

Records + Reports

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DIVISION OF ECONOMIC REGULATION
TIM DEVLIN, DIRECTOR
(850) 413-6400

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RECORDS AND REPORTING

Public Service Commission

June 8, 2000

W. C. Summers
Chairman
Indiantown/Western Martin County Citizens Assn.
P.O. Box 575
Indiantown, FL 34956-0575

Re: Docket No. 990939-WS - Application for Water and Wastewater Rate Increase in Martin County by Indiantown Company, Inc.

Dear Mr. Summers:

Thank you for your comments regarding Indiantown Company, Inc.'s request for a rate increase in Martin County. The comments received during the customer meeting held on April 12, 2000 at the Indiantown Civic Center are part of the official docket file for the case which is available for review by the Commission and other interested persons. The Commission will use this information in making its decision in this case. In addition to the customer service meeting, the staff conducts extensive audit and engineering investigations. This information together with the customer comments are used to prepare staff's recommendation to the Commission.

Regarding your concern of translating future notices in Spanish, the Commission has directed staff to initiate steps to have the utility provide information in Spanish for future customer notices. In fact, the notice of the interim rate increase included a statement in Spanish that a customer can call the utility to get a complete copy of the notice in Spanish.

Due to the statutory time constraints, we are unable to schedule an additional customer service meeting for this rate case before staff's recommendation is filed. However, if the Commission's proposed order is protested and a formal hearing is scheduled, the hearing will be held in Indiantown. At that time, customers will again be allowed to give comments for the Commissioners to consider.

Indiantown's rate case is being processed according to the Commission's Proposed Agency Action procedure. When staff has completed its analysis, we will prepare a recommendation for the Commission to consider at an agenda conference. The agenda conference will be open to the public and staff, along with customers and the utility, may address the Commission. The staff

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recommendation currently is due to be submitted on July 20, 2000, and the agenda conference has been scheduled for August 1, 2000, in Tallahassee. However, two weeks ago staff became aware that the utility had not submitted all the required information regarding related party and affiliate allocations and costs. The utility will be submitting this information soon and has agreed to extend the statutory time frame by three months to allow Commission staff sufficient time to review this information. Once we receive the information and it is accepted as complete, we will reschedule the recommendation filing and agenda dates.

I hope that this letter addresses your concerns. If you have any questions regarding this case, please contact Elda Quijano at (850)413-6942.

Sincerely,

A handwritten signature in cursive script that reads "Marshall W. Willis".

Marshall W. Willis
Bureau Chief

cc: Division of Economic Regulation (B. Davis, Quijano)
Division of Legal Services (Gervasi, Christensen)
Division of Records and Reporting (Docket No. 990939-WS)
Indiantown Company, Inc.