

ORIGINAL

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RECORDS AND REPORTING

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November 10, 2000

VIA OVERNIGHT DELIVERY

Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

(000000-PU)

Re: Revisions to Florida PSC Tariff No. 1 of BroadBand Office Communications, Inc. ("BBOC")

Dear Sir or Madam:

Enclosed are the original and seven (7) copies of BBOC's revised tariff pages, for the above-referenced tariff. This filing revises BBOC's interexchange operator services offerings. As a result, please note that certain tariff sections have been relocated without change.

Please file the tariff pages in your usual fashion and return one (1) file-stamped copy to us in the enclosed envelope.

If you have any questions or comments, please call the undersigned.

Sincerely,

Ronald V. Jackson

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cc: Woody Traylor  
(with enclosure)  
BroadBand Office Communications, Inc.  
Charles A. Hudak  
(without enclosure)

DOCUMENT NUMBER-DATE

14561 NOV 13 8

FPSC-RECORDS/REPORTING

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CHECK SHEET

The sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s) Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet No.</u>	<u>Revision</u>
1	Original
2	Fourth Revised*
3	Original
4	Second Revised*
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	First Revised
18	First Revised
19	Original
20	Original
21	First Revised
22	Original
23	Second Revised*
23.1	First Revised*
24	Second Revised*
25	First Revised*
26	Second Revised
27	Original
28	First Revised*
28.1	Original*

\* Indicates pages submitted with this filing.

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Issued: November 13, 2000

Effective: November 14, 2000

ISSUED BY: Woody Traylor  
Vice President of Regulatory Affairs  
BroadBand Office Communications, Inc.  
2900 Telestar Court  
Falls Church, VA 22042-1206

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Description of Message Toll Service

Message Toll Service calling service provides a Customer with the ability to originate calls from an access line owned or leased by the Company to other stations on the public switched telephone network bearing the designation of any central office exchanges, areas, and zones outside of the Customers Local Calling Area but within the State of Florida.

3.2. Description of 8XX Service

8XX Service is an intrastate telecommunications service whereby Customers will be assigned an "800", "888", "877" or other toll-free incoming telephone number by the Company for termination and billing of inbound toll-free service calls.

3.3. Description of Calling Card Service

Calling Card Service is an intrastate telecommunications service whereby Customers originate outbound, direct-dial calls via Company-provided toll-free telephone numbers.

3.4. Description of Operator Service

3.4.1 *Description*

*Operator Services are available from customer locations which presubscribe to one of BBOC's direct dial services. This service is not available from transient locations such as hotels and pay telephones. Operator Services enable callers to assign charges for long distance calls to an account which is not associated with the Customer. Callers access the service by dialing "00" and the telephone number of the called station. Upon receipt of the call, BBOC verifies the credit-worthiness of the designated billed party. When a payment method cannot be validated, or is unacceptable, callers will be required to select an alternative means of payment.*

*Total charges for use of this service include usage charges and an operator assistance charge, as set forth herein. An Operator Dialed Service Charge applies to calls in which the caller has the capacity to dial the number, but has the operator dial instead.*

3.4.2. *Usage Charge Computations for Operator Assistance*

*Usage charges are based upon the duration of a call. Usage rates are specified in Section 4.1. Chargeable time begins when BBOC receives signaling to detect that the network connection between the calling station and the called station has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection. For collect calls, chargeable time begins when the called station accepts responsibility for payment of the charges associated with the call. For billing purposes, call timing is rounded up to the next six-second increment after a minimum initial periods of thirty (30) seconds. Holiday and volume discounts do not apply.*

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(N)

3.4.3. Operator Assistance Options

(N)

*Operator Assistance Charges vary depending upon the billing option selected by the caller. The following options are available:*

*Collect Call – a payment arrangement whereby the charge for a call is billed to the call station.*

*Customer Dialed Calling Card Call – An arrangement whereby the caller dials “00” plus the called station number and a calling card number to place a long distance call.*

*Person-to-Person Call– An arrangement whereby the caller requests to reach a specific person, department, mobile station, or office.*

*Third Party Billed Call – An arrangement that allows the caller to charge a call to a telephone number that is different from the calling or called stations.*

*Busy Line Verification – Operator may confirm whether a line is in use and not idle.*

*Busy Line Interrupt – Operator may confirm that a line is in use and not idle. If the line is in use, the operator may then interrupt the conversation to speak to the participant.*

*Callers will receive, upon request and at no charge, a description and quantification of the rates and charges associated with a call processed by the company. Quoted rates will not include applicable federal, state, and local taxes, gross receipts taxes, sales tax, or municipal utilities taxes.*

3.5. Promotional Offerings

(M)

The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Promotional offerings are limited to a maximum of six months at which time the promotional offering must be either withdrawn or made available on a permanent basis. All promotions, regardless of whether services are given away for free, are subject to Commission approval.

3.6. Individual Case Basis (ICB) Arrangements

(M)

For special situations, rates for specialized services will be determined on an Individual Case Basis and specified by contract between the Company and the Customer pursuant to Commission rules for such arrangements.

3.7. Special Rates For The Handicapped

(M)

## 3.7.1. Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

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3.8. Timing of Calls

(M)

3.8.1 When Billing Charges Begin and End for Phone Calls

Chargeable time begins when connection is established between the calling station and the called station. The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (*i.e.* when 2 way communications, often referred to as "conversation time" is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.8.2. Chargeable time does not include time lost because of faults or defects in the connection.

3.8.3. Billing Increments

The minimum call duration for billing purposes is thirty (30) seconds for a connected call and calls beyond thirty (30) seconds are billed in six (6) second increments.

3.8.4 Per Call Billing Charges

Billing will be rounded up to the nearest higher cent for each call.

3.8.5 Uncompleted Calls

There shall be no charges for uncompleted calls.

3.9 Calculation of Distance

(M)

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square root of:

$$\sqrt{(V1 - V2)^2 + (H1 - H2)^2}$$

3.10 Minimum Call Completion Rate

(M)

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 90% during peak use periods for all FG D services "1+" dialing).

## 3.10.1 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

## 3.10.2. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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**4.3. Calling Card Service**

The service is flat rated and billed in an initial minimum call interval of sixty (60) seconds, with additional intervals of six (6) seconds. The duration of each call will be rounded to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded to the nearest higher cent.

4.3.1. The following rate applies on a per minute basis to all direct dialed calls:

Calling Card Service	\$0.30
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4.3.2. Per-call Surcharge	\$0.70
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**4.4. Prescribed Interexchange Carrier Charge:**

Customers may presubscribe RLES local access lines to their intrastate, interLATA long distance carrier of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge.

Per line	\$ 5.00
----------	---------

**4.5 Operator Service Rates and Charges**

(N)

*The following section sets forth the rates and charges applicable to operator assisted calls processed by the Company. Rates and charges vary depending upon the payment method designated by the caller as set forth below.*

Usage Charge: Usage charges will be billed at the Direct Dial Service rate specified in Section 4.1.

Operator Assistance Charges: The charges set forth below are applicable to interstate IntraLATA and interLATA operator assisted calls. "00+" charges apply to those calls for which the calling party dials "00" immediately followed by the number to be called, and the call is completed without the assistance of a live operator. "00-" charges apply to calls for which the calling party dials "00" only and the call is completed by a live operator. "00-" calls include calls where the calling party dials "00" immediately followed by the number to be called, but requests to transfer to a live operator during the

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*placement of the call. Operator assistance charges are in addition to the usage charges set forth above.*

<i>Operator Service Charges (00-)</i>	<u><i>Per Call</i></u>
<i>Station to Station</i>	<i>\$2.20</i>
<i>Person to Person</i>	<i>\$3.00</i>
<i>Person to Person Collect</i>	<i>\$4.00</i>
<i>Bill to alternate credit card (RBOC card)</i>	<i>\$1.00</i>
<i>Bill to credit card</i>	<i>\$1.00</i>
<i>Collect</i>	<i>\$3.50</i>
<i>Bill to Third Number</i>	<i>\$0.75</i>
<i>Person to Person Bill to Third Number</i>	<i>\$1.50</i>
<i>Calling Card Operator Assisted</i>	<i>\$1.00</i>
<i>Busy Line Verification</i>	<i>\$4.95</i>
<i>Busy Line Verification Interrupt</i>	<i>\$9.95</i>

<i>Operator Service Charges (00+)</i>	<u><i>Per Call</i></u>
<i>Station to Station</i>	<i>\$0.60</i>
<i>Person to Person</i>	<i>\$1.50</i>
<i>Person to Person Collect</i>	<i>\$3.00</i>
<i>Bill to alternate credit card (RBOC card)</i>	<i>\$1.00</i>
<i>Bill to credit card</i>	<i>\$1.00</i>
<i>Collect</i>	<i>\$2.50</i>
<i>Bill to Third Number</i>	<i>\$0.75</i>
<i>Person to Person Bill to Third Number</i>	<i>\$0.75</i>
<i>Calling Card Operator Assisted</i>	<i>\$0.75</i>

#### 4.5.1 Directory Assistance

<i>Per Call for numbers within the United States</i>	<i>\$0.95</i>
<i>Per Call for numbers outside the United States</i>	<i>\$4.95</i>

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