

# THE REGNUM GROUP, INC.

- Telecommunications & Regulatory Consultants -

Florida Public Service Commission Tariff Section 2540 Shumard Oak Blvd. Gunter Bldg. Tallahassee, Florida 32399 (850) 413-6000

010976-TX

Re: R & D Network Services, Inc.

Dear Sir:

Enclosed please find one original and six (6) copies of R & D Network Services, Inc.'s Application for Authority to Provide Alternative Local Exchange Services Within the State of Florida, along with an original and six (6) copies of R & D Network Services, Inc proposed tariff.

I also have enclosed a check in the amount of \$250.00 payable to the Florida Public Service Commission to cover the cost of filing these documents.

If you have any questions regarding the application or the tariff, please do not hesitate to call me. Thank you for your attention to this matter.

Regards Kenneth/Jacob Regnum Group, Inc

1020 N.W. 163rd Drive • Miami, Florida 33169 • Tel: (305) 914-3464 • Fax: (305) 625-8167TE E-mail: regnum-group@usa.net

## \*\* FLORIDA PUBLIC SERVICE COMMISSION \*\*

## DIVISION OF REGULATORY OVERSIGHT CERTIFICATION SECTION

## APPLICATION FORM for AUTHORITY TO PROVIDE ALTERNATIVE LOCAL EXCHANGE SERVICE WITHIN THE STATE OF FLORIDA

### **Instructions**

- This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 12).
- Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- Use a separate sheet for each answer which will not fit the allotted space.
- Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of <u>\$250.00</u> to:

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770

If you have questions about completing the form, contact:

Florida Public Service Commission Division of Regulatory Oversight Certification Section 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6480

FORM PSC/CMU 8 (11/95) Required by Commission Rule Nos. 25-24.805, 25-24.810, and 25-24.815

# APPLICATION

# 1. This is an application for $\sqrt{}$ (check one):

- (X) Original certificate (new company).
- ( ) Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
- ( ) Approval of assignment of existing certificate: Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
- ( ) Approval of transfer of control: <u>Example</u>, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

# 2. Name of company:

# **R & D NETWORK SERVICES, INC.**

- 3. Name under which the applicant will do business (fictitious name, etc.):
- 4. Official mailing address (including street name & number, post office box, city, state, zip code):

1428 BRICKELL AVE SUITE 600, MIAMI FLORIDA 33131

## 5. Florida address (including street name & number, post office box, city, state, zip code):

1428 BRICKELL AVE SUITE 600, MIAMI FLORIDA 33131

# 6. Structure of organization:

- ) Individual (
- ) Foreign Corporation (
- ) General Partnership
- ) Other

- (x) Corporation
- ( ) Foreign Partnership( ) Limited Partnership

## 7. If individual, provide:

Name:

Title:

Address:

City/State/Zip:

Telephone No.:\_\_\_\_\_ Fax No.:

Internet E-Mail Address:

Internet Website Address:

# 8. If incorporated in Florida, provide proof of authority to operate in Florida:

# (a) The Florida Secretary of State corporate registration number:

P00000098930

# 9. If foreign corporation, provide proof of authority to operate in Florida:

(a) The Florida Secretary of State corporate registration number:

# 10. <u>If using fictitious name-d/b/a</u>, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

(a) The Florida Secretary of State fictitious name registration number:

# 11. If a limited liability partnership, provide proof of registration to operate in Florida:

(a) The Florida Secretary of State registration number:

# 12. <u>If a partnership</u>, provide name, title and address of all partners and a copy of the partnership agreement.

Name:

Title:

Address:

City/State/Zip:

Telephone No.:\_\_\_\_\_ Fax No.:

Internet E-Mail Address:

Internet Website Address:

# 13. <u>If a foreign limited partnership</u>, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) The Florida registration number:

# 14. Provide <u>F.E.I. Number(if applicable)</u>:

# 15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. <u>Provide</u> <u>explanation</u>.

<u>NO</u>

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. NO

# 16. Who will serve as liaison to the Commission with regard to the following?

(a) <u>The application</u>:

Name: <u>KENNETH JACOBI</u> Title: <u>PRINCIPAL</u> Address: <u>1020 NW 163<sup>RD</sup> DRIVE</u>

City/State/Zip: MIAMI, FLORIDA 33169 Telephone No.: <u>305-914-3364</u> Fax No.: <u>305-625-8167</u>

Internet E-Mail Address: KJACOBI@REGNUMGROUP.COM

Internet Website Address:

# (b) Official point of contact for the ongoing operations of the company:

### Name: ROBERT CORRAS

Title: PRESIDENT

Address: 1428 BRICKELL AVE SUITE 600 City/State/Zip:\_\_MIAMI, FLORIDA 33131

Telephone No.: 305-371-8646\_ Fax No.: 305-371-4850

Internet E-Mail Address: <u>KJACOBI@REGNUMGROUP.COM</u> Internet Website Address:

## (c) Complaints/Inquiries from customers:

Name: ROBERT CORRAS

Title: PRESIDENT

Address: 1428 BRICKELL AVE SUITE 600 City/State/Zip: MIAMI, FLORIDA 33131

Telephone No.: 305-371-8646 Fax No.: 305-371-4850

Internet E-Mail Address: <u>KJACOBI@REGNUMGROUP.COM</u> Internet Website Address:

## 17. List the states in which the applicant:

(a) has operated as an alternative local exchange company.

NONE

(b) has applications pending to be certificated as an alternative local exchange company.

NONE

(c) is certificated to operate as an alternative local exchange company.

NONE

(d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

NONE

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

NONE

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

NONE

### **18.** Submit the following:

- A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
- B. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

# C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer <u>affirming that the financial statements</u> <u>are true and correct</u> and should include:

- 1. the balance sheet:
- 2. income statement: and
- 3. statement of retained earnings.

**NOTE**: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
- 3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

# THIS PAGE MUST BE COMPLETED AND SIGNED

# **APPLICANT ACKNOWLEDGMENT STATEMENT**

- 1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15 of one percent</u> of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
- **3. SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- **4. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

# UTILITY OFFICIAL:

ROBERT CORRAS

Print Name Signature

PRESIDENT July 6, 2001

Title

Date

<u>305-371-4646</u> <u>305-371-4850</u> Telephone No. Fax No.

Address:

1428 BRICKELL AVE SUITE 600, MIAMI, FLORIDA, 33131

9

# THIS PAGE MUST BE COMPLETED AND SIGNED

# AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

# **UTILITY OFFICIAL:**

ROBERT CORRAS		
Print Name		Signature
PRESIDENT		July 6, 2001
Title		Date
305-371-4646	305-371-4850	
Telephone No.	Fax No.	
Address:		

1428 BRICKELL AVE SUITE 600, MIAMI, FLORIDA, 33131

# INTRASTATE NETWORK (if available)

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.

1. POP: Addresses where located, and indicate if owned or leased.

1)	2)
3)	4)
<b>SWITCHES:</b> Address where owned or leased.	located, by type of switch, and indicate if
1)	2)

3. **TRANSMISSION FACILITIES:** POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

POP-to-POP

2.

<u>OWNERSHIP</u>

- 1)\_\_\_\_\_
- 2)\_\_\_\_\_
- 3)\_\_\_\_\_
- 4)\_\_\_\_\_

# **CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT**

I, (Name) (Title)\_\_\_\_\_\_ of (Name of Company)

and current holder of Florida Public Service Commission Certificate Number # , have reviewed this application and join in the petitioner's request for a:			
(	) sale		
(	) transfer		
(	) assignment		
of th	ne above-mentioned certificate.		
<u>UT</u>	ILITY OFFICIAL:		
Prin	nt Name		Signature
Titl	6		Date
Tel	ephone No.	Fax No.	
Ado	dress:		

-

.

#### TITLE SHEET

#### FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for local services telecommunications provided by R & D Network Services, Inc, with principal offices at 1428 Brickell Ave Suite 600, Miami, Florida, 33131. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

EFFECTIVE: \_\_\_\_\_

#### CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets, as named below, comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

<u>SHEET</u>	<b>REVISION</b>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original

ISSUED: February 18, 2001

.

### TABLE OF CONTENTS

Title Sheet	.1
Check Sheet	.2
Table of Contents	.3
Symbol Sheet	.4
Price List Format Sheets	.5
Section 1 - Technical Terms and Abbreviations	.7
Section 2 - Rules, Regulations and Service Quality Criteria	.8
Section 3 - Basic Service Description	12
Section 4 - Rates	14
Section 5 - Non-Basic Service Description	16

ISSUED: February 18, 2001

EFFECTIVE:

\_\_\_\_\_

•

-

#### SYMBOLS SHEET

The following are the only symbols used for the purpose indicated below:

- D Delete or Discontinue
- I Change resulting in an Increase to a Customer's Bill
- M Moved from Another Price List Location
- N New
- R Change Resulting in a Reduction to a Customer's Bill
- T Change in Text or Regulation, but no Change in Rate or Charge

ISSUED: February 18, 2001

EFFECTIVE:

Robert Corras - President 1428 Brickell Ave Suite 600 Miami, Florida 33131

Original Sheet 5

#### PRICE LIST FORMAT SHEETS

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** There is nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a). I. 2.1.1.A.1.(a). I. (i). 2.1.1.A.1.(a). I. (i). (1).

ISSUED: February 18, 2001

#### PRICE LIST FORMAT SHEETS

D. <u>Check Sheets</u> - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbol used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: February 18, 2001

EFFECTIVE: \_\_\_\_\_

Robert Corras - President 1428 Brickell Ave Suite 600 Miami, Florida 33131

#### **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Access Line -	An arrangement that connects the customer's location to an R & D Network	
	Services, Inc, network-switching center.	
Company or Carrier -	R & D Network Services, Inc	
Customer -	The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list regulations.	
Day -	From 8:00 A.M. up to, but not including, 5:00 P.M. local time, Saturday through Friday.	
Evening -	From 5:00 P.M. up to, but not including, 11:00 P.M. local time, Saturday through Friday.	
Holidays -	R & D Network Services, Inc recognized holidays are: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas Day.	
Night/Weekend -	From 11:00 P.M. up to, but not including 8:00 A.M. Saturday through Friday, and 8:00 A.M. Saturday up to, but not including, 6:00 P.M. Saturday.	

ISSUED: February 18, 2001

EFFECTIVE: \_\_\_\_\_

.

-

#### SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

#### 2.1 Availability of Service

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are provided on a monthly basis unless ordered on a longerterm basis, and are available twenty-four hours per day, seven days per week.

#### 2.2 Limitations.

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this price list.
- 2.2.2 The Company's reserves the right to discontinue furnishing service or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this price list.
- 2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity an Alternative Local Exchange Company from the Florida Public Service Commission.

#### SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA Continue

#### 2.3 Liabilities of the Company.

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, and information or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

#### 2.4 Interruption of Service.

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2. 3. 1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit =  $A/B \times C$ 

"A" - outage time in hours

"B" - 720 hours in month

"C" - total monthly charge for affected facility

ISSUED: February 18, 2001

EFFECTIVE: \_\_\_\_\_

#### SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA Continue

#### 2.5 **Disconnection of Service by Carrier.**

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this price list.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The Company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency.

#### 2.6 Deposits

The Company does not require a deposit from the customer.

#### 2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.

#### 2.8 <u>Taxes</u>

All state and local taxes (i. e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and is not included in the quoted rates.

#### 2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

ISSUED: February 18, 2001

EFFECTIVE: \_\_\_\_\_

#### SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA Continue

#### 2.10 Emergency Telephone Number Service (911 Service)

Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone use who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 numbers will not be charged for the call. During temporary disconnection for residential service 911 will not be disconnected for non-payment.

#### 2.11 Customer Complaints and/or Billing Inquiries

Customers have the right to refer billing disputes and any other complaints to R & D Network Services, Inc, Inc. at 1428 Brickell Ave Suite 600, Miami, Florida, 33131 R & D Network Services Customer Service Department can be reached by dialing 1-800-827-9614. Fax 305-371-4850

#### **SECTION 3 - BASIC SERVICE DESCRIPTIONS**

#### 3.1 Prepaid Local Exchange Service

Prepaid Local Exchange Service is provided to business and residential customers for inbound and outbound calling within a local exchange calling area. Service is offered on a prepaid basis only. All charges must be paid prior to activation. Monthly charges must be paid in order for service to continue uninterrupted. The quality of service provided to the customer will be equal to the service provided by the company's underlying carrier.

This service allows Customers unlimited calling each month within the local exchange calling area. Service also includes access to emergency agencies through 911, access to toll-free numbers (e.g., 800/888) and access to the local operator by dialing "0"

All other local and long distance services are blocked. Long distance calls placed through an operator must be on a collect or as a third party billing recipient.

#### 3.2 Custom Calling Features

Any R & D Network Services Customer Custom Calling Features, subscribing to Prepaid Local Exchange Service may obtain as listed below, where technically available.

Call Forwarding:	Permits the Customer to automatically transfer all incoming calls to another telephone number of their choice and restore it to normal operation at their discretion. Calls may only be forwarded to other telephone numbers within the same local exchange calling area.
Busy/No Answer Call Forwarding:	Transfers incoming lines when the Customer's line is busy. The numbers calls are transferred to be fixed by the Customer. Calls may be transferred only to other telephone numbers within the same local exchange calling area.
Call Waiting:	Notifies the Customer, engaged in a call, of an incoming call through a tone signal. Customers may place the first call on hold and answer the waiting call by operation of the switchhook, and may alternate between the two calls.

ISSUED: February 18, 2001

EFFECTIVE: \_\_\_\_\_

### SECTION 3 - BASIC SERVICE DESCRIPTIONS (Continue)

Three-Way Calling:	Permits the Customer to add a third party to an established connection. The third party must be within the same local exchange calling area.
Speed Dialing:	Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number

ISSUED: February 18, 2001

EFFECTIVE: \_\_\_\_\_

\_\_\_\_\_

.

#### SECTION 4-RATE

#### 4.1 Residential Monthly Charges

Customers are billed a one-time activation charge for each Prepaid Account and a monthly recurring charge for usage.

Activation fee:	\$69.95	
Monthly Usage Charge:	\$39.95	
Activation Fee Second Line:	\$35.95	
Second Line -	\$20.00	
Custom Calling Features		
Call Forwarding:		\$6.95
Busy/No Answer		\$6.95
Call Waiting		\$6.95
Three Way Calling		\$6.95
Speed Dialing		\$6.95
Package A (3 Features)		\$15.00
Package B (all Features)		\$25.00

ISSUED: February 18, 2001

EFFECTIVE: \_\_\_\_\_

-

#### **SECTION 4-RATES (continue)**

#### 4.2 Business Monthly Charges

Customers are billed a one-time activation charge for each Prepaid Account and a monthly recurring charge for usage.

Activation fee:	\$39.95	
Monthly Usage Charge:	\$29.95	
Activation Fee Second Line:	\$39.95	
Second Line	\$25.00	
Additional Lines	\$15.00	
Custom Calling Features		
Call Forwarding:		\$5.95
Busy/No Answer		\$5.95
Call Waiting		\$5.95
Three Way Calling		\$5.95
Speed Dialing		\$5.95
Package A (3 Features)		\$15.00
<u>Package B (all Features)</u>		\$25.00

ISSUED: February 18, 2001

EFFECTIVE:

#### **SECTION 5 - NON-BASIC SERVICE DESCRIPTION**

#### 5.1 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay services calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.



# **R&D** Network Services

# **Business Plan Summary**

\_\_\_\_\_



•

-



Executive Summary	
Mission Statement	5
Technical Operational Requirements	7
FACILITIES/CO-LOCATION REQUIREMENTS 7	
1 Product and Services	8
1.1 DESCRIPTION OF PRODUCTS AND SERVICES 8	
Voice Over Internet Protocol (VOIP)	8
Fax Over Internet Protocol (FaxOIP)	8
Voice Over ATM (VOATM)	8
2.0 Network Deployment Strategy	10
3.0 R&D'S PROGRAM MANAGEMENT PHILOSOPHY	11
3.1.1 Network System / Sub-system Design	11
3.1.2 Equipment Procurement	11
3.1.3 In-plant Integration and Verification Test	11
3.1.4 Installation/Construction, Test and Commissioning	11
3.1.5 Maintenance and Fault Identification/Correction Conclusion	12

4.0 CONCLUSION



R&D NetWorks Services ("R&D") was established in 2000 in the state of Florida as a facilities-based **Next Generation Telecommunication Service Provider**. R&D has expertise in telecommunications, finance, marketing, organizational management and engineering. R&D specializes in developing access and deployments to strategic *niche* in telecommunications for the Emerging markets.

Executive Summary

R&D provides a range of system solutions and services for the Data/Voice telecommunications industry, such as, local, long distance, Intranet and Internet access services. R&D has invested a great deal of time and effort in establishing strategic relationships with various firms and vendors in order to insure that we maintain the highest level of expertise. R&D is committed to providing excellent quality service in order to meet the needs of a challenging and evolving global networked market economy.

The management team consists of individuals whose backgrounds consist of sales. Marketing, Finance, Engineering and Administrative experience with several business entities in many industries. Collectively, the management team of R&D has years of experience in telecommunications, business development, finance, trade, and other related industries.



# Mission Statement

R&D's mission is to address the growing demand for Advanced Data/Voice Telecommunications Solutions and Services domestically and internationally. To achieve this mission, R&D has developed strategic alliances and joint ventures in niche emerging markets. R&D has adopted, as part of its mission statement, the following six commitments:

- To Our Equity Partners R&D enhances long-term value through effective management of organizational resources, commitment to excellence, and the aggressive planning and strategic development of selected markets.
- To Emerging Economies Pursue the development of global telecommunications by helping the expansion of Emerging Countries telecommunications sector. To improve the overall quality of service and enhance efficiency in order to insure sustainability and promote access for many currently without telecommunication services.
- To Our Customers R&D offers a wide selection of Voice/Data communication products and services at competitive prices while maintaining high standards of quality, reliability, and customer service.
- To Our Employees R&D maintains a work environment, which recognizes and promotes the personal development of the individual as well as their role as team players. Employees receive continuing training, competitive wages and benefits in return for their professional productivity and service to R&D.
- To Our Community R&D fully recognizes the essential partnership between community and its business. R&D contribute to select action groups that advocate a healthy environment and promote family and community values.
- > To Our Strategic Partners and Suppliers- R&D is committed to fair competition and the sense of responsibility required for a good customer.



# Telecommunication Operator Service License Request Voice Over Packet Switching/Data License Request

R&D Networks Services, (R&D), seeks to distinguish itself as a Next Generation Voice Over Internet Protocol and Internet Services Provider. R&D wishes to establish international and domestic Voice Over Internet Protocol and Voice over Packet Switching facilities-based telecommunications, data communication, and valued added services corporation in \_\_\_\_\_.

R&D will provide a range of advanced Internet and Voice Over Internet Protocol services to the \_\_\_\_\_ market. R&D desires to provide these services to aid the growth of the \_\_\_\_\_ market. R&D will provide a range of data communications services, system solutions and value added services for the data/telecommunications industry, business, and residential markets.

R&D's plans for deployment include Voice Over Data Technology services, international/domestic, Intranet and Internet access, Value Added High Speed data and digital broadband services. R&D is committed to providing excellent quality service in order to meet the needs of a challenging and evolving globally networked market economy and providing affordable access for the citizens of \_\_\_\_\_ as well as \_\_\_\_\_ expatriats living abroad.

In order to fulfill this plan, R&D would like to formally request the rights to install, commission, operate, and maintain the necessary local infrastructure to support the proposed services. The infrastructure necessary to support all proposed services will require interconnection to local PSTN infrastructure and the rights to deploy the necessary infrastructure to support the Voice and Data Over Internet Protocol services.

R&D requests the rights to interconnect with the Public Switched Telephone Network and other Public Services Operators for the termination and refile of telecommunications services.

R&D wishes to provide is the following initially:

Voice and Data Over Internet Protocol/Data Services Voicemail Enhanced Messaging Services Internet Service Provider Services Satellites Data transmissions (Voice,Data and Video) Paging Services Fiber Optics backbone interconnections



Technical Operational Requirements

This section provides the technical requirements to accomplish the services R&D plan to provide after the interconnection with \_\_\_\_\_ PTT. R&D Will finance, design, implement all the Equipments needed for the entire project.

### Facilities/Co-location Requirements

- Rack Space to support 2 Racks: 84" in height, 34 inches in depth, and 24 inches wide.
- Cisco AS5800 Access server or Cisco Router 7206 plus multiple Cisco AS5300 to Handle up to 15,000,000 minutes by month of Voice traffic in-bound and out-bound
- Gatekeeper Cisco 3640 for Voice over IP traffic management
- Secured Access with lock/ key and/or other form of secured access.
- Location for 9 Kilovolt Single Phase Generator.
- Uninterruptible Power Supply.
- Proper Cooling to maintain equipment to required specifications.

## **PSTN Interconnectivity Requirements**

- 20 E-1 PRI-ISDN lines if ISDN is available or 20-30 T-1's North American Standard
- Cross-connections with \_\_\_\_\_ PTT to allow the PTT to increase their capacity for out-bound traffic by using R&D's Backbone with termination of Voice and Data traffic at a very competitive prices to R&D's Point of presence in the following countries : USA, United-Kingdom, Canada, Belgium, Netherlands, Luxemburg, France, Germany, Spain, Senegal, Pakistan, Bangladesh, Sri Lanka.

(Note: Please provide information on type of signaling available if other than PRI-ISDN, R&D's equipment works with numerous protocols and services.)

## **High Speed Data Requirements**

- R&D will always give priority to interconnect to the PTT's High Speed Data network if it is available, by signing a bilateral agreement of interconnection with the National PTT provider of High Speed Dedicated Services.
- R&D will always try to co-locate all or parts of its network in the facilities of Angola's PTT, this will permit to the both companies to create a relationship which will accelerate the increase of the \_\_\_\_\_\_ telecommuncations capacity. R&D will



also offer the possibility for \_\_\_\_\_ PTT to have their own Gateway in all the countries where R&D is planning to go and in priority to the world's largest telecom hub (New-york and London).

• R&D will use the Landscape site owned by the PTT to build-out the satellite gateway for International private lines. The use of this teleport can be shared with the Angolan PTT and managed by a common technical staff.

1.0 Product and Services Overview

# **1.1 Description of Products and Services**

# **Voice Over Internet Protocol (VOIP)**

Voice Over Internet Protocol (VOIP) is the transmission of voice over data networks utilizing Internet technologies as the protocol. This type of voice transmission is particularly well suited for developing and deregulating markets because of the flexibility of the technology and the proliferation of the available applications. (See Appendix X)

### Fax Over Internet Protocol (FaxOIP)

Fax Over Internet Protocol (FaxOIP) is similar to (VOIP) networks with the exception of facsimile as the medium for transport. It is a very effective application for multinational corporations to reduce the cost of international faxes. Fax traffic makes up to 30 % of all international calls completed.

### Voice Over ATM (VOATM)

Voice Over ATM is the transmission of voice over a data circuit utilizing ATM as a protocol. This technology is very flexible, cost effective to implement, and can be deployed

virtually anywhere. It is an excellent product for emerging and deregulating countries markets.

### **Virtual Telephone Exchange**

If the user doesn't have phone line, a number is allocated to a voice mailbox, the user is then prompted to leave a message. This service is designed to fulfill the current waiting list for people who want to acquire telephone service.

### Virtual Fax Exchange

It allows a shipping of documents without the addressee having a phone line, i.e. the target market is similar to the service above.



Provides the subscribers with a voicemail/faxmail box when the user is not available or when the user doesn't wish to answer incoming calls. It also provides a means for the deposit faxes.

# **Residential Voicemail**

If a user is not available then the voicemail will answer, and the user is prompted to leave a message.

# **One Number**

This service allows a user that has multiple phone lines, pager and fax to provide only one telephone number such that he or she can be located by dialing on one number. The system dials all of the numbers simultaneously until the subscriber answers. This service is designed for small businesses and highly mobile users.

# Paging

Links the voicemail services to a pager, i.e. when some dials the subscriber's number, the messaging system immediately alerts the user that he or she has a new voicemail message.

# **Pre-paid Services**

This is a service where the customer prepays for a card and services usage. It is designed for the traveler and average citizens who prefer to buy usage beforehand.

# **Voice Messaging**

Provides full-featured messaging services that are deployed worldwide. In addition to traditional call answering, individuals or groups can access and manage their messages from any telephone, returning messages with one key call return, managing messages from their Web browser and broadcasting messages to others.

# **Fax Messaging**

Provides store and forward capabilities that allow subscribers to access faxes from any touch-tone telephone, fax, or Web Browser. R&DLink offers additional features for convenient reply and forwarding to groups or individuals over Internet fax or phone.



Paging and Short Message Services

Provide a simple way to push messages to your subscribers helping them communicate while stimulating network usage. R&DLink supports SMTP, SMPP, TNPP and TAP/PET protocols to provide message inventories, numeric paging, text messages, and email notification. Paging Transcription Operators can also be integrated for personal text messages.

# E-mail Messaging

Allows service providers to integrate voice, fax, and e-mail notification into a single service. Subscribers can receive e-mail on their alphanumeric pagers, digital handsets, or personal digital assistants; forward voice or fax messages as e-mail, and receive and retrieve e-mail messages as faxes.

# **Unified Messaging**

Allows your subscribers to read, listen, and manage voice, fax, and e-mail messages. With this Web-based service, any R&DLink voice or fax message can be displayed in the inbox of any IMAP4 enabled e-mail reader. R&DVIEW, the Internet-based graphic user interface, provides an easy way for subscribers to listen to voice messages, read and edit fax messages, and reply to groups or individuals via e-mail from their PCs with a click of the mouse.

# 3.0 Network Deployment Strategy

In an effort to manage the risk of deploying services in emerging markets, provide flexibility for growth, and to maximize the utilization of the network, R&D has developed a Network System / Sub-system Management Program.

R&D management has developed a professional, repeatable process for the turnkey implementation of complex, communications and construction projects. This process is based upon the philosophy that all major system and sub-system projects can be broken down into the following categories and addressed accordingly.

In order to meet the needs of clients, R&D has invested a great deal of time and effort in establishing strategic relationships with various firms and vendors (Cisco, Lucent, Nortel, Microsoft,...). This insures that R&D can implement quality products and maintain the highest level of expertise.



# R&D's Program Management Philosophy

# 3.1.1 Network System / Sub-system Design

R&D's management has extensive experience designing and implementing satellite and terrestrial communications systems such as those presented in this plan. R&D will identify each of the major network design parameters and consult with the appropriate network providers and manufacturers to ensure that the individual subsystems are design appropriately. R&D's engineering staff will supervise the individual contributors and coordinate the exchange of technology required to integrate the separate subsystems and correct interoperability.

# 3.1.2 Equipment Procurement

After the individual Network sub-system designs have been finalized, the selected vendors will be tasked with the assembly of their individual sub-systems. R&D's Operations Group will handle the standard procurement duties of price and terms negotiations, purchase order authorization, review of in-plant verification test plans and approval of delivery schedules.

# 3.1.3 In-plant Integration and Verification Test

R&D's Operations will supervise the construction and assembly of the essential network components via regularly scheduled progress meetings (either via conference call or via physical visits to the plant) and detailed progress reports. During the early phases of the project, individual in-plant verification tests will be developed and agreed upon between R&D's Operations, Engineering and the vendor.

Once the vendor is satisfied that the sub-system is ready for deployment in the field, R&D will schedule an engineer to travel to the plant for in-plant verification test witnessing.

After the equipment has been verified as meeting the provisions of the previously agreed upon test plan, it will be staged and made ready for shipment.

# 3.1.4 Installation/Construction, Test and Commissioning

Whenever possible, R&D's Operations will allow the individual integrators and manufacturers to provide turnkey system services in the final destination country. This allows R&D to focus on the global management of the project while the individual contributors are responsible for providing final verification test services in country. This minimizes the exposure of R&D for non-performance of any key components of the



network by tasking the individual vendors with proof of performance in country before final acceptance.

In situations where this is not required or not practical, R&D's Management will employ professional installation sub-contractors that have proven themselves as being exceptional on other projects deployed by Management through the years.

# 3.1.5 Maintenance and Fault Identification/Correction

R&D will develop a schedule for preventive maintenance and monitor the operations of the network remotely with the professional Monitor and Control system to be provided. A process for the identification, removal, packaging and return of defective equipment to the manufacturer for repair or replacement will be developed and implemented.

# 4.0 Conclusion

After years of market research, network planning and management in deregulated environments, R&D's wishes to continue to expand its international deployment base by expanding services to the \_\_\_\_\_ market.

R&D's market entry strategy is based on a well-planned approach and a proven methodology. The synergy of the relationships we have developed with marketing and technology partners in the various markets, in conjunction with the planned product rollouts, are keys to successful ventures. It is R&D's desire to develop long term, mutually beneficial financial relationships, which will allow for the successful implementation of these and many more exciting opportunities in telecommunications.

Robert Corras

President



-

ι.

CITY NATIONAL One Biscayne Tower Miami FL 33131	BANK
Last statement: May 31, This statement: June 30, Total days in statement p	BANK STATEMENTS
Inliniinliniinliniinliniinlini R & D NETWORK SERVIC 1428 BRICKELL AVE # ( MIAMI FL 33131	

NOW YOU CAN PAY YOUK OF ALL, ONLINE BANKING WITH BILL PAY IS FREE UNTIL JANUARY 1, 2002 -ENROLL AT WWW.CITYNATIONAL.COM

¢

( ver

# **Commercial Checking Account**

Account number	4001669518
Enclosures	6
Low balance	\$60,089.45
Average balance	\$71,050.54

#### DAILY ACTIVITY

-

Date	Description	Additions	Subtractions	Balance
05-31	Beginning balance			\$110,682.56
06-06	' Internat'L Wire-Out		-41,660.00	69,022.56
	GENSAT FRANCE S.A.			
	R.L.			
06-07	Check 1014		-3,461.19	65,561.37
06-18	Check 1017		-1,431.14	64,130.23
06-18	Check 1015		-500.00	63,630.23
06-19	Check 1016		-2,650.78	60,979.45
06-22	' Internat'L Wire-Out		-750.00	60,229.45
	SINTEL S.A			
06-25	Check 1018		-84.00	60,145.45
06-27	Check 1019		-56.00	60,089.45
06-30	Ending totals	.00	-50,593.11	\$60,089.45

### CHECKS

Number	Date	Amount	Number	Date	Amount
1014	06-07	3,461.19	1017	06-18	1,431.14
1015	06-18	500.00	1018	06-25	84.00
1016	06-19	2,650.78	1019	06-27	56.00

Thank you for banking with City National Bank

M.

# **CITY NATIONAL BANK**

One Biscayne Tower Miami FL 33131

Last statement: April 30, 2001 This statement: May 31, 2001 Total days in statement period: 31

Infinition Holling Holding Infinition Holding Infinition R & D NETWORK SERVICES, INC. 1428 BRICKELL AVE # 610 MIAMI FL 33131 Page 1 of 1 4001669518 (5)

Direct inquiries to: 305-577-7277

City National Bank One Biscayne Tower Miami FL 33131

NOW YOU CAN PAY YOUR BILLS ONLINE - IT'S SIMPLE, SAFE AND SECURE - BEST OF ALL, ONLINE BANKING WITH BILL PAY IS FREE UNTIL JANUARY 1, 2002 -ENROLL AT WWW.CITYNATIONAL.COM

# **Commercial Checking Account**

Account number	4001669518
Enclosures	5
Low balance	\$110,682.56
Average balance	\$111,795.69

#### DAILY ACTIVITY

Date	Description	Additions	Subtractions	Balance
04-30	Beginning balance			\$112,313.56
05-17	Check 1006		-150.00	112,163.56
05-18	Check 1007		-200.00	111,963.56
05-21	Check 1008		-252.00	111,711.56
05-24	Check 1009		-532.80	111,178.76
05-24	Check 1010		-496.20	110,682.56
05-31	Ending totals	.00	-1,631.00	\$110,682.56

#### CHECKS

Number	Date	Amount	Number	Date	Amount
1006	05-17	150.00	1009	05-24	532.80
1007	05-18	200.00	1010	05-24	496.20
1008	05-21	252.00			······································

### CITY NATIONAL BANK One Biscayne Tower Miami FL 33131

Last statement: March 31, 2001 This statement: April 30, 2001 Total days in statement period: 30

Page 1 of 1 4001669518 (1)

Direct inquiries to: 305-577-7277

City National Bank One Biscayne Tower Miami FL 33131

### NOW YOU CAN PAY YOUR BILLS ONLINE - IT'S SIMPLE, SAFE AND SECURE - BEST OF ALL, ONLINE BANKING WITH BILL PAY IS FREE UNTIL JANUARY 1, 2002 -ENROLL AT WWW.CITYNATIONAL.COM

# **Commercial Checking Account**

Account number	4001669518
Enclosures	1
Low balance	\$59,249.96
Average balance	\$115,123.57

### DAILY ACTIVITY

Date	Description	Additions	Subtractions	Balance
03-31	Beginning balance			\$59,249.96
04-10	' Transfer Credit	100,000.00		159,249.96
	TRANSFER FROM DEPOSIT AC	COUNT		·
	0407656253			
04-12	Check 1005		-936.40	158,313.56
04-20	'Wire Transfer-Out	· · · · · · · · · · · · · · · · · · ·	-26,000.00	132,313.56
	ASTRAL COMMUNICATI			
	ON			
04-25	' Internat'L Wire-Out		-20,000.00	112,313.56
	GENSAT FRANCE SARL			
04-30	Ending totals	100,000.00	-46,936.40	\$112,313.56

#### CHECKS

Number	Date	Amount	Number	Date	Amount
1005	04-12	936.40	<u> </u>		

### 07/06/01

-

,

# R & D Network Services, Inc. Profit & Loss

January 1 through July 6, 2001

	Jan 1 - Jul 6, '01
Ordinary Income/Expense Cost of Goods Sold	
5000 · Cost of Goods	29,678.39
Total COGS	29,678.39
Gross Profit	-29,678.39
Expense 6120 · Bank Service Charges 6230 · Licenses and Permits 6240 · Miscellaneous 6242 · Outside Services 6242-01 · Bookkeeping	0.04 150.00 200.00 252.00
Total 6242 · Outside Services	252.00
6270 · Professional Fees 6280 · Legal Fees 6270 · Professional Fees - Other	500.00 4,500.00
Total 6270 · Professional Fees	5,000.00
6330 · Satellite Up-Link Exp 6345 · Transportation Charges 6560 - Payroll Expenses	74,000.00 1,965.40 6,997.44
Total Expense	88,564.88
Net Ordinary Income Other Income/Expense	-118,243.27
Other Income 7030 - Other Income	17,459.54
Total Other Income	17,459.54
Net Other Income	17,459.54
Net Income	-100,783.73

07/06/01

# R & D Network Services, Inc. Balance Sheet As of July 6, 2001

	Jul 6, '01
ASSETS	
Current Assets Checking/Savings	
1000 - City National Bank - Checking 1100 - Reimbursements	99,723.93
1150 · Due to RC	3,461.19
Total 1100 · Reimbursements	3,461.19
Total Checking/Savings	103,185.12
Accounts Receivable 1200 · Accounts Receivable	-12,540.46
Total Accounts Receivable	-12,540.46
Total Current Assets	90,644.66
Fixed Assets 1900 · Telecommunication Equipments 19500 · Computer - Equipments	339,751.65 
Total Fixed Assets	343,212.84
Other Assets 1800 · Deposits 1810 · Deposit - Fiber Optic Cable	23,250.00
Total 1800 · Deposits	23,250.00
Total Other Assets	23,250.00
TOTAL ASSETS	457,107.50
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable 2000 - Accounts Payable	3,461.19
Total Accounts Payable	3,461.19
Other Current Liabilities 2200 - Loan Payable Affiliate	14,678.39
2210 · Loans	100,000.00
Total Other Current Liabilities	114,678.39
Total Current Liabilities	118,139.58
Long Term Liabilities 2500 · Leases	
2510 · Cisco Lease #72017153	
2510-01 · Cisco Lease 01	84,913.85
2510-02 · Cisco Lease 02	84,970.00
2510-03 · Cisco Lease 03	84,885.00
2510-04 · Cisco Lease 04	84,982.80
Total 2510 · Cisco Lease #72017153	339,751.65
Total 2500 · Leases	339,751.65
Total Long Term Liabilities	339,751.65
Total Liabilities	457,891.23
Equity	
4000 · Investors 4010 · Sherman J Equity 4020 · Schwartz Lee	50,000.00 50,000.00
Total 4000 · Investors	
10(0) 1000 - 11103(0(3	100,000.00

#### 07/06/01

-

.

# R & D Network Services, Inc. Balance Sheet As of July 6, 2001

	Jul 6, '01
Net Income	-100,783.73
Total Equity	-783.73
TOTAL LIABILITIES & EQUITY	457,107.50

Page 2

1

1

# **RESUME**

**<u>NAME</u>:** Robert Corras

# DATE OF BIRTH: July 30 1951

**<u>NATIONALITY</u>**: French

**QUALIFICATIONS:** Business Management Specializing in sourcing business contacts in Africa, Middle Eastern and Eastern Eurepean countries

# **WORKING EXPERIENCE:**

-

OCTOBER 1999 TO DATI	E: Independent Consultant for CircleNet Communications and R&D Network Services as Vice President and President respectively (R&D Network Services since October 2000). In charge of management, procurement of licencing documents in developing countries. In charge of bringing new investors in the companies.
JANURARY 1992 TO DECEMBER 1998:	S.A.S. Security Systems, Director of subsidiary in Moscow, Russia. In charge of management and sales
OCTOBER 1989 TO DECEMBER 1991:	S.A.S. Security Systems, Director of Paris office, in charge of office management and sales
MARCH 1985 TO AUGUST 1989:	Formaroute E.N.S.T.PI.N.S.E.T. (Ivory Coast), project financed by World Bank, to train technicians and mechanical engineers for the Ecole Nationale Superieure des Traveaux Publiques and for the Institut National Superieur d'Etude Technique. In charge of Purchasing Department and warehouse contents. Also in charge of training the mechanics and mechanical engineers, responsible for management of the warehouse for the engines.
MARCH 1983 TO FEBRUARY 1985:	Sodecure, Ivory Coast. Chief of purchasing and supplies for the sugar complex at Marabadiassa. In charge of 125 people with an annual budget of US\$ 15 million.

| |} |

-----

Responsible for the supply of spare parts for the whole sugar complex as well as for other projects. Management of spare parts stock management.

# DECEMBER 1975 TO DECEMBER 1982:

Enlisted in the Foreign Legion, Second Foreign Paratroopers Regiment in Calvi 2 R.E.P. S/Officer sniper. Campaigns in Djubouti, Zaire, Gabon among others countries in Africa.

# Mark D Drake 6561 Racquet Club Dr. Lauderhill FL 333319 954-661-6056

mdrake@medioane.net

**OBJECTIVE:** A System/Network Engineer position utilizing my skills in Windows NT\2000 and Networking. Also, I would like to utilize my managerial experience in a lead position.

**EDUCATION:** LSU, Baton Rouge; UNO New Orleans Pursuing Electrical Engineering Degree

### **Relevant Courses**

- Networking Essentials
- Advanced TCP/IP
- Windows NT MCSE FIU, Boca Raton
- Windows 2000 Admin and Upgrade FIU, Boca Raton

### **TECHNICAL EXPERIENCE:**

	Hardware:		Big/Net Irons, Cabletron, HP, Gateway, Compaq, Dell ations and IBM servers, Fluke, T-Berd.
	Operating System		, NT 3x, 4x, 2000 Advanced Server and Workstation,
,	Software:	Office, Microsof	Remedy, Arcserve, Seagate Backup Exec, Microsoft t Project, Norton AntiVirus, McAfee AntiVirus, IIS 4, ninal Server, VPN, WINS, DHCP, DNS, TCP/IP, rectory
	Network:	IPX/SPX Ethern configuration wi Wireless LAN a	N & WAN installation and maintenance, TCP/IP and et configuration, hub configurations, dual core switch th foundry on LAN and Cisco routers for WAN links, nd WAN Networks 2.4Ghz (FHSS, DSSS) ORiNOCO LAN and Breezecom for WAN.
	Telephony:	T1 configuration	
	Other:		ies, systematic backups, disk raids, AntiVirus rith auto definition updates
CERTIFICATIO	Microsoft:	Crosoft Certified Professional tems Engineer	] MCSE (Microsoft Certified System Engineer )
	Cisco:	SEE SYSTERS MINIMUM STREET MINIMUM STREET FRAME GRAFTATION"	CCNA (Cisco Certified Network Associate)
	Breezecom:	NESS Access Solutions	BCNE-A-II (Wireless Network Engineer)

WORK EXPERIENCE:

### SAIC/Terremark – Miami, FL

NOC Engineer (Dec. 2000 – Present)

- Install, configure, maintain, and troubleshoot the Network Access Point's (NAP) Network Operations Center (NOC) equipment, which include Cisco routers, Foundry Switches, Unix workstations and NT Servers.
- Install and configure Private and Public VLAN peering for NAP customers
- Perform acceptance testing, troubleshooting and maintenance for NAP customers
- Monitor, troubleshoot and repair network connectivity
- Manage trouble ticketing queues to ensure efficient trouble resolution and customer satisfaction

1

• Supervise, train, and guide 11 NOC technicians in a 24/7 operation

- Assist in implementation of the NAT access list.
- Use Fluke DSP 4000 to test Single, Multimode Fiber, and CAT 5.
- Use T-Berd to test OC-3 lines
- Check Certs Advisory for any new security and virus issues
- Configured BGP for customers and configure OSPF on internal equipment

#### Wireless Web Access Inc. (ISP)-Pemboke Pines, FL Wireless Network Engineer (Jan 2001 – May 2001)

- Tested and recommend equipment for Implementation
- 2.4 Ghz radios and antennas (FHSS and DSSS)
- Cost Analysis for equipment.
- Design, Implementation, and configuration of Wireless POP
- All connectivity (switches, routers, Wireless Access Points)
- Site Survey for Access Points
- Test and Recommend location for Wireless POP
- Implemented Site Survey procedures for Subscriber Units

#### AmTote International Inc.- Hunt Valley, MD

Shift Manager, Systems Administrator (May, 1989 to Dec, 2000)

#### 1996-2000 Shift Manager, System Administrator NT

- Supervise and assist in day to day administrative operations. (Backups/Restores, logins, disk management, NT4 Servers and 95 workstations)
- Maintain and troubleshoot NT Systems and LAN/WAN connectivity
- Hubs, Routers, Frame Relay, 56K Lease Lines
- Entered commands to correct errors and resume operations
- Recorded problems, actions taken, and escalated to software programmers if needed
- Deal with outside venders, Telco, and Customers

• Lead and train team members

- 1994-95 CAC "Critical Action Center" Field Service Manager
- Monitor and troubleshoot problems across the US for field operations (IBM Stratus Mainframes)
- Test software before implementation to field (Proprietary)
- Installation and configuration of software for field deployment (Proprietary)
- Keep track of hardware and firmware versions in field systems. (IBM Stratus Mainframes)

#### 1989-93 Assistant Operator and field technician.

- Daily operation of system including backups, troubleshooting, operational controls.
- Installing and testing new software and hardware including OS.
- Setting up remote location from start to finish, including the connectivity to HUB location.
- Repairing and upgrading hardware (PCs, Terminals, and printers)

#### US Army Reserves- Ft. Devens, Mass

Electronic Technician (January 1988 to Dec 1988)

- Digital and analog component level repair.
- Repair and maintain tactical systems (Transmitters, Receivers, recorders, PCs)
- Clearance: Top Secret till 1995

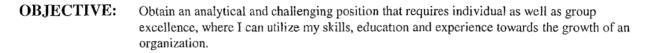
**REFERENCES:** Available upon request

Novell.





Kalung Man 6511 SW 64 Court Miami, FL 33143 (305) 665-7794 kmanpete@yahoo.com DODA+ Certification



EDUCATION: Miami Dade Community College Currently seeking Electrical Engineering degree

#### **Relevant Courses**

- Networking Technologies CEN-1511
- Introduction to TCP/IP IST-753
- Unix Administration IST-724
- CNE 5 track at University of Miami
- Windows 2000 troubleshooting and deployment Networld Interop

### **TECHNICAL EXPERIENCE:**

Hardware:	Cisco, Foundry Big/Net Irons, Cabletron, HP, Gateway, Compaq, Dell and IBM workstations and IBM servers, Fluke, T-Berd.
<b>Operating</b> Systems:	Windows 3.1, 95, NT 3x, 4x, 2000 Server and Workstation, Netware
	4.11, Novell 5.1, Cisco IOS, Solaris, Linux, Unix, Terminal Server,
	Citrix
Software:	HP OpenView, Remedy, Arcserve, Seagate Backup Exec, Legato,
	Microsoft Office, Microsoft Project, Norton AntiVirus, McAfee
	AntiVirus, Exchange 5.5, IIS 4, Ghost imaging, Sniffer Pro,
	ZENWorks, Mangewise,
Network:	Fiber optics, LAN & WAN installation and maintenance, TCP/IP and
	IPX/SPX Ethernet configuration, hub configurations, dual core switch
	configuration with foundry on LAN and Cisco routers for WAN links
Telephony:	T1 configurations, DSL configuration
Other:	Disaster recoveries, systematic backups, disk raids, AntiVirus
	configurations with auto definition updates

### **CERTIFICATIONS:**

Microsoft:	MCSE +I (Microsoft Certified System Engineer + Internet)
Cisco:	CCNA (Cisco Certified Network Associate)
Novell:	CNE (Certified Novell Engineer)
A+:	Core Hardware Technician

# WORK

**EXPERIENCE:** 

SAIC/Terremark - Miami, FL NOC Engineer (Nov. 2000 - Present)

- Install, configure, maintain, and troubleshoot the Network Access Point's (NAP) Network Operations Center (NOC) equipment, which include Cisco routers, Foundry Switches, Unix workstations and NT Servers.
- Install and configure Private and Public VLAN peering for NAP customers
- Perform acceptance testing, troubleshooting and maintenance for NAP customers
- Monitor, troubleshoot and repair network connectivity
- Manage trouble ticketing queues to ensure efficient trouble resolution and customer satisfaction
- Supervise, train, and guide 11 NOC technicians in a 24/7 operation
- Assist in implementation of the NAT access list.
- Use Fluke DSP 4000 to test Single, Multimode Fiber, and CAT 5.

- Use T-Berd to test OC-3 lines
- Check Certs Advisory for any new security and virus issues
- Configured BGP for customers and configure OSPF on internal equipment
- Implement Visionel to document wire, IP, and port management

Teksystems/American Bankers – Miami, FL Network Administrator (Oct. 2000 – Nov. 2000)

- Use Legato/ArcServ to backup NT, Novell
- Install and Maintain over 3000 users (5 Novell 4.11, 52 NT 4.0 Servers in a single master domain, and 2 Citrix Metaframe)
- Install Netware 5 on Compaq server for migration (mirror disk for operating system and Raid 5 for files and applications)
- Upgrade Netware 4.11 to Novell 5.1 pure IP migration
- Create backup Disaster Recovery plan (DLT changer/documentations)
- Finding Solutions to facilitate server maintanance

### Palm Beach County/Information System Services – West Palm Beach, FL Server Administrator (May. 2000 – Oct. 2000)

- Windows NT 4x, Netware 4.11, and Novell 5.1 Administrator of LAN for staff of 6500+ users and managers
- Use Legato to backup NT, Novell
- Configured and installed NT 4.0 servers with IIS and Novell 5.1 on Compaq Proliant 5000, IBM Netfinity, 6000R, and Dell Poweredge 6350
- Evaluation and testing of custom software developed by third party developers
- Implement IIS 4 and using Frontpage2000 for publishing websites
- Development and documentation of end-user desktop image Standardization
- Use ZENWorks to deliver applications through network
- Use Mangewise to monitor server security and intrusion of servers
- Upgrading Novell 4.11 to Novell 5.1 and NT4 to Windows 2000 to create a pure IP environment
- Create trust relationships between 4 domain controllers on WAN links
- Documentations of server services and users
- Create simulation upgrades before deployment

### University of Miami, Telecommunication/Information Technology – Coral Gables, FL Network Specialist II (Feb. 1997 – May. 2000)

- Manage wiring and rack configurations for new building, migrations of departments, consolidation Netware and NT servers
- Supervise 5 employees and consultants from ARC and Teksystems
- Escalate trouble tickets to technicians
- Maintain backbone infrastructure with over 5000 nodes (LAN and WAN, FDDI, ST Fiber, CAT5) for multiple campuses
- Install and maintain central serves in one tree, 5 NT server in single master domain
- Creating trust relations between campuses
- Create Disaster recovery plan. (Clone backup tapes)
- Support of RAS connectivity
- Development of documentation for standardization of help for support of end-user PCs and peripherals and server maintenance
- Install and configured Cabletron, Foundry, and Cisco switches.

# University of Miami, Law School – Coral Gables, FL Network Hardware Supervisor (Jan. 1995 – Feb 1997)

- Manage hardware and helpdesk staff
- Windows NT 4x and Novell 4.11 Administrator of LAN for staff of + users and managers, configure and install Cisco routers
- End-user support for hardware, operating system including Windows 3.1, 95 and NT 4.0 and desktop applications
- Backup Administrator using Arcserve 6.5
- Configured and installed 95 and NT clients and servers
- Maintain over 600 nodes and PC's on a multisegment fiber optic LAN (5 Novell 3.12, 3 NT4, 6 NT 3.51)

• Implementation of Sniffer Pro, Win Probe (analyzing network packets in layer3)

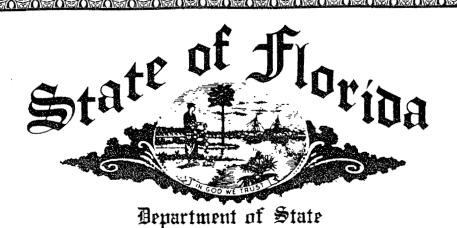
.

• Use Remedy ticket management and Clicknet for Remote control for troubleshooting user problems.

•

**REFERENCES:** Available upon request

-



I certify from the records of this office that CIRCLENET. COMMUNICATIONS, INC., is a corporation organized under the laws of the State of Florida, filed on April 19, 1999.

The document number of this corporation is P99000035410.

I further certify that said corporation has paid all fees due this office through December 31, 2001, that its most recent annual report/uniform business report was filed on May 1, 2001, and its status is active.

I further certify that said corporation has not filed Articles of Dissolution.

Given under my hand and the Great Seal of the State of Florida at Tallahassee, the Capitol, this the Eighteenth day of June, 2001

**Katheríne Harrís** Tratherine Harris

Secretary of State



CR2EO22 (1-99)

#### TITLE SHEET

#### FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for local services telecommunications provided by R & D Network Services, Inc, with principal offices at 1428 Brickell Avenue Suite 600, Miami, Florida 33131. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

# CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets, as named below, comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

<u>SHEET</u>	<b>REVISION</b>
I	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original

ISSUED: July 17, 2001

### TABLE OF CONTENTS

Title Sheet	.1
Check Sheet	.2
Table of Contents	.3
Symbol Sheet	.4
Price List Format Sheets	.5
Section 1 - Technical Terms and Abbreviations	.7
Section 2 - Rules, Regulations and Service Quality Criteria	.8
Section 3 - Basic Service Description	2
Section 4 - Rates1	4
Section 5 - Non-Basic Service Description1	6

-

### SYMBOLS SHEET

The following are the only symbols used for the purpose indicated below:

- D Delete or Discontinue
- I Change resulting in an Increase to a Customer's Bill
- M Moved from Another Price List Location
- N New
- R Change Resulting in a Reduction to a Customer's Bill
- T Change in Text or Regulation, but no Change in Rate or Charge

ISSUED: July 17, 2001

### PRICE LIST FORMAT SHEETS

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. <u>**Paragraph Numbering Sequence**</u>-There is nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a). I. 2.1.1.A.1.(a). I. (i). 2.1.1.A.1.(a). I. (i). 2.1.1.A.1.(a). I. (i). (1).

ISSUED: July 17, 2001

EFFECTIVE	:

### PRICE LIST FORMAT SHEETS

D. <u>Check Sheets</u> - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbol used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: July 17, 2001

EFFECTIVE:\_\_\_\_\_

# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line -	An arrangement that connects the customer's location to a R & D Network		
	Services, Inc, network-switching center.		
Company or Carrier -	R & D Network Services, Inc		
Customer -	The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list regulations.		
Day -	From 8:00 A.M. up to, but not including, 5:00 P.M. local time, Saturday through Friday.		
Evening -	From 5:00 P.M. up to, but not including, 11:00 P.M. local time, Saturday through Friday.		
Holidays -	R & D Network Services, Inc recognized holidays are: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas Day.		
Night/Weekend -	From 11:00 P.M. up to, but not including 8:00 A.M. Saturday through Friday, and 8:00 A.M. Saturday up to, but not including, 6:00 P.M. Saturday.		

ISSUED: July 17, 2001

EFFECTIVE:\_\_\_\_\_

.

-

### **SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**

### 2.1 Availability of Service

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are provided on a monthly basis unless ordered on a longerterm basis, and are available twenty-four hours per day, seven days per week.

### 2.2 Limitations.

- 2. 2. 1 Service is offered subject to the availability of facilities and provisions of this price list.
- 2. 2. 2 The Company's reserves the right to discontinue furnishing service or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this price list.
- 2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity an Alternative Local Exchange Company from the Florida Public Service Commission.

#### SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA Continue

#### 2.3 Liabilities of the Company.

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, and information or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

#### 2.4 Interruption of Service.

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2. 3. 1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit =  $A/B \times C$ 

"A" - outage time in hours

- "B" 720 hours in month
- "C" total monthly charge for affected facility

ISSUED: July 17, 2001

EFFECTIVE:

#### SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA Continue

### 2.5 Disconnection of Service by Carrier.

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this price list.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The Company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency.

#### 2.6 Deposits

The Company does not require a deposit from the customer.

#### 2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.

### 2.8 <u>Taxes</u>

All state and local taxes (i. e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and is not included in the quoted rates.

#### 2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

ISSUED: July 17, 2001

EFFECTIVE:

#### SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA Continue

### 2.10 Emergency Telephone Number Service (911 Service)

Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone use who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 numbers will not be charged for the call. During temporary disconnection for residential service 911 will not be disconnected for non-payment.

#### 2.11 Customer Complaints and/or Billing Inquiries

Customers have the right to refer billing disputes and any other complaints to R & D Network Services, Inc, Inc. at 1428 Brickell Avenue Suite 600, Miami, Florida 33131 R & D Network Services, Inc Customer Service Department can be reached by dialing 1-305-371-8646. Fax 305-371-4850

#### **SECTION 3 - BASIC SERVICE DESCRIPTIONS**

#### 3.1 Prepaid Local Exchange Service

Prepaid Local Exchange Service is provided to business and residential customers for inbound and outbound calling within a local exchange calling area. Service is offered on a prepaid basis only. All charges must be paid prior to activation. Monthly charges must be paid in order for service to continue uninterrupted. The quality of service provided to the customer will be equal to the service provided by the company's underlying carrier.

This service allows Customers unlimited calling each month within the local exchange calling area. Service also includes access to emergency agencies through 911, access to toll-free numbers (e.g., 800/888) and access to the local operator by dialing "0"

All other local and long distance services are blocked. Long distance calls placed through an operator must be on a collect or as a third party billing recipient.

#### 3.2 Custom Calling Features

Any Globaltron Communications Customer Custom Calling Features, subscribing to Prepaid Local Exchange Service may obtain as listed below, where technically available.

Call Forwarding:	Permits the Customer to automatically transfer all incoming calls to another telephone number of their choice and restore it to normal operation at their discretion. Calls may only be forwarded to other telephone numbers within the same local exchange calling area.
Busy/No Answer Call Forwarding:	Transfers incoming lines when the Customer's line is busy. The numbers calls are transferred to is fixed by the Customer. Calls may be transferred only to other telephone numbers within the same local exchange calling area.
Call Waiting:	Notifies the Customer, engaged in a call, of an incoming call through a tone signal. Customers may place the first call on hold and answer the waiting call by operation of the switchhook, and may alternate between the two calls.

ISSUED: July 17, 2001

EFFECTIVE:

# SECTION 3 – BASIC SERVICE DESCRIPTIONS (Continue)

Three-Way Calling:	Permits the Customer to add a third party to an established connection. The third party must be within the same local exchange calling area.
Speed Dialing:	Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number

.

-

### SECTION 4-RATE

### 4.1 Residential Monthly Charges

Customers are billed a one-time activation charge for each Prepaid Account and a monthly recurring charge for usage.

Activation fee:	\$69.95	
Monthly Usage Charge:	\$39.95	
Activation Fee Second Line:	\$35.95	
Second Line -	\$20.00	
Custom Calling Features		
Call Forwarding:		\$6.95
Busy/No Answer		\$6.95
Call Waiting		\$6.95
Three Way Calling		\$6.95
Speed Dialing		\$6.95
Package A (3 Features)		\$15.00
Package B (all Features)		\$25.00

ISSUED: July 17, 2001

### **SECTION 4-RATES (continue)**

# 4.2 Business Monthly Charges

Customers are billed a one-time activation charge for each Prepaid Account and a monthly recurring charge for usage.

Activation fee:	\$39.95	
Monthly Usage Charge:	\$29.95	
Activation Fee Second Line:	\$39.95	
Second Line	\$25.00	
Additional Lines	\$15.00	
Custom Calling Features		
Call Forwarding:		\$5.95
Busy/No Answer		\$5.95
Call Waiting		\$5.95
Three Way Calling		\$5.95
Speed Dialing		\$5.95
Package A (3 Features)		\$15.00
Package B (all Features)		\$25.00

-

Original Sheet 16

#### SECTION 5 - NON-BASIC SERVICE DESCRIPTION

#### 5.1 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay services calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

ISSUED: July 17, 2001

EFFECTIVE:\_\_\_\_\_

Robert Corras – President 1428 Brickell Avenue Suite 600 Miami, Florida 33131

By: