BETMAR UTILITIES, INC. POST OFFICE BOX 370 PORT RICHEY, FL 34673-0370 TELEPHONE: (727) 845-3600 FAX: (727) 845-1839

SERVICE COMMISSION

99 SEP 30 AM 8: 56

MAIL ROOM

September 27, 1999

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

ATTN: William D. Talbott

RE: Year 2000 Readiness

Dear Mr. Talbott:

Pursuant to your letter dated September 13, 1999, please find a copy each of the following items for your review, as this subject has already been addressed, and as you will see was sent to Chris Grooms:

- 1. Memorandum dated May 18, 1999.
- 2. Our letter dated June 18, 1999 to Mr. Groom
- 3. Letter from Florida Power Corporation dated June 21, 1999.
- 4. Letter from Kohler dated March 30, 1998 our standby generator.

We have aged our billing program from the year 1999 to 2000 and from 2000 to 2001. We have found no conflict in the billing program. Notwithstanding any possible viruses that could attack the program that could cause what is known as a computer glitch, which has occurred in the past and corrected.

We feel confident that we have covered all areas to prevent interruption of essential utility service for the year 2000 problems.

If you should have any questions or require any additional information regarding this matter, please do not hesitate to contact the undersigned at (727) 845-3600.

Sincerely yours,

JOSEPH L. TURCO

UTILITY MANAGER

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

KOHLER

March 30, 1998

#98-16

To: All Kohler Sales Managers and Service Managers:

Subject:

YEAR 2000 COMPLIANCE

The following products are year 2000 compliant and will not be adversely affected when the year changes from 1999 to 2000. All functions will operate properly.

Products

Transfer Switches
Generator Set Controllers

M340, M340+ Decision Maker 340

There are no other products that are date dependent.

Sincerely,

Paul R. Túrzinski, P.J.E.

Product Manager-Electrical Components

. Generator Division

PRT/mlu Kohler



June 21, 1999

Mr. Joe Turco Betmar Utilities, Inc. 6635 Hickorywood Lane New Port Richey, FL 34653

Dear Valued Customer:

Thank you for your inquiry about Florida Power Corporation and its Year 2000 readiness efforts. We appreciate concerns you may have about the potential impact of Year 2000 on your electrical service. Florida Power began planning for Year 2000 in the mid 1990s with a comprehensive approach that addresses all phases of our operation -- from how we generate your power....to how we deliver it to how we service your account.

Our foremost objective is to maintain the reliable operation of the systems necessary to generate and distribute electricity to you, our customers. While computer technology encompasses all aspects of our operations and the challenge is great, we are confident about the process we have underway and the milestones we are meeting to achieve readiness. We anticipate completing our readiness program by June 30 of this year for mission critical facilities that are needed to meet operating requirements into the Year 2000.

A task force of professionals representing all Florida Power departments has been involved in our readiness process. We targeted our efforts on completing the most critical areas in our program first. Critical areas include any system used to run our core business reliably, such as systems or processes that operate our power plants and transmit and distribute power throughout our 20,000 miles of service area, even the distribution facilities that serve your business. Our process to achieve readiness has involved several phases – inventory, assessment and prioritization, correction or replacement, testing, and contingency planning. The following is an update on our progress as of May, 1999.

The inventory and assessment phases of our program are complete. This means we have inventoried systems with date functions, including computer software and hardware. Our inventory included items ranging from our computer operating system software to environmental monitoring and power plant control systems. The assessment and prioritization phase involved determining how the millennium will affect a system's ability to operate, including making decisions about whether to repair, replace or retire a system or piece of equipment or create alternative solutions for the various components requiring corrections.

Florida Power is now completing the corrections and is verifying that the systems will accurately handle date calculations, date sequencing, and date manipulations before, during and beyond the millennium date. We are ninety-three percent (93%) complete with the corrections and testing of our mission critical systems. Throughout this process we continue to work with our major vendors, suppliers, and other utilities to resolve issues and share information. In parallel, we are developing and reviewing contingency plans in an effort to anticipate and minimize any impact on our customers. The need for a back-up plan is no different from the need for a plan in the event of a hurricane, lightning strike or ordinary equipment malfunction. It allows us to respond quickly with the appropriate resources to minimize the potential of a disruption of service.

Our overall readiness efforts are being conducted in cooperation with the various industry groups and regulatory agencies that are guiding the coordination of Year 2000 readiness for utilities statewide, regionally and nationally. In order to provide you with information on our ongoing Year 2000 efforts, we have a Year 2000 link from our website at www.fpc.com. Again, thank you for your interest.

Sincerely,

Terry L. Kelsey

Director, Information Delivery

BETMAR UTILITIES, INC. POST OFFICE BOX 370 PORT RICHEY, FL 34673-0370 TELEPHONE: (727) 845-3600

FAX: (727) 845-1839

June 18, 1999

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

ATTN: Chris Groom

RE: Y2K Electric Power

Dear Mr. Groom:

I contacted Steve Bunner, District Manager, for Florida Power Corporation. The information I requested is "Has Florida Power taken measures to insure that uninterrupted power will be available January 1, 2000." He said that the reply would have to come from corporate headquarters, and he forwarded our request to them. He believes that Florida Power has a deadline to answer Public Service by September, 1999, this question.

I have gotten our utility prepared ourselves by obtaining storage drums and making arrangements with Betmar Acres to have a diesel storage tank, which we will cap everything off by the 20th of December 1999. This will give us approximately 600 gallons of diesel to run our water generators. We are also obtaining 200 gallons of gasoline for the smaller generators for the lift stations. I feel very comfortable with the Y2K situation.

If you should have any questions regarding this matter, please do not hesitate to contact the undersigned at (727) 845-3600.

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Sincerely yours,

JOSEPH L. TURCO UTILITY MANAGER

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State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 18, 1999

TO: ALL WATER AND WASTEWATER UTILITIES UNDER THE JURISDICTION

OF THE FLORIDA PUBLIC SERVICE COMMISSION

FROM: CHARLES H. HILL, DIRECTOR, DIVISION OF WATER AND WASTEWATER

RE: INFORMATION REQUEST RELATING TO Y2K PREPAREDNESS

At the Water and Wastewater Y2K Preparedness workshop held in Tallahassee on March 30, 1999, Commissioner E. Leon Jacobs expressed a desire for the Commission to be advised of each regulated water and wastewater utility's electric power provider. As part of the Public Service Commission's and the Division of Water and Wastewater's effort to facilitate Y2K readiness for regulated utilities please provide the following information:

- 1. For each water and/or wastewater system under your ownership please provide the name of the company or organization that provides your electric power. (For multiple system utilities the providers need not be shown system by system but all providers should be listed).
- 2. Please indicate whether you have received assurance from each electric power provider that they have taken measures to insure that uninterrupted power will be available January 1, 2000.

Please provide this information no later than June 18, 1999. Mailed responses should be sent to:

All Water and Wastewater Utilities May 18, 1999 Page 2

Mr. Chris Groom
Division of Water and Wastewater
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0873

850-413-6940 850-413-6941 (FAX)

Responses may also be provided by telephone or faxed to the attention of Mr. Chris Groom at the above numbers. Should you have any questions regarding this request please contact Mr. Groom.

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