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April 2, 1999

Blanca S. Bayo Director – Division of Records and Reporting Florida Public Service Commission 2450 Shumard Oak Boulevard Tallahassee, Florida 32399-0870

Dear Mr. Bayo:

Pursuant to your request regarding the Year 2000 interoperability compliance of Z-Tel Communications, Inc., a Delaware corporation, enclosed please find our Year 2000 Compliance Statement of even date herewith. We trust that this Compliance Statement is fully responsive to your inquiry.

Should you have any additional questions regarding Year 2000 interoperability compliance, please direct your inquiries to either Richard Von Scherr (<u>rvscherr@z-tel.com</u>) or Debbie Tokich (<u>dtokich@z-tel.com</u>) at Z-Tel Communications, Inc. 3340 Peachtree Road, N.E., Suite 2900, Tower Place, Atlanta, Georgia 30326, with a copy to Russ Alba (<u>ralba@z-tel.com</u>), at Z-Tel Communications, Inc., 601 South Harbour Island Boulevard, Suite 220, Tampa, Florida 33602.

Very truly yours,

Deloune Sachmon

Dolorene Sackman Manager-Corporate and Regulatory Affairs

Enclosure

DOCUMENT NUMBER-DATE

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## Z-TEL TECHNOLOGIES, INC. Z-TEL COMMUNICATIONS, INC.

## YEAR 2000 COMPLIANCE STATEMENT

### **APRIL 1, 1999**

#### SCOPE

The purpose of this compliance statement is to provide all interested parties with information regarding the compliance of Z-Tel Technologies, Inc./Z-Tel Communications, Inc. (collectively, "Z-Tel") with respect to Year 2000 interoperability.

#### **COMPLIANCE DEFINITION**

All Z-Tel software applications (*i.e.*, software created by Z-Tel), including all related supporting data and files, will function correctly into and beyond the year 2000 when used with equally compliant software applications or software versions in the handling of dates and times and date/time related data in the following manner:

- All Z-Tel software applications will accurately process date and time data (including, without limitation, calculating, comparing, and sequencing) from, into and between the 20<sup>th</sup> and 21<sup>st</sup> centuries, which includes 1999 and 2000 and associated leap year calculations, as long as compliant versions of hardware and software are used simultaneously.
- 2. When inter-operating with information technology products from third party vendors, Z-Tel software applications will accurately process date and time data to the extent that the third party vendor's software and/or hardware products, used in combination with tested Z-Tel software applications, properly exchange conforming date and time data. Z-Tel expressly disclaims any and all liability for unexpected or anomalous information technology product behavior (or the propagation of incorrect or inaccurate or non-compliant date/time data) caused by non-compliant date/time related data received from third party vendor products.
- Z-Tel software applications will neither contain nor create any logical or mathematical inconsistency, will not malfunction, and will not cease to function when processing date/time data after third party vendor products are tested by Z-Tel for Year 2000 interoperability compliance in accordance with its compliance testing program.

## **DEFINITION OF CRITICAL DATES**

- April 9, 1999 This date is the Julian date 99/99; in very rare instances, certain applications use the number sequence 9999 as a means to escape loops.
- December 31, 1999 and January 1, 2000 These dates represent the basic Year 2000 transition (occasionally referred to as the "millennium transition") and are the most likely dates that will cause certain date dependent applications to fail catastrophically.
- February 28, 2000 and February 29, 2000 and March 1, 2000 Year 2000 is also a Leap Year. Relevant applications are tested to determine that required Leap Year calculations are processed correctly.
- December 30, 2000 to January 1, 2001 These dates would be affected by an incorrect Leap Year calculation.
- December 31, 2000 and January 31, 2001 These dates represent the last minimum set of Year 2000 transitions and take the Z-Tel operating system fully into the 21<sup>st</sup> century. These dates also complete the leap year evaluation by establishing that the application recognizes that Year 2000 has 366 days.

## ADDITIONAL INFORMATION

For additional information regarding Z-Tel Year 2000 interoperability compliance, contact Richard Von Scherr (<u>rvscherr@z-tel.com</u>) or Debbie Tokich (<u>dtokich@z-tel.com</u>) at Z-Tel Technologies, Inc., 3340 Peachtree Road, N.E., Suite 2900, Tower Place, Atlanta, Georgia 30326 or at 404.237.1166