

Commissioners:  
JOE GARCIA, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

# Public Service Commission

February 11, 2000

Mr. Jack E. Mason, President  
Sunny Shores Water Co., Inc.  
3827 116th Street West  
Bradenton, Florida 34210

**Re: Docket No. 990216-WS - Petition by Kenneth Bates to amend rate structure of Sunny Shores Water Co., Inc. in Manatee County and establish rate structure which will encourage conservation and result in a reasonable profit for the utility.**

Dear Mr. Mason:

This will confirm that Commission Staff will hold a customer meeting at 6:00pm on Thursday, March 2, 2000. The location of the meeting will be the clubhouse, located at 11500 38th Avenue West mobile home community in Bradenton, Florida 34210. We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least 14 calendar days' notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

If you have any questions, please do not hesitate to call.

Sincerely,

Patricia Christensen  
Staff Attorney

- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_
- MAS \_\_\_\_\_
- OPC \_\_\_\_\_
- RRR \_\_\_\_\_
- SEC \_\_\_\_\_
- WAW \_\_\_\_\_
- OTH \_\_\_\_\_

PC/dr  
Enclosure (1)

cc: Division of Records and Reporting  
Division of Consumer Affairs (DeMello, Raspberry, Cunningham)  
Office of Public Counsel  
Division of Water and Wastewater (Willis, Rendell, Bethea, Butts, Rieger)

DOCUMENT NUMBER-DATE  
02220 FEB178  
PESC-RECORDS/REPORTING

STATE OF FLORIDA

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Sincerely,

A handwritten signature in black ink, appearing to read "Patricia Christensen".

Patricia Christensen  
Staff Attorney

PC/dr  
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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION  
NOTICE OF CUSTOMER MEETING  
TO THE CUSTOMERS OF SUNNY SHORES WATER COMPANY  
AND  
ALL OTHER INTERESTED PERSONS  
DOCKET NO. 990216-WS  
PETITION FOR AMENDMENT OF RATE STRUCTURE AND TO ENCOURAGE  
CONSERVATION IN  
MANATEE COUNTY

Issued:

Notice is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss the complaint against Sunny Shores Water Co., Inc. (Sunny Shores) for a rate restructure in Manatee County. The meeting will be held at the following time and place:

6:00 p.m., Thursday, March 2, 2000  
Clubhouse located at 11500 38th Avenue West  
Bradenton, Florida 34210

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. The meeting will begin as scheduled and will continue until all the customers have been heard.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Division of Records and Reporting at (850)413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission Staff regarding the new proposed rate structure, and to ask questions and comment on staff's preliminary rates

included in this notice as well as other issues. Staff members will summarize the customer complaint, the preliminary work accomplished, and answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. The Public Service Commission Staff will have sign-up sheets, and customers will be called to speak in the order that they sign-up. Public Service Commission Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meeting, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809.

#### BACKGROUND

Sunny Shores Water Company, Inc. is a Class C utility which provides water and wastewater service to approximately 262 residential and two commercial customers in Manatee County. The utility has been providing service since 1969. The utility receives bulk water and wastewater service from Manatee County. The Commission received jurisdiction of private water and wastewater utilities in Manatee County on October 10, 1995. Staff has used the historical twelve month period ending December 31, 1999 for a test period for setting the proposed rates.

#### CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the proposed decision by the Commissioners. The utility is currently under a flat rate and quarterly billing system; however, staff is preliminarily proposing a base facility and gallonage charge rate structure on a quarterly and monthly billing system. The utility's current and staff's preliminary rates and charges are as follows:

**Quarterly Residential and General Service Water Rates**

	<u>Existing Quarterly Rate</u>	<u>Staff's Preliminary Rate</u>
Flat Rate:	\$51.76	N/A
Base Facility Charge:	N/A	\$45.44
Gallonage Charge:		
Below 10,800 gallons (Per Quarter)	\$0.00	\$1.04
Above 10,800 gallons (Per Quarter)	\$1.36	\$1.36

**Or in the Alternative**

**Monthly Residential and General Service Water Rates**

	<u>Existing Monthly Rate</u>	<u>Staff's Preliminary Rate</u>
Flat Rate:	\$17.25	N/A
Base Facility Charge:	N/A	\$15.15
Gallonage Charge:		
Below 3,600 gallons (Per Month)	\$0.00	\$1.04
Above 3,600 gallons (Per Month)	\$1.36	\$1.36

**STAFF REPORTS**

The results of staff's preliminary investigation will be contained in a staff report. Copies of the report may be examined by interested members of the public 24 hours a day on the bulletin board at the following location:

Clubhouse located at 11500 38th Avenue West  
Bradenton, Florida 34210

## PROCEDURES AFTER CUSTOMER MEETINGS

After the meeting, Public Service Commission Staff will prepare a recommendation which is scheduled to be submitted to the Public Service Commission on March 16, 2000. The Public Service Commission will then vote on staff's recommendation at its March 28, 2000 agenda conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date the PAA order is issued to protest the Commission's proposed agency action order. Five to ten customers or persons who attend the meeting and who wish to receive a copy of the recommendation and the order should so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to other customers. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so in writing to the Commission at the address at the end of this notice.

### HOW TO CONTACT THE COMMISSION

Written comments regarding the utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

All correspondence should refer to "Docket No. 990216-WS, Sunny Shores Water Company"

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was prepared by Commission Staff for distribution by the utility to its customers.