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## ISSUES IN THIS DOCKET FOR WHICH SUPRA TELECOMMUNICATIONS & INFORMATION SYSTEMS, INC. BELIEVES WERE SETTLED BY OAR-3

**Issue 38:** Is BellSouth required to provide Supra Telecom with nondiscriminatory access to the same databases BellSouth uses to provision its customers?

Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. Such access would provide Supra with nondiscriminatory access to the same databases that BellSouth uses to provision its customers.

**Issue 46:** Is BellSouth required to provide Supra Telecom the capability to submit orders electronically for all wholesale services and elements?

Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. Such access would provide Supra with the same capabilities as BellSouth with respect to the submission of electronic orders for wholesale services and elements.



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**Issue 47**: When, if at all, should there be manual intervention on electronically submitted orders?

Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. Such access would ensure that Supra and BellSouth would both be subject to the same manual intervention on electronically submitted orders.

**Issue 48**: Is BellSouth obligated to provide Supra Telecom with billing records? If so, which records should be provided and in what format?

Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. As such access encompasses all five functionalities of OSS: pre-ordering, ordering, provisioning, <u>billing</u>, and maintenance and repair, Supra would receive the same billing records, in the same format, as BellSouth.

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**Issue 55:** Should BellSouth be required to provide an application-to-application access service order inquiry process for purposes of the interconnection agreement between Supra Telecom and BellSouth?

Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. Such access would provide Supra with an application-to-application access service order inquiry process.

**Issue 60:** When BellSouth rejects or clarifies a Supra Telecom order, should BellSouth be required to identify all errors in the order that caused it to be rejected or clarified?

Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. Such access would provide Supra with the same error identification ability as BellSouth.

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**Issue 61:** Should BellSouth be allowed to drop or "purge" orders? If so, under what circumstances may BellSouth be allowed to drop or "purge" orders, and what notice should be given, if any?

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Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. Such access would result in Supra having its orders dropped or purged under the same circumstances and with the same notification as BellSouth.

**Issue 62:** Should BellSouth be required to provide completion notices for manual orders for the purposes of the interconnection agreement?

Pursuant to the Commercial Arbitrators' ruling on page 24 of OAR-3, BellSouth has been directed to provide Supra with nondiscriminatory direct access to BellSouth's OSS. Such access would provide Supra with the same completion notification for manual orders as BellSouth.

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