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Charles J. Rehwinkel

Senior Attorney



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April 21, 2000

## BY HAND DELIVERY

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Docket No. 990517-TL

Dear Ms. Bayo:

On behalf of Sprint-Florida, Inc., enclosed for filing are the original and fifteen (15) copies of the Direct Testimony of Sandra A. Khazraee in the above referenced dockets.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning the same to this writer.

Thank you for your assistance in this matter.

Since: ely,

Charles J. Retwinkel 105

Charles J. Rehwinkel

Parties of Record

- Enclosures

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## CERTIFICATE OF SERVICE DOCKET NO. 990517-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by U.S. Mail or hand-delivery this 21st day of April, 2000 to the following:

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etwinkel /or

Charles J. Rehwinkel

ORIGINAL

Sprint-Florida, Inc. Docket No. 990517-TL April 21, 2000

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
DIRECT TESTIMONY
OF
SANDRA A. KHAZRAEE
Q. Please state your name and business address.
A. My name is Sandra A. Khazraee. My business address is Sprint,
1313 Blair Stone Road, Tallahassee, Florida 32301.
${ m Q}$ . By whom are you employed, and what are your current
responsibilities.
A. I am employed by Sprint United Management Corporation as
Regulatory Manager. My current responsibilities include
coordinating responses to FPSC data requests and interrogatories
and ensuring compliance with FPSC orders. I interface regularly
with Sprint employees at all levels within the company to carry out
my job responsibilities.
Q. What is the purpose of your testimony?

1

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testimony is to address 1 A. The purpose of my how specific alternatives for relief to the 904 NPA will impact Sprint and 2 Sprint's customers. 3 4 Q. What is Sprint's position regarding the best long-term relief 5 option for the 904 NPA? 6 7 A. For the reasons discussed in the minutes of the June 30, 1999, 8 904 NPA Relief Planning Industry Meeting, Sprint's position is that 9 10 the distributed overlay is the best long-term plan for relief of the 904 NPA. 11 12 If the Commission only considers geographic split alternatives, 13 Q. among the NPA split alternatives discussed for the 904 NPA, which 14 alternatives does Sprint have concerns with and why? 15 16 A. Alternatives 4, 6 and 16B cause Sprint concerns because they 17 18 recommend an NPA split between Bradford and Clay counties. Sprint has four exchanges in the 904 NPA and three of those four are in 19 20 Bradford and Clay counties. The Lawtey exchange is located in 21 Bradford County and the Kingsley Lake exchange is located in Clay 22 County. The Starke exchange is located predominantly in Bradford County but a small portion of the exchange is in Clay County. If 23 Alternative 4, 6 or 16B are ordered by the Commission as a relief 24 25 plan, then the NPA boundary would be the Bradford/Clay county line;

1 thus the Kingsley Lake exchange and a portion of the Starke 2 exchange would be in one NPA while Lawtey and the majority of 3 Starke exchanges would be in a different NPA.

4

5 Q. How would a split along the Bradford/Clay county line affect 6 Sprint's customers in the Kingsley Lake, Starke and Lawtey 7 exchanges?

8

A. Kingsley Lake currently has seven-digit local dialing to the 9 nearby communities of Starke, Lawtey and Raiford. If Alternative 4, 10 11 6 or 16B were implemented, then those customers in Kingsley Lake would be required to dial ten digits to call Starke, Lawtey and 12 Raiford customers. Likewise, customers in Starke, 13 Lawtey and Raiford would be required to dial ten digits to call Kingsley Lake 14 15 customers. While it is true that in an overlay, all of these calls would also have to be dialed with ten digits, when an NPA is split, 16 17 customers expect that at least they will maintain seven-digit local 18 dialing. This is especially true where there is a high level of 19 community of interest such as the community of interest between 20 Kingsley Lake and the Lawtey, Raiford and Starke communities.

21

Q. Is there another reason why the split should be along the
 Bradford/Clay county boundary?

24

The 964 NXX in Starke serves Starke customers in both 1 Α. Yes. Bradford and Clay counties. An NPA split between the two counties 2 will cause confusion among Starke customers because approximately 3 4 70 Starke customers will have one NPA while the remaining 7,400 will have a different NPA although they will maintain the same NXX. 5 Sprint recommends that the split not be Alternatives 4, 6 or 16B. 6 And, if one of these alternatives were selected, the split not 7 8 follow the county boundary but rather the exchange boundary between 9 the Starke and Kingsley Lake exchanges. Sprint understands that the Commission has historically avoided drawing an NPA line through 10 an exchange boundary. 11

12

- 52

Q. How will an NPA split along the Bradford/Clay county line affectSprint in the Kingsley Lake, Starke and Lawtey exchanges?

15

16 A. If Kingsley Lake, which is a remote office hosted by the Starke DMS-10 switch, is placed in an NPA different from Starke, then new 17 911 trunks will be needed to properly identify the new NPA to PSAPs 18 19 from customers that are in Clay County but are being served from a 20 Starke NXX. Also, with two NPAs in the Starke office, an additional home NPA translation table and associated data would have to be 21 22 created and maintained in the Starke central office. The Starke central office would require additional software packages as well 23 as additional switch memory. Having two NPAs in the Starke office 24 25 would also require additional operator trunk groups from Starke to

Sprint's Tallahassee operator group as well as between Tallahassee 1 and AT&T and Starke and AT&T. These problems can be avoided if the 2 Commission avoids drawing any NPA line east of the westernmost 3 Starke, Kingsley Lake and Lawtey boundaries within the Sprint 4 service territory. Sprint does not believe that the Commission has 5 heard any evidence in this proceeding that demonstrates that 6 locating the NPA boundary strictly along the county line will 7 outweigh the cost and inconvenience imposed on customers and 8 9 companies.

10

11 Q. Does that conclude your testimony?

12

13 A. Yes, it does.