

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

JULY 27, 1999

RE: DOCKET NO. 990675-TI - Investigation of Gulf Long Distance, Inc. for incorrect billing of intrastate 0+ calls made from pay telephones and intrastate 0+ calls made in a call aggregator context.

Issue 1: Should the Commission accept Gulf's offer of refund and refund calculation of \$31,322.49, plus interest of \$526.40 (Attachment F, page 17 of staff's July 15, 1999 memorandum), for a total of \$31,848.89, for overcharging customers for 0+ intrastate toll calls placed from pay telephone stations located in confinement facilities and for 0+ intrastate toll calls placed in a call aggregator context during the period February 1, 1999 through May 26, 1999?

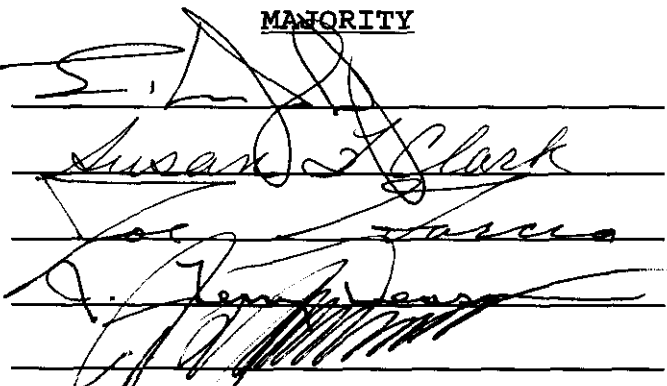
Recommendation: Yes. The Commission should accept Gulf's refund calculation of \$31,322.49, adding interest of \$526.40, for a total of \$31,848.89, and proposal to credit customer bills between August 1, 1999, and September 15, 1999, for overcharging customers for 0+ intrastate toll calls placed from pay telephone stations located in confinement facilities and for overcharging customers for 0+ intrastate toll calls placed in a call aggregator context during the period February 1, 1999 through May 26, 1999. The refunds should be made through credits to customers' bills between August 1, 1999, and September 15, 1999. At the end of the refund

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

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REMARKS/DISSENTING COMMENTS:

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period, any amount not refunded, including interest, should be remitted to the Commission and forwarded to the Comptroller for deposit in the General Revenue Fund, pursuant to Chapter 364.285(1), Florida Statutes. Gulf should submit refund reports to the Commission commencing August 20, 1999 and a final report as required by Rule 25-4.114, Florida Administrative Code, Refunds.

**APPROVED**

Issue 2: Should Gulf Long Distance, Inc. be required to show cause why it should not pay a fine for overcharging customers for 0+ intrastate toll calls placed at pay telephone stations in confinement facilities, and for 0+ intrastate toll calls placed in a call aggregator context?

Recommendation: No.

**APPROVED**

Issue 3: Should this docket be closed?

Recommendation: No. This docket should remain open pending completion of the refund or resolution of a protest filed within 21 days of the issuance date of the Order by a person whose substantial interests are affected. If the PAA portion of this order is not protested, it will become effective and final upon the issuance of a consummating order.

**APPROVED**