

210 N. Park Ave.

ORIGINAL

Winter Park, FL
32789October 30, 2001
Via Overnight DeliveryP.O. Drawer 200
Winter Park, FL
32790-0200Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

011432-TT

Fax: 407-740-0613 tmi@tminc.com

Application of **Resort Network Services LLC** for authority to provide Interexchange Telecommunications Service within the State of Florida

Dear Ms. Bayo:

Enclosed for filing are the original and six (6) copies of the initial interexchange resale application of Resort Network Services LLC ("Resort"). Also enclosed is our firm's check in the amount of \$250 for the filing fee.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing may be directed to my attention at (407) 740-3004.

Sincerely,

Kobin Noto

Robin Norton Consultant to: Resort Network Services LLC

RN/bt

Enclosures

cc: Clayton Oswald, Resort
cc: Jessica Williams, Resort
file: Resort - FL - IXC
tms: FLi0100

Check received with filling end forwarded to Flock for deposit. Fiscal to forward a constraint check fiscal to forward a constraint to RAR with proof of deposit. to RAR with proof of deposit.



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FLORIDA PUBLIC SERVICE COMMISSION

DIVISION OF REGULATORY OVERSIGHT CERTIFICATION SECTION

APPLICATION FORM FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE BETWEEN POINTS WITHIN THE STATE OF FLORIDA

Instructions

- This form is used as an original application for an original certificate and for approval of assignment or transfer of an existing certificate. In case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 16).
- Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- Use a separate sheet for each answer which will not fit the allotted space.
- Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 (850) 413-6770

• If you have questions about completing the form, contact:

Florida Public Service Commission Division of Regulatory Oversight Certification Section 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6480

FORM PSC/CMU 31 (12/96) Required by Commission Rule Nos. 25-24.470, 25-24.471, and 25-24.480(2).

- 1. This is an application for $\sqrt{}$ (check one):
 - **Original certificate** (new company)
 - □ Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority of that company.
 - □ Approval of assignment of existing certificate: Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
 - Approval of transfer of control: Example, a company purchases 51% of a certificated company. The Commission must approve a new controlling entity.
- 2. Name of Company:

Resort Network Services LLC

3. Name under which applicant will do business (fictitious name, etc.):

Resort Network Services LLC

4. Official mailing address (including street name & number, post office box, city, state, zip code):

Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068 Telephone: (503) 638-8480 Facsimile: (503) 638-8022 Toll Free: 1-800-624-9835

5. Florida address (including street name & number, post office box, city, state, zip code):

No Florida Address

6. Select type of business your company will be conducting. $\sqrt{}$ (check all that apply):

- □ **Facilities based carrier** company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- **Reseller** company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- □ Multi-Location Discount Aggregator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
- □ Prepaid Debit Card Provider any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

7. Structure of organization:

Individual	Corporation
Foreign Corporation	Foreign Partnership
General Partnership	Limited Partnership

- \Box Other
- 8. If individual, provide:
 - Name:Not applicableTitle:Address:Address:City, ST, Zip:Telephone #:Fax #:Fax #:Internet E-Mail Address:Internet Website Address:

applicable

9. If incorporated in Florida, provide proof of authority to operate in Florida:

Florida Secretary of State Corporate Registration #: Not applicable

10. If foreign corporation, provide proof of authority to operate in Florida:

Florida Secretary of State Corporate Registration Number: MO1000002416

Please see Exhibit I.

11. If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09,FS to operate in Florida:

Florida Secretary of State fictitious name registration #: Not applicable

12. If a limited liability partnership, provide proof of registration to operate in Florida:

Florida Secretary of State registration #: Not applicable

13. If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.

Name: Title: Address: City, ST, Zip: Telephone #: Fax #: Internet E-Mail Address: Internet Website Address:

14. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169,FS), if applicable.

Florida registration #:

Not applicable

15. Provide F.E.I. Number (if applicable): 93-1320199

- 16. Provide the following (if applicable):
 - (a) Will the name of your company appear on the bill for your services?
 Yes □ No
 - (b) If not, who will bill for your services?

Name: Title: Address: City, ST, Zip: Telephone #: Fax #: Internet E-Mail Address: Internet Website Address:

(c) How is this information provided?

Not applicable

17. Who will receive the bills for your service?

- **Business** customers Residential customers PATS station end-users PATS providers Hotel & motel guests Hotels & motels Universities dormitory residents Universities
- Other: Anyone who uses the Company's service at Time Share Resorts

18. Who will serve as liaison with the Commission with regard to the following:

(a) the application:

Robin Norton, ConsultantConsultant to Resort Network Services LLCTechnologies Management, Inc.P.O. Drawer 200Winter Park, Florida 32790-0200Telephone:(407) 740-8575Facsimile:(407) 740-0613Internet E-Mail Address:rnorton@tminc.com

(b) Official point of contact for the ongoing operations of the company:

Peter H. Farrell, CEO Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068 Telephone: (503) 638-8480 Facsimile: (503) 638-8022

(c) Complaints/Inquiries from customers:

Peter H. Farrell, CEO Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068 Telephone: (503) 638-8480 Facsimile: (503) 638-8022 Toll Free: 1-800-624-9835

19. List the states in which the applicant:

(a) has operated as an interexchange telecommunications company:

Resort is currently in the initial stages of establishing its operations. The Company plans to file applications in approximately six states plus the FCC within the next thirty days.

(b) has applications pending to be certificated as an interexchange telecommunications company:

None

(c) is certificated to operate as an interexchange telecommunications company:

None.

(d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved:

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved:

None

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved:

None

- 20. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
 - (a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

No officer, director or stockholder of the Company has been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime. No officer, director or stockholder of the Company is involved in proceedings which may result in such action.

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No officer, director, partner or stockholder of the Company is an officer, director, partner or stockholder in any other Florida certificated telephone company.

- 21. The applicant will provide the following interexchange carrier services $\sqrt{}$ (check all that apply):
 - Α.

_ MTS with distance sensitive per minute rates

- ____ Method of access is FGA
 - ____ Method of access is FGB
 - ____ Method of access is FGD
- ____ Method of access is 800

B. ____ MTS with route specific rates per minute

- ____ Method of access is FGA
- ____ Method of access is FGB
- ____ Method of access is FGD
- ____ Method of access is 800

C. <u>X</u> MTS with statewide flat rates per minute (i.e. not distance sensitive)

- ____ Method of access is FGA
- ____ Method of access is FGB
- X Method of access is FGD
- ____ Method of access is 800
- D. ____ MTS for pay telephone service providers.
- E. ____ Block of time calling plan (Reach Out Florida, Ring America, etc.)
- F. ____ 800 Service (Toll free)

G. ____ WATS type service (Bulk or volume discount)

- _____ Method of access is via dedicated facilities
- ____ Method of access is via switched facilities
- H. ____ Private line services (Channel Services) (For ex. 1.544 mbps, DS-3, etc.)
- I. ____ Travel service
 - ____ Method of access is 950
 - ____ Method of access is 800
- J. ____ 900 service

K. <u>X</u> Operator Services

- ____ Available to presubscribed customers
- X Available to non presubscribed customers (for example, patrons of hotels, students in universities, patients in hospitals.
 - Available to inmates

Services included are:

- X_____ Station assistance
- X Person to person assistance
- X Directory assistance
- X Operator verify and interrupt
- Conference calling
- 22. Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485.(example enclosed). Please see Exhibit II.

23. Submit the following:

- A. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
- **B.** Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

Please see Exhibit III.

C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

- 1. the balance sheet;
- 2. income statement; and
- 3. statement of retained earnings.

Note: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. A written explanation that the applicant has sufficient financial capability to provide the requested service
- 2. A written explanation that the applicant has sufficient financial capability to maintain the requested service.
- 3. A written explanation that the applicant has sufficient financial capability to meet its lease or ownership obligations

Please see Exhibit IV.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

1. **REGULATORY ASSESSMENT FEE:**

I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15</u> of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.

2. GROSS RECEIPTS TAX:

I understand that all telephone companies must pay a gross receipts tax of <u>two and one-half percent</u> on all intra and interstate business.

3. SALES TAX:

I understand that a seven percent sales tax must be paid on intra and interstate revenues.

4. **APPLICATION FEE:**

A non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:

Mr. Clayton T. Osvald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068 Telephone: (503) 638-8480 Facsimile: (503) 638-8022 Toll Free: 1-800-624-9835

10/10/01

Date

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please • check one):

- (•) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payment in excess of one month. (The bond must accompany the application).

UTILITY OFFICIAL:

Mr. Clayton T. Oswald, President Resort Network Services LLC 184 SW Borland RoaD West Linn, Oregon 97068 Telephone: (503) 638-8480 Facsimile: (503) 638-8022 Toll Free: 1-800-624-9835

10/10/01 Date

FORM PSC/CMU 31 (12/96) Required by Commission Rule Nos. 25-24.470, 25-24.471, and 25-24.480(2).

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I the undersigned owner or officer attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the state of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL:

Mr. Clayton T. Oswald, President Resort Network-Services LLC 484 SW Borland Road West Linn, Oregon 97068 Telephone: (503) 638-8480 Facsimile: (503) 638-8022 Toll Free: 1-800-624-9835

10 10 01

Date

CURRENT FLORIDA INTRASTATE SERVICES

Applicant has () or has not (•) previously provided intrastate telecommunications in Florida.

If the answer is Has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) It the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

Mr. Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068 Telephone: (503) 638-8480 Facsimile: (503) 638-8022 Toll Free: 1-800-624-9835

10 10 01 Date

FORM PSC/CMU 31 (12/96) Required by Commission Rule Nos. 25-24.470, 25-24.471, and 25-24.480(2).

CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

I, ______ of ______, and current holder of Florida Public Service Commission Certificate Number #______, have reviewed this application and join in the petitioner's request for a:

- □ Transfer
- □ Assignment

of the above mentioned certificate.

UTILITY OFFICIAL:

Name, Title Company Street City, State, Zip Phone: Fax: Toll Free:

Date

Resort Network Services LLC

ı.

Exhibit I

Florida Secretary of State Certificate

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FLORIDA DEPARTMENT OF STATE Katherine Harris Secretary of State

October 26, 2001

CORPORATE ACCESS, INC.

Qualification documents for RESORT NETWORK SERVICES LLC were filed on October 26, 2001, and assigned document number M01000002416. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date. In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

A limited liability company annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 245-6051, the Registration and Qualification Section.

Trevor Brumbley Document Specialist Division of Corporations

Letter Number: 001A00058935

Account number: 076400001407

Amount charged: 125.00

APPLICATION BY FOREIGN LIMITED LIABILITY COMPANY FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 608.503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

۱	Resort	Network	Sarvices	LLC
---	--------	---------	----------	-----

	(Name of foreign limited list	met company)	
	Oregon 3.	(FEI number, if applicable)	
	Company is organized) 07-09-01 5, perpet	ual	
•	(Detc of Organization) (Dur	tion: Year limited liability company will cease exist or "perpetual")	o to
	upon qualification		
	(Dato first transacted business in Florida. (See sections i	508.501, 608.502, and 817.155, F.S.)	
5	484 SW Borland Road, West Linn, OR 97065		
٠			
•		997	
•	(Street address of princip	val office)	
	(Street address of princip If limited liability company is a manager-managed company	y, check here	
_	(Street address of princip If limited liability company is a manager-managed compan	y, check here	
	(Street address of princip If limited liability company is a manager-managed compan The name and usual business addresses of the managing m	y, check here	

- Attached is an original certificate of existence, no more than 90 days old, duly authenticated by the official having custody of records in the jurisdiction under the law of which it is organized. (A photocopy is not acceptable. If the certificate is in a foreign language, a translation of the certificate under oath of the translator must be submitted.)
- 11. Nature of business or purposes to be conducted or promoted in Florida:

telecommunication services

Signature of a member or an authorized representative of a member. (In accordance with section 608.408(3), P.S., the execution of this document constitutes an affirmation under the penalties of perjury that the facts stated herein are true.)

Peter Farrell

Typed or printed name of signee

Resort Network Services LLC

Exhibit II

Proposed Long Distance Tariff

,

TITLE PAGE

FLORIDA TELECOMMUNICATIONS TARIFF

OF

Resort Network Services LLC

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold telecommunication services provided by Resort Network Services LLC ("Resort") with principal offices located at 484 SW Borland Road, West Linn, Oregon 97068. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

CHECK SHEET

This tariff contains Sheets, as listed below, each of which is effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

SHEET	REVISION	SHEET	REVISION
1	Original *	28	Original *
2	Original *	29	Original *
3	Original *	30	Original *
4	Original *	31	Original *
5	Original *	32	Original *
6	Original *		
7	Original *		
8	Original *		
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19	Original *		
20	Original *		
21	Original *		
22	Original *		
23	Original *		
24	Original *		
25	Original *		
26	Original		
27	Original		

* - indicates those pages includes with this filing

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

TABLE OF CONTENTS

Title Sheet 1
Check Sheet
Table of Contents 3
Alphabetical Table of Contents 4
Symbols
Tariff Format 7
Section 1 - Technical Terms and Abbreviations
Section 2 - Rules and Regulations 11
Section 3 - Description of Service
Section 4 - Rates

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

ALPHABETICAL TABLE OF CONTENTS

SUBJECT

<u>SHEET</u>

Abbreviations
Advance Payments
Applicable Law
Applicability of Tariff
Busy Line Verification and Interrupt
Cost of Collection and Repair
Definitions
Demonstration of Service
Deposits
Description of Service
Directory Assistance
Discounts for Hearing Impaired Customers
Emergency Call Exemptions
Exemptions and Special Rates
Inspection, Testing and Adjustment 16
Interruption of Service
Late Payment Charge
Liability 16
Limitations of Service 20
Minimum Call Completion Rate 24
Minimum Service Period
Operator Services
Payment Arrangements 12
Payment and Credit Regulations 12
Promotions - General 23
Rate 29
Rates - Busy Line Verification and Interrupt
Rates - Directory Assistance
Rates - Operator Services

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

ALPHABETICAL TABLE OF CONTENTS, (Cont'd)

SUBJECT

<u>SHEET</u>

Refunds and Credit for Service Outages 15
Refusal or Discontinuance by Company 18
Restoration of Service
Return Check Charge 32
Rules and Regulations 11
Taxes and Fees
Technical Terms
Telecommunications Relay Service
Terminal Equipment 21
Tests, Pilots, Promotional Campaigns 22
Timing of Calls
Undertaking of the Company 11
Use of Service

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting in an Increase to a Customer's Bill
- M Moved from another Tariff Location
- N New
- R Change Resulting in a Reduction to a Customer's Bill
- T Change in Text or Regulation but no Change in Rate or Charge

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- **B.** Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff pages in effect. Consult the check sheet for sheet currently in effect.
- **C. Paragraph Numbering Sequence** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I.
- **D. Check Sheets -** When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: October 31, 2001

ISSUED BY:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

The following abbreviations are used herein only for the purposes indicated below:

С.О.	-	Central Office
FCC	-	Federal Communications Commission
FPSC	-	Florida Public Service Commission
IXC	-	Interexchange Carrier
LATA	-	Local Access and Transport Area
LEC	-	Local Exchange Carrier
MTS	-	Message Telecommunications Service
PBX	-	Private Branch Exchange

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Refers to the Florida Public Service Commission.

Company - Resort Network Services LLC ("Resort"), unless otherwise indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid non-Premiere calling card or credit card.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

LEC - Local Exchange Company.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Resort - Used throughout this tariff to refer to Resort Network Services LLC unless otherwise clearly indicated by the context.

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Resort's services and facilities are furnished for communications originating and terminating within the State of Florida under terms of this tariff. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

Resort provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. Resort may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Resort services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by Resort within the state of Florida.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.3 Payment and Credit Regulations

2.3.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement.

All charges due by the Customer are payable to the Company or any billing agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the billing agency and subject to the rules of regulatory agencies, such as the Florida PSC. Any objections to billed charges must be reported to the Company or its billing agent within thirty (30) days. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.3 Payment and Credit Regulations, (Cont'd)

2.3.2 Deposits

The Company does not require a deposit from the Customer.

2.3.3 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.3.4 Taxes and Fees

- A. For Debit Card calls, state and local taxes are included in the stated rates in this tariff. For all other calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- **B.** To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

ISSUED: October 31, 2001

ISSUED BY:

EFFECTIVE:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.3 Payment and Credit Regulations, (Cont'd)

2.3.4 Taxes and Fees, (Cont'd.)

C. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.4 Refunds or Credits for Service Outages or Deficiencies

2.4.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. No credit is issued for outages less than 1/2 hour in duration. Credit for outages greater than 1/2 hour in duration is issued for fixed recurring monthly charges only. No credit is given for usage-sensitive charges. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd)

2.4.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.4.3 Liability

- A. The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- **B.** The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.4 Refunds or Credits for Service Outages or Deficiencies, (Cont'd)

2.4.3 Liability (Cont'd)

- С. The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- **D.** The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within thirty (30) days after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.5 Minimum Service Period

The minimum service period is one month (30 days).

2.6 Refusal or Discontinuance by Company

- 2.6.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. Resort will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.
- **2.6.2** Resort may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:
 - **A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
 - **B.** For use of telephone service for any purpose other than that described in the application.
 - **C.** For neglect or refusal to provide reasonable access to Resort or its agents for the purpose of inspection and maintenance of equipment owned by Resort or its agents.
 - **D.** For non-compliance with or violation of Commission regulation or rules and regulations on file with the Commission provided that suspension or termination of service shall not be made without five (5) working days written notice to the Customer.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.6 Refusal or Discontinuance by Company, (Cont'd)

2.6.2 (Cont'd)

- **E.** For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) working days written notice to the Customer. Such notice will be provided in a mailing separate from the customer's regular monthly bill for service.
- **F.** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Resort's equipment or service to others.
- **G.** Without notice in the event of tampering with the equipment or services owned by Resort or its agents.
- **H.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Resort may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.7 Limitations of Service

- 2.7.1 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.7.2 Resort reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- **2.7.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.7.4 Resort reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.8 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling Resort's Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.10 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.11 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law.

2.12 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.13 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve month period.

2.14 Restoration of Service

Restoration of service shall be accomplished in accordance with Florida PSC rules and regulations. There is no fee to restore service.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

2.15 **Promotions - General**

From time to time, the Company may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

2.16 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

Resort provides operator assisted services for communications originating and terminating within the State of Florida. The Company's services are available twenty-four (24) hours per day, seven (7) days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of Resort's services and network. No installation charges apply.

3.2 Minimum Call Completion Rate

Customers can expect a call completion rate of not less than ninety (90) percent during peak use periods for all Feature Group D Equal Access "1 plus" services. The call completion rate is calculated as the number of call completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- **3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- **3.3.3** Minimum call duration and additional increments for billing are specified in the description of each service.
- 3.3.4 No charges apply to incomplete calls.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

3.4 Directory Assistance

3.4.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

3.4.3 Directory Assistance Charge

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

3.5 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

3.5 Operator Services, (Cont'd)

- **3.5.1** Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- **3.5.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.
- **3.5.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.2.1.
- **3.5.4** The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.2.2.
- **3.5.5** With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.
- **3.5.6** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit eards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

3.5 Operator Services, (Cont'd)

3.5.7 The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

3.6 Busy Line Verification and Interrupt

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the Resort operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request.

Busy Line Interrupt (BLI) allows the Resort operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the Resort operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the Resort operator will offer to complete the call for the Customer initiating the interrupt request. An applicable service charge and applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 4 - RATES

4.1 Directory Assistance Charge

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

Directory Assistance, per Request \$0.75

4.2 Operator Services

4.2.1 Per Minute Usage Charges

The rate below applies in all rate periods. For billing purposes, calls are billed in full minute increments.

Rate per minute:

\$0.3000

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 4 - RATES

4.2 Operator Services, (Cont'd.)

4.2.2 Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

A. Per Call Service Charge

Customer Dialed Calling Card Station	: <u>LEC Ca</u>	ard Credit Card
Customer Dialed/Automated	\$1.75	\$1.75
Customer Dialed & Operator Assisted	\$1.75	\$1.75
Customer Dialed - Operator Must Assi	ist \$1.75	\$1.75
Operator Dialed Calling Card Station:	\$1.75	\$1.75
Operator Station (& real time): Collect	Automated \$1.75	Operator Assisted \$1.75
Billed to a Third Party	\$1.75	\$1.75

4.3 Busy Line Interrupt Charges

Busy Line Verification, per request	\$3.00
Busy Line Interrupt, per request	\$6.00

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 4.0 - RATES, (Cont'd)

4.4 Exemptions and Special Rates

4.4.1 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications devise for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to per call add-on charges for operator services when the call is placed by a method that would normally incur the per call charge.

4.4.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Resort will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

4.4.3 Telecommunications Relay Service Rates

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted to 60 percent off of the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

SECTION 4 - RATES, (Cont'd)

4.4 Exemptions and Special Rates

4.4.4 Directory Assistance

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

4.5 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

4.6 Return Check Charge

A return check charge of \$25 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50, \$30 if the face value does exceed \$50 but does not exceed \$300, \$40 if the face value exceeds \$300 or 5% of the value of the check, whichever is greater

ISSUED: October 31, 2001

ISSUED BY:

Clayton T. Oswald, President Resort Network Services LLC 484 SW Borland Road West Linn, Oregon 97068

Resort Network Services LLC

Exhibit III

Management Profiles

Resumes of Key Employees Resort Network Services LLC

Peter H. Farrell, CEO

Mr. Farrell has more than 18 years of successful leadership experience in the high-tech industry. Most recently, he was President of HY-TEK Controls Inc., a developer and manufacture of customer premises Line powered long distance network access routers and dialing equipment for the world wide long distance industry. Prior to becoming president of HY-TEK Controls Inc., Mr. Farrell was Chief Technology Officer for HY-TEK Controls Inc., where he was responsible for global research and development of the entire router and dialer line.

Mr. Farrell has spent more than fourteen years at HY-TEK Controls Inc., where he has been responsible for numerous product developments that have positioned HY-TEK Controls Inc. as the recognized industry leader in customer premises Line powered long distance network access routers and dialing equipment.

Clayton Oswald, President

Mr. Oswald brings 16 years of sales, marketing and business development management experience to Resort. For the past six years he has held senior management positions with various communications companies. Most recently, he was Vice President of Marketing for GRIC Communications, Inc. Mr. Oswald has also served as executive vice president at Intrine Communications, a Silicon Valley investment fund, where he was responsible for managing the due diligence team.

Prior to Intrine, he was Vice President of Sales and service at Citizens Telecommunications in Stamford, CT, where he managed more than 700 people with a \$25 million budget. Mr. Oswald's first 10 years were spent at MCI Telecommunications, Inc. Starting in sales management, he worked his way across multiple functions and finished his career there as director of product marketing in the Small Business segment. One of his accomplishments in this role was designing a very successful SoHo promotion campaign called "Proof Positive," for which MCI received national acclaim. Mr. Oswald graduated from California State University, Hayward with a B.S. in finance.

Resort Network Services LLC

Exhibit IV

Financial Statements

and other Financial Resources

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Resort Network Services LLC Balance Sheet September 30, 2001

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ASSETS

CURRENT ASSETS CASH	\$ 25,000.00			
TOTAL CURRENT ASSETS		\$ 25,000.00		
PROPERTY AND EQUIPMENT EQUIPMENT	\$962,000.00			
TOTAL PROPERTY AND EQUIPMENT		\$962,000.00		
OTHER ASSETS				
TOTAL OTHER ASSETS		0.00		
TOTAL ASSETS		\$987,000.00		
LIABILITIES AND CAPITAL				
CURRENT LIABILITIES				
TOTAL CURRENT LIABILITIES		0.00		
LONG-TERM LIABILITIES				
TOTAL LONG-TERM LIABILITIES		0.00		
TOTAL LIABILITIES		0.00		
CAPITAL CAPITAL STOCK ADDITIONAL PAID-IN CAPITAL NET INCOME	\$ 5,000.00 \$982,000.00 \$ 0.00			
TOTAL CAPITAL		\$987,000.00		
TOTAL LIABILITIES & CAPITAL		\$987,000.00		

RESORT NETWORK SERVICES LLC Projected Income Statement For the Year Ending December 31, 2002

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	•	Year to Date		
Revenues	•			
Network Revenue	\$	250,737.00	77.57	
Billable Service Revenue		16,500.00	5.10	
Environmental Revenue		6,930.00	2.14	
Voice Mail Revenue		49,057.00	15.18	
Total Revenues		323,224.00	100.00	
Cost of Sales				
Network Costs		84,375.00	26.10	
Total Cost of Sales		84,375.00	26.10	
Gross Profit		238,849.00	73.90	
Expenses				
Billing Expenses		25,074.00	7.76	
Lines Expense		3,600.00	1.11	
Payroll - Admin/LEC Support		60,000.00	18.56	
Payroll - Billing & Credit		36,000.00	11.14	
Payroll Taxes		10,560.00	3.27	
Travel		2,400.00	0.74	
Server Support		36,000.00	11.14	
Rent		18,000.00	5.57	
Utilities		2,400.00	0.74	
Software		6,000.00	1.86	
Legal & Accounting		14,000.00	4.33	
Supplies		1,200.00	0.37	
Miscellaneous		12,000.00	3.71	
Insurance		4,200.00	1.30	
Total Expenses		231,434.00	71.60	
Net Income	\$	7,415.00	2.29	

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TELEPHONE TRANSFER CREDIT					07/24 25	5,000.00

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