

## lake Worth Utilities Data Processing Division

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March 22, 1999

Division of Records and Reporting 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: Review of Regulated Utilities Year 2000 Preparations Questionnaire

Division of Records and Reporting:

The following is in response to the Public Service Commission's request for information dated March 5<sup>th</sup>, 1999:

- 1) No, LWU has few enough systems to remediate both mission critical and important systems.
- 2) Systems include:
  - a) Mission critical systems include:
    - i) Customer Service/Billing
    - ii) SCADA/EMS
    - iii) Plant Boiler/Unit Control
    - iv) Pollution Control Systems
    - v) Fuel Monitoring Systems
    - vi) Relaying/Metering
  - b) Important systems include:
    - i) Administrative Systemsii) PC LANs & Networks
- APP \_\_\_\_\_3) No. All "mission critical" systems are being –or- have been remediated now.
- CMU \_\_\_\_\_\_4) N/A. No mainframe computers are in use.
- CTR \_\_\_\_\_5) N/A. No mainframe computers are in use.
- LEG C. Leaf By N/A. No mainframe computers are in use.
- LIN ——7) One system has affected embedded chips: Plant Boiler Control OPC ———

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WAS \_/Welinda Butler

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- 8) The system in Q.8 will be tested and certified by manufacturer as a system.
- 9) N/A. No mainframe computers are in use.
- 10)No. All actual systems and devices are being tested.
- 11)All critical communication systems have been upgraded with Y2K compliant systems. Some of the effort includes:
  - a) Mobile radios have been installed and distributed.
  - b) Intercoms between Plants and Emergency Control Center (EOC) have been installed.
  - c) Intra-plant phone system has been upgraded.
  - d) SCADA/EMS radios and hardwire systems are being upgraded.
  - e) Backup generation has been put on all repeater/antennas.
- 12)9/9/99, 10/10/99, 12/31/99, 1/1/00, 2/28/00
- 13) Drills:
  - a) Scheduled for April and September To test EOC communications.
  - b) More drills are currently being planned to test personnel response.
- 14)All mission critical systems will be manned through all dates of concern, as listed in #12 above.
- 15) Internal Deadlines:

a) Mainframes:

N/A

b) PC Computers:

6/30/99

c) Embedded chips:

6/30/99

16)All Systems are being tested, even the non-mission critical ones.

These answers are an extension of the verbal report filed with Public Service Commissioner Jacobs in the March 10<sup>th</sup>, 1999. If there are any questions, please contact me at any time.

Sincerely

Gary Newton

Information Systems Manager

Lake Worth Utilities

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