BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF SECOND STAFF RULE DEVELOPMENT WORKSHOP

TO

ALL INTERESTED PERSONS

RE: DOCKET NO. 010774-TP - PETITION OF THE CITIZENS OF THE STATE OF FLORIDA TO INITIATE RULEMAKING WHICH WILL REQUIRE TELEPHONE COMPANIES TO GIVE CUSTOMERS REASONABLE NOTICE BEFORE CUSTOMERS INCUR HIGHER CHARGES OR CHANGE IN SERVICES, AND ALLOW THEM TO EVALUATE OFFERS FOR SERVICE FROM COMPETING ALTERNATIVE PROVIDERS.

ISSUED: November 16, 2001

NOTICE is hereby given that the staff of the Florida Public Service Commission will conduct a second workshop on the above-referenced rule development proposal, to which all persons are invited, at the following time and place:

9:30 a.m., Tuesday, January 15, 2002 Room 180, Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida

The Notice of Proposed Rule Development and the preliminary rule text was published in the July 6, 2001, Florida Administrative Weekly, Volume 27, Number 27.

If you wish to comment but cannot attend the workshop, please submit your comments to: Samantha Cibula, Division of Appeals, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0852, (850) 413-6202. A copy of the agenda will be available after December 31, 2001.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at

14551 NOV 16 = FPSC-COLMICCIGH CLERK

DOCKET NO. 010774-TP NOTICE OF SECOND STAFF RULE DEVELOPMENT WORKSHOP PAGE 2

least 48 hours prior to the workshop. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771.

By Direction of the Florida Public Service Commission; this 16th day of November, 2001.

> BLANCA S. BAYÓ, Director Division of the Commission Clerk and Administrative Services

By: Kay Flynn, Chief

Bureau of Records and Hearing Services

(SEAL)

SMC

DOCKET NO. 010774-TP NOTICE OF SECOND STAFF RULE DEVELOPMENT WORKSHOP PAGE 3

The Florida Public Service Commission announces a second staff rule development workshop to be held in Docket No. 010774-TP, at the following time and place.

DATE AND TIME: Tuesday, January 15, 2002 - 9:30 a.m.

PLACE: Room 180, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL 32399-0862.

The Notice of Proposed Rule Development and the preliminary text of the rule was published in the July 6, 2001, Florida Administrative Weekly, Volume 27, Number 27.

A copy of the agenda may be obtained after December 31, 2001, from Samantha Cibula, Division of Appeals, Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6202.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771.