## 1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION 2 3 In the Matter of : DOCKET NO. 000108-GU 4 REQUEST FOR RATE INCREASE BY : 5 FLORIDA DIVISION OF CHESAPEAKE UTILITIES 6 CORPORATION. 7 8 ELECTRONIC VERSIONS OF THIS TRANSCRIPT 9 ARE A CONVENIENCE COPY ONLY AND ARE NOT THE OFFICIAL TRANSCRIPT OF THE HEARING 10 AND DO NOT INCLUDE PREFILED TESTIMONY. 11 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* 12 PROCEEDINGS: CRYSTAL RIVER SERVICE HEARING 13 14 BEFORE: CHAIRMAN J. TERRY DEASON COMMISSIONER E. LEON JACOBS, JR. 15 Wednesday, September 27, 2000 16 DATE: 17 TIME: Commenced at 6:00 p.m. 18 Concluded at 6:25 p.m. Plantation Inn and Golf Resort 19 PLACE: 9301 West Fort Island Trail Crystal River, Florida 20 21 JANE FAUROT, RPR REPORTED BY: Chief, Bureau of Reporting 22 Official FPSC Reporter 23 24 25

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## APPEARANCES:

TOM GEOFFROY, Florida Division of
Chesapeake Utilities Corporation, P.O. Box 960,
Winter Haven, Florida 33881, appearing on behalf of
Chesapeake Utilities Corporation.

DEBORAH HART, Florida Public Service

Commission, Division of Legal Services, 2540 Shumard

Oak Boulevard, Tallahassee, Florida 32399-0870,

appearing on behalf of the Commission Staff.

## PROCEEDINGS

CHAIRMAN DEASON: Call the hearing to order.

Could I have the notice read, please.

MS. HART: Pursuant to notice issued August 2nd, 2000, this time and place have been set for a customer service hearing in Docket Number 000108-GU, titled request for rate increase by the Florida Division of Chesapeake Utilities Corporation. The purpose of this customer service hearing is to allow the public to present testimony concerning the quality of service provided by Chesapeake.

CHAIRMAN DEASON: Thank you. Appearances, please.

MS. HART: Deborah Hart, Commission Staff.

MR. GEOFFROY: Good evening, Commissioners. My name is Tom Geoffroy, I am the Assistant Vice-President for the Florida Division of Chesapeake Utilities

Corporation. The business address is P.O. Box 960, Winter Haven, Florida 33881.

Our attorney is unable to be with us this evening, so I will be the official spokesperson for the company. Thank you.

CHAIRMAN DEASON: Thank you. For the record, I have been advised that we have no customers present in the hearing room. We have representatives from the company

and representatives of our staff, and Commissioner Jacobs is here with me this evening. We will momentarily take a short recess for the purposes of allowing customers who may be planning on attending and may be just a little bit late to see if anyone comes.

As is noticed, if there are no customers present, we can adjourn the hearing. But to be on the safe side we are going to take a recess of about 15 minutes. And then we will get back on the record and we will either hear from the customers at that point, if any arrive; if not, we will adjourn the hearing. So at this point we will take a 15-minute recess.

(Brief recess.)

CHAIRMAN DEASON: Call the hearing back to order.

Let the record reflect that it is now approximately 6:25. There have been no customers that have arrived to participate at this hearing. And as has been noticed, this hearing will conclude at the point that there are no customers to be heard, and there are no customers here to be heard.

Before I conclude the hearing, is there anything else I need to get on the record or we are sufficient?

MS. HART: No, sir.

CHAIRMAN DEASON: Okay. With that, I thank you

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STATE OF FLORIDA) CERTIFICATE OF REPORTER COUNTY OF LEON I, JANE FAUROT, RPR, Chief, FPSC Bureau of Reporting Official Commission Reporter, do hereby certify that the Crystal River Service Hearing in Docket No. 000108-GU was heard by the Florida Public Service Commission at the time and place herein stated. It is further certified that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision; and that this transcript, consisting of 5 pages, Constitutes a true transcription of my notes of said proceedings. I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorneys or counsel connected with the action, nor am I financially interested in the action. DATED THIS 3RD DAY OF OCTOBER, 2000. FPSC Division of Records & Reporting Chief, Bureau of Reporting (850) 413-6732 23