# SWIDLER BERLIN SHEREFF FRIEDMAN, LLORIGINAL

Washington Office 3000 K Street, NW, Suite 300 Washington, DC 20007-5116 Telephone (202) 424-7500 Facsimile (202) 424-7647 New York Office 919 Third Avenue New York, NY 10022-9998 Telephone (212) 758-9500 Facsimile (212) 758-9526

September 17, 1999

#### VIA OVERNIGHT DELIVERY

Blaco S. Bayo Director, Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0870

991416-TI

Re: Application of New Edge Network, Inc. d/b/a New Edge Networks for Authority to <u>Provide Interexchange Telecommunications Services Within the State of Florida</u>

Dear Ms. Bayo:

On behalf of New Edge Network, Inc. d/b/a New Edge Networks ("New Edge"), please find enclosed for filing an original and five (5) copies of New Edge's Appliation for Authority to Provide Interexchange Telecommunications Services Within the State of Florida.

Exhibit 2 to the Application contains confidential financial information and, as such, is being submitted under seal. New Edge respectfully requests that this information not be made a part of the public record or otherwise be disclosed to the public.

Please date stamp the enclosed extra copy of this filing and return it in the self-addressed, postage-prepaid envelope provided. Should you have any questions concerning this matter, please do not hesitate to call.

11298-99

This document has been placed in confidential storage pending advice on handling from OPR staff.

Respectfully submitted,

Eric J. Branfman

Michael P. Donahue

Counsel for New Edge Network, Inc. d/b/a New Edge Networks

Enclosures

cc: Stacey Waddell

DOCUMENT NUMPER-DATE

## **BEFORE THE** FLORIDA PUBLIC SERVICE COMMISSION

	)
N Edge Network Tre	)
New Edge Network, Inc.	)
d/b/a New Edge Networks	)
Request for Authority to Provide	)
Interexchange Telecommunications	)
Service Within the State of Florida	)
	)

Docket No. 991416-TI

11297 SEP 21 8

FPSC-RECORDS/REPORTING

#### **APPLICATION FORM**

#### for

# AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE WITHIN THE STATE OF FLORIDA

1.

This is an application for (check one):

- Original Authority (New company). **(X)**
- Approval of Transfer (To another certificated company). ()
- Approval of Assignment of Existing Certificate (To a noncertificated company). ()
- Approval for Transfer of Control (To another certificated company). ()
- 2. Select what type of business your company will be conducting (check all that apply):
  - ()Facilities Based Carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.

FORM PSC/CMU 31 (3/96) Required by Commission Rule Nos. 25-24.471 and 25-24.473. DOCUMENT NUMBER-DATE

- () Operator Service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- (X) Reseller company has or plans to have one or more switches, but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller company has no switch or transmission facilities, but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount, but generally below the rate end users would pay for unaggregated traffic.
- () Multi-Location Discount Aggregator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers the resold service by enrolling unaffiliated customers.
- 3. Name of corporation, partnership, cooperative, joint venture, or sole proprietorship:

# New Edge Network, Inc. ("New Edge" or "Applicant")

4. Name under which the applicant will do business (fictitious name, etc.):

#### New Edge Networks

5. National address (including street name and number, post office box, city, state, and zip code):

# New Edge Network, Inc. d/b/a New Edge Networks 3000 Columbia House Boulevard, Suite 106 Vancouver, WA 98661

6. Florida address (including street name and number, post office box, city, state, and zip code):

# New Edge does not currently have an office in the State of Florida. If New Edge does establish an office in the future, New Edge will provide this information to the Commission, upon request.

- 7. Structure of organization:
  - Individual () ()
  - **(X)** Foreign Corporation ()
    - General Partnership ()

Corporation Foreign Partnership

Limited Partnership

- () Other,
- If applicant is an individual or partnership, please give name, title, and address of sole

()

# Not applicable.

proprietor or partners.

8.

- Provide proof of compliance with the foreign limited partnership statute (Chapter (a) 620.169 FS), if applicable.
- (b) Indicate if the individual or any of the partners have previously been:
  - (1)adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
  - (2) officer, director, partner, or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.
- 9. If incorporated, please give:
  - Proof from the Florida Secretary of State that the applicant has authority to (a) operate in Florida.

A copy of Applicant's Certificate of Authority to Transact Business in the State of Florida is attached as Exhibit 1.

Corporation charter number: F99000004363

(b) Name and address of the company's Florida registered agent.

> **CT Corporation System** 1200 South Pine Island Road Plantation, FL 33324

(c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

#### Please see Exhibit 1

Fictitious name registration number: G99242900131

- (d) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
  - (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

# None of New Edge's officers, directors, or ten largest stockholders have previously been adjudged bankrupt, mentally incompetent, or found guilty of any felony or any crime nor will any such actions result from pending proceedings.

(2) officer, director, partner, or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

# J. Peter Wagner is on the Board of Directors of 2<sup>nd</sup> Century Communications Holdings and Northpoint Communications Group. Richard Shapero is on the Board of Directors of Covad Communications and Bluestar Communications, Inc.

- 10. Who will serve as liaison with the Commission in regard to (please give name, title, address, and telephone number):
  - (a) Application:

Eric J. Branfman, Esq. Michael P. Donahue, Esq. Swidler Berlin Shereff Friedman, LLP 3000 K Street, N.W., Suite 300 Washington, D.C. 20007 Telephone: (202) 424-7755 Facsimile: (202) 424-7645

FORM PSC/CMU 31 (3/96) Required by Commission Rule Nos. 25-24.471 and 25-24.473. (b) Official Point of Contact for the ongoing operations of the company:

Stacey Waddell Vice President New Edge Networks, Inc. 3000 Columbia House Boulevard, Suite 106 Vancouver, WA 98661 Telephone: (360) 693-8554 Facsimile: (360) 693-9997

(c) Tariff:

Stacey Waddell Vice President New Edge Networks, Inc. 3000 Columbia House Boulevard, Suite 106 Vancouver, WA 98661 Telephone: (360) 693-8554 Facsimile: (360) 693-9997

(d) Complaints/Inquiries from customers:

New Edge's toll-free number for customer inquiries is 877-725-EDGE (3343). New Edge customer service representatives will be available, during regular business hours, at its toll-free number for customer inquiries.

- 11. List the states in which the applicant:
  - (a) Has operated as an interexchange carrier.

New Edge has not operated as an interexchange carrier in any state.

(b) Has applications pending to be certificated as an interexchange carrier.

New Edge has pending interexchange carrier certification applications in the following states: Arizona, California, Colorado, Connecticut, The District of Columbia, Idaho, Kentucky, Maryland, Massachusetts, Nevada, New York, Oregon, Texas, Utah, and Wyoming.

(c) Is certificated to operate as an interexchange carrier.

New Edge is certificated to operate as an interexchange carrier in the States of California, Colorado, Montana and Washington.

#### FORM PSC/CMU 31 (3/96)

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

New Edge has not been denied authority to offer service in any state.

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

No regulatory agency has imposed any penalties on New Edge for any violations of the telecommunications statutes in any jurisdiction.

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company, or other telecommunications entity and the circumstances involved.

# New Edge has not been involved in any civil court proceeding with any interexchange carrier, local exchange company, or other telecommunications entity.

- 12. What services will the applicant offer to other certificated telephone companies:
  - () Facilities () Operators
    - Billing and Collection () Sales
  - () Maintenance

()

- (X) Other <u>Sale and resale of DSL and other data transport services to certificated</u> carriers.
- 13. Do you have a marketing program?

Yes. New Edge will market its services to telecommunications wholesalers (i.e., ISPs and certificated carriers), focusing on contacting potential clients through industry publications, industry conferences and the use of mail and telephone solicitation. New Edge may also market its services to telecommunications equipment manufacturers, in order to ensure that these potential customers are aware of the ways in which New Edge's services complement their equipment. At this time New Edge does not plan to market its services directly to consumers. New Edge may eventually offer data services to business customers directly; however, this will not be an element of New Edge's initial market entry.

14. Will your marketing program:

FORM PSC/CMU 31 (3/96)

- (X) Pay commissions?
- () Offer sales franchises?
- () Offer multi-level sales incentives?
- () Offer other sales incentives?
- 15. Explain any of the offers checked in question 14 (to whom, what amount, type of franchise, etc.).

The commission amounts paid to sales employees have yet to be determined by New Edge. These amounts will be based on standard industry rates for direct and indirect sales.

- 16. Who will receive the bills for your services (check all that apply)?
  - **Residential Customers (X) Business Customers** ()PATS Providers ()PATS Station End-Users ()Hotels and Motels ()()Hotel and Motel Guests ()Universities ()Univ. Dormitory Residents Other, Service providers (i.e., ISPs and CLECs). **(X)**
- 17. Please provide the following (if applicable):
  - (a) Will the name of your company appear on the bill for your services and, if not, who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

# Yes, New Edge's fictitious business name "New Edge Networks" will appear on bills sent to customers.

(b) Name and address of the firm who will bill for your services.

New Edge will perform its own billing operations.

- 18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.
  - A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements, including:

# FORM PSC/CMU 31 (3/96)

- 1. the balance sheet
- 2. income statement
- 3. statement of retained earnings for the most recent 3 years.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should <u>affirm that the</u> financial statements are true and correct.

B. Managerial capability.

#### See Exhibit 3.

C. Technical capability.

#### See Exhibit 3.

[Please provide a brief description of the Applicant's managerial and technical experiences, including descriptions of key personnel]

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

# See Exhibit 4.

- 20. The applicant will provide the following interexchange carrier services:
  - (X) MTS with distance sensitive per minute rates
    - () Method of access is FGA
    - () Method of access is FGB
    - (X) Method of access is FGD
    - () Method of access is 800
  - (X) MTS with route specific rates per minute
    - () Method of access is FGA
    - () Method of access is FGB

#### FORM PSC/CMU 31 (3/96)

- (X) Method of access is FGD
- () Method of access is 800
- (X) MTS with statewide flat rates per minute (*i.e.*, not distance sensitive)
  - () Method of access is FGA
  - () Method of access is FGB
  - (X) Method of access is FGD
  - () Method of access is 800
- () MTS for pay telephone service providers
- (X) Block-of-time calling plan (Reach Out Florida, Ring America, etc.)
- (X) 800 Service (toll free)
- (X) WATS-type Service (bulk or volume discount)
  - (X) Method of access is via dedicated facilities
  - (X) Method of access is via switched facilities
- (X) Private Line Services (channel services) (*i.e.*, 1.544 mbs., DS-3, etc.)
- (X) Travel Service
  - () Method of access is 950
  - (X) Method of access is 800
- () 900 Service
- () Operator Services
  - () Available to presubscribed customers
  - () Available to non-presubscribed customers (*i.e.*, to patrons of hotels, students in universities, patients in hospitals)
  - () Available to inmates

Services included are:

- () Station assistance
- () Person-to-Person assistance
- () Directory assistance
- () Operator verify and interrupt
- () Conference calling

FORM PSC/CMU 31 (3/96)

21. What does the end-user dial for each of the interexchange carrier services that were checked in services included (above)?

The end-user will dial either "1" or an "800" number to access these services.

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FORM PSC/CMU 31 (3/96) Required by Commission Rule Nos. 25-24.471 and 25-24.473.

#### \*\* **APPLICANT ACKNOWLEDGMENT STATEMENT \*\***

- 1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15 of one percent</u> of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
- **3. SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- 4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
- 5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
- 6. ACCURACY OF APPLICATION: By my signature below, I, the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, AWhoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775-083."

#### **UTILITY OFFICIAL:**

<u>Bracey waddell</u> Name Macing waddell

Vice President Title

913 hay

Date

(360) 693-9009 Telephone Number

#### \*\* APPENDIX A \*\*

#### **CERTIFICATE TRANSFER STATEMENT**

#### Not applicable. New Edge is applying for original authority.

I, (TYPE NAME) \_\_\_\_\_, (TITLE) \_\_\_\_\_

\_\_\_\_\_, of (NAME OF COMPANY)

, and current holder of certificate

number \_\_\_\_\_\_, have reviewed this application and join in the petitioner's

request for a transfer of the above-mentioned certificate.

**UTILITY OFFICIAL:** 

Signature

Title

Date

Telephone Number

FORM PSC/CMU 31 (3/96) Required by Commission Rule Nos. 25-24.471 and 25-24.473.

#### \*\* APPENDIX B \*\*

#### CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant, please check one):

- The applicant will not collect deposits nor will it collect payments for service **(X)** more than one month in advance.
- The applicant will file with the Commission and maintain a surety bond in an () amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

**UTILITY OFFICIAL:** 

Signature Date

Vice President, Carrier Relations Title

(360) 693-8554 Telephone Number

#### \*\* APPENDIX C \*\*

#### **INTRASTATE NETWORK**

New Edge does not presently own any facilities or switches in the State of Florida and has not finalized plans for acquiring its intrastate network. Initially, New Edge will offer its services on a resale basis. New Edge will supply the Commission with any information concerning the construction or acquisition of facilities promptly once it becomes available.

- 1. **POP:** Addresses where located, and indicate if owned or leased.
  - 1) 2)

. .

- 3) 4)
- 2. **SWITCHES:** Addresses where located, by type of switch, and indicate if owned or leased.
  - 1) 2)
  - 3) 4)
- 3. **TRANSMISSION FACILITIES:** POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

POP-to-POP	TYPE	<u>OWNERSHIP</u>
1)		
2)		

FORM PSC/CMU 31 (3/96) Required by Commission Rule Nos. 25-24.471 and 25-24.473.

#### \*\* APPENDIX C \*\*

#### **INTRASTATE NETWORK** (continued)

**ORIGINATING SERVICE:** Please provide the list of exchanges where you are 4. proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

> New Edge seeks authority to originate interexchange telecommunications services throughout the State of Florida.

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471(4)(a) (copy enclosed).

> In compliance with the EAEA requirements contained in Commission Rule 25-24.471(4)(a), New Edge will operate its facilities-based interexchange service "in a manner that recognizes that the local exchange company shall be the sole carrier for O+ local, O- local and O- intraLATA toll calls dialed by end users." New Edge will "not change or augment the dialing pattern of end users for such calls."

- 6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:
  - What services have been provided and when did these services begin? a)
  - If the services are not currently offered, when were they discontinued? b)

**UTILITY OFFICIAL:** 

- -

Signature Date

Vice President, Carrier Relations Title

(360) 693-8554 Telephone Number

#### \*\* APPENDIX D \*\*

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#### FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

#### \*\* FLORIDA EAS FOR MAJOR EXCHANGES \*\*

Extended Service		
Area	with	These Exchanges
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg, Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon, Forest Lady Lake (B21), McIntosh, Oklawaha, Orange Springs, Salt Springs and Silver Springs Shores.
DAYTONA BEACH:		New Smyrna Beach.

# \*\* APPENDIX D \*\*

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# FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES (continued)

TAMPA:	Central East North South West	None Plant City Zephyrhills Palmetto Clearwater
CLEARWATER:	St. Petersburg, Tampa-V Tarpon Springs.	West and
ST. PETERSBURG:	Clearwater.	
LAKELAND:	Bartow, Mulberry, Plant City, Polk City and Winter Haven.	
ORLANDO:	Apopka, East Orange, Lake Buena Vista, Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek and Oviedo-Winter Springs.	
WINTER PARK:	Aopoka, East Orange, I Vista, Orlando, Oviedo Windermere, Winter G Oviedo-Winter Springs Geneva and Montverde	, Sanford, arden, Reedy Creek,
TITUSVILLE:	Cocoa and Cocoa Beac	h.
COCOA:	Cocoa Beach, Eau Gall and Titusville.	ie, Melbourne
MELBOURNE:	Cocoa, Cocoa Beach, E Sebastian.	au Gallie and
SARASOTA:	Bradenton, Myakka and	d Venice.

FORM PSC/CMU 31 (3/96) Required by Commission Rule Nos. 25-24.471 and 25-24.473.

#### \*\* APPENDIX D \*\*

#### FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES (continued)

FT. MYERS:	Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands
NAPLES:	Marco Island and North Naples.
WEST PALM BEACH:	Boyston Beach and Jupiter.
POMPANO BEACH:	Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale
FT. LAUDERDALE:	Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.
HOLLYWOOD:	Ft. Lauderdale and North Dade.
NORTH DADE:	Hollywood, Miami and Perrine.
MIAMI:	Homestead, North Dade and Perrine.

New Edge seeks authority to originate interexchange telecommunications services throughout the State of Florida at the rates identified in its proposed tariff attached hereto as Exhibit 4.

**UTILITY OFFICIAL:** 

• •

<u>Atache, Caddrill</u> <u>HART</u> Signature Date

Vice President Title

(360) 693-9009 Telephone Number

FORM PSC/CMU 31 (3/96) Required by Commission Rule Nos. 25-24.471 and 25-24.473.

# EXHIBIT 1

- -

Certificate of Authority to Transact Business And Registration of Fictitious Name



FLORIDA DEPARTMENT OF STATE Katherine Harris Secretary of State

August 23, 1999

C T CORPORATION SYSTEM

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TALLAHASSEE, FL

Qualification documents for NEW EDGE NETWORK, INC, were filed on August 23, 1999 and assigned document number F99000004363. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

A corporation annual report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6091, the Foreign Qualification/Tax Lien Section.

Buck Kohr Corporate Specialist Division of Corporations

Letter Number: 599A00042278

:

# TRANSMITTAL LETTER

**Qualification/Tax Lien Section** TO: Division of Corporations

SUBJECT: New Edge Network, Inc.

(Name of corporation - must include suffix)

Dear Sir or Madam:

99 AUG 23 PH 7: 59 OINTERNE CONTRACTOR The enclosed "Application by Foreign Corporation for Authorization to Transact Business in Florida", "Certificate of Existence", and check are submitted to register the above referenced foreign corporation to transact business in Florida.

Please return all correspondence concerning this matter to the following:

Ms. Connie Bryan		
	(Name of Person)	
CT Corporation		
	(Firm/Company)	
660 East Jefferson St.		
	(Address)	
Tallahassee. Fl 32301		
	(Cinu/State Zin)	

(City/State/Zip)

Should you need to call someone concerning this matter, please call:

Ms. Connie Bryan	at (850	) 222-1092
(Name of Person)	(Area Code a	z Daytime Telephone Number)

#### **COURIER ADDRESS:**

Qualification/Tax Lien Sec. Division of Corporations 409 E. Gaines St Tallahassee, FL 32399

#### MAILING ADDRESS:

Qualification/Tax Lien Section Division of Corporations P. O. Box 6327 Tallahassee, FL 32314

# APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

# IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

New Edge Network, Inc.	99
(Name of comporation: must include the word	
Delaware (State or country under the law of which it is	ج <u>36-3617386</u> ج incorporated) (FEI number, if applicable) وي
June 1, 1999 (Date of Incorporation)	5. Perpetual (Duration: Year corp. will cease to exist or "perpetual")
Upon qualification (Date first transacted business in Florida	L (SEE SECTIONS 607.1501, 607.1502, AND 817.155, F.S.)
3000 Columbia House Blvd., Ste. 106, Var	ncouver. WA 98661
(C	furrent mailing address)
(Purpose(s) of corporation authorized in ho	registered agent: (P.O. Box or Mail Drop Box NOT
•	ation System
Office Address: 1200 South	Pine Island Road
Plantation	, Florida , <u>33324</u> (Zip Code)

#### 10. Registered agent's acceptance:

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Murlean

(Registered agent's signature)

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

	NOT acceptable)
Chairman: (See attached rider)	
Address:	
Vice Chairman:	99 MIG 23
Address:	Lie 2
	دن من م
Director:	<b>*</b>
Address:	S
Director:	
Address:	<u></u>
B. OFFICERS (Street address only P. O. Box NC	OT acceptable)
President: (See attached rider)	
Address:	·
Vice President:	
Vice President:	
Address:	
Address:	
Address: Secretary:	
Address:   Secretary:   Address:   Treasurer:	
Address:	

(Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

14. Daniel G. Moffat, President

(Typed or printed name and capacity of person signing application)

:

# NEW EDGE NETWORK, INC.

#### Corporate Officer

Daniel G. Moffat President, Vice-President, Treasurer New Edge Network, Inc. 3000 Columbia House Blvd., Suite 106 Vancouver, Washington 98661

Howard Clowes – Secretary Gray, Cary, Ware and Freidenrich 400 Hamilton Ave. Palo Alto, California 94301

#### **Board of Directors**

Roger Evans – General Partner Greylock 755 Page Mill Road Building A, Suite 100 Palo Alto, California 94304-1018

Jay Misra 31 River Court # 2603 Jersey City, New Jersey 07310

Daniel G. Moffat – President & CEO New Edge Network, Inc. 3000 Columbia House Blvd., Suite 106 Vancouver, Washington 98661

Rich Shapero – General Partner Crosspoint Venture Partners 2925 Woodside Road Woodside, California 94062

J. Peter Wagner – General Partner Accel Partners 428 University Avenue Palo Alto, California 94301

SEUSE CLE CONNER



3721 Executive Center Drive Suite 200 Austin, Texos 78731-1639 Voice (512) 343-2544 Focsimile (512) 343-0119

September 13, 1999

Qualification/Tax Lien Section Division of Corporations 409 E. Gaines Street Tallahassee, Florida 32399

RE: Document Number F99000004363

Dear Sir or Madam:

This letter is to inform you that the Federal Employer Identification (FEI) number for New Edge Network, Inc. is incorrect, as reported on the Application by Foreign Corporation for Authorization to Transact Business in Florida, and the Fictitious Name Registration.

The correct FEI number for New Edge Network, Inc., which will be operating in Florida under the fictitious name of New Edge Networks, is 94 - 3331274. Please revise all necessary records to reflect the correct number.

We apologize for any confusion this error may have caused.

Please refer any questions to me at 512-343-2544.

Sincerely, Llean M. Langkov

Authorized Representative for New Edge Networks

JML/lz

cc: Ms. Stacey Waddell, Vice President Carrier Relations, New Edge Network, Inc.
 Mr. Jeff Heins, Swidler Berlin Shereff Friedman, LLP (via facsimile)

2711 LBJ Freeway Suite 560 Datias, Texas 75234-7321 Vaice (972) 484-2323 Facsimile (972) 243-6139 8115 Shawnee Missian Pkwy. Suite 200 Merriam, Kansas 66202-2945 Vaice (913) 362-9966 Facsimile (913) 362-5460 12503 Southeast Mill Plain Blvd. Suite 200 Vancouver, Washington 98684-3009 Vaice (360) 253-5500 Focsimile (360) 253-5380 3300 Haicomb Bridge Road Suile 286 Noreross, Georgia 30090-3233 Vaice (770) 446-7242 Facsimile (770) 446-7243



FLORIDA DEPARTMENT OF STATE Katherine Harris Secretary of State

August 30, 1999

NEW EDGE NETWORKS 3000 COLUMBIA HOUSE BLVD., SUITE 106 VANCOUVER, WA 98661

#### Subject: NEW EDGE NETWORKS

REGISTRATION NUMBER: G99242900131

This will acknowledge the filing of the above fictitious name registration which was registered on August 30, 1999. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between July 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

IT IS THE RESPONSIBILITY OF THE BUSINESS TO NOTIFY THIS OFFICE IN WRITING IF THEIR MAILING ADDRESS CHANGES. Whenever corresponding please provide assigned Registration Number.

Should you have any questions regarding this matter you may contact our office at (850) 488-9000.

Reinstatement Section Division of Corporations

Letter No. 699A00043218

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3	000 Columbia House Blvd. Ste. 106			
7	/ancouver, WA 98661 City State Zip Co			FLORIDA
), F	lorida County of principal place of business: multiple			
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. F	Ei Number: <u>36-3617386</u>		This space to	er office use only
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	Address	Addre		
	City State Zp Code	City	State	Zip Cod
		SS#		
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	FEI Number: <u>36-3617386</u>	FEI Numb	Applied for	Not Applicable
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ha	ne Number: (360) 693-9009 //	Phone Nun	mber:	
_	CANCELLATION COMPLETE SECTION 4 ONLY:			
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#### **EXHIBIT 2**

#### **Financial Statements**

As a start-up company, New Edge does not have audited financial statements for the most recent three years. New Edge has sufficient financial capability to provide and maintain its interexchange and local exchange telecommunications services throughout the State of Florida and sufficient financial capability to meet any lease or ownership obligations it may incur. New Edge will rely upon its existing personnel and technological and financial resources to provide intrastate services. In support of its application, New Edge submits its verified financial statements, as well as a letter from Silicon Valley Bank verifying New Edge's accounts. New Edge is a privately-held corporation and its financial statements are not a part of the public record in any jurisdiction. New Edge is submitting this financial information in a separate sealed envelope and respectfully requests that this information be given confidential treatment and that it not be made a part of the public record or otherwise made available for public disclosure.

# EXHIBIT 3

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Technical and Managerial Qualifications

#### **Managerial and Technical Qualifications**

New Edge's officers are well qualified to execute its business plan, to provide its proposed telecommunications services and to operate and maintain New Edge's facilities over which such services will be deployed.

New Edge is technically qualified to operate and manage its telecommunications operations in the State of Florida. New Edge plans to initially lease fiber optic transmission facilities and related telecommunications equipment in connection with its provision of the proposed telecommunications services in Florida. Specifically, New Edge plans to collocate state-of-the-art telecommunications equipment in central offices of incumbent local carriers and lease fiber-optic network infrastructure which will be able to provide trunking facilities to the incumbent local exchange carrier ("ILEC") and/or New Edge's internet service provider ("ISP") and competitive local exchange carrier ("CLEC") customers. The fiber-optic network infrastructure will be able to connect New Edge's network to major ILEC central offices and customers in the areas of business concentration in each market. New Edge's network will also be able to connect to certain IXC points of presence. As each customer is obtained, service will be provisioned by leasing unbundled loops or other facilities (*e.g.*, T1s) from the ILEC to connect the end user to New Edge's network. New Edge will also provide around-the-clock network monitoring and customer service centers.

Descriptions of the extensive telecommunications and managerial experience of New Edge's key personnel are attached hereto.

#### MANAGEMENT BIOGRAPHIES

#### Dan Moffat - President/CEO

Years of Telecommunications Experience - 22 years

Former Chief Marketing Office/SVP Sales, Marketing and Service for GST Telecom. President of GST Whole Earth Networks responsible for Internet and data services. Founder and Principal of the telecom strategy consulting firm Access Value Services later sold to Cathey, Hutton and Associates. Director of Marketing for Pacific Telecom. VP Marketing/Sales for US Intelco Networks (Illuminet). Regional Sales Manager for IBM/ROLM. Director of Operations for US West - Netech.

BS Finance - Cal State Chico, MBA - Santa Clara University, MS Telecom - Golden Gate University.

#### **Natalie Diggins - VP Operations**

Years of Telecommunications Experience - 10 years

Formerly VP Operations for GST Whole Earth Networks the Internet and Data Wide Area Networking group for GST Telecom a super-regional Competitive Local Exchange Carrier (CLEC). Responsible for systems administration, provisioning, billing, network monitoring and customer service.

General Manager for Call America - Internet Services. Former President of the Central Coast Software and Technology Association. Founding member of Women in Telecommunications.

Cal State Long Beach - Architectural Engineering

#### John Dornstetter - VP Sales/Marketing

Years of Telecommunications Experience - 10 years

Former VP Sales and Regional Manager for GST Telecom responsible for government sales, alternate channel marketing and major accounts. VP Sales TACAN Corporation a fiber optical component manufacturer. Semi-conductor industry background.

B.S. Naval Science/Naval Aviator - US Naval Academy. MBA Pepperdine University.

#### Steve Hensley - Chief Technical Officer/VP Operations

Years of Telecommunications Experience - 21 years

Former VP Engineering GST Telecom with overall responsibility for fiber, local exchange and data services. Prior to this, VP of Data Engineering - GST Telecom responsible for Internet, Asynchronous Transfer Mode (ATM) and Frame Relay engineering. Manager Data Engineering Pacific Telecom responsible for Frame Relay and other data services. Regional Manager for Alaska for Motorola Corp.

BS EE Washington State.

#### Stacey Waddell - VP Carrier Relations/Program Management

Years of Telecommunications Experience - 10 years

Most recently Senior Director for Network Deployment - WinStar Telecommunications a national CLEC. Responsible for central office deployment including construction, installation and interconnection arrangements. Director Business Markets for Electric Lightwave Inc. a super regional CLEC. Responsible for management of wholesale and retail telecom products. American Pioneer Telephone - Financial and IS Manager.

BS Finance, University of Central Florida.

#### **EXHIBIT 4**

#### **Proposed Tariff**

New Edge seeks authority to provide all forms of telecommunications services. New Edge seeks authority to provide services which allow its customers to originate and terminate local calls to other customers served by New Edge as well as customers served by all other authorized local exchange carriers. New Edge also requests authority to provide switched access services to interexchange carriers, which will allow New Edge's customers to originate and terminate intrastate and interstate calls to and from customers of interexchange carriers

New Edge requests authority to offer local exchange services to customers located in all exchanges in Florida. Exchange services may include, but will not be limited to the following: (i) local exchange access services to single-line and multi-line customers (including basic residential and business lines, direct inward/outward PBX trunk service, Centrex services, and ISDN); (ii) local exchange usage services to customers of New Edge's end user access line services; and (iii) switched and special carrier access services to other common carriers. New Edge seeks authority to provide Digital Subscriber Loop services, by leasing local loops of ILECs and CLECs currently operating in Florida. In addition, New Edge seeks authority, through interconnection with other carriers, to offer 911 and enhanced 911 emergency services, directory assistance and operator assisted calling, dual party relay services, and other miscellaneous services currently provided by incumbent local exchange carriers.

New Edge also requests authority to offer interexchange services throughout the state of Florida, including both inbound and outbound intraLATA services. This will be accomplished through a combination of its own facilities and through the resale of the facilities of other certificated carriers.

Initially, New Edge plans to offer services through a combination of purchased and leased assets. New Edge does not currently own any telecommunications facilities in the State of Florida.

New Edge intends to provide service to subscribers from all points within the State of Florida, and therefore seeks authorization to provide local exchange, exchange access and interexchange service statewide. To the extent that areas of Florida are served by carriers that qualify as small or rural local exchange carriers under the Telecommunications Act of 1996, New Edge does not intend to provide service in those areas at this time. A copy of New Edge's proposed interexchange tariff is attached.

FL P.S.C. Tariff No. 2 Original Sheet No. 1

# TARIFF SCHEDULE GOVERNING

# THE PROVISION OF

# INTEREXCHANGE COMMUNICATIONS SERVICES

# FURNISHED BY

# **NEW EDGE NETWORK, INC.**

# d/b/a NEW EDGE NETWORKS

## WITHIN THE

# STATE OF FLORIDA

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate data transmission services within the State of Florida by New Edge Network, Inc. d/b/a New Edge Networks, with principal offices at 3000 Columbia House Boulevard, Suite 106, Vancouver, WA 98661. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at New Edge Network, Inc.'s principal place of business.

Issued:

By:

Effective:

Daniel Moffat, President New Edge Network, Inc. d/b/a New Edge Networks 3000 Columbia House Boulevard, Ste. 106 Vancouver, WA 98661
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FL P.S.C. Tariff No. 2 Original Sheet No. 2

# CHECK SHEET

		01. IN	Devision
Sheet No.	Revision	Sheet No.	<u>Revision</u>
1	Original	29	Original
2	Original	30	Original
3	Original	31	Original
4	Original	32	Original
5	Original	33	Original
6	Original	34	Original
7	Original	35	Original
8	Original	36	Original
9	Original	37	Original
10	Original	38	Original
11	Original	39	Original
12	Original	40	Original
13	Original	41	Original
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Issued:

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FL P.S.C. Tariff No. 2 Original Sheet No. 3

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Indemnification	. 40
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Effective:

By:

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	[Not Applicable]	

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FL P.S.C. Tariff No. 2 Original Sheet No. 5

### EXPLANATION OF SYMBOLS

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including but not limited to a listing, rate, rule or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule, or condition.
- (N) To signify new material including a listing, rate, rule, or condition.
- (R) To signify a reduction.
- (T) To signify a change in wording of text but no change in rate, rule, or condition.
- (Z) To signify a Correction

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By:

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FL P.S.C. Tariff No. 2 Original Sheet No. 6

# TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. Paragraph Numbering Sequence There are six levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1 (A) 2.1.1 (A).1 2.1.1 (A).1.a 2.1.1 (A).1.a.i

D.Check Sheets - When a Tariff filing is made with the Commission, an updated check sheet accompanies the Tariff filing. The check sheet lists the sheets contained in the Tariff with a cross-reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision.

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Daniel Moffat, President New Edge Network, Inc. d/b/a New Edge Networks 3000 Columbia House Boulevard, Ste. 106 Vancouver, WA 98661

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FL P.S.C. Tariff No. 2 Original Sheet No. 7

# **CONCURRING CARRIERS**

None.

# **CONNECTING CARRIERS**

None.

#### **OTHER PARTICIPATING CARRIERS**

None.

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FL P.S.C. Tariff No. 2 Original Sheet No. 8

# DEFINITIONS

Advance Payment: Part or all of a payment required before the start of Service.

Company: New Edge Network Inc. d/b/a New Edge Networks, the issuer of this tariff.

Commission: Florida Public Service Commission.

Customer: The person, firm or corporation which orders Service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific Customer or End User.

DSL: Digital Subscriber Line.

End Office: The switching system office or serving wire center where loops are terminated for purposes of interconnection to each other and/or to trunks.

End User: A person, firm or corporation who is designated by the Customer as a user of Company's Service furnished to the Customer. The End User must be specifically identified in the Application for Service.

End User Premises Equipment: Equipment provided by the Customer, the End User, or any party other than the Company that is located on the End User's premises and is connected to the Company's network.

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### **DEFINITIONS** (Continued)

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer and at the Company's sole discretion.

Kbps: Kilobits per second, denotes thousands of bits per second.

Mbps: Megabits per second, denotes millions of bits per second.

Origination Point: The point of demarcation between the Company's facilities and those of the End User.

Premises: The space occupied by a Customer or End User in a building or buildings or contiguous property.

Recurring Charges: The monthly charges to the Customer for Services, facilities and equipment, which continues for the agreed-upon duration of the Service.

Services: The services, or combination thereof, offered by the Company and contained in this Tariff.

Service Order: The request for Company Services submitted by the Customer in the format devised by the Company. The submission of a Service Order by the Customer and confirmation thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Special Facilities: Any facilities, goods, supplies, products, equipment, fixtures or other installation specifically installed or constructed for Customer by Company pursuant to a negotiated agreement between Company and Customer.

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FL P.S.C. Tariff No. 2 Original Sheet No. 10

### **DEFINITIONS** (Continued)

Term Agreement: An agreement between the Company and a Customer for the delivery of Services for a stated minimum duration.

Termination Point: The demarcation point between Company's facilities and the Customer's facilities.

Transmission Speed: Transmission speed or rate, in bits per second (bps), as agreed to by Company and Customer.

Issued:

By:

Effective:

FL P.S.C. Tariff No. 2 Original Sheet No. 11

# SECTION I. APPLICATION OF TARIFF

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This tariff sets forth rules applicable to the provision of intrastate interexchange high speed digital access and high capacity private line Services using a variety of digital transmission technologies.

Issued:

By:

Effective:

FL P.S.C. Tariff No. 2 Original Sheet No. 12

#### SECTION 2. RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company undertakes to furnish Services in accordance with the terms and conditions set forth in this tariff.

#### 2.2 Terms and Conditions

The Company shall have no responsibility with respect to billings, charges, or disputes related to Services used by the Customer which are not included in the Services herein including, without limitation, any local, regional or long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputed or discrepancies with the appropriate service provider.

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Daniel Moffat, President New Edge Network, Inc. d/b/a New Edge Networks 3000 Columbia House Boulevard, Ste. 106 Vancouver, WA 98661

FL P.S.C. Tariff No. 2 Original Sheet No. 13

#### SECTION 2. RULES AND REGULATIONS

#### 2.3 Application for Service

Customers desiring to obtain Service must submit Service Orders in the form and format specified by Company.

### 2.3.1 Cancellation of Application for Service

If a Customer cancels a Service Order after Company has commenced installation of Service, a cancellation charge may apply.

#### 2.3.2 Cancellation of Service

Subject to cancellation charges referenced herein, the Customer may have Service discontinued upon thirty (30) days' written notice to the Company. The Company shall hold the Customer responsible for payment of all bills for Service furnished until the effective cancellation of Service. As specified in 2.10.2 below, a termination charge may apply to early cancellation of a Term Agreement.

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FL P.S.C. Tariff No. 2 Original Sheet No. 14

# SECTION 2. RULES AND REGULATIONS

#### 2.4 Assignment or Transfer

All Service provided under this tariff is directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of Service (except in the case of a merger or sale of substantially all the assets of Customer) without the express prior written consent of the Company, and then only when such transfer or assignment can be accomplished without interruption of the use or change in the location of Service. All terms and conditions contained in this tariff shall apply to any and all such transferees or assignees. The Customer shall, unless otherwise expressly agreed by the Company in writing, remain liable for the payment of all charges due under this tariff or any applicable agreements.

#### 2.5 Contracts

The Company may also offer intrastate exchange access services on a nontariffed, contractual basis. The terms and conditions of this tariff do not apply to such contractual services, except to the extent expressly incorporated into a contract. The Company will file all such contracts with the Florida Commission, pursuant to Commission rules.

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FL P.S.C. Tariff No. 2 Original Sheet No. 15

# SECTION 2. RULES AND REGULATIONS

### 2.6 Deposits

- A. The Company may, in order to safeguard its interests, require any Customer to make a deposit prior to or at any time after Service is provided to the Customer, to be held by the Company as a guarantee of the payment of rates and charges.
- B. A deposit may not exceed: (i) the actual or estimated rates and charges, including non-recurring charges, for the Service for a one month period; or (ii) the charges that would apply for the minimum period for a Service which has a minimum term of more than one month, plus any applicable termination charge. The fact that a deposit has been made in no way relieves the customer from complying with the Company's requirement as to the prompt payment of bills.
- C. At such time as the provision of the Service to the Customer is terminated, the amount of the deposit will be credited to the Customer's account and any credit balance which may remain will be refunded.
- D. In case of a cash deposit, for the period the deposit is held by the Company, simple annual interest will be applied to the deposit for the number of days from the date the Customer deposit is received by the Company to and including the date such deposit is credited to the Customer's account or the date the deposit is refunded by the Company.
- E. If at any time the amount of a deposit is less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

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FL P.S.C. Tariff No. 2 Original Sheet No. 16

# SECTION 2. RULES AND REGULATIONS

2.7 <u>Notices</u>

Any notice Company may give to a Customer shall be deemed properly given when delivered, if delivered in person, or when sent via facsimile, electronic mail or when deposited with the U.S. Postal Service or other express delivery service.

- 2.8 Payment and Rendering of Bills
  - A. The Company shall bill all charges incurred by and credits due to the Customer. The Customer may choose to receive bills in either paper or electronic format. Such bills are due within thirty (30) days after the date of issuance thereof, regardless of the media utilized. The Company shall bill in advance charges for all Services to be provided during the ensuing billing period except for charges associated with Service usage. Adjustments for the quantities of Service established or discontinued in any billing period beyond the minimum period will be prorated to the number of days based on a 30 day month. The Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of the bill.
  - B. The Company shall bill for all Services rendered within 90 days of when those Services are provided.

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By:

Effective:

FL P.S.C. Tariff No. 2 Original Sheet No. 17

### SECTION 2. RULES AND REGULATIONS

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- 2.8 Payment and Rendering of Bills (Continued)
  - C. All bills for Service provided to the customer by the Company are due thirty (30) days from the date of issuance of the bill. If any portion of the payment is received by the Company after the payment due date as set forth above, or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due the Company. The late payment penalty shall be a portion of the payment not received by the payment due date times a late factor. The late factor shall be 1.5% per month (0.049315% per day) or 18% annually, or the highest rate allowed by law, whichever is the lesser. The late factor will be applied for the number of days from the payment due date to and including the date that the Customer makes the late payment funds immediately available to the Company.
  - D. Customer shall be responsible for payment of all sales, use, gross receipts, excise, access, bypass, franchise or other local, state and Federal taxes, fees, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services rendered by Company, (excepting Company's income taxes). Such taxes shall be separately stated on the Customer's invoice.

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FL P.S.C. Tariff No. 2 Original Sheet No. 18

#### SECTION 2. RULES AND REGULATIONS

### 2.9 Disputed Bills

In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must pay the undisputed portion of the invoice in full and submit a documented claim for the disputed amount. The Customer shall submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 60 days of receipt of billing for those Services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter. Unless disputed, the invoice shall be deemed to be correct and payable in full by Customer. If the Customer is unable to resolve any dispute with the Company, then Customer may file a complaint with this Commission.

If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest or penalties will apply.

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FL P.S.C. Tariff No. 2 Original Sheet No. 19

# SECTION 2. RULES AND REGULATIONS

- 2.10 Discontinuance and Restoration of Service
  - 2.10.1 Cancellation by the Company
    - A. For Nonpayment: The Company may, upon ten (10) days written notice to the Customer, discontinue Service or cancel an application for Service without incurring any liability when there is an unpaid balance for Service that is overdue.
    - B. For Returned Checks: A Customer whose check or draft is returned unpaid for any reason shall be subject to discontinuance of Service in the same manner as provided for nonpayment of overdue charges.
    - C. For any violation of law or rules: A Customer shall be subject to discontinuance of Service, without notice, for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over Service, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such Service.
    - D. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to discontinuance of Service, without notice, for the Company to comply with any order or request of any governmental authority having jurisdiction.

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FL P.S.C. Tariff No. 2 Original Sheet No. 20

### SECTION 2. RULES AND REGULATIONS

- 2.10 Discontinuance and Restoration of Service (cont'd)
  - 2.10.1 Cancellation by the Company (cont'd)
    - E. For Other Causes: A Customer shall be subject to discontinuance of Service, without notice, in the event of suspected fraud or other unlawful use of the Service, or fraud or misrepresentation in any submission of information required in a Service Order or any other information submitted to Company.
    - F. For any Customer filing of bankruptcy or reorganization or failing to discharge an involuntary petition therefor within the time permitted by law: The Company may immediately discontinue or suspend Service under this tariff without incurring any liability.

#### 2.10.2 Cancellation of Term Agreement

Upon the cancellation of Service provided under a Term Agreement, an early termination charge may apply.

#### 2.10.3 Resumption of Service

If Service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, Service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected to the satisfaction of Company in Company's sole and absolute discretion and Customer pays a deposit at Company's discretion. All applicable nonrecurring charges shall apply when Services are restored.

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FL P.S.C. Tariff No. 2 Original Sheet No. 21

#### SECTION 2. RULES AND REGULATIONS

#### 2.11 Information to be Provided to the Public

The Company will use reasonable efforts to advise Customers who may be affected of new, revised or optional rates applicable to their Service.

- 2.12 [Intentionally left blank]
- 2.13 Credit Allowance for Interruptions

A credit allowance will be given on a per line basis for service interruptions, defined as any period during which any line subscribed to by the Customer hereunder and/or, if applicable, Company-provided equipment attached thereto is out of service, except as specified below. Out of service conditions are defined as complete loss of data transmission capability. Credit allowances, if any, shall be deducted from the charges payable by the Customer hereunder and shall be expressly indicated on the next bill to the Customer. An interruption period begins the earlier of when the Customer reports a malfunction in Service to the Company or Company becomes independently aware of such malfunction. A malfunction period ends when the affected line and/or associated equipment is fully operative.

- A. Credit allowances do not apply to interruptions:
  - 1) caused by the Customer, any End User or any third party;
  - 2) due to failure of power or equipment provided by the Customer or others;
  - during any period in which the Company is not given access to the Premises;

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FL P.S.C. Tariff No. 2 Original Sheet No. 22

### SECTION 2. RULES AND REGULATIONS

# 2.13 Credit Allowance for Interruptions (Continued)

- 4) due to scheduled maintenance and repair; or
- 5) due to Acts of God or other events listed in section 2.19(C) below.

### B. Interruption of Twenty-Four (24) Hour or Less - Portion of Daily Per-Line Charge

Length of Service Interruption	Credit
-Less than 4 hours	None
-4 hours up to but not including 8 hours	1/3 of day
-8 hours up to but not including 12 hours	1/2 of day
-12 hours up to but not including 16 hours	2/3 of day
-16 hours up to 24 hours	one day

Two or more Service interruptions of the same type to the same line/equipment of two (2) hours or more during any one twenty-four (24) hour period shall be considered as one interruption. In no event shall such interruption credits for any one line/equipment exceed one (1) day's fixed recurring charges for such line/equipment in any twenty-four (24) hour period.

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### SECTION 2. RULES AND REGULATIONS

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- 2.13 Credit Allowance for Interruptions (Continued)
  - C. Interruptions over Twenty-Four (24) Hours

Service interruptions over twenty-four (24) hours will be credited four (4) hours for each four (4) hour period or fraction thereof. No more than one (1) full day's credit will be allowed for any period of twenty-four hours.

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#### SECTION 2. RULES AND REGULATIONS

- 2.14 Service Connections
  - A. All Service along the facilities between the point identified as the Company's origination point and the point identified as the Company's termination point will be furnished by the Company, its agents or contractors.
  - B. Customer shall allow Company continuous access and right-of-way to both Customer and End User Premises to the extent reasonably determined by the Company to be appropriate to the provision and maintenance of Services, equipment, facilities and systems relating to this tariff.
  - C. The Company may undertake to use reasonable efforts to make available Services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.

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#### SECTION 2. RULES AND REGULATIONS

- 2.14 Service Connections (cont'd)
  - D. The Company undertakes to use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer or End User. Neither the Customer or the End User may, nor permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
  - E. Title to all facilities (except such equipment and/or facilities as are sold to or independently provided by a Customer or End User), including terminal equipment, shall remain with the Company. The operating personnel and the electric power consumed by such equipment on the Premises of Customer or End User shall be provided by and maintained at the expense of the Customer.

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#### SECTION 2. RULES AND REGULATIONS

- 2.14 Service Connections (Continued)
  - F. Equipment the Company provides or installs. at the Customer's or End User's Premises for use in connection with the Services shall not be used for any purpose other than that for which the Company provided it.
  - G. The Company shall not be responsible for the operation or maintenance of any Customer or End User provided communications equipment. The Company may install certain Customer or End User provided communications equipment upon installation of Service; unless otherwise agreed by the Company in writing, Company shall not thereafter be responsible for the operation or maintenance of such equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities; subject to this responsibility the Company shall not be responsible for:
    - 1) The proper origination of signals by Customer provided equipment or for the quality, or defects in, such signals; or
    - 2) The reception of signals by Customer provided equipment.
  - H. The Customer shall be responsible for the payment of service charges for visits by the Company's agents or employees to the Premises when the Service difficulty or trouble report results from the improper or inappropriate use of equipment or facilities by the Customer or End User.

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#### SECTION 2. RULES AND REGULATIONS

- 2.14 Service Connections (Continued)
  - I. In the event Company places Company equipment on Customers' premises for the purpose of furnishing service under this agreement, unless otherwise stipulated, Company is solely responsible for operating and maintaining such equipment. In the event that Customer attempts to operate or maintain any such equipment without first obtaining Company's written approval, in addition to any other remedies of Company for a breach by Customer of Customer's obligations hereunder, Customer shall pay Company for any damage to Company's equipment caused or related to such unauthorized operation or maintenance of Company's equipment upon receipt by Customer of a Company invoice therefor. In no event shall Company be liable to Customer, End User or any other person for interruption of the Service or for any other loss, cost or damage caused or related to Customer's improper or inappropriate use of Company-provided equipment.
  - J. Customer agrees to allow Company to remove all Company-provided equipment from Customer or End User's premises:
    - 1) upon termination, interruption or suspension of the Service in connection with which the equipment was used; and
    - 2) for repair, replacement or otherwise as Company may determine is necessary or desirable.
  - K. At the time of such removal, such equipment shall be in the same condition as when delivered to Customer or installed in Customer or End User's premises, normal wear and tear only excepted. Customer shall reimburse Company for the unamortized cost of any such equipment in the event the foregoing conditions are not met.

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## SECTION 2. RULES AND REGULATIONS

- 2.14 Service Connections (Continued)
  - The Customer or End User is responsible for ensuring that Customer- or L. End User-provided equipment connected to Company equipment and facilities is compatible with such Company equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. Customer will submit to Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be attached to the Company's facilities. The Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with Company's facilities. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
  - M. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Service, and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

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### SECTION 2. RULES AND REGULATIONS

- 2.15 Limitation of Service Equipment or Facilities
  - A. Service is offered subject to the provisions of this tariff and the availability of the necessary facilities and/or equipment, and is limited to the ongoing availability and capacity of the Customer's facilities as well as the facilities the Company may require from other carriers to furnish Service. The Company may decline Service Orders to or from a location where, in the Company's sole discretion, the necessary facilities or equipment are not available. The Company may discontinue furnishing Service in accordance with the terms of this tariff.
  - B. The Company reserves the right to discontinue or limit Service when necessitated by conditions beyond its control, or when Service is used in violation of provisions of this tariff or the law.
  - C. The Company does not undertake to transmit messages, but offers the use of its Service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
  - D. The Company reserves the right to discontinue Service, limit Service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing Service, as determined by the Company in its reasonable judgment.
  - E. The furnishing of Service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities, as well as facilities the Company may obtain from other carriers to furnish Service from time to time as required at the sole discretion of the Company.

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### SECTION 2. RULES AND REGULATIONS

- 2.16 Prohibited Uses
  - A. The Services of the Company shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits, required to be obtained by the Customer with respect thereto.
  - B. The Company may require applicants for Service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company offerings complies with relevant laws and this Commission's regulations, policies, orders, and decisions.
  - C. The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this tariff. The Customer or End User may not assign, transfer in any manner the Service or any rights associated with the Service without the written consent of the Company.
  - D. The Company may require a Customer to immediately shut down its transmission of signals if Company concludes, in its sole discretion, that such transmission is causing interference to others.

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### SECTION 2. RULES AND REGULATIONS

- 2.16 Prohibited Uses (cont'd)
  - E. The Customer may not use the Services so as to interfere with or impair Service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.
  - F. A Customer or End User shall not represent that its services are provided by the Company, or otherwise indicate to its Customers that its provision of Services is jointly with the Company, without the prior written consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

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#### SECTION 2. RULES AND REGULATIONS

#### 2.17 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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#### SECTION 2. RULES AND REGULATIONS

2.18 Obligations of the Customer

The Customer (or the End User, as the case may be) shall be responsible for:

- A. The payment of all charges applicable to the Services.
- B. Damage or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or End User or the non-compliance by the Customer or End User with the provisions of this tariff; or by fire or theft or other casualty on the premises of the Customer or End User unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the Premises, and providing the level of power, heating and air conditioning necessary to maintain the proper environment on such Premises;

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#### SECTION 2. RULES AND REGULATIONS

- 2.18 Obligations of the Customer (Continued)
  - D. Obtaining, maintaining, and otherwise having full responsibility for rights of way necessary to install equipment to provide Service to the Customer or End User from the minimum point of entry or the property line of the land on which the structure wherein any termination point or origination point used by the Customer or End User is placed or located, whichever is applicable, through the point of entry into the structure, throughout the structure, to the location of the equipment space. Any and all costs associated with the obtaining and maintaining of the rights of way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting a Service Order.
  - E. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury to Company employees or property might result from installation or maintenance by the Company.

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# SECTION 2. RULES AND REGULATIONS

- 2.18 Obligations of the Customer (Continued)
  - F. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Premises or the rights-of-way for which the Customer is responsible, and obtaining permission for Company agents or employees to enter the Premises at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of Service as stated herein, removing the facilities or equipment of the Company;
  - G. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which Service is interrupted for such purposes.
  - H. Keeping the Company's equipment and facilities located on the Customer's premises or rights-of-way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's Services or from the locations of such equipment and facilities.
  - I. Providing, operating and maintaining Customer provided or End User equipment on the Premises. Conformance of Customer provided or End User premises equipment with part 68 of the FCC Rules is the responsibility of the Customer.

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### SECTION 2. RULES AND REGULATIONS

- 2.19 Liability of the Company
  - A. The Services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular Services and facilities furnished under this tariff.
  - B. The liability of the Company for damages arising out of the furnishing of these Services, including but not limited to mistakes, omissions, interruptions, delays, tortious conduct or errors, or other defects, representations, or use of these Services or arising out of the failure to furnish the Service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer or End User and the sole liability of the Company. The Company will not be liable for any special, consequential, exemplary or punitive damages a Customer may suffer, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents.

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# SECTION 2. RULES AND REGULATIONS

- 2.19 Liability of the Company (Continued)
  - C. The Company shall not be liable for, nor shall any Service Credits be extended for, any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
  - D. The Company shall not be liable for any act or omission by any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the Services the Company offers.
  - E. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
  - F. Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company, nor shall the Company be liable for the performance of any such vendor or vendor's equipment.

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### SECTION 2. RULES AND REGULATIONS

- 2.19 Liability of the Company (Continued)
  - G. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
  - H. The Company is not liable for any defacement of or damage to the Premises resulting from the furnishing of Services, equipment, or associated wiring on such Premises or the installation or removal thereof, except where such defacement or damage is the result of negligence or willful misconduct on the part of the agents or employees of the Company.
  - I. The Company shall not be liable for any damages resulting from delays in meeting any Service dates.

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#### SECTION 2. RULES AND REGULATIONS

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#### 2.19 Liability of the Company (Continued)

K. The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with Service.

COMPANY MAKES NO WARRANTIES L. THE OR REPRESENTATIONS, EXPRESS OF IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OF OTHERWISE, MERCHANTABILITY INCLUDING WARRANTIES OF AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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#### SECTION 2. RULES AND REGULATIONS

#### 2.20 Indemnification

The Customer and any End User, jointly and severally, shall indemnify, defend and hold the Company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability (including liability for patent infringement) arising from: (1) any claims made against Company by any End User in connection with the delivery or consumption of Services; (2) combining with, or using in connection with facilities the Company furnished, facilities the Customer or End User furnished; or (3) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control. In the event that any infringing use is enjoined, the Customer, at its option and expense, may obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer and any End Users shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such claims.

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#### SECTION 2. RULES AND REGULATIONS

- 2.21 Maintenance and Testing
  - A. Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.
  - Upon suitable notification to the Customer, and at a reasonable time, the Β. Company may make such tests and inspections as may be necessary to determine that the Customer or End User is complying with the requirements set forth above for the installation, operation, and maintenance of Customer provided facilities, equipment, and wiring in the connection of Customer provided facilities and equipment to Company-owned facilities and equipment. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect its facilities, equipment, and personnel from harm.

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#### SECTION 2. RULES AND REGULATIONS

# 2.22 Determination of Jurisdiction of Mixed Interstate and Intrastate Service

When mixed interstate and intrastate Service is provided over a dedicated facility, the jurisdiction will be determined as follows:

- 1. If the Customer's estimate of the intrastate traffic on the Service equals 10% or more of the total traffic on that Service, the Service will be provided according to the applicable rules and regulations of this tariff.
- 2. If the Customer's estimate of the intrastate traffic on the Service is less than 10% of the total traffic on that Service, the Service will be provided according to the applicable rules and regulations of the Company's interstate tariff.
- 3. If the jurisdiction of interstate traffic on the Service changes to the extent that it alters the jurisdiction of the Service, the Customer must notify the Company of any required change in status. The affected Service will revert to the appropriate jurisdictional tariff within the next full billing cycle. No retroactive rate adjustments will apply to the period prior to the change in the Company's records. Any applicable Term Agreement will be transferred with the jurisdictional change.

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### SECTION 3. DESCRIPTION OF SERVICES

The Company provides data transport between End Users and its Customers using a variety of digital transmission technologies, over the Company's own facilities and/or facilities of other carriers.

Depending on distance from the Company's facilities, Services may not be available to all customers. Special construction charges may apply in each case. Company's Services are data services only and will not be accompanied by 411, 911, or other voice services. In addition to the charges specified for each Service, additional charges may apply for transfers of data per month, at certain times in excess of certain thresholds, or for certain billing, monitoring or other services. Other services may be provided by the Company on an Individual Case Basis, depending on such factors as length of loops involved, quality of loops and other factors.

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# SECTION 4. RATES AND CHARGES

Access Services for Interstate Communication Services

Description of Services

The Company provides data transport between End-Users and its Customers using a variety of digital transmission technologies, over the Company's own facilities and/or facilities of other carriers.

Depending on distance from the Company's facilities, service may not be available to all customers. Special construction charges may apply in each case. Company's services are data services only and will not be accompanied by 411, 911, or other voice services. In addition to the charges specified for each service, additional charges may apply for transfers of data per month, at certain times, in excess of certain thresholds, or for certain billing, monitoring or other services. Other services may be provisioned by the company on an individual case basis (ICB), depending on such factors as length of loops involved, quality of loops and other factors.

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# SECTION 4. RATES AND CHARGES

# 4.1 Aggregation

Time From	With New Edge Provided	Without DS-3 Link
Interconnection	DS-3 link (up to 25 miles)	
First Month	\$1000	\$500
Second Month	\$2000	\$1000
Third Month	\$3000	\$1750
Fourth Month (After)	\$4000	\$2500
	Note: DS-3 links of more than 25 miles will be priced on an ICB basis.	Note: applies to customers in same collocation space as well as those who purchase or provide their own DS3 interconnection.

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### SECTION 4. RATES AND CHARGES

#### 4.2 Non-recurring Charges

Standard Installation	\$375
Nonstandard Installation (materials extra)	375 + 40 per hour after 2 <sup>nd</sup>
Reschedule visit due to lack of exit	\$95
Standard Inside move	\$150
Non standard in-side move (materials extra)	$$150 + $40$ per hour after $2^{nd}$
Outside Move	\$375
Cancellation of order—	\$50
within ILEC cancellation period	
Cancellation of order—	\$275
outside ILEC cancellation period	
Site survey (on request)	\$95
Speed Change	\$100
Inside wiring repair (materials extra)	\$95 + \$40/hour after 1 <sup>st</sup>

#### 4.3 Special Rates for the Handicapped

This section is inapplicable to the services the Company currently provides. However, if in the future the Company determines to offer voice services, Company will abide by all applicable Commission rules and regulations.

#### A. Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company will charge the prevailing tariff rates for every call in excess of fifty (50) within a billing cycle.

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### B. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

# C. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay calls except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty (60) percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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# APPENDICES

APPENDIX ACERTIFICATE TRANSFER STATEMENT

APPENDIX B CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

APPENDIX CINTRASTATE NETWORK

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APPENDIX DFLORIDA TELEPHONE EXCHANGES AND EAS ROUTES

# EXHIBITS

EXHIBIT 1	CERTIFICATE OF AUTHORITY TO TRANSACT BUSINESS AND REGISTRATION OF FICTITIOUS NAME
EXHIBIT 2	FINANCIAL STATEMENTS
EXHIBIT 3	MANAGERIAL AND TECHNICAL QUALIFICATIONS
EXHIBIT 4	PROPOSED TARIFF