FPSC-RECORDS/REPORTING



2001 000 +0 00: 04 10 0000 1 000 50 VICTS

June 6, 2001

Florida Public Service Commission ATTN: Mr. Dale Buys Division of Competitive Service 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0866

010017-TI

Dear Mr. Buys:

It was a pleasure talking with you this afternoon. The information you requested about our company and the carriers with whom we are working follows.

1st American Telecom, Inc. (1AT) is a distributor of debit prepaid phone cards. 1AT does not switch time itself, but purchases a product from a carrier that provides the network services (switches time). 1AT does not own nor does it lease switches from any other company. 1AT may contract with a carrier for a specific rate-deck (rates per minute to various countries) at a specific discount from retail. Customer Service responsibility is provided by the carrier. The carrier provides 1AT with PINS and 1AT prints the cards that it sells to its customers, who are the wholesale distributors, who in turn provide the product to the retail stores.

You had requested the carrier information on the "Dollar Saver" card 1AT had previously marketed. J.D. Services (JDS), Salt Lake City, Utah, was the original carrier and network services provider for this card. As part of our contract agreement with JDS, 1AT agreed to provide Customer Service for this card. The Dollar Saver project was too expensive for JDS unless 1AT agreed to provide Customer Service. This was the only time 1AT agreed to provide Customer Service. When JDS filed Chapter 7 bankruptcy on 9/25/01, we were able to have the Dollar Saver PINS ported over to Natel, LLC, Oklahoma City, Oklahoma, who became the new carrier until we discontinued selling the product.

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Mr. Dale Buys, Florida Public Service Commission June 6, 2001 Page two

The current cards marketed by 1AT and the carrier and contact information follow:

Las 3 Americas Ryan Snapper

Sonic Communications

888-840-3814

11835 Carmel Mountain Road #1304-409

San Diego, CA 92128

Premier Penny

Rohit Singh

Astral Communications

305-591-3911

6600 NW 82 Avenue

Miami, FL 33166

Dial 1 Int'l

Larry Luna

Encompass (Network Communications)

903-323-1500

119 W. Tyler St., Ste 260

Longview, TX 75606

You will also find enclosed active samples of the above referenced cards.

I trust this information will demonstrate our willingness to cooperate fully with the FPSC and that we offer our sincere apologies for the miscommunication. Clearly 1AT is not a carrier and does not provide any type of carrier services, to include Customer Service.

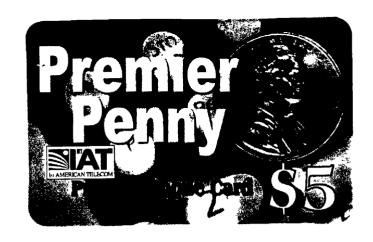
Thank you for your time and consideration.

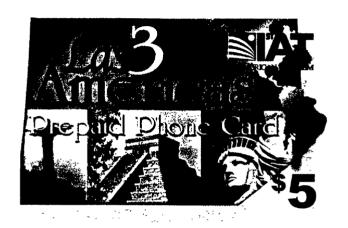
Sincerely,

Robert D. Allman

Vice President, Finance

/ie







1. Dial 1-800-300-5346

1. Marque 1-800-243-1385

2 Enter Pin PIN: Number

2 Marque el Numero PIN

Dial 1,800,943,3374 for Customer service To call a number in the U.S. Canada, or the caribbean press 1, the area code and the telephone number.

To make an international call, press 011, the country code, city code, and telephone number. To make another call press * and don't hang up

Call press and don't name up

Premier Penny

Read and agree to terms before purchase. Nonrefundable Non-rechargeable Domestic calls \$45 connection.
International calls \$1-53 coanection. No monthly fee. All calls
highed in I manuel accrements. All calls made from public pay.
FCC "dial-around" charge. Additional uter fees will apply
Rates & utcharges will change without notice. Services provided for let American Felecom fire by Assral Communications. Card expres & nombin after Is use. Stated minutes less fees-actual talk minutes. Usussable funds are forfeited

Marque 1-800-943-3374 para servicio al cliente

Para llamar domesticas marque i composition numero delefondo.

Para llamar internacional, marque e 00 F, codigo del país, el codigo de la-ciudad y el numero de teléfono.

Para hacer otra llamada no cuelque, presone el inventory contro number/Codigo.

Lot # PP1 RK54-17753 Para llamar domesticas marque 1 codigo del area y el

Per a satepaido, lee y aergas condenones. Servicio propor cuendo para la American Telectrino. Il por Assista Considera de la American Telectrino. Il por Assista Considera de la Considera de

1. Marque 1-800-715-5641

1. Dial 1-800-618-4485

2 Marque el Numero PIN PIN



2. Enter Pin Number

Marque 1-800-647-5432 para servicio al cliente Para llamar domesticas marque 1 codigo del area y el numero telefonico

Para llamar internacional marque el 011, codigo del país, el codigo de la ciudad y el numero de teléfono. Para hacer otra llamada no cuelque, presione el *

LAS TRES AMERICAS

Leer y aceptar condiciones antes de comprar No reembolsable Servicio proporcionado por VCST Todas las llamadas seran cobradas en incrementos de 2 mínutos Llamadas de teléfonos público tenen ou cargo de 50 escilicional Cargo senanal de mantenimiento de 99e. Llamada a telefonos celulares y a Assistente Teléfonico sera cobrada a una trafía mas alta. Tanfas y otros cargos cambiaran an previo aviso. Esta sapeta expura 180 días despotés de su primer uso Minutos anunciados menos car-gos= total de minutas disponible. Crédito no usado será perdido.

Dial 1-800-647-5432 for Customer service
To call a number in the U.S., Canada, or the caribbean
press 1, the area code and the telephone number.
To make an international call, press 011, the country
code, city code, and telephone number To make another
call press * and don't hang up
inventory control number/Codigo

Lot # LTA2410220001794

Read and agree to terms before purchase Non-refundable All calls billed in 2 minute increments. Calls made from payphones result in a 50s connection fee Maintenance fee of 999 per week: Calls made to cellular phones and Directory Assistance will be billed at a higher rate. Rates & serrhagers will change without notice Services provided by VCSI. Card expires 3 months after 15s use. Stated minutes less fees-sectual talk minutes. Unusable funds are forfeited.

INSTRUCTIONS

anywhere in the U.S.A. and Canada To

place an international call, dial 011 +

To place another call, don't hang up.

Diai 1-877-310-3589

• Dial 1 + area code

Enter your authorization number

Press # for two seconds.

Expires 6 month after first use

INSTRUCCIONES

- 1-877-310-6342 • Marque 1-M
- Marque el numero de autorización

go de área + el numero de reference para llamar a cualquier parte en los Estados Unidos o Canadá. Para hacer una llamada internacional, marque 011 + el country code + city code + phone number. código del país + código de la ciudad + el numero de teléfono.

- For Customer Service, call 1-877-709-8238 Para hacer otra llamada, no cuelque
 - · Marque # por dos segundos.
 - Para asistencia, marque 1-877-709-8238.

Lot# 8751

Service provided by Network Comm.

Control #

36256