegalski has been furnished by U.S. Mail, this 16th day of
March, 1999, to Mr. Mark D. Ridley, PSC 476 Box 577, FPO AP 96322.



WILLIAM F. COX, Esquire
SENIOR ATTORNEY
Division of Legal Services
FLORIDA PUBLIC SERVICE COMMISSION
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(850) 413-6204