RAR Official Filing: 3/19/01***** 9:24 AM******Linda Williams*************1

Linda Williams

Toni McCoy To: RE: nii Communications, Ltd./Docket No 010247-TI/Tariff Revisions Subject: Ok, thanks Toni. ----Original Message----From: Toni McCoy Sent: Monday, March 19, 2001 9:24 AM To: Linda Williams Subject: FW: nii Communications, Ltd./Docket No 010247-TI/Tariff Revisions Linda, It is my understanding that email correspondence with companies in the application process needs to be made part of the Docket File as well as the T-File we maintain in the Tariff Room of RGO. Therefore, I am forwarding this email correspondence to be made part of the Docket File, including the attached Final version of the Company's Tariff. Toni ----Original Message----From: Ken Melley [mailto:Ken.Melley@niicommunications.com] Sent: Friday, March 16, 2001 6:55 PM To: Toni McCoy Subject: RE: nii Communications, Ltd./Docket No 010247-TI/Tariff Revisions Okay! Thanks for your instructions. I have made the changes you requested (I hope). Please let me know if its inaccurate or if any other changes will be required. Thank you again for you assistance. Ken Melley (210) 403-9100 APP CAF > ----Original Message----CMP > From: Toni McCoy [mailto:TMcCoy@PSC.STATE.FL.US] COM > Sent: Thursday, March 15, 2001 2:10 PM CTR > To: 'Ken.Melley@niicommunications.com' ECR > Subject: RE: nii Communications, Ltd./Docket No 010247-TI/Tariff LEG > Revisions OPC PAL RGO > Hi Ken, SEC SER > Thank you for the explanation. I have a better understanding now. OTH> If the rates listed in 4.3 apply to the Travel Card the title > needs to match > the Service title of 3.4.3. You can charge nii's customers the surcharges > you listed in the Rate Section under the service title as you > have described > in your email below. DOCUMENT NUMBER - DATE > It sounds like you are going to be providing Operator Services to

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> Non-Subscribed End Users using a LEC calling card, as well as Prescribed
> Customers, and if this is the case, then you need to have separate rates
> listed for Prescribed Customers and Non-prescribed end users. The
> Non-prescribed End Users Rates would need to match the Rate Caps (See Rule
> 25-24.630, F.A.C. on our website www.floridapsc.com) since these are not
> your customers, but anonymous End Users calling on a phone subscribed to
> nii. If the rates are going to stay at the rate caps for both, then just
> add "and non-prescribed customers" in the title for 4.4.
> I hope we are on the same track.
> Toni
> ----Original Message----
> From: Ken Melley [mailto:Ken.Melley@niicommunications.com]
> Sent: Wednesday, March 14, 2001 4:01 PM
> To: Toni McCoy
> Cc: Allyson Burk
> Subject: RE: nii Communications, Ltd./Docket No 010247-TI/Tariff
> Revisions
> Ms. McCoy:
> I had a quick question for you, I hope you don't mind.
> There is a difference between our "travel" card and what I referred to as
> "calling" cards.
> "Travel" cards calls are calls made by nii customers who access nii's
> network by dialing our 1-800 travel card number, entering their nii PIN,
> then entering their destination number. Charges for these calls appear on
> customer's nii monthly bill.
> "Calling" cards calls refer to calls made by non-nii customers using an
> nii-subscribed telephone and dialing "0 +" their destination
> number followed
> by this non-nii calling card number. (Bell South and other ILECs
> generally
> issue these cards.) I have seen this type of service referred to
> generically as "operator services," usually associated with collect and
> third party type calls. FYI - We currently do not have the
> billing agreement
> in place with Bell South that would allow us to accept these calling cards
> on a 0+ dialed basis.
> Therefore there should be two separate rate schedules in our tariff, I
> think. One for surcharges related to "travel" cards as defined
> above ($0.30
> for automated, $1.50 for operator assisted), and another for "Operator
> Service Charges, " or any calls that initiate with "0 +" dialing, including
> collect, third party and "calling" card calls. Operator dialed
> surcharge in
> this context is supposed to only apply to calls using non-nii
> calling cards
> where the caller could have input the calling card number in from the key
> pad, but chose instead to wait until the live operator joined the call.
> We will move the "travel card" surcharges into the Rates section as you
> correctly pointed out, but it would not be accurate to combine those rates
> listed under operator service charges. I'd like to leave them where they
> are, if that is okay. It is our intention to file our rates
> within the rate
> cap you refer to, and we thought we had done so. If the original rates
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> under operator services are not within those caps, I'd be more
> than happy to
> adjust them.
> I'm sorry for the confusion. If you'd like me to call you and go through
> this again in the event I have misunderstood your directions,
> please let me
> know and I'd be happy to. We are all real excited about doing business in
> Florida and particularly how easy you make it to deal with these tariff
> issues. Thanks for your help.
>
>
>> ----Original Message----
> > From: Toni McCoy [mailto:TMcCoy@PSC.STATE.FL.US]
> > Sent: Wednesday, March 14, 2001 9:32 AM
> To: 'Ken.Melley@niicommunications.com'
> > Subject: nii Communications, Ltd./Docket No 010247-TI/Tariff Revisions
> >
> >
> > Mr. Melley,
> >
> > I am the analyst assigned to the nii's IXC application and
> Tariff review.
> > The application is complete. I am just waiting for the
> financial analysis
> > which should be completed shortly. If the accountant assigned to the
>> financial review has any questions or needs additional
> information, I will
> > have him contact you directly.
> >
> > I have reviewed the Tariff and have outlined the following
> minor revisions
> > needed.
> >
> > 1) Throughout the Tariff replace in the upper right corner, Florida Price
> > List No. 1 with "Florida Tariff No. 1"
> >
> > 2) Throughout the Tariff delete the Effective Date: of February
> 16, 2001 in
> > the lower right corner. This is a date the FPSC adds once the
> > certification
> > is complete.
> > 3) Sheet 15, 3.4.3 delete the last sentence of the paragraph.
> This is rate
> > information and should be listed in Section 4.
> >
> > 4) Sheet 16 needs some development:
> >
>> 4.1 & 4.2 Add "No monthly recurring or minimum charges".
> >
> > 4.3 Change 'Calling' to "Travel" to match 3.4.3's service title.
> > Add the Per
> > Call Surcharge here. The surcharges should be listed as one fee
> > rather than
> multiple fees. (30+1.50+1.00=$2.80 per call is what you have stated
> > currently, you may consider reviewing that fee for competitiveness)
> > 4.4.1 Reword sentence to "The appropriate rates found in 4.4.2
> > shall apply."
> >
> > 4.4.2 Should read as follows: (Please note you can charge more
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> or less in
> > surcharges than I have listed for prescribed customers, but not
> > double bill
> > for the same thing. I have just listed the nonprescribed OSP
> rate caps to
> > give you an idea of how it should read) Most companies stick
> > with the rate
> > caps for competitiveness.
> >
> > Operator Dialed Surcharges:
> >
> > Station to Station (collect, third party, and travel card calls) $1.75
> > Person to Person (collect, third party, and travel card calls)
> > $3.25
> >
> > The Customer dialed fees do not apply to this area and should
> be addressed
>> in 4.3 as part of the Per Call Surcharge you plan to charge
> customers when
> > they use the card.
> >
>> 5) Sheet 17, 4.6.1, Florida Statutes allow a 1.5% charge on the
> > balance more
>> than 30 days old. Reword the sentence to accommodate the 1.5%
> > rather than a
> > dollar amount.
> >
> > The rest of the Tariff looked great. Call me if you have any questions
> > about the above revisions. Email me the revised Tariff and I
> > will make the
>> necessary filing copies myself. I can print Word Perfect or Word
> > Documents.
> >
> > Sincerely,
> >
> > Toni McCoy
> > Regulatory Analyst
> > Telecom Certification/FLPSC
> > 850/413-6532
> >
> >
> >
> >
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> >
> >
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TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by nii communications, Ltd., with principal offices at 1717 N. Loop 1604 East San Antonio, TX 78232. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued:

February 15,2001

Effective:

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION	
1	Original	
2	Original	
3	Original	
4	Original	
5	Original	
6	Original	
7	Original	
8	Original	
9	Original	
10	Original	
11	Original	
12	Original	
13	Original	
14	Original	
15	Original	
16	Original	
17	Original	
18	Original	

Issued:

February 15,2001

Effective:

TABLE OF CONTENTS

Title Sheet	
Check Sheet	2
Table of Contents	3
Symbols Sheet	4
Tariff Format Sheets	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	7
Section 3 - Description of Service	12
Section 4 - Rates	16

Issued:

February 15,2001

Effective:

SYMBOLS SHEET

- D Delete Or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation, But No Change In Rate Or Charge

Issued:

February 15,2001

Effective:

TARIFF FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, one FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

```
2.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1. (a).
2.1.1.A.1. (a) .I.
2.1.1.A.1. (a) .I. (i) .
2.1.1.A.1. (a) .I. (i) .
```

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued:

February 15,2001

Effective:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement that connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - nii communications, Ltd.

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Issued: February 15,2001

Effective:

SECTION 2 - RULES AND REGULATIONS

2.1 <u>Undertaking of the Company</u>

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this Tariff.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions seen forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a long-term basis, and are available twenty-four hours per day, seven days per week.

2.2 <u>Limitations</u>

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.

Issued:

February 15,2001

Effective:

2.2 <u>Limitations</u> (Cont.)

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

2.3 Liabilities of the Company

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

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February 15,2001

Effective:

2.4 <u>Interruption of Service</u>

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = $A/B \times C$

"A" - outage time in hours
"B" - total hours in month

"C" - total monthly charge for affected facility

Issued:

February 15,2001

Effective:

2.5 <u>Disconnection of Service by Carrier</u>

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.
- 2.5.5 Service may be disconnected without notice for tampering with company equipment, for interfering with service to other customers, or for fraud.

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Effective:

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

Issued:

February 15,2001

Effective:

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2-way communication, often referred to, as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 Billing Increments

The minimum call duration for billing purposes is six seconds for a connected call and calls beyond six seconds are billed in six-second increments.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 <u>Uncompleted Calls</u>

There shall be no charges for uncompleted calls.

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Effective:

SECTION 3 - DESCRIPTION OF SERVICE continued

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square root of: $\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate {number of calls completed number of calls attempted) of not less than 90% during peak use periods for all FGD services "1+" dialing).

Issued: February 15,2001

Effective:

SECTION 3 - DESCRIPTION OF SERVICE continued

3.4 Service Offerings

3.4.1 <u>nii communications, Ltd., Long Distance Service</u>

nii communications, Ltd., Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six-second increments, with a six-second minimum. No monthly recurring charges or minimum monthly billing requirements apply.

3.4.2 nii communications, Ltd., 800/888 (Inbound) Long Distance Service

nii communications, Ltd., 800/888 (Inbound) Long Distance Service is offered to residential and business customers. The service permits inbound 800/888 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six-second increments, with a six-second minimum call duration. No monthly recurring charges apply.

3.4.3 <u>nii communications, Ltd., Travel Card Service</u>

nii communications, Ltd., Travel Card Service is a travel card service offered to residential and business customers who subscribe to the nii communications, Ltd., Long Distance Service calling plan. Customers using the Carrier's travel card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's travel card to make calls at a single per minute rate. Calls are billed in six-second increments, with a six-second minimum. There are no nonrecurring or monthly recurring charges.

Issued: February 15,2001

Effective:

SECTION 3 - DESCRIPTION OF SERVICE continued

3.4 Service Offerings (Cont'd)

3.4.4 Operator Services

The Company's operator services are provided to residential and business customers who presubscribe to this service for intrastate calling. Operator services include the completion of collect, station-to-station, person-to-person, third party billing and credit card calls with the assistance of a Carrier operator. Each completed operator assisted call consists of two charge elements (except as otherwise indicated herein): (i) a fixed operator charge, which will be dependent on the type of billing selected (e.g., calling card, collect or other) and/or the completion restriction selected [e.g., station-to-station or person-to-person); and (ii) a measured usage charge dependent upon the duration, distance and/or time of day of the call.

3.4.4.A Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a customer cannot otherwise dial the call due to defective equipment or trouble on the nii communications, Ltd. network; and
- Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

Issued: February 15,2001

Effective:

SECTION 4 - RATES

4.1 <u>nii communications, Ltd., Long Distance Service</u>

Rate per minute - \$0.12

Plan is billed in six-second increments, with a six-second minimum. There are no monthly recurring or minimum charges.

4.2 <u>nii communications, Ltd., 800/888 (Inbound) Long Distance Service</u>

Rate per minute - \$0.12.

Plan is billed in six-second increments, with a six-second minimum. There are no monthly recurring or minimum charges.

4.3 <u>nii communications, Ltd., Travel Card Service</u>

Rate per minute - \$0.25.

Customer Dialed Travel Card Surcharge - \$0.30

Operator Dialed Travel Card Surcharge - \$1.50

Plan is billed six-second increments, with a six-second minimum.

4.4 Operator Services (For presubscribed and non-presubscribed customers)

4.4.1 <u>Usage Rates:</u> The appropriate rate found under 4.1 or 4.3 shall apply.

4.4.2 Operator Charges:

Collect Station-to-Station	\$1.00
Collect Person-to-Person	\$3.25
Person-to-Person	\$3.25
Station-to-Station	\$1.00
Customer Dialed Calling Card	\$1.00
Operator Dialed Calling Card	\$1.75
Operator Dialed Surcharge	\$0.75

Issued:

February 15,2001

Effective:

SECTION 4 - RATES continued

4.5 Determining Applicable Rate in Effect

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minutes occurring in that rate period. Of an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

4.6 Payment of Calls

4.6.1 Late Payment Charges

A late payment Charge of 1.5% of the total monthly charges per month will be assessed on all unpaid balances more than thirty days old.

4.6.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

4.7 Restoration of Service

A reconnection fee of \$25.00 per line and \$20.00 per each additional line per each occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

Issued:

February 15,2001

Effective:

SECTION 4 - RATES continued

4.8 Special Promotions

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates, and be made part of this tariff.

4.9 Special Rates For The Handicapped

4.9.1. Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.9.2. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.9.3 <u>Telecommunications Relay Service</u>

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

Issued:

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