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# Ramos Confidential Direct Testimony References

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# Ramos Confidential Rebuttal Testimony References

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## Ramos Exhibits

Supra Exhibit OAR 3 - Award of the Arbitral Tribunal in Consolidated Arbitrations, dated June 5, 2001.

Supra Exhibit OAR 4 – Supra's Arbitration I Complaint.

Supra Exhibit OAR 5 – BellSouth's Arbitration II Complaint.

Supra Exhibit OAR 6 – Supra's Arbitration II Answer and CounterClaim.

This confidentiality request was filed by or for a "telco" for DN 11706-01 No ruling is required unless the material is subject to a request per 119.07, FS, or is admitted in the record per Rule 25-22.006(8)(b), FAC.

DOCUMENT NUMBER-DATE

11706 SEP 195

FPSC-COMMISSION CLERK

Supra Exhibit OAR 7 - Order of the Arbitral Tribunal, dated July 20, 2001.

Supra Exhibit OAR 47 - Order of the Arbitral Tribunal dated February 21, 2001.

Supra Exhibit OAR 51 - Undated BellSouth e-mail from M. Holcomb, M. Wilburn and C. Donlon, re: "keep the ball in Supra's court."

Supra Exhibit OAR 54 - Arbitrations I & II - BST's Motion for Reconsideration.

Supra Exhibit OAR 61 - BST's redline of Supra's current Interconnection Agreement as basis for Follow-On Agreement.

Supra Exhibit OAR 62 - Award - Hearing Transcripts.

Supra Exhibit OAR 63 - Minutes of CORE meeting.

Supra Exhibit OAR 72 - Arbitration II - Scheduling Order.

Supra Exhibit OAR 79 - Arbitration I - Pate's response to Supra's Interrogatory 6.

Supra Exhibit OAR 80 - Arbitration I Hearing Transcripts.

Supra Exhibit OAR 81 - BST Manual - Module 3: The Customer: The Customer on the Move - PK433, Instructor Guide, Issue 1 - December 2000.

Supra Exhibit OAR 82 - BST Manual – Issuing a New Order CZ575 – Participant Guide, October 2000.

Supra Exhibit OAR 83 - BST Manual - CV517: The New Order, November 1997.

Supra Exhibit OAR 84 - BST Manual - LSRs Clarification Training, BellSouth LCSC Training Module, 1/2/98.

Supra Exhibit OAR 85 - BST Manual - BellSouth LCSC - Tools of the Job Training, BellSouth LCSC Trainer's Guide, 11/14/97.

Supra Exhibit OAR 86 - BST Manual - Preparing to Take Customer Calls, CZ520, Participant Guide, June 2000.

Supra Exhibit OAR 87A - BST Manual - Accenture, Regional Ordering System (ROS), Version 1.2, January 2001.

Supra Exhibit OAR 87B - BST Manual – Accenture, Regional Ordering System (ROS), Version 1.5, January 2001.

Supra Exhibit OAR 88 - BST Manual - Module 5: The Customer: The Existing Customer - PK435, Instructor Guide, Issue 1 - December 2000.

Supra Exhibit OAR 89A - BST Manual - RNS/VNS Requirements Document, 2/28/2001.

Supra Exhibit OAR 89B - BST Manual - RNS/VNS Requirements Document.

Supra Exhibit OAR 90 - BST Manual - PK431: The Customer: Repair Situations - Scenarios for Trouble Analysis Facilitation Interface (TAFI), IG-Issue 1, February 2000.

Supra Exhibit OAR 102 - OSS Flow Charts.

Supra Exhibit OAR 103 - OSS Flow Charts.

Supra Exhibit OAR 104 - Arbitration II - Hearing Transcripts.

## Nilson Confidential Direct Testimony References

Page 39, lines 13-25, footnote 42

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Page 42, lines 1-15, footnote 45-46

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## Nilson Confidential Rebuttal Testimony References

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#### Nilson Exhibits

Supra Exhibit # DAN-2 - BellSouth and BSLD agreement to "INTERLATA END TO END TEST AGREEMENT." Dated June 13, 2000.

Supra Exhibit # DAN-3 - 6/5/2001 Arbitration Award MIL2347 in Supra Telecom v. BellSouth.

Supra Exhibit # DAN-4 - Spreadsheet documenting customers subjected to "dirty tricks' campaign of BellSouth whereby customers were given false information regarding their options for continuing DSL service after switching to Supra, including disconnection, or rate increases, and other bad faith tactics.

## Bentley Confidential Direct Testimony References

Page 9, lines 5-7, 23-25

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#### **Bentley Exhibits**

Supra Exhibit CB 1, the Award of the Tribunal in Consolidated Arbitrations, dated June 5, 2001

Supra Exhibit CB-2 BellSouth billing processes flow chart

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## Adnan Exhibits

Supra Exhibit AZ 2, EDI Applications – TAG Int.

Supra Exhibit AZ 3, TAG documentation

Supra Exhibit AZ 4, BellSouth Documentation

Supra Exhibit AZ 5, RNS documentation

Supra Exhibit AZ 6, RNS Technical Architecture

Supra Exhibit AZ 7, RNS – Systems documents

## Prehearing Confidential References

Page 1, reference to OAR 3, 4, 5, 6

Page 2, reference to OAR 7, 31, 35

Page 3, reference to OAR 51, 62

Page 4, reference to OAR 81-90, 102-104

Page 6, reference to CB 1, AZ 5-7

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Exhibit A in its entirety