

Exhibit REP-6

Docket No. 991378-TL

NETWORK HEAD COUNT

REDACTED

DOCUMENT NUMBER-DATE

07739 JUN 21 8

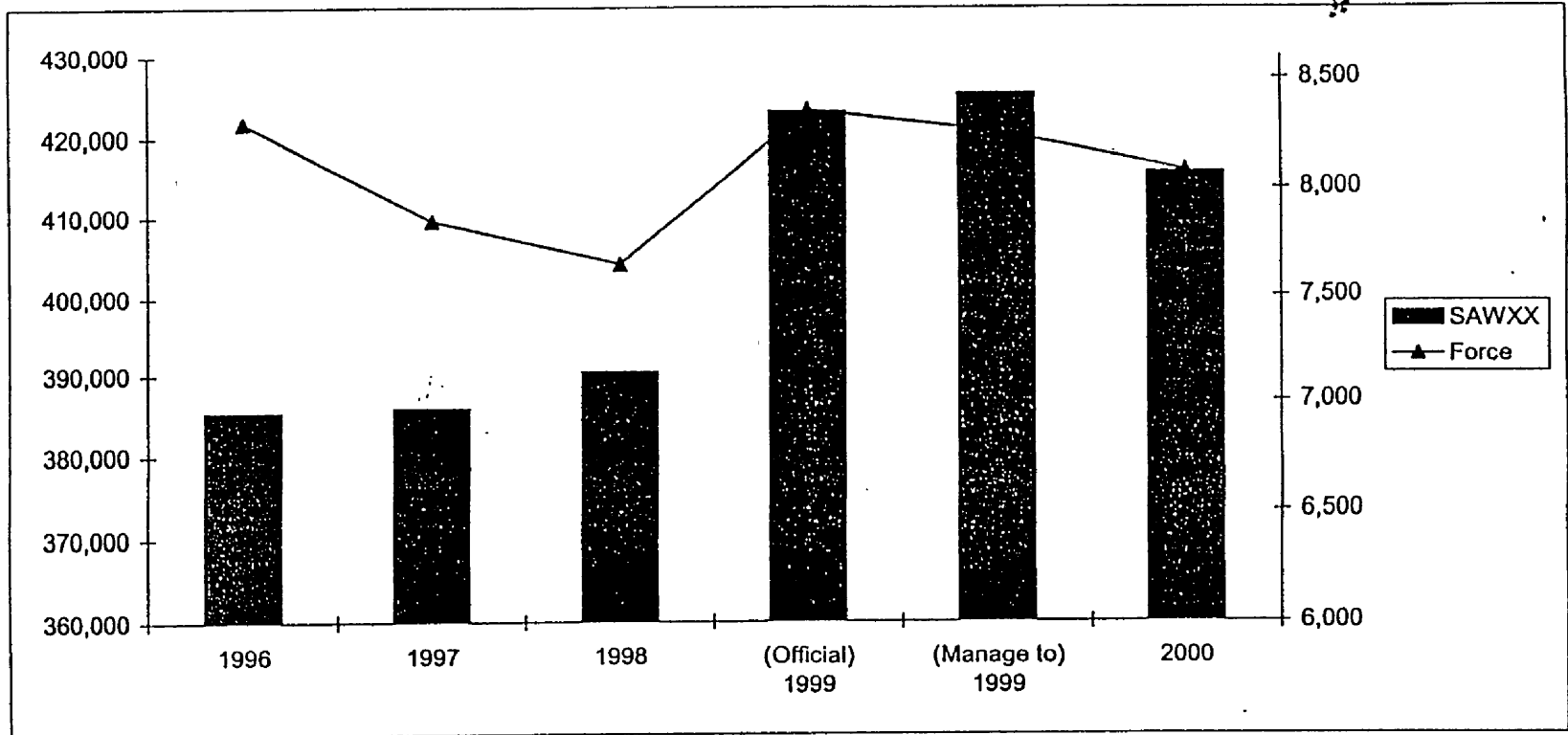
FPSC-RECORDS/REPORTING

BellSouth Telecommunications, Inc.
FPSC Docket No. 991378-TL
Citizen's Revised 1st Request for
Production of Documents
November 2, 1999
Item No. 13
Page 1 of 1

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REQUEST: Please provide all documents in your possession, custody or control that quantify the OSP installation, maintenance and construction labor budget for 1996, 1997, 1998, 1999 and 2000.

RESPONSE: Please see attached.



			Official	Manage To		
	1996	1997	1998	1999	1999	2000

Force

Salary and Wages (000) - Total

8,296	7,841	7,643	8,354	8,256	8,081
385,397	385,944	390,497	423,123	425,359	415,777

In program year 2000 we do not have a complete plan yet as we have not included the ADSL, IFITL and BSW expense and associated force numbers. Please note that ADSL and IFITL force and expense were included in program year 1999.

Expense (000)

1996	NS2	NS3	NS4	Florida
SAWXX	126,799	118,097	89,050	333,946
	14.58%	13.47%	11.37%	
Adj SAWXX	148,442	136,481	100,474	385,397
SAWDD	21,643	18,384	11,424	51,451

1997	NS2	NS3	NS4	Florida
SAWXX	139,382	106,801	88,388	334,571
	14.61%	11.05%	13.89%	
Adj SAWXX	163,230	120,069	102,645	385,944
SAWDD	23,848	13,268	14,257	51,373

1998	NS2	NS4	Florida
SAWXX	146,101	192,949	339,050
Adj SAWXX	170,023	220,474	390,497
SAWDD	23,922	27,525	51,447

1999	NS2	NS4	Florida
(Official)			
SAWXX	180,015	243,108	423,123
SAWDD	27,018	27,871	54,889

1999	NS2	NS4	Florida
(Manage to)			
SAWXX	177,953	247,406	425,359
SAWDD	25,104	35,397	60,501

2000	NS2	NS4	Florida
SAWXX	177,613	238,164	415,777
SAWDD	26,593	35,780	62,373

Force (Average)

1996	NS2	NS3	NS4	Florida
	3,134	2,866	2,296	8,296
				46.45712

1997	NS2	NS3	NS4	Florida
	3,250	2,505	2,086	7,841
				49.21969

1998	NS2	NS4	Florida
	3,250	4,393	7,643
			51.0949

1999	NS2	NS4	Florida
(Official)			
	3,502	4,852	8,354
			50.64915

1999	NS2	NS4	Florida
(Manage to)			
	3,443	4,813	8,256
			51.52073

2000	NS2	NS4	Florida
	3,441	4,640	8,081
			51.45118

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REDACTED

BUSINESS REVENUE GROWTH

REDACTED

DECLINING SERVICE-CONSUMER

REDACTED

Exhibit REP-19

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APPOINTMENTS NOT KEPT

REDACTED

DECLINE-SATISFIED CUSTOMERS

REDACTED

Exhibit REP-21

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CUSTOMERS DO CARE

REDACTED

Exhibit REP-25

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SOUTH FLORIDA OVERTIME

REDACTED

DIRECT EXPENSE PER ACCESS LINE

REDACTED

YEAR 2000 FORCE

REDACTED

COST REDUCTIONS

REDACTED

REVERSING TREND OF DECLINING SERVICE

REDACTED

Exhibit REP-40

Docket No. 991378-TL

1999 CONSUMER RESULTS

REDACTED

BELLSOUTH POTS REPAIR REGRESSION

REDACTED