

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of show cause proceedings against GTE Florida Incorporated for apparent violation of service standards.

DOCKET NO. 991376-TL
ORDER NO. PSC-01-1946-PCO-TL
ISSUED: September 27, 2001

ORDER MODIFYING PROCEDURAL SCHEDULE

On September 10, 1999, this Docket was established to initiate show cause proceedings against Verizon Select Services, Inc. f/k/a GTE Communications Corporation (Verizon) for its apparent violations of service standards. On September 17, 1999, the Office of Public Counsel (OPC) filed a Notice of Intervention that was acknowledged by Order No. PSC-99-2494-PCO-TL, issued December 20, 1999. Pursuant to the Order Establishing Procedure, Order No. PSC-00-0686-PCO-TL, issued April 12, 2000, this matter was scheduled for an administrative hearing on August 17, 2000. On June 30, 2000, Order No. PSC-00-1191-PCO-TL was issued, continuing the hearing and suspending all other controlling dates.

The issues involved in this Docket were not resolved, and on March 30, 2001, Order No. PSC-01-0834-PCO-TL was entered, rescheduling the administrative hearing for June 21, 2001. The hearing was convened on that date for the duration of the day, but the parties were unable to complete presentation of the evidence within the allotted time. The continuation of the hearing was held on August 1, 2001, but, due to a medical emergency in the family of a witness, OPC filed a Motion to schedule a new date for the testimony of that witness. That Motion was orally granted during the August 1, 2001, segment of the hearing, and September 10, 2001, was selected for the testimony of that witness and the administrative hearing was concluded on that date.

Because of those continuances, it is necessary to establish a revised date for the filing of post-hearing briefs in this matter. Accordingly, post-hearing briefs in this matter are now due on November 1, 2001. Related dates not established in prior procedural orders will be set by staff.

It is, therefore

DOCUMENT NUMBER-DATE

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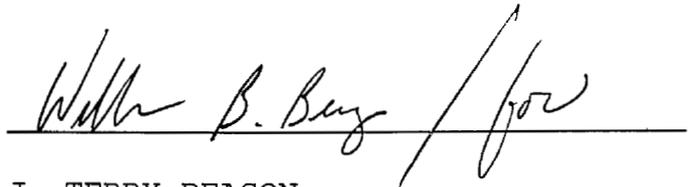
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ORDERED by Commissioner J. Terry Deason, as Prehearing Officer, that the procedural schedule for this docket shall be modified as reflected in the body of this Order. It is further

ORDERED that Order No. PSC-00-0686-PO-TL and Order No. PSC-01-1446-PCO-TL are affirmed in all other respects.

By ORDER of Commissioner J. Terry Deason as Prehearing Officer, this 27th Day of September, 2001.

A handwritten signature in cursive script, appearing to read "Walter B. Bay / for", is written over a horizontal line.

J. TERRY DEASON
Commissioner and Prehearing Officer

(S E A L)

CLF

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

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Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.0376, Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of the Commission Clerk and Administrative Services, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.