BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

Petition by AT&T Communications of the) Southern States. Inc. for arbitration of certain terms and conditions of a proposed agreement with BellSouth Telecommunications, Inc. pursuant to 47 U.S.C. Section 252.

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Docket No. 000731-TP

Filed: 3/14/01

AT&T'S MOTION TO SUPPLEMENT HEARING RECORD

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AT&T Communications of the Southern States, Inc. ("AT&T"), by and through

its undersigned counsel, hereby moves the Commission to supplement the hearing record

in this docket and for cause shows as follows:

On February 14 and 15, 2001, this Commission held an evidentiary hearing in the

above docket. During the hearing, in response to a question from PSC attorney Lee

Fordham, Keith Milner, a BellSouth witness, testified that Originating Line Number

Screening (OLNS) would be available in Florida on March 23, 2001:

BellSouth installed OLNS in its operator platforms in Georgia on December 31st, it has got three customers using that right now. Our schedule is to complete work on the operator platforms that we have here in Florida by -- let me look up the date, March the 23rd of this year. So relatively a few weeks from now we will be offering OLNS to ALECs and other here in this state, as well.

- It is currently not available but will be within a month or Q so, the March date you gave?
- If we are fortunate, March 23rd. When I checked last we Α are still on schedule to meet that date.

(Tr. 1228).

On March 7, 2001, ALECs learned for the first time announced during a regularly scheduled Florida Third Party OSS Test conference call that OLNS would not be

DOCUMENT NUMBER-DATE

FPSC-RECORTS/REPORTING

03296 MAR 145

available in Florida until some time in the third quarter of this year. Apparently this information had been communicated by BellSouth to KPMG Consulting, the third party supervising the test, at some point before the conference call.

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Attached to this motion is a document marked as AT&T Hearing Exhibit 31. In order to ensure that the hearing record is complete and accurate regarding the availability of OLNS, AT&T requests the Commission to supplement the hearing record for the purpose of admitting this exhibit.

WHEREFORE, AT&T respectfully requests that the Commission supplement the hearing record with Hearing Exhibit No. 31.

Respectfully submitted this $\underline{14^{4}}$ day of March, 2001.

Marsha Rule

AT&T Suite 700 101 North Monroe Street Tallahassee, FL 32301 850/425-6365

Attorney for AT&T Communications of the Southern States, Inc.



BellSouth-Florida OSS Testing Evaluation Status Meeting Minutes March 7, 2001

Meeting Location: Conference Call: 712-257-0023 Pass code: 86140# Time: 10:00 AM

Meeting Attendees	Organization
Sharon Norris	AT&T
Jay Bradbury	, .
Rhonda Merritt	
Matt Fiel	Florida Digital
Vicki Kaufman	FCCA
Kathee Gladowski	Sprint
John Rubino	Z-tel
Arnie Reed	Tennessee Regulatory Authority
Anu Seam	DoJ
Milton McElroy	BellSouth
De O'Roark	MCI WorldCom
Evelyn Ruffin	
Mary Rose Sirianni	
Maxwell Massaquoi	KPMG Consulting
Linda Gray	
Mary Beth Keane	1
Chris Lavin	
Bob McCrone	
Eric Leach	
Graham Watkins	
Jeff Goldstein	
Adina Brownstein	
Juann Ray	
Bill Wahl	
David Wirsching	
Jon Gena	
Chuck Wolverton	
Lynne Fisher, Lisa Harvey	FPSC
Carl Vinson, John Duffey	



Meeting Summary:

- 1) Old Business
 - **KPMG Consulting** clarification in the minutes from last week (2/28/00) modification to the last four items under Billing
 - WorldCom asked in regard to the observation, is usage billing being evaluated as part of bill validation?
 - **KPMG Consulting** concurred that the evaluation of usage billing is part of overall bill validation.
 - WorldCom asked what the effect would be on a CLEC with that problem?
 - **KPMG Consulting** will work with BellSouth to resolve the DUF related problems first, as this is closest to the root cause of the observation. KPMG Consulting does evaluate the DUF processing and related usage billing.
 - **KPMG Consulting** indicated that commercial experience will remain on the agenda until next week – pending FPSC. OLNS will be available third Quarter, 2001, therefore it is not in scope.
 - **AT&T** clarified that OLNS is supposed to be made available in March of 2001, and is third quarter the correct date?
 - BellSouth concurred, it will be available third Quarter, 2001.
 - MCI asked if they will be the only CLEC able to order OLNS in March, 2001?
 - BellSouth is waiting for the order.
 - **AT&T** stated that BellSouth gave testimony at an AT&T hearing that OLNS would be available March, 2001.
 - FPSC defined commercial experience as relating to looking at specific CLEC experiences. If CLECs have experiences which they would like reviewed, please send detailed information to the FPSC.
 - FCCA asked if commercial experience is not consistent with the preliminary test results, does the FPSC want information regarding these discrepancies?
 - **FPSC** specific areas of concern should be addressed and issues need to be clearly defined.
- 2) Project Management
 - Dave Wirsching (KPMG Consulting)
 - KPMG Consulting will have the project plan posed within two days.
 The new projected end date of the test is July 16, 2001. KPMG will be starting production testing (TVV1) this week.

3) Lead Updates

KPMG Consulting

BellSouth-Florida OSS Testing Evaluation Status Meeting Minutes March 7, 2001

- CLEC Relations: Chris Lavin (KPMG Consulting)

- KPMG Consulting issued observation 43, 44 and 45, and exceptions 15, 16 and 17 as well as amendments to observation 36 and 42.
- KPMG Consulting received from BellSouth statements of investigation for observations 43 and exception 14, as well as an amended responses to observation 21, 25, 39, and 42 and a response to exception 13
- KPMG Consulting is working with a CLEC to establish participation for Collocation testing.

- Metrics: Linda Gray (KPMG Consulting)

- KPMG Consulting continues work on PMR1 documentation gap analysis. Completed verification tables for Billing and Provisioning. Drafting final report.
- KPMG Consulting continues validate the logic and application of definitions for PMR2. KPMG Consulting is continuing to update the worksheet checklists. KPMG is drafting interview guides and interview requests with BellSouth SMEs. Documentation review of January 2001, PMAP reports is complete.
- KPMG Consulting conducted interview on February 27, 2001 to review the change management database for PMR3 and continues to update the verification summary table. KPMG Consulting is beginning to analyze the information received and request additional clarifications as needed.
- KPMG Consulting is pending the receipt of data to continue the PMR4 review. The re-test of observation 6 did not occur, this will be rescheduled pending the receipt of the clarification from BellSouth. System Access training with access to Barney and PMAP has started.
- PMR5. KPMG Consulting began the review of PMR5 data received. Fourteen sets of January, 2001 data was analyzed, and fourteen sets did replicate. KPMG Consulting will continue to analyze the additional data sets.
- KPMG Consulting had planned to close Exception 11, however KPMG Consulting has decided to re-test this in the production environment and verify that the fix works in production. Closure will be reviewed after the re-test.
- **AT&T** asked if KPMG Consulting is looking at Barney and PMAP for data integrity?
- KPMG Consulting is looking at completeness for all measures.
 Observation 6 touches on two areas calculations for weekend replication and data integrity measures. It addresses how the data passes from one system to another.

KPMG Consulting

BellSouth-Florida OSS Testing Evaluation Status Meeting Minutes March 7, 2001

- AT&T asked if KPMG Consulting checks the data integrity measured by the SQM and Raw Data Users guide matches? Are the appropriate things being excluded?
- **KPMG Consulting** indicated that PMR4 an PMR5 measures this and asks if the exclusions are logical.
- **AT&T** asked if judgments are applied, ie. does the metric make sense?
- **FPSC** reviews the logic of the definitions and exclusions as part of PMR2.
- **KPMG Consulting** asks as part of PMR5if it is logical to do the calculations. They are also currently working on PMR2 validating the logic in calculating the metrics, as well as checking that calculations meet the intent of the metrics definition.

- Billing: Maxwell Massaquoi and John Gena (KPMG Consulting)

- KPMG Consulting has completed the bill period one validation for TVV10 and is starting second round of DUF usage validation.
- KPMG Consulting continued with preparation of Period 2 for TVV11, and is continuing with bill validation for bill period 2.
- KPMG Consulting is reviewing documents in preparation for final report for PPR10 and analyzed data from the help desk calls placed.
- KPMG Consulting is reviewing documentation and preparing the final report for PPR13 and PPR12.
- Repair, Provisioning & Maintenance (RPM): Bob McCrone (KPMG Consulting):
 - KPMG Consulting is preparing for HI-CAPs and ADSL/Linesharing observations in TVV4.
 - KPMG Consulting is analyzing documents received as a result of a TVV5 documentation request.
 - KPMG Consulting completed MLT observations in TVV6 on 02/26. They are now analyzing results researching additional MLT observations
 - KPMG Consulting is preparing for the ECTA and TAFI volume test in TVV 7 & 8.
 - KPMG Consulting conducted observations of CLECs for TVV9 and have begun to analyze all the data gathered in preparation for the final report.
 - KPMG Consulting has issued a document request to BellSouth for PPR 6 and is analyzing documents that have been received to date.
 - KPMG Consulting is preparing for additional site visits and analyzing documentation and results from visit on 3/5 for PPR9.

KPMG Consulting

BellSouth-Florida OSS Testing Evaluation Status Meeting Minutes March 7, 2001

- KPMG Consulting is in the final stages of drafting the final reports for PPR14, 15, and 16.
- **WorldCom** asked how KPMG Consulting was going to provide CLECs with the results/analysis form MLT testing?
- **KPMG Consulting** will provide interim results in the monthly status report.

- Order Management: Mary Beth Keane (KPMG Consulting)

- KPMG Consulting continues to conduct TAG EDI QA in TVV1. They will begin production testing for TVV1 this week. KPMG Consulting is still working with the helpdesk to resolve the QA issues.
- KPMG Consulting is working through the autopop process for the production test and is reviewing instances for accuracy in TVV1. They are also continuing to build production orders for RoboTAG.
- KPMG Consulting continues to test and validate seeds for the EDI/TAG dress rehearsal currently scheduled for 03/08 for TVV2.
- KPMG Consulting is continuing the review of BellSouth flow through information and validate flow through information for TVV3.
- KPMG Consulting completed interviews for PPR7 and PPR8 with CSMs and continues document analysis and an investigation of retail analogs. They will be visiting the Flemming Island center next week.
- AT&T has been experiencing problems with receiving responses from the EDI interface. Is KPMG Consulting experiencing the same problems.
- **KPMG Consulting** is not currently experiencing the same problems.
- **AT&T** will include this issue in their commercial experience. Is KPMG Consulting looking at the flow through report to make sure it makes sense? Are they looking at where the documentation does not match up.
- KPMG Consulting will look at this in the PPR review
- **AT&T** asked if Order Management is dependent of the LSR report? Has KPMG Consulting been able to obtain a usable report for January because AT&T has experienced problems.
- **KPMG Consulting** will start their monitoring of the LSR report in production and do not have any comments at this point.
- **AT&T** asked if NDR is in scope? Further, as NDR is embedded in the collocation process how is this evaluated?
- **KPMG Consulting** covers this process in the RPM tests. KPMG Consulting analyzes both the NDR process and the collocation process.
- RMI: Graham Watkins and Bill Wahl (KPMG Consulting)



BellSouth-Florida OSS Testing Evaluation Status Meeting Minutes March 7, 2001

- KPMG Consulting continues to monitor the Change Control Process in PPR1. They attended the CCP improvement meeting 02/28.
- KPMG Consulting continues the documentation review for PPR2 and is preparing a final documentation request.
- KPMG Consulting continues the PPR3 review of KPMG Consulting's help desk logs.
- KPMG Consulting scheduled and conducted follow-up interviews for PPR4 on 02/26 and 02/27. A final documentation request is being prepared.
- KPMG Consulting is reviewing documents and observing the processes for PMR 5. Additionally, it is reviewing interview summaries received back from BellSouth along with additional documentation. They are also continuing to review the Interface Development documentation, monitoring the development of CAVE (formerly CTBE) and reviewing the draft BellSouth release management process.
- 3. New business
 - No new business was discussed.
 - The observation call for next week will start at 11:00am