BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for review of proposed numbering plan relief for the 904 area code.

DOCKET NO. 990517-TL ORDER NO. PSC-01-0753-FOF-TL ISSUED: March 23, 2001

The following Commissioners participated in the disposition of this matter:

E. LEON JACOBS, JR., Chairman J. TERRY DEASON BRAULIO L. BAEZ

ORDER ON SURVEY RESULTS

BY THE COMMISSION:

At the September 29, 2000, Special Agenda Conference, the we approved relief plans for the 305/786, 561, 904, and 954 area codes. During this conference, we voted to approve a geographic split for the 904 area code. Under the chosen plan, customers in the Sanford exception area would be required to change not only their area code, but also their full seven digit telephone numbers. To allow customers in the Sanford exception area to voice their preference of remaining in the 407 area code and maintaining their current telephone numbers or moving into the new 386 area code with the rest of Volusia County and changing their phone numbers, we voted to approve a balloting process.

By Order No. PSC-00-2055-PAA-TL, issued October 27, 2000, we established the balloting criteria and procedures for the survey in the proposed Sanford exception area. Because this survey differed from previous surveys in that only the customers' telephone numbers would be subject to change, and not their calling scope, we determined that the extended area service (EAS) guidelines should not be applied in this ballot. Instead, we required that a simple majority (50% plus 1) of the ballots returned must vote in favor of a telephone number change in that area for this measure to pass.

Pursuant to PSC-00-2055-PAA-TL, the survey of the proposed Sanford exception area was conducted in an expedited manner. The ballots were mailed to the customers by December 1, 2000, and all

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ballots postmarked by January 16, 2001 were counted by our staff. The ballot advised the subscribers that their seven digit telephone number would change, as well as their area code, from 407/321 to 386, the new area code of the remaining portions of Volusia County.

Table A, which is set forth below, shows the results of the survey for all ballots postmarked by January 16, 2001. We note that after January 16, 2001, our staff received only three ballots. Also, the ballot results do not include 39 invalid returns, which constitute 1.05% of the total number of ballots mailed. Although the balloting criteria specified in Order No. PSC-00-2055-PAA-TL was met, as summarized in Table A, the survey results indicate that the majority of customers chose not to have their area code and telephone numbers be changed. Therefore, the customers' area codes and telephone numbers shall not be changed.

Table A

	BALLOTING RESULTS (Postmarked on and before January 16, 2001)	
	NUMBER OF BALLOTS	PERCENT OF BALLOTS (%)
Mailed	3,705	100.00
Valid Returns	1,525	41.16
		PERCENT OF RESPONSE (%)
FOR Change	396	25.97
AGAINST Change	1,129	74.03

Based on the foregoing, it is therefore

ORDERED by the Florida Public Service Commission that, based on the survey results set forth in the body of this Order, the customers in the proposed Sanford exception area shall not be transferred, and their area code and phone numbers will not be changed. It is further

ORDERED that this Docket shall remain open pending issuance of a final order on the remaining outstanding issues.

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By ORDER of the Florida Public Service Commission this <u>23rd</u> Day of <u>March</u>, <u>2001</u>.

BLANCA S. BAYÓ, Diregto

Division of Records and Reporting

(SEAL)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director,

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Division of Records and reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.