



ORIGINAL

04/24/00

Ms. Blanca Bayo
Director, Division of Records and Reporting
State of Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Docket Number-000231-TX – Ernest Communications, Inc.

Ms. Bayo,

I am writing to address a notice that our company received dated 4/10/00 by the State of Florida Public Service Commission that gives us 21 days to respond to the allegations raised in the above-referenced Docket Number.

In conversations and communications with your Staff Counsel, Tim Vaccaro, I raised several issues that I believe exempts our company from having to follow through with the Show Cause proceedings, or pay a fine (copy attached). However, in order to avoid any further unnecessary time and expense for either of our staffs, Ernest Communications, Inc. would like to offer a settlement of \$4,000.00 to put this unfortunate incident to rest.

Thanks for your time and attention to this matter, and please feel free to contact me if you have any questions, or need further information.

Sincerely,

Paul Masters
President

cc: Tim Vaccaro

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Ernest Communications, Inc 05095 APR 25 8

6475 Jimmy Carter Blvd., Suite 300 • Norcross, GA 30071

770.448.7788 • 770.448.5482 fax

REC-RECORDS/REPORTING



03/22/00

Mr. Tim Vaccaro
Staff Counsel
State of Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Mr. Vaccaro,

I am writing to address a situation that has been brought to my attention regarding our company's apparent failure to allow the Florida Public Service Commission access to company records.

First of all, let me state that our company is very excited about offering local service to small businesses in the state of Florida. Although we have had our authority for some time, our company timetable called for operations to begin in the third or fourth quarter of 2000, so ECI has yet to provide any service or perform any operations in Florida.

Second, I would like to apologize for not completing the 1999 ALEC Data Request earlier. Due to some personnel issues, which have since been addressed, ECI fell behind in some of its reporting and compliance requirements. However, I personally completed and mailed your Request in late January of this year. I am told that you have no record of its receipt, but I can assure you that it was done well before your Memorandum of March 16th that named Ernest Communications, Inc. in the Show Cause proceedings.

I am enclosing another completed copy of the 1999 ALEC Data Request, and would like to offer you assurance that this single incident was the result of an isolated employee problem that has been rectified. Furthermore, you can be certain that ECI is fully aware of its responsibilities and obligations as a corporate citizen of the State of Florida, and intends to fully adhere to those requirements.

Thanks again for your assistance and understanding. Please let me know if you need any further information or clarification on this subject.

Sincerely,

A handwritten signature in black ink, appearing to read 'Paul Masters', is written over a large, faint circular watermark or stamp.

Paul Masters
President

Ernest Communications, Inc.

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