## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

## PREPARED DIRECT TESTIMONY

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Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
A. My name is Raymond A. DeMoine. My business address is One Elizabethtown Plaza, Union, New Jersey 07083.
Q. BY WHOM ARE YOU EMPLOYED, AND IN WHAT CAPACITY.
A. I am currently employed as Director of Rates and Compliance for NUI Corporation which includes the Florida operating division, NUI City Gas Company of Florida.
Q. PLEASE DESCRIBE YOUR PRIOR UTILITY RELATED EXPERIENCE.
A. Upon graduation from Rider College in 1983, I was employed by the State of New Jersey as an Auditor/Investigator with the Division of Criminal Justice. I audited various types of business entities, primarily for the detection of fraud. In December, 1986, I accepted a professional staff position with the certified public accounting firm of Arthur Young (now Ernst and Young), a worldwide accounting and consulting firm. My experience with this public accounting firm included auditing and consulting engagements on a variety of entities and exposure to varied accounting systems.

In July, 1989, I was hired as Administrator of External Reporting by Elizabethtown Gas Company. In that role, I was responsible for the coordination of the Accounting Department's efforts in all regulatory proceedings.
. In March, 1995, I was promoted to Manager of Regulatory Affairs in the Company's Rate Department. In July, 1995, I assumed additional responsibility as Manager of Rates and Regulatory Affairs. In November, 1996, I was promoted to Director.

## Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND.

A. I received a Bachelor of Science in Commerce degree, with a major in Accounting, from Rider College in June, 1983. In June, 1990, I received a Master of Business Administration degree from Rider College. I am a Certified Public Accountant in the State of New Jersey, a member of the American Institute of Certified Public Accountants, and a member of the New Jersey State Society of Certified Public Accountants.

## Q. MR. DeMOINE, WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A. The purpose of my testimony is to present the revised estimate of the Company's projection of gas costs for the period September 1999 through December 1999. I will describe, generally, the Company's projection of gas costs and the development of the maximum rate to be charged to customers for the period January 2000 through December 2000.

## Q. HAS THE COMPANY PREPARED THE FORMS AS PRESCRIBED BY THE COMMISSION FOR THIS PURPOSE?

A. Yes. The forms prescribed by the Commission are being filed at this time. Copies are attached to my testimony.

## Q. CAN YOU EXPLAIN THE PROJECTION METHODOLOGY?

A. Yes. Under this methodology, which was adopted by Order No. PSC-93-0708-FOF-GU of this Commission on May 10, 1993 and modified in Docket No. 980269-PU on June 10, 1998 gas companies are to project their gas costs each twelve months for the ensuing twelve month period ending in December. A per therm rate is developed for the weighted average cost of gas (WACOG). This rate, based on the average of the winter and summer seasons, would lead to over or under-recoveries of gas costs in the two seasons. This problem is mitigated by establishing a maximum levelized purchased gas factor based on the Company's expected winter cost of gas, thereby eliminating a large under-recovery in that season. The Company is then able to flex downward in the summer in order to match market conditions and eliminate the potential for a large over-recovery for the remainder of the period.

## Q. WHAT IF THE ACTUAL COST EXCEEDS THE MAXIMUM RATE AS PROJECTED? <br> A. If re-projected gas costs for the remaining period exceed projected recoveries by at least $10 \%$ for the twelve month period, a mid-course correction may formally be requested by the Company.

Q. WHAT HAPPENS TO THE DIFFERENCES THAT RESULT FROM MISESTIMATES, THAT IS, THE MISMATCHES BETWEEN ESTIMATED AND ACTUAL COSTS?
A. The forms take this into consideration. Form E-2 calculates the projected differences using estimated figures, and form E-4 calculates the final true-up using actual figures. These differences are flowed back to customers through the true-up factor included in gas costs billed in the subsequent twelve month period.
Q. ARE ANY FGT RATE CHANGES PROPOSED WHICH ARE REFLECTED IN THIS FILING?
A. No.
Q. DOES THE COMPANY ANTICIPATE ANY CHANGES TO THE CAPACITY PORTFOLIO IN THE COMING YEAR?
A. Yes. NUl's FTS-1 contract expires in 2000 and the Company plans a reduction of 1,000 dth per day in August and September, 3,000 dth per day in October, and 4,000 dth per day in November and December.
Q. WHAT IS THE MONETARY IMPACT OF THIS CAPACITY REDUCTION ON THE PGA?
A. The savings from this reduction in Florida Gas Transmission capacity is anticipated to be roughly $\$ 150,000$.
Q. CAN YOU SUMMARIZE THE CONTENTS OF THE SCHEDULES SUBMITTED AS PART OF THIS FILING?
A. Yes. For the projected period, January 1999 through December 1999, we estimate the gas purchases for resale will be $62,284,488$ therms at a total cost of $\$ 28,168,668$, with a resulting WACOG of 45.226 cents per therm (before the application of the true-up factor and the regulatory assessment fee). The difference between the estimated actual and actual true-up for the prior period, April 1998 through December 1998, is an over-recovery of $\$ 1,121,676$. The projected true-up for the current period, January 1999 through December 1999 is an under-recovery of $\$ 1,096,063$. The total true-up as shown on Schedule E-4 is an over-recovery of $\$ 25,612$ for a true-up factor of negative 0.041 cents per therm that would be applied during the projected period. This true-up factor decreases the gas cost factor during the January 2000 through December 2000 period to 45.185 cents per therm (before the regulatory assessment fee). With the regulatory assessment fee added, the PGA factor is 45.412 cents per therm based on the average of the winter and summer seasons. City Gas, however, has chosen to establish a maximum levelized purchased gas factor based on the Company's expected winter cost of gas as follows:

## Winter Average

Total Cost (Line 11)
\$16,673,605
Total Therm Sales (Line 27) 34,143,144
(Line 11/ Line 27)
$\$ 0.48834$
True-up
Before Regulatory Assessment ..... $\$ 0.48793$
Revenue Tax Factor ..... 1.00503
Purchased Gas Factor ..... \$0.49039January 2000 through December 2000.
9 Q. DOES THIS CONCLUDE YOUR TESTIMONY?
10 A. Yes, it does.


| COST OF GAS PURCHASED | ACTUAL |  |  |  |  |  |  | REVISED PROJECTION |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL |
| 1 COMMODITY (Pipeline) | \$20,260 | \$18,862 | \$26,829 | \$23,051 | \$38.113 | \$34,207 | \$35,913 | \$36,478 | \$16,370 | \$15,792 | \$17.355 | \$20,576 | \$304,806 |
| 2 NO NOTICE RESERVATION | 16,869 | 15,237 | 16,869 | 8,415 | 6,311 | 6,311 | 6,859 | 6,859 | 6,638 | 7,316 | 17.169 | 17,743 | \$132,594 |
| 3 SWING SERVICE | - | - | - | 2 | - | - | - | - | - | - | - | - | so |
| 4 COMMODITY (Other) | 1,104,389 | 922,340 | 876,282 | 866,208 | 808,478 | 786,073 | 1,033,201 | 922,201 | 1,467,319 | 1,422.643 | 1,614,217 | 1,968,891 | \$13,792,243 |
| 5 DEMAND | 1,236,015 | 1,113,226 | 1,231,280 | 866,452 | 634,344 | 673,215 | 663,871 | 675,764 | 655.635 | 722.152 | 7,185,018 | 1,224,519 | \$10,881,490 |
| 6 OTHER | 4.500 | 5,172 | 4,474 | 4,762 | 3,821 | 3,767 | 3.741 | 3.575 | 3.599 | 4,004 | 3,194 | 4,139 | \$48,849 |
| LESS END-USE CONTRACT |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 7 COMMODITY (Pipeline) | $\cdot$ | - | - | $\cdot$ | - | - | - | - | - | - | - | - | so |
| 8 DEMAND | - | - | - | - | - | - | - | - | - | - | - | - | \$0 |
| 9 | - | $\cdot$ | - | - | - | - | - | - | - | - | - | - | \$0 |
| 10 | - | - | - | - | - | - ${ }^{-}$ | - ${ }^{-}$ | - - | - | - ${ }^{-}$ | $\cdots$ | - | so |
| 11 TOTAL COST ( $1+2+3+4+5+6)-(7+8+9+10)$ | \$2,382,033 | \$2,075,837 | \$2,155,734 | \$1,768,888 | \$1,491,467 | \$1,503,573 | \$4,743,585 | \$1,644,878 | \$2,149,560 | \$2,171,907 | \$2,836,953 | \$3,235,866 | \$25,159,981 |
| 12 NET UNBILLED | - | , | - | , | ) | - | 182) | ) | - | - | - | - | \$0 |
| 13 COMPANY USE | (4,571) | (3,662) | - | $(3,447)$ | (7,448) | - | (1,182) | $(1,851)$ | - | - | - | ${ }^{-}$ | $(\$ 22,162)$ |
| 14 THERM SALES REVENUES | \$2,014,309 | \$2,194,545 | \$2,320,478 | \$1,919,843 | \$1,728,079 | \$1,832,960 | \$1,635,439 | \$1,383,636 | \$2,149,560 | \$2,171,907 | \$2,836,053 | \$3,235,866 | \$25,423,276 |

THERMS PURCHASED

| 15 COMMODITY (Pipeline) | 8,636,300 | 7.633,970 | 10,512,800 | 11.537,460 | 12,736,880 | 10,212,680 | 11,868,710 | 11,870,580 | 4,546,224 | 4,385,604 | 4,819,624 | 5.714,184 | 104,475,116 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16 NO NOTICE RESERVATION | 3,007,000 | 2,716,000 | 3,007,000 | 1,500,000 | 1,125,000 | 1,125,000 | 1,162,500 | 1,162,500 | 1,125,000 | 1,240,000 | 2,910,000 | 3,007,000 | 23,087,000 |
| 17 SWING SERVICE | - | . | - | - | - | - |  | - | 0 | 0 | 0 | 0 | 0 |
| 18 COMMODITY (Other) | 6,077,736 | 4,860,463 | 4,941,700 | 4,606,678 | 3,944,858 | 4,103,570 | 4,394,914 | 4,009,221 | 4,546,224 | 4,385,604 | 4,819,624 | 5,714,184 | 56,404,776 |
| 19 DEMAND | 23,721,510 | 21,381,080 | 23,670,860 | 13,462,460 | 15,299,430 | 13,905,270 | 10,685,590 | 12,986,210 | 12,924,000 | 14,539,000 | 23,705,100 | 24,495.270 | 210.775.780 |
| 20 OTHER | 8,329 | 10,722 | 9,133 | 9,873 | 8.129 | 8;315 | 8,315 | 7.446 | 8,000 | 8,900 | 7.100 | 9,200 | 104,462 |
| LESS END-USE CONTRACT |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 21 COMMODITY (Pipeline) | - | - | - | - | - | - | - | - | 0 | 0 | 0 | 0 | 0 |
| 22 DEMAND | - | - | - | - | - | - | - | - | 0 | 0 | 0 | 0 | 0 |
| 23 | - | - | - | - | - | \% ${ }^{\text {a }}$ | - | ${ }^{\circ}$ | ${ }^{0}$ | $0^{0}$ | 0 | ${ }^{0}$ | 0 |
| 24 TOTAL PURCHASES ( $17+18+20)-(21+23)$ | 6,087,065 | 4,871,185 | 4,950,833 | 4,616,551 | 3,952,987 | 4,111,885 | 4,403,229 | 4,016,667 | 4,554,224 | 4,394,504 | 4,826,724 | 5,723,384 | 56,509,238 |
| 25 NET UNBILLED | - | - | . | - | - | - | - | - | ${ }^{0}$ | ${ }^{0}$ | ${ }^{0}$ | $\bigcirc$ | 0 |
| 26 COMPANY USE | ( 10,144 ) | $(8,127)$ | - | (7,442) | (16,532) | - | $(3,826)$ | $(4,109)$ | $(15,000)$ | $(15,000)$ | $(15,000)$ | (15,000) | (110,180) |
| 27 TOTAL THERM SALES (24-26) | 5,301,322 | 5,582,958 | 5,902,824 | 4,889,831 | 4,411,438 | 4,511,759 | 4,368,423 | 3,964,766 | 4,539,224 | 4,379,504 | 4,811,724 | 5,708,384 | 58,372,157 |


| CENTS PER THERM |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 28 COMMODITY (Pipeline) (1/15) | 0.00235 | 0.00260 | 0.00255 | 0.00200 | 0.00298 | 0.00563 | 0.00563 | 0.00563 | 0.00360 | 0.00360 | 0.00360 | 0.00360 | 0.00282 |
| 29 NO NOTICE RESERVATION (2/16) | 0.00561 | 0.00561 | 0.00561 | 0.00561 | 0.00561 | 0.00590 | 0.00580 | 0.00590 | 0.00590 | 0.00590 | 0.00590 | 0.00590 | 0.00574 |
| 30 SWING SERVICE (3/17) | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 |
| 31 COMMODITY (Other) (4/18) | 0.18171 | 0.18978 | 0.17732 | 0.18803 | 0.20494 | 0.26351 | 0.26511 | 0.27912 | 0.32276 | 0.32439 | 0.33493 | 0.34456 | 0.24452 |
| 32 DEMAND (5119) | 0.05211 | 0.05207 | 0.05202 | 0.06436 | 0.04146 | 0.05487 | 0.05081 | 0.05118 | 0.05073 | 0.04967 | 0.04898 | 0.04999 | 0.05163 |
| 33 OTHER (6/20) | 0.48237 | 0.48237 | 0.48987 | 0.48233 | 0.48235 | 0.53394 | 0.53394 | 0.53394 | 0.44991 | 0.44991 | 0.44891 | 0.44991 | 0.46762 |
| LESS END-USE CONTRACT |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 34 COMMODITY Pipeline (7/21) | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 |
| 35 DEMAND (8/22) | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 |
| 36 (9/23) | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 |
| 37 TOTAL COST (11/24) | 0.39133 | 0.42615 | 0.43543 | 0.38316 | 0.37723 | 0.36567 | 0.39598 | 0.40951 | 0.47189 | 0.49423 | 0.58776 | 0.56538 | 0.44524 |
| 38 NET UNBILLED (12/25) | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.00000 |
| 39 COMPANY USE (13/26) | 0.45061 | 0.45060 | 0.00000 | 0.46318 | 0.45058 | 0.36567 | 0.39598 | 0.40951 | 0.00000 | 0.00000 | 0.00000 | 0.00000 | 0.20114 |
| 40 TOTAL THERM SALES (11/27) | 0.44933 | 0.37182 | 0.36520 | 0.36175 | 0.33802 | 0.33326 | 0.38913 | 0.41487 | 0.47355 | 0.48593 | 0.58959 | 0.56686 | 0.43103 |
| 41 TRUE-UP (E-2) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) | (0.02577) |
| 42 TOTAL COST OF GAS (40+41) | 0.42356 | 0.34605 | 0.33943 | 0.33598 | 0.31225 | 0.30748 | 0.37336 | 0.38910 | 0.44778 | 0.47016 | 0.56382 | 0.54109 | 0.40528 |
| 43 REVENUE TAX FACTOR | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 | 1.00503 |
| 44 PGA FACTOR ADJUSTED FOR TAXES ( $42 \times 43$ ) | 0.42569 | 0.34779 | 0.34114 | 0.33767 | 0.31382 | 0.30903 | 0.37524 | 0.38106 | 0.45003 | 0.47252 | 0.56666 | 0.54381 | 0.40730 |
| 45 PGA FACTOR ROUNDED TO NEAREST. 001 | 0.426 | 0.348 | 0.341 | 0.338 | 0.314 | 0.309 | 0.375 | 0.391 | 0.45 | 0.473 | 0.567 | 0.544 | 0.407 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |



| COMPAN | NUI CITY GAS | MPANY OF FLO |  |  | $\begin{aligned} & \text { RANS } \\ & \text { YSTE } \end{aligned}$ | RTATION PU SUPPLY AND | CHASES <br> D USE |  |  |  | DULE E-3 SED 9/24/99) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | STIMATED FOR | HE PROJECTED | RIOD 0 |  |  | JANUARY 2000 | Through | CEMBER 2000 |  |  |  |
|  |  |  |  |  |  | CO | MODITY |  |  |  | TOTAL |
| MONTH | PURCHASED FROM | PURCHASED FOR | $\begin{aligned} & \text { SCH } \\ & \text { TYPE } \end{aligned}$ | SYSTEM SUPPLY | $\begin{aligned} & \text { END } \\ & \text { USE } \end{aligned}$ | TOTAL PURCHASED | THIRD PARTY | PIPELINE | $\begin{aligned} & \text { DEMAND } \\ & \text { COST } \\ & \hline \end{aligned}$ | OTHER CHARGES ACAGRI/FUEL | CENTS PER THERM |
| 01/99 | Various | Sys/End-Use | FTS | 6,183,164 |  | 6,183,164 |  | \$16,205 | \$1,242,291 | \$6,060 | 20.45160 |
| 02/99 | Various | Sys/End-Use | FTS | 6,743,364 |  | 6,743,364 |  | \$17,673 | \$1,161,571 | \$6,608 | 17.58548 |
| 03/99 | Various | Sys/End-Use | FTS | 5,932,924 |  | 5,932,924 |  | \$15,549 | \$1,242,291 | \$5,814 | 21.29902 |
| 04/99 | Various | Sys/End-Use | FTS | 5,334,754 |  | 5,334,754 |  | \$13,981 | \$903,862 | \$5,228 | 17.30297 |
| C5/99 | Various | Sys/End-Use | FTS | 4,832,924 |  | 4,832,924 |  | \$12,666 | \$684,389 | \$4,736 | 14.52105 |
| ( $0 / 99$ | Various | Sys/End-Use | FTS | 4,594,984 |  | 4,594,984 |  | \$12,043 | \$662,312 | \$4,503 | 14.77388 |
| 07/99 | Various | Sys/End-Use | FTS | 4,347,564 |  | 4,347,564 |  | \$11,394 | \$684,389 | \$4,261 | 16.10197 |
| 08/99 | Various | Sys/End-Use | FTS | 4,407,094 |  | 4,407,094 |  | \$11,550 | \$672,723 | \$4,319 | 15.62464 |
| 09/99 | Various | Sys/End-Use | FTS | 4,658,624 |  | 4,658,624 |  | \$12,209 | \$651,023 | \$4,565 | 14.33465 |
| 10/99 | Various | Sys/End-Use | FTS | 4,448,544 |  | 4,448,544 |  | \$11,659 | \$694,411 | \$4,360 | 15.96994 |
| 11/99 | Various | Sys/End-Use | FTS | 4,990,254 |  | 4,990,254 |  | \$13,078 | \$1,157,062 | \$4,890 | 23.54651 |
| 12199 | Various | Sys/End-Use | FTS | 5,872,794 |  | 5,872,794 |  | \$15,391 | \$1,195,630 | \$5,755 | 20.71888 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| TOTAL |  |  |  | 62,346,988 |  | 62,346,988 |  | \$163,399 | \$10,951,954 | \$61,100 | 17.92621 |
|  |  |  |  |  |  |  |  |  |  |  |  |



| COMPANY: NUI CITY GAS COMPANY OF FLORIDA |  |  |  | THERM SALES AND CUSTOMER DATA |  |  |  |  |  |  |  | SCHEDULE E-5 (REVISED 9/24/99) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | ESTIMATED FOR THE PROJECTED PERIOD: |  |  |  | APRIL 98 | Through | MARCH 99 |  |  |  |  |  |  |
|  | JAN | FEB | MAR | APR | may | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL |
| THERM SALES (FIRM) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| RESIDENTIAL (RS \& GS) | 2,474,654 | 2,625,114 | 2,180,834 | 1,729,444 | 1,420,364 | 1,299,994 | 1,237,544 | 1,179,204 | 1,270,564 | 1,204,824 | 1,396,124 | 2,016,654 | 20,035,318 |
| COMMERCIAL (CS, LCS \&NGV) | 3,676,210 | 4,087,250 | 3,716,890 | 3,575,010 | 3,382,660 | 3,269,590 | 3,083,420 | 3,217,090 | 3,360,060 | 3,214,120 | 3,563,530 | 3,824,040 | 41,969,870 |
| TOTAL FIRM | 6,150,864 | 6,712,364 | 5,897,724 | 5,304,454 | 4,803,024 | 4,569,584 | 4,320,964 | 4,396,294 | 4,630,624 | 4,418,944 | 4,959,654 | 5,840,694 | 62,005,188 |
| THERM SALES (INTERRUPTIBLE) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| INTERRUPTIBLE (IP) LARGE INTERRUPTIBLE(IL) | 29,800 0 | 28,800 0 | 31,800 | 25,000 | 25,800 | 20,400 0 | 20,200 0 | 4,000 0 | 21,000 0 | 23,500 | 22,700 | 26,300 0 | 279,300 0 |
| TOTAL INTERRUPTIBLE | 29,800 | 28,800 | 31,800 | 25,000 | 25,800 | 20.400 | 20,200 | 4,000 | 21,000 | 23,500 | 22,700 | 26,300 | 279,300 |
| TOTAL THERM SALES | 6,180,664 | 6,741,164 | 5,929,524 | 5,329,454 | 4,828,824 | 4,589,984 | 4,341,164 | 4,400,294 | 4,651,624 | 4,442,444 | 4,982,354 | 5,866,994 | 62,284,488 |
| NUMBER OF CUSTOMERS (FIRM) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| RESIDENTIAL (RS\&GS) | 96,617 | 96,854 | 97,006 | 96,620 | 96,125 | 96,022 | 95,903 | 95,764 | 95,868 | 95,865 | 97,098 | 97,612 | 96,446 |
| COMMERCIAL (CS, LCS \&NGV) | 4,882 | 4,883 | 4,894 | 4,907 | 4,912 | 4,926 | 4,925 | 4,926 | 4,937 | 4,919 | 4,947 | 4,960 | 4,919 |
| TOTAL FIRM | 101,499 | 101,737 | 101,900 | 101,527 | 101,037 | 100,948 | 100,828 | 100,690 | 100,805 | 100,784 | 102,045 | 102,572 | 101,364 |
| NUMBER OF CUSTOMERS (INT.) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| INTERRUPTIBLE (IP) | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| LARGE INTERRUPTIBLE(IL) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL INTERRUPTIBLE | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| TOTAL CUSTOMERS | 101,503 | 101,741 | 101,904 | 101,531 | 101,041 | 100,952 | 100,832 | 100,694 | 100,809 | 100,788 | 102,049 | 102,576 | 101,368 |
| THERM USE PER CUSTOMER |  |  |  |  |  |  |  |  |  |  |  |  |  |
| RESIDENTIAL (RS \& GS) | 26 | 27 | 22 | 18 | 15 | 14 | 13 | 12 | 13 | 13 | 14 | 21 | 208 |
| COMMERCIAL (CS, LCS \&NGV) | 753 | 837 | 759 | 729 | 689 | 664 | 626 | 653 | 681 | 653 | 720 | 771 | 8,533 |
| INTERRUPTIBLE (IP) LARGE INTERRUPTIBLE(IL) | 7.450 0 | 7,200 0 | 7,950 0 | 6,250 0 | 6,450 0 | 5,100 0 | 5,050 0 | 1.000 0 | 5,250 0 | 5,875 0 | 5,675 0 | 6,575 0 | 69,825 0 |

