

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF HEARING

TO

ALOHA UTILITIES, INC.

OFFICE OF PUBLIC COUNSEL

THE HONORABLE MIKE FASANO

AND

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 960545-WS

INVESTIGATION OF UTILITY RATES OF
ALOHA UTILITIES, INC. IN PASCO COUNTY

ISSUED: March 10, 2000

NOTICE IS HEREBY GIVEN that a hearing will be held before the Florida Public Service Commission regarding the investigation into the rates and quality of service provided by the Seven Springs Division of Aloha Utilities, Inc., at the following time and place:

10:00 a.m., Wednesday, March 29, 2000
Clarion Hotel Ballroom
5316 U.S. Highway 19 North
New Port Richey, Florida

Thursday, March 30, 2000 has also been reserved for continuation of the hearing if needed. The starting time of the next day's session will be announced at the conclusion of the prior day. The hearing may be adjourned early if all testimony is concluded.

Non-party customers will be given the opportunity to present testimony at the beginning of the morning session at 10:00 a.m., Wednesday, March 29, 2000. Additionally, an evening session will

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be held beginning at 6:00 p.m., Wednesday, March 29, 2000, for the purpose of hearing testimony from customers who were unable to attend the prior session.

All customers wishing to testify are urged to be present at the beginning of the sessions, since the sessions may be adjourned early if no customers are present. By providing customer testimony, a person does not become a party to the proceeding. To become an official party of record, you must file a Petition for Intervention at least five days before the final hearing, pursuant to the requirements contained in Rule 25-22.039, Florida Administrative Code.

PURPOSE AND PROCEDURE

The purpose of this hearing is to consider the testimony and exhibits in this investigation into the rates and quality of service provided by the Seven Springs Division of Aloha Utilities, Inc. and what actions, if any, the utility should be required to take to improve the quality of service. Any motions or other matters that may be pending at the time of the hearing may also be considered. The Commission may rule on any such motions from the bench or may take the matters under advisement.

At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues identified by the parties at the prehearing conferences held on November 15, 1999, and March 22, 2000. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing, because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

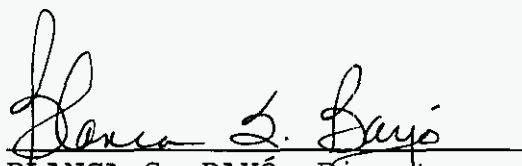
This Commission is vested with jurisdiction over the subject matter by the provisions of Chapter 367, Florida Statutes. This hearing will be governed by said Chapter as well as Chapter 120, Florida Statutes and Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

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APPLICABLE STATUTES AND RULES

Sections 367.081, 367.0816, 367.101, 367.111, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-28, 25-30, and 28-106, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission, this 10th day of March, 2000.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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