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October 16, 2001



Blanca S. Bayo, Director Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Building, Room 110 Tallahassee, FL 32399-0850

> Re: Docket No. 950387-WS Application for a rate increase for North Ft. Myers Division in Lee County by Florida Cities Water Company – Lee County Division

Dear Ms. Bayo:

Pursuant to Order No. PSC-01-0945-FOF-SU, enclosed on behalf of Florida Cities Water Company are an original and fifteen (15) copies of a refund report.

Please acknowledge receipt of the foregoing by stamping the enclosed extra copy of this letter and returning same to my attention.

Sincerely,

RUDEN, McCLOSKY, SMITH, SCHUSTER & RUSSELL, P.A.

Via Hand Delivery

Kathryn L.W. Cowdery / by 201

Kathryn G.W. Cowdery Attorney



DOCUMENT NUMBER-DAT

TAL:34742:1

KGC/ldv

cc:

Enclosures

Tricia Merchant (via hand delivery)

Ralph Jaeger (via hand delivery)

APP

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October 16, 2001

Florida Public Service Commission 2450 Shurmard Oak Blvd. Tallahassee, FL 32399 Florida Cities Water Company 4837 Swift Road, Suite 100 Sarasota, Florida 34231

Re: Docket 950387-SU North Ft. Myers Refund – Fifth Report

Tel 941 925 3088 Fax 941 924 7203

In accordance with the April 16, 2001 Order, a refund of \$1,030,401.16, including interest of \$183,502.31 was calculated for former customers of the North Ft. Myers Division of Florida Cities Water Company. Refunds and interest were calculated in accordance with the Order and Rules for Refunds.

Refund checks were mailed to 2,117 customers on the system as of November 13, 1999 on May 16, 2001 in accordance with the Order. These refund checks totaled \$745,897.64, including interest of \$132,839.13.

Additionally during May the Refund was advertised, on May 3, 10, 17 and 24 in the Ft. Myers News-Press, in accordance with the Order. Former customers who did not receive a refund check because they were not on the system as of November 13, 1999 had their refund calculated, with interest, and a refund check was mailed to them in accordance with the Order. As of October 15, 2001, 27 customers have contacted us regarding a refund and as a result additional refund checks, including interest; totaling \$5,416.55 has been mailed.

As of October 15, 2001, 2,144 checks totaling \$751,314.19 have been issued. As of September 30, 48 check totaling \$10,312.24 had not cleared the bank account, of these 9 checks, totaling \$2,542.04, were returned as undeliverable and we were unsuccessful at finding alternative addresses.

As of October 15, 2001, a total of 98.6% of the checks mailed have either cleared the bank or been returned as undeliverable.

A check in the amount of \$278,929.36 representing 1,998 accounts was issued to the Office of the Comptroller representing all refunds for which an initial check was not prepared in accordance with the Order, less any customers that requested a refund. Also a check in the amount of \$2,542.04 representing 9 checks that were mailed but returned and we could not find a better address was also issued to the Office of the Comptroller. A copy of both checks is attached. The Office of the Comptroller requires refund data to be submitted in accordance with certain detailed specifications, and it is likely that it will take an additional two or three weeks to compile this refund data to submit to the State.

DOCUMENT NUMBER-DATE 13140 OCT 165 FPSC-COMMISSION CLERK A final report will be issued in about three months indicating if there was any activity on the remaining outstanding checks. If there are any questions or anything further is required, please call.

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Sincerely,

Mihael & Murphy

Michael E. Murphy, VP Florida Cities Water Company

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FLORIDA CITIES WATER CO. SARASOTA, FL 34231-5157 DETACH AND RETAIN THIS STATEMENT THE ATTACHED CHECK IS IN PAYMENT OF ITWES DOBGCHISED BELOW IF NOT CORRECT, PLEASE NOTIFY US PROMPTLY. NO RECEIPT DESIRED

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