

Wholesale UNE
Non-recurring Study Model 4.3

Docket No. 990649-TP (B)
Order No. PSC-00-1486-PCO-TP


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Florida
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## Introduction

The Unbundled Network Element (UNE) Non-recurring (NRC) Study is filed in compliance with the Florida Public Service Commission's Order Number PSC-00-1486-PCO-TP for Docket Number 990649-TP (B). The UNE NRC Study accounts for the activities required to pre-order, order, provision and install products and services for Competitive Local Exchange Carriers (CLECs).

The cost team consisting of Verizon's cost managers and Subject Matter Experts (SMEs) worked in conjunction with Arthur Andersen LLP professionals to develop the NRC Study template, to identify the process flows for ordering, provisioning and installation, and to gather cost data. This cost study is a Verizon work product.

## UNE NRC Study Relationship to Other Cost Studies

The UNE NRC Study is one of Verizon's Wholesale Costs Study modules. There are four other modules: Resale NRC, Recurring Costs of Resale, Recurring Costs of UNEs, and the Expanded Interconnection Services (EIS) (collocation recurring and non-recurring) Costs. Though these costs are interrelated, they are not duplicative. Verizon has diligently reviewed all inputs to each of these modules to ensure that there are no incidents of double-counting costs.

Verizon also has recurring and non-recurring study modules for its Retail and Access products and services. To determine costs for certain UNEs where no ordering, provisioning, or installation data were available, the cost team used analogous retail or access services as proxies for the UNEs.

## UNE Non-recurring Study Structure

The UNE Non-recurring Study is divided into three main sections, the summary, the section summary, and the appendix section. A description of these sections is as follows:

## Summary

- Tab 1 - Summary - Includes a narrative detailing the overall design and methodology of the study, the rate development exhibits, which consolidate the section summary totals from the Tab 2 through 5 exhibits, and the study acronym glossary.


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## Section Summary

- Tab 2 - Ordering - Contains a narrative detailing the ordering processes and study methodology as well as the ordering cost summary exhibit.
- Tab 3 - Provisioning - Includes a narrative detailing the provisioning processes and study methodology as well as the provisioning cost summary exhibit.
- Tab 4-Field Work - Consists of a narrative detailing the installation processes (central office and field work) study methodology as well as the central office and field work summary exhibit.
- Tab 5-OSS - Contains the narrative describing the Operating Support Systems (OSS) study methodology for the OSS project (Transition) costs, and OSS ongoing processing (Transaction-specific) cost.
- Tab 6-Custom Routing - Consists of a statement on the treatment of custom routing of operator and directory assistance services.


## Appendix

- Tab A1 - Ordering - Details the individual work sample studies, time study results, and minute per order development for the ordering function by various order types. The NMC shared fixed costs and the annual charge factors are developed in this section.
- Tab A2 - Provisioning - Details the costs incurred to complete provisioning activities, including weighted minutes per occurrence and a probability of occurrence, for each of the UNE products by order type.
- Tab A3 - Field Work - Details the costs incurred to complete the central office and field work activities required for the various types of UNEs.
- Tab A4-OSS - Comprises a list of OSS project names, a description of each project, the detail of costs for each OSS project, and the ongoing costs for each OSS system for the study year.
- Tab A5 - LLRs - Contains tables of the Loaded Labor Rates used in the Ordering, Provisioning, and Field Work sections of the NRC study.


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## Study Navigation

The following techniques are designed to facilitate user navigation through Verizon's Wholesale Non-recurring Study:

- Hyperlinks - Hyperlinks, similar to those used in Web browsers, are an integral part of each table of contents in the study. Users can click on a specific hyperlink to quickly jump to the corresponding section of the study. Moreover, by activating the Microsoft Excel "Web" toolbar, users can access functions such as the "back" and "forward" arrows in order to navigate within the study. (To show the "Web" toolbar, select the "View Toolbars" menu option in Excel.)
- Page Numbers - Study pages are numbered in such a manner as to make it easy for users to identify their location within the study. For example, the footer at the bottom left-hand corner of page 15 of Summary Section 2 reads as follows: Section 2 - Page 15. Similarly, page 40 of Appendix Section 4 is shown as Section A4 - Page 40 , with the " $A$ " signifying the appendix section.

In addition, there are unique page identifiers for the different exhibits that collectively make up the study. The exhibit names are displayed in the lower right-hand corner of the page, unlike the aforementioned section summaries and appendices page numbers, which are located in the lower left-hand corner. The study exhibits have unique two- or three-character names, with multiple pages of the same exhibit having hyphenated numbers as part of the name (e.g. AAOC-1, AAOC-2, etc.)

Finally, by looking at the first letter of the exhibit name, users can quickly ascertain whether they are viewing the Summary of Rates, the Appendix, or the Section Summaries. All exhibits in the Rates section have four-character names beginning with the letter " $R$ ". All exhibits in the Appendix begin with the letter " A " and have four characters in the exhibit name. Exhibits in the Section Summaries do not begin with letters " R " or " A ", and may have either three or four characters in the exhibit name.

- Source and Destination Columns - With the exception of the rate summary, the spreadsheets in the study have both a source and a destination column. The source indicates where or how a specific figure was derived, while the destination shows which exhibit(s) a given value is feeding. With respect to the source column, if all of the values in a column are derived from the same source, that source would be indicated in the column header (EX: C=AJSS-2). If the source for a value is the result of the calculation of two or more values from

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different columns, the column header will show the calculation ( $E X: D=C / A$ ). Likewise, the source may refer to a note ( $E X$ : $F=$ Note 3), with the Note containing explanatory text. When the source column refers to the Source (EX: $A=$ Source) --users should refer to notes or exhibits shown in the Source column.

When dealing with sources and destinations in the study, the rule of thumb is that a value will typically reflect a single source - but that same value may have multiple destinations. For example, the probability of occurrence for a specific activity might have been obtained from Headquarters Staff Support and shown to be $100 \%$. In this case, the Headquarters Staff Support would be referenced by a note in the source column, and would represent the single source for this value. However, the $100 \%$ could be relevant to several different activities and feed multiple destinations.

The destination column shows the exhibit(s) that are dependent upon the result(s) of the current study page. Because a value sometimes feeds more destinations than there is room to show in the destination column, an exhibit range might be used instead. For example, if the value is used by six pages out of a twenty page exhibit, then the destination column might reference an exhibit with a range such as AOIS-1..AOIS-20. Finally, all values with a corresponding destination appear in bold text.

## Study Methodology

The Ordering and Service Connections were developed from work sampling studies, time-and-motion studies, and estimates from Subject Matter Experts (SMEs). The most current Loaded Labor Rates for each of the workgroups was used.

The NRC rates reflect the cost of the set of activities required to pre-order, order, provision, and install a service in response to a specific Local Service Request (LSR) or Access Service Request (ASR) placed by a CLEC customer. The charge is non-recurring in that the constituent costs are encountered only once, at the time a service is activated, modified, or discontinued in response to a CLEC request.

The NRCs vary in response to the type of order and the type of product or service that is requested. In addition, the costs assume enhancements to Verizon's systems and databases resulting in increased mechanization. The standard nonrecurring cost calculation is Cost $=$ Activity Time $x$ Task Probability $x$ Labor Rate.

## Service Classifications

NRC rate elements are classified into three major service classifications: Local Wholesale, Network Wholesale, and Miscellaneous Charges. Definitions of these service classifications are as follows:

- Local Wholesale - The sale of unbundled network elements such as loops, ports, common switching and common transport (separately or combined) to either a competitive local exchange carrier (CLEC) or a data local exchange carrier (DLEC). The product or product groups included in Local Wholesale services are Loops, Ports, UNE-Ps, Subloops, Line Sharing, Loop Conditioning, and Interim Number Portability (INP).
- Network Wholesale - The sale of unbundled network elements that apply to access services, such as common and dedicated switching and common and dedicated transport (either separately or combined) to either a CLEC or DLEC. The product or product groups included in Network Wholesale services are Dark Fiber, Dedicated Transport, Signaling System Seven (SS7), and Enhanced Extended Links (EELs).
- Miscellaneous Charges - Other services that the CLEC may need when processing an LSR. Miscellaneous Charges include charges for Coordinated Conversions, Expedites, Customer Record Search, and CLEC Account Establishment.


## Standard Rate Structure

Within each UNE category, there are typically five standard rate elements that vary in cost depending on the type of order placed by the CLEC. Note that each order type is not applicable to every service, and some services are segregated using their own unique nomenclature. The standard order types (rate elements) are Initial, Subsequent, Changeover As Is, and Changeover As Specified. Disconnect order costs are normally included in the Initial order rate unless otherwise directed by state PUCs.

- Initial - New orders that establish service for the first time (new installations and initial conversions) or add additional lines at an existing CLEC customer's location.
- Subsequent - Represents a CLEC request to change to an existing service:


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- Subsequent Port Feature - Represents a request to change a feature(s) on an existing Port service, e.g. ISDN-BRI change.
- Subsequent Line Feature - Represents a request to change a feature(s) on an existing line, e.g. UNE-Platform (UNE-P) change.
- Subsequent Switch Feature Group - Represents a request to change a switch feature group, e.g., CentraNet change.
- Subsequent CO Connection - Represents a request to change a connection within a central office (CO), e.g., jumper change.
- Subsequent Facility Connection - Represents a request to change a connection to a facility in the outside plant network, e.g., subloop jumper change.
- Changeover - A Changeover order type is applicable when the CLEC requests conversion of existing services, e.g. Retail to UNE-P and Resale to UNE-P. When the service is migrated from Retail or Resale to UNE-P, Verizon must change the switch translations to measured service.
- Changeover As Is - Represents a CLEC's request to change an existing end user service from Verizon to CLEC provided, while maintaining the same service/features.
- Changeover As Specified - Represents a CLEC's request to change an existing end user service from Verizon to CLEC provided, while adding or deleting existing features.


## Rate Elements for Ordering and Service Connection

Each rate element has a separate NRC for Ordering and Service Connection.

- Ordering Rates - Ordering charges vary depending upon the method the CLEC uses to transmit the LSR/ASR to Verizon. Ordering charges represent the process by which an LSR/ASR is received and a service order is created. The two types of ordering charges are Manual and Semi-Mechanized. Ordering charges are applied on a per customer per location basis and are limited to the same type of network element. For instance, if five loops and five ports are ordered by the CLEC to be provided to a single end user customer at one physical location, two separate LSRs are required and two initial ordering charges will apply since loops and ports are separate elements.
- Service Connection Rates - The rate elements for Service Connection include costs for provisioning, central office and field work activities associated with an LSR or ASR.
- Central Office Activity - Activities to install, change, and disconnect UNEs/UNE-Ps in the central office (host offices as well as remote offices).

Central office activities include running/breaking jumpers on the Main Distribution Frame (MDF), Intermediate Distribution Frames (IDFs), and Tie-Cable Frames.

- Field Work - Any activity with respect to outside plant (the facilities between the central office and the customer's premises). Field installation work includes any cross-connect activity at the Feeder/Distribution Interface (FDI), cross connect box, pedestal or pole, and Network Interface Device (NID).

In addition, the NRCs for Local Wholesale Service Connection apply on an initial unit/additional unit basis. Units vary depending on the service (i.e. loops, ports, etc.). NRCs for Network Wholesale Service Connection are applied on a per-order basis. In those circumstances, the Additional Unit column does not apply.

- Initial - encompasses the costs for Provisioning, Central Office and Field Installation for the initial line included on a LSR.
- Additional - encompasses the incremental costs for Provisioning, Central Office and Field Installation for each additional line included on the LSR for the same service at the same customer location.


## Rate Categories for Ordering and Service Connection

Verizon's UNEs fall into four categories: Exchange - Basic, Exchange - Complex, Advanced/Special - Basic, and Advanced/Special -Complex. Each of these groupings has a distinct provisioning process and associated non-recurring costs. For each category, Verizon has costed the activities required to pre-order, order, provision, and install the UNEs

There are two fundamental distinctions between the UNE categories. The first distinction is whether or not a service requires design/engineering. The Exchange services provisioning activities can include facility assignment, switch translations (if required), routing instructions and service arrangements, but do not require design or engineering. For Exchange Basic services provisioning work is only required when for switch updates and to handle system fall-out requiring manual assignment. Exchange Complex services require manual provisioning.

However, the Special/Advanced services are designed/engineered products or services with variables specific to the order placed by the CLEC. Advanced products provisioning activities include facility assignment, switch translations, design/engineering, and Plant Control Office (PCO) activities such as scheduling

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circuit testing, and order completions. The Special/Advanced services also require Circuit / Design Layout Reports (CLR/DLR).

The second distinction is between Basic and Complex services. Basic services can be provisioned using standard network components maintained in inventory, without specialized instructions for switch translations, routing, and service arrangements. The Complex services require special instructions for the provisioning of the service to meet the customer's needs. Verizon uses a Data Gathering Form (DGF) to record and organize these instructions for translations and service arrangements.

## Inclusion of NMC and OSS costs in NRC Rates

In addition to the development of NRC rates described above, the rates also reflect the inclusion of applicable NMC costs. The NMC (National Market Centers) costs are applied to all classes of NRC rate elements with the exception of Dark Fiber, Loop Conditioning, Dedicated Transport, SS7, EELs and Hot-cut Coordinated Conversions. The NMC costs are not applied to the Loop Conditioning nor Hot Cut Coordinated Conversion rate elements.

OSS costs are not included in rate element development at this time. Florida OSS costs will be addressed in a separate proceeding.

The NMC costs, when applied to the elements, are applied to the ordering component of the element and will be applied to both the $100 \%$ Manual, as well as the Semi-mechanized ordering. The Provisioning portion of the elements will not have these costs applied to it.

The rate elements with the NMC costs applied reflect an additional $\$ 4.47$ per rate element added. The NMC cost of $\$ 4.47$ per rate element is derived by dividing the NMC Shared/Fixed Cost total of $\$ 18,648,430$ by a projected annual average (20012005) order volume of $4,169,761$.

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## Weighting Factors

Weighting factors are utilized in the NRC study to either combine cost elements or allocate cost elements for rate development purposes.

- Cost Combining - A percentage of each cost element is added to another percentage of a cost element to develop a rate, e.g., Bridged Tap Removal.
- Cost Allocation - A percentage of certain cost elements is added to another cost element, e.g., NMC costs.


## Cost Development

UNE NRCs were developed using the following methods of data collection:

- Work sampling and SME estimates for the National Market Center (NMC) ordering activities;
- Time and motion studies for the National Accounts Customer Center (NACC) and National Order/Referral Entry Center (NOREC);
- Time and motion studies, SME inputs and database reports for the provisioning activities;
- Time and motion studies for Central Office Installation activities, and/or;
- Database reports and time and motion studies for Field Work activities.

The SMEs and cost team collected activity times and determined task probabilities. Using the most current Loaded Labor Rates, the cost team then calculated the costs for each type of UNE order using the standard non-recurring cost calculation

- Cost $=$ Activity Time $x$ Probability $x$ Labor Rate.


## Ordering Modes

The SMEs and cost team identified planned and approved changes in Operations Support Systems (OSS) that would impact the process in each of Verizon's workgroups. OSS enhancements increase mechanization/flow through thus reducing the level of manual activity associated with certain types of orders.

- Manual Order
- LSR - CLEC faxes a UNE LSR to Verizon. The Verizon service representative reviews the fax to ensure all information is complete and
accurate. If there is an error, or missing information, the representative contacts the CLEC for the correction. The service representative then inputs all LSR information into the Secured Integrated Gateway System (SIGS) and provides Firm Order Confirmation (FOC) to the CLEC. The LSR then follows the same process as a semi-mechanized order.
- ASR - CLEC faxes a UNE ASR to Verizon, the service representative reviews the hardcopy ASR to ensure all information is complete and accurate. If there are errors, or missing information, the representative contacts the CLEC for the correction. The service representative then inputs information into the Exchange Access Control \& Tracking System (EXACT). The ASR then follows the same process as a semi-mechanized order.
- Semi-mechanized
- LSR - CLEC transmits the UNE LSR electronically. Verizon's Front-end edits will identify errors and return error information electronically to the CLEC. Once through the front-end edits, the order is distributed to a Verizon service representative who inputs the order into the National Order Collection Vehicle (NOCV.)
- ASR - CLEC transmits the UNE ASR electronically. When the ASR arrives, certain screens have already been populated by the CLEC; the service representative then populates the remainder of the screens. The EXACT portion of the EXACT/TUF (Exchange Access Control And Tracking/Translator to USOCS and FIDS) system captures all the features and elements of the service requested by the CLEC including table-driven critical dates. The order is automatically edited by EXACT and the service representative corrects the errors as requested.


## Cost Element Structure

There are five UNE order types typically utilized to develop non-recurring costs. Following are descriptions of each order type:

- New - a New order for Local Wholesale Service establishes a product or service for the first time or adds additional lines or telephone numbers at an existing CLEC customer's location.
- Change - a Change order applies when the CLEC requests changes in central office switch features for an existing local wholesale service; this can be either a "Change Feature" or a "Change Switch Feature Group" type order. A Change order also applies when the CLEC requests a change in Central Office


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Connection - the cross-connect between the CLEC's cage terminal block and Verizon's terminal block(s) on the Main Distribution Frame (MDF) or changes in the field related to a subloop element.

- Disconnect - a Disconnect order for Local Wholesale Service applies when the CLEC requests that all or a portion of a local wholesale product or service be removed.
- Record - a Record order applies when the CLEC changes existing service records without changing the product or service itself. An example of a Record order is a change of the billing address.
- Migration - a Migration order type is applicable when the CLEC requests conversion of existing services: Retail to UNE-P and Resale to UNE-P. When the service is migrated from Retail or Resale to the UNE-P, Verizon must change the switch translations to measured service.
- Migration As Is: An existing end user customer changes service from Verizon to a CLEC, or from a CLEC to another CLEC, and the end user keeps the same service. This type order requires only the ordering function and APC provisioning; it does not require central office, or field work activities. "Migration As Is" is applicable to Exchange Basic and Exchange Complex products.
- Migration As Is + or -: The end-user requests to add or delete a vertical feature from existing service. The must electronically update the central office switch with the requested feature change.
- Migration As Specified: The end-user converts an existing Verizon retail services (at a single location) or another CLEC's services to UNEs provided by a CLEC. The CLEC specifies the services and service arrangements to be migrated.


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## UNE Category Table

The table below shows each category and its associated UNEs:


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## Local Wholesale Product/Service Descriptions

## Unbundled Loops

Unbundled loops extend from a Verizon central office to the demarcation point at an end user's premises.

## Exchange Basic

- 2-wire Voice Grade Loop is a voice frequency transmission facility suitable for the transport of analog voice signals between approximately 300 Hz to 3000 Hz , with line loss levels not to exceed 8.5 dB . A 2-wire Analog Loop may include load coils and bridged taps, as well as carrier derived facility components such as pair gain applications and loop concentrators and/or loop multiplexers.
- Note: Verizon does not guarantee data modem speeds on either 2-wire or 4wire Analog Loops.


## Exchange Complex Non-Digital

- Costs are identical to Exchange Basic.


## Exchange Complex Digital

- Costs are identical to Exchange Basic.


## Advanced/Special Basic

- 4-wire Voice Grade Loop is a voice frequency transmission facility suitable for the transport of analog voice signals between approximately 300 Hz to 3000 Hz , with line loss levels not to exceed 8.5 dB . The service will operate with one of the following signaling types that may be specified when the service is ordered: Loop-start, ground-start, loop-reverse-battery, duplex, and no signaling.
- 2-wire Digital Loop is a 2-wire transmission facility capable of transmitting digital signals up to 160 Kbps with no greater line loss than 38 dB end-toend measured at 40 kHz without loop repeaters. Depending on loop makeup and length, midspan repeaters may be required; in which case line loss levels will be no greater than 76 dB at 40 kHz . In addition, a 2-wire Unbundled Digital Loop, dependent upon loop make-up, may be configured to support Enhanced Copper Technologies (ECTs) such as ADSL. When configured in this manner, these loops must be provisioned


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over copper facilities that contain no load coils and minimum allowable bridged taps. Loop Conditioning rates are in addition to loop ordering and service connection rates.

- 4-wire Digital Loop is a 4-wire copper facility suitable for the transport of digital signaling. A 4 -wire Digital Loop may be used by a CLEC to provision services such as ISDN PRI or HDSL. The 4 -wire digital UNE is not available where Verizon has provisioned its local network utilizing Digital Line Concentrators (DLCs), Verizon does not supply the electronics associated with these service types.


## Advanced/Special Complex Digital

- DS1 Loop is a transmission facility that provides connectivity from the serving central office termination point to the network interface device located at the end user's premises. A DS1 Loop will support a digital transmission of 1.544 Mbps . A DS1 Unbundled Loop includes the necessary electronics to provide DS1 transmission rate. DS1 Unbundled Loop will be provided only when the electronics necessary to provide DS1 functionality are currently available for the specific loop requested.
- DS3 Loop is a transmission facility that provides connectivity from the serving central office DS3 termination point (typically a DS3 patch panel) to the network interface device located at the end user's premises. A DS3 will provide for 45 Mbps digital transmission channels. A DS3 Unbundled Loop offers a CLEC the ability to provision the equivalent of 28 DS1s or 672 DS0s (basic 64 Kbps digital channels). A DS3 Unbundled Loop includes the necessary electronics to provide the DS3 transmission rate. DS3 Unbundled Loops will be provided only when the electronics necessary to provide the DS3 functionality are currently available for the specific loop being requested.


## Unbundled Ports

A port provides for the Connection of individual loops to the switching components of Verizon's network. In general, a port is a line card and associated peripheral equipment in a Verizon end office switch which serves as the hardware termination for the end-user's Exchange Service on that switch, generates dial tone, and provides the end-user access to the public switched telecommunications network. Each line-side port is typically associated with one telephone number, which serves as the end- user's network address.

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## Exchange Basic

- Basic Analog Line Side Port is a line side switch connection employed to provide basic residential and business type Exchange Service.


## Exchange Complex Non-digital

- CentraNet Line Side Port is a line side switch connection employed to provide CentraNet type services.


## Exchange Complex Digital

- ISDN BRI Digital Line Side Port is a Basic Rate Interface (BRI) line side switch connection employed to provide ISDN BRI Exchange service.

A Port provides access to local switching which provides the basic switching functions to originate, route and terminate traffic, and any signaling required to complete a call.

Vertical features are optional services provided through software programming in the switch, which can be added on a per-feature basis with applicable costs.

## Advanced/Special Complex

- ISDN PRI Digital Trunk Side Port is a Primary Rate Interface (PRI) trunk side switch connection employed to provide ISDN PRI services.
- DS1 Digital Trunk Side Port is a trunk side switch connection employed to provide the equivalent of 24 analog ports (DID/DOD).


## Interim Number Portability (INP)

INP is available to CLECs in specific Central Offices to allow former Verizon customers to maintain their existing telephone number. INP is applicable when the customer is served exclusively on the CLEC's facilities or where the CLEC serves the customer with its own switch but uses an Unbundled Loop obtained from Verizon .

## Subloop Unbundling

## Exchange Basic

All Unbundled Subloops are classified as Exchange Basic.
Unbundled Subloop Feeder is a transmission path that extends from the MDF located in a Verizon central office to the FDI, or its functional equivalent, at a Verizon cross-connect box. Unbundled Subloop feeder can be configured as:

- 2 -Wire Feeder is a 2-wire transmission path that may include load coils, bridged taps. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).
- 4-Wire Feeder is a 4-wire transmission path that may include load coils, bridged taps. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).

Unbundled Subloop Distribution is a transmission path that extends from the Feeder Distribution Interface (FDI), or its functional equivalent, at a Verizon cross-connect box, tc an end user customer premises. The NID at the end user premises is included with this subloop element. Unbundled Subloop distribution can be configured as:

- 2 -Wire Distribution is a 2-wire transmission path that may include load coils, bridged tap. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).
- 4-Wire Distribution is a 4-wire transmission path that may include load coils, bridged taps. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).
- Unbundled Customer Serving Terminal (drop) extends from a terminal, such as a pole or pedestal, to the end user premises and includes the NID.

Line Sharing - Not included in this filing

## Loop Conditioning

## Exchange Complex

Loop Conditioning is the process of removing Load Coil(s) and/or Bridged Tap(s) from an existing or vacant analog service or pair in order to allow both analog and digital transmission signals, over the same facility. Typically, Loop Conditioning is provided in association with Line Sharing.

Verizon developed costs to remove one or multiple Bridged Tap(s) and/or Load Coil(s). Costs are reflected on per cable pair basis as "One Occurrence" or "Multiple Occurrences" for Bridged Tap removal and combinations of Bridged Tap and Load Coil removal. Separate costs have been developed for Load Coil removal only, without any Bridged Tap removal.

## Line and Station Transfer (LST)

## Exchange Complex

LST is to be applied when copper facilities can be freed up in order to satisfy a CLEC's request for a copper based technology. Line and Station Transfers "are not ordered by the CLEC", rather, Verizon determines whether to perform this type of a facility modification when attempting to provision a pre-qualified facility for xDSL. Line and Station Transfers can involve the "swapping of customer from a DLC to spare copper". It may also involved "the rearrangement of an existing Verizon customer off a copper facility and onto a fiber supported DLC in order to free up the copper facility for a CLEC" who needs the loop for an xDSL offering. Line and Station Transfers are not replacements for loop conditioning requests (the removal of load coils and/or bridged taps). Line and Station Transfers are applicable only to customers being served by DLC's.

## UNE-P

Unbundled Network Element Platforms are combinations of Unbundled Ports, Unbundled Shared Transport, and Unbundled Loops. These platforms provide CLECs with residential and business local exchange service capability.

## Exchange Basic

- UNE Basic Analog Voice Grade Platform consists of the following components:

> 2-Wire Analog Loop

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Basic Analog Line Side Port
Shared Transport

## Exchange Complex Non-digital

- UNE CentraNet Platform consists of the following components:

2-Wire Analog Loop
CentraNet Port
Shared Transport

## Exchange Complex Digital

- UNE ISDN BRI Platform consists of the following components:

2-Wire Analog Loop (Digital capable with no load coils and bridged taps)
ISDN BRI Digital Line Side Port
Shared Transport
Advanced/Special Complex

- ISDN PRI Platform consists of the following components:

DS1 Loop
ISDN PRI Digital Trunk Side Port
Shared Transport

- DS1 Platform consists of the following components:

DS1 Loop
DS1 Digital Trunk Side Port
Shared Transport

## Coordinated Conversion

A Coordinated Conversion may be requested by the CLEC for Exchange - Basic and Complex UNEs to establish a specific appointment for the completion of the service order. Verizon contacts the CLEC for authorization to proceed prior to beginning work on the order, and after work is complete. This service includes only the additional costs caused by the Coordinated Conversion and is in addition to the cost of the underlying LSR. The cost is on a per order basis.

The NRC study develops costs for three steps required for a coordinated conversion:

Process 1 - identifies the costs for the NMC service representative's time to contact the provisioning group to establish the time of the conversion and to set the appointment.

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Process 2 - identifies the incremental costs of Assignment Provisioning Center (APC) personnel and Central Office Technician(s) to coordinate and cut the ordered UNEs in conjunction with any outside plant work at the scheduled appointment time. The "standard interval" for this process is 15 minutes. There is an "additional interval" cost that applies for each 15 minutes beyond the standard interval.

Process 3 - identifies the costs of the field technician to coordinate and cut the ordered UNEs in conjunction with the central office and APC personnel at the scheduled appointment time. The "standard interval" for this process is 15 minutes. There is an "additional interval" cost that applies to each 15 minute interval beyond the standard interval.

## Hot Cut Coordinated Conversion

This service is the same as the Coordinated Conversion mentioned above with the added feature that the CLEC, the Verizon coordinator and the Verizon technicians remain on a conference call for the duration of the service order completion process. Each step of the process is completed sequentially following authorization from the CLEC. Because there is no way for Verizon to estimate or control the amount of time required for a Hot Cut Coorcinated Conversion, the cost developed is for a one-hour conversion. The additional interval cost will be incurred for each 15 minute interval beyond the standard interval.

## Expedite

An Expedite refers to a request by a CLEC to advance the completion of the service order earlier than the next standard Due Date that is normally available. Instead of relying on the automated system for work schedule, an Expedite requires a manual appointment setting process in which NMC personnel must contact the Division Resource Management group to determine if the earlier completion interval is feasible. In addition to the costs shown in this study, overtime charges may apply if the work is performed outside of normal installation work time periods.

## Other Services

In addition to the UNE costs, Verizon provides costs for other services the CLEC may require. These services are:

## Pre-ordering

Pre-ordering is an element of the ordering cost. A CLEC may pre-order service by fax or by sending the order electronically. Either the CLEC or NMC establish a "shell" order via SIGS. The CLEC may reserve a telephone number, verify an address as one in Verizon's territory, determine available services in central offices, etc.. The CLEC may also reserve a due date. If a valid LSR is not received from the CLEC within 24 hours the telephone number is released and the due date is canceled. Pre-ordering costs are applied on a per order basis to the manual (received via fascimile) pre-ordering activities; semimechanized (received electronically) pre-orders are not charged.

## Record Order

Record orders change information, such as billing address, on a customers service record. The NMC enters the information into NOCV as a change order. The customer account is updated and the order is completed. (No provisioning is required or permitted on a record order.)

## Customer Service Record Search

A CLEC may request Verizon to provide a manual Customer Service Record (CSR) to obtain information about a potential customer's existing Verizon services. The NMC processes the request and returns the information to the CLEC. (If the CLEC performs a CSR search electronically via the Web-based Interactive Service Environment (WISE), there is no non-recurring cost.)

## CLEC Account Establishment

Verizon establishes the CLEC account in each state requested by the CLEC. The NMC receives the CLEC profile from the CLEC's account manager, reviews it for completeness, and then enters the CLEC profile information and creates summary bill masters in NOCV. Once the CLEC account has been established for a state, the CLEC may submit an LSR for processing

## Network Wholesale Product/Service Descriptions

## Dark Fiber

Dark Fiber is unused fiber optic cable connecting two points within Verizon's network. It is considered "dark" because it does not have electronics (i.e., terminating multiplexing equipment, electronic-to-optic conversion equipment, etc.) on either end of the fiber segment. The CLEC provides electronics equipment and signals on the fiber to make it "lit."

## Advanced/Special Complex

- Dark Fiber Pre-ordering: Verizon developed costs for pre-ordering activity for Dark Fiber. These activities are the assessment and evaluation of Dark Fiber availability on a specific network segment. Verizon's Network Design group determines Dark Fiber availability for interoffice facilities, while the Access Design group determines availability for the local loop.
- Dark Fiber - Interoffice Dedicated Transport(IDT): An unused fiber strand that exists at the fiber splice box, or functional equivalent, located within the central office. Unbundled Dark Fiber - IDT is ordered by CLECs via the ASR process. The service order intervals mirror those for the Dedicated Non-switched Transport UNE, and billing is processed by the Carrier Access Billing System (CABS).
- Dark Fiber -Unbundled Loop: An unused fiber strand that exists between the fiber splice box, or functional equivalent, located within the central office, and the fiber splice box or patch panel located within a customer's premises. Unbundled Dark Fiber - Local Loop will be ordered by CLECs via the ASR process. The service order intervals mirror those for existing UNE Unbundled Loop products and billing is processed through CABS.
- Dark Fiber - Subloop Feeder: An unused fiber strand that exists between ths fiber splice box, or functional equivalent, located within the central office, and the fiber splice box or patch panel at the Verizon Remote Hut/DLC/CEV or accessible terminal. Unbundled Dark Fiber - Subloop Feeder will be ordered by CLECs via the ASR process. The service order intervals mirror those for existing UNE subloop products, and billing is processed through CABS.
- Dark Fiber - Subloop Distribution: An unused fiber strand that exists between the fiber splice box or patch panel located at the Verizon Remote Hut/DLC, and the fiber splice box or patch panel located at the customer's premises. Unbundled Dark Fiber - Subloop Distribution will be ordered by CLECs via the ASR process. The service order intervals mirror those for existing UNE subloop products, and billing is processed through CABS.


## Entrance Facilities

Entrance facilities provide a dedicated facility between a CLEC and Verizon's end office. Entrance Facilities may be HiCap (DS1 or DS3) or lower capacity facilities (DS0).

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## Interoffice Dedicated Transport (IDT)

Unbundled IDT is the transport facility associated with point-to-point dedicated circuits (special circuits) between Verizon serving wire centers (SWC). UNE IDT includes facilities to transport the circuit between the two Verizon SWCs and the equipment required to terminate the inter-office facility (IOF) within each of these Verizon SWCs.

## CLEC Dedicated Transport (CDT)

CDT is the dedicated transport facility connecting the Verizon SWC to the CLEC's central office location. UNE CDT includes the equipment required to terminate the transport within the CLEC's central office location and within the Verizon SWC. UNE CDT also includes the transport facility between the two locations, but extends no further into Verizon's network than the SWC. The termination of the service at the Verizon SWC is at a DSX (DS3, DS1) or term block (DSO).

## Signaling System 7 (SS7)

Verizon's SS7 network uses signaling links to transmit routing messages between switches, and between switches and call-related databases. The signaling network includes a link that transmits signaling information in packets from the local switch to a signaling transfer point (STP). The link terminates on an STP port. The STP processes information contained in the packets and will:

- Route the call to the terminating end office and establish a call path on the voice network between the switches.
- Query a call-related database that returns customer information or call routing instructions to the switch.

Verizon has unbundled its signaling network. The following cost elements are included in this study:

- SS7 Links: A Links from end offices to STPs; B Links between STPs; and D Links between STPs.
- STP Port Termination: Signal Transfer Point (STP) is a signaling point that transfers signaling messages from one link to another.

The signaling link provides a dedicated transmission path to connect the CLEC location to Verizon's STP. The links are provided in:

- 56 Kbps digital by Dedicated Switched Access Lines (DSALs)
- DS1 formats by Dedicated Switched Access Transport (DSAT).

The 56 Kbps format provides connection to one port at the STP; the DS1 format provides an equivalence of 2456 Kbps facilities for connection of up to 24 ports at the STP.

## Enhanced Extended Link (EEL)

EEL is a combination of dedicated transport, multiplexing (when required), and unbundled loops. Multiplexing is the division of two or more channels into one single channel for transmission over the telecommunications network. The NRC rates are for costs based on the multiplexing of DS-3 to DS-1 signaling. The multiplexing costs reflect the labor cost for a central office technician to install jumpers on the DSX panel. EELs do not require a collocation arrangement at each end office. The interoffice dedicated transport (IDT) and multiplexer, either DS3 or DS1 may be combined with loops, either DS3, DS1, 2 or 4 -wire loops. EEL combinations may also be comprised of DS3 IDT with a DS3 loop, DS1 IDT with a DS1 loop, or voice grade transport with a voice grade loop.

## Call-related Databases

Call-related databases are used in the signaling network for billing and collection, or for the transmission, routing, or other provision of telecommunications service. Access to Verizon's call-related databases, such as Line Information Database (LIDB) and Toll-free Calling Database, is provided through the physical Connection at the STP.

## Advanced Intelligent Network (AIN) Platform and Architecture

Unbundled AIN is a product offering that allows the CLEC to take advantage of Verizon's AIN infrastructure in order to provide AIN services to end users. Due to the complexity and number of options for AIN platform, the CLEC must submit a bona fide request (BFR) for unbundled AIN elements; there are no NRCs for AIN platform included in this study.

## OSS UNE

Verizon provides costs for interfaces with, and use of, its OSS. Verizon has identified two types of costs associated with OSS - Transition Costs and Transaction-specific Costs. Transition costs are the costs to upgrade existing OSS and the start-up costs to establish mechanized interfaces. These infrastructure changes were required to make Verizon's OSS accessible to the CLECs. The transition costs include the one-time expenses to upgrade the five categories of OSS: pre-order, order, provisioning, repair/maintenance, and billing.

Transaction-specific costs are the costs incurred each time a CLEC places an order; these are the on-going OSS costs to process an LSR or ASR. These costs pertain to the non-recurring systems for pre-order, ordering, and provisioning.

The development of OSS UNE costs is described in Tab 5-OSS. OSS costs are not included in rate element development at this time. Florida OSS costs will be addressed in a separate proceeding.

## Custom Routing of Operator and Directory Assistance Service

Custom Routing provides the capability for routing of calls originating from CLEC lines to dedicated operator assisted or directory assisted trunk groups and the operator platform designated by the CLEC. A bona fide request (BFR) submitted after completion of an Inter-Connection Agreement is required for ordering of Custom Routing Service. NRCs for Custom Routing are for systems modifications, additional switch memory and labor costs for switch programming.

## Verizon - Florida

## Unbundled Network Element (UNE) Non-Recurrin Study

| ACRONYM | DEFINITION |
| :---: | :---: |
| AAIS | Assignment, Activation and Inventory Services System. |
| ACG | Access Carrier Gateway |
| ACO | Area Central Office |
| ADSL | Asymmetrical Digital Subscriber Line |
| AIN | Advanced Intelligent Network |
| ALEC | Alternative Local Exchange Carrier |
| AO | Account Owner |
| APC | Assignment Provisioning Center |
| API | Application Program Interface |
| ASR | Access Service Request |
| ATCUP | Automated Tool for CLEC User Profile - This is the administrative portion of WISE. |
| ATP | Authorization to Proceed |
| AWAS | Automated Work Administration System |
| B \& C | Billing and Collection |
| BEX | Business Express |
| BFR | Bona Fide Request |
| BH Table (now 148 table) | CLEC line screening table - Identifies telephone numbers of customers who have changed local service providers. |
| Billstar | Storage system for copies of the end-user customer bill. |
| BRI | Basic Rate Interface |
| BRPC | Business Response Provisioning Center |
| BVT | Billing, Voucher, Treatment (System) - Verizon system used to generate adjustments to the customer's (end user, CLEC, or access) bill. |
| BZT | Business Zone Technicians |
| CABS | Carrier Access Billing System |
| CAMS-CABS | Carrier Access Management System - Carrier Access Billing System |
| CBSS | Customer Billing Services System - Verizon system used to bill retail, resale and unbundled services. |
| CBSS CIA | CBSS Customer Information Application - Service order project team who performs code changes for CBSS Service Order. |
| CBSS MIS | CBSS Management Information System ~ Verizon group responsible for master depository of billing information. |
| CBSS <br> WYSIWYG | Customer Billing Services System What You See Is What You Get - Team responsible for bill images/format. |
| CDT | CLEC Dedicated Transport |
| CEV | Controlled Environmental Volt |
| CKT ID | Circuit Identifier |
| CLASS | Custom Local Area Signaling Service |
| CLEC | Competitive Local Exchange Carrier |

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Unbundled Network Element (UNE) Non-Recurring Study

| ACRONYM | DEFINITION |
| :--- | :--- |
| CLR/DLR | Circuit/Design Layout Reports |
| CMDS | Centralized Message Distribution System - System used to interexchange <br> out-collect messages. |
| CNAS | Circuit Network Administration System - A data processing application <br> which mechanizes assignment and administrative functions associated <br> with the various components comprising message trunk and special service <br> circuits. |
| CO | Central Office |
| COSS | CLEC Operational Support Systems |
| COT | Central Office Technician <br> Customer Service Inquiry <br> CLEC) existing arrangements. |
| CSR | Customer Zone Technicians |
| CZT | Development of new systems and enhancements to existing systems. |
| D\&E | Database Admministration Center |
| DBAC | Database Management |
| DBM | Due Date |
| DD | Data Gathering Form |
| DGF | Direct Inward Dialing/Direct Outward Dialing |
| DID/DOD | Digital Line Concentrators |
| DLC | Digital Loop Carrier |
| DLC | Data Local Exchange Carrier |
| DLEC | Dispatch Resource Center |
| DRC | Division Resource Management |
| DRM | Dedicated Switched Access Lines |
| DSAL | Dedicated Switched Access Transport |
| DSAT | Digital System Cross-connect frame. |
| DSX | Enhanced Copper Technologies |
| ECT | Electronic Data Interchange - A series of standards which provide <br> computer-to-computer exchange of business documents between different <br> companies' computers over telephone lines. |
| EDI | Express Dial Tone |
|  | Enhanced Extended Links |
| EDT | Expanded Interconnection Services |
| EEL | Exchange Message Record - Standard used for interchange of <br> telecommunications message information. |
| EIS | Exchange Access Control and Tracking/Translation to USOCS and Fids |
| EMR | Feeder/Distribution Interface |
| EXACT/TUF | First In First Out |
| FDI | FIFO |

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Verizon - Florida
Unbundled Network Element (UNE) Non-Recurring Study
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| ACRONYM | DEFINITION |
| :---: | :---: |
| FOC | Firm Order Confirmation |
| GOLD | Gathering On Line Data. |
| ICM | Integrated Cost Model - Verizon's costing model utilized for UNEs. |
| IDF | Intermediate Distribution Frames |
| IDT | Interoffice Dedicated Transport |
| INP | Interim Number Portability - A service made available to CLECs to enable former Verizon end-users who become CLEC customers to continue to receive telephone calls to the same telephone number. |
| IOF | Inter-office Facility |
| IOSC | Item of Service Code |
| IR | Incident Report |
| ISDN | Intergrated Service Digital Network |
| ITDP | Information Technology and Data Processing |
| LBSC | Large Business Support Center |
| LC\&I PMO | Local Competition and Interconnection Program Office |
| LEA | Local Service Request Edit Application |
| LIA | Local Service Request Input Application |
| LIDB | Line Information Database |
| LIJ | Left-in-Jumper |
| LLR | Loaded Labor Rate |
| LSC | Local Service Confirmation |
| LST | Line and Station Transfer |
| LSOG | Local Services Ordering Guide - Industry standard definitions and guidelines for CLEC ordering of local exchange services. |
| LSR | Local Service Request - Document used by the CLEC to identify the products, services, and/or service arrangements that it wishes to purchase from Verizon. |
| MARK | Mechanized Assignment \& Record Keeping system |
| MDF | Main Distribution Frame |
| MLPQ | Mechanized Loop Pre-Qualification |
| MOG | Mass Order Generator |
| MRC | Monthly Recurring Charge |
| MUTS | Mechanized Uncollectibles Tracking System - System used to track uncollectible revenues. |
| NACC | National Access Customer Center |
| NASSC | National Access Subscription Services Center |
| NCBD | National Customer Bill Development - Responsible for bill formatting, pricing, and bill redesign. |
| NID | Network Interface Device |

Verizon - Florida
Unbundled Network Element (UNE) Non-Recurring Study

| ACRONYM | DEFINITION |
| :---: | :---: |
| NMC | National Market Center - The ordering center established by Verizon to serve as the CLEC's single point of contact for pre-ordering and ordering activity for UNEs and resold services. |
| NOCV | National Order Collection Vehicle - This system is Verizon's automated order entry interface into CBSS billing process. |
| NOREC | National Order/Referral Entry Center |
| NRC | Non-Recurring Charges |
| OCS | Other Carrier Systems |
| OCSS | Other Carrier Settlement System - Verizon system that is used to feed data flow to determine what reimbursement a carrier is due. |
| OMT | Open Market Transition - Verizon's program name for local competition. |
| OSP | Outside Plant Engineering |
| OSS | Operating Support Systems - a generic term used to describe those automated and mechanized systems used to support day-to-day Telephone operations. |
| PCO | Plant control Office |
| PIC | Primary Interexchange Carrier - A numeric code which is assigned by Verizon to the telephone numbers of all the subscribers to that carrier to ensure the calls are routed over the correct network. |
| PON | Purchase Order Number |
| POP | Point OíPresence |
| POTS | Plain Old Telephone Service |
| Powerbase | Master database of customers fed by CBSS. |
| PRI | Primary Rate Interface |
| PSP | Product Service Provider |
| PTD | Plant Test Date |
| QMR | Query Management Report |
| RAO | Revenue Accounting Office |
| RCMAC | Recent Change Mechanized Assignment Center |
| RDM | Reporting and Distribution Module |
| RMG | Resource Management Group |
| RPMS | Retail PIC Management System |
| SAR | Service Activation Report |
| SIGS | Secured Integration Gateway System - A web browser electronic gateway that provides CLECs gated access to Verizon's pre-ordering, ordering \& provisioning, repair \& maintenance, billing \& usage, and local account management and subscription services functions. |
| SIR | Systems Information Repository database |
| SME | Subject Matter Experts |

## Verizon - Florida

## Unbundled Network Element (UNE) Non-Recurring Study

| ACRONYM |  |
| :--- | :--- |
| SODA/ |  |
| DDM |  |$\quad$ Service Order Distribution and Analysis/Due Date Management systems \(\left|\left\lvert\, \begin{array}{|ll|}\hline SOE \& Scheduler/Screener <br>

\hline SOP \& $$
\begin{array}{l}\text { Service Order Processor } \\
\text { SORvice Office Record and Computer Entry System - This is Verizon's } \\
\text { excluding Verizon California) automated order entry interface into CBSS } \\
\text { billing process which was recently replaced by NOCV. }\end{array}
$$ <br>
\hline SPAG \& Special Products Assignment Group <br>
\hline SS \& Subscription Services <br>
\hline STAR \& Standard Time and Activity Reporting <br>
\hline STP \& Signaling Transfer Point <br>
\hline SWC \& Serving Wire Centers <br>
\hline TAS \& Trouble Administration System <br>
\hline TBS \& Temporary Disconnect Order <br>
\hline TDO \& Total Element Long-Run Incremental Costs <br>
\hline TELRIC \& Telephone Number <br>
\hline TN \& Total Service Long-Run Incremental Costs <br>
\hline TSLRIC \& Unbundled Dark Fiber <br>
\hline UDF \& $$
\begin{array}{l}\text { Usage Measurement System - This is Verizon's usage collection, } \\
\text { aggregation and adininistration system for all switch recorded usage. }\end{array}
$$ <br>
\hline UMS \& Unbundled Network Elements <br>
\hline UNE \& Unbundled Network Element Platforms <br>
\hline UNE-P \& Verizon Long Distance <br>
\hline VerizonLD \& Virtual Facilities Assignment Center <br>
\hline VFAC \& Verizon Network Services <br>
\hline VerizonNS \& Work Control Center <br>
\hline WCC \& Work Distributor Application <br>
\hline WDA \& $$
\begin{array}{l}\text { Wholesale Internet Service Engine. Web-based Interactive Service } \\
\text { Environment - Internet access for performing pre-ordering and ordering } \\
\text { functions for CLECs who choose not to utilize Verizon's SIGs interface. }\end{array}
$$ <br>
\hline WISE \& WISE Measurements of Performance <br>
\hline WMP Table \& CLEC identification table - Provides CLEC ID and CLEC name. <br>
\hline\end{array}\right.\right.\)

Verizon - Florida
Wholesale Non-recurring Study
Local Wholesale Elements
Rate Summary

| Description | Ordering |  | Service Connection |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 100\% <br> Manual | Semi- <br> Mech. | Initial <br> Unit | Addt'l <br> Unit |
| Unbundled Loop |  |  |  |  |
| Exchange - Basic - Initial | \$56.07 | \$36.91 | \$102.84 | \$100.23 |
| Exchange-Basic - Subsequent | \$22.82 | \$15.41 | \$19.57 | \$19.15 |
| Exchange - Complex Non-digital - Initial | \$56.07 | \$36.91 | \$102.84 | \$100.23 |
| Exchange - Complex Non-digital - Subsequent | \$22.82 | \$15.41 | \$19.57 | \$19.15 |
| Exchange-Complex Digital - Initial | \$56.07 | \$36.91 | \$102.84 | \$100.23 |
| Exchange - Complex Digital - Subsequent | \$22.82 | \$15.41 | \$19.57 | \$19.15 |
| Advanced - Basic - Initial | \$56.07 | \$36.91 | \$627.09 | \$536.58 |
| Advanced-Basic - Subsequent | \$22.82 | \$15.41 | $\$ 97.95$ | \$55.55 |
| Advanced - Complex Digital - Initial | \$64.43 | \$36.91 | \$779.92 | \$689.41 |
| Advanced - Complex Digital - Subsequent | \$22.82 | \$15.41 | \$112.99 | \$70.59 |
| Unbundled Port |  |  |  |  |
| Exchange - Basic - Initial | \$51.54 | \$32.38 | \$45.68 | \$44.84 |
| Exchange - Basic - Subsequent (Port Feature) | \$27.94 | \$20.53 | \$2.40 | \$2.40 |
| Exchange - Basic - Subsequent (COConnection) | \$22.82 | \$15.41 | \$19.57 | \$19.15 |
| Exchange - Complex Non-digital - Initial | \$70.27 | \$42.75 | \$127.27 | $\$ 60.93$ |
| Exchange - Complex Non-digital -Subsequent (Port Feature) | \$38.31 | \$3v.90 | \$8.72 | \$8.72 |
| Exchange - Complex Non-digital - Subsequent (Switch Feature Group) | \$46.67 | \$30.90 | \$42.20 | \$10.05 |
| Exchange - Complex Non-digital - Subsequent (CO Connection) | \$22.82 | \$15.41 | \$19.57 | \$19.15 |
| Exchange - Complex Digital - Initial | \$70.27 | \$42.75 | \$113.35 | \$47.01 |
| Exchange - Complex Digital - Subsequent (Port Feature) | \$38.31 | \$30.90 | \$11.87 | \$11.87 |
| Exchange - Complex Digital - Subsequent (Switch Feature Group) | \$46.67 | \$30.90 | \$42.20 | \$10.05 |
| Exchange - Complex Digital - Subsequent (CO Connection) | \$22.82 | \$15.41 | \$19.57 | \$19.15 |
| Advanced - Complex - Initial | \$82.54 | \$55.02 | \$406.09 | \$321.29 |
| Advanced - Complex - Subsequent | \$26.39 | \$18.98 | \$112.99 | \$70.59 |

## Verizon - Florida

Wholesale Non-recurring Study

## Local Wholesale Elements

## Rate Summary

| Description | Ordering |  | Service Connection |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline 100 \% \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. | Initial Unit | Addt'l Unit |
| UNE Platforms (UNE-Ps) |  |  |  |  |
| Exchange - Basic - Subsequent | \$22.99 | \$16.63 | \$1.89 | \$1.89 |
| Exchange - Basic - Changeover (As Specified) | \$28.20 | \$19.55 | \$13.61 | \$13.61 |
| Exchange - Complex Non-digital - Subsequent (Line Feature) | \$22.99 | \$16.63 | \$8.72 | \$8.72 |
| Exchange - Complex Non-digital - Subsequent (Switch Feature Group) | \$31.35 | \$16.63 | \$42.20 | n/a |
| Exchange - Complex Non-digital - Changeover (As Specified) | \$42.50 | \$25.49 | \$39.53 | \$7.38 |
| Exchange - Complex Digital - Subsequent (Line Feature) | \$22.99 | \$16.63 | \$11.87 | \$11.87 |
| Exchange - Complex Digital - Subsequent (Switch Feature Group) | \$31.35 | \$16.63 | \$42.20 | n/a |
| Exchange - Complex Digital - Changeover (As Specified) | \$42.50 | \$25.49 | \$40.14 | \$7.99 |
| Advanced-Complex - Subsequent | \$34.48 | \$19.76 | \$122.64 | \$80.66 |
| Advanced - Complex - Changeover (As Specified) | \$62.27 | \$45.26 | \$156.16 | \$114.18 |
| Subloop |  |  |  |  |
| Exchange - FDI Feeder Connection - Initial | \$56.07 | \$36.91 | \$67.52 | \$39.20 |
| Exchange - FDI Feeder Connection - Subsequent | \$22.82 | \$15.41 | \$30.42 | \$13.21 |
| Exchange - FDI Distribution Connection - Initial | \$56.07 | \$36.91 | \$9988 | \$72.40 |
| Exchange - FDI Distribution Connection - Subsequent | \$22.82 | \$15.41 | \$30.42 | \$13.21 |
| Serving Terminal Connection-Initial | \$56.07 | \$36.91 | $\$ 47.65$ | \$27.93 |
| Serving Terminal Connection - Subsequent | \$22.82 | \$15.41 | \$24.12 | \$11.83 |
| Line Sharing |  |  |  |  |
| Exchange - CLEC CO Splitter Connection - Initial | Not Included in this Filing |  |  |  |
| Exchange - CLEC COSplitter Connection - Subsequent | Not Included in this Filing |  |  |  |
| Loop Conditioning |  |  |  |  |
| Bridged Tap Removal Only | n/a | n/a | \$2,188.71 | \$52.62 |
| Load Coil Removal Only | n/a | n/a | \$2,789.47 | \$109.68 |
| Bridged Tap and Load Coil Removal | n/a | n/a | \$3,507.56 | \$162.30 |
| Line and Station Transfer |  |  |  |  |
| Line and Station Transfer | n/a | n/a | \$403.03 | \$25.49 |
| Interim Number Portability (INP) |  |  |  |  |
| Exchange - Initial | \$48.24 | \$29.07 | \$17.34 | \$17.34 |
| Exchange-Subsequent | \$25.15 | \$17.73 | \$9.92 | \$9.92 |

## Verizon - Florida

Wholesale Non-recurring Study
Network Wholesale Elements

## Rate Summary

| Description | Ordering |  | Service Connection * |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline 100 \% \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. | Initial <br> Unit | Addt'l <br> Unit |
| Unbundled NID |  |  |  |  |
| Exchange | \$51.39 | \$37.70 | \$2.20 | n/a |
| Unbundled House and Riser |  |  |  |  |
| Exchange | \$67.13 | \$47.97 | \$67.23 | n/a |
| Inter-office Dedicated Transport |  |  |  |  |
| Advanced - Basic - Initial | \$157.18 | \$95.08 | \$542.25 | n/a |
| Advanced - Basic - Subsequent | \$74.99 | \$42.46 | \$133.60 | n/a |
| Advanced - Basic - Changeover (As Is) - EELs Only | tbd | tbd | tbd | n/a |
| Advanced - Basic - Changeover (As Is) - MOG - EELs Only | tbd | tbd | tbd | n/a |
| Advanced-Complex - Initial | \$174.68 | \$112.58 | \$719.32 | n/a |
| Advanced-Complex-Subsequent | \$74.99 | \$42.46 | \$144.81 | n/a |
| Advanced - Complex - Changeover (As Is) - EELs Only | tbd | tbd | tbd | n/a |
| Advanced - Complex - Changeover (As Is) - MOG - EELs Only | tbd | tbd | tbd | n/a |
| CLEC Dedicated Transport |  |  |  |  |
| Entrance Facility / Dedicated Transport DS0 - Initial | \$157.18 | \$95.08 | \$713.44 | n/a |
| Entrance Facility/Dedicated Transport DS0 - Subsequent | \$74.99 | \$42.46 | \$161.10 | n/a |
| Entrance Facility/Dedicated Transport DS1/DS3 - Initial | \$174.68 | \$112.58 | \$904.59 | n/a |
| Entrance Facility/Dedicated Transport DS1/DS3 - Subsequent | \$74.99 | \$42.46 | \$160.23 | n/a |
| Signaling System Seven (SS7) |  |  |  |  |
| Facilities and Trunks - Initial | \$412.44 | \$350.34 | \$1,254.51 | n/a |
| Facilities and Trunks - Subsequent (w/Engineering Review) | \$121.91 | \$89.38 | \$540.10 | n/a |
| Facilities and Trunks - Subsequent (w/o Engineering Review) | \$121.91 | \$89.38 | \$180.95 | n/a |
| Trunks Only - Initial | \$216.97 | \$154.87 | \$1,112.92 | n/a |
| Trunks Only - Subsequent (w/Engineering Review) | \$81.73 | \$49.20 | \$513.02 | n/a |
| Trunks Only - Subsequent (w/o Engineering Review) | \$81.73 | \$49.20 | \$180.95 | n/a |
| STP Ports (SS7 Links) | \$412.44 | \$350.34 | \$1,023.55 | n/a |

## Verizon - Florida

Wholesale Non-recurring Study

## Network Wholesale Elements

## Rate Summary

| Description | Ordering |  | Service Connection * |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { 100\% } \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. | Initial <br> Unit | Addt'l <br> Unit |
| Enhanced Extended Links (EELs) |  |  |  |  |
| Advanced - Basic - Initial | \$157.18 | \$98.04 | \$721.06 | n/a |
| Advanced - Basic - Subsequent | \$74.99 | \$42.46 | \$145.68 | n/a |
| Advanced - Basic - Changeover (As Is) | \$161.87 | \$99.77 | \$41.64 | n/a |
| Advanced - Basic - Changeover (As Is) - MOG | \$7.52 | \$4.56 | \$41.64 | n/a |
| DS0 - Initial | \$157.18 | \$98.04 | \$637.82 | n/a |
| DS0 - Subsequent | \$74.99 | \$42.46 | \$145.68 | n/a |
| DS0 - Changeover (As Is) | \$161.87 | \$99.77 | \$41.64 | n/a |
| DS0 - Changeover (As Is) - MOG | \$7.52 | \$4.56 | \$41.64 | n/a |
| DS1/DS3 - Initial | \$174.68 | \$115.54 | \$931.87 | n/a |
| DS1/DS3-Subsequent | \$74.99 | \$42.46 | \$144.81 | n/a |
| DS1/DS3 - Changeover (As Is) | \$179.37 | \$117.27 | \$41.64 | n/a |
| DS1/DS3 - Changeover (As Is) - MOG | \$7.52 | \$4.56 | \$41.64 | n/a |
| Multiplexing - DS3 to DS1 | n/a | n/a | \$165.70 | n/a |
| Dark Fiber |  |  |  |  |
| Advanced - Service Inquiry Charge | \$528.39 | \$525.43 | n/a | n/a |
| Advanced - UNE Inter-office Dedicated Transport | \$113.96 | \$111.00 | \$234.29 | n/a |
| Advanced - Unbundled Loop | \$113.96 | \$111.00 | \$238.06 | n/a |
| Advanced - Subloop Feeder | \$113.96 | \$111.00 | \$238.06 | n/a |
| Advanced - Subloop Distribution | \$113.96 | \$111.00 | \$245.63 | n/a |

* Rates are applied on a per-order basis. Additional Unit column does not apply.


## Verizon - Florida

Wholesale Non-recurring Study
Miscellaneous Wholesale Elements
Rate Summary

| Description | Ordering |  | Service Connection |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{\|c\|} \hline 100 \% \\ \text { Manual } \end{array}$ | Semi- <br> Mech. | Initial Unit | Addt'l Unit |
| Coordinated Conversions |  |  |  |  |
| Exchange - Standard Interval | \$43.02 | \$43.02 | n/a | n/a |
| Exchange - Additional Interval | \$35.48 | \$35.48 | n/a | n/a |
| Advanced - Standard Interval | \$43.02 | \$43.02 | n/a | n/a |
| Advanced - Additional Interval | \$35.48 | \$35.48 | n/a | n/a |
| Hot-Cut Coordinated Conversions |  |  |  |  |
| Exchange - Standard Interval | \$149.45 | \$149.45 | n/a | n/a |
| Exchange - Additional Interval | \$35.48 | \$35.48 | n/a | n/a |
| Advanced - Standard Interval | \$149.45 | \$149.45 | n/a | n/a |
| Advanced - Additional Interval | \$35.48 | \$35.48 | n/a | n/a |
| Expedites |  |  |  |  |
| UNE Loop/Port - Exchange Services | \$5.69 | \$5.69 | n/a | n/a |
| UNE Loop/Port - Advanced Services | \$43.97 | \$43.97 | n/a | n/a |
| Other Charges |  |  |  |  |
| Customer Record Search (per account) | \$7.13 | n/a | n/a | n/a |
| CLEC Account Establishment (per CLEC) | \$281.82 | \$281.82 | n/a | n/a |
| No Access Customer Will Advise | \$90.33 | \$90.33 | n/a | n/a |

## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

Dark Fiber - Service Inquiry

| $\underline{L n}$ | Description | Weighted Units |  |  |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Source | Ordering |  | Service Connection |  |  |  |  |
|  |  |  | Manual Weighted Units | Semi-Mech. Weighted Units | InitialWeightedUnits | Addt'l Weighted Units | Service Inquiry |  |  |
|  |  |  |  |  |  |  | $\begin{aligned} & 100 \% \\ & \text { Manual } \end{aligned}$ | Semi- <br> Mech. |  |
|  |  |  | $\mathrm{A}=$ Source | B=Source | $\mathrm{C}=$ Source | D=Source | $\mathrm{E}=\mathrm{A}+\mathrm{C}$ | $\mathrm{F}=\mathrm{B}+\mathrm{C}$ |  |
|  | Advanced |  |  |  |  |  |  |  |  |
|  | Dark Fiber |  |  |  |  |  |  |  |  |
|  | Preordering |  |  |  |  |  |  |  |  |
| 1 | Exchange Facilities | ROWF | \$2.80 | \$2.06 | \$76.02 | n/a |  |  |  |
| 2 | Inter-office Facilities | ROWF | \$8.39 | \$6.17 | \$441.20 | n/a |  |  |  |
| 3 | Total | $\operatorname{Ln} 1+\operatorname{Ln} 2$ | \$11.18 | \$8.22 | \$517.21 | n/a | \$528.39 | \$525.43 | RNWS-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Order Weighting Factors


Note 1: Weighting Factors provided by Product Management.

Verizon - Florida
Wholesale Non-recurring Study
Rate Development
Unbundled Loop


## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Unbundled Loop


## Verizon - Florida

Wholesale Non-recurring Study
Rate Development

## Unbundled Loop



Verizon - Florida
Wholesale Non-recurring Study
Rate Development
Unbundled Loop


## Verizon - Florida

## Wholesale Non-recurring Study

Rate Development

## Unbundled Loop



## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Unbundled Port


Verizon - Florida
Wholesale Non-recurring Study
Rate Development
Unbundled Port


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Wholesale Non-recurring Study
Rate Development
Unbundled Port


## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

## Unbundled Port

| Ln | Description | Source | Ordering |  | Service Connection - Initial Unit |  |  |  | Service Connection - Addt'l Unit |  |  |  | Destinalion |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \hline \mathbf{1 0 0 \%} \% \\ \text { Manual } \\ \hline \end{gathered}$ | Semi- <br> Mech. | Provisioning | $\begin{gathered} \mathrm{CO} \\ \text { Work } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Field } \\ \text { Installation } \\ \hline \end{array}$ | Total | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Field } \\ \text { Installation } \\ \hline \end{array}$ | Total |  |
|  |  | A=Source |  | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{PRO}-1$ | D=FWS-2 | E=FWS-2 | $F=S u m(C . . E)$ | $\mathrm{G}=\mathrm{PRO}-1$ | H=FWS-2 | $I=F W S$-2 | $J=$ Sum (G.I) |  |
|  | Advanced |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Complex |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Initial |  |  |  |  |  |  |  |  |  |  |  |  |
| 81 | New | ORS-5 | \$58.11 | \$37.53 | \$261.83 | \$17.53 | n/a | \$279.36 | \$219.85 | \$17.11 | n/a | \$236.96 |  |
| 82 | Disconnect | ORS-5 | \$16.00 | \$10.53 | \$123.79 | \$2.94 | n/a | \$126.73 | \$81.81 | \$2.52 | n/a | \$84.33 |  |
| 83 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 84 | Record Order | RORF | \$1.48 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 85 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 86 | OSS - Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 87 | OSS - Transition Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 88 | Total | Sum Lns (81..87) | \$82.54 | \$55.02 | \$385.62 | \$20.47 | n/a | \$406.09 | \$301.66 | \$19.63 | n/a | \$321.29 | RI.WE-1 |
|  | Subsequent - CO Connection |  |  |  |  |  |  |  |  |  |  |  |  |
| 89 | Change CO Connection | ORS-5 | \$17.96 | \$12.02 | \$9546 | \$17.53 | n/a | \$112.99 | \$53.48 | \$17.11 | n/a | \$70.59 |  |
| 90 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 91 | Record Order | RORF | \$1.48 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 92 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 93 | OSS - Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 94 | OSS - Transition Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 95 | Total | Sum Lns (89.94) | \$26.39 | \$18.98 | \$95.46 | \$17.53 | n/a | \$112.99 | \$53.48 | \$17.11 | n/a | \$70.59 | RLWE- 1 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Rate Development <br> UNE-Platforms (UNE-Ps)

| In Description |  | Source | Ordering |  | Service Connection - Initial Unit |  |  |  | Service Connection - Addel Unit |  |  |  | ،tion |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} 100 \% \\ \text { Manual } \end{gathered}$ | SemiMech. | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \\ \hline \end{gathered}$ | Total | Provisioning | $\mathrm{CO}$ Work | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ | Total |  |
|  |  |  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{PRO}-4$ | D=FWS-4 | $\mathrm{E}=\mathrm{FWS}-4$ | F-Sum (C.E) | $\mathrm{G}=\mathrm{PRO}-4$ | H=FWS-4 | I=FWS-4 | J=Sum (G.I) |  |
| UNE-Platforms (UNE-Ps) |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subsequent |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 | Change Line Feature | ORS 6 | \$14.84 | \$8.90 | \$1.89 | n/a | n/a | \$1.89 | \$1.89 | n/a | n/a | \$1.89 |  |
| 2 | Preardering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 3 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 4 | NMC Shared/Fixed Costs | RFiX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/d | n/a | n/a | n/a |  |
| 5 | OSS - Transaction Specific Costs | RFix | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 6 | OSS - Transition Costs | RFIX | thd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
|  | Total | Sum Lns (1.6) | \$22.99 | \$16.63 | \$1.89 | n/a | n/a | \$1.89 | \$1.89 | n/a | n/a | 51.89 | RLWE-2 |
| Basic |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Changeover (As Specified) |  |  |  |  |  |  |  |  |  |  |  |  |
| 8 | Migration As is $+/$ - | ORS-6 | \$20.05 | \$11.82 | \$13.61 | n/a | n/d | \$13.61 | 513.61 | n/a | n/a | \$13.61 |  |
| 9 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/d | n/a | n/a |  |
| 10 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 11 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/d | n/d | n/a | n/a | n/a | n/a | n/a | n/d |  |
|  | OSS - Transaction Specific Costs | RFIX | tbd | thd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 13 | OSS - Transition Costs | RFiX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | $n / \mathbf{a}$ | n/a |  |
| 14 | Total | Sum Lns (8.13) | 528.20 | 519.55 | \$13.61 | n/a | n/a | 513.61 | \$13.61 | n/a | $n / \mathrm{a}$ | \$13.61 | RLWE-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
UNE-Platforms (UNE-Ps)

| Ln | Description | Source | Ordering |  | Servicr Connection - Initial Unil |  |  |  | Service Connection - Addr' Unit |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Manual } \\ \hline \end{gathered}$ | $\square$ | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \\ \hline \end{gathered}$ | Total | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Field } \\ \text { Installation } \\ \hline \end{array}$ | Total |  |
|  |  | $\mathrm{A}=$ Source |  | $B=$ Source | $\mathrm{C}=\mathrm{PRO}-4$ | $\mathrm{D}=\mathrm{FWS}-4$ | E=FWS-4 | $\mathrm{F}=$ Sum (C..E) | $\mathrm{G}=\mathrm{PKO}-4$ | H=FWS-4 | I-FWS-4 | J=Sum (G.I) |  |
| UNE-Platforms (UNE-Ps) Exchange |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subsequent (Line Feature) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 15 | Change Line Feature | ORS-6 | \$14.84 | 88.90 | \$8.72 | n/a | n/a | \$8.72 | \$8.72 | n/a | n/a | \$8.72 |  |
| 16 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 17 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 18 | NMC Shared/Fixed Costs | RFix | \$1.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 19 | OSS - Transaction Specific Costs | RFIX | thd | thd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 20 | OSS - Transition Costs | RFIX | thd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 21 | Total | Sum Lns (15..20) | \$22.99 | 516.63 | \$8.72 | n/a | n/a | \$8.72 | \$8.72 | n/a | n/a | 58.72 | RLWE-2 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 22 | Change Swith Feature Group | ORS-6 | \$23.20 | \$8.90 | \$42.20 | n/a | n/a | \$42.20 | n/a | n/a | n/a | n/a |  |
| 23 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 24 | Record Order | RORF | \$1.19 | \$0.77 | $n / a$ | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 25 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/d | n/a | n/a | n/a | n/a | m/a | n/a |  |
| 26 | OSS - Transaction Sperific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 27 | OSS - Transition Costs | RFIX | tivd | tbd | n/d | n/a | n/a | n/a | n/a | n/a | n/a | n/d |  |
| 28 | Total | Sum Lns (22.27) | 531.35 | 516.63 | \$42.20 | n/a | n/a | 542.20 | n/a | n/a | n/a | n/2 | RLWE-2 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 29 | Migration As Specified | ORS-6 | \$34.35 | \$17.76 | \$39.53 | n/a | n/a | \$39.53 | \$7.38 | n/a | n/a | \$7.38 |  |
| 30 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 31 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 32 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 33 | OSS - Transaction Specific Costs | RFIX | thd | thd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 34 | OSS - Transition Costs | RFIX | lbd | thd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 35 | Total | Sum Lns (29..34) | 542.50 | \$25.49 | \$39.53 | n/a | n/a | 539.53 | \$7.38 | n/a | n/a | \$7.38 | RLWE-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
UNE-Platforms (UNE-Ps)

| Ln | Description | Source | Ordering |  | Service Connection - Initial Unit |  |  |  | Service Connection - Add't Unit |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Manual } \end{gathered}$ | SemiMech. |  | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ | Total | Provisioning | $\begin{gathered} \text { Co } \\ \text { Work } \end{gathered}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ | Total |  |
|  |  | $\mathrm{A}=$ Source |  | $\mathrm{B}=$ Source | $\frac{\text { Provisioning }}{C=\text { PRO-4 }}$ | D=FWS 4 | E=FWS 4 | $\mathrm{F}=$ Sum (C.E) | $\mathrm{G}=\mathrm{PRO} 4$ | H=FWS-4 | I=FWS 4 | $\mathrm{J}=$ Sum (G..i) |  |
|  | NE-Platforms (UNE-Ps) Exchange Complex Digital Subsequent (Line Feature) |  |  |  |  |  |  |  |  |  |  |  |  |
| 36 | Change Line Feature | ORS 6 | \$14.84 | \$8.90 | \$11.87 | n/a | n/a | \$11.87 | \$11.87 | n/a | n/a | \$11.87 |  |
| 37 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 38 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 39 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 40 | OSS - Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 41 | OSS-Transition Costs | \|RFIX | thd | tbd | n/a | n/a | n/a | n/a. | n/a | n/a | n/a | n/a |  |
| 42 | Total | Sum Lns (36..41) | \$22.99 | 516.63 | $\$ 11.87$ | n/a | n/a | $\mathbf{\$ 1 1 . 8 7}$ | 811.87 | n/a | n/d | 511.87 | RLWE-2 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 43 | Change Swith Feature Group | ORS-6 | \$23.20 | \$8.90 | \$42.20 | n/a | n/a | \$42.20 | n/a | n/a | n/a | n/d |  |
| 44 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/d | n/a | n/a | n/a |  |
| 45 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/a | n/a | n/a | n/a | n/a | n/4 | n/a |  |
| 46 | NMC Shared/Fixed Costs | RFix | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 47 | OSS - Transaction Specific Costs | RFLX |  | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | 1// ${ }^{\text {a }}$ |  |
| 48 | OSS - Transition Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 49 | Total | Sum Lns (43..48) | 531.35 | \$16.63 | \$42.20 | n/a | n/a | 542.20 | n/a | n/a | n/a | n/a | RLWE-2 |
|  | Complex Digital <br> Changeover (As Specified) |  |  |  |  |  |  |  |  |  |  | 57.99 |  |
| 50 | Migration As Specified | ORS 6 | $\$ 34.35$ $\$ 2.52$ | $\$ 17.76$ $\$ 2.52$ |  |  |  |  |  | n/a | n/a | n/a |  |
| 51 52 | Preordering Record Order | $\begin{aligned} & \text { RORF } \\ & \text { RORF } \end{aligned}$ | $\$ 2.52$ $\$ 1.19$ | $\$ 2.52$ $\$ 0.77$ | n/a | n/a | n/a | n/a | n/ad | n/a | n/a | n/a |  |
| 53 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 54 | OSS - Transaction Specific Costs | RFidx | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 55 | OSS - Transition Costs | RFIX | 1 bd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
|  | Total | Sum Ins (50.55) | \$4250 | 525.49 | \$40.14 | n/a | n/a | \$40.14 | \$7.99 | n/a | n/a | \$7.99 | RL.WE-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
UNE-Platforms (UNE-Ps)

| $\underline{\text { Ln }}$ | Description | Source | Ordering. |  | Service Connection - Initial Unit |  |  |  | Service Connection - Addt'l Unit |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. |  | $\begin{gathered} \mathrm{CO} \\ \text { Work } \end{gathered}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ | Total | Provisioning | $\begin{gathered} \text { Co } \\ \text { Work } \end{gathered}$ | Field Installation | Total |  |
|  |  | $\mathrm{A}=$ Source |  | B-Source | $\begin{aligned} & \text { Provisioning } \\ & \mathrm{C}=\mathrm{I} \text { RO-4 } \end{aligned}$ | D=FWS-4 | $\mathrm{E}=\mathrm{FWS} 4$ | F=Sum (C.E) | $\mathrm{G}=\mathrm{PRO} 4$ | H=FWS -4 | I-FWS 4 |  |  |
| UNE-Platforms (UNE-Ps) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| AdvancedComplex |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subsequent |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 57 | Change | ORS-7 | \$26.33 | \$1203 | \$122.64 | n/a | n/a | \$122.64 | \$80.66 | n/a | n/a | \$80.60 |  |
| 58 | Preardering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 59 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 60 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 61 | OSS - Transaction Specific Costs | RFIX | tbd | thd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 62 | OSS - Transition Costs | RFIX | the | thed | n/d | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 63 | Total | Sum Lns (57..62) | 534.48 | \$19.76 | \$122.64 | n/a | n/a | \$122.64 | \$80.66 | n/a | n/a | 580.66 | RLWE-2 |
| Complex |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Changeover (As Specified) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 64 | Migration As Sperified | ORS-7 | \$54.12 | \$37.53 | \$156.16 | n/a | n/a | \$156.16 | \$114.18 | n/a | n/a | \$114.18 |  |
| 65 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 66 | Record Order | RORF | \$1.19 | \$0.77 | n/a | n/4 | n/a | n/4 | n/a | 11/a | n/a | n/a |  |
| 67 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 68 | OSS - Transaction Specific Costs | RFix | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 69 | OSS - Transition Costs | RFIX | tbd | tbd | $n /$ a | n/a | n/a | n/a | $n / 9$ | n/a | n/a | n/a |  |
| 70 | Total | Sum Lns (64..69) | 562.27 | 545.26 | \$156. 16 | n/a | n/a | \$156.16 | \$114.18 | n/a | n/a | 5114.18 | S-2 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Rate Development <br> Subloop

| In | Description | Source | Ordering |  | Service Connection-Initial Unit |  |  |  | Service Connection - Adde'l Unit |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. | ProvisioningC $=$ PRO-2 | $\begin{gathered} \mathrm{CO} \\ \text { Work } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { Field } \\ \text { Installatio } \\ \hline \end{array}$ | Total | Provisioning | $\mathrm{CO}$ Work | $\begin{array}{\|c\|} \hline \text { Field } \\ \text { Installatio } \\ \hline \end{array}$ | Total |  |
|  |  |  | Manual | $\mathrm{B}=$ Source |  | D-FWS-5 | E=FWS-5 | F=Sum (C.E) | $\mathrm{G}=\mathrm{PRO}-2$ | H=FWS-5 | I=FWS-5 | FSum (G..I) |  |
| Unbundled Subloop Exchange |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| FDI Feeder Connection |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Initial |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 | New | ORS-3 | \$31.90 | \$19.68 | \$15.96 | \$7.00 | \$15.34 | \$38.30 | \$15.08 | \$6.58 | \$2.49 | \$24.14 |  |
| 2 | Disconneat | ORS-3 | \$15.74 | \$10.27 | \$10.94 | \$2.94 | \$15.34 | \$29.22 | \$10.05 | \$2.52 | \$2.49 | \$15.06 |  |
| 3 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | $n / \mathrm{a}$ | n/a |  |
| 4 | Record Order | RORF | \$1.48 | n/a | n/4 | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 5 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| , | OSS - Transaction Specific Costs | RFIX | thd | thd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 7 | OSS - Transition Costs | RFiX | thd | tbd | n/a | n/a | n/a | $n / \mathrm{a}$ | n/a | n/a | n/a | n/a |  |
| 8 | Total | Sum Lns (1.7) | \$56.07 | \$36.91 | \$26.90 | \$9.94 | \$30.68 | 567.52 | \$25.13 | \$9.10 | \$4.98 | 539.20 | RLWE-2 |
| Subsequent |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 9 | Change Facility Connection | ORS-3 | \$14.39 | \$8.45 | \$10.94 | n/a | \$19.48 | \$30.42 | \$10.05 | n/a | \$3.16 | \$13.21 |  |
| 10 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 11 | Record Order | RORF | \$1.48 | n/a | n/a | n/a | n/a | n/a | n/a | $n / \mathbf{}$ | n/a | n/a |  |
| 12 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/d | n/a | n/a |  |
| 13 | OSS - Transaction Sperific Costs | RFIX | tbd | thd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 14 | OSS - Transition Costs | RFix | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/d |  |
| 15 | Total | Sum Lns (9.14) | \$22.82 | \$15.41 | \$10.94 | n/a | \$19.48 | 530.42 | \$10.05 | n/a | \$3.16 | 513.21 | RLWE-2 |
| FDI Distribution ConnectionInitial |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 16 | New | ORS-3 | \$31.90 | \$19.68 | \$15.96 | n/a | \$57.19 | \$73.16 | \$15.08 | n/a | \$44.34 | \$59.42 |  |
| 17 | Disconnect | ORS-3 | \$15.74 | \$10.27 | \$10.94 | n/a | \$15.78 | \$26.72 | \$10.05 | n/a | \$2.93 | \$12.98 |  |
| 18 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 19 | Record Order | RORF | \$1.48 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 20 | NMC Shared/Fixed Costs | RFiX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 21 | OSS - Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 22 | OSS - Transition Costs | RFix | tbd | lbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 23 | Total | Sum Lns (16.22) | \$56.07 | \$36.91 | \$26.90 | n/a | \$72.97 | \$99.88 | \$25.13 | n/a | ${ }^{447.28}$ | 57240 | RLWE-2 |
|  | Subsequent |  |  |  |  |  |  |  |  |  |  |  |  |
| 24 | Change Facility Connection | ORS 3 | \$14.39 | 58.45 | \$10.94 | n/a | \$19.48 | \$30.42 | \$10.05 | n/d | 53.16 | \$13.21 |  |
| 25 | Preordering | RORF | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 26 | Record Order | RORF | \$1.48 | n/a | n/a | n/4 | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 27 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/d | n/a | n/a | n/a | n/a | n/a |  |
| 28 | OSS - Transaction Sperific Costs | RFIX | thd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 29 | OSS - Transition Costs | RFIX | thd | tbd | n/d | n/d | n/a | n/a | n/a | n/a | n/d | n/a |  |
| 30 | Total | Sum Lns (24.29) | \$22.82 | \$15.41 | \$10.94 | n/a | \$19.48 | \$30.42 | \$10.05 | n/a | \$3.16 | \$13.21 | RLWE-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Subloop


## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Line Sharing


## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

Loop Conditioning

| Ln | Description | Source | Ordering |  | Service Connection-Initial Unit |  |  |  | Service Connection-Additional Unit |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 100\% <br> Manual | SemiMech. | Provisioning | CO <br> Work | $\begin{array}{\|c\|} \hline \text { Field } \\ \text { Installation } \\ \hline \end{array}$ | Total | Provisioning | $\begin{gathered} \mathrm{CO} \\ \text { Work } \end{gathered}$ | Field <br> Installation | Total |  |
|  |  |  | $\mathrm{A}=$ Source | B=Source | $\mathrm{C}=\mathrm{PRO}-2$ | D=FWS-6 | $\mathrm{E}=$ FWS-6 | $\mathrm{F}=$ Sum (C..E) | $\mathrm{G}=\mathrm{PRO}-2$ | H=FWS 6 | 1=FWS-6 | J=Sum (G..I) |  |
| Loop Conditioning Bridged Tap Only Removal |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 | One Occurrence | ORS-4 | n/a | n/a | n/a | n/a | \$1,892.55 | \$1,892.55 | n/d | n/a | \$30.06 | \$30.06 |  |
| 2 | Record Order |  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 3 | NMC Shared/Fixed Costs |  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 4 | OSS - Transaction Sperific Costs |  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 5 | OSS - Transition Costs |  | n/d | n/a | $n /$ d | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a |  |
| 6 | Total | Sum Lns (1..5) | n/a | n/a | n/a | n/d | \$1,892.55 | \$1,89255 | n/a | n/a | \$30.06 | \$30.06 | ROWF |
| 7 | Multiple Occurrences | ORS-4 | n/a | n/a | n/a | n/d | \$2,484.87 | \$2,484.87 | n/a | n/a | \$75.18 | \$75.18 |  |
| 8 | Record Order |  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/4 |  |
| 9 | NMC Shared/Fixed Costs |  | n/a | n/a | n/a | n/a | n/a | n/d | n/a | n/a | n/a | n/d |  |
| 10 | OSS - Transaction Specific Costs |  | n/a | n/a | n/a | n/d | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 11 | OSS - Transition Costs |  | n/a | n/a | n/a | n/d | n/a | n/a | n/a | $n / \mathbf{a}$ | n/a | n/a |  |
| 12 | Total | Sum Lns (7..11) | n/a | n/a | n/a | n/a | \$2,484.87 | \$2,484.87 | n/a | n/a | \$75.18 | \$75.18 | ROWF |
| Load Coil Only Removal |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 13 | Load Coil Removal | ORS-4 | n/a | n/a | n/a | n/d | \$2,789.47 | \$2,789.47 | n/a | n/a | \$109.68 | \$109.68 |  |
| 14 | Record Order |  |  |  |  |  |  |  |  |  |  |  |  |
| 15 | NMC Shared/Fixed Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 16 | OSS - Transaction Specific Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 17 | OSS-Transition Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 18 | Total | Sum Lns (13.17) | n/a | n/a | n/d | n/a | \$2,789.47 | \$2,789.47 | n/a | n/a | \$109.68 | \$109.68 | RLWE-2 |
| Bridged Tap and Load Coil Combination Removal |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 19 | One Occurrence | ORS-4 | n/a | n/a | $n / \mathrm{a}$ | n/a | \$3,211.40 | \$3,211.40 | n/a | n/a | \$139.74 | \$139.74 |  |
| 20 | Record Order |  |  |  |  |  |  |  |  |  |  |  |  |
| 21 | NMC Shared/Fixed Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 22 | OSS - Transaction Specific Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 23 24 | OSS - Transition Costs |  |  |  |  |  |  |  |  |  |  |  | ROWF |
| 24 | Total | Sum Lns (19..23) |  |  |  |  | \$3,211.40 | \$3,211.40 |  |  | \$139.74 | \$139.74 |  |
| 25 | Multiple Occurrences | ORS-4 | n/a | n/a | $n /$ a | n/a | \$3,803.72 | \$3,803.72 | n/a | n/a | \$184.86 | \$184.86 |  |
| 26 | Record Order |  |  |  |  |  |  |  |  |  |  |  |  |
| 27 | NMC Shared/Fixed Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 28 | OSS - Transaction Specific Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 29 | OSS - Transition Costs |  |  |  |  |  |  |  |  |  |  |  |  |
| 30 | Total | Sum Ins (25..29) | n/a | n/a | n/d | n/a | \$3,803.72 | \$3,803.72 | n/a | n/d | \$184.86 | \$184.86 | ROwr |

## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

## Line and Station Transfer

|  | Source | Ordering |  | Service Connection - Initial Unit |  |  |  | Service Connection-Additional Unit |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln Description |  | 100\% <br> Manual | Semi- Mech. | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation | Total | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field <br> Installation | Total |  |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{PRO}-2$ | D=FWS - 8 | E=FWS-8 | $\mathrm{G}=$ Sum (C. F ) | $\mathrm{H}=\mathrm{PRO}-2$ | I=FWS-8 | J=FWS-8 | $\mathrm{K}=$ Sum ( $\mathrm{H} . \mathrm{If}$ ) |  |
| Line and Station Transfer |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 Vacant Transfer |  | n/a | n/a | \$14.41 | \$7.34 | \$379.81 | \$401.56 | \$13.52 | \$7.34 | \$3.16 | \$24.02 |  |
| 2 Record Order |  | n/a | n/a | n/d | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 3 NMC Shared/Fixed Costs |  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 4 OSS-Transaction Specific Costs |  | thd | tbd | tbd | tbd | tbd | tbd | thd | tbd | tbd | tbd |  |
| 5 OSS - Transition Costs |  | tbd | thd | tbd | tbd | tbd | tbd | tbd | tbd | tbd | lbd |  |
| 6 Total | Sum L.ns (1.5) | n/a | n/a | \$14.41 | \$7.34 | \$379.81 | \$401.56 | \$13.52 | \$7.34 | \$3.16 | \$24.02 | ROWF |
| 7 In-Use Transfer |  | n/a | n/d | \$14.41 | \$10.28 | \$379.81 | \$404.50 | \$13.52 | \$10.28 | \$3.16 | \$26.96 |  |
| 8 Record Order |  | n/a | n/d | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 9 NMC Shared/Fixed Costs |  | n/a | n/a | n/a | $\mathrm{n} / \mathrm{d}$ | n/d | n/a | n/a | n/a | n/a | n/a |  |
| 10 OSS - Transaction Specific Costs |  | thd | tbd | tbd | thd | tbd | tbd | thd | tbd | tbd | tbd |  |
| 11 OSS - Transition Costs |  | ltad | tbd | tbd | tbd | lbd | tbd | tbd | tld | tbd | $t \mathrm{dd}$ |  |
| 12 Total | Sum Lns (7..11) | n/a | n/a | \$14.41 | \$10.28 | \$379.81 | \$404.50 | \$13.52 | \$10.28 | \$3.16 | \$26.96 | ROWF |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Interim Number Portability (INP)

| Ln | Description | Source | Ordering |  | Service Connection - Initial Unit |  |  |  | Service Connection - Additional Unit |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \hline 100 \% \\ \text { Manual } \\ \hline \end{gathered}$ | Semi- <br> Mech. | Provisioning | $\begin{gathered} \mathrm{CO} \\ \text { Work } \end{gathered}$ | Field Installation | Total | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation | Total |  |
|  |  | ORS-3 | A=Source | $B=$ Source | $\mathrm{C}=$ PRO-2 | D=FWS-3 | $E=F W S-3$ | $\mathrm{F}=\mathrm{SUM}(\mathrm{C} . \mathrm{E})$ | $\mathrm{G}=\mathrm{PRO}-2$ | $\mathrm{H}=\mathrm{FWS}-3$ | $\mathrm{I}=$ FWS-3 | J=Sum (G. I) |  |
|  | Unbundled Network Elements (UNEs) <br> Interim Number Portability (INP) Exchange Initial |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 | New |  | \$27.18 | \$14.96 | \$9.39 | n/a | n/a | \$9.39 | \$9.39 | n/a | n/a | \$9.39 |  |
| 2 | Disconnect | ORS-3 | \$15.14 | \$9.67 | \$7.95 | n/a | n/a | \$7.95 | \$7.95 | n/a | n/a | \$7.95 |  |
| 3 | Record Otder |  | \$1.48 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 4 | NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 5 | OSS - Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 6 | OSS - Transition Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 7 | Total | Sum Lns (1..6) | \$48.24 | \$29.07 | \$17.34 | n/a | n/a | \$17.34 | \$17.34 | n/a | n/a | \$17.34 | RLWE-2 |
|  | Subsequent |  |  |  |  |  |  |  |  |  |  |  |  |
| 8 | Change | ORS-3 | \$19.23 | \$13.29 | \$9.92 | n/a | n/a | \$9.92 | \$9.92 | n/a | n/a | \$9.92 |  |
| 9 | Record Order | RORF | \$1.48 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 10 | NMC Shared/Fixed Costs | RFix | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
|  | OSS - Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 12 | OSS - Transition Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| 13 | Total | Sum Lns (8..12) | \$25.15 | \$17.73 | \$9.92 | n/a | n/a | \$9.92 | \$9.92 | n/a | n/a | \$9.92 | RLWE-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Unbundled Network Interface Device (NID)

|  | Source | Ordering |  | Service Connection - Per Order |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln Description |  | $\begin{aligned} & 100 \% \\ & \text { Manual } \end{aligned}$ | Semi- <br> Mech. | Provisioning | $\mathrm{CO}$ Work | Field Installation | Total |  |
|  | A=Source |  | $B=$ Source | $\mathrm{C}=\mathrm{PRO}-5$ | $\mathrm{D}=\mathrm{FWS}$-7.9 9 E=FWS-7..9 F=SUM (C..E) |  |  |  |
| Unbundled Network Interface Device (NID) Exchange |  |  |  |  |  |  |  |  |
| 1 Basic | ORS-8 | \$42.96 | \$30.74 | n/a | n/a | \$2.20 | \$2.20 |  |
| 2 Preordering | RORF | \$2.52 | \$2.52 | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a |  |
| 3 Record Order | RORF | \$1.48 | n/a | n/a | n/a | n/a | n/a |  |
| 4 NMC Shared/Fixed Costs | RFIX | \$4.44 | \$4.44 | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a |  |
| 5 OSS-Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 6 Total | Sum Lns (1.5) | \$51.39 | \$37.70 | n/a | n/a | \$2.20 | \$2.20 | RNWE-1 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Rate Development <br> House and Riser

| Ln | Description | Source | Ordering |  | Service Connection - Per Order |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation | Total |  |
|  |  | ORS-8 <br> ORS-8 <br> RORF <br> RORF <br> RFIX <br> RFIX <br> Sum Lns (1..6) | A=Source B=Source |  | C=PRO-5 | D=FWS-8 | =UHR | $\mathrm{F}=$ Sum (C.. E ) |  |
| House and Riser <br> Exchange <br> Terminal Block Connection |  |  |  |  |  |  |  |  |  |
| 1 | New |  | \$42.96 | \$30.74 | \$15.96 | n/a | \$22.27 | \$38.24 |  |
| 2 | Disconnect |  | \$15.74 | \$10.27 | \$10.94 | n/a | \$18.05 | \$28.99 |  |
| 3 | Preordering |  | \$2.52 | \$2.52 | n/a | n/a | n/a | n/a |  |
| 4 | Record Order |  | \$1.48 | n/a | n/a | n/a | n/a | n/a |  |
| 5 | NMC Shared/Fixed Costs |  | \$4.44 | \$4.44 | n/a | n/a | n/a | n/a |  |
| 6 | OSS - Transaction Specific Costs |  | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 7 | Total |  | \$67.13 | \$47.97 | \$26.90 | n/a | \$40.33 | \$67.23 | RNWE-1 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Inter-office Dedicated Transport


## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

## CLEC Dedicated Transport



## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Signaling System 7 (SS7)

| Ln | Description | Source | Ordering |  | Service Connection - Per Order |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Manual } \\ \hline \end{gathered}$ | Semi- <br> Mech. | Provisioning | $\begin{gathered} \mathrm{CO} \\ \text { Work } \end{gathered}$ | Field <br> Installation | Total |  |
| Signaling System Seven (SS7) <br> Facilities and Trunks Initial |  | A=Source B $=$ Source |  |  | $\mathrm{C}=\mathrm{PRO}-8$ | D=FWS-11 | $\mathrm{E}=\mathrm{FWS}-11 \quad \mathrm{~F}=$ SUM (C..E) |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| 1 | New |  |  |  | ORS-13 | \$264.23 | \$234.66 | \$630.29 | \$129.95 | n/a | \$760.24 |  |
| 2 | Disconnect | ORS-13 | \$141.43 | \$111.86 | \$433.40 | \$60.87 | n/a | \$494.27 |  |
| 3 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
| 4 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 5 | Total | Sum Lns (1..4) | \$412.44 | \$350.34 | \$1,063.69 | \$190.82 | n/a | \$1,254.51 | RNWE-1 |
|  | Subsequent (w/Engineering Review) |  |  |  |  |  |  |  |  |
| 6 | Change | ORS-13 | \$115.13 | \$85.56 | \$528.02 | \$12.08 | n/a | \$540.10 |  |
| 7 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
| 8 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 9 | Total | Sum Lns (6.8) | \$121.91 | \$89.38 | \$528.02 | \$12.08 | n/a | \$540.10 | RNWE-1 |
|  | Subsequent (w/out Engineering Review) |  |  |  |  |  |  |  |  |
| 10 | Change | ORS-13 | \$115.13 | \$85.56 | \$168.87 | \$12.08 | n/a | \$180.95 |  |
| 11 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
| 12 | OSS - Access Transaction Specific Costs | RFIX | tbd | $t \mathrm{bd}$ | n/a | n/a | n/a | n/a |  |
| 13 | Total | Sum Lns (10..12) | \$121.91 | \$89.38 | \$168.87 | \$12.08 | n/a | \$180.95 | RNWE-1 |

## Verizon - Florida

## Wholesale Non-recurring Study

## Rate Development

Signaling System 7 (SS7)


## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

Enhanced Extended Loops (EELs)


## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

## Enhanced Extended Loops (EELs)

| Ln Description |  | Source | Ordering |  | Service Connection - Per Order |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $100 \%$ <br> Manual | Semi- <br> Mech. | Provisioning | CO <br> Work | Field Installation | Total |  |
|  |  |  | A=Source B=Source |  |  | $\mathrm{C}=$ PRO-9 $\quad \mathrm{D}=\mathrm{FWS}-14 \quad \mathrm{E}=\mathrm{FWS}-14 \quad \mathrm{~F}=\mathrm{SUM}$ (C.. E ) | $\mathrm{D}=\mathrm{FWS-14} \quad \mathrm{E}=\mathrm{FWS}-14 \quad \mathrm{~F}=$ SUM (C.. E ) |  |  |  |
| ```Enhanced Extended Links (EELs) Advanced Complex - DSO Initial``` |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| 18 | New | ORS-14 | \$82.82 | \$53.25 | \$237.88 | \$15.46 | \$151.07 | \$404.41 |  |
| 19 | Disconnect | ORS-14 | \$67.58 | \$38.01 | \$141.14 | \$34.78 | \$57.49 | \$233.41 |  |
| 20 | Record Order | RORF | \$6.78 | \$6.78 | n/a | n/a | n/a | n/a |  |
| 21 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a | RNWE-2 |
| 22 | Total | Sum Lns (18.21) | \$157.18 | \$98.04 | \$379.02 | \$50.24 | \$208.56 | \$637.82 |  |
|  | Subsequent |  |  |  |  |  |  |  |  |
| 23 | Change | ORS-14 | \$68.21 | \$38.64 | \$133.60 | \$12.08 | n/a | \$145.68 |  |
| 24 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | $n / a$ |  |
| 25 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ |  |
| 26 | Total | Sum Lns (23.25) | \$74.99 | \$42.46 | \$133.60 | \$12.08 | n/a | \$145.68 | RNWE-2 |
|  | Changeover (As Is) |  |  |  |  |  |  |  |  |
| 27 | Migration As Is | ORS-14 | \$155.09 | \$95.95 | \$41.64 | n/a | n/a | \$41.64 |  |
| 28 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
| 29 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 30 | Total | Sum Lns (27..29) | \$161.87 | \$99.77. | \$41.64 | n/a | n/a | \$41.64 | RNWE-2 |
|  | Changeover (As Is) - MOG |  |  |  |  |  |  |  |  |
| 31 | Migration As Is | ORS-14 | \$0.74 | \$0.74 | \$41.64 | n/a | n/a | \$41.64 |  |
| 32 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
| $33$ | OSS - Access Transaction Specific Costs | RFIX | tbd | $t \mathrm{~d}$ | n/a | n/a | n/a | n/a |  |
| 34 | Total | Sum Lns (31..33) | \$7.52 | \$4.56 | \$41.64 | n/a | n/a | \$41.64 | RNWE-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Enhanced Extended Loops (EELs)

| Ln | Description | Source | Ordering |  | Service Connection - Per Order |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{array}{c\|} \hline 100 \% \\ \text { Manual } \\ \hline \end{array}$ | $\begin{aligned} & \text { Semi- } \\ & \text { Mech. } \end{aligned}$ | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field <br> Installation | Total |  |
|  |  |  |  |  |  | $\mathrm{D}=\mathrm{FWS}-14$ |  |  |  |
| ```Enhanced Extended Links (EELs) Advanced Complex - DS1/DS3 Initial``` |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| 35 | New | ORS-14 | \$98.03 | \$68.46 | \$302.35 | \$213.53 | \$132.23 | \$648.11 |  |
| 36 | Disconnect | ORS-14 | \$69.87 | \$40.30 | \$140.27 | \$58.46 | \$85.03 | \$283.76 |  |
| 37 | Record Order | RORF | \$6.78 | \$6.78 | n/a | n/a | n/a | n/a |  |
| 38 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a |  |
| 39 | Total | Sum Lns (35..38) | \$174.68 | \$115.54 | \$442.62 | \$271.99 | \$217.26 | \$931.87 | RNWE-2 |
|  | Subsequent |  |  |  |  |  |  |  |  |
| 40 | Change | ORS-14 | \$68.21 | \$38.64 | \$132.73 | \$12.08 | n/a | \$144.81 |  |
| 41 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
|  | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 43 | Total | Sum Lns (40..42) | \$74.99 | \$42.46 | \$132.73 | \$12.08 | n/a | \$144.81 | RNWE-2 |
|  | Changeover (As Is) |  |  |  |  |  |  |  |  |
| 44 | Migration As Is | ORS-14 | \$172.59 | \$113.45 | \$41.64 | n/a | n/a | \$41.64 |  |
| 45 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
| 46 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 47 | Total | Sum Lns (44.46) | \$179.37 | \$117.27 | \$41.64 | n/a | n/a | \$41.64 | RNWE-2 |
|  | Changeover (As Is) - MOG |  |  |  |  |  |  |  |  |
| 48 | Migration As Is | ORS-14 | \$0.74 | \$0.74 | \$41.64 | n/a | n/a | \$41.64 |  |
| 49 | Record Order | RORF | \$6.78 | \$3.82 | n/a | n/a | n/a | n/a |  |
| 50 | OSS - Access Transaction Specific Costs | RFIX | tbd | tbd | n/a | n/a | n/a | n/a |  |
| 51 | Total | Sum Lns (48.50) | \$7.52 | \$4.56 | \$41.64 | n/a | n/a | \$41.64 | RNWE-2 |
| 52 | Multiplexing DS-3 to DS1 | ORS-14 | n/a | n/a | n/a | \$165.70 | n/a | \$165.70 | RNWE-2 |

Verizon - Florida
Wholesale Non-recurring Study
Rate Development
Dark Fiber


## Verizon - Florida <br> Wholesale Non-recurring Study <br> Rate Development <br> Coordinated Conversions



## Verizon - Florida

Wholesale Non-recurring Study

## Rate Development

## Hot Cut Coordinated Conversions

| Ln | Description | Source | Ordering |  | Service Connection - Per Order |  |  |  | Hot Cut Coordinated Conversions |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} 100 \% \\ \text { Manual } \\ \hline \end{gathered}$ | Semi- <br> Mech. | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation | Total | $\begin{gathered} 100 \% \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. |  |
|  |  |  | A=Source B=Source |  | $\mathrm{C}=$ PRO-5 | D=FWS-9..11 E=FWS-9..11 F=Sum (C..E) |  |  | $\mathrm{G}=\mathrm{A}+\mathrm{F}$ | $\mathrm{H}=\mathrm{B}+\mathrm{F}$ |  |
| Hot Cut Coordinated Conversions Exchange Standard Interval |  |  |  |  |  |  |  |  |  |  |  |
| 1 | Process 1 | ORS-9 | \$3.05 | \$3.05 | \$3.61 | n/a | n/a | \$3.61 |  |  |  |
| 2 | Process 2 | ORS-9 | n/a | n/a | \$43.30 | \$32.21 | n/a | \$75.50 |  |  |  |
| 3 | Process 3 | ORS-9 | n/a | n/a | \$0.89 | \$16.10 | \$50.30 | \$67.29 |  |  |  |
| 4 | Total | Sum Lns (1..3) | \$3.05 | \$3.05 | \$47.79 | \$48.31 | \$50.30 | \$146.40 | \$149.45 | \$149.45 | RMWE |
| Additional Interval |  |  |  |  |  |  |  |  | \$35.48 | \$35.48 | RMWE |
| 5 | Process 2 | ORS-9 | n/a | n/a | \$10.82 | \$12.08 | n/a | \$22.90 |  |  |  |
| 67 | Process 3 | ORS-9 | n/a | n/a | n/a | n/a | \$12.58 | \$12.58 |  |  |  |
|  | Total | $\operatorname{Ln} 5+\operatorname{Ln} 6$ | n/a | n/a | \$10.82 | \$12.08 | \$12.58 | \$35.48 |  |  |  |
| Advanced |  |  |  |  |  |  |  |  | \$149.45 | \$149.45 | RMWE |
|  | Standard Interval |  |  |  |  |  |  |  |  |  |  |
| 8 | Process 1 | ORS-9 | \$3.05 | \$3.05 | \$3.61 | n/a | n/a | \$3.61 |  |  |  |
| 9 | Process 2 | ORS-9 | n/a | n/a | \$43.30 | \$32.21 | n/a | \$75.50 |  |  |  |
| 10 | Process 3 | ORS-9 | n/a | n/a | \$0.89 | \$16.10 | \$50.30 | \$67.29 |  |  |  |
| 11 | Total | Sum Lns (8.10) | \$3.05 | \$3.05 | \$47.79 \$48.31 |  | \$50.30 | \$146.40 |  |  |  |
|  | Additional Interval |  |  |  |  |  |  |  |  |  |  |
| 12 | Process 2 | ORS-9 | n/a | n/a | \$10.82 | \$12.08 | n/a | \$22.90 |  |  |  |
| 13 | Process 3 | ORS-9 | n/a | n/a | n/a | n/a | \$12.58 | \$12.58 |  |  |  |
| 14 | Total | $\operatorname{Ln} 12+\operatorname{Ln} 13$ | n/a | n/a | \$10.82 | \$12.08 | \$12.58 | \$35.48 | \$35.48 | \$35.48 | RMWE |

## Verizon - Florida

## Wholesale Non-recurring Study

Rate Development
Expedites and Other Charges

| Description | Source | Ordering |  | Service Connection-Per Order |  |  |  | Expedites and Other Charges |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} 100 \% \\ \text { Manual } \end{gathered}$ | Semi- <br> Mech. | Provisioning | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation | Total | $\begin{array}{\|c\|} \hline 100 \% \\ \text { Manual } \end{array}$ | Semi- <br> Mech. |  |
|  | $\mathrm{A}=$ Source $\mathrm{B}=$ Source |  |  | $\mathrm{C}=$ PRO-6 $\quad \mathrm{D}=$ FWS-9.11 $\mathrm{E}=$ FWS-9.11 $\mathrm{F}=$ Sum (C..E) |  |  |  | $\mathrm{G}=\mathrm{A}+\mathrm{F} \quad \mathrm{H}=\mathrm{B}+\mathrm{F}$ |  |  |
| Expedites |  |  |  |  |  |  |  |  |  |  |
| UNE Loop/Port |  |  |  |  |  |  |  |  |  |  |
| Exchange Services | ORS-10 | \$5.69 | \$5.69 | n/a | n/a | n/a | n/a | \$5.69 | \$5.69 | RMWE |
| Advanced/Special Services | ORS-10 | \$5.69 | \$5.69 | \$38.28 | n/a | n/a | \$38.28 | \$43.97 | \$43.97 | RMWE |
| Other Charges |  |  |  |  |  |  |  |  |  |  |
| Customer Service Record Search (per account) | ORS-10 | \$7.13 | n/a | n/a | n/a | n/a | n/a | \$7.13 | n/a | RMWE |
| CLEC Account Establishment (per CLEC) | ORS-10 | \$281.82 | \$281.82 | n/a | n/a | n/a | n/a | \$281.82 | \$281.82 | RMWE |
| No Access Customer Will Advise | ORS-10 | \$27.45 | \$27.45 | n/a | n/a | \$62.88 | \$62.88 | \$90.33 | \$90.33 | RMWE |

## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Ordering Factors


[^0]
## Verizon - Florida

Wholesale Non-recurring Study
Rate Development
Fixed Costs

| Ln Description | Source | Total Cost | National Total Cost | Unit Volume | $\begin{gathered} \hline \text { Cost } \\ \text { Per } \\ \text { LSR } \\ \hline \end{gathered}$ | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=Source $\quad \mathrm{B}=$ Source $\quad \mathrm{C}=$ Source $\quad \mathrm{D}=$ Source |  |  |  |  |  |
| Ordering |  |  |  |  |  |  |
| 1 NMC Shared/Fixed Costs | ORS-17 | \$18,498,610.43 |  |  |  |  |
| OsS | Note 1 |  |  |  |  |  |
| 2 Local Wholesale Transaction Specific Costs | OSS |  | tbd |  |  |  |
| 3 Access Transaction Specific Costs | OSS |  | tbd |  |  |  |
| Transition Costs |  |  |  |  |  |  |
| 4 Incurred Transition Costs | Oss |  | tbd |  |  |  |
| 5 Capitalized OSS Transition Costs | OSS |  | tbd |  |  |  |
| 6 Wholesale IT/DP Costs | OSS |  | tbd |  |  |  |
| 7 Access IT/DP Costs | OSS |  | tbd |  |  |  |
| 8 Total Transition Costs | Sum Lns(4.7) |  | tbd |  |  |  |
| Order Volumes |  |  |  |  |  |  |
| 9 Local Wholesale Order Volume - 5-Year Total | OSS |  |  | 20,848,804 |  |  |
| 10 Local Wholesale Order Volume - Annual Average | OSS |  |  | 4,169,761 |  |  |
| 11 Access Order Volume - 5-Year Total | OSS |  |  | tbd |  |  |
| 12 Access Order Volume - Annual Average | OSS |  |  | tbd |  | RUBL 1.5, RUBP 1 4, RUNP 1 4, RUSL-1, 2 RISH, RINP, RND, RUIR |
| 13 NMC Shared/Fixed Costs | Ln 1/Ln 10 |  |  |  | $\$ 4.44$ | RUBL-1..5, RUBP-1.4, RUNP-1..4, RUSL-1, 2, RISH, RINP, RNID, RUHR RUBL-1.5, RUBP-1..4, RUNP-1.4, RUSL-1, 2, RLSH, RINP, RUHR |
| 14 OSS - Local Wholesale Transaction Specific Costs 15 OSS - Access Transaction Specific Costs |  |  |  |  | tbd | RUBL-1.5, RUDF, RCDT, RIDT, RSS7-1, 2, REEL-1.3, RNID |
| 16 OSS-Transition Costs |  |  |  |  |  | RUDF, RCDT, RIDT, RSS7-1, 2, REEL-1.3, RUBL-1 5, RUBP-1.4, RUNP-1.4, RUSL, RISH, RINP, RNID |

17 Line Sharing Unit Volume - 3-Year Forecasted Total MLPQ
18 MLPQ 2000 Incurred Transition Costs $\quad$ MLPQ
$\operatorname{Ln} 18 / \operatorname{Ln} 17$
$2,005,062$
$\$ 1,014,098.00$

20,848,804
4,169,76
tbd
tbd
RUBL-1..5, RUBP-1.4, RUNP-1.4, RUSL-1, 2, RLSH, RINP, RNID, RUHR tbd RUDF, RCDT, RIDT, RSS7-1, 2, REEL-1.3, RNID thd RUDF, RCDT, RIDT, RSS7-1, 2, REEL-1.3, RUBL-1 5, RUBP-1.4, RUNP-1..4, RUSL, RISH, RINP, RNID

Note 1: OSS costs are not included in rate element development at this time. Florida OSS costs will be addressed in a separate proceeding

Wholesale Non-Recurring Study

## Florida

Docket Number 990649-TP (B)
Table of Exhibits - Ordering by Page

|  | Exhibit Page |
| :--- | :---: | :---: | :---: |
| Name |  |

verizon
Wholesale Non-Recurring Study
Florida
Docket Number 990649-TP (B)
Table of Exhibits - Ordering by Exhibit Name
Exhibit ..... PageName
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## Verizon - Florida

Unbundled Network Element (UNE) Non-Recurring tudy

## Ordering Function

This section addresses the costs of the non-recurring activities to pre-order and order Local Wholesale and Network Wholesale UNEs, UNE-Ps, and other services the CLEC may request with its order.

There are three centers involved in processing Local Service Requests (LSRs) and Access Service Requests (ASRs):

- The National Open Market Center (NMC) serves as the single point of contact for pre-ordering and ordering local network UNEs/UNE-Ps. The NMC offices are located in Durham, North Carolina, Ft. Wayne, Indiana, and Coeur d'Alene, Idaho.
- There is an off-line group within the National Order/Referral Entry Center (NOREC) in San Angelo, Texas, responsible for entering all faxed LSRs (Manual Orders) into SIGS.
- The National Access Customer Center (NACC) processes all ASRs for the Network Wholesale UNEs.


## Ordering Cost Methodology

Verizon's cost team documented the pre-ordering and ordering process flows in the NMC, NOREC, and NACC. The process flows take into account system enhancements that will eliminate or modify work performed by the Service Representatives.

The Pre-ordering and Ordering NRCs were developed from work sampling studies, time-and-motion studies, and estimates from Subject Matter Experts (SMEs).

The cost team used the most current Loaded Labor Rates for each of the workgroups. (See Appendix Tab 5 for Loaded Labor Rates.) The cost team calculated the costs for each type of UNE order using the standard non-recurring cost calculation -

$$
\text { Activity Time } x \text { Probability } x \text { Labor Rate }=\text { Cost }
$$

The process flows, data collection, and cost calculations for each of these centers are discussed below.

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Verizon - Florida
Unbundled Network Element (UNE) Non-Recurring Study
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NMC

The NMC is staffed with Service Representatives who are involved in varying degrees with CLECs' pre-orders and orders. The LSR processing mode (manual or semi-mechanized) used by the CLEC and the complexity of the order determine the involvement of Verizon's Service Representative in the pre-ordering and ordering processes. CLECs' pre-order requests and LSRs are the cost-drivers for the NMC.

The following chart depicts the $\mathrm{NMC}^{\prime}$ s Service Representative involvement for each of the order processing modes for New Exchange - Basic UNE service:

| Manual Mode ${ }^{1}$ | Semi-mechanized Mode |
| :--- | :--- |
| - Order entry into NOCV | $\bullet$ Order entry into NOCV |
| - Field visit determination | $\bullet$ Provide LSC to CLEC |
| - Telephone number |  |
| assignment |  |
| - Due date assignment | $\bullet$ |
| - Jeopardy notification |  |
| Provide Local Service | •Error correction <br> - Jeopardy notification <br> - Follow-up phone call(s) |

For Exchange - Complex and Advanced/Special UNE services, all orders are currently input manually by the NMC Service Representative regardless of the order receipt mode. In addition, a NMC Service Representative inputs the Data Gathering Form (DGF) into the system for Complex orders.

[^1]NOREC
The Service Representatives in the NOREC enter all faxed orders into SIGS. The table below lists the tasks completed by the NOREC:

| Manual Order Processing | Manual Order Editing |
| :--- | :--- |
| - Log receipt of faxed LSR | • Access Editor |
| - Determine LSOG number | • Review LSR for completeness |
| - Manually note NMC on LSR | • Correct errors |
| - Enter LSR into tracking system | • Verify changes; fax CLEC changes |
| - Enter LSR into SIGS |  |
| - File manual LSR for editing |  |

Once the manual order is in SIGS and has been edited, the order flows to the NMC.

## NMC and NOREC - Data Collection

The cost team conducted Work Sampling studies in the Durham NMC and the San Angelo NOREC in 1999. Work Sampling is a method of work measurement. In this study, the cost managers estimated the proportions of time spent by the Service Representatives on the pre-ordering and ordering activities. These estimates are based on a large number of observations. The underlying assumption is that the proportion of time the activity is observed in the sample will be the proportion of time spent on the activity in general. After the cost team recorded their observations for the Work Sampling study, they worked with SMEs to determine the frequency of the activities for each of the order processing modes. Additionally, SMEs provided time estimates for activities that were not observed during the study. (See Appendix Tab 1 for details of the Work Sampling study.)

NMC/NOREC: UNEs and Services
The NMC/NOREC process all of the CLEC LSRs for Local Wholesale Elements. Local Wholesale Elements include the following UNEs:

## Verizon - Florida

Unbundled Network Element (UNE) Non-Recurring Study

| Exchange - Basic UNEs: | Exchange - Complex UNEs |
| :---: | :---: |
| - 2-wire Voice Grade Loop <br> - NID <br> - Analog Line Side Port <br> - Vertical Features <br> - INP <br> - Subloop Distribution <br> - Subloop Feeder <br> - Unbundled Customer Serving Terminal (drop) | - CentraNet Port <br> - ISDN BRI Port <br> - 2-Wire Digital Capable Loop <br> - Loop Conditioning <br> - Line-sharing |
| Advanced/Special - Basic UNEs: | Advanced/Special - Complex UNEs: |
| - 2-Wire Digital Loop <br> - 4-Wire Voice Grade Loop <br> - 4-Wire Digital Loop | - DS1 Loop <br> - DS3 Loop |

The cost team calculated the ordering costs for Local Wholesale UNEs on a per order basis.

Verizon costed the following NMC/NOREC responsibilities for UNEs:
CLEC Establishment - As described in the Introduction, Verizon establishes an account in each state that the CLEC requests. Once the accounts are established, the CLEC can submit LSRs to Verizon. The NMC processes all of the CLEC Establishment requests.

Verizon's Service Representative receives and reviews the CLEC profile, then updates the billing usage tables for toll. This activity creates the bill masters in NOCV.

Pre-ordering Information - If the CLEC requests pre-order information for Exchange or Advanced/Special UNEs, the NMC Service Representative enters the end-user

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Verizon - Florida
Unbundled Network Element (UNE) Non-Recurring Study
```

customer information, provides a telephone number if requested, and verifies that vertical services are available if requested. The frequency of Pre-order requests was determined through Work Sampling in the NMC. The cost for the manual look-up of Pre-ordering information is on a per occurrence basis.

Customer Service Record (CSR) Request - If the CLEC requests a CSR and the request cannot be completed electronically, the Service Representative processes the request, pulls the record, then faxes (or mails) it to the CLEC. The cost is per occurrence.

New Orders for Exchange - Basic UNE- New orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC representative manually enters the new order into NOCV and sends the Local Service Confirmation (LSC) to the CLEC.

New Orders for Exchange - Complex UNE - These orders can be received electronically or via facsimile. The order processing, however, currently is performed manually by the NMC Service Representative because of the complexity of the service and the number of variables. Complex services require the Data Gathering Form (DGF); the DGF details system /station features and service configuration. The NMC Service Representative enters the DGF information into the Gathering On-line Data (GOLD) system for distribution to the appropriate work centers.

New Orders for Advanced/Special - Basic and Complex UNEs - Orders for Advanced/Special Services - Basic and Complex can be received electronically or via facsimile. The order processing, however, is done manually by the NMC Service Representative due to the number of variables, the complexity of the service, and because these services require designs.

UNE-P Migration Orders - As Is + or -, and As Specified Migration orders can be received electronically or via facsimile. The front end processing and the entry into the NOCV system are the same as for "New" UNE orders.

Change Orders - When a CLEC requests changes in vertical features, central office Switch Feature Groups or in central office wiring (C.O. Connection), the change order is used. (If the CLEC wants to add loops, ports, or other UNEs to an existing service, the new order process applies.) Change orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if

## Verizon - Florida <br> Unbundled Network Element (UNE) Non-Recurring Study

there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC Representative enters the change order into NOCV and sends the LSC to the CLEC.

Disconnect Orders - Disconnect orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC representative enters the disconnect order into NOCV and sends the LSC to the CLEC.

Record Orders - These orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC representative keys the LSR into NOCV and sends the LSC to the CLEC.

Other Services - The NMC Service Representative is involved in other services required by the CLEC, such as Coordinated Conversion, Hot Cut Coordinated Conversion, and Expedites.

- Coordinated Conversion/ Hot Cut Coordinated Conversion - When the NMC receives the request from the CLEC, the Service Representative calls Provisioning to establish the time of the conversion and to schedule the appointment.
- Expedites - When the NMC receives the request from the CLEC, the Service Representative calls the Division Resource Management Group to establish the expedited order and schedule the due date.

NACC
The NACC processes all of the CLEC ASRs for Network Wholesale Elements. Network Wholesale Elements include the following UNEs and Access services:

| Dedicated Switched Access Lines | Entrance Facilities |
| :--- | :--- |
| Dedicated Switched Access Transport | Enhanced Extended Links (EEL) |
| SS7 Links | Dark Fiber |

STP Ports
Dedicated Non-Switched Transport
The CLEC sends an ASR to Verizon's NACC using the EXACT system, fax or mail. When the ASR is received in the NACC, the Service Representative performs the following tasks:

| Receipt via EXACT: | Receipt via fax or mail: |
| :--- | :--- |
| Reviews ASR for completeness and <br> accuracy | $\bullet$Logs receipt of ASR |
| Receives facility information from <br> other workgroups | •Enters ASR information into <br> EXACT |
| Clears any discrepancies with the <br> CLEC | ASR is then processed like those <br> received via the EXACT system. |
| Generates the Service Order <br> Processor (SOP) to downstream <br> workgroups. |  |
| Receives a completion notice from <br> SOP |  |
| Posts completion notice in CABS <br> and the EXACT system |  |

The cost team conducted a time and motion study of the activities required to process ASRs in the NACC. (See Appendix Tab 1 for detaiis of the time and motion study.)

The cost team calculated the ordering costs for Network Wholesale UNEs on a per order basis.

## NACC: UNEs and Services

Verizon costed the following NACC responsibilities for UNEs:
New Order - This type of order applies when the CLEC requests the installation of EELs, facilities and/or trunks; this can be for completely new facilities/trunks, or for an augment to existing facilities/trunk groups. An order for a facility with trunks will generate two separate orders, one for the facility and one for the trunks that ride it.

Disconnect Order - This type of order applies when the CLEC requests the complete removal of an EEL, the cancellation of both the facility and associated trunks, or the reduction in the number of trunks on a facility (without canceling the facility itself.) A disconnect order for a facility with trunks will lead to the generation of two separate orders, one for the facility and one for the trunks that ride it.

Migration As Is - This type of order applies when an IXC (with CLEC) status converts Special Access embedded facilities (combined) to EELs with UNE rates. Submitting ASRs for conversion activity is the expectation of Verizon for a quantity of less than fifty ASRs. For quantities greater than or equal to fifty, a Mass Order Generator (MOG) will be used for migrating Special Access lines to EEL combinations. The MOG cost is in addition to the costs for ordering EEL migrations.

Change Order - This type of order applies when the CLEC requests the addition, modification, or removal of a feature or option of the existing service. Change orders do not apply to adding or removing trunks/facilities. A revision to a pending ASR is not considered a change order; it is a supplemental ("supp'd") order.

There are two types of change orders: 1) Without Engineering Review, and 2) With Engineering Review. When a Verizon Design Engineer or Design Technician is involved to ensure the modification will not change the circuit transmission parameters, there are additional non-recurring costs.

Dark Fiber Pre-ordering Information - If the CLEC requests pre-order information for Dark Fiber, the NACC Service Representative contacts the appropriate provisioning group. Once the assessment of availability is made, the information is forwarded to the CLEC.

Expedite - The NACC Service Representative must contact the Business Response Provisioning Center (BRPC) to schedule the due date requested by the CLEC.

## Fixed Costs of Ordering

The Summary of Costs includes certain fixed non-recurring costs of Local Wholesale activities. These costs and are not attributable to any particular Local Wholesale activity or order type. The ordering fixed costs are displayed as a national aggregate amount. These costs are in addition to the shared/fixed costs of Operations Support Systems (OSS) which are a separate module of the NRC Study entitled "OSS UNE Non-recurring Study."

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | $\begin{gathered} \text { Semi- } \\ \text { Mechanized } \\ \text { Order } \end{gathered}$ | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $B=$ Source |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |
| Exchange Elements |  |  |  |  |
| Unbundled Loop |  |  |  |  |
| Basic |  |  |  |  |
| New | ORD-1 | \$31.90 | \$19.68 | RUBL-1 |
| Disconnect | ORD-1 | \$15.74 | \$10.27 | RUBL-1 |
| Change CO Connection | ORD-1 | \$14.39 | \$8.45 | RUBL-1 |
| Complex Non-digital |  |  |  |  |
| New | ORD-2 | \$31.90 | \$19.68 | RUBL-2 |
| Disconnect | ORD-2 | \$15.74 | \$10.27 | RUBL-2 |
| Change CO Connection | ORD-2 | \$14.39 | \$8.45 | RUBL-2 |
| Complex Digital |  |  |  |  |
| New | ORD-3 | \$31.90 | \$19.68 | RUBL-3 |
| Disconnect | ORD-3 | \$15.74 | \$10.27 | RUBL-3 |
| Change CO Connection | ORD-3 | \$14.39 | \$8.45 | RUBL-3 |

```
Verizon - Florida
Wholesale Non-recurring Study
Ordering
Summary of Costs
```

| Description | Source | Manual Order | SemiMechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements Unbundled Port Basic |  |  |  |  |
| New | ORD-4 | \$31.41 | \$19.19 | RUBP-1 |
| Disconnect | ORD-4 | \$11.70 | \$6.23 | RUBP-1 |
| Change Port Feature | ORD-5 | \$19.51 | \$13.57 | RUBP-1 |
| Change CO Connection | ORD-5 | \$14.39 | \$8.45 | RUBP-1 |
| Complex Non-digital |  |  |  |  |
| New | ORD-6 | \$50.14 | \$29.56 | RUBP-2 |
| Disconnect | ORD-6 | \$11.70 | \$6.23 | RUBP-2 |
| Change Port Feature | ORD-7 | \$29.88 | \$23.94 | RUBP-2 |
| Change Switch Feature Group | ORD-7 | \$38.24 | \$23.94 | RUBP-2 |
| Change CO Connection | ORD-8 | \$14.39 | \$8.45 | RUBP-2 |
| Complex Digital |  |  |  |  |
| New | ORD-9 | \$50.14 | \$29.56 | RUBP-3 |
| Disconnect | ORD-9 | \$11.70 | \$6.23 | RUBP-3 |
| Change Port Feature | ORD-10 | \$29.88 | \$23.94 | RUBP-3 |
| Change Switch Feature Group | ORD-10 | \$38.24 | \$23.94 | RUBP-3 |
| Change CO Connection | ORD-11 | \$14.39 | \$8.45 | RUBP-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | SemiMechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements Interim Number Portability |  |  |  |  |
| New | ORD-12 | \$27.18 | \$14.96 | RINP |
| Disconnect | ORD-12 | \$15.14 | \$9.67 | RINP |
| Change | ORD-12 | \$19.23 | \$13.29 | RINP |
| Subloop Unbundling FDI - Feeder Connection |  |  |  |  |
|  |  |  |  |  |
| New | ORD-13 | \$31.90 | \$19.68 | RUSL-1 |
| Disconnect | ORD-13 | \$15.74 | \$10.27 | RUSL-1 |
| Change Facililty Connection | ORD-13 | \$14.39 | \$8.45 | RUSL-1 |
| FDI - Distribution Connection |  |  |  |  |
| New | ORD-14 | \$31.90 | \$19.68 | RUSL-1 |
| Disconnect | ORD-14 | \$15.74 | \$10.27 | RUSL-1 |
| Change Facililty Connection | ORD-14 | \$14.39 | \$8.45 | RUSL-1 |
|  |  |  |  |  |
| New | ORD-15 | \$31.90 | \$19.68 | RUSL-2 |
| Disconnect | ORD-15 | \$15.74 | \$10.27 | RUSL-2 |
| Change Facililty Connection | ORD-15 | \$14.39 | \$8.45 | RUSL-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | Semi- Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  | A=Source $\quad B=$ Source |  |  |  |
| Unbundled Network Elements (UNEs) Exchange Elements Line Sharing CLEC CO Splitter Connection <br> New <br> Disconnect <br> Change CO Connection | Not Included in this Filing |  |  |  |
| Loop Conditioning Bridged Tap Removal |  |  |  |  |
| One Occurrence | ORD-17 | n/a | n/a | RLCC |
| Multiple Occurrences | ORD-17 | n/a | n/a | RLCC |
| Load Coil Removal Load Coil Removal Only | ORD-17 | n/a | n/a | RLCC |
| Combinations |  |  |  |  |
| Bridged Tap (One) and Load Coil | ORD-17 | n/a | n/a | RLCC |
| Bridged Tap (Multiple) and Load Coil |  | n/a | n/a | RLCC |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | Semi- Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=\text { Source }$ |  |
| Unbundled Network Elements (UNEs) Advanced/Special Elements Unbundled Loop Basic |  |  |  |  |
| New | ORD-18 | \$31.90 | \$19.68 | RUBL-4 |
| Disconnect | ORD-18 | \$15.74 | \$10.27 | RUBL-4 |
| Change CO Connection | ORD-18 | \$14.39 | \$8.45 | RUBL-4 |
| Complex |  |  |  |  |
| New | ORD-19 | \$40.26 | \$19.68 | RUBL-5 |
| Disconnect | ORD-19 | \$15.74 | \$10.27 | RUBL-5 |
| Change CO Connection | ORD-19 | \$14.39 | \$8.45 | RUBL-5 |
| Unbundled Port Complex |  |  |  |  |
|  |  |  |  |  |
| New | ORD-20 | \$58.11 | \$37.53 | RUBL-4 |
| Disconnect | ORD-20 | \$16.00 | \$10.53 | RUBL-4 |
| Change CO Connection | ORD-20 | \$17.96 | \$12.02 | RUBL-4 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | SemiMechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source |  |
| UNE-Platforms (UNE-Ps) Exchange Elements Basic |  |  |  |  |
| Migration As Is +/- | ORD-21 | \$20.05 | \$11.82 | RUNP-1 |
| Change Line Feature | ORD-21 | \$14.84 | \$8.90 | RUNP-1 |
| Complex Non-digital |  |  |  |  |
| Migration As Specified | ORD-22 | \$34.35 | \$17.76 | RUNP-2 |
| Change Line Feature | ORD-22 | \$14.84 | \$8.90 | RUNP-2 |
| Change Switch Feature Group | ORD-23 | \$23.20 | \$8.90 | RUNP-2 |
| Complex Digital |  |  |  |  |
| Migration As Specified | ORD-24 | \$34.35 | \$17.76 | RUNP-3 |
| Change Line Feature | ORD-24 | \$14.84 | \$8.90 | RUNP-3 |
| Change Switch Feature Group | ORD-25 | \$23.20 | \$8.90 | RUNP-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | SemiMechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source |  |
| UNE-Platforms (UNE-Ps) Advanced/Special Elements Complex |  |  |  |  |
| Migration As Specified | ORD-26 | \$54.12 | \$37.53 | RUNP-4 |
| Change | ORD-26 | \$26.33 | \$12.03 | RUNP-4 |
| Record Order (All UNE-Ps) | ORD-26 | \$11.92 | \$7.72 | RORF |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | Semi- <br> Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source |  |
| Exchange and Advanced/Special Elements Hot Cut Coordinated Conversion Exchange Elements Process 1 |  |  |  |  |
| Standard Interval | ORD-29 | \$3.05 | \$3.05 | RHCC |
| Process 2 <br> Standard Interval | ORD-29 | n/a | n/a | RHCC |
| Additional Interval | ORD-29 | n/a | n/a | RHCC |
| Process 3 |  |  |  |  |
| Standard Interval | ORD-29 | n/a | n/a | RHCC |
| Additional Interval | ORD-29 | n/a | n/a | RHCC |
| Advanced/Special Elements Process 1 |  |  |  |  |
|  |  |  |  |  |
| Standard Interval | ORD-29 | \$3.05 | \$3.05 | RHCC |
| Process 2 |  |  |  |  |
| Standard Interval | ORD-29 | n/a | n/a | RHCC |
| Additional Interval | ORD-29 | n/a | n/a | RHCC |
| Process 3 |  |  |  |  |
| Standard Interval | ORD-29 | n/a | n/a | RHCC |
| Additional Interval | ORD-29 | n/a | n/a | RHCC |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Summary of Costs

| Description | Source | Manual Order | Semi- Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $A=$ Source | $B=$ Source |  |
| Exchange and Advanced/Special Elements Expedites |  |  |  |  |
|  |  |  |  |  |
| Exchange Elements | ORD-30 | \$5.69 | \$5.69 | REXP |
| Advanced/Special Elements | ORD-30 | \$5.69 | \$5.69 | REXP |
| Preordering | ORD-30 | \$5.03 | n/a | RORF |
| Record Order | ORD-30 | \$14.78 | \$10.58 | RORF |
| Customer Service Record Search | ORD-30 | \$7.13 | n/a | REXP |
| CLEC Account Establishment | ORD-30 | \$ 981.82 | \$281.82 | REXP |
| No Access Customer Will Advise | ORD-30 | \$27.45 | \$27.45 | REXP |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | Semi- <br> Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source |  |
| Network Wholesale Elements Inter-office Dedicated Transport DS0 and Fractional T-1 |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| New | ORD-31 | \$82.82 | \$53.25 | RIDT |
| Disconnect | ORD-31 | \$67.58 | \$38.01 | RIDT |
| Change | ORD-32 | \$68.21 | \$38.64 | RIDT |
| DS1 and Higher |  |  |  |  |
| New | ORD-33 | \$98.03 | \$68.46 | RIDT |
| Disconnect | ORD-33 | \$69.87 | \$40.30 | RIDT |
| Change | ORD-34 | \$68.21 | \$38.64 | RIDT |
| Record Order | ORD-34 | \$67.80 | \$38.23 | RORF |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | SemiMechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | B=Source |  |
| CLEC Dedicated Transport DS0 and Fractional T-1 |  |  |  |  |
|  |  |  |  |  |
| New | ORD-35 | \$82.82 | \$53.25 | RCDT |
| Disconnect | ORD-35 | \$67.58 | \$38.01 | RCDT |
| Change | ORD-36 | \$68.21 | \$38.64 | RCDT |
| DS1 and Higher |  |  |  |  |
| New | ORD-37 | \$98.03 | \$68.46 | RCDT |
| Disconnect | ORD-37 | \$69.87 | \$40.30 | RCDT |
| Change | ORD-38 | \$68.21 | \$38.64 | RCDT |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | Semi- Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source |  |
| Signaling System Seven (SS7) |  |  |  |  |
|  |  |  |  |  |
| Facilities and Trunks |  |  |  |  |
| New | ORD-39 | \$264.23 | \$234.66 | RSS7-1 |
| Disconnect | ORD-39 | \$141.43 | \$111.86 | RSS7-1 |
| Change w/ Engineering Review | ORD-40 | \$115.13 | \$85.56 | RSS7-1 |
| Change w/o Engineering Review | ORD-40 | \$115.13 | \$85.56 | RSS7-1 |
| Trunk Only |  |  |  |  |
| New | ORD-41 | \$130.66 | \$101.09 | RSS7-2 |
| Disconnect | ORD-41 | \$79.53 | \$49.96 | RSS7-2 |
| Change w/ Engineering Review | ORD-42 | \$74.95 | \$45.38 | RSS7-2 |
| Change w/o Engineering Review | ORD-42 | \$74.95 | \$45.38 | RSS7-2 |
| STP Ports (SS7 Links) |  |  |  |  |
| New | ORD-43 | \$264.23 | \$234.66 | RSS7-2 |
| Disconnect | ORD-43 | \$141.43 | \$111.86 | RSS7-2 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Summary of Costs

| Description | Source | Manual Order | Semi- Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source |  |
| Enhanced Extended Links (EELs) Basic |  |  |  |  |
|  |  |  |  |  |
| New | ORD-44 | \$82.82 | \$53.25 | REEL-1 |
| Disconnect | ORD-44 | \$67.58 | \$38.01 | REEL-1 |
| Migration As Is | ORD-45 | \$155.09 | \$95.95 | REEL-1 |
| Migration As Is - MOG | ORD-45 | \$0.74 | \$0.74 | REEL-1 |
| Change | ORD-45 | \$68.21 | \$38.64 | REEL-1 |
| Complex DSO and Fractional T-1 |  |  |  |  |
|  |  |  |  |  |
| New | ORD-46 | \$82.82 | \$53.25 | REEL-2 |
| Disconnect | ORD-46 | \$67.58 | \$38.01 | REEL-2 |
| Migration As Is | ORD-47 | \$155.09 | \$95.95 | REEL-2 |
| Migration As Is - MOG | ORD-47 | \$0.74 | \$0.74 | REEL-2 |
| Change | ORD-47 | \$68.21 | \$38.64 | REEL-2 |
| DS1 and Higher |  |  |  |  |
| New | ORD-48 | \$98.03 | \$68.46 | REEL-3 |
| Disconnect | ORD-48 | \$69.87 | \$40.30 | REEL-3 |
| Migration As Is | ORD-49 | \$172.59 | \$113.45 | REEL-3 |
| Migration As Is - MOG | ORD-49 | \$0.74 | \$0.74 | REEL-3 |
| Change | ORD-49 | \$68.21 | \$38.64 | REEL-3 |
| Multiplexing | ORD-49 | n/a | n/a | REEL-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description | Source | Manual Order | Semi- Mechanized Order | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $B=$ Source |  |
| Dark Fiber |  |  |  |  |
| Preordering |  |  |  |  |
| Exchange Facilities | ORD-50 | \$4.40 | \$4.40 | RUDF |
| Inter-office Facilities | ORD-50 | \$4.40 | \$4.40 | RUDF |
| UNE Inter-office Dedicated Transport |  |  |  |  |
| New | ORD-50 | \$67.65 | \$67.65 | RUDF |
| Disconnect | ORD-50 | \$39.53 | \$39.53 | RUDF |
| Unbundled Loop |  |  |  |  |
| New | ORD-50 | \$67.65 | \$67.65 | RUDF |
| Disconnect | ORD-50 | \$39.53 | \$39.53 | RUDF |
| Subloop Feeder |  |  |  |  |
| New | ORD-50 | \$67.65 | \$67.65 | RUDF |
| Disconnect | ORD-50 | \$39.53 | \$39.53 | RUDF |
| Subloop Distribution |  |  |  |  |
| New | ORD-50 | \$67.65 | \$67.65 | RUDF |
| Disconnect | ORD-50 | \$39.53 | \$39.53 | RUDF |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Summary of Costs

| Description |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Source | Total Cost | Destination |
| NMC Shared/Fixed Costs |  | A=Source |  |
|  |  |  | AOIS-21 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering

## Cost Calculations



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Wholesale Non-recurring Study
Ordering
Cost Calculations


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Cost Calculations


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Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order\| |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln | Description |  |  | Minutes per Order | $\begin{aligned} & \text { Cost per } \\ & \text { Order } \end{aligned}$ | Minutes per Order | Cost per Order | Destination |
|  |  |  | $\mathrm{A}=$ Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  | Unbundled Network Elements (UNEs) |  |  |  |  |  |  |  |
|  | Exchange Elements |  |  |  |  |  |  |  |
|  | Unbundled Port |  |  |  |  |  |  |  |
|  | Complex Non-digital <br> (Change Port Feature) |  |  |  |  |  |  |  |
| 94 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 95 | Manual LSR Entry | AOIS-1 | \$0.60 | 5.46 | \$3.28 | n/a | n/a |  |
| 96 | Manual LSR Edit | AOIS-1 | \$0.60 | 2.34 | \$1.40 | n/a | n/a |  |
| 97 | Order Processing | AOIS-3 | \$0.61 | 34.19 | \$2086 | 34.19 | \$20.86 |  |
| 98 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.65 | \$3.08 |  |
| 99 | Total | Sum Lns (94.98) |  |  | \$29.88 |  | \$23.94 | ORS-2 |
|  | Change Switch Feature Group |  |  |  |  |  |  |  |
|  | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 101 | Manual LSR Entry | AOIS-1 | \$0.60 | 5.46 | \$3.28 | n/a | n/a |  |
| 102 | Manual LSR Edit | AOIS-1 | \$0.60 | 2.34 | \$1.40 | n/a | n/a |  |
| 103 | Manual DGF Processing | AOIS-1 | \$0.60 | 13.93 | \$8.36 | n/a | n/a |  |
| 104 | Order Processing | AOIS-3 | \$0.61 | 34.19 | \$20.86 | 34.19 | \$20.86 |  |
| 105 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 106 | Total | Sum Lns (100. 105) |  |  | \$38.24 |  | \$23.94 | ORS-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering

## Cost Calculations



## Verizon - Florida

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## Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order] |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln | Description |  |  | $\begin{gathered} \text { Minutes } \\ \text { per Order } \end{gathered}$ | Cost per Order | $\begin{aligned} & \text { Minutes } \\ & \text { per Order } \end{aligned}$ | Cost per Order | Destination |
|  |  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) <br> Exchange Elements <br> Unbundled Port <br> Complex Digital <br> New |  |  |  |  |  |  |  |  |
| 114 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 115 | Manual LSR Entry | AOIS-1 | \$0.60 | 14.51 | \$8.71 | n/a | n/a |  |
| 116 | Manual LSR Edit | AOIS-1 | \$0.60 | 3.75 | \$2.25 | n/a | n/a |  |
| 117 | Manual DGF Processing | AOIS-1 | \$0.60 | 13.93 | \$8.36 | n/a | n/a |  |
| 118 | Order Processing | AOIS-3 | \$0.61 | 43.41 | \$26.48 | 43.41 | \$26.48 |  |
| 119 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 120 | Total | Sum Lns (114..119) |  |  | \$50.14 |  | \$29.56 | ORS-2 |
|  | Disconnect |  |  |  |  |  |  |  |
| 121 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 122 | Manual LSR Entry | AOIS-1 | \$0.60 | 5.07 | \$3.04 | n/a | n/a |  |
| 123 | Manual LSR Edit | AOIS-1 | \$0.60 | 1.95 | \$1.17 | n/a | n/a |  |
| 124 | Order Processing | AOIS-3 | \$0.61 | 5.16 | \$3.15 | 5.16 | \$3.15 |  |
| 125 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 126 | Total | Sum Liss (121..125) |  |  | \$11.70 |  | \$6.23 | ORS-2 |

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Ordering
Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\underline{L n}$ | Description |  |  | $\begin{gathered} \text { Minutes } \\ \text { per Order } \end{gathered}$ | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  | UNE-Platforms (UNE-Ps) |  |  |  |  |  |  |  |
|  | Exchange Elements |  |  |  |  |  |  |  |
|  | Complex Non-digital |  |  |  |  |  |  |  |
|  | Change Switch Feature Group |  |  |  |  |  |  |  |
| 320 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 321 | Manual LSR Entry | AOIS-1 | \$0.60 | 5.46 | \$3.28 | n/a | n/a |  |
| 322 | Manual LSR Edit | AOIS-1 | \$0.60 | 2.34 | \$1.40 | n/a | n/a |  |
| 323 | Manual DGF Processing | AOIS-1 | \$0.60 | 13.93 | \$8.36 | n/a | n/a |  |
| 324 | Order Processing | AOIS-7 | \$0.61 | 9.54 | \$5.82 | 9.54 | \$5.82 |  |
| 325 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 326 | Total | Sum Lns (321..325) |  |  | \$23.20 |  | \$8.90 | ORS-6 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Cost Calculations



## Verizon - Florida

Wholesale Non-recurring Study

## Ordering

Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order] |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln | Description |  |  | Minutes per Order | $\begin{gathered} \text { Cost per } \\ \text { Order } \\ \hline \end{gathered}$ | Minutes per Order | Cost per Order |  |
|  |  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| UNE-Platforms (UNE-Ps) Advanced/Special Elements Complex Migration As Specified |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 347 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 348 | Manual LSR Entry | AOIS-1 | \$0.60 | 8.64 | \$5.18 | n/a | n/a |  |
| 349 | Manual LSR Edit | AOIS-1 | \$0.60 | 2.98 | \$1.79 | n/a | n/a |  |
| 350 | Manual DGF Processing | AOIS-1 | \$0.60 | 13.93 | \$8.36 | n/a | n/a |  |
| 351 | Order Processing | AOIS-8 | \$0.61 | 56.48 | \$34.45 | 56.48 | \$34.45 |  |
| 352 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 353 | Total | Sum Lns (347..352) |  |  | \$54.12 |  | \$37.53 | ORS-7 |
|  | Change |  |  |  |  |  |  |  |
| 354 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 355 | Manual LSR Entry | AOIS-1 | \$0.60 | 5.46 | \$3.28 | n/a | n/a |  |
| 356 | Manual LSR Edit | AOIS-1 | \$0.60 | 2.34 | \$1.40 | n/a | n/a |  |
| 357 | Manual DGF Processing | AOIS-1 | \$0.60 | 13.93 | \$8.36 | n/a | n/a |  |
| 358 | Order Processing | AOIS-8 | \$0.61 | 14.68 | \$8.95 | 14.68 | \$8.95 |  |
| 359 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 360 | Total | Sum Lns (354..359) |  |  | \$26.33 |  | \$12.03 | ORS-7 |
|  | Record Order (All UNE-Ps) |  |  |  |  |  |  |  |
| 361 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 362 | Manual LSR Entry | AOIS-1 | \$0.60 | 3.11 | \$1.87 | n/a | n/a |  |
| 363 | Manual LSR Edit | AOIS-1 | \$0.60 | 1.78 | \$1.07 | n/a | n/a |  |
| 364 | Order Processing | AOIS-8 | \$0.61 | 7.60 | \$4.64 | 7.60 | \$4.64 |  |
| 365 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 366 | Total | Sum Lns (361..365) |  |  | \$11.92 |  | \$7.72 | ORS-7 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order. |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln | Description |  |  | Minutes per Order | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{A} * \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| Exchange and Advanced/Special Elements Network Interface Device (NID) |  |  |  |  |  |  |  |  |
| 367 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 368 | Manual LSR Entry | AOIS-1 | \$0.60 | 14.51 | \$8.71 | n/a | n/a |  |
| 369 | Manual LSR Edit | AOIS-1 | \$0.60 | 3.75 | \$2.25 | n/a | n/a |  |
| 370 | Order Processing | AOIS-9 | \$0.61 | 45.35 | \$27.66 | 45.35 | \$27.66 |  |
| 371 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 372 | Total | Sum Lns (367..371) |  |  | \$42.96 |  | \$30.74 | ORS-8 |
| House and Riser (Terminal Block) |  |  |  |  |  |  |  |  |
|  | New |  |  |  |  |  |  |  |
| 373 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 374 | Manual LSR Entry | AOIS-1 | \$0.60 | 14.51 | \$8.71 | n/a | n/a |  |
| 375 | Manual LSR Edit | AOIS-1 | \$0.60 | 3.75 | \$2.25 | n/a | n/a |  |
| 376 | Order Processing | AOIS-9 | \$0.61 | 45.35 | \$27.66 | 45.35 | \$27.66 |  |
| 377 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 378 | Total | Sum Lns (373.377) |  |  | \$42.96 |  | \$30.74 | ORS-8 |
|  | Disconnect |  |  |  |  |  |  |  |
| 379 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 380 | Manual LSR Entry | AOIS-1 | \$0.60 | 5.07 | \$3.04 | n/a | n/a |  |
| 381 | Manual LSR Edit | AOIS-1 | \$0.60 | 1.95 | \$1.17 | n/a | n/a |  |
| 382 | Order Processing | AOIS-2 | \$0.61 | 11.78 | \$7.19 | 11.78 | \$7.19 |  |
| 383 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | \$3.08 |  |
| 384 | Total | Sum Lns (379..383) |  |  | \$15.74 |  | \$10.27 | ORS-8 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

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Ordering
Cost Calculations


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Wholesale Non-recurring Study
Ordering
Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order] |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln | Description |  |  | Minutes per Order | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{A} * \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| Exchange and Advanced/Special Elements Expedites |  |  |  |  |  |  |  |  |
| 405 | Exchange | AOIS-11 | \$0.61 | 933 | \$5.69 | 9.33 | \$5.69 | ORS-10 |
| 406 | Advanced/Special | AOIS-11 | \$0.61 | 9.33 | \$5.69 | 9.33 | \$5.69 | ORS-10 |
|  | Preordering | AOIS-11 | \$0.61 | 8.25 | \$5.03 | n/a | n/a | ORS-10 |
|  | Record Order |  |  |  |  |  |  |  |
| 408 | Manual LSR Receipt | AOIS-1 | \$0.60 | 1.97 | \$1.18 | n/a | n/a |  |
| 409 | Manual LSR Entry | AOIS-1 | \$0.60 | 3.11 | \$1.87 | n/a | n/a |  |
| 410 | Manual LSR Edit | AOIS-1 | \$0.60 | 1.78 | \$1.07 | n/a | n/a |  |
| 411 | Order Processing | AOIS-11 | \$0.61 | 12.30 | \$7.50 | 12.30 | \$7.50 |  |
| 412 | Off-line Processing | AOIS-1 | \$0.61 | 5.18 | \$3.16 | 5.05 | $\$ 3.08$ |  |
| 413 | Total | Sum Lns (408..412) |  |  | \$14.78 |  | $\$ 10.58$ | ORS-10 |
| 414 | Customer Service Record Search | AOIS-11 | \$0.61 | 11.69 | \$7.13 | n/a | n/a | ORS-10 |
| 415 | CLEC Account Establishment | AOIS-11 | \$0.61 | 462.00 | \$281.82 | 462.00 | \$281.82 | ORS-10 |
| 416 | No Access Customer Will Advise | AOIS-11 | \$0.61 | 45.00 | \$27.45 | 45.00 | \$27.45 | ORS-10 |

## Verizon - Florida

Wholesale Non-recurring Study

## Ordering

## Cost Calculations

| Ln | Description | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Minutes per Order | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| Network Wholesale Elements Inter-office Dedicated Transport DS-0 and Fractional T-1 New |  |  |  |  |  |  |  |  |
| 417 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 418 | Production Order Entry | AOIS-16 | $\$ 0.88$ | 36.28 | \$31.93 | 36.28 | \$31.93 |  |
| 419 | Error Correction | AOIS-16 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 420 | Jeopardies | AOIS-16 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 421 | Projects | AOIS-16 | \$1.27 | 2.06 | \$2.62 | 2.06 | \$2.62 |  |
| 422 | MOG Order Entry | AOIS-16 | \$0.88 | 0.08 | \$0.07 | 0.08 | \$0.07 |  |
| 423 | Escalations | AOIS-16 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 424 | Quality Check | AOIS-16 | \$0.88 | 6.16 | \$5.42 | 6.16 | \$5.42 |  |
| 425 | Total | Sum Lns (417..424) |  |  | \$82.82 |  | \$53.25 | ORS-11 |
|  | Disconnect |  |  |  |  |  |  |  |
| 426 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 427 | Production Order Entry | AOIS-16 | \$0.88 | 26.20 | \$23.06 | 26.20 | \$23.06 |  |
| 428 | Error Correction | AOIS-16 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 429 | Jeopardies | AOIS-16 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 430 | Projects | AOIS-16 | \$1.27 | 1.98 | \$2.51 | 1.98 | \$2.51 |  |
| 431 | MOG Order Entry | AOIS-16 | \$0.88 | 0.16 | \$0.14 | 0.16 | \$0.14 |  |
| 432 | Quality Check | AOIS-16 | \$0.88 | 4.36 | \$3.84 | 4.36 | \$3.84 |  |
| 433 | Total | Sum Lns (426..432) |  |  | \$67.58 |  | \$38.01 | ORS-11 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order\| |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\underline{L}$ | Description |  |  | Minutes per Order | $\begin{aligned} & \text { Cost per } \\ & \text { Order } \end{aligned}$ | $\begin{gathered} \text { Minutes } \\ \text { per Order } \end{gathered}$ | $\begin{aligned} & \text { Cost per } \\ & \text { Order } \end{aligned}$ |  |
|  |  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  | Network Wholesale Elements Inter-office Dedicated Transport DS-0 and Fractional T-1 Change |  |  |  |  |  |  |  |
| 434 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 435 | Production Order Entry | AOIS-17 | \$0.88 | 21.36 | \$18.30 | 21.36 | \$18.80 |  |
| 436 | Error Correction | AOIS-17 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 437 | Jeopardies | AOIS-17 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 438 | Projects | AOIS-17 | \$1.27 | 2.10 | \$2.67 | 2.10 | \$2.67 |  |
| 439 | MOG Order Entry | AOIS-17 | \$0.88 | 0.04 | \$0.04 | 0.04 | \$0.04 |  |
| 440 | Escalations | AOIS-17 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 441 | Quality Check | \|AOIS-17 | \$0.88 | 4.46 | \$3.92 | 4.46 | \$3.92 |  |
| 442 | Total | Sum Lns (434.441) |  |  | \$68.21 |  | \$38.64 | ORS-11 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

|  |  | Source | LLR per <br> Minute | Manual Order |  | \|Semi-Mechanized Order| |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln | Description |  |  | Minutes per Order | Cost per Order | Minutes per Order | Cost per Order |  |
| Network Wholesale Elements Inter-office Dedicated Transport DS-1 and Higher Change |  |  | $\mathrm{A}=$ Source | $B=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  |  |  |  |  |  |  |  |  |
| 460 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 461 | Production Order Entry | AOIS-19 | \$0.88 | 21.36 | \$18.80 | 21.36 | \$18.80 |  |
| 462 | Error Correction | AOIS-19 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 463 | Jeopardies | AOIS-19 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 464 | Projects | AOIS-19 | \$1.27 | 2.10 | \$2.67 | 2.10 | \$2.67 |  |
| 465 | MOG Order Entry | AOIS-19 | \$0.88 | 0.04 | \$0.04 | 0.04 | \$0.04 |  |
| 466 | Escalations | AOIS-19 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 467 | Quality Check | AOIS-19 | \$0.88 | 4.46 | \$3.92 | 4.46 | \$3.92 |  |
| 468 | Total | Sum Lns (460..467) |  |  | \$68.21 |  | \$38.64 | ORS-11 |
|  | Record Order |  |  |  |  |  |  |  |
| 469 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 470 | Order Processing | AOIS-19 | \$0.88 | 43.44 | \$38.23 | 43.44 | \$38.23 |  |
| 471 | Total | Ln $469+\operatorname{Ln470}$ |  |  | \$67.80 |  | \$38.23 | ORS-11 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

| Ln Description |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order] |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Order |  | $\begin{aligned} & \text { Cost per } \\ & \text { Order } \end{aligned}$ | Minutes per Order | Cost per Order |  |
| CLEC Dedicated Transport DS-1 and Higher New |  |  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  |  |  |  |  |  |  |  |  |
| 498 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 499 | Production Order Entry | AOIS-18 | \$0.88 | 53.57 | \$47.14 | 53.57 | \$47.14 |  |
| 500 | Error Correction | AOIS-18 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 501 | Jeopardies | AOIS-18 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 502 | Meetpoint | AOIS-18 | \$0.88 | 0.00 | \$0.00 | 0.00 | \$0.00 |  |
| 503 | Projects | AOIS-18 | \$1.27 | 2.06 | \$2.62 | 2.06 | \$2.62 |  |
| 504 | MOG Order Entry | AOIS-18 | \$0.88 | 0.08 | \$0.07 | 0.08 | \$0.07 |  |
| 505 | Escalations | AOIS-18 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 506 | Quality Check | AOIS-18 | \$0.88 | 6.16 | \$5.42 | 6.16 | \$5.42 |  |
| 507 | Total | Sum Lns (498..506) |  |  | \$98.03 |  | \$68.46 | ORS-12 |
|  | Disconnect |  |  |  |  |  |  |  |
| 508 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 509 | Production Order Entry | AOIS-18 | \$0.88 | 28.81 | \$25.35 | 28.81 | \$25.35 |  |
| 510 | Error Correction | AOIS-18 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 511 | Jeopardies | AOIS-18 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 512 | Projects | AOIS-18 | \$1.27 | 1.98 | \$2.51 | 1.98 | \$2.51 |  |
| 513 | MOG Order Entry | AOIS-18 | \$0.88 | 0.16 | \$0.14 | 0.16 | \$0.14 |  |
| 514 | Quality Check | AOIS-18 | \$0.88 | 4.36 | \$3.84 | 4.36 | \$3.84 |  |
| 515 | Total | Sum Lns (508.514) |  |  | \$69.87 |  | \$40.30 | ORS-12 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

| Ln | Description | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Minutes per Order | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  | A=Source | B=Source | $C=A * B$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  | EC Dedicated Transport DS-1 and Higher Change |  |  |  |  |  |  |  |
| 516 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 517 | Production Order Entry | AOIS-19 | \$0.88 | 21.36 | \$18.80 | 21.36 | \$18.80 |  |
| 518 | Error Correction | AOIS-19 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 519 | Jeopardies | AOIS-19 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 520 | Projects | AOIS-19 | \$1.27 | 210 | \$2.67 | 2.10 | \$2.67 |  |
| 521 | MOG Order Entry | AOIS-19 | \$0.88 | 0.04 | \$0.04 | 0.04 | \$0.04 |  |
| 522 | Escalations | AOIS-19 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 523 | Quality Check | AOIS-19 | \$0.88 | 4.46 | \$3.92 | 4.46 | \$3.92 |  |
| 524 | Total | Sum Lns (516.523) |  |  | \$68.21 |  | \$38.64 | ORS-12 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

| Ln Description |  | Source | LLR per Minute | Manual Order |  | Semi-Mechanized Order |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Order |  | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  |  | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |  |  |  |
| Facilities and Trunks |  |  |  |  |  |  |  |  |
|  | New |  |  |  |  |  |  |  |
| 525 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 526 | Production Order Entry | AOIS-12 | \$0.88 | 178.02 | \$156.66 | 178.02 | \$156.66 |  |
| 527 | Error Correction | AOIS-12 | \$0.88 | 46.58 | \$40.99 | 46.58 | \$40.99 |  |
| 528 | Jeopardies | AOIS-12 | \$0.88 | 7.06 | \$6.21 | 7.06 | \$6.21 |  |
| 529 | Meetpoint | AOIS-12 | \$0.88 | 0.00 | \$0.00 | 0.00 | \$0.00 |  |
| 530 | Projects | AOIS-12 | \$1.27 | 5.35 | \$6.79 | 5.35 | \$6.79 |  |
| 531 | MOG Order Entry | AOIS-12 | \$0.88 | 0.02 | \$0.02 | 0.02 | \$0.02 |  |
| 532 | Escalations | AOIS-12 | \$0.88 | 10.53 | \$9.27 | 10.53 | \$9.27 |  |
| 533 | Quality Check | AOIS-12 | \$0.88 | 7.39 | \$6.50 | 7.39 | \$6.50 |  |
| 534 | Unguided Usage Check | AOIS-12 | \$0.88 | 9.34 | \$8.22 | 9.34 | \$8.22 |  |
| 535 | Total | Sum Lns (525..534) |  |  | \$264.23 |  | \$234.66 | ORS-13 |
|  | Disconnect |  |  |  |  |  |  |  |
| 536 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 537 | Production Order Entry | AOIS-12 | \$0.88 | 55.10 | \$48.49 | 55.10 | \$48.49 |  |
| 538 | Error Correction | AOIS-12 | \$0.88 | 46.58 | \$40.99 | 46.58 | \$40.99 |  |
| 539 | Jeopardies | AOIS-12 | \$0.88 | 7.06 | \$6.21 | 7.06 | \$6.21 |  |
| 540 | Projects | AOIS-12 | \$1.27 | 2.23 | \$2.83 | 2.23 | \$2.83 |  |
| 541 | MOG Order Entry | AOIS-12 | \$0.88 | 1.37 | \$1.21 | 1.37 | \$1.21 |  |
| 542 | Quality Check | AOIS-12 | \$0.88 | 4.44 | \$3.91 | 4.44 | \$3.91 |  |
| 543 | Unguided Usage Check | AOIS-12 | \$0.88 | 9.34 | \$8.22 | 9.34 | \$8.22 |  |
| 544 | Total | Sum Lns (536..543) |  |  | \$141.43 |  | \$111.86 | ORS-13 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

| Ln Description |  | Source | LLR per <br> Minute | Manual Order |  | \|Semi-Mechanized Order| |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Order |  | $\begin{aligned} & \text { Cost per } \\ & \text { Order } \end{aligned}$ | Minutes per Order | Cost per Order |  |
|  |  |  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{A}^{\star} \mathrm{B}$ | $\mathrm{D}=$ Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  | Signaling System Seven (SS7) |  |  |  |  |  |  |  |
|  | Trunk Ports |  |  |  |  |  |  |  |
|  | Facilities and Trunks |  |  |  |  |  |  |  |
|  | Change w/ Engineering Review |  |  |  |  |  |  |  |
| 545 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 546 | Production Order Entry | AOIS-13 | \$0.88 | 7.66 | \$6.74 | 7.66 | \$6.74 |  |
| 547 | Error Correction | AOIS-13 | \$0.88 | 46.58 | \$40.99 | 46.58 | \$40.99 |  |
| 548 | Jeopardies | AOIS-13 | \$0.88 | 7.06 | \$6.21 | 7.06 | \$6.21 |  |
| 549 | Projects | AOIS-13 | \$1.27 | 0.34 | \$0.43 | 0.34 | \$0.43 |  |
| 550 | MOG Order Entry | AOIS-13 | \$0.88 | 2.19 | \$1.93 | 2.19 | \$1.93 |  |
| 551 | Escalations | AOIS-13 | \$0.88 | 10.53 | \$9.27 | 10.53 | \$9.27 |  |
| 552 | Quality Check | AOIS-13 | \$0.88 | 13.37 | \$11.77 | 13.37 | \$11.77 |  |
| 553 | Unguided Usage Check | AOIS-13 | \$0.88 | 9.34 | \$8.22 | 9.34 | \$8.22 |  |
| 554 | Total | Sum Lns (545.553) |  |  | \$115.13 |  | \$85.56 | ORS-13 |
|  | Change w/o Engineering Review |  |  |  |  |  |  |  |
| 555 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 556 | Production Order Entry | AOIS-13 | \$0.88 | 7.66 | \$6.74 | 7.66 | \$6.74 |  |
| 557 | Error Correction | AOIS-13 | \$0.88 | 46.58 | \$40.99 | 46.58 | \$40.99 |  |
| 558 | Jeopardies | AOIS-13 | \$0.88 | 7.06 | \$6.21 | 7.06 | \$6.21 |  |
| 559 | Projects | AOIS-13 | \$1.27 | 0.34 | \$0.43 | 0.34 | \$0.43 |  |
| 560 | MOG Order Entry | AOIS-13 | \$0.88 | 2.19 | \$1.93 | 2.19 | \$1.93 |  |
| 561 | Escalations | AOIS-13 | \$0.88 | 10.53 | \$9.27 | 10.53 | \$9.27 |  |
| 562 | Quality Check | AOlS-13 | \$0.88 | 13.37 | \$11.77 | 13.37 | \$11.77 |  |
| 563 | Unguided Usage Check | AOIS-13 | \$0.88 | 9.34 | \$8.22 | 9.34 | \$8.22 |  |
| 564 | Total | Sum Lns (555.563) |  |  | \$115.13 |  | \$85.56 | ORS-13 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations

| Ln Description |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order] |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Order |  | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| Signaling System Seven (SS7) STP Ports (SS7 Links) New |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| 607 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 608 | Production Order Entry | AOIS-12 | \$0.88 | 178.02 | \$156.66 | 178.02 | \$156.66 |  |
| 609 | Error Correction | AOIS-12 | \$0.88 | 46.58 | \$40.99 | 46.58 | \$40.99 |  |
| 610 | Jeopardies | AOIS-12 | \$0.88 | 7.06 | \$6.21 | 7.06 | \$6.21 |  |
| 611 | Meetpoint | AOIS-12 | \$0.88 | 0.00 | \$0.00 | 0.00 | \$0.00 |  |
| 612 | Projects | AOIS-12 | \$1.27 | 5.35 | \$6.79 | 5.35 | \$6.79 |  |
| 613 | MOG Order Entry | AOIS-12 | \$0.88 | 0.02 | \$0.02 | 0.02 | \$0.02 |  |
| 614 | Escalations | AOIS-12 | \$0.88 | 10.53 | \$9.27 | 10.53 | \$9.27 |  |
| 615 | Quality Check | AOIS-12 | \$0.88 | 7.39 | \$6.50 | 7.39 | \$6.50 |  |
| 616 | Unguided Usage Check | AOIS-12 | \$0.88 | 9.34 | \$8.22 | 9.34 | \$8.22 |  |
| 617 | Total | Sum Lns (607..616) |  |  | \$264.23 |  | \$234.66 | ORS-13 |
|  | Disconnect |  |  |  |  |  |  |  |
| 618 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 619 | Production Order Entry | AOIS-12 | \$0.88 | 55.10 | \$48.49 | 55.10 | \$48.49 |  |
| 620 | Error Correction | AOIS-12 | \$0.88 | 46.58 | \$40.99 | 46.58 | \$40.99 |  |
| 621 | Jeopardies | AOIS-12 | \$0.88 | 7.06 | \$6.21 | 7.06 | \$6.21 |  |
| 622 | Projects | AOIS-12 | \$1.27 | 2.23 | \$2.83 | 2.23 | \$2.83 |  |
| 623 | MOG Order Entry | AOIS-12 | \$0.88 | 1.37 | \$1.21 | 1.37 | \$1.21 |  |
| 624 | Quality Check | AOIS-12 | \$0.88 | 4.44 | \$3.91 | 4.44 | \$3.91 |  |
| 625 | Unguided Usage Check | AOIS-12 | \$0.88 | 9.34 | \$8.22 | 9.34 | \$8.22 |  |
| 626 | Total | Sum Lns (618..625) |  |  | \$141.43 |  | \$111.86 | ORS-13 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

| Ln Description |  | Source | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order\| |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Order |  | Cost per Order | Minutes per Order | Cost per Order |  |
| Enhanced Extended Links (EELs) |  |  |  | A=Source | B=Source | $C=A^{*} B$ | D=Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
|  |  |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |  |
|  | Migration As Is |  |  |  |  |  |  |  |
| 644 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 645 | Production Order Entry | AOIS-17 | \$0.88 | 36.28 | \$31.93 | 36.28 | \$31.93 |  |
| 646 | Error Correction | AOIS-17 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 647 | Jeopardies | AOIS-17 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 648 | Projects | AOIS-17 | \$1.27 | 2.06 | \$2.62 | 2.06 | \$2.62 |  |
| 649 | MOG Order Entry | AOIS-17 | \$0.88 | 0.08 | \$0.07 | 0.08 | \$0.07 |  |
| 650 | Escalations | AOIS-17 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 651 | Quality Check | AOIS-17 | \$0.88 | 6.16 | \$5.42 | 6.16 | \$5.42 |  |
| 652 | MOG Template Creation <br> Diseonnect | AOIS-17 | \$0.88 | 15.00 | \$0.26 | 15.00 | \$0.26 |  |
| 653 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 654 | Production Order Entry | AOIS-16 | \$0.88 | 26.20 | \$23.06 | 26.20 | \$23.06 |  |
| 655 | Error Correction | AOIS-16 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 656 | MOG Order Entry | AOIS-16 | \$0.88 | 0.16 | \$0.14 | 0.16 | \$0.14 |  |
| 657 | Quality Check | AOIS-16 | \$0.88 | 4.36 | \$3.84 | 4.36 | \$3.84 |  |
| 658 | MOG Template Creation | AOIS-17 | \$0.88 | 15.00 | \$0.26 | 15.00 | \$0.26 |  |
| 659 | Term Liability Calculation | AOIS-17 | \$0.88 | 10.00 | \$8.80 | 10.00 | \$8.80 |  |
| 660 | Total - non-MOG | Sum Lns (648. .664)-Ln654-Ln657-Ln664-Ln663 |  |  | \$155.09 |  | \$95.95 | ORS-14 |
| 661 | Total - MOG | Ln654+Ln657+Ln661+Ln663 |  |  | \$0.74 |  | \$0.74 | ORS-14 |
|  | Change |  |  |  |  |  |  |  |
| 662 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 663 | Production Order Entry | AOIS-17 | \$0.88 | 21.36 | \$18.80 | 21.36 | \$18.80 |  |
| 664 | Error Correction | AOIS-17 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 665 | Jeopardies | AOIS-17 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 666 | Projects | AOIS-17 | \$1.27 | 2.10 | \$2.67 | 2.10 | \$2.67 |  |
| 667 | MOG Order Entry | AOIS-17 | \$0.88 | 0.04 | \$0.04 | 0.04 | \$0.04 |  |
| 668 | Escalations | AOIS-17 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 669 | Quality Check | AOIS-17 | \$0.88 | 4.46 | \$3.92 | 4.46 | \$3.92 |  |
| 670 | Total | Sum Lns (662..669) |  |  | \$68.21 |  | \$38.64 | ORS-14 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

|  |  | Source | LLR per Minute | Manual Order |  | Semi-Mechanized Order] |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ln | Description |  |  | Minutes per Order | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Source | $E=A^{*} \mathrm{D}$ |  |
| Enhanced Extended Links (EELs) <br> Complex (Dedicated Transport) <br> DS-0 and Fractional T-1 <br> Migration As Is |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 688 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 689 | Production Order Entry | AOIS-17 | \$0.88 | 36.28 | \$31.93 | 36.28 | \$31.93 |  |
| 690 | Error Correction | AOIS-17 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 691 | Jeopardies | AOIS-17 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 692 | Projects | AOIS-17 | \$1.27 | 2.06 | \$2.62 | 2.06 | \$2.62 |  |
| 693 | MOG Order Entry | AOIS-17 | \$0.88 | 0.08 | \$0.07 | 0.08 | \$0.07 |  |
| 694 | Escalations | AOIS-17 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 695 | Quality Check | AOIS-17 | \$0.88 | 6.16 | \$5.42 | 6.16 | \$5.42 |  |
| 696 | MOG Template Creation | AOIS-17 | \$0.88 | 15.00 | \$0.26 | 15.00 | \$0.26 |  |
|  | Disconnect |  |  |  |  |  |  |  |
| 697 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 698 | Production Order Entry | AOIS-16 | \$0.88 | 26.20 | \$23.06 | 26.20 | \$23.06 |  |
| 699 | Error Correction | AOIS-16 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 700 | MOG Order Entry | AOIS-16 | \$0.88 | 0.16 | \$0.14 | 0.16 | \$0.14 |  |
| 701 | Quality Check | AOIS-16 | \$0.88 | 4.36 | \$3.84 | 4.36 | \$3.84 |  |
| 702 | MOG Template Creation | AOIS-17 | \$0.88 | 15.00 | \$0.26 | 15.00 | \$0.26 |  |
| 703 | Term Liability Calculation | AOIS-17 | \$0.88 | 10.00 | \$8.80 | 10.00 | \$8.80 |  |
| 704 | Total - non-MOG | Sum Lns (694.710)-Ln700-Ln703-Ln707-Ln709 |  |  | \$155.09 |  | \$95.95 | ORS-14 |
| 705 | Total - MOG | $\operatorname{Ln} 700+\operatorname{Ln} 703+\operatorname{Ln} 707+\operatorname{Ln} 709$ |  |  | \$0.74 |  | \$0.74 | ORS-14 |
|  | Change |  |  |  |  |  |  |  |
| 706 | Manual Order Receipt | AOIS-12 | \$0.88 | 33.60 | \$29.57 | n/a | n/a |  |
| 707 | Production Order Entry | AOIS-17 | \$0.88 | 21.36 | \$18.80 | 21.36 | \$18.80 |  |
| 708 | Error Correction | AOIS-17 | \$0.88 | 8.03 | \$7.07 | 8.03 | \$7.07 |  |
| 709 | Jeopardies | AOIS-17 | \$0.88 | 1.58 | \$1.39 | 1.58 | \$1.39 |  |
| 710 | Projects | AOIS-17 | \$1.27 | 2.10 | \$2.67 | 2.10 | \$2.67 |  |
| 711 | MOG Order Entry | AOIS-17 | \$0.88 | 0.04 | \$0.04 | 0.04 | \$0.04 |  |
| 712 | Escalations | AOIS-17 | \$0.88 | 5.40 | \$4.75 | 5.40 | \$4.75 |  |
| 713 | Quality Check | AOIS-17 | \$0.88 | 4.46 | \$3.92 | 4.46 | \$3.92 |  |
| 714 | Total | Sum Lns (706..713) |  |  | \$68.21 |  | \$38.64 | ORS 14 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study

## Ordering

Cost Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Cost Calculations

| Ln |  | Source |  | LLR per <br> Minute | Manual Order |  | Semi-Mechanized Order] |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Description |  |  | Minutes per Order | Cost per Order | Minutes per Order | Cost per Order |  |
|  |  |  |  |  | $\mathrm{A}=$ Source | B=Source | $C=A^{*} \mathrm{~B}$ | $\mathrm{D}=$ Source | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ |  |
| Dark Fiber Preordering |  |  |  |  |  |  |  |  |  |
| $\begin{aligned} & 760 \\ & 761 \end{aligned}$ | Exchange Facilities | AOIS-20 |  | \$0.88 | 5.00 | \$4.40 | 5.00 | \$4.40 | ORS-15 |
|  | Inter-office Facilities | AOIS-20 |  | \$0.88 | 5.00 | \$4.40 | 5.00 | \$4.40 | ORS-15 |
| 762763 | UNE Inter-office Dedicated Transport |  |  |  |  |  |  |  |  |
|  | New | AOIS-20 |  | \$0.88 | 76.88 | \$67.65 | 76.88 | \$67.65 | ORS-15 |
|  | Disconnect | AOIS-20 |  | \$0.88 | 44.92 | \$39.53 | 44.92 | \$39.53 | ORS-15 |
| Unbundled Loop |  |  |  |  |  |  |  |  |  |
| 764 | New | AOIS-20 |  | \$0.88 | 76.88 | \$67.65 | 76.88 | \$67.65 | ORS-15 |
|  | Disconnect | AOIS-20 |  | \$0.88 | 44.92 | \$39.53 | 44.92 | \$39.53 | ORS-15 |
| Subloop Feeder |  |  |  |  |  |  |  |  |  |
| 766 | New | AOIS-20 |  | \$0.88 | 76.88 | \$67.65 | 76.88 | \$67.65 | ORS-15 |
| 767 | Disconnect | AOIS-20 |  | \$0.88 | 44.92 | \$39.53 | 44.92 | \$39.53 | ORS-15 |
| Subloop Distribution |  |  |  |  |  |  |  |  |  |
| 768 | New | AOIS-20 |  | \$0.88 | 76.88 | \$67.65 | 76.88 | \$67.65 | ORS-15 |
| 769 | Disconnect | AOIS-20 |  | \$0.88 | 44.92 | \$39.53 | 44.92 | \$39.53 | ORS-15 |

Wholesale Non-Recurring Study
Florida
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## Wholesale Non-Recurring Study

## Florida

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| :--- | :---: | :---: |

# Verizon - Florida Unbundled Network Element (UNE) Non-recurring Study 

## Provisioning Function

This section addresses the costs of the non-recurring activities to provision Local Wholesale and Network Wholesale UNEs, UNE-Ps, and other elements the CLEC may request with its order. Provisioning for Exchange - Basic and Complex UNE/UNE-Ps is significantly different from the provisioning required for Advanced/Special UNEs.

## Exchange UNE/UNE-Ps

Provisioning activities include facility assignment and switch translations (if required). Exchange UNEs require manual provisioning. For the Exchange Basic UNE-Ps much of the provisioning is automated. The Exchange - Basic elements can be provisioned using standard network components maintained in inventory without specialized switch translations. The Assignment Provisioning Center (APC) consists of the Select Assignment group. The Recent Change Mechanized Assignment Center (RCMAC) consists of the Special Products Assignment Group (SPAG) and Provisioning Support groups. These groups are involved only when there is system fall-out requiring manual assignment and switch updates.

The Exchange - Complex UNE/UNE-Ps require additional manual provisioning due to switch translations, routing instructions, and service arrangements. The Data Gathering Form (DGF) is used to record and organize these instructions. The Database Management (DBM) group reviews the translation requirements, codes them, and inputs the translations into the switch.

Identified below are the workgroups involved in the Exchange UNEs:

| Exchange - Basic | Exchange - Complex |
| :--- | :--- |
| - Select Assignment | $\bullet$ RCMAC - SPAG |
| - APC Provisioning Support | $\bullet$ DBM |
| - DRC - Dispatch Resource Center | $\bullet$ DRC - Dispatch Resource Center |
| - VFAC - Virtual Facilities Assignment | $\bullet$ VFAC - Virtual Facilities Assignment |
| Center | Center |

## Advanced/Special UNEs

Provisioning activities for Advanced/Special UNEs include: facility assignment, switch translations, design/engineering, and Plant Control Office (PCO) activities such as scheduling, circuit testing, and order completions.

The Advanced/Special - Basic elements are unbundled loops capable of DS0 transmission levels; the number of options for these loops is limited since the circuits are not as sensitive to noise and loop length as the Advanced/Special Complex elements.

The Advanced/Special - Complex elements include all DS1 and DS3 elements, dedicated switched access and transport, SS7 Links and STP ports, dedicated non-switched transport, EELs, and Dark Fiber. These elements require facilities and circuit equipment assignments, design for $A$ to $Z$ locations, and information for updating the swritch database and programming trunk translations (if required.) The Advanced - Complex elements have a greater number of service options, more stringent testing parameters, and are sensitive to noise and loop length.

Identified below are the workgroups involved in the Advanced/Special UNEs:

| Advanced/Special - Basic | Advanced/Special - Complex |
| :--- | :--- |
| $\bullet$ RCMAC | $\bullet$ RCMAC |
| - DBM - Work Control Center (WCC) | $\bullet$ Outside Plant (OSP) Engineering |
| $\bullet$ Business Response Provisioning | $\bullet$ DBM - WCC |
| Center (BRPC) | $\bullet$ BRPC |
| - Scheduler/Screener | - Scheduler/Screener |
| - Design Group | - HiCap Prework Group |
| - Testing Group | - Design Group |
| - Administration | - Testing Group |
| - LBSC - Large Business Support | - Administration |
| $\quad$ Center | $\bullet$ LBSC - Large Business Support |
|  | Center |

## Provisioning Work Groups

Following is a brief description of the provisioning work groups.

## APC/RCMAC

The APC and RCMAC have the responsibility for assignment of central office line equipment and outside plant facilities for Exchange - Basic, Exchange Complex, and Advanced/Special - Basic UNEs. All Exchange and Advanced/Special UNEs require manual assignment. The Assignment, Activation and Inventory System (AAIS) will automatically process an order for Exchange-Basic UNE-Ps whenever possible. However, when mechanized assignment does not happen, the APC or RCMAC will manually provision the order.

## Verizon - Florida Unbundled Network Element (UNE) Non-recurring Study

There are specialized subgroups within the RCMAC (the Multi-line group, the CentraNet group, and Special Elements) that assign plant facilities to the Exchange-Complex orders. For the Advanced/Special elements, the RCMAC determines the loop assignments for DSO circuits, while the BRPC HiCap Prework Group and OSP Engineering perform this task for DS1 and above.

Within the RCMAC, there is a Provisioning Support Group responsible for the simple switch translation for vertical features and functions associated with subscriber lines. Provisioning Support inputs these switch translations when they cannot be electronically downloaded. Provisioning Support also works the orders that fail the Automated Service Assurance Verification Program (ASAVP) test. (ASAVP is a system that ensures that the features in the switch match both the AAIS inventory and the customer requested features on the order.)

## DBM-WCC

The DBM-WCC reviews all Access Service Requests (ASRs) for completeness and routes the order to the correct DBM group. Specialists in the DBM perform translations and routing information for the Exchange - Complex UNEs such as CentraNet Port, and for the Advanced/Special - Complex UNEs such as ISDN PRI. This group receives the information that details the specific vertical features, switch feature groups, and routing instructions of the ordered service. The DBM specialist codes this information and then enters the translations into the network switch.

## BRPC

The BRPC has Plant Control Office and design/engineering responsibilities for Advanced/Special UNEs. The BRPC is comprised of five subgroups: Scheduler/Screener (SOE), HiCap Prework, Design, Testing, and Administration (Admin).

The BRPC SOE receives orders from the NMC and NACC. The SOE group verifies that the NOCV/EXACT orders are properly entered into Telecom Business Solutions (TBS); if the orders were not downloaded electronically into TBS, the scheduler/screener enters the order manually. The Scheduler/Screener checks the order for accuracy and completeness, ensuring that the order contains all of the information needed by the other BRPC groups. The Scheduler/Screener routes the order to the required work groups by entering a distribution code into TBS.

The BRPC HiCap Prework group reserves and assigns the facilities for all DS1 and above orders.

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Ve :zon - Florida
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```

The BRPC Design group creates the Circuit Layout Report (CLR), which is used to install and test the circuit. The designer ensures that the central office has the correct equipment for the circuit, and that the facilities have been reserved for the circuit. The designer routes the completed CLR to the testing group, central office, and dispatch centers.

The BRPC Testing group is responsible for coordinating testing with the Central Office, Field, and CLEC. The testing group completes circuit tests by the Plant Test Date (PTD) or Due Date (DD) listed in TBS. When necessary, the tester will update TBS for design (i.e., equipment) changes.

The BRPC Admin employees handle the jeopardies, expedites, escalations, completions, and reporting for all BRPC orders.

## DRC/LBSC

The DRC and the LBSC are responsible for dispatching routed orders. The LBSC handles advanced/special. Exchange orders are routed to the DRC. The orders are distributed by the Automated Work Administration System (AWAS). AWAS is a table driven distribution system that routes jobs from the provisioning centers to both the correct dispatch center and an appropriate field technician.

## VFAC

The VFAC is responsible for determining, within AAIS, the FDI feeding the loop. If there are available copper feeder facilities that can be used to perform a Line Station Transfer (LST) to move the customer's Plain Old Telephone System (POTS) service to the host Central Office (CO), the VFAC uses QNAS to verify the loop's availability to provide the line sharing service. If there is an available copper pair that qualifies, the VFAC notes the order in NOCV, mortgages the pair to the order, and routes the order to the NMC. If there is no copper available or none of the copper qualifies, the order is routed back to the NMC. If the VFAC determines that there is available copper for the LST but are unable to determine the qualification of the new loop, the order is routed to Outside Plant Access Design.

## Provisioning Cost Methodology

The cost team documented the process flows for the Exchange and Advanced/Special provisioning workgroups. The process flows take in to account system enhancements that will eliminate or modify performed by performed by these groups.

The provisioning NRCs were developed from system reports, order volumes, workgroup hours, time and motion studies, and SME estimates. The cost team used the most current loaded labor rates for each of the workgroups. (See Appendix Tab 6 for Loaded Labor Rates.)

The cost team calculated the provisioning costs for each type of UNE order using the standard non-recurring cost calculation -

$$
\text { Activity Time X Probability X Labor Rate }=\text { Cost }
$$

The costs for the Local Wholesale UNEs are shown on a per-line basis for the initial line and for additional lines. The costs for Network Wholesale UNEs are calculated and shown on a per order basis.

## Data Collection

Data collection methods varied by provisioning group. Detailed information about the activity times, probability, and labor rates is provided in the cost calculation section for each workgroup. Below is an overview of the source for the cost data by workgroup.

APC/ Verizon's management methods and reports focus on "touches" in RCMAC the APC as an activity measure. The cost managers collected data from NOCV on "touches" by the various order types. Every order, whether automatically provisioned or manually provisioned by the APC, is represented by a job in NOCV. NOCV contains a comprehensive statistical view of order activity from all sources. Verizon pulled data from NOCV to determine the number of orders routed to the APC for manual assignment and the cost of provisioning those orders.

The task cost for a DS0 order depends on the order type and service type. DS0 orders require from one to three touches in the APC. For Advanced/Special Complex UNE/UNE-P orders, the task cost is developed by weighting the APC cost per line, the HiCap Prework group cost per line, and the OSP Engineering cost per line.

If the order requires a manual switch update, an additional APC touch is added to the cost per line.

DBM- The cost team developed the time per order worked by DBM by

WCC taking the total productive hours worked during the study period and dividing by the number of orders worked in the same time period.

BRPC Cost managers used data from the TBS database to determine the number and type of orders or lines as appropriate worked by each of the following BRPC groups: SOE, HiCap Prework, Design, and Admin. Only those orders handled by a workgroup during provisioning are included in determining that group's cost per order provisioned.

The cost per order for each workgroup is developed separately based on the number of orders worked by that group and the group's productive hours spent on those orders. The costs for Advanced/Special - Basic and Advanced/Special - Complex are calculated separately since there are different provisioning activities for each type of order.

The section manager of the BRPC Testing group conducted a time study to determine the productive hours attributed to circuit testing. This time was applied to all inward ("I") orders since all newly installed Advanced / Special UNEs require this type of testing activity. Outward (" O ") orders do not require a touch by the Testing group.

## Costs of Exchange UNEs and Other Elements

Verizon costed the following UNE activities:
New Orders for Exchange - Basic UNE: The APC manually assigns the cable pair/central office line equipment. If the recent change translations do not download electronically into the switch, then the Provisioning Support group manually enters the translations.

New Orders for Exchange - Complex UNE: The APC manually assigns the cable pair/central office line equipment. DBM codes and inputs switch translations.

Change Orders for Exchange UNEs: There are three types of changes the CLEC can order. When the CLEC orders changes to vertical features, the translations generally flow-through to the switch electronically. Changes in Switch Feature Groups for CentraNet and ISDN BRI ports require manual coding and input by the DBM. Changes of C.O. Connection require manual assignment by the APC.

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Disconnect Orders for Exchange UNE: The APC manually updates AAIS records. Vertical features are disconnected electronically. Complex switch translations are removed by the DBM.

## Other Elements

The APC may be involved in Coordinated Conversion or Hot Cut Coordinated Conversion for Exchange UNEs.

The Coordinated Conversion for the APC is estimated to require 15 minutes of a service coordinator's time. If the CLEC is not ready to authorize the conversion when the APC calls for the first time, additional telephone calls will be required. The APC is involved in five or more telephone calls with the Verizon field and CLEC personnel. The 15 -minute estimate is the smallest increment of time required for a Coordinated Conversion in the APC.

Hot Cut Coordinated Conversion - In addition to the activities described above for Coordinated Conversions, the parties remain on a conference call for the duration of the conversion process. This process requires a minimum of onehour (telephone calls, the hot cut activity, and order completion). Additional time is costed in quarter hour increments at the Loaded Labor Rate for the provisioning support employees included in the study.

## Costs for Advanced/Special UNEs

Verizon costed the following UNE activities:
New Orders for Advanced/Special - Basic UNE: The APC manually assigns the cable pair. The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC Design reserves the facilities and equipment, creates the CLR/DLR, and distributes the CLR/DLR to involved work groups. BRPC Testing Group tests the circuits on the Plant Test Date (PTD) and coordinates tests with the Central Office Technician, Field Technician, and the CLEC on the PTD. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

Disconnect Orders for Advanced/Special - Basic UNE: The APC manually verifies the cable pair to be disconnected. The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC Design creates the CLR/DLR and distributes the CLR/DLR to involved work groups. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

# Verizon - Florida <br> Unbundled Network Element (UNE) No: recurring Study 

New Orders for Advanced/Special - Complex UNEs: The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC HiCap Prework reviews the facility requirements and assigns the IOF; OSP Engineering determines the local cable make-up and assigns the cable pair. BRPC Design reserves the facilities and equipment, creates the CLR/DLR, and distributes the CLR/DLR to involved work groups. BRPC Testing tests the circuits on the PTD and coordinates tests with the Central Office Technician, Field Technician, and the CLEC on the due date. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

Disconnect Orders for Advanced/Special - Basic UNE: The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC Design creates the CLR/DLR and distributes the CLR/DLR to involved work groups. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

Inward and Outward Orders for Network Wholesale UNEs: The BRPC HiCap Prework, SOE, Design, Testing, and Admin groups manually provision the following Network Wholesale UNEs:

- Trunk Ports (includes STP Ports), Trunks (includes SS7 Links), and Trunk Facilities
- Enhanced Extended Links (EELs)
- Dark Fiber
- CLEC Dedicated Transports - CDT


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - UNEs and UNE-Ps

| Description | Initial Line/Circuit |  |  |  |  |  |  |  |  |  | Total Cost |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | FacilityAssign | DBM | Admin Group | Dispatch | Additional Lines/Circuits |  |  |  |  |  |  |
|  | Source | SOE |  |  |  |  | $\begin{aligned} & \text { Facility } \\ & \text { Assign } \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Design } \\ & \text { Group } \end{aligned}$ | Switch Update | Testing | $\begin{gathered} \text { Initial } \\ \text { Line/Circuit } \end{gathered}$ | Additional Lines/Circuits |  |
|  |  | A | B | C | E | F | G | H | 1 | J | $\mathrm{K}=$ Sum ( $\mathrm{A} . \mathrm{j}$ ) | $\mathrm{K}=$ Sum ( $\mathrm{C} . \mathrm{J}$ ) |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Unbundled Loop |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-1 | n/a | n/a | n/a | $n / \mathrm{d}$ | \$19.89 | \$14.07 | n/a | n/a | n/a | \$14.96 | \$14.17 | Ruble 1 |
| Discomned | PRC-1 | n/a | n/d | $\mathrm{n} / \mathrm{d}$ | 11/d | \$0. 89 | \$8.39 | $n / \mathrm{d}$ | n/a | $n /$ d | \$9.28 | \$8.34 | R1JBL 1 |
| Change CO Connection | PRC-1 | n/a | 11/a | n/a | 11/a | n/a | \$10.15 | n/a | $n / \mathrm{d}$ | n/a | \$10.05 | \$10.05 | KIJBI. 1 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-1 | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | \$10.89 | \$14.17 | $n / a$ | n/a | n/d | \$14.96 | \$14.107 | RUJBI-2 |
| Disconnect | PRC-1 | $\mathrm{n} / \mathrm{a}$ | n/a | 11/a | 11/a | \$10.89 | \$8.39 | n/a | n/a | n/a | \$9.28 | \$8.39 | RUB1.-2 |
| Change COConnection | PRC-1 | n/a | n/a | n/a | n/a | n/a | \$10.05 | $\mathrm{n} / \mathrm{d}$ | $n /$ a | $n /$ d | \$10.05 | \$10.05 | KıİI 2 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New |  | 11/a | n/d | $\mathrm{n} / \mathrm{a}$ | n/a | \$0. 89 | \$14.17 | n/a | n/a | $n / \mathrm{m}$ | \$14.96 | \$14.07 | RUBI. 3 |
| Discommert | PRC-1 | 11/a | n/a | n/a | n/a | \$1). 89 | \$8.39 | $n / a$ | n/d | $n / \mathrm{d}$ | \$9.28 | \$8.39 | RUBI. 3 |
| Change Co Connection | PRC 1 | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | \$10.05 | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | \$10.05 | \$10.05 | RUPBI. 3 |
| Unbundled Port |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC. 2 | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | 11/a | $\mathrm{n} / \mathrm{d}$ | \$20.54 | n/a | n/a | $n / \mathrm{a}$ | \$20.54 | \$20.54 | RLipp 1 |
| Discomect | PRC-2 | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/d | n/a | \$15.19 | $\mathrm{n} / \mathrm{a}$ | n/a | 11/4 | \$15.19 | \$15.19 | RLIAP-1 |
| Change Port Feature | PRC. 2 | n/a | n/a | n/a | $\mathrm{n} / \mathrm{d}$ | $\mathrm{n} / \mathrm{d}$ | \$2.40 | $\mathrm{n} / \mathrm{a}$ | n/a | n/d | \$2.40 | \$2.41 | RUBP - 1 |
| Change Co Connection | PRC-2 | n/a | n/a | $n / \mathrm{a}$ | n/d | $\mathrm{n} / \mathrm{a}$ | \$10.05 | n/a | n/a | n/a | \$10.05 | \$10.05 | RLIBP 1 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC. 2 | $11 / \mathrm{a}$ | $\mathrm{n} / \mathrm{A}$ | \$32.15 | n/a | n/a | \$29018 | 1/a | n/a | 11/4 | \$61.23 | \$29.0s | $R$ |
| Disconmert | PRC-2 | $n / a$ | $\mathrm{n} / \mathrm{A}$ | \$33.34 | n/a | $n / a$ | \$22.75 | n/a | n/a | n/a | \$56.09 | \$22.75 | RUHP 2 |
| Change Port Feature | PRC-2 | $n / a$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \because$ | 1/a | $n / \mathrm{a}$ | \$8.72 | n/a | n/a | 11/a | \$8.72 | \$8.72 | RUPP ? |
| Change Switch Feature cromp | PRC ? | n/1/ | $n /$ a | \$3215 | 11/a | n/ ${ }^{\text {d }}$ | \$10,05 | n/a | n/a | n/.1 | \$42.20 | $\$ 10.05$ | K1RP? |
| Change co connection | PRC-2 | 17/4 | $n / 4$ | n/a | 11/d | n/a | \$10.015 | n/a | n/a | n/4 | \$10.05 | \$11.05 | RIBP 2 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-3 | n/a | n/a | \$32.15 | 11/a | n/a | \$21.29 | $n / \mathrm{d}$ | n/a | n, ${ }^{\text {a }}$, | \$53.45 | \$21.24 | RIIBP 3 |
| Disconated | PRC 3 | $11 / 8$ | n/a | \$33.34 | 11/4 | n/a | S16.6. | $\mathrm{n} / \mathrm{d}$ | n/a | 11.4 | \$49.96 | \$16.62 | RLIMP ${ }^{\text {Rem }}$ |
| Change Port Feature | PRC 3 | 11/4 | n/a | W/a | 11/، | 11/a | \$11.87 | 1/9 | $\mathrm{n} / \mathrm{d}$ | nid | \$11.87 | \$11.87 | RIBPI ${ }^{\text {a }}$ |
| Change Swith lieature deroup | r'ke 3 | 11/i9 | n/1.1 | \$32 15 | 11/. | n/a | S1415 | n/a | $n / \mathrm{a}$ | 11/4 | \$ 52.20 | \$10.05 | K1mP ${ }^{3}$ |
| Change CoConneition | PRL 3 | 11/11 | H/d | 11/a | 11/ | $n / \mathrm{d}$ | \$10,6 | $11 / \mathrm{a}$ | $n / \mathrm{a}$ | $n / 4$ | \$10.05 | \$10.05 | RLBP 3 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - UNEs and UNE-Ps


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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - UNEs and UNE-Ps

| Description | Initial Line/Circuit |  |  |  |  |  |  |  |  |  | Total Cosit |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Source $\quad$ SOE $\quad \begin{array}{r}\text { Facility } \\ \text { Assign }\end{array}$ |  |  | DBM | Admin Group | Dispatch | Additional Lines/Circuits |  |  |  |  |  |  |
|  |  |  |  | $\begin{aligned} & \text { Facility } \\ & \text { Assign } \\ & \hline \end{aligned}$ |  |  | Design <br> Group | Switch Update | Testing | Initial Line/Circuit | Additional Lines/Circuits |  |
|  |  | A | B |  | C | E | F | G | H | I | J | $\mathrm{K}=\mathrm{Sum}(\mathrm{A} . \mathrm{J})$ | $\mathrm{K}=$ Sum (G..J) |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Advanced/Special Elements |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Unbundled Loop |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-8 | \$21.16 | n/a | $n / \mathrm{a}$ | \$20.82 | \$2.85 | \$20.93 | \$38.44 | n/a | \$33.52 | \$137.72 | \$92.84 | Rl\|sti-4 |
| Disconnect | PRC-8 | \$21.16 | n/a | n/a | \$20.82 | \$2.85 | \$4.69 | \$38.44 | n/d | $\mathrm{n} / \mathrm{a}$ | \$87.96 | \$43.13 | R1IBI. + |
| Change CO Connection | PRC-8 | \$21.16 | $n / a$ | n/a | \$20.82 | n/a | 11/a | \$38.44 | n/a | $\mathrm{n} / \mathrm{a}$ | \$80.42 | \$38.44 | RUBI. 4 |
| Complex |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-9 | \$21.16 | $n / \mathrm{a}$ | n/a | \$20.82 | \$2.85 | \$105.67 | $\$ 53.48$ | n/a | \$33.52 | \$237.50 | \$192.67 | RIJBL 5 |
| Disconnect | PRC-11) | \$21.16 | $n /$ a | $n / \mathrm{a}$ | \$20.82 | \$2.85 | \$4.69 | \$53.48 | $n / a$ | n/a | \$103.00 | \$58.17 | RLIBL-5 |
| Change CO Comection | PR(-11) | \$21.16 | n/d | n/a | \$20.82 | n/a | 11/ | \$53.48 | $\mathrm{n} / \mathrm{a}$ | n/a | \$95.46 | \$53.48 | RUSBI. 5 |
| Unbundled Port |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Complex |  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC 11 | \$21.16 | n/a | n/a | \$20.82 | n/a | \$105.67 | \$53.48 | \$27.18 | \$3352 | \$261.83 | \$219.85 | RUBP 4 |
| Disconmect | PRC-12 | \$21.16 | n/a | $\mathrm{n} / \mathrm{d}$ | \$20.82 | n/a | \$4.69 | \$53.48 | \$23.64 | n/d | \$123.79 | \$81.81 | R13BP-4 |
| Change CO Connection | PRC 13 | \$21.16 | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$20.82 | n/a | $\mathrm{n} / \mathrm{a}$ | \$53.48 | $n / \mathrm{a}$ | n/a | \$95.46 | \$53.48 | RUBP + |

## Verizon - Florida

Wholesale Non-recurring Study

## Provisioning

Provisioning Group Summary - UNEs and UNE-Ps

| Description | Initial Line/Circuit |  |  |  |  |  |  |  |  |  | Total Cost |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Source | SOE | Facility <br> Assign | DBM | Admin Group | Dispatch | Additional Lines/Circuits |  |  |  |  |  |  |
|  |  |  |  |  |  |  | $\begin{gathered} \text { Facility } \\ \text { Assign } \\ \hline \end{gathered}$ | Design Group | Switch Update | Testing | Initial Line/Circuit | Additional Lines/Circuits |  |
|  |  | A | B | C | E | F | G | H | 1 | J | $\mathrm{K}=$ Sum ( $\mathrm{A} . \mathrm{I}$ ) | $\mathbf{K}=$ Sum ( $\mathrm{G} . . \mathrm{J}$ ) | Destination |
| UNE-Platforms (UNE-Ps) |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Migration As is +/. | PRC-7 | $\mathrm{n} / \mathrm{a}$ | n/a | $n /$ d | n/a | n/a | \$13.61 | n/a | n/a | n/a | \$13.61 | \$13.61 | RUNP-1 |
| Change Line Feature | PRC. 7 | n/a | $\mathrm{n} / \mathrm{a}$ | $n / a$ | $\mathrm{n} / \mathrm{d}$ | n/a | \$1.89 | n/a | n/a | $n / a$ | \$1.89 | \$1.89 | RUNP-1 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | PRC-7 | $n / \mathrm{d}$ | n/a | \$32.15 | n/a | n/a | \$7.38 | n/a | n/a | n/a | \$39.53 | \$7.38 | RUINP-2 |
| Clange Line Feature | PRC-7 | 11/a |  |  | n/a | $\mathrm{n} / \mathrm{a}$ | \$8.72 | n/a | n/a | n/a | \$8.72 | \$8.72 | RIJNP 2 |
| Change Switch Feature Group | PRC-7 | $\mathrm{n} / \mathrm{d}$ | \$1005 | \$32.15 | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | \$42.20 | $\mathrm{n} / \mathrm{a}$ | RUNP-2 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | PRC-7 | n/a | n/a | \$32.15 | n/a | n/d | \$7.99 | $n / a$ | n/a |  | \$40.14 | \$7.99 | RIINP-3 |
| Change Line Feature | PRC-7 | n/a |  |  | n/a | n/a | \$11.87 | $n / a$ | $\mathrm{n} / \mathrm{d}$ | $\mathrm{n} / \mathrm{d}$ | \$11.87 | \$11.87 | RUNP-3 |
| Change Switch Feature Group | PRC. 7 | 11/a | \$10.015 | \$32.15 | n/a | n/a | n/a | n/a | n/a | n/a | \$42.20 | n/a | RUNP-3 |
| Advanced/Special Elements |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Complex |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | PRC-13 | \$21.16 | $\mathrm{n} / \mathrm{a}$ | n/a | \$20 82 | n/a | n/a | \$53.48 | \$27.18 | \$33.52 | \$156.16 | \$114.18 | RUNP 4 |
| Change | PRC-13 | \$21.16 | $\mathrm{n} / \mathrm{a}$ | n/a | \$20.82 | n/a | $n / \mathrm{d}$ | \$53.48 | \$27.18 | $n / 3$ | \$122.64 | \$80.66 | RUNP - 4 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - Network Wholesale

| Description | Source | DBM WCC | SOE | Facility <br> Assign | Design <br> Group | Switch Update | Testing | Admin Group | Dispatch | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\left\lvert\, \begin{aligned} & \mathrm{PCC} \\ & \mathrm{PCC} \end{aligned}\right.$ | A | B | C | E | F | G | H | I | $\mathrm{J}=$ Sum (A.J) |  |
| Exchange and Advanced/Special Elements Network Interface Device (NID) <br> House and Riser (Terminal Block) <br> New <br> Disconnect |  |  |  |  |  |  |  |  |  |  | RNID |
|  |  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | n/a | n/a | \$15.08 | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | \$0.89 | \$15.96 | RUHR |
|  |  | n/a | n/a | \$10.05 | n/a | n/a | n/a | n/a | \$0.89 | \$10.94 | RUHR |
| Coordinated Conversion |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval Process 2 | 1 CC | n/a | n/a | \$3.61 | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$3.61 | RCOC |
| Process 2 Standard Interval | PCC | n/a | n/a | \$10.82 | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | \$10.82 | RCOC |
| Additional Interval | PCC | n/a | n/a | \$10.82 | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | \$10.82 | RCOC |
| Process 3 |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval | PCC | n/a | n/a | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$0.89 | \$0.89 |  |
| Additional Interval | PCC | n/a | n/a | n/a | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | RCOC |
| Advanced/Special Elements |  |  |  |  |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval | PCC | n/a | n/a | \$3.61 | n/a | n/a | n/a | n/a | n/a | \$3.61 | RCOC |
| Process 2 |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval | PCC | n/a | $\mathrm{n} / \mathrm{a}$ | \$10.82 | n/a | n/a | n/a | n/a | n/a | \$10.82 | RCOC |
| Additional Interval | PCC | n/a | n/a | \$10.82 | n/a | n/a | n/a | n/a | n/a | \$10.82 | RCOC |
| Process 3 |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval | PCC | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$0.89 | \$0.89 | RCOC |
| Additional lnterval | $1{ }^{1} \mathrm{CC}$ | n/a | n/a | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{d}$ | n/a | n/a | RCOC. |
| Hot Cut Coordinated Conversion |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval | PCC | n/a | n/d | \$3.61 | $n / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | \$3.61 | RHCC |
| Process 2 |  |  |  |  |  |  |  |  |  |  |  |
| Standard interval | PC' | $\mathrm{n} / \mathrm{a}$ | n/a | \$43.30 | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$43.30 | RHCC |
| Additional Interval | PCO | n/a | n/d | \$10.82 | $\mathrm{n} / \mathrm{d}$ | n/a | n/a | n/a | n/a | \$10.82 | RHCC |
| Process 3 |  |  |  |  |  |  |  |  |  |  |  |
| Standard lonterval | Ir ${ }^{\text {c }}$ | n/a | n/d | $n / .1$ | $n / \mathrm{d}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | 11/a | 80.89 | \$0.89 | RIC\% |
| Additional Interval | I'C | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{d}$ | 11/a | 11/1 | 11/a | 11/a | 11/a | 1/a | $n / \mathbf{a}$ | RHCO |

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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - Network Wholesale

| Description | Source | DBM - <br> WCC | SOE | Facility Assign | Design Group | Switch Update | Testing | Admin Group | Dispatch | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A | B | C | E | F | G | H | I | $\mathrm{J}=$ Sum (A..J) |  |
| Exchange and Advanced/Special Elements Hot Cut Coordinated Conversion Advanced/Special Elements Process 1 |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval Process 2 | PCC | n/a | n/a | \$3.61 | n/a | n/a | n/a | n/a | n/a | \$3.61 | RHCC |
| Standard Interval | $\mathrm{I}^{1} \mathrm{CC}$ | $\mathrm{n} / \mathrm{a}$ | n/a | \$43.30 | n/a | n/a | n/a | n/a | n/a | \$43.30 | RHCC |
| Additional Interval Process 3 | PCC | $\mathrm{n} / \mathrm{a}$ | n/a | \$10.82 | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | \$10.82 | RHCC |
| Standard Interval | $\mathrm{PCC}$ | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | $\$ 0.89$ | \$0.89 | RIICC |
| Additional Interval | $\mathrm{PCC}$ | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | RHCC |
| Expedites |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Elements |  | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | REXP |
| Advanced/Special Elements | PRC-13 | n/a | n/a | n/a | n/a | n/a | n/a | \$38.28 | n/a | \$38.28 | REXP |
| Preordering |  | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | RORF |
| Record Order |  | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | RORF |
| Customer Service Record Search |  | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | REXP |
| CLEC Account Establishment |  | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | n/a | REXP |
| No Access Customer Will Advise |  | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | REXP |

Verizon - Florida
Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - Network Wholesale

| Description | Source | DBM - <br> wCC | SOE | Facility Assign | Design Group | Switch Update | Testing | Admin Group | Dispatch | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A | B | C | E | F | G | H | 1 | J=Sum (A..J) |  |
| Network Wholesale Elements ILEC Dedicated Transport - IDT DS0 and Fractional T-1 |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-14 | n/a | \$21.16 | \$54.11 | \$91.62 | n/a | \$71.32 | \$20.82 | n/a | \$259.03 | RIDT |
| Disconnect | PRC-14 | n/a | \$21.16 | \$4.69 | \$91.62 | n/a | n/a | \$20.82 | $\mathrm{n} / \mathrm{a}$ | \$138.29 | RIDT |
| Change | PRC-14 | n/a | \$21.16 | $\mathrm{n} / \mathrm{a}$ | \$91.62 | n/a | $\mathrm{n} / \mathrm{a}$ | \$20.82 | $\mathrm{n} / \mathrm{a}$ | \$133.60 | RIDT |
| DS1 and Higher |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-15 | n/a | \$21.16 | \$203.45 | \$90.75 | $\mathrm{n} / \mathrm{a}$ | \$71.32 | \$20.82 | n/a | \$407.50 | RIDT |
| Disconnect | PRC-15 | n/a | \$21.16 | \$4.69 | \$90.75 | n/a | n/a | \$20.82 | n/a | \$137.42 | RIDT |
| Change | PRC-15 | n/a | \$21.16 | n/a | \$90.75 | n/a | n/a | \$20.82 | n/a | \$132.73 | RIDT |
| Record Order |  | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | RORF |
| CLEC Dedicated Transport - CDT DSO and Fractional T-1 |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| New |  | n/a | \$21.16 | \$54.11 | $\$ 91.62$ | $\mathrm{n} / \mathrm{a}$ | \$71.32 | $\$ 20.82$ | \$2.85 | \$261.88 | RCDT |
| Disconnect | PRC-16 | n/a | \$21.16 | \$4.69 | $\$ 91.62$ | n/a | n/a | \$20.82 | \$2.85 | \$141.14 | RCDT |
| Change | PRC-16 | n/a | \$21.16 | n/a | \$91.62 | n/a | n/a | \$20.82 | \$2.85 | \$136.45 | RCDT |
| DS1 and Higher |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-17 | n/a | \$21.16 | \$203.45 | \$90.75 | $\mathrm{n} / \mathrm{a}$ | \$71.32 | \$20.82 | \$2.85 | \$410.35 | RCDT |
| Disconnect | PRC-17 | n/a | \$21.16 | \$4.69 | \$90.75 | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$20.82 | \$2.85 | \$140.27 | RCDT |
| Change | PRC-17 | n/a | \$21.16 | $\mathrm{n} / \mathrm{a}$ | $\$ 90.75$ | $n / \mathrm{a}$ | n/a | \$20.82 | \$2.85 | \$135.58 | RCDT |

## Verizon - Florida

Wholesale Non-recurring Study

## Provisioning

Provisioning Group Summary - Network Wholesale

| Description | Source | $\begin{aligned} & \text { DBM - } \\ & \text { WCC } \end{aligned}$ | SOE | Facility <br> Assign | Design <br> Group | Switch Update | Testing | Admin Group | Dispatch | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A | 8 | C | E | F | G | H | I | $\mathrm{J}=$ Sum (A..J) |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |  |  |  |  |  |  |
| Facilities and Trunks |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-18 | \$31.15 | \$186.12 | n/a | \$167.08 | \$102.42 | \$71.32 | \$72.20 | n/a | \$630.29 | RSS7-1 |
| Disconnect | PRC-19 | \$31.15 | \$186.12 | n/a | \$75.46 | \$68.47 | n/a | \$72.20 | $\mathrm{n} / \mathrm{a}$ | \$433.40 | RSS7-1 |
| Change w/Engineering Review | PRC-20 | \$31.15 | \$186.12 | n/a | \$167.08 | \$92.29 | n/a | \$51.38 | $\mathrm{n} / \mathrm{a}$ | \$528.02 | RSS7-1 |
| Change w/o Engineering Review | PRC-21 | \$31.15 | n/a | n/a | n/a | \$86.34 | $\mathrm{n} / \mathrm{a}$ | \$51.38 | $\mathrm{n} / \mathrm{a}$ | \$168.87 | RSS7-1 |
| Trunk Only |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-21 | \$31.15 | \$164.96 | n/a | \$167.08 | \$113.13 | $\mathrm{n} / \mathrm{a}$ | \$51.38 | n/a | \$527.70 | RSS7-2 |
| Disconnect | PRC-22 | \$31.15 | \$164.96 | n/a | \$75.46 | \$71.45 | n/a | \$51.38 | $\mathrm{n} / \mathrm{a}$ | \$394.40 | RSS7-2 |
| Change w/Engineering Review | PRC-22 | \$31.15 | \$164.96 | n/a | \$167.08 | \$86.37 | $\mathrm{n} / \mathrm{a}$ | \$51.38 | $\mathrm{n} / \mathrm{a}$ | \$500.94 | RSS7-2 |
| Change w/o Engineering Review | PRC-23 | \$31.15 | n/a | n/a | n/a | \$86.34 | $\mathrm{n} / \mathrm{a}$ | \$51.38 | $\mathrm{n} / \mathrm{a}$ | \$168.87 | RSS7-2 |
| STP Ports (SS7 Links) |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-23 | \$31.15 | \$164.96 | n/a | \$167.08 | \$113.13 | $\mathrm{n} / \mathrm{a}$ | \$51.38 | n/a | \$527.70 | RSS7-2 |
| Disconnect | PRC-24 | \$31.15 | \$164.96 | $\mathrm{n} / \mathrm{a}$ | \$75.46 | \$71.45 | n/a | \$51.38 | n/a | \$394.40 | RSS7-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - Network Wholesale

| Description | Source | DBM - <br> WCC | SOE | Facility <br> Assign | Design <br> Group | Switch Update | Testing | Admin Group | Dispatch | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A | B | C | E | F | G | H | I | J=Sum (A..J) |  |
| Enhanced Extended Links (EELs) Basic (Loop) |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-25 | n/a | \$21.16 | \$17.12 | \$91.62 | n/a | \$71.32 | \$20.82 | \$2.85 | \$224.89 | REEL- 1 |
| Disconnect | PRC-25 | $\mathrm{n} / \mathrm{a}$ | \$21.16 | \$4.69 | \$91.62 | n/a | n/a | \$20.82 | \$2.85 | \$141.14 | REEL-1 |
| Migration As Is | PRC-25 | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | \$41.64 | $\mathrm{n} / \mathrm{a}$ | \$41.64 | REEL-1 |
| Change | PRC-25 | n/a | \$21.16 | n/a | \$91.62 | n/a | n/a | \$20.82 | $\mathrm{n} / \mathrm{a}$ | \$133.60 | REEL-1 |
| Complex (Dedicated Transport) DS0 and Fractional T-1 |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-26 | n/a | \$21.16 | \$30.11 | \$91.62 | $\mathrm{n} / \mathrm{a}$ | \$71.32 | \$20.82 | \$2.85 | \$237.88 | REEL-2 |
| Disconnect | PRC-26 | n/a | \$21.16 | \$4.69 | \$91.62 | n/a | n/a | \$20.82 | \$2.85 | \$141.14 | REEL-2 |
| Migration As Is | PRC-26 | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | \$41.64 | n/a | \$41.64 | REEL-2 |
| Change | PRC-26 | n/a | \$21.16 | n/a | \$91.62 | n/a | n/a | \$20.82 | n/a | \$133.60 | REEL-2 |
| DS1 and Higher |  |  |  |  |  |  |  |  |  |  |  |
| New |  | n/a | \$21.16 | \$95.45 | \$90.75 | $\mathrm{n} / \mathrm{a}$ | \$71.32 | \$20.82 | \$2.85 | \$302.35 | REEL-3 |
| Disconnect | PRC-27 | n/a | \$21.16 | \$4.69 | \$90.75 | n/a | n/a | \$20.82 | \$2.85 | \$140.27 | REEL-3 |
| Migration As Is | PRC-27 | n/a | n/a | n/a | n/a | n/a | n/a | \$41.64 | n/a | \$41.64 | REEL-3 |
| Change | PRC-27 | n/a | \$21.16 | n/a | \$90.75 | n/a | n/a | \$20.82 | n/a | \$132.73 | REEL-3 |
| Multiplexing | PRC-24 | n/a | $\mathrm{n} / \mathrm{d}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a | REEL-3 |

Verizon - Florida
Wholesale Non-recurring Study
Provisioning
Provisioning Group Summary - Network Wholesale

| Description | Source | DBM - <br> WCC | SOE | Facility Assign | Design Group | Switch Update | Testing | Admin Group | Dispatch | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A | B | C | E | F | G | H | I | $\mathrm{J}=$ Sum (A.J) |  |
| Dark Fiber Preordering |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Facilities | PRC-28 | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$304.06 | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | \$304.06 | RUDF |
| Inter-office Facilities | PRC-28 | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | \$588.26 | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | \$588.26 | RUDF |
| UNE Inter-office Dedicated Transport |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-28 | $\mathrm{n} / \mathrm{a}$ | \$21.16 | $\mathrm{n} / \mathrm{a}$ | \$36.20 | n/a | n/a | \$20.82 | n/a | \$78.18 | RUDF |
| Disconnect | PRC-28 | $\mathrm{n} / \mathrm{a}$ | \$21.16 | $\mathrm{n} / \mathrm{a}$ | \$36.20 | n/a | n/a | \$20.82 | n/a | \$78.18 | RUDF |
| Unbundled Loop |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-28 | n/a | \$21.16 | n/a | \$36.20 | n/a | n/a | \$20.82 | \$2.85 | \$81.03 | RUDF |
| Disconnect | PRC-28 | $\mathrm{n} / \mathrm{a}$ | \$21.16 | $\mathrm{n} / \mathrm{a}$ | \$36.20 | $\mathrm{n} / \mathrm{a}$ | n/a | \$20.82 | \$2.85 | \$81.03 | RUDF |
| Subloop Feeder |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-28 | n/a | \$21.16 | n/a | \$36.20 | $\mathrm{n} / \mathrm{a}$ | n/a | \$20.82 | \$2.85 | \$81.03 | RUDF |
| Disconnect | PRC-28 | $\mathrm{n} / \mathrm{a}$ | \$21.16 | $\mathrm{n} / \mathrm{a}$ | \$36.20 | n/a | n/a | \$20.82 | \$2.85 | \$81.03 | RUDF |
| Subloop Distribution |  |  |  |  |  |  |  |  |  |  |  |
| New | PRC-28 | n/a | \$21.16 | n/a | \$36.20 | $\mathrm{n} / \mathrm{a}$ | n/a | \$20.82 | \$2.85 | \$81.03 | RUDF |
| Disconnect | PRC-28 | n/a | \$21.16 | n/a | \$36.20 | n/a | n/a | \$20.82 | \$2.85 | \$81.03 | RUDF |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Occurrence | Probability of Occurrence | Minutes per Line | Weighted LLR per Minute | Cost per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{AINP}-1 . .8$ | $\mathrm{B}=\mathrm{AlNI}{ }^{\prime}-1.8$ | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ AINP-1 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) Exchange Elements Unbundled Loop Basic New |  |  |  |  |  |  |  |
| APC |  | 19.50 | 100.00\% | 19.50 | \$0.72 | \$14.07 | PRO-1 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-1 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 11.63 | $100.00 \%$ | 11.63 | \$0.72 | \$8.39 | PRO-1 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-1 |
| Change CO Connection APC |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-1 |
| Complex Non-digital New |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| APC |  | 19.50 | 100.00\% | 19.50 | \$0.72 | \$14.07 | PRO-1 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-1 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 11.63 | $100.00 \%$ | 11.63 | \$0.72 | \$8.39 | PRO-1 |
| DRC |  | 1.25 | 100.00\% | 1.25 | \$0.71 | \$0.89 | PRO-1 |
| Change CO Connection APC |  | 13.93 | $100000 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-1 |
| Complex Digital |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| APC DRC |  | 19.50 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$14.07 | PRO-1 |
| DRC |  | 1.25 | 100.00\% | 1.25 | \$0.71 |  |  |
| Disconnect APC |  | 11.63 | 100.0\%\% | 11.63 | \$0.72 | \$8.39 | PRO-1 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$0.89 | 1'RO-1 |
| Change COConnection APC |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-1 |

Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Occurrence | Probability of Occurrence | Minules per Line | Weighted LLR per Minute | Cost per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{AINP}^{\prime}-1.8$ | $\mathrm{B}=$ AINP -1.8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINP-1 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) Exchange Elements Unbundled Port Basic <br> New <br> APC <br> Disconnect APC <br> Change Port Feature APC <br> Change CO Connection APC <br> Complex Non-digital <br> New <br> APC <br> DBM (Initial line only) <br> Disconnect <br> APC <br> DBM (Initial line only) <br> Change Port Feature APC <br> Change Switch Feature Group APC <br> DBM <br> Change CO Connection APC |  |  |  |  |  |  |  |
|  |  | 28.47 | 100.00\% | 28.47 | \$0.72 | \$20.54 | PRO-1 |
|  |  | 21.05 | $100.00 \%$ | 21.05 | \$0. 72 | \$15.19 | PRO-1 |
|  |  | 21.32 | 15.61\% | 3.33 | \$0.72 | \$2.40 | PRO-1 |
|  |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-1 |
|  |  |  |  |  |  |  |  |
|  |  | 40.30) | 100.00\% | 40.30 | \$0.72 | \$29.08 | PRO-1 |
|  |  | 27.00 | 100.00\% | 27.00 | \$1.19 | \$32.15 | PRO-1 |
|  |  | 31.52 | 100.00\% | 31.52 | \$(1).72 | \$22.75 | PRO-1 |
|  |  | 28.00 | 100.00\% | 28.00 | \$1.19 | \$33.34 | 1 $\mathrm{RO}-1$ |
|  |  | 20.41 | $59.18 \%$ | 12.08 | \$0.72 | \$8.72 | PRO-1 |
|  |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 | PRO-1 |
|  |  | 27.00 | $100.00 \%$ | 27.00 | \$1.19 | \$32.15 | PRO-1 |
|  |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-1 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Occurrence | Probability of Occurrence | $\begin{aligned} & \text { Minutes per } \\ & \text { Line } \end{aligned}$ | Weighted LLR per Minute | Cost per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ AINP ${ }^{-1.8}$ | $\mathrm{B}=\mathrm{AINP}$ - 1.8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ AINP-1 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) <br> Exchange Elements Unbundled Port <br> Complex Digital New |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| APC |  | 29.51 | 100.00\% | 29.51 | \$0.72 | \$21.29 | PRO-1 |
| DBM (Initial line only) |  | 27.00 | 100.00\% | 27.00 | \$1.19 | \$32.15 | PRO-1 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 23.03 | 100.00\% | 23.03 | \$0.72 | \$16.62 | PKO-1 |
| Change Port Feature |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| APC |  | 26.04 | 63.15\% | 16.45 | \$0.72 | \$11.87 | PRO-1 |
| Change Switch Feature Group |  |  |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 | PRO-1 |
| DBM |  | 27.00 | 100.00\% | 27.00 | \$1.19 | \$32.15 | PRO-1 |
| Change COConnection |  |  |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 | Pro-1 |
| Interim Number Portability |  |  |  |  |  |  |  |
| New |  | 13.01 | 100.00\% | 13.01 | \$0.72 | \$9.39 | PRO-2 |
| Disconnect |  | 11.10 | 100.00\% | 11.02 | \$0.72 | \$7.95 | PRO-2 |
| Change |  | 13.75 | 100.00) | 13.75 | \$0.72 | \$9.92 | PRO-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Occurrence | Probability of Occurrence | Minutes per Line | Weighted LLR per Minute | Cost per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ AINP $-1 . .8$ | $\mathrm{B}=\mathrm{AINP}$ - $1 . .8$ | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=\mathrm{AlNP}^{-1}$ | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) <br> Exchange Elements Subloop Unbundling FDI - Feeder Connection New |  |  |  |  |  |  |  |
| APC |  | 20.89 | 100.00\% | 20.89 | \$0.72 | \$15.08 | PRO-2 |
|  |  | 1.25 | $100.00 \%$ | 1.25 | $\$ 0.71$ | \$0.89 | PRO-2 |
|  |  |  |  |  |  |  |  |
| APC |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | $\$ 10.05$ | PRO-2 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | $\$ 0.89$ | PRO-2 |
| Change Facility Connection $\quad \square$ |  |  |  |  |  |  |  |
| APC |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-2 |
| DRC |  | 1.25 | 100.00\% | 1.25 | \$0.71 | \$0.89 | PRO-2 |
| FDI-Distribution Connection |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| APC |  | 20.89 | $100.00 \%$ | 20.89 | $\$ 0.72$ | \$15.08 | PRO-2 |
| DRC |  | 1.25 | 100.00\% | 1.25 | \$0.71 | \$0.89 | PRO-2 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 | PRO-2 |
| DRC |  | 1.25 | $100000 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-2 |
| Change Facility Connection |  |  |  |  |  |  |  |
| APC |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-2 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Occurrence | Probability of Occurrence | Minutes per Line | Weighted LLR per Minute | Cost per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A-AINP-1.8 | B=AINP - 1.8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ AINP-1 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) Exchange Elements Subloop Unbundling Serving Terminal Connection New |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| APC |  | 20.89 | 100.00\%\% | 20.89 | \$0.72 | \$15.08 | PRO-2 |
| DRC |  | 1.25 | $100.000 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-2 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 | PRO-2 |
| DRC |  | 1.25 | $100.000 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-2 |
| Change Facility Connection |  |  |  |  |  |  |  |
| AP' |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 | PRO-2 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-2 |

Line Sharing
CLEC CO Splitter Connection
Complex Digital
New
APC
Disconnect
APC
Change CO Connection APC

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Occurrence | Probability of Occurrence | Minutes per Line | Weighted LLR per Minute | Cost per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{AlNP}$ - 1.8 | $\mathrm{B}=$ AINP-1..8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D $=$ AINI ${ }^{\text {- }}$ | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) Exchange Elements |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Loop Conditioning |  |  |  |  |  |  |  |
| Bridged Tap Removal |  |  |  |  |  |  |  |
| One Occurrence |  | n/a | n/a | n/a | n/a | n/a | PRO-2 |
| Multiple Occurrences |  | n/a. | n/a | n/a | n/a | n/a | PRO-2 |
| Load Coil Removal <br> Load Coil Removal Only |  | n/a | n/a | n/a | n/a | n/a | PRO-2 |
| Combinations |  |  |  |  |  |  |  |
| Bridged Tap (One) and I oad Coil Removal |  |  |  |  |  | n/a | PRO-2 |
| Bridged Tap (Multiple) and Load Coil Removal |  | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | PRO-2 |
| Line and Station Transfer |  |  |  |  |  |  |  |
| Vacant |  |  |  |  |  |  |  |
| Change Facility Connection |  | 13.93 | 100.00) ${ }^{1 / 2}$ | 13.93 | \$0.72 | \$10.05 |  |
| Facility Verification | AVFC | 5.00 | 100.00\% | 5.00 | \$0.69 | \$3.47 |  |
| Total |  |  |  |  |  | \$13.52 | PRO-2 |
| DRC |  | 1.25 | 100.00\% | 1.25 | \$0.71 | \$0.89 | PRO-2 |
| In-Use |  |  |  |  |  |  |  |
| Change Facility Connection |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 |  |
| Facility Verification | AVFC | 5.00 | 100.00\% | 5.00 | \$0.69 | \$3.47 |  |
| Total |  |  |  |  |  | \$13.52 | PRO-2 |
| DRC |  | 1.25 | $100.00 \%$ \% | 1.25 | 80.71 | \$0.89 | PRO-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Occurrence | Probability of Occurrence | Minutes per Line | Weighted LLR per Minute | Cost per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A $=$ AINI'-1. 8 | B-AINP-1.8 | $\mathrm{C}-\mathrm{A}^{*} \mathrm{~B}$ | D=AINP-1 | E $\sim C^{*} \mathrm{D}$ |  |
| UNE- Platform (UNE-Ps) |  |  |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |
| Migration As ls +/- |  |  |  |  |  |  |  |
| APC - Change Feature |  | 16.76 | 15.67\% | 2.62 | \$0.72 | \$1.89 |  |
| APC - Measured Service |  | 16.25 | $100.00 \%$ | 16.25 | \$0.72 | $\$ 11.73$ |  |
| Total |  |  |  |  |  | \$13.61 | PRO-4 |
| Change Line Feature APC |  | 16.76 | 15.61\% | 2.62 | \$0.72 | \$1.89 | PRO-4 |
| Complex Non-digital |  |  |  |  |  |  |  |
| Migration As Specified |  |  |  |  |  |  |  |
| APC |  | 16.25 | 62.92\% | 10.22 | \$0.72 | \$7.38 | PRO-4 |
|  | Change Line Feature | 27.00 | $100.00 \%$ | 27.00 | \$1.19 | \$32.15 | PRO-4 |
| Change Line Feature APC |  | 20.41 | 59.18\% | 12.08 | \$0.72 | \$8.72 | PRO-4 |
| Change Switch Feature Group |  |  |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% | 13.93 | \$0.72 | \$10.05 | PRO-4 |
| DBM |  | 27.00 | $100.00 \%$ | 27.00 | \$1.19 | \$32.15 | PRO-4 |
| Complex Digital |  |  |  |  |  |  |  |
| Migration As Specified |  |  |  |  |  |  |  |
| APC |  | 16.25 | 68.14\% | 11.07 | \$0.72 | \$7.99 | PRO-4 |
| DBM (Initial line only) |  | 27.00 | $100.00 \%$ | 27.00 | \$1.19 | \$32.15 | PRO-4 |
| Change Line Feature <br> APC |  | 26.14 | 63.15\% | 16.45 | \$0.72 | \$11.87 | 1'RO-4 |
| Change Switch Feature Croup |  |  |  |  |  |  |  |
| APC |  | 13.93 | $100.00 \%$ | 13.93 | \$0.72 | \$10.05 | PRO-4 |
|  |  | 27.0) | $100.00 \%$ | 27.00 | \$1.19 | \$32.15 | PRO-4 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Calculations of Costs - UNEs

| Description | Minutes per Occurrence | $\begin{aligned} & \text { Probability } \\ & \text { of } \\ & \text { Occurrence } \end{aligned}$ | Minutes per Circuit | LLR per Minute | Cost per Circuit | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1.. 8 | B=APRI-1.. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1.. 8 | $\mathrm{E}=\mathrm{C}^{\star} \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) Advanced/Special Elements Unbundled Loop Basic New |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-3 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-3 |
| Facility Assignment - Local Loop Assignment | 29.00 | 100.00\% | 29.00 | \$0.72 | \$20.93 | PRO-3 |
| Design Group - DS0 | 45.22 | 100.00\% | 45.22 | \$0.85 | \$38.44 | PRO-3 |
| Testing | 37.45 | 100.00\% | 37.45 | \$0.90 | \$33.52 | PRO-3 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-3 |
| Disconnect |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-3 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-3 |
| Facility Assignment - Local Loop Assignment | 6.50 | 100.00\% | 6.50 | \$0.72 | \$4.69 | PRO-3 |
| Design Group - DS0 | 45.22 | 100.00\% | 45.22 | \$0.85 | \$38.44 | PRO-3 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-3 |
| Change CO Connection |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-3 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-3 |
| Design Group - DS0 | 45.22 | 100.00\% | 45.22 | \$0.85 | \$38.44 | PRO-3 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Calculations of Costs - UNEs



## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Calculations of Costs - UNEs


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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Calculations of Costs - UNEs

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Circuit | LLR per Minute | Cost per Circuit | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1.. 8 | B=APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{\star} \mathrm{B}$ | D=APRI-1.. 8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Element (UNE) Port Advanced/Special Elements Complex New |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-3 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-3 |
| Facility Assignemnt |  |  |  |  |  |  |
| Hi-Cap Prework | 81.07 | 49.30\% | 39.97 | \$0.75 | \$29.98 |  |
| Local Loop Assignment |  |  |  |  |  |  |
| DS0 | 29.00 | 50.70\% | 14.70 | \$0.72 | \$10.61 |  |
| Hi-Cap | 150.00 | 49.30\% | 73.96 | \$0.88 | \$65.08 |  |
| Total Facility Assignment |  |  |  |  | \$105.67 | PRO-3 |
| Design Group |  |  |  |  |  |  |
| DSO | 45.22 | 44.94\% | 20.32 | \$0.85 | \$17.28 |  |
| Hi-Cap | 77.36 | 55.06\% | 42.59 | \$0.85 | \$36.20 |  |
| Total Design Group |  |  |  |  | \$53.48 | PRO-3 |
| Switch Update - Database Management | 100.00 | 22.82\% | 22.82 | \$1.19 | \$27.18 | PRO-3 |
| Testing | 37.45 | 100.00\% | 37.45 | \$0.90 | \$33.52 | PRO-3 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Calculations of Costs - UNEs

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Circuit | LLR per Minute | Cost per Circuit | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1.. 8 | B=APRI-1.. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1.8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Unbundled Network Element (UNE) Port <br> Advanced/Special Elements <br> Complex |  |  |  |  |  |  |
| Disconnect <br> Service Order Entry - Non-Message (Initial line only) Admin Group - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-3 |
|  | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-3 |
| Facility Assignment - Local Loop Assignment |  |  |  |  |  |  |
| DS0 | 6.50 | 50.70\% | 3.30 | \$0.72 | \$2.38 |  |
| Hi-Cap | 6.50 | 49.30\% | 3.20 | \$0.72 | \$2.31 |  |
| Total Facility Assignment - Local Loop Assignment |  |  |  |  | \$4.69 | PRO-3 |
| Design Group |  |  |  |  |  |  |
| DS0 | 45.22 | 44.94\% | 20.32 | \$0.85 | \$17.28 |  |
| Hi-Cap | 77.36 | 55.06\% | 42.59 | \$0.85 | \$36.20 |  |
| Total Design Group |  |  |  |  | \$53.48 | PRO-3 |
| Switch Update - Database Management | 87.00 | 22.82\% | 19.85 | \$1.19 | \$23.64 | PRO-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Calculations of Costs - UNEs

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Circuit | LLR per Minute | Cost per Circuit | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1.. 8 | B=APRI-1..8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1..8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| ```Unbundled Network Element (UNE) Port / Platform (UNE-P) Advanced/Special Elements Complex Migration As Specified (UNE-P only)``` |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-4 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-4 |
| Design Group |  |  |  |  |  |  |
| DS0 | 45.22 | 44.94\% | 20.32 | \$0.85 | \$17.28 |  |
| Hi-Cap | 77.36 | 55.06\% | 42.59 | \$0.85 | \$36.20 |  |
| Total Design Group |  |  |  |  | \$53.48 | PRO-4 |
| Switch Update - Database Management | 100.00 | 22.82\% | 22.82 | \$1.19 | \$27.18 | PRO-4 |
| Testing | 37.45 | 100.00\% | 37.45 | \$0.90 | \$33.52 | PRO-4 |
| Change |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-4 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-4 |
| Design Group |  |  |  |  |  |  |
| DS0 | 45.22 | 44.94\% | 20.32 | \$0.85 | \$17.28 |  |
| Hi-Cap | 77.36 | 55.06\% | 42.59 | \$0.85 | \$36.20 |  |
| Total Design Group |  |  |  |  | \$53.48 | PRO-4 |
| Switch Update - Database Management | 100.00 | 22.82\% | 22.82 | \$1.19 | \$27.18 | PRO-4 |
| Expedite |  |  |  |  |  |  |
| Admin Group - Non-Message | 66.00 | 100.00\% | 66.00 | \$0.58 | \$38.28 | PRO-6 |

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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1. 8 | $\mathrm{B}=$ APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ APRI-1. 8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Network Wholesale Elements ILEC Dedicated Transport - IDT DS0 and Fractional T-1 New |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-7 |
| Facility Assignment Hi-Cap Prework | 95.27 | 18.18\% | 17.32 | \$0.75 | \$12.99 |  |
| Local Loop Assignment |  |  |  |  |  |  |
| DS0 | 29.00 | 81.82\% | 23.73 | \$0.72 | \$17.12 |  |
| Hi-Cap | 150.00 | 18.18\% | 27.27 | \$0.88 | \$24.00 |  |
| Total Facility Assignment |  |  |  |  | \$54.11 | PRO-7 |
| Design Group - DS0 | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-7 |
| Testing | 79.69 | 100.00\% | 79.69 | \$0.90 | \$71.32 | PRO-7 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-7 |
| Disconnect |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-7 |
| Facility Assignment - Local Loop Assignment | 6.50 | 100.00\% | 6.50 | \$0.72 | \$4.69 | PRO-7 |
| Design Group - DS0 | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-7 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-7 |
| Change |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 |  |
| Design Group - DS0 | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-7 |
| Admin Group - Non-Message | 3589 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-7 |

## Verizon - Florida

## Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Provisioning Calculations



## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations


Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per <br> Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1. 8 | $\mathrm{B}=$ APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 | $\mathrm{E}=\mathrm{C}$ ( D |  |
| Signaling System Seven (S57) |  |  |  |  |  |  |
| Trunk Port |  |  |  |  |  |  |
| Facilities and Trunk |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Service Order Entry |  |  |  |  |  |  |
| Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 |  |
| Message | 261.84 | 100.00\% | 261.84 | \$0.63 | \$164.96 |  |
| Total Service Order Entry |  |  |  |  | \$186.12 | PRO-8 |
| Design Group |  |  |  |  |  |  |
| DS0 | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 |  |
| Message | 84.79 | 100.00\% | 84.79 | \$0.89 | \$75.46 |  |
| Total Design Group |  |  |  |  | \$167.08 | PRO-8 |
| Switch Update |  |  |  |  |  |  |
| Database Management | 66.00 | 10000\% | 66.00 | \$1.19 | \$78.60 |  |
| Central Office Testing | 20.00 | 100.00\% | 20.00 | \$1.19 | \$23.82 |  |
| Total Switch Update |  |  |  |  | \$102.42 | PRO-8 |
| Testing | 79.69 | 100.00\% | 79.69 | \$0.90 | \$71.32 | PRO-8 |
| Admin Group |  |  |  |  |  |  |
| Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 |  |
| Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 |  |
| Total Admin Group |  |  |  |  | \$72.20 | PRO-8 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1. 8 | B=APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 | $\mathrm{E}=\mathrm{C} * \mathrm{D}$ |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
| Trunk Port |  |  |  |  |  |  |
| Facilities and TrunkDisconnect |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Service Order Entry |  |  |  |  |  |  |
| Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 |  |
| Message | 261.84 | 100.00\% | 261.84 | \$0.63 | \$164.96 |  |
| Total Service Order Entry |  |  |  |  | \$186.12 | PRO-8 |
| Design Group - Message | 84.79 | 100.00\% | 84.79 | \$0.89 | \$75.46 | PRO-8 |
| Switch Update - Database Management | 57.50 | 100.00\% | 57.50 | \$1.19 | \$68.47 | PRO-8 |
| Admin Group |  |  |  |  |  |  |
| Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 |  |
| Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 |  |
| Total Admin Group |  |  |  |  | \$72.20 | PRO-8 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per <br> Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1 8 | B=APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 |  |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
| Trunk Port |  |  |  |  |  |  |
| Facilities and Trunk |  |  |  |  |  |  |
| Change w/ Engineering Review <br> Database Management - Work Control Center |  |  |  |  |  |  |
|  | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Service Order Entry |  |  |  |  |  |  |
| Non-Message | $33.59$ | 100.00\% | 33.59 | $\$ 0.63$ | $\$ 21.16$ |  |
| Message | 261.84 | $100.00 \%$ | 261.84 | $\$ 0.63$ | $\$ 164.96$ |  |
| Total Service Order Entry |  |  |  |  | \$186.12 | PRO-8 |
| Design Group |  |  |  |  |  |  |
| DS0 | 107.79 | 100.00\% | 107.79 | \$0. 85 | \$91.62 |  |
| Message | 84.79 | 100.00\% | 84.79 | \$0.89 | \$75.46 |  |
| Total Design Group |  |  |  |  | \$167.08 | PRO-8 |
| Switch Update |  |  |  |  |  |  |
| Database Management | 57.50 | 100.00\% | 57.50 | \$1.19 | \$68.47 |  |
| Central Office Testing | 20.00 | 100.00\% | 20.00 | \$1.19 | \$23.82 |  |
|  |  |  |  |  | \$92.29 | PRO-8 |
| Admin Group - Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 | PRO-8 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | $\begin{gathered} \hline \text { Probability } \\ \text { of } \\ \text { Occurrence } \end{gathered}$ | Minutes per Order | LLR per Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A-APRI-1. 8 | $\mathrm{B}=$ APRI-1. ${ }^{\text {8 }}$ | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
| Trunk Port |  |  |  |  |  |  |
| Facilities and Trunk |  |  |  |  |  |  |
| Change w/out Engineering Review |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Switch Update |  |  |  |  |  |  |
| Database Management | 52.50 | 100.00\% | 52.50 | \$1.19 | \$62.52 |  |
| Central Office Testing | 20.00 | 100.00\% | 20.00 | \$1.19 | \$23.82 |  |
| Total Switch Update |  |  |  |  | \$86.34 | PRO-8 |
| Admin Group - Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 | PRO-8 |
| Trunk Port |  |  |  |  |  |  |
| Trunk Only |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Service Order Entry - Message | 261.84 | 100.00\% | 261.84 | \$0.63 | \$164.96 | Pro-8 |
| Design Group |  |  |  |  |  |  |
| Dso | 107.79 | 10000\% | 107.79 | \$0.85 | $\$ 91.62$ |  |
| Message | 84.79 | 100.00\% | 84.79 | \$0.89 | $\$ 75.46$ |  |
| Total Design Group |  |  |  |  | \$167.08 | PRO-8 |
| Switch Update |  |  |  |  |  |  |
| Database Management | 75.00 | 100.00\% | 75.00 | \$1.19 | $\$ 89.31$ |  |
| Central Office Testing | 20.00 | 100.00\% | 20.00 | \$1.19 | $\underset{\$}{\$ 23.82}$ |  |
| Total Switch Update |  |  |  |  | \$113.13 | PRO-8 |
| Admin Group - Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 | PRO-8 |

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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per <br> Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathrm{A}=\mathrm{APRI}-1.8$ | B=APRI-1..8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
| Trunk Port |  |  |  |  |  |  |
| Trunk Only Disconnect |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Service Order Entry - Message | 261.84 | 100.00\% | 261.84 | $\$ 0.63$ | \$164.96 | PRO-8 |
| Design Group - Message | 8479 | 10000\% | 84.79 | \$0.89 | \$75.46 | PRO-8 |
| Switch Update - Database Management | 60.00 | 100.00\% | 60.00 | \$1.19 | \$71.45 | Pro-8 |
| Admin Group - Message |  | $100.00 \%$ | 88.59 | \$0.58 | \$51.38 | Pro-8 |
| Change w/ Engineering Review |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Service Order Entry - Message | 261.84 | 100.00\% | 261.84 | \$0.63 | \$164.96 | PRO-8 |
| Design Group |  |  |  |  |  |  |
| DS0 | 107.79 | 100.00\% | 10779 | \$0.85 | \$91.62 |  |
| Message | 84.79 | 100.00\% | 84.79 | \$0.89 | \$75.46 |  |
| Total Design Group |  |  |  |  | \$167.08 | PRO-8 |
| Switch Update |  |  |  |  |  |  |
| Database Management | 57.50 | 100.00\% | 57.50 | \$1.19 | \$68.47 |  |
| Central Office Testing | 20.00 | 100.00\% | 20.00 | \$0.90 | \$17.90 |  |
| Total Switch Update |  |  |  |  | \$86.37 | PRO-8 |
| Admin Group-Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 | PRO-8 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning-Advanced/Special Elements <br> Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathrm{A}=\mathrm{APRL}-1.8$ | $\mathrm{B}=$ APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1..8 | $\mathrm{E}=\mathrm{C}^{\star} \mathrm{D}$ |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Trunk Only |  |  |  |  |  |  |
| Change w/out Engineering Review |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Switch Update |  |  |  |  |  |  |
| Database Management | 52.50 | 100.00\% | 52.50 | \$1.19 | \$62.52 |  |
| Central Office Testing | 20.00 | 100.00\% | 20.00 | \$1.19 | \$23.82 |  |
| Total Switch Update |  |  |  |  | \$86.34 | PRO-8 |
| Admin Group - Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 | PRO-8 |
| STP Ports (SS7 Links) |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| Database Management - Work Control Center | 24.15 | 100.00\% | 24.15 | \$1.29 | \$31.15 | PRO-8 |
| Service Order Entry - Message | 261.84 | 100.00\% | 261.84 | \$0.63 | \$164.96 | PRO-8 |
| Design Group |  |  |  |  |  |  |
| DS0 | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 |  |
| Message | 84.79 | 100.00\% | 84.79 | \$0.89 | \$75.46 |  |
| Total Design Group |  |  |  |  | \$167.08 | PRO-8 |
| Switch Update |  |  |  |  |  |  |
| Database Management | 75.00 | 100.00\% | 75.00 | \$1.19 | \$89.31 |  |
| Central Office Testing | 20.00 | 100.00\% | 20.00 | \$1.19 | \$23.82 |  |
| Total Switch Update |  |  |  |  | \$113.13 | PRO-8 |
| Admin Group - Message | 88.59 | 100.00\% | 88.59 | \$0.58 | \$51.38 | PRO-8 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Provisioning Calculations

| Description | Minutes per <br> Occurrence | Probability <br> of <br> Occurrence | Minutes per <br> Order | LLR per <br> Minute | Cost per <br> Order | Destination |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | :--- |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per <br> Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1. 8 | B=APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Enhanced Extended Links (EELs)Basic (Loop) |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |
| Facility Assignment - Local Loop Assignment | 29.00 | 81.82\% | 23.73 | \$0.72 | \$17.12 | PRO-9 |
| Design Group - DS0 | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-9 |
| Testing | 79.69 | 100.00\% | 79.69 | \$0.90 | \$71.32 | PRO-9 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-9 |
| Disconnect |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |
| Facility Assignment - Local Loop Assignment | 650 | 100.00\% | 6.50 | \$0.72 | \$4.69 | PRO-9 |
| Design Group - DS0 | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-9 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-9 |
| Migration As Is |  |  |  |  |  |  |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$41.64 | PRO-9 |
| Change |  |  |  |  |  |  |
| Service Order Entry - Non-Message (Initial line only) | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Admin Group - Non-Message (Initial line only) | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |
| Design Group - DS0 | 10779 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-9 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per <br> Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1.8 | B=APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 | $\mathrm{E}=\mathrm{C} * \mathrm{D}$ |  |
| Enhanced Extended Links (EELs) |  |  |  |  |  |  |
| DS0 and Fractional T-1 |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Facility Assignment |  |  |  |  |  |  |
| Hi-Cap Prework | 95.27 | 1818\% | 17.32 | \$0.75 | \$12.99 |  |
| Local Loop Assignment | 29.00 | 81.82\% | 23.73 | \$0.72 | \$17.12 |  |
| Total Facility Assignment |  |  |  |  | \$30.11 | PRO-9 |
| Design Group | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-9 |
| Testing | 79.69 | 100.00\% | 79.69 | \$0.90 | \$71.32 | PRO-9 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-9 |
| Disconnect |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.5\% | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Facility Assignment - Local Loop Assignment | 6.50 | 100.00\% | 6.50 | \$0.72 | \$4.69 | PRO-9 |
| Design Group | 107.79 | 100.00\% | 107.79 | \$0.85 | \$91.62 | PRO-9 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-9 |
| Migration As ls <br> Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$41.64 | PRO-9 |
| Change |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 107.79 | 10000\% | 33.59 107.79 | \$0.85 | \$91.62 | PRO-9 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1. 8 | B=APRI-1.. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1..8 | $\mathrm{E}=\mathrm{C}^{\star} \mathrm{D}$ |  |
| Enhanced Extended Links (EEL.s) DS1 and Higher New |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Facility Assignment |  |  |  |  |  |  |
| Hi-Cap Prework | 95.27 | 100.00\% | 95.27 | \$0.75 | \$71.45 |  |
| Local Loop Assignment | 150.00 | 18.18\% | 27.27 | \$0.88 | \$24.00 |  |
| Total Facility Assignment |  |  |  |  | \$95.45 | PRO-9 |
| Design Group | 106.77 | 100.00\% | 106.77 | \$0.85 | \$90.75 | PRO-9 |
| Testing | 79.69 | 100.00\% | 79.69 | \$0.90 | \$71.32 | PRO-9 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-9 |
| Disconnect |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Facility Assignment - Local Loop Assignment | 6.50 | 100.00\% | 6.50 | \$0.72 | \$4.69 | PRO-9 |
| Design Group | 106.77 | 100.00\% | 106.77 | \$0.85 | \$90.75 | PRO.9 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |
| Dispatch | 360 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-9 |
| Migration As Is |  |  |  |  |  |  |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$41.64 | PRO-9 |
| Change |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-9 |
| Design Group | 106.77 | 100.00\% | 106.77 | \$0.85 | \$90.75 | PRO-9 |
| Admin Group - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-9 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Provisioning Calculations

| Description | Minutes per Occurrence | Probability of Occurrence | Minutes per Order | LLR per <br> Minute | Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=APRI-1. 8 | B=APRI-1. 8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=APRI-1. 8 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Dark Fiber |  |  |  |  |  |  |
| Preordering |  |  |  |  |  |  |
| Exchange Facilities |  |  |  |  |  |  |
| Design Group |  |  |  |  |  |  |
| Access | 243.25 | 100.00\% | 243.25 | \$1.25 | \$304.06 | PRO-10 |
| Inter-office Facilities |  |  |  |  |  |  |
| Design Group |  |  |  |  |  |  |
| Access Design | 265.00 | 100.00\% | 265.00 | \$1.20 | \$318.00 |  |
| Network Design | 209.50 | 100.00\% | 209.50 | \$1.29 | \$270.26 |  |
| Total Design Group |  |  |  |  | \$588.26 | PRO-10 |
| UNE Inter-office Dedicated Transport |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | $\$ 0.63$ | \$21.16 | PRO-10 |
| Design Group - Hi-Cap | 77.36 | 55.06\% | 42.59 | \$0.85 | \$36.20 | PRO-10 |
| Admin - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-10 |
| Unbundled Loop ${ }_{\text {l }}$ |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | \$0.63 | \$21.16 | PRO-10 |
| Design Group - Hi-Cap | 77.36 | 55.06\% | 42.59 | \$0.85 | \$36.20 | PRO-10 |
| Admin - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-10 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-10 |
| Subloop Feeder |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100.00\% | 33.59 | 90.63 | \$21.16 | PRO-10 |
| Design Group - Hi-Cap | 77.36 | 55.06\% | 42.59 | \$0.85 | \$36.20 | PRO-10 |
| Admin - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-10 |
| Dispatch | 3.60 | 100.00\% | 3.60 | \$0.79 | \$2.85 | PRO-10 |
| Subloop Distribution |  |  |  |  |  |  |
| Service Order Entry - Non-Message | 33.59 | 100. $100 \%$ | 33.59 | \$0.63 | \$21.16 | PRO-10 |
| Design Group - Hi-Cap | 77.36 | 55.06\% | 4259 | \$0.85 | \$36.20 | PRO-10 |
| Admin - Non-Message | 35.89 | 100.00\% | 35.89 | \$0.58 | \$20.82 | PRO-10 |
| Dispatch | 3.60 | $10000 \%$ | 3.60 | $\$ 0.79$ | \$2.85 | PRO-10 |

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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Calculation of Costs - UNEs

| Description | Source | Minutes per Order | Probability of Occurrence | Minutes per Unit | LLR per <br> Minute | Cost per Unit | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AINP-9, Source | A $=$ AINP-9, Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D-AINP-1,9 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Other Exchange Elements |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |  |
| Standard Interval |  | 5.00 | $100.00 \%$ | 5.00 | \$0.72 | \$3.61 | PRO-5 |
| Process 2 |  |  |  |  |  |  |  |
| Standard Interval |  | 15.00 | $100.00 \%$ | 15.00 | \$0.72 | \$10.82 | PRO-5 |
| Additional Interval |  | 15.00 | 100.00\% | 15.00 | \$0.72 | \$10.82 | PRO-5 |
| Process 3 ( $\square$ |  |  |  |  |  |  |  |
| Standard Interval |  | $\mathrm{n} / \mathrm{a}$ | n/a | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | PRO-5 |
| DRC |  | 1.25 | $100.00 \%$ | $1.25$ | $\$ 0.71$ | $\$ 0.89$ | PRO-5 |
| Additional Interval |  | n/a | n/a | n/a | n/a | n/a | PRO-5 |
| Hot Cut Coordinated Conversion |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |  |
| Standard Interval |  | 5.00 | $100.00 \%$ | 5.00 | \$0.72 | \$3.61 | PRO-5 |
| Process 2 |  |  |  |  |  |  |  |
| Standard Interval |  | 60.00 | 100.00\% | 60.00 | \$0.72 | \$43.30 | PRO. 5 |
| Additional Interval |  | 15.00 | $100.00 \%$ | 15.00 | \$0.72 | \$10.82 | PRO-5 |
| Process 3 |  |  |  |  |  |  |  |
| Standard Interval |  | n/a | n/a | n/a | n/a | n/a | PRO-5 |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | \$0.71 | \$0.89 | PRO-5 |
| Additional Interval |  | n/a | n/a | n/a | n/a | n/a | PRO-5 |
| Unbundled House and Riser |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| DRC |  | 1.25 | 100.00\% | 1.25 | \$0.71 | $\$ 0.89$ | PRO-5 |
| APC | AMPU-1 | 20.89 | $100.00 \%$ | 20.89 | \$0.72 | \$15.08 | PRO-5 |
| Disconnect |  |  |  |  |  |  |  |
| DRC |  | 1.25 | $100.00 \%$ | 1.25 | $\$ 0.71$ | \$0.89 | PRO-5 |
| APC | AMPU-1 | 13.93 | $100.00 \%$ | 13.43 | \$0.72 | \$10.05 | PRO-5 |



## verizon

## Wholesale Non-recurring Study

Florida
Docket Number 990649-TP (B)
Field Work - Exhibits by Page Number


## $\underbrace{}_{\text {verizon }}$

## Wholesale Non-recurring Study

## Florida <br> Docket Number 990649-TP (B) Field Work - Exhibits by Exhibit Name

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Unbundled Network Element (UNE) Non-Recurring Study

## Field Work Function

This section addresses the costs of the non-recurring activities to install, change, and disconnect UNEs/UNE-Ps in the field (outside plant) and central office. Outside plant work is any non-recurring activity on the facilities between the central office and the customer's premises. This includes any cross-connect activity at the Feeder/Distribution Interface (FDI), cross-connect box, pedestal or pole, and Network Interface Device (NID).

Central office activities include running/breaking jumpers on the Main Distribution Frame (MDF), Intermediate Distribution Frames (IDFs), and TieCable Frames. The Central Office Technicians are responsible for orders in the host office, as well as in remote offices.

## Installation Cost Methodology

The cost team documented the installation process flows for outside plant and central office. The process flows address system enhancements that will modify work performed by these groups. The cost team also accounted for Express Dial Tone (EDT) and Left-in-Jumper (LIJ) when determining the probability of crossconnect and jumper activity.

The installation UNE/UNE-P NRCs weta developed from time and motion studies, system reports, order volumes, workgroup hours and Subject Matter Experts (SME) estimates. The cost team used the most current loaded labor rates for each of the workgroups. (See Appendix Tab 6 for Loaded Labor Rates.) The cost team calculated the installation costs for each type of UNE order using the standard non-recurring cost calculation:

Activity Time X Probability X Labor Rate $=$ Cost

The cost data for the Local Wholesale UNEs/UNE-Ps are expressed in terms of initial line and additional line. Costs for Network Wholesale UNEs are calculated on a per order basis.

## Costs of Local Wholesale UNEs

## Data Collection

Below is an overview of the installation workgroups, activity times, and probability of occurrence.

## Field Installation

The outside plant work is usually performed by Customer Zone Technicians (CZTs) or Business Zone Technicians (BZTs). CZTs install all Exchange - Basic and Complex unbundled loops and sub-loops for residential customers and oneor two-line business customers throughout the state. BZTs install the unbundled loop and sub-loop orders for three or more lines within the business zones in metropolitan areas of the state.

The cost team used data from the following sources for CZT/BZT drive time and cross-connect activity times to calculate the outside plant NRCs:

- Time and motion study for drive time and cross-connects at the FDI, crossconnect box, pedestal/pole, and NID;
- Reports from National Order Collection Vehicle (NOCV) and the Standard Time and Activity Reporting (STAR) system for probability of dispatch, productive hours, and number and type of orders and corresponding lines;
- SME estimates for services such as Coordinated Conversions and Hot Cut Coordinated Conversions.


## Time and Motion Study

A team of Arthur Andersen personnel conducted time and motion studies in six states to determine the CZT/BZT drive times from point-to-point during the normal workday. The study included timed observations of the technicians running and breaking cross-connects at various terminal locations in the feeder, distribution and drop plant. The drive times are used for all of the CZT/BZT UNE activities. The cost team applied the cross-connect and drive times to the CZT/BZT sub-loop activities.

## System Extracts

The cost team obtained completed order files from NOCV to identify the type of service being installed or removed, and the number of lines on the order. They matched the NOCV records with STAR data to categorize the dispatched orders
into the UNE categories: Exchange - Basic or Complex and Advanced/Special Basic or Complex. The cost team used the STAR positive time reporting data to identify the average time spent on field work performed by CZTs/BZTs for each of the UNE categories.

The "Percent Load" data from NOCV and STAR were used to determine the probability of dispatch for UNE/UNE-P Exchange - Basic and Complex. For many services there is no outside plant work. For example, loops may be activated on the MDF because of EDT and LIJ procedures. Also, when a CLEC migrates an existing end-user POTS to the UNE platform, there will generally be no outside plant activity.

The Probability of Occurrence of outside plant work for the Advanced/Special Basic and Complex Loops requiring a field trip is $100 \%$ on all new or disconnect orders. All new digital loops (DS0, DS1 and higher) require cross-connect work. The BZT downloads the job from AWAS, completes the field work, cooperatively tests the line(s), and reports completion.

## SME Estimates

Time estimates were used to calculate the costs for Coordinated Conversion and Hot Cut Coordinated Conversion of UNEs where the amount of time required for CZTs/BZTs, Central Office Technicians, testing and assignment personnel is not available from analogous services in the Retail market. The costs reflect estimates of the field installation time for a standard interval (base case) and for additional intervals of time when the conversion extends bey, $d$ the standard interval. The standard interval for a Coordinated Conversion is 15 minutes. The standard interval for a Hot Cut Coordinated Conversion is 1 hour. The additional interval for both Coordinated Conversion and Hot Cut Coordinated Conversion is 15 minutes.

## Central Office Activity

In manned central offices, Central Office Technicians run/break the frame jumpers. Central Office Technicians download "Jumper Run Lists" from AAIS; the lists identify all instructions for running or breaking frame jumpers to complete the UNE/UNE-P orders.

All new and disconnect unbundled loop and port orders require frame work. The time required to run or break a jumper depends on the type of frame, the length of the frame and the physical location of the equipment. The cost managers used the "Jumper Study" and the "Drive Time Study" to calculate the
central office costs for each type of UNE category: Exchange - Basic or Complex and Advanced/Special - Basic or Complex.

## Data Collection

The cost team and Arthur Andersen personnel conducted time and motion studies to determine the activity times for all of the central office work for UNEs. Study personnel observed and timed with a stopwatch the jumper activity in ten central office locations for the period of one week. The central offices were chosen to provide a mix of size, frame types, and host vs. remote activity. To develop the average time to run a jumper in the host office, the observers included all jumper activity for new orders on the jumper run list; for breaks of jumpers, they included all jumper activity for disconnect orders.

A separate study was conducted to determine drive times for service order activity in remote offices. The observer calculated the percentage of time spent at the remote running or breaking jumpers versus other all other central office work. This percentage was then applied to the total drive time to the remote. To determine jumper run times for remote offices, the observer included an allocation of drive time to the remote location.

Using the number of access lines for the manned and unmanned offices, the cost team computed a host/remote ratio and then weighted the average time to run a jumper at a manned vs. unmanned location. This results in a single weighted average jumper time. The average jumper time is used in the per-line cost calculation for each type of UNE/UNE-P.

## Probability of Jumper Activity

All unbundled loop and port orders require jumper activity. There is a $100 \%$ Probability of Occurrence of jumper activity for new UNE orders because the loop/port must be jumpered from the cable pair/office equipment to the CLEC's collocation cage terminal block. When the CLEC places a disconnect order for an unbundled loop/port, the Central Office Technician (or CZT/BZT) breaks the jumpers, leaving no jumpers between the CLEC's terminal block and Verizon's terminal blocks on the frame.

New orders for UNE-Ps are not processed. If the line is already connected from the customer's premises to the office equipment on the MDF to provide EDT (Express Dial Tone) or the loop is already connected as with LIJ, then no jumpers will be required. The data for EDT and LIJ is identified in an AAIS Central Office Activity Report.

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Verizon - Florida
Unbundled Networ: Element (UNE) Non-Recurring Study
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Migration of existing POTS service to UNE-P will not require frame jumper work.

## Change Central Office Connection

When the CLEC places a change order for Central Office Connection, the Central Office Technician disconnects the "out" jumpers and runs new jumpers according to the instructions on the order. The costs are determined from the Jumper Study.

## Costs of Other Services

Central Office Technicians may be involved in Coordinated Conversions and Hot Cut Coordinated Conversions. Time estimates were used to calculate the costs for Central Office Technicians. The costs reflect estimates of the central office time for a standard interval and for additional intervals of time when the conversion extends beyond the standard interval.

## Costs of Network Wholesale UNEs

Central Office and Field Installation activity are required for the Network Wholesale UNEs. Arthur Andersen personnel conducted time and motion studies to determine the activities and the time involved for new installations and disconnects for Switched and Special Access services. The Access Services correspond directly to Netvrork Wholesale UNEs, so those activities times were used in this NRC study. Following is a brief description of the activities.

For the following Network Wholesale UNEs, Central office activities to run/break jumpers and perform call-through testing were costed:

- SS7 Links and STP Termination
- Modification of Enhanced Extended Links (EELs)

Entrance Facilities require both Central Office and Field Installation. The central office costs (running jumpers and optioning/inserting plug-in cards) are based on the results of a self-administered time-and-motion study. Field Installation costs are determined from STAR extracts for BZT/Special Services Technician installation of Special Access orders.

## Costs of Loop Conditioning

This section of the NRC Study addresses the costs of Loop Conditioning. Loop Conditioning is the business process required to make a line digital-capable
when Load Coil(s) and/or Bridged Tap(s) ${ }^{1}$ are in the network. Load coils and Bridged Taps impede the transmission of digital signals. If the CLEC requires digital-capable copper pairs for the service it offers its customers, the CLEC has the option of ordering Loop Conditioning from Verizon. Loop Conditioning may be requested when technically feasible.

Removing a Load Coil and/or Bridged Tap from a cable pair requires coordination of several Verizon work groups to ensure that cable pairs for other end users are not affected.

## Cost Methodology

The method used to develop the time and cost factors associated with deloading (Load Coil remova!) and removing Bridged Tap from cable pairs for use with high frequency equipment was completed by the Outside Plant Construction and Outside Plant Engineer support groups. Subject Matter Experts (SMEs) in conjunction with field managers developed the activities and times to accomplish loop conditioning activities. The SMEs are located in Irving, Texas and are the support group for all field forces. The SMEs consulted with the field forces to verify the time and activities were valid. This information was collected and prepared in April 2000.

## Load Coil Removal

Load coils are an integral part of the copper, voice grade communications network. Their purpose is to provide for the proper operation of voice grade equipment on loops that exceed normal accepted telecommunications voice grade circuit length. Load Coils cannot be removed from exchange plant when required to ensure transmission and signaling levels. Load coils have been in the network in the past and are still used today for those loops that exceed the limits of the switching equipment. In many cases, based on previous outside plant usage, Load Coils exist on loops that no longer require them.

Load coils are not needed in the provisioning of high frequency circuits. The opposite is actually true in that the Load Coil inhibits the proper transmission of the high frequency signals of the circuit. In order for these circuits to work correctly, a properly loaded cable pair for voice grade service must be deloaded.

A conservative estimate of Load Coil(s) by loop footage is as follows:

## Verizon - Florida

## Unbundled Network Element (UNE) N n-Recurring Study

| Cable Footage | Average Load Coils <br> Initial Pair | Average Load Coils <br> Additional Pair |
| :---: | :---: | :---: |
| 0 to 18 K | 2 | 2 |
| $>18 \mathrm{~K}$ to 21 K | 3 | 3 |
| $>21 \mathrm{~K}$ to 27 K | 4 | 4 |

When the CLEC requests a conditioned loop for a customer and the cable pair is loaded, a request is sent to the local engineering department to analyze the network and draft a work order for the pair to be deloaded. The engineering group will create a work order that will be sent to the outside plant construction forces outlining the work necessary to deload the cable pair. The outside plant construction splicing group will work the order and advise the engineering group upon the completion of the activity. The engineering group will then advise the service office that the order can be worked as requested. All records are updated showing the change in the loading of the pair.

The cost to remove a Load Coil is weighted by the amount of aerial/buried and underground plant. The time to perform the activities is then multiplied by the Loaded Labor Rate of a construction cable splicer. The same process is performed on the multiple occurrence minutes per total activity, times the Loaded Labor Rate of a construction cable splicer. In the case of underground cable, two cable splicers are necessary to perform the task. Therefore, the time required to perform this function is doubled. Load Coil removal costs are on a per pair basis.

## Bridged Tap Removal

Bridged Tap is a condition in which a cable pair branches off to serve various locations. These branches provide flexibility in the use of the cable pairs. The Bridged Taps have a negative affect on the transmission of high frequency signals. The Bridged Tap does not affect voice grade signals. This method of provisioning copper voice grade service has been an accepted method by all telecommunication companies for years.

When the CLEC requests a conditioned loop that requires all the cable pair Bridged Taps to be removed, the engineering department is advised and the outside plant engineering records are examined to determine the location of the Bridged Taps. A work order is created to remove the Bridged Taps and is sent to the outside plant construction work group. A construction cable splicer is assigned to the activity and the pair is cleared of the taps. When the work order
is complete both the engineering group and the service office are notified that the CLEC request can be completed.

The costs for removing Bridged Taps were determined in the same manner as the Load Coil removal. Outside plant engineering and construction support SME's in conjunction with field forces determined the activities and the time required to perform the removal. In addition it was necessary to determine the number of Bridged Taps that may need to be removed. This was determined by acknowledging that the minimum number of removals would be one, and the maximum number is unknown. To determine the maximum number it would need to be at least two, and could be three or more. A conservative estimate is to average the minimum of two and three, which results in an average of two and one-half.

## Method of Calculation

## Load Coils

The first criteria used in determining the cost of removal is to ascertain the footage of aerial/buried cable and underground cable. This is done because of the differences in the amount of time for the Load Coil removal in the various types of outside plant. The time for removal is then weighted by this calculation.

Load Coils are placed on copper voice grade loops based on their distance from the central office. The Load Coils are placed at engineering distances to develop the maximum result. Therefore, as the footage of the cable increases from the central office the number of Load Coils increase proportionally. The length of cable footage is used to determine the number of loads to be removed. An inventory of cable lengths is completed on the specific state. The footages are segregated into the lengths that require the addition of a Load Coil. This percentage is then used to weight the time necessary to complete the Load Coil removal in that type of plant.

The resulting calculation from the two steps above provides an amount of minutes to remove the Load Coil(s). The minutes are then multiplied by the loaded labor rate for a construction cable splicer for the specific state. This calculation provides a cost for Load Coil removal.

The engineering costs are calculated by taking the minutes required to complete a work order for the Load Coil removal, times the loaded labor rate for an outside plant engineer. The engineering process will be the same regardless of the number of Load Coils being removed.

## Bridged Tap

The calculation for Bridged Tap removal is for both single and multiple occurrences of Bridged Taps. These occurrences, single or multiple, apply to only one pair.

The calculation is based on the amount of time required to remove a Bridged Tap from the cable pair. This time is weighted by the amount of aerial/buried and underground cable in the specific state.

The calculation is based on the removal of a single Bridged Tap and multiple occurrences. The average number of multiple occurrences is based on two and one-half occurrences. The cost to remove a Bridged Tap is weighted by the amount of aerial/buried and underground plant. The time to perform the activities is then multiplied by the loaded labor rate of a construction cable splicer. The same calculation is performed on the multiple occurrences cost times the loaded labor rate of a construction cable splicer.

The engineering time for the Bridged Tap removal involves the same type functions necessary to determine the number and location of Load Coils on a cable pair. Therefore the engineering time is the same for Bridged Tap removal. The Bridged Tap costs are on a per pair basis.

## Costs of Line and Station Transfer

This section of the NRC Study addresses the costs of Line and Station Transfer. Line and Station Transfer is applicable when spare facilities are available to satisfy a CLEC request for a copper-based technology. Line and Station Transfers are not replacements for Loop Conditioning requests, and therefore are not ordered by the CLEC.

## Cost Methodology

The method used to develop the time and cost factors associated with Line and Station Transfer uses existing jumper elements from the Central Office cost methodology and drive time elements from the Field Installation cost methodology. Engineering times for Line and Station Transfer for xDSL-capable facility verification were obtained from Outside Plant Engineering Support.

# Verizon - Florida <br> Unbundled Network Element (UNE) Non-Recurring Study 

## Method of Calculation

## Line and Station Transfer

Verizon determines whether to perform Line and Station Transfer when attempting to provision xDSL service on a facility served by a DLC. Line and Station Transfers can either involve the swapping of a CLEC customer from DLC to spare copper or the rearrangement of an existing Verizon customer from a copper facility onto fiber in order to vacate the copper facility for CLEC xDSL use.

The Central Office costs for Line and Station Transfer are based on time and jumper costs from the "Jumper Study". When Line and Station Transfer involves moving a DLC-based CLEC customer to spare copper facilities, the Central Office Technician run a single jumper from the MDF to the CLEC terminal block. In the scenario where the DLC-based CLEC customer is switching facilities with a copper-based Verizon customer, the Central Office Technician must break the existing facility connection for the Verizon customer in order to run the jumper.

The Field Installation costs for Line and Station Transfer are identical to those required for Subloop activity.

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Summary - Unbundled Loop and Port

| Description | Initial Line |  | Additional Lines |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { CO } \\ & \text { Work } \end{aligned}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ |  |
|  | $\mathrm{A}=$ COC-1.3 3 B FIC-1. 3 |  | $\mathrm{C}=\mathrm{COC}-1.3$ | D=FIC-1.. 3 |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |
| Exchange Products |  |  |  |  |  |
| Unbundled Loop |  |  |  |  |  |
| Basic |  |  |  |  |  |
| New | \$7.00 | \$68.03 | \$6.58 | \$68.03 | RUBL-1 |
| Disconnect | \$2.94 | \$0.64 | \$2.52 | \$0.64 | RUBL-1 |
| Change CO Connection | \$9.52 | n/a | \$9.10 | n/a | RUBL-1 |
| Complex Non-digital |  |  |  |  |  |
| New | \$7.00 | \$68.03 | \$6.58 | \$68.03 | RUBL-2 |
| Disconnect | \$2.94 | \$0.64 | \$2.52 | \$0.64 | RUBL-2 |
| Change CO Connection | \$9.52 | n/a | \$9.10 | n/a | RUBL-2 |
| Complex Digital |  |  |  |  |  |
| New | \$7.00 | \$68.03 | \$6.58 | \$68.03 | RUBL-3 |
| Disconnect | \$2.94 | \$0.64 | \$2.52 | \$0.64 | RUBL-3 |
| Change CO Connection | \$9.52 | n/a | \$9.10 | n/a | RUBL-3 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Summary - Unbundled Loop and Port

| Description | Initial Line |  | Additional Lines |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | CO <br> Work | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ | $\begin{aligned} & \text { CO } \\ & \text { Work } \end{aligned}$ | Field Installation |  |
| Unbundled Network Elements (UNEs) Exchange Products | $\mathrm{A}=\mathrm{COC}-1.3 \mathrm{~B}=\mathrm{FIC}-1.3$ |  | C=COC-1.3 | $\mathrm{D}=$ FIC-1..3 |  |
|  |  |  |  |  |  |
| New | \$7.00 | n/a | \$6.58 | n/a | RUBP-1 |
| Disconnect | \$2.94 | n/a | \$2.52 | n/a | RUBP-1 |
| Change Port Feature | n/a | n/a | n/a | n/a | RUBP-1 |
| Change CO Connection | \$9.52 | n/a | \$9.10 | n/a | RUBP-1 |
| Complex Non-digital |  |  |  |  |  |
| New | \$7.00 | n/a | \$6.58 | n/a | RUBP-2 |
| Disconnect | \$2.94 | n/a | \$2.52 | n/a | RUBP-2 |
| Change Port Feature | n/a | n/a | n/a | n/a | RUBP-2 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | RUBP-2 |
| Change CO Connection | \$9.52 | n/a | \$9.10 | n/a | RUBP-2 |
| Complex Digital |  |  |  |  |  |
| New | \$7.00 | n/a | \$6.58 | n/a | RUBP-3 |
| Disconnect | \$2.94 | n/a | \$2.52 | n/a | RUBP-3 |
| Change Port Feature | n/a | n/a | n/a | n/a | RUBP-3 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | RUBP-3 |
| Change CO Connection | \$9.52 | n/a | \$9.10 | n/a | RUBP-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Summary - Unbundled Loop and Port

| Description | Initial Line |  | Additional Lines |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | CO Work | Field Installation | CO Work | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ |  |
|  | $\mathrm{A}=\mathrm{COC}-1 . .3 \quad \mathrm{~B}=$ FIC-1. 3 |  | C=COC-1.3 | D=FIC-1..3 |  |
| Unbundled Network Elements (UNEs) Exchange Products |  |  |  |  |  |
| Interim Number Portability |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | RINP |
| Disconnect | n/a | n/a | n/a | n/a | RINP |
| Change | n/a | n/a | n/a | n/a | RINP |
| Advanced/Special Products |  |  |  |  |  |
| Unbundled Loop |  |  |  |  |  |
| Basic |  |  |  |  |  |
| New | \$17.53 | \$219.65 | \$17.11$\$ 2.52$ | $\begin{aligned} & \$ 219.65 \\ & \$ 161.28 \end{aligned}$ | RUBL-4 |
| Disconnect | \$2.94$\$ 17.53$ | \$161.28 |  |  | RUBL-4 |
| Change CO Connection |  | n/a | \$17.11 | n/a | RUBL-4 |
| Complex Digital |  |  |  |  |  |
| New | \$17.53 | \$304.99 | \$17.11 | \$304.99 | RUBL-5 |
| Disconnect | \$2.94 | \$113.95 | \$2.52 | \$113.95 | RUBL-5 |
| Change CO Connection | \$17.53 | n/a | \$17.11 | n/a | RUBL-5 |
| Unbundled Port |  |  |  |  |  |
| Complex |  |  |  |  |  |
| New | \$17.53 | n/a | \$17.11 | n/a | RUBP-4 |
| Disconnect | \$2.94 | n/a | \$2.52 | n/a | RUBP-4 |
| Change CO Connection | \$17.53 | n/a | \$17.11 | n/a | RUBP-4 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work

## Summary - UNE-Ps

| Description | Initial Line |  | Additional Lines |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { CO } \\ & \text { Work } \end{aligned}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ |  |
|  | $\mathrm{A}=\mathrm{COC}-4$ | B=FIC-4 | $\mathrm{C}=\mathrm{COC}-4$ | D=FIC-4 |  |
| Exchange Products Basic |  |  |  |  |  |
| Migration As Is +/- | n/a | n/a | n/a | n/a | RUNP-1 |
| Change Line Feature | n/a | n/a | n/a | n/a | RUNP-1 |
| Exchange Products |  |  |  |  |  |
| Complex Non-digital |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | RUNP-2 |
| Change Line Feature | n/a | n/a | n/a | n/a | RUNP-2 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | RUNP-2 |
| Complex Digital |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | RUNP-3 |
| Change Line Feature | n/a | n/a | n/a | n/a | RUNP-3 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | RUNP-3 |
| Advanced/Special Products |  |  |  |  |  |
| Complex |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | RUNP-4 |
| Change | n/a | n/a | n/a | n/a | RUNP-4 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Summary - Subloop

| Description | Initial Line |  | Additional Lines |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \mathrm{CO} \\ \text { Work } \end{gathered}$ | Field Installation | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation |  |
|  | $\mathrm{A}=$ SLC-1.4 $4 \quad \mathrm{~B}=$ SLC-1..4 |  | C=SLC-1..4 | $\mathrm{D}=$ SLC-1.. 4 |  |
| Unbundled Network Elements (UNEs) Exchange Products Subloop FDI - Feeder Connection |  |  |  |  |  |
| New | \$7.00 | \$15.34 | \$6.58 | \$2.49 | RUSL-1 |
| Disconnect | \$2.94 | \$15.34 | \$2.52 | \$2.49 | RUSL-1 |
| Change Facility Connection | n/a | \$19.48 | n/a | \$3.16 | RUSL-1 |
| FDI - Distribution Connection |  |  |  |  |  |
| New | n/a | \$57.19 | n/a | \$44.34 | RUSL-1 |
| Disconnect | n/a | \$15.78 | n/a | \$2.93 | RUSL-1 |
| Change Facility Connection | n/a | \$19.48 | n/a | \$3.16 | RUSL-1 |
| Serving Terminal Connection |  |  |  |  |  |
| New | n/a | \$10.37 | n/a | \$1.40 | RUSL-2 |
| Disconnect | n/a | \$10.37 | n/a | \$1.40 | RUSL-2 |
| Change Facility Connection | n/a | \$13.18 | n/a | \$1.78 | RUSL-2 |

```
Verizon - Florida
Wholesale Non-recurring Study
Field Work
Summary - Line Sharing
```



## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Summary - Loop Conditioning


Note 1: Only one Engineering cost applies when ordering a Combination Load Coil and Bridged Tap removal

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Summary - Line and Station Transfer

| Destination | CO Work |  | Field Installation |  |  | Total Cost |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial Line | Additional Line | Initial Line | Engineering | Additional Line | Initial <br> Line | Additional Line |  |
|  | $\mathrm{A}=$ LTC $\quad \mathrm{B}=\mathrm{LTF}$ |  | $\mathrm{C}=$ LTC $\quad \mathrm{D}=$ LTF |  | $\mathrm{E}=$ LTF | $\mathrm{F}=\mathrm{C}+\mathrm{D}$ | $\mathrm{G}=\mathrm{E}$ |  |
| Unbundled Network Elements (UNEs) Exchange Products |  |  |  |  |  |  |  |  |
| Line and Station Transfer Vacant Transfer In-Use Transfer | \$7.34 | \$7.34$\$ 10.28$ | \$19.48 | \$360.33 | \$3.16 | \$379.81 | \$3.16 | RLST |
|  | \$10.28 |  |  | \$360.33 | \$3.16 | \$379.81 | \$3.16 | RLST |

Note 1: Engineering cost for Line and Station Transfer applies only to Initial line.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Summary - NID, Coordinated Conversions \& Expedites


Section 4 - Page 19

## Verizon - Florida <br> Wholesale Non-recurring Study <br> \section*{Field Work}

Summary - NID, Coordinated Conversions \& Expedites

| Description | Source | Per Order |  | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | CO <br> Work | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ |  |
|  | $\mathrm{A}=\mathrm{COC}-5 . .7 \mathrm{~B}=$ Source |  |  |  |
|  |  |  |  |  |
| Hot Cut Coordinated Conversion |  |  |  |  |
| Exchange Products |  |  |  |  |
| Process 1 |  |  |  |  |
| Standard Interval | FIC-5..7 | n/a | n/a | RHCC |
| Process 2 |  |  |  |  |
| Standard Interval | FIC-5.7 | \$32.21 | n/a | RHCC |
| Additional Interval | FIC-5..7 | \$12.08 | n/a | RHCC |
| Process 3 |  |  |  |  |
| Standard Interval | FIC-5.. 7 | \$16.10 | \$50.30 | RHCC |
| Additional Interval | FIC-5..7 | n/a | \$12.58 | RHCC |
| Advanced/Special Products |  |  |  |  |
| Process 1 |  |  |  |  |
| Standard Interval | FIC-5. 7 | n/a | n/a | RHCC |
| Process 2 |  |  |  |  |
| Standard Interval | FIC-5. 7 | \$32.21 | n/a | RHCC |
| Additional Interval | FIC-5.7 | \$12.08 | n/a | RHCC |
| Process 3 |  |  |  |  |
| Standard Interval | FIC-5.7 | \$16.10 | \$50.30 | RHCC |
| Additional Interval | FIC-5.7 | n/a | \$12.58 | RHCC |

```
Verizon - Florida
Wholesale Non-recurring Study
Field Work
Summary - NID, Coordinated Conversions & Expedites
```

| Description | Per Order |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Source | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation | Destination |
|  | $\mathrm{A}=\mathrm{COC}-5.7 \mathrm{~B}=$ Source |  |  |  |
| Exchange and Advanced/Special Products Expedites |  |  |  |  |
|  |  |  |  |  |
| Exchange Products | FIC-5.7 | n/a | n/a | REXP |
| Advanced/Special Products | FIC-5.. 7 | n/a | n/a | REXP |
| Customer Service Record Search | FIC-5.7 | n/a | n/a | REXP |
| CLEC Account Establishment | FIC-5.7 | n/a | n/a | REXP |
| No Access Customer Will Advise | FIC-5..7 | n/a | \$62.88 | REXP |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Summary - Dedicated Transport

| Description | Per Order |  | Destination |
| :---: | :---: | :---: | :---: |
|  | CO <br> Work | $\begin{gathered} \text { Field } \\ \text { Installation } \end{gathered}$ |  |
|  | $\mathrm{A}=\mathrm{COC}-8 \quad \mathrm{~B}=\mathrm{FIC}-8$ |  |  |
| Network Wholesale Services |  |  |  |
| Inter-office Dedicated Transport DS0 and Fractional T-1 |  |  |  |
| New | \$110.63 | n/a | RIDT |
| Disconnect | \$34.30 | n/a | RIDT |
| Change | \$0.00 | n/a | RIDT |
| DS1 and Higher |  |  |  |
| New | \$113.05 | n/a | RIDT |
| Disconnect | \$61.35 | n/a | RIDT |
| Change | \$12.08 | n/a | RIDT |
| CLEC Dedicated Transport |  |  |  |
| DS0 and Fractional T-1 |  |  |  |
| New | \$110.63 | \$136.82 | RCDT |
| Disconnect | \$34.30 | \$28.67 | RCDT |
| Change | \$12.08 | \$12.58 | RCDT |
| DS1 and Higher |  |  |  |
| New | \$113.05 | \$120.22 | RCDT |
| Disconnect | \$61.35 | \$59.35 | RCDT |
| Change | \$12.08 | \$12.58 | RCDT |

## Verizon - Florida

## Wholesale Non-recurring Study

## Field Work

Summary - Signaling System Seven (SS7)

| Description | Per Order |  | Destination |
| :---: | :---: | :---: | :---: |
|  | Work | Field Installation |  |
|  | $\mathrm{A}=\mathrm{COC}-9$ | $\mathrm{B}=$ FIC -9 |  |
| Signaling System Seven (SS7) |  |  |  |
| Trunk Ports |  |  |  |
| Facilities and Trunks |  |  |  |
| New | \$129.95 | n/a | RSS7-1 |
| Disconnect | \$60.87 | n/a | RSS7-1 |
| Change w/Engineering Review | \$12.08 | n/a | RSS7-1 |
| Change w/out Engineering Review | \$12.08 | n/a | RSS7-1 |
| Trunk Only |  |  |  |
| New | \$129.95 | n/a | RSS7-2 |
| Disconnect | \$60.87 | n/a | RSS7-2 |
| Change w/Engineering Review | \$12.08 | n/a | RSS7-2 |
| Change w/out Engineering Review | \$12.08 | n/a | RSS7-2 |
|  |  |  |  |
| New | \$75.36 | n/a | RSS7-2 |
| Disconnect | \$26.09 | n/a | RSS7-2 |

```
Verizon - Florida
Wholesale Non-recurring Study
Field Work
Summary - EELs
```

| Description | Per Order |  | Destination |
| :---: | :---: | :---: | :---: |
|  | CO Work | Field Installation |  |
|  | A=AEEL-3, 4 B=AEEL-1, 2 |  |  |
| Enhanced Extended Links (EELs) Basic (Loop) |  |  |  |
|  |  |  |  |  |
| New | \$15.94 | \$222.23 | REEL-1 |
| Disconnect | \$15.94 | \$100.92 | REEL-1 |
| Migration As Is | n/a | n/a | REEL-1 |
| Change | \$12.08 | n/a | REEL-1 |
| Complex (Dedicated Transport) DSO and Fractional T-1 |  |  |  |
|  |  |  |  |  |
| New | \$15.46 | \$151.07 | REEL-2 |
| Disconnect | \$34.78 | \$57.49 | REEL-2 |
| Migration As Is | n/a | n/a | REEL-2 |
| Change | \$12.08 | n/a | REEL-2 |
| DS1 or Higher |  |  |  |
| New | \$213.53 | \$132.23 | REEL-3 |
| Disconnect | \$58.46 | \$85.03 | REEL-3 |
| Migration As Is | n/a | n/a | REEL-3 |
| Change | \$12.08 | n/a | REEL-3 |
| Multiplexing DS3 to DS1 | \$165.70 | n/a | REEL-3 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Summary - Dark Fiber


## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Central Office Calculation - Unbundled Loop and Port

| Description | Initial |  |  |  |  | Additional |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | LLR per Minute | Total Cost | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | LLR per Minute | Total Cost |  |
| Unbundled Network Elements (UNEs) Exchange Products Unbundled Loop Basic | A=AINS-1.4 B=AINS-1.4 |  | $\mathrm{C}=\mathrm{A} * \mathrm{~B}$ | D=AINS-1.4 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ | $\bar{F}=\text { AINS-1.4 }$ | $\mathrm{G}=$ AINS-1.4 | $\mathrm{H}=\mathrm{F}^{*} \mathrm{G}$ | I=AINS-1..4 | $\mathrm{J}=\mathrm{H}^{*} \mathrm{I}$ |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| New | 8.69 | 100.00\% | 8.69 | \$0.81 | \$7.00 | 8.17 | 100.00\% | 8.17 | \$0.81 | \$6.58 | FWS-1 |
| Disconnect | 3.65 | 100.00\% | 3.65 | \$0.81 | \$2.94 | 3.13 | 100.00\% | 3.13 | \$0.81 | \$2.52 | FWS-1 |
| Change CO Connection | 11.82 | 100.00\% | 11.82 | \$0.81 | \$9.52 | 11.30 | 100.00\% | 11.30 | \$0.81 | \$9.10 | FWS-1 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |
| New | 8.69 | 100.00\% | 8.69 | \$0.81 | \$7.00 | 8.17 | 100.00\% | 8.17 | \$0.81 | \$6.58 | FWS-1 |
| Disconnect | 3.65 | 100.00\% | 3.65 | \$0.81 | \$2.94 | 3.13 | 100.00\% | 3.13 | \$0.81 | \$2.52 | FWS-1 |
| Change CO Connection | 11.82 | 100.00\% | 11.82 | \$0.81 | \$9.52 | 11.30 | 100.00\% | 11.30 | \$0.81 | \$9.10 | FWS-1 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |
| New | 8.69 | 100.00\% | 8.69 | \$0.81 | \$7.00 | 8.17 | 100.00\% | 8.17 | \$0.81 | \$6.58 | FWS-1 |
| Disconnect | 3.65 | 100.00\% | 3.65 | \$0.81 | \$2.94 | 3.13 | 100.00\% | 3.13 | \$0.81 | \$2.52 | FWS-1 |
| Change CO Connection | 11.82 | 100.00\% | 11.82 | \$0.81 | \$9.52 | 11.30 | 100.00\% | 11.30 | \$0.81 | \$9.10 | FWS-1 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Central Office Calculation - Unbundled Loop and Port


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Verizon - Florida
Wholesale Non-recurring Study
Field Work
Central Office Calculation - Unbundled Loop and Port

| Description | Initial |  |  |  |  | Additional |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | LLR per Minute | Total Cost |  | Probability of Occurrence | Minutes per Line/Ckt. | LLR per Minute | Total Cost |  |
|  | A=AINS-1. 4 | B=AINS-1..4 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-1.4 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ | $\mathrm{F}=$ AINS-1..4 | G=AINS-1.4 | $\mathrm{H}=\mathrm{F} * \mathrm{G}$ | I=AINS-1.. 4 | $\mathrm{J}=\mathrm{H}^{\star} \mathrm{I}$ |  |
| Unbundled Network Elements (UNEs) <br> Advanced/Special Products <br> Unbundled Loop <br> Basic |  |  |  |  |  |  |  |  |  |  |  |
| New | 21.77 | 100.00\% | 21.77 | \$0.81 | \$17.53 | 21.25 | 100.00\% | 21.25 | \$0.81 | \$17.11 | FWS-3 |
| Disconnect | 3.65 | 100.00\% | 3.65 | \$0.81 | \$2.94 | 3.13 | 100.00\% | 3.13 | \$0.81 | \$2.52 | FWS-3 |
| Change CO Connection | 21.77 | 100.00\% | 21.77 | \$0.81 | \$17.53 | 21.25 | 100.00\% | 21.25 | \$0.81 | \$17.11 | FWS-3 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |
| New | 21.77 | 100.00\% | 21.77 | \$0.81 | \$17.53 | 21.25 | 100.00\% | 21.25 | \$0.81 | \$17.11 | FWS-3 |
| Disconnect | 3.65 | 100.00\% | 3.65 | \$0.81 | \$2.94 | 3.13 | 100.00\% | 3.13 | \$0.81 | \$2.52 | FWS-3 |
| Change CO Connection | 21.77 | 100.00\% | 21.77 | \$0.81 | \$17.53 | 21.25 | 100.00\% | 21.25 | \$0.81 | \$17.11 | FWS-3 |
| Unbundled Port Complex |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | 21.77 | 100.00\% | 21.77 | \$0.81 | \$17.53 | 21.25 | 100.00\% | 21.25 | \$0.81 | \$17.11 | FWS-3 |
| Disconnect | 3.65 | 100.00\% | 3.65 | \$0.81 | \$2.94 | 3.13 | 100.00\% | 3.13 | \$0.81 | \$2.52 | -5-3 |
| Change CO Connection | 21.77 | 100.00\% | 21.77 | \$0.81 | \$17.53 | 21.25 | 100.00\% | 21.25 | \$0.81 | \$17.11 | FWS-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Central Office Calculation - UNE-Ps

| Description | Initial |  |  |  |  | Additional |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | Probability of Occurrence | Minutes per Line/Ckt. | LLR per Minute | Total Cost |  | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | LLR per Minute | Total <br> Cost |  |
|  | A=AINS-1.4 $\mathrm{B}=$ AINS-1.4 |  | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS $1 . .4$ | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ | F=AINS-1.4 | $\mathrm{G}=$ AINS-1..4 | $\mathrm{H}=\mathrm{F}^{*} \mathrm{G}$ | I=AINS-1.4 | $\mathrm{J}=\mathrm{H}^{*} \mathrm{l}$ | FWS-4 |
| UNE - Platforms (UNE-Ps) <br> Exchange Products Basic Migration As Is +/Change Line Feature |  |  |  |  |  |  |  |  |  |  |  |
|  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
|  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |  |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Line Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Line Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Advanced/Special Products |  |  |  |  |  |  |  |  |  |  |  |
| Complex |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Central Office Calculation - NID, Coordinated Conversions \& Expedites

| Description | Minutes per Order | Probability of Occurrence | Minutes per Order | LLR per Minute | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AINS-12. 14 | B=AINS-12. 14 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-12. 14 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Exchange and Advanced/Special products Network Interface Device (NID) New |  |  |  |  |  |  |
|  | n/a | n/a | n/a | n/a | n/a | FWS-9 |
| Coordinated Conversion Exchange Products | n/a | n/a | n/a | n/a | n/a | FWS-9 |
|  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |
| Standard Interval |  |  |  |  |  |  |
| Process 2 | $\begin{aligned} & 10.00 \\ & 15.00 \end{aligned}$ |  |  |  |  |  |
| Standard Interval |  | 100.00\% | 10.00 | \$0.81 | \$8.05 | FWS-9 |
| Additional Interval |  | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-9 |
| Process 3 | n/a ${ }^{5.00}$ |  |  |  |  |  |
| Standard Interval |  | 100.00\% | 5.00 | \$0.81 | \$4.03 | FWS-9 |
| Additional Interval |  | n/a | n/a | n/a | n/a | FWS-9 |
| Advanced/Special Products | n/a | n/a | n/a | n/a | n/a | FWS-9 |
| Process 1 |  |  |  |  |  |  |
| Standard Interval |  |  |  |  |  |  |
| Process 2 | 10.0015.00 |  |  |  |  |  |
| Standard Interval |  | 100.00\% | 10.00 | \$0.81 | \$8.05 | FWS-9 |
| Additional Interval |  | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-9 |
| Process 3 | n/a 5.00 |  |  |  |  |  |
| Standard Interval |  | 100.00\% | 5.00 | \$0.81 | \$4.03 | FWS-9 |
| Additional Interval |  | n/a | n/a | n/a | n/a | FWS-9 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Central Office Calculation - NID, Coordinated Conversions \& Expedites

| Description | Minutes per Order | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Order } \end{gathered}$ | LLR per Minute | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AINS-12..14 | B=AINS-12. 14 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-12. 14 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Hot Cut Coordinated Conversion Exchange Products |  |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | 40.00 | 100.00\% | 40.00 | \$0.81 | \$32.21 | FWS-10 |
| Additional Interval | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-10 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval | 20.00 | 100.00\% | 20.00 | \$0.81 | \$16.10 | FWS-10 |
| Additional Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Advanced/Special Products |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | 40.00 | 100.00\% | 40.00 | \$0.81 | \$32.21 | FWS-10 |
| Additional Interval | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-10 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval | 20.00 | 100.00\% | 20.00 | \$0.81 | \$16.10 | FWS-10 |
| Additional Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Central Office Calculation - NID, Coordinated Conversions \& Expedites

| Description | Minutes <br> per <br> Order | Probability <br> of <br> Occurrence | Minutes <br> per <br> Order | LLR per <br> Minute | Total <br> Cost | Destination |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Central Office Calculation - Dedicated Transport

| Description | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Order } \end{gathered}$ | $\begin{aligned} & \text { Probability } \\ & \text { of } \\ & \text { Occurrence } \end{aligned}$ | $\begin{aligned} & \text { Minutes } \\ & \text { per } \\ & \text { Order } \end{aligned}$ | LLR per Minute | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AINS-15 | B=AINS-15 | $\mathrm{C}=\mathrm{A} * \mathrm{~B}$ | D=AINS-15 | $\mathrm{E}=\mathrm{C}^{\star} \mathrm{D}$ |  |
| Network Wholesale Services |  |  |  |  |  |  |
| Inter-office Dedicated Transport DS0 and Fractional T-1 |  |  |  |  |  |  |
| New | 137.40 | 100.00\% | 137.40 | \$0.81 | \$110.63 | FWS-12 |
| Disconnect | 42.60 | 100.00\% | 42.60 | \$0.81 | \$34.30 | FWS-12 |
| Change | 15.00 | 0.00\% | 0.00 | \$0.81 | \$0.00 | FWS-12 |
| DS1 or Higher |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| New | 140.40 | 100.00\% | 140.40 | \$0.81 | \$113.05 | FWS-12 |
| Disconnect | 76.20 | 100.00\% | 76.20 | \$0.81 | \$61.35 | FWS-12 |
| Change | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-12 |
| CLEC Dedicated Transport |  |  |  |  |  |  |
| DS0 and Fractional T-1 |  |  |  |  |  |  |
| New | 137.40 | 100.00\% | 137.40 | \$0.81 | \$110.63 | FWS-12 |
| Disconnect | 42.60 | 100.00\% | 42.60 | \$0.81 | \$34.30 | FWS-12 |
| Change | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-12 |
| DS1 or Higher |  |  |  |  |  |  |
| New | 140.40 | 100.00\% | 140.40 | \$0.81 | \$113.05 | FWS-12 |
| Disconnect | 76.20 | 100.00\% | 76.20 | \$0.81 | \$61.35 | FWS-12 |
| Change | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-12 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Central Office Calculation - Signaling System Seven (SS7)

| Description | Minutes per Order | Probability of Occurrence | Minutes per Order | LLR per <br> Minute | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AINS-16 | B=AINS-16 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-16 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |  |
| Facilities and Trunk |  |  |  |  |  |  |
| New | 161.40 | 100.00\% | 161.40 | \$0.81 | \$129.95 | FWS-13 |
| Disconnect | 75.60 | 100.00\% | 75.60 | \$0.81 | \$60.87 | FWS-13 |
| Change w/Engineering Review | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-13 |
| Change w/out Engineering Review | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-13 |
| Trunk Only |  |  |  |  |  |  |
| New | 161.40 | 100.00\% | 161.40 | \$0.81 | \$129.95 | FWS-13 |
| Disconnect | 75.60 | 100.00\% | 75.60 | \$0.81 | \$60.87 | FWS-13 |
| Change w/Engineering Review | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-13 |
| Change w/out Engineering Review | 15.00 | 100.00\% | 15.00 | \$0.81 | \$12.08 | FWS-13 |
| STP Ports (SS7 Links) |  |  |  |  |  |  |
| New | 93.60 | 100.00\% | 93.60 | \$0.81 | \$75.36 | FWS-13 |
| Disconnect | 32.40 | 100.00\% | 32.40 | \$0.81 | \$26.09 | FWS-13 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Field Installation Calculation - Unbundled Loop and Port

| Description | Initial |  |  |  |  | Additional |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per Line/Ckt. | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | LLR per <br> Minute | Total <br> Cost | Minutes per Line/Ckt. | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | LLR per Minute | Total Cost |  |
| Unbundled Network Elements (UNEs) Exchange Products | A=AINS-1.. 4 | B=AINS-1.. 4 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-1. 4 | $\mathrm{E}=\mathrm{C}^{ \pm} \mathrm{D}$ | $\mathrm{F}=$ AINS $-1 . .4$ | $\mathrm{G}=$ AINS-1..4 | $\mathrm{H}=\mathrm{F} * \mathrm{G}$ | $\mathrm{I}=$ AINS-1. 4 | $\mathrm{J}=\mathrm{H}^{*} \mathrm{I}$ |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| New | 255.57 | 39.77\% | 101.65 | \$0.67 | \$68.03 | 255.57 | 39.77\% | 101.65 | \$0.67 | \$68.03 | FWS-1 |
| Disconnect | 209.96 | 0.46\% | 0.96 | \$0.66 | \$0.64 | 209.96 | 0.46\% | 0.96 | \$0.66 | \$0.64 | FWS-1 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-1 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |
| New | 255.57 | 39.77\% | 101.65 | \$0.67 | \$68.03 | 255.57 | 39.77\% | 101.65 | \$0.67 | \$68.03 | FWS-1 |
| Disconnect | 209.96 | 0.46\% | 0.96 | \$0.66 | \$0.64 | 209.96 | 0.46\% | 0.96 | \$0.66 | \$0.64 | FWS-1 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-1 |
| Complex DigitalNew |  |  |  |  |  |  |  |  |  |  |  |
|  | 255.57 | 39.77\% | 101.65 | \$0.67 | \$68.03 | 255.57 | 39.77\% | 101.65 | \$0.67 | \$68.03 | FWS-1 |
| Disconnect | 209.96 | 0.46\% | 0.96 | \$0.66 | \$0.64 | 209.96 | 0.46\% | 0.96 | \$0.66 | \$0.64 | FWS-1 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-1 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Field Installation Calculation - Unbundled Loop and Port

| Description | Initial |  |  |  |  | Additional |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per Line/Ckt. | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ck } \end{gathered}$ | LLR per <br> Minute | Total Cost | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | Probability of Occurrence | Minutes per Line/Ckt. | LLR per Minute | Total <br> Cost |  |
| Unbundled Network Elements (UNEs) Exchange Products | $\mathrm{A}=$ AINS -1.4 | B=AINS-1.. 4 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ AINS-1..4 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ | F=AINS-1..4 | G=AINS-1..4 | $\mathrm{H}=\mathrm{F}^{*} \mathrm{G}$ | I=AINS-1.4 | $\mathrm{J}=\mathrm{H}^{*} \mathrm{I}$ |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Unbundled Port |  |  |  |  |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Disconnect | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | r/a | FWS-2 |
| Change Port Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Disconnect | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Change Port Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Disconnect | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Change Port Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Change Switch Feature Group | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-2 |
| Interim Number Portability |  |  |  |  |  |  |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |
| Disconnect | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |
| Change | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Field Installation Calculation - Unbundled Loop and Port

| Description | Initial |  |  |  |  | Additional |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per Line/Ckt. | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt. } \end{gathered}$ | LLR per <br> Minute | Total Cost | ```Minutes per Line/Ckt.``` | Probability of Occurrence | $\begin{aligned} & \hline \text { Minutes } \\ & \text { per } \\ & \text { Line/Ckt. } \end{aligned}$ | LLR per Minute | Total Cost |  |
| Unbundled Network Elements (UNEs) Advanced/Special Products | A=AINS-1..4 | $B=$ AINS-1.. 4 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-1..4 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ | F=AINS-1..4 | G=AINS-1..4 | $\mathrm{H}=\mathrm{F}^{*} \mathrm{G}$ | I=AINS-1.4 | $\mathrm{J}=\mathrm{H}^{*} \mathrm{I}$ |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Unbundled LoopBasic |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| New | 252.00 | 100.00\% | 252.00 | \$0.87 | \$219.65 | 252.00 | 100.00\% | 252.00 | \$0.87 | \$219.65 | FWS-3 |
| Disconnect | 185.00 | 100.00\% | 185.00 | \$0.87 | \$161.28 | 185.00 | 100.00\% | 185.00 | \$0.87 | \$161.28 | FWS-3 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |
| New | 358.02 | 100.00\% | 358.02 | \$0.85 | \$304.99 | 358.02 | 100.00\% | 358.02 | \$0.85 | \$304.99 | FWS-3 |
| Disconnect | 130.71 | 100.00\% | 130.71 | \$0.87 | \$113.95 | 130.71 | 100.00\% | 130.71 | \$0.87 | \$113.95 | FWS-3 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |
| Unbundled Port |  |  |  |  |  |  |  |  |  |  |  |
| Complex |  |  |  |  |  |  |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |
| Disconnect | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |
| Change CO Connection | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-3 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Field Installation Calculation - UNE-Ps

| Description | Initial |  |  |  |  | Additional |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per Line/Ckt. | Probability of Occurrence | Minutes per Line/Ckt. | LLR per <br> Minute | Total Cost | Minutes per Line/Ckt. | Probability of Occurrence | Minutes per Line/Ckt. | LLR per <br> Minute | Total <br> Cost |  |
| UNE - Platforms (UNE-Ps) | A=AINS-1.. 4 | B=AINS-1. 4 | $\mathrm{C}=\mathrm{A} * \mathrm{~B}$ | D=AINS-1.. 4 | $\mathrm{E}=\mathrm{C}^{\star} \mathrm{D}$ | F=AINS-1.. 4 | $\mathrm{G}=$ AINS-1.. 4 | $\mathrm{H}=\mathrm{F}^{*} \mathrm{G}$ | I=AINS-1..4 | $\mathrm{J}=\mathrm{H}^{\star} \mathrm{I}$ |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Products |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Is +/- <br> Change Line Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
|  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Line Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Switch Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Line Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Change Switch Feature | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |
| Advanced/Special Products |  |  |  |  |  |  |  |  |  |  |  |
| Complex |  |  |  |  |  |  |  |  |  |  |  |
| Migration As Specified | n/a | n/a | n/a | n/a | n/a | n/a | n/a | $n / a$ | $n / \mathbf{a}$ | $\mathbf{n} / \mathbf{a}$ | FWS-4 |
| Change | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FWS-4 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Field Installation Calculation - NID, Coordinated Conversions \& Expedites

| Description | Minutes <br> per <br> Order | Probability <br> of <br> Occurrence | Minutes <br> per <br> Order | LLR per <br> Minute | Total <br> Cost | Destination |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

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## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Field Installation Calculation - NID, Coordinated Conversions \& Expedites

| Description | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Order } \end{gathered}$ | Probability of Occurrence | $\begin{aligned} & \text { Minutes } \\ & \text { per } \\ & \text { Order } \end{aligned}$ | LLR per Minute | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AINS-12..14 | B=AINS-12.. 14 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-12. 14 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Exchange and Advanced/Special Products <br> Hot Cut Coordinated Conversion Exchange Products Process 1 |  |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Process 2 | n/a | $\mathrm{n} / \mathrm{a}$ | $n / a$ | $n / a$ | n/a | FWS-10 |
| Additional Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval | 60.00 | 100.00\% | 60.00 | \$0.84 | \$50.30 | FWS-10 |
| Additional Interval | 15.00 | 100.00\% | 15.00 | \$0.84 | \$12.58 | FWS-10 |
| Advanced/Special Products |  |  |  |  |  |  |
| Process 1Standard Interval |  |  |  |  |  |  |
|  | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Additional Interval | n/a | n/a | n/a | n/a | n/a | FWS-10 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval | 60.00 | 100.00\% | 60.00 | \$0.84 | \$50.30 | FWS-10 |
| Additional Interval | 15.00 | 100.00\% | 15.00 | \$0.84 | \$12.58 | FWS-10 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Field Installation Calculation - NID, Coordinated Conversions \& Expedites

| Description | $\begin{aligned} & \hline \text { Minutes } \\ & \text { per } \\ & \text { Order } \\ & \hline \end{aligned}$ | Probability of Occurrence | Minutes per Order | LLR per Minute | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AINS-12..14 | B=AINS-12..14 | $\mathrm{C}=\mathrm{A} * \mathrm{~B}$ | D=AINS-12.14 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Exchange and Advanced/Special Products Expedites |  |  |  |  |  |  |
| Exchange Products | n/a | n/a | n/a | n/a | n/2 | FWS-11 |
| Advanced/Special Products | n/a | n/a | n/a | n/a | n/a | FWS-11 |
| Preordering | n/a | n/a | n/a | n/a | n/a | FWS-11 |
| Record Order | n/a | n/a | n/a | n/a | n/a | FWS-11 |
| Customer Service Record Search | n/a | n/a | n/a | n/a | n/a | FWS-11 |
| CLEC Account Establishment | n/a | n/a | n/a | n/a | n/a | FWS-11 |
| No Access Customer Will Advise | 75.00 | 100.00\% | 75.00 | \$0.84 | \$62.88 | FWS-11 |
| Network Wholesale Services |  |  |  |  |  |  |
| Expedites |  |  |  |  |  |  |
| Trunk Ports | n/a | n/a | n/a | n/a | n/a | FWS-11 |
| Entrance Facilities/Dedicated Transport | n/a | n/a | n/a | n/a | n/2 | FWS-11 |
| Record Order | n/a | n/a | n/a | n/a | n/a | FWS-11 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Field Installation Calculation - Dedicated Transport

| Description | Minutes per Order | Probability of Occurrence | Minutes per Order | LLR per Minute | Total Cost | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AINS-15 | B=AINS-15 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=AINS-15 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ |  |
| Network Wholesale Services |  |  |  |  |  |  |
| Inter-office Dedicated Transport DS0 and Fractional T-1 |  |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | n/a | FWS-12 |
| Disconnect | n/a | n/a | n/a | n/a | n/a | FWS-12 |
| Change | n/a | n/a | n/a | n/a | n/a | FWS-12 |
| DS1 or Higher |  |  |  |  |  |  |
| New | n/a | n/a | n/a | n/a | n/a | FWS-12 |
| Disconnect | n/a | n/a | n/a | n/a | n/a | FWS-12 |
| Change | n/a | n/a | n/a | n/a | n/a | FWS-12 |
| CLEC Dedicated Transport |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| New | 163.20 | 100.00\% | 163.20 | \$0.84 | \$136.82 | FWS-12 |
| Disconnect | 34.20 | 100.00\% | 34.20 | \$0.84 | \$28.67 | FWS-12 |
| Change | 15.00 | 100.00\% | 15.00 | \$0.84 | \$12.58 | FWS-12 |
| DS1 or Higher |  |  |  |  |  |  |
| New | 143.40 | 100.00\% | 143.40 | \$0.84 | \$i20.22 | FWS-12 |
| Disconnect | 70.80 | 100.00\% | 70.80 | \$0.84 | \$59.35 | FWS-12 |
| Change | 15.00 | 100.00\% | 15.00 | \$0.84 | \$12.58 | FWS-12 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Field Installation Calculation - Signaling System Seven (SS7)

|  | Minutes <br> per <br> Order | Probability <br> of | Minutes <br> per <br> Order | LLR per <br> Minute | Total <br> Cost | Destination |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

Verizon - Florida
Wholesale Non-recurring Study
Field Work
Calculations - Subloop


Verizon - Florida
Wholesale Non-recurring Study

## Field Work

Calculations - Subloop


Verizon - Florida
Wholesale Non-recurring Study

## Field Work

Calculations - Subloop


## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Calculations - Subloop


## Verizon - Florida

Wholesale Non-recurring Study
Line Sharing
Central Office - Jumper Summary


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## Verizon - Florida

Wholesale Non-recurring Study
Line Sharing
Central Office - Jumper Summary


## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

## Calculations - Bridged Tap, Load Coil \& Engineering



## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Calculations - Bridged Tap, Load Coil \& Engineering


## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Calculations - Line and Station Transfer

| Description | Source | Field Installation |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Occurrence | Probability of Occurrence | LLR per Minute | Total Cost |  |
|  |  | B=AINS-11 | $\mathrm{C}=$ AINS-11 | D=AINS-11 | $\mathrm{E}=\mathrm{A}^{\star} \mathrm{B}^{*} \mathrm{C}^{*} \mathrm{D}$ |  |
| Line and Station Transfer Initial Line |  |  |  |  |  |  |
| Vacant Transfer |  | 23.24 | 100.00\% | \$0.84 | \$19.48 | FWS-8 |
| In-Use Transfer |  | 23.24 | 100.00\% | \$0.84 | \$19.48 | FWS-8 |
| Additional Line |  |  |  |  |  |  |
| Vacant Transfer |  | 3.77 | 100.00\% | \$0.84 | \$3.16 | FWS-8 |
| In-Use Transfer |  | 3.77 | 100.00\% | \$0.84 | \$3.16 | FWS-8 |
| Engineering |  | 157.68 | 100.00\% | \$2.29 | \$360.33 | FWS-8 |

Note 1: Engineering for Line and Station Transfer only applies to the Initial line request.

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Calculations - Line and Station Transfer

| Ln | Description | Source | CO Work |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Jumper Cost | Minutes per Occurrence | Probability of Occurrence | LLR per Minute | Total Cost |  |
|  |  |  | A=AINS-11 | B=AINS-11 | C=AINS-11 | D=AINS-11 | $A^{*} B^{*} C^{*} \mathrm{D}$ |  |
| Line and Station Transfer Initial Line |  |  |  |  |  |  |  |  |
| 1 | Vacant Transfer |  |  | 8.69 | 100.00\% | \$0.81 | \$7.00 |  |
| 2 | Jumper |  | \$0.34 |  |  |  | \$0.34 |  |
| 3 | Total | $\operatorname{Ln} 1+\operatorname{Ln} 2$ |  |  |  |  | \$7.34 | FWS-8 |
| 4 | In-Use Transfer |  |  | 12.35 | 100.00\% | \$0.81 | \$9.94 |  |
| 5 | Jumper |  | \$0.34 |  |  |  | \$0.34 |  |
| 6 | Total | $\operatorname{Ln} 4+\operatorname{Ln} 5$ |  |  |  |  | \$10.28 | FWS-8 |
|  | Additional Line |  |  |  |  |  |  |  |
| 7 | Vacant Transfer |  |  | 8.69 | 100.00\% | \$0.81 | \$7.00 |  |
| 8 | Jumper |  | \$0.34 |  |  |  | \$0.34 |  |
| 9 | Total | $\operatorname{Ln} 7+\operatorname{Ln} 8$ |  |  |  |  | \$7.34 | FWS-8 |
|  | In-Use Transfer |  |  | 12.35 | 100.00\% | \$0.81 | \$9.94 |  |
| 11 | Jumper |  | \$0.34 |  |  |  | \$0.34 |  |
| 12 | Total | Ln 10+Ln 11 |  |  |  |  | \$10.28 | FWS-8 |

Verizon - Florida
Wholesale Non-recurring Study
Field Work
Calculations - Dark Fiber


Verizon - Florida
Wholesale Non-recurring Study
House and Riser
Field Work - House and Riser


# verizon <br> Wholesale Non-Recurring Study <br> Florida <br> Docket Number 990649-TP (B) <br> Table of Exhibits - OSS by Page 

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Wholesale Non-Recurring Study
Florida
Docket Number 990649-TP (B) Table of Exhibits - OSS by Exhibit Name


# Verizon - Flnrida <br> Unbundled ietwork Element (UNE) Non-Recurring Study 

## Operations Support Systems

Costs for the development and use of Verizon's Operations Support Systems will be addressed in a separate proceeding.

```
Verizon - Florida
Wholesale Non-recurring Study
OSS
Summary
```

| Description | Source | Total Cost | Order Volume | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source |  |
| OSS |  |  |  |  |
| Local Wholesale Transaction Specific Costs | ATRA | tbd |  | RFIX |
| Access Transaction Specific Costs | ATRA | tbd |  | RFIX |
| Transition Costs |  |  |  |  |
| Incurred Transition Costs | TRI | tbd |  | RFIX |
| Capitalized OSS Transition Costs | APRT-3 | tbd |  | RFIX |
| Wholesale IT/DP Costs | AITC | tbd |  | RFIX |
| Access IT/DP Costs | AITC | tbd |  | RFIX |
| Forecasted Order Volumes |  |  |  |  |
| Wholesale-5 Year Total | AFOR |  | 20,848,804 | RFIX |
| Wholesale - Annual Average | AFOR |  | 4,169,761 | RFIX |
| Access - 5 Year Total | AFOR |  | tbd | RFIX |
| Access - Annual Average | AFOR |  | tbd | RFIX |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> OSS <br> Mechanized Loop Pre-Qualification



Note 1: Information provided by Verizon Data Services.
Note 2: Information provided by Verizon Product Management.

# Verizon - Florida <br> Unbundled Network Element (UNE) Non-Recurring Study 

## Custom Routing of Operator and Directory Assistance Service

Verizon offers Custom Routing of Operator and Directory Assistance Service on a bona fide request basis.


## Wholesale UNE

Non-recurring Study Model 4.3

Docket No. 990649-TP (B) Order No. PSC-00-1486-PCO-TP

COOFDENTALL.
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## XIONAddV

## DNIBTGUO-IV

## verizon

Wholesale Non-Recurring Study

## Florida

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|  | AIDC | A1-51 |
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| Por | AAEP | A1-56 |
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|  | AAEE | A1-57 |
| Network Wholesale Elements - Quality Check Time per Order - Trunk |  |  |
|  | AAQP | A1-58 |
| Network Wholesale Elements - Quality Check Time per Order - |  |  |
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# $\underbrace{}_{\text {verizon }}$ <br> Wholesale Non-Recurring Study <br> Florida <br> Docket Number 990649-TP (B) <br> Table of Appendix Exhibits - Ordering by Page 

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| Page |  |
| Network Wholesale Elements - Order Entry Time Study Results ---------- | AATT | A1-60

# verizon <br> Wholesale Non-Recurring Study <br> Florida <br> Docket Number 990649-TP (B) Table of Appendix Exhibits - Ordering by Exhibit Name 

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Wholesale Non-Recurring Study

## Florida

Docket Number 990649-TP (B)
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Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| Unbundled Network Elements (UNEs) |  |  |  | - |  |  |
| Manual Order Processing |  |  |  | \$0.60 |  | ORD-1. 30 |
| Manual LSR Receipt | AMON-1 | 1.97 | n/a |  |  | ORD-1. 30 |
| Manual LSR Order Entry |  |  |  |  | \% |  |
| New | AMON-1 | 14.51 | n/a |  |  | ORD-1.. 27 |
| Disconnect | AMON-1 | 5.07 | n/a |  |  | ORD-1.20 |
| . Migration (As Is, As Is +/- and As Specified) | AMON-2 | 8.64 | n/a |  |  | ORD-21. 26 |
| Change | AMON-2 | 5.46 | n/a |  |  | ORD-1.. 26 |
| Record | AMON-2 | 3.11 | n/a |  |  | ORD-30 |
| Manual Order Editing |  |  |  | \$0.60 |  | ORD-1. 27 |
| New | AMOE-1 | 3.75 | n/a |  |  | ORD-1. 20 |
| Disconnect | AMOE-1 | 1.95 | n/a |  |  | ORD-1.. 20 |
| Migration (As Is, As Is $+/$ - and As Specified) | AMOE-1 | 2.98 | n/a |  |  | ORD-21.26) |
| Change | AMOE-2 | 2.34 | n/a |  |  | ORD-1. 26 |
| Record | AMOE-2 | 1.78 | n/a |  |  | ORD-30 |
| Manual Data Gathering Form (DGF) Entry | ADGF | 13.93 | n/a | \$0.60 |  | ORD-6. 26 |
| Off-line Processing | AOLC | 5.18 | 5.05 | \$0.61 |  | ORD-1. 30 |

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Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| Unbundled Network Elements (UNEs) Exchange Elements Unbundled Loop Order Processing |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Basic |  |  |  | \$0.61 |  | ORD-1 |
| New | AUES-1 | 27.21 | 27.21 |  |  | ORD-1 |
| Disconnect | AUES-1 | 11.78 | 11.78 |  |  | ORD-1 |
| Change CO Connection | AUES-1 | 8.80 | 8.80 |  |  | ORD-1 |
| Complex Non-digital |  |  |  | \$0.61 |  | ORD-2 |
| New | AUES-1 | 27.21 | 27.21 |  |  | ORD-2 |
| Disconnect | AUES-1 | 11.78 | 11.78 |  |  | ORD-2 |
| Change CO Connection | AUES-1 | 8.80 | 8.80 |  |  | ORD-2 |
| Complex Digital |  |  |  | \$0.61 |  | ORD-3 |
| New | AUES-1 | 27.21 | 27.21 |  |  | ORD-3 |
| Disconnect | AUES-1 | 11.78 | 11.78 |  |  | ORD-3 |
| Change CO Connection | AUES-1 | 8.80 | 8.80 |  |  | ORD-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per <br> Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=$ AOLR |  |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |  |
| Exchange Elements |  |  |  | \$0.61 |  | ORD-4.. 11 |
| Unbundled Port Order Processing |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |
| New | AUES-2 | 26.41 | 26.41 |  |  | ORD-4 |
| Disconnect | AUES-2 | 5.16 | 5.16 |  |  | ORD-4 |
| Change Port Feature | AUES-2 | 17.19 | 17.19 |  |  | ORD-5 |
| Change CO Connection | AUES-2 | 8.80 | 8.80 |  |  | ORD-5 |
| Complex Non-digital |  |  |  |  |  |  |
| New | AUES-2 | 43.41 | 43.41 |  |  | ORD-6 |
| Disconnect | AUES-2 | 5.16 | 5.16 |  |  | ORD-6 |
| Change Port Feature | AUES-2 | 34.19 | 34.19 |  |  | ORD-7 |
| Change Switch Feature Group | AUES-2 | 34.19 | 34.19 |  |  | ORD-7 |
| Change CO Connection | AUES-2 | 8.80 | 8.80 |  |  | ORD-8 |
| Complex Digital |  |  |  |  |  |  |
| New | AUES-2 | 43.41 | 43.41 |  |  | ORD-9 |
| Disconnect | AUES-2 | 5.16 | 5.16 |  |  | ORD-9 |
| Change Port Feature | AUES-2 | 34.19 | 34.19 |  |  | ORD-10 |
| Change Switch Feature Group | AUES-2 | 34.19 | 34.19 |  |  | ORD-10 |
| Change CO Connection | AUES-2 | 8.80 | 8.80 |  |  | ORD-11 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $B=$ Source | C=AOLR |  |  |
| Unbundled Network Elements (UNEs) Advanced/Special Elements |  |  |  |  |  |  |
| Unbundled Loop Order Processing Basic |  |  |  | \$0.61 |  | ORD-18. 20 |
| New | AUES-3 | 27.21 | 27.21 |  |  | ORD-18 |
| Disconnect | AUES-3 | 11.78 | 11.78 |  |  | ORD-18 |
| Change COConnection | AUES-3 | 8.80 | 8.80 |  |  | ORD-18 |
| Complex |  |  |  |  |  |  |
| New | AUES-3 | 27.21 | 27.21 |  |  | ORD-19 |
| Disconnect | AUES-3 | 11.78 | 11.78 |  |  | ORD-19 |
| Change CO Connection | AUES-3 | 8.80 | 8.80 |  |  | ORD-19 |
| Unbundled Port Order Processing Complex |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| New | AUES-3 | 56.47 | 56.47 |  |  | ORD-20 |
| Disconnect | AUES-3 | 12.21 | 12.21 |  |  | ORD-20 |
| Change CO Connection | AUES-3 | 14.66 | 14.66 |  |  | ORD-20 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |  |
| Interim Number Portability Order Processing |  |  |  | \$0.61 |  | ORD-12 |
| New | ANIO | 19.48 | 19.48 |  |  | ORD-12 |
| Disconnect | ANIO | 10.80 | 10.80 |  |  | ORD-12 |
| Change | ANIO | 16.74 | 16.74 |  |  | ORD-12 |
| Subloop Unbundling Order Processing |  |  |  | \$0.61 |  | ORD-13. 15 |
| FDI - Feeder Connection |  |  |  |  |  |  |
| New | ASLU | 27.21 | 27.21 |  |  | ORD-13 |
| Disconnect | ASLU | 11.78 | 11.78 |  |  | ORD-13 |
| Change Facililty Connection | ASLU | 8.80 | 8.80 |  |  | ORD-13 |
| FDI - Distribution Connection |  |  |  |  |  |  |
| New | ASLU | 27.21 | 27.21 |  |  | ORD-14 |
| Disconnect | ASLU | 11.78 | 11.78 |  |  | ORD-14 |
| Change Facililty Connection | ASLU | 8.80 | 8.80 |  |  | ORD-14 |
| Serving Terminal Connection |  |  |  |  |  |  |
| New | ASLU | 27.21 | 27.21 |  |  | ORD-15 |
| Disconnect | ASLU | 11.78 | 11.78 |  |  | ORD-15 |
| Change Facililty Connection | ASLU | 8.80 | 8.80 |  |  | ORD-15 |

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Wholesale Non-recurring Study
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Appendix Summary
```

| Description | Source | Manual <br> Minutes per Order | SemiMechanized Minutes per Order | LLR per <br> Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unbundled Network Elements (UNEs) Line Sharìng Order Processing |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |

Line Sharing Order Processing CLEC CO Splitter

New
Disconnect
Change CO Connection
Loop Conditioning Order Processing
Bridged Tap Removal
One Occurrence
Multiple Occurrences

Load Coil Removal
Load Coil Removal Only

Combinations
Bridged Tap (One) and Load Coil Removal Bridged Tap (Multiple) and Load Coil Removal

Not Included in this Filing

|  | \$0.61 |  |
| :---: | :---: | :---: |
| n/a | n/a |  |
| n/a | n/a |  |
| n/a | n/a |  |
| n/a | n/a |  |
| n/a | n/a |  |

ORD-17

ORD-17
ORD-17

ORD-17

ORD-17 ORD-17

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| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per <br> Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | B=Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| UNE-Platforms (UNE-Ps) Order Processing |  |  |  |  |  |  |
| Exchange Elements |  |  |  | \$0.61 |  | ORD-21.. 25 |
| Basic |  |  |  |  |  |  |
| Migration As Is +/- | AUNP-I | 14.32 | 14.32 |  |  | ORD-21 |
| Change Line Feature | AUNP-1 | 9.54 | 9.54 |  |  | ORD-21 |
| Complex Non-digital |  |  |  |  |  |  |
| Migration As Specified | AUNP-1 | 24.07 | 24.07 |  |  | ORD-22 |
| Change Line Feature | AUNP-1 | 9.54 | 9.54 |  |  | ORD-22 |
| Change Switch Feature Group | AUNP-1 | 9.54 | 9.54 |  |  | ORD-23 |
| Complex Digital |  |  |  |  |  |  |
| Migration As Specified | AUNP-1 | 24.07 | 24.07 |  |  | ORD-24 |
| Change Line Feature | AUNP-1 | 9.54 | 9.54 |  |  | ORD-24 |
| Change Switch Feature Group | AUNP-1 | 9.54 | 9.54 |  |  | ORD-25 |

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Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| UNE-Platforms (UNE-Ps) Order Processing |  |  |  |  |  |  |
| Advanced/Special Elements Complex |  |  |  | \$0.61 |  | ORD-26 |
| Migration As Specified | AUNP-2 | 56.48 | 56.48 |  |  | ORD-26 |
| Change | AUNP-2 | 14.68 | 14.68 |  |  | ORD-26 |
| Record Order (All UNE-P's) | AUNP-2 | 7.60 | 7.60 |  |  | ORD-26 |

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Verizon - Florida
Wholesale Non-recurring Study
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Appendix Summary
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## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| Exchange and Advanced/Special Elements |  |  |  |  |  |  |
| Hot Cut Coordinated Conversion |  |  |  | \$0.61 |  | ORD-29 |
| Exchange Elements $\square_{\text {a }}$ |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |
| Standard Interval | AECC-2 | 5.00 | 5.00 |  |  | ORD-29 |
|  |  |  |  |  |  |  |
| Standard Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |
| Additional Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |
| Process 3 ( P $^{\text {P }}$ |  |  |  |  |  |  |
| Standard Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |
| Additional Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |
| Advanced/Special Elements |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |
| Standard Interval | AECC-2 | 5.00 | 5.00 |  |  | ORD-29 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |
| Additional Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |
| Additional Interval | AECC-2 | n/a | n/a |  |  | ORD-29 |

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Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | SemiMechanized Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| Exchange and Advanced/Special Elements |  |  |  |  |  |  |
| Expedites |  |  |  | \$0.61 |  | ORD-30 |
| Exchange Elements | AECC-3 | 9.33 | 9.33 |  |  | ORD-30 |
| Advanced/Special Elements | AECC-3. | 9.33 | 9.33 |  |  | ORD-30 |
| Preordering | AOAS | 8.25 | n/a | \$0.61 |  | ORD-30 |
| Record Order | AUES-1 | 12.30 | 12.30 | \$0.61 |  | ORD-30 |
| Customer Service Record Search | AOAS | 11.69 | n/a | \$0.61 |  | ORD-30 |
| CLEC Account Establishment | AECC-3 | 462.00 | 462.00 | \$0.61 |  | ORD-30 |
| No Access Customer Will Advise | AECC-3 | 45.00 | 45.00 | \$0.61 |  | ORD-30 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Source | C=AOLR |  |  |
| Network Wholesale Elements |  |  |  |  |  |  |
| Manual Order Additional Order Entry | AAME | 33.60 | n/a | \$0.88 |  | ORD-31..50 |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |  |
| Facilities and Trunks; STP Ports (SS7 Links) |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| Production Order Entry | AAOC-1 | 178.02 | 178.02 | \$0.88 |  | ORD-39,43 |
| Error Correction | AAOC-1 | 46.58 | 46.58 | \$0.88 |  | ORD-39,43 |
| Jeopardies | AAOC-1 | 7.06 | 7.06 | \$0.88 |  | ORD-39,43 |
| Meetpoint | AAOC-1 | 0.00 | 0.00 | \$0.88 |  | ORD-39,43 |
| Projects | AAOC-1 | 5.35 | 5.35 | \$1.27 |  | ORD-39,43 |
| MOG Order Entry | AAOC-1 | 0.02 | 0.02 | \$0.88 |  | ORD-39,43 |
| Escalations | AAOC-1 | 10.53 | 10.53 | \$0.88 |  | ORD-39,43 |
| Quality Check | AAOC-1 | 7.39 | 7.39 | \$0.88 |  | ORD-39,43 |
| Unguided Usage Check | AAOC-1 | 9.34 | 9.34 | \$0.88 |  | ORD-39,43 |
| Disconnect |  |  |  |  |  |  |
| Production Order Entry | AAOC-1 | 55.10 | 55.10 | \$0.88 |  | ORD-39,43 |
| Error Correction | AAOC-1 | 46.58 | 46.58 | \$0.88 |  | ORD-39,43 |
| Jeopardies | AAOC-1 | 7.06 | 7.06 | \$0.88 |  | ORD-39,43 |
| Projects | AAOC-1 | 2.23 | 2.23 | \$1.27 |  | ORD-39,43 |
| MOG Order Entry | AAOC-1 | 1.37 | 1.37 | \$0.88 |  | ORD-39,43 |
| Quality Check | AAOC-1 | 4.44 | 4.44 | \$0.88 |  | ORD-39,43 |
| Unguided Usage Check | AAOC-1 | 9.34 | 9.34 | \$0.88 |  | ORD-39,43 |

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Ordering
Appendix Summary

| Description | Source | Manual <br> Minutes per Order | SemiMechanized Minutes per Order | LLR per Minute | Shared/Fixed Costs Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
|  |  |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |  |
| Facilities and Trunks |  |  |  |  |  |  |
| Change w/ Engineering Review |  |  |  |  |  |  |
| Production Order Entry | AAOC-2 | 7.66 | 7.66 | \$0.88 |  | ORD-40 |
| Error Correction | AAOC-2 | 46.58 | 46.58 | \$0.88 |  | ORD-40 |
| Jeopardies | AAOC-2 | 7.06 | 7.06 | \$0.88 |  | ORD-40 |
| Projects | AAOC-2 | 0.34 | 0.34 | \$1.27 |  | ORD-40 |
| MOG Order Entry | AAOC-2 | 2.19 | 2.19 | \$0.88 |  | ORD-40 |
| Escalations | AAOC-2 | 10.53 | 10.53 | \$0.88 |  | ORD-40 |
| Quality Check | AAOC-2 | 13.37 | 13.37 | \$0.88 |  | ORD-40 |
| Unguided Usage Check | AAOC-2 | 9.34 | 9.34 | \$0.88 |  | ORD-40 |
| Change w/o Engineering Review |  |  |  |  |  |  |
| Production Order Entry | AAOC-2 | 7.66 | 7.66 | \$0.88 |  | ORD-40 |
| Error Correction | AAOC-2 | 46.58 | 46.58 | \$0.88 |  | ORD-40 |
| Jeopardies | AAOC-2 | 7.06 | 7.06 | \$0.88 |  | ORD-40 |
| Projects | AAOC-2 | 0.34 | 0.34 | \$1.27 |  | ORD-40 |
| MOG Order Entry | AAOC-2 | 2.19 | 2.19 | \$0.88 |  | ORD-40 |
| Escalations | AAOC-2 | 10.53 | 10.53 | \$0.88 |  | ORD-40 |
| Quality Check | AAOC-2 | 13.37 | 13.37 | \$0.88 |  | ORD-40 |
| Unguided Usage Check | AAOC-2 | 9.34 | 9.34 | \$0.88 |  | ORD-40 |

## Verizon - Florida

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Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |  |
| Trunk Only |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| Production Order Entry | AAOC-3 | 61.56 | 61.56 | \$0.88 |  | ORD-41 |
| Error Correction | AAOC-3 | 16.11 | 16.11 | \$0.88 |  | ORD-41 |
| Jeopardies | AAOC-3 | 7.06 | 7.06 | \$0.88 |  | ORD-41 |
| Meetpoint | AAOC-3 | 0.00 | 0.00 | \$0.88 |  | ORD-41 |
| Projects | AAOC-3 | 5.35 | 5.35 | \$1.27 |  | ORD-41 |
| MOG Order Entry | AAOC-3 | 0.01 | 0.01 | \$0.88 |  | ORD-41 |
| Escalations | AAOC-3 | 10.53 | 10.53 | \$0.88 |  | ORD-41 |
| Quality Check | AAOC-3 | 2.55 | 2.55 | \$0.88 |  | ORD-41 |
| Unguided Usage Check | AAOC-3 | 9.34 | 9.34 | \$0.88 |  | ORD-41 |
| Disconnect |  |  |  |  |  |  |
| Production Order Entry | AAOC-3 | 19.05 | 19.05 | \$0.88 |  | ORD-41 |
| Error Correction | AAOC-3 | 16.11 | 16.11 | \$0.88 |  | ORD-41 |
| Jeopardies | AAOC-3 | 7.06 | 7.06 | \$0.88 |  | ORD-41 |
| Projects | AAOC-3 | 2.23 | 2.23 | \$1.27 |  | ORD-41 |
| MOG Order Entry | AAOC-3 | 0.47 | 0.47 | \$0.88 |  | ORD-41 |
| Quality Check | AAOC-3 | 1.53 | 1.53 | \$0.88 |  | ORD-41 |
| Unguided Usage Check | AAOC-3 | 9.34 | 9.34 | \$0.88 |  | ORD-41 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per <br> Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | C=AOLR |  |  |
| Signaling System Seven (SS7) |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Trunk Only |  |  |  |  |  |  |
| Change w/ Engineering Review |  |  |  |  |  |  |
| Production Order Entry | AAOC-4 | 2.65 | 2.65 | \$0.88 |  | ORD-42 |
| Error Correction | AAOC-4 | 16.11 | 16.11 | \$0.88 |  | ORD-42 |
| leopardies | AAOC-4 | 7.06 | 7.06 | \$0.88 |  | ORD-42 |
| Projects | AAOC-4 | 0.34 | 0.34 | \$1.27 |  | ORD-42 |
| MOG Order Entry | AAOC-4 | 0.76 | 0.76 | \$0.88 |  | ORD-42 |
| Escalations | AAOC-4 | 10.53 | 10.53 | \$0.88 |  | ORD-42 |
| Quality Check | AAOC-4 | 4.62 | 4.62 | \$0.88 |  | ORD 42 |
| Unguided Usage Check | AAOC-4 | 9.34 | 9.34 | \$0.88 |  | ORD-42 |
| Change w/o Engineering Review |  |  |  |  |  |  |
| Production Order Entry | AAOC-4 | 2.65 | 2.65 | \$0.88 |  |  |
| Error Correction | AAOC-4 | 16.11 | 16.11 | \$0.88 |  | ORD-42 |
| Jeopardies | AAOC-4 | 7.06 | 7.06 | \$0.88 |  | ORD-42 |
| Projects | AAOC-4 | 0.34 | 0.34 | \$1.27 |  | ORD-42 |
| MOG Order Entry | AAOC-4 | 0.76 | 0.76 | \$0.88 |  | ORD-42 |
| Escalations | AAOC-4 | 10.53 | 10.53 | \$0.88 |  | ORD-42 |
| Quality Check | AAOC-4 | 4.62 | 4.62 | \$0.88 |  | ORD-42 |
| Unguided Usage Check | AAOC-4 | 9.34 | 9.34 | \$0.88 |  | ORD-42 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=$ AOLR |  |  |
| Network Wholesale Elements (Including EEL's) IDT/CDT <br> DSO and Fractional T-1 <br> New |  |  |  |  |  |  |
| Production Order Entry | AIDC-1 | 36.28 | 36.28 | \$0.88 |  | ORD-31,35,44,46 |
| Error Correction | AIDC-1 | 8.03 | 8.03 | \$0.88 |  | ORD-31,35,44,46 |
| Jeopardies | AIDC-1 | 1.58 | 1.58 | \$0.88 |  | ORD-31,35,44,46 |
| Meetpoint | AIDC-1 | 0.00 | 0.00 | \$0.88 |  | ORD-31,35 |
| Projects | AIDC-1 | 2.06 | 2.06 | \$1.27 |  | ORD-31,35,44,46 |
| MOG Order Entry | AIDC-1 | 0.08 | 0.08 | \$0.88 |  | ORD-31,35,44,46 |
| Escalations | AIDC-1 | 5.40 | 5.40 | \$0.88 |  | ORD-31,35,44,46 |
| Quality Check | AIDC-1 | 6.16 | 6.16 | \$0.88 |  | ORD-31,35,44,46 |
| Disconnect |  |  |  |  |  |  |
| Production Order Entry | AIDC-1 | 26.20 | 26.20 | \$0.88 |  | ORD-31,35,44,46,47 |
| Error Correction | AIDC-1 | 8.03 | 8.03 | \$0.88 |  | ORD-31,35,44,46,47 |
| Jeopardies | AIDC-1 | 1.58 | 1.58 | \$0.88 |  | ORD-31,35,44,46 |
| Projects | AIDC-1 | 1.98 | 1.98 | \$1.27 |  | ORD-31,35,44,46 |
| MOG Order Entry | AIDC-1 | 0.16 | 0.16 | \$0.88 |  | ORD-31,35,44,46 |
| Quality Check | AIDC-1 | 4.36 | 4.36 | \$0.88 |  | ORD-31,35,44,46,47 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per <br> Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=$ AOLR |  |  |
| Network Wholesale Elements (Including EEL's) IDT/CDT <br> DSO and Fractional T-1 <br> Migration As Is (EELs Only) |  |  |  |  |  |  |
| Production Order Entry | AIDC-2 | 36.28 | 36.28 | \$0.88 |  | ORD-45,47 |
| Error Correction | AIDC-2 | 8.03 | 8.03 | \$0.88 |  | ORD-45,47 |
| Jeopardies | AIDC-2 | 1.58 | 1.58 | \$0.88 |  | ORD-45,47 |
| Projects | AIDC-2 | 2.06 | 2.06 | \$1.27 |  | ORD-45,47 |
| MOG Order Entry | AIDC-2 | 0.08 | 0.08 | \$0.88 |  | ORD-45,47 |
| Escalations | AIDC-2 | 5.40 | 5.40 | \$0.88 |  | ORD-45,47 |
| Quality Check | AIDC-2 | 6.16 | 6.16 | \$0.88 |  | ORD-45,47 |
| MOG Template Creation | AIDC-2 | 15.00 | 15.00 | \$0.88 |  | ORD-45,47 |
| Term Liability Calculation | AIDC-2 | 10.00 | 10.00 | \$0.88 |  | ORD-45,47 |
| Change |  |  |  |  |  |  |
| Production Order Entry | AIDC-2 | 21.36 | 21.36 | \$0.88 |  | ORD-32,36,45,47 |
| Error Correction | AIDC-2 | 8.03 | 8.03 | \$0.88 |  | ORD-32,36,45,47 |
| Jeopardies | AIDC-2 | 1.58 | 1.58 | \$0.88 |  | ORD -32,36,45,47 |
| Projects | AIDC-2 | 2.10 | 2.10 | \$1.27 |  | ORD-32,36,45,47 |
| MOG Order Entry | AIDC-2 | 0.04 | 0.04 | \$0.88 |  | ORD -32,36,45,47 |
| Escalations | AIDC-2 | 5.40 | 5.40 | \$0.88 |  | (ORD)-32,36,45,47 |
| Quality Check | AIDC-2 | 4.46 | 4.46 | \$0.88 |  | (ORD) 32,36,45,47 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=$ AOLR |  |  |
| Network Wholesale Elements (Including EEL's) IDT/CDT <br> DS1 and Higher <br> New |  |  |  |  |  |  |
| Production Order Entry | AIDC-3 | 53.57 | 53.57 | \$0.88 |  | ORI)-33,37,48 |
| Error Correction | AIDC-3 | 8.03 | 8.03 | \$0.88 |  | ORD-33,37,48 |
| Jeopardies | AIDC-3 | 1.58 | 1.58 | \$0.88 |  | ORD-33,37,48 |
| Meetpoint | AIDC-3 | 0.00 | 0.00 | \$0.88 |  | ORD-33,37 |
| Projects | AIDC-3 | 2.06 | 2.06 | \$1.27 |  | ORD 33,37,48 |
| MOG Order Entry | AIDC-3 | 0.08 | 0.08 | \$0.88 |  | ORD-33,37,48 |
| Escalations | AIDC-3 | 5.40 | 5.40 | \$0.88 |  | ORD-33,37,48 |
| Quality Check | AIDC-3 | 6.16 | 6.16 | \$0.88 |  | ORD-33,37,48 |
| Disconnect |  |  |  |  |  |  |
| Production Order Entry | AIDC-3 | 28.81 | 28.81 | \$0.88 |  | ORD-33,37,48,49 |
| Error Correction | AIDC-3 | 8.03 | 8.03 | \$0.88 |  | ORD-33,37,48,49 |
| Jeopardies | AIDC-3 | 1.58 | 1.58 | \$0.88 |  | ORD-33,37,48 |
| Projects | AIDC-3 | 1.98 | 1.98 | \$1.27 |  | ORD -33,37,48 |
| MOC; Order Entry | AIDC-3 | 0.16 | 0.16 | \$0.88 |  | ORD-33,37,48 |
| Quality Check | AIDC-3 | 4.36 | 4.36 | \$0.88 |  | (ORD-33,37,48,49 |

## Verizon - Florida

Wholesale Non-récurring Study
Ordering
Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | L.LR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A $=$ Source | B=Source | $\mathrm{C}=$ AOLR |  |  |
| Network Wholesale Elements (Including EEL's) IDT/CDT <br> DS1 and Higher <br> Migration As Is (EELs Only) |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Production Order Entry | AlDC-4 | 53.57 | 53.57 | \$0.88 |  | ORI-49 |
| Error Correction | AIDC-4 | 8.03 | 8.03 | \$0.88 |  | ORD-49 |
| Jeopardies | AIDC-4 | 1.58 | 1.58 | \$0.88 |  | ORD-49 |
| Projects | AIDC-4 | 2.06 | 2.06 | \$1.27 |  | ORI-49 |
| MOG Order Entry | AIDC-4 | 0.08 | 0.08 | \$0.88 |  | ORD-49 |
| Escalations | AIDC-4 | 5.40 | 5.40 | \$0.88 |  | ORD-49 |
| Quality Check | AIDC-4 | 6.16 | 6.16 | \$0.88 |  | ORD-49 |
| MOG Template Creation | AIDC-4 | 15.00 | 15.00 | \$0.88 |  | ORD-49 |
| Term Liability Calculation | AIDC-4 | 10.00 | 10.00 | \$0.88 |  | ORD-49 |
| Change |  |  |  |  |  |  |
| Production Order Entry | AllDC-4 | 21.36 | 21.36 | \$0.88 |  | ORD-34,38,49 |
| Error Correction | AIDC-4 | 8.03 | 8.03 | \$0.88 |  | ORD-34,38,49 |
| Jeopardies | AIIDC-4 | 1.58 | 1.58 | \$0.88 |  | ORD-34,38,49 |
| Projects | AIDC-4 | 2.10 | 2.10 | \$1.27 |  | ORD-34,38,49 |
| MOG; Order Entry | AIDC-4 | 0.04 | 0.04 | \$0.88 |  | ORD-34,38,49 |
| Escalations | AIDC-4 | 5.40 | 5.40 | \$0.88 |  | ORD-34,38,49 |
| Quality Check | AIDC-4 | 4.46 | 4.46 | \$0.88 |  | ORD-34,38,49 |
| Multiplexing | AIIDC-4 | n/a | n/a | n/a |  | ORD-49 |
| Record Order | AlDC-4 | 43.44 | 43.44 | \$0.88 |  | (OR1)-34 |

## Verizon - Florida

Wholesale Non-recurring Study

## Ordering

Appendix Summary

| Description | Source | Manual Minutes per Order | Semi- <br> Mechanized <br> Minutes per Order | LLR per Minute | Shared/Fixed Costs | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |  |
| Dark Fiber |  |  |  | \$0.88 |  | ORD-50 |
| Preordering |  |  |  |  |  |  |
| Exchange Facilities | ADFO | 5.00 | 5.00 |  |  | ORD-50 |
| Inter-office Facilities | ADFO | 5.00 | 5.00 |  |  | ORD-50 |
| UNE Inter-office Dedicated Transport |  |  |  |  |  |  |
| New | ADFO | 76.88 | 76.88 |  |  | ORD-50 |
| Disconnect | ADFO | 44.92 | 44.92 |  |  | ORD-50 |
| Unbundled Loop |  |  |  |  |  |  |
| New | ADFO | 76.88 | 76.88 |  |  | ORD-50 |
| Disconnect | ADFO | 44.92 | 44.92 |  |  | ORD-50 |
| Subloop Feeder |  |  |  |  |  |  |
| New | ADFO | 76.88 | 76.88 |  |  | ORD-50 |
| Disconnect | ADFO | 44.92 | 44.92 |  |  | ORD-50 |
| Subloop Distribution |  |  |  |  |  |  |
| New | ADFO | 76.88 | 76.88 |  |  | ORD-50 |
| Disconnect | ADFO | 44.92 | 44.92 |  |  | ORD-50 |

```
Verizon - Florida
Wholesale Non-recurring Study
Ordering
Appendix Summary
```

| Description | Source | Manual Minutes per Order | SemiMechanized Minutes per Order | LLR per Minute | $\begin{gathered} \text { Shared/Fixed } \\ \text { Costs } \\ \hline \end{gathered}$ | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{AOLR}$ |  |  |
| NMC Shared/Fixed Costs | ASFC |  |  |  | \$18,498,610.43 | ORS-16 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering <br> Weighted Loaded Labor Rates Calculation

| Ln Description | Source | LLR per Minute | Number of Reps | Percent of Reps | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=ALLR-1 | B=Note 1 | C=Source | $\mathrm{D}=\mathrm{A}^{\star} \mathrm{C}$ |  |
| NMC Personnel Weighted LLR |  |  |  |  |  |  |
| 1 Indiana NMC - Representative 1 | $B \operatorname{Ln} 1 / \mathrm{B} \operatorname{Ln} 6$ | \$0.61 | 62 | 10.46\% | \$0.06 |  |
| 2 Indiana NMC - Representative 2 | $B \operatorname{Ln} 2 / \mathrm{B} \operatorname{Ln} 6$ | \$0.64 | 120 | 20.24\% | \$0.13 |  |
| 3 North Carolina NMC - Representative | $B \operatorname{Ln} 3 / B \operatorname{Ln} 6$ | \$0.66 | 178 | 30.02\% | \$0.20 |  |
| 4 Idaho NMC - Representative 1 | $B \operatorname{Ln} 4 / B \operatorname{Ln} 6$ | \$0.57 | 159 | 26.81\% | \$0.15 |  |
| 5 Idaho NMC - Representative 2 | $B \operatorname{Ln} 5 / B \operatorname{Ln} 6$ | \$0.59 | 74 | 12.48\% | \$0.07 |  |
| 6 Total | Sum Lns (1..5) |  | 593 |  |  | AOIS-1.. 11 |
| NOREC Personnel |  |  |  |  |  |  |
| 7 Texas NOREC - General Clerk | Note 2 | \$0.60 | n/a | 100.00\% | \$0.60 | AOIS-1 |
| NACC Personnel |  |  |  |  |  |  |
| 8 North Carolina NACC - Service Consultant | Note 2 | \$0.88 | n/a | 100.00\% | \$0.88 | AOIS-12.. 20 |
| 9 North Carolina NACC - Coordinator | Note 2 | \$0.88 | n/a | 100.00\% | \$0.88 | AOIS-12..19 |
| 10 North Carolina NACC - Senior Administrator | Note 2 | \$1.27 | n/a | 100.00\% | \$1.27 | AOIS-12..19 |

Note 1: March, 2000 employee levels provided by Wholesale Business Analysis personnel.
Note 2: There is one job class performing this work, therefore weighting of the LLR per minute is unnecessary and the percent is $100 \%$.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NOREC
Manual Order Processing - Work Sampling Summary

| Ln | Description | Source | Observations | $\begin{gathered} \text { Direct } \\ \text { Minutes } \end{gathered}$ | Indirect Percent | Total Minutes | Activity Volume | $\begin{gathered} \text { Minutes } \\ \text { per Order } \end{gathered}$ | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Note 1 | $\mathrm{B}=\mathrm{A} * 15$ | $\mathrm{C}=$ Source | $\mathrm{D}=\mathrm{B}^{*}(1+\operatorname{Ln} \mathrm{C} 31)$ | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{F}$ |  |
| Manual Order Processing Manual LSR Receipt |  |  |  |  |  |  |  |  |  |
| 1 | Enter Time of Receipt in Log |  | 8 |  |  |  |  |  |  |
| 2 | Reject "Unables" to CLEC |  | 3 |  |  |  |  |  |  |
| 3 | Sort and Staple ISR Pages |  | 17 |  |  |  |  |  |  |
| 4 | Determine LSOG Number |  | 2 |  |  |  |  |  |  |
| 5 | Manually Note NMC on LSR |  | 6 |  |  |  |  |  |  |
| 6 | Enter LSR into Tracking System |  | 29 |  |  |  |  |  |  |
| 7 | File Manual LSR for Processing |  | 4 |  |  |  |  |  |  |
| 8 | Total | Sum Lns (1..7) | 69 | 1,035 |  | 1,104 | 561 | 1.97 | AOIS-1 |
| Manual LSR Order Entry New |  |  |  |  |  |  |  |  |  |
| 9 | Review LSR |  | 19 |  |  |  |  |  |  |
| 10 | Order Entry into SIGS |  | 198 |  |  |  |  |  |  |
| 11 | File Manual LSR for Editing |  | 8 |  |  |  |  |  |  |
| 12 | Total | Sum Lns (9..11) | 225 | 3,375 |  | 3,599 | 248 | 14.51 | AOIS-1 |
|  | Disconnect |  |  |  |  |  |  |  |  |
| 13 | Review LSR |  | 6 |  |  |  |  |  |  |
| 14 | Order Entry into SIGS |  | 31 |  |  |  |  |  |  |
| 15 | File Manual LSR for Editing |  | 2 |  |  |  |  |  |  |
| 16 | Total | Sum Lns (13.15) | 39 | 585 |  | 624 | 123 | 5.07 | AOIS-1 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NOREC
Manual Order Processing - Work Sampling Summary

| Ln Description | Source | Observations | Direct Minutes | Indirect Percent | Total Minutes | Activity <br> Volume | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $B=A * 15$ | C=Source | $\mathrm{D}=\mathrm{B}^{\star}(1+$ Ln C31) | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{E}$ |  |
| Manual Order Processing <br> Manual LSR Order Entry <br> Migration (As Is, As Is +/-, As Specified) |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 17 Review LSR |  | 6 |  |  |  |  |  |  |
| 18 Order Entry into SIGS |  | 53 |  |  |  |  |  |  |
| 19 File Manual LSR for Editing |  | 2 |  |  |  |  |  |  |
| 20 Total | Sum Lns (17..19) | 61 | 915 |  | 976 | 113 | 8.64 | AOIS-1 |
| Change |  |  |  |  |  |  |  |  |
| 21 Review LSR |  | 2 |  |  |  |  |  |  |
| 22 Order Entry into SIGS |  | 11 |  |  |  |  |  |  |
| 23 File Manual LSR for Editing |  | 1 |  |  |  |  |  |  |
| 24 Total | Sum Lns (21..23) | 14 | 210 |  | 224 | 41 | 5.46 | AOIS-1 |
| Record |  |  |  |  |  |  |  |  |
| 25 Review LSR |  | 1 |  |  |  |  |  |  |
| 26 Order Entry into SIGS |  | 5 |  |  |  |  |  |  |
| 27 File Manual LSR for Editing |  | 1 |  |  |  |  |  |  |
| 28 Total | Sum Lns (25..27) | 7 | 105 |  | 112 | 36 | 3.11 | AOIS-1 |
| 29 Total Direct Productive Time | Sum Lns (1..28) |  | 6,225 |  |  |  |  |  |
| 30 Indirect Time | Note 1 |  | 414 |  |  |  |  |  |
| 31 Indirect Percent | Ln 30/Ln 29 |  |  | 6.65\% |  |  |  |  |

Note 1: Data obtained through Work Sampling study conducted at the NOREC.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NOREC
Manual Order Editing - Work Sampling Summary

| Ln Description | Source | Observations | $\begin{gathered} \text { Direct } \\ \text { Minutes } \end{gathered}$ | Indirect Percent | Total Minutes | Activity Volume | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 | $\mathrm{B}=\mathrm{A}^{*} 15$ | $\mathrm{C}=$ Source | $\mathrm{D}=\mathrm{B}^{*}(1+\operatorname{Ln} \mathrm{C} 29)$ | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{E}$ |  |
| Manual Order Editing New |  |  |  |  |  |  |  |  |
| 1 Access Editor/Review LSR |  | 24 |  |  |  |  |  |  |
| 2 Error Correction |  | 7 |  |  |  |  |  |  |
| 3 Verify Changes |  | 3 |  |  |  |  |  |  |
| 4 FAX CLEC Changes |  | 2 |  |  |  |  |  |  |
| 5 Verify Final Steps in SIGS |  | 19 |  |  |  |  |  |  |
| 6 File LSR for Retention |  | 3 |  |  |  |  |  |  |
| 7 Total | Sum Lns (1.6) | 58 | 870 |  | 929 | 248 | 3.75 | AOIS-1 |
| Disconnect |  |  |  |  |  |  |  |  |
| 8 Access Editor/Review LSR |  | 9 |  |  |  |  |  |  |
| 9 Verify Final Steps in SIGS |  | 5 |  |  |  |  |  |  |
| 10 File LSR for Retention |  | 1 |  |  |  |  |  |  |
| 11 Total | Sum Lns (8.10) | 15 | 225 |  | 240 | 123 | 1.95 | AOIS-1 |
| Migration (As Is, As Is +/-, As Specified) | , |  |  |  |  |  |  |  |
| 12 Access Editor/Review LSR |  | 12 |  |  |  |  |  |  |
| 13 Error Correction |  | 1 |  |  |  |  |  |  |
| 14 Verify Changes |  | 1 |  |  |  |  |  |  |
| 15 FAX CLEC Changes |  | 1 |  |  |  |  |  |  |
| 16 Verify Final Steps in SIGS |  | 5 |  |  |  |  |  |  |
| 17 File LSR for Retention |  | 1 |  |  |  |  |  |  |
| 18 Total | Sum Lns (12.17) | 21 | 315 |  | 336 | 113 | 2.98 | AOIS-1 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NOREC
Manual Order Editing - Work Sampling Summary

| Ln Description | Source | Observations | Direct Minutes | Indirect Percent | Total Minutes | Activity Volume | Minules per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $\mathrm{B}=\mathrm{A}^{\star} 15$ | C=Source | $\mathrm{D}=\mathrm{B}^{*}\left(1+\operatorname{Ln} \mathrm{C}^{29}\right)$ | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{E}$ |  |
| Manual Order Editing Change |  |  |  |  |  |  |  |  |
| 19 Access Editor/Review LSR |  | 4 |  |  |  |  |  |  |
| 20 Verify Final Steps in SIGS |  | 1 |  |  |  |  |  |  |
| 21 File LSR for Retention |  | 1 |  |  |  |  |  |  |
| 22 Total | Sum Lns (19..21) | 6 | 90 |  | 96 | 41 | 2.34 | AOIS-1 |
| Record |  |  |  |  |  |  |  |  |
| 23 Access Editor/Review LSR |  | 2 |  |  |  |  |  |  |
| 24 Verify Final Steps in SIGS |  | 1 |  |  |  |  |  |  |
| 25 File LSR for Retention |  | 1 |  |  |  |  |  |  |
| 26 Total | Sum Lns (23.25) | 4 | 60 |  | 64 | 36 | 1.78 | AOIS-1 |
| 27 Total Direct Productive Time | Sum Lns (1..26) |  | 1,560 |  |  |  |  |  |
| 28 Indirect Time | Note 1 |  | 106 |  |  |  |  |  |
| 29 Indirect Percent | Ln 28/Ln 27 |  |  | 6.79\% |  |  |  |  |

Note 1: Data obtained through a Work Sampling study conducted at the NOREC.

## Verizon - Florida

Wholesale Non-recurring Study

## Ordering

Off-Line Processing - Minutes per Order Calculation

| Ln | Description | Current Minutes per Order | Adjustment Percentage Calculation | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AOLS-2 | B=Note 1 | $\mathrm{C}=\mathrm{A}^{*}(1-\mathrm{B})$ |  |
| Off-line Processing <br> 1 Manual Orders |  |  |  |  |  |
|  |  | 6.06 | 14.50\% | 5.18 | AOIS-1 |
| 2 | Semi-Mechanized Orders | 5.91 | 14.50\% | 5.05 | AOIS-1 |

Note 1: Data provided by NMC Staff Support personnel. These are the percentage of orders not worked by the off-line group.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Off-line Processing - Work Sampling Summary

| Ln | Description | Source | Observations | $\begin{gathered} \text { Direct } \\ \text { Minutes } \end{gathered}$ | Indirect Percent | $\begin{aligned} & \text { Total } \\ & \text { Minutes } \end{aligned}$ | Activity Volume | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Note 1 | $\mathrm{B}=\mathrm{A}^{\star} 15$ | $\mathrm{C}=$ Source | $\mathrm{D}=\mathrm{B}^{*}(1+\operatorname{Ln} \mathrm{C} 32)$ | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{E}$ |  |
| Off-line Processing |  |  |  |  |  |  |  |  |  |
| 1 | Errors |  |  |  |  |  | 2,174 |  |  |
| 2 | FAX Failed Report |  | 37 |  |  |  |  |  |  |
| 3 | 102 Complex Reviewed |  | 104 |  |  |  |  |  |  |
| 4 | ADS/NOCV Queue-Smpl-Err |  | 112 |  |  |  |  |  |  |
| 5 | ADS/NOCV Queue-Cplx-Err |  | 137 |  |  |  |  |  |  |
| 6 | NSI Report (POI) |  | 88 |  |  |  |  |  |  |
| 7 | E-911 Address |  | 43 |  |  |  |  |  |  |
| 8 | Directory |  |  |  |  |  | 664 |  |  |
| 9 | Dir Lstg lnq-Resale LMS Rev |  | 20 |  |  |  |  |  |  |
| 10 | Dir Lstg Inq-Resale LMS Corr |  | 299 |  |  |  |  |  |  |
| 11 | Dir Lstg Turn Back |  | 14 |  |  |  |  |  |  |
| 12 | Dir Lstg Quality Check Rev |  | 38 |  |  |  |  |  |  |
| 13 | Dir Lstg Quality Check Corr |  | 154 |  |  |  |  |  |  |
| 14 | Completions |  |  |  |  |  | 986 |  |  |
| 15 | Service Activation Report |  | 201 |  |  |  |  |  |  |
| 16 | NOCV/ADS Completions |  | 105 |  |  |  |  |  |  |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Off-line Processing - Work Sampling Summary

| In $\quad$ Description | Source | Observations | Direct <br> Minutes | Indirect Percent | Total Minutes | Activity <br> Volume | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $\mathrm{B}=\mathrm{A}^{*} 15$ | C=Source | $\mathrm{D}=\mathrm{B}^{*}(1+\operatorname{Ln} \mathrm{C} 32)$ | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{E}$ |  |
| Off-line Processing |  |  |  |  |  |  |  |  |
| 17 Projects |  |  |  |  |  | 73 |  |  |
| 18 Late Order Report |  | 32 |  |  |  |  |  |  |
| 19 State Project |  | 36 |  |  |  |  |  |  |
| 20 Miscellaneous Disconnects |  | 56 |  |  |  | 116 |  |  |
| 21 Subtotal Off-line Processing | Sum Lns (1..20) | 1,476 | 22,140 |  |  | 4,013 |  |  |
| 22 Manual Orders | Ln 21 | 1,476 | 22,140 |  | 24,321 | 4,013 | 6.06 | $\mathrm{AOLC}^{-1}$ |
| 23 Semi-Mechanized Orders | $\operatorname{Ln} 21-\operatorname{Ln} 2$ | 1,439 | 21,585 |  | 23,711 | 4,013 | 5.91 | AOIC-1 |
| 24 Other Off-line Processing |  | 220 | 3,300 |  |  |  |  |  |
| 25 Total Off-line Productive Time | $\operatorname{Ln} 21+\operatorname{Ln} 24$ | $\therefore 1,696$ | 25,440 |  |  |  |  |  |
| Indirect Time |  |  |  |  |  |  |  |  |
| 26 Meetings |  | 38 |  |  |  |  |  |  |
| 27 Telephone Inquiry |  | 3 |  |  |  |  |  |  |
| 28 Job Aids |  | 1 |  |  |  |  |  |  |
| 29 Coaching |  | 6 |  |  |  |  |  |  |
| 30 Break Time |  | 119 |  |  |  |  |  |  |
| 31 Total | Sum Lns (26..30) | 167 | 2,505 |  |  |  |  |  |
| 32 Indirect Percent | $\operatorname{Ln} 31 / \operatorname{Ln} 25$ |  | \% | 9.85\% |  |  |  |  |

Note 1: Data obtained through a Work Sampling study conducted at the NMC in Durham, NC.

## Verizon - Florida

## Wholesale Non-recurring Study

Ordering - NOREC
Manual Data Gathering Form Processing - Work Sampling Summary


Note 1: Data obtained through a Work Sampling study conducted at the NOREC.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering - NMC <br> Unbundled Network Elements Order Processing - Minutes per Order

| Description | Source | $\qquad$ | Manual and Semi-Mech Orders |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Adjustment Percent | Flow Through Percent | Minutes per Order |  |
| Unbundled Network Elements Order Processing Exchange Elements Unbundled Loop Basic |  | $\mathrm{A}=$ Source | B=Note 1 | $\mathrm{C}=$ Note 2 | $D=A^{*}(1-B)^{*}(1-C)$ |  |
|  |  |  |  |  |  |  |
| New | AULS-1 | 53.35 | 15.00\% | 40.00\% | 27.21 | AOIS-2 |
| Disconnect | AULS-1 | 23.10 | 15.00\% | 40.00\% | 11.78 | AOIS-2 |
| Change CO Connection | Note 3 | 17.25 | 15.00\% | 40.00\% | 8.80 | AOIS-2 |
| Record | AULS-1 | 24.12 | 15.00\% | 40.00\% | 12.30 | AOIS-11 |
| Complex Non-digital |  |  |  |  |  |  |
| New | AULS-1 | 53.35 | 15.00\% | 40.00\% | 27.21 | AOIS-2 |
| Disconnect | AULS-1 | 23.10 | 15.00\% | 40.00\% | 11.78 | AOIS 2 |
| Change CO Connection | Note 3 | 17.25 | 15.00\% | 40.00\% | 8.80 | AOIS-2 |
| Complex Digital |  |  |  |  |  |  |
| New | AULS-1 | 53.35 | 15.00\% | 40.00\% | 27.21 | AOIS-2 |
| Disconnect | AULS-1 | 23.10 | 15.00\% | 40.00\% | 11.78 | AOIS-2 |
| Change CO Connection | Note 3 | 17.25 | 15.00\% | 40.00\% | 8.80 | AOIS-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Unbundled Network Elements Order Processing - Minutes per Order

| Description | Source | Current Minutes per Order | ManuAdjustment <br> Percent | land Semi-Mec Flow Through Percent | $\begin{aligned} & \hline \text { Orders } \\ & \text { Minutes per } \\ & \text { Order } \end{aligned}$ | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Note 1 | $\mathrm{C}=$ Note 2 | $D=A^{*}(1-B)^{*}(1-C)$ |  |
| Unbundled Network Elements Order Processing <br> Exchange Elements <br> Unbundled Port <br> Basic |  |  |  |  |  |  |
| New | Note 3 | 31.07 | 15.00\% | n/a | 26.41 | AOIS-3 |
| Disconnect | Note 3 | 6.07 | 15.00\% | n/a | 5.16 | AOIS-3 |
| Change Port Feature | Note 3 | 20.22 | 15.00\% | n/a | 17.19 | AOIS-3 |
| Change CO Connection | Note 3 | 17.25 | 15.00\% | 40.00\% | 8.80 | AOIS-3 |
| Complex Non-digital |  |  |  |  |  |  |
| New | Note 3 | 51.07 | 15.00\% | n/a | 43.41 | AOIS-3 |
| Disconnect | Note 3 | 6.07 | 15.00\% | n/a | 5.16 | AOIS-3 |
| Change Port Feature | Note 3 | 40.22 | 15.00\% | n/a | 34.19 | AOIS-3 |
| Change Switch Feature Group | Note 3 | 40.22 | 15.00\% | n/a | 34.19 | AOIS-3 |
| Change CO Connection | Note 3 | 17.25 | 15.00\% | 40.00\% | 8.80 | AOIS-3 |
| Complex Digital |  |  |  |  |  |  |
| New | Note 3 | 51.07 | 15.00\% | n/a | 43.41 | AOIS-3 |
| Disconnect | Note 3 | 6.07 | 15.00\% | n/a | 5.16 | AOIS-3 |
| Change Port Feature | Note 3 | 40.22 | 15.00\% | n/a | 34.19 | AOIS-3 |
| Change Switch Feature Group | Note 3 | 40.22 | 15.00\% | n/a | 34.19 | AOIS-3 |
| Change CO Connection | Note 3 | 17.25 | 15.00\% | 40.00\% | 8.80 | AOIS-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Unbundled Network Elements Order Processing - Minutes per Order


Note 1: Based on system and process changes that will be implemented in the NMC, NMC Staff Support personnel provided an efficiency gain of $15 \%$ for these order types.
Note 2: Orders will flow-through the upfront processing systems without manual intervention. Data provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.
Note 3: Data provided by NMC Staff Support personnel.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Unbundled Loop Exchange Basic Order Processing - Work Sampling Results

| Ln | Description | Source | Observations | Direct Minutes | Indirect Percent | $\begin{gathered} \text { Total } \\ \text { Minutes } \end{gathered}$ | Activity Volume | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Note 1 | $\mathrm{B}=\mathrm{A} * 15$. | C=Source | $\mathrm{D}=\mathrm{B}^{*}(1+\operatorname{Ln} \mathrm{C} 21)$ | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{F}$ |  |
| Unbundled Loop Order Processing Exchange Basic New |  |  |  |  |  |  |  |  |  |
| 1 | Review LSR |  | 25 |  |  |  |  |  |  |
| 2 | LSR Reject |  | 3 |  |  |  |  |  |  |
| 3 | Error Correction |  | 10 |  |  |  |  |  |  |
| 4 | Directory Listing/Inquiry |  | 24 |  |  |  |  |  |  |
| 5 | Order Entry |  | 106 |  |  |  |  |  |  |
| 6 | Local Service Confirmation |  | 6 |  |  |  |  |  |  |
| 7 | Jeopardy Notification |  | 5 |  |  |  |  |  |  |
| 8 | Total | Sum Lns (1..7) | 179 | 2,685 |  | 4,748 | 89 | 53.35 | AUES 1 |
|  | Disconnect |  |  |  |  |  |  |  |  |
| 9 | Order Entry |  | 25 |  |  |  |  |  |  |
| 10 | LSR Reject |  | $\underline{2}$ |  |  |  |  |  |  |
| 11 | Total | $\operatorname{Ln} 9+\operatorname{Ln} 10$ | 27 | 405 |  | 716 | 31 | 23.10 | AUES-1 |
| 12 | Record |  | 10 | 150 |  | 265 | 11 | 24.12 | AUES-1 |
| 13 | Total Productive Time | Sum Lns (8..12) |  | 3,240 |  |  |  |  |  |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Unbundled Loop Exchange Basic Order Processing - Work Sampling Results

| Ln | Description | Source | Observations | $\begin{gathered} \text { Direct } \\ \text { Minutes } \end{gathered}$ | Indirect Percent | Total Minutes | Activity Volume | $\begin{aligned} & \text { Minutes per } \\ & \text { Order } \end{aligned}$ | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Note 1 | $\mathrm{B}=\mathrm{A}^{*} 15$ | C=Source | $\mathrm{D}=\mathrm{B}^{*}(1+\operatorname{Ln} \mathrm{C} 21)$ | $\mathrm{E}=$ Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{E}$ |  |
|  | Unbundled Loop Order Processing Exchange Indirect Hours |  |  |  |  |  |  |  |  |
| 14 | Meetings |  | 22 |  |  |  |  |  |  |
| 15 | Telephone Inquiry |  | 48 |  |  |  |  |  |  |
| 16 | Job Aids |  | 17 |  |  |  |  |  |  |
| 17 | Coaching |  | 43 |  |  |  |  |  |  |
| 18 | Pending Order Inqry/Review |  | 9 |  |  |  |  |  |  |
| 19 | Break Time |  | 27 |  |  |  |  |  |  |
| 20 | Total | Sum Lns (14.19) | 166 | 2,490 |  |  |  |  |  |
| 21 | Indirect Percent | B Ln 20/B Ln 13 |  |  | 76.85\% |  |  |  |  |

Note 1: Data obtained through a Work Sampling study conducted at the NMC in Durham, NC.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Other Ordering Activities - Work Sampling Summary

| Ln Description | Source | Observations | Direct Minutes | Indirect <br> Percent | Total Minutes | Activity <br> Volume | Manual Minutes per Activity | Semi-Mech <br> Minutes per <br> Activity | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $B=A^{*} 15$ | C=Source | $\mathrm{D}=\mathrm{B}^{*}(1+\ln \mathrm{C} 13)$ | E=Note 1 | $\mathrm{F}=\mathrm{D} / \mathrm{E}$ | G |  |
| 1 Preordering |  | 54 | 810 |  | 1,189 | 144 | 8.25 | n/a | AOIS-11 |
| 2 Customer Record Search |  | 129 | 1,935 |  | 2,840 | 243 | 11.69 | n/a | AOIS-11 |
| 3 Basic Exchange Order Work |  | 895 | 13,425 |  |  |  |  |  |  |
| 4 Total Productive Time | Sum Lns (1..3) |  | 16,170 |  |  |  |  |  |  |
| Indirect Productive Hours |  |  |  |  |  |  |  |  |  |
| 5 Meetings |  | 45 |  |  |  |  |  |  |  |
| 6 Telephone Inquiry |  | 258 |  |  |  |  |  |  |  |
| 7 Job Aids |  | 46 |  |  |  |  |  |  |  |
| 8 Coaching |  | 31 |  |  |  |  |  |  |  |
| 9 Table/Memo/Form | . | 4 |  |  |  |  |  |  |  |
| 10 NOCV/ADS Queues |  | 29 |  |  |  |  |  |  |  |
| 11 Break Time |  | 91 |  |  |  |  |  |  |  |
| 12 Total | Sum Ins (5..11) | 504 | 7,560 |  |  |  |  |  |  |
| 13 Indirect Percent | $\operatorname{Ln} 12 / \ln 4$ |  |  | 46.75\% |  |  |  |  |  |

[^3]Verizon - Florida
Wholesale Non-recurring Study
Ordering - NMC

| Description | Current Minutes per Order | Manual and Semi-Mech Orders |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Adjustment Percent | Flow Through Percent | Minutes per Order |  |
|  | A=Note 1 | $B=$ Note 1 | C=Note 2 | $D=A^{*}(1-B)^{*}(1-C)$ |  |
| Unbundled Network Elements (UNEs) Interim Number Portability Order Processing |  |  |  |  |  |
| New | 41.66 | 15.00\% | 45.00\% | 19.48 | AOIS-5 |
| Disconnect | 23.10 | 15.00\% | 45.00\% | 10.80 | AOIS-5 |
| Change | 35.80 | 15.00\% | 45.00\% | 16.74 | AOIS-5 |
| Network Interface Device (NID) Order Processing | 53.35 | 15.00\% | n/a | 45.35 | AOIS-9 |

Note 1: Data provided by NMC Staff Support personnel.
Note 2: Orders will flow-through the upfront processing systems without manual intervention. Data provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Sub-Loop Unbundling Order Processing - Minutes per Order

| Description | $\begin{array}{c}\text { Manual and Semi- } \\ \text { Mechanized } \\ \text { Minutes per } \\ \text { Order }\end{array}$ |  |
| :--- | ---: | :--- | :--- |
|  | Destination |  |$]$

Note 1: Data provided by NMC Staff Support personnel.

```
Verizon - Florida
Wholesale Non-recurring Study
Ordering - NMC
Line Sharing Order Processing - Minutes per Order
```



## CLEC CO Splitter

New
Disconnect
Change CO Connection

## Not Included in this Filing

Note 1: Based on system and process changes that will be implemented in the NMC, NMC Staff Support personnel provided an efficiency gain of $15 \%$ for these order types.
Note 2: Orders will flow-through the upfront processing systems without manual intervention. Provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.
Note 3: Provided by NMC Staff Support personnel.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
Loop Conditioning Order Processing - Minutes per Order

| Description | Minutes per Order | Destination |
| :---: | :---: | :---: |
|  | A=Note 1 |  |
| Unbundled Network Elements (UNEs) |  |  |
| Loop Conditioning Order Processing |  |  |
| Bridged Tap Removal |  |  |
| One Occurrence | n/a | AOIS-6 |
| Multiple Occurrences | n/a | AOIS-6 |
| Load Coil Removal Load Coil Removal Only | n/a | AOIS-6 |
| Load Coir Removal Only | na | AOS 6 |
| Combinations |  |  |
| Bridged Tap (One) and Load Coil Removal | n/a | AOIS-6 |
| Bridged Tap (Multiple) and Load Coil Removal | n/a | AOIS-6 |

Note 1: Information provided by NMC Staff Support personnel.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering - NACC <br> Dark Fiber Order Processing - Minutes per Order

| Description | Manual and SemiMechanized Minutes per Order | Destination |
| :---: | :---: | :---: |
|  | $\mathrm{A}=$ Note 1 |  |
| Unbundled Network Elements (UNEs) |  |  |
| Dark Fiber |  |  |
| Preordering |  |  |
| Exchange Facilities | 5.00 | AOIS-20 |
| Inter-office Facilities | 5.00 | AOIS-20 |
| UNE Inter-office Dedicated Transport Order Processing |  |  |
| New | 76.88 | AOIS-20 |
| Disconnect | 44.92 | AOIS-20 |
| Unbundled Loop Order Processing |  |  |
| New | 76.88 | AOIS-20 |
| Disconnect | 44.92 | AOIS-20 |
| Subloop Feeder Order Processing |  |  |
| New | 76.88 | AOIS-20 |
| Disconnect | 44.92 | AOIS-20 |
| Subloop Distribution Order Processing |  |  |
| New | 76.88 | AOIS-20 |
| Disconnect | 44.92 | AOIS-20 |

Note 1: Data provided by NACC Staff Support personnel.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering - NMC <br> UNE-Platforms (UNE-Ps) Order Processing - Minutes per Order

| Description | Source | Current Minutes per Order | Manua <br> Adjustment Percent | $I$ and Semi-Mech Flow Through Percent | Orders Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Note 1 | $\mathrm{C}=$ Note 2 | $\mathrm{D}=\mathrm{A}^{\star}(1-\mathrm{B})^{\star}(1-\mathrm{C})$ |  |
| UNE-Platforms (UNE-Ps) Order Processing Exchange Basic |  |  |  |  |  |  |
| Migration As Is +/- | AEBD-1 | 25.92 | 15.00\% | 35.00\% | 14.32 | AOIS-7 |
| Change Line Feature | AEBD-2 | 17.26 | 15.00\% | 35.00\% | 9.54 | AOIS-7 |
| Complex Non-digital |  |  |  |  |  |  |
| Migration As Specified | AECD | 43.57 | 15.00\% | 35.00\% | 24.07 | AOIS-7 |
| Change Line Feature | AEBD-2 | 17.26 | 15.00\% | 35.00\% | 9.54 | AOIS-7 |
| Change Switch Feature Group | AEBD-2 | 17.26 | 15.00\% | 35.00\% | 9.54 | AOIS-7 |
| Complex Digital |  |  |  |  |  |  |
| Migration As Specified | AECD | 43.57 | 15.00\% | 35.00\% | 24.07 | AOIS-7 |
| Change Line Feature | AEBD-2 | 17.26 | 15.00\% | 35.00\% | 9.54 | AOIS-7 |
| Change Switch Feature Group | AEBD-2 | 17.26 | 15.00\% | 35.00\% | 9.54 | AOIS-7 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering - NMC <br> UNE-Platforms (UNE-Ps) Order Processing - Minutes per Order

| Description | Source | $\begin{gathered} \hline \text { Current } \\ \text { Minutes per } \\ \text { Order } \\ \hline \end{gathered}$ | ManuaAdjustment <br> Percent | and Semi-Mech Flow Through Percent | Orders Minutes per Order Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Note 1 | C=Note 2 | $\mathrm{D}=\mathrm{A}^{*}(1-\mathrm{B})^{*}(1-\mathrm{C})$ |  |
| UNE-Platforms (UNE-Ps) Order Processing <br> Advanced/Special Complex |  |  |  |  |  |  |
| Migration As Specified | AACD | 66.45 | 15.00\% | n/a | 56.48 | AOIS-8 |
|  | AEBD-2 | 17.26 | 15.00\% | n/a | 14.68 | AOIS-8 |
| Record (All UNE-Ps) | AEBD-2 | 13.75 | 15.00\% | 35.00\% | 7.60 | AOIS-8 |

[^4]```
Verizon - Florida
Wholesale Non-recurring Study
Ordering - NMC
Other Elements
```

| Description | Minutes per <br> Order | Destination |
| :---: | :---: | :---: |
|  | A=Note 1 |  |
| Unbundled Network Elements (UNEs) and UNE-Platforms |  |  |
| Coordinated Conversion <br> Exchange <br> Process 1 <br> Standard Interval <br> Process 2 <br> Standard Interval <br> Additional Interval <br> Process 3 <br> Standard Interval <br> Additional Interval <br>  <br> Advanced/Special <br> Process 1 <br> Standard Interval <br> Process 2 <br> Standard Interval <br> Additional Interval <br> Process 3 <br> Standard Interval <br> Additional Interval |  |  |

```
Verizon - Florida
Wholesale Non-recurring Study
Ordering - NMC
Other Elements
```

| Description | Minutes per <br> Order | Destination |
| :---: | :---: | :---: |
|  | A=Note 1 |  |
| Unbundled Network Elements (UNEs) and UNE-Platforms <br> Hot Cut Coordinated Conversion <br> Exchange <br> Process 1 |  |  |
| Standard Interval <br> Process 2 <br> Standard Interval <br> Additional Interval <br> Process 3 <br> Standard Interval <br> Additional Interval <br> Advanced/Special <br> Process 1 <br> Standard Interval <br> Process 2 <br> Standard Interval <br> Additional Interval <br> Process 3 <br> Standard Interval <br> Additional Interval |  |  |

```
Verizon - Florida
Wholesale Non-recurring Study
Ordering - NMC
Other Elements
```

| Description | Minutes per Order | Destination |
| :---: | :---: | :---: |
|  | A=Note 1 |  |
| Unbundled Network Elements (UNEs) and UNE-Platforms Expedites |  |  |
| Exchange | 9.33 | AOIS-11 |
| Advanced/Special | 9.33 | AOIS-11 |
| CLEC Account Establishment | 462.00 | AOIS-11 |
| No Access Customer Will Advise | 45.00 | AOIS-11 |

[^5]
## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements Minute per Order Calculations - SS7

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Semi <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Signaling System Seven (SS7) <br> Trunk Ports <br> Facilities and Trunks; STP Ports (SS7 Links) New |  |  |  |  |  |
| Production Order Entry | AAEP | 179.78 | 99.02\% | 178.02 | AOIS-12 |
| Error Correction | AAEP | 71.63 | 65.03\% | 46.58 | AOIS-12 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-12 |
| Meetpoint | AAEP | 102.42 | 0.00\% | 0.00 | AOIS-12 |
| Projects | AAPO | 73.19 | 7.31\% | 5.35 | AOIS-12 |
| MOG Order Entry | AAMO | 2.33 | 0.98\% | 0.02 | AOIS-12 |
| Escalations | AAEU | 98.36 | 10.71\% | 10.53 | AOIS-12 |
| Quality Check | AAQP | 12.31 | 60.04\% | 7.39 | AOIS-12 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-12 |
| Disconnect |  |  |  |  |  |
| Production Order Entry | AAEP | 133.23 | 41.36\% | 55.10 | AOIS-12 |
| Error Correction | AAEP | 71.63 | 65.03\% | 46.58 | AOIS-12 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-12 |
| Projects | AAPO | 73.19 | 3.05\% | 2.23 | AOIS-12 |
| MOG Order Entry | AAMO | 2.33 | 58.64\% | 1.37 | AOIS-12 |
| Quality Check | AAQP | 6.15 | 72.12\% | 4.44 | AOIS-12 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-12 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Ordering - NACC <br> Network Wholesale Elements Minute per Order Calculations - SS7

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Semi <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Signaling System Seven (SS7) |  |  |  |  |  |
|  |  |  |  |  |  |
| Facilities and Trunks |  |  |  |  |  |
| Change w/ Engineering Review |  |  |  |  |  |
| Production Order Entry | AAEP | 123.20 | 6.22\% | 7.66 | AOIS-13 |
| Error Correction | AAEP | 71.63 | 65.03\% | 46.58 | AOIS- 13 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-13 |
| Projects | A APO | 73.19 | 0.46\% | 0.34 | AOIS-13 |
| MOG Order Entry | AAMO | 2.33 | 93.78\% | 2.19 | AOIS-13 |
| Escalations | AAEU | 98.36 | 10.71\% | 10.53 | AOIS-13 |
| Quality Check | AAQP | 18.46 | 72.46\% | 13.37 | AOIS-13 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-13 |
| Change w/o Engineering Review |  |  |  |  |  |
| Production Order Entry | AAEP | 123.20 | 6.22\% | 7.66 | AOIS-13 |
| Error Correction | AAEP | 71.63 | 65.03\% | 46.58 | AOIS-13 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-13 |
| Projects | AAPO | 73.19 | 0.46\% | 0.34 | AOIS-13 |
| MOG Order Entry | AAMO | 2.33 | 93.78\% | 2.19 | AOIS-13 |
| Escalations | AAEU | 98.36 | 10.71\% | 10.53 | AOIS-13 |
| Quality Check | AAQP | 18.46 | 72.46\% | 13.37 | AOIS-13 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-13 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements Minute per Order Calculations - SS7

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Semi <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Signaling System Seven (SS7) Trunk Ports Trunk Only New |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| Production Order Entry | AAEP | 62.17 | 99.02\% | 61.56 | AOIS-14 |
| Error Correction | AAEP | 24.77 | 65.03\% | 16.11 | AOIS-14 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-14 |
| Meetpoint | AAEP | 35.42 | 0.00\% | 0.00 | AOIS-14 |
| Projects | AAPO | 73.19 | 7.31\% | 5.35 | AOIS-14 |
| MOG Order Entry | AAMO | 0.81 | 0.98\% | 0.01 | AOIS-14 |
| Escalations | AAEU | 98.36 | 10.71\% | 10.53 | AOIS-14 |
| Quality Check | AAQP | 4.26 | 60.04\% | 2.55 | AOIS-14 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-14 |
| Disconnect |  |  |  |  |  |
| Production Order Entry | AAEP | 46.07 | 41.36\% | 19.05 | AOIS-14 |
| Error Correction | AAEP | 24.77 | 65.03\% | 16.11 | AOIS-14 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-14 |
| Projects | AAPO | 73.19 | 3.05\% | 2.23 | AOIS-14 |
| MOG Order Entry | AAMO | 0.81 | 58.64\% | 0.47 | AOIS-14 |
| Quality Check | AAQP | 2.13 | 72.12\% | 1.53 | AOIS-14 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-14 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements Minute per Order Calculations - SS7

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Semi <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $\mathrm{C}=\mathrm{A}^{\star} \mathrm{B}$ |  |
| Signaling System Seven (SS7) <br> Trunk Ports <br> Trunk Only <br> Change w/ Engineering Review |  |  |  |  |  |
| Production Order Entry | AAEP | 42.60 | 6.22\% | 2.65 | AOIS-15 |
| Error Correction | AAEP | 24.77 | 65.03\% | 16.11 | AOIS-15 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-15 |
| Projects | AAPO | 73.19 | 0.46\% | 0.34 | AOIS-15 |
| MOG Order Entry | AAMO | 0.81 | 93.78\% | 0.76 | AOIS-15 |
| Escalations | AAEU | 98.36 | 10.71\% | 10.53 | AOIS-15 |
| Quality Check | AAQP | 6.38 | 72.46\% | 4.62 | AOIS-15 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-15 |
| Change w/o Engineering Review |  |  |  |  |  |
| Production Order Entry | AAEP | 42.60 | 6.22\% | 2.65 | AOIS-15 |
| Error Correction | AAEP | 24.77 | 65.03\% | 16.11 | AOIS-15 |
| Jeopardies | AAEP | 101.08 | 6.98\% | 7.06 | AOIS-15 |
| Projects | AAPO | 73.19 | 0.46\% | 0.34 | AOIS-15 |
| MOG Order Entry | AAMO | 0.81 | 93.78\% | 0.76 | AOIS-15 |
| Escalations | AAEU | 98.36 | 10.71\% | 10.53 | AOIS-15 |
| Quality Check | AAQP | 6.38 | 72.46\% | 4.62 | AOIS-15 |
| Unguided Usage Check | AAEU | 1,458.75 | 0.64\% | 9.34 | AOIS-15 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Serni <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Source | $C=A * B$ |  |
| Network Wholesale Elements (Including EELs) 1DT/CDT DSO and Fractional T-1 New |  |  |  |  |  |
| Production Order Entry | AAEE | 37.66 | 96.34\% | 36.28 | AOIS-16 |
| Error Correction | A AEE | 21.26 | 37.77\% | 8.03 | AOIS-16 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-16 |
| Meetpoint | AAEE | 34.20 | 0.00\% | 0.00 | AOIS-16 |
| Projects | AAPO | 73.19 | 2.82\% | 2.06 | AOIS-16 |
| MOG Order Entry | AAMO | 2.18 | 3.66\% | 0.08 | AOIS-16 |
| Escalations | AAEU | 98.36 | 5.49\% | 5.40 | AOIS-16 |
| Quality Check | AAQE | 29.35 | $21.00 \%$ | 6.16 | AOIS-16 |
| Disconnect |  |  |  |  |  |
| Production Order Entry | AAEE | 28.31 | 92.56\% | 26.20 | AOIS-16 |
| Error Correction | AAEE | 21.26 | 37.77\% | 8.03 | AOIS-16 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-16 |
| Projects | AAPO | 73.19 | 2.71\% | 1.98 | AOIS-16 |
| MOG Order Entry | AAMO | 2.18 | 7.44\% | 0.16 | AOIS-16 |
| Quality Check | AAQE | 20.78 | 21.00\% | 4.36 | AOIS-16 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Semi <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Network Wholesale Elements (Including EELs) IDT/CDT DS0 and Fractional T-1 Migration As Is |  |  |  |  |  |
| Production Order Entry | AAEE | 37.66 | 96.34\% | 36.28 | AOIS-17 |
| Error Correction | AAEE | - 21.26 | 37.77\% | 8.03 | AOIS-17 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-17 |
| Meetpoint | AAEE | 34.20 | 0.00\% | 0.00 | AOIS-17 |
| Projects | AAPO | 73.19 | 2.82\% | 2.06 | AOIS-17 |
| MOG Order Entry | AAMO | 2.18 | 3.66\% | 0.08 | AOIS-17 |
| Escalations | AAEU | 98.36 | 5.49\% | 5.40 | AOIS-17 |
| Quality Check | AAQE | 29.35 | 21.00\% | 6.16 | AOIS-17 |
| MOG Template Creation | Note 1 | 15.00 | 100.00\% | 15.00 | AOIS-17 |
| Term Liability Calculation | Note 1 | 10.00 | 100.00\% | 10.00 | AOIS-17 |
| Change |  |  |  |  |  |
| Production Order Entry | AAEE | 21.78 | 98.09\% | 21.36 | AOIS-17 |
| Error Correction | AAFE | 21.26 | 37.77\% | 8.03 | AOIS-17 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-17 |
| Projects | AAPO | 73.19 | 2.87\% | 2.10 | AOIS-17 |
| MOG Order Entry | AAMO | 218 | 1.91\% | 0.04 | AOIS-17 |
| Escalations | AAEU | 98.36 | 5.49\% | 5.40 | AOIS-17 |
| Quality Check | AAQE | 21.24 | 21.00\% | 4.46 | AOIS-17 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Semi <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A $=$ Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Network Wholesale Elements (Including EELs) <br> IDT/CDT <br> LDS1 and Higher <br> New |  |  |  |  |  |
| Production Order Entry | AAEE | 55.60 | 96.34\% | 53.57 | AOIS-18 |
| Error Correction | AAEE | 21.26 | 37.77\% | 8.03 | AOIS-18 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-18 |
| Meetpoint | AAEE | 34.20 | 0.00\% | 0.00 | AOIS-18 |
| Projects | AAPO | 73.19 | 2.82\% | 2.06 | AOIS-18 |
| MOG Order Entry | AAMO | 2.18 | 3.66\% | 0.08 | AOIS-18 |
| Escalations | AAEU | 198.36 | 5.49\% | 5.40 | AOIS-18 |
| Quality Check | AAQE | 29.35 | 21.00\% | 6.16 | AOIS-18 |
| Disconnect |  |  |  |  |  |
| Production Order Entry | AAEE | 31.13 | 92.56\% | 28.81 | AOIS-18 |
| Error Correction | AAEE | 21.26 | 37.77\% | 8.03 | AOIS-18 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-18 |
| Projects | AAPO | 73.19 | 2.71\% | 1.98 | AOIS-18 |
| MOG Order Entry | AAMO | 2.18 | 7.44\% | 0.16 | AOIS-18 |
| Quality Check | AAQE | 20.78 | 21.00\% | 4.36 | AOIS-18 |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

| Description | Source | Minutes per Activity | Probability of Occurrence | Manual and Semi <br> Mechanized <br> Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source | $C=A * B$ |  |
| Network Wholesale Elements (Including EEL.s) IDT/CDT <br> DS1 and Higher Migration As Is |  |  |  |  |  |
| Production Order Entry | AAEE | 55.60 | 96.34\% | 53.57 | AOIS-19 |
| Error Correction | AAEE | 21.26 | 37.77\% | 8.03 | AOIS-19 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-19 |
| Meetpoint | AAEE | 34.20 | 0.00\% | 0.00 | AOIS-19 |
| Projects | AAPO | 73.19 | 2.82\% | 2.06 | AOIS-19 |
| MOG Order Entry | AAMO | 2.18 | 3.66\% | 0.08 | AOIS-19 |
| Escalations | AAEU | 98.36 | 5.49\% | 5.40 | AOIS-19 |
| Quality Check | AAQE | 29.35 | 21.00\% | 6.16 | AOIS-19 |
| MOG Template Creation | Note 1 | 15.00 | 100.00\% | 15.00 | AOIS-19 |
| Term Liability Calculation | Note 1 | 10.00 | 100.00\% | 10.00 | AOIS-19 |
| Change |  |  |  |  |  |
| Production Order Entry | AAEE | 21.78 | 98.09\% | 21.36 | AOIS 19 |
| Error Correction | AAEE | 21.26 | 37.77\% | 8.03 | AOIS-19 |
| Jeopardies | AAEE | 12.81 | 12.36\% | 1.58 | AOIS-19 |
| Projects | AAPO | 7319 | 2.87\% | 2.10 | AOIS-19 |
| MOG Order Entry | AAMO | 2.18 | 191\% | 0.04 | AOIS-19 |
| Escalations | AAEU | 98.36 | 5.49\% | 5.40 | AOIS-19 |
| Quality Check | AAQE | 21.24 | 21.00\% | 4.46 | AOIS-19 |
| Multiplexing | Note 2 | n/a | n/a | 1/a | AOIS-19 |
| Record Order | AARD | 43.44 | n/a | 43.44 | AOIS-19 |

[^6]
## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Record Order Minutes per Order

| Ln Description | Source | Minutes per Occurrence | Percent <br> Quality <br> Check | Minutes per Order | Total Record Orders | Percent of Record Orders | Weighted Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\begin{gathered} \hline \text { D=AAPV }-1 \\ \text { AAEF- } 1 \end{gathered}$ | $\mathrm{E}=\mathrm{D} / \mathrm{D} \operatorname{Ln} 7$ | $\mathrm{F}=\mathrm{C}^{\star} \mathrm{E}$ |  |
| Record Order Trunk Ports |  |  |  |  |  |  |  |  |
| 1 Order Entry | AAEP | 105.77 | n/a | 105.77 |  |  |  |  |
| 2 Quality Check | AAQP | 9.26 | 60.00\% | 5.56 |  |  |  |  |
| 3 Total Trunk Port | $\operatorname{Ln} 1+\operatorname{Ln} 2$ |  |  | 111.33 | 15 | 4.23\% | 4.70 |  |
| Entrance Facilities |  |  |  |  |  |  |  |  |
| 5 Quality Check | AAQE |  | $21.00 \%$ | 38.05 2.40 |  |  |  |  |
| 6 Total Entrance Facilities | $\operatorname{Ln} 4+\operatorname{Ln} 5$ |  |  | 40.45 | 340 | 95.77\% | 38.74 |  |
| 7 Total | $\operatorname{Ln} 3+\operatorname{Ln} 6$ |  |  |  | 355 |  | 43.44 | AIDC-4 |

Verizon - Florida
Wholesale Non-recurring Study Ordering - NACC
Network Wholesale Elements - Order Entry Time per Order - Trunk Ports (SS7)

| Ln Description | Time Index | Orders | Productive Minutes | Time Base Calculation | Trunk Ports Factors | Average <br> Trunk Ports <br> Minutes per Order | Facilities and Trunks Minutes per Order | Trunk Only Minutes per Order | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AATT-1 | B=AAPV-1,2 | C=Note 1 | D=Note 2 | $\mathrm{E}=\mathrm{AAQP}$ | $\mathrm{F}=\mathrm{A}^{*} \mathrm{D}$ | $\mathrm{G}=\mathrm{F}^{*} \mathrm{E} \operatorname{Ln} 11$ | $\mathrm{H}=\mathrm{F}^{*} \mathrm{E} \operatorname{Ln} 12$ | $\mathrm{I}=$ AAPV-1,2 |  |
| Trunk Ports Production Order Entry |  |  |  |  |  |  |  |  |  |  |
| 1 New Orders | 2.51 | 2,830 |  |  |  | 168.02 | 179.78 | 62.17 | 99.02\% | AAOC-1,3 |
| 2 Disconnect Orders | 1.86 | 685 |  |  |  | 124.51 | 133.23 | 46.07 | 41.36\% | AAOC-1,3 |
| 3 Change Orders | 1.72 | 345 |  |  |  | 115.14 | 123.20 | 42.60 | 6.22\% | AAOC-2,4 |
| 4 Jeopardies | 1.51 | 703 |  |  |  | 101.08 |  |  | 6.98\% | AAOC-1.. 4 |
| 5 Meetpoints | 1.43 | 422 |  |  |  | 95.72 | 102.42 | 35.42 | 0.00\% | $\mathrm{AAOC}-1,3$ |
| 6 Error Corrections | 1.00 | 2,520 |  |  |  | 66.94 | 71.63 | 24.77 | 65.03\% | AAOC-1.. 4 |
| 7 Record Orders | 1.58 | 15 |  |  |  | $105.77$ |  |  |  | AARD |
| 8 Expedites | 2.26 | 98 |  |  |  | $151.28$ |  |  |  |  |
| 9 Productive Minutes |  |  | 897,060 |  |  |  |  |  |  |  |
| 10 Time Base Factor |  |  |  | 66.94 |  |  |  |  |  |  |
| 11 Facilities and Trunk Factor |  |  |  |  | 1.07 |  |  |  |  |  |
| 12 Trunk Only Factor |  |  |  |  | 0.37 |  |  |  |  |  |

Note 2: The Time Base Factor is calculated using the following equation: Time Base $=C \operatorname{Ln} 9 /\left[\left(A \operatorname{Ln} 1^{*} B \operatorname{Ln} 1\right)+\ldots+\left(A \operatorname{Ln} 8^{*} B \operatorname{Ln} 8\right)\right]$

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Order Entry Time per Order - IDT/CDT

| Ln | Description | Time Index | Orders | Productive Minutes | Time Base Calculation | Minutes per Order | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AATT-2 | B=AAEF-1 | $\mathrm{C}=$ Note 1 | $\mathrm{D}=$ Note 2 | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ | $\mathrm{F}=\mathrm{AAEF}-1,2$ |  |
| Basic |  |  |  |  |  |  |  |  |
| 1 | New Orders | 3.44 | 5,320 |  |  |  |  |  |
| 2 | Disconnect Orders | 2.47 | 3,299 |  |  |  |  |  |
| 3 | Change Orders | 2.59 | 373 |  |  |  |  |  |
|  | Entrance Facilities DS0 and Fractional T-1 |  |  |  |  |  |  |  |
| 4 | New/Migration Orders | 2.94 | 925 |  |  | 37.66 | 96.34\% | AIDC-2 |
|  | Disconnect Orders | 2.21 | 549 |  |  | 28.31 | 92.56\% | AIDC-1 |
|  | DS1 and higher |  |  |  |  |  |  |  |
| 6 | New Orders | 4.34 | 4,628 |  |  | 55.60 | 96.34\% | AIDC-2 |
| 7 | Disconnect Orders | 2.43 | 1,341 |  |  | 31.13 | 92.56\% | AIDC-2 |
|  | Change Orders | 1.70 | 345 |  |  | 21.78 | 98.09\% | AIDC-2,4 |
| 9 | Jeopardies | 1.00 | 2,220 |  |  | 12.81 | 12.36\% | AIDC-1.4 |
| 10 | Meetpoints | 2.67 | 3,566 |  |  | 34.20 | 0.00\% | AIDC-1.. 4 |
| 11 | Error Corrections | 1.66 | 6,467 |  |  | -21.26 | 37.77\% | AIDC-1. 4 |
| 12 | Record Orders | 2.97 | 340 |  |  | 38.05 |  | AARD |
| 13 | Expedites | 4.23 | 903 |  |  | 54.19 |  |  |
|  | Productive Minutes |  |  | 1,058,040 |  |  |  |  |
|  | Time Base Factor |  |  |  | 12.81 |  |  |  |

Note 1: Resource Management provided the productive minutes.
Note 2: The Time Base Factor is calculated using the following equation: Time Base $=C \operatorname{Ln} 14 /\left[\left(A \operatorname{Ln} 1^{*} B \operatorname{Ln} 1\right)+\ldots+\left(A \operatorname{Ln} 13^{*} B \operatorname{Ln} 13\right)\right]$

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Quality Check Time per Order - Trunk Ports

| Ln Description | Time Index | Orders | Productive Minutes | Time Base Calculation | Trunk Ports Factors | Average Trunk Ports <br> Minutes per Order | Facilities and Trunks Minutes per Order | Trunk Only Minutes per Order | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AATQ | $B=A A P V-2$ | $\mathrm{C}=$ Note 1 | D=Note 2 | $\mathrm{E}=\mathrm{AAMO}$ | $\mathrm{F}=\mathrm{A}^{*} \mathrm{D}$ | $\mathrm{G}=\mathrm{F}^{*} \mathrm{E} \operatorname{Ln} 7$ | $\mathrm{H}=\mathrm{F}^{*} \mathrm{E} \operatorname{Ln} 8$ | $\mathrm{I}=\mathrm{AAPV}-2$ |  |
| Trunk Ports |  |  |  |  |  |  |  |  |  |  |
| 1 New Orders | 2.00 | 1,699 |  |  |  | 11.50 | 12.31 | 4.26 | 60.04\% | AAOC-1,3 |
| 2 Disconnect Orders | 1.00 | 494 |  |  |  | 5.75 | 6.15 | 2.13 | 72.12\% | AAOC-1,3 |
| 3 Change Orders | 3.00 | 250 |  |  |  | 17.25 | 18.46 | 6.38 | 72.46\% | $\mathrm{AAOC}-2,4$ |
| 4 Record Orders | 1.61 | 9 |  |  |  | 9.26 |  |  | 60.00\% | AARD |
| 5 Productive Minutes | 26,760 |  |  | 5.75 |  |  |  |  |  |  |
| 6 Time Base Factor |  |  |  |  |  |  |  |  |
| 7 Facilities and Trunk Factor |  |  |  |  |  |  | 1.07 |  |  |  |  | AAEP |
| 8 Trunk Only Factor |  |  |  |  | 0.37 |  |  |  |  | AAEP |

Note 1: Resource Management provided the productive minutes.
Note 2: The Time Base Factor is calculated using the following equation: Time Base $=C \operatorname{Ln} 5 /\left[\left(A \operatorname{Ln} 1^{*} B \operatorname{Ln} 1\right)+\ldots+(A \operatorname{Ln} 4 * B \operatorname{Ln} 4)\right]$

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Quality Check Time per Order - IDT/CDT

| Ln Description | Time Index | Orders | Productive Minutes | Time Base Calculation | Minutes per Order | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AATQ | B=AAEF-2 | $\mathrm{C}=$ Note 1 | $\mathrm{D}=$ Note 2 | $\mathrm{E}=\mathrm{A}^{*} \mathrm{D}$ | F=AAEF-2 |  |
| Entrance Facilities |  |  |  |  |  |  |  |
| 1 New Orders | 2.57 | 1,974 |  |  | 29.35 | 21.00\% | AIDC-1,3 |
| 2 Disconnect Orders | 1.82 | 1,014 |  |  | 20.78 | 21.00\% | AIDC-1,3 |
| 3 Change Orders | 1.86 | 133 |  |  | 21.24 | 21.00\% | AIDC-2,4 |
| 4 Record Orders | 1.00 | 68 |  |  | 11.42 | 21.00\% | AARD |
| 5 Productive Minutes | $82,620 \quad 11.42$ |  |  |  |  |  |  |
| 6 Time Base Factor |  |  |  |  |  |  |  |

Note 1: Resource Management provided the productive minutes.
Note 2: The Time Base Factor is calculated using the following equation: Time Base $=C \operatorname{Ln} 5 /\left[\left(A \operatorname{Ln} 1^{*} B \operatorname{Ln} 1\right)+\ldots+(A \operatorname{Ln} 4 * B \operatorname{Ln} 4)\right]$

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Order Entry Time Study Results

| Ln | Description | Source | Time Study Minutes | Time Study Activities | Time Study <br> Minutes per Order | Time Index | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Note 1 | $\mathrm{B}=$ Note 1 | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ | D=Source |  |
| Trunk Ports |  |  |  |  |  |  |  |
| 1 | New Orders | C Ln 1/MIN Lns (1.8) | 2,723.57 | 169 | 16.12 | 2.51 | AAEP |
| 2 | Disconnect Orders | C Ln 2/MIN Lns (1.8) | 952.99 | 80 | 11.91 | 1.86 | AAEP |
| 3 | Change Orders | C Ln 3/MIN Lns (1.8) | 1,715.10 | 155 | 11.07 | 1.72 | AAEP |
| 4 | Jeopardies | C Ln 4/MIN Lns (1.8) | 116.00 | 12 | 9.67 | 1.51 | AAEP |
| 5 | Meetpoints | C Ln 5/MIN Lns (1.8) | 45.85 | 5 | 9.17 | 1.43 | AAEP |
| 6 | Error Corrections | $C \operatorname{Ln} 6 / \mathrm{MIN} \operatorname{Lns}(1.8)$ | 770.53 | 120 | 6.42 | 1.00 | AAEP |
| 7 | Record Orders | C Ln 7/MIN Lns (1.8) | 40.68 | 4 | 10.17 | 1.58 | AAEP |
| 8 | Expedites | C Ln 8/MIN Lns (1.8) | 29.00 | 2 | 14.50 | 2.26 | AAEP |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Order Entry Time Study Results

| Ln | Description | Source | Time Study Minutes | Time Study Activities | Time Study Minutes per Order | Time Index | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Note 1 | B=Note 1 | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ | D=Source |  |
| Basic |  |  |  |  |  |  |  |
| 9 | New Orders | C Ln 9/MIN Lns (9..21) | 1,333.65 | 113 | 11.80 | 3.44 | AAEE |
| 10 | Disconnect Orders | C Ln 10/MIN Lns (9.21) | 490.86 | 58 | 8.46 | 2.47 | AAEE |
| 11 | Change Orders | C Ln 11/MIN Lns (9.21) | 62.21 | 7 | 8.89 | 2.59 | AAEE |
| Entrance Facilities DS0 and Fractional T-1 |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| 12 | New Orders | $C \operatorname{Ln} 12 / \mathrm{MIN} \operatorname{Lns}(9.21)$ | 777.73 | 77 | 10.10 | 2.94 | AAEE |
| 13 | Disconnect Orders | C Ln 13/MIN Lns (9..21) | 212.27 | 28 | 7.58 | 2.21 | AAEE |
|  | DS1 and higher |  |  |  |  |  |  |
| 14 | New Orders | C Ln 14/MIN Lns (9..21) | 520.56 | 35 | 14.87 | 4.34 | AAEE |
| 15 | Disconnect Orders | C Ln 15/MIN Lns (9.21) | 191.37 | 23 | 8.32 | 2.43 | AAEE |
| 16 | Change Orders | C Ln 16/MIN Lns (9..21) | 5.84 | 1 | 5.84 | 1.70 | AAEE |
| 17 | Record Orders | C Ln 17/MIN Lns (9..21) | 40.68 | 4 | 10.17 | 2.97 | AAEE |
| 18 | Jeopardies | C Ln 18/MIN Lns (9.21) | 37.73 | 11 | 3.43 | 1.00 | AAEE |
| 19 | Expedites | C Ln 19/MIN Lns (9.21) | 29.00 | 2 | 14.50 | 4.23 | AAEE |
| 20 | Meetpoints | C Ln 20/MIN Lns (9.21) | 45.85 | 5 | 9.17 | 2.67 | AAEE |
| 21 | Error Corrections | C Ln 21/MIN Lns (9..21) | 353.80 | 62 | 5.71 | 1.66 | AAEE |

Note 1: Data obtained through a time and motion study at the NACC.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Quality Check Time Study Results

| Ln | Description | Source | Time Study Minutes | Time Study Orders | Time Study Minutes per Order | Time Index | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Note 1 | B=Note 1 | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ | D=Source |  |
| Trunk Ports |  |  |  |  |  |  |  |
| 1 | New Orders | C Ln 1/MIN Lns (1.4) | 70.98 | 19 | 3.74 | 2.00 | AAQP |
| 2 | Disconnect Orders | C Ln 2/MIN Lns (1.4) | 5.59 | 3 | 1.86 | 1.00 | AAQP |
| 3 | Change Orders | C Ln 3/MIN Lns (1.4) | 27.96 | 5 | 5.59 | 3.00 | AAQP |
| 4 | Record Orders | C Ln 4/MIN Lns (1..4) | 15.00 | 5 | 3.00 | 1.61 | AAQP |
| Entrance Facilities |  |  |  |  |  |  |  |
| 5 | New Orders | C Ln 5/MIN Lns (5.8) | 123.31 | 16 | 7.71 | 2.57 | AAQE |
| 6 | Disconnect Orders | C Ln 6/MIN Lns (5.8) | 76.57 | 14 | 5.47 | 1.82 | AAQE |
| 7 | Change Orders | C Ln 7/MIN Lns (5.8) | 5.59 | 1 | 5.59 | 1.86 | AAQE |
| 8 | Record Orders | C Ln 8/MIN Lns (5.8) | 3.00 | 1 | 3.00 | 1.00 | AAQE |

Note 1: Data obtained through a time and motion study at the NACC.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Project Minutes per Order

| Ln Description | Source | Minutes | Orders | Minutes per Order | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | B=Source | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ | D=Source |  |
| Project Orders |  |  |  |  |  |  |
| 1 Trunk Ports | AAPV-2 |  | 286 |  |  |  |
| 2 New Orders | AAPV-2 |  |  |  | 7.31\% | AAOC-1,3 |
| 3 Change Orders | AAPV-2 |  |  |  | 0.46\% | AAOC-2,4 |
| 4 Disconnect Orders | AAPV-2 |  |  |  | 3.05\% | AAOC-1,3 |
| 5 Entrance Facilities | AAEF-2 |  | 501 |  |  |  |
| 6 New Orders | AAEF-2 |  |  |  | 2.82\% | AAOC-5,7 |
| 7 Change Orders | AAEF-2 |  |  |  | 2.87\% | AAOC-6,8 |
| 8 Disconnect Orders | AAEF-2 |  |  |  | 2.71\% | AAOC-5,7 |
| 9 Total Project | $\operatorname{Ln} 1+\operatorname{Ln} 5$ | 57,600 | 787 | 73.19 |  | AAOC-1.. 8 |

[^7]```
Verizon - Florida
Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - MOG Minutes per Order
```

| Ln Description | Source | Minutes | Orders | Minutes per Order | Trunk Ports Factors | Facilities and Trunks Minutes per Order | Trunk Only <br> Minutes per Order | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 | B=Source | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ | D=AATF | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D} \operatorname{Ln} 10$ | $\mathrm{F}=\mathrm{C}^{*} \mathrm{D} \operatorname{Ln} 11$ | $\mathrm{G}=$ Source |  |
| MOG Orders |  |  |  |  |  |  |  |  |  |
| 1 Trunk Ports | AAPV-1 |  | 6,200 |  |  |  |  |  |  |
| 2 New Orders | AAPV-1 |  |  |  |  |  |  | 0.98\% | AAOC-1,3 |
| 3 Change Orders | AAPV-1 |  |  |  |  |  |  | 93.78\% | AAOC-2,4 |
| 4 Disconnect Orders | AAPV-1 |  |  |  |  |  |  | 58.64\% | AAOC-1,3 |
| 5 Entrance Facilities | AAEF-1 |  | 844 |  |  |  |  |  |  |
| 6 New Orders | AAEF-1 |  |  |  |  |  |  | 3.66\% | AAOC-5,7 |
| 7 Change Orders | AAEF-1 |  |  |  |  |  |  | 1.91\% | AAOC-6,8 |
| 8 Disconnect Orders | AAEF-1 |  |  |  |  |  |  | 7.44\% | AAOC-5,7 |
| 9 Total MOG | $\operatorname{Ln} 1+\operatorname{Ln} 5$ | 15,360 | 7,044 | 2.18 |  | 2.33 | 0.81 |  | AAOC-1.8 |
| 10 Facilities and Trunk Factor |  |  |  |  | 1.07 |  |  |  | AAQP |
| 11 Trunk Only Factor |  |  |  |  | 0.37 |  |  |  | AAQP |

[^8]
## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Escalation and Unguided Usage Minutes per Order

| Ln Description | Source | Minutes | Orders | Minutes per Order | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $B=$ Source | $C=A / B$ | $\mathrm{D}=$ Source |  |
| Escalations |  |  |  |  |  |  |
| 1 Trunk Ports | AAPV-2 |  | 340 |  | 10.71\% | $\mathrm{AAOC}-1.4$ |
| 2 Entrance Facilities | AAEF-2 |  | 636 |  | 5.49\% | AAOC-5.. 8 |
| 3 Total | $\operatorname{Ln} 1+\operatorname{Ln} 2$ | 96,000 | 976 | 98.36 |  | AAOC-1. 8 |
| 4 Unguided Usage | AAPV-2 | 93,360 | 64 | 1,458.75 | 0.64\% | $\mathrm{AAOC}-1.4$ |

Note 1: Resource Management provided the productive minutes.
Verizon - Florida

## Wholesale Non-recurring Study

Ordering - NACC
Network Wholesale

| Ln Description | Source | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source |  |
| Additional Time per Manual Order | Note 1 <br> Note 1 <br> $\operatorname{Ln} 1+\operatorname{Ln} 2$ |  |  |
| 1 Manual Fax Load |  | 27.60 | AOIS-12 |
| 2 FOC Fax |  | 6.00 |  |
| 3 Total |  | 33.60 |  |

Note 1: Data provided by NACC personnel.
Section A1 - Page 66

```
Verizon - Florida
Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Relationship of Trunk Only to Facilities and Trunk
```

| Ln Description | Source | Coefficient | Order Percentages | Trunk Port Factors | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 | $\mathrm{B}=$ Note 2 | C=Source |  |
| 1 Facilities and Trunk to Trunk Only Coefficient |  | 3.10 |  |  |  |
| 2 Facilities and Trunk Percent of Orders |  |  | 90.00\% |  |  |
| 3 Trunk Only Percent of Orders |  |  | 10.00\% |  |  |
| 4 Facilities and Trunk Factor | 1/(((1/A* BLn 3$)+\mathrm{BLn} 2)$ |  |  | 1.07 | AAMO |
| 5 Trunk Only Factor | $(1-(C \operatorname{Ln} 4 * B \operatorname{Ln} 2)) / \mathrm{BLn} 3$ |  |  | 0.37 | AAMO |

[^9]
## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Trunk Port Orders


## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC

## Network Wholesale Elements - Trunk Port Orders

| Ln Description | Source | Total Orders | Percent | Production vs. MOG Percent | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $B=$ Source | C=Source |  |
| Quality Check |  |  |  |  |  |
| 15 New Orders | Note 1 | 1,699 | 60.04\% |  | AAQP |
| 16 Disconnect Orders | Note 1 | 494 | 72.12\% |  | AAQP |
| 17 Change Orders | Note 1 | 250 | 72.46\% |  | $A A Q P$ |
| 18 Record Orders | Note 1 | 9 | 60.00\% |  | AAQP |
| 19 Jeopardies | A Ln 19/A Ln 14 | 703 | 6.98\% |  | AAEP |
| 20 Meet Point | Note 2 | 422 | 0.00\% |  | AAEP |
| 21 Escalations | A Ln 21/A Ln 3 | 340 | 10.71\% |  | AAEU |
| 22 Projects | A Ln 22/A Ln 6 | 286 | 7.38\% |  | AAPO |
| 23 New Orders | B Ln 22*C Ln 1 |  |  | 7.31\% | AAPO |
| 24 Change Orders | B Ln $22^{*} \mathrm{C} \operatorname{Ln} 2$ |  |  | 0.46\% | AAPO |
| 25 Disconnect Orders | B Ln $22^{*} \mathrm{C} \operatorname{Ln} 4$ |  |  | 3.05\% | AAPO |
| 26 Unguided Usage | A Ln 26/A Ln 14 | 64 | 0.64\% |  | AAEU |
| 27 Errors | A Ln 27/ALn 6 | 2,520 | 65.03\% |  | AAEP |
| 28 Expedites |  | 98 |  |  | AAEP |

Note 1: Data provided by NACC personnel.
Note 2: Verizon Florida does not have any meet points with other Local Exchange Carriers.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC
Network Wholesale Elements - Entrance Facilities Orders

| Ln Description | Source | Basic | DS-0 and Fractional T-1 | DS-1 and higher | Other Activities | Total | Percent of Order | Production vs. MOG Percent | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $B=$ Note 1 | C=Note 1 | D=Note 1 | $\mathrm{E}=$ Sum ( $\mathrm{A} . . \mathrm{D}$ ) | $\mathrm{F}=$ Source | $G=$ Source |  |
| Production Orders |  |  |  |  |  |  |  |  |  |
| 1 New Order | $E \operatorname{Ln} 1 / E \operatorname{Ln} 11$ | 5,320 | 925 | 4,628 |  | 10,873 |  | 96.34\% | AAEE |
| 2 Change Order | ELn $2 / E \operatorname{Ln} 12$ | 373 |  |  | 345 | 718 |  | 98.09\% | AAEE |
| 3 Subtotal | $\operatorname{Ln} 1+\operatorname{Ln} 2$ |  |  |  |  | 11,591 |  |  |  |
| 4 Disconnect Order | $E \operatorname{Ln} 4 / E \operatorname{Ln} 13$ | 3,299 | 549 | 1,341 |  | 5,189 |  | 92.56\% | AAEE |
| 5 Record Order |  |  |  |  | 340 | 340 |  |  | AAEE,AARD |
| 6 Subtotal | Sum Lns (3..5) |  |  |  |  | 17,120 |  |  |  |
| MOG Orders |  |  |  |  |  |  |  |  |  |
| 7 New Orders | E Ln 7/ELn 11 |  |  |  | 413 | 413 |  | 3.66\% $\%$ | AAMO |
| 8 Change Orders | ELn $8 / E \operatorname{Ln} 12$ |  |  |  | 14 | 14 |  | 1.91\% | AAMO |
| 9 Disconnect Orders | $E \operatorname{Ln} 9 / E \operatorname{Ln} 13$ |  |  |  | 417 | 417 |  | 7.44\% | AAMO |
| 10 Total MOG | Sum Lns (7..9) |  |  |  |  | 844 |  |  | AAMO |
| Total Orders |  |  |  |  |  |  |  |  |  |
| 11 New | $\operatorname{Ln} 1+\operatorname{Ln} 7$ |  |  |  |  | 11,286 |  |  |  |
| 12 Change | $\operatorname{Ln} 2+\operatorname{Ln} 8$ |  |  |  |  | 732 |  |  |  |
| 13 Disconnect | $\operatorname{Ln} 4+\operatorname{Ln} 9$ |  |  |  |  | 5,606 |  |  |  |
| 14 Total Orders | $\operatorname{Ln} 6+\operatorname{Ln} 10$ |  |  |  |  | 17,964 |  |  |  |

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NACC

## Network Wholesale Elements - Entrance Facilities Orders

| In Description | Source | Basic | DS-0 and Fractional T-1 | DS-1 and higher | Other <br> Activities | Total | Percent of Order | Production vs. MOG Percent | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 | $B=$ Note 1 | C=Note 1 | $\mathrm{D}=$ Note 1 | m (A.D) | $\mathrm{F}=$ Source | $\mathrm{G}=$ Source |  |
| Quality Check |  |  |  |  |  |  |  |  |  |
| 15 New Orders | Note 1 |  |  |  | 1,974 | 1,974 | 21.00\% |  | AAQE |
| 16 Disconnect Orders | Note 1 |  |  |  | 1,014 | 1,014 | 21.00\% |  | AAQE |
| 17 Change Orders | Note 1 |  |  |  | 133 | 133 | 21.00\% |  | AAQE |
| 18 Record Orders | Note 1 |  |  |  | 68 | 68 | 21.00\% |  | AAQE |
| 19 Jeopardies | E Ln 19/E Ln 14 |  |  |  | 2,220 | 2,220 | 12.36\% |  | AAEE |
| 20 Meet Point | Note 2 |  |  |  | 3,566 | 3,566 | 0.00\% |  | AAEE |
| 21 Escalations | E Ln 21/ELn 3 |  |  |  | 636 | 636 | 5.49\% |  | AAEU |
| 22 Projects | E Ln $22 / \mathrm{E} \operatorname{Ln} 6$ |  |  |  | 501 | 501 | 2.93\% |  | AAPO |
| 23 New Orders | F Ln $22^{*} \mathrm{G} \operatorname{Ln} 1$ |  |  |  |  |  |  | 2.82\% | $\mathrm{AAPO}$ |
| 24 Change Orders | F Ln $22^{*} \mathrm{G} \operatorname{Ln} 2$ |  |  |  |  |  |  | 2.87\% | AAPO |
| 25 Disconnect Orders | $F \operatorname{Ln} 22^{*} G \operatorname{Ln} 4$ |  |  |  |  |  |  | 2.71\% | AAPO |
| 26 Errors | $E \operatorname{Ln} 26 / E \operatorname{Ln} 6$ |  |  |  | 6,467 | 6,467 | 37.77\% |  | AAEE |
| 27 Expedite |  |  |  |  | 903 | 903 |  |  | AAEE |

Note 1: Data provided by NACC personnel.
Note 2: Verizon Florida does not have any meet points with other Local Exchange Carriers.

## Verizon - Florida

Wholesale Non-recurring Cost Study
Ordering
NMC Shared/Fixed Costs

| n Description | Source | $\begin{gathered} \text { Per Center } \\ \text { Cost } \\ \hline \end{gathered}$ | NorthTotal AnnualCharge Factor | arolina$\frac{\text { Total Cost }}{C=A^{*} B}$ | Ida <br> Total Annual <br> Charge Factor <br> $\mathrm{D}=\mathrm{ACCF}$ | ho$\frac{\text { Total Cost }}{\mathrm{E}=\mathrm{A}^{*} \mathrm{D}}$ | Indi <br> Total Annual <br> Charge Factor <br> $F=A C C F$ | ana$\begin{gathered} \text { Total Cost } \\ \hline G=A^{*} F \end{gathered}$ | $\frac{\text { Total All Sites }}{\mathrm{H}=\mathrm{C}+\mathrm{E}+\mathrm{G}}$ | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  | A=Note 1 | $B=A C C F$ |  |  |  |  |  |  |  |
| Recurring Nonlabor Expense |  |  |  |  |  |  |  |  |  |  |
| 1 Rent Expense |  | \$800,000 | n/a | \$800,000.00 | n/a | \$800,000.00 | n/a | \$800,000,00 | \$2,400,000.00 |  |
| 2 ACD Maintenance Contract |  | \$100,290 | n/a | \$100,290.00 | n/a | \$100,290.00 | n/a | \$100,29000 | \$300,870.00 |  |
| 3 INS Circuit Charges |  | \$715,200 | n/a | \$715,200.00 | n/a | \$715,20000 | n/a | \$715,20000 | \$2,145,600.00 |  |
| Implementation Nonlabor Costs |  |  |  |  |  |  |  |  |  |  |
| 4 Facility Expansion |  | \$681,000 | 0.19286 | \$131,336.35 | 0.19635 | \$133,711.21 | 0.19188 | \$130,667.58 | \$395,715 14 |  |
| 5 Furniture \& Fixtures |  | \$1,516,000 | 0.18616 | \$282,213.75 | 0.18877 | \$286,174 18 | 0.18702 | \$283,51819 | \$851,906. 12 |  |
| 6 Support Assets/LAN/SIGS |  | \$472,600 | 0.33252 | \$157,147.90 | 0.33561 | \$158,607.78 | 0.33235 | \$157,066. 25 | \$472,821.93 |  |
| $7 \mathrm{ACD} / \mathrm{IVRU}$ |  | \$37,500 | 0.33252 | \$12,469.42 | 0.33561 | \$12,585.26 | 0.33235 | \$12,462.94 | \$37,517.62 |  |
| 8 Scheduling System |  | \$25,000 | 0.33252 | \$8,312.94 | 033561 | \$8,390.17 | 0.33235 | \$8,308.63 | \$25,01174 |  |
| 9 Recruting |  | \$320,000 | n/a | \$320,000.00 | n/a | \$320,000.00 | n/a | \$320,000.00 | \$960,000 00 | ) |
| 10 Relocations |  | \$275,000 | n/a | \$275,000.00 | n/a | \$275,000 00 | n/a | \$275,00000 | \$825,000.00 |  |
| 11 Other lmplementation Cost |  | \$15,000 | n/a | \$15,000.00 | n/a | \$15,000.00 | n/a | \$15,00000 | \$45,000.00 |  |
| Ordering Center Capital Requirements |  |  |  |  |  |  |  |  |  |  |
| 12 LAN/SIGS Implementation |  | \$1,212,900 | 0.33252 | \$403,310.80 | 0.33561 | \$407,057.51 | 033235 | \$403,101.25 | \$1,213,469.56 |  |
| 13 PCs for Staff |  | \$1,828,000 | 0.33252 | \$607,842.48 | 033561 | \$613,489.27 | 033235 | \$607,526.66 | \$1,828,858.41 |  |
| 14 ACD/IVRU |  | \$1,059,766 | 0.33252 | \$352,391. 02 | 033561 | \$355,664.70 | 0.33235 | \$352,207.93 | \$1,060,263.65 |  |
| 15 Scheduling System |  | \$250,000 | 0.33252 | \$83,129.44 | 0.33561 | \$83,901 71 | 0.33235 | \$83,086.25 | \$250,117.40 |  |
| 16 Facilities Expansion |  | \$3,600,000 | 0.19286 | \$694,289.10 | 0.19635 | \$706,843.41 | 0.19188 | \$690,753.74 | \$2,091,886.25 |  |
| 17 Furniture \& Fixtures |  | \$517,500 | 0.18616 | \$96,336.16 | 0.18877 | \$97,688.09 | 0.18702 | \$96,781.44 | \$290,805.69 |  |
| NMC Support |  |  |  |  |  |  |  |  |  |  |
| 18 Support and Administration Labor |  | \$988,384 |  |  |  |  |  |  |  |  |
| 19 Support and Administration Nonlabor |  | \$84,525 | n/a | \$84,525.00 | n/a | \$84,525.00 | n/a | $\$ 84,525,00$ | $\$ 253,575.00$ |  |
| 20 Support and Administration PCs |  | \$85,000 | 0.33252 | \$28,264.01 | 0.33561 | \$28,526.58 | 0.33235 | \$28,249.33 | \$85,039.92 |  |
| 21 Total | Sum Lns (1.20) |  |  | \$6,155,442.37 |  | \$6,191,03887 |  | \$6,152,12919 | \$18,498,610.43 | AOIS-21 |

Note 1: Data provided by NMC Staff Support personnel

```
Verizon - Florida
Wholesale Non-recurring Cost Study
Ordering
Capital Cost Factors
```

| Description | Capital <br> Factor | Composite Income Tax <br> Factor | Property Tax Factor | Total Annual Charge Factor | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=Note 1 | B=Note 1 | C=Note 1 | $\mathrm{D}=\mathrm{A}+\mathrm{B}+\mathrm{C}$ |  |
| North Carolina |  |  |  |  |  |
| 212100 Buildings | 0.13135 | 0.05662 | 0.00489 | 0.19286 | ASFC |
| 212200 Furniture | 0.15434 | 0.02693 | 0.00489 | 0.18616 | ASFC |
| 212400 Computers | 0.28397 | 0.04366 | 0.00489 | 0.33252 | ASFC |
| Idaho |  |  |  |  |  |
| 212100 Buildings | 0.13135 | 0.05834 | 0.00666 | 0.19635 | ASFC |
| 212200 Furniture | 0.15434 | 0.02777 | 0.00666 | 0.18877 | ASFC |
| 212400 Computers | 0.28397 | 0.04498 | 0.00666 | 0.33561 | ASFC |
| Indiana |  |  |  |  |  |
| 212100 Buildings | 0.13135 | 0.05302 | 0.00751 | 0.19188 | ASFC |
| 212200 Furniture | 0.15434 | 0.02517 | 0.00751 | 0.18702 | ASFC |
| 212400 Computers | 0.28397 | 0.04087 | 0.00751 | 0.33235 | ASFC |

Note 1: Data provided by Financial Group personnel, the Rate of Return is $\mathbf{1 2 . 9 5 \%}$.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
NMC Exchange Basic Order Work Sampling Summary

| Ln | Description | Source | Minutes per Task | Probability of Occurrence | $\qquad$ | Indirect Factor | Current Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A= Note 1 | $\mathrm{B}=$ Note 1 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=Note 1 | $\mathrm{E}=\mathrm{C}^{*}(1+\mathrm{D} \operatorname{Ln} 13)$ |  |
| UNE-Platforms (UNE-Ps) <br> Exchange <br> Basic Migration As Is +/- |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 1 | Review LSR |  | 1.93 | 100.00\% | 1.93 |  |  |  |
| 2 | LSR Reject |  | 1.89 | 18.50\% | 0.35 |  |  |  |
| 3 | Error Correction |  | 1.29 | 15.00\% | 0.19 |  |  |  |
| 4 | Review Account/Profile |  | 0.64 | 100.00\% | 0.64 |  |  |  |
| 5 | Directory Listing/Inquiry |  | 1.61 | 5.00\% | 0.08 |  |  |  |
| 6 | Order Entry |  | 11.51 | 100.00\% | 11.51 |  |  |  |
| 7 | Local Service Confirmation |  | 1.26 | 100.00\% | 1.26 |  |  |  |
| 8 | Telephone Call |  | 1.61 | 100.00\% | 1.61 |  |  |  |
| 9 | Total | Sum Lns (1..8) |  |  | 17.57 |  | 25.92 | AUNP-1 |

Verizon - Florida
Wholesale Non-recurring Study
Ordering - NMC
NMC Exchange Basic Order Work Sampling Summary
nary

Note 1: Resale services are used as a proxy for UNE-Ps.

## Verizon - Florida

Wholesale Non-recurring Study
Ordering - NMC
NMC Subject Matter Expert Work Time Development - Advanced/Special Complex

| Ln | Description | Minutes per Task | Probability of Occurrence | Weighted Minutes per Order | Indirect <br> Factor | Current Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 | $B=$ Note 1 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=$ Note 1 | $\mathrm{E}=\mathrm{C}^{x}(1+\mathrm{D})$ |  |
| UNE-Platforms (UNE-Ps) Advanced/Special Complex Migration As Specified |  |  |  |  |  |  |  |
|  |  | 7.00 | 100.00\% | 7.00 |  |  |  |
| 2 | LSR Reject | 5.90 | 18.50\% | 1.09 |  |  |  |
| 3 | Error Correction | 5.00 | 15.00\% | 0.75 |  |  |  |
| 4 | Review Account/Profile | 2.00 | 100.00\% | 2.00 |  |  |  |
| 5 | Directory Listing/Inquiry | 5.00 | 5.00\% | 0.25 |  |  |  |
| 6 | Order Entry | 42.30 | 100.00\% | 42.30 |  |  |  |
| 7 | Local Service Confirmation | 3.90 | 100.00\% | 3.90 |  |  |  |
| 8 | Telephone Call | 5.00 | 100.00\% | 5.00 |  |  |  |
| 9 | Total |  |  | 62.29 | 6.67\% | 66.45 | AUNP-2 |

Note 1: Data provided by NMC Staff Support personnel for Resale services. Resale services are used as, a proxy for UNE-Ps.

## Verizon - Florida

Wholesale Non-recurring Study

## Loaded Labor Rates

Ordering


Note 1: 2000 Labor Rates provided by the Jursidictional Reporting group.
verizon
Wholesale Non-recurring Study
Florida
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## verizon

Wholesale Non-recurring Study
Florida
Docket Number 990649-TP (B)
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Orders and Circuits - Percentages - Network Wholesale Elements ------------ APOP A2-86




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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Appendix Summary

| Description | Source | Minutes per Line | Probability of Occurrence | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AMPU-1. 7 | $\mathrm{B}=$ APCT-1.8 | C=Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements |  |  |  |  |  |
|  |  |  |  |  |  |
| Unbundled Loop |  |  |  |  |  |
| Complex Digital |  |  |  |  |  |
| APC |  | 19.50 | 100.00\% |  | PRC-1 |
| $\begin{aligned} & \text { Disconnect } \\ & \text { APC } \end{aligned}$ |  | 11.63 | 100.00\% |  | PRC-1 |
| Change CO Connection APC |  | 13.93 | 100.00\% |  | PRC-1 |
| Unbundled Port |  |  |  |  |  |
| Basic |  |  |  |  |  |
| New <br> APC |  | 28.47 | 100.00\% |  | PRC-2 |
| $\begin{aligned} & \text { Disconnect } \\ & \text { APC } \end{aligned}$ |  | 21.05 | 100.00\% |  | PRC-2 |
| Change Port Feature APC |  | 21.32 | 15.61\% |  | PRC-2 |
| Change CO Connection APC |  | 13.93 | 100.00\% |  | PRC-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements Appendix Summary

| Description | Source | Minutes per Line | Probability of Occurrence | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AMPU-1.. 7 | $\mathrm{B}=\mathrm{APCT}-1 . .8$ | C=Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements Unbundled Port Complex Non-digital New |  |  |  |  |  |
| APC |  | 40.30 | 100.00\% |  | PRC-2 |
| DBM (Initial line only) |  | 27.00 | 100.00\% |  | PRC-2 |
| Disconnect |  |  |  |  |  |
| APC |  | 31.52 | 100.00\% |  | PRC-2 |
| DBM (Initial line only) |  | 28.00 | 100.00\% |  | $\text { PRC- } 2$ |
| Change Port Feature APC |  | 20.41 | 59.18\% |  | PRC-2 |
| Change Switch Feature Group |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% |  | PRC-2 |
| DBM |  | 27.00 | 100.00\% |  | PRC-2 |
| Change CO Connection |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% |  | PRC-2 |
| Complex Digital |  |  |  |  |  |
| New |  |  |  |  |  |
| APC |  | 29.51 | 100.00\% |  | PRC-3 |
| DBM (Initial line only) |  | 27.00 | 100.00\% |  | PRC-3 |
| Disconnect |  |  |  |  |  |
| APC |  | 23.03 | 100.00\% |  | PRC-3 |
| DBM (Initial line only) |  | 28.00 | 100.00\% |  | PRC-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Appendix Summary

| Description | Source | Minutes per Line | Probability of Occurrence | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AMPU-1.. 7 | $\mathrm{B}=$ APCT-1.. 8 | C=Source |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |
| Unbundled Port |  |  |  |  |  |
| Complex Digital |  |  |  |  |  |
| Change Port Feature |  |  |  |  |  |
| APC |  | 26.04 | 63.15\% |  | PRC-3 |
| Change Switch Feature Group |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% |  | PRC-3 |
| DBM |  | 27.00 | 100.00\% |  | PRC-3 |
| Change CO Connection |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% |  | PRC-3 |
| Interim Number Portability |  |  |  |  |  |
| New |  | 13.01 | 100.00\% |  | PRC-3 |
| Disconnect |  | 11.02 | 100.00\% |  | PRC-3 |
| Change |  | 13.75 | 100.00\% |  | PRC-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Appendix Summary

| Description | Source | Minutes per Line | Probability of Occurrence | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AMPU-1..7 | $\mathrm{B}=$ APCT-1..8 | C=Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements Subloop Unbundling FDI - Feeder Connection New APC <br> Disconnect APC <br> Change Facility Connection APC |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  | 20.89 | 100.00\% |  | PRC-4 |
|  |  |  |  |  |  |
|  |  | 13.93 | 100.00\% |  | PRC-4 |
|  |  | 13.93 | 100.00\% |  |  |
|  |  |  |  |  | PRC-4 |
| FDI - Distribution Connection New |  |  |  |  |  |
|  |  |  |  |  |  |  |
| APC |  | 20.89 | 100.00\% |  |  | PRC-4 |
| Disconnect |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% |  | PRC-4 |
| Change Facility Connection |  |  |  |  |  |
| APC |  | 13.93 | 100.00\% |  | PRC-4 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Appendix Summary
$\left.\begin{array}{|c|cccccc|}\hline & & & \\ \text { Description } & & \begin{array}{c}\text { Probability of } \\ \text { Occurrence }\end{array} & \begin{array}{c}\text { Weighted LLR } \\ \text { per Minute }\end{array} & \text { Destination }\end{array}\right]$

## Line Sharing

CLEC CO Splitter Connection
Complex Digital
New
APC
Disconnect
APC
Change CO Connection

```
Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
Appendix Summary
```

| Description |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |

Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
Appendix Summary
$\left.\begin{array}{|c|cccc|}\hline \text { Description } & & & \\ \hline \begin{array}{c}\text { Probability of } \\ \text { Occurrence }\end{array} & \begin{array}{c}\text { Weighted LLR } \\ \text { per Minute }\end{array} & \text { Destination }\end{array}\right]$

Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
Appendix Summary

| Description | Minutes per Order | Probability of Occurrence | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  | $\mathrm{A}=\mathrm{AOEE}$ | $\mathrm{B}=$ APCT-9 | $\mathrm{C}=$ AFLC -5 |  |
| Other Exchange Elements |  |  |  |  |
|  |  |  |  |  |
| Process 1 |  |  |  |  |
| Standard Interval | 5.00 | 100.00\% | \$0.72 | PCC |
| Process 2 |  |  |  |  |
| Standard Interval | 15.00 | 100.00\% | \$0.72 | PCC |
| Additional Interval | 15.00 | 100.00\% | \$0.72 | PCC |
| Process 3 |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | PCC |
| Additional Interval | n/a | n/a | n/a | PCC |
| Hot Cut Coordinated Conversion |  |  |  |  |
| Process 1 |  |  |  |  |
| Standard Interval | 5.00 | 100.00\% | \$0.72 | PCC |
| Process 2 |  |  |  |  |
| Standard Interval | 60.00 | 100.00\% | \$0.72 | PCC |
| Additional Interval | 15.00 | 100.00\% | \$0.72 | PCC |
| Process 3 |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | PCC |
| Additional Interval | n/a | n/a | n/a | PCC |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Exchange Elements <br> Minutes Per Line Calculation

| Description | Source | Minutes per Touch | Touches per <br> Touched Order | Minutes per Order | Lines per Order | Minutes per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{ACXI}-1$ | $\mathrm{B}=\mathrm{ACXI}-1.8$ | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=\mathrm{ACXI}-1.8$ | $\mathrm{E}=\mathrm{C} / \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) <br> Exchange Elements Unbundled Loop <br> Basic <br> New |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.50 | 20.89 | 1.07 | 19.50 | AINP-1 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | 1.20 | 11.63 | AINP-1 |
| Change CO Connection $\square^{\square}$ |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AlNP-1 |
| Complex Non-digital |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.50 | 20.89 | 1.07 | 19.50 | AINP-1 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | 1.20 | 11.63 | AlNr-1 |
|  |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINP-1 |
| Complex Digital |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.50 | 20.89 | 1.17 | 19.50 | AINP-2 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | 1.20) | 11.63 | AINT-2 |
| Change COConnection |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINI'-2 |

Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
Minutes Per Line Calculation

| Description | Source | Minutes per Touch | Touches per Touched Order | Minutes per Order | Lines per Order | Minutes per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{ACXI}-1$ | B=ACXI-1..8 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | D=ACXI-1..8 | $\mathrm{E}=\mathrm{C} / \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) Exchange Elements |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Unbundled Port |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| APC |  | 13.93 | 2.19 | 30.50 | 1.07 | 28.47 | AINP-2 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.81 | 25.21 | 1.20 | 21.05 | AINP-2 |
| Change Port Feature |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.59 | 22.14 | 1.04 | 21.32 | AINP-2 |
| Change CO Connection |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINP-2 |
| Complex Non-digital |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| $\mathrm{APC}$ |  | 13.93 | 3.10 | 43.17 | 1.07 | 40.30 | AINP-3 |
| DBM (Initial line only) |  | 27.00 | 1.00 | 27.00 | n/a | 27.00 | AINP-3 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 2.71 | 37.74 | 1.20 | 31.52 | AINP-3 |
| DBM (Initial line only) |  | 28.00 | 1.00 | 28.00 | n/a | 28.00 | AINP-3 |
| Change Port Feature |  |  |  |  |  |  |  |
| APC |  | 13.93 | 2.28 | 31.75 | 1.56 | 20.41 | AlNP-3 |
| Change Switch Feature Group |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | $\mathrm{n} / \mathrm{a}$ | 13.93 | AINP-3 |
| DBM |  | 27.00 | 1.00 | 27.00 | n/a | 27.00 | AINP-3 |
| Change CO Connection APC |  | 13.93 | 1.00 | 13.93 | $\mathrm{n} / \mathrm{a}$ | 13.93 | AINP-3 |

## Section A2 - Page 11

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Minutes Per Line Calculation

| Description | Source | Minutes per Touch | Touches per Touched Order | Minutes per Order | Lines per Order | Minutes per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{ACXI}-1$ | $\mathrm{B}=\mathrm{ACXI}-1.8$ | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=\mathrm{ACXI}-1.8$ | $\mathrm{E}=\mathrm{C} / \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) Exchange Elements |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Subloop Unbundling |  |  |  |  |  |  |  |
| FDI - Feeder Connection |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.50 | 20.89 | n/a | 20.89 | AINP-5 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINP-5 |
| Change Facility Connection |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINP-5 |
| FDI - Distribution Connection |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.50 | 20.89 | n/a | 20.89 | AINP-5 |
| Disconnect |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINP-5 |
| Change Facility Connection |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINI'-5 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning-Exchange Elements
Minutes Per Line Calculation

| Description | Source | $\begin{gathered} \text { Minutes per } \\ \text { Touch } \\ \hline \end{gathered}$ | Touches per Touched Order | Minutes per Order | Lines per Order | Minutes per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{ACXI}-1$ | $\mathrm{B}=\mathrm{ACXI}-1 . .8$ | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ | $\mathrm{D}=\mathrm{ACXI}-1.8$ | $\mathrm{E}=\mathrm{C} / \mathrm{D}$ |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |  |  |
| Loop Conditioning Bridged Tap Removal |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| One Occurrence |  | n/a | n/a | n/a | n/a | n/a | AlNP-7 |
| Multiple Occurrences |  | n/a | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | AINP-7 |
| Load Coil Removal Load Coil Removal Only |  | n/a | n/a | n/a | n/a | n/a | AlNP-7 |
| Combinations |  |  |  |  |  |  |  |
| Bridged Tap (One) and Load Coil Removal |  | n/a | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | AINP-7 |
| Bridged Tap (Multiple) and Load Coil Removal |  | n/a | n/a | n/a | n/a | n/a | AINP-7 |
| Line and Station Transfer |  |  |  |  |  |  |  |
| Vacant |  |  |  |  |  |  |  |
| Change Facility Connection |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AlNP-7 |
| Facility Verification | Note 1 | 5.00 | 1.00 | 5.00 | 1.00 | 5.00 | AlNP-7 |
| In-Use |  |  |  |  |  |  |  |
| Change Facility Connection | Note 1 | 13.93 | 2.00 | 27.85 | $\mathrm{n} / \mathrm{a}$ | 27.85 | AINP-7 |
| Facility Verification | Note 1 | 5.00 | 1.00 | 5.00 | 1.00 | 5.00 | AINP-7 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Minutes Per Line Calculation

| Description | Source | Minutes per Touch | Touches per Touched Order | Minutes per Order | Lines per Order | Minutes per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=\mathrm{ACXI}-1$ | $\mathrm{B}=\mathrm{ACXI}-1.8$ | $C=A^{*} \mathrm{~B}$ | $\mathrm{D}=\mathrm{ACXI}-1.8$ | $\mathrm{E}=\mathrm{C} / \mathrm{D}$ |  |
| UNE - Platform (UNE-Ps) |  |  |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |  |
| Migration As Is +/- |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.25 | 17.41 | 1.07 | 16.25 | AINT-7 |
| Change Line Feature $\square^{\text {a }}$ |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.25 | 17.41 | 1.04 | 16.76 | AINP-7 |
| Complex Non-digital |  |  |  |  |  |  |  |
| Migration As Specified |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.25 | 17.41 | 1.07 | 16.25 | AINP-7 |
| DBM (Initial line only) |  | 27.00 | 1.00 | 27.00 | n/a | 27.00 | AINP-7 |
| Change Line Feature |  |  |  |  |  |  |  |
| APC |  | 13.93 | 2.28 | 31.75 | 1.56 | 20.41 | AINP-8 |
| Change Switch Feature Group |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINP-8 |
| DBM |  | 27.00 | 1.00 | 27.00 | n/a | 27.00 | AINP-8 |
| Complex Digital |  |  |  |  |  |  |  |
| Migration As Specified |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.25 | 17.41 | 1.07 | 16.25 | AINP-8 |
| DBM (Initial line only) |  | 27.00 | 1.00 | 27.00 | n/a | 27.00 | AINP-8 |
| Change Line Feature |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.87 | 26.04 | n/a | 26.04 | AINP-8 |
| Change Switch Feature Group |  |  |  |  |  |  |  |
| APC |  | 13.93 | 1.00 | 13.93 | n/a | 13.93 | AINP-8 |
| DBM |  | 27.00 | 1.00 | 27.00 | n/a | 27.00 | AlNI-8 |

[^10]
## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary

| Description | Source | Lines per Order | Touches per Touched Order | Minutes per Touch | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=ALNS-1..3 | B=ASME-1..8 | C=Source |  |
| Unbundled Network Elements (UNEs) <br> Exchange Elements <br> Unbundled Loop <br> Complex Digital <br> New |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| APC <br> Disconnect |  | 1.07 | 1.50 |  | AMPU-1 |
| APC |  | 1.20 | 1.00 |  | AMPU-1 |
| Change CO Connection |  |  |  |  |  |
| APC |  | n/a | 1.00 |  | AMPU-1 |
| Unbundled Port Basic |  |  |  |  |  |
|  |  |  |  |  |  |
| New |  |  |  |  |  |
| APC |  | 1.07 | 2.19 |  | AMPU-2 |
| Disconnect |  |  |  |  |  |
| APC |  | 1.20 | 1.81 |  | AMPU-2 |
| Change Port Feature |  |  |  |  |  |
| APC |  | 1.04 | 1.59 |  | AMPU-2 |
| Change CO Connection |  |  |  |  |  |
| APC |  | n/a | 1.00 |  | AMPU-2 |
| Complex Non-Digital |  |  |  |  |  |
| New |  |  |  |  |  |
| APC |  | 1.07 | 3.10 |  | AMPU-2 |
| DBM |  | n/a | 1.00 |  | AMPU-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary

| Description | Source | Lines per Order | Touches per Touched Order | Minutes per Touch | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=ALNS $1 . .3$ | $\mathrm{B}=\mathrm{ASME}-1.8$ | C=Source |  |
| Unbundled Network Elements (UNEs) <br> Exchange Elements <br> Unbundled Port <br> Complex Non-digital <br> Disconnect <br> APC <br> DBM <br> Change Port Feature <br> APC <br> Change Switch Feature Group <br> APC <br> DBM <br> Change CO Connection APC |  |  |  |  |  |
|  |  | 1.20 | 2.71 |  | AMPU-2 |
|  |  | n/a | 1.00 |  | AMPU-2 |
|  |  | 1.56 | 2.28 |  | AMPU-2 |
|  |  |  |  |  |  |
|  |  | n/a | 1.00 |  | AMPU-2 |
|  |  | n/a | 1.00 |  | AMPU-2 |
|  |  | n/a | 1.00 |  | AMPU-2 |
| Complex Digital New APC DBM |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  | 1.07 | 2.27 |  | AMPU-3 |
|  |  | n/a | 1.00 |  | AMPU-3 |
| Disconnect |  |  |  |  |  |
| APC |  | 1.20 | 1.98 |  | AMPU-3 |
| DBM |  | n/a | 1.00 |  | AMPU-3 |
| Change Port Feature APC |  | n/a | 1.87 |  | AMPU-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary

| Description | Source | Lines per Order | Touches per Touched Order | Minutes per Touch | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=ALNS-1..3 | B=ASME-1..8 | $\mathrm{C}=$ Source |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |
| Exchange Elements |  |  |  |  |  |
| Unbundled Port |  |  |  |  |  |
| Complex Digital |  |  |  |  |  |
| Change Switch Feature Group |  |  |  |  |  |
| APC |  | n/a | 1.00 |  | AMPU-3 |
| DBM |  | n/a | 1.00 |  | AMPU-3 |
| Change CO Connection |  |  |  |  |  |
| APC |  | n/a | 1.00 |  | AMPU-3 |
| Interim Number Portability |  |  |  |  |  |
| New |  | 1.10 | 1.03 |  | AMPU-3 |
| Disconnect |  | 1.30 | 1.03 |  | AMPU-3 |
| Change |  | 1.04 | 1.03 |  | AMPU-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary

| Description | Source | Lines per Order | Touches per Touched Order | Minutes per Touch | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=ALNS-1..3 | B=ASME-1..8 | C=Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements |  |  |  |  |  |
|  |  |  |  |  |  |
| Loop Conditioning |  |  |  |  |  |
| Bridged Tap Removal |  |  |  |  |  |
| One Occurrence | n/a n/a |  |  |  | AMPU-6 |
| Multiple Occurrences |  | n/a | n/a |  | AMPU-6 |
| Ioad Coil Removal |  |  |  |  |  |
| Load Coil Removal Only |  | n/a | n/a |  | AMPU-6 |
| Combinations |  |  |  |  |  |
| Bridged Tap (One) and Load Coil Removal |  | n/a | n/a |  | AMPU-6 |
| Bridged Tap (Multiple) and Load Coil Removal |  | n/a | n/a |  | AMPU-6 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Order/Touch Summary - Other Exchange Elements

| Description | Touches per Touched Order | Minutes per Touch | Percentage Touched | Minutes per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=ASME-9 | $\mathrm{B}=\mathrm{AMPT}-2$ | $\mathrm{C}=$ APCT -9 | $\mathrm{D}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Other Exchange Elements Coordinated Conversion Process 1 |  |  |  |  |  |
| Standard Interval | 1.00 | 5.00 | 100.00\% | 5.00 | AINP-9 |
| Process 2 |  |  |  |  |  |
| Standard Interval | 1.00 | 15.00 | 100.00\% | 15.00 | AINP-9 |
| Additional Interval | 1.00 | 15.00 | 100.00\% | 15.00 | AINP-9 |
| Process 3 |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | AINP-9 |
| Additional Interval | n/a | n/a | n/a | n/a | AINP-9 |
| Hot Cut Coordinated Conversion Process 1 |  |  |  |  |  |
|  |  |  |  |  |  |
| Standard Interval | 1.00 | 5.00 | 100.00\% | 5.00 | AINP-9 |
| Process 2 |  |  |  |  |  |
| Standard Interval | 1.00 | 60.00 | 100.00\% | 60.00 | AINP-9 |
| Additional Interval | 1.00 | 15.00 | 100.00\% | 15.00 | AINP-9 |
| Process 3 |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | AINP-9 |
| Additional Interval | n/a | n/a | n/a | n/a | AINP-9 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Lines per Order Calculation

| Ln | Description | Source | Number of Lines | Number of Orders | Lines per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ |  |
| Exchange Elements |  |  |  |  |  |  |
| Basic |  |  |  |  |  |  |
| New |  |  |  |  |  |  |
| 1 | I | Note 1 | 8,716 | 8,042 |  |  |
| 2 | M+ | Note 1 | 16,302 | 14,789 |  |  |
| 3 | Total | Ln $1+\operatorname{Ln} 2$ | 25,018 | 22,831 |  |  |
| 4 | $\mathrm{C}+$ | Note 1 | 112,098 | 105,146 |  |  |
| 5 | Total New Line Orders | $\operatorname{Ln} 3+\operatorname{Ln} 4$ | 137,116 | 127,977 | 1.07 | ACXI-1, 2, 7 |
|  | Disconnect |  |  |  |  |  |
| 6 | O | Note 1 | 0 | 0 |  |  |
| 7 | M- | Note 1 | 630 | 539 |  |  |
| 8 | Total | $\operatorname{Ln} 6+\operatorname{Ln} 7$ | 630 | 539 |  |  |
| 9 | C- | Note 1 | 20,393 | 17,020 |  |  |
| 10 | Total Disconnect Line Orders | $\operatorname{Ln} 8+\operatorname{Ln} 9$ | 21,023 | 17,559 | 1.20 | ACXI-1, 2, 7 |
| 12 | Migration As Is +/- | Line 5, Note 2 |  |  | 1.07 | ACXI-7 |
|  | Complex Non-digital New |  |  |  |  |  |
| 13 | I | Note 1 | 1,273 | 462 |  |  |
| 14 | M + | Note 1 | 530 | 105 |  |  |
| 15 | Total | Ln $13+\operatorname{Ln} 14$ | 1,803 | 567 |  |  |
| 16 | Install C+ | Note 1 | 6,010 | 3,450 |  |  |
| 17 | Total New Line Orders | Ln $15+\operatorname{Ln} 16$, Note 2 | 7,813 | 4,017 | 1.07 | ACXI-1, 2,7 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Lines per Order Calculation

| Ln | Description | Source | Number of Lines | Number of Orders | Lines per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Source | B=Source | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ |  |
| Exchange Elements Complex Non-digital Disconnect |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| 18 | O | Note 1 | 0 | 0 |  |  |
| 19 | M- | Note 1 | 26 | 5 |  |  |
| 20 | Total | Ln $18+\operatorname{Ln} 19$ | 26 | 5 |  |  |
| 21 | C- | Note 1 | 2,741 | 792 |  |  |
| 22 | Total Disconnect Line Orders | Ln $20+\operatorname{Ln} 21$, Note 2 | 2,767 | 797 | 1.20 | ACXI-3,7 |
| 24 | Migration As Specified | Line 17, Note 2 |  |  | 1.07 | ACXI-8 |
| Complex Digital New |  |  |  |  |  |  |
| 25 | I | Note 1 | 398 | 357 |  |  |
| 26 | M + | Note 1 | 4 | 4 |  |  |
| 27 | Total | Ln $25+\operatorname{Ln} 26$ | 402 | 361 |  |  |
| 28 | C+ | Note 1 | 71 | 48 |  |  |
| 29 | Total New Line Orders | Ln $27+\operatorname{Ln} 28$, Note 2 | 473 | 409 | 1.07 | ACXI-2, 3, 8 |
|  | Disconnect |  |  |  |  |  |
| 30 | O | Note 1 | 0 | 0 |  |  |
| 31 | M- | Note 1 | 0 | 0 |  |  |
| 32 | Total | $\operatorname{Ln} 30+\operatorname{Ln} 31$ | 0 | 0 |  |  |
| 33 | C- | Note 1 | 39 | 27 |  |  |
| 34 | Total Disconnect Line Orders | $\operatorname{Ln} 32+\operatorname{Ln} 33$, Note 2 | 39 | 27 | 1.20 | $\mathrm{ACXI}-2,3,8$ |
| 36 | Migration As Specified | Line 29, Note 2 |  |  | 1.07 | ACXI-8 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Lines per Order Calculation


Note 1: Data obtained from NOCV queries.
Note 2: Same number of Lines per Order as New.
Note 3: Lines per order is not a factor of determining cost.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order

| Description | Source | Touches per Touched Order | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| Unbundled Network Elements (UNEs) |  |  |  |
| Exchange Elements |  |  |  |
| Unbundled Port |  |  |  |
| Complex Non-digital |  |  |  |
| Change Switch Feature Group |  |  |  |
| APC | Note 2 | 1.00 | ACXI-3 |
| DBM | Note 2 | 1.00 | ACXI-3 |
| Change CO Connection |  |  |  |
| APC | Note 2 | 1.00 | ACXI-3 |
| Complex Digital |  |  |  |
| New |  |  |  |
| APC | ANSC | 2.27 | ACXI-3 |
| DBM | Note 2 | 1.00 | ACXI-3 |
| Disconnect |  |  |  |
| APC | ANSC | 1.98 | ACXI-3 |
| DBM | Note 2 | 1.00 | ACXI-3 |
| Change Port Feature |  |  |  |
| APC | ANSC | 1.87 | ACXI-3 |
| Change Switch Feature Group |  |  |  |
| APC | Note 2 | 1.00 | ACXI-4 |
| DBM | Note 2 | 1.00 | ACXI-4 |
| Change CO Connection APC | Note 2 | 1.00 | ACXI-4 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order

| Description | Source | Touches per Touched Order | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements Interim Number Portability |  |  |  |
| New | AFMC | 1.03 | ACXI-4 |
| Disconnect | AFMC | 1.03 | ACXI-4 |
| Change | AFMC | 1.03 | ACXI-4 |
| Subloop Unbundling FDI - Feeder Connection |  |  |  |
| New |  |  |  |
| APC | Note 1 | 1.50 | ACXI-5 |
| $\begin{aligned} & \text { Disconnect } \\ & \text { APC } \end{aligned}$ | Note 1 | 1.00 | ACXI-5 |
| Change Facility Connection APC | Note 1 | 1.00 | ACXI-5 |
| FDI - Distribution Connection |  |  |  |
| New |  |  |  |
| APC | Note 1 | 1.50 | ACXI-5 |
| Disconnect APC | Note 1 | 1.00 | ACXI-5 |
| Change Facility Connection APC | Note 1 | 1.00 | ACXI-5 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order

| Description | Source | Touches per Touched Order | Destination |
| :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source |  |
| Unbundled Network Elements (UNEs) |  |  |  |
| Exchange Elements |  |  |  |
| Loop Conditioning |  |  |  |
| Bridged Tap Removal |  |  |  |
| One Occurrence | Note 1 | n/a | ACXI-7 |
| Multiple Occurrences | Note 1 | n/a | ACXI-7 |
| Load Coil Removal Load Coil Removal Only | Note 1 | n/a | ACXI-7 |
| Combinations |  |  |  |
| Bridged Tap (One) and Load Coil Removal | Note 1 | n/a | ACXI-7 |
| Bridged Tap (Multiple) and Load Coil Removal | Note 1 | n/a | ACXI-7 |

```
Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order
```

| Description | Source | Touches per Touched Order | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| UNE - Platform (UNE-Ps) Exchange Elements Basic <br> Migration As Is +/-APC- Touches Change Line Feature APC |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  | Note 1 | 1.25 | ACXI-7 |
|  |  |  |  |
|  | ANSC | 1.59 | ACXI-7 |
| Complex Non-digital |  |  |  |
| Migration As Specified |  |  |  |
| APC | Note 1 | 1.25 | ACXI-8 |
| DBM | Note 1 | 1.00 | ACXI-8 |
| Change Line Feature |  |  |  |
| APC | ANSC | 2.28 | ACXI-8 |
| Change Switch Feature Group |  |  |  |
| APC | Note 1 | 1.00 | ACXI-8 |
| DBM | Note 1 | 1.00 | ACXI-8 |
| Complex Digital |  |  |  |
| Migration As Specified |  |  |  |
| APC | Note 1 | 1.25 | ACXI-8 |
| DBM | Note 1 | 1.00 | ACXI-8 |
| Change Line Feature APC | ANSC | 1.87 | ACXI-8 |
| Change Switch Feature Group |  |  |  |
| APC | Note 1 | 1.00 | ACXI-8 |
| DBM | Note 1 | 1.00 | ACXI-8 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Touches per Touched Order

| Description | Source | Touches per Touched Order | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| Other Elements/Services Coordinated Conversion Process 1 |  |  |  |
|  |  |  |  |
|  |  |  |  |
| Standard Interval | Note 1 | 1.00 | AOEE |
| Process 2 |  |  |  |
| Standard Interval | Note 1 | 1.00 | AOEE |
| Additional Interval | Note 1 | 1.00 | AOEE |
| Process 3 |  |  |  |
| Standard Interval |  | n/a | AOEE |
| Additional Interval |  | n/a | AOEE |
| Hot Cut Coordinated Conversion Process 1 |  |  |  |
|  |  |  |  |
| Standard Interval | Note 1 | 1.00 | AOEE |
| Process 2 |  |  |  |
| Standard Interval | Note 1 | 1.00 | AOEE |
| Additional Interval | Note 1 | 1.00 | AOEE |
| Process 3 |  |  |  |
| Standard Interval | Note 1 | n/a | AOEF |
| Additional Interval | Note 1 | n/a | AOEE |

Note 1: Data provided by Headquarters APC Subject Matter Expert.
Note 2: Touches per Touched Order data represent proxy data based on Retail/Resale activity.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning-Exchange Elements
Percentage Touched


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Percentage Touched


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Percentage Touched


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Percentage Touched

| Description | Source | Percentage Touched | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| Unbundled Network Elements (UNEs) <br> Exchange Elements <br> Interim Number Portability |  |  |  |
| New | Note 3 | 100.00\% | AINP-4 |
| Disconnect | Note 3 | 100.00\% | AINP-4 |
| Change | Note 3 | 100.00\% | AINP-4 |
| Subloop Unbundling FDI - Feeder Connection New |  |  |  |
|  |  |  |  |
|  |  |  |  |
| APC | Note 1 | 100.00\% | AINP-5 |
| Disconnect |  |  |  |
| APC | Note 1 | 100.00\% | AINP-5 |
| Change Facility Connection |  |  |  |
| FDI - Distribution Connection |  |  |  |
| New |  |  |  |
| APC | Note 1 | 100.00\% | AINP-5 |
| Disconnect |  |  |  |
| APC | Note 1 | 100.00\% | AINP-5 |
| Change Facility Connection APC | Note 1 | 100.00\% | AINP-5 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Percentage Touched


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Percentage Touched

| Description | Source | Percentage <br> Touched | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| Unbundled Network Elements (UNEs) Exchange Elements |  |  |  |
|  |  |  |  |
| Loop Conditioning |  |  |  |
| Bridged Tap Removal |  |  |  |
| One Occurrence | Note 3 | n/a | AINP-7 |
| Multiple Occurrences | Note 3 | n/a | AINP-7 |
| Load Coil Removal Load Coil Removal Only | Note 3 | n/a | AINP-7 |
| Combinations |  |  |  |
| Bridged Tap (One) and Load Coil Removal | Note 3 | n/a | AINP-7 |
| Bridged Tap (Multiple) and Load Coil Removal | Note 3 | n/a | AINP-7 |
| Line and Station Transfer |  |  |  |
| Vacant |  |  |  |
| APC | ANSC | 63.15\% | AINP-7 |
| VFAC | AVFC | 100.00\% | AINP-7 |
| In-Use |  |  |  |
| APC | ANSC | 63.15\% | AlnP-7 |
| VFAC | AVFC | 100.00\% | AlNP-7 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Percentage Touched

| Description | Source | Percentage Touched | Destination |
| :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source |  |
| UNE - Platform (UNE-Ps) |  |  |  |
|  |  |  |  |
| Basic |  |  |  |
| Migration As Is +/- |  |  |  |
| APC - Change Feature | ANSC | 15.61\% | AINP-8 |
| APC - Measured Service | Note 4 | 100.00\% | AINP-8 |
| Change Line Feature |  |  |  |
| APC | ANSC | 15.61\% | AINP-8 |
| Complex Non-digital |  |  |  |
| Migration As Specified |  |  |  |
| APC | ANSC | 62.92\% | AINP-8 |
| DBM | Note 2 | 100.00\% | AINP-8 |

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Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
Percentage Touched
```

| Description | Source | Percentage Touched | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| UNE - Platform (UNE-Ps) |  |  |  |
| Exchange Elements |  |  |  |
| Complex Non-digital |  |  |  |
| Change Line Feature |  |  |  |
| APC | ANSC | 59.18\% | AINP-8 |
| Change Switch Feature Group |  |  |  |
| APC | Note 3 | 100.00\% | AINP-8 |
| DBM | Note 2 | 100.00\% | AINP-8 |
| Complex Digital |  |  |  |
| Migration As Specified |  |  |  |
| APC | ANSC | 68.14\% | AINP-8 |
| DBM | Note 2 | 100.00\% | AINP-8 |
| Change Line Feature |  |  |  |
| APC | ANSC | 63.15\% | AINP-8 |
| Change Switch Feature Group |  |  |  |
| APC | Note 3 | 100.00\% | AINP-8 |
| DBM | Note 2 | 100.00\% | AINP-8 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements

## Percentage Touched

| Description | Source | Percentage Touched | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
|  |  |  |  |
|  |  |  |  |
| Process 1 |  |  |  |
| Standard Interval | Note 1 | 100.00\% | AINP-9, AOEE |
| Process 2 |  |  |  |
| Standard Interval | Note 1 | 100.00\% | AINP-9, AOEE |
| Additional Interval | Note 1 | 100.00\% | AINP-9, AOEE |
| Process 3 ( ${ }^{\text {a }}$ |  |  |  |
| Standard Interval |  | n/a | AINP-9, AOEE |
| Additional Interval |  | n/a | AINP-9, AOEE |
| Hot Cut Coordinated Conversion |  |  |  |
| Process 1 |  |  |  |
| Standard Interval | Note 1 | 100.00\% | AINP-9, AOEE |
| Process 2 |  |  |  |
| Standard Interval | Note 1 | 100.00\% | AINP-9, AOEE |
| Additional Interval | Note 1 | 100.00\% | AINP-9, AOEE |
| Process 3 |  |  |  |
| Standard Interval |  | n/a | AINP-9, AOEE |
| Additional Interval |  | n/a | AINP-9, AOEE |

Note 1: Percentage touched data represent proxy data based on Retail/Resale activity
Note 2: DBM handles $100 \%$ of Exchange-Complex New and Disconnect orders.
Note 3: Data provided by Headquarters Subject Matter Expert
Note 4: All Migration As Is $+/$-orders are touched in order to change to measured service.

## Verizon - Florida <br> Wholesale Non-recurring Study Provisioning - Exchange Elements <br> APC Minutes per Touch

| Ln Description | Source | Quantity | Minutes Per Touch | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $B=$ Source |  |
| Minutes per Touch |  |  |  |  |
| 1 Trouble Tickets Handled | Note 1 | 1,349 |  |  |
| 2 Service Order Touches | ANSC | 205,010 |  |  |
| 3 Incoming Call Touches | Note 1 | 51,233 |  |  |
| 4 AAIS Rejects | AMSI | 12,750 |  |  |
| 5 Total Touches | Sum Lns (1.4) | 270,342 |  |  |
| 6 Total Productive Minutes | AFLC-5 | 3,765,155 |  |  |
| 7 APC Minutes per Touch | Ln6/Ln5 |  | 13.93 | ACXI-1, APRI-3 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
APC Minutes per Touch

| Ln Description | Source | Quantity | Minutes Per Touch | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $B=$ Source |  |
| Coordinated Conversion Process 1 |  |  |  |  |
| 8 Standard Interval Process 2 | Note 1 | 5.00 |  | AOEE |
| 9 Standard Interval | Note 1 <br> Note 1 | $\begin{aligned} & 15.00 \\ & 15.00 \end{aligned}$ |  | AOEE AOEE |
| 10 Additional Interval Process 3 |  |  |  |  |
| 11 Standard Interval |  | n/a |  | AOEE AOEE |
| 12 Additional Interval |  | n/a |  |  |
| Hot Cut Coordinated Conversion Process 1 | Note 1 | 5.00 |  | AOEE |
| 13 Standard Interval |  |  |  |  |
| Process 2 | Note 1 <br> Note 1 |  |  |  |
| 14 Standard Interval |  | 60.00 |  | AOEE AOEE |
| 15 Additional Interval |  | 15.00 |  |  |
| Process 3 | Note 1 |  |  | AOEE |
| 16 Standard Interval |  | n/a |  | AOEE |
| 17 Additional Interval |  | n/a |  | AOEE |

[^11]Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
VFAC- Work Times

Note 1: Data provided by VFAC Subject Matter Expert.
Section A2 - Page 48

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
APC LLR Computation


## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Exchange Elements <br> APC LLR Computation

| Ln Description | Source | Productive Hours | Productive Minutes | LLR per Minute | Extended Group Cost | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $\mathrm{B}=\mathrm{A}^{*} 60$ | $\mathrm{C}=$ ALLR -2 | $\mathrm{D}=\mathrm{B}^{*} \mathrm{C}$ | $\mathrm{E}=\mathrm{D} / \mathrm{B}$ |  |
| Clearwater, FL |  |  |  |  |  |  |  |
| 21 Select Assignment |  | 17,432.47 | 1,045,948 | \$0.69 | \$725,766.14 |  |  |
| 22 Pending Order Inquiry |  | 6,349.12 | 380,947 | \$0.71 | \$270,502.30 |  |  |
| 24 SPAG |  | 8,400.76 | 504,046 | \$0.79 | \$398,726.30 |  |  |
| 25 OMT |  |  |  |  |  |  |  |
| 26 Due Date Management |  |  |  |  |  |  |  |
| 27 Provisioning Support |  |  |  |  |  |  |  |
| 28 Path Assignment |  |  |  |  |  |  |  |
| 29 Admin Support Clerk |  | 670.42 | 40,225 | \$0.60 | \$24,019.68 |  |  |
| 30 APC Total |  |  | 1,971,166 |  | \$1,419,014.42 |  |  |

Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
APC LLR Computation

| Ln Description | Source | Productive <br> Hours | Productive Minutes | LLR per Minute | Extended Group Cost | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $B=A * 60$ | C=ALLR-2 | $\bar{D}=\mathrm{B}^{+} \mathrm{C}$ | $\mathrm{E}=\mathrm{D} / \mathrm{B}$ |  |
| Bradenton, FL |  |  |  |  |  |  |  |
| 31 Select Assignment |  | 4,301.92 | 258,115 | \$0.69 | \$179,101.86 |  |  |
| 32 Pending Order Inquiry |  |  |  |  |  |  |  |
| 33 Help Desk |  |  |  |  |  |  |  |
| 34 SPAG |  |  |  |  |  |  |  |
| 35 OMT |  |  |  |  |  |  |  |
| 36 Due Date Management |  |  |  |  |  |  |  |
| 37 Provisioning Support |  |  |  |  |  |  |  |
| 38 Path Assignment |  |  |  |  |  |  |  |
| 39 Admin Support Clerk |  |  |  |  |  |  |  |
| 40 APC Total |  |  | 258,115 |  | \$179,101.86 |  |  |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
APC LLR Computation

| Ln Description | Source | Productive Hours | Productive Minutes | LLR per <br> Minute | Extended Group Cost | Weighted <br> LLR per <br> Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $\mathrm{B}=\mathrm{A}^{*} 60$ | C=ALLR-2 | $\mathrm{D}=\mathrm{B}^{\star} \mathrm{C}$ | $\mathrm{E}=\mathrm{D} / \mathrm{B}$ |  |
| APC Total |  |  |  |  |  |  |  |
| 41 Lakeland, FL | Ln 10 |  | 398,947 |  | \$275,159.84 |  |  |
| 42 Tampa, FL | Ln 20 |  | 1,136,927 |  | \$843,761.97 |  |  |
| 43 Clearwater, FL | Ln 30 |  | 1,971,166 |  | \$1,419,014.42 |  |  |
| 44 Bradenton, FL | Ln 40 |  | 258,115 |  | \$179,101.86 |  |  |
| 45 Total | Sum Lns (41..44) |  | 3,765,155 |  | \$2,717,038.10 |  | AMPT-1 |
| 46 APC LLR | D45/B45 |  |  |  |  | \$0.72 | 9, APRI-1, 3, 6, APLC-4 |

Note 1: APC hours provided by APC senior supervisors.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Exchange Elements <br> APC Interim Number Portability Calculation

| Ln Description | Source | Touches | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Source |  |
| Exchange Elements Interim Number Portability |  |  |  |
| 1 Provisioning-Touch | Note 1 | 1.000 | ASME- 4 |
| 2 AAIS Rejects | AMSI | 0.026 |  |
| 3 Total Touches | $\operatorname{Ln} 1+\operatorname{Ln} 2$ | 1.026 |  |

Note 1: Data provided by Headquarters APC Subject Matter Expert.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements

## AAIS Rejects Calculation

| Ln Description | Source | Quantity | Reject Percentage | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | B=Source |  |
| 1 AAIS Rejects | Note 1 | 12,750 |  | AMPT-1 |
| 2 Total Orders | ANSC | 497,285 |  |  |
| 3 AAIS Reject Percent | Ln 1/Ln 2 |  | 2.56\% | AFMC |

Note 1: Data obtained from Headquarters Staff Personnel.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Exchange Elements <br> DBM Time Calculation

| Ln Description | Source | Work Minutes | Destination |
| :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 |  |
| New, Change, and Migration as Specified Orders |  |  |  |
| 1 Assign Order to DBM Analyst |  | 2 |  |
| 2 Validation and research |  | 5 |  |
| 3 Build Order |  | 4 |  |
| 4 Load Order into the Switch |  | 10 |  |
| 5 Route and Test Order |  | 6 |  |
| 6 Total | Sum Lns (1..5) | 27 | ACXI-1 |
| Disconnect Orders |  |  |  |
| 7 Assign Order to DBM Analyst |  | 2 |  |
| 8 Validation and research |  | 5 |  |
| 9 Build Order |  | 4 |  |
| 10 Load Order into the Switch |  | 15 |  |
| 11 Clear Order |  | 28 |  |
| 12 Total | Sum Lns (7..11) | 28 | ACXI-1 |

[^12]
## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning- Exchange Elements <br> NOCV Touches Summary



## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Exchange Elements <br> DBM LLR Computation

| Ln Description | Source | DBM Site State | Number of Employees per Switch | LLR per <br> Minute | Total LLR per Minute | Weighted LLR by Switch | Switch Percentage by Number of Lines | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | B=Note 1 | $\mathrm{C}=$ ALLR-2 | $\mathrm{D}=\mathrm{B}^{+} \mathrm{C}$ | $\mathrm{E}=\mathrm{D} / \mathrm{B}$ | $\mathrm{F}=$ Note 2 | $\mathrm{G}=\mathrm{E}^{*} \mathrm{~F}$ |  |
| Switch Type 5ESS |  |  |  |  |  |  |  |  |  |
| 1 Level 4 |  |  | 2 | \$0.90 | \$1.81 |  |  |  |  |
| 2 Level 5 |  |  | 5 | \$1.29 | \$6.43 |  |  |  |  |
| 3 Level 6 |  |  | 1 | \$1.29 | \$1.29 |  |  |  |  |
| 4 Level 7 |  |  |  |  |  |  |  |  |  |
| 5 Total | Sum Lns (1..4) | FL | 8 |  | \$9.53 | \$1.19 | 24.32\% | \$0.29 |  |
| DMS100 |  |  |  |  |  |  |  |  |  |
| 6 Level 4 |  |  | 2 | \$0.90 | \$1.81 |  |  |  |  |
| 7 Level 5 |  |  | 5 | \$1.29 | \$6.43 |  |  |  |  |
| 8 Level 6 |  |  | 1 | \$1.29 | \$1.29 |  |  |  |  |
| 9 Level 7 |  |  |  |  |  |  |  |  |  |
| 10 Total | Sum Lns (6..9) | FL | 8 |  | \$9.53 | \$1.19 | 3.92\% | \$0.05 |  |
| GTD5 |  |  |  |  |  |  |  |  |  |
| 11 Level 4 |  |  | 2 | \$0.90 | \$1.81 |  |  |  |  |
| 12 Level 5 |  |  | 5 | \$1.29 | \$6.43 |  |  |  |  |
| 13 Level 6 |  |  | 1 | \$1.29 | \$1.29 |  |  |  |  |
| 14 Level 7 |  |  |  |  |  |  |  |  |  |
| 15 Total |  | FL | 8 |  | \$9.53 | \$1.19 | 71.76\% | $\$ 0.85$ |  |
| 16 Total LLR | $\int \operatorname{Ln} 5+\operatorname{Ln} 10+\operatorname{Ln} 15$ |  |  |  |  |  |  | $\$ 1.19$ | AINP-1, APRI-3 |

Note 1: Data provided by DBM Staff Personnel
Note 2: Data obtained from Central Office Activity report.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Distribution of Service Orders by Type


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Exchange Elements
Distribution of Service Orders by Type


Note 1: Data obtained from Touches Versus Orders by Line Type Report.
Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Exchange Elements
NOCV Volumes

Note 1: Data obtained from NOCV APC Touches per Order Report.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Appendix Summary

| Description | Source | Minutes per Occurrence | Probability of Occurrence | LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | B=APOP-1..6 | =APLC-1..4 |  |
| Unbundled Network Elements (UNEs) Service Order Entry Non-Message |  |  |  |  |  |
|  | APMC-1 | 33.59 | 100.00\% | \$0.63 | PRC-8.. 13 |
| Facility Assignment Hi-Cap Prework | APMC-1 | 81.07 |  |  |  |
|  |  |  | 49.30\% | \$0.75 | PRC-8.. 13 |
| Local Loop Assignment Advanced/Special Elements Basic |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| New | ALLA-1 | 29.00 | 100.00\% | \$0.72 | PRC-8.. 13 |
|  | AFLC-5 |  |  |  |  |
| Disconnect | ALLA-1 | 6.50 | 100.00\% |  | PRC-8.. 13 |
|  | AFLC-5 |  |  | \$0.72 |  |
| Complex |  |  |  |  |  |
| DS0 |  |  |  |  |  |
| New | ALLA-1 | 29.00 | 50.70\% | \$0.72 | PRC-8.. 13 |
|  | AFLC-5 |  |  |  |  |
| Disconnect | ALLA-1 | 6.50 | 50.70\% |  | PRC-8.. 13 |
|  | AFLC-5 |  |  | \$0.72 |  |
| Hi-Cap |  |  |  |  |  |
|  | APLC-4 | 150.00 | 49.30\% | \$0.88 | PRC-8.. 13 |
| Disconnect | ALLA-2 | 6.50 | 49.30\% |  | PRC-8.. 13 |
|  | AFLC-5 |  |  | \$0.72 |  |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Appendix Summary
$\left.\begin{array}{|c|cccccc|}\hline \text { Description } & & & \begin{array}{c}\text { Minutes per } \\ \text { Occurrence }\end{array} & \begin{array}{c}\text { Probability of } \\ \text { Occurrence }\end{array} & \begin{array}{c}\text { LLLR per } \\ \text { Minute }\end{array} & \text { Destination }\end{array}\right]$

## Verizon - Florida

## Wholesale Non-recurring Study

Provisioning - Advanced/Special Elements
Appendix Summary

| Description | Source | Minutes per Occurrence | Probability of Occurrence | LLR per <br> Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | B=APOP-1..6 | C=APLC-1.. 4 |  |
| UNE-Ports Service Order Entry |  |  |  |  |  |
|  |  |  |  |  |  |
| Non-Message (UNE-Ps and Ports) | APMC-1 | 33.59 | 100.00\% | \$0.63 | PRC-8.. 13 |
| Facility Assignment |  |  |  |  |  |
| Hi-Cap Prework | APMC-1 | 81.07 | 49.30\% | \$0.75 | PRC-8. 13 |
| Local Loop Assignment |  |  |  |  |  |
| Complex |  |  |  |  |  |
| DS0 |  |  |  |  |  |
| New | ALLA-1 | 29.00 | 50.70\% |  | PRC-8. 13 |
|  | AFLC-5 |  |  | \$0.72 |  |
| Disconnect | ALLA-1 | 6.50 | 50.70\% |  | PRC-8.. 13 |
|  | AFLC-5 |  |  | \$0.72 |  |
| Hi-Cap |  |  |  |  |  |
| New | APLC-4 | 150.00 | 49.30\% | \$0.88 | PRC-8.. 13 |
| Disconnect | ALLA-2 | 6.50 | 49.30\% |  | PRC-8. 13 |
|  | AFLC-5 |  |  | \$0.72 |  |
| Switch Update |  |  |  |  |  |
| APC | AMPT-1 | 13.93 | 71.61\% |  | PRC-8.. 13 |
|  | AFLC-5 |  |  | \$0.72 | PRC-8.. 13 |
| Database Management |  |  |  |  |  |
| New (Ports Only) | ADMC | 100.00 | 22.82\% |  | PRC-8.. 13 |
|  | ADLC-1 |  |  | \$1.19 | PRC-8.. 13 |
| Disconnect (Ports Only) | ADMC | 87.00 | $22.82 \%$ |  | PRC-8. 13 |
|  | ADLC-1 |  |  | \$1.19 | PRC-8.. 13 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Appendix Summary

| Description | Source | Minutes per Occurrence | Probability of Occurrence | LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A -Source | B=APOP-1.. 6 | C=APLC-1..4, Source |  |
| Network Wholesale Elements, SS7 and EELs Database Management - Work Control Center |  |  |  |  | PRC-14. 28 |
|  | $\begin{aligned} & \text { APMC-2 } \\ & \text { AEXP } \end{aligned}$ | 24.15 | 100.00\% | \$1.29 |  |
| Expedites |  |  |  |  |  |
| Trunk Ports | AEXP | 25.00 | 100.00\% | \$1.29 |  |
| Service Order EntryNon-Message |  |  |  |  | PRC-14.. 28 |
|  | APMC-2 | 33.59 | 100.00\% | \$0.63 |  |
| Message | APMC-2 | 261.84 | 100.00\% | \$0.63 | PRC-14. 28 |
| Facility Assignment |  |  |  |  |  |
|  |  |  |  |  |  |
| Dedicated Transport |  |  |  |  |  |
| DS0 and Fractional T-1 | APMC-2 | 95.27 | 18.18\% | \$0.75 | PRC-14. 28 |
| DS1 and Higher | APMC-2 | 95.27 | 100.00\% | \$0.75 | PRC-14. 28 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Appendix Summary

| Description | Source | Minutes per Occurrence | Probability of Occurrence | LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=$ APOP-1.. 6 | C=APLC-1..4, Source |  |
| Network Wholesale Elements, SS7 and EELs Facility Assignment |  |  |  |  |  |
|  |  |  |  |  |  |
| Local Loop Assignment |  |  |  |  |  |
| Dedicated Transport |  |  |  |  |  |
| DSO and Fractional T-1 |  |  |  |  |  |
| New |  |  |  |  |  |
| DS0 | ALLA-1 | 29.00 | 81.82\% |  | PRC-14. 28 |
|  | AFLC-5 |  |  | \$0.72 | PRC-14. 28 |
| Hi-Cap | APLC-4 | 150.00 | 18.18\% | \$0.88 | PRC-14.28 |
| Discomnect | ALLA-1 | 6.50 | 100.00\% |  | PRC-14. 28 |
|  | AFLC-5 |  |  | $\$ 0.72$ | PRC-14.. 28 |
| DS1 and Higher |  |  |  |  |  |
| New | APLC-4 | 150.00 | 100.00\% | \$0.88 | P1 -14.28 |
| Disconnect | ALLA-2 | 6.50 | 100.00\% |  | PRC-14. 28 |
|  | AFLC-5 |  |  | \$0.72 | PRC-14. 28 |
| Design Group |  |  |  |  |  |
| Dso |  |  |  |  |  |
| Trunk Ports | APMC-2 | 107.79 | 100.00\% | \$0.85 | PRC-14.28 |
| Dedicated Transport |  |  |  | \$0.85 |  |
| DS0 and Fractional T-1 | APMC-2 | 107.79 | 100.00\% | \$0.85 | PRC-14. 28 |

Verizon - Florida
Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Appendix Summary

| Description | Source | Minutes per Occurrence | Probability of Occurrence | LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | $\mathrm{B}=\mathrm{APOP}-1.6$ | C=APLC-1..4, Source |  |
| Network Wholesale Elements, SS7 and EELs Design Group Hi-Cap Dedicated Transport DS1 and Higher | APMC-2 |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  | 106.77 | 100.00\% | \$0.85 | PRC-14. 28 |
| Message | APMC-2 | 84.79 | 100.00\% | \$0.89 | PRC-14. 28 |
| Trunk Ports |  |  |  |  |  |
| Access | ADFC | 243.25 | 100.00\% | \$1.25 | PRC-14. 28 |
| Dark Fiber |  |  |  |  |  |
| Exchange Facilities |  |  |  |  |  |
| Inter-office Facilities |  | 265.00 | 100.00\% | \$1.20 | PRC-14. 28 |
| Network | ADFC | 209.50 | 100.00\% | \$1.29 | PRC-14.. 28 |
| Dark Fiber Inter-office Facilities |  |  |  |  |  |
| Switch Update |  |  |  |  |  |
| Database Management |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |
| Facilities and Trunk |  |  |  |  |  |
| New | ADMC | 66.00 | 100.09\% | \$1.19 | PRC-14. 28 |
|  | ADLC |  |  |  | PRC-14. 28 |
| Discomnect | ADMC | 57.50 | 100.00\% | \$1.19 | PRC-14. 28 |
|  | ADLC |  |  |  | PRC-14. 28 |
| Change w/Engineering Review | ADMC | 57.50 | 100.00\% | $\$ 1.19$ | PRC-14. 28 |
|  | ADLC | 52.50 |  |  | PRC-14.28 |
| Change w/o Engineering Review | ADMC |  | 100.00\% |  | PRC-14.28 |
|  | ADLC |  |  | \$1.19 | PRC-14. 28 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Appendix Summary

| Description | Source | Minutes per Occurrence | Probability of Occurrence | LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=APOP-1.6 | C=APLC-1..4, Source |  |
|  |  |  |  |  |  |
| Switch Update |  |  |  |  |  |
|  |  |  |  |  |  |
| Trunk Ports |  |  |  |  |  |
| Trunk Only |  |  |  |  |  |
| New | ADMC | 75.00 | 100.00\% |  | PRC-14. 28 |
|  | ADLC |  |  | \$1.19 | PRC-14.28 |
| Disconnect | ADMC | 60.00 | 100.00\% |  | PRC-14.28 |
|  | ADLC |  |  | \$1.19 | PRC-14.28 |
| Change w/Engineering Review | ADMC | 57.50 | 100.00\% |  | PRC-14.28 |
| Change w/o Engineering Review | ADLC |  |  | \$1.19 | PRC-14. 28 |
|  | ADMC | 52.50 | 100.00\% |  | PRC-14. 28 |
|  | ADLC |  |  | \$1.19 | PRC-14. 28 |
| Expedite | ADMC | 10.20 | 100.00\% |  |  |
|  | ADLC |  |  | \$1.19 |  |
| Central Office Testing | ADMC | 20.00 | 100.00\% |  | PRC-14. 28 |
|  | ADLC |  |  | \$1.19 | PRC-14. 28 |
| Testing | ATMC | 79.69 | 100.00\% | \$0.90 | PRC-14. 28 |
| Dispatch | ADSP | 3.60 | 100.00\% | \$0.79 | PRC-14. 28 |
| Admin |  |  |  |  |  |
| Non-Message | APMC-2 | 35.89 | 100.00\% |  | PRC-14. 28 |
|  | AEXP |  |  | \$0.58 | PRC-14. 28 |
| Expedites | AEXP | 66.00 | 100.00\% | \$0.58 |  |
| Message | APMC-2 | 88.59 | 100.00\% |  | PRC-14. 28 |
|  | AEXP |  |  | \$0.58 | PRC-14. 28 |
| Multiplexing | APMC-2 | n/a | n/a | n/a | PRC-14.. 28 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Work Time Calculations

| Description | Source | Productive Minutes | Orders | Minutes per Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ |  |
| Network Wholesale Elements |  |  |  |  |  |
| Database Management - Work Control Center | AEXP-1 | 154,555.00 |  |  |  |
|  | APOC-3 |  | 6,401 | 24.15 | APRI-5 |
| Service Order Entry |  |  |  |  |  |
| Non-Message | APLC-1 | 187,527.00 |  |  |  |
|  | APOC-3 |  | 5,582 | 33.59 | APRI-5 |
| Message | APLC-1 | 43,989.00 |  |  |  |
|  | APOC-3 |  | 168 | 261.84 | APRI-5 |
| Facility Assignment |  |  |  |  |  |
| Hi-Cap Prework | APLC-4 | 206,640.00 |  |  |  |
|  | APOC-3 |  | 2,169 | 95.27 | APRI-5 |
| Design Group |  |  |  |  |  |
| DS0 | APLC-1 | 356,569.00 |  |  |  |
|  | APOC-4 |  | 3,308 | 107.79 | APRI-6 |
| Hi-Cap | APLC-1 | 320,950.00 |  |  |  |
|  | APOC-4 |  | 3,006 | 106.77 | APRI-7 |
| Message | $\left\lvert\, \begin{aligned} & \text { APLC-2 } \\ & \text { APOC-4 } \end{aligned}\right.$ | 150,158.00 | 1,771 | 84.79 | APRI-7 |
| Admin |  |  |  |  |  |
| Non-Message | AEXP-1 | 277,060.00 |  |  |  |
|  | APOC-5 |  | 7,719 | 35.89 | APRI-8 |
| Message | APLC-3 | 42,965.00 |  | 5 |  |
|  | APOC-5 |  | 485 | 88.59 | APR1-8 |
| Multiplexing |  | n/a | n/a | n/a | APRI-8 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Testing - Work Times

| Ln | Description | Source | Productive Minutes | Orders | Circuits | Ratio of Orders to Circuits | Minutes per Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{APOC}-2$ | D=B Ln6/C Ln6 | $\mathrm{E}=\mathrm{ALn} 1 / \mathrm{BLn} 2$ |  |
|  | Testing | APLC-3 | 183,840.00 |  |  |  |  |  |
| 2 |  | APOC-2 |  | 2,307 |  |  | 79.69 | APRI-8 |
|  | Order and Circuit Data |  |  |  |  |  |  |  |
| 3 | Basic | APOC-5 |  | 1,263 | 4,236 |  |  |  |
|  | Complex | APOC-5 |  | 1,345 | 3,102 |  |  |  |
|  | Hi-Cap | APOC-5 |  | 2,257 | 2,958 |  |  |  |
|  | Totals | Sum Lns (3.5) |  | 4,865 | 10,296 | 0.47 |  |  |
|  | Minutes per Circuit | E Ln 2*D Ln 6, Note 1 |  |  |  |  | 37.45 | APRI-2, 4 |

Note 1: As the costs for UNEs and UNE-Platforms are on a per Circuit basis, it is necessary to take the original calculation, done on a per Order basis, and convert to a per circuit figure by applying a ratio of Orders to Circuits.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> DBM - Work Times

| Description | Work Minutes per Order | Work Minutes per Circuit | Destination |
| :---: | :---: | :---: | :---: |
|  | A=Note 1 | B=Note 1 |  |
| UNE-Ports |  |  |  |
| Switch Update |  |  |  |
| New |  | 100.00 | APRI-3 |
| Disconnect |  | 87.00 | APRI-3 |
| Network Wholesale Elements |  |  |  |
| Trunk Ports (SS7) |  |  |  |
| Facilities and Trunks |  |  |  |
| New | 66.00 |  | APRI-7 |
| Disconnect | 57.50 |  | APRI-7 |
| Change w/Engineering Review | 57.50 |  | APRI-7 |
| Change w/o Engineering Review | 52.50 |  | APRI-7 |
| Trunk Only |  |  |  |
| New | 75.00 |  | APRI-8 |
| Disconnect | 60.00 |  | APRI-8 |
| Change w/Engineering Review | 57.50 |  | APRI-8 |
| Change w/o Engineering Review | 52.50 |  | APRI-8 |
| Central Office Testing | 20.00 |  | APRI-8 |
| Expedites | 10.20 |  | APRI-8 |

[^13]
## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Dispatch - Work Times

| Ln | Description | Source | Work Minutes per Order | LLR Per Minute | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Note 1 | B=ALLR 2 | C=Note 2 |  |
| Dispatch LBSC |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  | Business Disptach Specialist |  | 3.60 | \$0.79 | 100.00\% | APRI-2,8 |
|  | DRC |  |  |  |  |  |
| 2 | Dispatcher |  | 1.25 | \$0.84 | 100.00\% | AINP-1 |
| $3$ | General Clerk |  |  | \$0.58 |  |  |
| 4 | Average Loaded Labor Rate | $(\operatorname{Ln} 2+\operatorname{Ln} 3) / 2$ |  | \$0.71 |  | AINP-1 |

[^14]
## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Weighted Loaded Labor Rate Calculation


## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Weighted Loaded Labor Rate Calculation


Note 1: The productive minutes were provided by the BRPC Group Supervisors.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Dark Fiber - Work Times


Note 1: The work times listed were provided by Engineering Supervisors and Staff Support.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Local Loop Assignment Work Times



## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Local Loop Assignment Work Times


Note 1: The work times listed were provided by APC and Outside Plant Engineering personnel.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Admin and DBM-WCC Productive Minutes and LLRs

| Ln | Description | Source | $\begin{gathered} \hline \text { Minutes } \\ \text { per } \\ \text { Expedites } \end{gathered}$ | Number of Expedites | Productive Minutes | LLR per Minute | Total Productive Cost | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Source | B=Source | C=Source | D=ALLR-2 | $\mathrm{E}=\mathrm{C}^{*} \mathrm{D}$ | $\mathrm{F}=\mathrm{E} / \mathrm{C}$ |  |
| Admin |  |  |  |  |  |  |  |  |  |
| Non-Message |  |  |  |  |  |  |  |  |  |
| 1 | Facility Clerk | Note 1 |  |  | 300,754.00 | \$0.58 | \$174,094.18 |  |  |
| 2 | Additional Job Title |  |  |  | n/a |  | $\mathrm{n} / \mathrm{a}$ |  |  |
| 3 | Subtotal | $\operatorname{Ln} 1+\operatorname{Ln} 2$ |  |  | 300,754.00 |  | \$174,094.18 | \$0.58 | APRI-2, 4, 8 |
| Expedites |  |  |  |  |  |  |  |  |  |
| 4 | Minutes per Expedite | Note 2 | 66.00 |  |  |  |  |  | APRI-2,8 |
| 5 | Number of Expedites | Note 3 | 359 |  |  |  |  |  |  |
| 6 | Productive Time-Expedites | $\operatorname{Ln} 4^{*} \operatorname{Ln} 5$ | 277,060.00 |  |  |  |  |  | APMC-1, 2 |
| 7 | Total Productive Time less Expedites | Ln 3-Ln 6 |  |  |  |  |  |  |  |
| Database Management - Work Control Center |  |  |  |  |  | \$1.29 | $\begin{gathered} \$ 206,662.33 \\ \mathrm{n} / \mathrm{a} \\ \hline \end{gathered}$ | \$1.29 | APRI-5 |
| 8 | Database Admin |  |  |  | 160,680.00 |  |  |  |  |
| 9 | Additional Job Title |  |  |  | n/a |  |  |  |  |
| 10 | Subtotal | $\operatorname{Ln} 8+\operatorname{Ln} 9$ |  |  | 160,680.00 |  | \$206,662.33 |  |  |
| Expedites |  |  | 25.00 | 245 |  |  |  |  | APMC-2 |
| 11 | Minutes per Expedite | Note 2 |  |  |  |  |  |  |  |
|  | Number of Expedites | Note 3 |  |  |  |  |  |  |  |
| 13 | Productive Time - Expedites | $\operatorname{Ln} 11^{*} \operatorname{Ln} 12$ | 6,125.00 |  |  |  |  |  |  |
|  | Total Productive Time less Expedites | $\operatorname{Ln} 10-\operatorname{Ln} 13$ |  |  |  | 154,555.00 |  |  |  |  |

Note 1: The productive minutes were provided by the Group Supervisors.
Note 2: The work times were provided by the Group Supervisor.
Note 3: The expedites counts were extracted from the TBS system.

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Orders and Circuits - Percentages


Ver n - Florida
Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Orders and Circuits - Percentages


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## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Orders and Circuits - Percentages

| Ln | Description | Source | Orders | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=APOC-3 | B=Source |  |
| Network Wholesale Elements Database Management - Work Control Center 24 Trunk Ports |  |  |  |  |  |
|  |  | Note 6 | 100.00\% |  | APRI-5 |
| Service Order Entry <br> Non-message |  |  |  |  |  |
| 25 | Trunk Ports and Dedicated Transport | Note 7 |  | 100.00\% | APRI-5 |
| Message |  | Note 7 |  |  | APRI-5 |
| 26 | Trunk Ports |  |  | 100.00\% |  |
| Facility Assignment |  |  |  |  |  |
| Local Loop Assignment |  |  |  |  |  |
| Dedicated Transport DS0 and Fractional T-1 |  |  |  |  |  |
|  |  |  |  |  |  |
| 27 | DS0 |  | 63 | 81.82\% | APRI-6 |
| 28 | Fractional T-1 | $\left\lvert\, \begin{aligned} & \operatorname{Ln} 27 / \operatorname{Ln} 29 \\ & \operatorname{Ln} 28 / \operatorname{Ln} 29 \end{aligned}\right.$ | 14 | 18.18\% | APRI-6 |
| 29 | Total | Sum Lnṣ (27..28) | 77 | 100.00\% | APRI-6 |
| 30 | DS1 and Higher | Note 8 | 100.00\% |  | APRI-6 |
| Hi-Cap Prework |  |  |  |  |  |
|  | Dedicated Transport |  |  |  |  |
| 31 | DS0 and Fractional T-1 | Note 8 |  | $100.00 \%$ | APRI-5 |
| 32 | DS1 and Higher | Note 8 |  |  |  |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Orders and Circuits - Percentages

| Ln | Description | Source | Orders | Probability of Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=\mathrm{APOC}-3$ | $B=$ Source |  |
| Network Wholesale Elements <br> Design Group <br> DS0 |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 33 | Trunk Ports | Note 9 | 100.00\% |  | APRI-6 |
|  | Dedicated Transport |  | 100.00\% |  | APRI-6 |
| 34 | DS0 and Fractional T-1 | Note 9 |  |  |  |
| 35 | Hi-Cap |  | 100.00\% |  | APRI-6,7 |
|  | Dedicated Transport |  |  |  |  |
|  | DS1 and Higher | Note 10 |  |  |  |
| 36 | Message | Note 11 | 100.00\% |  | APR1-7 |
|  | Trunk Ports |  |  |  |  |
| Database ManagementDBM |  | Note 12 | 100.00\% |  | APRI-7 |
|  |  |  |  |  |  |
| 37 | Trunk Ports |  |  |  |  |
|  | Central Office - Call through Testing | Note 13 | 100.00\% |  | APRI-8 |
|  |  |  |  |  |  |
| 39 | Testing | Note 14 |  | 100.00\% | APRI-8 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Orders and Circuits - Percentages



Note 1: The Service Order Entry clerks work on all service orders.
Note 2: All Basic orders are worked by the DS0 designers.
Note 3: All Basic New and Migration As Specified orders require testing.
Note 4: All Complex New orders require testing.
Note 5: All Non-message service orders are completed and monitored by the Administration group.
Note 6: The DBM-WCC works every trunk port order, thus the percent is $100 \%$.
Note 7: The Service Order Entry clerks work all orders except Change orders without Engineering Review, therefore the percent is $100 \%$. Change orders without Engineering Review are translation orders and require only DBM provisioning.
Note 8: Hi-Cap Prework and Local Loop Assignment work all Hi-Cap new orders, therefore the percent is $100 \%$.
Note 9: The DSO designers work all Trunk Port New, Change with Engineering Review and Dedicated Transport - IDT/CDT, DS0 and Fractional T-1 orders, therefore the percent is $100 \%$.
Note 10: The Hi-Cap designers work all DS1 level Dedicated Transport - IDT/CDT, DS1and higher orders, therefore the percent is $100 \%$.
Note 11: The Message designers work all Trunk Port orders except Change without Engineering Review, therefore the percent is $100 \%$.
Note 12: The DBM group works all Trunk Port orders, therefore the percent is $100 \%$.
Note 13: Central Office Technicians perform call-through testing for all Trunk Port orders except disconnect orders, therefore the percent is $100 \%$.
Note 14: The Testing group works all new Trunk Port orders except Trunk Only orders, therefore the percent is 100\%.
Note 15: The Non-Message Admin group works all Trunk Port - Facilities and Trunks new and disconnect orders, therefore the percent is $100 \%$.
Note 16: The Message Admin group works all Trunk Port orders, therefore the percent is $\mathbf{1 0 0 \%}$.
Note 17: All Basic orders require assignment by the APC, therefore the percent is $100 \%$
Note 18: All Dark Fiber orders require design work, therefore the percent is $100 \%$.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Orders and Circuits - Counts



## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Orders and Circuits - Counts


## Verizon - Florida

## Wholesale Non-recurring Study <br> Provisioning - Advanced/Special Elements <br> Orders and Circuits - Counts

| Ln Description | Source | Orders | Destination |
| :---: | :---: | :---: | :---: |
|  |  | A=Note 1 |  |
| Network Wholesale Elements <br> Database Management - Work Control Center |  |  |  |
| 17 Number of ASRs touched |  | 6,401 | APMC-2 |
| Service Order Entry Group |  |  |  |
| Non-Message Order Entry |  |  |  |
| Non-Message Orders (Issue Date) |  |  |  |
| 18 Basic DS0 |  | 1,787 |  |
| 19 Complex DS0 |  | 1,441 |  |
| 20 Hi-Cap |  | 2,354 |  |
| 21 Total | Sum Lns (18..20) | 5,582 | APMC-1, 2 |
| Message Order Entry |  | 168 | APMC-2 |
| Facility Assignment |  |  |  |
| Hi-Cap Prework and Outside Plant Engineering, Complex Orders (LLAM Date) |  |  |  |
| 23 Complex DS0 Orders requiring Asignment |  | 1,183 |  |
| 24 Complex Hi-Cap orders requiring Assignment |  | 2,169 | APMC-2 |
| 25 Total | $\operatorname{Ln} 25+\operatorname{Ln} 26$ | 3,352 |  |
| Dedicated Transport-IDT/CDT Orders, DS0 and Fractional T-1 (Issue Date) Telcordia Code YG (Frame Relay DS0) |  | 63 | APOP-4 |
| $27 \quad$ Telcordia Code DK (Fractional T-1) |  | 14 | APOP-4 |
| 28 Total | Ln $28+\operatorname{Ln} 29$ | 77 |  |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Orders and Circuits - Counts

| Ln | Description | Source | Orders | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Note 1 |  |
|  | Network Wholesale Elements |  |  |  |
|  | Design Group |  |  |  |
|  | DS0 and Hi-Cap Design |  |  |  |
|  | DS0 Orders (Design Date) |  |  |  |
| 29 | Basic |  | 1,832 |  |
| 30 | Complex |  | 1,476 |  |
| 31 | Total | $\operatorname{Ln} 31+\operatorname{Ln} 32$ | 3,308 | APMC-2 |
| 32 | Total Hi-Cap Orders (Design Date) |  | 3,006 | APMC-2 |
|  | Trunk Ports Orders |  |  |  |
| 33 | Trunks and Facilities |  | 1,367 |  |
| 34 | Trunk Only |  | 394 |  |
| 35 | Change w/Engineering Review |  | 10 |  |
| 36 | Total | Sum Lns (33..35) | 1,771 | AMPC-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Provisioning - Advanced/Special Elements
Orders and Circuits - Counts


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Wholesale Non-recurring Study

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Wholesale Non-recurring Study
Florida
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# Wholesale Non-recurring Study 

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## Wholesale Non-recurring Study

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| Subloop Activity Summary II - Field Installatio | ASBL | 21 |
| Subloop Order Summary - Field Installation | ASBL | 23 |
| Signaling System Seven (SS7) - Minutes per Order Calculation | ASS7 | 42 |
| Line and Station Transfer Summary - Central Offi | ATCO | 34 |
| Line and Station Transfer - Engineering Work Times | ATNG | 45 |
| House and Riser - Field Work (Jumper Summary) | AUHR | 37 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Appendix Summary - Unbundled Loop and Port, UNE-Ps


## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Appendix Summary - Unbundled Loop and Port, UNE-Ps

| Description | Source | Central Office |  |  |  | Field Installation |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \text { Minutes per } \\ \text { Initial } \\ \text { Line/Ckt } \\ \hline \end{gathered}$ | Minutes per Additional Line/Ckt | Probability of Occurrence | Loaded Labor Rate Per Minute | $\begin{gathered} \text { Minutes per } \\ \text { Initial } \\ \text { Line/Ckt } \\ \hline \end{gathered}$ | Minutes per Additional Line/Ckt | Probability of Occurrence | Loaded Labor Rate Per Minute |  |
|  |  | A=AJDT-1, 2 | $B=$ Source | C=APRJ-1.3 | D=ALLR-3 | E=AOSM-1.3 | $\mathrm{F}=$ AOSM-1. 3 | $\mathrm{G}=$ ADSP-1, 2 | $\mathrm{H}=$ AOSM-1. 3 |  |
| Unbundled Network Elements (UNEs)Exchange ProductsUnbundled PortBasic |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| New | AJSS | 8.69 | 8.17 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Disconnect | AJSS | 3.65 | 3.13 | 100.00\% | \$0.81 | n/a | n/a | 11/a | n/a | FIC-2,COC-2 |
| Change Port Feature | AJSS | n/a | r/a | n/a | n/a | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Change CO Connection | AJDT-1, 2 | 11.82 | 11.30 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Complex Non-digital |  |  |  |  |  |  |  |  |  |  |
| New | AJSS | 8.69 | 8.17 | 100.00\% | \$0.81 | n/a | n/a | n/a | r/a | FIC-2,COC-2 |
| Disconnect | AJSS | 3.65 | 3.13 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-2, $\mathrm{COC}-2$ |
| Change Port Feature | AJSS | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Change Switch Feature Group | AJSS | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Change CO Connection | AJDT-1, 2 | 11.82 | 11.30 | 100.00\% | \$0.81 | r/a | n/a | n/a | n/a | FlC-2,COC-2 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |
| New | AJSS | 8.69 | 8.17 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Disconnect | AJSS | 3.65 | 3.13 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Change Port Feature | AJSS |  | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Change Switch Feature Group | AJSS | $\mathrm{n} / \mathrm{a}$ | $n / a$ | n/a | n/a | n/a | n/a | n/a | n/a | FlC-2,COC-2 |
| Change CO Connection | AJDT-1, 2 | 11.82 | 11.30 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Interim Number Portability |  |  |  |  |  |  |  |  |  |  |
| New | AJSS | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Disconnect | AJSS | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FIC-2,COC-2 |
| Change | AJSS | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | FIC-2,COC-2 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Appendix Summary - Unbundled Loop and Port, UNE-Ps

| Description | Source | Central Office |  |  |  | Field Installation |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Initial Line/Ckt | Minutes per Additional Line/Ckt | $\begin{gathered} \text { Probability } \\ \text { of } \\ \text { Occurrence } \\ \hline \end{gathered}$ | Loaded Labor Rate Per Minute | Minutes per Initial Line/Ckt | Minutes per Additional Line/Ckt | Probability of Occurrence | Loaded Labor Rate Per Minute |  |
| Unbundled Network Elements (UNEs) <br> Advanced/Special Products <br> Unbundled Loop <br> Basic |  | A=AJDT-1, 2 <br>  | B=Source | C=APRJ-1..3 | D=ALLR 3 | E=AOSM-1. 3 | $\mathrm{F}=\mathrm{AOSM}-1.3$ | G=ADSP-1,2 H=AOSM-1.3 |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| New |  | 21.77 | 21.25 | 100.00\% | \$0.81 | 252.00 | 252.00 | 100.00\% | \$0.87 | FIC-3,COC-3 |
| Disconnect | AJSS | 3.65 | 3.13 | 100.00\% | \$0.81 | 185.00 | 185.00 | 100.00\% | \$0.87 | FIC-3,COC-3 |
| Change CO Connection |  | 21.77 | 21.25 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-3,COC-3 |
| Complex Digital |  |  |  |  |  |  |  |  |  |  |
| New | AJSS | 21.77 | 21.25 | 100.00\% | \$0.81 | 358.02 | 358.02 | 100.00\% | \$0.85 | FIC $-3, \mathrm{COC}-3$ |
| Disconnect | AJSS | 3.65 | 3.13 | 100.00\% | \$0.81 | 130.71 | 130.71 | 100.00\% | \$0.87 | FIC-3, $\mathrm{COC}-3$ |
| Change CO Connection | AJSS | 21.77 | 21.25 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-3,COC-3 |
| Unbundled Port |  |  |  |  |  |  |  |  |  |  |
| Complex |  |  |  |  |  |  |  |  |  |  |
| New | AJSS | 21.77 | 21.25 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-3,COC-3 |
| Disconnect | AJSS | 3.65 | 3.13 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-3,COC-3 |
| Change CO Connection | AJSS | 21.77 | 21.25 | 100.00\% | \$0.81 | n/a | n/a | n/a | n/a | FIC-3,COC-3 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Appendix Summary - Unbundled Loop and Port, UNE-Ps


## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Appendix Summary - Subloop



## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Appendix Summary - Subloop

| Description | Source | Minutes per Line/Ckt | Central Office <br> Probability of $\qquad$ | $\begin{gathered} \text { Loaded } \\ \text { Labor Rate } \\ \text { Per Minute } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt } \\ \hline \end{gathered}$ | Probability of <br> Occurrence | Loaded Labor Rate Per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=AJDT-1, 2, AJ B=APRJ-1..3 |  | C=ALLR-3 | D=Source | $\mathrm{E}=$ ADSP-1, $2 \quad \mathrm{~F}=$ ALLR -3, ASBL-5, 6 |  |  |
| Additional Line FDI - Feeder Connection New |  |  |  |  |  |  |  |  |
| Central Office | ASBL-3, 4 | 8.17 | 100.00\% | \$0.81 | n/a | n/a | n/a | SLC-3 |
| Cross Box | ASBL-3, 4 | n/a | n/a | n/a | 3.77 | 100.00\% | \$0.66 | SLC-3 |
| Disconnect |  |  |  |  |  |  |  |  |
| Central Office | ASBL-3, 4 | 3.13 | 100.00\% | $\$ 0.81$ | n/a | n/a | $n / \mathbf{a}$ | SLC-3 |
| Cross Box | $\text { ASBL-3, } 4$ | n/a | n/a | $n / a$ | $3.77$ | 100.00\% | $\$ 0.66$ | SLC-3 |
| Change Facility Connection | ASBL-3, 4 | n/a | n/a | n/a | 3.77 | 100.00\% | \$0.84 | SLC-3 |
| FDI - Distribution Connection New |  |  |  |  |  |  |  |  |
| Cross Box | ASBL-3, 4 | n/a | n/a | n/a | 3.77 | 100.00\% | \$0.66 | SLC-4 |
| Customer Location | ASBL-5, 6 | n/a | n/a | n/a | 159.45 | 39.77\% | \$0.66 | SLC-4 |
| Disconnect |  |  |  |  |  |  |  |  |
| Cross Box |  |  |  |  | 3.77 | 100.00\% | \$0.66 | StC-4 |
| Customer Location | ASBL-5,6 | n/a | n/a | n/a | 145.52 | 0.46\% | \$0.66 | SLC-4 |
| Change Facility Connection | ASBL-3, 4 | n/a | n/a | n/a | 3.77 | 100.00\% | \$0.84 | SLC-4 |
| Serving Terminal Connection Customer Location |  |  |  |  |  |  |  |  |
|  | ASBL-3, 4 | n/a | n/a | n/a | 2.12 | 100.00\% | \$0.66 | SLC-4 |
| Disconnect | ASBL-3, 4 | n/a | n/a | 1/a | 2.12 | 100.00\% | \$0.66 | SlC-4 |
| Change Facility Connection | ASBL-3, 4 | n/a | n/a | n/a | 2.12 | 100.00\% | \$0.84 | SIC-4 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Input Sheet - Line Sharing

| Description | Central Office |  |  |  |  | Field |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of Jumper Run/Break | Minutes per Ln/Ckt | Probability of Occurrence | Labor Rate per Minute | $\begin{aligned} & \text { CO Jumper } \\ & \text { Wire 25' } \\ & \text { Increment } \end{aligned}$ | Number of Jumper Run/Break | Minutes per Order | Probability of Occurrence |  |
|  | A $=$ ALSH-1, 2 | B=ALSH-1, 2 | $\mathrm{C}=$ ALSH-1, 2 | $\mathrm{D}=$ ALLR 3 | $\mathrm{E}=\mathrm{AlSH}-1,2$ | $\mathrm{F}=\mathrm{ALSH}-1,2$ | $\mathrm{G}=\mathrm{ALSH}-1,2$ | H=ALSH-1, 2 |  |
| Unbundled Network Elements (UNEs) <br> Exchange Products <br> Line Sharing <br> Initial Line <br> CLEC CO Splitter Connection <br> New <br> Break <br> Run <br> Run Jumpers - 25 feet <br> Change CO Connection <br> Disconnect <br> Break <br> Run <br> Run Jumpers - 25 feet |  |  |  | Not Inc | ded in | Filing |  |  |  |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Input Sheet - Line Sharing


Run Jumpers - 25 feet
Not Included in this Filing

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Appendix Summary - Loop Conditioning


## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Appendix Summary - Loop Conditioning

| Description | Source | $\begin{gathered} \text { CO } \\ \text { Work } \end{gathered}$ | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Minutes per Occurrence | Probability of Occurrence | LLR per Minute |  |
|  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{APRO}$ | $\mathrm{D}=\mathrm{ALLR}-3$ |  |
| Construction |  |  |  |  |  |  |
| Load Coil Removal |  |  |  |  |  |  |
| Aerial and Buried Cable |  |  |  |  |  |  |
| Less than 18K feet |  |  |  |  |  |  |
| Initial Pair | ACLC-1 | n/a | 436.24 | 6.35\% | \$0.90 | LCC-2 |
| Additional Pair | ACLC-1 | n/a | 46.59 | 6.35\% | \$0.90 | LCC-2 |
| 21 K feet |  |  |  |  |  |  |
| Initial Pair | ACLC-1 | n/a | 639.36 | 13.38\% | \$0.90 | LCC-2 |
| Additional Pair | ACLC-1 | n/a | 69.88 | 13.38\% | \$0.90 | LCC-2 |
| 27 K feet |  |  |  |  |  |  |
| Initial Pair | ACLC-1 | n/a | 842.46 | 20.26\% | \$0.90 | LCC-2 |
| Additional Pair | ACLC-1 | n/a | 93.17 | 20.26\% | \$0.90 | LCC-2 |
| Underground Cable |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Initial Pair | ACLC-2 | n/a | 1186.76 | 9.53\% | \$0.90 | LCC-2 |
| Additional Pair | ACLC-2 | n/a | 90.06 | 9.53\% | \$0.90 | LCC-2 |
| 21 K feet |  |  |  |  |  |  |
| Initial Pair | ACLC-2 | n/a | 1765.13 | 20.08\% | \$0.90 | LCC-2 |
| Additional Pair | ACLC-2 | n/a | 135.08 | 20.08\% | \$0.90 | LCC-2 |
| 27 K feet |  |  |  |  |  |  |
| Initial Pair | ACLC-2 | n/a | 2339.48 | 30.40\% | \$0.90 | LCC-2 |
| Additional Pair | ACLC-2 | n/a | 180.10 | 30.40\% | \$0.90 | LCC-2 |
| Engineering | AENG | n/a | 643.55 | 100.00\% | \$2.29 | LCC-2 |

Verizon - Florida
Wholesale Non-recurring Study
Field Work
Appendix Summary - Line and Station Transfer

| Description | Central Office |  |  |  |  | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Source | Minutes per Occurrence | Probability of <br> Occurrence | Jumper Cost | LLR per Minute | Minutes per Occurrence | Probability of <br> Occurrence | LLR per <br> Minute |  |
|  |  | $\mathrm{A}=\mathrm{ATCO}-1,2$ | $\mathrm{B}=$ ATCO-1, 2 | $\mathrm{C}=\mathrm{ATCO}-1,2$ | $\mathrm{D}=$ ALLR-3 | $\mathrm{E}=$ Source | $\mathrm{E}=$ Note 1 | F=ALLR -3 |  |
| Line and Station Transfer Vacant Transfer |  |  |  |  |  |  |  |  |  |
| Initial Pair | ASBL-1 \& 2 | 8.69 | 100.00\% | \$0.34 | \$0.81 | 23.24 | 100.00\% | \$0.84 | LTC, LTF |
| Additional Pair | ASBL-3 \& 4 | 8.69 | 100.00\% | \$0.34 | \$0.81 | 3.77 | 100.00\% | \$0.84 | LTC, LTF |
| In-Use Transfer |  |  |  |  |  |  |  |  |  |
| Initial Pair | ASBL-1 \& 2 | 12.35 | 100.00\% | $\$ 0.34$ | \$0.81 | 23.24 | 100.00\% | \$0.84 |  |
| Additional Pair | ASBL-3 \& 4 | 12.35 | 100.00\% | \$0.34 | \$0.81 | 3.77 | 100.00\% | \$0.84 | LTC, LTF |
| Engineering | ATNG | n/a | n/a | n/a | n/a | 157.68 | 100.00\% | \$2.29 | LTC, LTF |

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## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Appendix Summary - NID, Conversions and Expedites

| Description | Central Office |  |  | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per Order | Probability of Occurrence | LLR per <br> Minute | Minutes per Order | Probability of Occurrence | LLR per Minute |  |
|  | $\mathrm{A}=\mathrm{ACCC}-1$ \& $2 \mathrm{~B}=\mathrm{ACCC}-1$ \& $2 \mathrm{C}=$ ALLR-3 $\mathrm{D}=\mathrm{ACCC}-1$ \& $2 \mathrm{E}=\mathrm{ACCC}-1 \& 2 \mathrm{~F}=$ ALLR-3 |  |  |  |  |  |  |
| Exchange and Advanced/Special Products Network Interface Device (NID) New |  |  |  |  |  |  | FIC-5, COC-5 |
|  | n/a | n/a | n/a | 2.86 | 100.00\% | \$0.77 |  |
| Coordinated Conversion |  |  |  |  |  |  |  |
| Exchange Products |  |  |  |  |  |  |  |
| Process 1 | n/a | n/a | n/a | n/a | n/a | n/a | FIC-5, COC-5 |
| Standard Interval Process 2 |  |  |  |  |  |  |  |
| Prandard Interval | 10.0015.00 | 100.00\% | $\begin{aligned} & \$ 0.81 \\ & \$ 0.81 \end{aligned}$ | n/a | n/an/a | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ | FIC-5, COC-5 <br> FIC-5, COC-5 |
| Additional Interval |  |  |  | n/a |  |  |  |
| Process 3 | n/a ${ }^{5.00}$ | 100.00\% | \$0.81 |  | 100.00\%100.00\% | $\begin{aligned} & \$ 0.84 \\ & \$ 0.84 \end{aligned}$ | $\begin{aligned} & \text { FIC-5, COC-5 } \\ & \text { FIC-5, COC-5 } \end{aligned}$ |
| Standard Interval |  |  |  | 15.00 |  |  |  |
| Additional Interval |  | n/a | n/a | 15.00 |  |  |  |
| Advanced/Special Products |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Standard Interval | n/a | 1/a | n/a | n/a | n/a | n/a | FIC-5, COC-5 |
| Process 2 |  |  |  |  |  |  |  |
| Standard Interval | 10.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | FIC-5, COC-5 |
| Additional Interval | 15.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | FIC-5, COC-5 |
| Process 3 |  | $100.00 \%$n/a | $\begin{gathered} \$ 0.81 \\ \mathrm{n} / \mathrm{a} \\ \hline \end{gathered}$ | $\begin{aligned} & 15.00 \\ & 15.00 \\ & \hline \end{aligned}$ | $100.00 \%$ 100.00\% |  |  |
| Standard Interval | n/a 5.00 |  |  |  |  | \$0.84 | FIC-5, COC-5 |
| Additional Interval |  |  |  |  |  | \$0.84 | FIC-5, COC-5 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Appendix Summary - NID, Conversions and Expedites

| Description | Central Office |  |  | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per Order | Probability of Occurrence | LLR per Minute | Minutes per Order | Probability of Occurrence | LLR per Minute |  |
|  | $\mathrm{A}=\mathrm{ACCC}-1$ \& $2 \mathrm{~B}=\mathrm{ACCC}-1$ \& $2 \mathrm{C}=$ ALLR-3 $\mathrm{D}=\mathrm{ACCC}-1$ \& $2 \mathrm{E}=\mathrm{ACCC}-1$ \& $2 \mathrm{~F}=\mathrm{ALLR}-3$ |  |  |  |  |  |  |
| Exchange and Advanced/Special Products |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Exchange Products |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | n/a | n/a | FIC-6, COC-6 |
|  |  |  |  |  |  |  |  |
| Standard Interval | 40.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | FIC-6, COC-6 |
| Additional Interval | 15.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | FIC-6, COC-6 |
| Process 3 ( ${ }^{\text {a }}$ |  |  |  |  |  |  |  |
| Standard Interval | 20.00 | 100.00\% | \$0.81 | 60.00 | 100.00\% | \$0.84 | FIC-6, COC-6 |
| Additional Interval | n/a | n/a | n/a | 15.00 | 100.00\% | \$0.84 | FIC-6, COC-6 |
| Advanced/Special Products |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |  |
| Standard Interval | n/a | n/a | n/a | n/a | n/a | n/a | FIC-6, COC-6 |
| Process 2 |  |  |  |  |  |  |  |
| Standard Interval | 40.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | FIC-6, COC-6 |
| Additional Interval | 15.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | FIC-6, COC-6 |
| Process 3 |  |  |  |  |  |  |  |
| Standard Interval | 20.00 | 100.00\% | \$0.81 | 60.00 | 100.00\% | \$0.84 | FIC-6, COC-6 |
| Additional Interval | n/a | n/a | n/a | 15.00 | 100.00\% | \$0.84 | FIC-6, COC-6 |

Verizon - Florida
Wholesale Non-recurring Study
Field Work
Appendix Summary - NID, Conversions and Expedites

| Description | Central Office |  |  | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per | Probability of Occurrence | LLR per Minute | Minutes per Order | Probability of Occurrence | LLR per <br> Minute |  |
|  | $\mathrm{A}=\mathrm{ACCC}-1$ \& $2 \mathrm{~B}=\mathrm{ACCC}-1$ \& $2 \mathrm{C}=$ ALLR-3 $\mathrm{D}=\mathrm{ACCC}-1$ \& $2 \mathrm{E}=\mathrm{ACCC}-1$ \& $2 \mathrm{~F}=$ ALLR-3 |  |  |  |  |  |  |
| Exchange and Advanced/Special Products Expedites |  |  |  |  |  |  |  |
| Exchange Products | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| Advanced/Special Products | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| Preordering | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| Record Order | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| Customer Service Record Search | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| CLEC Account Establishment | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| No Access Customer Will Advise | n/a | n/a | n/a | 75.00 | 100.00\% | \$0.84 | FIC-7, COC-7 |
| Network Wholesale Products |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Trunk Ports | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| Entrance Facilities/Dedicated Transport | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |
| Record Order | n/a | n/a | n/a | n/a | n/a | n/a | FIC-7, COC-7 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Appendix Summary - Dedicated Transport

| Description | Source | Central Office |  |  | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minutes per Initial Order | Probability of Occurrence | LLR per <br> Minute | Minutes per Initial Order | Probability of Occurrence | LL.R per <br> Minute |  |
| Network Wholesale Products Inter-office Dedicated Transport DS0 and Fractional T-1 | $\left\|\begin{array}{l} \text { AIDT-1, } 2 \\ \text { AIDT-1, } \\ \text { AIDT-1, } \end{array}\right\|$ | A=Source | $\mathrm{B}=$ Source | $\mathrm{C}=$ ALLR -3 | $\mathrm{D}=$ Source | E=Source | $\mathrm{F}=$ ALLR -3 |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| New |  | 137.40 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-8, FIC-8 |
| Disconnect |  | 42.60 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-8, FIC-8 |
| Change |  | 15.00 | 0.00\% | \$0.81 | n/a | n/a | n/a | COC-8, FIC-8 |
| DS1 or Higher |  |  |  |  |  |  |  |  |
| New | AIDT-1, 2 | 140.40 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-8, FIC-8 |
| Disconnect | AIDT-1, 2 | 76.20 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-8, FIC-8 |
| Change | AIDT-1, 2 | 15.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-8, FIC-8 |
| CLEC Dedicated Transport |  |  |  |  |  |  |  |  |
| DS0 and Fractional T-1 |  |  |  |  |  |  |  |  |
| New | ACDT-1, | 137.40 | 100.00\% | \$0.81 | 163.20 | 100.00\% | \$0.84 | COC-8, FIC-8 |
| Disconnect | ACDT-1, | 42.60 | 100.00\% | \$0.81 | 34.20 | 100.00\% | \$0.84 | COC-8, FIC-8 |
| Change | ACDT-1, | 15.00 | 100.00\% | \$0.81 | 15.00 | 100.00\% | \$0.84 | COC-8, FIC-8 |
| DS1 or Higher |  |  |  |  |  |  |  |  |
| New | ACDT-1, | 140.40 | 100.00\% | \$0.81 | 143.40 | 100.00\% | \$0.84 | COC-8, FIC-8 |
| Disconnect | ACDT-1, | 76.20 | 100.00\% | \$0.81 | 70.80 | $100.00 \%$ | \$0.84 | COC-8, FIC-8 |
| Change | ACDT-1, | 15.00 | 100.00\% | \$0.81 | 15.00 | 100.00\% | \$0.84 | COC-8, FIC-8 |

Verizon - Florida
Wholesale Non-recurring Study
Field Work
Appendix Summary - SS7

| Description | Central Office |  |  | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Minutes per } \\ \text { Order } \\ \hline \end{gathered}$ | of Occurrence | LLR per Minute | $\begin{gathered} \text { Minutes per } \\ \text { Order } \\ \hline \end{gathered}$ | of <br> Occurrence | LLR per Minute |  |
|  | A=ASS7-1.3 | $\mathrm{B}=\mathrm{ASS7}-1.3$ | C=ALLR-3 | $\mathrm{D}=$ ASS7-1. 3 | $\mathrm{E}=\mathrm{ASS7} 71.3$ | $\mathrm{F}=$ ALLR-3 |  |
| Signaling System Seven (SS7) Trunk Ports Facilities and Trunk |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| New | 161.40 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-9, FIC-9 |
| Disconnect | 75.60 | 100.00\% | \$0.81 | n/a | n/a | n/a | $\text { COC }-9, \text { FIC- } 9$ |
| Change w/Engineering Review | 15.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-9, FlC-9 |
| Change w/out Engineering Review | 15.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-9, FIC-9 |
| Trunk Only |  |  |  |  |  |  |  |
| New | 161.40 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-9, FIC-9 |
| Disconnect | 75.60 | 100.00\% | \$0.81 | n/a | n/a | r/a | COC-9, FIC-9 |
| Change w/Engineering Review | 15.00 | 100.00\% | \$0.81 | n/a | n/a | r/a | COC-9, FIC-9 |
| Change w/out Engineering Review | 15.00 | 100.00\% | \$0.81 | n/a | n/a | n/a | COC-9, FIC-9 |
| STP Ports (SS7 Links) |  |  |  |  |  |  |  |
| New | 93.60 | $100.00 \%$ | $\$ 0.81$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | n/a | COC-9, FIC-9 |
| Disconnect | 32.40 | $100.00 \%$ | $\$ 0.81$ | $n / \mathbf{a}$ | n/a | n/a | $\text { COC }-9, \text { FIC- }-9$ |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Appendix Summary - Dark Fiber

| Description | Central Office |  |  | Field Installation |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minutes per Ln/Ckt | $\qquad$ | Loaded <br> Labor Rate | Minutes per $\qquad$ | Probability of Occurrence | $\begin{gathered} \text { Loaded } \\ \text { Labor Rate } \\ \hline \end{gathered}$ |  |
|  | $\mathrm{A}=\mathrm{ADFB}$ | $B=A D F B$ | $\mathrm{C}=\mathrm{ADFB}$ | $\mathrm{D}=\mathrm{ADFB}$ | $\mathrm{E}=\mathrm{ADFB}$ | $\mathrm{F}=\mathrm{ADFB}$ |  |
| ```Unbundled Network Elements (UNEs) Advanced/Special Products Dark Fiber Initial Line Preordering``` | n/a | n/a | n/a | n/a | n/a | n/a | DFCC |
| UNE Inter-office Dedicated Transport Host Central Office Remote Central Office | $\begin{aligned} & 21.25 \\ & 27.14 \end{aligned}$ | $\begin{aligned} & 100.00 \% \\ & 100.00 \% \end{aligned}$ | $\begin{aligned} & \$ 0.81 \\ & \$ 0.81 \end{aligned}$ | $\begin{gathered} \text { n/a } \\ \text { n/a } \end{gathered}$ | $\begin{aligned} & \mathrm{n} / \mathrm{a} \\ & \mathrm{n} / \mathrm{a} \end{aligned}$ | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ | DFCC <br> DFCC |
| Unbundled Loop Central Office Customer Location | $n / a^{21.25}$ | $\begin{aligned} & 100.00 \% \\ & \text { n/a } \end{aligned}$ | n/a | $\text { n/a } \quad 27.14$ | $\begin{aligned} & \text { n/a } \\ & 100.00 \% \end{aligned}$ | $\text { n/a }{ }_{\$ 0.77}$ | DFCC DFCC |
| Subloop Feeder Central Office Cross Box | $\mathrm{n} / \mathrm{a}^{21.25}$ | $\begin{aligned} & \text { 100.00\% } \\ & \text { n/a } \end{aligned}$ | n/a | $\text { n/a } \quad 27.14$ | n/a 100.00\% | $\begin{array}{ll} \text { n/a } & \\ & \$ 0.77 \end{array}$ | DFCC DFCC |
| Subloop Distribution Cross Box Customer Location | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ | $\begin{aligned} & 27.14 \\ & 27.14 \end{aligned}$ | $\begin{aligned} & 100.00 \% \\ & 100.00 \% \end{aligned}$ | $\begin{aligned} & \$ 0.77 \\ & \$ 0.77 \end{aligned}$ | DFCC <br> DFCC |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Probability of Dispatch - Field Installation

| Ln | Description | Source | Dispatched Orders | Total Orders | Percent Dispatched | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Source | B=Source | $\mathrm{C}=\mathrm{A} / \mathrm{B}$ |  |
| Exchange Products Basic |  |  |  |  |  |  |
| 1 | New | Note 1 | 167,531 | 426,327 |  |  |
|  | Disconnect | Note 1 | 1,678 | 389,312 |  |  |
|  | Complex Non-digital |  |  |  |  |  |
| 3 | New | Note 1 | 2,666 | 3,182 |  |  |
| 4 | Disconnect | Note 1 | 17 | 2,146 |  |  |
|  | Complex Digital |  |  |  |  |  |
| 5 | New | Note 1 | 1,391 | 1,916 |  |  |
| 6 | Disconnect | Note 1 | 103 | 290 |  |  |
|  | Total |  |  |  |  |  |
|  | New | $\underline{\operatorname{Ln} 1+\operatorname{Ln} 3+\operatorname{Ln} 5}$ | 171,588 | 431,425 | 39.77\% | AINS-1, 5, 6 |
| 8 | Disconnect | $\underline{\operatorname{Ln} 2+\operatorname{Ln} 4+\operatorname{Ln} 6}$ | 1,798 | 391,748 | 0.46\% | AINS-1, 5, 6 |
|  | Advanced/Special Products Basic |  |  |  |  |  |
|  | New | Note 2 | n/a | n/a | 100.00\% | AINS-3, 5, 6 |
| 10 | Disconnect | Note 2 | n/a | n/a | 100.00\% | AlNS-3, 5, 6 |
|  | Complex |  |  |  |  |  |
|  | New | Note 2 | n/a |  | 100.00\% | AINS-3, 5,6 |
|  | Disconnect | Note 2 | n/a | n/a | 100.00\% | AINS-3, 5, 6 |

Note 1: Data developed using NOCV Touches Report.
Note 2: Probability of Dispatch provided by Headquarters Staff Support.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Subloop Activity Summary - Field Installation


## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Subloop Activity Summary - Field Installation

| Description | Average <br> Distance <br> (Miles) | Drive <br> Time (Minutes) | Set-Up <br> Time <br> (Minutes) | Verifying Time (Minutes) | Removing <br> Jumpers <br> (Minutes) | Running Jumpers (Minutes) | Dialing into AWAS (Minutes) | Complete <br> Time <br> (Minutes) | Total Work Time | Total <br> Time | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=Note 1 | $\mathrm{B}=$ Note 1 | $\mathrm{C}=$ Note 1 | D=Note 1 | $\mathrm{E}=$ Note 1 | F=Note 1 | $\mathrm{G}=$ Note 1 | $\mathrm{H}=$ Note 1 | $\mathrm{I}=$ Sum (C.. H | $J=B+I$ |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |  |  |  |  |  |  |
| Exchange Products <br> Subloop |  |  |  |  |  |  |  |  |  |  |  |
| Cross Connect Box (Xbox) |  |  |  |  |  |  |  |  |  |  |  |
| California | 2.69 | 6.57 | 1.80 | 0.48 | 0.32 | 2.27 | 7.75 | 2.57 | 15.19 | 21.76 |  |
| Florida | 2.43 | 8.15 | 1.08 | 0.33 | 0.42 | 1.77 | 4.95 | 1.13 | 9.68 | 17.83 |  |
| Illinois | 2.84 | 7.21 | 1.07 | 0.47 | 0.37 | 1.24 | 6.34 | 1.60 | 11.09 | 18.30 |  |
| North Carolina | 3.71 | 9.17 | 1.62 | 0.60 | 0.95 | 3.34 | 11.76 | 2.43 | 20.70 | 29.87 |  |
| Texas | 2.47 | 6.65 | 1.35 | 0.52 | 0.69 | 1.73 | 4.94 | 1.64 | 10.87 | 17.52 |  |
| Washington | 2.40 | 6.73 | 1.82 | 0.45 | 0.93 | 2.89 | 5.93 | 1.46 | 13.48 | 20.21 |  |
| Average (DLC, RSU, Xbox) | 3.65 | 8.58 | 1.85 | 0.54 | 0.73 | 2.50 | 6.74 | 2.30 | 14.66 | 23.24 | AINS-5, 11 |
| Customer Terminal |  |  |  |  |  |  |  |  |  |  |  |
| California | 0.65 | 2.41 | 3.21 | 1.14 | 0.32 | 1.58 | 7.23 | 4.30 | 17.78 | 20.19 |  |
| Florida | 0.70 | 3.12 | 1.01 | 0.26 | 0.16 | 0.28 | 4.63 | 1.23 | 7.57 | 10.69 |  |
| Illinois | 0.58 | 2.38 | 2.01 | 0.47 | 0.23 | 0.40 | 5.69 | 2.19 | 10.99 | 13.37 |  |
| North Carolina | 0.92 | 3.07 | 2.48 | 0.52 | 0.24 | 1.37 | 8.69 | 2.87 | 16.17 | 19.24 |  |
| Texas | 0.62 | 2.77 | 2.42 | 0.49 | 0.47 | 0.96 | 5.19 | 2.09 | 11.62 | 14.39 |  |
| Washington | 0.88 | 3.42 | 2.34 | 0.64 | 0.85 | 2.35 | 4.62 | 2.21 | 13.01 | 16.43 |  |
| Average Customer Terminal | 0.73 | 2.86 | 2.25 | 0.59 | 0.38 | 1.16 | 6.01 | 2.48 | 12.86 | 15.72 | ACCC-1, AINS-5 |

Note 1: These figures are the results of Cross Box Jumper and Drive Time Studies conducted in California, Florida, Illinois, North Carolina, Texas, and Washington.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Subloop Activity Summary II - Field Installation

| Description | Average <br> Distance <br> (Miles) | Drive <br> Time (Minutes) | $\begin{gathered} \text { Set-Up } \\ \text { Time } \\ \text { (Minutes) } \\ \hline \end{gathered}$ | Verifying Time (Minutes) | Removing Jumpers (Minutes) | Running Jumpers (Minutes) | Complete <br> Time (Minutes) | Total Work Time (AWAS) | Work Time per Additional Line | Total Time | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=Note 1 | B=Note 1 | C=Note 1 | $\mathrm{D}=$ Note 1 | $\mathrm{E}=$ Note 1 | $\mathrm{F}=$ Note 1 | $\mathrm{G}=$ Note 1 | $\mathrm{H}=$ Sum ( C...G) | $\mathrm{I}=\mathrm{D}+\mathrm{E}+\mathrm{F}$ | $\mathrm{J}=\mathrm{B}+\mathrm{H}$ |  |
| Unbundled Network Elements (UNEs) <br> Exchange Products <br> Subloop <br> Additional Line <br> Digital Line Concentrator (DLC) <br> California <br> Florida <br> Illinois <br> North Carolina <br> Texas <br> Washington |  |  |  |  |  |  |  |  |  |  |  |
|  | 7.10 | 22.20 | 1.42 | 0.30 | 0.30 | 1.62 | 1.25 | 489 | 2.22 | 27.09 |  |
|  | 5.92 | 9.18 | 1.28 | 0.71 | 0.33 | 1.25 | 1.93 | 5.50 | 2.29 | 14.68 |  |
|  | 1.60 | 3.11 |  |  |  |  |  |  |  |  |  |
|  | 4.70 | 6.41 | 1.06 | 0.42 | 0.40 | 2.25 | 8.08 | 12.21 | 3.07 | 18.62 |  |
|  | 5.77 | 12.14 | 2.68 | 0.47 | 0.70 | 1.72 | 1.38 | 6.95 | 2.89 | 19.09 |  |
| Remote Switching Unit (RSU) |  |  |  |  |  |  |  |  |  |  |  |
| California | 7.20 |  | 3.25 | 0.53 | 0.45 | 3.20 | 5.52 | 12.95 | 4.18 | 24.45 |  |
| Florida |  | 9.53 | 2.04 | 0.27 |  |  |  |  | 0.27 | 12.43 |  |
| Illinois |  |  |  |  |  |  |  |  |  |  |  |
| North Carolina | 1.00 | 4.71 | 2.13 | 1.15 | 1.35 | 4.75 | 1.27 | 10.65 | 7.25 | 15.36 |  |
| Texas | 2.60 | 6.64 | 2.74 | 0.44 | 0.68 | 2.28 | 1.75 | 7.89 | 3.40 | 14.53 |  |
| Washington | 2.53 | 7.34 | 2.40 | 0.99 | 2.32 | 4.70 | 1.89 | 12.30 | 8.01 | 19.64 |  |
| Cross Connect Box (Xbox) |  |  |  |  |  |  |  |  |  |  |  |
| California | 2.69 | 6.57 | 1.80 | 0.48 | 0.32 | 2.27 | 2.57 | 7.44 | 3.07 | 14.01 |  |
| Florida | 2.43 | 8.15 | 1.08 | 0.33 | 0.42 | 1.77 | 1.13 | 4.73 | 2.52 | 12.88 |  |
| Illinois | 2.84 | 7.21 | 1.07 | 0.47 | 0.37 | 1.24 | 1.60 | 4.75 | 2.08 | 11.96 |  |
| North Carolina | 3.71 | 9.17 | 1.62 | 0.60 | 0.95 | 3.34 | 2.43 | 8.94 | 4.89 | 18.11 |  |
| Texas | 2.47 | 6.65 | 1.35 | 0.52 | 0.69 | 1.73 | 1.64 | 5.93 | 2.94 | 12.58 |  |
| Washington | 2.40 | 6.73 | 1.82 | 0.45 | 0.93 | 2.89 | 1.46 | 7.55 | 4.27 | 14.28 |  |
| Average (DIC, RSU, Xbox) | 3.65 | 8.58 | 1.85 | 0.54 | 0.73 | 2.50 | 2.30 | 7.92 | 3.77 | 16.50 | AlNS-6, 11 |

Verizon - Florida
Wholesale Non-recurring Study

## Field Work

Subloop Activity Summary II - Field Installation

| Description | Average <br> Distance <br> (Miles) | Drive <br> Time (Minutes) | $\begin{gathered} \text { Set-Up } \\ \text { Time } \\ \text { (Minutes) } \\ \hline \end{gathered}$ | Verifying Time (Minutes) | Removing Jumpers (Minutes) | Running Jumpers (Minutes) | Complete <br> Time (Minutes) | Total Work Time (AWAS) | Work Time per Additional Line | Total Time | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=Note 1 | $\mathrm{B}=$ Note 1 | $\mathrm{C}=$ Note 1 | $\mathrm{D}=$ Note 1 | $\mathrm{E}=$ Note 1 | $\mathrm{F}=$ Note 1 | $\mathrm{G}=$ Note 1 | H=Sum (C..G) | $\mathrm{I}=\mathrm{D}+\mathrm{E}+\mathrm{F}$ | $J=B+H$ |  |
| Unbundled Network Elements (UNEs) Exchange Products Subloop Additional Line Customer Terminal |  |  |  |  |  |  |  |  |  |  |  |
| California | 0.65 | 2.41 | 3.21 | 1.14 | 0.32 | 1.58 | 4.30 | 10.55 | 3.04 | 12.96 |  |
| Florida | 0.70 | 3.12 | 1.01 | 0.26 | 0.16 | 0.28 | 1.23 | 2.94 | 0.70 | 6.06 |  |
| Illinois | 0.58 | 2.38 | 2.01 | 0.47 | 0.23 | 0.40 | 2.19 | 5.30 | 1.10 | 7.68 |  |
| North Carolina | 0.92 | 3.07 | 2.48 | 0.52 | 0.24 | 1.37 | 2.87 | 7.48 | 2.13 | 10.55 |  |
| Texas | 0.62 | 2.77 | 2.42 | 0.49 | 0.47 | 0.96 | 2.09 | 6.43 | 1.92 | 9.20 |  |
| Washington | 0.88 | 3.42 | 2.34 | 0.64 | 0.85 | 2.35 | 2.21 | 8.39 | 3.84 | 11.81 |  |
| Average Customer Terminal | 0.73 | 2.86 | 2.25 | 0.59 | 0.38 | 1.16 | 2.48 | 6.85 | 2.12 | 9.71 | AINS-6 |

Note 1: These figures are the results of Cross Box Jumper and Drive Time Studies conducted in California, Florida, Illinois, North Carolina, Texas, and Washington.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Subloop Order Summary - Field Installation


## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Subloop Order Summary - Field Installation



Note 1: Results from NOCV and STAR data.
Note 2: This Composite LLR reflects the equal probability of either BZT or CZT performing this function, based on analysis of STAR data.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Unbundled Loop Order Summary - Field Installation

| Description | Source | Total Lines | Total <br> Minutes | Minutes per Line | Total Dollars | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source | $\mathrm{C}=\mathrm{B} / \mathrm{A}$ | $\mathrm{D}=$ Source | $\mathrm{E}=\mathrm{D} / \mathrm{B}$ |  |
| Unbundled Network Elements (UNEs) Exchange Products Unbundled Loop Basic New |  |  |  |  |  |  |  |
| Initial | Note 1 | 12,783 | 1,855,335.00 | 145.14 | \$1,220,356.64 | \$0.66 | ASBL-5 |
| Additional | Note 1 | 12,783 | 1,855,335.00 | 145.14 | \$1,220,356.64 | \$0.66 | ASBL-5 |
| Disconnect |  |  |  |  |  |  |  |
| Initial | Note 1 | 1,871 | 260,137.38 | 139.04 | \$171,090.83 | \$0.66 | ASBL-5 |
| Additional | Note 1 | 1,871 | 260,137.80 | 139.04 | \$171,090.83 | \$0.66 | ASBL-5 |
| Complex Non-digital New |  |  |  |  |  |  |  |
| Initial | Note 1 | 870 | 225,426.60 | 259.11 | \$149,256.24 | \$0.66 | ASBL-5 |
| Additional | Note 1 | 870 | 225,426.60 | 259.11 | \$149,256.24 | \$0.66 | ASBL-5 |
| Disconnect |  |  |  |  |  |  |  |
| Initial | Note 1 | 95 | 19,705.80 | 207.43 | \$12,961.32 | \$0.66 | ASBL-5 |
| Additional | Note 1 | 95 | 19,705.80 | 207.43 | \$12,961.32 | \$0.66 | ASBL-5 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Unbundled Loop Order Summary - Field Installation

| Description | Source | Total Lines | Total <br> Minutes | Minutes per Line | Total Dollars | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | $\mathrm{B}=$ Source | $\mathrm{C}=\mathrm{B} / \mathrm{A}$ | D=Source | $\mathrm{E}=\mathrm{D} / \mathrm{B}$ |  |
| Unbundled Network Elements (UNEs) |  |  |  |  |  |  |  |
| Exchange Products |  |  |  |  |  |  |  |
| Unbundled Loop |  |  |  |  |  |  |  |
| Complex Digital |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| Initial | Note 1 | 1,001 | 255,830.40 | 255.57 | \$171,207.15 | \$0.67 | ASBL-6 |
| Additional | Note 1 | 1,001 | 255,830.40 | 255.57 | \$171,207.15 | \$0.67 | ASBL-6 |
| Disconnect |  |  | , |  |  |  |  |
| Initial | Note 1 | 97 | 20,365.80 | 209.96 | \$13,456.15 | \$0.66 | ASBL-6 |
| Additional | Note 1 | 97 | 20,365.80 | 209.96 | \$13,456.15 | \$0.66 | ASBL-6 |
| Totals |  |  |  |  |  |  |  |
| New |  |  |  |  |  |  |  |
| Initial | Note 1 | 1,001 | 255,830.40 | 255.57 | \$171,207.15 | \$0.67 | AINS-1 |
| Additional | Note 1 | 1,001 | 255,830.40 | 255.57 | \$171,207.15 | \$0.67 | AINS-1 |
| Weighted LLR | Note 2 |  |  |  |  | \$0.67 | AINS-1 |
| Disconnect |  |  |  |  |  |  |  |
| Initial | Note 1 |  | 20,365.80 | $209.96$ | \$13,456.15 | \$0.66 | AINS-1 |
| Additional | Note 1 | 97 | 20,365.80 | 209.96 | \$13,456.15 | \$0.66 | AINS-1 |
| Weighted LLR | Note 2 |  |  |  |  | \$0.66 | AINS-1 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Unbundled Loop Order Summary - Field Installation

| Description | Source | Total <br> Lines | Total <br> Minutes | Minutes per Line | Total Dollars | Weighted LLR per Minute | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=Source | $C=B / A$ | D=Source | $\mathrm{E}=\mathrm{D} / \mathrm{B}$ |  |
| Unbundled Network Elements(UNEs) Advanced/Special Products Unbundled Loop Basic New Initial <br> Additional <br> Weighted LLR |  |  |  |  |  |  |  |
|  | Note 1 | 15 | 3,780.00 | 252.00 | \$3,294.27 | \$0.87 | AINS-3 |
|  | Note 1 | 15 | 3,780.00 | 252.00 | \$3,295.27 | \$0.87 | AlNS-3 |
|  | Note 2 |  |  |  |  | \$0.87 | Alns-3 |
| Disconnect |  |  |  |  |  |  |  |
| Initial | Note 1 | 9 | 1,665.00 | 185.00 | \$1,451.05 | \$0.87 | AINS-3 |
| Additional | Note 1 | 9 | 1,665.00 | 185.00 | \$1,452.05 | \$0.87 | AINS-3 |
| Weighted LLR | Note 2 |  |  |  |  | \$0.87 | AINS-3 |
| Complex New |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Initial | Note 1 | 53 | 18,975.00 | 358.02 | \$16,164.00 | \$0.85 | AINS-3 |
| Additional | Note 1 | 53 | 18,975.00 | 358.02 | \$16,165.00 | \$0.85 | AINS-3 |
| Weighted LLR | Note 2 |  |  |  |  | \$0.85 | AINS-3 |
| Disconnect |  |  |  |  |  |  |  |
| Initial | Note 1 | 14 | 1,830.00 | 130.71 | \$1,594.84 | \$0.87 | AINS-3 |
| Additional | Note 1 | 14 | 1,830.00 | 130.71 | \$1,595.84 | \$0.87 | AINS-3 |
| Weighted LLR | Note 2 |  |  |  |  | \$0.87 | AINS-3 |

Note 1: Data obtained from STAR and NOCV systems.
Note 2: The Weighted LLR reflects the probability of either BZT or CZT performing this function, based on analysis of STAR data.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Line Sharing Jumper Summary - Central Office



## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Line Sharing Jumper Summary - Central Office

| Description | Source | Number of Jumper Run/Break | Jumper Minutes per Ln/Ckt | Probability of Occurrence | CO Jumper Wire $\qquad$ | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 | B=Source | $\mathrm{C}=$ Note 1 | D=Note 2 |  |
| Unbundled Network Element |  |  |  |  |  |  |
| Line Sharing |  |  |  |  |  |  |
| Additional Line |  |  |  |  |  |  |
| CLEC CO Splitter Connection |  |  |  |  |  |  |
| Install |  |  |  |  |  |  |
| Break AJSS |  |  |  |  |  |  |
| Run AJSS |  |  |  |  |  |  |
| Run Jumpers - 25 feet $\quad$ Not Included in this Fili |  |  |  |  |  |  |
|  |  |  | ot inclu | ded in | his Filin |  |
| Change CO Connection | AJDT-2 |  |  |  |  |  |
| Disconnect |  |  |  |  |  |  |
| Break | AJSS |  |  |  |  |  |
| Run | AJSS |  |  |  |  |  |
| Run Jumper - 25 feet |  |  |  |  |  |  |

Note 1: Number of Jumper for Install and Disconnect and Probability of Occurrence based on Headquarters staff support personnel.
Note 2: Cost of jumper wire detemined in Integrated Cost Model (ICM) on a per jumper basis.

## Verizon - Florida <br> Wholesale Non-recurring Cost Study <br> Field Work <br> Loop Conditioning - Work Times (Bridged Tap Removal)

| Ln | Description | Source | CO Work Time in Minutes | Field Installation Time in Minutes |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | One Bridged Tap |  | Multiple Bridged Taps |  |  |
|  |  |  |  | $\begin{gathered} \text { Initial } \\ \text { Pair } \end{gathered}$ | $\begin{aligned} & \text { Addt1 } \\ & \text { Pair } \end{aligned}$ | Initial Pair | $\begin{aligned} & \text { Addtl } \\ & \text { Pair } \end{aligned}$ |  |
|  |  |  | A=Note 1 | B=Note 1 | - Note 1 | $\mathrm{D}=$ Note 2 | =Note 2 |  |
|  | Number of Locations |  | n/a | 1 | 1 | 2.5 | 2.5 |  |
|  | Aerial and Buried Cable IP Support Center |  |  |  |  |  |  |  |
| 1 | Build work order in scheduling program. |  | n/a | 10.00 |  | 10.00 |  |  |
| 2 | Complete the work order in scheduling program. |  | n/a | 10.00 |  | 10.00 |  |  |
| 3 | Close out the work order and send to Engineering. |  | n/a | 10.00 |  | 10.00 |  |  |
| 4 | Subtotal | Sum Lns (1.3) | n/a | 30.00 |  | 30.00 |  |  |
|  | Access Construction |  |  |  |  |  |  |  |
| 5 | Receive work assignment from supervisor and travel to job site. |  | n/a | 40.84 |  | 102.11 |  |  |
| 6 | Upon arrival at job site, set up work area protection. |  | n/a | 17.57 |  | 43.93 |  |  |
| 7 | Set up bucket truck and/or ladder and platform. |  | n/a | 18.34 |  | 45.84 |  |  |
| 8 | Identify and open the splice case. |  | n/a | 26.46 |  | 66.14 |  |  |
| 9 | If required, send tone from the central office on the pair from which bridged tap is to | Note 3 | n/a | 34.09 | 6.00 | 85.22 | 15.00 |  |
| 10 | After identification of the pair, monitor to ensure there is no traffic. |  | n/a | 7.31 | 7.31 | 18.29 | 18.29 |  |
| 11 | Cut off bridged tap and splice pair through. |  | n/a | 8.11 | 8.11 | 20.28 | 20.28 |  |
| 12 | Close splice case. |  | n/a | 26.45 |  | 66.12 |  |  |
| 13 | Tear down site set up and remove work area protection. |  | n/a | 20.81 |  | 52.03 |  |  |
| 14 | Subtotal | Sum Lns (5..13) | n/a | 199.98 | 21.42 | 499.96 | 53.57 |  |
| 15 | Total | $\operatorname{Ln} 4+\operatorname{Ln} 14$ | n/a | 229.98 | 21.42 | 529.96 | 53.57 | AINS-7 |

## Verizon - Florida

Wholesale Non-recurring Cost Study
Field Work

## Loop Conditioning - Work Times (Bridged Tap Removal)

| Ln | Description | Source | CO Work Time in Minutes | Field Installation Time in Minutes |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | One Bridged Tap |  | Multiple Bridged Taps |  |  |
|  |  |  |  | Initial Pair | Addtl Pair | Initial Pair | Addtl <br> Pair |  |
|  |  | Sum Lns (16..18) | A=Note 1 | $\mathrm{B}=$ Note $1 \mathrm{C}=$ Note $1 \mathrm{D}=$ Note $2 \mathrm{E}=$ Note 2 |  |  |  |  |
| Number of Locations Underground Cable IP Support Center |  |  | n/a | 1 | 1 | 2.5 | 2.5 |  |
|  |  |  |  |  |  |  |  |  |
| 16 | Build work order in scheduling program. |  | n/a | 10.00 | 10.00 |  |  |  |
| 17 | Complete the work order in scheduling program. |  | n/a | 10.00 | 10.00 |  |  |  |
|  | Close out the work order and send to Engineering. |  | n/a | 10.00 | 10.00 |  |  |  |
|  | Subtotal |  | n/a | 30.00 | 30.00 |  |  |  |
|  | Access Construction |  |  |  | 81.68 |  |  |  |  |
| 20 | Receive work assignment from supervisor and travel to job site. |  | n/a | 204.22 |  |  |  |  |
| 1 | Upon arrival at job site, set up work area protection. |  | n/a | 35.14 |  | 87.86178.76 |  |  |  |
| 22 | Open manhole and begin purging the manhole to dissipate any stagnant gas, ensure |  | n/a | 71.50 | 178.76182.12 |  |  |  |
| 23 | Pump manhole if necessary. |  | n/a | 72.86 |  |  |  |  |
| 24 | Test the manhole environment to ensure there is no combustible gas prior to |  | n/a | 25.22 | 63.04 |  |  |  |
| 25 | Set up the inside of the manhole for work to be done. |  | n/a | 72.56 | 181.38 |  |  |  |
| 26 | Identify and open the splice case. |  | n/a | 52.92 | 132.28 |  |  |  |
| 27 | If required, send tone from the central office on the pair from which bridged tap is to | Note 3 | n/a | 59.32 | 10.44 | 148.28 | 26.10 |  |
| 28 | After identification of the pair, monitor to ensure there is no traffic. |  | n/a | 14.62 | 14.62 | 36.58 | 36.5840.56 |  |
| 29 | Cut off bridged tap and splice pair through. |  | n/a | 16.22 | 16.22 | 40.56 |  |  |
| 30 | Close splice case. |  | n/a | 52.90 |  | 132.24 |  | AINS-7 |
| 31 | Tear down site set up and remove work area protection. |  | n/a | 41.62 | 104.06 |  |  |  |
| 32 | Subtotal | $\begin{aligned} & \text { Sum Lns (20..31) } \\ & \operatorname{Ln} 19+\operatorname{Ln} 32 \end{aligned}$ | n/a | $\begin{array}{r} 596.56 \\ \mathbf{6 2 6 . 5 6} \\ \hline \end{array}$ | 41.28 1491.38 103.24 <br> 41.28 1521.38 103.24 |  |  |  |
| 33 | Total |  | n/a |  |  |  |  |  |  |

Note 1: The work times were obtained from interviews and discussions with construction and support personnel.
Note 2: The work times were obtained from interviews and discussions with construction and support personnel. Multiple bridged tap removals are based on an average of 2.5 bridged taps Note 3: The work times shown reflect an 87\% Probability of Occurrence.

## Verizon - Florida <br> Wholesale Non-recurring Cost Study <br> Field Work <br> Loop Conditioning - Work Times (Load Coil Removal)

| Description | Source | CO Work Time in Minutes | Field Installation Time in Minutes |  |  |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Less than 18 K |  | 21 K |  | 27K |  |  |
|  |  |  | Initial Pair | Addtl Pair | Initial Pair | AddtI Pair | Initial Pair | Addtl Pair |  |
|  |  | A=Note 1 | B=Note 1 | C | D=Note 1 | E | F=Note 1 | G |  |
| Number of Locations |  |  | 2 | 2 | 3 | 3 | 4 | 4 |  |
| Aerial and Buried Cable IP Support Center |  |  |  |  |  |  |  |  |  |
| 1 Build work order in scheduling program. |  | n/a | 10.00 |  | 10.00 |  | 10.00 |  |  |
| 2 Complete the work order in scheduling program. |  | n/a | 10.00 |  | 10.00 |  | 10.00 |  |  |
| 3 Close out the work order and send to Engineering. |  | n/a | 10.00 |  | 10.00 |  | 10.00 |  |  |
| 4 Subtotal | Sum Ins (1.3) | n/a | 30.00 |  | 30.00 |  | 30.00 |  |  |
| Access Construction |  |  |  |  |  |  |  |  |  |
| 5 Receive work assignment from supervisor and travel to job site. |  | n/a | 80.47 |  | 120.71 |  | 160.94 |  |  |
| 6 Upon arrival at job site, set up work area protection. |  | n/a | 36.50 |  | 54.75 |  | 73.00 |  |  |
| 7 Set up bucket truck and/or ladder and platform. |  | n/a | 35.06 |  | 52.59 |  | 70.11 |  |  |
| 8 Identify and open the splice case. |  | n/a | 50.86 |  | 76.29 |  | 101.72 |  |  |
| 9 If required, send tone from the central office on the pair to be | Note 2 | n/a | 72.23 | 12.00 | 108.35 | 18.00 | 144.46 | 24.00 |  |
| 10 After identification of the pair, monitor to ensure there is no traffic. |  | n/a | 14.50 | 14.50 | 21.75 | 21.75 | 29.00 | 29.00 |  |
| 11 Cut off pair at both ends and splice pair through. |  | n/a | 20.09 | 20.09 | 30.13 | 30.13 | 40.17 | 40.17 |  |
| 12 Close splice case. |  | n/a | 54.14 |  | 81.21 |  | 108.28 |  |  |
| 13 Tear down site set up and remove work area protection. |  | n/a | 42.39 |  | 63.58 |  | 84.78 |  |  |
| 14 Subtotal | Sum Lns (5..13) | n/a | 406.24 | 46.59 | 609.36 | 69.88 | 812.46 | 93.17 |  |
| 15 Total | $\operatorname{Ln} 4+\operatorname{Ln} 14$ | n/a | 436.24 | 46.59 | 639.36 | 69.88 | 842.46 | 93.17 | AINS-8 |

## Verizon - Florida

Wholesale Non-recurring Cost Study

## Field Work

Loop Conditioning - Work Times (Load Coil Removal)


Note 1: The work times were obtained from interviews and discussions with construction and support personnel.
Note 2: The work times shown reflect an $87 \%$ Probability of Occurrence

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Line and Station Transfer Summary - Central Office

| Description | Source | Quantity | $\begin{gathered} \hline \text { Jumper } \\ \text { Minutes } \\ \text { per Ln/Ckt } \\ \hline \end{gathered}$ | Probability of Occurrence | CO Jumper Wire <br> 25' Increment | Jumper Cost | Minutes per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Note 1 | $\mathrm{B}=$ AJDT | $\mathrm{C}=$ Note 1 | $\mathrm{D}=$ Note 2 | $D=A * D$ | $E=B^{\star} C$ |  |
| Unbundled Network Element Line and Station Transfer Initial Line CO Connection Vacant |  |  |  |  |  |  |  |  |
| Run | AJSS | 1 | 8.69 | 100.00\% |  |  | 8.69 | AINS-11 |
| Jumper - 25 feet |  | 1 |  | 100.00\% | \$0.34 | \$0.34 |  | AlNS-11 |
| In-Use |  |  |  |  |  |  |  |  |
| Break | AJDT-2 | 1 | 3.65 | 100.00\% |  |  | 3.65 |  |
| Run | AJDT-1 | 1 | 8.69 | 100.00\% |  |  | 8.69 |  |
| Jumper - 25 feet |  | 1 |  | 100.00\% | \$0.34 | \$0.34 |  | AINS-11 |
| Total |  |  |  |  |  |  | 12.35 | AINS-11 |
| Additional Line CO Connection |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Vacant |  |  |  |  |  |  |  |  |
| Run | AJSS | 1 | 8.69 | 100.00\% |  |  | 8.69 | AINS-11 |
| Jumper - 25 feet |  | 1 |  | 100.00\% | \$0.34 | \$0.34 |  | AINS-11 |
| In-Use |  |  |  |  |  |  |  |  |
| Break | AJSS | 1 | 3.65 | 100.00\% |  |  | 3.65 |  |
| Run | AJSS | 1 | 8.69 | 100.00\% |  |  | 8.69 |  |
| Jumper - 25 feet |  | 1 |  | 100.00\% | \$0.34 | \$0.34 |  | AINS-11 |
| Total |  |  |  |  |  |  | 12.35 | AINS-11 |

Note 1: The number of Jumper Runs for In-Use and Vacant transfer, as well as the Probability of Occurrence, are based on Headquarters staff support personnel.
Note 2: Cost of jumper wire detemined in Integrated Cost Model (ICM) on a per jumper basis.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Coordinated Conversion and Hot Cut Coordinated Conversion - Minutes per Activity

| Description | Source | Central Office |  | Fieid Installation |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Probability of Occurrence | Minutes per Activity | Probability of Occurrence | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Activity } \\ \hline \end{gathered}$ |  |
|  |  | $\mathrm{A}=$ Note 1 | B=Note 1 | $\mathrm{C}=$ Note 1 | D=Source |  |
| Exchange and Advanced/Special Products Network Interface Device (NID) |  |  |  |  |  |  |
| New | ASBL- 2 | n/a | n/a | 100.00\% | 2.86 | AINS-9 |
| No Access Customer Will Advise | Note 1 | n/a | n/a | 100.00\% | 75.00 | AINS-11 |
| Coordinated Conversion Exchange Products |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |
| Standard Interval | Note 1 | n/a | n/a | n/a | n/a | AINS. 9 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | Note 1 | 100.00\% | 10.00 |  | n/a | AINS-9 |
| Additional Interval | Note 1 | 100.00\% | 15.00 | n/a | n/a | AINS-9 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval |  |  |  |  |  |  |
| $\mathrm{CZT} / \mathrm{BZT}$ | Note 1 |  | n/a | 100.00\% | 15.00 | AINS-9 |
| COTechnician | Note 1 | 100.00\% | 5.00 | n/a | n/a | AINS-9 |
| Additional Interval | Note 1 | n/a | n/a | 100.00\% | 15.00 | AINS-9 |
| Advanced/Special Products |  |  |  |  |  |  |
| Process 1 |  |  |  |  |  |  |
| Standard Interval | Note 1 | n/a | n/a | n/a | n/a | AINS-9 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | Note 1 | 100.00\% | 10.00 | n/a | n/a | AINS-9 |
| Additional Interval | Note 1 | 100.00\% | 15.00 | n/a | n/a | AINS-9 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval |  |  |  |  |  |  |
| CZT/BZT | Note 1 | n/a | n/a | 100.00\% | 15.00 | AINS-9 |
| COTechnician | Note 1 | 100.00\% | 5.00 | n/a | n/a | AINS-9 |
| Additional Interval | Note 1 | n/a | n/a | 100.00\% | 15.00 | AINS-9 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work

Coordinated Conversion and Hot Cut Coordinated Conversion - Minutes per Activity

| Description | Source | Central Office |  | Field Installation |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Probability of Occurrence | Minutes per Activity | Probability of Occurrence | Minutes per Activity |  |
|  |  | $\mathrm{A}=$ Note 1 | $\mathrm{B}=$ Note 1 | C=Note 1 | D=Source |  |
| Hot Cut Coordinated Conversion Exchange Products Process 1 |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Standard Interval | Note 1 | n/a | n/a | n/a | n/a | AINS-10 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | Note 1 | 100.00\% | 40.00 | n/a | n/a | AINS-10 |
| Additional Interval | Note 1 | 100.00\% | 15.00 | n/a | n/a | AINS-10 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval |  |  |  |  |  |  |
| CZT/BZT | Note 1 | n/a | n/a | 100.00\% | 60.00 | AINS-10 |
| COTechnician | Note 1 | 100.00\% | 20.00 | n/a | n/a | AINS-10 |
| Additional Interval | Note 1 | n/a | n/a | 100.00\% | 15.00 | AINS-10 |
| Advanced/Special Products Process 1 |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Standard Interval | Note 1 | n/a | n/a | n/a | n/a | AINS-10 |
| Process 2 |  |  |  |  |  |  |
| Standard Interval | Note 1 | 100.00\% | 40.00 | n/a | n/a | AINS-10 |
| Additional Interval | Note 1 | 100.00\% | 15.00 | n/a | n/a | AINS-10 |
| Process 3 |  |  |  |  |  |  |
| Standard Interval |  |  |  |  |  |  |
| CZT/BZT | Note 1 | n/a | n/a | 100.00\% | 60.00 | AINS-10 |
| COTechnician | Note 1 | 100.00\% | 20.00 | n/a | n/a | AINS-10 |
| Additional Interval | Note 1 | n/a | n/a | 100.00\% | 15.00 | AlNS-10 |

Note 1: Provided by Headquarters Staff Support.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> House and Riser - Field Work (Jumper Summary)

| Description | Number of Jumper Run/Break | Jumper <br> Minutes <br> per Ln/Ckt | Drive Time per Ln/Ckt | Total Time per Ln/Cki | Probability of <br> Occurrence | CO Jumper Wire 5' Incremen | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=Note 1 | B=AJSS | C=ASBL-2 | $D=B+C$ | E=Note 1 | $\mathrm{F}=$ Note 2 |  |
| Unbundled Network Element Exchange Products House and Riser Terminal Block Connection Install |  |  |  |  |  |  |  |
| Break | 1 | 3.13 | 2.86 | 5.99 | 100.00\% |  | UHR-1 |
| Run | 2 | 8.17 | 2.86 | 11.03 | 100.00\% |  | UHR-1 |
| Run Jumpers - 25 feet | 2 |  |  |  | 100.00\% | \$0.34 | UHR-I |
| Disconnect |  |  |  |  |  |  |  |
| Break | 2 | 3.13 | 2.86 | 5.99 | 100.00\% |  | UHR-1 |
| Run | 1 | 8.17 | 2.86 | 11.03 | 100.00\% |  | UHR-1 |
| Run Jumper - 25 feet | 1 |  |  |  | 100.00\% | \$0.34 | UHR-1 |

Note 1: Number of Jumper for Install and Disconnect and Probability of Occurrence based on Headquarters staff support personnel.
Note 2: Cost of jumper wire detemined in Integrated Cost Model (ICM) on a per jumper basis.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Inter-office Dedicated Transport - Minutes per Order Calculation


## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Inter-office Dedicated Transport - Minutes per Order Calculation

| Ln | Description | Source | Hours per Order | Minutes per Order | Probability of <br> Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Note 1 <br> Note 1 <br> $\operatorname{Ln} 13+\operatorname{Ln} 14$ | A=Source | $B=A^{*} 60$ | $\mathrm{C}=$ Note 2 | AINS-12 |
| Inter-office Dedicated Transport Field Installation DS0 and Fractional T-1 New |  |  |  |  |  |  |
| 13 | Span Tech |  | n/a | n/a | n/a |  |
| 14 | Build-Out Group |  | n/a | n/a | n/a |  |
| 15 | Total New |  | n/a | n/a | n/a |  |
| 16 | Disconnect Span Tech | Note 1 | n/a | n/a | n/a | AlNS-12 |
| 17 | Change Span Tech | Note 1 | n/a | n/a | n/a | AINS-12 |
|  | DS1 or Higher New |  |  |  |  |  |
| 18 | Span Tech | Note 1 | n/a | n/a | n/a |  |
| 19 | Build-Out Group | Note 1 | n/a | n/a | n/a |  |
| 20 | Total New | Ln $18+\operatorname{Ln} 19$ | n/a | n/a | r/a | AlNS-12 |
| 21 | Disconnect Span Tech | Note 1 | n/a | n/a | n/a | AINS-12 |
| 22 | Change Span Tech | Note 1 | n/a | n/a | n/a | AINS-12 |

Note 1: Data developed through a series of time studies.
Note 2: Data Provided by Headquarters Staff Support.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
CLEC Dedicated Transport - Minutes per Order Calculation


## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

CLEC Dedicated Transport - Minutes per Order Calculation

| Ln | Description | Source | $\begin{aligned} & \text { Hours } \\ & \text { per } \\ & \text { Order } \end{aligned}$ | $\begin{gathered} \hline \text { Minutes } \\ \text { per } \\ \text { Order } \end{gathered}$ | Probability of <br> Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source | $\mathrm{B}=\mathrm{A}^{*} 60$ | $\mathrm{C}=$ Note 2 |  |
| CLEC Dedicated Transport Field Installation DS0 and Fractional T-1 New |  |  |  |  |  |  |
| 13 | Span Tech | $\left\|\begin{array}{l} \text { Note 1 } \\ \text { Note 1 } \\ \operatorname{Ln} 13+\operatorname{Ln} 14 \end{array}\right\|$ | 2.29 | 137.40 | 100\% | AINS-12 |
| 14 | Build-Out Group |  | 0.43 | 25.80 | 100\% |  |
| 15 | Total New |  | 2.72 | 163.20 | 100\% |  |
|  | Disconnect Span Tech |  |  |  |  |  |
| 16 |  | Note 1 | 0.57 | 34.20 | 100\% | AINS-12 |
| 17 | Change Span Tech | Note 1 | 0.25 | 15.00 | 100\% | AINS-12 |
|  | DS1 or Higher New |  |  |  |  |  |
| 18 | Span Tech | Note 1 | 1.96 | 117.60 | 100\% |  |
| $1 \begin{aligned} & 19 \\ & 20 \end{aligned}$ | Build Out Group | $\left\lvert\, \begin{aligned} & \text { Note 1 } \\ & \text { Ln 18+Ln } 19\end{aligned}\right.$ | 0.43 | 25.80 | 100\% |  |
|  | Total New |  | 2.39 | 143.40 | 100\% | AINS-12 |
| 21 | Disconnect | Note 1 | 1.18 |  |  |  |
|  | Span Tech |  |  | 70.80 | 100\% | AINS-12 |
|  | Change |  | 025 | 15.00 | 100\% | AINS-12 |

Note 1: Data developed through a series of time studies conducted by Arthur Anderson LLP.
Note 2: Data Provided by Headquarters Staff Support.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Signaling System Seven (SS7) - Minutes per Order Calculation


## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Signaling System Seven (SS7) - Minutes per Order Calculation


## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work

Signaling System Seven (SS7) - Minutes per Order Calculation

| Ln | Description | Source | Hours per Order | Minutes per Order | Probability of <br> Occurrence | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source | $\mathrm{B}=\mathrm{A}^{\star} 60$ | $\mathrm{C}=$ Note 2 |  |
| Signaling System Seven (SS7) <br> STP Ports (SS7 Links) Central Office Installation Facilities and Trunk New |  |  |  |  |  |  |
| $\begin{aligned} & 25 \\ & 26 \\ & 27 \end{aligned}$ | CO Tech 1 <br> CO Tech 2 <br> Total New | Note 2 <br> Note 3 <br> Ln $25+\operatorname{Ln} 26$ | 0.78 | 46.80 | $\begin{aligned} & 100 \% \\ & 100 \% \\ & 100 \% \end{aligned}$ | AINS-13 |
|  |  |  | 0.78 | 46.80 |  |  |
|  |  |  | 1.56 | 93.60 |  |  |
| Disconnect |  |  | 0.27 | 16.20 | 100\% |  |
| 28 | COTech 1 |  |  |  |  |  |
| 29 | COTech 2 | Note 3 | 0.27 | 16.20 | 100\% |  |
| 30 | Total Disconnect | Ln $28+\operatorname{Ln} 29$ | 0.54 | 32.40 | 100\% | AINS-13 |

Note 1: Data developed through a series of time studies.
Note 2: Data Provided by Headquarters Staff Support.
Note 3: Estimated time to change CLR provided by I leadquarters Staff Support.

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Line and Station Transfer - Engineering Work Times



Note 1: The work times were obtained from Engineering Support personnel.

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Loop Conditioning - Engineering Work Times (Load Coil \& Bridged Tap Removal)


Note 1: The work times were obtained from Engineering personnel.

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Loop Conditioning - Probability of Occurrence

| Ln Description | Source | Cable Footage | No. of Loops | No. of Load Occurrences | No. of Loaded Pairs | Percentage | Weighted <br> Percentage | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Note 1 | $\mathrm{B}=$ Note 1 | $\mathrm{C}=$ Note 1 | D=Note 1 | E=Count/Total | $\mathrm{F}=$ Source |  |
| Distribution Pair Feet by Cable Type |  |  |  |  |  |  |  |  |
| 1 Aerial Cable |  | 2,336,918,548 |  |  |  |  |  |  |
| 2 Buried Cable |  | 12,951,846,433 |  |  |  |  |  |  |
| 3 Subtotal | $\operatorname{Ln} 1+\operatorname{Ln} 2$ | 15,288,764,981 |  |  |  | 95.20\% |  |  |
| 4 Underground Cable |  | 771,256,709 |  |  |  | 4.80\% |  |  |
| 5 Total | $\operatorname{Ln} 3+\operatorname{Ln} 4$ | 16,060,021,690 |  |  |  | 100.00\% |  |  |
| Load Occurrences by Cable Type |  |  |  |  |  |  |  |  |
| 6 Aerial Cable |  |  |  | 48,599 |  |  |  |  |
| 7 Buried Cable |  |  |  | 649,113 |  |  |  |  |
| 8 Subtotal | $\operatorname{Ln} 6+\operatorname{Ln} 7$ |  |  | 697,712 |  | 39.99\% |  | AINS-9 |
| 9 Underground Cable |  |  |  | 1,046,803 |  | 60.01\% |  | AINS-9 |
| 10 Total | $\operatorname{Ln} 8+\operatorname{Ln} 9$ |  |  | 1,744,515 |  | 100.00\% |  |  |
| Plant make-up by Length |  |  |  |  |  |  |  |  |
| 11 Less than or equal to 18 K feet |  |  | 1,306,029 |  | 84,389 | 15.87\% |  |  |
| 12 Greater than 18 K to equal to 21 K feet |  |  | 177,855 |  | 177,855 | 33.46\% |  |  |
| 13 Greater than 21 K to equal to 27 K feet |  |  | 269,349 |  | 269,349 | 50.67\% |  |  |
| 14 Total | Sum Lns (11..13) |  | 1,753,233 |  | 531,593 | 100.00\% |  |  |
| Plant make-up by Cable Type and Loop Length Aerial and Buried Cable |  |  |  |  |  |  |  |  |
| 15 Less than or equal to 18 K feet | Ln $8^{\star} \operatorname{Ln} 11$ |  |  |  |  |  | 6.35\% | AINS-10 |
| 16 Greater than 18 K to equal to 21 K feet | $\operatorname{Ln} 8 * \operatorname{Ln} 12$ |  |  |  |  |  | 13.38\% | AINS-10 |
| 17 Greater than 21 K to equal to 27 K feet | $\operatorname{Ln} 8 * \operatorname{Ln} 13$ |  |  |  |  |  | 20.26\% | AINS-10 |
| $18 \quad \begin{aligned} & \text { Underground Cable } \\ & \text { Less than or equal to } 18 \mathrm{~K} \text { feet }\end{aligned}$ | L.n 9* $\ln 11$ |  |  |  |  |  | 9.53\% | AINS-10 |
| 19 Greater than 18 K to equal to 21 K feet | $\operatorname{Ln} 9{ }^{\star} \operatorname{In} 12$ |  |  |  |  |  | 20.08\% | AINS-10 |
| 20 Greater than 21 K to equal to 27 K feet | Ln 9* $\operatorname{Ln} 13$ |  |  |  |  |  | 30.40\% | AINS-10 |
| 21 Total | Sum Lns (15..20) |  |  |  |  |  | 100.00\% |  |
| 22 Engineering Required | Note 2 |  |  |  |  |  | 100.00\% | AINS-10 |

Note 1: Cable Type Footage, Loop Length and Total Loaded Pairs less than or equal to 18 K feet were obtained from the ICGS Systems.
Note 2: Engineering is required on all Loop Conditioning requests.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Special Access Orders - Field Installation

| Ln | Description | Source | Avg Time per Order <br> (Hours) | Loaded Labor Rate | Total Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source | $\mathrm{B}=$ ALLLR 3 | $\bar{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Special Access Basic New |  |  |  |  |  |  |
|  | Special Services Tech Disconnect | Note 1 | 4.25 | \$52.29 | \$222.23 | FWS-14 |
| 2 | Special Services Tech | Note 1 | 1.93 | \$52.29 | \$100.92 | FWS-14 |
|  | Migration As Is |  | n/a | n/a | n/a | FWS-14 |
| 4 Change |  |  | n/a | n/a | n/a | FWS-14 |
| Special Access <br> Complex DS0 and Fractional T-1 New |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| 5 | Span Tech | AEEL-6 | 2.65 | \$48.31 | \$128.02 | FWS-14 |
| 6 | Build-Out Group | AEEL-10 | 0.43 | \$54.10 | \$23.05 |  |
| 7 | Total | $\operatorname{Ln} 5+\operatorname{Ln} 6$ |  |  | \$151.07 |  |
|  | Disconnect | AEEL-6 | 1.19 | \$48.31 | \$57.49 | FWS-14 |
| 8 | Span Tech |  |  |  |  |  |
| 9 | Migration As Is |  | n/a | n/a | n/a | FWS-14 |
| 10 | Change |  | n/a | n/a | n/a | FWS-14 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work

Special Access Orders - Field Installation

| Ln | Description | Source | Avg Time per Order <br> (Hours) | Loaded Labor Rate | Total Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\mathrm{A}=$ Source | B=ALLR -3 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Special Access <br> Complex DS1 or Higher New |  | AEEL-5 <br> AEEL-10 <br> $\operatorname{Ln} 11+\operatorname{Ln} 12$ |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 11 | Span Tech |  | 2.26 | \$48.31 | \$109.18 | FWS-14 |
| 1213 | Build-Out Group |  | 0.43 | \$54.10 | \$23.05 |  |
|  | Total |  |  |  | \$132.23 |  |
| 14 | Disconnect |  | AEEL-5 | 1.76 | \$48.31 |  |  |
|  | Span Tech |  |  |  |  | \$85.03 | FWS-14 |
| 15 | Migration As Is | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ |  | n/a | n/a | FWS-14 |
| 16 | Change |  |  | n/a | n/a | FWS-14 |
|  | Multiplexing |  |  |  |  |  |
| 17 | DS1 to Voice |  | n/a | n/a | n/a |  |
| 18 | DS3 to DS1 |  | n/a | n/a | n/a |  |

[^18]
## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Special Access Orders - Central Office Work

| Ln Description | Source | Average Time (hours) | Loaded Labor Rate | Total Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A=Source | B=ALLR-3 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Special Access Basic New |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 1 CO Tech | Note 1 | 0.33 | \$48.31 | \$15.94 | FWS-14 |
| Disconnect |  |  |  |  |  |
| 2 CO Tech | Note 1 <br> Note 2 | 0.33 | \$48.31 | \$15.94 | FWS-14 |
| 3 Migration As Is |  | n/a | n/a | n/a | FWS-14 |
| Change |  |  |  |  |  |
| 4 CO Tech | Note 2 | 0.25 | \$48.31 | \$12.08 | FWS-14 |
| Special Access |  |  |  |  |  |
| Complex |  |  |  |  |  |
| DS0 and Fractional T-1 |  |  |  |  |  |
| New |  |  |  |  |  |
| 5 Span Tech | AEEL-6 | 0.32 | \$48.31 | \$15.46 | FWS-14 |
| Disconnect |  |  |  |  |  |
| 6 Span Tech | AEEL-6 <br> Note 2 | 0.72 | \$48.31 | \$34.78 | FWS-14 |
| 7 Migration As Is |  | n/a | $\mathrm{n} / \mathrm{a}$ | n/a | FWS-14 |
| Change |  |  |  |  |  |
| 8 Span Tech | Note 2 | 0.25 | \$48.31 | \$12.08 | FWS-14 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Special Access Orders - Central Office Work

| Ln | Description | Source | Average Time (hours) | Loaded Labor Rate | Total Cost per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source | B=ALLR-3 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Special Access <br> Complex DS1 or Higher New |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| 9 | CO Tech | AEEL-5 | 4.42 | \$48.31 | \$213.53 | FWS-14 |
|  | Disconnect |  |  |  |  |  |
| 10 | CO Tech | AEEL-5 | 1.21 | \$48.31 | \$58.46 | FWS-14 |
| 11 | Migration As Is | Note 2 | n/a | n/a | n/a | FWS-14 |
|  | Change |  |  |  |  |  |
| 12 | CO Tech | Note 2 | 0.25 | \$48.31 | \$12.08 | FWS-14 |
|  | Multiplexing DS3 to DS1 |  |  |  |  |  |
| 13 | CO Tech | AEEL-11 | 3.43 | \$48.31 | \$165.70 | FWS-14 |
| 14 | Expedite | Note 2 | n/a | n/a | n/a | FWS-14 |

Note 1: Information taken from Central Office Work Study conducted by Arthur Anderson, LLP
Note 2: This row represents the Verizon SME calculation of time required for CLR update and other central office work required for the service order.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Distribution of Productive Hours - Total Installation Time

| Ln | Description | Source | Incremental Time per Order | Work Group Time per Time Study | Weighting | Time <br> Distribution | Total Installation Time | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=AEEL-7 | B=Source | C=B/SUM B | $\mathrm{D}=\mathrm{A}^{*} \mathrm{C}$ | $\mathrm{E}=\mathrm{B}+\mathrm{D}$ |  |
| Special Access Complex DS1 or Higher New Central Office |  |  |  |  |  |  |  |  |
| 1 | CO Tech | AEEL-9 | 1.64 | 0.19 | 6.83\% | 0.11 | 0.30 | AEEL-2 <br> AEEL-2 |
| 2 | Span Tech | AEEL-9 |  | 1.17 | 42.09\% | 0.69 | 1.86 |  |
| 3 | Field Work Span Tech | AEEL-8 |  | 1.42 | 51.08\% | 0.84 | 2.26 |  |
| 4 | Total | Sum Lns (1..3) |  | 2.78 |  |  | 4.42 |  |
|  | Disconnect |  |  |  |  |  |  |  |
| 5 | COTech | AEEL-9 | 0.65 | 0.15 | 13.51\% | 0.09 | 0.24 |  |
| 6 | Span Tech | AEEL-9 |  | 0.61 | 54.95\% | 0.36 | 0.97 |  |
| 7 | Subtotal | $\operatorname{Ln} 5+\operatorname{Ln} 6$ |  |  |  |  | 1.21 | AEEL-2 |
|  | Field Work |  |  |  |  |  |  |  |
| 8 | Span Tech | AEEL-8 |  | 0.35 | 31.53\% | 0.20 | 0.55 |  |
| 9 | Total | Sum Lns (5..8) |  | 1.11 |  |  | 1.76 | AEEL-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Distribution of Productive Hours - Total Installation Time


## Verizon - Florida

## Wholesale Non-recurring Study

## Field Work

Distribution of Productive Hours - Incremental Time


Note 1: Distribution of Productive Hours obtained from Work Sampling study conducted by Arthur Anderson, LLP.
Note 2: The productive hours were obtained from the Span Tech and CO Tech supervisors.
Note 3: Time Base is calculated by solving the equation for " $x$ ":
$\mathrm{D}(\operatorname{Ln} 1)^{\star} \mathrm{F}(\operatorname{Ln} 1)^{\star} x+\mathrm{D}(\operatorname{Ln} 2)^{\star} \mathrm{F}(\operatorname{Ln} 2)^{\star} x+\mathrm{D}(\operatorname{Ln} 3)^{\star} \mathrm{F}(\operatorname{Ln} 3)^{\star} x+\mathrm{D}(\operatorname{Ln} 4)^{\star} \mathrm{F}(\operatorname{Ln} 4)^{*} x+\mathrm{D}(\operatorname{Ln5})^{\star} \mathrm{F}(\operatorname{Ln} 5)^{\star} x+\mathrm{D}(\operatorname{Ln} 6)^{\star} \mathrm{F}(\operatorname{Ln} 6)^{\star} x+\mathrm{D}(\operatorname{Ln} 7)^{\star} \mathrm{F}(\operatorname{Ln} 7)^{\star} x+\mathrm{D}(\operatorname{Ln} 8)^{\star} \mathrm{F}(\operatorname{Ln} 8)^{\star} x=\mathrm{Total} 3 / 98-5 / 98 \mathrm{Time}$ Note 4: Order volumes were obtained from TBS

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Time Study Summary - HiCap Field Work

| Description | Field Work Time per Order (Hours) |  |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Drive Time | Work Time | Test Time | Total Time |  |
|  | $\mathrm{A}=$ Note 1 | B=Note 1 | $\mathrm{C}=$ Note 1 | $D=A+B+C$ |  |
| Special Access Complex |  |  |  |  |  |
| DS1 or Higher |  |  |  |  |  |
| Span Tech |  |  |  |  |  |
| New | 0.34 | 0.44 | 0.64 | 1.42 | AEEL-3, 5 |
| Disconnect | 0.13 | 0.22 | n/a | 0.35 | AEEL-3, 5 |
| ```DS0 or Fractional T-1 Span Tech``` |  |  |  |  |  |
| New | 0.25 | 0.54 | 0.46 | 1.25 | AEEL-4, 5 |
| Disconnect | 0.40 | 0.35 | n/a | 0.75 | AEEL-4, 5 |
| Intralata/Local Service |  |  |  |  |  |
| Span Tech |  |  |  |  |  |
| New | 0.34 | 0.50 | 0.75 | 1.59 | AEEL-5 |
| Disconnect | 0.17 | 0.50 | n/a | 0.67 | AEEL-5 |

## Verizon - Florida

## Wholesale Non-recurring Study

## Field Work

## Time Study Summary - Central Office

| Ln |  | Central Office Time per Order (Hours) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Description | Source | Drive Time | Work Time | Test Time | Total Time | Destination |
|  |  |  | $\mathrm{A}=$ Note 1 | $\mathrm{B}=$ Note 1 | $\mathrm{C}=$ Note 1 | $\mathrm{D}=\mathrm{A}+\mathrm{B}+\mathrm{C}$ |  |
| Special Access Complex DS1 or Higher New |  |  |  |  |  |  |  |
| 123 | COTech |  | n/a | 0.19 | n/a | 0.19 |  |
|  | Span Tech |  | 0.31 | 0.52 | 0.34 | 1.17 |  |
| 3 | Total | D Ln $1+\mathrm{D} \operatorname{Ln} 2$ |  |  |  | 1.36 | AEEL-5 |
|  | Disconnect |  |  |  |  |  |  |
| 4 | COTech |  | n/a | 0.15 | n/a | 0.15 |  |
| 5 | Span Tech |  | 0.23 | 0.38 | n/a | 0.61 |  |
| 6 | Total | D Ln 4+D Ln 5 |  |  |  | 0.76 | AEEL-5 |
|  | DSO and Fractional T-1 <br> New |  |  |  |  |  |  |
| 7 | Span Tech |  | 0.42 | 0.58 | 0.42 | 1.42 | AEEL-4, 5 |
| 8 | Disconnect Span Tech |  | 0.15 | 0.30 | n/a | 0.45 | AEEL-4, 5 |
| IntraLATA/Local Service New |  |  |  |  |  |  |  |
| 9 | COTech |  | n/a | 0.15 | n/a | 0.15 | AEEL-4 |
| 10 | Span Tech |  | 0.27 | 0.52 | 0.23 | 1.02 |  |
| 11 | Total | D Ln 9+D Ln 10 |  |  |  | 1.17 | AEEL-5 |
|  | Disconnect |  |  |  |  |  |  |
| 12 | CO Tech |  | n/a | 0.11 | n/a | 0.11 |  |
| 13 | Span Tech |  | 0.50 | 0.67 | n/a | 1.17 |  |
| 14 | Total | D Ln 12+D Ln 13 |  |  |  | 1.28 | AEEL-5 |

## Section A3 - Page 56

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work <br> Field Work Expensed Hours - Build-Out Group

The following is a summary of a productivity report for the Loop Conditioning/Build-Out Group, which is responsible for installing the package, running jumpers, checking the cable pairs back to the central office, testing the span and completing the end-to-end testing.

| Description | Month | Capital Hours | Expensed Hours | Demarc Extension Hours | HiCap Installations | Time per Order | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Productive Hours |  | A | $B=$ Note 1 | C | $\mathrm{D}=$ Note 2 | $E=B / D$ |  |
|  | March | 799.50 | 25.20 | 69.50 |  |  | AEEL-1, 2 |
|  | April | 760.50 | 25.65 | 86.00 |  |  |  |
|  | May | 857.00 | 53.55 | 89.00 |  |  |  |
| Total |  | 2417.00 | 104.40 | 244.50 | 245 | 0.43 |  |

Note 1: These amounts represent 90 percent of the hours expensed as approximately 10 percent of this time is related to repair work per the Verizon Subject Matter Expert.
Note 2: The productive hours and HiCap installations were obtained from the STAR reporting system.

```
Verizon - Florida
Wholesale Non-recurring Study
Field Work
Feature Cost Estimate Summary - Multiplexing
```



Note 1: Data obtained from Jumper Run Time Special Study performed by Arthur Anderson, LLP.

Verizon - Florida
Wholesale Non-recurring Study
Field Work
Dark Fiber

| Description | Source | Central Office |  |  | Field |  |  | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \text { Minutes } \\ \text { per } \\ \text { Line/Ckt } \\ \hline \end{gathered}$ | Probability of Occurrence | Loaded <br> Labor Rate | $\begin{gathered} \hline \text { Minutes } \\ \text { per } \\ \text { Line/Ckt } \\ \hline \end{gathered}$ | Probability of Occurrence | Loaded <br> Labor Rate |  |
| Unbundled Network Elements (UNEs) Advanced/Special Products Dark Fiber Initial Line Preordering |  | A=Source | B=Note 1 | C=ALLR-3 | $\mathrm{D}=$ Source | $\mathrm{E}=$ Note 1 | F=ALLR-3 |  |
|  |  |  |  |  |  |  |  |  |
|  |  | n/a | n/a | n/a | n/a | n/a | n/a | AINS-14 |
| UNE Inter-office Dedicated Transport Host Central Office Remote Central Office | AJSS <br> AJDT-1 | $\begin{aligned} & 21.25 \\ & 27.14 \end{aligned}$ | $\begin{aligned} & 100.00 \% \\ & 100.00 \% \end{aligned}$ | $\begin{aligned} & \$ 0.81 \\ & \$ 0.81 \end{aligned}$ | $\begin{aligned} & \mathrm{n} / \mathrm{a} \\ & \mathrm{n} / \mathrm{a} \end{aligned}$ |  | n/a n/a | AINS-14 AINS-14 |
| Unbundled Loop Central Office | AJSS | 21.25 | 100.00\% | \$0.81 | n/a |  |  |  |
| Customer Location | AJDT-1 | n/a |  | n/a |  | 100.00\% | \$0.77 | AINS-14 |
| Subloop Feeder |  |  |  |  |  |  |  |  |
| Central Office | AJSS | 21.25 | 100.00\% | \$0.81 | n/a | n/a | n/a | AINS-14 |
| Cross Box | AJDT-1 | n/a | n/a | n/a | 27.14 | 100.00\% | \$0.77 | AINS-14 |
| Subloop Distribution |  |  |  |  |  |  |  |  |
| Cross Box | AJDT-1 | n/a | n/a | n/a | 27.14 | 100.00\% | \$0.77 | AINS-14 |
| Customer Location | AJDT-1 | n/a | n/a | n/a | 27.14 | 100.00\% | \$0.77 | AINS-14 |

Note 1: Data provided by Headquarters Staff Support.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Probability of Running/Breaking a Jumper - Central Office Installation

| Description | Probability of Occurrence | Central Office <br> Lines | Destination |
| :---: | :---: | :---: | :---: |
|  | A=Note 1 | B=Note 1 |  |
| Unbundled Network Elements (UNEs) <br> Exchange Products <br> Unbundled Loop <br> Basic |  |  |  |
| New | 100.00\% | n/a | AINS-1,5,6 |
| Disconnect | 100.00\% | n/a | AINS-1,5,6 |
| Change CO Connection | 100.00\% | n/a | AINS-1, 3 |
| Complex Non-digital |  |  |  |
| New | 100.00\% | n/a | AINS-1 |
| Disconnect | 100.00\% | n/a | AINS-1 |
| Change CO Connection | 100.00\% | n/a | AINS-1 |
| Complex Digital |  |  |  |
| New | 100.00\% | n/a | AINS-1 |
| Disconnect | 100.00\% | n/a | AINS-1 |
| Change CO Connection | 100.00\% | n/a | AINS-1 |

## Verizon - Florida <br> Wholesale Non-recurring Study <br> Field Work

Probability of Running/Breaking a Jumper - Central Office Installation

| Description | Probability of Occurrence | Central Office Lines | Destination |
| :---: | :---: | :---: | :---: |
|  | A=Note 1 | $\mathrm{B}=$ Note 1 |  |
| Unbundled Network Elements (UNEs) <br> Exchange Products Unbundled Port Basic |  |  |  |
| New | 100.00\% | n/a | AINS-2 |
| Disconnect | 100.00\% | n/a | AINS-2 |
| Change Port Feature | n/a | n/a | AINS-2 |
| Change CO Connection | 100.00\% | n/a | AINS-2 |
| Complex Non-digital |  |  |  |
| New | 100.00\% | n/a | AINS-2 |
| Disconnect | 100.00\% | n/a | AINS-2 |
| Change Port Feature | n/a | n/a | AINS-2 |
| Change Switch Feature Group | n/a | n/a | AINS-2 |
| Change CO Connection | 100.00\% | n/a | AINS-2 |
| Complex Digital |  |  |  |
| New | 100.00\% | n/a | AINS-2 |
| Disconnect | 100.00\% | n/a | AINS-2 |
| Change Port Feature | n/a | n/a | AINS-2 |
| Change Switch Feature Group | n/a | n/a | AINS-2 |
| Change CO Connection | 100.00\% | n/a | AlNS-2 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Probability of Running/Breaking a Jumper - Central Office Installation

| Description | Probability of Occurrence | Central Office Lines | Destination |
| :---: | :---: | :---: | :---: |
|  | $\mathrm{A}=$ Note 1 | B=Note 1 |  |
| ```Unbundled Network Elements (UNEs) Advanced/Special Products Unbundled Loop Basic``` |  |  |  |
| New | 100.00\% | n/a | AINS-3 |
| Disconnect | 100.00\% | n/a | AINS-3 |
| Complex |  |  |  |
| New | 100.00\% | n/a | AINS-3 |
| Disconnect | 100.00\% | n/a | AINS-3 |
| Unbundled Port Complex |  |  |  |
|  |  |  |  |
| New | 100.00\% | n/a | AINS-3 |
| Disconnect | 100.00\% | n/a | AINS-3 |

Note 1: Probability of Running/Breaking jumpers provided by Headquarters Staff Support.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Jumper Study - Summary of Jumper/Drive Time - Central Office Installation

| Ln Description | Source | Average Time per Line/Circuit | Central Office Weighting Factor | Time * Wtg. Factor | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathrm{A}=$ Source | B=Note 2 | $\mathrm{C}=\mathrm{A}^{*} \mathrm{~B}$ |  |
| Line/Circuit - "Runs" <br> Exchange |  |  |  |  |  |
| 1 Average Drive Time per Line/Circuit | Note 1 | 5.89 |  |  |  |
| 2 Average Host Time per Line/Circuit | AJSS | 8.17 |  |  |  |
| 3 Average Remote Time per Line/Circuit | Ln $1+\operatorname{Ln} 2$ | 14.06 | 8.88\% | 1.25 |  |
| 4 Average Host time per Line/Circuit | AJSS | 8.17 | 91.12\% | 7.44 |  |
| 5 Average Time per Line/Circuit | $\operatorname{Ln} 3+\operatorname{Ln} 4$ |  |  | 8.69 | AINS-1, 2, 5, ATCO |
| Advanced/Special Products <br> 6 Average Drive Time per Line/Circuit | Note 1 | 5.89 |  |  |  |
| 7 Average Host Time per Line/Circuit | AJSS | 21.25 |  |  |  |
| 8 Average Remote Time per Line/Circuit | $\operatorname{Ln} 6+\operatorname{Ln} 7$ | 27.14 | 8.88\% | 2.41 | ADFB |
| 9 Average Host Time per Line/Circuit | AJSS | 21.25 | 91.12\% | 19.36 |  |
| 10 Average Time per Line/Circuit | $\operatorname{Ln} 8+\operatorname{Ln} 9$ |  |  | 21.77 | AINS-3 |

## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Jumper Study - Summary of Jumper/Drive Time - Central Office Installation


Note 1: Results taken from Drive Tíme Study.
Note 2: Weighting based on Host/Remote ratio of state-wide central offices.

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Jumper Study - Activity Summary Sheet

| Description | Jumper <br> Work | Jumper <br> Admin | AAIS Jumper List | Program | Resolve Service Order | Total <br> Minutes | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | A=AAJT $\quad \mathrm{B}=\mathrm{AAJT} \quad \mathrm{C}=$ AAJT $\quad \mathrm{D}=$ AAJT $\quad \mathrm{E}=$ AAJT $\quad \mathrm{F}=$ Sum (A..E) |  |  |  |  |  |  |
| Jumper Runs |  |  |  |  |  |  |  |
| Exchange Order Minutes per Line | 5.29 | 0.05 | 0.78 |  | 2.05 | 8.17 | AJDT-1, AUHR, AINS-1, 2, 4, 6 |
| Advanced/Special Order Minutes per Line | 14.74 | 0.05 |  | 6.46 |  | 21.25 | AJDT-1, ADFB-1, 2, AINS-3 |
| Jumper Breaks |  |  |  |  |  |  |  |
| All Services Minutes per Line | 2.30 | 0.05 | 0.78 |  |  | 3.13 | AJDT-2, AUHR, AINS-1, 2, 3, 6 |

## Verizon - Florida

Wholesale Non-recurring Study
Field Work
Jumper Study - Other Jumper Activities Calculation

| Ln | Description | Source | Lines | Minutes | Minutes per Line | Destination |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source | B=AJIS | $\mathrm{C}=\mathrm{B} / \mathrm{A}$ |  |
| Jumper Runs |  |  |  |  |  |  |
|  | Exchange Orders | AJIS | 666 | 3,522.00 | 5.29 | AJSS |
| 2 | Advanced/Special Orders | AJIS | 18 | 265.40 | 14.74 | AJSS |
| Jumper Breaks |  |  |  |  |  |  |
|  | All Services | AJIS | 336 | 772.30 | 2.30 | AJSS |
| Other Jumper Activities |  |  |  |  |  |  |
|  | Jumper Admin | Sum Lns (1.3) | 1,020 | 55.10 | 0.05 | AJSS |
| 5 | AAIS Jumper List | $\operatorname{Ln} 1+\operatorname{Ln} 3$ | 1,002 | 779.50 | 0.78 | AJSS |
| 6 | Programming | Ln 2 | 18 | 116.30 | 6.46 | AJSS |
| 7 | Resolve Service Order | Ln 1 | 666 | 1,364.50 | 2.05 | AJSS |

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Wholesale Non-Recurring Study

## Florida

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## Verizon - Florida

Wholesale Non-recurring Study
OSS
Forecasted Order Volumes

| Ln | Description | Source | Order Volumes | Destination |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | A=Source |  |
| Wholesale Order Volume |  |  |  |  |
| 1 | 5 Year Total | Note 1 | 20,848,804 | OSS |
| 2 Annual Average |  | $\operatorname{Ln} 1 / 5$ | 4,169,761 | OSS |
|  | Access Order Volume |  |  |  |
| 3 | 5 Year Total | Note 2 | tbd | OSS |
| 4 | Annual Average | Ln 3/5 | tbd | OSS |

Note 1: Wholesale forecasted volumes provided by Wholesale Product Management. Note 2: Access forecasted volumes provided by Headquarters Staff Support.

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Wholesale Non-recurring Study
Florida
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#### Abstract

Exhibit Page Name   Field Work Loaded Labor Rates $---------------------------------------------\quad$ ALLR-3 A5-3


```
Verizon - Florida
Wholesale Non-recurring Study
Loaded Labor Rates
Ordering
```

| State | Work Center |  | Job Title | LLR per <br> hour | LLR per <br> minute |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  |  |  |  |  |  |
| IN | NMC | Representative 1 - NMC | $\$ 36.69$ | $\$$ | $\mathbf{0 . 6 1}$ |
| IN | NMC | Representative 2 - NMC | $\$ 38.61$ | $\$$ | $\mathbf{0 . 6 4}$ |
| NC | NMC | Representative - NMC | $\$ 39.55$ | $\$$ | $\mathbf{0 . 6 6}$ |
| ID | NMC | Representative 1 - NMC | $\$ 34.45$ | $\$$ | $\mathbf{0 . 5 7}$ |
| ID | NMC | Representative 2 - NMC | $\$ 35.54$ | $\$$ | $\mathbf{0 . 5 9}$ |
| NC | NACC | Service Consultant | $\$ 52.74$ | $\$$ | $\mathbf{0 . 8 8}$ |
| NC | NACC | Coordinator | $\$ 52.74$ | $\$$ | $\mathbf{0 . 8 8}$ |
| NC | NACC | Senior Administrator | $\$ 76.15$ | $\$$ | $\mathbf{1 . 2 7}$ |
| TX | NOREC | General Clerk | $\$ 36.08$ | $\mathbf{\$}$ | $\mathbf{0 . 6 0}$ |

## Verizon - Florida

Wholesale Non-recurring Study
Loaded Labor Rates
Provisioning


## Verizon - Florida

Wholesale Non-recurring Study

## Field Work

Loaded Labor Rates

| State Work Center | Job Title | Job Duties | LLR per hour | LLR per minute |
| :---: | :---: | :---: | :---: | :---: |
| FL | 011 - EQUIPMENT ENG / L \& B |  | \$75.25 | \$1.25 |
| FL | 021 - OUTSIDE PLANT ENG | Loop Conditioning | \$137.11 | \$2.29 |
| FL | 101 - EQUIP INSTALL |  | \$45.95 | \$0.77 |
| FL | 111 - CONSTR PLACER |  | \$46.12 | \$0.77 |
| FL | 121 - CONSTR SPLICER | Loop Conditioning/Build-Out Group | \$54.10 | \$0.90 |
| FL CZT | 201 - I\&R/MAINT SPLICER | Field installation | \$46.18 | \$0.77 |
| FL Central Office | 211 - SWITCHING SVC | Central Office Jumpers | \$48.31 | \$0.81 |
| FL BZT | 221 - PBX INSTAL \& MAINT | Field installation | \$52.29 | \$0.87 |
| FL | 231 - COIN COLL/MAINT |  | \$47.58 | \$0.79 |
| FL | 241 -FACILITIES TECH |  | \$37.47 | \$0.62 |
| FL Note 1 | BZT/CZT COMPOSITE $(201+221) /$ | Field installation | \$50.30 | \$0.84 |

Note 1: This Weighted LLR reflects the probability of either BZT or CZT performing this function, based on analysis of STAR data.

## Verizon - Florida <br> Unbundled Network Element (UNE) Non-Recurring Study

## Custom Routing of Operator and Directory Assistance Service

Verizon offers Custom Routing of Operator and Directory Assistance Service on a bona fide request basis.


[^0]:    Note 1: Weighting Factors provided by Product Management.

[^1]:    ' A Service Representative in the NOREC enters the faxed LSR into SIGS.

[^2]:    Section 3 - Page 28

[^3]:    Note 1: Data obtained through a Work Sampling study conducted at the NMC in Durham, NC.

[^4]:    Note 1: Based on system and process changes that will be implemented in the NMC, NMC Staff Support personnel provided an efficiency gain of $15 \%$ for these order types.
    Note 2: Orders will flow-through the upfront processing systems without manual intervention. Data provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.

[^5]:    Note 1: Data provided by NMC Staff Support personnel.

[^6]:    Note 1: Data provided by Headquarters Staff Support.
    Note 2: No distinct Ordering cost for this feature. Cost included in " $l$ " and Change order cost.

[^7]:    Note 1: Resource Management provided the productive minutes.

[^8]:    Note 1: Resource Management provided the productive minutes.

[^9]:    Note 1: A Facilities and Trunk order averages 3.10 time longer to process than a Trunk Only order. The relationship between Trunk Only and Trunk and Facility Order times was developed from work times observed during a NACC time and motion study.
    Note 2: Percents provided by NACC personnel.

[^10]:    Note 1: Data obtained from Headquarters Staff persomel

[^11]:    Note 1: Data provided by APC senior supervisors.

[^12]:    Note 1: Data provided by Database Management Subject Matter Experts.

[^13]:    Note 1: The work times were provided by DBM Supervisors and Staff Support.

[^14]:    Note 1: The work times were provided by Dispatch Supervisors and Staff Support.
    Note 2: The DRC and LBSC group dispatches all routed orders, therefore the percent is $100 \%$.

[^15]:    Section A2 - Page 84

[^16]:    Note 1: The Circuit and Order counts were extracted from TBS data.

[^17]:    Note 1: Probability of Occurrence of running a jumper for all Field Work Activity is $100 \%$ per Verizon CZT/BZT Staff Support.

[^18]:    Note 1: Order Information and Hours were taken from Time per Occurrence Study conducted by Arthur Anderson, LLP.

