



## Wholesale Non-recurring Study

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## Introduction

The Unbundled Network Element (UNE) Non-recurring (NRC) Study is filed in compliance with the Florida Public Service Commission's Order Number PSC-00-1486-PCO-TP for Docket Number 990649-TP (B). The UNE NRC Study accounts for the activities required to pre-order, order, provision and install products and services for Competitive Local Exchange Carriers (CLECs).

The cost team consisting of Verizon's cost managers and Subject Matter Experts (SMEs) worked in conjunction with Arthur Andersen LLP professionals to develop the NRC Study template, to identify the process flows for ordering, provisioning and installation, and to gather cost data. This cost study is a Verizon work product.

## **UNE NRC Study Relationship to Other Cost Studies**

The UNE NRC Study is one of Verizon's Wholesale Costs Study modules. There are four other modules: Resale NRC, Recurring Costs of Resale, Recurring Costs of UNEs, and the Expanded Interconnection Services (EIS) (collocation recurring and non-recurring) Costs. Though these costs are interrelated, they are not duplicative. Verizon has diligently reviewed all inputs to each of these modules to ensure that there are no incidents of double-counting costs.

Verizon also has recurring and non-recurring study modules for its Retail and Access products and services. To determine costs for certain UNEs where no ordering, provisioning, or installation data were available, the cost team used analogous retail or access services as proxies for the UNEs.

### **UNE Non-recurring Study Structure**

The UNE Non-recurring Study is divided into three main sections, the summary, the section summary, and the appendix section. A description of these sections is as follows:

#### Summary

• Tab 1 - Summary - Includes a narrative detailing the overall design and methodology of the study, the rate development exhibits, which consolidate the section summary totals from the Tab 2 through 5 exhibits, and the study acronym glossary.

#### Section Summary

- Tab 2 Ordering Contains a narrative detailing the ordering processes and study methodology as well as the ordering cost summary exhibit.
- Tab 3 Provisioning Includes a narrative detailing the provisioning processes and study methodology as well as the provisioning cost summary exhibit.
- Tab 4 Field Work Consists of a narrative detailing the installation processes (central office and field work) study methodology as well as the central office and field work summary exhibit.
- Tab 5 OSS Contains the narrative describing the Operating Support Systems (OSS) study methodology for the OSS project (Transition) costs, and OSS ongoing processing (Transaction-specific) cost.
- Tab 6 Custom Routing Consists of a statement on the treatment of custom routing of operator and directory assistance services.

#### Appendix

- Tab A1 Ordering Details the individual work sample studies, time study results, and minute per order development for the ordering function by various order types. The NMC shared fixed costs and the annual charge factors are developed in this section.
- Tab A2 Provisioning Details the costs incurred to complete provisioning activities, including weighted minutes per occurrence and a probability of occurrence, for each of the UNE products by order type.
- Tab A3 Field Work Details the costs incurred to complete the central office and field work activities required for the various types of UNEs.
- Tab A4 OSS Comprises a list of OSS project names, a description of each project, the detail of costs for each OSS project, and the ongoing costs for each OSS system for the study year.
- Tab A5 LLRs Contains tables of the Loaded Labor Rates used in the Ordering, Provisioning, and Field Work sections of the NRC study.

#### Study Navigation

The following techniques are designed to facilitate user navigation through Verizon's Wholesale Non-recurring Study:

- *Hyperlinks* Hyperlinks, similar to those used in Web browsers, are an integral part of each table of contents in the study. Users can click on a specific hyperlink to quickly jump to the corresponding section of the study. Moreover, by activating the Microsoft Excel "Web" toolbar, users can access functions such as the "back" and "forward" arrows in order to navigate within the study. (To show the "Web" toolbar, select the "View Toolbars" menu option in Excel.)
- Page Numbers Study pages are numbered in such a manner as to make it easy for users to identify their location within the study. For example, the footer at the bottom left-hand corner of page 15 of Summary Section 2 reads as follows: Section 2 Page 15. Similarly, page 40 of Appendix Section 4 is shown as Section A4 Page 40, with the "A" signifying the appendix section.

In addition, there are unique page identifiers for the different exhibits that collectively make up the study. The exhibit names are displayed in the lower right-hand corner of the page, unlike the aforementioned section summaries and appendices page numbers, which are located in the lower left-hand corner. The study exhibits have unique two- or three-character names, with multiple pages of the same exhibit having hyphenated numbers as part of the name (e.g. AAOC-1, AAOC-2, etc.)

Finally, by looking at the first letter of the exhibit name, users can quickly ascertain whether they are viewing the Summary of Rates, the Appendix, or the Section Summaries. All exhibits in the Rates section have four-character names beginning with the letter "R". All exhibits in the Appendix begin with the letter "A" and have four characters in the exhibit name. Exhibits in the Section Summaries do not begin with letters "R" or "A", and may have either three or four characters in the exhibit name.

• Source and Destination Columns - With the exception of the rate summary, the spreadsheets in the study have both a source and a destination column. The source indicates where or how a specific figure was derived, while the destination shows which exhibit(s) a given value is feeding. With respect to the source column, if all of the values in a column are derived from the same source, that source would be indicated in the column header (EX: C=AJSS-2). If the source for a value is the result of the calculation of two or more values from

different columns, the column header will show the calculation (EX: D=C/A). Likewise, the source may refer to a note (EX: F=Note 3), with the Note containing explanatory text. When the source column refers to the Source (EX: A=Source) --users should refer to notes or exhibits shown in the Source column.

When dealing with sources and destinations in the study, the rule of thumb is that a value will typically reflect a single source – but that same value may have multiple destinations. For example, the probability of occurrence for a specific activity might have been obtained from Headquarters Staff Support and shown to be 100%. In this case, the Headquarters Staff Support would be referenced by a note in the source column, and would represent the single source for this value. However, the 100% could be relevant to several different activities and feed multiple destinations.

The destination column shows the exhibit(s) that are dependent upon the result(s) of the current study page. Because a value sometimes feeds more destinations than there is room to show in the destination column, an exhibit range might be used instead. For example, if the value is used by six pages out of a twenty page exhibit, then the destination column might reference an exhibit with a range such as AOIS-1..AOIS-20. Finally, all values with a corresponding destination appear in **bold** text.

## Study Methodology

The Ordering and Service Connections were developed from work sampling studies, time-and-motion studies, and estimates from Subject Matter Experts (SMEs). The most current Loaded Labor Rates for each of the workgroups was used.

The NRC rates reflect the cost of the set of activities required to pre-order, order, provision, and install a service in response to a specific Local Service Request (LSR) or Access Service Request (ASR) placed by a CLEC customer. The charge is non-recurring in that the constituent costs are encountered only once, at the time a service is activated, modified, or discontinued in response to a CLEC request.

The NRCs vary in response to the type of order and the type of product or service that is requested. In addition, the costs assume enhancements to Verizon's systems and databases resulting in increased mechanization. The standard non-recurring cost calculation is *Cost* = *Activity Time x Task Probability x Labor Rate.* 

### Service Classifications

NRC rate elements are classified into three major service classifications: Local Wholesale, Network Wholesale, and Miscellaneous Charges. Definitions of these service classifications are as follows:

- Local Wholesale The sale of unbundled network elements such as loops, ports, common switching and common transport (separately or combined) to either a competitive local exchange carrier (CLEC) or a data local exchange carrier (DLEC). The product or product groups included in Local Wholesale services are Loops, Ports, UNE-Ps, Subloops, Line Sharing, Loop Conditioning, and Interim Number Portability (INP).
- Network Wholesale The sale of unbundled network elements that apply to access services, such as common and dedicated switching and common and dedicated transport (either separately or combined) to either a CLEC or DLEC. The product or product groups included in Network Wholesale services are Dark Fiber, Dedicated Transport, Signaling System Seven (SS7), and Enhanced Extended Links (EELs).
- *Miscellaneous Charges* Other services that the CLEC may need when processing an LSR. Miscellaneous Charges include charges for Coordinated Conversions, Expedites, Customer Record Search, and CLEC Account Establishment.

## Standard Rate Structure

Within each UNE category, there are typically five standard rate elements that vary in cost depending on the type of order placed by the CLEC. Note that each order type is not applicable to every service, and some services are segregated using their own unique nomenclature. The standard order types (rate elements) are Initial, Subsequent, Changeover As Is, and Changeover As Specified. Disconnect order costs are normally included in the Initial order rate unless otherwise directed by state PUCs.

- *Initial* New orders that establish service for the first time (new installations and initial conversions) or add additional lines at an existing CLEC customer's location.
- Subsequent Represents a CLEC request to change to an existing service:



- Subsequent Port Feature Represents a request to change a feature(s) on an existing Port service, e.g. ISDN-BRI change.
- Subsequent Line Feature Represents a request to change a feature(s) on an existing line, e.g. UNE-Platform (UNE-P) change.
- Subsequent Switch Feature Group Represents a request to change a switch feature group, e.g., CentraNet change.
- Subsequent CO Connection Represents a request to change a connection within a central office (CO), e.g., jumper change.
- Subsequent Facility Connection Represents a request to change a connection to a facility in the outside plant network, e.g., subloop jumper change.
- *Changeover* A Changeover order type is applicable when the CLEC requests conversion of existing services, e.g. Retail to UNE-P and Resale to UNE-P. When the service is migrated from Retail or Resale to UNE-P, Verizon must change the switch translations to measured service.
  - *Changeover As Is* Represents a CLEC's request to change an existing end user service from Verizon to CLEC provided, while maintaining the same service/features.
  - *Changeover As Specified* Represents a CLEC's request to change an existing end user service from Verizon to CLEC provided, while adding or deleting existing features.

### Rate Elements for Ordering and Service Connection

Each rate element has a separate NRC for Ordering and Service Connection.

- Ordering Rates Ordering charges vary depending upon the method the CLEC uses to transmit the LSR/ASR to Verizon. Ordering charges represent the process by which an LSR/ASR is received and a service order is created. The two types of ordering charges are Manual and Semi-Mechanized. Ordering charges are applied on a per customer per location basis and are limited to the same type of network element. For instance, if five loops and five ports are ordered by the CLEC to be provided to a single end user customer at one physical location, two separate LSRs are required and two initial ordering charges will apply since loops and ports are separate elements.
- Service Connection Rates The rate elements for Service Connection include costs for provisioning , central office and field work activities associated with an LSR or ASR.
  - *Central Office Activity* Activities to install, change, and disconnect UNEs/UNE-Ps in the central office (host offices as well as remote offices).

Central office activities include running/breaking jumpers on the Main Distribution Frame (MDF), Intermediate Distribution Frames (IDFs), and Tie-Cable Frames.

• *Field Work* - Any activity with respect to outside plant (the facilities between the central office and the customer's premises). Field installation work includes any cross-connect activity at the Feeder/Distribution Interface (FDI), cross connect box, pedestal or pole, and Network Interface Device (NID).

In addition, the NRCs for Local Wholesale Service Connection apply on an initial unit/additional unit basis. Units vary depending on the service (i.e. loops, ports, etc.). NRCs for Network Wholesale Service Connection are applied on a per-order basis. In those circumstances, the Additional Unit column does not apply.

- Initial encompasses the costs for Provisioning, Central Office and Field Installation for the initial line included on a LSR.
- Additional encompasses the incremental costs for Provisioning, Central Office and Field Installation for each additional line included on the LSR for the same service at the same customer location.

### Rate Categories for Ordering and Service Connection

Verizon's UNEs fall into four categories: Exchange – Basic, Exchange – Complex, Advanced/Special – Basic, and Advanced/Special –Complex. Each of these groupings has a distinct provisioning process and associated non-recurring costs. For each category, Verizon has costed the activities required to pre-order, order, provision, and install the UNEs

There are two fundamental distinctions between the UNE categories. The first distinction is whether or not a service requires design/engineering. The Exchange services provisioning activities can include facility assignment, switch translations (if required), routing instructions and service arrangements, but do not require design or engineering. For Exchange Basic services provisioning work is only required when for switch updates and to handle system fall-out requiring manual assignment. Exchange Complex services require manual provisioning.

However, the Special/Advanced services are designed/engineered products or services with variables specific to the order placed by the CLEC. Advanced products provisioning activities include facility assignment, switch translations, design/engineering, and Plant Control Office (PCO) activities such as scheduling

circuit testing, and order completions. The Special/Advanced services also require Circuit / Design Layout Reports (CLR/DLR).

The second distinction is between Basic and Complex services. Basic services can be provisioned using standard network components maintained in inventory, without specialized instructions for switch translations, routing, and service arrangements. The Complex services require special instructions for the provisioning of the service to meet the customer's needs. Verizon uses a Data Gathering Form (DGF) to record and organize these instructions for translations and service arrangements.

#### Inclusion of NMC and OSS costs in NRC Rates

In addition to the development of NRC rates described above, the rates also reflect the inclusion of applicable NMC costs. The NMC (National Market Centers) costs are applied to all classes of NRC rate elements with the exception of Dark Fiber, Loop Conditioning, Dedicated Transport, SS7, EELs and Hot-cut Coordinated Conversions. The NMC costs are not applied to the Loop Conditioning nor Hot Cut Coordinated Conversion rate elements.

OSS costs are not included in rate element development at this time. Florida OSS costs will be addressed in a separate proceeding.

The NMC costs, when applied to the elements, are applied to the ordering component of the element and will be applied to both the 100% Manual, as well as the Semi-mechanized ordering. The Provisioning portion of the elements will not have these costs applied to it.

The rate elements with the NMC costs applied reflect an additional \$4.47 per rate element added. The NMC cost of \$4.47 per rate element is derived by dividing the NMC Shared/Fixed Cost total of \$18,648,430 by a projected annual average (2001-2005) order volume of 4,169,761.

#### Weighting Factors

Weighting factors are utilized in the NRC study to either combine cost elements or allocate cost elements for rate development purposes.

- Cost Combining A percentage of each cost element is added to another percentage of a cost element to develop a rate, e.g., Bridged Tap Removal.
- Cost Allocation A percentage of certain cost elements is added to another cost element, e.g., NMC costs.

### Cost Development

UNE NRCs were developed using the following methods of data collection:

- Work sampling and SME estimates for the National Market Center (NMC) ordering activities;
- Time and motion studies for the National Accounts Customer Center (NACC) and National Order/Referral Entry Center (NOREC);
- Time and motion studies, SME inputs and database reports for the provisioning activities;
- Time and motion studies for Central Office Installation activities, and/or;
- Database reports and time and motion studies for Field Work activities.

The SMEs and cost team collected activity times and determined task probabilities. Using the most current Loaded Labor Rates, the cost team then calculated the costs for each type of UNE order using the standard non-recurring cost calculation - Cost = Activity Time x Probability x Labor Rate.

#### Ordering Modes

The SMEs and cost team identified planned and approved changes in Operations Support Systems (OSS) that would impact the process in each of Verizon's workgroups. OSS enhancements increase mechanization/flow through thus reducing the level of manual activity associated with certain types of orders.

- Manual Order
- LSR CLEC faxes a UNE LSR to Verizon. The Verizon service representative reviews the fax to ensure all information is complete and

accurate. If there is an error, or missing information, the representative contacts the CLEC for the correction. The service representative then inputs all LSR information into the Secured Integrated Gateway System (SIGS) and provides Firm Order Confirmation (FOC) to the CLEC. The LSR then follows the same process as a semi-mechanized order.

- *ASR* CLEC faxes a UNE ASR to Verizon, the service representative reviews the hardcopy ASR to ensure all information is complete and accurate. If there are errors, or missing information, the representative contacts the CLEC for the correction. The service representative then inputs information into the Exchange Access Control & Tracking System (EXACT). The ASR then follows the same process as a semi-mechanized order.
- Semi-mechanized
  - *LSR* CLEC transmits the UNE LSR electronically. Verizon's Front-end edits will identify errors and return error information electronically to the CLEC. Once through the front-end edits, the order is distributed to a Verizon service representative who inputs the order into the National Order Collection Vehicle (NOCV.)
  - *ASR* CLEC transmits the UNE ASR electronically. When the ASR arrives, certain screens have already been populated by the CLEC; the service representative then populates the remainder of the screens. The EXACT portion of the EXACT/TUF (Exchange Access Control And Tracking/Translator to USOCS and FIDS) system captures all the features and elements of the service requested by the CLEC including table-driven critical dates. The order is automatically edited by EXACT and the service representative corrects the errors as requested.

### **Cost Element Structure**

There are five UNE order types typically utilized to develop non-recurring costs. Following are descriptions of each order type:

- New a New order for Local Wholesale Service establishes a product or service for the first time or adds additional lines or telephone numbers at an existing CLEC customer's location.
- Change a Change order applies when the CLEC requests changes in central office switch features for an existing local wholesale service; this can be either a "Change Feature" or a "Change Switch Feature Group" type order. A Change order also applies when the CLEC requests a change in Central Office

Connection – the cross-connect between the CLEC's cage terminal block and Verizon's terminal block(s) on the Main Distribution Frame (MDF) or changes in the field related to a subloop element.

- Disconnect a Disconnect order for Local Wholesale Service applies when the CLEC requests that all or a portion of a local wholesale product or service be removed.
- Record a Record order applies when the CLEC changes existing service records without changing the product or service itself. An example of a Record order is a change of the billing address.
- Migration a Migration order type is applicable when the CLEC requests conversion of existing services: Retail to UNE-P and Resale to UNE-P. When the service is migrated from Retail or Resale to the UNE-P, Verizon must change the switch translations to measured service.
  - Migration As Is: An existing end user customer changes service from Verizon to a CLEC, or from a CLEC to another CLEC, and the end user keeps the same service. This type order requires only the ordering function and APC provisioning; it does not require central office, or field work activities. "Migration As Is" is applicable to Exchange Basic and Exchange Complex products.
  - Migration As Is + or -: The end-user requests to add or delete a vertical feature from existing service. The must electronically update the central office switch with the requested feature change.
  - Migration As Specified: The end-user converts an existing Verizon retail services (at a single location) or another CLEC's services to UNEs provided by a CLEC. The CLEC specifies the services and service arrangements to be migrated.

# **UNE Category Table**

The table below shows each category and its associated UNEs:

Exchange-Basic	Exchange-Complex	Special/Advanced-Basic	Special/Advanced- Complex
<ul> <li>2-Wire Voice Grade Loop</li> <li>Basic Analog</li> </ul>	<ul> <li>2-Wire Digital Capable Loop</li> <li>Loop</li> </ul>	<ul> <li>2-Wire Digital Loop</li> <li>4-Wire Voice Grade Loop</li> </ul>	<ul><li>DS1 Loop</li><li>DS3 Loop</li></ul>
Line Side Port <ul> <li>Interim</li> <li>Number</li> <li>Portability</li> <li>(INP)</li> <li>Subloop</li> </ul>	Conditioning <ul> <li>CentraNet Port</li> <li>ISDN BRI Digital Line Side Port</li> <li>Line Sharing</li> </ul>	<ul> <li>4-Wire Digital Loop</li> <li>Entrance Facilities (DS0)</li> </ul>	<ul> <li>Dedicated Switched Access Line</li> <li>ISDN PRI Digital Trunk Side Port</li> <li>DS1 Digital Trunk Side Port</li> </ul>
Feeder 2-Wire 4-Wire • Subloop Distribution 2-Wire 4-Wire	• Line and Station Transfer		<ul> <li>Side Port</li> <li>Dedicated Switched Access Transport</li> <li>Dedicated Non- switched Transport</li> </ul>
<ul> <li>Subloop Unbundled Customer Serving Terminal (Drop)</li> <li>Network</li> </ul>			<ul> <li>SS7 Links</li> <li>STP Ports</li> <li>Dark Fiber Preordering Interoffice Facilities</li> </ul>
Interface Device (NID)			Unbundled Loop Subloop Feeder Subloop Distribution • Enhanced Extended Links (EELs) • Entrance Facilities

## Local Wholesale Product/Service Descriptions

#### Unbundled Loops

Unbundled loops extend from a Verizon central office to the demarcation point at an end user's premises.

#### Exchange Basic

- 2-wire Voice Grade Loop is a voice frequency transmission facility suitable for the transport of analog voice signals between approximately 300 Hz to 3000 Hz, with line loss levels not to exceed 8.5 dB. A 2-wire Analog Loop may include load coils and bridged taps, as well as carrier derived facility components such as pair gain applications and loop concentrators and/or loop multiplexers.
- Note: Verizon does not guarantee data modem speeds on either 2-wire or 4-wire Analog Loops.

#### Exchange Complex Non-Digital

• Costs are identical to Exchange Basic.

#### Exchange Complex Digital

• Costs are identical to Exchange Basic.

#### Advanced/Special Basic

- 4-wire Voice Grade Loop is a voice frequency transmission facility suitable for the transport of analog voice signals between approximately 300 Hz to 3000 Hz, with line loss levels not to exceed 8.5 dB. The service will operate with one of the following signaling types that may be specified when the service is ordered: Loop-start, ground-start, loop-reverse-battery, duplex, and no signaling.
- 2-wire Digital Loop is a 2-wire transmission facility capable of transmitting digital signals up to 160 Kbps with no greater line loss than 38 dB end-toend measured at 40 kHz without loop repeaters. Depending on loop makeup and length, midspan repeaters may be required; in which case line loss levels will be no greater than 76 dB at 40 kHz. In addition, a 2-wire Unbundled Digital Loop, dependent upon loop make-up, may be configured to support Enhanced Copper Technologies (ECTs) such as ADSL. When configured in this manner, these loops must be provisioned

over copper facilities that contain no load coils and minimum allowable bridged taps. Loop Conditioning rates are in addition to loop ordering and service connection rates.

• 4-wire Digital Loop is a 4-wire copper facility suitable for the transport of digital signaling. A 4-wire Digital Loop may be used by a CLEC to provision services such as ISDN PRI or HDSL. The 4-wire digital UNE is not available where Verizon has provisioned its local network utilizing Digital Line Concentrators (DLCs), Verizon does not supply the electronics associated with these service types.

#### Advanced/Special Complex Digital

- *DS1 Loop* is a transmission facility that provides connectivity from the serving central office termination point to the network interface device located at the end user's premises. A DS1 Loop will support a digital transmission of 1.544 Mbps. A DS1 Unbundled Loop includes the necessary electronics to provide DS1 transmission rate. DS1 Unbundled Loop will be provided only when the electronics necessary to provide DS1 functionality are currently available for the specific loop requested.
- *DS3 Loop* is a transmission facility that provides connectivity from the serving central office DS3 termination point (typically a DS3 patch panel) to the network interface device located at the end user's premises. A DS3 will provide for 45 Mbps digital transmission channels. A DS3 Unbundled Loop offers a CLEC the ability to provision the equivalent of 28 DS1s or 672 DS0s (basic 64 Kbps digital channels). A DS3 Unbundled Loop includes the necessary electronics to provide the DS3 transmission rate. DS3 Unbundled Loops will be provided only when the electronics necessary to provide the DS3 functionality are currently available for the specific loop being requested.

#### **Unbundled** Ports

A port provides for the Connection of individual loops to the switching components of Verizon's network. In general, a port is a line card and associated peripheral equipment in a Verizon end office switch which serves as the hardware termination for the end-user's Exchange Service on that switch, generates dial tone, and provides the end-user access to the public switched telecommunications network. Each line-side port is typically associated with one telephone number, which serves as the end- user's network address.

#### Exchange Basic

• *Basic Analog Line Side Port* is a line side switch connection employed to provide basic residential and business type Exchange Service.

#### Exchange Complex Non-digital

• *CentraNet Line Side Port* is a line side switch connection employed to provide CentraNet type services.

#### Exchange Complex Digital

• *ISDN BRI Digital Line Side Port* is a Basic Rate Interface (BRI) line side switch connection employed to provide ISDN BRI Exchange service.

A Port provides access to local switching which provides the basic switching functions to originate, route and terminate traffic, and any signaling required to complete a call.

Vertical features are optional services provided through software programming in the switch, which can be added on a per-feature basis with applicable costs.

#### Advanced/Special Complex

- *ISDN PRI Digital Trunk Side Port* is a Primary Rate Interface (PRI) trunk side switch connection employed to provide ISDN PRI services.
- *DS1 Digital Trunk Side Port* is a trunk side switch connection employed to provide the equivalent of 24 analog ports (DID/DOD).

#### Interim Number Portability (INP)

INP is available to CLECs in specific Central Offices to allow former Verizon customers to maintain their existing telephone number. INP is applicable when the customer is served exclusively on the CLEC's facilities or where the CLEC serves the customer with its own switch but uses an Unbundled Loop obtained from Verizon.

#### Subloop Unbundling

#### Exchange Basic

All Unbundled Subloops are classified as Exchange Basic.

*Unbundled Subloop Feeder* is a transmission path that extends from the MDF located in a Verizon central office to the FDI, or its functional equivalent, at a Verizon cross-connect box. Unbundled Subloop feeder can be configured as:

- 2 -Wire Feeder is a 2-wire transmission path that may include load coils, bridged taps. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).
- 4-Wire Feeder is a 4-wire transmission path that may include load coils, bridged taps. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).

Unbundled Subloop Distribution is a transmission path that extends from the Feeder Distribution Interface (FDI), or its functional equivalent, at a Verizon cross-connect box, to an end user customer premises. The NID at the end user premises is included with this subloop element. Unbundled Subloop distribution can be configured as:

- 2 -Wire Distribution is a 2-wire transmission path that may include load coils, bridged tap. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).
- 4-Wire Distribution is a 4-wire transmission path that may include load coils, bridged taps. This transmission path may include carrier derived facility components (i.e. pair gain applications, loop concentrators and/or loop multiplexers).
- *Unbundled Customer Serving Terminal (drop)* extends from a terminal, such as a pole or pedestal, to the end user premises and includes the NID.

#### Line Sharing - Not included in this filing

#### Loop Conditioning

#### Exchange Complex

Loop Conditioning is the process of removing Load Coil(s) and/or Bridged Tap(s) from an existing or vacant analog service or pair in order to allow both analog and digital transmission signals, over the same facility. Typically, Loop Conditioning is provided in association with Line Sharing.

Verizon developed costs to remove one or multiple Bridged Tap(s) and/or Load Coil(s). Costs are reflected on per cable pair basis as "One Occurrence" or "Multiple Occurrences" for Bridged Tap removal and combinations of Bridged Tap and Load Coil removal. Separate costs have been developed for Load Coil removal only, without any Bridged Tap removal.

#### Line and Station Transfer (LST)

#### Exchange Complex

LST is to be applied when copper facilities can be freed up in order to satisfy a CLEC's request for a copper based technology. Line and Station Transfers "are not ordered by the CLEC", rather, Verizon determines whether to perform this type of a facility modification when attempting to provision a pre-qualified facility for xDSL. Line and Station Transfers can involve the "swapping of customer from a DLC to spare copper". It may also involved "the rearrangement of an existing Verizon customer off a copper facility and onto a fiber supported DLC in order to free up the copper facility for a CLEC" who needs the loop for an xDSL offering. Line and Station Transfers are not replacements for loop conditioning requests (the removal of load coils and/or bridged taps). Line and Station Transfers are applicable only to customers being served by DLC's.

#### UNE-P

Unbundled Network Element Platforms are combinations of Unbundled Ports, Unbundled Shared Transport, and Unbundled Loops. These platforms provide CLECs with residential and business local exchange service capability.

#### Exchange Basic

• UNE Basic Analog Voice Grade Platform consists of the following components:

2-Wire Analog Loop

Basic Analog Line Side Port Shared Transport

#### Exchange Complex Non-digital

 UNE CentraNet Platform consists of the following components: 2-Wire Analog Loop CentraNet Port Shared Transport

### Exchange Complex Digital

UNE ISDN BRI Platform consists of the following components:
 2-Wire Analog Loop (Digital capable with no load coils and bridged taps)
 ISDN BRI Digital Line Side Port
 Shared Transport

### Advanced/Special Complex

- ISDN PRI Platform consists of the following components: DS1 Loop ISDN PRI Digital Trunk Side Port Shared Transport
- DS1 Platform consists of the following components:

DS1 Loop DS1 Digital Trunk Side Port Shared Transport

#### Coordinated Conversion

A Coordinated Conversion may be requested by the CLEC for Exchange – Basic and Complex UNEs to establish a specific appointment for the completion of the service order. Verizon contacts the CLEC for authorization to proceed prior to beginning work on the order, and after work is complete. This service includes only the additional costs caused by the Coordinated Conversion and is in addition to the cost of the underlying LSR. The cost is on a *per order basis*.

The NRC study develops costs for three steps required for a coordinated conversion:

Process 1 – identifies the costs for the NMC service representative's time to contact the provisioning group to establish the time of the conversion and to set the appointment.

Process 2 – identifies the incremental costs of Assignment Provisioning Center (APC) personnel and Central Office Technician(s) to coordinate and cut the ordered UNEs in conjunction with any outside plant work at the scheduled appointment time. The "standard interval" for this process is 15 minutes. There is an "additional interval" cost that applies for each 15 minutes beyond the standard interval.

Process 3 – identifies the costs of the field technician to coordinate and cut the ordered UNEs in conjunction with the central office and APC personnel at the scheduled appointment time. The "standard interval" for this process is 15 minutes. There is an "additional interval" cost that applies to each 15 minute interval beyond the standard interval.

#### Hot Cut Coordinated Conversion

This service is the same as the Coordinated Conversion mentioned above with the added feature that the CLEC, the Verizon coordinator and the Verizon technicians remain on a conference call for the duration of the service order completion process. Each step of the process is completed sequentially following authorization from the CLEC. Because there is no way for Verizon to estimate or control the amount of time required for a Hot Cut Coordinated Conversion, the cost developed is for a one-hour conversion. The additional interval cost will be incurred for each 15 minute interval beyond the standard interval.

#### Expedite

An Expedite refers to a request by a CLEC to advance the completion of the service order earlier than the next standard Due Date that is normally available. Instead of relying on the automated system for work schedule, an Expedite requires a manual appointment setting process in which NMC personnel must contact the Division Resource Management group to determine if the earlier completion interval is feasible. In addition to the costs shown in this study, overtime charges may apply if the work is performed outside of normal installation work time periods.

#### Other Services

In addition to the UNE costs, Verizon provides costs for other services the CLEC may require. These services are:

#### Pre-ordering

Pre-ordering is an element of the ordering cost. A CLEC may pre-order service by fax or by sending the order electronically. Either the CLEC or NMC establish a "shell" order via SIGS. The CLEC may reserve a telephone number, verify an address as one in Verizon's territory, determine available services in central offices, etc.. The CLEC may also reserve a due date. If a valid LSR is not received from the CLEC within 24 hours the telephone number is released and the due date is canceled. Pre-ordering costs are applied on a per order basis to the manual (received via fascimile) pre-ordering activities; semimechanized (received electronically) pre-orders are not charged.

#### **Record** Order

Record orders change information, such as billing address, on a customers service record. The NMC enters the information into NOCV as a change order. The customer account is updated and the order is completed. (No provisioning is required or permitted on a record order.)

#### Customer Service Record Search

A CLEC may request Verizon to provide a manual Customer Service Record (CSR) to obtain information about a potential customer's existing Verizon services. The NMC processes the request and returns the information to the CLEC. (If the CLEC performs a CSR search electronically via the Web-based Interactive Service Environment (WISE), there is no non-recurring cost.)

#### CLEC Account Establishment

Verizon establishes the CLEC account in each state requested by the CLEC. The NMC receives the CLEC profile from the CLEC's account manager, reviews it for completeness, and then enters the CLEC profile information and creates summary bill masters in NOCV. Once the CLEC account has been established for a state, the CLEC may submit an LSR for processing

### Network Wholesale Product/Service Descriptions

#### Dark Fiber

Dark Fiber is unused fiber optic cable connecting two points within Verizon's network. It is considered "dark" because it does not have electronics (i.e., terminating multiplexing equipment, electronic-to-optic conversion equipment, etc.) on either end of the fiber segment. The CLEC provides electronics equipment and signals on the fiber to make it "lit."

Advanced/Special Complex

- *Dark Fiber Pre-ordering:* Verizon developed costs for pre-ordering activity for Dark Fiber. These activities are the assessment and evaluation of Dark Fiber availability on a specific network segment. Verizon's Network Design group determines Dark Fiber availability for interoffice facilities, while the Access Design group determines availability for the local loop.
- Dark Fiber Interoffice Dedicated Transport(IDT): An unused fiber strand that exists at the fiber splice box, or functional equivalent, located within the central office. Unbundled Dark Fiber IDT is ordered by CLECs via the ASR process. The service order intervals mirror those for the Dedicated Non-switched Transport UNE, and billing is processed by the Carrier Access Billing System (CABS).
- *Dark Fiber Unbundled Loop:* An unused fiber strand that exists between the fiber splice box, or functional equivalent, located within the central office, and the fiber splice box or patch panel located within a customer's premises. Unbundled Dark Fiber Local Loop will be ordered by CLECs via the ASR process. The service order intervals mirror those for existing UNE Unbundled Loop products and billing is processed through CABS.
- Dark Fiber Subloop Feeder: An unused fiber strand that exists between the fiber splice box, or functional equivalent, located within the central office, and the fiber splice box or patch panel at the Verizon Remote Hut/DLC/CEV or accessible terminal. Unbundled Dark Fiber - Subloop Feeder will be ordered by CLECs via the ASR process. The service order intervals mirror those for existing UNE subloop products, and billing is processed through CABS.
- Dark Fiber Subloop Distribution: An unused fiber strand that exists between the fiber splice box or patch panel located at the Verizon Remote Hut/DLC, and the fiber splice box or patch panel located at the customer's premises. Unbundled Dark Fiber Subloop Distribution will be ordered by CLECs via the ASR process. The service order intervals mirror those for existing UNE subloop products, and billing is processed through CABS.

#### Entrance Facilities

Entrance facilities provide a dedicated facility between a CLEC and Verizon's end office. Entrance Facilities may be HiCap (DS1 or DS3) or lower capacity facilities (DS0).

#### Interoffice Dedicated Transport (IDT)

Unbundled IDT is the transport facility associated with point-to-point dedicated circuits (special circuits) between Verizon serving wire centers (SWC). UNE IDT includes facilities to transport the circuit between the two Verizon SWCs and the equipment required to terminate the inter-office facility (IOF) within each of these Verizon SWCs.

#### CLEC Dedicated Transport (CDT)

CDT is the dedicated transport facility connecting the Verizon SWC to the CLEC's central office location. UNE CDT includes the equipment required to terminate the transport within the CLEC's central office location and within the Verizon SWC. UNE CDT also includes the transport facility between the two locations, but extends no further into Verizon's network than the SWC. The termination of the service at the Verizon SWC is at a DSX (DS3, DS1) or term block (DS0).

#### Signaling System 7 (SS7)

Verizon's SS7 network uses signaling links to transmit routing messages between switches, and between switches and call-related databases. The signaling network includes a link that transmits signaling information in packets from the local switch to a signaling transfer point (STP). The link terminates on an STP port. The STP processes information contained in the packets and will:

- Route the call to the terminating end office and establish a call path on the voice network between the switches.
- Query a call-related database that returns customer information or call routing instructions to the switch.

Verizon has unbundled its signaling network. The following cost elements are included in this study:

- *SS7 Links*: A Links from end offices to STPs; B Links between STPs; and D Links between STPs.
- *STP Port Termination*: Signal Transfer Point (STP) is a signaling point that transfers signaling messages from one link to another.

The signaling link provides a dedicated transmission path to connect the CLEC location to Verizon's STP. The links are provided in:

- 56 Kbps digital by Dedicated Switched Access Lines (DSALs)
- DS1 formats by Dedicated Switched Access Transport (DSAT).

The 56 Kbps format provides connection to one port at the STP; the DS1 format provides an equivalence of 24 56 Kbps facilities for connection of up to 24 ports at the STP.

#### Enhanced Extended Link (EEL)

EEL is a combination of dedicated transport, multiplexing (when required), and unbundled loops. Multiplexing is the division of two or more channels into one single channel for transmission over the telecommunications network. The NRC rates are for costs based on the multiplexing of DS-3 to DS-1 signaling. The multiplexing costs reflect the labor cost for a central office technician to install jumpers on the DSX panel. EELs do not require a collocation arrangement at each end office. The interoffice dedicated transport (IDT) and multiplexer, either DS3 or DS1 may be combined with loops, either DS3, DS1, 2 or 4-wire loops. EEL combinations may also be comprised of DS3 IDT with a DS3 loop, DS1 IDT with a DS1 loop, or voice grade transport with a voice grade loop.

### Call-related Databases

Call-related databases are used in the signaling network for billing and collection, or for the transmission, routing, or other provision of telecommunications service. Access to Verizon's call-related databases, such as Line Information Database (LIDB) and Toll-free Calling Database, is provided through the physical Connection at the STP.

#### Advanced Intelligent Network (AIN) Platform and Architecture

Unbundled AIN is a product offering that allows the CLEC to take advantage of Verizon's AIN infrastructure in order to provide AIN services to end users. Due to the complexity and number of options for AIN platform, the CLEC must submit a bona fide request (BFR) for unbundled AIN elements; there are no NRCs for AIN platform included in this study.

## <u>OSS UNE</u>

Verizon provides costs for interfaces with, and use of, its OSS. Verizon has identified two types of costs associated with OSS – Transition Costs and Transaction-specific Costs. Transition costs are the costs to upgrade existing OSS and the start-up costs to establish mechanized interfaces. These infrastructure changes were required to make Verizon's OSS accessible to the CLECs. The transition costs include the one-time expenses to upgrade the five categories of OSS: pre-order, order, provisioning, repair/maintenance, and billing.

Transaction-specific costs are the costs incurred each time a CLEC places an order; these are the on-going OSS costs to process an LSR or ASR. These costs pertain to the non-recurring systems for pre-order, ordering, and provisioning.

The development of OSS UNE costs is described in Tab 5-OSS. OSS costs are not included in rate element development at this time. Florida OSS costs will be addressed in a separate proceeding.

## **Custom Routing of Operator and Directory Assistance Service**

Custom Routing provides the capability for routing of calls originating from CLEC lines to dedicated operator assisted or directory assisted trunk groups and the operator platform designated by the CLEC. A bona fide request (BFR) submitted after completion of an Inter-Connection Agreement is required for ordering of Custom Routing Service. NRCs for Custom Routing are for systems modifications, additional switch memory and labor costs for switch programming.

ACRONYM	DEFINITION
AAIS	Assignment, Activation and Inventory Services System.
ACG	Access Carrier Gateway
ACO	Area Central Office
ADSL	Asymmetrical Digital Subscriber Line
AIN	Advanced Intelligent Network
ALEC	Alternative Local Exchange Carrier
AO	Account Owner
APC	Assignment Provisioning Center
API	Application Program Interface
ASR	Access Service Request
ATCUP	Automated Tool for CLEC User Profile – This is the administrative portion of WISE.
ATP	Authorization to Proceed
AWAS	Automated Work Administration System
B&C	Billing and Collection
BEX	Business Express
BFR	Bona Fide Request
BH Table (now	CLEC line screening table - Identifies telephone numbers of customers who
148 table)	have changed local service providers.
Billstar	Storage system for copies of the end-user customer bill.
BRI	Basic Rate Interface
BRPC	Business Response Provisioning Center
BVT	Billing, Voucher, Treatment (System) - Verizon system used to generate
	adjustments to the customer's (end user, CLEC, or access) bill.
BZT	Business Zone Technicians
CABS	Carrier Access Billing System
CAMS-CABS	Carrier Access Management System - Carrier Access Billing System
CBSS	Customer Billing Services System - Verizon system used to bill retail, resale and unbundled services.
CBSS CIA	CBSS Customer Information Application - Service order project team who
	performs code changes for CBSS Service Order.
CBSS MIS	CBSS Management Information System - Verizon group responsible for
	master depository of billing information.
CBSS	Customer Billing Services System What You See Is What You Get - Team
WYSIWYG	responsible for bill images/format.
CDT	CLEC Dedicated Transport
CEV	Controlled Environmental Volt
CKT ID	Circuit Identifier
CLASS	Custom Local Area Signaling Service
CLEC	Competitive Local Exchange Carrier

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ACRONYM	DEFINITION
CLR/DLR	Circuit/Design Layout Reports
CMDS	Centralized Message Distribution System – System used to interexchange out-collect messages.
CNAS	Circuit Network Administration System – A data processing application which mechanizes assignment and administrative functions associated with the various components comprising message trunk and special service circuits.
СО	Central Office
COSS	CLEC Operational Support Systems
COT	Central Office Technician
CSI	Customer Service Inquiry
CSR	Customer Service Record - Records that contain a customer's (end user or CLEC) existing arrangements.
CZT	Customer Zone Technicians
D&E	Development of new systems and enhancements to existing systems.
DBAC	Database Administration Center
DBM	Database Management
DD	Due Date
DGF	Data Gathering Form
DID/DOD	Direct Inward Dialing/Direct Outward Dialing
DLC	Digital Line Concentrators
DLC	Digital Loop Carrier
DLEC	Data Local Exchange Carrier
DRC	Dispatch Resource Center
DRM	Division Resource Management
DSAL	Dedicated Switched Access Lines
DSAT	Dedicated Switched Access Transport
DSX	Digital System Cross-connect frame.
ECT	Enhanced Copper Technologies
EDI	Electronic Data Interchange - A series of standards which provide
	computer-to-computer exchange of business documents between different
	companies' computers over telephone lines.
EDT	Express Dial Tone
EEL	Enhanced Extended Links
EIS	Expanded Interconnection Services
EMR	Exchange Message Record - Standard used for interchange of
EVACT /TIT	telecommunications message information.
EXACT/TUF	Exchange Access Control and Tracking/Translation to USOCS and Fids
FDI	Feeder/Distribution Interface
FIFO	First In First Out

ACRONYM	DEFINITION
FOC	Firm Order Confirmation
GOLD	Gathering On Line Data.
ICM	Integrated Cost Model - Verizon's costing model utilized for UNEs.
IDF	Intermediate Distribution Frames
IDT	Interoffice Dedicated Transport
INP	Interim Number Portability – A service made available to CLECs to enable former Verizon end-users who become CLEC customers to continue to receive telephone calls to the same telephone number.
IOF	Inter-office Facility
IOSC	Item of Service Code
IR	Incident Report
ISDN	Intergrated Service Digital Network
ITDP	Information Technology and Data Processing
LBSC	Large Business Support Center
LC&I PMO	Local Competition and Interconnection Program Office
LEA	Local Service Request Edit Application
LIA	Local Service Request Input Application
LIDB	Line Information Database
LIJ	Left-in-Jumper
LLR	Loaded Labor Rate
LSC	Local Service Confirmation
LST	Line and Station Transfer
LSOG	Local Services Ordering Guide - Industry standard definitions and
	guidelines for CLEC ordering of local exchange services.
LSR	Local Service Request - Document used by the CLEC to identify the
	products, services, and/or service arrangements that it wishes to purchase from Verizon.
MARK	Mechanized Assignment & Record Keeping system
MDF	Main Distribution Frame
MLPQ	Mechanized Loop Pre-Qualification
MOG	Mass Order Generator
MRC	Monthly Recurring Charge
MUTS	Mechanized Uncollectibles Tracking System - System used to track
	uncollectible revenues.
NACC	National Access Customer Center
NASSC	National Access Subscription Services Center
NCBD	National Customer Bill Development - Responsible for bill formatting,
	pricing, and bill redesign.
NID	Network Interface Device

ACRONYM	DEFINITION
NMC	National Market Center - The ordering center established by Verizon to
	serve as the CLEC's single point of contact for pre-ordering and ordering
	activity for UNEs and resold services.
NOCV	National Order Collection Vehicle - This system is Verizon's automated
	order entry interface into CBSS billing process.
NOREC	National Order/Referral Entry Center
NRC	Non-Recurring Charges
OCS	Other Carrier Systems
OCSS	Other Carrier Settlement System - Verizon system that is used to feed data
2	flow to determine what reimbursement a carrier is due.
OMT	Open Market Transition - Verizon's program name for local competition.
OSP	Outside Plant Engineering
OSS	Operating Support Systems - a generic term used to describe those
	automated and mechanized systems used to support day-to-day Telephone
	operations.
PCO	Plant control Office
PIC	Primary Interexchange Carrier - A numeric code which is assigned by
	Verizon to the telephone numbers of all the subscribers to that carrier to
	ensure the calls are routed over the correct network.
PON	Purchase Order Number
POP	Point Of Presence
POTS	Plain Old Telephone Service
Powerbase	Master database of customers fed by CBSS.
PRI	Primary Rate Interface
PSP	Product Service Provider
PTD	Plant Test Date
QMR	Query Management Report
RAO	Revenue Accounting Office
RCMAC	Recent Change Mechanized Assignment Center
RDM	Reporting and Distribution Module
RMG	Resource Management Group
RPMS	Retail PIC Management System
SAR	Service Activation Report
SIGS	Secured Integration Gateway System – A web browser electronic gateway
	that provides CLECs gated access to Verizon's pre-ordering, ordering &
	provisioning, repair & maintenance, billing & usage, and local account
	management and subscription services functions.
SIR	Systems Information Repository database
SME	Subject Matter Experts



ACRONYM	DEFINITION
SODA/ DDM	Service Order Distribution and Analysis/Due Date Management systems
SOE	Scheduler/Screener
SOP	Service Order Processor
SORCES	Service Office Record and Computer Entry System - This is Verizon's (excluding Verizon California) automated order entry interface into CBSS billing process which was recently replaced by NOCV.
SPAG	Special Products Assignment Group
SS	Subscription Services
STAR	Standard Time and Activity Reporting
STP	Signaling Transfer Point
SWC	Serving Wire Centers
TAS	Trouble Administration System
TBS	Telecom Business Systems
TDO	Temporary Disconnect Order
TELRIC	Total Element Long-Run Incremental Costs
TN	Telephone Number
TSLRIC	Total Service Long-Run Incremental Costs
UDF	Unbundled Dark Fiber
UMS	Usage Measurement System – This is Verizon's usage collection, aggregation and administration system for all switch recorded usage.
UNE	Unbundled Network Elements
UNE-P	Unbundled Network Element Platforms
VerizonLD	Verizon Long Distance
VFAC	Virtual Facilities Assignment Center
VerizonNS	Verizon Network Services
WCC	Work Control Center
WDA	Work Distributor Application
WISE	Wholesale Internet Service Engine. Web-based Interactive Service Environment – Internet access for performing pre-ordering and ordering
	functions for CLECs who choose not to utilize Verizon's SIGs interface.
WMP	WISE Measurements of Performance
XD Table	CLEC identification table - Provides CLEC ID and CLEC name.

### Verizon - Florida Wholesale Non-recurring Study Local Wholesale Elements Rate Summary

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	Ordering		Service Co	e Connection	
	100%	Semi-	Initial	Addt'l	
Description	Manual	Mech.	Unit	Unit	
Unbundled Loop					
Exchange - Basic - Initial	\$56.07	\$36.91	\$102.84	\$100.23	
Exchange - Basic - Subsequent	\$22.82	\$15.41	\$19.57	\$19.19	
Exchange - Complex Non-digital - Initial	\$56.07	\$36.91	\$102.84	\$100.23	
Exchange - Complex Non-digital - Subsequent	\$22.82	\$15.41	\$19.57	\$19.15	
Exchange - Complex Digital - Initial	\$56.07	\$36.91	\$102.84	\$100.23	
Exchange - Complex Digital - Subsequent	\$22.82	\$15.41	\$19.57	\$19.15	
Advanced - Basic - Initial	\$56.07	\$36.91	\$627.09	\$536.58	
Advanced - Basic - Subsequent	\$22.82	\$15.41	\$97.95	\$55.55	
Advanced - Complex Digital - Initial	\$64.43	\$36.91	\$779.92	\$689.41	
Advanced - Complex Digital - Subsequent	\$22.82	\$15.41	\$112.99	\$70.59	
Unbundled Port	·		_~ <b>_</b>	- <u> </u>	
Exchange - Basic - Initial	\$51.54	\$32.38	\$45.68	\$44.84	
Exchange - Basic - Subsequent (Port Feature)	\$27.94	\$20.53	\$2.40	\$2.40	
Exchange - Basic - Subsequent (CO Connection)	\$22.82	\$15.41	\$19.57	\$19.15	
Exchange - Complex Non-digital - Initial	\$70.27	\$42.75	\$127.27	\$60.93	
Exchange - Complex Non-digital -Subsequent (Port Feature)	\$38.31	\$30.90	\$8.72	\$8.72	
Exchange - Complex Non-digital - Subsequent (Switch Feature Group)	\$46.67	\$30.90	\$42.20	\$10.05	
Exchange - Complex Non-digital - Subsequent (CO Connection)	\$22.82	\$15.41	\$19.57	\$19.15	
Exchange - Complex Digital - Initial	\$70.27	\$42.75	\$113.35	\$47.01	
Exchange - Complex Digital - Subsequent (Port Feature)	\$38.31	\$30.90	\$11.87	\$11.87	
Exchange - Complex Digital - Subsequent (Switch Feature Group)	\$46.67	\$30.90	\$42.20	\$10.05	
Exchange - Complex Digital - Subsequent (CO Connection)	\$22.82	\$15.41	\$19.57	\$19.15	
Advanced - Complex - Initial	\$82.54	\$55.02	\$406.09	\$321.29	
Advanced - Complex - Subsequent	\$26.39	\$18.98	\$112.99	\$70.59	

### Verizon - Florida Wholesale Non-recurring Study Local Wholesale Elements Rate Summary

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	Orde	ering	Service Co	nnection
	100%	Semi-	Initial	Addt'l
Description	Manual	Mech.	Unit	Unit
UNE Platforms (UNE-Ps)				
Exchange - Basic - Subsequent	\$22.99	\$16.63	\$1.89	\$1.89
Exchange - Basic - Changeover (As Specified)	\$28.20	\$19.55	\$13.61	\$13.61
Exchange - Complex Non-digital - Subsequent (Line Feature)	\$22.99	\$16.63	\$8.72	\$8.72
Exchange - Complex Non-digital - Subsequent (Switch Feature Group)	\$31.35	\$16.63	\$42.20	n/a
Exchange - Complex Non-digital - Changeover (As Specified)	\$42.50	\$25.49	\$39.53	\$7.38
Exchange - Complex Digital - Subsequent (Line Feature)	\$22.99	\$16.63	\$11.87	\$11.87
Exchange - Complex Digital - Subsequent (Switch Feature Group)	\$31.35	\$16.63	\$42.20	n/a
Exchange - Complex Digital - Changeover (As Specified)	\$42.50	\$25.49	\$40.14	\$7.99
Advanced - Complex - Subsequent	\$34.48	\$19.76	\$122.64	\$80.66
Advanced - Complex - Changeover (As Specified)	\$62.27	\$45.26	\$156.16	\$114.18
Subloop				
Exchange - FDI Feeder Connection - Initial	\$56.07	\$36.91	\$67.52	\$39.20
Exchange - FDI Feeder Connection - Subsequent	\$22.82	\$15.41	\$30.42	\$13.21
Exchange - FDI Distribution Connection - Initial	\$56.07	\$36.91	\$99.88	\$72.40
Exchange - FDI Distribution Connection - Subsequent	\$22.82	\$15.41	\$30.42	\$13.21
Serving Terminal Connection - Initial	\$56.07	\$36.91	\$47.65	\$27.93
Serving Terminal Connection - Subsequent	\$22.82	\$15.41	\$24.12	\$11.83
Line Sharing				
Exchange - CLEC CO Splitter Connection - Initial	Not Included in this Filing			
Exchange - CLEC CO Splitter Connection - Subsequent	N	Not Included in this Filing		
Loop Conditioning				
Bridged Tap Removal Only	n/a	n/a	\$2,188.71	\$52.62
Load Coil Removal Only	n/a	n/a	\$2,789.47	\$109.68
Bridged Tap and Load Coil Removal	n/a	n/a	\$3,507.56	\$162.30
Line and Station Transfer				
Line and Station Transfer	n/a	n/a	\$403.03	\$25.49
Interim Number Portability (INP)				
Exchange - Initial	\$48.24	\$29.07	\$17.34	\$17.34
Exchange - Subsequent	\$25.15	\$17.73	\$9.92	\$9.92

## Verizon - Florida Wholesale Non-recurring Study Network Wholesale Elements Rate Summary

	Orde	ring	Service Co	nnection *
	100%	Semi-	Initial	Addt'l
Description	Manual	Mech.	Unit	Unit
Unbundled NID				
Exchange	\$51.39	\$37.70	\$2.20	n/a
Unbundled House and Riser				
Exchange	\$67.13	\$47.97	\$67.23	n/a
Inter-office Dedicated Transport				
Advanced - Basic - Initial	\$157.18	\$95.08	\$542.25	n/a
Advanced - Basic - Subsequent	\$74.99	\$42.46	\$133.60	n/a
Advanced - Basic - Changeover (As Is) - EELs Only	tbd	tbd	tbd	n/a
Advanced - Basic - Changeover (As Is) - MOG - EELs Only	tbd	tbd	tbd	n/a
Advanced - Complex - Initial	\$174.68	\$112.58	\$719.32	n/a
Advanced - Complex - Subsequent	\$74.99	\$42.46	\$144.81	n/a
Advanced - Complex - Changeover (As Is) - EELs Only	tbd	tbd	tbd	n/a
Advanced - Complex - Changeover (As Is) - MOG - EELs Only	tbd	tbd	tbd	n/a
CLEC Dedicated Transport				
Entrance Facility/Dedicated Transport DS0 - Initial	\$157.18	\$95.08		n/a
Entrance Facility/Dedicated Transport DS0 - Subsequent	\$74.99	\$42.46		n/a
Entrance Facility/Dedicated Transport DS1/DS3 - Initial	\$174.68	\$112.58	\$904.59	n/a
Entrance Facility/Dedicated Transport DS1/DS3 - Subsequent	\$74.99	\$42.46	\$160.23	n/a
Signaling System Seven (SS7)				
Facilities and Trunks - Initial	\$412.44	\$350.34		n/a
Facilities and Trunks - Subsequent (w/Engineering Review)	\$121.91	\$89.38		n/a
Facilities and Trunks - Subsequent (w/o Engineering Review)	\$121.91	\$89.38		n/a
Trunks Only - Initial	\$216.97	\$154.87		n/a
Trunks Only - Subsequent (w/Engineering Review)	\$81.73	<b>\$49.20</b>	· · ·	n/a
Trunks Only - Subsequent (w/o Engineering Review)	\$81.73	\$49.20		n/a
STP Ports (SS7 Links)	\$412.44	\$350.34	\$1,023.55	n/a

## Verizon - Florida Wholesale Non-recurring Study Network Wholesale Elements Rate Summary

	Orde	ring	Service Co	nnection *
	100%	Semi-	Initial	Addt'l
Description	Manual	Mech.	Unit	Unit
Enhanced Extended Links (EELs)				We de
Advanced - Basic - Initial	\$157.18	\$98.04	\$721.06	n/a
Advanced - Basic - Subsequent	\$74.99	\$42.46	\$145.68	n/a
Advanced - Basic - Changeover (As Is)	\$161.87	\$99.77	\$41.64	n/a
Advanced - Basic - Changeover (As Is) - MOG	\$7.52	\$4.56	\$41.64	n/a
DS0 - Initial	\$157.18	\$98.04	\$637.82	n/a
DS0 - Subsequent	\$74.99	\$42.46	\$145.68	n/a
DS0 - Changeover (As Is)	\$161.87	\$99.77	\$41.64	n/a
DS0 - Changeover (As Is) - MOG	\$7.52	\$4.56	\$41.64	n/a
DS1/DS3 - Initial	\$174.68	\$115.54	\$931.87	n/a
DS1/DS3 - Subsequent	\$74.99	\$42.46	\$144.81	n/a
DS1/DS3 - Changeover (As Is)	\$179.37	\$117.27	\$41.64	n/a
DS1/DS3 - Changeover (As Is) - MOG	\$7.52	\$4.56	\$41.64	n/a
Multiplexing - DS3 to DS1	n/a	n/a	\$165.70	n/a
Dark Fiber				
Advanced - Service Inquiry Charge	\$528.39	\$525.43	n/a	n/a
Advanced - UNE Inter-office Dedicated Transport	\$113.96	\$111.00	\$234.29	n/a
Advanced - Unbundled Loop	\$113.96	\$111.00	\$238.06	n/a
Advanced - Subloop Feeder	\$113.96	\$111.00	\$238.06	n/a
Advanced - Subloop Distribution	\$113.96	\$111.00	\$245.63	n/a

\* Rates are applied on a per-order basis. Additional Unit column does not apply.

## Verizon - Florida Wholesale Non-recurring Study Miscellaneous Wholesale Elements Rate Summary

	Orde	ering	Service C	onnection
	100%	Semi-	Initial	Addt'l
Description	Manual	Mech.	Unit	Unit
Coordinated Conversions				
Exchange - Standard Interval	\$43.02		n/a	n/a
Exchange - Additional Interval	\$35.48	\$35.48	n/a	n/a
Advanced - Standard Interval	\$43.02	\$43.02	n/a	n/a
Advanced - Additional Interval	\$35.48	\$35.48	n/a	n/a
Hot-Cut Coordinated Conversions				
Exchange - Standard Interval	\$149.45	\$149.45	n/a	n/a
Exchange - Additional Interval	\$35.48	\$35.48	n/a	n/a
Advanced - Standard Interval	\$149.45	\$149.45	n/a	n/a
Advanced - Additional Interval	\$35.48	\$35.48	n/a	n/a
Expedites				
UNE Loop/Port - Exchange Services	\$5.69	\$5.69	n/a	n/a
UNE Loop/Port - Advanced Services	\$43.97	\$43.97	n/a	n/a
Other Charges				
Customer Record Search (per account)	\$7.13	n/a	n/a	n/a
CLEC Account Establishment (per CLEC)	\$281.82	\$281.82	n/a	n/a
No Access Customer Will Advise	\$90.33	\$90.33	n/a	n/a

### Verizon - Florida Wholesale Non-recurring Study Rate Development Dark Fiber - Service Inquiry

•

				Weighte	d Units		_		
			Ord	ering	Service Co	onnection			
		1	Manual	Semi-Mech.	Initial	Addt'l	Service I	nquiry	
l		4	Weighted	Weighted	Weighted	Weighted	100%	Semi-	]
Ln	Description	Source	Units	Units	Units	Units	Manual	Mech.	Destination
			A=Source	B=Source	C=Source	D=Source	E=A+C	F=B+C	
	Advanced								
ļ	Dark Fiber								
Į	Preordering								
1	Exchange Facilities	ROWF	\$2.80	\$2.06	\$76.02	n/a			
2	Inter-office Facilities	ROWF	\$8.39	\$6.17	\$441.20	n/a			
3	Total	Ln 1 + Ln 2	\$11.18	\$8.22	\$517.21	n/a	\$528.39	\$525.43	B RNWS-2

### Verizon - Florida Wholesale Non-recurring Study Rate Development Order Weighting Factors

	······································								Weig	hting		
								Ord	ering	Service Co	onnection	
			Orde	ring	Service Co	onnection	]	Manual	Semi-Mech.	Initial	Addt'l	
			100%	Semi-	Initial	Addt'l	Weighting	Weighted	Weighted	Weighted	Weighted	
Ln	Description	Source	Manual	Mech.	Unit	Unit	Factor	Units	Units	Units	Units	Destination
			A=Source	B=Source	C=Source	D=Source	E=Note 1	F=A*E	G=B*E	H=C*E	I=D*E	
Advanced												
Dark Fiber												
Preordering												
1 Exchange Facil:	lities	RUDF	\$11.18	\$8.22	\$304.06	n/a	25.00%	\$2.80	\$2.06	\$76.02	n/a	RDFF
2 Inter-office Fac	lities	RUDF	\$11.18	\$8.22	\$588.26	n/a	75.00%	\$8.39	\$6.17	\$441.20	n/a	RDFF
3 Total		Ln 1 + Ln 2						\$11.18	\$8.22	\$517.21	n/a	
Loop Conditioning	g											
Bridged Tap Rem	noval											
4 One Occurrence		RLCC	n/a	n/a	\$1,892.55	\$30.06	50.00%	n/a	n/a	\$946.28	\$15.03	
5 Multiple Occurre	ences	RLCC	n/a	n/a	\$2,484.87	\$75.18	50.00%	n/a	n/a	\$1,242.44	\$37.59	
6 Total		Ln 4 + Ln 5						n/a	n/a	\$2,188.71	\$52.62	RLWE-2
Bridged Tap/Load	d Coil Combination											
7 One Occurrence		RLCC	n/a	n/a	\$3,211.40	\$139.74	50.00%	n/a	n/a	\$1,605.70	\$69.87	
8 Multiple Occurre	ences	RLCC	n/a	n/a	\$3,803.72	\$184.86	50.00%	n/a	n/a	\$1,901.86	\$92.43	
Total		Ln 7 + Ln 8						n/a	n/a	\$3,507.56	\$162.30	RLWE-2
Line and Station T	ransfer											
Vacant Transfer		RLST	n/a	n/a	\$401.56	\$24.02	50.00%	n/a	n/a	\$200.78	\$12.01	
In-Use Transfer		RLST	n/a	n/a	\$404.50	\$26.96	50.00%	n/a	n/a	\$202.25		
Total								n/a	n/a	\$403.03	\$25.49	RLWE-2

Note 1: Weighting Factors provided by Product Management.

			Orde	ring	Ser	vice Connect	ion - Initial U	nit	Ser	vice Connectio	on - Addt'l Ur	nit	
ł			100%	Semi-		со	Field			CO	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-1	D=FWS-1	E=FWS-1	F=Sum (CE)	G=PRO-1	H=FWS-1	I=FWS-1	J=Sum (GI)	
) U	Inbundled Loop												
1	Exchange	{											
	Basic												
(	Initial												
1	New	ORS-1	\$31.90	\$19.68		\$7.00		\$89.98		\$6.58	\$68.03	\$88.67	
2	Disconnect	ORS-1	\$15.74	\$10.27		\$2.94	\$0.64	\$12.86	\$8.39	\$2.52		\$11.55	
3	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a 🦂	n/a	
4	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
5	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
6	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	∖n/a	n/a	n/a	n/a	n/a	n/a	n/a	
7	OSS - Transition Costs	RFIX	tbd	tbd	<u>n/a</u>	n/a	<u>n/a</u>	<u>n/a</u>	n/a	n/a	n/a	n/a	
8	Total	Sum Lns (17)	\$56.07	\$36.91	\$24.24	\$9.94	\$68.66	\$102.84	\$22.47	\$9.10	\$68.66	\$100.23	RLWE-1
	Subsequent												
9	Change CO Connection	ORS-1	\$14.39	\$8.45	\$10.05	\$9.52		\$19.57	\$10.05	\$9.10	,	\$19.15	
10	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
11	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
12	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
13	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
14	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	<u>n/a</u>	
15	Total	Sum Lns (914)	\$22.82	\$15.41	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	RLWE-1

			Orde	ring	Sei	rvice Connect	ion - Initial U	nit	Ser	vice Connecti	on - Addt'i Ui	nit	
			100%	Semi-		со	Field			со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-1	D=FWS-1	E=FWS-1	F=Sum (CE)	G=PRO-1	H=FWS-1	I=FWS-1	J=Sum (G.I)	
	nbundled Loop												
	Exchange												
	Complex Non-digital												
	Initial												
16	New	ORS-1	\$31.90	\$19.68	\$14.96	\$7.00	\$68.03	\$89.98	\$14.07	\$6.58	\$68.03	\$88.67	
17	Disconnect	ORS-1	\$15.74	\$10.27	\$9.28	\$2.94	\$0.64	\$12.86	\$8.39	\$2.52	\$0.64	\$11.55	
18	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
19	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
20	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
21	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
22	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
23	Total	Sum Lns (1622)	\$56.07	\$36.91	\$24.24	\$9.94	\$68.66	\$102.84	\$22.47	\$9.10	\$68.66	\$100.23	RLWE-1
	Subsequent												
24	Change CO Connection	ORS-1	\$14.39	\$8.45	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	
25	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
26	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
27	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
28	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
29	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
30	Total	Sum Lns (2429)	\$22.82	\$15.41	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	RLWE-1

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		1	Orde		Sei	rvice Connect	ion - Initial U	nit	Ser	vice Connecti	ion - Addt'l Ui	nit	
		1	100%	Semi-		СО	Field			со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-1	D=FWS-1	E=FWS-1	F=Sum (CE)	G=PRO-1	H=FWS-1	I≃FWS-1	J=Sum (GI)	
L	Jnbundled Loop												
	Exchange												
	Complex Digital												
	Initial												
31	New	ORS-1	\$31.90	\$19.68	\$14.96	\$7.00	\$68.03	\$89.98	\$14.07	\$6.58	\$68.03	\$88.67	
32	Disconnect	ORS-1	\$15.74	\$10.27	\$9.28	\$2.94	\$0.64	\$12.86	\$8.39	\$2.52	•	\$11.55	
33	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
34	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
35	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	п/а	n/a	
36	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
37	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
38	Total	Sum L.ns (3137)	\$56.07	\$36.91	\$24.24	\$9.94	\$68.66	\$102.84	\$22.47	\$9.10	\$68.66	\$100.23	RLWE-1
	Subsequent												
39	Change CO Connection	ORS-1	\$14.39	\$8.45	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	
40	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
41	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
42	NMC Shared/Fixed Costs	RFIX	\$4.44	\$1.44	n/a	n/a	n/a	n/a	n/a	п/а	n/a	n/a	
43	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
44	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
45	Total	Sum Lns (3944)	\$22.82	\$15.41	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	RLWE-1

			Orde		Se	rvice Connect	ion - Initial U	nit	Ser	vice Connecti	on - Addt'l U	nit	
			100%	Semi-		CO	Field			со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-1	D=FWS-1	E≠FWS-1	F=Sum (CE)	G=PRO-1	H=FWS-1	I=FWS-1	J=Sum (G.I)	
		1											
	nbundled Loop												
	Advanced	1											
	Basic												
	Initial												
46	New	ORS-5	\$31.90	\$19.68	•	\$17.53	\$219.65	\$374.90	\$92.89	\$17.11	\$219.65	\$329.65	
47	Disconnect	ORS-5	\$15.74	\$10.27	\$87.96	\$2.94	\$161.28	\$252.18	\$43.13	\$2.52	\$161.28	\$206.93	
48	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
49	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
50	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
51	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	л/а	n/a	n/a	n/a	n/a	n/a	n/a	
52	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
53	Total	Sum Lns (4652)	\$56.07	\$36.91	\$225.68	\$20.47	\$380.93	\$627.09	\$136.02	\$19.63	\$380.93	\$536.58	RLWE-1
	Subsequent	1											
54	Change CO Connection	ORS-5	\$14.39	\$8.45	\$80.42	\$17.53	n/a	\$97.95	\$38.44	\$17.11	n/a	\$55.55	
55	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
56	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
57	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
58	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
59	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
60	Total	Sum Lns (5459)	\$22.82	\$15.41	\$80.42	\$17.53	n/a	\$97.95	\$38.44	\$17.11	n/a	\$55.55	RLWE-1

			Orde	ring	Sei	rvice Connect	ion - Initial U	nit	Ser	vice Connecti	on - Addt'l Ui	nit	
1			100%	Semi-		со	Field			со	Field		
Ĺn	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B≠Source	C=PRO-1	D=FWS-1	E=FWS-1	F=Sum (CE)	G=PRO-1	H=FWS-1	I=FWS-1	J=Sum (GI)	
	Inbundled Loop	1											
/	Advanced												
1	Complex Digital												
	Initial												
61	New	ORS-5	\$40.26	\$19.68	\$237.50	\$17.53	\$304.99	\$560.02	\$192.67	\$17.11	\$304.99	\$514.77	
62	Disconnect	ORS-5	\$15.74	\$10.27	\$103.00	\$2.94	\$113.95	\$219.89	\$58.17	\$2.52	\$113.95	\$174.64	
63	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
64	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
65	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
66	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
67	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	<u>n/a</u>	
68	Total	Sum Lns (6167)	\$64.43	\$36.91	\$340.50	\$20.47	\$418.94	\$779.92	\$250.84	\$19.63	\$418.94	\$689.41	RLWI: 1
	Subsequent												
69	Change CO Connection	ORS-5	\$14.39	\$8.45	\$95.46	\$17.53	n/a	\$112.99	<b>\$53.48</b>	\$17.11	n/a	\$70.59	
70	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
71	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
72	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
73	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
74	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	<u>n/a</u>	
75	Total	Sum Lns (6974)	\$22.82	\$15.41	\$95.46	\$17.53	n/a	\$112.99	\$53.48	\$17.11	n/a	\$70.59	RLWE-1

			Orde	ring	Se	rvice Connect	ion - Initial U	nit	Ser	vice Connecti	on - Addt'l U	nit	1
			100%	Semi-		со	Field			со	Field		1
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C≠PRO-1	D=FWS-2	E=FWS-2	F=Sum (CE)	G=PRO-1	H=FWS-2	l=FWS-2	J=Sum (G.1)	
U U	nbundled Port												
	Exchange												
	Basic												
	Initial												
1	New	ORS-2	\$31.41	\$19.19		\$7.00		\$27.54		\$6.58	•	\$27.12	
2	Disconnect	ORS-2	\$11.70	\$6.23		\$2.94	n/a	\$18.14		\$2.52	,	\$17.71	
3	Preordering	RORF	\$2.52	\$2.52	,	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
4	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
5	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	,	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
6	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
7	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	п/а	n/a	n/a	1
8	Total	Sum Lns (17)	\$51.54	\$32.38	\$35.74	\$9.94	n/a	\$45.68	\$35.74	\$9.10	n/a	\$44.84	RLWE-1
	Subsequent - Port Feature												
9	Change Port Feature	ORS-2	\$19.51	\$13.57	\$2.40	n/a	n/a	\$2.40	\$2.40	n/a	n/a	\$2.40	
10	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
11	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
12	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
13	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
14	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	_
15	Total	Sum Lns (914)	\$27.94	\$20.53	\$2.40	n/a	n/a	\$2.40	\$2.40	n/a	n/a	\$2.40	RLWE-1
1	Subsequent - CO Connection												
16	Change CO Connection	ORS-2	\$14.39	\$8.45	\$10.05	\$9.52	n/a	\$19.57	\$10.05	. \$9.10	n/a	\$19.15	
17	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
18	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
19	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44		n/a	n/a	n/a	n/a	n/a	n/a	n/a	
20	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
21	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	-
22	Total	Sum Lns (1621)	\$22.82	\$15.41	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	RLWE-1

			Orde	ring	Sei	vice Connecti	ion - Initial U	nit	Ser	vice Connecti	on - Addt'l Ui	nit	
			100%	Semi-		со	Field			СО	Field		1
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B≈Source	C=PRO-1	D=FWS-2	E=FWS-2	F=Sum (CE)	G=PRO-1	H=FWS-2	I=FWS-2	J=Sum (GI)	
	Exchange												
	Complex Non-digital												
1 22	Initial		<b>650 14</b>	<b>ΦΟΟ</b> Γ (	¢(1.00	67.00	,	<i><b>(</b>(0,00)</i>	<b>fP</b> 0.00	<b>*</b> < 50	,	<b>*</b> 25 <i>c (</i>	
23	New Disconnect	ORS-2 ORS-2	\$50.14	\$29.56	\$61.23	\$7.00 \$2.04	n/a	\$68.23		\$6.58 \$2.52	•	\$35.66	
24 25		RORF	\$11.70 £2.52	\$6.23 \$2.52	\$56.09	\$2.94	n/a	\$59.03		\$2.52	,	\$25.27	
	Preordering Record Order		\$2.52	•	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
26		RORF	\$1.48 64.44	n/a	n/a ·	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
27	NMC Shared/Fixed Costs	RFIX RFIX	\$4.44	\$4.44 tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
28	OSS - Transaction Specific Costs		tbd		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
29	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	<u>n/a</u>	<u>n/a</u>	n/a	RLWE-1
30	Total	Sum Lns (2329)	\$70.27	\$42.75	\$117.32	\$9.94	n/a	\$127.27	\$51.83	\$9.10	n/a	\$60.93	KLWE-I
	Subsequent - Port Feature												
31	Change Port Feature	ORS-2	\$29.88	\$23.94	\$8.72	n/a	n/a	\$8.72	\$8.72	n/a	n/a	\$8.72	
32	Preordering	RORF	\$2.52	\$2.52		n/a	n/a	n/a	n/a	n/a	n/a	n/a	
33	Record Order	RORF	\$1.48	n/a	, n/a	, n/a	n/a	n/a	n/a	n/a	n/a	n/a	
34	NMC Shared/Fixed Costs	RFIX	\$4.44	, \$4.44	n/a	, n/a	n/a	n/a	n/a	n/a	n/a	n/a	
35	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
36	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
37	Total	Sum Lns (3136)	\$38.31	\$30.90	\$8.72	n/a	n/a	\$8.72	\$8.72	n/a	n/a	\$8.72	RLWE-1
	Subsequent - Switch Feature Group	0000	<b>*</b> ~~ <b>^</b>	<b>too</b> 04	640.00	,	,	640.00	¢10.05	1	- / -	\$10.05	
38	Change Switch Feature Group	ORS-2	\$38.24	\$23.94	\$42.20 ,	n/a	n/a	\$42.20 /	-	n/a	n/a		
39	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
40	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
41	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a n/a	
42	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a n/a	•	
43	OSS - Transition Costs	RFIX	tbd	tbd	<u>n/a</u>	n/a	n/a	n/a	n/a	n/a	n/a	n/a \$10.05	RLWE-I
44	Total	Sum Lns (3843)	\$46.67	\$30.90	\$42.20	n/a	n/a	\$42.20	\$10.05	n/a	п/ а	\$10.05	KLWL-1
	Subsequent - CO Connection												
45	Change CO Connection	ORS-2	\$14.39	\$8.45	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	•	\$19.15	
46	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
47	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
48	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
49	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
50	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	_
51	Total	Sum Lns (4550)	\$22.82	\$15.41	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	RLWE-1

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1			Orde		Se	vice Connecti		nit	Serv		on - Addt'l U	nit	
			100%	Semi-		co	Field			со	Field	-	1
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
1			A=Source	B=Source	C=PRO-1	D=FWS-2	E=FWS-2	F=Sum (C.E)	G=PRO-1	H=FWS-2	I=FWS-2	J=Sum (G.1)	
	r 1	l											
	Exchange												
	Complex Digital Initial												
	New	OPC 1	<b>*</b> 50.14	400 C /	<i>\$53.45</i>	<b>67</b> 00	,	<b>*</b> (2, 1)	<b>*</b>				
52 53		ORS-2 ORS-2	\$50.14 \$11.70	\$29.56	\$53.45	\$7.00	n/a	\$60.45		\$6.58		\$27.87	
	Disconnect Descendarian	OKS-2 RORF	\$11.70	\$6.23 \$2.52	\$49.96	\$2.94	n/a	\$52.91	\$16.62	\$2.52		\$19.14	
54	Preordering		\$2.52	• -	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
55	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
56	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
57	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
58	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	<u>n/a</u>	n/a	n/a	-
59	Total	Sum Lns (5258)	\$70.27	\$42.75	\$103.41	\$9.94	n/a	\$113.35	\$37.91	\$9.10	n/a	\$47.01	RLWE-1
	Subsequent - Port Feature												
60	Change Port Feature	ORS-2	\$29.88	\$23.94	\$11.87	n/a	n/a	\$11.87	\$11.87	n/a	n/a	\$11.87	
61	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	п/а	n/a	
62	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
63	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
64	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
65	OSS - Transition Costs	RFIX	tbđ	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
66	Total	Sum Lns (6065)	\$38.31	\$30.90	\$11.87	n/a	n/a	\$11.87		n/a	n/a	\$11.87	RLWE-1
ļ													
1	Subsequent - Switch Feature Group	ORS-2	\$38.24	\$23.94	\$42.20	- 1-	n/a	\$42.20	\$10.05	n/a	n/a	\$10.05	
67	Change Switch Feature Group	RORF	\$2.52	\$2.52	-	n/a n/a	n/a n/a	-	\$10.05 n/a	n/a n/a	n/a n/a	n/a	
68	Preordering	RORF	\$2.52 \$1.48	• –	n/a	,	•	n/a	n/a n/a	n/a n/a	n/a n/a	n/a n/a	
69	Record Order		\$1.40 \$4.44	n/a \$4.44	n/a	n/a	n/a	n/a	•	n/a n/a	n/a n/a	n/a n/a	
70	NMC Shared/Fixed Costs	RFIX	•	•	n/a	n/a	n/a	n/a	n/a	•	•	n/a n/a	
71	OSS - Transaction Specific Costs	RFIX	tbd tbd	tbd tbd	n/a	n/a	n/a	n/a	n/a ∙	n/a n/a	n/a n/a	n/a n/a	
72	OSS - Transition Costs	RFIX Sum Lns (6772)	\$46.67	\$30.90	n/a \$42.20	n/a n/a	n/a	n/a \$42.20	<u>n/a</u> \$10.05	n/a n/a	n/a	\$10.05	KLWE-1
73	Total	Sum Lns (6772)	<b>\$40.0</b> /	\$30.70	\$42.20	n/a	11 <i>/</i> a	342.20	\$10.05	ny a	ny a	410.05	KLUL I
	Subsequent - CO Connection												
74	Change CO Connection	ORS-2	\$14.39	\$8.45	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	•	\$19.15	
75	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
76	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
77	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
78	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
79	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	_
80	Total	Sum Lns (7479)	\$22.82	\$15.41	\$10.05	\$9.52	n/a	\$19.57	\$10.05	\$9.10	n/a	\$19.15	RLWE-1

.

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	·····		Orde		Se	vice Connect	ion - Initial U	nit	Ser	vice Connecti	on - Addt'l U	nit	
			100%	Semi-		со	Field			СО	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-1	D=FWS-2	E=FWS-2	F=Sum (CE)	G=PRO-1	H≈FWS-2	I=FWS-2	J=Sum (GI)	
	Advanced												
	Complex												
	Initial												
81	New	ORS-5	\$58.11	\$37.53	\$261.83	\$17.53	n/a	\$279.36	\$219.85	\$17.11	n/a	\$236.96	
82	Disconnect	ORS-5	\$16.00	\$10.53	\$123.79	\$2.94	n/a	\$126.73	\$81.81	\$2.52	n/a	\$84.33	
83	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
84	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
85	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
86	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
87	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	_
88	Total	Sum Lns (8187)	\$82.54	\$55.02	\$385.62	\$20.47	n/a	\$406.09	\$301.66	\$19.63	n/a	\$321.29	RLWE-1
	Subsequent - CO Connection												
89	Change CO Connection	ORS-5	\$17.96	\$12.02	\$95.46	\$17.53	n/a	\$112.99	\$53.48	\$17.11	n/a	\$70.59	
90	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
91	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
92	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
93	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
94	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	-
95	Total	Sum Lns (8994)	\$26.39	\$18.98	\$95.46	\$17.53	n/a	\$112.99	\$53.48	\$17.11	n/a	\$70.59	RLWE-1

			Orde			Service Conne	ction - Initial U	nit	S	ervice Connec	tion - Addt'l Un	uit	
			100%	Semi-		СО	Field			СО	Field		
L.n	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	tion
			A=Source	B=Source	C=PRO-4	D=FWS-4	E=FWS-4	F=Sum (CE)	G=PRO-4	H=FWS-4	I=FWS-4	J=Sum (G. I)	
U	NE-Platforms (UNE-Ps)												
1	Exchange												
	Basic												
	Subsequent												
1	Change Line Feature	ORS-6	\$14.84	\$8.90	\$1.89	n/a	n/a	/ \$1.89	\$1.89	n/a	n/a	\$1.89	
2	Preordering	RORF	\$2.52	<b>\$</b> 2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
3	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
4	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
5	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
6	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
7	Total	Sum Lns (16)	\$22.99	\$16.63	\$1.89	n/a	n/a	\$1.89	\$1.89	n/a	n/a	\$1.89	RLWE-2
	Basic												
	Changeover (As Specified)												
8	Migration As Is +/-	ORS-6	\$20.05	\$11.82	\$13.61	n/a	n/a	\$13.61	\$13.61	n/a	n/a	\$13.61	
9	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
10	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
11	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
12	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
13	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
14	Total	Sum Lns (813)	\$28.20	\$19.55	\$13.61	n/a	n/a	\$13.61	\$13.61	n/a	n/a	\$13.61	RLWE-2

1			Orde		5		ction - Initial U	nit	S		tion - Addt'l U	nit	]
1			100%	Semi-		со	Field			со	Field		]
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-4	D=FWS-4	E=FWS-4	F=Sum (CE)	G≠PRO-4	H=FWS-4	I≃FWS-4	J=Sum (GI)	
υ	JNE-Platforms (UNE-Ps)												
	Exchange												
	Complex Non-digital												
	Subsequent (Line Feature)												
15	Change Line Feature	ORS-6	\$14.84	\$8.90	\$8.72	n/a	n/a	\$8.72	\$8.72	n/a	n/a	\$8.72	
16	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
17	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
18	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
19	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
20	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
21	Total	Sum Lns (1520)	\$22.99	\$16.63	\$8.72	n/a	n/a	\$8.72	\$8.72	n/a	n/a	\$8.72	RLWE-2
	Complex Non-digital												
	Subsequent (Switch Feature Group)												
22	Change Switch Feature Group	ORS-6	\$23.20	\$8.90	\$42.20	n/a	n/a	\$42.20	n/a	n/a	n/a	n/a	
23	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
24	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
25	NMC Shared / Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
26	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
27	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	_
28	Total	Sum Lns (2227)	\$31.35	\$16.63	\$42.20	n/a	n/a	\$42.20	n/a	n/a	n/a	n/a	RLWF-2
[	Complex Non-digital												
	Changeover (As Specified)												
29	Migration As Specified	ORS-6	\$34.35	\$17.76	\$39.53	n/a	n/a	\$39.53	\$7.38	n/a	n/a	\$7.38	l.
30	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
31	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
32	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
33	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
34	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	~
35	Total	Sum Lns (2934)	\$42.50	\$25.49	\$39.53	n/a	n/a	\$39.53	\$7.38	n/a	n/a	\$7.38	RI.WE-2

· · · ·			Orde				ction - Initial Ur	nit	S		tion - Addt'l Un	<u>iit</u>	
			100%	Semi-		со	Field			со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C≏PRO-4	D=FWS-4	E≖FWS-4	F=Sum (CE)	G=PRO-4	H≠FWS-4	I≖FWS-4	J=Sum (GI)	
U	INE-Platforms (UNE-Ps)												
	Exchange												
	Complex Digital												
	Subsequent (Line Feature)												
36	Change Line Feature	ORS-6	\$14.84	\$8.90	\$11.87	n/a	n/a	\$11.87	\$11.87	n/a	n/a	\$11.87	
37	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
38	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
39	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
40	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
41	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
42	Total	Sum Lns (3641)	\$22.99	\$16.63	\$11.87	n/a	n/a	\$11.87	\$11.87	n/a	n/a	\$11.87	RLWE-2
	Complex Digital												
	Subsequent (Switch Feature Group)												
43	Change Switch Feature Group	ORS-6	\$23.20	\$8.90	\$42.20	n/a	n/a	\$42.20	n/a	n/a	n/a	n/a	
44		RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
45	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
46	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
47	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
48	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
49	Total	Sum Lns (4348)	\$31.35	\$16.63	\$42.20	n/a	n/a	\$42.20	n/a	n/a	n/a	n/a	RLWE-2
	Complex Digital												
	Changeover (As Specified)												
50	Migration As Specified	ORS-6	\$34.35	\$17.76	\$40.14	n/a	n/a	\$40.14	\$7.99	n/a	n/a	<b>\$7.9</b> 9	•
51	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
52	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
53	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
54	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
55	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	<u>n/a</u>	n/a	-
56	Total	Sum Lns (5055)	\$42.50	\$25.49	\$40.14	n/a	n/a	\$40.14	\$7.99	n/a	n/a	\$7.99	RLWE-2

			Orde	ring		Service Conne	ction - Initial U	nit	S	ervice Connect	tion - Addt'l U	nit	
			100%	Semi-		CO	Field			со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C≠PRO-4	D=FWS-4	E=FWS-4	F=Sum (CE)	G=PRO-4	H=FWS-4	I=FWS-4	J=Sum (GI)	
U	NE-Platforms (UNE-Ps)												
	Advanced												
	Complex												
	Subsequent												
57	Change	ORS-7	\$26.33	\$12.03	\$122.64	n/a	n/a	\$122.64	\$80.66	n/a	n/a	\$80.66	
58	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
59	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
60	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
61	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
62	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
63	Total	Sum Lns (5762)	\$34.48	\$19.76	\$122.64	n/a	n/a	\$122.64	\$80.66	n/a	n/a	\$80.66	RLWE-2
	Complex												
	Changeover (As Specified)												
64	Migration As Specified	ORS-7	\$54.12	\$37.53	\$156.16	n/a	n/a	\$156.16	\$114.18	n/a	n/a	\$114.18	
65	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
66	Record Order	RORF	\$1.19	\$0.77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
67	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
68	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
69	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
70	Total	Sum Lns (6469)	\$62.27	\$45.26	\$156.16	n/a	n/a	\$156.16	\$114.18	n/a	n/a	\$114.18	<b>:-2</b>

			Orde	ring	Serv	ice Connec	tion - Initial	Unit	Servi	ce Connect	ion - Addt'l	Unit	
			100%	Semi-		CO	Field	1		со	Field	-	
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installatio	Total	Provisioning	Work	Installatio	Total	Destination
			A=Source	B=Source	C=PRO-2	D=FWS-5	E=FWS-5	F=Sum (CE)	G=PRO-2	H=FWS-5	I=FWS-5	J=Sum (GI)	
	Inbundled Subloop												
	Exchange												
	FDI Feeder Connection												
Ι.	Initial												
	New	ORS-3	\$31.90	\$19.68	\$15.96	\$7.00				\$6.58			
2	Disconnect	ORS-3	\$15.74	\$10.27	\$10.94	\$2.94			\$10.05	\$2.52	\$2.49	\$15.06	
3	Preordering	RORF	\$2.52	\$2.52		n/a	n/a	n/a	n/a	n/a	n/a	n/a	
4	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
5	NMC Shared / Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
6	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
7	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
8	Total	Sum Lns (17)	\$56.07	\$36.91	\$26.90	\$9.94	\$30.68	\$67.52	\$25.13	\$9.10	\$4.98	\$39.20	RLWE-2
	Subsequent												
9	Change Facility Connection	ORS-3	\$14.39	\$8.45	\$10.94	n/a	\$19.48	\$30.42	\$10.05	n/a	\$3.16	\$13.21	
10	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
11	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
12	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
13	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
14	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
15	Total	Sum Lns (9 14)	\$22.82	\$15.41	\$10.94	n/a	\$19.48			n/a	\$3.16		RLWE-2
	FDI Distribution Connection												
1	Initial												
16	New	ORS-3	\$31.90	\$19.68	\$15.96	n/a	\$57.19	\$73.16	\$15.08	n/a	\$44.34	\$59.42	
17	Disconnect	ORS-3	\$15.74	\$10.27	\$10.94	n/a	\$15.78			n/a n/a	\$2.93	\$12.98	
18	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a		n/a n/a			
19	Record Order	RORF	\$1.48	n/a	n/a n/a	n/a	n/a	n/a n/a	n/a n/a	n/a	n/a n/a	n/a	
20	NMC Shared/Fixed Costs	RFIX	\$1.40	54.44	n/a n/a	n/a n/a	n/a n/a	n/a n/a	n/a n/a	n/a	n/a n/a	n/a	
		RFIX	tbd	tbd	•	•	•		•			•	
21	OSS - Transaction Specific Costs OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
22			\$56.07		n/a \$26.90	n/a	n/a #72.07	n/a	n/a	n/a	n/a	n/a	DI WE O
23	Total	Sum Lns (1622)	\$36.07	\$36.91	\$20.90	n/a	\$72.97	\$99.88	<b>\$</b> 25.13	n/a	\$47.28	\$72.40	RLWE-2
	Subsequent												
24	Change Facility Connection	ORS-3	\$14.39	\$8.45		n/a	\$19.48	\$30.42	\$10.05	n/a	\$3.16	\$13.21	
25	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
26	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
27	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
28	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
29	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
30	Total	Sum Lns (2429)	\$22.82	\$15.41	\$10.94	n/a	\$19.48	\$30.42	\$10.05	n/a	\$3.16	\$13.21	RLWE-2

			Orde	ring	Serv	vice Connec	tion - Initial	Unit	Servi	ice Connect	ion - Addt'l	Unit	
			100%	Semi-		CO	Field			со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installatio	Total	Provisioning	Work	Installatio	Total	Destination
			A=Source	B=Source	C=PRO-2	D=FWS-5	E=FWS-5	F=Sum (CE)	G=PRO-2	H≖FWS-5	I=FWS-5	J=Sum (GI)	
U	nbundled Subloop												
1	Exchange												
	Serving Terminal Connection												
	Initial												
31	New	ORS-3	\$31.90	\$19.68	\$15.96	n/a	\$10.37	\$26.34	\$15.08	n/a	\$1.40	-	
32	Disconnect	ORS-3	\$15.74	\$10.27	\$10.94	n/a	\$10.37	\$21.31	\$10.05	n/a	\$1.40	\$11.45	
33	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
34	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
35	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
36	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
37	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
38	Total	Sum Lns (3137)	\$56.07	\$36.91	\$26.90	n/a	\$20.75	\$47.65	\$25.13	n/a	\$2.80	\$27.93	RLWE-2
	Subsequent										<b>6</b> 4 50		
39	Change Facility Connection	ORS-3	\$14.39	\$8.45		,	\$13.18				\$1.78		
40	Preordering	RORF	\$2.52		,	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
41	Record Order	RORF	\$1.48		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
42	NMC Shared / Fixed Costs	RFIX	\$4.44	\$4.44	,	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
43	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
44	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	<u>n/a</u>	n/a	<u>n/a</u>	n/a	RLWE-2
45	Total	Sum Lns (3944)	\$22.82	\$15.41	\$10.94	n/a	\$13.18	\$24.12	\$10.05	n/a	\$1.78	\$11.83	KLWE-Z

### Verizon - Florida Wholesale Non-recurring Study Rate Development Line Sharing

<b></b>			Ord	ering	Ser	vice Connec	tion - Initial	Unit	Serv	ice Connect	ion - Addt'l U	Jnit	
			100%	Semi-		со	Field			CO	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-2	D=FWS-6	E=FWS-6	F=Sum (CE)	G=PRO-2	H=FWS-6	I=FWS-6	J=Sum (GI)	
Ι.													
	ine Sharing												
	Exchange												
	CLEC CO Splitter Connection												
	Initial	1											
1	New	ORS-4											
2	Disconnect	ORS-4											
3	Record Order	RORF											
4	NMC Shared/Fixed Costs	RFIX											
5	OSS - Transaction Specific Costs	RFIX											
6	OSS - Transition Costs	RFIX											
7	Mechanized Loop Pre-Qualification	RFIX											
8	Total	Sum Lns (17)											
							Not Inc	luded in	this Filir	ng			
	Subsequent									0			
9	Change CO Connection	ORS-4											
10	Record Order	RORF											
111	NMC Shared/Fixed Costs	RFIX											
12	OSS - Transaction Specific Costs	RFIX											
13	OSS - Transition Costs	RFIX											
14	Mechanized Loop Pre-Qualification	RFIX											
15	Total	Sum Lns (914)											

## Verizon - Florida Wholesale Non-recurring Study Rate Development Loop Conditioning

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	· · · · · · · · · · · · · · · · · · ·		Ord	ering	Ser	vice Connec	tion - Initial Ur	nit	Servic	e Connectio	n - Additional	Unit	
			100%	Semi-		со	Field			со	Field		1
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A≈Source	B=Source	C=PRO-2	D≖FWS-6	E=FWS-6	F=Sum (CE)	G=PRO-2	H≖FWS-6	I=FWS-6	J=Sum (GI)	
Ι,	Loop Conditioning												
1 '	Bridged Tap Only												
	Removal												
1	One Occurrence	ORS-4	n/a	n/a	n/a	n/a	\$1,892.55	\$1,892.55	- ( -	- 1-	\$30.06	£20.0/	
2	Record Order		n/a	n/a n/a	n/a n/a	n/a n/a	n/a	\$1,692.55 n/a	n/a n/a	n/a n/a	-	\$30.06	
3	NMC Shared/Fixed Costs		n/a	n/a	n/a n/a	n/a	n/a n/a	•	n/a n/a	n/a n/a	n/a n/a	n/a	
4	OSS - Transaction Specific Costs		n/a	n/a n/a	n/a	n/a n/a	n/a n/a	n/a n/a	•	-	,	n/a	
5	OSS - Transition Costs		n/a	n/a	n/a	n/a	n/a	n/a	n/a n/a	n/a n/a	n/a n/a	n/a	
6	Total	Sum Lns (15)	n/a	n/a	n/a	n/a	\$1,892.55	\$1,892.55			17 a \$30.06	n/a \$30.06	ROWF
ľ		Sunt 1315 (15)	11/ а	11/ a	п/ а	n/ a	\$1,072.33	\$1,092.33	II/ a	n/ a	\$30.06	530.06	KUWF
7	Multiple Occurrences	ORS-4	n/a	n/a	n/a	n/a	\$2,484.87	\$2,484.87	n/a	n/a	\$75.18	\$75.18	
8	Record Order		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
9	NMC Shared/Fixed Costs		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
10	OSS - Transaction Specific Costs		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
11	OSS - Transition Costs		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
12	Total	Sum Lns (711)	n/a	n/a	n/a	n/a	\$2,484.87	\$2,484.87	n/a	n/a	\$75.18	\$75.18	ROWF
			-						·	•			
	Load Coil Only												
1	Removal												
13	Load Coil Removal	ORS-4	n/a	n/a	n/a	n/a	\$2,789.47	\$2,789.47	n/a	n/a	\$109.68	\$109.68	
14	Record Order												
15	NMC Shared/Fixed Costs												
16	OSS - Transaction Specific Costs												
17	OSS - Transition Costs												
18	Total	Sum Lns (1317)	n/a	n/a	n/a	n/a	\$2,789.47	\$2,789.47	n/a	n/a	\$109.68	\$109.68	RLWE-2
	Bridged Tap and Load Coil Combination												
	Removal												
19	One Occurrence	ORS-4	n/a	n/a	n/a	n/a	\$3,211.40	\$3,211.40	n/a	n/a	\$139.74	\$139.74	
20	Record Order												
21	NMC Shared/Fixed Costs												
22	OSS - Transaction Specific Costs												
23	OSS - Transition Costs												-
24	Total	Sum Lns (1923)	n/a	n/a	n/a	n/a	\$3,211.40	\$3,211.40	n/a	n/a	\$139.74	\$139.74	ROWF
		ORS-4	- 1-	- 1 -		- 1-	\$3,803.72	\$3,803.72	- 10	n/a	\$184.86	\$184.86	
25	Multiple Occurrences	010-4	n/a	n/a	n/a	n/a	#3 <b>,0</b> 03.72	#3,0U3.72	n/a	n/ a	\$104.00	\$101.00	
26	Record Order												
27	NMC Shared/Fixed Costs												
28	OSS - Transaction Specific Costs	1											
29	OSS - Transition Costs	G L (25. 20)		- 1 -	/ -	- / -	£2 002 72	£2 002 72	- / -		\$184.86	\$184.86	ROWF
30	Total	Sum Lns (2529)	n/a	n/a	n/a	n/a	\$3,803.72	\$3,803.72	n/a	n/a	\$104.50	3104.00	NOM1

### Verizon - Florida Wholesale Non-recurring Study Rate Development Line and Station Transfer

		Orde	ring	Ser	vice Connec	ion - Initial L	nit	Service Conn	ection - Add	itional Unit		
		100%	Semi-		со	Field			СО	Field		
Ln Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
		A=Source	B=Source	C=PRO-2	D=FWS-8	E=FWS-8	G=Sum (CF)	H=PRO-2	I=FWS-8	J=FWS-8	K=Sum (H.J)	
Line and Station Transfer												
1 Vacant Transfer		n/a	n/a	\$14.41	\$7.34	\$379.81	\$401.56	\$13.52	\$7.34	\$3.16	\$24.02	
2 Record Order		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
3 NMC Shared / Fixed Costs		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
4 OSS - Transaction Specific Costs		tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	
5 OSS - Transition Costs		tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	
6 Total	Sum Lns (15)	n/a	n/a	\$14.41	\$7.34	\$379.81	\$401.56	\$13.52	\$7.34	\$3.16	\$24.02	ROWF
7 In-Use Transfer		n/a	n/a	\$14.41	\$10.28	\$379.81	\$404.50	\$13.52	\$10.28	\$ \$3.16	\$26.96	
8 Record Order		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
9 NMC Shared/Fixed Costs		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
10 OSS - Transaction Specific Costs		tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	
11 OSS - Transition Costs		tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	tbd	
12 Total	Sum Lns (711)	n/a	n/a	\$14.41	\$10.28	\$379.81	\$404.50	\$13.52	\$10.28	\$3.16	\$26.96	ROWF

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### Verizon - Florida Wholesale Non-recurring Study Rate Development Interim Number Portability (INP)

			Orde	ering	Se	rvice Conne	ction - Initial	Unit	Servic	e Connectio	n - Additional	Unit	
			100%	Semi-		со	Field			со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Provisioning	Work	Installation	Total	Destination
			A=Source	B≖Source	C≈PRO-2	D=FWS-3	E=FWS-3	F=SUM (CE)	G=PRO-2	H=FWS-3	I=FWS-3	J=Sum (G1)	
ι υ	Inbundled Network Elements (UNEs)												
	Interim Number Portability (INP)												
	Exchange												
	Initial												
1	New	ORS-3	\$27.18	\$14.96	\$9.39	n/a	n/a	\$9.39	\$9.39	n/a	n/a	\$9.39	
2	Disconnect	ORS-3	\$15.14	\$9.67	\$7.95	n/a	n/a	\$7.95	\$7.95	n/a	n/a	\$7.95	
3	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
4	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
5	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
6	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
7	Total	Sum Lns (16)	\$48.24	\$29.07	\$17.34	n/a	n/a	\$17.34	\$17.34	n/a	n/a	\$17.34	RLWE-2
	Subsequent												
8	Change	ORS-3	\$19.23	\$13.29	\$9.92	n/a	n/a	\$9.92	\$9.92	n/a	n/a	\$9.92	
9	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
10	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
11	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
12	OSS - Transition Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
13	Total	Sum Lns (812)	\$25.15	\$17.73	\$9.92	n/a	n/a	\$9.92	\$9.92	n/a	n/a	\$9.92	RLWE-2

## Verizon - Florida Wholesale Non-recurring Study Rate Development Unbundled Network Interface Device (NID)

			Orde	ring	Se	ervice Connec	tion - Per Ord	er	
			100%	Semi-		со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-5	D=FWS-79	E=FWS-79	F=SUM (CE)	
U	Inbundled Network Interface Device (NID)	1							
	Exchange								
1	Basic	ORS-8	\$42.96	\$30.74	n/a	n/a	\$2.20	\$2.20	
2	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	
3	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	
4	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	
5	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
6	Total	Sum Lns (15)	\$51.39	\$37.70	n/a	n/a	\$2.20	\$2.20	RNWE-1

# Verizon - Florida Wholesale Non-recurring Study Rate Development House and Riser

			Orde	ring	Se	rvice Conne	ction - Per Ore	ler	
			100%	Semi-		СО	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-5	D=FWS-8	E=UHR	F=Sum (CE)	
	House and Riser								
	Exchange								
	Terminal Block Connection								
1	New	ORS-8	\$42.96	\$30.74	\$15.96	n/a	\$22.27	\$38.24	
2	Disconnect	ORS-8	\$15.74	\$10.27	\$10.94	n/a	\$18.05	\$28.99	
3	Preordering	RORF	\$2.52	\$2.52	n/a	n/a	n/a	n/a	
4	Record Order	RORF	\$1.48	n/a	n/a	n/a	n/a	n/a	
5	NMC Shared/Fixed Costs	RFIX	\$4.44	\$4.44	n/a	n/a	n/a	n/a	
6	OSS - Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
7	Total	Sum Lns (16)	\$67.13	\$47.97	\$26.90	n/a	\$40.33	\$67.23	RNWE-1

#### Verizon - Florida Wholesale Non-recurring Study Rate Development Inter-office Dedicated Transport

[			Ord	ering	Se	rvice Connec	tion - Per Ord	ler	
1			100%	Semi-		со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-7	D=FWS-10	E=FWS-10	F=SUM (CE)	
		ļ							
	Inter-office Dedicated Transport								
	DS0 and Fractional T-1								
1	Initial								
1	New	ORS-11	\$82.82	\$53.25	\$259.03	\$110.63	n/a	\$369.66	
2	Disconnect	ORS-11	\$67.58	\$38.01	\$138.29	\$34.30	n/a	\$172.59	
3	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
4	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
5	Total	Sum Lns (14)	\$157.18	\$95.08	\$397.32	\$144.93	n/a	\$542.25	RNWE-1
	Subsequent								
4	Change	ORS-11	\$68.21	\$38.64	\$133.60	\$0.00	n/a	\$133.60	
67	Record Order	RORF	\$6.78	\$3.82	•	n/a	n/a	n/a	
8	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
9	Total	Sum Lns (68)	\$74.99	\$42.46		\$0.00		\$133.60	RNWE-1
	DS1 and Higher								
	Initial								
10	New	ORS-11	\$98.03	-		\$113.05	,	\$520.55	
11	Disconnect	ORS-11	\$69.87	\$40.30	-	\$61.35	,	\$198.77	
12	Record Order	RORF	\$6.78		,	n/a	n/a	n/a	
13	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
14	Total	Sum L.ns (1013)	\$174.68	\$112.58	\$544.92	\$174.40	n/a	\$719.32	RNWE-1
	Subsequent								
15	Change	ORS-11	\$68.21	\$38.64	\$132.73	\$12.08	n/a	\$144.81	
16	Record Order	RORF	\$6.78			n/a	n/a	n/a	
10	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
	Total	Sum Lns (1517)	\$74.99			\$12.08		\$144.81	RNWE-1
10	10(4)	(.s	4. 1.77	+ 10	4122070		,		

## Verizon - Florida Wholesale Non-recurring Study Rate Development CLEC Dedicated Transport

			Orde	ering	Se	ervice Connec	tion - Per Ord	ler	
			100%	Semi-		СО	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-8	D=FWS-10	E=FWS-10	F=SUM (C.E)	
								. ,	
	CLEC Dedicated Transport								
	DS0 and Fractional T1								
	Initial								
1	New	ORS-12	\$82.82	\$53.25	\$261.88	\$110.63	\$136.82	\$509.33	
2	Disconnect	ORS-12	\$67.58	\$38.01	\$141.14	\$34.30	\$28.67	\$204.11	
3	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
4	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
5	Total	Sum Lns (14)	\$157.18	\$95.08	\$403.02	\$144.93	\$165.49	\$713.44	RNWE-1
	Subsequent								
6	Change	ORS-12	\$68.21	\$38.64	\$136.45	\$12.08	\$12.58	\$161.10	
7	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
8	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
9	Total	Sum Lns (68)	\$74.99	\$42.46	\$136.45	\$12.08	\$12.58	\$161.10	RNWE-1
ļ	DS1 and Higher								
	Initial								
10	New	ORS-12	\$98.03	\$68.46	\$410.35	\$113.05	\$120.22	\$643.61	
11	Disconnect	ORS-12	\$69.87	\$40.30	\$140.27	\$61.35	\$59.35	\$260.98	
12	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
13	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
14	Total	Sum Lns (1013)	\$174.68	\$112.58	\$550.62	\$174.40	\$179.57	\$904.59	RNWE-1
	Subsequent								
1 15	Subsequent	ORS-12	\$68.21	\$38.64	\$135.58	\$12.08	\$12.58	\$160.23	
15	Change Bernard Order	RORF	\$6.78		•		512.30 n/a	n/a	
16	Record Order	RFIX	\$0.78 tbd	معتدى tbd	n/a n/a	n/a n/a	n/a n/a	n/a n/a	
17	OSS - Access Transaction Specific Costs		\$74.99						RNWE-1
18	Total	Sum Lns (1517)	\$/4.99	<b>742.4</b> 0	\$155.29	.φ12.00	\$12.3ð	\$100.23	KINWE-1

# Verizon - Florida Wholesale Non-recurring Study Rate Development Signaling System 7 (SS7)

	······································		Orde	ring	Se	ervice Connec	tion - Per Ord	ler	
			100%	Semi-		СО	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-8	D=FWS-11	E=FWS-11	F=SUM (CE)	
s	ignaling System Seven (SS7)								
	Facilities and Trunks								
	Initial	1							
1	New	ORS-13	\$264.23	\$234.66	\$630.29	\$129.95	n/a	\$760.24	
2	Disconnect	ORS-13	\$141.43	\$111.86	\$433.40	\$60.87	n/a	\$494.27	
3	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
4	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
5	Total	Sum Lns (14)	\$412.44	\$350.34	\$1,063.69	\$190.82	n/a	\$1,254.51	RNWE-1
	Subsequent (w/Engineering Review)								
6	Change	ORS-13	\$115.13	\$85.56	\$528.02	\$12.08	n/a	\$540.10	
7	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
8	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
9	Total	Sum Lns (68)	\$121.91	\$89.38	\$528.02	\$12.08	n/a	\$540.10	RNWE-1
	Subsequent (w/out Engineering Review)								
10	Change	ORS-13	\$115.13	\$85.56	\$168.87	\$12.08	n/a	\$180.95	
11	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
12	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
13	Total	Sum Lns (1012)	\$121.91	\$89.38	\$168.87	\$12.08	n/a	\$180.95	RNWE-1

# Verizon - Florida Wholesale Non-recurring Study Rate Development Signaling System 7 (SS7)

			Orde	ering	Se	ervice Connec	tion - Per Ore	der	
			100%	Semi-		СО	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-8	D=FWS-11	E=FWS-11	F=SUM (CE)	
9	Signaling System Seven (SS7)								
	Trunks Only								
	Initial								
14	New	ORS-13	\$130.66	\$101.09	\$527.70	\$129.95	n/a	\$657.65	
15	Disconnect	ORS-13	\$79.53	\$49.96	\$394.40	\$60.87	n/a	\$455.27	
16	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
17	OSS - Access Transaction Specific Costs	RFIX	tbd	tbđ	n/a	n/a	n/a	n/a	
18	Total	Sum Lns (1417)	\$216.97	\$154.87	\$922.10	\$190.82	n/a	\$1,112.92	RNWE-1
	Subsequent (w/Engineering Review)								
19	Change	ORS-13	\$74.95	\$45.38	\$500.94	\$12.08	n/a	\$513.02	
20	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
21	OSS - Access Transaction Specific Costs	RFIX	tbđ	tbd	n/a	n/a	n/a	n/a	
22	Total	Sum Lns (19.21)	\$81.73	\$49.20	\$500.94	\$12.08	n/a	\$513.02	RNWE-1
	Subsequent (w/o Engineering Review)								
23	Change	ORS-13	\$74.95	\$45.38	\$168.87	\$12.08	n/a	\$180.95	
24	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
25	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
26	Total	Sum Lns (2325)	\$81.73	\$49.20	\$168.87	\$12.08	n/a	\$180.95	RNWE-1
	STP Ports (SS7 Links)								
27	New	ORS-13	\$264.23	\$234.66	\$527.70	\$75.36	n/a	\$603.06	
28	Disconnect	ORS-13	\$141.43	\$111.86	\$394.40	\$26.09	n/a	\$420.49	
29	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
30	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
31	Total	Sum Lns (2730)	\$412.44	\$350.34	\$922.10	\$101.45	n/a	\$1,023.55	RNWE-1

### Verizon - Florida Wholesale Non-recurring Study Rate Development Enhanced Extended Loops (EELs)

r		[	Orde	ering	Se	rvice Conne	ction - Per Ord	ler	
[		[	100%	Semi-		со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-9	D=FWS-14	E=FWS-14	F=SUM (CE)	
							1		
( E	Enhanced Extended Links (EELs)								
[	Advanced								
	Basic (Loop)								
	Initial	1							
1	New	ORS-14	\$82.82	\$53.25	\$224.89	\$15.94	\$222.23	•	
2	Disconnect	ORS-14	\$67.58	\$38.01	\$141.14	\$15.94	\$100.92	\$258.00	
3	Record Order	RORF	\$6.78	\$6.78	n/a	n/a	n/a	n/a	
4	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
5	Total	Sum Lns (14)	\$157.18	\$98.04	\$366.03	\$31.88	\$323.15	\$721.06	RNWE-2
	Subsequent								
6	Change	ORS-14	\$68.21	\$38.64	\$133.60	\$12.08	n/a	\$145.68	
7	Record Order	RORF	\$6.78	\$3.82	2 n/a	n/a	n/a	n/a	
8	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
9	Total	Sum Lns (68)	\$74.99	\$42.46	\$133.60	\$12.08	n/a	\$145.68	RNWE-2
1	Changeover (As Is)								
10	Migration As Is	ORS-14	\$155.09	\$95.95	5 \$41.64	n/a	n/a	\$41.64	
11	Record Order	RORF	\$6.78	\$3.82	2 n/a	n/a	n/a	n/a	
12	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
13	Total	Sum Lns (1012)	\$161.87	\$99.77	<b>\$41.64</b>	n/a	n/a	\$41.64	RNWE-2
	Changeover (As Is) - MOG								
14	Migration As Is	ORS-14	\$0.74	\$0.74	\$41.64	n/a	n/a	\$41.64	
15	Record Order	RORF	\$6.78	\$3.82	2 n/a	n/a	n/a	n/a	
16	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
17	Total	Sum Lns (1416)	\$7.52	\$4.56	5 \$41.64	n/a	n/a	\$41.64	RNWE-2

### Verizon - Florida Wholesale Non-recurring Study Rate Development Enhanced Extended Loops (EELs)

		l .	Orde	ering	Se	ervice Connec	tion - Per Ord	ler	<u> </u>
			100%	Semi-		СО	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-9	D=FWS-14	E=FWS-14	F=SUM (CE)	·····
								. ,	
	Enhanced Extended Links (EELs)								
	Advanced								
	Complex - DS0								
	Initial								
18	New	ORS-14	\$82.82	•	• • • • • •	\$15.46	\$151.07	\$404.41	
19	Disconnect	ORS-14	\$67.58	•	\$141.14	\$34.78	\$57.49	\$233.41	
20	Record Order	RORF	\$6.78	\$6.78	n/a	n/a	n/a	n/a	
21	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
22	Total	Sum Lns (1821)	\$157.18	\$98.04	\$379.02	\$50.24	\$208.56	\$637.82	RNWE-2
	Subsequent								
23	Change	ORS-14	\$68.21	\$38.64	\$133.60	\$12.08	n/a	\$145.68	
24	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
25	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
26	Total	Sum Lns (2325)	\$74.99	\$42.46	\$133.60	\$12.08		\$145.68	RNWE-2
	Changeover (As Is)								
27	Migration As Is	ORS-14	\$155.09	\$95.95	\$41.64	n/a	n/a	\$41.64	
28	Record Order	RORF	\$6.78	\$3.82		n/a	n/a	n/a	
29	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
30	Total	Sum Lns (2729)	\$161.87	\$99.77	\$41.64	n/a	n/a	\$41.64	RNWE-2
	Changeover (As Is) - MOG								
31	Migration As Is	ORS-14	\$0.74	\$0.74	\$41.64	n/a	n/a	\$41.64	
32	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
33	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
34	Total	Sum Lns (3133)	\$7.52	\$4.56		n/a	n/a	\$41.64	RNWE-2

### Verizon - Florida Wholesale Non-recurring Study Rate Development Enhanced Extended Loops (EELs)

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			Orde	ering	S	ervice Connec	tion - Per Or	der	
			100%	Semi-		CO	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-9	D=FWS-14	E=FWS-14	F=SUM (CE)	
E	nhanced Extended Links (EELs)								
	Advanced								
	Complex - DS1/DS3								
	Initial								
35	New	ORS-14	\$98.03	\$68.46	\$302.35	\$213.53	\$132.23	\$648.11	
36	Disconnect	ORS-14	\$69.87	\$40.30	\$140.27	\$58.46	\$85.03	•	
37	Record Order	RORF	\$6.78	• • • •	,	n/a	n/a	n/a	
38	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
39	Total	Sum Lns (3538)	\$174.68	\$115.54	\$442.62	\$271.99	\$217.26	\$931.87	RNWE-2
	Subsequent								
40	Change	ORS-14	\$68.21	\$38.64	\$132.73	\$12.08	n/a	\$144.81	
41	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
42	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
43	Total	Sum Lns (4042)	\$74.99	\$42.46	\$132.73	\$12.08	n/a	\$144.81	RNWE-2
	Changeover (As Is)								
44	Migration As Is	ORS-14	\$172.59	\$113.45	\$41.64	n/a	n/a	\$41.64	
45	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
46	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
47	Total	Sum Lns (4446)	\$179.37	\$117.27	\$41.64	n/a	n/a	\$41.64	RNWE-2
	Changeover (As Is) - MOG								
48	Migration As Is	ORS-14	\$0.74	\$0.74	\$41.64	n/a	n/a	\$41.64	
49	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
50	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
51	Total	Sum Lns (4850)	\$7.52	\$4.56	\$41.64	n/a	n/a	\$41.64	RNWE-2
	Multiplexing	Ì í							
52	DS-3 to DS1	ORS-14	n/a	n/a	n/a	\$165.70	n/a	\$165.70	RNWE-2

.

# Verizon - Florida Wholesale Non-recurring Study Rate Development Dark Fiber

	· · · · · · · · · · · · · · · · · · ·		Order	ring		Service Connec	tion - Per Orde	r T	
			100%	Semi-		со	Field		
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Destination
			A=Source	B=Source	C=PRO-10	D=FWS-15	E=FWS-15	F=Sum (CE)	
1	Advanced								
	Dark Fiber								
	Preordering								
1	Exchange Facilities	ORS-15	\$4.40	\$4.40	\$304.06	n/a	n/a	\$304.06	
2	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
3	OSS - Access Transaction Specific Costs		tbd	tbd	n/a	n/a	n/a	<u>n/a</u>	
4	Total	Sum Lns (13)	\$11.18	\$8.22	\$304.06	n/a	n/a	\$304.06	ROWF
5	Inter-office Facilities	ORS-15	\$4.40	\$4.40	\$588.26	n/a	n/a	\$588.26	
6	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
7	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
8	Total	Sum Lns (57)	\$11.18	\$8.22	\$588.26	n/a	n/a	\$588.26	ROWF
	UNE Inter-office Dedicated Transport	}							
9	New	ORS-15	\$67.65	\$67.65	\$78.18	\$38.97	n/a	\$117.15	
10	Disconnect	ORS-15	\$39.53	\$39.53	\$78.18	\$38.97	n/a	\$117.15	
11	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
12	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
13	Total	Sum Lns (912)	\$113.%	\$111.00	\$156.36	\$77.93	n/a	\$234.29	RNWE-2
	Unbundled Loop								
14	New	ORS-15	\$67.65	\$67.65	\$81.03	\$17.11	\$20.89	\$119.03	
15	Disconnect	ORS-15	\$39.53	\$39.53	\$81.03	\$17.11	\$20.89	\$119.03	
16	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
17	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
18	Total	Sum Lns (1417)	\$113.%	\$111.00	\$162.06	\$34.22	\$41.78	\$238.06	RNWE-2
	Subloop Feeder								
19	New	ORS-15	\$67.65	\$67.65	\$81.03	\$17.11	\$20.89	\$119.03	
20	Disconnect	ORS-15	\$39.53	\$39.53	\$81.03	\$17.11	\$20.89	\$119.03	
21	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
22	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
23	Total	Sum Lns (1922)	\$113.96	\$111.00	\$162.06	\$34.22	\$41.78	\$238.06	RNWE-2
	Subloop Distribution								
24	New	ORS-15	\$67.65	<b>\$</b> 67.65	\$81.03	n/a	\$41.78	\$122.81	
25	Disconnect	ORS-15	\$39.53	\$39.53	\$81.03	n/a	\$41.78	\$122.81	
26	Record Order	RORF	\$6.78	\$3.82	n/a	n/a	n/a	n/a	
27	OSS - Access Transaction Specific Costs	RFIX	tbd	tbd	n/a	n/a	n/a	n/a	
28	Total	Sum Lns (2427)	\$113.96	\$111.00	\$162.06	n/a	\$83.57	\$245.63	RNWE-2

## Verizon - Florida Wholesale Non-recurring Study Rate Development Coordinated Conversions

			Orde	ering	s	ervice Connec	ction - Per Ord	ler	Coord Conve		
			100%	Semi-		СО	Field		100%	Semi-	
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Manual	Mech.	Destination
	······································		A=Source	B=Source	C=PRO-5	D=FWS-911	E=FWS-911	F=SUM (CE)	G=A+F	H=B+F	
(	Coordinated Conversions										
	Exchange										
	Standard Interval										
1	Process 1	ORS-8	\$3.05	\$3.05	\$3.61	n/a	n/a	\$3.61			
2	Process 2	ORS-8	n/a	n/a	\$10.82	\$8.05	n/a	\$18.88			
3	Process 3	ORS-8	n/a	n/a	\$0.89	\$4.03	\$12.58	\$17.49			
4	Total	Sum Lns (13)	\$3.05	\$3.05	\$15.32	\$12.08	\$12.58	\$39.97	\$43.02	\$43.02	RMWE
	Additional Interval										
5	Process 2	ORS-8	n/a	n/a	\$10.82	\$12.08	n/a	\$22.90			
6	Process 3	ORS-8	n/a	n/a	n/a	n/a	\$12.58				
7	Total	Ln 5 + Ln 6	n/a	n/a	\$10.82	\$12.08	\$12.58	\$35.48	\$35.48	\$35.48	RMWE
	Advanced										
	Standard Interval										
8	Process 1	ORS-8	\$3.05	\$3.05	\$3.61	n/a	n/a	\$3.61			
9	Process 2	ORS-8	n/a	n/a	\$10.82	\$8.05	,	\$18.88			
10	Process 3	ORS-8	n/a	n/a	\$0.89	\$4.03					
11	Total	Sum Lns (810)	\$3.05	\$3.05	\$15.32	\$12.08	\$12.58	\$39.97	\$43.02	\$43.02	RMWE
	Additional Interval										
12	Process 2	ORS-8	n/a	n/a	\$10.82	\$12.08		\$22.90			
13	Process 3	ORS-8	n/a	n/a	n/a	n/a	\$12.58				
14	Total	Ln 12 + Ln 13	n/a	n/a	\$10.82	\$12.08	\$12.58	\$35.48	\$35.48	\$35.48	RMWE

## Verizon - Florida Wholesale Non-recurring Study Rate Development Hot Cut Coordinated Conversions

			Orde	Ordering Service Connection - Per Order						Cut nated rsions	
			100%	Semi-		СО	Field		100%	Semi-	
Ln	Description	Source	Manual	Mech.	Provisioning	Work	Installation	Total	Manual	Mech.	Destination
			A=Source	B≈Source	C=PRO-5	D=FWS-911	E=FWS-911	F=Sum (CE)	G=A+F	H=B+F	
	Hot Cut Coordinated Conversions										
	Exchange										
	Standard Interval		¢0.05	<b>#0.0</b> 5	<b>\$0</b> (1	,	,	<b>#0</b> (1			
1	Process 1	ORS-9	\$3.05	\$3.05	•	n/a	n/a	\$3.61			
2	Process 2	ORS-9	n/a	n/a	\$43.30	\$32.21	,	\$75.50			
3	Process 3	ORS-9	<u>n/a</u>	n/a	\$0.89	\$16.10		\$67.29	\$1 40 4F	A140 45	D) (LATE
4	Total	Sum Lns (13)	\$3.05	\$3.05	\$47.79	\$48.31	\$50.30	\$146.40	\$149.45	\$149.45	RMWE
[	Additional Interval	ſ									
5	Process 2	ORS-9	n/a	n/a	\$10.82	\$12.08	n/a	\$22.90			
6	Process 3	ORS-9	n/a	n/a	n/a	n/a	\$12.58	\$12.58			
7	Total	Ln 5 + Ln 6		n/a	\$10.82	\$12.08		\$35.48	\$35.48	\$35.48	RMWE
	Advanced										
	Standard Interval							<b>AA</b> (A			
8	Process 1	ORS-9	\$3.05	-		n/a	n/a	\$3.61			
9	Process 2	ORS-9	n/a	n/a	\$43.30	\$32.21	•	\$75.50			
10	Process 3	ORS-9	n/a	n/a	\$0.89	\$16.10		\$67.29	· · · · ·-		
11	Total	Sum Lns (810)	\$3.05	\$3.05	\$47.79	\$48.31	\$50.30	\$146.40	\$149.45	\$149.45	RMWE
	Additional Interval										
12	Process 2	ORS-9	n/a	n/a	\$10.82	\$12.08	n/a	\$22.90			
12	Process 3	ORS-9	n/a	n/a	n/a	n/a	\$12.58	\$12.58			
13	Total	Ln 12 + Ln 13	n/a		\$10.82	\$12.08		\$35.48	\$35.48	\$35.48	RMWE
14	1 Viai				410.0L	412.00	412.00	400110	•	-	

Verizon - Florida Wholesale Non-recurring Study Rate Development Expedites and Other Charges

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		Ordering	ing	Se	rvice Connec	Service Connection - Per Order		Expedites and Other Charges	es and narges	
Decorintion	Source	100% Manual	Semi- Mech	Semi- Mech Provisioning	CO Work	Field Installation	Total	100% Semi- Manual Mech		Dectination
nondiner	200	A=Source B=Source	3=Source	•	D=FWS-911	C=PRO-6 D=FWS-911 E=FWS-911 F=Sum (CE) G=A+F	F=Sum (CE)	G=A+F	H=B+F	
Expedites UNE Loop/Port Exchange Services	ORS-10	\$5.69	\$5.69	n/a	n/a	n/a	n/a	\$5.69	\$5.69	RMWE
Advanced/Special Services	ORS-10	\$5.69	\$5.69	\$38.28	n/a	n/a	\$38.28	\$43.97	\$43.97	RMWE
Other Charges Customer Service Record Search (per account) ORS-10	ORS-10	\$7.13	n/a	n/a	n/a	n/a	n/a	\$7.13	n/a	RMWE
CLEC Account Establishment (per CLEC)	ORS-10	\$281.82	\$281.82	n/a	n/a	n/a	n/a	\$281.82	\$281.82	RMWE
No Access Customer Will Advise	ORS-10	\$27.45	\$27.45	n/a	n/a	\$62.88	\$62.88	\$90.33	\$90.33	RMWE

# Verizon - Florida Wholesale Non-recurring Study Rate Development Ordering Factors

			Orderi	ng Cost	Weighti	ng Factor	
			100%	Semi-	100%	Semi-	
Ln	Description	Source	Manual	Mech.	Manual	Mech.	Destination
			A=Source	B=Source	C=Source	D=Source	
	Order Weighting Preordering						
1	Preordering	ORS-10	\$5.03	n/a			
2	Occurrence Rate	Note 1	·	,	50%	n/a	
3	Weighted Preordering	Ln 1*Ln 2	\$2.52	\$2.52		,	RUBL-15, RUBP-14, RUNP-14, RUSL-1, 2, RNID, RUHR
4	UNE Loop/Port Record Order	ORS-10	\$14.78	\$10.58	100/	100/	
5	Occurrence Rate Weighted Record Order	Note 1 Ln 4*Ln 5	\$1.48	-	10%	10%	DUDI 1 5 DUDD 1 4 DUCL 1 3 DICU DIND DUUD
6	Weighted Record Order	Ln 4°Ln 5	<b>\$1.40</b>	n/a			RUBL-15, RUBP-14, RUSL-1, 2, RLSH, RINP, RNID, RUHR
-	UNE Combinations (Loop/Port) Only		· · · · ·				
7	Record Order	ORS-7	\$11.92	\$7.72			
8	Occurrence Rate	Note 1			10%	10%	
9	Weighted Record Order	Ln 7*Ln 8	\$1.19	\$0.77			RUNP-14
10	Network Wholesale Elements Record Order	ORS-11	\$67.80	\$38.23			
11	Occurrence Rate	Note 1			10%	10%	
12	Weighted Record Order	Ln 10*Ln 11	\$6.78	\$3.82			RUDF, RCDT, RIDT, RSS7-1, 2, REEL-13

Note 1: Weighting Factors provided by Product Management.

### Verizon - Florida Wholesale Non-recurring Study Rate Development Fixed Costs

<b>—</b>	· · · · · · · · · · · · · · · · · ·	I	r1	National		Cost	
		ł	Total	Total	Unit	Per	
Ln	Description	Source	Cost	Cost	Volume	LSR	Destination
<u> </u>	Description	Jource	A=Source	B=Source		D=Source	
			A-Source	D-Source	C-Source	D-Source	
	Ordering						
<b> </b> 1	NMC Shared/Fixed Costs	ORS-17	\$18,498,610.43				
1 1	NMC Sharey Tixea Costs	01011	\$10,470,010.4.7				
	OSS	Note 1					
2	Local Wholesale Transaction Specific Costs	OSS		tbd			
	Access Transaction Specific Costs	OSS		tbd			
	Transition Costs						
4	Incurred Transition Costs	OSS		tbd			
5	Capitalized OSS Transition Costs	OSS		tbd			
6	Wholesale IT/DP Costs	OSS		tbd			
7	Access IT/DP Costs	OSS		tbd			
8	Total Transition Costs	Sum Lns(47)		tbd			
	Order Volumes						
9	Local Wholesale Order Volume - 5-Year Total	OSS			20,848,804		
	Local Wholesale Order Volume - Annual Average	OSS			4,169,761		
11	Access Order Volume - 5-Year Total	OSS			tbd		
12	0	OSS			tbd		
13		Ln 1/Ln 10				\$4.44	RUBL-15, RUBP-14, RUNP-14, RUSL-1, 2, RLSH, RINP, RNID, RUHR
14	•					tbd	RUBL-15, RUBP-14, RUNP-14, RUSL-1, 2, RLSH, RINP, RUHR
15	•					tbd	RUDF, RCDT, RIDT, RSS7-1, 2, REEL-13, RNID
16	OSS - Transition Costs					tbd	RUDF, RCDT, RIDT, RSS7-1, 2, REEL-13, RUBL-15, RUBP-14, RUNP-14,
							RUSL, RLSH, RINP, RNID
1	Line Sharing				2,005,062		
	Line Sharing Unit Volume - 3-Year Forecasted Total	MLPQ		\$1,014,098.00			
	MLPQ 2000 Incurred Transition Costs	MLPQ Ln 18/Ln 17		\$1,014,098.00		\$0.51	RLSH
19	Mechanized Loop Pre-Qualification					30.31	ND/1

Note 1: OSS costs are not included in rate element development at this time. Florida OSS costs will be addressed in a separate proceeding.

# 2- ORDERING



# Wholesale Non-Recurring Study

# Florida

# Docket Number 990649-TP (B) Table of Exhibits - Ordering by Page

	Exhibit	Page
	Name	
Ordering Narrative		1
Summary of Costs	ORS	9
Cost Calculations	ORD	25



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# Wholesale Non-Recurring Study

# Florida Docket Number 990649-TP (B) Table of Exhibits - Ordering by Exhibit Name

	Exhibit	Page
	Name	
Ordering Narrative		1
Cost Calculations	ORD	25
Summary of Costs	ORS	9

### **Ordering Function**

This section addresses the costs of the non-recurring activities to pre-order and order Local Wholesale and Network Wholesale UNEs, UNE-Ps, and other services the CLEC may request with its order.

There are three centers involved in processing Local Service Requests (LSRs) and Access Service Requests (ASRs):

- The National Open Market Center (NMC) serves as the single point of contact for pre-ordering and ordering local network UNEs/UNE-Ps. The NMC offices are located in Durham, North Carolina, Ft. Wayne, Indiana, and Coeur d'Alene, Idaho.
- There is an off-line group within the National Order/Referral Entry Center (NOREC) in San Angelo, Texas, responsible for entering all faxed LSRs (Manual Orders) into SIGS.
- The National Access Customer Center (NACC) processes all ASRs for the Network Wholesale UNEs.

### Ordering Cost Methodology

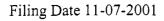
Verizon's cost team documented the pre-ordering and ordering process flows in the NMC, NOREC, and NACC. The process flows take into account system enhancements that will eliminate or modify work performed by the Service Representatives.

The Pre-ordering and Ordering NRCs were developed from work sampling studies, time-and-motion studies, and estimates from Subject Matter Experts (SMEs).

The cost team used the most current Loaded Labor Rates for each of the workgroups. (See Appendix Tab 5 for Loaded Labor Rates.) The cost team calculated the costs for each type of UNE order using the standard non-recurring cost calculation –

Activity Time x Probability x Labor Rate = Cost

The process flows, data collection, and cost calculations for each of these centers are discussed below.



# NMC

The NMC is staffed with Service Representatives who are involved in varying degrees with CLECs' pre-orders and orders. The LSR processing mode (manual or semi-mechanized) used by the CLEC and the complexity of the order determine the involvement of Verizon's Service Representative in the pre-ordering and ordering processes. CLECs' pre-order requests and LSRs are the cost-drivers for the NMC.

The following chart depicts the NMC's Service Representative involvement for each of the order processing modes for New Exchange – Basic UNE service:

Manual Mode <sup>1</sup>	Semi-mechanized Mode
Order entry into NOCV	Order entry into NOCV
Field visit determination	Provide LSC to CLEC
<ul> <li>Telephone number assignment</li> </ul>	• Jeopardy notification
	Error correction
Due date assignment	
Provide Local Service     Confirmation (LSC) to CLEC	
Jeopardy notification	
• Follow-up phone call(s)	

For Exchange – Complex and Advanced/Special UNE services, all orders are currently input manually by the NMC Service Representative regardless of the order receipt mode. In addition, a NMC Service Representative inputs the Data Gathering Form (DGF) into the system for Complex orders.

<sup>&</sup>lt;sup>1</sup> A Service Representative in the NOREC enters the faxed LSR into SIGS.

### NOREC

The Service Representatives in the NOREC enter all faxed orders into SIGS. The table below lists the tasks completed by the NOREC:

Manual Order Processing	Manual Order Editing
Log receipt of faxed LSR	Access Editor
Determine LSOG number	Review LSR for completeness
Manually note NMC on LSR	Correct errors
Enter LSR into tracking system	• Verify changes; fax CLEC changes
Enter LSR into SIGS	
• File manual LSR for editing	
L	

Once the manual order is in SIGS and has been edited, the order flows to the NMC.

# NMC and NOREC - Data Collection

The cost team conducted Work Sampling studies in the Durham NMC and the San Angelo NOREC in 1999. Work Sampling is a method of work measurement. In this study, the cost managers estimated the proportions of time spent by the Service Representatives on the pre-ordering and ordering activities. These estimates are based on a large number of observations. The underlying assumption is that the proportion of time the activity is observed in the sample will be the proportion of time spent on the activity in general. After the cost team recorded their observations for the Work Sampling study, they worked with SMEs to determine the frequency of the activities for each of the order processing modes. Additionally, SMEs provided time estimates for activities that were not observed during the study. (See Appendix Tab 1 for details of the Work Sampling study.)

# NMC/NOREC: UNEs and Services

The NMC/NOREC process all of the CLEC LSRs for Local Wholesale Elements. Local Wholesale Elements include the following UNEs:

# Verizon – Florida Unbundled Network Element (UNE) Non-Recurring Study

Exchange - Basic UNEs:	Exchange - Complex UNEs
2-wire Voice Grade Loop	CentraNet Port
• NID	ISDN BRI Port
Analog Line Side Port	• 2-Wire Digital Capable Loop
Vertical Features	Loop Conditioning
• INP	Line-sharing
Subloop Distribution	
Subloop Feeder	
<ul> <li>Unbundled Customer Serving Terminal (drop)</li> </ul>	
Advanced/Special - Basic UNEs:	Advanced/Special - Complex UNEs:
2-Wire Digital Loop	DS1 Loop
4-Wire Voice Grade Loop	• DS3 Loop
4-Wire Digital Loop	

The cost team calculated the ordering costs for Local Wholesale UNEs on a *per order* basis.

Verizon costed the following NMC/NOREC responsibilities for UNEs:

<u>CLEC Establishment</u> – As described in the Introduction, Verizon establishes an account in each state that the CLEC requests. Once the accounts are established, the CLEC can submit LSRs to Verizon. The NMC processes all of the CLEC Establishment requests.

Verizon's Service Representative receives and reviews the CLEC profile, then updates the billing usage tables for toll. This activity creates the bill masters in NOCV.

<u>Pre-ordering Information</u> – If the CLEC requests pre-order information for Exchange or Advanced/Special UNEs, the NMC Service Representative enters the end-user

# Verizon – Florida Unbundled Network Element (UNE) Non-Recurring Study

customer information, provides a telephone number if requested, and verifies that vertical services are available if requested. The frequency of Pre-order requests was determined through Work Sampling in the NMC. The cost for the manual look-up of Pre-ordering information is on a per occurrence basis.

<u>Customer Service Record (CSR) Request</u> – If the CLEC requests a CSR and the request cannot be completed electronically, the Service Representative processes the request, pulls the record, then faxes (or mails) it to the CLEC. The cost is per occurrence.

<u>New Orders for Exchange – Basic UNE</u>– New orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC representative manually enters the new order into NOCV and sends the Local Service Confirmation (LSC) to the CLEC.

<u>New Orders for Exchange – Complex UNE</u> – These orders can be received electronically or via facsimile. The order processing, however, currently is performed manually by the NMC Service Representative because of the complexity of the service and the number of variables. Complex services require the Data Gathering Form (DGF); the DGF details system /station features and service configuration. The NMC Service Representative enters the DGF information into the Gathering On-line Data (GOLD) system for distribution to the appropriate work centers.

<u>New Orders for Advanced/Special – Basic and Complex UNEs</u> – Orders for Advanced/Special Services – Basic and Complex can be received electronically or via facsimile. The order processing, however, is done manually by the NMC Service Representative due to the number of variables, the complexity of the service, and because these services require designs.

<u>UNE-P Migration Orders -</u> As Is + or -, and As Specified Migration orders can be received electronically or via facsimile. The front end processing and the entry into the NOCV system are the same as for "New" UNE orders.

<u>Change Orders</u> - When a CLEC requests changes in vertical features, central office Switch Feature Groups or in central office wiring (C.O. Connection), the change order is used. (If the CLEC wants to add loops, ports, or other UNEs to an existing service, the new order process applies.) Change orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if

# Verizon – Florida Unbundled Network Element (UNE) Non-Recurring Study

there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC Representative enters the change order into NOCV and sends the LSC to the CLEC.

<u>Disconnect Orders</u> – Disconnect orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC representative enters the disconnect order into NOCV and sends the LSC to the CLEC.

<u>Record Orders</u> - These orders can be received electronically or via facsimile. Verizon's NOREC Service Representative enters the faxed LSR into SIGS. LSRs received electronically are checked for errors by the front-end editor; if there are errors, the LSR is returned electronically to the CLEC. For both faxed and electronically submitted LSRs, the NMC representative keys the LSR into NOCV and sends the LSC to the CLEC.

<u>Other Services</u> – The NMC Service Representative is involved in other services required by the CLEC, such as Coordinated Conversion, Hot Cut Coordinated Conversion, and Expedites.

- Coordinated Conversion/ Hot Cut Coordinated Conversion When the NMC receives the request from the CLEC, the Service Representative calls Provisioning to establish the time of the conversion and to schedule the appointment.
- Expedites When the NMC receives the request from the CLEC, the Service Representative calls the Division Resource Management Group to establish the expedited order and schedule the due date.

### NACC

The NACC processes all of the CLEC ASRs for Network Wholesale Elements. Network Wholesale Elements include the following UNEs and Access services:

Dedicated Switched Access Lines Dedicated Switched Access Transport SS7 Links STP Ports Dedicated Non-Switched Transport

Entrance Facilities Enhanced Extended Links (EEL) Dark Fiber

The CLEC sends an ASR to Verizon's NACC using the EXACT system, fax or mail. When the ASR is received in the NACC, the Service Representative performs the following tasks:

Re	eceipt via EXACT:	Receipt via fax or mail:
•	Reviews ASR for completeness and	Logs receipt of ASR
	accuracy	Enters ASR information into
•	Receives facility information from other workgroups	EXACT
	Clears any discremencies with the	• ASR is then processed like those
•	Clears any discrepancies with the CLEC	received via the EXACT system.
	Generates the Service Order Processor (SOP) to downstream workgroups.	
•	Receives a completion notice from SOP	
٠	Posts completion notice in CABS and the EXACT system	

The cost team conducted a time and motion study of the activities required to process ASRs in the NACC. (See Appendix Tab 1 for details of the time and motion study.)

The cost team calculated the ordering costs for Network Wholesale UNEs on a *per order* basis.

# NACC: UNEs and Services

Verizon costed the following NACC responsibilities for UNEs:

<u>New Order</u> – This type of order applies when the CLEC requests the installation of EELs, facilities and/or trunks; this can be for completely new facilities/trunks, or for an augment to existing facilities/trunk groups. An order for a facility with trunks will generate two separate orders, one for the facility and one for the trunks that ride it.

<u>Disconnect Order</u> – This type of order applies when the CLEC requests the complete removal of an EEL, the cancellation of both the facility and associated trunks, or the reduction in the number of trunks on a facility (without canceling the facility itself.) A disconnect order for a facility with trunks will lead to the generation of two separate orders, one for the facility and one for the trunks that ride it.

# Verizon – Florida Unbu .dled Network Element (UNE) Non-Recurring Study

<u>Migration As Is</u> – This type of order applies when an IXC (with CLEC) status converts Special Access embedded facilities (combined) to EELs with UNE rates. Submitting ASRs for conversion activity is the expectation of Verizon for a quantity of less than fifty ASRs. For quantities greater than or equal to fifty, a Mass Order Generator (MOG) will be used for migrating Special Access lines to EEL combinations. The MOG cost is in addition to the costs for ordering EEL migrations.

<u>Change Order</u> – This type of order applies when the CLEC requests the addition, modification, or removal of a feature or option of the existing service. Change orders do not apply to adding or removing trunks/facilities. A revision to a pending ASR is not considered a change order; it is a supplemental ("supp'd") order.

There are two types of change orders: 1) Without Engineering Review, and 2) With Engineering Review. When a Verizon Design Engineer or Design Technician is involved to ensure the modification will not change the circuit transmission parameters, there are additional non-recurring costs.

<u>Dark Fiber Pre-ordering Information</u> – If the CLEC requests pre-order information for Dark Fiber, the NACC Service Representative contacts the appropriate provisioning group. Once the assessment of availability is made, the information is forwarded to the CLEC.

<u>Expedite</u> – The NACC Service Representative must contact the Business Response Provisioning Center (BRPC) to schedule the due date requested by the CLEC.

# Fixed Costs of Ordering

The Summary of Costs includes certain fixed non-recurring costs of Local Wholesale activities. These costs and are not attributable to any particular Local Wholesale activity or order type. The ordering fixed costs are displayed as a national aggregate amount. These costs are in addition to the shared/fixed costs of Operations Support Systems (OSS) which are a separate module of the NRC Study entitled "OSS UNE Non-recurring Study."

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			Semi- Mechanized	
Description	Source	Manual Order	Order	Destination
		A=Source	B≠Source	
Unbundled Network Elements (UNEs)				
Exchange Elements				
Unbundled Loop				
Basic	ļ			
New	ORD-1	\$31.90	\$19.68	RUBL-1
Disconnect	ORD-1	\$15.74	\$10.27	RUBL-1
Change CO Connection	ORD-1	\$14.39	\$8.45	RUBL-1
Complex Non-digital				:
New	ORD-2	\$31.90	\$19.68	RUBL-2
Disconnect	ORD-2	\$15.74	\$10.27	RUBL-2
Change CO Connection	ORD-2	\$14.39	\$8.45	RUBL-2
Complex Digital				2
New	ORD-3	\$31.90	\$19.68	RUBL-3
Disconnect	ORD-3	\$15.74	\$10.27	RUBL-3
Change CO Connection	ORD-3	\$14.39	\$8.45	RUBL-3

•

Description	Source	Manual Order	Semi- Mechanized Order	Destination
		A=Source	B=Source	
Unbundled Network Elements (UNEs) Exchange Elements Unbundled Port				
Basic				
New	ORD-4	\$31.41	\$19.19	RUBP-1
Disconnect	ORD-4	\$11.70	\$6.23	RUBP-1
Change Port Feature	ORD-5	\$19.51	\$13.57	RUBP-1
Change CO Connection	ORD-5	\$14.39	\$8.45	RUBP-1
Complex Non-digital				
New	ORD-6	\$50.14	\$29.56	RUBP-2
Disconnect	ORD-6	\$11.70	\$6.23	RUBP-2
Change Port Feature	ORD-7	\$29.88	\$23.94	RUBP-2
Change Switch Feature Group	ORD-7	\$38.24	\$23.94	RUBP-2
Change CO Connection	ORD-8	\$14.39	\$8.45	RUBP-2
Complex Digital				
New	ORD-9	\$50.14	\$29.56	RUBP-3
Disconnect	ORD-9	\$11.70	\$6.23	RUBP-3
Change Port Feature	ORD-10	\$29.88	\$23.94	RUBP-3
Change Switch Feature Group	ORD-10	\$38.24	\$23.94	RUBP-3
Change CO Connection	ORD-11	\$14.39	\$8.45	RUBP-3

# Verizon - Florida Wholesale Non-recurring Study

# Ordering

Summary of Costs

			Semi-	
			Mechanized	
Description	Source	Manual Order	Order	Destination
		A=Source	B=Source	
Unbundled Network Elements (UNEs)				
Exchange Elements				
Interim Number Portability				
New	ORD-12	\$27.18	\$14.96	RINP
Disconnect	ORD-12	\$15.14	\$9.67	RINP
Change	ORD-12	\$19.23	\$13.29	RINP
Subloop Unbundling				
FDI - Feeder Connection				
New	ORD-13	\$31.90	\$19.68	RUSL-1
Disconnect	ORD-13	\$15.74	\$10.27	RUSL-1
Change Facililty Connection	ORD-13	\$14.39	\$8.45	RUSL-1
FDI - Distribution Connection				
New	ORD-14	\$31.90	\$19.68	RUSL-1
Disconnect	ORD-14	\$15.74	\$10.27	RUSL-1
Change Facililty Connection	ORD-14	\$14.39	\$8.45	RUSL-1
Serving Terminal Connection				
New	ORD-15	\$31.90	\$19.68	RUSL-2
Disconnect	ORD-15	\$15.74	\$10.27	RUSL-2
Change Facililty Connection	ORD-15	\$14.39	\$8.45	RUSL-2

Description	Source	Manual Order A=Source	Semi- Mechanized Order B=Source	Destination
Unbundled Network Elements (UNEs) Exchange Elements Line Sharing CLEC CO Splitter Connection New Disconnect Change CO Connection	Not	t Included	in this Fil	ling
Loop Conditioning Bridged Tap Removal One Occurrence Multiple Occurrences	ORD-17 ORD-17	n/a n/a	n/a n/a	RLCC RLCC
Load Coil Removal Load Coil Removal Only	ORD-17	n/a	n/a	RLCC
<b>Combinations</b> Bridged Tap (One) and Load Coil Bridged Tap (Multiple) and Load Coil	ORD-17 ORD-17	n/a n/a	n/a n/a	RLCC RLCC

Description	Source	Manual Order	Semi- Mechanized Order	Destination
		A=Source	B=Source	
Unbundled Network Elements (UNEs)				
Advanced/Special Elements				
Unbundled Loop				
Basic				
New	ORD-18	\$31.90	\$19.68	RUBL-4
Disconnect	ORD-18	\$15.74	\$10.27	RUBL-4
Change CO Connection	ORD-18	\$14.39	\$8.45	RUBL-4
Complex				
New	ORD-19	\$40.26	\$19.68	RUBL-5
Disconnect	ORD-19	\$15.74	\$10.27	RUBL-5
Change CO Connection	ORD-19	\$14.39	\$8.45	RUBL-5
Unbundled Port				
Complex				
New	ORD-20	\$58.11	\$37.53	RUBL-4
Disconnect	ORD-20	\$16.00	\$10.53	RUBL-4
Change CO Connection	ORD-20	\$17.96	\$12.02	RUBL-4

.

Description	Source	Manual Order	Semi- Mechanized Order	Destination
		A=Source	B=Source	
UNE-Platforms (UNE-Ps)				
Exchange Elements				
Basic				
Migration As Is +/-	ORD-21	\$20.05	\$11.82	RUNP-1
Change Line Feature	ORD-21	\$14.84	\$8.90	RUNP-1
Complex Non-digital				
Migration As Specified	ORD-22	\$34.35	\$17.76	RUNP-2
Change Line Feature	ORD-22	\$14.84	\$8.90	RUNP-2
Change Switch Feature Group	ORD-23	\$23.20	\$8.90	RUNP-2
Complex Digital				
Migration As Specified	ORD-24	\$34.35	\$17.76	RUNP-3
Change Line Feature	ORD-24	\$14.84	\$8.90	RUNP-3
Change Switch Feature Group	ORD-25	\$23.20	\$8.90	RUNP-3

Description	Source	Manual Order	Semi- Mechanized Order	Destination
		A=Source	B=Source	
UNE-Platforms (UNE-Ps) Advanced/Special Elements Complex				
Migration As Specified	ORD-26	\$54.12	\$37.53	RUNP-4
Change	ORD-26	\$26.33	\$12.03	RUNP-4
Record Order (All UNE-Ps)	ORD-26	\$11.92	\$7.72	RORF

			Semi- Mechanized	
Description	Source	Manual Order	Order	Destination
Description		A=Source	B=Source	
		A-Source	D~Source	
Exchange and Advanced/Special Elements				
Network Interface Device (NID)	ORD-27	\$42.96	\$30.74	RNID
recommendate berne (102)	0.00 -		•	
House and Riser (Terminal Block)				
New	ORD-27	\$42.96	\$30.74	RUHR
Disconnect	ORD-27	\$15.74	\$10.27	RUHR
Coordinated Conversion	1			
Exchange Elements				
Process 1				
Standard Interval	ORD-28	\$3.05	، <b>\$3.0</b> 5	RCOC
Process 2				
Standard Interval	ORD-28	n/a	n/a	RCOC
Additional Interval	ORD-28	n/a	n/a	RCOC
Process 3				
Standard Interval	ORD-28	n/a	n/a	RCOC
Additional Interval	ORD-28	n/a	n/a	RCOC
Advanced/Special Elements				
Process 1				
Standard Interval	ORD-28	\$3.05	\$3.05	RCOC
Process 2				
Standard Interval	ORD-28	n/a	n/a	RCOC
Additional Interval	ORD-28	n/a	n/a	; RCOC
Process 3		1		14
Standard Interval	ORD-28	n/a	n/a	RCOC
Additional Interval	ORD-28	n/a	n/a	RCOC

Description	Source	Manual Order	Semi- Mechanized Order	Destination
		A=Source	B=Source	
Exchange and Advanced/Special Elements				
Hot Cut Coordinated Conversion				
Exchange Elements				
Process 1				
Standard Interval	ORD-29	\$3.05	\$3.05	RHCC
Process 2				
Standard Interval	ORD-29	n/a	n/a	RHCC
Additional Interval	ORD-29	n/a	n/a	RHCC
Process 3			-	
Standard Interval	ORD-29	n/a	n/a	RHCC
Additional Interval	ORD-29	n/a	n/a	RHCC
Advanced/Special Elements				
Process 1				
Standard Interval	ORD-29	\$3.05	\$3.05	RHCC
Process 2				
Standard Interval	ORD-29	n/a	n/a	RHCC
Additional Interval	ORD-29	n/a	n/a	RHCC
Process 3				
Standard Interval	ORD-29	n/a	n/a	RHCC
Additional Interval	ORD-29	n/a	n/a	RHCC

Description	Source	Manual Order	Semi- Mechanized Order	Destination
Description	Jource	A=Source	B=Source	Destination
		<i>N</i> -30urce	D-Source	
Exchange and Advanced/Special Elements				
Expedites				
Exchange Elements	ORD-30	\$5.69	\$5.69	REXP
Advanced/Special Elements	ORD-30	\$5.69	\$5.69	REXP
Preordering	ORD-30	\$5.03	n/a	RORF
U U				
Record Order	ORD-30	\$14.78	\$10.58	RORF
Customer Service Record Search	ORD-30	\$7.13	n/a	REXP
CLEC Account Establishment	ORD-30	\$?81.82	\$281.82	REXP
No Access Customer Will Advise	ORD-30	\$27.45	\$27.45	REXP

# Verizon - Florida

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Wholesale Non-recurring Study Ordering Summary of Costs

Description	Source	Manual Order	Semi- Mechanized Order	Destination
		A=Source	B=Source	
Network Wholesale Elements Inter-office Dedicated Transport DS0 and Fractional T-1				
New	ORD-31	\$82.82	\$53.25	RIDT
Disconnect	ORD-31	\$67.58	\$38.01	RIDT
Change	ORD-32	\$68.21	\$38.64	RIDT
DS1 and Higher				
New	ORD-33	\$98.03	\$68.46	RIDT
Disconnect	ORD-33	\$69.87	\$40.30	RIDT
Change	ORD-34	\$68.21	\$38.64	RIDT
Record Order	ORD-34	\$67.80	\$38.23	RORF

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Description	Source	Manual Order	Semi- Mechanized Order	Destination
		A=Source	B=Source	
CLEC Dedicated Transport DS0 and Fractional T-1				
New	ORD-35	\$82.82	\$53.25	RCDT
Disconnect	ORD-35	\$67.58	\$38.01	RCDT
Change	ORD-36	\$68.21	\$38.64	RCDT
DS1 and Higher				
New	ORD-37	\$98.03	\$68.46	RCDT
Disconnect	ORD-37	\$69.87	\$40.30	RCDT
Change	ORD-38	\$68.21	\$38.64	RCDT

Description	Source	Manual Order	Semi- Mechanized Order	Destination
	Jource	A=Source	B=Source	Destination
		A Source	D-Source	
Signaling System Seven (SS7)				
Trunk Ports				
Facilities and Trunks				
New	ORD-39	\$264.23	\$234.66	RSS7-1
Disconnect	ORD-39	\$141.43	\$111.86	RSS7-1
Change w/ Engineering Review	ORD-40	\$115.13	\$85.56	RSS7-1
Change w/o Engineering Review	ORD-40	\$115.13	\$85.56	RSS7-1
Trunk Only				
New	ORD-41	\$130.66	\$101.09	RSS7-2
Disconnect	ORD-41	\$79.53	\$49.96	RSS7-2
Change w/ Engineering Review	ORD-42	\$74.95	\$45.38	RSS7-2
Change w/o Engineering Review	ORD-42	\$74.95	\$45.38	RSS7-2
STP Ports (SS7 Links)				
New	ORD-43	\$264.23	\$234.66	RSS7-2
Disconnect	ORD-43	\$141.43	\$111.86	RSS7-2

Description	Source	Manual Order	Semi- Mechanized Order	Destination
Description	oource	A=Source	B=Source	Destination
		A-Source	D-Source	
Enhanced Extended Links (EELs)				
Basic				
New	ORD-44	\$82.82	\$53.25	REEL-1
Disconnect	ORD-44	\$67.58	\$38.01	REEL-1
Migration As Is	ORD-45	\$155.09	\$95.95	REEL-1
Migration As Is - MOG	ORD-45	\$0.74	\$0.74	REEL-1
Change	ORD-45	\$68.21	\$38.64	REEL-1
Complex				
DS0 and Fractional T-1				
New	ORD-46	\$82.82	\$53.25	REEL-2
Disconnect	ORD-46	\$67.58	\$38.01	REEL-2
Migration As Is	ORD-47	\$155.09	\$95.95	REEL-2
Migration As Is - MOG	ORD-47	\$0.74	\$0.74	REEL-2
Change	ORD-47	\$68.21	\$38.64	REEL-2
DS1 and Higher				
New	ORD-48	\$98.03	\$68.46	REEL-3
Disconnect	ORD-48	\$69.87	\$40.30	REEL-3
Migration As Is	ORD-49	\$172.59	\$113.45	REEL-3
Migration As Is - MOG	ORD-49	\$0.74	\$0.74	REEL-3
Change	ORD-49	\$68.21	\$38.64	REEL-3
Multiplexing	ORD-49	n/a	n/a	REEL-3

			Semi-	
			Mechanized	
Description	Source	Manual Order	Order	Destination
		A=Source	B=Source	
Dark Fiber				
Preordering				
Exchange Facilities	ORD-50	\$4.40	\$4.40	RUDF
Inter-office Facilities	ORD-50	\$4.40	\$4.40	RUDF
UNE Inter-office Dedicated Transport				- - 
New	ORD-50	\$67.65	\$67.65	RUDF
Disconnect	ORD-50	\$39.53	\$39.53	RUDF
Unbundled Loop				
New	ORD-50	\$67.65	\$67.65	RUDF
Disconnect	ORD-50	\$39.53	\$39.53	RUDF
Subloop Feeder				
New	ORD-50	\$67.65	\$67.65	RUDF
Disconnect	ORD-50	\$39.53	\$39.53	RUDF
Subloop Distribution				
New	ORD-50	\$67.65	\$67.65	RUDF
Disconnect	ORD-50	\$39.53	\$39.53	RUDF

# Verizon - Florida

Wholesale Non-recurring Study Ordering Summary of Costs

Description	Source	Total Cost	Destination
		A=Source	
NMC Shared/Fixed Costs	AOIS-21	\$18,498,610.43	RFIX

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				Manua		Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B≂Source	C=A*B	D=Source	E=A*D	
	nbundled Network Elements (UNEs)	ļ						
	Exchange Elements							
	Unbundled Loop							
	Basic							
	New							-
1	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
2	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
3	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	
4	Order Processing	AOIS-2	\$0.61	27.21	\$16.60	27.21	\$16.60	
5	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
6	Total	Sum Lns (15)			\$31.90		\$19.68	ORS-1
	Disconnect							
7	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
8	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	
9	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a	ſ
10	Order Processing	AOIS-2	\$0.61	11.78	\$7.19	11.78	\$7.19	
11	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
12	Total	Sum Lns (711)			\$15.74		\$10.27	ORS-1
	Change CO Connection							
13	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	]
14	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	1
15	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	1
16	Order Processing	AOIS-2	\$0.61	8.80	\$5.37	, 8.80	\$5.37	
17	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	-
18	Total	Sum Lns (1317)			\$14.39	. <b>.</b>	\$8.45	ORS-1

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				Manual Order		Semi-Mechanized Orde		r
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
U	nbundled Network Elements (UNEs)							
	Exchange Elements							
	Unbundled Loop							
	Complex Non-digital							
	New	1						
19	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1
20	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
21	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	
23	Order Processing	AOIS-2	\$0.61	27.21	\$16.60	27.21	\$16.60	]
24	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
25	Total	Sum Lns (1924)			\$31.90		\$19.68	ORS-1
	Disconnect							
26	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
27	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	1
28	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a	
29	Order Processing	AOIS-2	\$0.61	11.78	\$7.19	11.78	\$7.19	
30	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
31	Total	Sum Lns (2630)	1		\$15.74		\$10.27	ORS-1
1	Change CO Connection	1						
32	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	l
33	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
34	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
35	Order Processing	AOIS-2	\$0.61	8.80	\$5.37	8.80	\$5.37	
36	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
37	Total	Sum Lns (3236)	1		\$14.39		\$8.45	ORS-1

				Manual	Order	Semi-Mecha	nized Order	·
1			LLR per	Minutes	Cost per	Minutes	Cost per	_
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B≠Source	C=A*B	D=Source	E=A*D	
	Included Natural's Elements (UNIC-)							
	Jnbundled Network Elements (UNEs)							
1	Exchange Elements Unbundled Loop							
1	Complex Digital							
1	New							
38	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1
39	Manual LSR Receipt	AOIS-1	\$0.60 \$0.60	1.97	\$8.71	n/a n/a	n/a	
40	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	•	n/a n/a	
40	Order Processing	AOIS-1	\$0.61	27.21	\$16.60	,	\$16.60	
42	Off-line Processing	AOIS-2	\$0.61	5.18	\$3.16		\$3.08	
43	Total	Sum Lns (3843)	40.01	5.10	\$31.90		\$19.68	ORS-1
	10(4)				<i>401.70</i>		41).00	
	Disconnect		1					
45	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	•	n/a	
46	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	•	n/a	1
47	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	,	n/a	
48	Order Processing	AOIS-2	\$0.61	11.78	\$7.19		\$7.19	
49	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08	-
50	Total	Sum Lns (4549)			\$15.74		\$10.27	ORS-1
	Change CO Connection							1
51	Change CO Connection Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	l
51	Manual LSK Receipt Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	,	n/a	1
	Manual LSK Entry Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	,	n/a	
53 54		AOIS-1 AOIS-2	\$0.61	8.80	\$5.37	'	\$5.37	
	Order Processing	AOIS-2 AOIS-1	\$0.61	5.18	\$3.16		\$3.08	
55 54	Off-line Processing	Sum Lns (5155)	.00.01	5.10	\$14.39		\$8.45	-
56	Total		L		ψ19.J7			1

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				Manual Order		Semi-Mechanized Or		der	
			LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
Ur	nbundled Network Elements (UNEs)								
E	Exchange Elements								
,	Unbundled Port								
	Basic								
	New							_	
57	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
58	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a		
59	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a		
60	Order Processing	AOIS-3	\$0.61	26.41	\$16.11	26.41	\$16.11		
61	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	-1	
62	Total	Sum Lns (5761)			\$31.41		\$19.19	ORS-2	
	Disconnect								
63	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
64	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a		
65	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a		
66	Order Processing	AOIS-3	\$0.61	5.16	\$3.15		\$3.15	1	
67	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	-	\$3.08		
68	Total	Sum Lns (6367)			\$11.70		\$6.23	ORS-2	

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				Manual	l Order	Semi-Mechanized Orde		r	
			LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D	**************************************	
Ur	nbundled Network Elements (UNEs)								
E	Exchange Elements								
	Unbundled Port								
	Basic								
	Change Port Feature								
69	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	]	
70	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a		
71	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
72	Order Processing	AOIS-3	\$0.61	17.19	\$10.49	17.19	\$10.49		
73	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08		
74	Total	Sum Lns (6973)		-	\$19.51		\$13.57	ORS-2	
	Change CO Connection								
75	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
76	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a		
77	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
78	Order Processing	AOIS-3	\$0.61	8.80	\$5.37	8.80	\$5.37		
<b>79</b>	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08		
80	Total	Sum Lns (7579)	l		\$14.39		\$8.45	ORS-2	

# Verizon - Florida

Wholesale Non-recurring Study Ordering Cost Calculations

				Manua	l Order	Semi-Mecha	emi-Mechanized Order		
			LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
Ur	nbundled Network Elements (UNEs)								
1	Exchange Elements								
	Unbundled Port								
	Complex Non-digital								
	New	1							
81	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1	
82	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a		
83	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a		
84	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a	Į	
85	Order Processing	AOIS-3	\$0.61	43.41	\$26.48	43.41	\$26.48		
86	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	1	
87	Total	Sum Lns (8186)		·	\$50.14		\$29.56	ORS-2	
	Disconnect							ļ	
88	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
89	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	1	
90	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a		
91	Order Processing	AOIS-3	\$0.61	5.16	\$3.15	5.16	\$3.15		
92	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	-	
93	Total	Sum Lns (8892)			\$11.70		\$6.23	ORS-2	

					l Order	Semi-Mecha	nized Order		
			LLR per	Minutes	Cost per	Minutes	Cost per		
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A≍Source	B=Source	C=A*B	D=Source	E=A*D		
υ	nbundled Network Elements (UNEs)								
<u>[</u> ]	Exchange Elements								
	Unbundled Port								
	Complex Non-digital								
	Change Port Feature								
94	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
95	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a		
96	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
97	Order Processing	AOIS-3	\$0.61	34.19	\$20.86	34.19	\$20.86		
98	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.65	\$3.08		
<del>9</del> 9	Total	Sum Lns (9498)			\$29.88	-	\$23.94	ORS-2	
	Change Switch Feature Group								
100	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
101	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a		
102	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
103	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a		
104	Order Processing	AOIS-3	\$0.61	34.19	\$20.86		\$20.86	1	
105	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08	-	
106	Total	Sum Lns (100105)			\$38.24		\$23.94	ORS-2	

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				Manual	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
υ	Inbundled Network Elements (UNEs)							
1	Exchange Elements							
	Unbundled Port							
	Complex Non-digital							
107	Change CO Connection							_
108	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
109	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
110	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
111	<sup>6</sup> Order Processing	AOIS-3	\$0.61	8.80	\$5.37	8.80	\$5.37	
112	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
113	Total	Sum Lns (107112)			\$14.39		\$8.45	ORS-2

		Į			l Order	Semi-Mecha	nized Orde	rl
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
U	nbundled Network Elements (UNEs)							
H	Exchange Elements							
	Unbundled Port							
	Complex Digital							
	New							
114	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	ן
115	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
116	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	
117	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a	
118	Order Processing	AOIS-3	\$0.61	43.41	\$26.48	43.41	\$26.48	
119	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
120	Total	Sum Lns (114119)			\$50.14		\$29.56	ORS-2
	Disconnect							
121	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
122	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	
123	Manual LSR Edit	AOIS-1	\$0.60	1. <del>9</del> 5	\$1.17	n/a	n/a	
124	Order Processing	AOIS-3	\$0.61	5.16	\$3.15	5.16	\$3.15	1
125	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08	-
126	Total	Sum Lns (121125)			\$11.70		\$6.23	ORS-2

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				Manua	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	, ,
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
1			A=Source	B=Source	C≂A*B	D=Source	E=A*D	
	Jnbundled Network Elements (UNEs)							
	Exchange Elements							
	Unbundled Port							
1	Complex Digital							
1	Change Port Feature							
127	Manual LSR Receipt	AOIS-1	<u> </u>	1.05				
128	Manual LSR Receipt Manual LSR Entry	AOIS-1 AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
120	Manual LSR Edit	AOIS-1 AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
130			\$0.60	2.34	\$1.40	n/a	n/a	
130	Order Processing	AOIS-3	\$0.61	34.19	\$20.86	34.19	\$20.86	1
1	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
132	Total	Sum Lns (127131)			\$29.88		\$23.94	ORS-2
	Change Switch Feature Group							
133	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
134	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
135	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
136	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a	
137	Order Processing	AOIS-3	\$0.61	34.19	\$20.86	34.19	\$20.86	
138	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
	Total	Sum Lns (133138)		-	\$38.24		\$23.94	ORS-2

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				Manual	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
υ	Jnbundled Network Elements (UNEs)							
	Exchange Elements							
	Unbundled Port							
	Complex Digital							
	Change CO Connection							_
139	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
140	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
141	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
142	Order Processing	AOIS-3	\$0.61	8.80	\$5.37	8.80	\$5.37	
143	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
144	Total	Sum Lns (139143)		-	\$14.39		\$8.45	ORS-2

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## Verizon - Florida

Wholesale Non-recurring Study Ordering Cost Calculations

Manual Order Semi-Mechanized Order							-	
			LLR per	Minutes	Cost per	Minutes	Cost per	_
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
	Inbundled Network Elements (UNEs)							
	Exchange Elements							
	Interim Number Portability							
	New							-
145	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
146	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
147	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	
148	Order Processing	AOIS-5	\$0.61	19.48	\$11.88	19.48	\$11.88	
149	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
150	Total	Sum Lns (145149)			\$27.18		\$14.96	ORS-3
	Disconnect							
151	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
151	Manual LSR Receipt	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	
152	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$0.04 \$1.17	n/a	n/a	
		AOIS-1 AOIS-5	\$0.60	1.95	\$6.59	10.80	\$6.59	
154	Order Processing	AOIS-5 AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
155	Off-line Processing			5.10	\$15.14	. 5.05	\$9.67	ORS-3
156	Total	Sum Lns (151155)			313.14		<b>\$7.07</b>	013-3
	Change							
157	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
158	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
159	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
160	Order Processing	AOIS-5	\$0.61	16.74	\$10.21	16.74	\$10.21	
161	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
162	Total	Sum Lns (157161)			\$19.23	-	\$13.29	ORS-3

				Manua	l Order	Semi-Mecha	nized Order	•
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
υ	nbundled Network Elements (UNEs)							
1	Exchange Elements							
1	Subloop Unbundling							
1	FDI - Feeder Connection							
	New			-				_
163	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1
164	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
165	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	1
166	Order Processing	AOIS-5	\$0.61	27.21	\$16.60		\$16.60	
167	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	-
168	Total	Sum Lns (163167)			\$31.90		\$19.68	ORS-3
	Disconnect	1						
169	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
170	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	
171	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	,	n/a	1
172	Order Processing	AOIS-5	\$0.61	11.78	\$7.19		\$7.19	
173	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	-	\$3.08	-
174	Total	Sum Lns (169173)			\$15.74		\$10.27	ORS-3
	Change Facililty Connection							
175	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
176	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
177	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	•	n/a	1
178	Order Processing	AOIS-5	\$0.61	8.80	\$5.37		\$5.37	
179	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08	
180	Total	Sum Lns (175179)			\$14.39		\$8.45	ORS-3

				Manua		Semi-Mechanized Order		:	
			LLR per	Minutes	Cost per	Minutes	Cost per		
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
	nbundled Network Elements (UNEs)	]							
F	Exchange Elements								
	Subloop Unbundling								
	FDI - Distribution Connection								
	New		<b></b>	•				•	
181	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
182	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a		
183	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a		
184	Order Processing	AOIS-5	\$0.61	27.21	\$16.60	27.21	\$16.60		
185	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	-	
186	Total	Sum Lns (181185)			\$31.90		\$19.68	ORS-3	
	Disconnect								
187	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
188	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	1	
189	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a		
190	Order Processing	AOIS-5	\$0.61	11.78	\$7.19	11.78	\$7.19		
191	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08	-	
192	Total	Sum Lns (187191)			\$15.74		\$10.27	ORS-3	
	Change Facililty Connection								
193	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
194	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a		
195	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
196	Order Processing	AOIS-5	\$0.61	8.80	\$5.37	8.80	\$5.37		
197	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08		
198	Total	Sum Lns (193197)			\$14.39	-	\$8.45	ORS-3	

## Verizon - Florida

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Wholesale Non-recurring Study Ordering Cost Calculations

				Manua		Semi-Mecha	nized Orde	r	
		1	LLR per	Minutes	Cost per	Minutes	Cost per		
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
U	nbundled Network Elements (UNEs)								
	Exchange Elements								
	Subloop Unbundling								
	Serving Terminal Connection								
	New								
199	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	ר	
200	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a		
201	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a		
202	Order Processing	AOIS-5	\$0.61	27.21	\$16.60	27.21	\$16.60	1	
203	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08		
204	Total	Sum Lns (199203)			\$31.90	-	\$19.68	ORS-3	
	Disconnect								
205	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
206	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	1	
207	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a		
208	Order Processing	AOIS-5	\$0.61	11.78	\$7.19	11.78	\$7.19		
209	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	ļ	
210	Total	Sum Lns (205209)			\$15.74		\$10.27	ORS-3	
	Change Facililty Connection								
211	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
212	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	1	
213	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
214	Order Processing	AOIS-5	\$0.61	8.80	\$5.37	8.80	\$5.37		
215	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	1	
216	Total	Sum Lns (211215)			\$14.39	-	\$8.45	ORS-3	

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1			LLR per	Minutes per	Cost per	Minutes per	-	-
Ln	Description	Source	Minute	Order	Order	Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
L	nbundled Network Elements (UNEs)							
1	Exchange Elements							
	Line Sharing							
	CLEC CO Splitter Connection							
	New							
217	Manual LSR Receipt							
218	Manual LSR Entry							
219	Manual LSR Edit							
220	Order Processing							
221	Off-line Processing							
222	Total							
	Disconnect							
223	Manual LSR Receipt							
224	Manual LSR Entry							
225	Manual LSR Edit			Not Inclu	uded ii	n this Fili	ng	
226	Order Processing						-0	
227	Off-line Processing							
228	Total							
	Change CO Connection							
229	Manual LSR Receipt							
230	Manual LSR Entry							
231	Manual LSR Edit							
232	Order Processing							
233	Off-line Processing							
234	Total							

				Manua	l Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
ι	Jnbundled Network Elements (UNEs)							
1	Exchange Elements							
1	Loop Conditioning							
	Bridged Tap Removal							
235	One Occurrence	AOIS-6	\$0.61	n/a	n/a	n/a	n/a	ORS-4
236	Multiple Occurrences	AOIS-6	\$0.61	n/a	n/a	n/a	n/a	ORS-4
237	Load Coil Removal							
238	Load Coil Removal Only	AOIS-6	\$0.61	n/a	n/a	n/a	n/a	ORS-4
	Combinations							
239	Bridged Tap (One) and Load Coil	AOIS-6	\$0.61	n/a	n/a	n/a	n/a	ORS-4
240	Bridged Tap (Multiple) and Load Coil	AOIS-6	\$0.61	n/a	n/a	n/a	n/a	ORS-4

				Manua	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
υ	nbundled Network Elements (UNEs)							
	Advanced/Special Elements							
	Unbundled Loop							
	Basic	-						
	New							
241	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1
242	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
243	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	
244	Order Processing	AOIS-4	\$0.61	27.21	\$16.60	27.21	\$16.60	
245	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
246	Total	Sum Lns (241245)			\$31.90	• •	\$19.68	ORS-5
	Disconnect							
247	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
248	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	
249	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a	
250	Order Processing	AOIS-4	\$0.61	11.78	\$7.19	11.78	\$7.19	
251	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
252	Total	Sum Lns (247251)			\$15.74		\$10.27	ORS-5
	Change CO Connection							
253	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1
254	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
255	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
256	Order Processing	AOIS-4	\$0.61	8.80	\$5.37	8.80	\$5.37	
257	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	]
258	Total	Sum Lns (253257)			\$14.39		\$8.45	ORS-5

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				Manua		Semi-Mecha	nized Order			
		1	LLR per	Minutes	Cost per	Minutes	Cost per	_		
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination		
			A=Source	B=Source	C=A*B	D=Source	E=A*D			
ļ										
	nbundled Network Elements (UNEs)									
· ·	Advanced/Special Elements									
	Unbundled Loop									
	Complex									
250	New		<b></b>							
259	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	,	n/a			
260	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a			
261	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a			
262	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a			
263	Order Processing	AOIS-4	\$0.61	27.21	\$16.60		\$16.60			
264	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	-		
	Total	Sum Lns (259264)			\$40.26		\$19.68	ORS-5		
	Disconnect		1							
265	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a			
266	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	1		
267	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a	ł		
268	Order Processing	AOIS-4	\$0.61	11.78	\$7.19	11.78	\$7.19			
269	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08			
270	Total	Sum Lns (265269)			\$15.74		\$10.27	ORS-5		
	Change CO Connection									
271	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a			
272	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	,	n/a			
273	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	•	n/a			
274	Order Processing	AOIS-4	\$0.61	8.80	\$5.37	8.80	\$5.37			
275	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08			
276	Total	Sum Lns (271275)		2.20	\$14.39		\$8.45	-		

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				Manua	l Order	Semi-Mechanized Order		r	
		1	LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
T.	nbundled Network Elements (UNEs)								
	Advanced/Special Elements								
4	Unbundled Port								
	Complex								
	New								
277	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1	
278	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a		
279	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a		
280	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a		
281	Order Processing	AOIS-4	\$0.61	56.47	\$34.45	56.47	\$34.45		
282	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08		
	Total	Sum Lns (277282)			\$58.11		\$37.53	ORS-5	
	Disconnect								
283	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
284	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a		
285	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a		
286	Order Processing	AOIS-4	\$0.61	12.21	\$7.45	12.21	\$7.45		
287	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	]	
288	Total	Sum Lns (283287)			\$16.00		\$10.53	ORS-5	
	Change CO Connection								
289	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
290	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	1	
291	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
292	Order Processing	AOIS-4	\$0.61	14.66	<b>\$8.94</b>	14.66	\$8.94		
293	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08		
294	Total	Sum Lns (289293)			\$17.96		\$12.02	ORS-5	

### Verizon - Florida Whalesale Nep recur

Wholesale Non-recurring Study Ordering Cost Calculations

				Manua	l Order	Semi-Mechanized Order		r	
			LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
U	NE-Platforms (UNE-Ps)								
ł	Exchange Elements								
	Basic								
	Migration As ls +/-								
295	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1	
296	Manual LSR Entry	AOIS-1	\$0.60	8.64	\$5.18	n/a	n/a		
297	Manual LSR Edit	AOIS-1	\$0.60	2.98	\$1.79	n/a	n/a		
298	Order Processing	AOIS-7	\$0.61	14.32	\$8.74	14.32	\$8.74		
299	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08		
300	Total	Sum Lns (295299)			\$20.05		\$11.82	ORS-6	
	Change Line Feature								
301	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a		
302	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a		
303	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a		
304	Order Processing	AOIS-7	\$0.61	9.54	\$5.82	9.54	\$5.82		
305	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	J	
306	Total	Sum Lns (301305)			\$14.84		\$8. <del>9</del> 0	ORS-6	

				Manual	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
U	NE-Platforms (UNE-Ps)							
E	Exchange Elements							
	Complex Non-digital							
	Migration As Specified			- <u></u>				-
307	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	,	n/a	ł
308	Manual LSR Entry	AOIS-1	\$0.60	8.64	\$5.18	•	n/a	
309	Manual LSR Edit	AOIS-1	\$0.60	2.98	\$1.79	•	n/a	{
310	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	•	n/a	Į.
311	Order Processing	AOIS-7	\$0.61	24.07	\$14.68		\$14.68	1
312	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08	-
313	Total	Sum Lns (307312)			\$34.35		\$17.76	ORS-6
	Change Line Feature				<b>.</b>			
314	Manual LSR Receipt	AOIS-1	\$0.60		\$1.18	'	n/a	
315	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	•	n/a	
316	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	•	n/a	[
317	Order Processing	AOIS-7	\$0.61	9.54	\$5.82		\$5.82	- E
318	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16		\$3.08	
319	Total	Sum Lns (314318)			\$14.84		\$8.90	ORS-6

				Manua	l Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
U	NE-Platforms (UNE-Ps)							
1	Exchange Elements							
1	Complex Non-digital							
	Change Switch Feature Group							
320	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	]
321	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	•	n/a	
322	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	•	n/a	
323	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36		n/a	
324	Order Processing	AOIS-7	\$0.61	9.54	\$5.82	•	\$5.82	
325	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
326	Total	Sum Lns (321325)		-	\$23.20		\$8.90	ORS-6

# Verizon - Florida

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Wholesale Non-recurring Study Ordering Cost Calculations

				Manua	Order	Semi-Mecha	nized Order	·
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
ບ	NE-Platforms (UNE-Ps)							
E	Exchange Elements							
	Complex Digital							
	Migration As Specified							
327	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	]
328	Manual LSR Entry	AOIS-1	\$0.60	8.64	\$5.18	n/a	n/a	
329	Manual LSR Edit	AOIS-1	\$0.60	2.98	\$1.79	n/a	n/a	l
330	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a	
331	Order Processing	AOIS-7	\$0.61	24.07	\$14.68	24.07	\$14.68	
332	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
333	Total	Sum Lns (327332)			\$34.35		\$17.76	ORS-6
	Change Line Feature							
334	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
335	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
336	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	ļ
337	Order Processing	AOIS-7	\$0.61	9.54	\$5.82	9.54	\$5.82	
338	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	J
339	Total	Sum Lns (334338)			\$14.84		\$8.90	ORS-6

## Verizon - Florida

Wholesale Non-recurring Study Ordering Cost Calculations

				Manual	Order	Semi-Mechanized Order		
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
U	NE-Platforms (UNE-Ps)							
I	Exchange Elements							
	Complex Digital							
	Change Switch Feature Group							
340	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
341	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28		n/a	
342	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
343	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a	
344	Order Processing	AOIS-7	\$0.61	9.54	\$5.82	9.54	\$5.82	
345	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
346	Total	Sum Lns (340345)		-	\$23.20		\$8.90	ORS-6

				Manua		Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	· · · · · · · · · · · · · · · · · · ·
:	UNE-Platforms (UNE-Ps)							
	Advanced/Special Elements							
	Complex							
	Migration As Specified							
347	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1
348	Manual LSR Entry	AOIS-1	\$0.60	8.64	\$5.18	n/a	n/a	
349	Manual LSR Edit	AOIS-1	\$0.60	2.98	\$1.79	n/a	n/a	1
350	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a	
351	Order Processing	AOIS-8	\$0.61	56.48	\$34.45	56.48	\$34.45	
352	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	l
353	Total	Sum Lns (347352)			\$54.12	-	\$37.53	ORS-7
	Change							
354	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
355	Manual LSR Entry	AOIS-1	\$0.60	5.46	\$3.28	n/a	n/a	
356	Manual LSR Edit	AOIS-1	\$0.60	2.34	\$1.40	n/a	n/a	
357	Manual DGF Processing	AOIS-1	\$0.60	13.93	\$8.36	n/a	n/a	
358	Order Processing	AOIS-8	\$0.61	14.68	\$8.95	14.68	\$8.95	
359	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
360	Total	Sum Lns (354359)			\$26.33		\$12.03	ORS-7
	Record Order (All UNE-Ps)							
361	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
362	Manual LSR Entry	AOIS-1	\$0.60	3.11	\$1.87	n/a	n/a	
363	Manual LSR Edit	AOIS-1	\$0.60	1.78	\$1.07	n/a	n/a	
364	Order Processing	AOIS-8	\$0.61	7.60	\$4.64	7.60	\$4.64	
365	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	]
366	Total	Sum Lns (361365)		-	\$11.92		\$7.72	ORS-7



				Manua	l Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
E	xchange and Advanced/Special Elements							
]	Network Interface Device (NID)							
367	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	]
368	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
369	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	
370	Order Processing	AOIS-9	\$0.61	45.35	\$27.66	45.35	\$27.66	
371	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
372	Total	Sum Lns (367371)			\$42.96		\$30.74	ORS-8
1	House and Riser (Terminal Block)							
	New							
373	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
374	Manual LSR Entry	AOIS-1	\$0.60	14.51	\$8.71	n/a	n/a	
375	Manual LSR Edit	AOIS-1	\$0.60	3.75	\$2.25	n/a	n/a	
376	Order Processing	AOIS-9	\$0.61	45.35	\$27.66	45.35	\$27.66	1
377	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
378	Total	Sum Lns (373377)			\$42.96		\$30.74	ORS-8
	Disconnect							
379	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	1
380	Manual LSR Entry	AOIS-1	\$0.60	5.07	\$3.04	n/a	n/a	
381	Manual LSR Edit	AOIS-1	\$0.60	1.95	\$1.17	n/a	n/a	
382	Order Processing	AOIS-2	\$0.61	11.78	\$7.19	11.78	\$7.19	
383	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
384	Total	Sum Lns (379383)			\$15.74		\$10.27	ORS-8

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			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
E	xchange and Advanced/Special Elements							
	Coordinated Conversion							
	Exchange Elements							
	Process 1							_
385	Standard Interval	AOIS-9	\$0.61	5.00	\$3.05	5.00	\$3.05	ORS-8
	Process 2							
386	Standard Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8
387	Additional Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8
	Process 3		1					
388	Standard Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8
389	Additional Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8
	Advanced/Special							
	Process 1							
390	Standard Interval	AOIS-9	\$0.61	5.00	\$3.05	5.00	\$3.05	ORS-8
	Process 2							
391	Standard Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8
392	Additional Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8
	Process 3							
393	Standard Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8
394	Additional Interval	AOIS-9	\$0.61	n/a	n/a	n/a	n/a	ORS-8

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[				Manua	Order	Semi-Mecha	nized Order		
			LLR per	Minutes	Cost per	Minutes	Cost per	ʻ (	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
E:	xchange and Advanced/Special Elements								
	Hot Cut Coordinated Conversion								
<b>\</b>	Exchange								
1	Process 1								
395	Standard Interval	AOIS-10	\$0.61	5.00	\$3.05	5.00	\$3.05	ORS-9	
1	Process 2			0.00	40100	0.00	40.00	010-7	
396	Standard Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n/a	ORS-9	
397	Additional Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n/a	ORS-9	
	Process 3			,	,	,			
398	Standard Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n/a	ORS-9	
399	Additional Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n/a	ORS-9	
ĺ	Advanced/Special								
	Process 1							Į	
400	Standard Interval	AOIS-10	\$0.61	5.00	\$3.05	5.00	\$3.05	ORS-9	
	Process 2								
401	Standard Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n/a	ORS-9	
402	Additional Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n∕a	ORS-9	
	Process 3			-			-	}	
403	Standard Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n/a	ORS-9	
404	Additional Interval	AOIS-10	\$0.61	n/a	n/a	n/a	n/a	ORS-9	

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<u> </u>				Manual	Order	Semi-Mecha	nized Order	
ļ			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
	Exchange and Advanced/Special Elements Expedites							
405	Exchange	AOIS-11	\$0.61	9.33	\$5.69	9.33	\$5.69	ORS-10
406	Advanced/Special	AOIS-11	\$0.61	9.33	\$5.69	9.33	\$5.69	ORS-10
407	Preordering	AOIS-11	\$0.61	8.25	\$5.03	n/a	n/a	ORS-10
	Record Order							
408	Manual LSR Receipt	AOIS-1	\$0.60	1.97	\$1.18	n/a	n/a	
409	Manual LSR Entry	AOIS-1	\$0.60	3.11	\$1.87	n/a	n/a	
410	Manual LSR Edit	AOIS-1	\$0.60	1.78	\$1.07	n/a	n/a	-
411	Order Processing	AOIS-11	\$0.61	12.30	\$7.50	12.30	\$7.50	
412	Off-line Processing	AOIS-1	\$0.61	5.18	\$3.16	5.05	\$3.08	
413	Total	Sum Lns (408412)			\$14.78		\$10.58	ORS-10
414	Customer Service Record Search	AOIS-11	\$0.61	11.69	\$7.13	n/a	n/a	ORS-10
415	CLEC Account Establishment	AOIS-11	\$0.61	462.00	\$281.82	462.00	\$281.82	ORS-10
416	No Access Customer Will Advise	AOIS-11	\$0.61	45.00	\$27.45	45.00	\$27.45	ORS-10

				Manua	l Order	Semi-Mechanized Order		c	
			LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
	etwork Wholesale Elements								
1	nter-office Dedicated Transport								
	DS-0 and Fractional T-1								
	New		·					•	
417	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a		
418	Production Order Entry	AOIS-16	\$0.88	36.28	\$31.93	36.28	\$31.93		
419	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07		
420	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39		\$1.39	}	
421	Projects	AOIS-16	\$1.27	2.06	\$2.62		\$2.62		
422	MOG Order Entry	AOIS-16	\$0.88	0.08	\$0.07	0.08	\$0.07		
423	Escalations	AOIS-16	\$0.88	5.40	\$4.75	5.40	\$4.75		
424	Quality Check	AOIS-16	\$0.88	6.16	\$5.42	6.16	\$5.42		
425	Total	Sum Lns (417424)			\$82.82		\$53.25	ORS-11	
	Disconnect								
426	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	1	
427	Production Order Entry	AOIS-16	\$0.88	26.20	\$23.06	26.20	\$23.06		
428	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07		
429	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39	1.58	\$1.39		
430	Projects	AOIS-16	\$1.27	1.98	\$2.51	1.98	\$2.51		
431	MOG Order Entry	AOIS-16	\$0.88	0.16	\$0.14	0.16	\$0.14		
432	Quality Check	AOIS-16	\$0.88	4.36	\$3.84	4.36	\$3.84		
433	Total	Sum Lns (426432)		·	\$67.58		\$38.01	ORS-11	

				Manua	l Order	Semi-Mecha	nized Order		
			LLR per	Minutes	Cost per	Minutes	Cost per	•	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
N	letwork Wholesale Elements								
]	Inter-office Dedicated Transport								
	DS-0 and Fractional T-1								
	Change								
434	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	]	
435	Production Order Entry	AOIS-17	\$0.88	21.36	\$18.80	21.36	\$18.80		
436	Error Correction	AOIS-17	\$0.88	8.03	\$7.07	8.03	\$7.07		
437	Jeopardies	AOIS-17	\$0.88	1.58	\$1.39	1.58	\$1.39		
438	Projects	AOIS-17	\$1.27	2.10	\$2.67	2.10	\$2.67		
439	MOG Order Entry	AOIS-17	\$0.88	0.04	\$0.04	0.04	\$0.04		
440	Escalations	AOIS-17	\$0.88	5.40	\$4.75	5.40	\$4.75		
441	Quality Check	AOIS-17	\$0.88	4.46	\$3.92	4.46	\$3.92		
442	Total	Sum Lns (434441)			\$68.21		\$38.64	ORS-11	

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## Verizon - Florida Wholesale Non-recurring Study Ordering

## Cost Calculations

	·			Manua	l Order	Semi-Mecha	nized Order	ed Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	•	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C≃A*B	D=Source	E=A*D		
N	etwork Wholesale Elements								
J	Inter-office Dedicated Transport								
	DS-1 and Higher								
	New								
443	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	1	
444	Production Order Entry	AOIS-18	\$0.88	53.57	\$47.14	53.57	\$47.14		
445	Error Correction	AOIS-18	\$0.88	8.03	\$7.07	8.03	\$7.07		
446	Jeopardies	AOIS-18	\$0.88	1.58	\$1.39	1.58	\$1.39		
447	Projects	AOIS-18	\$1.27	2.06	\$2.62	2.06	\$2.62		
448	MOG Order Entry	AOIS-18	\$0.88	0.08	\$0.07	0.08	\$0.07		
449	Escalations	AOIS-18	\$0.88	5.40	\$4.75	5.40	\$4.75		
450	Quality Check	AOIS-18	\$0.88	6.16	\$5.42	6.16	\$5.42		
451	Total	Sum Lns (443450)			\$98.03	· ·	\$68.46	ORS-11	
	Disconnect								
452	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a		
453	Production Order Entry	AOIS-18	\$0.88	28.81	\$25.35	28.81	\$25.35		
454	Error Correction	AOIS-18	\$0.88	8.03	\$7.07	8.03	\$7.07		
455	Jeopardies	AOIS-18	\$0.88	1.58	\$1.39	1.58	\$1.39		
456	Projects	AOIS-18	\$1.27	1.98	\$2.51	1.98	\$2.51		
457	MOG Order Entry	AOIS-18	\$0.88	0.16	\$0.14	0.16	\$0.14		
458	Quality Check	AOIS-18	\$0.88	4.36	\$3.84	4.36	\$3.84	1	
459	Total	Sum Lns (452458)			\$69.87	-	\$40.30	ORS-11	

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				Manua	Order	Semi-Mechanized Orde		r	
			LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C=A*B	D=Source	E=A*D		
N	Jetwork Wholesale Elements								
	Inter-office Dedicated Transport								
	DS-1 and Higher								
	Change								
460	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	ן	
461	Production Order Entry	AOIS-19	\$0.88	21.36	\$18.80	21.36	\$18.80		
462	Error Correction	AOIS-19	\$0.88	8.03	\$7.07	8.03	\$7.07		
463	Jeopardies	AOIS-19	\$0.88	1.58	\$1.39	1.58	\$1.39		
464	Projects	AOIS-19	\$1.27	2.10	\$2.67	2.10	\$2.67		
465	MOG Order Entry	AOIS-19	\$0.88	0.04	\$0.04	0.04	\$0.04		
466	Escalations	AOIS-19	\$0.88	5.40	\$4.75	5.40	\$4.75		
467	Quality Check	AOIS-19	\$0.88	4.46	\$3.92	4.46	\$3.92	-	
468	Total	Sum Lns (460467)			\$68.21		\$38.64	ORS-11	
	Record Order								
469	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a		
470	Order Processing	AOIS-19	\$0.88	43.44	\$38.23	43.44	\$38.23		
471	Total	Ln 469 + Ln470			\$67.80		\$38.23	ORS-11	

# Verizon - Florida

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Wholesale Non-recurring Study Ordering Cost Calculations

				Manua	l Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
c	LEC Dedicated Transport							
	DS-0 and Fractional T-1							
	New							
472	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
473	Production Order Entry	AOIS-16	\$0.88	36.28	\$31.93	36.28	\$31.93	
474	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07	
475	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39	1.58	\$1.39	
476	Projects	AOIS-16	\$1.27	2.06	\$2.62	2.06	\$2.62	
477	MOG Order Entry	AOIS-16	\$0.88	0.08	\$0.07	0.08	\$0.07	
478	Escalations	AOIS-16	\$0.88	5.40	\$4.75	5.40	\$4.75	
479	Quality Check	AOIS-16	\$0.88	6.16	\$5.42	6.16	\$5.42	
480	Total	Sum Lns (472479)		·	\$82.82		\$53.25	ORS-12
	Disconnect							
481	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
482	Production Order Entry	AOIS-16	\$0.88	26.20	\$23.06	26.20	\$23.06	
483	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07	
484	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39	1.58	\$1.39	
485	Projects	AOIS-16	\$1.27	1.98	\$2.51	1.98	\$2.51	
486	MOG Order Entry	AOIS-16	\$0.88	0.16	\$0.14	0.16	\$0.14	
487	Quality Check	AOIS-16	\$0.88	4.36	\$3.84	4.36	\$3.84	
488	Total	Sum Lns (481487)			\$67.58		\$38.01	ORS-12

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				Manua	l Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
-			A=Source	B=Source	C=A*B	D=Source	E=A*D	
с	LEC Dedicated Transport							
	DS-0 and Fractional T-1							
	Change							
489	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	]
490	Production Order Entry	AOIS-17	\$0.88	21.36	\$18.80	21.36	\$18.80	
491	Error Correction	AOIS-17	\$0.88	8.03	\$7.07	8.03	\$7.07	
492	Jeopardies	AOIS-17	\$0.88	1.58	\$1.39	1.58	\$1.39	
493	Projects	AOIS-17	\$1.27	2.10	\$2.67	2.10	\$2.67	1
494	MOG Order Entry	AOIS-17	\$0.88	0.04	\$0.04	0.04	\$0.04	
495	Escalations	AOIS-17	\$0.88	5.40	\$4.75	5.40	\$4.75	
496	Quality Check	AOIS-17	\$0.88	4.46	\$3.92	4.46	\$3.92	
497	Total	Sum Lns (489496)			\$68.21		\$38.64	ORS-12

				Manua	Order	Semi-Mecha	nized Order	
1			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B≃Source	C=A*B	D=Source	E=A*D	
	LEC Dedicated Transport							
	DS-1 and Higher							
	New							
498	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	]
499	Production Order Entry	AOIS-18	\$0.88	53.57	\$47.14	53.57	\$47.14	ł
500	Error Correction	AOIS-18	\$0.88	8.03	\$7.07	8.03	\$7.07	
501	Jeopardies	AOIS-18	\$0.88	1.58	\$1.39	1.58	\$1.39	
502	Meetpoint	AOIS-18	\$0.88	0.00	\$0.00	0.00	\$0.00	
503	Projects	AOIS-18	\$1.27	2.06	\$2.62	2.06	\$2.62	
504	MOG Order Entry	AOIS-18	\$0.88	0.08	\$0.07	0.08	\$0.07	
505	Escalations	AOIS-18	\$0.88	5.40	\$4.75	5.40	\$4.75	
506	Quality Check	AOIS-18	\$0.88	6.16	\$5.42	6.16	\$5.42	
507	Total	Sum Lns (498506)			\$98.03		\$68.46	ORS-12
	Disconnect							
508	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
509	Production Order Entry	AOIS-18	\$0.88	28.81	\$25.35	28.81	\$25.35	
510	Error Correction	AOIS-18	\$0.88	8.03	\$7.07	8.03	\$7.07	
511	Jeopardies	AOIS-18	\$0.88	1.58	\$1.39	1.58	\$1.39	
512	Projects	AOIS-18	\$1.27	1.98	\$2.51	1.98	\$2.51	
513	MOG Order Entry	AOIS-18	\$0.88	0.16	\$0.14	0.16	\$0.14	
514	Quality Check	AOIS-18	\$0.88	4.36	\$3.84	4.36	\$3.84	
515	Total	Sum Lns (508514)			\$69.87		\$40.30	ORS-12

### Verizon - Florida

Wholesale Non-recurring Study Ordering Cost Calculations

				Manua	Order	Semi-Mecha	nized Order	
l			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
c	LEC Dedicated Transport							
	DS-1 and Higher							
	Change							
516	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
517	Production Order Entry	AOIS-19	\$0.88	21.36	\$18.80	21.36	\$18.80	
518	Error Correction	AOIS-19	\$0.88	8.03	\$7.07	8.03	\$7.07	
519	Jeopardies	AOIS-19	\$0.88	1.58	\$1.39	1.58	\$1.39	
520	Projects	AOIS-19	\$1.27	2.10	\$2.67	2.10	\$2.67	
521	MOG Order Entry	AOIS-19	\$0.88	0.04	\$0.04	0.04	\$0.04	
522	Escalations	AOIS-19	\$0.88	5.40	\$4.75	5.40	\$4.75	
523	Quality Check	AOIS-19	\$0.88	4.46	\$3.92	4.46	\$3.92	
524	Total	Sum Lns (516523)			\$68.21		\$38.64	ORS-12

# Verizon - Florida Wholesale Non-recurring Study

### Ordering Cost Calculations

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				Manua	l Order	Semi-Mechanized Order		
			LLR per	Minutes	Cost per	Minutes	Cost per	<b>_</b>
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B≈Source	C=A*B	D=Source	E=A*D	
Si	gnaling System Seven (SS7)							
1	Frunk Ports							
	Facilities and Trunks							
	New							
525	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	1
526	Production Order Entry	AOIS-12	\$0.88	178.02	\$156.66	178.02	\$156.66	
527	Error Correction	AOIS-12	\$0.88	46.58	\$40.99	46.58	\$40.99	
528	Jeopardies	AOIS-12	\$0.88	7.06	\$6.21	7.06	\$6.21	
529	Meetpoint	AOIS-12	\$0.88	0.00	\$0.00	0.00	\$0.00	
530	Projects	AOIS-12	\$1.27	5.35	\$6.79	5.35	\$6.79	
531	MOG Order Entry	AOIS-12	\$0.88	0.02	\$0.02	0.02	\$0.02	
532	Escalations	AOIS-12	\$0.88	10.53	\$9.27	10.53	\$9.27	
533	Quality Check	AOIS-12	\$0.88	7.39	\$6.50	7.39	\$6.50	
534	Unguided Usage Check	AOIS-12	\$0.88	9.34	\$8.22	9.34	\$8.22	
535	Total	Sum Lns (525534)			\$264.23		\$234.66	ORS-13
	Disconnect							
536	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
537	Production Order Entry	AOIS-12	\$0.88	55.10	\$48.49	55.10	\$48.49	
538	Error Correction	AOIS-12	\$0.88	46.58	\$40.99	46.58	\$40.99	
539	Jeopardies	AOIS-12	\$0.88	7.06	\$6.21	7.06	\$6.21	
540	Projects	AOIS-12	\$1.27	2.23	\$2.83	2.23	\$2.83	
541	MOG Order Entry	AOIS-12	\$0.88	1.37	\$1.21	1.37	\$1.21	
542	Quality Check	AOIS-12	\$0.88	4.44	\$3.91	4.44	\$3.91	]
543	Unguided Usage Check	AOIS-12	. \$0.88	9.34	\$8.22	9.34	\$8.22	
544	Total	Sum Lns (536543)			\$141.43		\$111.86	ORS-13

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				Manual Order		Semi-Mechanized Order			
			LLR per	Minutes	Cost per	Minutes	Cost per	-	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination	
			A=Source	B=Source	C≕A*B	D=Source	E=A*D		
Si	gnaling System Seven (SS7)								
נ	runk Ports								
	Facilities and Trunks								
	Change w/ Engineering Review								
545	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	1	
546	Production Order Entry	AOIS-13	\$0.88	7.66	\$6.74	7.66	\$6.74		
547	Error Correction	AOIS-13	\$0.88	46.58	\$40.99	46.58	\$40.99	Į	
548	Jeopardies	AOIS-13	\$0.88	7.06	\$6.21	7.06	\$6.21		
549	Projects	AOIS-13	\$1.27	0.34	\$0.43	0.34	\$0.43		
550	MOG Order Entry	AOIS-13	\$0.88	2.19	\$1.93	2.19	\$1.93	1	
551	Escalations	AOIS-13	\$0.88	10.53	\$9.27	10.53	\$9.27		
552	Quality Check	AOIS-13	\$0.88	13.37	\$11.77	13.37	\$11.77	ľ	
553	Unguided Usage Check	AOIS-13	\$0.88	9.34	\$8.22	9.34	\$8.22		
554	Total	Sum Lns (545553)			\$115.13		\$85.56	ORS-13	
	Change w/o Engineering Review								
555	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a		
556	Production Order Entry	AOIS-13	\$0.88	7.66	\$6.74	7.66	\$6.74		
557	Error Correction	AOIS-13	\$0.88	46.58	\$40.99	46.58	\$40.99		
558	Jeopardies	AOIS-13	\$0.88	7.06	\$6.21	7.06	\$6.21		
559	Projects	AOIS-13	\$1.27	0.34	\$0.43	0.34	\$0.43		
560	MOG Order Entry	AOIS-13	\$0.88	2.19	\$1.93	2.19	\$1.93		
561	Escalations	AOIS-13	\$0.88	10.53	\$9.27	10.53	\$9.27		
562	Quality Check	AOIS-13	\$0.88	13.37	\$11.77	13.37	\$11.77	l	
563	Unguided Usage Check	AOIS-13	\$0.88	9.34	\$8.22	9.34	\$8.22		
564	Total	Sum Lns (555563)			\$115.13		\$85.56	ORS-13	

				Manual	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	· (
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
Si	gnaling System Seven (SS7)							
	runk Ports							
	Trunk Only							
	New							
565	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	1
566	Production Order Entry	AOIS-14	\$0.88	61.56	\$54.17	61.56	\$54.17	
567	Error Correction	AOIS-14	\$0.88	16.11	\$14.18	16.11	\$14.18	
568	Jeopardies	AOIS-14	\$0.88	7.06	\$6.21	7.06	\$6.21	
569	Meetpoint	AOIS-14	\$0.88	0.00	\$0.00	0.00	\$0.00	
570	Projects	AOIS-14	\$1.27	5.35	\$6.79	5.35	\$6.79	
571	MOG Order Entry	AOIS-14	\$0.88	0.01	\$0.01	0.01	\$0.01	
572	Escalations	AOIS-14	\$0.88	10.53	\$9.27	10.53	\$9.27	
573	Quality Check	AOIS-14	\$0.88	2.55	\$2.24	2.55	\$2.24	
574	Unguided Usage Check	AOIS-14	\$0.88	9.34	\$8.22	9.34	\$8.22	
575	Total	Sum Lns (565574)			\$130.66		\$101.09	ORS-13
576	Disconnect							
577	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
578	Production Order Entry	AOIS-14	\$0.88	19.05	\$16.76	19.05	\$16.76	
579	Error Correction	AOIS-14	\$0.88	16.11	\$14.18	16.11	\$14.18	
580	Jeopardies	AOIS-14	\$0.88	7.06	\$6.21	7.06	\$6.21	
581	Projects	AOIS-14	\$1.27	2.23	\$2.83	2.23	\$2.83	1
582	MOG Order Entry	AOIS-14	\$0.88	0.47	\$0.41	0.47	\$0.41	
583	Quality Check	AOIS-14	\$0.88	1.53	\$1.35	1.53	\$1.35	
584	Unguided Usage Check	AOIS-14	\$0.88	9.34	\$8.22	9.34	\$8.22	]
585	Total	Sum Lns (577584)			\$79.53		\$49.96	ORS-13

				Manua	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C≃A*B	D=Source	E=A*D	
Si	ignaling System Seven (SS7)							
	Trunk Ports							
	Trunk Only							
586	Change w/ Engineering Review							
587	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	1
588	Production Order Entry	AOIS-15	\$0.88	2.65	\$2.33	2.65	\$2.33	
589	Error Correction	AOIS-15	\$0.88	16.11	\$14.18	16.11	\$14.18	
590	Jeopardies	AOIS-15	\$0.88	7.06	\$6.21	7.06	\$6.21	
591	Projects	AOIS-15	\$1.27	0.34	\$0.43	0.34	\$0.43	ł
592	MOG Order Entry	AOIS-15	\$0.88	0.76	\$0.67	0.76	\$0.67	
593	Escalations	AOIS-15	\$0.88	10.53	\$9.27	10.53	\$9.27	
594	Quality Check	AOIS-15	\$0.88	4.62	\$4.07	4.62	\$4.07	
595	Unguided Usage Check	AOIS-15	\$0.88	9.34	\$8.22	9.34	\$8.22	
596	Total	Sum Lns (586595)			\$74.95		\$45.38	ORS-13
	Change w/o Engineering Review							
597	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
598	Production Order Entry	AOIS-15	\$0.88	2.65	\$2.33	2.65	\$2.33	
599	Error Correction	AOIS-15	\$0.88	16.11	\$14.18	16.11	\$14.18	
600	Jeopardies	AOIS-15	\$0.88	7.06	\$6.21	7.06	\$6.21	1
601	Projects	AOIS-15	\$1.27	0.34	\$0.43	0.34	\$0.43	
602	MOG Order Entry	AOIS-15	\$0.88	0.76	\$0.67	0.76	\$0.67	
603	Escalations	AOIS-15	\$0.88	10.53	\$9.27	10.53	\$9.27	
604	Quality Check	AOIS-15	\$0.88	4.62	\$4.07	4.62	\$4.07	
605	Unguided Usage Check	AOIS-15	\$0.88	9.34	\$8.22	9.34	\$8.22	]
606	Total	Sum Lns (597605)			\$74.95	-	\$45.38	ORS-13

				Manua	l Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
Si	gnaling System Seven (SS7)							
	STP Ports (SS7 Links)							
	New							
607	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	1
608	Production Order Entry	AOIS-12	\$0.88	178.02	\$156.66	178.02	\$156.66	
609	Error Correction	AOIS-12	\$0.88	46.58	\$40.99	46.58	\$40.99	
610	Jeopardies	AOIS-12	\$0.88	7.06	\$6.21	7.06	\$6.21	1
611	Meetpoint	AOIS-12	\$0.88	0.00	\$0.00	0.00	\$0.00	
612	Projects	AOIS-12	\$1.27	5.35	\$6.79	5.35	\$6.79	
613	MOG Order Entry	AOIS-12	\$0.88	0.02	\$0.02	0.02	\$0.02	
614	Escalations	AOIS-12	\$0.88	10.53	\$9.27	10.53	\$9.27	
615	Quality Check	AOIS-12	\$0.88	7.39	\$6.50	7.39	\$6.50	
616	Unguided Usage Check	AOIS-12	\$0.88	9.34	\$8.22	9.34	\$8.22	
617	Total	Sum Lns (607616)			\$264.23		\$234.66	ORS-13
	Disconnect							
618	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
619	Production Order Entry	AOIS-12	\$0.88	55.10	\$48.49	55.10	\$48.49	
620	Error Correction	AOIS-12	\$0.88	46.58	\$40.99	46.58	\$40.99	
621	Jeopardies	AOIS-12	\$0.88	7.06	\$6.21	7.06	\$6.21	
622	Projects	AOIS-12	\$1.27	2.23	\$2.83	2.23	\$2.83	
623	MOG Order Entry	AOIS-12	\$0.88	1.37	\$1.21	1.37	\$1.21	
624	Quality Check	AOIS-12	\$0.88	4.44	\$3.91	4.44	\$3.91	
625	Unguided Usage Check	AOIS-12	\$0.88	9.34	\$8.22	9.34	\$8.22	
626	Total	Sum Lns (618625)		-	\$141.43		\$111.86	ORS-13

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				Manua	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
En	nhanced Extended Links (EELs)							
	Basic							
	New							
627	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
628	Production Order Entry	AOIS-16	\$0.88	36.28	\$31.93	36.28	\$31.93	
629	Error Correction	AOIS-16	\$0.88	/ 8.03	\$7.07	8.03	\$7.07	
630	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39	1.58	\$1.39	
631	Projects	AOIS-16	\$1.27	2.06	\$2.62	2.06	\$2.62	
632	MOG Order Entry	AOIS-16	\$0.88	0.08	\$0.07	0.08	\$0.07	
633	Escalations	AOIS-16	\$0.88	5.40	\$4.75	5.40	\$4.75	
634	Quality Check	AOIS-16	\$0.88	6.16	\$5.42	6.16	\$5.42	
635	Total	Sum Lns (627634)			\$82.82		\$53.25	ORS-14
	Disconnect							
636	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
637	Production Order Entry	AOIS-16	\$0.88	26.20	\$23.06	26.20	\$23.06	
638	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07	
639	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39	1.58	\$1.39	
640	Projects	AOIS-16	\$1.27	1.98	\$2.51	1.98	\$2.51	
641	MOG Order Entry	AOIS-16	\$0.88	0.16	\$0.14	0.16	\$0.14	
642	Quality Check	AOIS-16	\$0.88	4.36	\$3.84	4.36	\$3.84	
643	Total	Sum Lns (636642)			\$67.58		\$38.01	ORS-14

# Verizon - Florida

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Wholesale Non-recurring Study Ordering Cost Calculations

				Manua		Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
_								
	nhanced Extended Links (EELs)							
	Basic							
	Migration As Is		<u> </u>			······		1
644	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
645	Production Order Entry	AOIS-17	\$0.88	36.28	\$31.93	36.28	\$31.93	
646	Error Correction	AOIS-17	\$0.88	8.03	\$7.07	8.03	\$7.07	
647	Jeopardies	AOIS-17	\$0.88	1.58	\$1.39	1.58	\$1.39	
648	Projects	AOIS-17	\$1.27	2.06	\$2.62	2.06	\$2.62	
649	MOG Order Entry	AOIS-17	\$0.88	0.08	\$0.07	0.08	\$0.07	
650	Escalations	AOIS-17	\$0.88	5.40	\$4.75	5.40	\$4.75	
651	Quality Check	AOIS-17	\$0.88	6.16	\$5.42	6.16	\$5.42	
652	MOG Template Creation	AOIS-17	\$0.88	15.00	\$0.26	15.00	\$0.26	
	Disconnect							
653	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
654	Production Order Entry	AOIS-16	\$0.88	26.20	\$23.06	26.20	\$23.06	
655	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07	
656	MOG Order Entry	AOIS-16	\$0.88	0.16	\$0.14	0.16	\$0.14	
657	Quality Check	AOIS-16	\$0.88	4.36	\$3.84	4.36	\$3.84	
658	MOG Template Creation	AOIS-17	\$0.88	15.00	\$0.26	15.00	\$0.26	
659	Term Liability Calculation	AOIS-17	\$0.88	10.00	\$8.80	10.00	\$8.80	
660	Total - non-MOG	Sum Lns (648664) -Ln654-Ln657-Ln664-Ln663	1		\$155.09		\$95.95	ORS-14
661	Total - MOG	Ln654+Ln657+Ln661+Ln663	1		\$0.74		\$0.74	ORS-14
	Change							
662	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
663	Production Order Entry	AOIS-17	\$0.88	21.36	\$18.80	21.36	, \$18.80	
664	Error Correction	AOIS-17	\$0.88	8.03	\$7.07	8.03	\$7.07	
665	Jeopardies	AOIS-17	\$0.88	1.58	\$1.39	1.58	\$1.39	
666	Projects	AOIS-17	\$1.27	2.10	\$2.67	2.10	\$2.67	
667	MOG Order Entry	AOIS-17	\$0.88	0.04	\$0.04	0.04	\$0.04	
668	Escalations	AOIS-17	\$0.88	5.40	\$4.75	5.40	\$4.75	
669	Quality Check	AOIS-17	\$0.88	4.46	\$3.92	4.46	\$3.92	
670	Total	Sum Lns (662669)			\$68.21		\$38.64	ORS-14

				Manual	Order	Semi-Mecha	nized Order	
T			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
Er	nhanced Extended Links (EELs)							
	Complex (Dedicated Transport)							
	DS-0 and Fractional T-1							
	New							
671	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a		1
672	Production Order Entry	AOIS-16	\$0.88	36.28	\$31.93	,	n/a \$31.93	
673	Error Correction	AOIS-16	\$0.88	8.03	\$7.07		\$7.07	
674	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39		\$1.39	
675	Projects	AOIS-16	\$1.27	2.06	\$2.62		\$2.62	I
676	MOG Order Entry	AOIS-16	\$0.88	0.08	\$0.07	0.08	\$0.07	ł
677	Escalations	AOIS-16	\$0.88	5.40	\$4.75		\$4.75	1
678	Quality Check	AOIS-16	\$0.88	6.16	\$5.42		\$5.42	1
679	Total	Sum Lns (671678)		-	\$82.82		\$53.25	ORS-14
	Disconnect							
680	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
681	Production Order Entry	AOIS-16	\$0.88	26.20	\$23.06	7	\$23.06	
682	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07	
683	Jeopardies	AOIS-16	\$0.88	1.58	\$1.39	1.58	\$1.39	
684	Projects	AOIS-16	\$1.27	1.98	\$2.51	1.98	\$2.51	
685	MOG Order Entry	AOIS-16	\$0.88	0.16	\$0.14	0.16	\$0.14	
686	Quality Check	AOIS-16	\$0.88	4.36	\$3.84	4.36	\$3.84	
687	Total	Sum Lns (680686)			\$67.58		\$38.01	ORS-14

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				Manua	l Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
_								
	hanced Extended Links (EELs)							
	Complex (Dedicated Transport)							
	DS-0 and Fractional T-1							
	Migration As Is							
688	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
689	Production Order Entry	AOIS-17	\$0.88	36.28	\$31.93	36.28	\$31.93	
690	Error Correction	AOIS-17	\$0.88	8.03	\$7.07	8.03	\$7.07	
691	Jeopardies	AOIS-17	\$0.88	1.58	\$1.39	1.58	\$1.39	
692	Projects	AOIS-17	\$1.27	2.06	\$2.62	2.06	\$2.62	
693	MOG Order Entry	AOIS-17	\$0.88	0.08	\$0.07	0.08	\$0.07	1
694	Escalations	AOIS-17	\$0.88	5.40	\$4.75	5.40	\$4.75	1
695	Quality Check	AOIS-17	\$0.88	6.16	\$5.42	6.16	\$5.42	
696	MOG Template Creation	AOIS-17	\$0.88	15.00	\$0.26	15.00	\$0.26	
	Disconnect							
697	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
698	Production Order Entry	AOIS-16	\$0.88	26.20	\$23.06	26.20	\$23.06	
699	Error Correction	AOIS-16	\$0.88	8.03	\$7.07	8.03	\$7.07	
700	MOG Order Entry	AOIS-16	\$0.88	0.16	\$0.14	0.16	\$0.14	
701	Quality Check	AOIS-16	\$0.88	4.36	\$3.84	4.36	\$3.84	]
702	MOG Template Creation	AOIS-17	\$0.88	15.00	\$0.26	15.00	\$0.26	
703	Term Liability Calculation	AOIS-17	\$0.88	10.00	\$8.80	10.00	\$8.80	
704	Total - non-MOG	Sum Lns (694710)-Ln700-Ln703-Ln707-Ln709			\$155.09		\$95.95	ORS-14
705	Total - MOG	Ln700+Ln703+Ln707+Ln709			\$0.74		\$0.74	ORS-14
	Change		¢0.00	22 (0	400 F7		- 1 -	
706	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	l
707	Production Order Entry	AOIS-17	\$0.88	21.36	\$18.80	21.36	\$18.80	ļ
708	Error Correction	AOIS-17	\$0.88	8.03	\$7.07	8.03	\$7.07	
709	Jeopardies	AOIS-17	\$0.88	1.58	\$1.39	1.58	\$1.39	
710	Projects	AOIS-17	\$1.27	2.10	\$2.67	2.10	\$2.67	
711	MOG Order Entry	AOIS-17	\$0.88	0.04	\$0.04	0.04	\$0.04	l
712	Escalations	AOIS-17	\$0.88	5.40	\$4.75	5.40	\$4.75	1
713	Quality Check	AOIS-17	\$0.88	4.46	\$3.92	4.46	\$3.92	1
714	Total	Sum Lns (706713)			\$68.21		\$38.64	ORS-14

	and a second			Manual	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C=A*B	D=Source	E=A*D	
Er Er	nhanced Extended Links (EELs)							
	Complex (Dedicated Transport)							
	DS-1 and Higher							
	New							•
715	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	'	n/a	
716	Production Order Entry	AOIS-18	\$0.88	53.57	\$47.14		\$47.14	
717	Error Correction	AOIS-18	\$0.88	8.03	\$7.07		\$7.07	
718	Jeopardies	AOIS-18	\$0.88	1.58	\$1.39	1.58	\$1.39	1
719	Projects	AOIS-18	\$1.27	2.06	\$2.62	2.06	\$2.62	
720	MOG Order Entry	AOIS-18	\$0.88	0.08	\$0.07	0.08	\$0.07	
721	Escalations	AOIS-18	\$0.88	5.40	\$4.75	5.40	\$4.75	
722	Quality Check	AOIS-18	\$0.88	6.16	\$5.42	6.16	\$5.42	
723	Total	Sum Lns (715722)			\$98.03		\$68.46	ORS-14
	Disconnect							
724	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
725	Production Order Entry	AOIS-18	\$0.88	28.81	\$25.35	28.81	\$25.35	
726	Error Correction	AOIS-18	\$0.88	8.03	\$7.07	8.03	\$7.07	
727	Jeopardies	AOIS-18	\$0.88	1.58	\$1.39	1.58	\$1.39	
728	Projects	AOIS-18	\$1.27	1.98	\$2.51	1.98	\$2.51	
729	MOG Order Entry	AOIS-18	\$0.88	0.16	\$0.14	0.16	\$0.14	
730	Quality Check	AOIS-18	\$0.88	4.36	\$3.84	4.36	\$3.84	-
731	Total	Sum Lns (724730)		-	\$69.87		\$40.30	ORS-14

# Verizon - Florida Wholesale Non-recurring Study

#### Ordering Cost Calculations

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Con D: 732 733 734 735 736 737 738 738 739	Description need Extended Links (EELs) mplex (Dedicated Transport) S-1 and Higher Migration As Is Manual Order Receipt Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check MOG Template Creation	Source           AOIS-12           AOIS-19           AOIS-19	LLR per Minute A=Source \$0.88 \$0.88 \$0.88 \$0.88 \$1.27 \$0.88 \$0.88	Minutes per Order B=Source 33.60 53.57 8.03 1.58 2.06 0.08	Cost per Order C=A*B \$29.57 \$47.14 \$7.07 \$1.39 \$2.62	Minutes per Order D=Source n/a 53.57 8.03 1.58	Cost per Order E=A*D n/a \$47.14 \$7.07 \$1.39	Destination
Enhar Cor D: ^732 733 734 735 736 737 736 737 738 739	nced Extended Links (EELs) mplex (Dedicated Transport) S-1 and Higher Migration As Is Manual Order Receipt Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-12 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	A=Source \$0.88 \$0.88 \$0.88 \$0.88 \$1.27 \$0.88	B=Source 33.60 53.57 8.03 1.58 2.06	C=A*B \$29.57 \$47.14 \$7.07 \$1.39	D=Source n/a 53.57 8.03 1.58	E=A*D n/a \$47.14 \$7.07	Destination
Cor D: 732 733 734 735 736 737 738 738 739	mplex (Dedicated Transport) S-1 and Higher Migration As Is Manual Order Receipt Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$0.88 \$0.88 \$0.88 \$1.27 \$0.88	33.60 53.57 8.03 1.58 2.06	\$29.57 \$47.14 \$7.07 \$1.39	n/a 53.57 8.03 1.58	n/a \$47.14 \$7.07	
Cor D: 732 733 734 735 736 737 737 738 739	mplex (Dedicated Transport) S-1 and Higher Migration As Is Manual Order Receipt Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$0.88 \$0.88 \$1.27 \$0.88	53.57 8.03 1.58 2.06	\$47.14 \$7.07 \$1.39	53.57 8.03 1.58	\$47.14 \$7.07	
Cor D: 732 733 734 735 736 737 738 738 739	mplex (Dedicated Transport) S-1 and Higher Migration As Is Manual Order Receipt Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$0.88 \$0.88 \$1.27 \$0.88	53.57 8.03 1.58 2.06	\$47.14 \$7.07 \$1.39	53.57 8.03 1.58	\$47.14 \$7.07	
D: 732 733 734 735 736 737 738 739	S-1 and Higher Migration As Is Manual Order Receipt Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$0.88 \$0.88 \$1.27 \$0.88	53.57 8.03 1.58 2.06	\$47.14 \$7.07 \$1.39	53.57 8.03 1.58	\$47.14 \$7.07	
732 733 734 735 736 737 738 739	Migration Ås Is Manual Order Receipt Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$0.88 \$0.88 \$1.27 \$0.88	53.57 8.03 1.58 2.06	\$47.14 \$7.07 \$1.39	53.57 8.03 1.58	\$47.14 \$7.07	
733 734 735 736 737 738 739	Production Order Entry Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$0.88 \$0.88 \$1.27 \$0.88	53.57 8.03 1.58 2.06	\$47.14 \$7.07 \$1.39	53.57 8.03 1.58	\$47.14 \$7.07	
734 735 736 737 738 739	Error Correction Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$0.88 \$1.27 \$0.88	8.03 1.58 2.06	\$7.07 \$1.39	53.57 8.03 1.58	\$47.14 \$7.07	
735 736 737 738 739	Jeopardies Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$0.88 \$1.27 \$0.88	1.58 2.06	\$1.39	1.58	•	
736 737 738 739	Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19 AOIS-19	\$1.27 \$0.88	2.06	•		•	
736 737 738 739	Projects MOG Order Entry Escalations Quality Check	AOIS-19 AOIS-19 AOIS-19	\$1.27 \$0.88	2.06	•			
738 739	Escalations Quality Check	AOIS-19 AOIS-19		0.08		2.06	\$2.62	
739	Quality Check	AOIS-19	60.00		\$0.07	0.08	\$0.07	
			<b>J</b> U.00	5.40	\$4.75	5.40	\$4.75	
740	MOG Template Creation		\$0.88	6.16	\$5.42	6.16	\$5.42	
		AOIS-19	\$0.88	15.00	\$0.26	15.00	\$0.26	
	Disconnect							
741	Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
742	Production Order Entry	AOIS-18	\$0.88	28.81	\$25.35	28.81	\$25.35	
743	Error Correction	AOIS-18	\$0.88	8.03	\$7.07	8.03	\$7.07	
744	MOG Order Entry	AOIS-18	\$0.88	0.16	\$0.14	0.16	\$0.14	
745	Quality Check	AOIS-18	\$0.88	4.36	\$3.84	4.36	\$3.84	
746	MOG Template Creation	AOIS-19	\$0.88	15.00	\$0.26	15.00	\$0.26	
747	Term Liability Calculation	AOIS-19	\$0.88	10.00	\$8.80	10.00	\$8.80	
748 1	Total - non-MOG	Sum Lns (740756)-Ln746-Ln749-Ln753-Ln755		-	\$172.59		\$113.45	ORS-14
749 1	Гоtal - MOG	Ln746+Ln749+Ln753+Ln755			\$0.74		\$0.74	ORS-14
	Change Manual Order Receipt	AOIS-12	\$0.88	33.60	\$29.57	n/a	n/a	
	Production Order Entry	AOIS-12 AOIS-19	\$0.88	21.36	\$18.80	21.36	\$18.80	
	Error Correction	AOIS-19	\$0.88	8.03	\$7.07	8.03	\$7.07	
	Jeopardies	AOIS-19	\$0.88	1.58	\$1.39	1.58	\$1.39	
	Projects	AOIS-19	\$1.27	2.10	\$2.67	2.10	\$2.67	
	MOG Order Entry	AOIS-19	\$0.88	0.04	\$0.04	0.04	\$0.04	
756	Escalations	AOIS-19	\$0.88	5.40	\$4.75	5.40	\$4.75	
1	Quality Check	AOIS-19	\$0.88	4.46	\$3.92	4.46	\$3.92	
1	Fotal	Sum Lns (750757)		-	\$68.21	. –	\$38.64	ORS-14
759 Mu	ıltiplexing	AOIS-19	n/a	n/a	n/a	n/a	n/a	ORS-14

.

				Manua	Order	Semi-Mecha	nized Order	
			LLR per	Minutes	Cost per	Minutes	Cost per	-
Ln	Description	Source	Minute	per Order	Order	per Order	Order	Destination
			A=Source	B=Source	C≈A*B	D=Source	E≈A*D	
	Dark Fiber							
	Preordering							
760	Exchange Facilities	AOIS-20	\$0.88	5.00	\$4.40	5.00	\$4.40	ORS-15
761	Inter-office Facilities	AOIS-20	\$0.88	5.00	\$4.40	5.00	\$4.40	ORS-15
	UNE Inter-office Dedicated Transport							
762	New	AOIS-20	\$0.88	76.88	\$67.65	76.88	\$67.65	ORS-15
763	Disconnect	AOIS-20	\$0.88	44.92	\$39.53	44.92	\$39.53	ORS-15
	Unbundled Loop							
764	New	AOIS-20	\$0.88	76.88	\$67.65	76.88	\$67.65	ORS-15
765	Disconnect	AOIS-20	\$0.88	44.92	\$39.53	44.92	\$39.53	ORS-15
[	Subloop Feeder							ł
766	New	AOIS-20	\$0.88	76.88	\$67.65	76.88	\$67.65	ORS-15
767	Disconnect	AOIS-20	\$0.88	44.92	\$39.53	44.92	\$39.53	ORS-15
	Subloop Distribution							
768	•	AOIS-20	\$0.88	76.88	\$67.65	76.88	\$67.65	ORS-15
769	Disconnect	AOIS-20	\$0.88	44.92	\$39.53	44.92	\$39.53	ORS-15

# **3- PROVISIONING**



# Wholesale Non-Recurring Study

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# Wholesale Non-Recurring Study

# Florida Docket Number 990649-TP (B) Table of Exhibits - Provisioning by Exhibit Name

	Exhibit	
	Name	Page
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Calculations of Costs - UNEs	PCC	46
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## **Provisioning Function**

This section addresses the costs of the non-recurring activities to provision Local Wholesale and Network Wholesale UNEs, UNE-Ps, and other elements the CLEC may request with its order. Provisioning for Exchange – Basic and Complex UNE/UNE-Ps is significantly different from the provisioning required for Advanced/Special UNEs.

## Exchange UNE/UNE-Ps

Provisioning activities include facility assignment and switch translations (if required). Exchange UNEs require manual provisioning. For the Exchange – Basic UNE-Ps much of the provisioning is automated. The Exchange – Basic elements can be provisioned using standard network components maintained in inventory without specialized switch translations. The Assignment Provisioning Center (APC) consists of the Select Assignment group. The Recent Change Mechanized Assignment Center (RCMAC) consists of the Special Products Assignment Group (SPAG) and Provisioning Support groups. These groups are involved only when there is system fall-out requiring manual assignment and switch updates.

The Exchange – Complex UNE/UNE-Ps require additional manual provisioning due to switch translations, routing instructions, and service arrangements. The Data Gathering Form (DGF) is used to record and organize these instructions. The Database Management (DBM) group reviews the translation requirements, codes them, and inputs the translations into the switch.

Identified below are the workgroups involved in the Exchange UNEs:

Exchange – Basic	Exchange – Complex
Select Assignment	• RCMAC - SPAG
APC Provisioning Support	• DBM
• DRC - Dispatch Resource Center	DRC - Dispatch Resource Center
• VFAC - Virtual Facilities Assignment	• VFAC – Virtual Facilities Assignment
Center	Center

## Advanced/Special UNEs

Provisioning activities for Advanced/Special UNEs include: facility assignment, switch translations, design/engineering, and Plant Control Office (PCO) activities such as scheduling, circuit testing, and order completions.

# Verizon – Florida Unbundled Network Element (UNE) Non-recurring Study

The Advanced/Special – Basic elements are unbundled loops capable of DS0 transmission levels; the number of options for these loops is limited since the circuits are not as sensitive to noise and loop length as the Advanced/Special – Complex elements.

The Advanced/Special – Complex elements include all DS1 and DS3 elements, dedicated switched access and transport, SS7 Links and STP ports, dedicated non-switched transport, EELs, and Dark Fiber. These elements require facilities and circuit equipment assignments, design for A to Z locations, and information for updating the switch database and programming trunk translations (if required.) The Advanced – Complex elements have a greater number of service options, more stringent testing parameters, and are sensitive to noise and loop length.

Identified below are the workgroups involved in the Advanced/Special UNEs:

Advanced/Special – Basic	Advanced/Special – Complex			
• RCMAC	• RCMAC			
• DBM - Work Control Center (WCC)	• Outside Plant (OSP) Engineering			
Business Response Provisioning	• DBM – WCC			
Center (BRPC)	• BRPC			
- Scheduler/Screener	- Scheduler/Screener			
- Design Group	- HiCap Prework Group			
- Testing Group	- Design Group			
- Administration	- Testing Group			
LBSC - Large Business Support	- Administration			
Center	• LBSC - Large Business Support			
	Center			

## Provisioning Work Groups

Following is a brief description of the provisioning work groups.

## APC/RCMAC

The APC and RCMAC have the responsibility for assignment of central office line equipment and outside plant facilities for Exchange – Basic, Exchange – Complex, and Advanced/Special – Basic UNEs. All Exchange and Advanced/Special UNEs require manual assignment. The Assignment, Activation and Inventory System (AAIS) will automatically process an order for Exchange-Basic UNE-Ps whenever possible. However, when mechanized assignment does not happen, the APC or RCMAC will manually provision the order.

# Verizon – Florida Unbundled Network Element (UNE) Non-recurring Study

There are specialized subgroups within the RCMAC (the Multi-line group, the CentraNet group, and Special Elements) that assign plant facilities to the Exchange-Complex orders. For the Advanced/Special elements, the RCMAC determines the loop assignments for DS0 circuits, while the BRPC HiCap Prework Group and OSP Engineering perform this task for DS1 and above.

Within the RCMAC, there is a Provisioning Support Group responsible for the simple switch translation for vertical features and functions associated with subscriber lines. Provisioning Support inputs these switch translations when they cannot be electronically downloaded. Provisioning Support also works the orders that fail the Automated Service Assurance Verification Program (ASAVP) test. (ASAVP is a system that ensures that the features in the switch match both the AAIS inventory and the customer requested features on the order.)

## DBM-WCC

The DBM-WCC reviews all Access Service Requests (ASRs) for completeness and routes the order to the correct DBM group. Specialists in the DBM perform translations and routing information for the Exchange – Complex UNEs such as CentraNet Port, and for the Advanced/Special – Complex UNEs such as ISDN – PRI. This group receives the information that details the specific vertical features, switch feature groups, and routing instructions of the ordered service. The DBM specialist codes this information and then enters the translations into the network switch.

## BRPC

The BRPC has Plant Control Office and design/engineering responsibilities for Advanced/Special UNEs. The BRPC is comprised of five subgroups: Scheduler/Screener (SOE), HiCap Prework, Design, Testing, and Administration (Admin).

The BRPC SOE receives orders from the NMC and NACC. The SOE group verifies that the NOCV/EXACT orders are properly entered into Telecom Business Solutions (TBS); if the orders were not downloaded electronically into TBS, the scheduler/screener enters the order manually. The Scheduler/Screener checks the order for accuracy and completeness, ensuring that the order contains all of the information needed by the other BRPC groups. The Scheduler/Screener routes the order to the required work groups by entering a distribution code into TBS.

The BRPC HiCap Prework group reserves and assigns the facilities for all DS1 and above orders.

# Vesizon – Florida Unbundled Network Element (UNE) Non-recurring Study

The BRPC Design group creates the Circuit Layout Report (CLR), which is used to install and test the circuit. The designer ensures that the central office has the correct equipment for the circuit, and that the facilities have been reserved for the circuit. The designer routes the completed CLR to the testing group, central office, and dispatch centers.

The BRPC Testing group is responsible for coordinating testing with the Central Office, Field, and CLEC. The testing group completes circuit tests by the Plant Test Date (PTD) or Due Date (DD) listed in TBS. When necessary, the tester will update TBS for design (i.e., equipment) changes.

The BRPC Admin employees handle the jeopardies, expedites, escalations, completions, and reporting for all BRPC orders.

## DRC/LBSC

The DRC and the LBSC are responsible for dispatching routed orders. The LBSC handles advanced/special. Exchange orders are routed to the DRC. The orders are distributed by the Automated Work Administration System (AWAS). AWAS is a table driven distribution system that routes jobs from the provisioning centers to both the correct dispatch center and an appropriate field technician.

## VFAC

The VFAC is responsible for determining, within AAIS, the FDI feeding the loop. If there are available copper feeder facilities that can be used to perform a Line Station Transfer (LST) to move the customer's Plain Old Telephone System (POTS) service to the host Central Office (CO), the VFAC uses QNAS to verify the loop's availability to provide the line sharing service. If there is an available copper pair that qualifies, the VFAC notes the order in NOCV, mortgages the pair to the order, and routes the order to the NMC. If there is no copper available or none of the copper qualifies, the order is routed back to the NMC. If the VFAC determines that there is available copper for the LST but are unable to determine the qualification of the new loop, the order is routed to Outside Plant Access Design.

## Provisioning Cost Methodology

The cost team documented the process flows for the Exchange and Advanced/Special provisioning workgroups. The process flows take in to account system enhancements that will eliminate or modify performed by performed by these groups.

# Verizon – Florida Unbundled Jetwork Element (UNE) Non-recurring Study

The provisioning NRCs were developed from system reports, order volumes, workgroup hours, time and motion studies, and SME estimates. The cost team used the most current loaded labor rates for each of the workgroups. (See Appendix Tab 6 for Loaded Labor Rates.)

The cost team calculated the provisioning costs for each type of UNE order using the standard non-recurring cost calculation –

Activity Time X Probability X Labor Rate = Cost

The costs for the Local Wholesale UNEs are shown on a *per-line* basis for the initial line and for additional lines. The costs for Network Wholesale UNEs are calculated and shown on a *per order* basis.

## Data Collection

Data collection methods varied by provisioning group. Detailed information about the activity times, probability, and labor rates is provided in the cost calculation section for each workgroup. Below is an overview of the source for the cost data by workgroup.

APC/ Verizon's management methods and reports focus on "touches" in RCMAC the APC as an activity measure. The cost managers collected data from NOCV on "touches" by the various order types. Every order, whether automatically provisioned or manually provisioned by the APC, is represented by a job in NOCV. NOCV contains a comprehensive statistical view of order activity from all sources. Verizon pulled data from NOCV to determine the number of orders routed to the APC for manual assignment and the cost of provisioning those orders.

> The task cost for a DS0 order depends on the order type and service type. DS0 orders require from one to three touches in the APC. For Advanced/Special Complex UNE/UNE-P orders, the task cost is developed by weighting the APC cost per line, the HiCap Prework group cost per line, and the OSP Engineering cost per line.

> If the order requires a manual switch update, an additional APC touch is added to the cost per line.

DBM- The cost team developed the time per order worked by DBM by

- WCC taking the total productive hours worked during the study period and dividing by the number of orders worked in the same time period.
- BRPC Cost managers used data from the TBS database to determine the number and type of orders or lines as appropriate worked by each of the following BRPC groups: SOE, HiCap Prework, Design, and Admin. Only those orders handled by a workgroup during provisioning are included in determining that group's cost per order provisioned.

The cost per order for each workgroup is developed separately based on the number of orders worked by that group and the group's productive hours spent on those orders. The costs for Advanced/Special – Basic and Advanced/Special – Complex are calculated separately since there are different provisioning activities for each type of order.

The section manager of the BRPC Testing group conducted a time study to determine the productive hours attributed to circuit testing. This time was applied to all inward ("I") orders since all newly installed Advanced/Special UNEs require this type of testing activity. Outward ("O") orders do not require a touch by the Testing group.

## Costs of Exchange UNEs and Other Elements

Verizon costed the following UNE activities:

<u>New Orders for Exchange – Basic UNE</u>: The APC manually assigns the cable pair/central office line equipment. If the recent change translations do not download electronically into the switch, then the Provisioning Support group manually enters the translations.

<u>New Orders for Exchange – Complex UNE:</u> The APC manually assigns the cable pair/central office line equipment. DBM codes and inputs switch translations.

<u>Change Orders for Exchange UNEs</u>: There are three types of changes the CLEC can order. When the CLEC orders changes to vertical features, the translations generally flow-through to the switch electronically. Changes in Switch Feature Groups for CentraNet and ISDN BRI ports require manual coding and input by the DBM. Changes of C.O. Connection require manual assignment by the APC.

# Verizon – Florida Unbundled Network Element (JNE) Non-recurring Study

<u>Disconnect Orders for Exchange UNE</u>: The APC manually updates AAIS records. Vertical features are disconnected electronically. Complex switch translations are removed by the DBM.

#### Other Elements

The APC may be involved in Coordinated Conversion or Hot Cut Coordinated Conversion for Exchange UNEs.

The Coordinated Conversion for the APC is estimated to require 15 minutes of a service coordinator's time. If the CLEC is not ready to authorize the conversion when the APC calls for the first time, additional telephone calls will be required. The APC is involved in five or more telephone calls with the Verizon field and CLEC personnel. The 15-minute estimate is the smallest increment of time required for a Coordinated Conversion in the APC.

Hot Cut Coordinated Conversion – In addition to the activities described above for Coordinated Conversions, the parties remain on a conference call for the duration of the conversion process. This process requires a minimum of onehour (telephone calls, the hot cut activity, and order completion). Additional time is costed in quarter hour increments at the Loaded Labor Rate for the provisioning support employees included in the study.

## Costs for Advanced/Special UNEs

Verizon costed the following UNE activities:

<u>New Orders for Advanced/Special – Basic UNE:</u> The APC manually assigns the cable pair. The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC Design reserves the facilities and equipment, creates the CLR/DLR, and distributes the CLR/DLR to involved work groups. BRPC Testing Group tests the circuits on the Plant Test Date (PTD) and coordinates tests with the Central Office Technician, Field Technician, and the CLEC on the PTD. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

<u>Disconnect Orders for Advanced/Special – Basic UNE</u>: The APC manually verifies the cable pair to be disconnected. The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC Design creates the CLR/DLR and distributes the CLR/DLR to involved work groups. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

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# Verizon – Florida Unbundled Network Element (UNE) Notherecurring Study

<u>New Orders for Advanced/Special – Complex UNEs</u>: The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC HiCap Prework reviews the facility requirements and assigns the IOF; OSP Engineering determines the local cable make-up and assigns the cable pair. BRPC Design reserves the facilities and equipment, creates the CLR/DLR, and distributes the CLR/DLR to involved work groups. BRPC Testing tests the circuits on the PTD and coordinates tests with the Central Office Technician, Field Technician, and the CLEC on the due date. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

<u>Disconnect Orders for Advanced/Special – Basic UNE</u>: The BRPC SOE ensures that TBS is updated with the correct order information and distributes the order electronically to the downstream provisioning groups. BRPC Design creates the CLR/DLR and distributes the CLR/DLR to involved work groups. BRPC Admin clears any jeopardy, handles escalations, and completes the order.

Inward and Outward Orders for Network Wholesale UNEs: The BRPC HiCap Prework, SOE, Design, Testing, and Admin groups manually provision the following Network Wholesale UNEs:

- Trunk Ports (includes STP Ports), Trunks (includes SS7 Links), and Trunk Facilities
- Enhanced Extended Links (EELs)
- Dark Fiber
- CLEC Dedicated Transports CDT

					Initial I	line/Circuit							
							Ad	lditional l	.ines/Circu	its	Tota	l Cost	
Description	Source	SOE	Facility Assign	DBM	Admin Group	Dispatch	Facility Assign	Design Group	Switch Update	Testing	Initial Line/Circuit	Additional Lines/Circuits	Destination
		А	8	С	E	F	G	н	1	J	K=Sum (AJ)	K=Sum (GJ)	
Unbundled Network Elements (UNEs)													
Exchange Elements													
Unbundled Loop													
Basic													
New	PRC-1	n/a	n/a	n/a	n/a	\$0.89	\$14.07	n/a	n/a	n/a	\$14.96	\$14.07	RUBL-1
Disconnect	PRC-1	n/a	n/a	n/a	n/a	\$0.89	\$8.39	n/a	n/a	n/a	\$9.28	\$8.39	RUBL 1
Change CO Connection	PRC-1	n/a	n/a	n/a	n/a	n/a	\$10.05	n/a	n/a	n/a	\$10.05	\$10.05	RUBL-1
Complex Non-digital													
New	PRC-1	n/a	n/a	n/a	n/a	\$0.89	\$14.07	n/a	n/a	n/a	\$14.96	\$14.07	RUBL-2
Disconnect	PRC-1	n/a	n/a	n/a	n/a	\$0.89	\$8.39	n/a	n/a	n/a	\$9.28	\$8.39	RUBL-2
Change CO Connection	PRC-1	n/a	n/a	n/a	n/a	n/a	\$10.05	n/a	n/a	n/a	\$10.05	\$10.05	RUBL-2
Complex Digital													
New	PRC-1	n/a	n/a	n/a	n/a	\$0.89	\$14.07	n/a	n/2	n/a	614.07	611/07	RUBL-3
Disconnect	PRC-1	n/a	n/a	n/a n/a	n/a n/a	\$0.89	\$8.39	n/a	n/a n/a	n/a n/a	\$14.96 \$9.28	\$14.07 \$8.39	RUBL 3
Change CO Connection	PRC-1	n/a	n/a	n/a	n/a	n/a	\$10.05	n/a n/a	n/a n/a	n/a	\$10.05	\$10.05	RUBL-3
		,			,			,	,		•••••	•	
Unbundled Port Basic													
New	PRC-2	n/a	n/a	n/a	n/a	n/a	\$20.54	n/a	n/a	n/a	\$20.54	\$20.54	RUBP-1
Disconnect	PRC-2	n/a	n/a	n/a	n/a	n/a	\$15.19	n/a	n/a	n/a	\$15.19	\$15.19	RUBP-1
Change Port Feature	PRC-2	n/a	n/a	n/a	n/a	n/a	\$2.40	n/a	n/a	n/a	\$2.40	\$2.40	RUBP-1
Change CO Connection	PRC-2	n/a	n/a	n/a	n/a	n/a	\$10.05	n/a	n/a	n/a	\$10.05	\$10.05	RUBP 1
0													
Complex Non-digital	PRC-2			\$32.15			# 20 M				6(1.33	6 20 M	R
New	PRC-2	n/a n/a	n/a n/a	\$33.34	n/a	n/a n/a	\$29.08 \$22.75	n/a n/a	n/a	n/a	\$61.23 \$56.09	\$29.08 \$22.75	RUBP-2
Disconnect Changes Part Fort	PRC-2 PRC-2	n/a n/a	n/a n/a	- фор.он 11/4	n/a	n/a n/a	\$8.72	n/a n/a	n/a	n/a n/a	\$8.72	\$22.73 \$8.72	RUBP 2
Change Port Feature Change Switch Feature Group	PRC 2	n/a n/a	n/a n/a	\$32.15	n/a n/a	n/a n/a	\$10.05	n/a n/a	n/a n/a	n/a n/a	\$6.72 \$42.20	\$10.05	RUBP 2
Change Swhich realtire Group Change CO Connection	PRC-2	n/a	n/a	n/a	n/a n/a	n/a n/a	\$10.05	n/a	n/a	n/a n/a	\$10.05	\$10.05 \$10.05	RUBP 2
0	1 188-2	117.04	11/ 4	117.0	11/ a	ny a	φ1933 CF		ny a		\$10.05	210.05	
Complex Digital			4	600 · C		,	****	,	,	,	650 · 5	601.00	<b>DI JUD 2</b>
New	PRC-3	n/a	n/a	\$32.15	n/a	n/a	\$21.29	n/a	n/a	n/a	\$53.45	\$21.29	RUBP-3 RUBP-3
Disconnect	PRC 3	n/a	n/a	\$33.34	n/a	n/a	\$16.62	n/a	n/a	n/a	\$49,96	\$16.62 \$11.87	RUBP 3
Change Port Feature	PRC 3	n/a	n/a n/a	n/a \$32.15	n/a	n/a	\$11.87	n/a	n/a	n/a D()	\$11.87 \$42.20	\$11.87 \$10.05	RUBP 3
Change Switch Feature Group	PRC 3 PRC 3	n/a n∕a	n/a n/a	\$32.15 	n/a n/a	n/a n/a	\$10.05 \$10.05	n/a n/a	n/a n/a	n/a n/a	\$42.20 \$10.05	\$10.05 \$10.05	RUBP-3
Change CO Connection		n≠a	11/4	n/ a	<u></u>	11/ d	\$10,05	117 a	n/ a	117.4	\$10.05	\$10.05	IXO DE CO

			-1.00		Initial	Line/Circui	t						
							Ac	lditional L	.ines/Circu	its	Tota	Cost	
Description	Source	SOE	Facility Assign	DBM	Admin Group	Dispatch	Facility Assign	Design Group	Switch Update	Testing	Initial Line/Circuit	Additional Lines/Circuits	Destination
· ·		Α	В	C	Е	F	G	Н	1	J	K=Sum (A.J)	K=Sum (G.J)	
Unbundled Network Elements (UNEs) Exchange Elements Interim Number Portability													
New	PRC-3	n/a	n/a	n/a	n/a	n/a	\$9.39	n/a	n/a	n/a	\$9.39	\$9.39	RINP-1
Disconnect	PRC-3	n/a	n/a	n/a	n/a	n/a	\$7.95	n/a	n/a	n/a	\$7.95	\$7.95	RINP-1
Change	PRC-3	n/a	n/a	n/a	n/a	n/a	\$9.92	n/a	n/a	n/a	\$9.92	\$9.92	RINP-1
Subloop Unbundling FDI - Feeder Connection New	PRC-4	n/a	n/a	n/a	n/a	\$0.89	\$15.08	n/a			Est Ur		
Disconnect	PRC-4	n/a	n/a n/a	n/a	n/a	\$0.89	\$10.05	n/a n/a	n/a n/a	n/a n/a	\$15.96 \$10.94	\$15.08 \$10.05	RUSL-1 RUSL-1
Change Facility Connection	PRC-4	n/a	n/a	n/a	n/a	\$0.89	\$10.05	n/a	n/a	n/a	\$10.94 \$10.94	\$10.05	RUSL-1
FDI - Distribution New	PRC-4	n/a	n/a	n/a	·	\$0.89	\$15.08	·		,			
Disconnect	PRC-4	n/a n/a	n/a n/a	n/a n/a	n/a n/a	\$0.89 \$0.89	\$10.05	n/a n/a	n/a n/a	n/a n/a	\$15.96 \$10.94	\$15.08 \$10.05	RUSL-1 RUSL-1
Change Facility Connection	PRC-4	n/a	n/a n/a	n/a n/a	n/a	\$0.89	\$10.05 \$10.05	n/a	n/a n/a	n/a n/a	\$10.94	\$10.05	RUSL-1 RUSL-1
Serving Terminal Connection New Disconnect Change Facility Connection	PRC-5 PRC-5 PRC-5	n/a n/a n/a	n/a n/a n/a	n/a n/a n/a	n/a n/a n/a	\$0.89 \$0.89 \$0.89	\$15.08 \$10.05 \$10.05	n/a n/a n/a	n/a n/a n/a	n/a n/a <u>n/a</u>	\$15.96 \$10.94 \$10.94	\$15.08 \$10.05 \$10.05	RUSL-2 RUSL-2 RUSL-2
Line Sharing CLEC CO Splitter Connection New Disconnect Change CO Connection						No	t incluc	led in t	his filir	ıg			
Loop Conditioning Bridged Tap Removal				-									
One Occurrence	PRC 6	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RLCC
Multiple Occurrences	PRC 6	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RECC
Load Coil Removal Load Coil Removal Only	PRC 6	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RLCC
Combinations													
Bridged Tap (One) and Load Coil Removal	PRC $6$	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RECC
Bridged Tap (Multiple) and Load Coil Removal	PRC 6	n/a	n/a	n/a	n/a	n/a	nza	n/a	n/a	nźa	n/a	n/a	RECO
Line and Station Transfer Vacant	TREO	n/a	n/a	11 -4	กว่อ	50.89	\$13.52	n/a	n/a	nz a	\$14.41	\$13.52	REST
Indise	PRC 6	<u>n/a</u>	n í a	n/a	n/a	\$0.89	\$13.52	n/a	n/a	n, a	\$14.41	\$13.52	REST

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					Initial L	ine/Circuit							
							Ad	lditional Li	ines/Circu	its	Tota	Cost	
Description	Source	SOE	Facility Assign	DBM	Admin Group	Dispatch	Facility Assign	Design Group	Switch Update	Testing	Initial Line/Circuit	Additional Lines/Circuits	Destination
• • • • • • • • • • • • • • • • • • •		Α	В	С	E	F	G	н	I	J	K=Sum (AJ)	K=Sum (G.J)	
Unbundled Network Elements (UNEs)													
Advanced/Special Elements													
Unbundled Loop													
Basic	_												
New	PRC-8	\$21.16	n/a	n/a	\$20.82	\$2.85	\$20.93	\$38.44	n/a	\$33.52	\$137.72	\$92.89	RUBL-4
Disconnect	PRC-8	\$21.16	n/a	n/a	\$20.82	\$2.85	\$4.69	\$38.44	n/a	n/a	\$87.96	\$43.13	RUBL-4
Change CO Connection	PRC-8	\$21.16	n/a	n/a	\$20.82	n/a	n/a	\$38.44	n/a	n/a	\$80.42	\$38.44	RUBL-4
Complex													
New	PRC-9	\$21.16	n/a	n/a	\$20.82	\$2.85	\$105.67	\$53.48	n/a	\$33.52	\$237.50	\$192.67	RUBL-5
Disconnect	PRC-10	\$21.16	n/a	n/a	\$20.82	\$2.85	\$4.69	\$53.48	n/a	n/a	\$103.00	\$58.17	RUBL-5
Change CO Connection	PRC-10	\$21.16	n/a	n/a	\$20.82	n/a	n/a	\$53.48	n/a	n/a	\$95.46	\$53.48	RUBL-5
Unbundled Port													
Complex													
New	PRC-11	\$21.16	n/a	n/a	\$20.82	n/a	\$105.67	\$53.48	\$27.18	\$33.52	\$261.83	\$219.85	RUBP-4
Disconnect	PRC-12	\$21.16	n/a	n/a	\$20.82	n/a	\$4.69	\$53.48	\$23.64	n/a	\$123.79	\$81.81	RUBP-4
Change CO Connection	PRC-13	\$21.16	n/a	n/a	\$20.82	n/a	n/a	\$53.48	n/a	n/a	\$95.46	\$53.48	RUBP-4

					Initial L	ine/Circui	t						
							Ac	lditional L	.ines/Circu	its	Tota	l Cost	
Description	Source	SOE	Facility Assign	DBM	Admin Group	Dispatch	Facility Assign	Design Group	Switch Update	Testing	Initial Line/Circuit	Additional Lines/Circuits	Destination
		Α	В	С	Е	F	G	н	1	J	K=Sum (AJ)	K=Sum (GJ)	
UNE-Platforms (UNE-Ps)													
Exchange Elements Basic													
Migration As Is +/-	PRC-7	n/a	n/a	n/a	n/a	n/a	\$13.61	n/a	n/a	n/a	\$13.61	\$13.61	RUNP-1
Change Line Feature	PRC-7	n/a	n/a	n/a	n/a	n/a	\$1.89	n/a	n/a	n/a	\$1.89	\$1.89	RUNP-1
Complex Non-digital													
Migration As Specified	PRC-7	n/a	n/a	\$32.15	n/a	n/a	\$7.38	n/a	n/a	n/a	\$39.53	\$7.38	RUNP-2
Change Line Feature	PRC-7	n/a	n/a	n/a	n/a	n/a	\$8.72	n/a	n/a	n/a	\$8.72	\$8.72	RUNP 2
Change Switch Feature Group	PRC-7	n/a	\$10.05	\$32.15	n/a	n/a	n/a	n/a	n/a	n/a	\$42.20	n/a	RUNP-2
Complex Digital													
Migration As Specified	PRC-7	n/a	n/a	\$32.15	n/a	n/a	\$7.99	n/a	n/a	n/a	\$40.14	\$7.99	RUNP-3
Change Line Feature	PRC-7	n/a	n/a	n/a	n/a	n/a	\$11.87	n/a	n/a	n/a	\$11.87	\$11.87	RUNP-3
Change Switch Feature Group	PRC-7	n/a	\$10.05	\$32.15	n/a	n/a	n/a	n/a	n/a	n/a	\$42.20	n/a	RUNP-3
Advanced/Special Elements Complex													
Migration As Specified	PRC-13	\$21.16	n/a	n/a	\$20.82	n/a	n/a	\$53.48	\$27.18	\$33.52	\$156.16	\$114.18	RUNP-4
Change	PRC-13	\$21.16	n/a	n/a	\$20.82	n/a	n/a	\$53.48	\$27.18	n/a	\$122.64	\$80.66	RUNP-4

		DBM -		Facility	Design	Switch		Admin			
Description	Source	WCC	SOE	Assign	Group	Update	Testing	Group	Dispatch	Total Cost	Destination
		Α	В	С	E	F	G	Н	I	J=Sum (AJ)	
Exchange and Advanced/Special Elements											
Network Interface Device (NID)		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RNID
House and Riser (Terminal Block)	1										
New	РСС	n/a	n/a	\$15.08	n/a	n/a	n/a	n/a	\$0.89	\$15.96	RUHR
Disconnect	PCC	n/a	n/a	\$10.05	n/a	n/a	n/a	n/a	\$0.89	\$10.94	RUHR
Coordinated Conversion										·	
Exchange Elements											
Process 1											
Standard Interval Process 2	РСС	n/a	n/a	\$3.61	n/a	n/a	n/a	n/a	n/a	\$3.61	RCOC
Standard Interval	PCČ	n/a	n/a	\$10.82	n/a	n/a	n/a	n/a	n/a	\$10.82	RCOC
Additional Interval	PCC	n/a	n/a	\$10.82	n/a	n/a	n/a	n/a	n/a	\$10.82	RCOC
Process 3											
Standard Interval	PCC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$0.89	\$0.89	
Additional Interval	PCC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RCOC
Advanced/Special Elements											
Process 1											
Standard Interval	PCC	n/a	n/a	\$3.61	n/a	n/a	n/a	n/a	n/a	\$3.61	RCOC
Process 2											
Standard Interval	РСС	n/a	n/a	\$10.82	n/a	n/a	n/a	n/a	n/a	\$10.82	RCOC
Additional Interval	PCC	n/a	n/a	\$10.82	n/a	n/a	n/a	n/a	n/a	\$10.82	RCOC
Process 3											
Standard Interval	PCC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$0.89	\$0.89	RCOC
Additional Interval	PCC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RCOC
Hot Cut Coordinated Conversion											
Exchange Elements											
Process 1											
Standard Interval	PCC	n/a	n/a	\$3.61	n/a	n/a	n/a	n/a	n/a	\$3.61	RHCC
Process 2											
Standard Interval	PCC	n/a	n/a	\$43.30	n/a	n/a	n/a	n/a	n/a	\$43.30	RHCC
Additional Interval	PCC	n/a	n/a	\$10.82	n/a	n/a	n/a	n/a	n/a	\$10.82	RHCC
Process 3											
Standard Interval	PCC	n/a	n/a	n/ə	n/a	n/a	n/a	n/a	\$0.89	\$0.89	RHCC
Additional Interval	PCC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RHCC

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		DBM -		Facility	Design	Switch		Admin			
Description	Source	WCC	SOE	Assign	Group	Update	Testing	Group	Dispatch	Total Cost	Destination
		A	В	С	Е	F	G	Н	I	J=Sum (AJ)	
Exchange and Advanced/Special Elements											
Hot Cut Coordinated Conversion											
Advanced/Special Elements											
Process 1											
Standard Interval	PCC	n/a	n/a	\$3.61	n/a	n/a	n/a	n/a	n/a	\$3.61	RHCC
Process 2											
Standard Interval	PCC	n/a	n/a	\$43.30	n/a	n/a	n/a	n/a	n/a	\$43.30	RHCC
Additional Interval	PCC	n/a	n/a	\$10.82	n/a	n/a	n/a	n/a	n/a	\$10.82	RHCC
Process 3											
Standard Interval	PCC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$0.89	\$0.89	RHCC
Additional Interval	РСС	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RHCC
Expedites											
Exchange Elements		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	REXP
Advanced/Special Elements	PRC-13	n/a	n/a	n/a	n/a	n/a	n/a	\$38.28	n/a	\$38.28	REXP
Preordering		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RORF
Record Order		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RORF
Customer Service Record Search		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	REXP
CLEC Account Establishment		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	REXP
No Access Customer Will Advise		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	REXP

		DBM -		Facility	Design	Switch		Admin			
Description	Source	WCC	SOE	Assign	Group	Update	Testing	Group	Dispatch	Total Cost	Destination
		A	В	C	Е	F	G	н	I	J=Sum (AJ)	
Network Wholesale Elements											
ILEC Dedicated Transport - IDT											
DS0 and Fractional T-1											
New	PRC-14	n/a	\$21.16	\$54.11	\$91.62	n/a	\$71.32	\$20.82	n/a	\$259.03	RIDT
Disconnect	PRC-14	n/a	\$21.16	\$4.69	\$91.62	n/a	n/a	\$20.82	n/a	\$138.29	RIDT
Change	PRC-14	n/a	\$21.16	n/a	\$91.62	n/a	n/a	\$20.82	n/a	\$133.60	RIDT
DS1 and Higher											
New	PRC-15	n/a	\$21.16	\$203.45	\$90.75	n/a	\$71.32	\$20.82	n/a	\$407.50	RIDT
Disconnect	PRC-15	n/a	\$21.16	\$4.69	\$90.75	n/a	n/a	\$20.82	n/a	\$137.42	RIDT
Change	PRC-15	n/a	\$21.16	n/a	\$90.75	n/a	n/a	\$20.82	n/a	\$132.73	RIDT
Record Order		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	RORF
CLEC Dedicated Transport - CDT											
DS0 and Fractional T-1											
New	PRC-16	n/a	\$21.16	\$54.11	\$91.62	n/a	\$71.32	\$20.82	\$2.85	\$261.88	RCDT
Disconnect	PRC-16	n/a	\$21.16	\$4.69	\$91.62	n/a	n/a	\$20.82	\$2.85	\$141.14	RCDT
Change	PRC-16	n/a	\$21.16	n/a	\$91.62	n/a	n/a	\$20.82	\$2.85	\$136.45	RCDT
DS1 and Higher											
New	PRC-17	n/a	\$21.16	\$203.45	\$90.75	n/a	\$71.32	\$20.82	\$2.85	\$410.35	RCDT
Disconnect	PRC-17	n/a	\$21.16	\$4.69	\$90.75	n/a	n/a	\$20.82	\$2.85	\$140.27	RCDT
Change	PRC-17	n/a	\$21.16	n/a	\$90.75	n/a	n/a	\$20.82	\$2.85	\$135.58	RCDT

.

Description	Source	DBM - WCC	SOE	Facility Assign	Design Group	Switch Update	Testing	Admin Group	Dispatch	Total Cost	Destination
		Α	В	С	Е	F	G	Н	1	J=Sum (AJ)	
Signaling System Seven (SS7)											
Trunk Ports											
Facilities and Trunks											
New	PRC-18	\$31.15	\$186.12	n/a	\$167.08	\$102.42	\$71.32	\$72.20	n/a	\$630.29	RSS7-1
Disconnect	PRC-19	\$31.15	\$186.12	n/a	\$75.46	\$68.47	n/a	\$72.20	n/a	\$433.40	RSS7-1
Change w/Engineering Review	PRC-20	\$31.15	\$186.12	n/a	\$167.08	\$92.29	n/a	\$51.38	n/a	\$528.02	<b>RSS7-1</b>
Change w/o Engineering Review	PRC-21	\$31.15	n/a	n/a	n/a	\$86.34	n/a	\$51.38	n/a	\$168.87	RSS7-1
Trunk Only											
New	PRC-21	\$31.15	\$164.96	n/a	\$167.08	\$113.13	n/a	\$51.38	n/a	\$527.70	RSS7-2
Disconnect	PRC-22	\$31.15	\$164.96	n/a	\$75.46	\$71.45	n/a	\$51.38	n/a	\$394.40	RSS7-2
Change w/Engineering Review	PRC-22	\$31.15	\$164.96	n/a	\$167.08	\$86.37	n/a	\$51.38	n/a	\$500.94	RSS7-2
Change w/o Engineering Review	PRC-23	\$31.15	n/a	n/a	n/a	\$86.34	n/a	\$51.38	n/a	\$168.87	RSS7-2
STP Ports (SS7 Links)											
New	PRC-23	\$31.15	\$164.96	n/a	\$167.08	\$113.13	n/a	\$51.38	n/a	\$527.70	RSS7-2
Disconnect	PRC-24	\$31.15	\$164.96	n/a	\$75.46	\$71.45	n/a	\$51.38	n/a	\$394.40	RSS7-2

Description	Source	DBM - WCC	SOE	Facility Assign	Design Group	Switch Update	Testing	Admin Group	Dispatch	Total Cost	Destination
		A	B	C	E	F	G	Н	l	J=Sum (AJ)	Destination
Enhanced Extended Links (EELs)											
Basic (Loop)											
New	PRC-25	n/a	\$21.16	\$17.12	\$91.62	n/a	\$71.32	\$20.82	\$2.85	\$224.89	REEL-1
Disconnect	PRC-25	n/a	\$21.16	\$4.69	\$91.62	n/a	n/a	\$20.82	\$2.85	\$141.14	REEL-1
Migration As Is	PRC-25	n/a	n/a	n/a	n/a	n/a	n/a	\$41.64	n/a	\$41.64	REEL-1
Change	PRC-25	n/a	\$21.16	n/a	\$91.62	n/a	n/a	\$20.82	n/a	\$133.60	REEL-1
Complex (Dedicated Transport)											
DS0 and Fractional T-1											
New	PRC-26	n/a	\$21.16	\$30.11	\$91.62	n/a	\$71.32	\$20.82	\$2.85	\$237.88	REEL-2
Disconnect	PRC-26	n/a	\$21.16	\$4.69	\$91.62	n/a	n/a	\$20.82	\$2.85	\$141.14	REEL-2
Migration As Is	PRC-26	n/a	n/a	n/a	n/a	n/a	n/a	\$41.64	n/a	\$41.64	REEL-2
Change	PRC-26	n/a	\$21.16	n/a	\$91.62	n/a	n/a	\$20.82	n/a	\$133.60	REEL-2
DS1 and Higher											
New	PRC-27	n/a	\$21.16	\$95.45	\$90.75	n/a	\$71.32	\$20.82	\$2.85	\$302.35	REEL-3
Disconnect	PRC-27	n/a	\$21.16	\$4.69	\$90.75	n/a	n/a	\$20.82	\$2.85	\$140.27	REEL-3
Migration As Is	PRC-27	n/a	n/a	n/a	n/a	n/a	n/a	\$41.64	n/a	\$41.64	REEL-3
Change	PRC-27	n/a	\$21.16	n/a	\$90.75	n/a	n/a	\$20.82	n/a	\$132.73	REEL-3
Multiplexing	PRC-24	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	REEL-3

	C	DBM - WCC	SOE	Facility	Design	Switch Update	Tasting	Admin Group	Dispatch	Total Cost	Destination
Description	Source	A	<u></u> B	Assign C	Group E	- Opuate F	Testing G	H	I	I=Sum (A])	Destination
										, <b>,</b>	
Dark Fiber											
Preordering											
Exchange Facilities	PRC-28	n/a	n/a	n/a	\$304.06	n/a	n/a	n/a	n/a	\$304.06	RUDF
Inter-office Facilities	PRC-28	n/a	n/a	n/a	\$588.26	n/a	n/a	n/a	n/a	\$588.26	RUDF
UNE Inter-office Dedicated Transport											
New	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	n/a	\$78.18	RUDF
Disconnect	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	n/a	\$78.18	RUDF
Unbundled Loop											
New	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	\$2.85	\$81.03	RUDF
Disconnect	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	\$2.85	\$81.03	RUDF
Subloop Feeder											
New	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	\$2.85	\$81.03	RUDF
Disconnect	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	\$2.85	\$81.03	RUDF
Subloop Distribution											
New	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	\$2.85	\$81.03	RUDF
Disconnect	PRC-28	n/a	\$21.16	n/a	\$36.20	n/a	n/a	\$20.82	\$2.85	\$81.03	RUDF

Description	Source	Minutes per Occurrence A=AlNP-18	Probability of Occurrence B=AINP- 18	Minutes per Line C≈A*B	Weighted LLR per Minute D≈AINP-1	Cost per Line E=C*D	Destination
Unbundled Network Elements (UNEs)							
Exchange Elements							
Unbundled Loop							
Basic New							
		19.50	100.00%	19.50	\$0.72	\$14.07	PRO-1
APC DRC		19.30	100.00%	1.25	\$0.72	\$0.89	PRO-1
Disconnect		1.2.5	100.0070	1.40	φ0.7 I	<b>40.0</b> 7	
APC		11.63	100.00%	11.63	\$0.72	\$8.39	PRO-1
DRC		1.05	100.00%	1.25	\$0.71	\$0.89	PRO-1
Change CO Connection		1.23	100.0070	1.20	40.71	<i>40.07</i>	
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-1
AIC		10.50	100.00 /0	10170			
Complex Non-digital	[	1					
New							
APC		19.50	100.00%	19.50	\$0.72	\$14.07	PRO-1
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-1
Disconnect							
APC		11.63	100.00%	11.63	\$0.72	\$8.39	PRO-1
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-1
Change CO Connection	ł						
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-1
Complex Digital		1					
New							
APC	1	19.50	100.00%	19.50		\$14.07	PRO-1
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-1
Disconnect						60.00	PBO 1
APC		11.63	100.00%	11.63	\$0.72	\$8.39	PRO-1
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-1
Change CO Connection		12.02	1000	12.02	\$0.72	\$10.05	PRO-1
APC		13.93	100.00%	13.93	\$0.72	\$10.05	110-1

Description	Source	Minutes per Occurrence	Probability of Occurrence	Minutes per Line	Weighted LLR per Minute	Cost per Line	Destination
		A=AINP-18	B=AINP-18	C=A*B	D=AINP-1	E=C*D	
Unbundled Network Elements (UNEs)							
Exchange Elements							
Unbundled Port							
Basic							
New							
APC		28.47	100.00%	28.47	\$0.72	\$20.54	PRO-1
Disconnect							
APC		21.05	100.00%	21.05	\$0.72	\$15.19	PRO-1
Change Port Feature							
APČ		21.32	15.61%	3.33	\$0.72	\$2.40	PRO-1
Change CO Connection							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-1
Complex Non-digital							
New							
APC		40.30	100.00%	40.30	\$0.72	\$29.08	PRO-1
DBM (Initial line only)		27.00	100.00%	27.00	\$1.19	\$32.15	PRO-1
Disconnect							
APC		31.52	100.00%	31.52	\$0.72	\$22.75	PRO-1
DBM (Initial line only)		28.00	100.00%	28.00	\$1.19	\$33.34	PRO-1
Change Port Feature							<b>DDO ·</b>
APC	1	20.41	59.18%	12.08	\$0.72	\$8.72	PRO-1
Change Switch Feature Group						<b>**</b> **	DD() 1
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-1
DBM		27.00	100.00%	27.00	\$1.19	\$32.15	PRO-1
Change CO Connection APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-1

.

Description	Source	Minutes per Occurrence	Probability of Occurrence	Minutes per Line	Weighted LLR per Minute	Cost per Line	Destination
		A=AINP-18	B=AINP-18	C=A*B	D=AINP-1	E=C*D	
Unbundled Network Elements (UNEs)							
Exchange Elements							
Unbundled Port							
Complex Digital							
New							
APC		29.51	100.00%	29.51	\$0.72	\$21.29	PRO-1
DBM (Initial line only)		27.00	100.00%	27.00	\$1.19	\$32.15	PRO-1
Disconnect							
APC		23.03	100.00%	23.03	\$0.72	\$16.62	PRO-1
DBM (Initial line only)		28.00	100.00%	28.00	\$1.19	\$33.34	PRO-1
Change Port Feature							
APC		26.04	63.15%	16.45	\$0.72	\$11.87	PRO-1
Change Switch Feature Group							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-1
DBM		27.00	100.00%	27.00	\$1.19	\$32.15	PRO-1
Change CO Connection						1	
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-1
Interim Number Portability							
New		13.01	100.00%	13.01	\$0.72	\$9.39	PRO-2
Disconnect		11.02	100.00%	11.02	\$0.72	\$7.95	PRO-2
Change		13.75	100.00%	13.75	\$0.72	\$9.92	PRO-2

Description	Source	Minutes per Occurrence	Probability of Occurrence	Minutes per Line	Weighted LLR per Minute	Cost per Line	Destination
		A=AINP- 18	B=AINP- 18	C=A*B	D=AINP-1	E=C*D	
Unbundled Network Elements (UNEs) Exchange Elements Subloop Unbundling							
FDI - Feeder Connection							
New							
АРС		20.89	100.00%	20.89	\$0.72	\$15.08	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
Disconnect							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
Change Facility Connection							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
FDI - Distribution Connection							
New							
APC		20.89	100.00%	20.89	\$0.72	\$15.08	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
Disconnect							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-2
DRC		、 1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
Change Facility Connection							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2

Description	Source	Minutes per Occurrence	Probability of Occurrence	Minutes per Line	Weighted LLR per Minute	Cost per Line	Destination
Unbundled Network Elements (UNEs) Exchange Elements Subloop Unbundling Serving Terminal Connection		A=AINP-18	B≖AINP- 18	C=A*B	D=AINP-1	E=C*D	
New		0.0.00			*0.00		
APC		20.89	100.00%	20.89	\$0.72	\$15.08	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
Disconnect		12.02	100 000	12.02	#0 <b>70</b>	610.05	DDO A
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
Change Facility Connection							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
Line Sharing CLEC CO Splitter Connection Complex Digital New APC Disconnect APC Change CO Connection APC			Not in	cluded in	this fili	ng	

Description	Source	Minutes per Occurrence	Probability of Occurrence	Minutes per Line	Weighted LLR per Minute	Cost per Line	Destination
		A=AINP-18	B=AINP- 18	C=A*B	D=AINP-1	E=C*D	
Unbundled Network Elements (UNEs)							
Exchange Elements							
Loop Conditioning							
Bridged Tap Removal							
One Occurrence		n/a	n/a	n/a	n/a	n/a	PRO-2
Multiple Occurrences		n/a-	n/a	n/a	n/a	n/a	PRO-2
Load Coil Removal							
Load Coil Removal Only		n/a	n/a	n/a	n/a	n/a	PRO-2
Combinations							
Bridged Tap (One) and Load Coil Removal		n/a	n/a	n/a	n/a	n/a	PRO-2
Bridged Tap (Multiple) and Load Coil Removal		n/a	n/a	n/a	n/a	n/a	PRO-2
Line and Station Transfer							
Vacant							
Change Facility Connection		13.93	100.00%	13.93	\$0.72	\$10.05	
Facility Verification	AVFC	5.00	100.00%	5.00	\$0.69	\$3.47	
Total						\$13.52	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2
In-Use							
Change Facility Connection		13.93	100.00%	13.93	\$0.72	\$10.05	
Facility Verification	AVFC	5.00	100.00%	5.00	\$0.69	\$3.47	
Total						\$13.52	PRO-2
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-2

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Description	Source	Minutes per Occurrence	Probability of Occurrence	Minutes per Line	Weighted LLR per Minute	Cost per Line	Destination
		A-AINP- 18	B=AINP-18	C≞A*B	D=AINP-1	E≃C*D	
UNE- Platform (UNE-Ps)							
Exchange Elements							
Basic							
Migration As ls +/-							
APC - Change Feature		16.76	15.61%	2.62	\$0.72	\$1.89	
APC - Measured Service		16.25	100.00%	16.25	\$0.72	\$11.73	
Total					-	\$13.61	PRO-4
Change Line Feature							
APČ		16.76	15.61%	2.62	\$0.72	\$1.89	PRO-4
Complex Non-digital							
Migration As Specified							
ĂPC		16.25	62.92%	10.22	\$0.72	\$7.38	PRO-4
DBM (Initial line only)		27.00	100.00%	27.00	\$1.19	\$32.15	PRO-4
Change Line Feature							
APČ		20.41	59.18%	12.08	\$0.72	\$8.72	PRO-4
Change Switch Feature Group						1	
APČ		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-4
DBM		27.00	100.00%	27.00	\$1.19	\$32.15	PRO-4
Complex Digital							
Migration As Specified							
APC		16.25	68.14%	11.07	\$0.72	\$7.99	PRO-4
DBM (Initial line only)		27.00	100.00%	27.00	\$1.19	\$32.15	PRO-4
Change Line Feature							
APC		26.04	63.15%	16.45	\$0.72	\$11.87	PRO-4
Change Switch Feature Group							
APC		13.93	100.00%	13.93	\$0.72	\$10.05	PRO-4
DBM	ļ	27.00	100.00%	27.00	\$1.19	\$32.15	PRO-4

		Probability	·····	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	·
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Circuit	Minute	Circuit	Destination
	A=APRI-18	B=APRI-18	C≈A*B	D=APRI-18	E=C*D	
I have the d Nistemark Flow out (UNIF-)						
Unbundled Network Elements (UNEs)						
Advanced/Special Elements						
Unbundled Loop	[					
Basic New						
	22.50	100.00%	22 50	<u>¢0.(2</u>	¢01.1C	PRO-3
Service Order Entry - Non-Message (Initial line only)	33.59 35.89			-	\$21.16	PRO-3 PRO-3
Admin Group - Non-Message (Initial line only)		100.00%		\$0.58 \$0.72	\$20.82	PRO-3
Facility Assignment - Local Loop Assignment	29.00	100.00%			\$20.93	
Design Group - DS0	45.22	100.00%		\$0.85 ¢0.00	\$38.44	PRO-3
Testing	37.45	100.00%		-	\$33.52	PRO-3
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-3
Disconnect						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-3
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-3
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-3
Design Group - DS0	45.22	100.00%	45.22	\$0.85	\$38.44	PRO-3
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-3
Change CO Connection						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-3
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-3
Design Group - DS0	45.22	100.00%	45.22	\$0.85	\$38.44	PRO-3

		Probability				
	Minutes per		Minutes per	LLR per	Cost per	
Description	Occurrence C	Occurrence	Circuit	Minute	Circuit	Destination
	A≈APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Unbundled Network Elements (UNEs)						
Advanced/Special Elements						
Unbundled Loop						
Complex Digital						
New						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-3
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-3
Facility Assignment						
Hi-Cap Prework	81.07	49.30%	39.97	\$0.75	\$29.98	
Local Loop Assignment						
DS0	29.00	50.70%	14.70	\$0.72	\$10.61	
Hi-Cap	150.00	49.30%	73.96	\$0.88	\$65.08	
Total Facility Assignment					\$105.67	PRO-3
Design Group						
DS0	45.22	44.94%	20.32	\$0.85	\$17.28	
Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	1
Total Design Group					\$53.48	PRO-3
Testing	37.45	100.00%	37.45	\$0.90	\$33.52	PRO-3
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-3

		Probability				
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Circuit	Minute	Circuit	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	<u></u>
Unbundled Network Elements (UNEs)						
Advanced/Special Elements						
Unbundled Loop						
Complex Digital						
Disconnect						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-3
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-3
Facility Assignment						
Local Loop Assignment						
DS0	6.50	50.70%	3.30		\$2.38	
Hi-Cap	6.50	49.30%	3.20	\$0.72	\$2.31	
Total Facility Assignment					\$4.69	PRO-3
Design Group						
DS0	45.22	44.94%			\$17.28	
Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	1
Total Design Group					\$53.48	PRO-3
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-3
Change CO Connection						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-3
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-3
Design Group					-	
DS0	45.22	44.94%		\$0.85	\$17.28	
Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	
Total Design Group					\$53.48	PRO-3

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	Minutes per	Probability of	Minutes per	r LLR per	Cost per	
Description		Occurrence	Circuit	Minute	Circuit	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Unbundled Network Element (UNE) Port						
Advanced/Special Elements						
Complex						
New						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-3
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-3
Facility Assignemnt						
Hi-Cap Prework	81.07	49.30%	39.97	\$0.75	\$29.98	
Local Loop Assignment						
DS0	29.00	50.70%	14.70	\$0.72	\$10.61	
Hi-Cap	150.00	49.30%	73.96	\$0.88	\$65.08	
Total Facility Assignment				-	\$105.67	PRO-3
Design Group						
DS0	45.22	44.94%	20.32	\$0.85	\$17.28	
Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	
Total Design Group				-	\$53.48	PRO-3
Switch Update - Database Management	100.00	22.82%	22.82	\$1.19	\$27.18	PRO-3
Testing	37.45	100.00%	37.45	\$0.90	\$33.52	PRO-3

Description	Minutes per Occurrence	Occurrence	Minutes per Circuit	Minute	Cost per Circuit	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Unbundled Network Element (UNE) Port						
Advanced/Special Elements						
Complex						
Disconnect						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-3
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-3
Facility Assignment - Local Loop Assignment						
DS0	6.50	50.70%	3.30	\$0.72	\$2.38	
Hi-Cap	6.50	49.30%	3.20	\$0.72	\$2.31	
Total Facility Assignment - Local Loop Assignment				-	\$4.69	PRO-3
Design Group						
DS0	45.22	44.94%	20.32	\$0.85	\$17.28	
Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	J
Total Design Group				-	\$53.48	PRO-3
Switch Update - Database Management	87.00	22.82%	19.85	\$1.19	\$23.64	PRO-3

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		Probability	·	· · · · · · · · · · · · · · · · · · ·		<u> </u>
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Circuit	Minute	Circuit	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Unbundled Network Element (UNE) Port / Platform (UNE-P)						
Advanced/Special Elements						
Complex						
Migration As Specified (UNE-P only)						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-4
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-4
Design Group						
DS0	45.22	44.94%	20.32	\$0.85	\$17.28	
Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	
Total Design Group				-	\$53.48	PRO-4
Switch Update - Database Management	100.00	22.82%	22.82	\$1.19	\$27.18	PRO-4
Testing	37.45	100.00%	37.45	\$0.90	\$33.52	PRO-4
Change						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-4
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-4
Design Group						
DS0	45.22	44.94%	20.32	\$0.85	\$17.28	
Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	
Total Design Group				_	\$53.48	PRO-4
Switch Update - Database Management	100.00	22.82%	22.82	\$1.19	\$27.18	PRO-4
Expedite						
Admin Group - Non-Message	66.00	100.00%	66.00	\$0.58	\$38.28	PRO-6

		Probability				
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destinatior
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Network Wholesale Elements						
ILEC Dedicated Transport - IDT						
DS0 and Fractional T-1						
New				-		_
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment						
Hi-Cap Prework	95.27	18.18%	17.32	\$0.75	\$12.99	
Local Loop Assignment						
DS0	29.00	81.82%			\$17.12	
Hi-Cap	150.00	18.18%	27.27	\$0.88	\$24.00	
Total Facility Assignment					\$54.11	PRO-7
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-7
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Disconnect						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-7
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Change						ļ
Service Order Entry - Non-Message	33.59	100.00%	33.59		\$21.16	PRO-7
Design Group - DS0	107.79	100.00%		•	\$91.62	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7

		Probability				
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A≂APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Network Wholesale Elements						
ILEC Dedicated Transport - IDT						
DS1 and Higher						
New						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment						
Hi-Cap Prework	95.27	100.00%	95.27	\$0.75	\$71.45	
Local Loop Assignment	150.00	100.00%	150.00	\$0.88	\$132.00	
Total Facility Assignment					\$203.45	PRO-7
Design Group - Hi-Cap	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-7
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Disconnect						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-7
Design Group - Hi-Cap	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Change						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Design Group - Hi-Cap	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-7
Admin Group- Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7

	<u> </u>	Probability				
	Minutés per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Network Wholesale Elements						
CLEC Dedicated Transport - CDT						
DS0 and Fractional T-1						
New						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment						
Hi-Cap Prework	95.27	18.18%	17.32	\$0.75	\$12.99	
Local Loop Assignment						
DS0	29.00	81.82%	23.73	\$0.72	\$17.12	
Hi-Cap	150.00	18.18%	27.27	\$0.88	\$24.00	
Total Facility Assignment				-	\$54.11	PRO-7
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-7
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-7
Disconnect						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-7
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Disptach	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-7
Change						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-7

		Frobability				· · · ·
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destinatio
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Network Wholesale Elements						
CLEC Dedicated Transport - CDT						
DS1 and Higher						
New						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment						
Hi-Cap Prework	95.27	100.00%	95.27	\$0.75	\$71.45	
Local Loop Assignment	150.00	100.00%	150.00	\$0.88	\$132.00	
Total Facility Assignment				_	\$203.45	PRO-7
Design Group - Hi-Cap	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-7
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-7
Disconnect						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-7
Design Group - Hi-Cap	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-7
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-7
Change						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-7
Design Group - Hi-Cap	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-7
Admin Group- Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-7
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-7

		Probability				
	Minutes per	of	Minutes per	-	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Signaling System Seven (SS7)						
Trunk Port						
Facilities and Trunk						
New						-
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry						
Non-Message	33.59	100.00%	33.59		\$21.16	]
Message	261.84	100.00%	261.84	\$0.63	\$164.96	1
Total Service Order Entry					\$186.12	PRO-8
Design Group						
DS0	107.79	100.00%			\$91.62	
Message	84.79	100.00%	84.79	\$0.89	\$75.46	1
Total Design Group					\$167.08	PRO-8
Switch Update						
Database Management	66.00	100.00%			\$78.60	
Central Office Testing	20.00	100.00%	20.00	\$1.19	\$23.82	
Total Switch Update					\$102.42	PRO-8
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-8
Admin Group						
Non-Message	35.89	100.00%			\$20.82	
Message	88.59	100.00%	88.59	\$0.58	\$51.38	
Total Admin Group					\$72.20	PRO-8

Description	Minutes per Occurrence	Probability of Occurrence	Minutes per Order	LLR per Minute	Cost per Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Signaling System Seven (SS7)						
Trunk Port						
Facilities and Trunk						
Disconnect						
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry						
Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	
Message	261.84	100.00%	261.84	\$0.63	\$164.96	]
Total Service Order Entry				-	\$186.12	PRO-8
Design Group - Message	84.79	100.00%	84.79	\$0.89	\$75.46	PRO-8
Switch Update - Database Management	57.50	100.00%	57.50	\$1.19	\$68.47	PRO-8
Admin Group						
Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	
Message	88.59	100.00%	88.59	\$0.58	\$51.38	1
Total Admin Group					\$72.20	PRO-8

		Probability				
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Signaling System Seven (SS7)						
Trunk Port						
Facilities and Trunk						
Change w/ Engineering Review						
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry						
Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	
Message	261.84	100.00%	261.84	\$0.63	\$164.96	J
Total Service Order Entry					\$186.12	PRO-8
Design Group						
DS0	107.79	100.00%	107.79	\$0.85	\$91.62	
Message	84.79	100.00%	84.79	\$0.89	\$75.46	
Total Design Group					\$167.08	PRO-8
Switch Update						
Database Management	57.50	100.00%	57.50	\$1.19	\$68.47	
Central Office Testing	20.00	100.00%	20.00	\$1.19	\$23.82	1
, v					\$92.29	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8

		Probability				
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A≈APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Signaling System Seven (SS7)						
Trunk Port						
Facilities and Trunk						
Change w/out Engineering Review						-
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Switch Update						
Database Management	52.50	100.00%	52.50	\$1.19	\$62.52	
Central Office Testing	20.00	100.00%	20.00	\$1.19	\$23.82	]
Total Switch Update					\$86.34	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8
Trunk Port						
Trunk Only						
New						
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry - Message	261.84	100.00%	261.84	\$0.63	\$164.96	PRO-8
Design Group						
DS0	107.79	100.00%	107.79		\$91.62	1
Message	84.79	100.00%	84.79	\$0.89	\$75.46	
Total Design Group					\$167.08	PRO-8
Switch Update						
Database Management	75.00	100.00%	75.00		\$89.31	
Central Office Testing	20.00	100.00%	20.00	\$1.19	\$23.82	
Total Switch Update					\$113.13	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8

		Probability				<u> </u>
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Signaling System Seven (SS7)						
Trunk Port						
Trunk Only						
Disconnect						_
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry - Message	261.84	100.00%	261.84	\$0.63	\$164.96	PRO-8
Design Group - Message	84.79	100.00%	84.79	\$0.89	\$75.46	PRO-8
Switch Update - Database Management	60.00	100.00%	60.00	\$1.19	\$71.45	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8
Change w/ Engineering Review						
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry - Message	261.84	100.00%	261.84	\$0.63	\$164.96	PRO-8
Design Group						
DS0	107.79	100.00%	107.79	\$0.85	\$91.62	
Message	84.79	100.00%	84.79	\$0.89	\$75.46	
Total Design Group					\$167.08	PRO-8
Switch Update						
Database Management	57.50	100.00%			\$68.47	
Central Office Testing	20.00	100.00%	20.00	\$0.90	\$17.90	-
Total Switch Update					\$86.37	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8

		Probability				
	Minutes per	of	Minutes per	LLR per	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A≃APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Signaling System Seven (SS7)						
Trunk Port						
Trunk Only						
Change w/out Engineering Review						
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Switch Update						
Database Management	52.50	100.00%	52.50	\$1.19	\$62.52	l
Central Office Testing	20.00	100.00%	20.00	\$1.19	\$23.82	
Total Switch Update					\$86.34	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8
STP Ports (SS7 Links)						
New						
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry - Message	261.84	100.00%	261.84	\$0.63	\$164.96	PRO-8
Design Group						
DS0	107.79	100.00%	107.79	\$0.85	\$91.62	
Message	84.79	100.00%	84.79	\$0.89	\$75.46	
Total Design Group					\$167.08	PRO-8
Switch Update						
Database Management	75.00	100.00%	75.00	\$1.19	\$89.31	
Central Office Testing	20.00	100.00%	20.00	\$1.19	\$23.82	
Total Switch Update					\$113.13	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8

		Probability				1
Description	Minutes per Occurrence	of Occurrence	Minutes per Order	LLR per Minute	Cost per Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Signaling System Seven (SS7)						
STP Ports (SS7 Links)						
Disconnect						
Database Management - Work Control Center	24.15	100.00%	24.15	\$1.29	\$31.15	PRO-8
Service Order Entry - Message	261.84	100.00%	261.84	\$0.63	\$164.96	PRO-8
Design Group - Message	84.79	100.00%	84.79	\$0.89	\$75.46	PRO-8
Switch Update - Database Management	60.00	100.00%	60.00	\$1.19	\$71.45	PRO-8
Admin Group - Message	88.59	100.00%	88.59	\$0.58	\$51.38	PRO-8
Multiplexing	n/a	n/a	n/a	n/a	n/a	PRO-9

	1	Probability				·····
	Minutes per		Minutes per	-	Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Enhanced Extended Links (EELs)						
Basic (Loop)						
New						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9
Facility Assignment - Local Loop Assignment	29.00	81.82%	23.73	\$0.72	\$17.12	PRO-9
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-9
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-9
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-9
Disconnect						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-9
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-9
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-9
Migration As Is						
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$41.64	PRO-9
Change						
Service Order Entry - Non-Message (Initial line only)	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Admin Group - Non-Message (Initial line only)	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9
Design Group - DS0	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-9

		Probability				
	Minutes per	of	Minutes per		Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Enhanced Extended Links (EELs)						
DS0 and Fractional T-1						
New						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Facility Assignment						
Hi-Cap Prework	95.27	18.18%	17.32	\$0.75	\$12.99	
Local Loop Assignment	29.00	81.82%	23.73	\$0.72	\$17.12	
Total Facility Assignment				-	\$30.11	PRO-9
Design Group	107.79	100.00%	107.79	\$0.85	\$91.62	PRO-9
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-9
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-9
Disconnect						1
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-9
Design Group	107.79	100.00%	107.79	\$0.85	\$91.62	
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-9
Migration As Is						
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$41.64	PRO-9
Change						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Design Group	107.79	100.00%	107.79		\$91.62	PRO-9
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9

		Probability			_	
~	Minutes per	of Occurrence	Minutes per	LLR per	Cost per	
Description			Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Enhanced Extended Links (EELs)						
DS1 and Higher						
New						
Service Order Entry - Non-Message	1 33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Facility Assignment						
Hi-Cap Prework	95.27	100.00%	95.27	\$0.75	\$71.45	
Local Loop Assignment	150.00	18.18%	27.27	\$0.88	\$24.00	
Total Facility Assignment				-	\$95.45	PRO-9
Design Group	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-9
Testing	79.69	100.00%	79.69	\$0.90	\$71.32	PRO-9
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-9
Disconnect						
Service Order Entry - Non-Message	- 33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Facility Assignment - Local Loop Assignment	6.50	100.00%	6.50	\$0.72	\$4.69	PRO-9
Design Group	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-9
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-9
Migration As Is						
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$41.64	PRO-9
Change						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-9
Design Group	106.77	100.00%	106.77	\$0.85	\$90.75	PRO-9
Admin Group - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-9

		Probability				
	Minutes per	of	Minutes per		Cost per	
Description	Occurrence	Occurrence	Order	Minute	Order	Destination
	A=APRI-18	B=APRI-18	C=A*B	D=APRI-18	E=C*D	
Dark Fiber						
Preordering						
Exchange Facilities						
Design Group						
Access	243.25	100.00%	243.25	\$1.25	\$304.06	PRO-10
Inter-office Facilities						
Design Group						<b>[</b>
Access Design	265.00	100.00%	265.00	\$1.20	\$318.00	
Network Design	209.50	100.00%	209.50	\$1.29	\$270.26	}
Total Design Group				-	\$588.26	PRO-10
UNE Inter-office Dedicated Transport						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-10
Design Group - Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	PRO-10
Admin - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-10
Unbundled Loop						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-10
Design Group - Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	PRO-10
Admin - Non-Message	35.89	100.00%	35.89	\$0.58	\$20.82	PRO-10
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-10
Subloop Feeder						l
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-10
Design Group - Hi-Cap	77.36	55.06%		\$0.85	\$36.20	PRO-10
Admin - Non-Message	35.89	100.00%	35.89		\$20.82	PRO-10
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-10
Subloop Distribution						
Service Order Entry - Non-Message	33.59	100.00%	33.59	\$0.63	\$21.16	PRO-10
Design Group - Hi-Cap	77.36	55.06%	42.59	\$0.85	\$36.20	PRO-10
Admin - Non-Message	35.89	100.00%	35.89		\$20.82	PRO-10
Dispatch	3.60	100.00%	3.60	\$0.79	\$2.85	PRO-10

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Confidential Filing Date 11-07-2001

Description	Source	Minutes per Order	Probability of Occurrence	Minutes per Unit	LLR per Minute	Cost per Unit	Destination
		A=AINP-9, Source	A=AINP-9, Source	C=A*B	D=AINP-1, 9	E=C*D	
Other Exchange Elements							
Coordinated Conversion							
Process 1							
Standard Interval		5.00	100.00%	5.00	\$0.72	\$3.61	PRO-5
Process 2							
Standard Interval		15.00	100.00%	15.00	\$0.72	\$10.82	PRO-5
Additional Interval		15.00	100.00%	15.00	\$0.72	\$10.82	PRO-5
Process 3						· ·	
Standard Interval		n/a	n/a	n/a	n/a	n/a	PRO-5
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-5
Additional Interval		n/a	n/a	n/a	n/a	n/a	PRO-5
Hot Cut Coordinated Conversion							
Process 1							
Standard Interval		5.00	100.00%	5.00	\$0.72	\$3.61	PRO-5
Process 2							
Standard Interval		60.00	100.00%	60.00	\$0.72	\$43.30	PRO-5
Additional Interval		15.00	100.00%	15.00	\$0.72	\$10.82	PRO-5
Process 3							
Standard Interval		n/a	n/a	n/a	n/a	n/a	PRO-5
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-5
Additional Interval		n/a	n/a	n/a	n/a	n/a	PRO-5
Unbundled House and Riser							
New	1						
DRC	1	1.25	100.00%	1.25	\$0.71	\$0.89	PRO-5
APC	AMPU-1	20.89	100.00%	20.89	\$0.72	\$15.08	PRO-5
Disconnect							
DRC		1.25	100.00%	1.25	\$0.71	\$0.89	PRO-5
APC	AMPU-1	13.93	100.00%	13.93	\$0.72	\$10.05	PRO-5

# 4- HELD WORK



Wholesale Non-recurring Study

# Florida Docket Number 990649-TP (B) Field Work - Exhibits by Page Number

	Exhibit	
	Name	Page
Field Work Narrative		1
Summary - Unbundled Loop and Port	FWS	11
Summary - UNE-Ps	FWS	14
Summary - Subloop	FWS	15
Summary - Line Sharing	FWS	16
Summary - Loop Conditioning	FWS	17
Summary - Line and Station Transfer	FWS	18
Summary - NID, Coordinated Conversions & Expedites	FWS	19
Summary - Dedicated Transport	FWS	22
Summary - Signaling System Seven (SS7)	FWS	23
Summary - EELs	FWS	24
Summary - Dark Fiber	FWS	25
Central Office Calculation - Unbundled Loop and Port	COC	26
Central Office Calculation - UNE-Ps	COC	29
Central Office Calculation - NID, Coordinated Conversions & Expedites	COC	30
Central Office Calculation - Dedicated Transport	COC	33
Central Office Calculation - Signaling System Seven (SS7)	COC	34
Field Installation Calculation - Unbundled Loop and Port	FIC	35
Field Installation Calculation - UNE-Ps	FIC	38
Field Installation Calculation - NID, Coordinated Conversions & Expedites	FIC	39
Field Installation Calculation - Dedicated Transport	FIC	42
Field Installation Calculation - Signaling System Seven (SS7)	FIC	43
Calculations - Subloop	SLC	44
Central Office - Jumper Summary	LSC	48
Calculations - Bridged Tap, Load Coil & Engineering	LCC	50
Calculations - Line and Station Transfer	LTF	52
Calculations - Line and Station Transfer	LTC	53
Calculations - Dark Fiber	DFC	54
Field Work - House and Riser	UHR	55



Wholesale Non-recurring Study

# Florida Docket Number 990649-TP (B) Field Work - Exhibits by Exhibit Name

	Exhibit	
	Name	Page
Field Work Narrative		1
Central Office Calculation - Unbundled Loop and Port	COC	26
Central Office Calculation - UNE-Ps	COC	29
Central Office Calculation - NID, Coordinated Conversions & Expedites	COC	30
Central Office Calculation - Dedicated Transport	COC	33
Central Office Calculation - Signaling System Seven (SS7)	COC	34
Calculations - Dark Fiber	DFC	54
Field Installation Calculation - Unbundled Loop and Port	FIC	35
Field Installation Calculation - UNE-Ps	FIC	38
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# **Field Work Function**

This section addresses the costs of the non-recurring activities to install, change, and disconnect UNEs/UNE-Ps in the field (outside plant) and central office. Outside plant work is any non-recurring activity on the facilities between the central office and the customer's premises. This includes any cross-connect activity at the Feeder/Distribution Interface (FDI), cross-connect box, pedestal or pole, and Network Interface Device (NID).

Central office activities include running/breaking jumpers on the Main Distribution Frame (MDF), Intermediate Distribution Frames (IDFs), and Tie-Cable Frames. The Central Office Technicians are responsible for orders in the host office, as well as in remote offices.

# Installation Cost Methodology

The cost team documented the installation process flows for outside plant and central office. The process flows address system enhancements that will modify work performed by these groups. The cost team also accounted for Express Dial Tone (EDT) and Left-in-Jumper (LIJ) when determining the probability of cross-connect and jumper activity.

The installation UNE/UNE-P NRCs were developed from time and motion studies, system reports, order volumes, workgroup hours and Subject Matter Experts (SME) estimates. The cost team used the most current loaded labor rates for each of the workgroups. (See Appendix Tab 6 for Loaded Labor Rates.) The cost team calculated the installation costs for each type of UNE order using the standard non-recurring cost calculation:

Activity Time X Probability X Labor Rate = Cost

The cost data for the Local Wholesale UNEs/UNE-Ps are expressed in terms of initial line and additional line. Costs for Network Wholesale UNEs are calculated on a *per order* basis.

# Costs of Local Wholesale UNEs

## Data Collection

Below is an overview of the installation workgroups, activity times, and probability of occurrence.

#### **Field Installation**

The outside plant work is usually performed by Customer Zone Technicians (CZTs) or Business Zone Technicians (BZTs). CZTs install all Exchange – Basic and Complex unbundled loops and sub-loops for residential customers and oneor two-line business customers throughout the state. BZTs install the unbundled loop and sub-loop orders for three or more lines within the business zones in metropolitan areas of the state.

The cost team used data from the following sources for CZT/BZT drive time and cross-connect activity times to calculate the outside plant NRCs:

- Time and motion study for drive time and cross-connects at the FDI, cross-connect box, pedestal/pole, and NID;
- Reports from National Order Collection Vehicle (NOCV) and the Standard Time and Activity Reporting (STAR) system for probability of dispatch, productive hours, and number and type of orders and corresponding lines;
- SME estimates for services such as Coordinated Conversions and Hot Cut Coordinated Conversions.

#### Time and Motion Study

A team of Arthur Andersen personnel conducted time and motion studies in six states to determine the CZT/BZT drive times from point-to-point during the normal workday. The study included timed observations of the technicians running and breaking cross-connects at various terminal locations in the feeder, distribution and drop plant. The drive times are used for all of the CZT/BZT UNE activities. The cost team applied the cross-connect and drive times to the CZT/BZT sub-loop activities.

#### System Extracts

The cost team obtained completed order files from NOCV to identify the type of service being installed or removed, and the number of lines on the order. They matched the NOCV records with STAR data to categorize the dispatched orders

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into the UNE categories: Exchange – Basic or Complex and Advanced/Special – Basic or Complex. The cost team used the STAR positive time reporting data to identify the average time spent on field work performed by CZTs/BZTs for each of the UNE categories.

The "Percent Load" data from NOCV and STAR were used to determine the probability of dispatch for UNE/UNE-P Exchange – Basic and Complex. For many services there is no outside plant work. For example, loops may be activated on the MDF because of EDT and LIJ procedures. Also, when a CLEC migrates an existing end-user POTS to the UNE platform, there will generally be no outside plant activity.

The Probability of Occurrence of outside plant work for the Advanced/Special – Basic and Complex Loops requiring a field trip is 100% on all new or disconnect orders. All new digital loops (DS0, DS1 and higher) require cross-connect work. The BZT downloads the job from AWAS, completes the field work, cooperatively tests the line(s), and reports completion.

## **SME Estimates**

Time estimates were used to calculate the costs for Coordinated Conversion and Hot Cut Coordinated Conversion of UNEs where the amount of time required for CZTs/BZTs, Central Office Technicians, testing and assignment personnel is not available from analogous services in the Retail market. The costs reflect estimates of the field installation time for a standard interval (base case) and for additional intervals of time when the conversion extends beyound the standard interval. The standard interval for a Coordinated Conversion is 15 minutes. The standard interval for a Hot Cut Coordinated Conversion is 1 hour. The additional interval for both Coordinated Conversion and Hot Cut Coordinated Conversion is 15 minutes.

# **Central Office Activity**

In manned central offices, Central Office Technicians run/break the frame jumpers. Central Office Technicians download "Jumper Run Lists" from AAIS; the lists identify all instructions for running or breaking frame jumpers to complete the UNE/UNE-P orders.

All new and disconnect unbundled loop and port orders require frame work. The time required to run or break a jumper depends on the type of frame, the length of the frame and the physical location of the equipment. The cost managers used the "Jumper Study" and the "Drive Time Study" to calculate the

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central office costs for each type of UNE category: Exchange – Basic or Complex and Advanced/Special – Basic or Complex.

# **Data Collection**

The cost team and Arthur Andersen personnel conducted time and motion studies to determine the activity times for all of the central office work for UNEs. Study personnel observed and timed with a stopwatch the jumper activity in ten central office locations for the period of one week. The central offices were chosen to provide a mix of size, frame types, and host vs. remote activity. To develop the average time to run a jumper in the host office, the observers included all jumper activity for new orders on the jumper run list; for breaks of jumpers, they included all jumper activity for disconnect orders.

A separate study was conducted to determine drive times for service order activity in remote offices. The observer calculated the percentage of time spent at the remote running or breaking jumpers versus other all other central office work. This percentage was then applied to the total drive time to the remote. To determine jumper run times for remote offices, the observer included an allocation of drive time to the remote location.

Using the number of access lines for the manned and unmanned offices, the cost team computed a host/remote ratio and then weighted the average time to run a jumper at a manned vs. unmanned location. This results in a single weighted average jumper time. The average jumper time is used in the *per-line* cost calculation for each type of UNE/UNE-P.

# Probability of Jumper Activity

All unbundled loop and port orders require jumper activity. There is a 100% Probability of Occurrence of jumper activity for new UNE orders because the loop/port must be jumpered from the cable pair/office equipment to the CLEC's collocation cage terminal block. When the CLEC places a disconnect order for an unbundled loop/port, the Central Office Technician (or CZT/BZT) breaks the jumpers, leaving no jumpers between the CLEC's terminal block and Verizon's terminal blocks on the frame.

New orders for UNE-Ps are not processed. If the line is already connected from the customer's premises to the office equipment on the MDF to provide EDT (Express Dial Tone) or the loop is already connected as with LIJ, then no jumpers will be required. The data for EDT and LIJ is identified in an AAIS Central Office Activity Report.

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Migration of existing POTS service to UNE-P will not require frame jumper work.

#### **Change Central Office Connection**

When the CLEC places a change order for Central Office Connection, the Central Office Technician disconnects the "out" jumpers and runs new jumpers according to the instructions on the order. The costs are determined from the Jumper Study.

#### **Costs of Other Services**

Central Office Technicians may be involved in Coordinated Conversions and Hot Cut Coordinated Conversions. Time estimates were used to calculate the costs for Central Office Technicians. The costs reflect estimates of the central office time for a standard interval and for additional intervals of time when the conversion extends beyond the standard interval.

# Costs of Network Wholesale UNEs

Central Office and Field Installation activity are required for the Network Wholesale UNEs. Arthur Andersen personnel conducted time and motion studies to determine the activities and the time involved for new installations and disconnects for Switched and Special Access services. The Access Services correspond directly to Network Wholesale UNEs, so those activities times were used in this NRC study. Following is a brief description of the activities.

For the following Network Wholesale UNEs, Central office activities to run/break jumpers and perform call-through testing were costed:

- SS7 Links and STP Termination
- Modification of Enhanced Extended Links (EELs)

Entrance Facilities require both Central Office and Field Installation. The central office costs (running jumpers and optioning/inserting plug-in cards) are based on the results of a self-administered time-and-motion study. Field Installation costs are determined from STAR extracts for BZT/Special Services Technician installation of Special Access orders.

# **Costs of Loop Conditioning**

This section of the NRC Study addresses the costs of Loop Conditioning. Loop Conditioning is the business process required to make a line digital-capable

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when Load Coil(s) and/or Bridged Tap(s)<sup>1</sup> are in the network. Load coils and Bridged Taps impede the transmission of digital signals. If the CLEC requires digital-capable copper pairs for the service it offers its customers, the CLEC has the option of ordering Loop Conditioning from Verizon. Loop Conditioning may be requested when technically feasible.

Removing a Load Coil and/or Bridged Tap from a cable pair requires coordination of several Verizon work groups to ensure that cable pairs for other end users are not affected.

# Cost Methodology

The method used to develop the time and cost factors associated with deloading (Load Coil removal) and removing Bridged Tap from cable pairs for use with high frequency equipment was completed by the Outside Plant Construction and Outside Plant Engineer support groups. Subject Matter Experts (SMEs) in conjunction with field managers developed the activities and times to accomplish loop conditioning activities. The SMEs are located in Irving, Texas and are the support group for all field forces. The SMEs consulted with the field forces to verify the time and activities were valid. This information was collected and prepared in April 2000.

## Load Coil Removal

Load coils are an integral part of the copper, voice grade communications network. Their purpose is to provide for the proper operation of voice grade equipment on loops that exceed normal accepted telecommunications voice grade circuit length. Load Coils cannot be removed from exchange plant when required to ensure transmission and signaling levels. Load coils have been in the network in the past and are still used today for those loops that exceed the limits of the switching equipment. In many cases, based on previous outside plant usage, Load Coils exist on loops that no longer require them.

Load coils are not needed in the provisioning of high frequency circuits. The opposite is actually true in that the Load Coil inhibits the proper transmission of the high frequency signals of the circuit. In order for these circuits to work correctly, a properly loaded cable pair for voice grade service must be deloaded.

A conservative estimate of Load Coil(s) by loop footage is as follows:

Cable Footage	Average Load Coils Initial Pair	Average Load Coils Additional Pair		
0 to 18K	2	2		
>18K to 21K	3	3		
>21K to 27K	4	4		

When the CLEC requests a conditioned loop for a customer and the cable pair is loaded, a request is sent to the local engineering department to analyze the network and draft a work order for the pair to be deloaded. The engineering group will create a work order that will be sent to the outside plant construction forces outlining the work necessary to deload the cable pair. The outside plant construction splicing group will work the order and advise the engineering group upon the completion of the activity. The engineering group will then advise the service office that the order can be worked as requested. All records are updated showing the change in the loading of the pair.

The cost to remove a Load Coil is weighted by the amount of aerial/buried and underground plant. The time to perform the activities is then multiplied by the Loaded Labor Rate of a construction cable splicer. The same process is performed on the multiple occurrence minutes per total activity, times the Loaded Labor Rate of a construction cable splicer. In the case of underground cable, two cable splicers are necessary to perform the task. Therefore, the time required to perform this function is doubled. Load Coil removal costs are on a per pair basis.

#### Bridged Tap Removal

Bridged Tap is a condition in which a cable pair branches off to serve various locations. These branches provide flexibility in the use of the cable pairs. The Bridged Taps have a negative affect on the transmission of high frequency signals. The Bridged Tap does not affect voice grade signals. This method of provisioning copper voice grade service has been an accepted method by all telecommunication companies for years.

When the CLEC requests a conditioned loop that requires all the cable pair Bridged Taps to be removed, the engineering department is advised and the outside plant engineering records are examined to determine the location of the Bridged Taps. A work order is created to remove the Bridged Taps and is sent to the outside plant construction work group. A construction cable splicer is assigned to the activity and the pair is cleared of the taps. When the work order

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is complete both the engineering group and the service office are notified that the CLEC request can be completed.

The costs for removing Bridged Taps were determined in the same manner as the Load Coil removal. Outside plant engineering and construction support SME's in conjunction with field forces determined the activities and the time required to perform the removal. In addition it was necessary to determine the number of Bridged Taps that may need to be removed. This was determined by acknowledging that the minimum number of removals would be one, and the maximum number is unknown. To determine the maximum number it would need to be at least two, and could be three or more. A conservative estimate is to average the minimum of two and three, which results in an average of two and one-half.

# **Method of Calculation**

### Load Coils

The first criteria used in determining the cost of removal is to ascertain the footage of aerial/buried cable and underground cable. This is done because of the differences in the amount of time for the Load Coil removal in the various types of outside plant. The time for removal is then weighted by this calculation.

Load Coils are placed on copper voice grade loops based on their distance from the central office. The Load Coils are placed at engineering distances to develop the maximum result. Therefore, as the footage of the cable increases from the central office the number of Load Coils increase proportionally. The length of cable footage is used to determine the number of loads to be removed. An inventory of cable lengths is completed on the specific state. The footages are segregated into the lengths that require the addition of a Load Coil. This percentage is then used to weight the time necessary to complete the Load Coil removal in that type of plant.

The resulting calculation from the two steps above provides an amount of minutes to remove the Load Coil(s). The minutes are then multiplied by the loaded labor rate for a construction cable splicer for the specific state. This calculation provides a cost for Load Coil removal.

The engineering costs are calculated by taking the minutes required to complete a work order for the Load Coil removal, times the loaded labor rate for an outside plant engineer. The engineering process will be the same regardless of the number of Load Coils being removed.

#### Bridged Tap

The calculation for Bridged Tap removal is for both single and multiple occurrences of Bridged Taps. These occurrences, single or multiple, apply to only one pair.

The calculation is based on the amount of time required to remove a Bridged Tap from the cable pair. This time is weighted by the amount of aerial/buried and underground cable in the specific state.

The calculation is based on the removal of a single Bridged Tap and multiple occurrences. The average number of multiple occurrences is based on two and one-half occurrences. The cost to remove a Bridged Tap is weighted by the amount of aerial/buried and underground plant. The time to perform the activities is then multiplied by the loaded labor rate of a construction cable splicer. The same calculation is performed on the multiple occurrences cost times the loaded labor rate of a construction cable splicer.

The engineering time for the Bridged Tap removal involves the same type functions necessary to determine the number and location of Load Coils on a cable pair. Therefore the engineering time is the same for Bridged Tap removal. The Bridged Tap costs are on a per pair basis.

# Costs of Line and Station Transfer

This section of the NRC Study addresses the costs of Line and Station Transfer. Line and Station Transfer is applicable when spare facilities are available to satisfy a CLEC request for a copper-based technology. Line and Station Transfers are not replacements for Loop Conditioning requests, and therefore are not ordered by the CLEC.

# Cost Methodology

The method used to develop the time and cost factors associated with Line and Station Transfer uses existing jumper elements from the Central Office cost methodology and drive time elements from the Field Installation cost methodology. Engineering times for Line and Station Transfer for xDSL-capable facility verification were obtained from Outside Plant Engineering Support.

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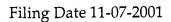
# Method of Calculation

## Line and Station Transfer

Verizon determines whether to perform Line and Station Transfer when attempting to provision xDSL service on a facility served by a DLC. Line and Station Transfers can either involve the swapping of a CLEC customer from DLC to spare copper or the rearrangement of an existing Verizon customer from a copper facility onto fiber in order to vacate the copper facility for CLEC xDSL use.

The Central Office costs for Line and Station Transfer are based on time and jumper costs from the "Jumper Study". When Line and Station Transfer involves moving a DLC-based CLEC customer to spare copper facilities, the Central Office Technician run a single jumper from the MDF to the CLEC terminal block. In the scenario where the DLC-based CLEC customer is switching facilities with a copper-based Verizon customer, the Central Office Technician must break the existing facility connection for the Verizon customer in order to run the jumper.

The Field Installation costs for Line and Station Transfer are identical to those required for Subloop activity.



# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Unbundled Loop and Port

	Initial Line		Additional Lines			
	СО	Field	СО	Field		
Description	Work	Installation	Work	Installation	Destination	
	A=COC-13	B=FIC-13	C=COC-13	D=FIC-13		
Unbundled Network Elements (UNEs)						
Exchange Products						
Unbundled Loop						
Basic						
New	\$7.00	\$68.03	\$6.58	\$68.03	RUBL-1	
Disconnect	\$2.94	\$0.64	\$2.52	\$0.64	RUBL-1	
Change CO Connection	\$9.52	n/a	\$9.10	n/a	RUBL-1	
Complex Non-digital						
New	\$7.00	\$68.03	\$6.58	\$68.03	RUBL-2	
Disconnect	\$2.94	\$0.64	\$2.52	\$0.64	RUBL-2	
Change CO Connection	\$9.52	n/a	\$9.10	n/a	RUBL-2	
Complex Digital						
New	\$7.00	\$68.03	\$6.58	\$68.03	RUBL-3	
Disconnect	\$2.94	\$0.64	\$2.52	\$0.64	RUBL-3	
Change CO Connection	\$9.52	n/a	\$9.10	n/a	RUBL-3	

# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Unbundled Loop and Port

	Initia	Line	Addition		
	СО	Field	СО	Field	]
Description	Work	Installation	Work	Installation	Destination
	A=COC-13	B=FIC-13	C=COC-13	D=FIC-13	•
Unbundled Network Elements (UNEs)					
Exchange Products					
Unbundled Port					
Basic					
New	\$7.00	n/a	\$6.58	n/a	RUBP-1
Disconnect	\$2.94	n/a	\$2.52	n/a	RUBP-1
Change Port Feature	n/a	n/a	n/a	n/a	RUBP-1
Change CO Connection	\$9.52	n/a	\$9.10	n/a	RUBP-1
Complex Non-digital					
New	\$7.00	n/a	\$6.58	n/a	RUBP-2
Disconnect	\$2.94	n/a	\$2.52	n/a	RUBP-2
Change Port Feature	n/a	n/a	n/a	n/a	RUBP-2
Change Switch Feature Group	n/a	n/a	n/a	n/a	RUBP-2
Change CO Connection	\$9.52	n/a	\$9.10	n/a	RUBP-2
Complex Digital					
New	\$7.00	n/a	\$6.58	n/a	RUBP-3
Disconnect	\$2.94	n/a	\$2.52	n/a	RUBP-3
Change Port Feature	n/a	n/a	n/a	n/a	RUBP-3
Change Switch Feature Group	n/a	n/a	n/a	n/a	RUBP-3
Change CO Connection	\$9.52	n/a	\$9.10	n/a	RUBP-3

# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Unbundled Loop and Port

	Initia		Addition		
	СО	Field	СО	Field	
Description	Work	Installation	Work	Installation	Destination
	A=COC-13	B=FIC-13	C=COC-13	D=FIC-13	
Unbundled Network Elements (UNEs)					
Exchange Products					
Interim Number Portability					
New	n/a	n/a	n/a	n/a	RINP
Disconnect	n/a	n/a	n/a	n/a	RINP
Change	n/a	n/a	n/a	n/a	RINP
Advanced/Special Products					
Unbundled Loop					
Basic					
New	\$17.53	<sup>2</sup> \$219.65	\$17.11	\$219.65	RUBL-4
Disconnect	\$2.94	\$161.28	\$2.52	\$161.28	RUBL-4
Change CO Connection	\$17.53	n/a	\$17.11	n/a	RUBL-4
Complex Digital					
New	\$17.53	\$304.99	\$17.11	\$304.99	RUBL-5
Disconnect	\$2.94	\$113.95	\$2.52	\$113.95	RUBL-5
Change CO Connection	\$17.53	n/a	\$17.11	n/a	RUBL-5
Unbundled Port					
Complex					
New	\$17.53	n/a	\$17.11	n/a	RUBP-4
Disconnect	\$2.94	n/a	\$2.52	n/a	RUBP-4
Change CO Connection	\$17.53	n/a	\$17.11	n/a	RUBP-4

1

# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - UNE-Ps

.

		al Line		nal Lines		
	со	Field	СО	Field		
Description	Work	Installation	Work	Installation	Destination	
	A=COC-4	B=FIC-4	C=COC-4	D=FIC-4		
UNE - Platforms (UNE-Ps)						
Exchange Products						
Basic						
Migration As Is +/ -	n/a	n/a	n/a	n/a	RUNP-1	
Change Line Feature	n/a	n/a	n/a	n/a	RUNP-1	
Exchange Products						
Complex Non-digital						
Migration As Specified	n/a	n/a	n/a	n/a	RUNP-2	
Change Line Feature	n/a	n/a	n/a	n/a	RUNP-2	
Change Switch Feature Group	n/a	n/a	n/a	n/a	RUNP-2	
Complex Digital						
Migration As Specified	n/a	n/a	n/a	n/a	RUNP-3	
Change Line Feature	n/a	n/a	n/a	n/a	RUNP-3	
Change Switch Feature Group	n/a	n/a	n/a	n/a	RUNP-3	
Advanced/Special Products						
Complex			,			
Migration As Specified	n/a	n/a	n/a	n/a	RUNP-4	
Change	n/a	n/a	n/a	n/a	RUNP-4	

1

# Verizon - Florida

Wholesale Non-recurring Study Field Work Summary - Subloop

	Initia	l Line	Addition	al Lines	
	СО	Field	СО	Field	
Description	Work	Installation	Work	Installation	Destination
	A=SLC-14	B=SLC-14	C=SLC-14	D=SLC-14	
Unbundled Notwork Floments (UNEs)					
Unbundled Network Elements (UNEs)					
Exchange Products					
Subloop FDI - Feeder Connection					
	¢7.00	¢15.04	¢( =0	<b>#0</b> 40	DUCI 1
New	\$7.00	\$15.34	\$6.58	\$2.49	
Disconnect	\$2.94	\$15.34	\$2.52	\$2.49	
Change Facility Connection	n/a	\$19.48	n/a	\$3.16	RUSL-1
FDI - Distribution Connection					
New	n/a	\$57.19	n/a	\$44.34	RUSL-1
Disconnect	n/a	\$15.78	n/a	\$2.93	RUSL-1
Change Facility Connection	n/a	\$19.48	n/a	\$3.16	RUSL-1
Serving Terminal Connection	]				
New	n/a	\$10.37	n/a	\$1.40	RUSL-2
Disconnect	n/a	\$10.37	n/a	\$1.40	RUSL-2
Change Facility Connection	n/a	\$13.18	n/a	\$1.78	RUSL-2

# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Line Sharing

		Field Work					
	Initial Line		Additional Line				
	CO	Field	CO	Field			
Destination	Work	Installation	Work	Installation	Destination		
	A=LSC-1, 2	B=LSC-1, 2	C=LSC-1, 2	D=LSC-1, 2			
Unbundled Network Elements (UNEs) Exchange Products Line Sharing CLEC CO Splitter Connection New Disconnect Change CO Connection		Not Inclu	ıded in f	his Filin	g		

#### Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Loop Conditioning

			co	Work	Ini	tial	Additional	Total	Cost	
Ln	Description	Source	Initial	Additional	Construction	Engineering	Construction	Initial	Additional	Destination
			A=LCC-1, 2	B=LCC-1, 2	C=LCC-1, 2	D=Source	E=LCC-1, 2	F=C+D	G=E	
Bridged T	Fap Removal									
1 One Occ	-	LCC-2	n/a	n/a	\$421.93	\$1,470.62	\$30.06	\$1,892.55	\$30.06	RLCC
2 Multiple	Occurrences	LCC-2	n/a	n/a	\$1,014.26	\$1,470.62	\$75.18	\$2,484.87	\$75.18	¥8
Load Coil	I Removal									
3 Load Co	il Removal Only	LCC-2	n/a	n/a	\$1,318.85	\$1,470.62	\$109.68	\$2,789.47	\$109.68	RLCC
Bridged T	<b>Fap and Load Coil Combinations</b>									
One Occ	currence									
4 Bridged	d Tap	LCC-2	n/a	n/a	\$421.93	\$1,470.62	\$30.06	\$1,892.55	\$30.06	
5 Load C	Coil	Note 1	n/a	n/a	\$1,318.85	\$0.00	\$109.68	\$1,318.85	\$109.68	
6 Totai		Ln 4+Ln 5	n/a	n/a			_	\$3,211.40	\$139.74	RLCC
Multiple	e Occurrences									
7 Bridgeo	d Tap	LCC-2	n/a	n/a	\$1,014.26	\$1,470.62	\$75.18	\$2,484.87	\$75.18	
8 Load C	Coil	Note 1	n/a	n/a	\$1,318.85	\$0.00	\$109.68	\$1,318.85	\$109.68	
9 Total		Ln 7+Ln 8	n/a	n/a				\$3,803.72	\$184.86	RLCC

Note 1: Only one Engineering cost applies when ordering a Combination Load Coil and Bridged Tap removal

### Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Line and Station Transfer

	CO Work		Field Installation			Total Cost		
Destination	Initial Line	Additional Line	Initial Line	Engineering	Additional Line	Initial Line	Additional Line	Destination
	A=LTC	B=LTF	C=LTC	D=LTF	E=LTF	F=C+D	G=E	
Unbundled Network Elements (UNEs)								
Exchange Products Line and Station Transfer								
Vacant Transfer	\$7.34	\$7.34	\$19.48	\$360.33	\$3.16	\$379.81	\$3.16	RLST
In-Use Transfer	\$10.28	\$10.28	\$19.48	\$360.33	\$3.16	\$379.81	\$3.16	RLST

Note 1: Engineering cost for Line and Station Transfer applies only to Initial line.

# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - NID, Coordinated Conversions & Expedites

.

	1	Per C		
		со	Field	
Description	Source	Work	Installation	Destination
		A=COC-57	B=Source	
Exchange and Advanced/Special Products				2 I
Network Interface Device(NID)				
New	FIC-57	n/a	\$2.20	RNID
			42.20	MAL
House and Riser				
New	UHR	n/a	\$22.27	RUHR
Disconnect	UHR	n/a	\$18.05	RUHR
Coordinated Conversion				
Exchange Products				
Process 1				
Standard Interval	FIC-57	n/a	n/a	RCOC
Process 2		,		
Standard Interval	FIC-57	\$8.05	n/a	RCOC
Additional Interval	FIC-57	\$12.08	n/a	RCOC
Process 3			-	
Standard Interval	FIC-57	\$4.03	\$12.58	RCOC
Additional Interval	FIC-57	n/a	\$12.58	RCOC
Advanced/Special Products				
Process 1				
Standard Interval	FIC-57	n/a	n/a	RCOC
Process 2		·		
Standard Interval	FIC-57	\$8.05	n/a	RCOC
Additional Interval	FIC-57	\$12.08	n/a	RCOC
Process 3				
Standard Interval	FIC-57	\$4.03	\$12.58	RCOC
Additional Interval	FIC-57	n/a	\$12.58	RCOC

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# Verizon - Florida

Wholesale Non-recurring Study Field Work

Summary - NID, Coordinated Conversions & Expedites

		Per O	rder		
		СО	Field		
Description	Source	Work	Installation	Destination	
		A=COC-57	B=Source		
Exchange and Advanced/special Products					
Hot Cut Coordinated Conversion					
Exchange Products					
Process 1				_	
Standard Interval	FIC-57	n/a	n/a	RHCC	
Process 2					
Standard Interval	FIC-57	\$32.21	n/a	RHCC	
Additional Interval	FIC-57	\$12.08	n/a	RHCC	
Process 3					
Standard Interval	FIC-57	\$16.10	\$50.30	RHCC	
Additional Interval	FIC-57	n/a	\$12.58	RHCC	
Advanced/Special Products					
Process 1					
Standard Interval	FIC-57	n/a	n/a	RHCC	
Process 2					
Standard Interval	FIC-57	\$32.21	n/a	RHCC	
Additional Interval	FIC-57	\$12.08	n/a	RHCC	
Process 3					
Standard Interval	FIC-57	\$16.10	\$50.30	RHCC	
Additional Interval	FIC-57	n/a	\$12.58	RHCC	

# Verizon - Florida

Wholesale Non-recurring Study Field Work Summary - NID, Coordinated Conversions & Expedites

Per Order CO Field Work Source Installation Destination Description A=COC-5..7 B=Source Exchange and Advanced/Special Products Expedites FIC-5..7 REXP **Exchange Products** n/a n/a Advanced/Special Products FIC-5..7 n/a n/a REXP REXP **Customer Service Record Search** FIC-5..7 n/a n/a FIC-5..7 REXP **CLEC Account Establishment** n/a n/a FIC-5..7 REXP n/a \$62.88 No Access Customer Will Advise

# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Dedicated Transport

	Per C	)rder	
	со	Field	
Description	Work	Installation	Destination
	A=COC-8	B=FIC-8	
Network Wholesale Services			
Inter-office Dedicated Transport			
DS0 and Fractional T-1			
New	\$110.63	n/a	RIDT
Disconnect	\$34.30	n/a	RIDT
Change	\$0.00	n/a	RIDT
DS1 and Higher			
New	\$113.05	n/a	RIDT
Disconnect	\$61.35	n/a	RIDT
Change	\$12.08	n/a	RIDT
CLEC Dedicated Transport			
DS0 and Fractional T-1			
New	\$110.63	\$136.82	
Disconnect	\$34.30	\$28.67	
Change	\$12.08	\$12.58	RCDT
DS1 and Higher			
New	\$113.05	\$120.22	RCDT
Disconnect	\$61.35	\$59.35	
Change	\$12.08	\$12.58	RCDT

### Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Signaling System Seven (SS7)

Per Order Field CO Work Installation Destination Description A=COC-9 B=FIC-9 Signaling System Seven (SS7) **Trunk Ports Facilities and Trunks** n/a RSS7-1 \$129.95 New RSS7-1 \$60.87 n/a Disconnect RSS7-1 \$12.08 n/a Change w/Engineering Review RSS7-1 Change w/out Engineering Review \$12.08 n/a **Trunk Only** RSS7-2 \$129.95 n/a New RSS7-2 \$60.87 n/a Disconnect RSS7-2 n/a Change w/Engineering Review \$12.08 \$12.08 n/a RSS7-2 Change w/out Engineering Review STP Ports (SS7 Links) RSS7-2 \$75.36 n/a New RSS7-2 \$26.09 n/a Disconnect

# Verizon - Florida

Wholesale Non-recurring Study Field Work Summary - EELs

	Per O		
	co	Field	
Description	Work	Installation	Destination
	A=AEEL-3, 4	B=AEEL-1, 2	
Enhanced Extended Links (EELs)			
Basic (Loop)			
New	\$15.94	\$222.23	
Disconnect	\$15.94	\$100.92	REEL-1
Migration As Is	n/a	n/a	REEL-1
Change	\$12.08	n/a	REEL-1
Complex (Dedicated Transport)			
DS0 and Fractional T-1			
New	\$15.46	\$151.07	
Disconnect	\$34.78	\$57.49	
Migration As Is	n/a	n/a	REEL-2
Change	\$12.08	n/a	REEL-2
DS1 or Higher			
New	\$213.53	\$132.23	l
Disconnect	\$58.46		
Migration As Is	n/a	n/a	REEL-3
Change	\$12.08	n/a	REEL-3
Multiplexing			
DS3 to DS1	\$165.70	n/a	REEL-3

# Verizon - Florida Wholesale Non-recurring Study Field Work Summary - Dark Fiber

.

	Per C		
	со	Field	
Description	Work	Installation	Destination
	A=DFC	B=DFC	
Unbundled Network Elements (UNEs)			
Advanced/Special Products			
Dark Fiber	7		
Preordering	F		
Exchange Facilities	n/a	n/a	RUDF
Inter-office Facilities	n/a	n/a	RUDF
UNE Inter-office Dedicated Transport		-	
New	\$38.97	n/a	RUDF
Disconnect	\$38.97	n/a	RUDF
Unbundled Loop			
New	\$17.11	\$20.89	RUDF
Disconnect	\$17.11	\$20.89	RUDF
Subloop Feeder			
New	\$17.11	\$20.89	RUDF
Disconnect	\$17.11	\$20.89	RUDF
Subloop Distribution			
New	n/a	\$41.78	RUDF
Disconnect	n/a	\$41.78	RUDF

# Verizon - Florida Wholesale Non-recurring Study Field Work

# Central Office Calculation - Unbundled Loop and Port

[			Initial		`	<u></u>		ditional			
	Minutes	Probability	Minutes			Minutes	Probability	Minutes			•
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A=AINS-14	B=AINS-14	C=A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J≃H*I	
Unbundled Network Elements (UNEs)											
Exchange Products	1										
Unbundled Loop											
Basic											_
New	8.69	100.00%	8.69	\$0.81	\$7.00	8.17	100.00%	8.17	\$0.81	\$6.58	FWS-1
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	FWS-1
Change CO Connection	11.82	100.00%	11.82	\$0.81	\$9.52	11.30	100.00%	11.30	\$0.81	\$9.10	FWS-1
Complex Non-digital											
New	8.69	100.00%	8.69	\$0.81	\$7.00	8.17	100.00%	8.17	\$0.81	\$6.58	FWS-1
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	FWS-1
Change CO Connection	11.82	100.00%	11.82	\$0.81	\$9.52	11.30	100.00%	11.30	\$0.81	\$9.10	FWS-1
Complex Digital											
New	8.69	100.00%	8.69	\$0.81	\$7.00	8.17	100.00%	8.17	\$0.81	\$6.58	FWS-1
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	
Change CO Connection	11.82	100.00%	11.82	\$0.81	\$9.52	11.30	100.00%	11.30	\$0.81	\$9.10	FWS-1

# Verizon - Florida Wholesale Non-recurring Study Field Work Central Office Calculation - Unbundled Loop and Port

			Initial	•				dditional			
	Minutes	Probability	Minutes			Minutes	Probability	Minutes			-
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A=AINS-14	B=AINS-14	C=A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J=H*I	
Unbundled Network Elements (UNEs)											
Exchange Products											
Unbundled Port											
Basic											
New	8.69	100.00%	8.69	\$0.81	\$7.00	8.17	100.00%	8.17	7 \$0.81	\$6.58	FWS-2
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	FWS-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change CO Connection	11.82	100.00%	11.82	\$0.81	\$9.52	11.30	100.00%	11.30	\$0.81	\$9.10	FWS-2
Complex Non-digital											
New	8.69	100.00%	8.69	\$0.81	\$7.00	8.17	100.00%	8.17	7 \$0.81	\$6.58	FWS-2
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$ \$0.81	\$2.52	2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change CO Connection	11.82	100.00%	11.82	\$0.81	\$9.52	11.30	100.00%	11.30	\$0.81	\$9.10	FWS-2
Complex Digital											
New	8.69	100.00%	8.69	\$0.81	\$7.00	8.17	100.00%	8.17	7 \$0.81	\$6.58	FWS-2
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	FWS-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change CO Connection	11.82	100.00%	11.82	\$0.81	\$9.52	11.30	100.00%	11.30	\$0.81	<b>\$</b> 9.10	FWS-2
Interim Number Portability											
New	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Disconnect	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Change	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3

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# Verizon - Florida Wholesale Non-recurring Study Field Work

## **Central Office Calculation - Unbundled Loop and Port**

			Initial				Α	dditional	<u></u>		
	Minutes	Probability	Minutes			Minutes	Probability	Minutes			-
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A=AINS-14	B=AINS-14	C=A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J=H*I	
Unbundled Network Elements (UNEs)											
Advanced/Special Products											
Unbundled Loop											
Basic											
New	21.77	100.00%	21.77	\$0.81	\$17.53	21.25	100.00%	21.25	\$0.81	\$17.11	FWS-3
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	FWS-3
Change CO Connection	21.77	100.00%	21.77	\$0.81	\$17.53	21.25	100.00%	21.25	\$0.81	\$17.11	FWS-3
Complex Digital											
New	21.77	100.00%	21.77	\$0.81	\$17.53	21.25	100.00%	21.25	5 \$0.81	\$17.11	FWS-3
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	FWS-3
Change CO Connection	21.77	100.00%	21.77	\$0.81	\$17.53	21.25	100.00%	21.25	\$0.81	\$17.11	FWS-3
Unbundled Port											
Complex											
New	21.77	100.00%	21.77	\$0.81	\$17.53	21.25	100.00%	21.25	\$0.81	<b>\$17.1</b> 1	FWS-3
Disconnect	3.65	100.00%	3.65	\$0.81	\$2.94	3.13	100.00%	3.13	\$0.81	\$2.52	2 :⊵A⁻S-3
Change CO Connection	21.77	100.00%	21.77	\$0.81	\$17.53	21.25	100.00%	21.25	\$0.81	\$17.11	FWS-3

### Verizon - Florida Wholesale Non-recurring Study Field Work Central Office Calculation - UNE-Ps

			Initial				А	dditional	· <u>· · · · · · · · · · · · · · · · · · </u>		
	Minutes	Probability	Minutes			Minutes	Probability	Minutes			-
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A=AINS-14	B=AINS-14	C=A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J=H*I	
UNE - Platforms (UNE-Ps)											
Exchange Products											
Basic											
Migration As Is +/-	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Line Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Complex Non-digital											
Migration As Specified	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Line Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Complex Digital											
Migration As Specified	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Line Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Advanced/Special Products											
Complex											
Migration As Specified	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change	n/a	n/a	n/a	n/a	, п/а	n/a	n/a	n/a	n/a	n/a	FWS-4

# **Verizon - Florida** Wholesale Non-recurring Study Field Work

Central Office Calculation - NID, Coordinated Conversions & Expedites

Description	Minutes per Order A=AINS-1214	Probability of Occurrence B=AINS-12, 14	Minutes per Order C=A*B	LLR per Minute	Total Cost	Destination
	A=AIN5-1214	B=AIN5-1214	C=A*B	D=AINS-1214	E=C*D	
Exchange and Advanced/Special products						
Network Interface Device (NID)						
New	n/a	n/a	n/a	n/a	n/a	FWS-9
Coordinated Conversion						
Exchange Products						
Process 1						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Process 2		·	·			
Standard Interval	10.00	100.00%	10.00	\$0.81	\$8.05	FWS-9
Additional Interval	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-9
Process 3						
Standard Interval	5.00	100.00%	5.00	\$0.81	\$4.03	FWS-9
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Advanced/Special Products						
Process 1						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Process 2						
Standard Interval	10.00	100.00%	10.00	\$0.81	\$8.05	FWS-9
Additional Interval	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-9
Process 3						
Standard Interval	5.00	100.00%	5.00	\$0.81	\$4.03	FWS-9
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-9

## Verizon - Florida Wholesale Non-recurring Study Field Work Central Office Calculation - NID, Coordinated Conversions & Expedites

Description	Minutes per Order	Probability of Occurrence	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-1214	B=AINS-12.14	C=A*B	D=AINS-1214	E=C*D	
Hot Cut Coordinated Conversion						
Exchange Products						
Process 1						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Process 2					•	
Standard Interval	40.00	100.00%	40.00	\$0.81	\$32.21	FWS-10
Additional Interval	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-10
Process 3						
Standard Interval	20.00	100.00%	20.00	\$0.81	\$16.10	FWS-10
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Advanced/Special Products						
Process 1						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Process 2						
Standard Interval	40.00	100.00%	40.00	\$0.81	\$32.21	FWS-10
Additional Interval	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-10
Process 3						
Standard Interval	20.00	100.00%	20.00	\$0.81	\$16.10	FWS-10
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-10

# Verizon - Florida Wholesale Non-recurring Study Field Work Central Office Calculation - NID, Coordinated Conversions & Expedites

Description	Minutes per Order	Probability of Occurrence	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-1214	B=AINS-1214	C=A*B	D=AINS-1214	E=C*D	
Exchange and Advanced/Special Products Expedites						
Exchange Products	n/a	n/a	n/a	n/a	n/a	FWS-11
Advanced/Special Products	n/a	n/a	n/a	n/a	n/a	FWS-11
Preordering	n/a	n/a	n/a	n/a	n/a	FWS-11
Record Order	n/a	n/a	n/a	n/a	n/a	FWS-11
Customer Service Record Search	n/a	n/a	n/a	n/a	n/a	FWS-11
CLEC Account Establishment	n/a	n/a	n/a	n/a	n/a	FWS-11
No Access Customer Will Advise	n/a	n/a	n/a	n/a	n/a	FWS-11
Network Wholesale Services Expedites						
Trunk Ports	n/a	n/a	n/a	n/a	n/a	FWS-11
Entrance Facilities/Dedicated Transport	n/a	n/a	n/a	n/a	n/a	FWS-11
Record Order	n/a	n/a	n/a	n/a	n/a	FWS-11

#### Verizon - Florida

Wholesale Non-recurring Study Field Work

**Central Office Calculation - Dedicated Transport** 

Description	Minutes per Order	Probability of Occurrence	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-15	B=AINS-15	C=A*B	D=AINS-15	E=C*D	
Network Wholesale Services	· · ·					
Inter-office Dedicated Transport						
DS0 and Fractional T-1						
New	137.40	100.00%	137.40	\$0.81	\$110.63	FWS-12
Disconnect	42.60	100.00%	42.60	\$0.81	\$34.30	FWS-12
Change	15.00	0.00%	0.00	\$0.81	\$0.00	FWS-12
DS1 or Higher						
New	140.40	100.00%	140.40	\$0.81	\$113.05	FWS-12
Disconnect	76.20	100.00%	76.20	\$0.81	\$61.35	FWS-12
Change	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-12
CLEC Dedicated Transport						- -
DS0 and Fractional T-1						
New	137.40		137.40	•	\$110.63	
Disconnect	42.60		42.60	• • • • -	\$34.30	
Change	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-12
DS1 or Higher						
New	140.40	100.00%	140.40	•	\$113.05	1
Disconnect	76.20		76.20		\$61.35	
Change	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-12

## Verizon - Florida Wholesale Non-recurring Study Field Work Central Office Calculation - Signaling System Seven (SS7)

Description	Minutes per Order	Probability of Occurrence	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-16	B=AINS-16	C=A*B	D=AINS-16	E=C*D	
Signaling System Seven (SS7)						
Trunk Ports						
Facilities and Trunk						
New	161.40	100.00%	161.40	\$0.81	\$129.95	FWS-13
Disconnect	75.60	100.00%	75.60	\$0.81	\$60.87	FWS-13
Change w/Engineering Review	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-13
Change w/out Engineering Review	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-13
Trunk Only						
New	161.40	100.00%	161.40	\$0.81	\$129.95	FWS-13
Disconnect	75.60	100.00%	75.60	\$0.81	\$60.87	FWS-13
Change w/Engineering Review	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-13
Change w/out Engineering Review	15.00	100.00%	15.00	\$0.81	\$12.08	FWS-13
STP Ports (SS7 Links)						
New	93.60	100.00%	93.60	\$0.81	\$75.36	FWS-13
Disconnect	32.40	100.00%	32.40	\$0.81	\$26.09	FWS-13

### Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - Unbundled Loop and Port

			Initial				A	lditional			
	Minutes	Probability	Minutes			Minutes	Probability	Minutes			-
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A=AINS-14	B=AINS-14	C=A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J=H*I	
Unbundled Network Elements (UNEs)											
Exchange Products											
Unbundled Loop											
Basic											_
New	255.57	39.77%	101.65	\$0.67	\$68.03	255.57	39.77%	101.65	\$0.67	\$68.03	FWS-1
Disconnect	209.96	0.46%	0.96	\$0.66	\$0.64	209.96	0.46%	0.96	\$0.66	\$0.64	FWS-1
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-1
Complex Non-digital											
New	255.57	39.77%	101.65	\$0.67	\$68.03	255.57	39.77%	101.65	\$0.67	\$68.03	FWS-1
Disconnect	209.96	0.46%	0.96	\$0.66	\$0.64	209.96	0.46%	0.96	\$0.66	\$0.64	FWS-1
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-1
Complex Digital											
New	255.57	39.77%	101.65	\$0.67	\$68.03	255.57	39.77%	101.65	\$0.67	\$68.03	FWS-1
Disconnect	209.96	0.46%	0.96	\$0.66	\$0.64	209.96	0.46%	0.96	\$0.66	\$0.64	
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-1

### Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - Unbundled Loop and Port

			Initial	,,,,,,			Ad	ditional			
	Minutes	Probability	Minutes			Minutes	Probability	Minutes			-
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A≃AINS-14	B=AINS-14	C=A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J=H*I	
Unbundled Network Elements (UNEs)											
Exchange Products											
Unbundled Port											
Basic											
New	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Disconnect	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Complex Non-digital											
New	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Disconnect	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Complex Digital											
New	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Disconnect	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change Port Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change Switch Feature Group	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-2
Interim Number Portability											
New	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Disconnect	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Change	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3

### Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - Unbundled Loop and Port

· · · · · · · · · · · · · · · · · · ·			Initial				A	ditional			
	Minutes	Probability	Minutes			Minutes	Probability	Minutes		····	-
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A=AINS-14	B=AINS-14	C=A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J=H*I	
Unbundled Network Elements (UNEs)											
Advanced/Special Products											
Unbundled Loop											
Basic	1										
New	252.00	100.00%	252.00	\$0.87	\$219.65	252.00	100.00%	252.00	\$0.87	\$219.65	FWS-3
Disconnect	185.00	100.00%	185.00	\$0.87	\$161.28	185.00	100.00%	185.00	\$0.87	\$161.28	FWS-3
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Complex Digital											
New	358.02	100.00%	358.02	\$0.85	\$304.99	358.02	100.00%	358.02	\$0.85	\$304.99	FWS-3
Disconnect	130.71	100.00%	130.71	\$0.87	\$113.95	130.71	100.00%	130.71	\$0.87	\$113.95	FWS-3
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Unbundled Port											
Complex											
New	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Disconnect	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3
Change CO Connection	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-3

### Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - UNE-Ps

			Initial					Additional			
	Minutes	Probability	Minutes			Minutes	Probability	Minutes		· · · · · · · · · · · · · · · · · · ·	
	per	of	per	LLR per	Total	per	of	per	LLR per	Total	
Description	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Line/Ckt.	Occurrence	Line/Ckt.	Minute	Cost	Destination
	A=AINS-14	B=AINS-14	C≃A*B	D=AINS-14	E=C*D	F=AINS-14	G=AINS-14	H=F*G	I=AINS-14	J=H*I	
UNE - Platforms (UNE-Ps)											
Exchange Products											
Basic											
Migration As Is +/-	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Line Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Complex Non-digital											
Migration As Specified	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Line Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Switch Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Complex Digital											
Migration As Specified	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Line Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change Switch Feature	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Advanced/Special Products											
Complex											
Migration As Specified	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4
Change	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS-4

# Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - NID, Coordinated Conversions & Expedites

Description	Minutes per Order	Probability of Occurrence	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-1214	B=AINS-1214	C=A*B	D=AINS-1214	E=C*D	
Exchange and Advanced/Special Products						
Network Interface Device (NID)						
New	2.86	100.00%	2.86	\$0.77	\$2.20	FWS-9
Coordinated Conversion						
Exchange Products						
Process 1						
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Process 2					•	
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Process 3					-	
Standard Interval	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-9
Additional Interval	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-9
Advanced/Special Products						
Process 1						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Process 2						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-9
Process 3						
Standard Interval	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-9
Additional Interval	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-9

# Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - NID, Coordinated Conversions & Expedites

Description	Minutes per Order A=AINS-1214	Probability of Occurrence B=AINS-1214	Minutes per Order C=A*B	LLR per Minute D=AINS-1214	Total Cost E=C*D	Destination
	A-AIN5-1214	D-AIN5-1214	C=A <sup>*</sup> B	D=AIN5-1214	E=C-D	
Exchange and Advanced/Special Products						
Hot Cut Coordinated Conversion						
Exchange Products						
Process 1						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Process 2						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Process 3						
Standard Interval	60.00	100.00%	60.00	\$0.84	\$50.30	FWS-10
Additional Interval	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-10
Advanced/Special Products						
Process 1						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Process 2						
Standard Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Additional Interval	n/a	n/a	n/a	n/a	n/a	FWS-10
Process 3						
Standard Interval	60.00	100.00%	60.00	\$0.84	\$50.30	FWS-10
Additional Interval	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-10

### Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - NID, Coordinated Conversions & Expedites

Description	Minutes per Order	Probability of Occurrence	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-1214	B=AINS-1214	C=A*B	D=AINS-1214	E=C*D	Destination
Exchange and Advanced/Special Products Expedites						
Exchange Products	n/a	n/a	n/a	n/a	n/a	FWS-11
Advanced/Special Products	n/a	n/a	n/a	n/a	n/a	FWS-11
Preordering	n/a	n/a	n/a	n/a	n/a	FWS-11
Record Order	n/a	n/a	n/a	n/a	n/a	FWS-11
Customer Service Record Search	n/a	n/a	n/a	n/a	n/a	FWS-11
CLEC Account Establishment	n/a	n/a	n/a	n/a	n/a	FWS-11
No Access Customer Will Advise	75.00	100.00%	75.00	\$0.84	\$62.88	FWS-11
Network Wholesale Services						
Expedites						
Trunk Ports	n/a	n/a	n/a	n/a	n/a	FWS-11
Entrance Facilities/Dedicated Transport	n/a	n/a	n/a	n/a	n/a	FWS-11
Record Order	n/a	n/a	n/a	n/a	n/a	FWS-11

## Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - Dedicated Transport

Description	Minutes per Order	Probability of Occurrence	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-15	B=AINS-15	C =A*B	D=AINS-15	E =C*D	
Network Wholesale Services						
Inter-office Dedicated Transport DS0 and Fractional T-1						
New	n/a	n/a	n/a	n/a	n/a	FWS-12
Disconnect	n/a	n/a	n/a	n/a	n/a	FWS-12
Change	n/a	n/a	n/a	n/a	n/a	FWS-12
DS1 or Higher						
New	n/a	n/a	n/a	n/a	n/a	FWS-12
Disconnect	n/a	n/a	n/a	n/a	n/a	FWS-12
Change	n/a	n/a	n/a	n/a	n/a	FWS-12
CLEC Dedicated Transport						
DS0 and Fractional T-1						
New	163.20	100.00%	163.20	\$0.84	\$136.82	FWS-12
Disconnect	34.20	100.00%	34.20	\$0.84	\$28.67	FWS-12
Change	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-12
DS1 or Higher						
New	143.40	100.00%	143.40	\$0.84	\$120.22	
Disconnect	70.80	100.00%	70.80	\$0.84	\$59.35	
Change	15.00	100.00%	15.00	\$0.84	\$12.58	FWS-12

### Verizon - Florida Wholesale Non-recurring Study Field Work Field Installation Calculation - Signaling System Seven (SS7)

Description	Minutes per Order	Probability of	Minutes per Order	LLR per Minute	Total Cost	Destination
	A=AINS-16	B=AINS-16	C=A*B	D=AINS-16	Ē≕C*D	
Signaling System Seven (SS7) Trunk Ports Facilities and Trunk						
New	n/a	n/a	n/a	n/a	n/a	FWS-13
Disconnect	n/a	n/a	n/a	n/a	n/a	FWS-13
Change w/Engineering Review	n/a	n/a	n/a	n/a	n/a	FWS-13
Change w/out Engineering Review	n/a	n/a	n/a	n/a	n/a	FWS-13
Trunk Only						
New	n/a	n/a	n/a	n/a	n/a	FWS-13
Disconnect	n/a	n/a	n/a	n/a	n/a	FWS-13
Change w/Engineering Review	n/a	n/a	n/a	n/a	n/a	FWS-13
Change w/out Engineering Review	n/a	n/a	n/a	n/a	n/a	FWS-13
STP Ports (SS7 Links)						
New	n/a	n/a	n/a	n/a	n/a	FWS-13
Disconnect	n/a	n/a	n/a	n/a	n/a	FWS-13

				Central Offi	ce			Field Installa	tion		
			Minutes	Probability		Total	Minutes	Probability		Total	
			per Initial	of	LLR per	со	per	of	LLR per	Field	
Ln	Description	Source	Line/Ckt	Occurrence	Minute	Cost	Line/Ckt	Occurrence	Minute	Cost	Destination
			A=AINS-5, 6	B=AINS-5, 6	C=AINS-5, 6	D=A*B*C	E=AINS-5, 6	F=AINS-5, 6	G=AINS-5, 6	H=E*F*G	
Un	nbundied Network Elements (UNEs)										
E	Exchange Products										
	Subloop										
	FDI - Feeder Connection										
1	Initial Line										
	New										
1	Central Office		8.69	1.J0.00%	\$0.81	\$7.00	n/a	n/a	n/a	n/a	
2	Cross Box		n/a	n/a	n/a	n/a	23.24	100.00%	\$0.66		
3	Total	Ln 1+Ln 2				\$7.00				\$15.34	FWS-5
ļ	Disconnect										
4	Central Office		3.65	100.00%	\$0.81	\$2.94	n/a	n/a	n/a	n/a	
5	Cross Box		n/a	n/a	n/a	n/a	23.24	100.00%	\$0.66		1
6	Total	Ln 4+Ln 5				\$2.94				\$15.34	FWS-5
7	Change Facility Connection		n/a	n/a	n/a	n/a	23.24	100.00%	\$0.84	\$19.48	FWS-5

				Central Offi	ce			i ield Installa	tion		
Ln	Description	Source	Minutes per Initial Line/Ckt	Probability of Occurrence	LLR per Minute	Total CO Cost	Minutes per Line/Ckt	Probability of Occurrence	LLR per Minute	Total Field Cost	Destination
			A=AINS-5, 6	B=AINS-5, 6	C=AINS-5, 6	D=A*B*C	E=AINS-5, 6	F=AINS-5, 6	G=AINS-5, 6	H=E*F*G	
ין	abundled Network Elements (UNEs) Exchange Products Subloop FDI - Feeder Connection Additional Line New										
8	Central Office		8.17	100.00%	\$0.81	\$6.58	n/a	n/a	n/a	n/a	
9	Cross Box		n/a	n/a	n/a	n/a	3.77	100.00%	\$0.66		
10	Total	Ln 8+Ln 9				\$6.58				\$2.49	
	Disconnect										
11	Central Office		3.13	100.00%	\$0.81	\$2.52	n/a	n/a	n/a	n/a	
12	Cross Box		n/a	n/a	n/a	n/a	3.77	100.00%	\$0.66	\$2.49	
13	Total	Ln 11+Ln 12				\$2.52				\$2.49	FWS-5
14	Change Facility Connection		n/a	n/a	n/a	n/a	3.77	100.00%	<b>\$</b> 0.84	\$3.16	FWS-5

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				Central Of	lice			Field Installa	tion		<u> </u>
La	Description	Source	Minutes per Initial Line/Ckt	Probability of Occurrence	LLR per Minute	Total CO Cost	Minutes per Line/Ckt	Probability of Occurrence	LLR per Minute	Total Field Cost	Destination
			A=AINS-5, 6	B=AINS-5, 6	C=AINS-5, 6	D=A*B*C	E=AINS-5, 6	F=AINS-5, 6	G=AINS-5, 6	H=E*F*G	
	nbundled Network Elements (UNEs)										
	Exchange Products										
	Subloop										
	FDI - Distribution Connection										
1	Initial Line										
	New										_
15	Cross Box		n/a	n/a	n/a	n/a	23.24	100.00%	\$0.66	\$15.34	
16	Customer Location		n/a	n/a	n/a	n/a	159.45	39.77%	\$0.66	\$41.86	
17	Total	Ln 15+Ln 16				n/a				\$57.19	FWS-5
	Disconnect		1								
18	Cross Box		n/a	n/a	n/a	n/a	23.24	100.00%	\$0.66	\$15.34	
19	Customer Location	1	n/a	n/a	n/a	n/a	145.52	0.46%	\$0.66	\$0.44	
20	Total	Ln 18+Ln 19				n/a				\$15.78	FWS-5
21	<b>Change Facility Connection</b>		n/a	n/a	n/a	n/a	23.24	100.00%	\$0.84	\$19.48	FWS-5
	Serving Terminal Connection		1								
l I	Customer Location										
22	New		n/a	n/a	n/a	n/a	15.72	100.00%	\$0.66	\$10.37	FWS-5
23	Disconnect		n/a	n/a	n/a	n/a	15.72	100.00%	\$0.66	\$10.37	FWS-5
24	Change Facility Connection		n/a	n/a	n/a	n/a	15.72	100.00%	\$0.84	\$13.18	FWS-5

		4		Central Of	fice			Field Installa	tion		
Lŋ	Description	Source	Minutes per Initial Line/Ckt	Probability of Occurrence	LLR per Minute	Total CO Cost	Minutes per Line/Ckt	Probability of Occurrence	LLR per Minute	Total Field Cost	Destination
			A=AINS-5, 6	B=AINS-5, 6	C=AINS-5, 6	D=A*B*C	E=AINS-5, 6	F=AINS-5, 6	G=AINS-5, 6	H=E*F*G	
U	nbundled Network Elements (UNEs)										
	Exchange Products									1	
	Subloop										
	FD1 - Distribution Connection										
	Additional Line										
	New										
25	Cross Box		n/a	n/a	n/a	n/a	3.77	100.00%	\$0.66	<b>\$</b> 2.49	
26	Customer Location		n/a	n/a	n/a	n/a	159.45	39.77%	\$0.66	\$41.86	
27	Total	Ln 25+Ln 26				n/a				\$44.34	FWS-5
	Disconnect										
28	Cross Box		n/a	n/a	n/a	n/a	3.77	100.00%	<b>\$0.66</b>	\$2.49	
29	Customer Location		n/a	n/a	n/a	n/a	145.52	0.46%	\$0.66	\$0.44	
30	Total	Ln 28+Ln 29				n/a				\$2.93	FWS-5
31	<b>Change Facility Connection</b>		n/a	n/a	n/a	n/a	3.77	100.00%	\$0.84	\$3.16	FWS-5
	Serving Terminal Connection										
	Customer Location		ł								
32	New	1	n/a	n/a	n/a	n/a	2.12	100.00%	<b>\$0.66</b>	\$1.40	FWS-5
33	Disconnect		n/a	n/a	n/a	n/a	2.12	100.00%	\$0.66	\$1.40	FWS-5
34	Change Facility Connection		n/a	n/a	n/a	n/a	2.12	100.00%	\$0.84	\$1.78	FWS-5

#### Verizon - Florida Wholesale Non-recurring Study Line Sharing Central Office - Jumper Summary

Ln	Description	Source	Number of Jumper Run/Break	Probability of Occurrence	Jumper Minutes per Ln/Ckt	Loaded Labor Rate	C.O. Jumper Wire 25' Increment	Cost	Destination
LII	Description	304110	A=AINS-7, 8	B=AINS-7,8	C=AINS-7, 8	D=AINS-7, 8	E=AINS-7, 8	F=A*B*C*D*E	
U	nbundled Network Element								
· 1	Line Sharing								
	Initial Line								
	<b>CLEC CO Splitter Connection</b>								
	Install								
1	Break								
2	Run								
3	Run Jumpers - 25 feet								
4	Total			• • •					
5	Change CO Connection			Not	Included in	i this Filing	•		
	Disconnect								
6	Break								
7	Run								
8	Run Jumper - 25 feet								
9	Total								

#### Verizon - Florida Wholesale Non-recurring Study Line Sharing Central Office - Jumper Summary

Ln	Description	Source	Number of Jumper Run/Break	Probability of Occurrence	Jumper Minutes per Ln/Ckt	Loaded Labor Rate	C.O. Jumper Wire 25' Increment	Cost	Destination
	Description		A=AINS-7, 8	B=A1NS-7, 8	C=AINS-7, 8	D=AINS-7, 8	E=AINS-7,8	F=A*B*C*D*E	
				2			_ , ,		
Un	ubundled Network Element								
L	ine Sharing								
	Additional Line								
	CLEC CO Splitter Connection								
	Install								
10	Break								
11	Run								
12	Run Jumpers - 25 feet								
13	Total			ът <i>с</i>		(1 · 17)1			
				Not	Included ir	n this Filing	r D		
14	Change CO Connection								
	Disconnect								
15	Break								
16	Run								
17	Run Jumper - 25 feet								
18	Total								

#### Verizon - Florida Wholesale Non-recurring Study Field Work Calculations - Bridged Tap, Load Coil & Engineering

	· · · · · · · · · · · · · · · · · · ·				Field Install	ation		
				Minutes	Probability			•
			СО	per	of	LLR per	Total	
Ln	Description	Source	Work	Occurrence	Occurrence	Minute	Cost	Destination
			A=AINS-9, 10	B=AINS-9, 10	C=AINS-9, 10	D=AINS-9, 10	E=A*B*C*D	
c	Construction							
	Bridged Tap Removal							
	Single Bridged Tap							
	Initial Pair							
1	Aerial and Buried Cable		n/a	229.98	39.99%	\$0.90		
2	Underground Cable		n/a	626.56	60.01%	\$0.90		
3	Total	Ln 1+Ln 2	n/s				<b>\$</b> 421.93	FWS-7
	Additional Pair							
4	Aerial and Buried Cable		n/a	21.42	39.99%	\$0.90	\$7.72	
5	Underground Cable		n/a	41.28	60.01%	\$0.90	\$22.33	
6	Total	Ln 4+Ln 5	n/a				\$30.06	FWS-7
	Multiple Bridged Taps Initial Pair							
7	Aerial and Buried Cable		n/a	529.96	39.99%	\$0.90	\$191.11	
8	Underground Cable		n/a	1,521.38	60.01%	\$0.90	\$823.14	
9	Total	Ln 7+Ln 8	n/a				\$1,014.26	FWS-7
	Additional Pair							
10	Aerial and Buried Cable		n/a	53.57	39.99%	\$0.90		
11	Underground Cable		n/a	103.24	60.01%	\$0.90		
12	Total	Ln 10+Ln 11	n/a				\$75.18	FWS-7

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#### Verizon - Florida Wholesale Non-recurring Study Field Work Calculations - Bridged Tap, Load Coil & Engineering

					Field Install	ation		
Ln	Description	Source	CO Work	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Total Cost	Destination
			A=AINS-9, 10	B=AINS-9, 10	C=AINS-9, 10	D=AINS-9, 10	E=A*B*C*D	
(	Construction							
•	Load Coil Removal							
	Initial Pair							
	Aerial and Buried Cable							
13	Less than 18K feet	1 r	n/a	436.24	6.35%	\$0.90	\$24.98	
14	21K feet		n/a	639.36	13.38%	\$0.90	\$77.14	
15	27K feet		n/a	842.46	20.26%	\$0.90	\$153.93	
	Underground Cable							
16	Less than 18K feet		n/a	1,186.76	9.53%	\$0.90	\$101.93	
17	21K feet		n/a	1,765.13	20.08%	\$0.90	\$319.52	
18	27K feet		n/a	2,339.48	30.40%	\$0.90	<b>\$641.35</b>	
19	Total	Sum Lns (1318)	n/a				\$1,318.85	FWS-7
	Additional Pair							
	Aerial and Buried Cable							
20	Less than 18K feet		n/a	46.59	6.35%	\$0.90	\$2.67	i
21	21K feet		n/a	69.88	13.38%	\$0.90	\$8.43	i
22	27K feet		n/a	93.17	20.26%	\$0.90	\$17.02	I
	Underground Cable							
23	Less than 18K feet		n/a	90.06	9.53%	\$0.90	\$7.74	
24	21K feet		n/a	135.08	20.08%	\$0.90	\$24.45	
25	27K feet		n/a	180.10	30.40%	\$0.90	\$49.37	
26	Total	Sum Lns (2025)	n/a				\$109.68	FWS-7
1	Engineering		n/a	643.55	100.00%	\$2.29	\$1,470.62	FWS-7

#### Verizon - Florida Wholesale Non-recurring Study Field Work Calculations - Line and Station Transfer

			Field Inst	allation		
Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Total Cost	Destination
		B=AINS-11	C=AINS-11	D=AINS-11	E=A*B*C*D	
Line and Station Transfer Initial Line			<u>.</u>			
Vacant Transfer		23.24	100.00%	\$0.84	-	
In-Use Transfer		23.24	100.00%	\$0.84	\$19.48	FWS-8
Additional Line Vacant Transfer		3.77	100.00%	\$0.84	\$3.16	FWS-8
In-Use Transfer		3.77	100.00%	\$0.84	\$3.16	FWS-8
Engineering		157.68	100.00%	\$2.29	\$360.33	FWS-8

Note 1: Engineering for Line and Station Transfer only applies to the Initial line request.

#### Verizon - Florida Wholesale Non-recurring Study Field Work Calculations - Line and Station Transfer

Ln	Description	Source	Jumper Cost A=AINS-11	Minutes per Occurrence B=AINS-11	CO Work Probability of Occurrence C=AINS-11	LLR per Minute D=AINS-11	Total Cost E=A*B*C*D	Destination
	Line and Station Transfer Initial Line							
1	Vacant Transfer			8.69	100.00%	\$0.81	\$7.00	
2	Jumper		\$0.34				\$0.34	
3	Total	Ln 1+Ln 2					\$7.34	FWS-8
4	In-Use Transfer			12.35	100.00%	\$0.81	\$9.94	:
5	Jumper		\$0.34				\$0.34	
6	Total	Ln 4+Ln 5					\$10.28	FWS-8
	Additional Line							
7	Vacant Transfer			8.69	100.00%	\$0.81		
8	Jumper		\$0.34				\$0.34	
9	Total	Ln 7+Ln 8					\$7.34	FWS-8
10	In-Use Transfer			12.35	100.00%	\$0.81	\$9.94	
11	Jumper		\$0.34				\$0.34	
12	Total	Ln 10+Ln 11	1				\$10.28	FWS-8

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#### Verizon - Florida Wholesale Non-recurring Study Field Work Calculations - Dark Fiber

		T		Central Offi	ce	·····		Field Installa	tion		
		1	Minutes	<b>Probability</b>	Loaded		Minutes	Probability	Loaded		-
			per	of	Labor	СО	per	of	Labor	Field	
Ln	Description	Source	Line/Ckt.	Occurrence	Rate	Total	Line/Ckt.	Occurrence	Rate	Total	Destination
			A=AINS-17	B=AINS-17	C=AINS-17	D=A*B*C	E=AINS-17	F=AINS-17	G=AINS-17	H=E*F*G	
U	nbundled Network Elements (UNEs)										
	Advanced/Special Products							1			
	Dark Fiber										
1	Initial Line										
1	Preordering		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FWS 15
	UNE Inter-office Dedicated Transport										
2	Host Central Office		21.25	100.00%	\$0.81	\$17.11	n/a	n/a	n/a	n/a	
3	Remote Central Office		27.14	100.00%	\$0.81	\$21.86	n/a	n/a	n/a	n/a	
4	Total	Ln 2+Ln 3				\$38.97				n/a	FWS-15
	Unbundled Loop										
5	Central Office		21.25	100.00%	\$0.81	\$17.11	n/a	n/a	n/a	n/a	
6	Customer Location		n/a	n/a	n/a	n/a	27.14	100.00%	\$0.7		
7	Total	Ln 5+Ln 6				\$17.11				\$20.89	FWS-15
	Subloop Feeder										
8	Central Office		21.25	100.00%	\$0.81	\$17.11	n/a	n/a	n/a	n/a	
9	Cross Box		n/a	n/a	n/a	<u>n/a</u>	27.14	100.00%	<b>\$</b> 0.7		
10	Total	Ln 8+Ln 9				\$17.11				\$20.89	FWS-15
	Subloop Distribution										
11	Cross Box		n/a	n/a	n/a	n/a	27.14	100.00%	\$0.7		
12	Customer Location		n/a	n/a	n/a	n/a	27.14	100.00%	<b>\$0.7</b>		
13	Total	Ln 11+Ln 12				n/a				\$41.78	FWS-15

#### Verizon - Florida Wholesale Non-recurring Study House and Riser Field Work - House and Riser

.

Ln	Description	Source	Quantity	Probability of Occurrence	Jumper Minutes per Ln/Ckt	Loaded Labor Rate	C.O. Jumper Wire 25' Increment	Cost	Destination
			A=AUHR	B=AUHR	C=AUHR	D=ALLR	E=AUHR	F=A*B*C*D*E	
E	nbundled Network Element Exchange Products House and Riser Terminal Block Connection Install								
1	Break	] [	1	100.00%	5.99	\$0.77		\$4.61	
2	Run		2	100.00%	11.03	\$0.77		\$16.98	
3	Jumpers - 25 feet		2	100.00%			\$0.3	4 \$0.68	
4	Total	Sum Lns (13)						\$22.27	FWS-8
	Disconnect								
5	Break		2	100.00%	5.99	\$0.77		\$9.22	
6	Run		1	100.00%	11.03	\$0.77		\$8.49	
7	Jumper - 25 feet		1	100.00%			\$0.3		
8	Total	Sum Lns (57)						\$18.05	FWS-8

5- OSS



Wholesale Non-Recurring Study

#### Florida Docket Number 990649-TP (B) Table of Exhibits - OSS by Page

	Exhibit	Page
	Name	
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OSS Summary	OSS	2
Mechanized Loop Pre-Qualification	MLPQ	3

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#### Wholesale Non-Recurring Study

#### Florida Docket Number 990649-TP (B) Table of Exhibits - OSS by Exhibit Name

	Exhibit Name	Page
OSS Note		1
Mechanized Loop Pre-Qualification	MLPQ	3
OSS Summary	OSS	2

#### Verizon - Florida Unbundled Jetwork Element (UNE) Non-Recurring Study

#### **Operations Support Systems**

Costs for the development and use of Verizon's Operations Support Systems will be addressed in a separate proceeding.

#### Verizon - Florida Wholesale Non-recurring Study OSS Summary

Description	Source	Total Cost	Order Volume	Destination
		A=Source	B=Source	···· <u>] </u>
OSS				
Local Wholesale Transaction Specific Costs	ATRA	tbd		RFIX
Access Transaction Specific Costs	ATRA	tbd		RFIX
Transition Costs				
Incurred Transition Costs	TRI	tbd		RFIX
Capitalized OSS Transition Costs	APRT-3	tbd		RFIX
Wholesale IT/DP Costs	AITC	tbd		RFIX
Access IT/DP Costs	AITC	tbd		RFIX
Forecasted Order Volumes				
Wholesale - 5 Year Total	AFOR		20,848,804	RFIX
Wholesale - Annual Average	AFOR		4,169,761	RFIX
Access - 5 Year Total	AFOR		tbd	RFIX
Access - Annual Average	AFOR		tbd	RFIX

#### Verizon - Florida Wholesale Non-recurring Study OSS Mechanized Loop Pre-Qualification

Ln	Description	Source	Incurred Costs	Number of Units	Number of Units (Cumulative)	Percentage of Total Lines	Destination
			A=Source	B=Source	C=Sum Col B	D=B/Total Col B	
	Mechanized Loop Pre-Qualification						
	2000 Incurred Transition Costs						
1	Phase I	Note 1	\$470,636.00				
2	Phase II	Note 1	\$543,462.00				
3	Total	Sum Lns 12	\$1,014,098.00				RFIX
	Forcasted Order Volumes						
	Year						
4	2001	Note 2		590,523	590,523	29.45%	
5	2002	Note 2		779,856	1,370,379	38.89%	
6	2003	Note 2		634,683	2,005,062	31.65%	
7	Total	Sum Lns 46		2,005,062			RFIX

Note 1: Information provided by Verizon Data Services.

Note 2: Information provided by Verizon Product Management.

6- CUST. ROUTING

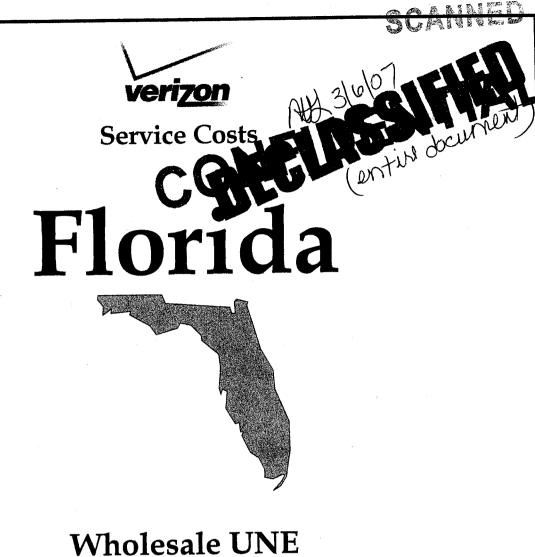
#### Verizon - Florida Unbundled Network Element (UNE) Non-Recurring Study

#### Custom Routing of Operator and Directory Assistance Service

Verizon offers Custom Routing of Operator and Directory Assistance Service on a bona fide request basis.

Filing Date 11-07-2001

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## **Non-recurring Study** Model 4.3

Docket No. 990649-TP (B) Order No. PSC-00-1486-PCO-TP CONFIDENTIAL Book

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APPENDIX

# A1- ORDERING

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Wholesale Non-Recurring Study

#### Florida

#### Docket Number 990649-TP (B) Table of Appendix Exhibits - Ordering by Page

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Unbundled Network Elements Order Processing - Minutes per Order	AUES	A1-31
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Sub-Loop Unbundling Order Processing - Minutes per Order	ASLU	A1-38
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Network Wholesale Elements - Order Entry Time per Order -Trunk		
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Wholesale Non-Recurring Study

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Network Wholesale Elements - MOG Minutes per Order	AAMO	A1-64
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Network Wholesale Elements - Additional Time per Manual Order	AAME	A1-66
Network Wholesale Elements - Trunk Only vs Faciltiies and Trunk		
Relationship		A1-67
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NMC Subject Matter Expert Work Time Development - Exchange		
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#### Wholesale Non-Recurring Study

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Network Wholesale Elements - Order Entry Time per Order -Trunk		
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Network Wholesale Elements - Additional Time per Manual Order		A1-66
Network Wholesale Elements - MOG Minutes per Order	AAMO	A1-64
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Network Wholesale Elements - Project Minutes per Order	AAPO	A1-63
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Network Wholesale Elements - Quality Check Time per Order -		
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Network Wholesale Elements - Quality Check Time per Order -		
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Network Wholesale Elements - Trunk Only vs Faciltiies and Trunk		
Relationship	AATF	A1-67
Network Wholesale Elements - Quality Check Time Study Results	AATQ	A1-62
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Capital Cost Factors	ACCF	A1-73
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#### Wholesale Non-Recurring Study

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#### Docket Number 990649-TP (B) Table of Appendix Exhibits - Ordering by Exhibit Name

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Off-line Processing - Minutes per Order Calculation	AOLC	A1-27
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Off-line Processing - Work Sampling Summary	AOLS	A1-28
Sub-Loop Unbundling Order Processing - Minutes per Order	ASLU	A1-38
NMC Shared/Fixed Costs	ASFC	A1-72
Unbundled Network Elements Order Processing - Minutes per Order	AUES	A1-31
Unbundled Loop Order Processing - Work Sampling Results	AULS	A1-34
UNE-Platforms (UNE-Ps) Order Processing - Minutes per Order	AUNP	A1-42

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Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
Unbundled Network Elements (UNEs)				ar <sup>a</sup> i		
Manual Order Processing				\$0.60		ORD-130
Manual LSR Receipt	AMON-1	1.97	n/a			ORD-130
Manual LSR Order Entry					R = 1	
New	AMON-1	14.51	n/a			ORD-127
Disconnect	AMON-1	5.07	n/a			ORD-120
Migration (As Is, As Is +/- and As Specified)	AMON-2	8.64	n/a			ORD-2126
Change	AMON-2	5.46	n/a			ORD-126
Record	AMON-2	3.11	n/a			ORD-30
Manual Order Editing				\$0.60		ORD-127
New	AMOE-1	3.75	n/a		4	ORD-120
Disconnect	AMOE-1	1.95	n/a			ORD-120
Migration (As Is, As Is +/- and As Specified)	AMOE-1	2.98	n/a			ORD-21262
Change	AMOE-2	2.34	n/a			ORD-126
Record	AMOE-2	1.78	n/a			ORD-30
Manual Data Gathering Form (DGF) Entry	ADGF	13.93	n/a	\$0.60		ORD-626
Off-line Processing	AOLC	5.18	5.05	\$0.61		ORD-130

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
Unbundled Network Floments (UNEs)						
Unbundled Network Elements (UNEs) Exchange Elements						
Unbundled Loop Order Processing						
Basic	2	<b></b>		\$0.61		ORD-1
New	AUES-1	27.21	27.21	• <b>-</b>	5 B.	ORD-1
Disconnect	AUES-1	11.78	11.78			ORD-1
Change CO Connection	AUES-1	8.80	8.80			ORD-1
Complex Non-digital				\$0.61		ORD-2
New	AUES-1	27.21	27.21			ORD-2
Disconnect	AUES-1	11.78	11.78			ORD-2
Change CO Connection	AUES-1	8.80	8.80			ORD-2
Complex Digital				\$0.61		ORD-3
New	AUES-1	27.21	27.21			ORD-3
Disconnect	AUES-1	11.78	11.78			ORD-3
Change CO Connection	AUES-1	8.80	8.80			ORD-3

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
Unbundled Network Elements (UNEs)						
Exchange Elements		<b></b>		\$0.61		ORD-411
Unbundled Port Order Processing				•		
Basic						
New	AUES-2	26.41	26.41			ORD-4
Disconnect	AUES-2	5.16	5.16			ORD-4
Change Port Feature	AUES-2	17.19	17.19			ORD-5
Change CO Connection	AUES-2	8.80	8.80			ORD-5
Complex Non-digital						
New	AUES-2	43.41	43.41			ORD-6
Disconnect	AUES-2	5.16	5.16			ORD-6
Change Port Feature	AUES-2	34.19	34.19			ORD-7
Change Switch Feature Group	AUES-2	34.19	34.19			ORD-7
Change CO Connection	AUES-2	8.80	8.80			ORD-8
Complex Digital						
New	AUES-2	43.41	43.41			ORD-9
Disconnect	AUES-2	5.16	5.16			ORD-9
Change Port Feature	AUES-2	34.19	34.19			ORD-10
Change Switch Feature Group	AUES-2	34.19	34.19			ORD-10
Change CO Connection	AUES-2	8.80	8.80			ORD-11

Description	Source	Order	Semi- Mechanízed Minutes per Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=Source	B=Source	C=AOLR		
Unbundled Network Elements (UNEs)						
Advanced/Special Elements						
Unbundled Loop Order Processing		<b></b>		\$0.61		ORD-1820
Basic		-				
New	AUES-3	27.21	27.21			ORD-18
Disconnect	AUES-3	11.78	11.78			ORD-18
Change CO Connection	AUES-3	8.80	8.80			ORD-18
Complex						
New	AUES-3	27.21	27.21			ORD-19
Disconnect	AUES-3	11.78	11.78			ORD-19
Change CO Connection	AUES-3	8.80	8.80			ORD-19
Unbundled Port Order Processing						
Complex						
New	AUES-3	56.47	56.47			ORD-20
Disconnect	AUES-3	12.21	12.21			ORD-20
Change CO Connection	AUES-3	14.66	14.66			ORD-20

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
Unbundled Network Elements (UNEs)						
Interim Number Portability Order Processing				\$0.61		ORD-12
New	ANIO	19.48	19.48			ORD-12
Disconnect	ANIO	10.80	10.80			ORD-12
Change	ANIO	16.74	16.74			ORD-12
Subloop Unbundling Order Processing				\$0.61		ORD-1315
FDI - Feeder Connection						
New	ASLU	27.21	27.21			ORD-13
Disconnect	ASLU	11.78	11.78			ORD-13
Change Facililty Connection	ASLU	8.80	8.80			ORD-13
FDI - Distribution Connection						
New	ASLU	27.21	27.21			ORD-14
Disconnect	ASLU	11.78	11.78			ORD-14
Change Facililty Connection	ASLU	8.80	8.80			ORD-14
Serving Terminal Connection						
New	ASLU	27.21	27.21			ORD-15
Disconnect	ASLU	11.78	11.78			ORD-15
Change Facililty Connection	ASLU	8.80	8.80			ORD-15

Description	Source	Manual Minutes per Order	Semi- Mechanized Minutes per Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=Source	B=Source	C=AOLR		
Unbundled Network Elements (UNEs)						
Line Sharing Order Processing						
CLEC CO Splitter						
New		_	Not Inclu	ided in	this Filing	
Disconnect						
Change CO Connection						
Loop Conditioning Order Processing				\$0.61		ORD-17
Bridged Tap Removal						
One Occurrence	ALCO	n/a	n/a			ORD-17
Multiple Occurrences	ALCO	n/a	n/a			ORD-17
Load Coil Removal						
Load Coil Removal Only	ALCO	n/a	n/a			ORD-17
Combinations						
Bridged Tap (One) and Load Coil Removal	ALCO	n/a	n/a			ORD-17
Bridged Tap (Multiple) and Load Coil Removal	ALCO	n/a	n/a			ORD-17

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
UNE-Platforms (UNE-Ps) Order Processing						
Exchange Elements		<b>[</b>		\$0.61		ORD-2125
Basic						
Migration As Is +/-	AUNP-1	14.32	14.32			ORD-21
Change Line Feature	AUNP-1	9.54	9.54			ORD-21
Complex Non-digital						
Migration As Specified	AUNP-1	24.07	24.07			ORD-22
Change Line Feature	AUNP-1	9.54	9.54			ORD-22
Change Switch Feature Group	AUNP-1	9.54	9.54			ORD-23
Complex Digital						
Migration As Specified	AUNP-1	24.07	24.07			ORD-24
Change Line Feature	AUNP-1	9.54	9.54			ORD-24
Change Switch Feature Group	AUNP-1	9.54	9.54			ORD-25

Description	Source	Manual Minutes per Order	Semi- Mechanízed Minutes per Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=Source	B=Source	C=AOLR		
UNE-Platforms (UNE-Ps) Order Processing						
Advanced/Special Elements	1			\$0.61		ORD-26
Complex						
Migration As Specified	AUNP-2	56.48	56.48			ORD-26
Change	AUNP-2	14.68	14.68			ORD-26
Record Order (All UNE-P's)	AUNP-2	7.60	7.60			ORD-26

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
Exchange and Advanced/Special Elements						
Network Interface Device (NID) Order Processing	ANIO	45.35	45.35	\$0.61		ORD-27
Coordinated Conversion				\$0.61		ORD-28
Exchange Elements		1		40.01		
Process 1						
Standard Interval	AECC-1	5.00	5.00			ORD-28
Process 2						
Standard Interval	AECC-1	n/a	n/a			ORD-28
Additional Interval	AECC-1	n/a	n/a			ORD-28
Process 3			·			
Standard Interval	AECC-1	n/a	n/a			ORD-28
Additional Interval	AECC-1	n/a	n/a			ORD-28
Advanced/Special Elements						
Process 1						
Standard Interval	AECC-1	5.00	5.00			ORD-28
Process 2		1				
Standard Interval	AECC-1	n/a	n/a			ORD-28
Additional Interval	AECC-1	n/a	n/a			ORD-28
Process 3		-	-			
Standard Interval	AECC-1	n/a	n/a			ORD-28
Additional Interval	AECC-1	n/a	n/a		]	ORD-28

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
Exchange and Advanced/Special Elements						
Hot Cut Coordinated Conversion				\$0.61		ORD-29
Exchange Elements				•		
Process 1						
Standard Interval	AECC-2	5.00	5.00			ORD-29
Process 2						
Standard Interval	AECC-2	n/a	n/a			ORD-29
Additional Interval	AECC-2	n/a	n/a			ORD-29
Process 3						
Standard Interval	AECC-2	n/a	n/a			ORD-29
Additional Interval	AECC-2	n/a	n/a			ORD-29
Advanced/Special Elements						
Process 1						
Standard Interval	AECC-2	5.00	5.00			ORD-29
Process 2						
Standard Interval	AECC-2	n/a	n/a			ORD-29
Additional Interval	AECC-2	n/a	n/a			ORD-29
Process 3					ľ	
Standard Interval	AECC-2	n/a	n/a			ORD-29
Additional Interval	AECC-2	n/a	n/a			ORD-29

Description	Source	Manual Minutes per Order A=Source	Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=50urce	B=Source	C=AOLR		
Exchange and Advanced/Special Elements						
Expedites				\$0.61	]	ORD-30
Exchange Elements	AECC-3	9.33	9.33			ORD-30
Advanced/Special Elements	AECC-3 <sup>,</sup>	9.33	9.33			ORD-30
Preordering	AOAS	8.25	n/a	\$0.61		ORD-30
Record Order	AUES-1	12.30	12.30	\$0.61		ORD-30
Customer Service Record Search	AOAS	11.69	n/a	\$0.61		ORD-30
CLEC Account Establishment	AECC-3	462.00	462.00	\$0.61		ORD-30
No Access Customer Will Advise	AECC-3	45.00	45.00	\$0.61		ORD-30

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Description	Source	Order	Semi- Mechanized Minutes per Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=Source	B=Source	C=AOLR		
Network Wholesale Elements						
Manual Order Additional Order Entry	AAME	33.60	n/a	\$0.88		ORD-3150
Signaling System Seven (SS7) Trunk Ports Facilities and Trunks; STP Ports (SS7 Links) New						
Production Order Entry	AAOC-1	178.02	178.02	\$0.88		ORD-39,43
Error Correction	AAOC-1	46.58	46.58	\$0.88		ORD-39.43
Jeopardies	AAOC-1	7.06	7.06	\$0.88		ORD-39,43
Meetpoint	AAOC-1	0.00	0.00	\$0.88		ORD-39,43
Projects	AAOC-1	5.35	5.35	\$1.27		ORD-39,43
MOG Order Entry	AAOC-1	0.02	0.02	\$0.88		ORD-39,43
Escalations	AAOC-1	10.53	10.53	\$0.88		ORD-39,43
Quality Check	AAOC-1	7.39	7.39	\$0.88		ORD-39,43
Unguided Usage Check	AAOC-1	9.34	9.34	\$0.88		ORD-39,43
Disconnect						
Production Order Entry	AAOC-1	55.10	55.10	\$0.88		ORD-39,43
Error Correction	AAOC-1	46.58	46.58	\$0.88		ORD-39,43
Jeopardies	AAOC-1	7.06	7.06	\$0.88		ORD-39,43
Projects	AAOC-1	2.23	2.23	\$1.27		ORD-39,43
MOG Order Entry	AAOC-1	1.37	1.37	\$0.88		ORD-39,43
Quality Check	AAOC-1	4.44	4.44	\$0.88		ORD-39,43
Unguided Usage Check	AAOC-1	9.34	9.34	\$0.88		ORD-39,43

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Confidential Filing Date 11-07-2001

r			Semi-			
		Manual Minutos por	Mechanized Minutes per		Chana J/Eirre J	
Description	Source	Order	Order	LLR per Minute	Shared/Fixed Costs	Destination
	Jource	A=Source	B=Source	C=AOLR		Destination
		Tr bounce	b source	C-HOLK		
Signaling System Seven (SS7)						
Trunk Ports						
Facilities and Trunks						
Change w/ Engineering Review						
Production Order Entry	AAOC-2	7.66	7.66	\$0.88		ORD-40
Error Correction	AAOC-2	46.58	46.58	\$0.88		ORD-40
Jeopardies	AAOC-2	7.06	7.06	\$0.88		ORD-40
Projects	AAOC-2	0.34	0.34	\$1.27		ORD-40
MOG Order Entry	AAOC-2	2.19	2.19	\$0.88		ORD-40
Escalations	AAOC-2	10.53	10.53	\$0.88		ORD-40
Quality Check	AAOC-2	13.37	13.37	\$0.88		ORD-40
Unguided Usage Check	AAOC-2	9.34	9.34	\$0.88		ORD-40
Change w/o Engineering Review						
Production Order Entry	AAOC-2	7.66	7.66	\$0.88		ORD-40
Error Correction	AAOC-2	46.58	46.58	\$0.88		ORD-40
Jeopardies	AAOC-2	7.06	7.06	\$0.88		ORD-40
Projects	AAOC-2	0.34	0.34	\$1.27		ORD-40
MOG Order Entry	AAOC-2	2.19	2.19	\$0.88		ORD-40
Escalations	AAOC-2	10.53	10.53	\$0.88		ORD-40
Quality Check	AAOC-2	13.37	13.37	\$0.88		ORD-40
Unguided Usage Check	AAOC-2	9.34	9.34	\$0.88		ORD-40

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Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
		ii oource	b bounce	C HOLK		
Signaling System Seven (SS7)						
Trunk Ports						
Trunk Only						
New						
Production Order Entry	AAOC-3	61.56	61.56	\$0.88		ORD-41
Error Correction	AAOC-3	16.11	16.11	\$0.88		ORD-41
Jeopardies	AAOC-3	7.06	7.06	\$0.88		ORD-41
Meetpoint	AAOC-3	0.00	0.00	\$0.88		ORD-41
Projects	AAOC-3	5.35	5.35	\$1.27		ORD-41
MOG Order Entry	AAOC-3	0.01	0.01	\$0.88		ORD-41
Escalations	AAOC-3	10.53	10.53	\$0.88		ORD-41
Quality Check	AAOC-3	2.55	2.55	\$0.88		ORD-41
Unguided Usage Check	AAOC-3	9.34	9.34	\$0.88		ORD-41
Disconnect						
Production Order Entry	AAOC-3	19.05	19.05	\$0.88		ORD-41
Error Correction	AAOC-3	16.11	16.11	\$0.88		ORD-41
Jeopardies	AAOC-3	7.06	7.06	\$0.88		ORD-41
Projects	AAOC-3	2.23	2.23	\$1.27		ORD-41
MOG Order Entry	AAOC-3	0.47	0.47	\$0.88		ORD-41
Quality Check	AAOC-3	1.53	1.53	\$0.88		ORD-41
Unguided Usage Check	AAOC-3	9.34	9.34	\$0.88		ORD-41

			Semi-			
		Manual	Semi- Mechanized			
		Minutes per		LLR per	Shared/Fixed	
Description	Source	Order	Order	Minute	Costs	Destination
······································		A=Source	B=Source	C=AOLR		
Signaling System Seven (SS7)						
Signaling System Seven (SS7) Trunk Ports						
Trunk Only						
Change w/ Engineering Review						
	1.100 1			<u></u>		
Production Order Entry Error Correction	AAOC-4	2.65	2.65	\$0.88		ORD-42
	AAOC-4	16.11	16.11	\$0.88		ORD-42
leopardies	AAOC-4	7.06	7.06	\$0.88		ORD-42
Projects	AAOC-4	0.34	0.34	\$1.27		ORD-42
MOG Order Entry	AAOC-4	0.76	0.76	\$0.88		ORD-42
Escalations	AAOC-4	10.53	10.53	\$0.88		ORD-42
Quality Check	AAOC-4	4.62	4.62	\$0.88	1	ORD-42
Unguided Usage Check	AAOC-4	9.34	9.34	\$0.88		ORD-42
Change w/o Engineering Review						
Production Order Entry	AAOC-4	2.65	2.65	\$0.88		ORD-42
Error Correction	AAOC-4	16.11	16.11	\$0.88	1	ORD-42
Jeopardies	AAOC-4	7.06	7.06	\$0.88		ORD-42
Projects	AAOC-4	0.34	0.34	\$1.27		ORD-42
MOG Order Entry	AAOC-4	0.76	0.76	\$0.88		ORD-42
Escalations	AAOC-4	10.53	10.53	\$0.88		ORD-42
Quality Check	AAOC-4	4.62	4.62	\$0.88		ORD-42
Unguided Usage Check	AAOC-4	9.34	9.34	\$0.88		ORD-42

Description	Source	Manual Minutes per Order	Semi- Mechanized Minutes per Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=Source	B=Source	C=AOLR		·····
Network Wholesale Elements (Including EEL's) IDT/CDT DS0 and Fractional T-1						
New Production Order Entry	AIDC-1	26.00	26.00			
Production Order Entry Error Correction	AIDC-1 AIDC-1	36.28	36.28	\$0.88		ORD-31,35,44,46
	AIDC-1 AIDC-1	8.03	8.03	<b>\$0.88</b>		ORD-31,35,44,46
Jeopardies		1.58	1.58	\$0.88		ORD-31,35,44,46
Meetpoint	AIDC-1	0.00	0.00	\$0.88		ORD-31,35
Projects	AIDC-1	2.06	2.06	\$1.27		ORD-31,35,44,46
MOG Order Entry	AIDC-1	0.08	0.08	\$0.88		ORD-31,35,44,46
Escalations	AIDC-1	5.40	5.40	\$0.88		ORD-31,35,44,46
Quality Check	AIDC-1	6.16	6.16	\$0.88		ORD-31,35,44,46
Disconnect						
Production Order Entry	AIDC-1	26.20	26.20	\$0.88		ORD-31,35,44,46,47
Error Correction	AIDC-1	8.03	8.03	\$0.88		ORD-31,35,44,46,47
Jeopardies	AIDC-1	1.58	1.58	\$0.88		ORD-31,35,44,46
Projects	AIDC-1	1.98	1.98	\$1.27		ORD-31,35,44,46
MOG Order Entry	AIDC-1	0.16	0.16	\$0.88		ORD-31,35,44,46
Quality Check	AIDC-1	4.36	4.36	\$0.88		ORD-31,35,44,46,47

Description	Source	Manual Minutes per Order	Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=Source	B=Source	C=AOLR		
Network Wholesale Elements (Including EEL's)						
IDT/CDT						
DS0 and Fractional T-1						
Migration As Is (EELs Only)						
Production Order Entry	AIDC-2	36.28	36.28	\$0.88		ORD-45,47
Error Correction	AIDC-2	8.03	8.03	\$0.88		ORD-45,47
Jeopardies	AIDC-2	1.58	1.58	\$0.88		ORD-45,47
Projects	AIDC-2	2.06	2.06	\$1.27		ORD-45,47
MOG Order Entry	AIDC-2	0.08	0.08	\$0.88		ORD-45,47
Escalations	AIDC-2	5.40	5.40	\$0.88		ORD-45,47
Quality Check	AIDC-2	6.16	6.16	\$0.88		ORD-45,47
MOG Template Creation	AIDC-2	15.00	15.00	\$0.88		ORD-45,47
Term Liability Calculation	AIDC-2	10.00	10.00	\$0.88		ORD-45,47
Change						
Production Order Entry	AIDC-2	21.36	21.36	\$0.88		ORD-32,36,45,4
Error Correction	AIDC-2	8.03	8.03	\$0.88		ORD-32,36,45,42
Jeopardies	AIDC-2	1.58	1.58	\$0.88		ORD-32,36,45,4
Projects	AIDC-2	2.10	2.10	\$1.27		ORD-32,36,45,4
MOG Order Entry	AIDC-2	0.04	0.04	\$0.88		ORD-32,36,45,4
Escalations	AIDC-2	5.40	5.40	\$0.88		ORD-32,36,45,4
Quality Check	AIDC-2	4.46	4.46	\$0.88		ORD-32,36,45,4

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute C=AOLR	Shared/Fixed Costs	Destination
Network Wholesale Elements (Including EEL's)						
IDT/CDT						
DS1 and Higher						
New						_
Production Order Entry	AIDC-3	53.57	53.57	\$0.88		ORD-33,37,48
Error Correction	AIDC-3	8.03	8.03	\$0.88		ORD-33,37,48
Jeopardies	AIDC-3	1.58	1.58	\$0.88		ORD-33,37,48
Meetpoint	AIDC-3	0.00	0.00	\$0.88		ORD-33,37
Projects	AIDC-3	2.06	2.06	\$1.27		ORD-33,37,48
MOG Order Entry	AIDC-3	0.08	0.08	\$0.88		ORD-33,37,48
Escalations	AIDC-3	5.40	5.40	\$0.88		ORD-33,37,48
Quality Check	AIDC-3	6.16	6.16	\$0.88		ORD-33,37,48
Disconnect						
Production Order Entry	AIDC-3	28.81	28.81	\$0.88		ORD-33,37,48,49
Error Correction	AIDC-3	8.03	8.03	\$0.88		ORD-33,37,48,49
Jeopardies	AIĐC-3	1.58	1.58	\$0.88		ORD-33,37,48
Projects	AIDC-3	1.98	1.98	\$1.27		ORD-33,37,48
MOG Order Entry	AIDC-3	0.16	0.16	\$0.88		ORD-33,37,48
Quality Check	AIDC-3	4.36	4.36	\$0.88		ORD-33,37,48,49

		······································	Semi-			
		Manual	Mechanized			
		Minutes per	Minutes per	LLR per	Shared/Fixed	
Description	Source	Order	Order	Minute	Costs	Destination
		A=Source	B=Source	C=AOLR		
Network Wholesale Elements (Including EEL's) IDT/CDT						
DS1 and Higher						
Migration As Is (EELs Only)						
Production Order Entry	AIDC-4	53.57	53.57	\$0.88		ORD-49
Error Correction	AIDC-4	8.03	8.03	\$0.88		ORD-49
Jeopardies	AIDC-4	1.58	1.58	\$0.88		ORD-49
Projects	AIDC-4	2.06	2.06	\$1.27		ORD-49
MOG Order Entry	AIDC-4	0.08	0.08	\$0.88		ORD-49
Escalations	AIDC-4	5.40	5.40	\$0.88		ORD-49
Quality Check	AIDC-4	6.16	6.16	\$0.88		ORD-49
MOG Template Creation	AIDC-4	15.00	15.00	\$0.88		ORD-49
Term Liability Calculation	AIDC-4	10.00	10.00	\$0.88		ORD-49
Change						
Production Order Entry	AIDC-4	21.36	21.36	\$0.88		ORD-34,38,49
Error Correction	AIDC-4	8.03	8.03	\$0.88		ORD-34,38,49
Jeopardies	AIDC-4	1.58	1.58	\$0.88		ORD-34,38,49
Projects	AIDC-4	2.10	2.10	\$1.27	4	ORD-34,38,49
MOG Order Entry	AIDC-4	0.04	0.04	\$0.88	ł	ORD-34,38,49
Escalations	AIDC-4	5.40	5.40	\$0.88		ORD-34,38,49
Quality Check	AIDC-4	4.46	4.46	\$0.88		ORD-34,38,49
Multiplexing	AIDC-4	n/a	n/a	n/a		ORD-49
Record Order	AIDC-4	43.44	43.44	\$0.88		ORD-34

Description	Source	Manual Minutes per Order A=Source	Semi- Mechanized Minutes per Order B=Source	LLR per Minute	Shared/Fixed Costs	Destination
		A=5ource	B=Source	C=AOLR		
Unbundled Network Elements (UNEs)						
Dark Fiber			<u> </u>	\$0.88		ORD-50
Preordering						
Exchange Facilities	ADFO	5.00	5.00			ORD-50
Inter-office Facilities	ADFO	5.00	5.00			ORD-50
UNE Inter-office Dedicated Transport						
New	ADFO	76.88	76.88			ORD-50
Disconnect	ADFO	44.92	44.92			ORD-50
Unbundled Loop						
New	ADFO	76.88	76.88		1	ORD-50
Disconnect	ADFO	44.92	44.92			ORD-50
Subloop Feeder						
New	ADFO	76.88	76.88			ORD-50
Disconnect	ADFO	44.92	44.92			ORD-50
Subloop Distribution						
New	ADFO	76.88	76.88			ORD-50
Disconnect	ADFO	44.92	44.92			ORD-50

Description	Source	Manual Minutes per Order	Semi- Mechanized Minutes per Order	LLR per Minute	Shared/Fixed Costs	Destination
		A=Source	B=Source	C=AOLR		
NMC Shared/Fixed Costs	ASFC		<u> </u>		\$18,498,610.43	ORS-16

## Verizon - Florida Wholesale Non-recurring Study Ordering Weighted Loaded Labor Rates Calculation

Ln	Description	Source	LLR per Minute	Number of Reps	Percent of Reps	Weighted LLR per Minute	Destination
			A=ALLR-1	B=Note 1	C=Source	D=A*C	
NMC Pe	ersonnel Weighted LLR						
	a NMC - Representative 1	B Ln 1/ B Ln 6	\$0.61	62	10.46%	\$0.06	
2 Indian	a NMC - Representative 2	B Ln 2/ B Ln 6	\$0.64	120	20.24%	\$0.13	
3 North	Carolina NMC - Representative	B Ln 3/ B Ln 6	\$0.66	178	30.02%	\$0.20	
4 Idaho	NMC - Representative 1	B Ln 4/ B Ln 6	\$0.57	159	26.81%	\$0.15	
5 Idaho	NMC - Representative 2	B Ln 5/ B Ln 6	\$0.59	74	12.48%	\$0.07	
6 Total		Sum Lns (15)		593		\$0.61	AOIS-111
NOREC	Personnel						
7 Texas	NOREC - General Clerk	Note 2	\$0.60	n/a	100.00%	\$0.60	AOIS-1
NACC I	Personnel						
8 North	Carolina NACC - Service Consultant	Note 2	\$0.88	n/a	100.00%	\$0.88	AOIS-1220
9 North	Carolina NACC - Coordinator	Note 2	\$0.88	n/a	100.00%	\$0.88	AOIS-1219
10 North	Carolina NACC - Senior Administrator	Note 2	\$1.27	n/a	100.00%	\$1.27	AOIS-1219

Note 1: March, 2000 employee levels provided by Wholesale Business Analysis personnel.

Note 2: There is one job class performing this work, therefore weighting of the LLR per minute is unnecessary and the percent is 100%.

# Verizon - Florida Wholesale Non-recurring Study Ordering - NOREC Manual Order Processing - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Indirect Percent	Total Minutes	Activity Volume	Minutes per Order	Destination	
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C31)	E=Note 1	F=D/E		1
M	fanual Order Processing									
	Manual LSR Receipt									
1	Enter Time of Receipt in Log		8				and the second		]	
2	Reject "Unables" to CLEC		3							
3	Sort and Staple LSR Pages		17							
4	Determine LSOG Number		2							
5	Manually Note NMC on LSR		6							1.
6	Enter LSR into Tracking System		29	4 1					i I	
7	File Manual LSR for Processing		4							
8	Total	Sum Lns (17)	69	1,035		1,104	561	1.97	AOIS-1	
	Manual LSR Order Entry									
	New									
9	Review LSR		19							
10	Order Entry into SIGS		198					71 ×		
11	File Manual LSR for Editing		8							
12	Total	Sum Lns (911)	225	3,375		3,599	248	14.51	AOIS-1	
l l								1 - E 4		
	Disconnect									
13	Review LSR		6							
14	Order Entry into SIGS		31		<b>*</b> .					
15	File Manual LSR for Editing		2							
16	Total	Sum Lns (1315)	39	585		624	123	5.07	AOIS-1	

# Verizon - Florida Wholesale Non-recurring Study Ordering - NOREC Manual Order Processing - Work Sampling Summary

				Direct	Indirect		Activity	Minutes	
Ln	Description	Source	Observations	Minutes	Percent	<b>Total Minutes</b>	Volume	per Order	Destination
			A=Note 1	B≃A*15	C=Source	D=B*(1+Ln C31)	E=Note 1	F=D/E	
N	Manual Order Processing								
ļ	Manual LSR Order Entry								
	Migration (As Is, As Is +/-, As Specified)								
17	Review LSR		6		Ref. 1				1
18	Order Entry into SIGS		53						
19	File Manual LSR for Editing		2						
20	Total	Sum Lns (1719)	61	915		976	113	8.64	AOIS-1
	Change								
21	Review LSR		2						
22	Order Entry into SIGS		11						
23	File Manual LSR for Editing		1						
24	Total	Sum Lns (2123)	14	210		224	41	5.46	AOIS-1
	Record								1
25	Review LSR		1						
26	Order Entry into SIGS		5						
27	File Manual LSR for Editing		1						
28	Total	Sum Lns (2527)	7	105		112	36	3.11	AOIS-1
29 T	otal Direct Productive Time	Sum Lns (128)		6,225					
30 li	ndirect Time	Note 1		414					
31	Indirect Percent	Ln 30/Ln 29			6.65%	, )			1

Note 1: Data obtained through Work Sampling study conducted at the NOREC.

## Verizon - Florida Wholesale Non-recurring Study Ordering - NOREC Manual Order Editing - Work Sampling Summary

				Direct	Indirect	Total	Activity	Minutes per	
Ln	Description	Source	Observations	Minutes	Percent	Minutes	Volume	Order	Destination
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C29)	E=Note 1	F=D/E	
[	Managel Onder Falitie -								
	Manual Order Editing New								
Ι.									•
1	Access Editor/Review LSR		24						
2	Error Correction		7						
3	Verify Changes		3					а.	
4	FAX CLEC Changes		2						
5	Verify Final Steps in SIGS		19						
6	File LSR for Retention		3						
7	Total	Sum Lns (16)	58	870		929	248	3.75	AOIS-1
		х. Х			÷.,				
	Disconnect								
8	Access Editor/Review LSR		9	, <b>1</b>					
9	Verify Final Steps in SIGS		5						
10	File LSR for Retention		1						
11	Total	Sum Lns (810)	15	225		240	123	1.95	AOIS-1
			*					-	i
i	Migration (As Is, As Is +/-, As Specified)								
12	Access Editor/Review LSR		12						i
13	Error Correction		1						
14	Verify Changes		1						
15	FAX CLEC Changes		1						
16	Verify Final Steps in SIGS		5						
17	File LSR for Retention		1						
18	Total	Sum Lns (1217)	21	315		336	113	2.98	AOIS-1

Verizon - Florida Wholesale Non-recurring Study Ordering - NOREC Manual Order Editing - Work Sampling Summary

				Direct	Indirect	Total	Activity	Minutes per	
Ĺn	Description	Source	Observations	Minutes	Percent	Minutes	Volume	Order	Destination
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C29)	E=Note 1	F=D/E	
м	lanual Order Editing								
	Change								
19	Access Editor/Review LSR		4						]
20	Verify Final Steps in SIGS		1						1
21	File LSR for Retention		1						
22 <sup>-</sup>	Total	Sum Lns (1921)	6	90		96	41	2.34	AOIS-1
	Record								
23	Access Editor/Review LSR		2						
24	Verify Final Steps in SIGS		1						
25	File LSR for Retention		1						
26	Total	Sum Lns (2325)	4	60		64	36	1.78	AOIS-1
27 <sup>-</sup>	Total Direct Productive Time	. Sum Lns (126)		1,560					
28 In	ndirect Time	Note 1		106					
29	Indirect Percent	Ln 28/Ln 27			6.79%	6			

Note 1: Data obtained through a Work Sampling study conducted at the NOREC.

### Verizon - Florida Wholesale Non-recurring Study Ordering Off-Line Processing - Minutes per Order Calculation

Ln	Description	Current Minutes per Order	Adjustment Percentage Calculation	Minutes per Order	Destination
		A=AOLS-2	B=Note 1	C=A*(1-B)	······
Off-line P	rocessing				
1 Manual	Orders	6.06	14.50%	5.18	AOIS-1
2 Semi-Me	chanized Orders	5.91	14.50%	5.05	AOIS-1

Note 1: Data provided by NMC Staff Support personnel. These are the percentage of orders not worked by the off-line group.

# Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Off-line Processing - Work Sampling Summary

		<b></b>		Direct	Indirect	Total	Activity	Minutes per	
Ln	Description	Source	Observations	Minutes	Percent	Minutes	Volume	Order	Destination
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C32)	E=Note 1	F=D/E	
l		Į.							
	Off-line Processing	ŧ	·						
1	Errors	ų.					2,174	1	
2	FAX Failed Report	١	37						
3	102 Complex Reviewed	Į.	104						
4	ADS/NOCV Queue-Smpl-Err	Į	112						
5	ADS/NOCV Queue-Cplx-Err		137						
6	NSI Report (POI)		88						
7	E-911 Address		43						
8	Directory						664		
9	Dir Lstg Inq-Resale LMS Rev		20						
10	Dir Lstg Inq-Resale LMS Corr	Į –	299						
11	Dir Lstg Turn Back	Į	14					1	
12	Dir Lstg Quality Check Rev		38					1	
13	Dir Lstg Quality Check Corr		154						
1	0 - 7							1	
14	Completions						986		
15	Service Activation Report		201					l	
16	NOCV/ADS Completions		105					]	

## Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Off-line Processing - Work Sampling Summary

In	Description	6	Observations	Direct Minutes	Indirect	Total	Activity	Minutes per	
Ln	Description	Source			Percent	Minutes	Volume	Order	Destination
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C32)	E=Note 1	F=D/E	
Off-lin	e Processing								
17 Proje	0		<b></b>				73		1
18 Lat	e Order Report		32						
19 Stat	te Project		36						
20 Misco	ellaneous Disconnects		56				116		
21 Subtot	al Off-line Processing	Sum Lns (120)	1,476	22,140		-	4,013	-	
22 Manua	al Orders	Ln 21	1,476	22,140	÷.,	24,321	4,013	6.06	AOLC-1
23 Semi-N	Mechanized Orders	Ln 21 - Ln 2	1,439	21,585		23,711	4,013	5.91	AOLC-1
24 Other (	Off-line Processing		220	3,300					
25 Total C	Off-line Productive Time	Ln 21+ Ln 24	1,696	25,440					
Indir	rect Time								
26 Me	etings		38						
27 Tele	ephone Inquiry		3						
	Aids		1						
29 Coa	aching		6						
30 Bre	ak Time		119						
31 Total	l	Sum Lns (2630)	167	2,505					
32 Indir	rect Percent	Ln 31/Ln 25		- 	9.85%	, )			

Note 1: Data obtained through a Work Sampling study conducted at the NMC in Durham, NC.

## Verizon - Florida Wholesale Non-recurring Study Ordering - NOREC Manual Data Gathering Form Processing - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Indirect Percent	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C9)	E=Note 1	F=D/E	
U	Jnbundled Port and UNE-Platforms								
	Complex								
	Data Gathering Form								
1	Receive DGF via FAX		2						1
2	Access Gold System		6						ł
3	Select Forms		2						
4	DGF Entry		12						
5	Note Completed DGF in Log		1						
6	File for Retention		1						
7	Total	Sum Lns (16)	24	360		390	28	13.93	AOIS-1
0	I I am	N. (. 1		20					
8	Indirect Time	Note 1		30	0.000				
9	Indirect Percent	Ln 8/Ln 7			8.33%				J

Note 1: Data obtained through a Work Sampling study conducted at the NOREC.

# Verizon - Florida Wholesale Non-recurring Study Ordering - NMC

# Unbundled Network Elements Order Processing - Minutes per Order

		Current		l and Semi-Mec	h Orders	
Description	Source	Minutes per Order	Adjustment Percent	Flow Through Percent	Minutes per Order	Destination
Description		A=Source	B=Note 1	C=Note 2	D=A*(1-B)*(1-C)	Destination
Unbundled Network Elements Order Process	ing				. , , , ,	
Exchange Elements	ing					
Unbundled Loop						
Basic						
New	AULS-1	53.35	15.00%	40.00%	27.21	AOIS-2
Disconnect	AULS-1	23.10	15.00%	40.00%	11.78	AOIS-2
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-2
Record	AULS-1	24.12	15.00%	40.00%	12.30	AOIS-11
Complex Non-digital						
New	AULS-1	53.35	15.00%	40.00%	27.21	AOIS-2
Disconnect	AULS-1	23.10	15.00%	40.00%	11.78	AOIS-2
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-2
Complex Digital						
New	AULS-1	53.35	15.00%	40.00%	27.21	AOIS-2
Disconnect	AULS-1	23.10	15.00%	40.00%	11.78	AOIS-2
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-2

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# Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Unbundled Network Elements Order Processing - Minutes per Order

		Current	Manua	l and Semi-Mec	h Orders	
		Minutes per	Adjustment	Flow Through	Minutes per	
Description	Source	Order	Percent	Percent	Order	Destination
		A=Source	B=Note 1	C=Note 2	D=A*(1-B)*(1-C)	
Unbundled Network Elements Order Processing						
Exchange Elements						
Unbundled Port	1					
Basic						
New	Note 3	31.07	15.00%	n/a	26.41	AOIS-3
Disconnect	Note 3	6.07	15.00%	n/a	5.16	AOIS-3
Change Port Feature	Note 3	20.22	15.00%	n/a	17.19	AOIS-3
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-3
Complex Non-digital						
New	Note 3	51.07	15.00%	n/a	43.41	AOIS-3
Disconnect	Note 3	6.07	15.00%	n/a	5.16	AOIS-3
Change Port Feature	Note 3	40.22	15.00%	n/a	34.19	AOIS-3
Change Switch Feature Group	Note 3	40.22	15.00%	n/a	34.19	AOIS-3
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-3
Complex Digital						
New	Note 3	51.07	15.00%	n/a	43.41	AOIS-3
Disconnect	Note 3	6.07	15.00%	n/a	5.16	AOIS-3
Change Port Feature	Note 3	40.22	15.00%	n/a	34.19	AOIS-3
Change Switch Feature Group	Note 3	40.22	15.00%	n/a	34.19	AOIS-3
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-3

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## Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Unbundled Network Elements Order Processing - Minutes per Order

		Current	Manua	l and Semi-Mec	h Orders	
Description	Source	Minutes per Order	Adjustment Percent	Flow Through Percent	Minutes per Order	Destination
		A=Source	B=Note 1	C=Note 2	D=A*(1-B)*(1-C)	
Unbundled Network Elements Order Processing						
Advanced/Special Elements						
Unbundled Loop						
Basic				•		
New	AULS-1	53.35	15.00%	40.00%	27.21	AOIS-4
Disconnect	AULS-1	23.10	15.00%	40.00%	11.78	AOIS-4
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-4
Complex						
New	AULS-1	53.35	15.00%	40.00%	27.21	AOIS-4
Disconnect	AULS-1	23.10	15.00%	40.00%	11.78	AOIS-4
Change CO Connection	Note 3	17.25	15.00%	40.00%	8.80	AOIS-4
Unbundled Port						
Complex						
New	Note 3	66.44	15.00%	n/a	56.47	AOIS-4
Disconnect	Note 3	14.36	15.00%	n/a	12.21	AOIS-4
Change CO Connection	Note 3	17.25	15.00%	n/a	14.66	AOIS-4

Note 1: Based on system and process changes that will be implemented in the NMC, NMC Staff Support personnel provided an efficiency gain of 15% for these order types.

Note 2: Orders will flow-through the upfront processing systems without manual intervention. Data provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.

Note 3: Data provided by NMC Staff Support personnel.

# Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Unbundled Loop Exchange Basic Order Processing - Work Sampling Results

				Direct	Indirect	Total	Activity	Minutes per	
Ln	Description	Source	Observations	Minutes	Percent	Minutes	Volume	Order	Destination
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C21)	E=Note 1	F=D/E	
	Inbundled Loop Order Processing								
	Exchange								
	Basic								
	New		i						
Ι.						······			
	Review LSR		25						
2	LSR Reject		3						
3	Error Correction		10						
4	Directory Listing/Inquiry		24						
5	Order Entry		106						
6	Local Service Confirmation		6						
7	Jeopardy Notification		5						
8	Total	Sum Lns (17)	179	2,685		4,748	89	53.35	AUES-1
	Disconnect	;		,	•				
9	Order Entry		25						
10	LSR Reject								
11	Total	Ln 9+Ln 10	27	405		716	31	23.10	AUES-1 -
	Total			405	× .	/10	51	23.10	AULS-1
12	Record	• •	10	150		265	11	24.12	AUES-1
13	Total Productive Time	Sum Lns (812)	-	3,240					

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## Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Unbundled Loop Exchange Basic Order Processing - Work Sampling Results

Ln	Description	Source	Observations	Direct Minutes	Indirect Percent	Total Minutes	Activity Volume	Minutes per Order	Destination
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C21)	E=Note 1	F=D/E	
U	nbundled Loop Order Processing								
	Exchange								
	Indirect Hours								
14	Meetings		22			ר			
15	Telephone Inquiry		48						
16	Job Aids		17						
17	Coaching		43						
18	Pending Order Inqry/Review		9						
19	Break Time		27						
20	Total	Sum Lns (1419)	166	2,490					
21	Indirect Percent	B Ln 20/B Ln 13			76.85%				

Note 1: Data obtained through a Work Sampling study conducted at the NMC in Durham, NC.

# Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Other Ordering Activities - Work Sampling Summary

Ln	Description	Source	Observations	Direct Minutes	Indirect Percent	Total Minutes	Activity Volume	Activity	Semi-Mech Minutes per Activity	
			A=Note 1	B=A*15	C=Source	D=B*(1+Ln C13)	E=Note 1	F=D/E	G	
11	Preordering		54	810		1,189	144	8.25	n/a	AOIS-11
2 0	Customer Record Search		129	1,935		2,840	243	11.69	n/a	AOIS-11
	Basic Exchange Order Work		895	13,425						
4 1	Fotal Productive Time	Sum Lns (13)		16,170						
	Indirect Productive Hours									×.
5	Meetings		45							
6	Telephone Inquiry		258						i	
.7	Job Aids		46						:	
8	Coaching		31							
9	Table/Memo/Form		4							
10	NOCV/ADS Queues		29							
11	Break Time		91							
12	Total	Sum Lns (511)	504	7,560						
13	Indirect Percent	Ln 12/Ln 4			46.75%					

Note 1: Data obtained through a Work Sampling study conducted at the NMC in Durham, NC.

Wholesale Non-recurring Study Verizon - Florida **Ordering - NMC** 

Interim Number Portability and Network Interface Device Order Processing - Minutes per Order

	Current	Manua	<b>Manual and Semi-Mech Orders</b>	h Orders	
Description	Minutes per Order	Adjustment Percent	Flow Through Percent	Minutes per Order	Destination
	A=Note 1	B=Note 1	C=Note 2	D=A*(1-B)*(1-C)	
Unbundled Network Elements (UNEs) Interim Number Portability Order Processing					
New	41.66	15.00%	45.00%	19.48	AOIS-5
Disconnect	23.10	15.00%	45.00%	10.80	
Change	35.80	15.00%	45.00%		AOIS-5
Network Interface Device (NID) Order Processing	53.35	15.00%	n/a	45.35	AOIS-9

Note 1: Data provided by NMC Staff Support personnel.

Note 2: Orders will flow-through the upfront processing systems without manual intervention. Data provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.

## Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Sub-Loop Unbundling Order Processing - Minutes per Order

Description	Manual and Semi- Mechanized Minutes per Order	Destination
	A=Note 1	
Unbundled Network Elements (UNEs) Subloop Unbundling Order Processing FDI - Feeder Connection		_
New	27.21	AOIS-5
Disconnect	11.78	AOIS-5
Change Facility Connection	8.80	AOIS-5
FDI - Distribution Interconnection New	27 21	AOIS-5
Disconnect	11.78	AOIS-5
Change Facility Connection	8.80	AOIS-5
Serving Terminal Interconnection		
New	27.21	AOIS-5
Disconnect	11.78	AOIS-5
Change Facility Connection	8.80	AOIS-5

Note 1: Data provided by NMC Staff Support personnel.

Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Line Sharing Order Processing - Minutes per Order

Description	Source	Current Minutes per Order	Adjustment Percent	Flow Through Percent	Minutes per Order	Destination
		A=Source	B=Note 1	C=Note 2	D=A*(1-B)*(1-C)	
Unbundled Network Elements (UNEs) Line Sharing Order Processing CLEC CO Splitter New Disconnect Change CO Connection		N	ot Include	d in this Fil	ing	

Note 1: Based on system and process changes that will be implemented in the NMC, NMC Staff Support personnel provided an efficiency gain of 15% for these order types.

Note 2: Orders will flow-through the upfront processing systems without manual intervention. Provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.

Note 3: Provided by NMC Staff Support personnel.

### Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Loop Conditioning Order Processing - Minutes per Order

Description	Minutes per Order	Destination
	A=Note 1	
Unbundled Network Elements (UNEs)		
Loop Conditioning Order Processing	ļ	
Bridged Tap Removal		
One Occurrence	n/a	AOIS-6
Multiple Occurrences	n/a	AOIS-6
Load Coil Removal		
Load Coil Removal Only	n/a	AOIS-6
Combinations		
Bridged Tap (One) and Load Coil Removal	n/a	AOIS-6
Bridged Tap (Multiple) and Load Coil Removal	n/a	AOIS-6

Note 1: Information provided by NMC Staff Support personnel.

Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Dark Fiber Order Processing - Minutes per Order

	Manual and Semi- Mechanized Minutes	
Description	per Order	Destination
	A=Note 1	
Unbundled Network Elements (UNEs)		
Dark Fiber		
Preordering		
Exchange Facilities	5.00	AOIS-20
Inter-office Facilities	5.00	AOIS-20
UNE Inter-office Dedicated Transport Order Processing		
New	76.88	AOIS-20
Disconnect	44.92	AOIS-20
Unbundled Loop Order Processing		
New	76.88	AOIS-20
Disconnect	<b>44</b> .92	AOIS-20
Subloop Feeder Order Processing		
New	76.88	AOIS-20
Disconnect	44.92	AOIS-20
Subloop Distribution Order Processing		
New	76.88	AOIS-20
Disconnect	44.92	AOIS-20

Note 1: Data provided by NACC Staff Support personnel.

# Verizon - Florida Wholesale Non-recurring Study Ordering - NMC UNE-Platforms (UNE-Ps) Order Processing - Minutes per Order

	T	Current	Manua	l and Semi-Mec	h Orders	
		Minutes per	Adjustment	Flow Through	Minutes per	
Description	Source	Order	Percent	Percent	Order	Destination
		A=Source	B=Note 1	C≃Note 2	D=A*(1-B)*(1-C)	
UNE-Platforms (UNE-Ps) Order Processing						
Exchange						
Basic						
Migration As Is +/-	AEBD-1	25.92	15.00%	35.00%	14.32	AOIS-7
Change Line Feature	AEBD-2	17.26	15.00%	35.00%	9.54	AOIS-7
Complex Non-digital						
Migration As Specified	AECD	43.57	15.00%	35.00%	24.07	AOIS-7
Change Line Feature	AEBD-2	17.26	15.00%	35.00%	9.54	AOIS-7
Change Switch Feature Group	AEBD-2	17.26	15.00%	35.00%	9.54	AOIS-7
Complex Digital						
Migration As Specified	AECD	43.57	15.00%	35.00%	24.07	AOIS-7
Change Line Feature	AEBD-2	17.26	15.00%	35.00%	9.54	AOIS-7
Change Switch Feature Group	AEBD-2	17.26	15.00%	35.00%	9.54	AOIS-7

### Verizon - Florida Wholesale Non-recurring Study Ordering - NMC UNE-Platforms (UNE-Ps) Order Processing - Minutes per Order

		Current	Manua	l and Semi-Mec	h Orders	
Description	Source	Minutes per Order	Adjustment Percent	Flow Through Percent	Minutes per Order	Destination
		A=Source	B=Note 1	C=Note 2	D=A*(1-B)*(1-C)	
UNE-Platforms (UNE-Ps) Order Processing Advanced/Special Complex						
Migration As Specified	AACD	66.45	15.00%	n/a	56.48	AOIS-8
Change	AEBD-2	17.26	15.00%	n/a	14.68	AOIS-8
Record (All UNE-Ps)	AEBD-2	13.75	15.00%	35.00%	7.60	AOIS-8

Note 1: Based on system and process changes that will be implemented in the NMC, NMC Staff Support personnel provided an efficiency gain of 15% for these order types.

Note 2: Orders will flow-through the upfront processing systems without manual intervention. Data provided by Manager - Process Efficiency OMT System Development and UAT Flow Through.

Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Other Elements

Description	Minutes per Order A=Note 1	Destination
	A=Note 1	
Unbundled Network Elements (UNEs) and UNE-Platforms		
Coordinated Conversion		
Exchange		
Process 1		_
Standard Interval	5.00	AOIS-9
Process 2		
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9
Process 3		
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9
Advanced/Special		
Process 1		
Standard Interval	5.00	AOIS-9
Process 2		
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9
Process 3		10100
Standard Interval	n/a	AOIS-9
Additional Interval	n/a	AOIS-9

### Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Other Elements

Description	Minutes per Order	Destination
	A=Note 1	
Unbundled Network Elements (UNEs) and UNE-Platforms		
Hot Cut Coordinated Conversion		
Exchange		
Process 1		
Standard Interval	5.00	AOIS-10
Process 2	1	
Standard Interval	n/a	AOIS-10
Additional Interval	n/a	AOIS-10
Process 3		
Standard Interval	п/а	AOIS-10
Additional Interval	n/a	AOIS-10
Advanced/Special		
Process 1		
Standard Interval	5.00	AOIS-10
Process 2		
Standard Interval	n/a	AOIS-10
Additional Interval	n/a	AOIS-10
Process 3		l
Standard Interval	n/a	AOIS-10
Additional Interval	n/a	AOIS-10

### Verizon - Florida Wholesale Non-recurring Study Ordering - NMC Other Elements

Description	Minutes per Order	Destination
	A=Note 1	· · · · · · · · · · · · · · · · · · ·
Unbundled Network Elements (UNEs) and UNE-Platforms Expedites		
Exchange	9.33	AOIS-11
Advanced/Special	9.33	AOIS-11
CLEC Account Establishment	462.00	AOIS-11
No Access Customer Will Advise	45.00	AOIS-11

Note 1: Data provided by NMC Staff Support personnel.

# Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements Minute per Order Calculations - SS7

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi Mechanized Minutes per Order C=A*B	Destination
Signaling System Seven (SS7)					
Trunk Ports	1				
Facilities and Trunks; STP Ports (SS7 Links) New					
Production Order Entry	AAEP	179.78	99.02%	178.02	AOIS-12
Error Correction	AAEP	71.63	65.03%	46.58	AOIS-12
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-12
Meetpoint	AAEP	102.42	0.00%	0.00	AOIS-12
Projects	AAPO	73.19	7.31%	5.35	AOIS-12
MOG Order Entry	AAMO	2.33	0.98%	0.02	AOIS-12
Escalations	AAEU	98.36	10.71%	10.53	AOIS-12
Quality Check	AAQP	12.31	60.04%	7.39	AOIS-12
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-12
Disconnect					
Production Order Entry	AAEP	133.23	41.36%	55.10	AOIS-12
Error Correction	AAEP	71.63	65.03%	46.58	AOIS-12
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-12
Projects	AAPO	73.19	3.05%	2.23	AOIS-12
MOG Order Entry	AAMO	2.33	58.64%	1.37	AOIS-12
Quality Check	AAQP	6.15	72.12%	4.44	AOIS-12
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-12

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## Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements Minute per Order Calculations - SS7

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi Mechanized Minutes per Order C=A*B	Destination
Signaling System Seven (SS7)					
Trunk Ports					
Facilities and Trunks					
Change w/ Engineering Review					_
Production Order Entry	AAEP	123.20	6.22%	7.66	AOIS-13
Error Correction	AAEP	71.63	65.03%	46.58	AOIS-13
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-13
Projects	AAPO	73.19	0.46%	0.34	AOIS-13
MOG Order Entry	AAMO	2.33	93.78%	2.19	AOIS-13
Escalations	AAEU	98.36	10.71%	10.53	AOIS-13
Quality Check	AAQP	18.46	72.46%	13.37	AOIS-13
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-13
Change w/o Engineering Review					
Production Order Entry	AAEP	123.20	6.22%	7.66	AOIS-13
Error Correction	AAEP	71.63	65.03%	46.58	AOIS-13
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-13
Projects	AAPO	73.19	0.46%	0.34	AOIS-13
MOG Order Entry	AAMO	2.33	93.78%	2.19	AOIS-13
Escalations	AAEU	98.36	10.71%	10.53	AOIS-13
Quality Check	AAQP	18.46	72.46%	13.37	AOIS-13
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-13

# Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements Minute per Order Calculations - SS7

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi Mechanized Minutes per Order C=A*B	Destination
Signaling System Seven (SS7)					
Trunk Ports					
Trunk Only					
New					
Production Order Entry	AAEP	62.17	99.02%	61.56	AOIS-14
Error Correction	AAEP	24.77	65.03%	16.11	AOIS-14
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-14
Meetpoint	AAEP	35.42	0.00%	0.00	AOIS-14
Projects	AAPO	73.19	7.31%	5.35	AOIS-14
MOG Order Entry	AAMO	0.81	0.98%	0.01	AOIS-14
Escalations	AAEU	98.36	10.71%	10.53	AOIS-14
Quality Check	AAQP	4.26	60.04%	2.55	AOIS-14
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-14
Disconnect					
Production Order Entry	AAEP	46.07	41.36%	19.05	AOIS-14
Error Correction	AAEP	24.77	65.03%	16.11	AOIS-14
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-14
Projects	AAPO	73.19	3.05%	2.23	AOIS-14
MOG Order Entry	AAMO	0.81	58.64%	0.47	AOIS-14
Quality Check	AAQP	2.13	72.12%	1.53	AOIS-14
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-14

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements Minute per Order Calculations - SS7

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi Mechanized Minutes per Order C≃A*B	Destination
Signaling System Seven (SS7)					
Trunk Ports					
Trunk Only					
Change w/ Engineering Review					
Production Order Entry	AAEP	42.60	6.22%	2.65	AOIS-15
Error Correction	AAEP	24.77	65.03%	16.11	AOIS-15
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-15
Projects	AAPO	73.19	0.46%	0.34	AOIS-15
MOG Order Entry	AAMO	0.81	93.78%	0.76	AOIS-15
Escalations	AAEU	98.36	10.71%	10.53	AOIS-15
Quality Check	AAQP	6.38	72.46%	4.62	AOIS-15
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-15
Change w/o Engineering Review					
Production Order Entry	AAEP	42.60	6.22%	2.65	AOIS-15
Error Correction	AAEP	24.77	65.03%	16.11	AOIS-15
Jeopardies	AAEP	101.08	6.98%	7.06	AOIS-15
Projects	AAPO	73.19	0.46%	0.34	AOIS-15
MOG Order Entry	AAMO	0.81	93.78%	0.76	AOIS-15
Escalations	AAEU	98.36	10.71%	10.53	AOIS-15
Quality Check	AAQP	6.38	72.46%	4.62	AOIS-15
Unguided Usage Check	AAEU	1,458.75	0.64%	9.34	AOIS-15

## Verizon - Florida Wholesale Non-recurring Study Ordering - NACC

Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manuał and Semi Mechanized Minutes per Order C=A*B	Destination
Network Wholesale Elements (Including EELs)					
IDT/CDT					
DS0 and Fractional T-1					
New					
Production Order Entry	AAEE	37.66	96.34%	36.28	AOIS-16
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-16
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-16
Meetpoint	AAEE	34.20	0.00%	0.00	AOIS-16
Projects	AAPO	73.19	2.82%	2.06	AOIS-16
MOG Order Entry	AAMO	2.18	3.66%	0.08	AOIS-16
Escalations	AAEU	98.36	5.49%	5.40	AOIS-16
Quality Check	AAQE	29.35	21.00%	6.16	AOIS-16
Disconnect					
Production Order Entry	AAEE	28.31	92.56%	26.20	AOIS-16
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-16
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-16
Projects	AAPO	73.19	2.71%	1.98	AOIS-16
MOG Order Entry	AAMO	2.18	7.44%	0.16	AOIS-16
Quality Check	AAQE	20.78	21.00%	4.36	AOIS-16

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

Description	Source	Minutes per Activity	Probability of Occurrence	Manual and Semi Mechanized Minutes per Order	Destination
		A=Source	B=Source	C≃A*B	
Network Wholesale Elements (Including EELs)					
IDT/CDT					
DS0 and Fractional T-1					
Migration As Is					
Production Order Entry	AAEE	37.66	96.34%	36.28	AOIS-17
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-17
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-17
Meetpoint	AAEE	34.20	0.00%	0.00	AOIS-17
Projects	AAPO	73.19	2.82%	2.06	AOIS-17
MOG Order Entry	AAMO	2.18	3.66%	0.08	AOIS-17
Escalations	AAEU	98.36	5.49%	5.40	AOIS-17
Quality Check	AAQE	29.35	21.00%	6.16	AOIS-17
MOG Template Creation	Note 1	15.00	100.00%	15.00	AOIS-17
Term Liability Calculation	Note 1	10.00	100.00%	10.00	AOIS-17
Change					
Production Order Entry	AAEE	21.78	98.09%	21.36	AOIS-17
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-17
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-17
Projects	AAPO	73.19	2.87%	2.10	AOIS-17
MOG Order Entry	AAMO	2.18	1.91%	0.04	AOIS-17
Escalations	AAEU	98.36	5.49%	5.40	AOIS-17
Quality Check	AAQE	21.24	21.00%	4.46	AOIS-17

# Verizon - Florida Wholesale Non-recurring Study Ordering - NACC

#### Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi Mechanized Minutes per Order C=A*B	Destination
Network Wholesale Elements (Including EELs)					
IDT/CDT					
DS1 and Higher					
New					_
Production Order Entry	AAÉE	55.60	96.34%	53.57	AOIS-18
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-18
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-18
Meetpoint	AAEE	34.20	0.00%	0.00	AOIS-18
Projects	AAPO	73.19	2.82%	2.06	AOIS-18
MOG Order Entry	AAMO	2.18	3.66%	0.08	AOIS-18
Escalations	AAEU	/ 98.36	5.49%	5.40	AOIS-18
Quality Check	AAQE	29.35	21.00%	6.16	AOIS-18
Disconnect					
Production Order Entry	AAEE	31.13	92.56%	28.81	AOIS-18
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-18
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-18
Projects	AAPO	73.19	2.71%	1.98	AOIS-18
MOG Order Entry	AAMO	2.18	7.44%	0.16	AOIS-18
Quality Check	AAQE	20.78	21.00%	4.36	AOIS-18

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements Minute pa

#### Network Wholesale Elements Minute per Order Calculations - IDT/CDT (Including EELs)

Description	Source	Minutes per Activity A=Source	Probability of Occurrence B=Source	Manual and Semi Mechanized Minutes per Order C=A*B	Destination
Network Wholesale Elements (Including EELs)					
ID1/CDT					
DS1 and Higher Migration As Is					
Production Order Entry	AAEE	55.60	96.34%	53.57	AOI5-19
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-19
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-19
Meetpoint	AAEE	34.20	0.00%	0.00	AOIS-19
Projects	AAPO	73.19	2.82%	2.06	AOIS-19
MOG Order Entry	AAMO	2.18	3.66%	0.08	AOIS-19
Escalations	AAEU	98.36	5.49%	5.40	AOIS-19
Quality Check	AAQE	29.35	21.00%	6.16	AOIS-19
MOG Template Creation	Note 1	15.00	100.00%	15.00	AOIS-19
Term Liability Calculation	Note 1	10.00	100.00%	10.00	AOIS-19
Change		1			
Production Order Entry	AAEE	21.78	98.09%	21.36	AOIS-19
Error Correction	AAEE	21.26	37.77%	8.03	AOIS-19
Jeopardies	AAEE	12.81	12.36%	1.58	AOIS-19
Projects	AAPO	73.19	2.87%	2.10	AOIS-19
MOG Order Entry	AAMO	2.18	1.91%	0.04	AOIS-19
Escalations	AAEU	98.36	5.49%	5.40	AOIS-19
Quality Check	AAQE	21.24	21.00%	4.46	AOIS-19
Multiplexing	Note 2	n/a	n/a	n/a	AOIS-19
Record Order	AARD	43.44	n/a	43.44	AOIS-19

Note 1: Data provided by Headquarters Staff Support.

Note 2: No distinct Ordering cost for this feature. Cost included in "I" and Change order cost.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Record Order Minutes per Order

Ln	Description	Source	Minutes per Occurrence	Percent Quality Check	Minutes per Order	Total Record Orders	Percent of Record Orders	Weighted Minutes per Order	Destination
			A=Source	B=Source	C=A*B	D=AAPV-1, AAEF-1	E=D/D Ln 7	F=C*E	
I	Record Order Trunk Ports								
1	Order Entry	AAEP	105.77	n/a	105.77				
2	Quality Check	AAQP	9.26	60.00%	5.56				
3	Total Trunk Port	Ln 1 + Ln 2			111.33	15	4.23%	4.70	
	Entrance Facilities								
4	Order Entry	AAEE	38.05	n/a	38.05				
5	Quality Check	AAQE	11.42	21.00%	2.40				
6	<b>Total Entrance Facilities</b>	Ln 4 + Ln 5			40.45	340	95.77%	38.74	
71	fotal	Ln 3 + Ln 6				355	-	43.44	AIDC-4

Wholesale Non-recurring Study Verizon - Florida **Ordering - NACC** 

Network Wholesale Elements - Order Entry Time per Order - Trunk Ports (SS7)

Ln Description	Time Index Orders	Orders	Productive Minutes	Time Base Calculation	Trunk Ports Factors	Average Trunk Ports Minutes per Order	Facilities and Trunks Minutes per Order	Trunk Only Minutes per Order	Average Facilities and Trunk Ports Trunks Trunk Only Time Base Trunk Ports Minutes per Minutes per Minutes per Calculation Factors Order Order Order Order	Destination
	A=AATT-1	A=AATT-1 B=AAPV-1,2	C=Note 1	D=Note 2	E=AAQP	F=A*D	G=F*E Ln 11	G=F*E Ln 11 H=F*E Ln 12 I=AAPV-1,2	I=AAPV-1,2	
Trunk Ports										
Production Order Entry				:						
1 New Orders	2.51	2,830				168.02	179.78	62.17	99.02%	AAOC-1,3
2 Disconnect Orders	1.86	685				124.51	133.23	46.07	41.36%	
3 Change Orders	1.72	345				115.14	123.20	42.60	6.22%	
4 Jeopardies	1.51	703				101.08			6.98%	
5 Meetpoints	1.43	422				95.72	102.42	35.42	0.00%	
6 Error Corrections	1.00	2,520				66.94	71.63	24.77	65.03%	AAOC-14
7 Record Orders	1.58	15				105.77				AARD
8 Expedites	2.26	98				151.28				
9 Productive Minutes			897,060							
10 Time Base Factor				66.94						
11 Facilities and Trunk Factor 12 Trunk Only Factor					1.07 0.37					

Note 1: Resource Management provided the productive minutes. Note 2: The Time Base Factor is calculated using the following equation: Time Base = C Ln 9/[(A Ln1\*B Ln1) +...+ (A Ln 8\*B Ln 8)]

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Order Entry Time per Order - IDT/CDT

				<u> </u>			Probability	
				Productive	Time Base	Minutes per	of	
Ln	Description	Time Index	Orders	Minutes	Calculation	Order	Occurrence	Destination
		A=AATT-2	B=AAEF-1	C=Note 1	D=Note 2	E=A*D	F=AAEF-1,2	
	Basic							
1	New Orders	3.44	5,320					
2	Disconnect Orders	2.47	3,299					
3	Change Orders	2.59	373					
	Entrance Facilities							
	DS0 and Fractional T-1							
4	New/Migration Orders	2.94	925			37.66	<b>96.34</b> %	AIDC-2
5	Disconnect Orders	2.21	549			28.31	92.56%	AIDC-1
	DS1 and higher							
6	New Orders	4.34	4,628			55.60	<b>96.34</b> %	AIDC-2
7	Disconnect Orders	2.43	1,341			31.13	92.56%	AIDC-2
8	Change Orders	1.70	345			21.78	98.09%	AIDC-2,4
9	Jeopardies	1.00	2,220			12.81	12.36%	AIDC-14
10	Meetpoints	2.67	3,566			34.20	0.00%	AIDC-14
11	Error Corrections	1.66	6,467			21.26	37.77%	AIDC-14
12	Record Orders	2.97	340			38.05		AARD
13	Expedites	4.23	903			54.19		
14	Productive Minutes			1,058,040	1			
15	Time Base Factor				12.81			

Note 1: Resource Management provided the productive minutes.

Note 2: The Time Base Factor is calculated using the following equation: Time Base = C Ln 14/[(A Ln1\*B Ln1) +...+ (A Ln 13\*B Ln 13)]

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#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Quality Check Time per Order - Trunk Ports

Ln Description	Time Index	Orders	Productive Minutes	Time Base Calculation				Trunk Only Minutes per Order	of	Destination
	A≈AATQ	B=AAPV-2	C=Note 1	D=Note 2	E=AAMO	F=A*D	G=F*E Ln 7	H=F*E Ln 8	I=AAPV-2	
Trunk Ports										
1 New Orders	2.00	1,699				11.50	12.31	4.26	60.04%	AAOC-1,3
2 Disconnect Orders	1.00	494				5.75	6.15	2.13	72.12%	AAOC-1,3
3 Change Orders	3.00	250				17.25	18.46	6.38	72.46%	AAOC-2,4
4 Record Orders	1.61	9				9.26			60.00%	AARD
5 Productive Minutes			26,760							
6 Time Base Factor				5.75						
7 Facilities and Trunk Factor					1.07					AAEP
8 Trunk Only Factor					0.37					AAEP

Note 1: Resource Management provided the productive minutes.

Note 2: The Time Base Factor is calculated using the following equation: Time Base = C Ln 5/[(A Ln1\*B Ln1) +...+ (A Ln 4\*B Ln 4)]

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Quality Check Time per Order - IDT/CDT

Ln	Description	Time Index	Orders	Productive Minutes	Time Base Calculation	Minutes per Order	Probability of Occurrence	Destination
		A=AATQ	B=AAEF-2	C=Note 1	D=Note 2	E=A*D	F=AAEF-2	
	Entrance Facilities							
1	New Orders	2.57	1,974			29.35	21.00%	AIDC-1,3
2	Disconnect Orders	1.82	1,014			20.78	21.00%	AIDC-1,3
3	Change Orders	1.86	133			21.24	21.00%	AIDC-2,4
4	Record Orders	1.00	68			11.42	21.00%	AARD
5	Productive Minutes			82,620				
6	Time Base Factor				11.42			

Note 1: Resource Management provided the productive minutes.

Note 2: The Time Base Factor is calculated using the following equation: Time Base = C Ln 5/[(A Ln1\*B Ln1) +...+ (A Ln 4\*B Ln 4)]

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Order Entry Time Study Results

Ln	Description	Source	Time Study Minutes	Time Study Activities	Time Study Minutes per Order	Time Index	Destination
			A=Note 1	B=Note 1	C=A/B	D=Source	
Т	runk Ports						
1	New Orders	C Ln 1/MIN Lns (18)	2,723.57	169	16.12	2.51	AAEP
2	Disconnect Orders	C Ln 2/MIN Lns (18)	952.99	80	11.91	1.86	AAEP
3	Change Orders	C Ln 3/MIN Lns (18)	1,715.10	155	11.07	1.72	AAEP
4	Jeopardies	C Ln 4/MIN Lns (18)	116.00	12	9.67	1.51	AAEP
5	Meetpoints	C Ln 5/MIN Lns (18)	45.85	5	9.17	1.43	AAEP
6	Error Corrections	C Ln 6/MIN Lns (18)	770.53	120	6.42	1.00	AAEP
7	Record Orders	C Ln 7/MIN Lns (18)	40.68	4	10.17	1.58	AAEP
8	Expedites	C Ln 8/MIN Lns (18)	29.00	2	14.50	2.26	AAEP

### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Order Entry Time Study Results

Ln	Description	Source	Time Study Minutes	Time Study Activities	Time Study Minutes per Order	Time Index	Destination
			A=Note 1	B=Note 1	C=A/B	D=Source	
	Basic						
9	New Orders	C Ln 9/MIN Lns (921)	1,333.65	113	11.80	3.44	AAEE
10	Disconnect Orders	C Ln 10/MIN Lns (921)		58	8.46	2.47	AAEE
11	Change Orders	C Ln 11/MIN Lns (921)	62.21	7	8.89	2.59	AAEE
l	Entrance Facilities DS0 and Fractional T-1						
12	New Orders	C Ln 12/MIN Lns (921)	777.73	77	10.10	2.94	AAEE
13	Disconnect Orders	C Ln 13/MIN Lns (921)	212.27	28	7.58	2.21	AAEE
	DS1 and higher						
14	New Orders	C Ln 14/MIN Lns (921)	520.56	35	14.87	4.34	AAEE
15	<b>Disconnect Orders</b>	C Ln 15/MIN Lns (921)	191.37	23	8.32	2.43	AAEE
16	Change Orders	C Ln 16/MIN Lns (921)	5.84	1	5.84	1.70	AAEE
17	Record Orders	C Ln 17/MIN Lns (921)	40.68	4	10.17	2.97	AAEE
18	Jeopardies	C Ln 18/MIN Lns (921)	37.73	11	3.43	1.00	AAEE
19	Expedites	C Ln 19/MIN Lns (921)		2	14.50	4.23	AAEE
20	Meetpoints	C Ln 20/MIN Lns (921)		5	9.17	2.67	AAEE
21	Error Corrections	C Ln 21/MIN Lns (921)	353.80	62	5.71	1.66	AAEE

Note 1: Data'obtained through a time and motion study at the NACC.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Quality Check Time Study Results

Ln	Description	Source	Minutes	Orders	Time Study Minutes per Order		Destination
			A=Note 1	B=Note 1	C=A/B	D=Source	
7	Trunk Ports						
1	New Orders	C Ln 1/MIN Lns (14)	70.98	19	3.74	2.00	AAQP
2	<b>Disconnect Orders</b>	C Ln 2/MIN Lns (14)	5.59	3	1.86	1.00	AAQP
3	Change Orders	C Ln 3/MIN Lns (14)	27.96	5	5.59	3.00	AAQP
4	Record Orders	C Ln 4/MIN Lns (14)	15.00	5	3.00	1.61	AAQP
J	Entrance Facilities						
5	New Orders	C Ln 5/MIN Lns (58)	123.31	16	7.71	2.57	AAQE
6	<b>Disconnect</b> Orders	C Ln 6/MIN Lns (58)	76.57	14	5.47	1.82	AAQE
7	Change Orders	C Ln 7/MIN Lns (58)	5.59	1	5.59	1.86	AAQE
8	Record Orders	C Ln 8/MIN Lns (58)	3.00	1	3.00	1.00	AAQE

Note 1: Data obtained through a time and motion study at the NACC.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Project Minutes per Order

Łn	Description	Source	Minutes	Orders	Minutes per Order	Probability of Occurrence	Destination
		1	A=Note 1	B=Source	C=A/B	D=Source	
P P	Project Orders						
1	Trunk Ports	AAPV-2		286			
2	New Orders	AAPV-2				7.31%	AAOC-1,3
3	Change Orders	AAPV-2				0.46%	AAOC-2,4
4	Disconnect Orders	AAPV-2				3.05%	AAOC-1,3
5	Entrance Facilities	AAEF-2		501			
6	New Orders	AAEF-2				2.82%	AAOC-5,7
7	Change Orders	AAEF-2				2.87%	AAOC-6,8
8	Disconnect Orders	AAEF-2				2.71%	AAOC-5,7
97	otal Project	Ln 1+Ln 5	57,600	787	73.19		AAOC-18

Note 1: Resource Management provided the productive minutes.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - MOG Minutes per Order

Ln	Description	Source	Minutes	Orders	Minutes per Order	Factors	Minutes per Order	Order	of Occurrence	Destination
			A=Note 1	B=Source	C=A/B	D=AATF	E=C*D Ln 10	F=C*D Ln 11	G=Source	
ľ	MOG Orders									
1	Trunk Ports	AAPV-1		6,200						
2	New Orders	AAPV-1							0.98%	AAOC-1,3
3	Change Orders	AAPV-1							93.78%	AAOC-2,4
4	Disconnect Orders	AAPV-1							58.64%	AAOC-1,3
5	<b>Entrance Facilities</b>	AAEF-1		844						
6	New Orders	AAEF-1							3.66%	AAOC-5,7
7	Change Orders	AAEF-1							1.91%	AAOC-6,8
8	Disconnect Orders	AAEF-1							7.44%	AAOC-5,7
9 1	Fotal MOG	Ln 1 + Ln 5	15,360	7,044	2.18		2.33	0.81		AAOC-18
10 I	Facilities and Trunk Factor					1.07				AAQP
11 1	Trunk Only Factor					0.37				AAQP

Note 1: Resource Management provided the productive minutes.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Escalation and Unguided Usage Minutes per Order

Ln	Description	Source	Minutes	Orders	Minutes per Order	Probability of Occurrence	Destination
			A=Note 1	B=Source	C=A/B	D=Source	
	alations		<b></b>	340		10.71%	AAOC-14
	runk Ports ntrance Facilities	AAPV-2 AAEF-2		636		10.71% 5.49%	
3 Tot		Ln 1 + Ln 2	96,000 -	976	98.36		AAOC-18
4 Un	guided Usage	AAPV-2	93,360	64	1,458.75	0.64%	AAOC-14

Note 1: Resource Management provided the productive minutes.

Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Additional Time per Manual Order

s per	er Destination	Irce		27.60	6.00	<b>33.60</b> AOIS-12
Minutes per	Source Order	A=Source		Note 1	Note 1	Ln 1 + Ln 2
	Ln Description		Additional Time per Manual Order	1 Manual Fax Load	2 FOC Fax	3 Total

Note 1: Data provided by NACC personnel.

Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Relationship of Trunk Only to Facilities and Trunk

Ln	Description	Source	Coefficient	Order Percentages	Trunk Port Factors	Destination
			A=Note 1	B=Note 2	C=Source	
1 Facilities	and Trunk to Trunk Only Coefficient		3.10	<u></u>	]	
2 Facilities	and Trunk Percent of Orders			90.00%		
3 Trunk Or	ly Percent of Orders			10.00%	1	
<b>4</b> Facilities	and Trunk Factor	1/(((1/A* B Ln 3) + B Ln 2) (1 - (C Ln 4 *B Ln 2))/B Ln 3			1.07	AAMO
5 Trunk Or	ly Factor	(1 - (C Ln 4 *B Ln 2))/B Ln 3	1		0.37	AAMO

Note 1: A Facilities and Trunk order averages 3.10 time longer to process than a Trunk Only order. The relationship between Trunk Only and Trunk and Facility Order times was developed from work times observed during a NACC time and motion study.

Note 2: Percents provided by NACC personnel.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Trunk Port Orders

Ln	Description	Source	Total Orders	Percent	Production vs. MOG Percent	Destination
			A=Note 1	B=Source	C=Source	
I	Production Orders					
1	New Orders	A Ln 1/A Ln 11	2,830		99.02%	AAEP
2	Change Orders	A Ln 2/A Ln 12	345		6.22%	AAEP
3	Subtotal	Ln 1+Ln 2	3,175			
4	Disconnect Orders	A Ln 4/A Ln 13	685		41.36%	AAEP
5	Record Orders		15			AAEP,AARD
6	Subtotal	Sum Lns (35)	3,875		1	
ľ	MOG Orders					
7	New Orders	A Ln 7/A Ln 11	28		0.98%	AAMO
8	Change Orders	A Ln 8/A Ln 12	5,201		93.78%	AAMO
9	Disconnect Orders	A Ln 9/A Ln 13	971		58.64%	AAMO
10 ]	fotal MOG	Sum Lns (78)	6,200			ΑΑΜΟ
]	Fotal Orders					
11	New	Ln 1+Ln 7	2,858			
12	Change	Ln 2+Ln 8	5,546		l	
13	Disconnect	Ln 4+Ln 9	1,656			
14 ]	Fotal Orders	Ln 6+Ln 10	10,075			

.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Trunk Port Orders

Ln	Description	Source	Total Orders	Percent	Production vs. MOG Percent	Destination
			A=Note 1	B=Source	C=Source	
Q	Quality Check					
15	New Orders	Note 1	1,699	60.04%		AAQP
16	Disconnect Orders	Note 1	494	72.12%		AAQP
17	Change Orders	Note 1	250	72.46%		AAQP
18	Record Orders	Note 1	9	60.00%		AAQP
19 Je	eopardies	A Ln 19/A Ln 14	703	6.98%		AAEP
20 M	leet Point	Note 2	422	0.00%		AAEP
21 E	scalations	A Ln 21/A Ln 3	340	10.71%		AAEU
22 P	rojects	A Ln 22/A Ln 6	286	7.38%		AAPO
23	New Orders	B Ln 22*C Ln 1			7.31%	AAPO
24	Change Orders	B Ln 22*C Ln 2			0.46%	AAPO
25	Disconnect Orders	B Ln 22*C Ln 4			3.05%	AAPO
26 U	Inguided Usage	A Ln 26/A Ln 14	64	0.64%		AAEU
	rrors	A Ln 27/A Ln 6	2,520	65.03%		AAEP
28 E	xpedites		98			AAEP

Note 1: Data provided by NACC personnel.

Note 2: Verizon Florida does not have any meet points with other Local Exchange Carriers.

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Entrance Facilities Orders

Ln	Description	Source	Basic	DS-0 and Fractional T-1	DS-1 and higher	Other Activities	Total	Percent of Order	Production vs. MOG Percent	Destination
			A=Note 1	B=Note 1	C=Note 1	D=Note 1	E=Sum (AD)	F=Source	G=Source	
1	Production Orders									
1	New Order	E Ln 1/E Ln 11	5,320	925	4,628		10,873		96.34%	AAEE
2	Change Order	E Ln 2/E Ln 12	373		•	345	718		98.09%	AAEE
3	Subtotal	Ln 1+Ln 2					11,591			
4	Disconnect Order	E Ln 4/E Ln 13	3,299	549	1,341		5,189		92.56%	AAEE
5	Record Order					340	340		i	AAEE,AARD
6	Subtotal	Sum Lns (35)					17,120		i	
. 1	MOG Orders									
7	New Orders	E Ln 7/E Ln 11				413	413		3.66%	AAMO
8	Change Orders	E Ln 8/E Ln 12				14	14		1.91%	
9	Disconnect Orders	E Ln 9/E Ln 13				417	417		7.44%	AAMO
10 ]	Fotal MOG	Sum Lns (79)					844			AAMO
1	Fotal Orders									
11	New	Ln 1+Ln 7					11,286			
12	Change	Ln 2+Ln 8					732			
13	Disconnect	Ln 4+Ln 9					5,606			
14	Fotal Orders	Ln 6+Ln 10					17,964			

#### Verizon - Florida Wholesale Non-recurring Study Ordering - NACC Network Wholesale Elements - Entrance Facilities Orders

Ln	Description	Source	Basic	DS-0 and Fractional T-1	DS-1 and higher	Other Activities	Total	Percent of Order	Production vs. MOG Percent	Destination
			A=Note 1	B=Note 1	C=Note 1	D=Note 1	E=Sum (AD)	F=Source	G=Source	
Q	uality Check									
15	New Orders	Note 1				1,974	1,974	21.00%		AAQE
16	Disconnect Orders	Note 1				1,014	1,014	21.00%		AAQE
17	Change Orders	Note 1				133	133	21.00%		AAQE
18	Record Orders	Note 1				68	68	21.00%		AAQE
19 Je	eopardies	E Ln 19/E Ln 14				2,220	2,220	12.36%		AAEE
	leet Point	Note 2				3,566	3,566	0.00%		AAEE
21 E	scalations	E Ln 21/E Ln 3				636	636	5.49%		AAEU
22 P	rojects	E Ln 22/E Ln 6				501	501	2.93%		ААРО
23	New Orders	F Ln 22*G Ln 1							2.82%	AAPO
24	Change Orders	F Ln 22*G Ln 2							2.87%	ААРО
25	Disconnect Orders	F Ln 22*G Ln 4							2.71%	ААРО
26 E	rrors	E Ln 26/E Ln 6				6,467	6,467	37.77%		AAEE
27 E	xpedite					903	903			AAEE

Note 1: Data provided by NACC personnel.

Note 2: Verizon Florida does not have any meet points with other Local Exchange Carriers.

## Verizon - Florida Wholesale Non-recurring Cost Study Ordering NMC Shared/Fixed Costs

				North C	arolina	Ĭda	ho	Ind	iana		
			Per Center	Total Annual		Total Annual		Total Annual			
Ln	Description	Source	Cost	Charge Factor	<b>Total Cost</b>	<b>Charge Factor</b>	Total Cost	Charge Factor	Total Cost	Total All Sites	Destination
			A=Note 1	B=ACCF	C=A*B	D=ACCF	E=A*D	F=ACCF	G=A*F	H=C+E+G	
	Recurring Nonlabor Expense										
<b>1</b>	Rent Expense		\$800,000	n/a	\$800,000.00	n/a	\$800,000.00	n/a	\$800,000.00	\$2,400,000.00	1 C
	ACD Maintenance Contract		\$100,290	n/a	\$100,290.00		\$100,290.00	n/a	\$100,290.00	\$300,870.00	
$\frac{2}{3}$	INS Circuit Charges		\$715,200	n/a	\$715,200.00	•	\$715,200.00	n/a n/a	\$715,200.00	\$2,145,600.00	
			, ,				•,		••••		
	Implementation Nonlabor Costs										1
4	Facility Expansion		\$681,000	0.19286	\$131,336.35		\$133,711.21	0.19188	\$130,667.58	\$395,715.14	1
5	Furniture & Fixtures		\$1,516,000	0.18616	\$282,213.75		\$286,174.18	0.18702	\$283,518.19	\$851,906.12	1
6	Support Assets/LAN/SIGS		\$472,600	0.33252	\$157,147.90	0.33561	\$158,607.78	0.33235	\$157,066.25	\$472,821.93	
7	ACD/IVRU		\$37,500	0.33252	\$12,469.42	0.33561	\$12,585.26	0.33235	\$12,462.94	\$37,517.62	
8	Scheduling System		\$25,000	0.33252	\$8,312.94	0.33561	\$8,390.17	0.33235	\$8,308.63	\$25,011.74	
9	Recruiting		\$320,000	n/a	\$320,000.00	n/a	\$320,000.00	n/a	\$320,000.00	\$960,000.00	$\mathcal{V}$
10	Relocations		\$275,000	n/a	\$275,000.00	n/a	\$275,000.00	n/a	\$275,000.00	\$825,000.00	
11	Other Implementation Cost		\$15,000	n/a	\$15,000.00	n/a	\$15,000.00	n/a	\$15,000.00	\$45,000.00	
	Ordering Center Capital Requirements										
12	LAN/SIGS Implementation		\$1,212,900	0.33252	\$403,310.80	0.33561	\$407,057.51	0.33235	\$403,101.25	\$1,213,469.56	
13	PCs for Staff		\$1,828,000	0.33252	\$607,842.48		\$613,489.27	0.33235	\$607,526.66	\$1,828,858.41	
14	ACD/IVRU		\$1,059,766	0.33252	\$352,391.02		\$355,664.70	0.33235	\$352,207.93	\$1,060,263.65	
15	Scheduling System		\$250,000	0.33252	\$83,129.44		\$83,901.71	0.33235	\$83,086.25	\$250,117.40	
16	Facilities Expansion		\$3,600,000	0.19286	\$694,289.10		\$706,843.41	0.19188	\$690,753.74	\$2,091,886.25	1
17	Furniture & Fixtures		\$517,500	0.18616	\$96,336.16		\$97,688.09	0.18702	\$96,781.44	\$290,805.69	
l			, . ,		. ,						
	NMC Support										
18	Support and Administration Labor		\$988,384	n/a	\$988,384.00	n/a	\$988,384.00	n/a	\$988,384.00	\$2,965,152.00	
19	Support and Administration Nonlabor		\$84,525	n/a	\$84,525.00	n/a	\$84,525.00	n/a	\$84,525.00	\$253,575.00	1
20	Support and Administration PCs		\$85,000	0.33252	\$28,264.01	0.33561	\$28,526.58	0.33235	\$28,249.33	\$85,039.92	
21	Total	Sum Lns (120)		-	\$6,155,442.37		\$6,191,038.87		\$6,152,129.19	\$18,498,610.43	AOIS-21

Note 1: Data provided by NMC Staff Support personnel.

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#### Verizon - Florida Wholesale Non-recurring Cost Study Ordering Capital Cost Factors

Description	Capital Factor	Composite Income Tax Factor	Property Tax Factor	Total Annual Charge Factor	Destination
	A=Note 1	B=Note 1	C=Note 1	D=A+B+C	
North Carolina					
212100 Buildings	0.13135	0.05662	0.00489	0.19286	ASFC
212200 Furniture	0.15434	0.02693	0.00489	0.18616	ASFC
212400 Computers	0.28397	0.04366	0.00489	0.33252	ASFC
Idaho					
212100 Buildings	0.13135	0.05834	0.00666	0.19635	ASFC
212200 Furniture	0.15434	0.02777	0.00666	0.18877	ASFC
212400 Computers	0.28397	0.04498	0.00666	0.33561	ASFC
Indiana					
212100 Buildings	0.13135	0.05302	0.00751	0.19188	ASFC
212200 Furniture	0.15434	0.02517	0.00751	0.18702	ASFC
212400 Computers	0.28397	0.04087	0.00751	0.33235	ASFC

Note 1: Data provided by Financial Group personnel, the Rate of Return is 12.95%.

Verizon - Florida Wholesale Non-recurring Study Ordering - NMC NMC Exchange Basic Order Work Sampling Summary

Ln	Description	Source	Minutes per Task	Probability of Occurrence	Weighted Minutes per Order	Indirect Factor	Current Minutes per Order	Destination
			A= Note 1	B= Note 1	C=A*B	D=Note 1	E=C*(1+D Ln13)	
	E-Platforms (UNE-Ps) Exchange							
	Basic							
	Migration As Is +/-							
1	Review LSR		1.93	100.00%	1.93			
2	LSR Reject		1.89	18.50%	0.35			
3	Error Correction	l	1.29	15.00%	0.19			
4	<b>Review Account/Profile</b>		0.64	100.00%	0.64			
5	Directory Listing/Inquiry		1.61	5.00%	0.08			
6	Order Entry		11.51	100.00%	11.51			
7	Local Service Confirmation		1.26	100.00%	1.26			
8	Telephone Call		1.61	100.00%	1.61			
9	Total	Sum Lns (18)		-	17.57		25.92	AUNP-1

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Verizon - Florida Wholesale Non-recurring Study Ordering - NMC NMC Exchange Basic Order Work Sampling Summary

Г	Description	Source	Minutes per Task	Probability of Occurrence	Weighted Minutes per Order	Indirect Factor	Current Minutes per Order	Destination
			A= Note 1	B= Note 1	C=A*B	D=Note 1	D=Note 1 E=C*(1+D Ln13)	
>	UNE-Platforms (UNE-Ps) Exchange and Advanced/Special							
10	Change		11.71	100.00%	11.71		17.26	AUNP-1,2
11	Record		9.32	100.00%	9.32		13.75	AUNP-2
12	Preordering		5.63	100.00%	5.63		8.30	
13	Customer Record Search		7.97	100.00%	7.97	47.50%	s 11.75	

Note 1: Resale services are used as a proxy for UNE-Ps.

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#### Verizon - Florida Wholesale Non-recurring Study Ordering - NMC NMC Subject Matter Expert Work Time Development - Advanced/Special Complex

Ln	Description	Minutes per Task	Probability of Occurrence	Weighted Minutes per Order	Indirect Factor	Current Minutes per Order	Destination
		A=Note 1	B=Note 1	C=A*B	D=Note 1	E=C*(1+D)	
	IE-Platforms (UNE-Ps) Advanced/Special Complex Migration As Specified						
1	Review LSR	7.00	100.00%	7.00	<u> </u>		٦
2	LSR Reject	5.90	18.50%	1.09			
3	Error Correction	5.00	15.00%	0.75			
4	Review Account/Profile	2.00	100.00%	2.00			
5	Directory Listing/Inquiry	5.00	5.00%	0.25			
6	Order Entry	42.30	100.00%	42.30			
7	Local Service Confirmation	3.90	100.00%	3.90			
8	Telephone Call	5.00	100.00%	5.00			
9	Total			62.29	6.67%	66.45	AUNP-2

Note 1: Data provided by NMC Staff Support personnel for Resale services. Resale services are used as a proxy for UNE-Ps.

#### Verizon - Florida Wholesale Non-recurring Study Loaded Labor Rates Ordering

State	Work Center	Job Title	LLR per Hour	LLR per Minute	Destination
			A=Note 1	B=A/60	
IN	NMC	Representative 1 - NMC	\$36.69	\$0.61	AOLR
IN	NMC	Representative 2 - NMC	\$38.61	\$0.64	AOLR
NC	NMC	Representative - NMC	\$39.55	\$0.66	AOLR
ID	NMC	Representative 1 - NMC	\$34.45	\$0.57	AOLR
ID	NMC	Representative 2 - NMC	\$35.54	\$0.59	AOLR
NC	NACC	Service Consultant	\$52.74	\$0.88	AOLR
NC	NACC	Coordinator	\$52.74	\$0.88	AOLR
NC	NACC	Senior Administrator	\$76.15	\$1.27	AOLR
ТΧ	NOREC	General Clerk	\$36.08	\$0.60	AOLR

Note 1: 2000 Labor Rates provided by the Jursidictional Reporting group.

# A2- PRO TR ING

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# Wholesale Non-recurring Study

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Wholesale Non-recurring Study

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			Probability of	Weighted LLR	
Description	Source	Minutes per Line	Occurrence	per Minute	Destination
		A=AMPU-17	B=APCT-18	C=Source	
Weighted Loaded Labor Rate					
APC	AFLC-5	[		\$0.72	PRC-17
DBM	ADLC			\$1.19	PRC-17
Average Loaded Labor Rate					
DRČ	ADSP	1.25	100.00%	\$0.71	PRC-17
Unbundled Network Elements (UNEs)					
Exchange Elements					
Unbundled Loop					
Basic					
New					
АРС		19.50	100.00%		PRC-1
Disconnect					
APC		11.63	100.00%		PRC-1
Change CO Connection					
APC		13.93	100.00%		PRC-1
Complex Non-digital					
New					
APC		19.50	100.00%		PRC-1
Disconnect					
APC		11.63	100.00%		PRC-1
Change CO Connection			400 5-01		
АРС		13.93	100.00%		PRC-1

Description	Source	Minutes per Line A=AMPU-17	Probability of Occurrence B=APCT-18	Weighted LLR per Minute C=Source	Destination
		A=AMPU-1/	D=APC1-18	C=Source	
Unbundled Network Elements (UNEs)					
Exchange Elements					
Unbundled Loop					
Complex Digital					
New					
APC		19.50	100.00%		PRC-1
Disconnect					
APC		11.63	100.00%		PRC-1
Change CO Connection			100.000/		DDC 1
APC		13.93	100.00%		PRC-1
Unbundled Port					
Basic					
New					
APC		28.47	100.00%		PRC-2
Disconnect					
APC		21.05	100.00%		PRC-2
Change Port Feature					
APC		21.32	15.61%		PRC-2
Change CO Connection			100.000/		DDC 1
APC		13.93	100.00%		PRC-2

Γ	<u> </u>				
Description	Source	Minutes per Line	Probability of Occurrence	Weighted LLR per Minute	Destination
		A=AMPU-17	B=APCT-18	C=Source	
Unbundled Network Elements (UNEs)					
Exchange Elements					
Unbundled Port					
Complex Non-digital					
New					
APC		40.30	100.00%		PRC-2
DBM (Initial line only)		27.00	100.00%		PRC-2
Disconnect					
APC		31.52	100.00%		PRC-2
DBM (Initial line only)		28.00	100.00%		PRC-2
Change Port Feature					
APC		20.41	<b>59.18</b> %		PRC-2
Change Switch Feature Group					
APC		13.93	100.00%		PRC-2
DBM		27.00	100.00%		PRC-2
Change CO Connection					
APC		13.93	100.00%		PRC-2
Complex Digital					
New					
APC		29.51	100.00%		PRC-3
DBM (Initial line only)		27.00	100.00%		PRC-3
Disconnect					
APC		23.03	100.00%		PRC-3
DBM (Initial line only)		28.00	100.00%		PRC-3

Description	Source	Minutes per Line A=AMPU-17	Probability of Occurrence B=APCT-18	Weighted LLR per Minute C=Source	Destination
Unbundled Network Elements (UNEs)					
Exchange Elements					
Unbundled Port					
Complex Digital					
Change Port Feature					
APC		26.04	63.15%		PRC-3
Change Switch Feature Group					
APC		13.93	100.00%		PRC-3
DBM		27.00	100.00%		PRC-3
Change CO Connection					
APC		13.93	100.00%		PRC-3
Interim Number Portability					
New		13.01	100.00%		PRC-3
Disconnect		11.02	100.00%		PRC-3
Change		13.75	100.00%		PRC-3

Description	Source	Minutes per Line	Probability of Occurrence	Weighted LLR per Minute	Destination
		A=AMPU-17	B=APCT-18	C=Source	
Unbundled Network Elements (UNEs)					
Exchange Elements					
Subloop Unbundling					
FDI - Feeder Connection					
New					
APC		20.89	100.00%		PRC-4
Disconnect					
APC		13.93	100.00%		PRC-4
Change Facility Connection					
APC		13.93	100.00%		PRC-4
FDI - Distribution Connection					
New					
APC		20.89	100.00%		PRC-4
Disconnect					
APC		13.93	100.00%		PRC-4
Change Facility Connection					
APC		13.93	100.00%		PRC-4

.

Description	Source	Minutes per Line	Probability of Occurrence	Weighted LLR per Minute	Destination
		A=AMPU-17	B=APCT-18	C=Source	
Unbundled Network Elements (UNEs) Exchange Elements Subleen Unbundling					
Subloop Unbundling Serving Terminal Connection					
New					
APC		20.89	100.00%		PRC-5
Disconnect					
APC		13.93	100.00%		PRC-5
Change Facility Connection APC		13.93	100.00%	·	PRC-5
Line Sharing					
CLEC CO Splitter Connection					
Complex Digital					
New APC		Not in	cluded in t	his filing	
Disconnect	1		ciuncu in t	1110 111116	
APC					

Change CO Connection

Description	Source	Minutes per Line	Probability of Occurrence	Weighted LLR per Minute	Destination	
		A=AMPU-17	B=APCT-18	C=Source		
Unbundled Network Elements (UNEs)						
Exchange Elements						
Loop Conditioning						
Bridged Tap Removal						
One Occurrence		n/a	n/a		PRC-6	
Multiple Occurrences		n/a	n/a		PRC-6	
Load Coil Removal						
Load Coil Removal Only		n/a	n/a		PRC-6	
Combinations						
Bridged Tap (One) and Load Coil Removal		n/a	n/a		PRC-6	
Bridged Tap (Multiple) and Load Coil Removal		n/a	n/a		PRC-6	
Line and Station Transfer						
Vacant						
Change Facility Connection		13.93	100.00%		PRC-6	
Facility Verification	AVFC	5.00	100.00%		PRC-6	
In-Use						
Change Facility Connection		13.93	100.00%		PRC-6	
Facility Verification	AVFC	5.00	100.00%		PRC-6	

Description	Source	Minutes per Line A=AMPU-17	Probability of Occurrence B=APCT-18	Weighted LLR per Minute C=Source	Destination
			<i>D</i> =711 CT 11.0	C-Source	
UNE- Platform (UNE-Ps)					
Exchange Elements					
Basic					
Migration As Is +/-					
APC - Change Feature		16.76	15.61%		PRC-6
APC - Measured Service		16.25	100.00%		PRC-6
Change Line Feature					
APC		16.76	15.61%		PRC-6
Complex Non-digital					
Migration As Specified					
APC		16.25	62.92%		PRC-6
DBM (Initial line only)		27.00	100.00%		PRC-6
Change Line Feature					
APC		20.41	59.18%		PRC-7
Change Switch Feature Group					
APC		13.93	100.00%		PRC-7
DBM		27.00	100.00%		PRC-7
Complex Digital					
Migration As Specified					
APC	1	16.25	68.14%		PRC-7
DBM (Initial line only)		27.00	100.00%		PRC-7
Change Line Feature		27.00	2000070		
APC		26.04	63.15%		PRC-7
Change Switch Feature Group					
APC		13.93	100.00%		PRC-7
DBM		27.00	100.00%		PRC-7

Description	Minutes per Order	Probability of Occurrence	Weighted LLR per Minute	Destination
	A=AOEE	B=APCT-9	C=AFLC-5	
Other Exchange Elements				
Coordinated Conversion				
Process 1				
Standard Interval	5.00	100.00%	\$0.72	PCC
Process 2				
Standard Interval	15.00	100.00%	\$0.72	PCC
Additional Interval	15.00	100.00%	\$0.72	PCC
Process 3				
Standard Interval	n/a	n/a	n/a	PCC
Additional Interval	n/a	n/a	n/a	PCC
Hot Cut Coordinated Conversion				
Process 1				
Standard Interval	5.00	100.00%	\$0.72	PCC
Process 2				
Standard Interval	60.00	100.00%	\$0.72	PCC
Additional Interval	15.00	100.00%	\$0.72	PCC
Process 3				
Standard Interval	n/a	n/a	n/a	PCC
Additional Interval	n/a	n/a	n/a	PCC

Description	Source	Minutes per Touch A=ACXI-1	Touches per Touched Order B=ACXI-18	Minutes per Order C=A*B	Lines per Order D=ACXI-18	Minutes per Line E=C/D	Destination
Unbundled Network Elements (UNEs)							
Exchange Elements							
Unbundled Loop							
Basic							
New							
APC		13.93	1.50	20.89	1.07	19.50	AINP-1
Disconnect							
APC		13.93	1.00	13.93	1.20	11.63	AINP-1
Change CO Connection							
APC		13.93	1.00	13.93	n/a	13.93	AINP-1
Complex Non-digital							
New							
APC		13.93	1.50	20.89	1.07	19.50	AINP-1
Disconnect							
APC		13.93	1.00	13.93	1.20	11.63	AINP-1
Change CO Connection							
APC		13.93	1.00	13.93	n/a	13.93	AINP-1
Complex Digital							
New							
APC		13.93	1.50	20.89	1.07	19.50	AINP-2
Disconnect							
APC		13.93	1.00	13.93	1.20	11.63	AINP-2
Change CO Connection		10.02		10.00	,	10.00	
APC		13.93	1.00	13.93	n/a	13.93	AINP-2

.

Description	Source	Minutes per Touch A=ACXI-1	Touches per Touched Order B=ACX1-18	Minutes per Order C=A*B	Lines per Order D=ACXI-18	Minutes per Line E=C/D	Destination
		A=ACAF1	D=ACAF10	C=A'b	D=ACAI-10	E=C/D	
Unbundled Network Elements (UNEs)							
Exchange Elements							
Unbundled Port							
Basic							
New							
APC		13.93	2.19	30.50	1.07	28.47	AINP-2
Disconnect							
APC		13.93	1.81	25.21	1.20	21.05	AINP-2
Change Port Feature							
APC		13.93	1.59	22.14	1.04	21.32	AINP-2
Change CO Connection							
APC		13.93	1.00	13.93	n/a	13.93	AINP-2
Complex Non-digital							
New							
APC		13.93	3.10	43.17	1.07	40.30	AINP-3
DBM (Initial line only)		27.00	1.00	27.00	n/a	27.00	AINP-3
Disconnect							
APC		13.93	2.71	37.74	1.20	31.52	AINP-3
DBM (Initial line only)		28.00	1.00	28.00	n/a ,	28.00	AINP-3
Change Port Feature							
APC		13.93	2.28	31.75	1.56	20.41	AINP-3
Change Switch Feature Group							
APC		13.93	1.00	13.93	n/a	13.93	AINP-3
DBM		27.00	1.00	27.00	n/a	27.00	AINP-3
Change CO Connection						1	
APC		13.93	1.00	13.93	n/a	13.93	AINP-3

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Description	Source	Minutes per Touch A=ACXI-1	Touches per Touched Order B=ACXI-18	Minutes per Order C=A*B	Lines per Order D=ACXI-18	Minutes per Line E=C/D	Destination
Unbundled Network Elements (UNEs) Exchange Elements Subloop Unbundling FDI - Feeder Connection New							
APC	]	13.93	1.50	20.89	n/a	20.89	AINP-5
Disconnect							
APC		13.93	1.00	13.93	n/a	13.93	AINP-5
Change Facility Connection APC		13.93	1.00	13.93	n/a	13.93	AINP-5
FDI - Distribution Connection							
New						ļ	
APC		13.93	1.50	20.89	n/a	20.89	AINP-5
Disconnect							
APC		13.93	1.00	13.93	n/a	13.93	AINP-5
Change Facility Connection APC		13.93	1.00	13.93	n/a	13.93	AINP-5

		Minutes per	Touches per	Minutes per		Minutes per	
Description	Source	Touch	Touched Order		Lines per Order	Line	Destination
		A=ACXI-1	B=ACXI-18	C=A*B	D=ACXI-18	E=C/D	
Unbundled Network Elements (UNEs)							
Exchange Elements							
Loop Conditioning							
Bridged Tap Removal							
One Occurrence		n/a	n/a	n/a	n/a	n/a	AINP-7
Multiple Occurrences		n/a	n/a	n/a	n/a	n/a	AINP-7
Load Coil Removal							
Load Coil Removal Only		n/a	n/a	n/a	n/a	n/a	AINP-7
Combinations							
Bridged Tap (One) and Load Coil Removal		n/a	n/a	n/a	n/a	n/a	AINP-7
Bridged Tap (Multiple) and Load Coil Removal		n/a	n/a	n/a	n/a	n/a	AINP-7
Line and Station Transfer							
Vacant							
Change Facility Connection		13.93	3 1.00	13.93	n/a	13.93	AINP-7
Facility Verification	Note 1	5.00	) 1.00	5.00	1.00	) <b>5.00</b>	AINP-7
ln-Use							
Change Facility Connection	Note 1	13.93			n/a	- 27.85	AINP-7
Facility Verification	Note 1	5.00	) 1.00	5.00	1.00	) 5.00	AINP-7

Description	Source	Minutes per Touch A=ACXI-1	Touches per Touched Order B=ACX1-18	Minutes per Order C=A*B	Lines per Order D=ACXI-18	Minutes per Line E=C/D	Destination
		M-Mext 1	D=next=10	C = A D	D-ACAP10	E-C/D	
UNE - Platform (UNE-Ps)							
Exchange Elements							
Basic							
Migration As Is +/-							
APC		13.93	1.25	17.41	1.07	16.25	AINP-7
Change Line Feature							
APC		13.93	1.25	17.41	1.04	16.76	AINP-7
Complex Non-digital							
Migration As Specified							
APC		13.93	1.25	17.41	1.07	16.25	AINP-7
DBM (Initial line only)		27.00	1.00	27.00	n/a	27.00	AINP-7
Change Line Feature							
APC		13.93	2.28	31.75	1.56	20.41	AINP-8
Change Switch Feature Group							
APC		13.93	1.00	13.93	n/a	13.93	AINP-8
DBM		27.00	1.00	27.00	n/a	27.00	AINP-8
Complex Digital							
Migration As Specified							
APC		13.93	1.25	17.41	1.07	16.25	AINP-8
DBM (Initial line only)		27.00	1.00	27.00	n/a	27.00	AINP-8
Change Line Feature							
APC		13.93	1.87	26.04	n/a	26.04	AINP-8
Change Switch Feature Group							
APC		13.93		13.93	n/a	13.93	AINP-8
DBM		27.00	1.00	27.00	n/a	27.00	AINP-8

Note 1: Data obtained from Headquarters Staff personnel.

Description	Source	Lines per Order A=ALNS-13	Touches per Touched Order B=ASME-18	Minutes per Touch C=Source	Destination
			D=7150012 11.0	C=30urce	
Unbundled Network Elements (UNEs)					
Exchange Elements					
Unbundled Loop					
Complex Digital					
New					
APC		1.07	1.50		AMPU-1
Disconnect					
APC		1.20	1.00		AMPU-1
Change CO Connection					
APC		n/a	1.00		AMPU-1
Unbundled Port				ľ	
Basic					
New					
APC		1.07	2.19		AMPU-2
Disconnect					
APC		1.20	1.81		AMPU-2
Change Port Feature					
APC		1.04	1.59		AMPU-2
Change CO Connection					
APC		n/a	1.00		AMPU-2
Complex Non-Digital					
New					
APC		1.07	3.10	1	AMPU-2
DBM		n/a	1.00		AMPU-2

Description	Source	Lines per Order A=ALNS-13	Touches per Touched Order B=ASME-18	Minutes per Touch C=Source	Destination
		A-ALN5-15	D-AOME-10	C-Source	
Unbundled Network Elements (UNEs)					
Exchange Elements					
Unbundled Port					
Complex Non-digital					
Disconnect					
APC		1.20	2.71		AMPU-2
DBM		n/a	1.00		AMPU-2
Change Port Feature				1	
APC		1.56	2.28		AMPU-2
Change Switch Feature Group					
APC		n/a	1.00		AMPU-2
DBM		n/a	1.00		AMPU-2
Change CO Connection		, j	1.00	1	
APC		n/a	1.00		AMPU-2
Complex Digital					
New					
APC		1.07	2.27		AMPU-3
DBM		n/a	1.00		AMPU-3
Disconnect					
APC		1.20	1.98		AMPU-3
DBM		n/a	1.00		AMPU-3
Change Port Feature		n/a	1.87		AMPU-3
APC		11/a	1.87		Aivii U-3

Description	Source	Lines per Order A=ALNS-13	Touches per Touched Order B=ASME-18	Minutes per Touch C=Source	Destination
			D MONTE 1	c-source	
Unbundled Network Elements (UNEs)					
Exchange Elements					
Unbundled Port					
Complex Digital					
Change Switch Feature Group					
APC		n/a	1.00		AMPU-3
DBM		n/a	1.00		AMPU-3
Change CO Connection					
APC		n/a	1.00		AMPU-3
Interim Number Portability					
New		1.10	1.03		AMPU-3
Disconnect		1.30	1.03		AMPU-3
Change		1.04	1.03		AMPU-3

Description	Source	Lines per Order	Touches per Touched Order	Minutes per Touch	Destination
		A=ALNS-13	B=ASME-18	C=Source	
Unbundled Network Elements (UNEs)					
Exchange Elements					
Subloop Unbundling					
FDI - Feeder Connection					
New					
APC		n/a	1.50		AMPU-4
Disconnect					
APC		n/a	1.00		AMPU-4
Change Facility Connection					
APC		n/a	1.00		AMPU-4
FDI - Distribution Connection					
New					
APC		n/a	1.50		AMPU-4
Disconnect					
APC		n/a	1.00		AMPU-4
Change Facility Connection					
APC		n/a	1.00		AMPU-4

Description	Source	Lines per Order A=ALNS-13	Touches per Touched Order B=ASME-18	Minutes per Touch C=Source	Destination
Unbundled Network Elements (UNEs) Exchange Elements Subloop Unbundling Serving Terminal Connection					
New APC		n/a	1.50	)	AMPU-5
Disconnect APC		n/a	1.00	)	AMPU-5
Change Facility Connection APC		n/a	1.00	)	AMPU-5
Line Sharing CLEC CO Splitter Connection Complex Digital New APC Disconnect APC Change CO Connection APC		Not incl	luded in thi	s filing	

Description	Source	Lines per Order A=ALNS-13	Touches per Touched Order B=ASME-18	Minutes per Touch C=Source	Destination
Unbundled Network Elements (UNEs)					
Exchange Elements					
Loop Conditioning Bridged Tap Removal					
One Occurrence					
Multiple Occurrences		n/a n/a	n/a		AMPU-6
Multiple Occurrences		n/a	n/a		AMPU-6
Load Coil Removal					
Load Coil Removal Only		n/a	n/a		AMPU-6
Combinations					
Bridged Tap (One) and Load Coil Removal		n/a	n/a		AMPU-6
Bridged Tap (Multiple) and Load Coil Removal		n/a	n/a		AMPU-6

Description	Source	Lines per Order	Touches per M Touched Order	Minutes per Touch	Destination
Description		A=ALNS-13	B=ASME-18	C=Source	Destination
UNE- Platform (UNE-Ps)					
Exchange Elements					
Basic					
Migration As Is +/-					
APC		1.07	1.25		AMPU-6
Change Line Feature					
APC		1.04	1.59		AMPU-6
Complex Non-digital					
Migration As Specified					
APC		1.07	1.25		AMPU-6
DBM		n/a	1.00		AMPU-6
Change Line Feature					
APC		1.56	2.28		AMPU-7
Change Switch Feature Group					
APC		n/a	1.00		AMPU-7
DBM		n/a	1.00		AMPU-7
Complex Digital					
Migration As Specified					
APC		1.07	1.25		AMPU-7
DBM		n/a	1.00		AMPU-7
Change Line Feature					
APC		n/a	1.87	1	AMPU-7
Change Switch Feature Group					
APC		n/a	1.00		AMPU-7
DBM		n/a	1.00		AMPU-7

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# Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements Order/Touch Summary - Other Exchange Elements

Description	Touches per Touched Order	Minutes per Touch	Percentage Touched	Minutes per Order	Destination
	A=ASME-9	B=AMPT-2	C=APCT-9	D=A*B	
Other Exchange Elements					
Coordinated Conversion					
Process 1					
Standard Interval	1.00	5.00	100.00%	5.00	AINP-9
Process 2				1	
Standard Interval	1.00	15.00	100.00%	15.00	AINP-9
Additional Interval	1.00	15.00	100.00%	15.00	AINP-9
Process 3					
Standard Interval	n/a	n/a	n/a	n/a	AINP-9
Additional Interval	n/a	n/a	n/a	n/a	AINP-9
Hot Cut Coordinated Conversion					
Process 1					
Standard Interval	1.00	5.00	100.00%	5.00	AINP-9
Process 2					
Standard Interval	1.00	60.00	100.00%	60.00	AINP-9
Additional Interval	1.00	15.00	100.00%	15.00	AINP-9
Process 3					
Standard Interval	n/a	n/a	n/a	n/a	AINP-9
Additional Interval	n/a	n/a	n/a	n/a	AINP-9

Ln	Description	Source	Number of Lines	Number of Orders	Lines per Order	Destination
			A=Source	B=Source	C=A/B	
F	Exchange Elements					
	Basic					
4	New					
1		Note 1	8,716	8,042		
2	M+	Note 1	16,302	14,789		
3	Total	Ln 1 + Ln 2	25,018	22,831		
4	C+	Note 1	112,098	105,146		
5	Total New Line Orders	Ln 3 + Ln 4	137,116	127,977	1.07	ACXI-1, 2, 7
	Disconnect					
6	0	Note 1	0	0		
7	M-	Note 1	630	539		
8	Total	Ln 6 + Ln 7	630	539		
9	C-	Note 1	20,393	17,020	c.	
10	Total Disconnect Line Orders	Ln 8 + Ln 9	21,023	17,559	1.20	ACXI-1, 2, 7
12	Migration As Is +/-	Line 5, Note 2			1.07	ACXI-7
	Complex Non-digital					
	New					
13	I	Note 1	1,273	462		
14	M+	Note 1	530	102	1	
15	Total	Ln 13 + Ln 14	1,803	567		
16	Install C+	Note 1	6,010	3,450		
17	Total New Line Orders	Ln 15 + Ln 16, Note 2	7,813	4,017	1.07	ACXI-1, 2, 7

Ln	Description	Source	Number of Lines	Number of Orders	Lines per Order	Destination
			A=Source	B=Source	C=A/B	
Ех	cchange Elements					
	Complex Non-digital					
	Disconnect					
18	0	Note 1	0	0		
19	M-	Note 1	26	5		
20	Total	Ln 18 + Ln 19	26	5		
21	C-	Note 1	2,741	792		
22	Total Disconnect Line Orders	Ln 20 + Ln 21, Note 2	2,767	797	1.20	ACXI-3, 7
24	Migration As Specified	Line 17, Note 2			1.07	ACXI-8
	Complex Digital					
	New					
25	I	Note 1	398	357		
26	M+	Note 1	4	4		
27	Total	Ln 25 + Ln 26	402	361		
28	C+	Note 1	71	48		
29	Total New Line Orders	Ln 27 + Ln 28, Note 2	473	409	1.07	ACXI-2, 3, 8
	Disconnect					
30	0	Note 1	0	0		
31	M-	Note 1	0	0		
32	Total	Ln 30 + Ln 31	0	0		
33	C-	Note 1	39	27		
34	Total Disconnect Line Orders	Ln 32 + Ln 33, Note 2	39	27	1.20	ACXI-2, 3, 8
36	Migration As Specified	Line 29, Note 2			1.07	ACXI-8

Ln	Description	Source	Number of Lines	Number of Orders	Lines per Order	Destination
			A=Source	B=Source	C=A/B	
E	exchange Elements					
37	APC-Basic Change Line/Port Feature	Note 1	4,098	3,945	1.04	ACXI-2, 7
38	APC-Complex Non-digital Change Line/Port Feature	Note 1	42	27	1.56	ACXI-3, 8
39	APC-Complex Digital Change Line/Port Feature	Note 1	0	0	n/a	ACXI-3, 9
40	APC-Change Switch Feature Group	Note 3	n/a	n/a	n/a	ACXI- 18
41	APC-Change CO Connection	Note 3	n/a	n/a	n/a	ACXI~ 18
42	APC-Change Facility Connection	Note 3	n/a	n/a	n/a	ACXI- 18
43	DBM-Change Switch Feature Group	Note 3	n/a	n/a	n/a	ACXI-18
I	nterim Number Portability					
44	New	Ln 5 + Ln 17 + Ln 29	145,402	132,403	1.10	ACXI-4
45	Disconnect	Ln 10 + Ln 22 + Ln 34	23,829	18,383	1.30	ACXI-4
46	Change	Ln 37	4,098	3,945	1.04	ACXI-4
47 S	ubloop Unbundling	Note 3	n/a	n/a	n/a	ACXI-5, 6
48 L	ine Sharing		Not	included in this filing	3	
49 L	.oop Conditioning	Note 3	n/a	n/a	n/a	ACXI-1,7

Note 1: Data obtained from NOCV queries.

Note 2: Same number of Lines per Order as New.

Note 3: Lines per order is not a factor of determining cost.

Description	Source	Touches per Touched Order	Destination
		A=Source	
Unbundled Network Elements (UNEs)			
Exchange Elements			
Unbundled Loop			
Basic			
New			
APC	Note 1	1.50	ACXI-1
Disconnect		1.00	ACVI 1
APC	Note 1	1.00	ACXI-1
Change CO Connection	Note 1	1.00	ACXI-1
APC	inole 1	1.00	ACAFI
Complex Non-digital			
New	1		
APC	Note 1	1.50	ACXI-1
Disconnect			
APC	Note 1	1.00	ACXI-1
Change CO Connection			
APC	Note 1	1.00	ACXI-1
Complex Digital			
New			
APC	Note 1	1.50	ACXI-2
Disconnect			
APC	Note 1	1.00	ACXI-2
Change CO Connection		1	A CNLO
APC	Note 1	1.00	ACXI-2

.

Description	Source	Touches per Touched Order A=Source	Destination	
		A=Source		
Unbundled Network Elements (UNEs)				
Exchange Elements				
Unbundled Port				
Basic				
New				
АРС	ANSC	2.19	ACXI-2	
Disconnect				
APC	ANSC	1.81	ACXI-2	
Change Port Feature				
APC	ANSC	1.59	ACXI-2	
Change CO Connection				
APC	Note 2	1.00	ACXI-2	
Complex Non-digital				
New				
APC	ANSC	3.10	ACXI-2	
DBM	Note 2	1.00	ACXI-2	
Disconnect			ACMER	
APC	ANSC	2.71	ACXI-3	
DBM	Note 2	1.00	ACXI-3	
Change Port Feature	11100		ACVID	
APC	ANSC	2.28	ACXI-3	

Description	Source	Touches per Touched Order	Destination	
		A=Source		
Unbundled Network Elements (UNEs)				
Exchange Elements				
Unbundled Port				
Complex Non-digital				
Change Switch Feature Group				
APC	Note 2	1.00	ACXI-3	
DBM	Note 2	1.00	ACXI-3	
Change CO Connection				
APC	Note 2	1.00	ACXI-3	
Complex Digital				
New				
APC	ANSC	2.27	ACXI-3	
DBM	Note 2	1.00	ACXI-3	
Disconnect				
APC	ANSC	1.98	ACXI-3	
DBM	Note 2	1.00	ACXI-3	
Change Port Feature				
APC	ANSC	1.87	ACXI-3	
Change Switch Feature Group				
APC	Note 2	1.00	ACXI-4	
DBM	Note 2	1.00	ACXI-4	
Change CO Connection				
APC	Note 2	1.00	ACXI-4	

Description	Source	Touches per Touched Order	Destination	
		A=Source		
Unbundled Network Elements (UNEs)				
Exchange Elements				
Interim Number Portability				
New	AFMC	1.03	ACXI-4	
Disconnect	AFMC	1.03	ACXI-4	
Change	AFMC	1.03	ACXI-4	
Subloop Unbundling FDL - Feeder Connection				
New				
APC	Note 1	1.50	ACXI-5	
Disconnect				
APC	Note 1	1.00	ACXI-5	
Change Facility Connection				
APC	Note 1	1.00	ACXI-5	
EDI Di (il tiss Commetien				
FDI - Distribution Connection				
New	Note 1	1.50	ACXI-5	
APC	indle i	1.50	ne, a o	
Disconnect	Note 1	1.00	ACXI-5	
APC	invote 1	1.00	i i circi o	
Change Facility Connection	Note 1	1.00	ACXI-5	
APC	INOLE 1	1.00	nem o	

.

Description	Source	Touches per Touched Order A=Source	Destination
		A=50urce	
Unbundled Network Elements (UNEs)			
Exchange Elements			
Serving Terminal Connection			
New			
APC	Note 1	1.50	ACXI-6
Disconnect		1.00	
APC	Note 1	1.00	ACXI-6
Change Facility Connection	Note 1	1.00	ACXI-6
APC	Note 1	1.00	ACM 0
Line Sharing			
CLEC CO Splitter Connection			
Complex Digital			
New	NT.C.		:. f:1:ma
APC	Not i	ncluded in th	is ming
Disconnect			
APC			
Change CO Connection			
APC			

Ŋ

Description	Source	Touches per Touched Order	Destination
		A=Source	
Unbundled Network Elements (UNEs) Exchange Elements Loop Conditioning Bridged Tap Removal			
One Occurrence	Note 1	n/a	ACXI-7
Multiple Occurrences	Note 1	n/a	ACXI-7
Load Coil Removal Load Coil Removal Only	Note 1	n/a	ACXI-7
Combinations	Note 1	n/a	ACXI-7
Bridged Tap (One) and Load Coil Removal Bridged Tap (Multiple) and Load Coil Removal	Note 1	n/a	ACXI-7

		· · · · · · · · · · · · · · · · · · ·		
Description	Source	Touches per Touched Order	Destination	
Description	Jource	A=Source	Destination	
		A bource		
UNE - Platform (UNE-Ps)				
Exchange Elements				
Basic				
Migration As Is +/-				
APC- Touches	Note 1	1.25	ACXI-7	
Change Line Feature				
APC	ANSC	1.59	ACXI-7	
Complex Non-digital				
Migration As Specified				
APC	Note 1	1.25	ACXI-8	
DBM	Note 1	1.00	ACXI-8	
Change Line Feature				
APC	ANSC	2.28	ACXI-8	
Change Switch Feature Group				
APC	Note 1	1.00	ACXI-8	
DBM	Note 1	1.00	ACXI-8	
			+	
Complex Digital				
Migration As Specified				
APC	Note 1	1.25	ACXI-8	
DBM	Note 1	1.00	ACXI-8	
Change Line Feature			1010	
APC	ANSC	1.87	ACXI-8	
Change Switch Feature Group				
APC	Note 1	1.00	ACXI-8	
DBM	Note 1	1.00	ACXI-8	

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		<u> </u>	
Description	Source	Touches per Touched Order	Destination
		A=Source	
Other Elements/Services			
Coordinated Conversion			
Process 1			
Standard Interval	Note 1	1.00	AOEE
Process 2		1.00	HODE
Standard Interval	Note 1	1.00	AOEE
Additional Interval	Note 1	1.00	AOEE
Process 3			
Standard Interval		n/a	AOEE
Additional Interval		n/a	AOEE
Hot Cut Coordinated Conversion			
Process 1			
Standard Interval	Note 1	1.00	AOEE
Process 2			
Standard Interval	Note 1	1.00	AOEE
Additional Interval	Note 1	1.00	AOEE
Process 3			
Standard Interval	Note 1	n/a	AOEE
Additional Interval	Note 1	n/a	AOEE

Note 1: Data provided by Headquarters APC Subject Matter Expert.

Note 2: Touches per Touched Order data represent proxy data based on Retail/Resale activity.

Description	Source	Percentage Touched	Destination
		A=Source	
Unbundled Network Elements (UNEs)			
Exchange Elements			
Unbundled Loop			
Basic			
New			
АРС	Note 1	100.00%	AINP-1
Disconnect			
APC	Note 1	100.00%	AINP-1
Change CO Connection			
APC	Note 1	100.00%	AINP-1
Complex Non-digital			
New			
APC	Note 1	100.00%	AINP-1
Disconnect			
APC	Note 1	100.00%	AINP-1
Change CO Connection		100.000/	AINP-1
APC	Note 1	100.00%	AIINE-I
Complex Digital			
New			
APC	Note 1	100.00%	AINP-2
Disconnect		100.000	
APC	Note 1	100.00%	AINP-2
Change CO Connection	Nutu 1	100.00%	AINP-2
APC	Note 1	100.00 /0	/MIN *4

Description	Source	Percentage Touched	Destination
		A=Source	
Unbundled Network Elements (UNEs)			
Exchange Elements			
Unbundled Port			
Basic			
New			
APC	Note 1	100.00%	AINP-2
Disconnect			
APC	Note 1	100.00%	AINP-2
Change Port Feature			
APC	ANSC	15.61%	AINP-2
Change CO Connection			
APC	Note 1	100.00%	AINP-2
Complex Non-digital			
New			
APC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Disconnect			
APC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Change Port Feature			
APC	ANSC	59.18%	AINP-3

		Percentage	
Description	Source	Touched	Destination
		A=Source	
Unbundled Network Elements (UNEs)			
Exchange Elements			
Unbundled Port			
Complex Non-digital			
Change Switch Feature Group			
APC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Change CO Connection			
APC	Note 1	100.00%	AINP-3
Complex Digital			
New	1		
APC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Disconnect			
APC	Note 1	100.00%	AINP-3
DBM	Note 2	100.00%	AINP-3
Change Port Feature			
APC	ANSC	63.15%	AINP-4
Change Switch Feature Group			
APC	Note 1	100.00%	AINP-4
DBM	Note 2	100.00%	AINP-4
Change CO Connection			
APC	Note 1	100.00%	AINP-4

Description	Source	Percentage Touched	Destination
Description	Jource	A=Source	Destination
Unbundled Network Elements (UNEs)			
Exchange Elements			
Interim Number Portability			
New	Note 3	100.00%	AINP-4
Disconnect	Note 3	100.00%	AINP-4
Change	Note 3	100.00%	AINP-4
Subloop Unbundling			
FDI - Feeder Connection			
New			
APC	Note 1	100.00%	AINP-5
Disconnect			
APC	Note 1	100.00%	AINP-5
Change Facility Connection			
APC	Note 1	100.00%	AINP-5
FDI - Distribution Connection			
New			
APC	Note 1	100.00%	AINP-5
Disconnect			
APC	Note 1	100.00%	AINP-5
Change Facility Connection			
APC	Note 1	100.00%	AINP-5

Description	Source	Percentage Touched	Destination
Description		A=Source	
Unbundled Network Elements (UNEs)			
Exchange Elements			
Subloop Unbundling			
Serving Terminal Connection			
New			
APC	Note 1	100.00%	AINP-6
Disconnect			
APC	Note 1	100.00%	AINP-6
Change Facility Connection			
APC	Note 1	100.00%	AINP-6
Line Sharing			
CLEC CO Splitter Connection			
Complex Digital			

# Not included in this filing

New

APC Disconnect APC

APC

Change CO Connection

Description	Source	Percentage Touched	Destination
		A=Source	
Unbundled Network Elements (UNEs)			
Exchange Elements			
Loop Conditioning			
Bridged Tap Removal			
One Occurrence	Note 3	n/a	AINP-7
Multiple Occurrences	Note 3	n/a	AINP-7
Load Coil Removal			
Load Coil Removal Only	Note 3	n/a	AINP-7
Combinations			
Bridged Tap (One) and Load Coil Removal	Note 3	n/a	AINP-7
Bridged Tap (Multiple) and Load Coil Removal	Note 3	n/a	AINP-7
Line and Station Transfer		1	
Vacant			
APC	ANSC	63.15%	AINP-7
VFAC	AVFC	100.00%	AINP-7
In-Use			
APC	ANSC	63.15%	AINP-7
VFAC	AVFC	100.00%	AINP-7

Description	Source	Percentage Touched	Destination
		A=Source	
UNE - Platform (UNE-Ps)			
Exchange Elements			
Basic			
Migration As Is +/-			
APC - Change Feature	ANSC	15.61%	AINP-8
APC - Measured Service	Note 4	100.00%	AINP-8
Change Line Feature	1		
APC	ANSC	15.61%	AINP-8
Complex Non-digital			
Migration As Specified			
APC	ANSC	62.92%	AINP-8
DBM	Note 2	100.00%	AINP-8

Description	Source	Percentage Touched	Destination
		A=Source	
UNE - Platform (UNE-Ps)			
Exchange Elements			
Complex Non-digital			
Change Line Feature			
APC	ANSC	59.18%	AINP-8
Change Switch Feature Group			
APC	Note 3	100.00%	AINP-8
DBM	Note 2	100.00%	AINP-8
Complex Digital			
Migration As Specified			
APC	ANSC	68.14%	AINP-8
DBM	Note 2	100.00%	AINP-8
Change Line Feature			
APC	ANSC	63.15%	AINP-8
Change Switch Feature Group			
APC	Note 3	100.00%	AINP-8
DBM	Note 2	100.00%	AINP-8

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements Percentage Touched

Description	Source	Percentage Touched A=Source	Destination
Other Elements/Services Coordinated Conversion			
Process 1			
Standard Interval	Note 1	100.00%	AIND & ACTER
Process 2	Note 1	100.00 %	AINP-9, AOEE
Standard Interval	Note 1	100.00%	AINIDO AOFE
Additional Interval	Note 1	100.00 %	AINP-9, AOEE
	Note 1	100.00%	AINP-9, AOEE
Process 3			
Standard Interval		n/a	AINP-9, AOEE
Additional Interval		n/a	AINP-9, AOEE
Hot Cut Coordinated Conversion			
Process 1			
Standard Interval	Note 1	100.00%	AINP-9, AOEE
Process 2			
Standard Interval	Note 1	100.00%	AINP-9, AOEE
Additional Interval	Note 1	100.00%	AINP-9, AOEE
Process 3			
Standard Interval		n/a	AINP-9, AOEE
Additional Interval		n/a	AINP-9, AOEE

Note 1: Percentage touched data represent proxy data based on Retail/Resale activity.

Note 2: DBM handles 100% of Exchange-Complex New and Disconnect orders.

Note 3: Data provided by Headquarters Subject Matter Expert.

Note 4: All Migration As Is +/- orders are touched in order to change to measured service.

# Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements APC Minutes per Touch

	<u></u>			Minutes Per	
Ln	Description	Source	Quantity	Touch	Destination
·			A=Source	B=Source	
Minutes p	per Touch				
-	Tickets Handled	Note 1	1,349		
2 Service C	Order Touches	ANSC	205,010		
3 Incoming	g Call Touches	Note 1	51,233		
4 AAIS Re	6	AMSI	12,750		
5 Total Tot	,	Sum Lns (14)	270,342		
6 Total Pro	oductive Minutes	AFLC-5	3,765,155		
7 APC Mir	nutes per Touch	Ln6/Ln5		13.93	ACXI-1, APRI-3

# Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements APC Minutes per Touch

r					
		f f		Minutes Per	
Ln	Description	Source	Quantity	Touch	Destination
			A=Source	B=Source	
	Coordinated Conversion				
	Process 1				
8	Standard Interval	Note 1		5.00	AOEE
	Process 2				
9	Standard Interval	Note 1		15.00	AOEE
10	Additional Interval	Note 1		15.00	AOEE
1	Process 3				
11	Standard Interval			n/a	AOEE
12	Additional Interval			n/a	AOEE
	Hot Cut Coordinated Conversion				
	Process 1				
13	Standard Interval	Note 1		5.00	AOEE
	Process 2				
14	Standard Interval	Note 1		60.00	AOEE
15	Additional Interval	Note 1		15.00	AOEE
	Process 3				
16	Standard Interval			n/a	AOEE
17	Additional Interval			n/a	AOEE
L <u>1/</u>	Auumonai interval		L		

Note 1: Data provided by APC senior supervisors.

Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements VFAC- Work Times

Description	Source	Minutes per Touch	Minutes per Touches Per Touch Touched Order	LLR Per Minute	Probability of Occurrence	Destination
		A=Note 1	A=Note 1 B=Note 1 C=ALLR D=Note 1	C=ALLR	D=Note 1	
VFAC						
Assignment Clerk		5.00	1.00	\$0.69		100.00% AMPU-6, AINP-7, PRC-6

Note 1: Data provided by VFAC Subject Matter Expert.

Ln Description	Source	Productive Hours	Productive Minutes	LLR per Minute	Extended Group Cost	Weighted LLR per Minute	Destination
		A=Note 1	B=A*60	C=ALLR-2	D=B*C	E=D/B	
Lakeland, FL							
<ol> <li>Select Assignment</li> <li>Pending Order Inquiry</li> <li>Help Desk</li> <li>SPAG</li> <li>OMT</li> <li>Due Date Management</li> <li>Provisioning Support</li> <li>Path Assignment</li> </ol>		6,362.65	381,759	\$0.69	\$264,896.25		
9 Admin Support Clerk 10 APC Total		286.47	<u> </u>	\$0.60	\$10,263.59 \$275,159.84		

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Confidential Filing Date 11-07-2001

Filing Date 11-07-2001

Ln Description	Source	Productive Hours	Productive Minutes	LLR per Minute	Extended Group Cost	Weighted LLR per Minute	Destination
		A=Note 1	B=A*60	C=ALLR-2	D=B*C	E=D/B	
Clearwater, FL							
21 Select Assignment		17,432.47	1,045,948	\$0.69	\$725,766.14		
22 Pending Order Inquiry		6,349.12	380,947	\$0.71	\$270,502.30		
23 Help Desk							
24 SPAG		8,400.76	504,046	\$0.79	\$398,726.30		
25 OMT							
26 Due Date Management							
27 Provisioning Support							
28 Path Assignment							
29 Admin Support Clerk		670.42	40,225	\$0.60	\$24,019.68		
30 APC Total			1,971,166		\$1,419,014.42		

Ln I	Description	Source	Productive Hours	Productive Minutes	LLR per Minute	Extended Group Cost	Weighted LLR per Minute	Destination
			A=Note 1	B=A*60	C=ALLR-2	D=B*C	E=D/B	
Braden	iton, FL							
	Assignment		4,301.92	258,115	\$0.69	\$179,101.86	·····	
	g Order Inquiry							
33 Help De 34 SPAG	esk							
35 OMT								
	ate Management							
	oning Support							
38 Path As								
	Support Clerk							
40 APC To				258,115		\$179,101.86		

Ln Description	Source	Productive Hours	Productive Minutes	LLR per Minute	Extended Group Cost	Weighted LLR per Minute	Destination
		A=Note 1	B=A*60	C=ALLR-2	D=B*C	E=D/B	
APC Total							
41 Lakeland, FL	Ln 10		398,947		\$275,159.84		
42 Tampa, FL	Ln 20		1,136,927		\$843,761.97		
43 Clearwater, FL	Ln 30		1,971,166		\$1,419,014.42		
44 Bradenton, FL	Ln 40		258,115		\$179,101.86		
45 Total	Sum Lns (4144)		3,765,155		\$2,717,038.10		AMPT-1
46 APC LLR	D45/B45					\$0.72	AINP-1, 9, APRI-1, 3, 6, APLC-4

Note 1: APC hours provided by APC senior supervisors.

# Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements APC Interim Number Portability Calculation

Ln	Description	Source	Touches	Destination
			A=Source	
Exchange I Interim N	Elements Jumber Portability			
	ning - Touch	Note 1	1.000	
2 AAIS Re	jects	AMSI	0.026	
3 Total Tou	ches	Ln 1 + Ln 2	1.026	ASME-4

Note 1: Data provided by Headquarters APC Subject Matter Expert.

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements AAIS Rejects Calculation

Ln Description	n Source	Quantity	Reject Percentage	Destination
		A=Source	B=Source	
1 AAIS Rejects	Note 1	12,750		AMPT-1
2 Total Orders	ANSC	497,285		
3 AAIS Reject Percent	Ln 1/Ln 2		2.56%	AFMC

Note 1: Data obtained from Headquarters Staff Personnel.

#### Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements DBM Time Calculation

New, Change, and Migration as Specified Orders1Assign Order to DBM Analyst2Validation and research3Build Order4Load Order into the Switch5Route and Test Order6TotalDisconnect Orders7Assign Order to DBM Analyst8Validation and research9Build Order10Load Order into the Switch	Ln	Description	Source	Work Minutes	Destination
7Assign Order to DBM Analyst28Validation and research59Build Order410Load Order into the Switch15	<ol> <li>Assign Orde</li> <li>Validation at</li> <li>Build Order</li> <li>Load Order it</li> <li>Route and Te</li> </ol>	r to DBM Analyst nd research into the Switch	Sum Lns (15)	6	ACXI-1
11 Ciear Order 12 Total Sum Lns (711) 28 ACXI-1	<ul><li>7 Assign Orde</li><li>8 Validation a</li><li>9 Build Order</li></ul>	r to DBM Analyst nd research		2	

Note 1: Data provided by Database Management Subject Matter Experts.

## Verizon - Florida Wholesale Non-recurring Study Provisioning- Exchange Elements NOCV Touches Summary

Ln_Descrip	tion Source		Total Touches	Percentage of Total	Touched Orders	Percentage of Total	Dispatched Orders	Percentage of Total	Exchange Orders	Percentage of Orders Touched	Touches per Touched Order	Destination
		A=Source	B=A*(Ln 10 B)	C=Source	D=C*(Ln 10 D)	E=Source	F=E*(Ln 10 F)	G=Source	H=G*(Ln 10 H)	l=D/H	J=B/D	
Basic												
1 New	ASID-1	47.24%	96,843	40.89%	44,245	68.94%	32,969	23.16%	115,183	38.41%	2.19	ASME-2, 7, APCT-7
2 Change	ASID-1	33.00%	67,644	39.31%	42,535	27.46%	13,133	54.80%	272,502	15.61%		ASME-2, 7, APCT-2, 7
3 Disconne	ct ASID-1	16.54%	33,918	17.33%	18,751	0.69%	330	21.15%	105,183	17.83%	1.81	ASME-2, 7, APCT-7
Complex Non-digit 4 New 5 Change 6 Disconne	ASID-2 ASID-2	1.45%	2,972	0.50% 1.20% 0.29%	541 1,301 316	1.10% 1.19% 0.01%	525 567 3	0.17% 0.44% 0.12%	860 2,199 580	62.92% 59.18% 54.52%	3.10 2.28 2.71	ASME-2, 7, APCT-7 ASME-2, 8, APCT-2, 8 ASME-2, 7, APCT-7
Digital												
7 New	ASID-2	0.39%	802	0.33%	353	0.57%	274	0.10%	518	68.14%	2.27	ASME-3, 8, APCT-8
8 Change	ASID-2	•		0.05%	49	0.04%	20	0.02%	78	63.15%	1.87	ASME-3, 8, APCT-3, 8
9 Disconne	ct ASID-2	0.10%	210	0.10%	106	0.00%	2	0.04%	183	58.00%	1.98	ASME-3, 8, APCT-8
10 NOCV To 11 NOCV Or			205,010		108,197		47,823		497,285			AMPT-1 AMSI-1

Ln	Description	Source	State	Number of Employees per Switch	LLR per Minute	Total LLR per Minute	Weighted LLR by Switch	Switch Percentage by Number of Lines	LLR per Minute	Destination
			A=Note 1	B=Note 1	C=ALLR-2	D=B*C	E=D/B	F=Note 2	G=E*F	
	witch Type ESS									
1	Level 4			2	\$0.90	\$1.81				
2	Level 5			5	\$1.29	\$6.43				
3	Level 6		1	1	\$1.29	\$1.29				
4	Level 7									
5 T	otal	Sum Lns (14)	FL	8		\$9.53	\$1.19	24.32%	\$0.29	
Ľ	DMS100									
6	Level 4			2	\$0.90	\$1.81				
7	Level 5			5	\$1.29	\$6.43				
8	Level 6			1	\$1.29	\$1.29				
9	Level 7								j	
10 T	otal	Sum Lns (69)	FL	8		\$9.53	\$1.19	3.92%	\$0.05	
C	GTD5									
11	Level 4			2	\$0.90	\$1.81				
12	Level 5			5	\$1.29	\$6.43			1	
13	Level 6			1	\$1.29	\$1.29			1	
14	Level 7									
15 T	'otal	Sum Lns (1114)	FL	8		\$9.53	\$1.19	71.76%	\$0.85	
16 T	otal LLR	Ln 5 + Ln 10 + Ln 15	ł						\$1.19	AINP-1, APRI

Note 1: Data provided by DBM Staff Personnel.

Note 2: Data obtained from Central Office Activity report.

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements Distribution of Service Orders by Type

Ln	Description	Touches	Percentage of Total	Touched	Percentage of Total	Dispatched	Percentage of Total	Total Orders	Percentage of Total	Destination
		A=Note 1	B=A/A Ln 35	C=Note 1	D=C/C Ln 35	E=Note 1	F=E/E Ln 35	G=Note 1	H=G/G Ln 35	
в	asic									
	New									
1	MLH - I	1,652		600		358		675		
2	POTS - I	326,004		154,043		117,689		288,353		
3	Rural - I	6,894		2,588		135		2,875		
4	MLH - M+	1,281		415		263		466		
5	POTS - M+	188,705		78,214		49,049		132,772		
6	Rural - M+	3,835		1,099		37		1,186		
7	Total	528,371	47.24%	236,959	40.89%	167,531	68.94%	426,327	23.16%	ANSC
	Change									
8	MĽH - C	1,625		709		264		871		
9	POTS - C	367,153		226,935		66,466		1,007,545		
10	Rural - C	283		159		6		196		
11	Total	369,061	33.00%	227,803	39.31%	66,736	27.46%	1,008,612	54.80%	ANSC
	Disconnect									
12	MLH - O	458		234		2		1,015		
13	POTS - O	61,931		42,768		1,301		254,998		
14	Rural - O	0		0		0		0		
15	MLH - M-	976		306		2		438		
16	POTS - M-	121,688		57,114		373		132,861		
17	Rural - M-					·····				
18	Total	185,053	16.54%	100,422	17.33%	1,678	0.69%	389,312	21.15%	ANSC

### Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements Distribution of Service Orders by Type

			Percentage of		Percentage of		Percentage of	Total	Percentage of	
Ln	Description	Touches	Total	Touched	Total	Dispatched	Total	Orders	Total	Destination
		A=Note 1	B=A/A Ln 35	C=Note 1	D=C/C Ln 35	E=Note 1	F=E/E Ln 35	G=Note 1	H=G/G Ln 35	
C	Complex									
	Non-digital									
	New				·····					
19	CentraNet - I	5,552		1,937		1,713		2,190		
20	CentraNet - M+	3,583		960		953		992		
21	Total	9,135	0.82%	2,897	0.50%	2,666	1.10%	3,182	0.17%	ANSC
	Change									
22	CentraNet - C	16,213		6,969		2,881		8,138		
23	Total	16,213	1.45%	6,969	1.20%	2,881	1.19%	8,138	0.44%	ANSC
	Disconnect									
24	CentraNet - O	2,023		932		12		1,343		
25	CentraNet - M-	2,647		761		5		803		
26	Total	4,670	0.42%	1,693	0.29%	17	0.01%	2,146	0.12%	ANSC
	Digital New									
27	ISDN - I	3,935		1,725		1,267		1,750		
28	ISDN - M+	438		1,7 23		124		166		
29	Total	4,373	0.39%	1,889	0.33%	1,391	0.57%	1,916	0.10%	ANSC
	Change									
30	ISDN - C	505		265		103		290		
31	Total	505	0.05%	265	0.05%	103	0.04%	290	0.02%	ANSC
	Disconnect									
32	ISDN - O	826		456		5		561		
33	ISDN - M-	319		113		3		117		
34	Total	1,145	0.10%	569	0.10%	8	0.00%	678	0.04%	ANSC
35 C	Grand Total	1,118,526		579,466		243,011		1,840,601		

Note 1: Data obtained from Touches Versus Orders by Line Type Report.

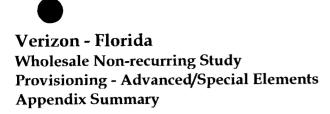
Verizon - Florida Wholesale Non-recurring Study Provisioning - Exchange Elements NOCV Volumes

Description	Dispatched	Total	Destination
	A=Note 1	B=Note 1	
Total Orders	47,823	497,285	ANSC
Touched (Manual) Orders		108,197	ANSC
APC Touches		205,010	ANSC

Note 1: Data obtained from NOCV APC Touches per Order Report.

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
		A=Source	B=APOP-16	C=APLC-14	
Unbundled Network Elements (UNEs) Service Order Entry					
Non-Message	APMC-1	33.59	100.00%	\$0.63	PRC-813
Facility Assignment Hi-Cap Prework	APMC-1	81.07	<b>49.30</b> %	\$0.75	PRC-813
Th-Cap Trework	AI MC-1	01.07	49.30 /0	<b>40.75</b>	FRC-015
Local Loop Assignment		ļ			
Advanced/Special Elements				· · [	
Basic					
New	ALLA-1	29.00	100.00%		PRC-813
	AFLC-5			\$0.72	
Disconnect	ALLA-1	6.50	100.00%		PRC-813
	AFLC-5			\$0.72	
Complex					
DS0					
New	ALLA-1	29.00	50.70%		PRC-813
	AFLC-5			\$0.72	
Disconnect	ALLA-1	6.50	<b>50.70</b> %		PRC-813
	AFLC-5			\$0.72	
Hi-Cap					
New	APLC-4	150.00	49.30%	\$0.88	PRC-813
Disconnect	ALLA-2	6.50	49.30%		PRC-813
	AFLC-5			\$0.72	

Description	Source	Occurrence	Probability of Occurrence	Minute	Destination
		A=Source	B=APOP-16	C=APLC-14	
Unbundled Network Elements (UNEs)					
Design Group					
DS0					
Basic	APMC-1	45.22	100.00%	\$0.85	PRC-813
Complex	APMC-1	45.22	<b>44.94</b> %	\$0.85	PRC-813
Hi-Cap					
Complex	APMC-1	77.36	55.06%	\$0.85	PRC-813
Testing	АТМС	37.45	100.00%	\$0.90	PRC-813
Admin					
Non-Message	APMC-1	35.89	100.00%		PRC-813
5	AEXP			\$0.58	PRC-813
Expedites	AEXP	66.00	100.00%	\$0.58	PRC-813
Dispatch	ADSP	3.60	100.00%	\$0.79	PRC-813



Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
		A=Source	B=APOP-16	C=APLC-14	
UNE-Ports					
Service Order Entry					
Non-Message (UNE-Ps and Ports)	APMC-1	33.59	100.00%	\$0.63	PRC-813
		53,59	100.00 /0	ψ0.05	·
Facility Assignment					
Hi-Cap Prework	APMC-1	81.07	49.30%	\$0.75	PRC-813
	1	1			
Local Loop Assignment					
Complex		1			
DS0		1		j	DE 2 -
New	ALLA-1	29.00	50.70%		PRC-813
	AFLC-5			\$0.72	· · ·
Disconnect	ALLA-1	6.50	50.70%		PRC-813
	AFLC-5	1		\$0.72	
Hi-Cap					
New	APLC-4	150.00	49.30%	\$0.88	PRC-813
Disconnect	ALLA-2	6.50	<b>49.30</b> %		PRC-813
	AFLC-5			\$0.72	
		1			
Switch Update			المالة المراجع المرجعين		
APC	AMPT-1	13.93	71.61%	#a ==	PRC-813
	AFLC-5	1		\$0.72	PRC-813
Database Management		100.00	22.82%	1	PRC-813
New (Ports Only)		100.00	ZZ.0Z%0	\$1.19	PRC-813 PRC-813
	ADLC-1	0000	00.000/	<b>Φ1.1</b> Α	PRC-813 PRC-813
Disconnect (Ports Only)	ADMC	87.00	<b>22.82</b> %	¢1 10	
	ADLC-1	L		\$1.19	PRC-813

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APRI-3

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
		A=Source	B=APOP-16	C=APLC-14, Source	
Network Wholesale Elements, SS7 and EELs					
Database Management - Work Control Center	APMC-2	24.15	100.00%		PRC-1428
	AEXP			\$1.29	
Expedites					
Trunk Ports	AEXP	25.00	100.00%	\$1.29	
Service Order Entry					
Non-Message	APMC-2	33.59	100.00%	\$0.63	PRC-1428
Message	APMC-2	261.84	100.00%	\$0.63	PRC-1428
Facility Assignment					
Hi-Cap Prework					
Dedicated Transport					
DS0 and Fractional T-1	APMC-2	95.27	18.18%	\$0.75	PRC-1428
DS1 and Higher	APMC-2	95.27	100.00%	\$0.75	PRC-1428

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
		A=Source	B=APOP-16	C=APLC-14, Source	
Network Wholesale Elements, SS7 and EELs					
Facility Assignment					
Local Loop Assignment					
Dedicated Transport					
DS0 and Fractional T-1					
New					
DS0	ALLA-1	29.00	81.82%		PRC-1428
	AFLC-5			\$0.72	PRC-1428
Hi-Cap	APLC-4	150.00	18.18%	\$0.88	PRC-1428
Disconnect	ALLA-1	6.50	100.00%		PRC-1428
	AFLC-5			\$0.72	PRC-1428
DS1 and Higher					
New	APLC-4	150.00	<b>100.00</b> %	\$0.88	Pi -1428
Disconnect	ALLA-2	6.50	100.00%		PRC-1428
	AFLC-5			\$0.72	PRC-1428
Design Group					
DS0					
Trunk Ports	APMC-2	107.79	<b>100.00</b> %	\$0.85	PRC-1428
Dedicated Transport					
DS0 and Fractional T-1	APMC-2	107.79	<b>100.00</b> %	\$0.85	PRC-1428

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	Destination
		A=Source	B=APOP-16	C=APLC-14, Source	
etwork Wholesale Elements, SS7 and EELs					
Design Group					
Hi-Cap					
Dedicated Transport					
DS1 and Higher	APMC-2	106.77	100.00%	\$0.85	PRC-142
Message					
Trunk Ports	APMC-2	84.79	100.00%	\$0.89	PRC-1428
Access					
Dark Fiber					
Exchange Facilities	ADFC	243.25	100.00%	\$1.25	PRC-1428
Inter-office Facilities	ADFC	265.00	100.00%	\$1.20	PRC-1428
Network					
Dark Fiber Inter-office Facilities	ADFC	209.50	100.00%	\$1.29	PRC-1428
Switch Update					
Database Management					
Trunk Ports					
Facilities and Trunk					
New	ADMC	66.00	100.00%		PRC-1428
	ADLC			\$1.19	PRC-1428
Disconnect	ADMC	57.50	100.00%		PRC-1428
	ADLC		400.000/	\$1.19	PRC-1428
Change w/Engineering Review	ADMC	57.50	100.00%	¢* *0	PRC-1428
Characterization Province	ADLC ADMC	E2 50	100.00%/	\$1.19	PRC-1428 PRC-1428
Change w/o Engineering Review	ADMC	52.50	100.00%	\$1.19	PRC-1428 PRC-1428
	ADIC	1		\$1.19	FKC-1420

Description	Source	Minutes per Occurrence	Probability of Occurrence	LLR per Minute	
Description		A=Source	B=APOP-16	C=APLC-14, Source	Destination
letwork Wholesale Elements, SS7 and EELs					
Switch Update					
Database Management					
Trunk Ports					
Trunk Only					
New	ADMC	75.00	100.00%		PRC-1428
	ADLC			\$1.19	PRC-1428
Disconnect	ADMC	60.00	100.00%		PRC-1428
	ADLC			\$1.19	PRC-1428
Change w/Engineering Review	ADMC	57.50	100.00%	• =-=+	PRC-1428
	ADLC			\$1.19	PRC-1428
Change w/o Engineering Review	ADMC	52.50	100.00%		PRC-1428
	ADLC		20000070	\$1.19	PRC-1428
Expedite	ADMC	10.20	100.00%	<b>\$1.1</b> 5	TRC 1120
1	ADLC	10.20	100.00 /0	\$1.19	
Central Office Testing	ADMC	20.00	100.00%	φ <b>1</b> .17	PRC-1428
8	ADLC	20.00	100.00 /0	\$1.19	PRC-1428
	noice			\$1.17	T KC-1420
Testing	ATMC	79.69	100.00%	\$0.90	PRC-1428
resting	ATMC	75.05	100.00 /0	<b>\$0.50</b>	FKC-1420
Dispatch	ADSP	3.60	100.00%	\$0.79	PRC-1428
Dispacit	ADSF	5.00	100.00%	<b>\$0.79</b>	PKC-1428
Admin					
	APMC-2	35.89	100.00%		DDC 14 29
Non-Message	APMC-2 AEXP	35.89	100.00%	¢0 =0	PRC-1428
P		(( 00	100.000	\$0.58 50.59	PRC-1428
Expedites	AEXP	66.00	100.00%	\$0.58	
Magaaga	APMC-2	00 E0	100 000/		DBC 14 00
Message		88.59	100.00%	** F	PRC-1428
	AEXP			\$0.58	PRC-1428
Multiplexing	APMC-2	n/a	n/a	n/a	PRC-1428

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APRI-8

#### Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Work Time Calculations

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Description	Source	Productive Minutes	Orders	Minutes per Occurrence	Destination
		A=Source	B=Source	C=A/B	
Network Wholesale Elements					
Database Management - Work Control Center	AEXP-1	154,555.00			
u u	APOC-3		6,401	24.15	APRI-5
Service Order Entry					
Non-Message	APLC-1	187,527.00			
	APOC-3		5,582	33.59	APRI-5
Message	APLC-1	43,989.00			
	APOC-3		168	261.84	APRI-5
Facility Assignment					
Hi-Cap Prework	APLC-4	206,640.00			
	APOC-3		2,169	95.27	APRI-5
Design Group	ļ	Į.			
DS0	APLC-1	356,569.00			
	APOC-4		3,308	107.79	APRI-6
Hi-Cap	APLC-1	320,950.00			
	APOC-4	1	3,006	106.77	APRI-7
Message	APLC-2	150,158.00			
	APOC-4		1,771	84.79	APRI-7
Admin					
Non-Message	AEXP-1	277,060.00			
ton neonbe	APOC-5		7,719	35.89	APRI-8
Message	APLC-3	42,965.00			
messibe	APOC-5		485	88.59	APRI-8
Multiplexing		n/a	n/a	n/a	APRI-8

#### Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Testing - Work Times

Ln	Description	Source	Productive Minutes	Orders	Circuits	Ratio of Orders to Circuits	Minutes per Occurrence	Destination
			A=Source	B=Source	C=APOC-2	D=B Ln6/C Ln6	E=A Ln1/B Ln2	
1	Testing	APLC-3	183,840.00					
2		APOC-2		2,307			79.69	APRI-8
	Order and Circuit Data							
3	Basic	APOC-5		1,263	4,236			
4	Complex	APOC-5		1,345	3,102			
5	Hi-Cap	APOC-5		2,257	2,958			
6	Totals	Sum Lns (35)		4,865	10,296	0.47		
7	Minutes per Circuit	E Ln 2*D Ln 6, Note 1					37.45	APR1-2, 4

Note 1: As the costs for UNEs and UNE-Platforms are on a per Circuit basis, it is necessary to take the original calculation, done on a per Order basis, and convert to a per circuit figure by applying a ratio of Orders to Circuits.

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements DBM - Work Times

Description	Work Minutes per Order A=Note 1	Work Minutes per Circuit B=Note 1	Destination
UNE-Ports			
Switch Update			
New		100.00	APRI-3
Disconnect		87.00	APRI-3
Network Wholesale Elements			
Trunk Ports (SS7)			
Facilities and Trunks			
New	66.00	1	APRI-7
Disconnect	57.50	1	APRI-7
Change w/Engineering Review	57.50		APRI-7
Change w/o Engineering Review	52.50		APRI-7
Trunk Only			
New	75.00		APRI-8
Disconnect	60.00		APRI-8
Change w/Engineering Review	57.50		APRI-8
Change w/o Engineering Review	52.50		APRI-8
Central Office Testing	20.00		APRI-8
Expedites	10.20		APRI-8

Note 1: The work times were provided by DBM Supervisors and Staff Support.

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Dispatch - Work Times

Ln	Description	Source	Work Minutes per Order	LLR Per Minute	Probability of Occurrence	Destination
			A=Note 1	B=ALLR 2	C=Note 2	
E	Dispatch LBSC					
1	Business Disptach Specialist		3.6	\$0.79	100.00%	APRI-2,8
	DRC					
2	Dispatcher		1.2	5 \$0.84	100.00%	AINP-1
3	General Clerk			\$0.58		
4	Average Loaded Labor Rate	(Ln 2+Ln3)/2		\$0.71		AINP-1

Note 1: The work times were provided by Dispatch Supervisors and Staff Support.

Note 2: The DRC and LBSC group dispatches all routed orders, therefore the percent is 100%.

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Weighted Loaded Labor Rate Calculation

Ln	Description	Source	Productive Minutes	LLR per Minute	Total Productive Cost	Weighted LLR per Minute	Destination
	······		A=Source	B=ALLR-2, Source	C=A*B	D=C/A	Destimation
Ι	Design Group					,	
	Message						
17	Facility Clerk	Note 1	902.00	\$0.58	\$522.13		
18	Admin Support Clerk	Note 1	863.00	\$0.60	\$515.32		
19	Design Technician	Note 1	147,960.00	\$0.89	\$131,789.77		
20	Business Response Specialist	Note 1	433.00	\$0.89	\$385.68		
21	Total	Sum Lns (1720)	150,158.00	•	\$133,212.90	- !	APMC-2
						\$0.89	APRI-7
	Access						
	Dark Fiber						
	Preordering						
	Exchange Facilities						
22	OSP Engineer	ADFC	219.25	\$1.29	\$281.99		
23	Construction Splicer	ADFC	24.00	\$0.90	\$21.64		
24	Total	Ln 22+Ln 23	243.25	· · · · · · · ·	\$303.63	-	
						\$1.25	APRI-2
	Inter-office Facilities					·	
25	OSP Engineer	ADFC	205.00	\$1.29	\$263.67		
26	Construction Splicer	ADFC	60.00	\$0.90	\$54.10		
27	Total	Ln 25+Ln 26	265.00	· · · · · -	\$317.77	-	
					401101	\$1.20	APRI-2
	Network					41	
28	OSP Engineer	ADFC	209.50	\$1.29	\$269.45		
20 29	Construction Splicer	ADFC	n/a	41.27	n/a		
30	Total	Ln 28+Ln 29	209.50	· –	\$269.45	-	
00	1 0141		200.00		4203.10	\$1.29	APRI-2

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Weighted Loaded Labor Rate Calculation

Ln	Description	Source	Productive Minutes	LLR per Minute	Total Productive Cost	Weighted LLR per Minute	Destination
			A=Source	B=ALLR-2, Source	C=A*B	D=C/A	·····
F	acility Assignment					·	
	Hi-Cap Prework						
35	Facility Clerk	Note 1	76,320.00	\$0.58	\$44,178.52		
36	Assignor		130,320.00	\$0.84	\$109,800.22		
37	Total	Ln 37+Ln 38	206,640.00	· · · -	\$153,978.74	-	APMC-1, 2
						\$0.75	APRI-1, 3, 5
	Local Loop Assignment					•	
	Advanced/Special Elements						
	Complex Hi-Cap						
	New						
38	OSP Engineer	ALLA-2	25.50	\$1.29	\$32.80		
39	Switch Elements Tech	ALLA-2	120.00	\$0.81	\$96.62		
40	Service Representative	ALLA-2	4.50				
		AFLC-5		\$0.72	\$3.25		
41	Total	Sum Lns (3840)	150.00	-	\$132.67	-	APRI-1, 3, 6
						\$0.88	APRI-1, 3, 6

Note 1: The productive minutes were provided by the BRPC Group Supervisors.

### Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Dark Fiber - Work Times

Ĺn	Description	Source	Productive Minutes	Destination
			A=Note 1	
Dark Fil	bor			
Preord				
	ange Facilities			
	sign Group			
	Access			
1	OSP Engineer		219.25	APLC-2
2	Construction Splicer		24.00	APLC-2
3 7	fotal	Ln 1+Ln 2	243.25	APRI-2
Inte	r-office Facilities			
De	esign Group			
	Access			
4	OSP Engineer		205.00	APLC-2
5	Construction Splicer		60.00	APLC-2
6 7	Fotal	Ln 4+Ln 5	265.00	APRI-2
I	Network			
7	OSP Engineer		209.50	APLC-2
8	Construction Splicer		n/a	APLC-2
9 -	Fotal	Ln 7+Ln 8	209.50	APRI-2

Note 1: The work times listed were provided by Engineering Supervisors and Staff Support.

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Local Loop Assignment Work Times

Ln	Description	Source	Job Title	Work Minutes	Destination
				A=Note 1	
Faci	ility Assignment				
Lo	ocal Loop Assignment				
	Advanced/Special Elements				
	Basic and Complex DS0				
	New				
1	Determine Loop Assignment and Loop Make-up request		Complex Line Assignor	2.00	
2	Determine customer's serving terminal and cable count at terminal		Complex Line Assignor	2.00	
3	Determine vacant pairs for service order		Complex Line Assignor	3.00	
4	Determine the loop make-up of the cable pair facilities serving the customer		Complex Line Assignor	11.00	
5	Update/Initialize the service order in the system		Complex Line Assignor	4.50	
6	Enter facilities assignment and complete status in system		Complex Line Assignor	6.50	
7	Total	Sum Lns (16)		29.00	APRI-1, 3, 6
	Disconnect				
8	Determine disconnect request		Complex Line Assignor	2.00	
9	Recover cable pairs, note conditioning		Complex Line Assignor	4.50	
10	Total	Ln 8+Ln 9		6.50	APRI-1, 3, 6

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Local Loop Assignment Work Times

Ln	Description	Source	Job Title	Work Minutes	Destination
г				A=Note 1	
	ility Assignment				
Lo	ocal Loop Assignment				
	Advanced/Special Elements				
	Complex Hi-Cap New				
17					
11	Determine Loop Assignment and Loop Make-up request		OSP Engineer	2.00	
12	Determine customer's serving terminal and cable count at terminal		OSP Engineer	2.00	
13	Determine vacant pairs for service order		OSP Engineer	3.00	
14	Determine the loop make-up of the cable pair facilities serving the customer		OSP Engineer	11.00	
15	Reserve cable pair facilities in system		OSP Engineer	3.00	
16	Enter facilities assignment and complete status in system		OSP Engineer	4.50	
17	Subtotal	Sum Lns (1116)		25.50	APLC-4
18	Test circuit conditioning in field		Switch Elements Tech	120.00	APLC-4
19	Update/Initialize the service order in the system		Complex Line Assignor	4.50	APLC-4
20	Total	Sum Lns (1719)		150.00	
	Disconnect				
21	Determine disconnect request		Complex Line Assignor	2.00	
22	Recover cable pairs, note conditioning		Complex Line Assignor	4.50	
23	Total	Sum Lns (2123)		6.50	APRI-1, 3, 6

Note 1: The work times listed were provided by APC and Outside Plant Engineering personnel.

#### Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Admin and DBM-WCC Productive Minutes and LLRs

Ln	Description	Source	Minutes per Expedites	Number of Expedites	Productive Minutes	LLR per Minute	Total Productive Cost	Weighted LLR per Minute	Destination
			A=Source	B=Source	C=Source	D=ALLR-2	E=C*D	F=E/C	
	Admin								
ľ	Non-Message								
1	Facility Clerk	Note 1			300,754.00	\$0.58	\$174,094.18		1
2	Additional Job Title	indle 1			n/a	JU.JU	n/a		
$\frac{2}{3}$	Subtotal	Ln 1+Ln 2			300,754.00	· ·	\$174,094.18	\$0.58	APRI-2, 4, 8
Ŭ							417 1,05 110	+ 010 0	
	Expedites								
4	Minutes per Expedite	Note 2	66.00	I					APRI-2,8
5	Number of Expedites	Note 3	1	359					
6	Productive Time - Expedites	Ln 4*Ln 5			23,694.00	_			
7	Total Productive Time less Expedites	Ln 3-Ln 6			277,060.00	-			APMC-1, 2
Ι,	Database Management - Work Control Center								
8	Database Admin				160,680.00	\$1.29	\$206,662.33		
9	Additional Job Title				n/a		n/a		
10	Subtotal	Ln 8+Ln 9			160,680.00		\$206,662.33	\$1.29	APRI-5
	Evenditor								
11	Expedites Minutes per Expedite	Note 2	25.00	1					
11	Number of Expedites	Note 3	20.00	245					
12	Productive Time - Expedites	Ln 11*Ln 12		210	6,125.00				
13	Total Productive Time less Expedites	Ln 10-Ln 13			154,555.00	-			APMC-2

Note 1: The productive minutes were provided by the Group Supervisors.

Note 2: The work times were provided by the Group Supervisor.

Note 3: The expedites counts were extracted from the TBS system.

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Orders and Circuits - Percentages

Ln	Description	Source	Circuits	Probability of Occurrence	Destination
			A=APOC-1,2	B=Source	
_					
ι	Unbundled Network Elements (UNEs) and UNE-Platforms				
	Advanced/Special Elements				
	Service Order Entry			100.000/	ADDI 1 0
1	Non-message	Note 1		100.00%	APRI-1, 3
	Facility Assignment			ļ	
2	Local Loop Assignment				
	Basic	Note 17		100.00%	APRI-1
	Complex				
3	Complex (DS0) circuits requiring Assignment	Ln 3/Ln 5	2,621	50.70%	APRI-1, 3
4	Complex (Hi-Cap) circuits requiring Assignment	Ln 4/Ln 5	2,549	<b>49.30</b> %	APRI-1
5	Total	Ln 3+Ln 4	5,170	100.00%	
	Hi-Cap Prework				
6	Complex (Hi-Cap)	Ln 4		<b>49.30</b> %	APRI-1, 3
	Switch Update				
	APC				
	Basic				
7	Total Basic (DS0) circuits		3,698		
8	Basic (DS0) circuits requiring Switch Update	Ln 8/Ln 7	2,648	71.61%	APRI-3

## Ver n - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Orders and Circuits - Percentages

Ln	Description	Source	Circuits A=APOC-1,2	Probability of Occurrence B=Source	Destination
	·		A-AI 00-1,2	D-Source	
U	nbundled Network Elements (UNEs) and UNE-Platforms				
	Advanced/Special Elements				
	Switch Update	1			
	Database Management				
	Complex		1,356	22.82%	APRI-3
9	Complex (DS0) circuits requiring Switch Update	Ln 9/Ln 10	5,942		AI KI-5
10	Complex (Total) circuits Issued		3,742	·	
	Design Group				
	DS0				
11	Basic	Note 2		100.00%	APRI-2
ł	Complex				
12	Complex (DS0) circuits requiring Design	Ln 12/Ln 14	3,387	44.94%	APRI-2, 4
13	Complex (Hi-Cap) circuits requiring Design	Ln 13/Ln 14	4,149		
14	Total	Sum Lns (1213)	7,536	100.00%	
	Hi-Cap				
15	Complex	Ln 13	ł	55.06%	APRI-2, 4
	Dark Fiber			100.00%	APRI-2
16	Exchange Facilities	Note 18		100.00%	APRI-2
17	Inter-office Facilities	Note 18		100.00 /0	AI KF2
	Access				
	Dark Fiber			100.00%	APRI-2
18	Exchange Facilities	Note 18		100.00%	APRI-2 APRI-2
19	Inter-office Facilities	Note 18		100.00 /0	IN M-Z
	Network	Note 18		100.00%	APRI-2
20	Dark Fiber Inter-office Facilities		L	100.0070	1

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APOP-2

## Verizon - Florida Wholesale Non-recurring Study Provisioning - Advanced/Special Elements Orders and Circuits - Percentages

Ln	Description	Source	Orders	Probability of Occurrence	Destination
			A=APOC-3	B=Source	
,	Network Wholesale Elements				
1	Database Management - Work Control Center				
24	Trunk Ports	Note 6		100.00%	APRI-5
27				100,007,0	
	Service Order Entry				
	Non-message				
25	Trunk Ports and Dedicated Transport	Note 7		100.00%	APRI-5
	Message				
26	Trunk Ports	Note 7		100.00%	APRI-5
	Facility Assignment				
	Local Loop Assignment				
	Dedicated Transport				
	DS0 and Fractional T-1			01.000/	
27	DS0	Ln 27/Ln 29	6		APRI-6
28	Fractional T-1	Ln 28/Ln 29	14		APRI-6
29	Total	Sum Lns (2728)	77	7 100.00%	APRI-6
30	DS1 and Higher	Note 8		100.00%	APRI-6
	Hi-Cap Prework				
	Dedicated Transport				
31	DS0 and Fractional T-1	Ln 28		18.18%	APRI-5
32	DS1 and Higher	Note 8		100.00%	APRI-5

Ln	Description	Source	Orders	Probability of Occurrence	Destination
			A=APOC-3	B=Source	
Ι,	Network Wholesale Elements				
	Design Group				
	DS0				
33	Trunk Ports	Note 9		100.00%	APRI-6
					τ
	Dedicated Transport			100.008/	
34	DS0 and Fractional T-1	Note 9		100.00%	APRI-6
	Hi-Cap				
	Dedicated Transport	l			
35	DS1 and Higher	Note 10		100.00%	APRI-6,7
	Message	Ninta 11		100.00%	APRI-7
36	Trunk Ports	Note 11		100.00%	AT N1-7
	Database Management				
	DBM				
37	Trunk Ports	Note 12		100.00%	APRI-7
	Central Office - Call through Testing	NI-1-12	1	100.00%	APRI-8
38	Trunk Ports	Note 13		100.0070	AT KI-0
20	Testing	Note 14		100.00%	APRI-8
39	Testing	Note 14		100.00%	А

Ln	Description	Source	Orders	Probability of Occurrence	Destination
			A=APOC-3	B=Source	
Unbundled Net Admin	work Elements (UNEs) and UNE-Platforms				
40 Non-Messag 41 Message	e	Note 15 Note 16		100.00% 100.00%	APRI-8 APRI-8

Note 1: The Service Order Entry clerks work on all service orders.

Note 2: All Basic orders are worked by the DS0 designers.

Note 3: All Basic New and Migration As Specified orders require testing.

Note 4: All Complex New orders require testing.

Note 5: All Non-message service orders are completed and monitored by the Administration group.

Note 6: The DBM-WCC works every trunk port order, thus the percent is 100%.

Note 7: The Service Order Entry clerks work all orders except Change orders without Engineering Review, therefore the percent is 100%. Change orders without Engineering Review are translation orders and require only DBM provisioning.

Note 8: Hi-Cap Prework and Local Loop Assignment work all Hi-Cap new orders, therefore the percent is 100%.

Note 9: The DS0 designers work all Trunk Port New, Change with Engineering Review and Dedicated Transport - IDT/CDT, DS0 and Fractional T-1 orders, therefore the percent is 100%.

Note 10: The Hi-Cap designers work all DS1 level Dedicated Transport - IDT/CDT, DS1 and higher orders, therefore the percent is 100%.

Note 11: The Message designers work all Trunk Port orders except Change without Engineering Review, therefore the percent is 100%.

Note 12: The DBM group works all Trunk Port orders, therefore the percent is 100%.

Note 13: Central Office Technicians perform call-through testing for all Trunk Port orders except disconnect orders, therefore the percent is 100%.

Note 14: The Testing group works all new Trunk Port orders except Trunk Only orders, therefore the percent is 100%.

Note 15: The Non-Message Admin group works all Trunk Port - Facilities and Trunks new and disconnect orders, therefore the percent is 100%.

Note 16: The Message Admin group works all Trunk Port orders, therefore the percent is 100%.

Note 17: All Basic orders require assignment by the APC, therefore the percent is 100%

Note 18: All Dark Fiber orders require design work, therefore the percent is 100%.

Ln	Description	Source	Circuits	Destination
			A=Note 1	
Unbu	undled Network Elements (UNEs) and UNE-Platforms			
Faci	ility Assignment			
H	i-Cap Prework and Outside Plant Engineering			
	Complex Circuits (LLAM Date)			
1	Complex DS0 requiring Asignment		2,621	APOP-1
2	Complex Hi-Cap requiring Assignment		2,549	APOP-1, APMC-1
Swi	itch Update			
A	PC			
	Basic DS0 Circuits (LLAM Date)			
3	Basic DS0 requiring Switch Update		2,648	APOP-1
4	Total Basic DS0 Circuits		3,698	APOP-1
D	atabase Management			
5	Complex DS0 Circuits requiring Switch Update		1,356	APOP-2
	Complex Circuits (Issue Date)			
6	Complex DS0		2,866	
7	Complex Hi-Cap		3,076	
8	Total	Ln 7+Ln 8	5,942	APOP-2

			<b>.</b>	
Ln	Description	Source	Circuits	Destination
			A=Note 1	
ιι	Inbundled Network Elements (UNEs) and UNE-Platforms			
	Design Group			
	DS0 and Hi-Cap Design			
	DS0 Circuits (Design Date)			
9	Basic		4,498	
10	Complex		3,387	APOP-2
11	Total	Ln 10+Ln 11	7,885	APMC-1
12	Total Hi-Cap Circuits (Design Date)		4,149	АРОР-2, АРМС-1
	Testing			
13	Total Orders requiring Testing		2,307	ATMC
	Circuit Data (Plant Test Date)			
14	Basic		4,236	ATMC
15	Complex		3,102	ATMC
16	Hi-Cap		2,958	ATMC

n Description	Source	Orders	Destination
		A=Note 1	
Network Wholesale Elements			
Database Management - Work Control Center			
7 Number of ASRs touched		6,401	APMC-2
Service Order Entry Group			
Non-Message Order Entry			
Non-Message Orders (Issue Date)			
18 Basic DS0		1,787	
19 Complex DS0		1,441	
20 Hi-Cap		2,354	
21 Total	Sum Lns (1820)	5,582	APMC-1, 2
Message Order Entry			
22 Message Orders		168	APMC-2
Facility Assignment			
Hi-Cap Prework and Outside Plant Engineering			
Complex Orders (LLAM Date)			
23 Complex DS0 Orders requiring Asignment		1,183	
24 Complex Hi-Cap orders requiring Assignment		2,169	APMC-2
25 Total	Ln 25+Ln 26	3,352	
Dedicated Transport-IDT/CDT Orders, DS0 and Fractional T-1 (Issue Date)			
26 Telcordia Code YG (Frame Relay DS0)		63	APOP-4
27 Telcordia Code DK (Fractional T-1)		14	APOP-4
28 Total	Ln 28+Ln 29	77	

Ln	Description	Source	Orders	Destination
			A=Note 1	
ז	Network Wholesale Elements			
-	Design Group			
	DS0 and Hi-Cap Design			
	DS0 Orders (Design Date)			
29	Basic		1,832	
30	Complex		1,476	
31	Total	Ln 31+Ln 32	3,308	APMC-2
32	Total Hi-Cap Orders (Design Date)		3,006	APMC-2
	Trunk Ports Orders			
33	Trunks and Facilities		1,367	
34	Trunk Only		394	
35 <sup>.</sup>	Change w/Engineering Review		10	
36	Total	Sum Lns (3335)	1,771	AMPC-2

Ln	Description	Source	Orders	Destination
			A=Note 1	
ו	Network Wholesale Elements			
	Testing			
	Order Data (Plant Test Date)	1		
37	Basic DS0		1,263	ATMC
38	Complex DS0		1,345	ATMC
39	Hi-Cap		2,257	ATMC
40	Total	Sum Lns (3739)	4,865	
	Admin			
	Non-Message Clerks			
	Non-Message Orders (Completion Date)			
41	Basic DS0 Orders		2,489	
42	Complex DS0 Orders		1,916	
43	Complex Hi-Cap Orders		3,314	
44	Total	Sum Lns (4143)	7,719	APMC-1, 2
	Message Clerks			
45	Message Orders		485	APMC-2

Note 1: The Circuit and Order counts were extracted from TBS data.

#### A3- FREED WORK



# Florida Docket Number 990649-TP (B) Table of Exhibits - Field Work by Page

	Exhibit	
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Appendix Summary - Unbundled Loop and Port, UNE-Ps	AINS	1
Appendix Summary - Subloop		5
Appendix Summary - Line Sharing	AINS	7
Appendix Summary - Loop Conditioning		9
Appendix Summary - Line and Station Transfer	AINS	11
Appendix Summary - NID, Conversions and Expedites	AINS	12
Appendix Summary - Dedicated Transport	AINS	15
Appendix Summary - SS7		16
Appendix Summary - Dark Fiber		17
Probability of Dispatch - Field Installation		18
Subloop Activity Summary - Field Installation		19
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Subloop Order Summary - Field Installation		23
Unbundled Loop Order Summary - Field Installation		25
Line Sharing Jumper Summary - Central Office		28
Loop Conditioning - Work Times (Bridged Tap Removal)	ACBT	30
Loop Conditioning - Work Times (Load Coil Removal)		32
Line and Station Transfer Summary - Central Office	ATCO	34
Coordinated Conversion and Hot Cut Coordinated Conversion - Minutes per Activity	ACCC	35
House and Riser - Field Work (Jumper Summary)	AUHR	37
Inter-office Dedicated Transport - Minutes per Order Calculation	AIDT	38
CLEC Dedicated Transport - Minutes per Order Calculation	ACDT	40
Signaling System Seven (SS7) - Minutes per Order Calculation	ASS7	42
Line and Station Transfer - Engineering Work Times	ATNG	45
Loop Conditioning - Engineering Work Times (Load Coil & Bridged Tap Removal)	AENG	46
Loop Conditioning - Probability of Occurrence	APRO	47



# Florida Docket Number 990649-TP (B) Table of Exhibits - Field Work by Page

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Special Access Orders - Central Office Work	AEEL	50
Distribution of Productive Hours - Total Installation Time	AEEL	52
Distribution of Productive Hours - Incremental Time	AEEL	54
Time Study Summary - HiCap Field Work	AEEL	55
Time Study Summary - Central Office	AEEL	59
Field Work Expensed Hours - Build-Out Group	AEEL	57
Feature Cost Estimate Summary - Multiplexing	AEEL	58
Dark Fiber	ADFB	59
Probability of Running/Breaking a Jumper - Central Office Installation	APRJ	60
Jumper Study - Summary of Jumper/Drive Time - Central Office Installation	AJDT	63
Jumper Study - Activity Summary Sheet	AJSS	65
Jumper Study - Other Jumper Activities Calculation	AAJT	66
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	Exhibit	
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Loop Conditioning - Work Times (Bridged Tap Removal)	ACBT	30
Coordinated Conversion and Hot Cut Coordinated Conversion - Minutes per Activity		35
CLEC Dedicated Transport - Minutes per Order Calculation	ACDT	40
Loop Conditioning - Work Times (Load Coil Removal)	ACLC	32
Dark Fiber		59
Probability of Dispatch - Field Installation		18
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Distribution of Productive Hours - Total Installation Time	AEEL	52
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Feature Cost Estimate Summary - Multiplexing	AEEL	58
Loop Conditioning - Engineering Work Times (Load Coil & Bridged Tap Removal)	AENG	46
Inter-office Dedicated Transport - Minutes per Order Calculation	AIDT	38
Appendix Summary - Unbundled Loop and Port, UNE-Ps	AINS	1
Appendix Summary - Subloop		5
Appendix Summary - Line Sharing	AINS	7
Appendix Summary - Loop Conditioning	AINS	9
Appendix Summary - Line and Station Transfer	AINS	11
Appendix Summary - NID, Conversions and Expedites	AINS	12
Appendix Summary - Dedicated Transport	AINS	15
Appendix Summary - SS7		16
Appendix Summary - Dark Fiber		17
Jumper Study - Summary of Jumper/Drive Time - Central Office Installation	AJDT	63

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# Florida Docket Number 990649-TP (B) Table of Exhibits - Field Work by Exhibit Name

	Exhibit	
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Unbundled Loop Order Summary - Field Installation	AOSM	25
Probability of Running/Breaking a Jumper - Central Office Installation	APRJ	60
Loop Conditioning - Probability of Occurrence	APRO	47
Subloop Activity Summary - Field Installation	ASBL	19
Subloop Activity Summary II - Field Installation	ASBL	21
Subloop Order Summary - Field Installation	ASBL	23
Signaling System Seven (SS7) - Minutes per Order Calculation	ASS7	42
Line and Station Transfer Summary - Central Office	ATCO	34
Line and Station Transfer - Engineering Work Times	ATNG	45
House and Riser - Field Work (Jumper Summary)	AUHR	37

iv

		Central Office				Field Installation				
		Minutes per	Minutes per	Probability	Loaded	Minutes per	Minutes per	Probability	Loaded	
		Initial	Additional	of	Labor Rate	Initial	Additional	of	Labor Rate	
Description	Source	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Destination
		A=AJDT-1, 2	B=Source	C=APRJ-13	D=ALLR-3	E=AOSM-13	F=AOSM-13	G=ADSP-1, 2	H=AOSM-13	
Unbundled Network Elements (UNEs)										
Exchange Products										
Unbundled Loop						1				
Basic										
New	AJSS	8.69	8.17	100.00%	\$0.81	255.57	255.57	39.77%		FIC-1,COC-1
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	209.96	209.96	0.46%	\$0.66	FIC-1,COC-1
Change CO Connection	AJDT-1, 2	11.82	11.30	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-1,COC-1
Complex Non-digital										
New	AJSS	8.69	8.17	100.00%	\$0.81	255.57	255.57	39.77%	•	FIC-1,COC-1
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	209.96	209.96	0.46%	\$0.66	FIC-1,COC-1
Change CO Connection	AJDT-1, 2	11.82	11.30	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-1,COC-1
Complex Digital										
New	AJSS	8.69	8.17	100.00%	\$0.81	255.57	255.57	39.77%		FIC-1,COC-1
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	209.96	209.96	0.46%	•	FIC-1,COC-1
Change CO Connection	AJDT-1, 2	11.82	11.30	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-1,COC-1

			Centra	l Office		. <u></u>	Field In	stallation	· · · · · · · · · · · · · · · · · · ·	
		Minutes per	Minutes per	Probability	Loaded	Minutes per	Minutes per	Probability	Loaded	•
		Initial	Additional	of	Labor Rate	Initial	Additional	of	Labor Rate	
Description	Source	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Destination
		A=AJDT-1, 2	B=Source	C=APRJ-13	D=ALLR-3	E=AOSM-13	F=AOSM-13	G=ADSP-1, 2	H=AOSM-13	
Unbundled Network Elements (UNEs)										
Exchange Products										
Unbundled Port										
Basic										
New	AJSS	8.69	8.17	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-2.COC-2
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	n∕a	n/a	n/a	n/a	FIC-2,COC-2
Change Port Feature	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	, n/a	n/a	FIC-2,COC-2
Change CO Connection	AJDT-1, 2	11.82	11.30	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-2,COC-2
Complex Non-digital										
New	AISS	8.69	8.17	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-2,COC-2
Disconnect	AISS	3.65	3.13	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change Port Feature	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	, n/a	n/a	FIC-2,COC-2
Change Switch Feature Group	AISS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change CO Connection	AJDT-1, 2	11.82	11.30	100.00%	. \$0.81	n/a	n/a	n/a	n/a	FIC-2,COC-2
Complex Digital	1									
New	AJSS	8.69	8.17	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-2,COC-2
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change Port Feature	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change Switch Feature Group	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change CO Connection	AJDT-1, 2	11.82	11.30	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-2,COC-2
Interim Number Portability										
New	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Disconnect	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2
Change	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-2,COC-2

			Central	Office			Field Ins	stallation		]
		Minutes per	Minutes per	Probability	Loaded	Minutes per	Minutes per	Probability	Loaded	
		Initial	Additional	of	Labor Rate	Initial	Additional	of	Labor Rate	
Description	Source	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Destination
		A=AJDT-1, 2	B=Source	C=APRJ-13	D=ALLR-3	E=AOSM-13	F=AOSM-13	G=ADSP-1, 2	H=AOSM-13	
Unkundlad Naturals Elements (UNEs)										
Unbundled Network Elements (UNEs) Advanced/Special Products										
Unbundled Loop										
Basic										
New	AJSS	21.77	21.25	100.00%	\$0.81	252.00	252.00	100.00%	¢0.97	FIC-3,COC-3
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	185.00	185.00	100.00%		FIC-3,COC-3
Change CO Connection	AJSS	21.77	21.25	100.00%	\$0.81	n/a	n/a	n/a		FIC-3,COC-3
Change CO Connection	AJ30	21.//	21.23	100.00 /0	40.01	iya	Туа	iya	n/a	FIC-5,COC-5
Complex Digital										
New	AJSS	21.77	21.25	100.00%	\$0.81	358.02	358.02	100.00%	\$0.85	FIC-3,COC-3
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	130.71	130.71	100.00%	\$0.87	FIC-3,COC-3
Change CO Connection	AJSS	21.77	21.25	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-3,COC-3
Unbundled Port										
Complex										
New	AJSS	21.77	21.25	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-3,COC-3
Disconnect	AJSS	3.65	3.13	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-3,COC-3
Change CO Connection	AJSS	21.77	21.25	100.00%	\$0.81	n/a	n/a	n/a	n/a	FIC-3,COC-3

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			Centra	l Office			Field In	stallation		
		Minutes per Initial	Minutes per Additional	Probability of	Loaded Labor Rate	Minutes per Initial	Minutes per Additional	Probability of	Loaded Labor Rate	-
Description	Source	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Line/Ckt	Line/Ckt	Occurrence	Per Minute	Destination
		A=AJDT-1, 2	B=Source	C=APRJ-13	D=ALLR-3	E=AOSM-13	F=AOSM-13	G=ADSP-1, 2	H=AOSM-13	, <u>, , , , , , , , , , , , , , , , , , </u>
UNE - Platforms (UNE-Ps) Exchange Products Basic										
Migration As Is +/-	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Change Line Feature	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Complex Non-digital										
Migration As Specified	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Change Line Feature	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Change Switch Feature Group	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Complex Digital										
Migration As Specified	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Change Line Feature	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Change Switch Feature Group	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-4, COC-4
Advanced/Special Products Complex										
Migration As Specified	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-5, COC-5
Change	AJSS	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	FIC-5, COC-5

#### Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - Subloop

			Central Office			Field Installation			
		Minutes	Probability	Loaded	Minutes	Probability	Loaded		
		per	of	Labor Rate	per	of	Labor Rate		
Description	Source	Line/Ckt	Occurrence	Per Minute	Line/Ckt	Occurrence	Per Minute	Destination	
		A≠AJDT-1, 2, AJ	B=APRJ-13	C≈ALLR-3	D=Source	E=ADSP-1, 2	F=ALLR-3, ASBL-5, 6		
		3 •							
Unbundled Network Elements (UNEs)									
Exchange Products									
Subloop Initial Line									
FDI - Feeder Connection									
New									
Central Office	ASBL-1, 2	8.69	100.00%	\$0.81			1		
Central Office Cross Box	ASBL-1, 2 ASBL-1, 2			-	n/a 23.24	n/a 100.00%	n/a	SLC-1	
Cross box	ASDL-1, 2	п/а	п/а	n/a	23.24	100.00%	\$0.66	SLC-1	
Disconnect									
Central Office	ASBL-1, 2	3.65	100.00%	\$0.81	n/a	n/a	n/a	SLC-1	
Cross Box	ASBL-1, 2	n/a	n/a	n/a	23.24	100.00%	\$0.66	SLC-1	
		, i	•	•					
Change Facility Connection	ASBL-1, 2	n/a	n/a	n/a	23.24	100.00%	\$0.84	SLC-1	
FDI - Distribution Connection									
New									
Cross Box	ASBL-1, 2	n/a	n/a	n/a	23.24	100.00%	\$0.66	SLC-2	
Customer Location	ASBL-1, 2	n/a	п/а	n/a	159.45	39.77%	\$0.66	SLC-2	
		-,	•	•					
Disconnect									
Cross Box	ASBL-1, 2	n/a	n/a	n/a	23.24	100.00%	\$0.66		
Customer Location	ASBL-5, 6	n/a	n/a	n/a	145.52	0.46%	\$0.66	SLC-2	
Change Facility Connection	ASBL-1, 2	п/а	n/a	n/a	23.24	100.00%	\$0.84	SLC-2	
Serving Terminal Connection									
Customer Location	1								
New	ASBL-1, 2	n/a	n/a	n/a	15.72	100.00%	\$0.66	SLC-2	
Disconnect	ASBL-1, 2	n/a	n/a	, n/a	15.72	100.00%	\$0.66	SLC-2	
	· · · · · · · · · · · · · · · · · · ·	-,-	,	•					
Change Facility Connection	ASBL-1, 2	n/a	n/a	n/a	15.72	100.00%	\$0.84	SLC-2	

#### Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - Subloop

			<b>Central Office</b>					
	1	Minutes	Probability	Loaded	Minutes	Probability	Loaded	
		per	of	Labor Rate	per	of	Labor Rate	
Description	Source	Line/Ckt	Occurrence	Per Minute	Line/Ckt	Occurrence	Per Minute	Destination
	A	=AJDT-1, 2, AJ	B=APRJ-13	C=ALLR-3	D=Source	E=ADSP-1, 2	F=ALLR-3, ASBL-5, 6	
Additional Line								
FDI - Feeder Connection New								
Central Office		0.15	100.000/	<b>40.01</b>	······			
	ASBL-3, 4	8.17	100.00%	\$0.81	n/a	n/a	n/a	SLC-3
Cross Box	ASBL-3, 4	n/a	n/a	n/a	3.77	100.00%	\$0.66	SLC-3
Disconnect	1							
Central Office	ASBL-3, 4	3.13	100.00%	\$0.81	n/a	n/a	n/a	SLC-3
Cross Box	ASBL-3, 4	n/a	n/a	n/a	3.77	100.00%	, \$0.66	SLC-3
Change Facility Connection	ASBL-3, 4	n/a	n/a	п/а	3.77	100.00%	\$0.84	SLC-3
FDI - Distribution Connection								
New								
Cross Box	ASBL-3, 4	n/a	n/a	n/a	3.77	100.00%	\$0.66	SLC-4
Customer Location	ASBL-5, 6	n/a	n/a	n/a	159.45	39.77%	\$0.66	SLC-4
Disconnect								
Cross Box	ASBL-3, 4	n/a	n/a	n/a	3.77	100.00%	\$0.66	SLC-4
Customer Location	ASBL-5, 6	n/a	n/a	n/a	145.52	0.46%	+	
Customer Excation	NSDE-5, 0	iya	iya	194	145.52	0.40 /0	40.00	JLC 4
Change Facility Connection	ASBL-3, 4	n/a	n/a	n/a	3.77	100.00%	\$0.84	SLC-4
Soming Terminal Connection								
Serving Terminal Connection Customer Location								
New	ASBL-3, 4	n/a	n/a	n/a	2.12	100.00%	\$0.66	SLC-4
Disconnect	ASBL-3, 4 ASBL-3, 4	nya n/a	n/a n/a	nya n/a	2.12	100.00%	• • •	
Disconnect	A30L-3, 4	iya	Туа	iya	2.12	100.0078	30.00	51.2.4
Change Facility Connection	ASBL-3, 4	n/a	n/a	n/a	2.12	100.00%	\$0.84	SI.C-4

# Verizon - Florida Wholesale Non-recurring Study Field Work Input Sheet - Line Sharing

			entral Office				Field		
	Number		Probability	Labor Rate	CO Jumper	Number		Probability	_
	of Jumper	Minutes per	of	per	Wire 25'	of Jumper	Minutes per	of	
Description	Run/Break	Ln/Ckt	Occurrence	Minute	Increment	Run/Break	Order	Occurrence	Destination
	A=ALSH-1, 2	B=ALSH-1, 2	C=ALSH-1, 2	D≈ALLR-3	E=ALSH-1, 2	F=ALSH-1, 2	G=ALSH-1, 2	H=ALSH-1, 2	
Unbundled Network Elements (UNEs)									
Exchange Products									
Line Sharing									
Initial Line									
CLEC CO Splitter Connection									
New									
Break									
Run									
Run Jumpers - 25 feet									
-				Not Incl	uded in t	his Filing			
Change CO Connection						U			
U U U U U U U U U U U U U U U U U U U									
Disconnect									
Break									
Run									
Run Jumpers - 25 feet									

# Verizon - Florida Wholesale Non-recurring Study Field Work Input Sheet - Line Sharing

			entral Office				Field		_
	Number		Probability	Labor Rate	CO Jumper	Number		Probability	
	of Jumper	Minutes per	of	per	Wire 25'	of Jumper	Minutes per	of	
Description	Run/Break	Ln/Ckt	Occurrence	Minute	Increment	Run/Break	Order	Occurrence	Destination
	A=A1SH-1, 2	B=ALSH-1,2	C=ALSH-1,2	D=ALLR-3	E=ALSH-1, 2	F=ALSH-1, 2	G=ALSH-1, 2	H=ALSH-1,2	
Unbundled Network Elements (UNEs)									
Exchange Products									
Line Sharing									
Additional Line									
CLEC CO Splitter Connection									
New									
Break									
Run									
Run Jumpers - 25 feet									
				Not Incl	luded in t	his Filing			
Change CO Connection						_			
~									
Disconnect									
Break									
Run									
Run Jumpers - 25 feet	ļ								

## Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - Loop Conditioning

			Fi	ield Installation Probability	n	
Description	Source	CO Work	Minutes per Occurrence	of Occurrence	LLR per Minute	Destination
		A=Source	B=Source	C=APRO	D=ALLR-3	
Construction						
Bridged Tap Removal						
Aerial and Buried Cable Single Bridged Tap						
Initial Pair	ACBT-1	n/a	229.98	39.99%	\$0.90	LCC-1
Additional Pair	ACBT-1	n/a	21.42	<b>39.99</b> %	\$0.90	LCC-1
Multiple Bridged Taps						
Initial Pair	ACBT-1	n/a	529.96	39.99%	\$0.90	LCC-1
Additional Pair	ACBT-1	n/a	53.57	<b>39.99</b> %	\$0.90	LCC-1
Underground Cable						
Single Bridged Tap		t .				
Initial Pair	ACBT-2	n/a	626.56	60.01%	\$0.90	LCC-1
Additional Pair	ACBT-2	n/a	41.28	60.01%	\$0.90	LCC-1
Multiple Bridged Taps						
Initial Pair	ACBT-2	n/a	1521.38	60.01%	\$0.90	LCC-1
Additional Pair	ACBT-2	n/a	103.24	60.01%	\$0.90	LCC-1

#### Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - Loop Conditioning

			Fi	eld Installation	n		
				Probability			
		CO	Minutes per	of	LLR per		
Description	Source	Work	Occurrence	Occurrence	Minute	Destination	
		A=Source	B=Source	C=APRO	D=ALLR-3		
Construction							
Load Coil Removal							
Aerial and Buried Cable							
Less than 18K feet							
Initial Pair	ACLC-1	n/a	436.24	6.35%	\$0.90	LCC-2	
Additional Pair	ACLC-1	n/a	46.59	6.35%	\$0.90	LCC-2	
21K feet							
Initial Pair	ACLC-1	n/a	639.36	13.38%	\$0.90	LCC-2	
Additional Pair	ACLC-1	n/a	69.88	13.38%	\$0.90	LCC-2	
27K feet							
Initial Pair	ACLC-1	n/a	842.46	20.26%	\$0.90	LCC-2	
Additional Pair	ACLC-1	n/a	93.17	20.26%	\$0.90	LCC-2	
Underground Cable							
Less than 18K feet							
Initial Pair	ACLC-2	n/a	1186.76	9.53%	\$0.90	LCC-2	
Additional Pair	ACLC-2	n/a	90.06	9.53%	\$0.90	LCC-2	
21K feet							
Initial Pair	ACLC-2	n/a	1765.13	20.08%	\$0.90	LCC-2	
Additional Pair	ACLC-2	n/a	135.08	20.08%	\$0.90	LCC-2	
27K feet							
Initial Pair	ACLC-2	n/a	2339.48	30.40%	\$0.90	LCC-2	
Additional Pair	ACLC-2	n/a	180.10	30.40%	\$0.90	LCC-2	
Engineering	AENG	n/a	643.55	100.00%	\$2.29	LCC-2	

# Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - Line and Station Transfer

			Central	Office		F	ield Installatio	n	
		Minutes	Probability			Minutes	Probability		
		per	of	Jumper	LLR per	per	of	LLR per	
Description	Source	Occurrence	Occurrence	Cost	Minute	Occurrence	Occurrence	Minute	Destination
		A=ATCO-1, 2	B=ATCO-1, 2	C=ATCO-1, 2	D=ALLR-3	E=Source	E≖Note 1	F=ALLR-3	
Line and Station Transfer									
Vacant Transfer									
Initial Pair	ASBL-1 & 2	8.69	100.00%	\$0.34	\$0.81	23.24	100.00%	\$0.84	LTC, LTF
Additional Pair	ASBL-3 & 4	8.69	100.00%	\$0.34	\$0.81	3.77	100.00%	\$0.84	LTC, LTF
In-Use Transfer									
Initial Pair	ASBL-1 & 2	12.35	100.00%	\$0.34	\$0.81	23.24	100.00%	\$0.84	LTC, LTF
Additional Pair	ASBL-3 & 4	12.35	100.00%	\$0.34	\$0.81	3.77	100.00%	\$0.84	LTC, LTF
Engineering	ATNG	n/a	n/a	n/a	n/a	157.68	100.00%	\$2.29	LTC, LTF

Note 1: Probability of Occurrence of running a jumper for all Field Work Activity is 100% per Verizon CZT/BZT Staff Support.

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#### Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - NID, Conversions and Expedites

		Central Office		Fie	eld Installation		
	Minutes per	Probability of	LLR per	Minutes per	Probability of	LLR per	
Description	Order	Occurrence	Minute	Order	Occurrence	Minute	Destination
	A=ACCC-1 & 2	B=ACCC-1 & 2	C=ALLR-3	D=ACCC-1 & 2	E=ACCC-1 & 2	F=ALLR-3	
Exchange and Advanced/Special Products							
Network Interface Device (NID)							
New	n/a	n/a	n/a	2.86	100.00%	\$0.77	FIC-5, COC-5
Coordinated Conversion							
Exchange Products Process 1							
Standard Interval		- 1-	(	- 1-	- 1-		FIC-5, COC-5
Process 2	n/a	n/a	n/a	n/a	n/a	n/a	
	10.00	100.000/	<b>#0.0</b> 1	,	,	,	
Standard Interval	10.00		\$0.81	n/a	n/a	n/a	FIC-5, COC-5
Additional Interval	15.00	100.00%	\$0.81	n/a	n/a	n/a	FIC-5, COC-5
Process 3			•				
Standard Interval	5.00		•	15.00		• • •	FIC-5, COC-5
Additional Interval	n/a	n/a	n/a	15.00	100.00%	\$0.84	FIC-5, COC-5
Advanced/Special Products							
Process 1							
Standard Interval	n/a	n/a	n/a	n/a	n/a	n/a	FIC-5, COC-5
Process 2				-7	-4 -	-7	
Standard Interval	10.00	100.00%	\$0.81	n/a	n/a	n/a	FIC-5, COC-5
Additional Interval	15.00			n/a	n/a	n/a	FIC-5, COC-5
Process 3	15.00	100.0070	<b>\$0.01</b>	19 11	14.4		
Standard Interval	5.00	100.00%	\$0.81	15.00	100.00%	\$0.84	FIC-5, COC-5
Additional Interval	n/a	n/a	50.01 n/a	15.00		· · ·	FIC-5, COC-5
Aquitional interval	Iya	ца	iya	15.00	100.00 /0	\$0.0¥	110-5, 000-5

#### Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - NID, Conversions and Expedites

	(	Central Office		Fie	eld Installation		
	Minutes per	Probability of	LLR per	Minutes per	Probability of	LLR per	
Description	Order	Occurrence	Minute	Order	Occurrence	Minute	Destination
	A=ACCC-1 & 2	B=ACCC-1 & 2	C=ALLR-3	D=ACCC-1 & 2	E=ACCC-1 & 2	F=ALLR-3	
Exchange and Advanced/Special Products							
Hot Cut Coordinated Conversion							
Exchange Products							
Process 1	ł						
Standard Interval	n/a	n/a	n/a	n/a	n/a	n/a	FIC-6, COC-6
Process 2			,	-7			
Standard Interval	40.00	100.00%	\$0.81	n/a	n/a	n/a	FIC-6, COC-6
Additional Interval	15.00	100.00%	\$0.81	n/a	n/a	n/a	FIC-6, COC-6
Process 3				•		, i	
Standard Interval	20.00	100.00%	\$0.81	60.00	100.00%	\$0.84	FIC-6, COC-6
Additional Interval	n/a	n/a	n/a	15.00	100.00%	\$0.84	FIC-6, COC-6
Advanced/Special Products							
Process 1							
Standard Interval	n/a	n/a	n/a	n/a	n/a	n/a	FIC-6, COC-6
Process 2							
Standard Interval	40.00	100.00%	\$0.81	n/a	n/a	n/a	FIC-6, COC-6
Additional Interval	15.00	100.00%	\$0.81	n/a	n/a	n/a	FIC-6, COC-6
Process 3							
Standard Interval	20.00	100.00%	\$0.81	60.00			FIC-6, COC-6
Additional Interval	n/a	n/a	n/a	15.00	100.00%	\$0.84	FIC-6, COC-6

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#### Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - NID, Conversions and Expedites

	(	Central Office		Fie	ld Installation		
Description	Minutes per Order	Probability of Occurrence	LLR per Minute	Minutes per Order	Probability of Occurrence	LLR per Minute	Destination
	A=ACCC-1 & 2	2 B=ACCC-1 & 2	C=ALLR-3	D=ACCC-1 & 2	E=ACCC-1 & 2	F=ALLR-3	
Exchange and Advanced/Special Products Expedites							
Exchange Products	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Advanced/Special Products	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Preordering	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Record Order	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Customer Service Record Search	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
CLEC Account Establishment	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
No Access Customer Will Advise	n/a	n/a	n/a	75.00	100.00%	\$0.84	FIC-7, COC-7
Network Wholesale Products Expedites							
Trunk Ports	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Entrance Facilities/Dedicated Transport	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7
Record Order	n/a	n/a	n/a	n/a	n/a	n/a	FIC-7, COC-7

# Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - Dedicated Transport

		Ce	ntral Office		Field	d Installation		
	-	Minutes	Probability		Minutes	Probability		
		per Initial	of	LLR per	per Initial	of	LLR per	
Description	Source	Order	Occurrence	Minute	Order	Occurrence	Minute	Destination
		A=Source	B=Source	C=ALLR-3	D=Source	E=Source	F=ALLR-3	
Network Wholesale Products								
Inter-office Dedicated Transport								
DS0 and Fractional T-1								
New	AIDT-1, 2	137.40	100.00%	\$0.81	n/a	n/a	n/a	COC-8, FIC-8
Disconnect	AIDT-1, 2	42.60	100.00%		n/a	n/a	n/a	COC-8, FIC-8
Change	AIDT-1, 2	15.00	0.00%		n/a	n/a	n/a	COC-8, FIC-8
0				•			.,,	0000,1100
DS1 or Higher								
New	AIDT-1, 2	140.40	100.00%	\$0.81	n/a	n/a	n/a	COC-8, FIC-8
Disconnect	AIDT-1, 2	76.20	100.00%	\$0.81	n/a	n/a	n/a	COC-8, FIC-8
Change	AIDT-1, 2	15.00	100.00%	\$0.81	n/a	n/a	n/a	COC-8, FIC-8
CLEC Dedicated Transport								
DS0 and Fractional T-1								
New	ACDT-1,	137.40	100.00%	\$0.81	163.20	100.00%	\$0.84	COC-8, FIC-8
Disconnect	ACDT-1,	42.60	100.00%	•	34.20	100.00%		COC-8, FIC-8
Change	ACDT-1,	15.00	100.00%	•	15.00	100.00%		COC-8, FIC-8
C.I.I.B.	1.00 / 1,	10.00	100.00 /		10.00	100.0070	40.01	202 0,112 0
DS1 or Higher								
New	ACDT-1,	140.40	100.00%	\$0.81	143.40	100.00%	\$0.84	COC-8, FIC-8
Disconnect	ACDT-1,	76.20	100.00%	\$0.81	70.80	100.00%	\$0.84	COC-8, FIC-8
Change	ACDT-1,	15.00	100.00%	\$0.81	15.00	100.00%	\$0.84	COC-8, FIC-8

#### Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - SS7

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<u></u>		Central Office Probability		Fie	ld Installatio Probability	n	
	Minutes per	of	LLR per	Minutes per	of	LLR per	
Description	Order	Occurrence	Minute	Order	Occurrence	Minute	Destination
	A=ASS7-13	B=ASS7-13	C=ALLR-3	D=ASS7-13	E=ASS7-13	F=ALLR-3	
Signaling System Seven (SS7)							
Trunk Ports							
Facilities and Trunk							
New	161.40	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Disconnect	75.60	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Change w/Engineering Review	15.00	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Change w/out Engineering Review	15.00	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Trunk Only							
New	161.40	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Disconnect	75.60	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Change w/Engineering Review	15.00	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Change w/out Engineering Review	15.00	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
STP Ports (SS7 Links)							
New	93.60	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9
Disconnect	32.40	100.00%	\$0.81	n/a	n/a	n/a	COC-9, FIC-9

# Verizon - Florida Wholesale Non-recurring Study Field Work Appendix Summary - Dark Fiber

		Central Office		F	ield Installation		-
		Probability			Probability		-
	Minutes per	of	Loaded	Minutes per	of	Loaded	
Description	Ln/Ckt	Occurrence	Labor Rate	Ln/Ckt	Occurrence	Labor Rate	Destination
	A=ADFB	B=ADFB	C=ADFB	D=ADFB	E=ADFB	F=ADFB	
Unbundled Network Elements (UNEs)							
Advanced/Special Products							
Dark Fiber							
Initial Line							
Preordering	n/a	n/a	n/a	n/a	n/a	n/a	DFCC
UNE Inter-office Dedicated Transport							
Host Central Office	21.25	100.00%	\$0.81	n/a	n/a	n/a	DFCC
Remote Central Office	27.14	100.00%	\$0.81	n/a	n/a	n/a	DFCC
Unbundled Loop							
Central Office	21.25	100.00%	\$0.81	n/a	n/a	n/a	DFCC
Customer Location	n/a	n/a	n/a	27.14	100.00%	\$0.77	DFCC
Subloop Feeder							
Central Office	21.25	100.00%	\$0.81	n/a	n/a	n/a	DFCC
Cross Box	n/a	n/a	n/a	27.14	100.00%	\$0.77	DFCC
Subloop Distribution							
Cross Box	n/a	n/a	n/a	27.14	100.00%	\$0.77	DFCC
Customer Location	n/a	n/a	n/a	27.14	100.00%	\$0.77	

#### Verizon - Florida Wholesale Non-recurring Study Field Work Probability of Dispatch - Field Installation

			Dispatched		Percent	
Ln	Description	Source	Orders	<b>Total Orders</b>	Dispatched	Destination
			A=Source	B=Source	C=A/B	
1	Exchange Products					
-	Basic		1 (5 501	10/ 007		
1	New	Note 1	167,531			
2	Disconnect	Note 1	1,678	389,312		
	Complex Non-digital					
3	New	Note 1	2,666	3,182		
4	Disconnect	Note 1	17	2,146		
	Complex Digital					
5	New	Note 1	1,391	1,916		
6	Disconnect	Note 1	103	290		
	Total					
7	New	Ln 1+ Ln 3+ Ln 5	171,588	431,425	39.77%	AINS-1, 5, 6
8	Disconnect	Ln 2+ Ln 4+ Ln 6	1,798	391,748	0.46%	AINS-1, 5, 6
	A dream and /Connected Dava dreams					
	Advanced/Special Products					
	Basic New	Note 2	n/a	n/a	100.00%	AINS-3, 5, 6
9					100.00%	AINS-3, 5, 6 AINS-3, 5, 6
10	Disconnect	Note 2	n/a	n/a	100.00%	AIIN3-3, 3, 0
	Complex					
11	New	Note 2	n/a	n/a	100.00%	AINS-3, 5, 6
12	Disconnect	Note 2	n/a	n/a	100.00%	AINS-3, 5, 6

Note 1: Data developed using NOCV Touches Report.

Note 2: Probability of Dispatch provided by Headquarters Staff Support.

#### Verizon - Florida Wholesale Non-recurring Study Field Work Subloop Activity Summary - Field Installation

Description	Average Distance (Miles) A=Note 1	<u>``</u>	Set-Up Time (Minutes) C=Note 1	Time	Removing Jumpers (Minutes) E=Note 1	Running Jumpers (Minutes) F=Note 1	Dialing into AWAS (Minutes) G=Note 1	Complete Time (Minutes) H=Note 1	Total Work Time I=Sum (CH	Total Time J=B+I	Destination
Unbundled Network Elements (UNEs) Exchange Products Subloop Digital Line Concentrator (DLC) California											
Florida Illinois North Carolina Texas Washington	7.10 5.92 1.60 4.70 5.77	22.20 9.18 3.11 6.41 12.14	1.42 1.28 1.06 2.68	0.71 0.42	0.33	1.62 1.25 2.25 1.72	5.62 5.41	1.25 1.93 8.08 1.38	11.12 17.62	33.11 20.30 24.03 22.85	
<b>Remote Switching Unit (RSU)</b> California Florida Illinois North Carolina	7.20 3.50 1.00	11.50 9.53 4.71	2.04 2.13	0.27 1.15	1.35	3.20 4.75	4.21 11.77	5.52 0.59 1.27	7.11 22.42	35.78 16.64 27.13	
Texas Washington	2.60 2.53	6.64 7.34	2.74 2.40	0.44 0.99		2.28 4.70		1.75 1.89		19.92 25.59	

#### Verizon - Florida Wholesale Non-recurring Study Field Work Subloop Activity Summary - Field Installation

Description	Average Distance (Miles) A=Note 1	Drive Time (Minutes) B=Note 1	Set-Up Time (Minutes) C=Note 1	Verifying Time (Minutes) D=Note 1	Removing Jumpers (Minutes) E=Note 1	Running Jumpers (Minutes) F=Note 1	Dialing into AWAS (Minutes) G=Note 1	Complete Time (Minutes) H=Note 1	Total Work Time I=Sum (CH	Total Time J=B+I	Destination
Unbundled Network Elements (UNEs) Exchange Products Subloop											
Cross Connect Box (Xbox)	2(0	( 57	1.00	0.40	0.00	0.077		0.57	15.10	01.74	
California Florida	2.69 2.43	6.57 8.15	1.80 1.08	0.48	0.32 0.42	2.27	7.75	2.57	15.19	21.76	
Illinois	2.45	8.13 7.21	1.08	0.33 0.47	0.42	1.77 1.24	4.95 6.34	1.13 1.60	9.68 11.09	17.83	
North Carolina	3.71	9.17	1.62	0.47		3.34	0.34 11.76	2.43	20.70	18.30 29.87	
Texas	2.47	6.65	1.35	0.50		1.73	4.94	1.64	10.87	17.52	
Washington	2.40	6.73	1.82	0.45		2.89	5.93	1.46		20.21	
Average (DLC, RSU, Xbox)	3.65	8.58	1.85	0.54	0.73	2.50	6.74	2.30	14.66	23.24	AINS-5, 11
Customer Terminal											
California	0.65	2.41	3.21	1.14	0.32	1.58	7.23	4.30	17.78	20.19	
Florida	0.70	3.12	1.01	0.26	0.16	0.28	4.63	1.23	7.57	10.69	
Illinois	0.58	2.38	2.01	0.47	0.23	0.40	5.69	2.19	10.99	13.37	
North Carolina	0.92	3.07	2.48	0.52	0.24	1.37	8.69	2.87	16.17	19.24	
Texas	0.62	2.77	2.42	0.49	0.47	0.96	5.19	2.09	11.62	14.39	
Washington	0.88	3.42	2.34	0.64	0.85	2.35	4.62	2.21	13.01	16.43	
Average Customer Terminal	0.73	2.86	2.25	0.59	0.38	1.16	6.01	2.48	12.86	15.72	ACCC-1, AINS-5

Note 1: These figures are the results of Cross Box Jumper and Drive Time Studies conducted in California, Florida, Illinois, North Carolina, Texas, and Washington.

#### Verizon - Florida Wholesale Non-recurring Study Field Work Subloop Activity Summary II - Field Installation

Description	Average Distance (Miles)	Drive Time (Minutes)	Set-Up Time (Minutes)	Verifying Time (Minutes)	Removing Jumpers (Minutes)	Running Jumpers (Minutes)	Complete Time (Minutes)	Total Work Time (AWAS)	Work Time per Additional Line	Total Time	Destination
	A=Note 1	B=Note 1	C=Note 1	D=Note 1	E=Note 1	F=Note 1	G≃Note 1	H=Sum (CG)	I=D+E+F	J=B+H	
Unbundled Network Elements (UNEs)											
Exchange Products											
Subloop											
Additional Line											
Digital Line Concentrator (DLC)											
California											
Florida	7.10	22.20	1.42	0.30	0.30	1.62	1.25	4.89	2.22	27.09	
Illinois	5.92	9.18	1.28	0.71	0.33	1.25	1.93	5.50	2.29	14.68	
North Carolina	1.60										
Texas	4.70		1.06	0.42	0.40	2.25	8.08	12.21	3.07		
Washington	5.77	12.14	2.68	0.47	0.70	1.72	1.38	6.95	2.89	19.09	
Remote Switching Unit (RSU)											
California	7.20	11.50	3.25	0.53	0.45	3.20		12.95	4.18		
Florida	3.50	9.53	2.04	0.27			0.59	2.90	0.27	12.43	
Illinois											
North Carolina	1.00		2.13	1.15	1.35	4.75	1.27	10.65	7.25		
Texas	2.60		2.74	0.44	0.68	2.28	1.75	7.89			
Washington	2.53	7.34	2.40	0.99	2.32	4.70	1.89	12.30	8.01	19.64	
Cross Connect Box (Xbox)											
California	2.69	6.57	1.80	0.48	0.32	2.27	2.57	7.44			
Florida	2.43	8.15	1.08	0.33	0.42	1.77	1.13	4.73			
Illinois	2.84	7.21	1.07	0.47	0.37	1.24	1.60	4.75			
North Carolina	3.71	9.17	1.62	0.60	0.95	3.34	2.43	8.94			
Texas	2.47	6.65	1.35	0.52	0.69	1.73	1.64	5.93			3
Washington	2.40	6.73	1.82	0.45	0.93	2.89	1.46	7.55	4.27	14.28	
Average (DLC, RSU, Xbox)	3.65	8.58	1.85	0.54	0.73	2.50	2.30	7.92	3.77	16.50	AINS-6, 11

#### Verizon - Florida Wholesale Non-recurring Study Field Work Subloop Activity Summary II - Field Installation

Description	Average Distance (Miles) A=Note 1	Drive Time (Minutes) B=Note 1	Set-Up Time (Minutes) C=Note 1	Verifying Time (Minutes) D=Note 1	Removing Jumpers (Minutes) E=Note 1	Running Jumpers (Minutes) F=Note 1	Complete Time (Minutes) G=Note 1	Total Work Time (AWAS) H=Sum (CG)	Work Time per Additional Line I=D+E+F	Total Time J=B+H	Destination
Unbundled Network Elements (UNEs) Exchange Products Subloop Additional Line Customer Terminal											
California Florida Illinois North Carolina	0.65 0.70 0.58 0.92	3.12 2.38 3.07	3.21 1.01 2.01 2.48	1.14 0.26 0.47 0.52	0.32 0.16 0.23 0.24	1.58 0.28 0.40 1.37	4.30 1.23 2.19 2.87	10.55 2.94 5.30 7.48	3.04 0.70 1.10 2.13	6.06 7.68	
Texas Washington Average Customer Terminal	0.62 0.88 0.73	2.77 3.42 2.86	2.42 2.34 2.25	0.49 0.64 0.59	0.47 0.85 0.38	0.96 2.35 <u>1.16</u>	2.09 2.21 2.48	6.43 8.39 6.85	1.92 3.84 <u>2.12</u>	11.81	AINS-6

Note 1: These figures are the results of Cross Box Jumper and Drive Time Studies conducted in California, Florida, Illinois, North Carolina, Texas, and Washington.

# Verizon - Florida Wholesale Non-recurring Study Field Work Subloop Order Summary - Field Installation

				Total	Minutes		Weighted LLR	
Ln	Description	Source	<b>Total Lines</b>	Minutes	per Line	<b>Total Dollars</b>	per Minute	Destination
			A=AOSM-13		C=B/A	D=AOSM-13	E=D/B	
				PG 25				
	nbundled Network Elements (UNEs)			$\mathcal{O}^{\mu}$				
J	Exchange Products							
	Subloop	Į						
	Basic	1						
4	New	NT . 1	10 700	1 055 005 00	145 14	A1 000 054 44		
1	Initial	Note 1	12,783	1,855,335.00		\$1,220,356.64	\$0.66	
2	Additional	Note 1	12,783	1,855,335.00	145.14	\$1,220,356.64	\$0.66	
	Disconnect							
3	Initial	Note 1	1,871	260,137.38	139.04	\$171,090.83	\$0.66	
4	Additional	Note 1	1,871	260,137.80	139.04	\$171,090.83	\$0.66	
	Complex Non-digital	i.						
	New							
5	Initial	Note 1	870	225,426.60	259.11	\$149,256.24	\$0.66	
6	Additional	Note 1	870	225,426.60	259.11	\$149,256.24	\$0.66	
	Disconnect							
7	Initial	Note 1	95	19,705.80	207.43	\$12,961.32	\$0.66	
8	Additional	Note 1	95	19,705.80	207.43	\$12,961.32	\$0.66	

## Verizon - Florida Wholesale Non-recurring Study Field Work Subloop Order Summary - Field Installation

			·····	Total	Minutes		Weighted LLR	
Ln	Description	Source	<b>Total Lines</b>	Minutes	per Line	<b>Total Dollars</b>	per Minute	Destination
			A=AOSM-13	B=AOSM-13	C=B/A	D=AOSM-13	E=D/B	
ι	Unbundled Network Elements (UNEs)							
	Exchange Products							
	Subloop							
	Complex Digital New							
	new Initial	Note 1	1,001	255,830.40	255.57	\$171,207.15	\$0.67	
9 10	Additional	Note 1	1,001	255,830.40	255.57		\$0.67	
10	Additional	indie 1	1,001	255,050.40	200.01	φ <i>17</i> 1,207.10	40.07	
	Disconnect							
11	Initial	Note 1	97	20,365.80	209.96	\$13,456.15	\$0.66	
12	Additional	Note 1	97	20,365.80	209.96		\$0.66	
1								
	Totals							
	New							
13	Initial	Ln 1 + Ln5 + Ln9	14,654	2,336,592.00	159.45	\$1,540,820.03	\$0.66	AINS-5, 6
14	Additional	Ln 2 + Ln 6 + Ln 10	14,654	2,336,592.00	159.45	\$1,540,820.03	\$0.66	AINS-5, 6
15	Composite LLR	Note 2					\$0.66	AINS-5,6
	Disconnect							
16	Initial	Ln 3 + Ln 7 + Ln 11	2,063	300,208.98	145.52			-
17	Additional	Ln 4 + Ln 8 + Ln 12	2,063	300,209.40	145.52	\$197,508.30	\$0.66	AINS-5, 6
18	Composite LLR	Note 2					\$0.66	AINS-5, 6

Note 1: Results from NOCV and STAR data.

Note 2: This Composite LLR reflects the equal probability of either BZT or CZT performing this function, based on analysis of STAR data.

## Verizon - Florida Wholesale Non-recurring Study Field Work Unbundled Loop Order Summary - Field Installation

Description	Source	Total Lines	Total Minutes	Minutes per Line	Total Dollars	Weighted LLR per Minute	Destination
		A=Source	B=Source	C=B/A	D=Source	E=D/B	
Unbundled Network Elements (UNEs) Exchange Products Unbundled Loop Basic							
New							
Initial	Note 1	12,783	1,855,335.00		\$1,220,356.64		
Additional	Note 1	12,783	1,855,335.00	145.14	\$1,220,356.64	\$0.66	ASBL-5
Disconnect							
Initial	Note 1	1,871	260,137.38	139.04	\$171,090.83	\$0.66	ASBL-5
Additional	Note 1	1,871	260,137.80	139.04	\$171,090.83	\$0.66	ASBL-5
Complex Non-digital New							:
Initial	Note 1	870	225,426.60	259.11	\$149,256.24	\$0.66	ASBL-5
Additional	Note 1	870	225,426.60	259.11	\$149,256.24	\$0.66	
Autuonai	inote I	870	22.3,420.00	237.11	\$1 <del>1</del> 7,230.24	.JU.UU	A30L-3
Disconnect							
Initial	Note 1	95	19,705.80	207.43	\$12,961.32	\$0.66	ASBL-5
Additional	Note 1	95	19,705.80	207.43	\$12,961.32	\$0.66	ASBL-5

## Verizon - Florida Wholesale Non-recurring Study Field Work Unbundled Loop Order Summary - Field Installation

Description	Source	Total Lines	Total Minutes	Minutes per Line	Total Dollars	Weighted LLR per Minute	Destination
Description	Jource	A=Source	B=Source	C=B/A	D=Source	E=D/B	Destination
			D DOULLE	0 0/11	D'Oburce	L D/D	
Unbundled Network Elements (UNEs)							
Exchange Products							
Unbundled Loop							
Complex Digital							
New							
Initial	Note 1	1,001	255,830.40	255.57	\$171,207.15	\$0.67	ASBL-6
Additional	Note 1	1,001	255,830.40	255.57	\$171,207.15	\$0.67	ASBL-6
Disconnect					•		
Initial	Note 1	97	20,365.80	209.96	\$13,456.15	\$0.66	ASBL-6
Additional .	Note 1	97	20,365.80	209.96	\$13,456.15	\$0.66	ASBL-6
Totals							
New	÷.						
Initial	Note 1	1,001	255,830.40	255.57	\$171,207.15	\$0.67	AINS-1
Additional	Note 1	1,001	255,830.40	255.57	\$171,207.15	\$0.67	AINS-1
Weighted LLR	Note 2					\$0.67	AINS-1
Discoursest							
Disconnect	Note 1	97	20,365.80	209.96	\$13,456.15	\$0.66	AINS-1
Initial	Note 1 Note 1	97 97	20,365.80	209.96		\$0.66 \$0.66	
Additional	Note 1 Note 2	97	20,303.80	209.90	\$13,456.15	\$0.66	AINS-1 AINS-1
Weighted LLR		L				30.00	A1103-1

#### Verizon - Florida Wholesale Non-recurring Study Field Work Unbundled Loop Order Summary - Field Installation

Description	Source	Total Lines	Total Minutes	Minutes per Line	Total Dollars	Weighted LLR per Minute	Destination
	Jource	A=Source	B=Source	C=B/A	D=Source	E=D/B	Destination
		ii oouree	Doounce	C D/II	D Source	L D/D	
Unbundled Network Elements(UNEs)							
Advanced/Special Products							
Unbundled Loop							
Basic							
New	1						
Initial	Note 1	15	3,780.00	252.00	\$3,294.27	\$0.87	AINS-3
Additional	Note 1	15	3,780.00	252.00	\$3,295.27	\$0.87	AINS-3
Weighted LLR	Note 2					\$0.87	AINS-3
Disconnect							
Initial	Note 1	9	1,665.00	185.00	\$1,451.05	\$0.87	AINS-3
Additional	Note 1	9	1,665.00	185.00	\$1,452.05	\$0.87	AINS-3
Weighted LLR	Note 2					\$0.87	AINS-3
Complex							
New							
Initial	Note 1	53	18,975.00	358.02	\$16,164.00	\$0.85	AINS-3
Additional	Note 1	53	18,975.00	358.02	\$16,165.00	\$0.85	AINS-3
Weighted LLR	Note 2					\$0.85	AINS-3
Disconnect							
Initial	Note 1	14	1,830.00	130.71	\$1,594.84	\$0.87	AINS-3
Additional	Note 1	14	1,830.00	130.71	\$1,595.84	\$0.87	AINS-3
Weighted LLR	Note 2					\$0.87	AINS-3

Note 1: Data obtained from STAR and NOCV systems.

Note 2: The Weighted LLR reflects the probability of either BZT or CZT performing this function, based on analysis of STAR data.

# Verizon - Florida Wholesale Non-recurring Study Field Work Line Sharing Jumper Summary - Central Office

Description	Source	Number of Jumper Run/Break	Jumper Minutes per Ln/Ckt	Probability of Occurrence	CO Jumper Wire 25' Increment	Destination
		A=Note 1	B=Source	C=Note 1	D=Note 2	
Unbundled Network Element Line Sharing Initial Line CLEC CO Splitter Connection Install Break Run	AJDT-2 AJDT-1					
Run Jumpers - 25 feet Change CO Connection	AJDT-2	N	ot Inclu	ded in t	this Filin	ıg
Disconnect Break Run Run Jumper - 25 feet	AJDT-2 AJDT-1					

## Verizon - Florida Wholesale Non-recurring Study Field Work Line Sharing Jumper Summary - Central Office

Description	Source	Number of Jumper Run/Break	Jumper Minutes per Ln/Ckt	Probability of Occurrence	CO Jumper Wire 25' Increment	Destination
		A=Note 1	B=Source	C=Note 1	D=Note 2	
Unbundled Network Element Line Sharing Additional Line CLEC CO Splitter Connection Install						
Break Run	AJSS AJSS				~	
Run Jumpers - 25 feet Change CO Connection	AJDT-2	Ν	ot Inclu	ded in f	this Filin	g
Disconnect Break	AJSS					
Run Run Jumper - 25 feet	AJSS					

Note 1: Number of Jumper for Install and Disconnect and Probability of Occurrence based on Headquarters staff support personnel. Note 2: Cost of jumper wire detemined in Integrated Cost Model (ICM) on a per jumper basis.

## Verizon - Florida Wholesale Non-recurring Cost Study Field Work Loop Conditioning - Work Times (Bridged Tap Removal)

			Field	Installatio	on Time in I	Minutes	
			One Brid	lged Tap	Multiple B	ridged Taps	
		CO Work Time		Addtl	Initial	Addtl	
Ln Description	Source	in Minutes	Pair	Pair	Pair	Pair	Destination
		A=Note 1	B=Note 1	C=Note 1	D=Note 2	E=Note 2	
Number of Locations		n/a	1	1	2.5	2.5	
Aerial and Buried Cable		/	-	-	2.0	2.0	
IP Support Center							
1 Build work order in scheduling program.		n/a	10.00		10.00		
2 Complete the work order in scheduling program.		n/a	10.00		10.00		
3 Close out the work order and send to Engineering.		n/a	10.00		10.00		
4 Subtotal	Sum Lns (13)	n/a	30.00		30.00		
Access Construction							
5 Receive work assignment from supervisor and travel to job site.		n/a	40.84		102.11		
6 Upon arrival at job site, set up work area protection.		n/a	17.57		43.93		
7 Set up bucket truck and/or ladder and platform.		n/a	18.34		45.84		
8 Identify and open the splice case.		n/a	26.46		66.14		
9 If required, send tone from the central office on the pair from which bridged tap is to	Note 3	n/a	34.09	6.00	85.22	15.00	
10 After identification of the pair, monitor to ensure there is no traffic.		n/a	7.31	7.31	18.29	18.29	
11 Cut off bridged tap and splice pair through.		n/a	8.11	8.11	20.28	20.28	
12 Close splice case.		n/a	26.45		66.12		
13 Tear down site set up and remove work area protection.		n/a	20.81		52.03		
14 Subtotal	Sum Lns (513)	n/a	199.98	21.42	499.96	53.57	
15 Total	Ln 4 + Ln 14	n/a	229.98	21.42	529.96	53.57	AINS-7

## Verizon - Florida Wholesale Non-recurring Cost Study Field Work Loop Conditioning - Work Times (Bridged Tap Removal)

				Field	Installatio	on Time in N	Ainutes	
				One Brid	ged Tap	Multiple B	ridged Taps	
			CO Work Time		Addtl	Initial	Addtl	
Ln	Description	Source	in Minutes	Pair	Pair	Pair	Pair	Destination
			A=Note 1	B=Note 1	C=Note 1	D=Note 2	E=Note 2	
	Number of Locations		n/a	1	1	2.5	2.5	
	Underground Cable		nya	I	1	2.5	2.5	
	IP Support Center							
16	Build work order in scheduling program.		n/a	10.00		10.00		
17	Complete the work order in scheduling program.		n/a	10.00		10.00		
18	Close out the work order and send to Engineering.		n/a	10.00		10.00		
19	Subtotal	Sum Lns (1618)	n/a	30.00		30.00		
	Access Construction							
20	Receive work assignment from supervisor and travel to job site.		n/a	81.68		204.22		
21	Upon arrival at job site, set up work area protection.		n/a	35.14		87.86		
22	Open manhole and begin purging the manhole to dissipate any stagnant gas, ensure		n/a	71.50		178.76		
23	Pump manhole if necessary.		n/a	72.86		182.12		
24	Test the manhole environment to ensure there is no combustible gas prior to		n/a	25.22		63.04		
25	Set up the inside of the manhole for work to be done.		n/a	72.56		181.38		
26	Identify and open the splice case.		n/a	52.92		132.28		
27	If required, send tone from the central office on the pair from which bridged tap is to	Note 3	n/a	59.32	10.44	148.28	26.10	
28	After identification of the pair, monitor to ensure there is no traffic.		n/a	14.62	14.62	36.58	36.58	
29	Cut off bridged tap and splice pair through.		n/a	16.22	16.22	40.56	40.56	
30	Close splice case.		n/a	52.90		132.24		
31	Tear down site set up and remove work area protection.		n/a	41.62		104.06		
32	Subtotal	Sum Lns (2031)	n/a	596.56	41.28	1491.38	103.24	
33	Total	Ln 19 + Ln 32	n/a	626.56	41.28	1521.38	103.24	AINS-7

Note 1: The work times were obtained from interviews and discussions with construction and support personnel.

Note 2: The work times were obtained from interviews and discussions with construction and support personnel. Multiple bridged tap removals are based on an average of 2.5 bridged taps Note 3: The work times shown reflect an 87% Probability of Occurrence.

#### Verizon - Florida Wholesale Non-recurring Cost Study Field Work Loop Conditioning - Work Times (Load Coil Removal)

					Field	Installation	Time in M	inutes		
				Less th	an 18K	21	К	27	к	
			CO Work Time	Initial	Addti	Initial	Addtl	Initial	Addtl	1
Ln	Description	Source	in Minutes	Pair	Pair	Pair	Pair	Pair	Pair	Destination
			A≃Note 1	B=Note 1	С	D=Note 1	Е	F=Note 1	G	
	Number of Locations			2	2	3	3	4	4	
	Aerial and Buried Cable									
	IP Support Center									
1	Build work order in scheduling program.		n/a	10.00		10.00		10.00		1
2	Complete the work order in scheduling program.		n/a	10.00		10.00		10.00		
3	Close out the work order and send to Engineering.		n/a	10.00		10.00		10.00		
4	Subtotal	Sum Lns (13)	n/a	30.00		30.00		30.00		-
	Access Construction									
5	Receive work assignment from supervisor and travel to job site.		n/a	80.47		120.71		160.94		
6	Upon arrival at job site, set up work area protection.		n/a	36.50		54.75		73.00		
7	Set up bucket truck and/or ladder and platform.		n/a	35.06		52.59		70.11		
8	Identify and open the splice case.		n/a	50.86		76.29		101.72		
9	If required, send tone from the central office on the pair to be	Note 2	n/a	72.23	12.00	108.35	18.00	144.46	24.00	
10	After identification of the pair, monitor to ensure there is no traffic.		n/a	14.50	14.50	21.75	21.75	29.00	29.00	
11	Cut off pair at both ends and splice pair through.		n/a	20.09	20.09	30.13	30.13	40.17	40.17	
12	Close splice case.		n/a	54.14		81.21		108.28		
13	Tear down site set up and remove work area protection.		n/a	42.39		63.58		84.78		
14	Subtotal	Sum Lns (513)	n/a	406.24	46.59	609.36	69.88	812.46	93.17	
15	Total	Ln 4 + Ln 14	n/a	436.24	46.59	639.36	69.88	842.46	93.17	AINS-8

#### Verizon - Florida Wholesale Non-recurring Cost Study Field Work Loop Conditioning - Work Times (Load Coil Removal)

				Field	Installation	Time in M	inutes		
			Less th	an 18K	21	K	27	К	1
		CO Work Time	Initial	Addtl	Initial	Addtl	Initial	Addtl	1
Ln Description	Source	in Minutes	Pair	Pair	Pair	Pair	Pair	Pair	Destination
		A=Note 1	B=Note 1	С	D=Note 1	Е	F=Note 1	G	
Number of Locations			2	2	3	3	4	4	
Underground Cable			2	4	5	3	4	4	
IP Support Center									
16 Build work order in scheduling program.		n/a	10.00		10.00		10.00		1
17 Complete the work order in scheduling program.		n/a	10.00		10.00		10.00		
18 Close out the work order and send to Engineering.		n/a	10.00		10.00		10.00		
19 Subtotal	Sum Lns (1618)	n/a	30.00		30.00		30.00		
Access Construction									
20 Receive work assignment from supervisor and travel to job site.		n/a	160.94		241.42		321.88		
21 Upon arrival at job site, set up work area protection.		n/a	73.00		109.50		146.00		
22 Open manhole and begin purging the manhole to dissipate any		n/a	130.50		195.74		260.98		
23 Pump manhole if necessary.		n/a	128.76		193.14		253.52		
24 Test the manhole environment to ensure there is no combustible		n/a	44.58		66.88		89.18		
25 Set up the inside of the manhole for work to be done.		n/a	129.34		194.00		258.66		
26 Identify and open the splice case.		n/a	101.72		152.58		203.44		
27 If required, send tone from the central office on the pair from	Note 2	n/a	125.68	20.88	188.53	31.32	251.36	41.76	
28 After identification of the pair, monitor to ensure there is no traffi	c.	n/a	29.00	29.00	43.50	43.50	58.00	58.00	.[
29 Cut off pair at both ends and splice pair through.		n/a	40.18	40,18	60.26	60.26	80.34	80.34	
30 Close splice case.		n/a	108.28		162.42		216.56		
31 Tear down site set up and remove work area protection.		n/a	84.78		127.16		169.56		
32 Subtotal	Sum Lns (2031)	n/a	1156.76	90.06	1735.13	135.08	2309.48	180.10	
33 Total	Ln 19 + Ln 32	n/a	1186.76	90.06	1765.13	135.08	2339.48	180.10	AINS-8

Note 1: The work times were obtained from interviews and discussions with construction and support personnel.

Note 2: The work times shown reflect an 87% Probability of Occurrence.

#### Verizon - Florida Wholesale Non-recurring Study Field Work Line and Station Transfer Summary - Central Office

	1		Jumper	Probability	CO Jumper		Minutes	
			Minutes	of	Wire	Jumper	per	
Description	Source	Quantity	per Ln/Ckt		25' Increment	Cost	Line	Destination
		A=Note 1	B=AJDT	C=Note 1	D=Note 2	D=A*D	E=B*C	
Unbundled Network Element								
Line and Station Transfer								
Initial Line								
CO Connection								
Vacant								
Run	AJSS	1	8.69	100.00%			8.69	AINS-11
Jumper - 25 feet		1		100.00%	\$0.34	\$0.34		AINS-11
In-Use								
Break	AJDT-2	1	3.65	100.00%			3.65	
Run	AJDT-1	1	8.69	100.00%			8.69	,
Jumper - 25 feet		1		<b>100.00</b> %	\$0.34	\$0.34		AINS-11
Total							12.35	AINS-11
Additional Line								
CO Connection								
Vacant								
Run	AJSS	1	8.69	100.00%			8.69	AINS-11
Jumper - 25 feet		1		100.00%	\$0.34	\$0.34		AINS-11
In-Use								
Break	AJSS	1	3.65	100.00%			3.65	
Run	AJSS	1	8.69	100.00%			8.69	
Jumper - 25 feet	,	1		100.00%	\$0.34	\$0.34		AINS-11
Total							12.35	

Note 1: The number of Jumper Runs for In-Use and Vacant transfer, as well as the Probability of Occurrence, are based on Headquarters staff support personnel.

Note 2: Cost of jumper wire detemined in Integrated Cost Model (ICM) on a per jumper basis.

# Verizon - Florida Wholesale Non-recurring Study Field Work

Coordinated Conversion and Hot Cut Coordinated Conversion - Minutes per Activity

		Central	Office	Field Ins	allation	
		Probability	Minutes	Probability	Minutes	•
		of	per	of	per	
Description	Source	Occurrence	Activity	Occurrence	Activity	Destination
		A=Note 1	B=Note 1	C=Note 1	D=Source	
Exchange and Advanced/Special Products						
Network Interface Device (NID)						_
New	ASBL-2	n/a	n/a	100.00%	2.86	AINS-9
No Access Customer Will Advise	Note 1	n/a	n/a	100.00%	75.00	AINS-11
Coordinated Conversion						
Exchange Products						
Process 1					1	
Standard Interval	Note 1	n/a	n/a	n/a	n/a	AINS-9
Process 2						
Standard Interval	Note 1	100.00%	10.00	n/a	n/a	AINS-9
Additional Interval	Note 1	100.00%	15.00	n/a	n/a	AINS-9
Process 3						
Standard Interval						
CZT/BZT	Note 1	n/a	n/a	100.00%	15.00	AINS-9
CO Technician	Note 1	100.00%	5.00	n/a	n/a	AINS-9
Additional Interval	Note 1	n/a	n/a	100.00%	15.00	AINS-9
Advanced/Special Products						
Process 1						
Standard Interval	Note 1	n/a	n/a	n/a	n/a	AINS-9
Process 2						
Standard Interval	Note 1	100.00%	10.00	n/a	n/a	AINS-9
Additional Interval	Note 1	100.00%	15.00	n/a	n/a	AINS-9
Process 3						
Standard Interval						
CZT/BZT	Note 1	n/a	n/a	100.00%	15.00	AINS-9
CO Technician	Note 1	100.00%	5.00	n/a	n/a	AINS-9
Additional Interval	Note 1	n/a	л/а	100.00%	15.00	AINS-9

#### Verizon - Florida Wholesale Non-recurring Study Field Work Coordinated Conversion and Hot Cut Coordinated Conversion - Minutes per Activity

		Central	Office	Field Ins	tallation	
		Probability	Minutes	Probability	Minutes	
		of	per	of	per	-
Description	Source	Occurrence	Activity	Occurrence	Activity	Destination
		A=Note 1	B=Note 1	C=Note 1	D=Source	
Hot Cut Coordinated Conversion						
Exchange Products						
Process 1						_
Standard Interval	Note 1	n/a	n/a	n/a	n/a	AINS-10
Process 2						
Standard Interval	Note 1	100.00%	40.00	n/a	n/a	AINS-10
Additional Interval	Note 1	100.00%	15.00	n/a	n/a	AINS-10
Process 3						
Standard Interval						
CZT/BZT	Note 1	n/a	n/a	100.00%	60.00	
CO Technician	Note 1	100.00%	20.00	n/a	n/a	AINS-10
Additional Interval	Note 1	n/a	n/a	100.00%	15.00	AINS-10
Advanced/Special Products						
Process 1						
Standard Interval	Note 1	n/a	n/a	n/a	n/a	AINS-10
Process 2						
Standard Interval	Note 1	100.00%	40.00	n/a	n/a	AINS-10
Additional Interval	Note 1	100.00%	15.00	n/a	n/a	AINS-10
Process 3						
Standard Interval						
CZT/BZT	Note 1	n/a	n/a	100.00%	60.00	1
CO Technician	Note 1	100.00%	20.00	n/a	n/a	AINS-10
Additional Interval	Note 1	n/a	n/a	100.00%	15.00	AINS-10

Note 1: Provided by Headquarters Staff Support.

### Verizon - Florida Wholesale Non-recurring Study Field Work House and Riser - Field Work (Jumper Summary)

Description	Number of Jumper Run/Break	Jumper Minutes per Ln/Ckt	Drive Time per Ln/Ckt	Total Time per Ln/Ckt	Probability of Occurrence	CO Jumper Wire 5' Incremen	Destinatior
Unbundled Network Element Exchange Products House and Riser Terminal Block Connection Install	A=Note 1	B=AJSS	C=ASBL-2	D=B+C	E=Note 1	F=Note 2	
Break	1	3.13	2.86		100.00%		UHR-1
Run	2	8.17	2.86	11.03	100.00%		UHR-1
Run Jumpers - 25 feet	2				100.00%	\$0.34	UHR-1
Disconnect							
Break	2	3.13	2.86	5.99	100.00%	ı –	UHR-1
Run	1	8.17	2.86	11.03	100.00%		UHR-1
Run Jumper - 25 feet	1				100.00%	\$0.34	UHR-1

Note 1: Number of Jumper for Install and Disconnect and Probability of Occurrence based on Headquarters staff support personnel. Note 2: Cost of jumper wire detemined in Integrated Cost Model (ICM) on a per jumper basis.

# Verizon - Florida Wholesale Non-recurring Study Field Work Inter-office Dedicated Transport - Minutes per Order Calculation

			Hours per	Minutes per	Probability of	
Ln	Description	Source	Order	Order	Occurrence	Destination
			A=Source	B=A*60	C=Note 2	
Ь	nter-office Dedicated Transport					
	Central Office Installation					
	DS0 and Fractional T-1					
	New					
1	Span Tech	Note 1	2.29	137.40	100%	AINS-12
	Disconnect					
2	Span Tech	Note 1	0.71	42.60	100%	AINS-12
	Change					
3	Span Tech	Note 1	0.25	15.00	0%	AINS-12
	DS1 or Higher					
	New					
4	CO Tech	Note 1	0.44	26.40	100%	
5	Span Tech	Note 1	1.90	114.00	100%	
6	Total New	Ln 4 + Ln 5	2.34	140.40	100%	AINS-12
	Disconnect				ĺ	
7	CO Tech	Note 1	0.24	14.40	100%	
8	Span Tech	Note 1	1.03	61.80	100%	
9	Total Disconnect	Ln 7 + Ln 8	1.27	76.20	100%	AINS-12
	Change					
10	CO Tech	Note 1	0.25	15.00	100%	
11	Span Tech	Note 1	n/a	n/a	n/a	
12	Total Change	Ln 10 + Ln 11	0.25	15.00	<b>100%</b>	AINS-12

# Verizon - Florida Wholesale Non-recurring Study Field Work Inter-office Dedicated Transport - Minutes per Order Calculation

	· · · · · · · · · · · · · · · · · · ·				Probability	
			Hours per	Minutes per	of	
Ln	Description	Source	Order	Order	Occurrence	Destination
			A=Source	B=A*60	C=Note 2	
Iı	nter-office Dedicated Transport					
	Field Installation					
	DS0 and Fractional T-1					
	New					
13	Span Tech	Note 1	n/a	n/a	n/a	
14	Build-Out Group	Note 1	n/a	n/a	n/a	
15	Total New	Ln 13 + Ln 14	n/a	n/a	n/a	AINS-12
	Disconnect					
16	Span Tech	Note 1	n/a	n/a	n/a	AINS-12
	Change					
17	Span Tech	Note 1	n/a	n/a	n/a	AINS-12
	DS1 or Higher					
	New					
18	Span Tech	Note 1	n/a	n/a	n/a	
19	Build-Out Group	Note 1	n/a	n/a	n/a	
20	Total New	Ln 18 + Ln 19	n/a	n/a	n/a	AINS-12
	Disconnect					
21	Span Tech	Note 1	n/a	n/a	n/a	AINS-12
	Change					
22	Span Tech	Note 1	n/a	n/a	n/a	AINS-12

Note 1: Data developed through a series of time studies. Note 2: Data Provided by Headquarters Staff Support.

# Verizon - Florida Wholesale Non-recurring Study Field Work CLEC Dedicated Transport - Minutes per Order Calculation

			Hours	Minutes	Probability	·
Ln	Description	Source	per Order	per Order	of Occurrence	Destination
	Description		A=Source	B=A*60	C=Note 2	Destination
	LEC Dedicated Transport Central Office Installation DS0 and Fractional T-1 New					
1	Span Tech	Note 1	2.29	137.40	100%	AINS-12
2	<b>Disconnect</b> Span Tech	Note 1	0.71	42.60	100%	AINS-12
3	<b>Change</b> Span Tech	Note 1	0.25	15.00	100%	AINS-12
	DS1 or Higher New					
4	CO Tech	Note 1	0.44	26.40	100%	
5	Span Tech	Note 1	1.90	114.00	100%	
6	Total New	Ln 4+Ln 5	2.34	140.40	100%	AINS-12
	Disconnect					
7	CO Tech	Note 1	0.24	14.40	100%	
8	Span Tech	Note 1	1.03	61.80	100%	
9	Total Disconnect	Ln 7+Ln 8	1.27	76.20	100%	AINS-12
	Change					
10	CO Tech	Note 1	0.25	15.00	100%	
11	Span Tech	Note 1	n/a	n/a	n/a	
12	Total Change	Ln 10+Ln 11	0.25	15.00	100%	AINS-12

## Verizon - Florida Wholesale Non-recurring Study Field Work CLEC Dedicated Transport - Minutes per Order Calculation

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A=Source	B=A*60	C=Note 2	
	LEC Dedicated Transport Field Installation DS0 and Fractional T-1 New					
13	Span Tech	Note 1	2.29	137.40	100%	
14	Build-Out Group	Note 1	0.43	25.80	100%	
15	Total New	Ln 13+Ln 14	2.72	163.20	100%	AINS-12
	Disconnect					
16	Span Tech	Note 1	0.57	34.20	100%	AINS-12
	Change					
17	Span Tech	Note 1	0.25	15.00	100%	AINS-12
	DS1 or Higher New					
18	Span Tech	Note 1	1.96	117.60	100%	
19	Build-Out Group	Note 1	0.43	25.80	100%	
20	Total New	Ln 18+Ln 19	2.39	143.40	100%	AINS-12
	Disconnect					
21	Span Tech	Note 1	1.18	70.80	100%	AINS-12
	Change					
22	Span Tech	Note 1	0.25	15.00	100%	AINS-12

Note 1: Data developed through a series of time studies conducted by Arthur Anderson LLP.

Note 2: Data Provided by Headquarters Staff Support.

#### Verizon - Florida Wholesale Non-recurring Study Field Work Signaling System Seven (SS7) - Minutes per Order Calculation

Probability Hours per Minutes per of Order Order Occurrence Ln Description Source Destination C=Note 2 A=Source B=A\*60 Signaling System Seven (SS7) **Trunk Ports Central Office Installation Facilities and Trunk** New Note 1 1 CO Tech 0.78 46.80 100% Span Tech 2 Note 1 1.91 114.60 100% 3 Total New Ln 1 + Ln 2 2.69 161.40 100% AINS-13 Disconnect 4 CO Tech Note 1 0.27 16.20 100% 5 Span Tech Note 1 0.99 59.40 100% 6 **Total Disconnect** Ln 4 + Ln 5 1.26 75.60 100% AINS-13 Change w/ Engineering Review 7 CO Tech Note 3 0.25 15.00 100% 8 Span Tech Note 1 n/a n/a n/a 9 Total New Ln 7 + Ln 8 0.25 15.00 100% AINS-13 Change w/o Engineering Review 10 CO Tech Note 3 0.25 15.00 100% 11 Span Tech Note 1 n/a n/a n/a Ln 10 + Ln 11 0.25 15.00 100% AINS-13 12 **Total Disconnect** 

#### Verizon - Florida Wholesale Non-recurring Study Field Work Signaling System Seven (SS7) - Minutes per Order Calculation

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A=Source	B=A*60	C=Note 2	
s	Signaling System Seven (SS7)					
	Trunk Ports					
	Central Office Installation					
	Trunk Only					
	New					
13	CO Tech	Note 1	0.78	46.80	100%	
14	Span Tech	Note 1	1.91	114.60	100%	
15	Total New	Ln 13 + Ln 14	2.69	161.40	100%	AINS-13
	Disconnect					
16	CO Tech	Note 1	0.27	16.20	100%	
17	Span Tech	Note 1	0.99	59.40	100%	
18	Total Disconnect	Ln 16 + Ln 17	1.26	75.60	100%	AINS-13
	Change w/ Engineering Review					
19	CO Tech	Note 3	0.25	15.00	100%	
20	Span Tech	Note 1	n/a	n/a	n/a	
21	Total Change w/ Engineering Review	Ln 19 + Ln 20	0.25	15.00	100%	AINS-13
	Change w/o Engineering Review					
22	COTech	Note 3	0.25	15.00	100%	
23	Span Tech	Note 1	n/a	n/a	n/a	
24	Total Change w/ out Engineering Review	Ln 22 + Ln 23	0.25	15.00	100%	AINS-13

#### Verizon - Florida Wholesale Non-recurring Study Field Work Signaling System Seven (SS7) - Minutes per Order Calculation

Ln	Description	Source	Hours per Order	Minutes per Order	Probability of Occurrence	Destination
			A=Source	B=A*60	C=Note 2	
	ignaling System Seven (SS7) STP Ports (SS7 Links) Central Office Installation Facilities and Trunk New					
25	CO Tech 1	Note 2	0.78	46.80	100%	
26	CO Tech 2	Note 3	0.78	46.80	100%	
27	Total New	Ln 25 + Ln 26	1.56	93.60	100%	AINS-13
	Disconnect					
28	CO Tech 1	Note 2	0.27	16.20	100%	
29	CO Tech 2	Note 3	0.27	16.20	100%	
30	Total Disconnect	Ln 28 + Ln 29	0.54	32.40	100%	AINS-13

Note 1: Data developed through a series of time studies.

Note 2: Data Provided by Headquarters Staff Support.

Note 3: Estimated time to change CLR provided by Headquarters Staff Support.

# Verizon - Florida Wholesale Non-recurring Study Field Work Line and Station Transfer - Engineering Work Times

Ln	Description	Source	CO Work	Work Time in Minutes	Destination
			A=Note 1	B=Note 1	
1 1 2 3	Engineering Upon receipt of the Line Sharing service request for an Access Design work order to condition existing facilities: records research, via CAD system (ICGS), AAIS inventory systems, plat extraction for field Perform any site-field verification. Design cut sheet requirements.		n/a n/a n/a	81.27 18.00 30.00	
4	Release approved work and update service order.		n/a	19.92	
5 6 1	Update Marketing contact representative and or customer for any processing updates.	Sum Lns (15)	n/a <b>n/a</b>	8.49 157.68	AINS-11

Note 1: The work times were obtained from Engineering Support personnel.

# Verizon - Florida Wholesale Non-recurring Study Field Work Loop Conditioning - Engineering Work Times (Load Coil & Bridged Tap Removal)

Ln	Description	Source	CO Work	Work Time in Minutes	Destination
			A=Note 1	B=Note 1	
Ι,	Engineering				
	Upon receipt of the Line Sharing service request for an Access Design work order to condition existing		n/a	81.27	
1 ·	facilities: records research, via CAD system (ICGS), AAIS inventory systems, plat extraction for field		ny a	01.27	
2	Coordinate any customer consultations with customer focal point, Marketing contact representative.	1	n/a	10.00	
3	Perform any site-field verification.		n/a	18.00	
4	Design work order requirements.		n/a	87.61	
5	Design and research any requirements for permits, traffic plans, etc		n/a	72.25	
6	Perform any design loop requirements necessary through ICGS/DSTS systems.		n/a	48.29	
7	Coordinate scheduling with Operations Center.		n/a	24.27	
8	Draw work order, and permit in the CAD system (ICGS), populate work order number assignment, and labor scheme. Automatically preposts upon work approval through ICGS & CPMS.		n/a	164.71	
9	Receive the preliminary work order design in the Facility Assignor Surveyor group for any AAIS posting requirements. Also, if any cut over inventory record is required.		n/a	18.39	
10	Release approved work order copies to Access Construction and the Operations Center.		n/a	19.92	
11	Coordinate any customer communication needed for processing with the CLEC.		n/a	2.35	
12	Update Marketing contact representative and or customer for any processing updates.		n/a	8.49	
13	Receive completion notice of Access Construction completed through the Operation Center.		n/a	35.02	
14	Receive the completed closed out work order in the Facility Assignor Survey group for any inventory		n/a	22.98	
	AAIS posting requirements.				
15	Receive the completed closed out work order in Drafting, for final posting within the CAD (ICGS) system translates with the accounting CPR system for accounting purposes.		n/a	30.00	
16 ]	Total	Sum Lns (115)	n/a	643.55	AINS-10

Note 1: The work times were obtained from Engineering personnel.

#### Verizon - Florida Wholesale Non-recurring Study Field Work Loop Conditioning - Probability of Occurrence

Ln Description	Source	Cable Footage	No. of Loops	No. of Load Occurrences	No. of Loaded Pairs	Percentage	Weighted Percentage	Destination
······		A=Note 1	B=Note 1	C=Note 1	D=Note 1	E=Count/Total	F=Source	
Distribution Pair Feet by Cable Type								
1 Aerial Cable		2,336,918,548						1
2 Buried Cable		12,951,846,433						
3 Subtotal	Ln 1+Ln 2	15,288,764,981				95.20%		
4 Underground Cable		771,256,709				4.80%		
5 Total	Ln 3+Ln 4	16,060,021,690				100.00%		
Load Occurrences by Cable Type							i	
6 Aerial Cable				48,599				
7 Buried Cable				649,113				
8 Subtotal	Ln 6+Ln 7		-	697,712		39.99%		AINS-9
9 Underground Cable				1,046,803		60.01%		AINS-9
10 Total	Ln 8+Ln 9		-	1,744,515		100.00%		
Plant make-up by Length								
11 Less than or equal to 18K feet			1,306,029		84,389	15.87%		
12 Greater than 18K to equal to 21K feet			177,855		177,855	33.46%		
13 Greater than 21K to equal to 27K feet			269,349		269,349	50.67%		
14 Total	Sum Lns (1113)	-	1,753,233	-	531,593	100.00%		
Plant make-up by Cable Type and Loop Length								
Aerial and Buried Cable		1						
15 Less than or equal to 18K feet	Ln 8*Ln 11						6.35%	AINS-10
16 Greater than 18K to equal to 21K feet	Ln 8*Ln 12						13.38%	AINS-10
17 Greater than 21K to equal to 27K feet Underground Cable	Ln 8*Ln 13						20.26%	AINS-10
18 Less than or equal to 18K feet	Ln 9*Ln 11						9.53%	AINS-10
19 Greater than 18K to equal to 21K feet	Ln 9*Ln 12						20.08%	AINS-10
20 Greater than 21K to equal to 27K feet	Ln 9*Ln 13						30.40%	AINS-10
21 Total	Sum Lns (1520)					-	100.00%	
22 Engineering Required	Note 2						100.00%	AINS-10

Note 1: Cable Type Footage, Loop Length and Total Loaded Pairs less than or equal to 18K feet were obtained from the ICGS Systems.

Note 2: Engineering is required on all Loop Conditioning requests.

# Verizon - Florida Wholesale Non-recurring Study Field Work Special Access Orders - Field Installation

			Avg Time per Order	Loaded Labor	Total Cost per	
Ln	Description	Source	(Hours)	Rate	Order	Destination
			A=Source	B=ALLR-3	C=A*B	
S	pecial Access					
	Basic					
	New					
1	Special Services Tech Disconnect	Note 1	4.25	\$52.29	\$222.23	FWS-14
2	Special Services Tech	Note 1	1.93	\$52.29	\$100.92	FWS-14
3	Migration As Is		n/a	n/a	n/a	FWS-14
4	Change		n/a	n/a	n/a	FWS-14
s	pecial Access					
	Complex					
	DS0 and Fractional T-1					
	New					
5	Span Tech	AEEL-6	2.65	\$48.31	\$128.02	
6	Build-Out Group	AEEL-10	0.43	\$54.10	\$23.05	
7	Total	Ln 5 + Ln 6			\$151.07	FWS-14
	Disconnect					
8	Span Tech	AEEL-6	1.19	\$48.31	\$57.49	FWS-14
9	Migration As Is		n/a	n/a	n/a	FWS-14
10	Change		n/a	n/a	n/a	FWS-14

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## Verizon - Florida Wholesale Non-recurring Study Field Work Special Access Orders - Field Installation

Ln	Description	Source	Avg Time per Order (Hours)	Loaded Labor Rate	Total Cost per Order	Destination
			A=Source	B=ALLR-3	C=A*B	
	pecial Access Complex DS1 or Higher New		,			
11	Span Tech	AEEL-5	1 2.26	\$48.31	\$109.18	1
12	Build-Out Group	AEEL-10	0.43	\$54.10	\$23.05	
13	Total	Ln 11 + Ln 12			\$132.23	FWS-14
	Disconnect					
14	Span Tech	AEEL-5	1.76	\$48.31	\$85.03	FWS-14
15	Migration As Is		n/a	n/a	n/a	FWS-14
16	Change		n/a	n/a	n/a	FWS-14
	Multiplexing					
17	DS1 to Voice		n/a	n/a	n/a	
18	DS3 to DS1		n/a	n/a	n/a	

Note 1: Order Information and Hours were taken from Time per Occurrence Study conducted by Arthur Anderson, LLP.

# Verizon - Florida Wholesale Non-recurring Study Field Work Special Access Orders - Central Office Work

Ln	Description	Source	Average Time (hours)	Loaded Labor Rate	Total Cost per Order	Destination
			A=Source	B=ALLR-3	C=A*B	
	pecial Access Basic New					
1	CO Tech	Note 1	0.33	\$48.31	\$15.94	FWS-14
	Disconnect					
2	CO Tech	Note 1	0.33	\$48.31	\$15.94	FWS-14
3	Migration As ls	Note 2	n/a	n/a	n/a	FWS-14
	Change					
4	CO Tech	Note 2	0.25	\$48.31	\$12.08	FWS-14
	pecial Access Complex DS0 and Fractional T-1 New					
5	Span Tech	AEEL-6	0.32	\$48.31	\$15.46	FWS-14
ľ	Disconnect		0.02	<b>\$10.01</b>	<i><b>\$10.10</b></i>	
6	Span Tech	AEEL-6	0.72	\$48.31	\$34.78	FWS-14
7	Migration As Is	Note 2	n/a	n/a	n/a	FWS-14
	Change				·	
8	Span Tech	Note 2	0.25	\$48.31	\$12.08	FWS-14

# Verizon - Florida Wholesale Non-recurring Study Field Work Special Access Orders - Central Office Work

Ln	Description	Source	Average Time (hours)	Loaded Labor Rate	Total Cost per Order	Destination
			A=Source	B=ALLR-3	C=A*B	
	pecial Access Complex DS1 or Higher New					
9	CO Tech	AEEL-5	4.42	\$48.31	\$213.53	FWS-14
	Disconnect					
10	CO Tech	AEEL-5	1.21	\$48.31	\$58.46	FWS-14
11	Migration As Is	Note 2	n/a	n/a	n/a	FWS-14
	Change					
12	CO Tech	Note 2	0.25	\$48.31	\$12.08	FWS-14
10	Multiplexing DS3 to DS1		0.40	¢ 40 23	<b>44 65 70</b>	
13	CO Tech	AEEL-11	3.43	\$48.31	\$165.70	FWS-14
14	Expedite	Note 2	n/a	n/a	n/a	FWS-14

Note 1: Information taken from Central Office Work Study conducted by Arthur Anderson, LLP.

Note 2: This row represents the Verizon SME calculation of time required for CLR update and other central office work required for the service order.

## Verizon - Florida Wholesale Non-recurring Study Field Work Distribution of Productive Hours - Total Installation Time

			Incremental Time	Work Group Time per		Time	Total Installation	
Ln	Description	Source	per Order	Time Study	Weighting	Distribution	Time	Destination
			A=AEEL-7	B=Source	C=B/SUM B	D=A*C	E=B+D	
	Special Access Complex							
	DS1 or Higher							
	New							
	Central Office							
1	CO Tech	AEEL-9	1.64	0.19	6.83%	0.11	0.30	
2	Span Tech	AEEL-9		1.17	42.09%	0.69	1.86	
	Field Work							
3	Span Tech	AEEL-8		1.42	51.08%	0.84	2.26	AEEL-2
4	Total	Sum Lns (13)	-	2.78		0.04	4.42	AEEL-2
· ·	Disconnect							
	Central Office							
5	CO Tech	AEEL-9	0.65	0.15	13.51%	0.09	0.24	
6	Span Tech	AEEL-9		0.61	54.95%	0.36	0.97	
7	Subtotal	Ln 5+Ln 6					1.21	AEEL-2
	E: 1 1 347 - 1							
	Field Work	A FFL 0		0.05	01 500/	0.00	0.55	
8	Span Tech	AEEL-8		0.35	31.53%	0.20		
9	Total	Sum Lns (58)		1.11			1.76	AEEL-2

## Verizon - Florida Wholesale Non-recurring Study Field Work Distribution of Productive Hours - Total Installation Time

Ln	Description	Source	Incremental Time per Order	Work Group Time per Time Study	Weighting	Time Distribution	Total Installation Time	Destination
			A=AEEL-7	B=Source	C=B/SUM B	D=A*C	E=B+D	
	Special Access Complex DS0 and Fractional T-1 New							*
	Central Office		<b></b>		10 53.0/	0.17	0.00	APPL 2
10	Span Tech	AEEL-9	1.57	0.15	10.71%	0.17	0.32	AEEL-3
11 12	Field Work Span Tech <b>Total</b>	AEEL-8 Ln 10+Ln 11	-	<u>1.25</u> 1.40	•	1.40	2.65	AEEL-1
13	<b>Disconnect</b> Central Office Span Tech	AEEL-9	0.71	0.45	37.50%	0.27	0.72	AEEL-2
14 15	Field Work Span Tech Total	AEEL-8 Ln 13+Ln 14		0.75	-	0.44	1.19	AEEL-1

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#### Verizon - Florida Wholesale Non-recurring Study Field Work Distribution of Productive Hours - Incremental Time

			CO Work per	Field Work per	Total Time per	Time	Total Productive		Order		Incremental	1
Ln	Description	Source		Time Study		Index	Hours	Time Base		Order	Time	Destination
			A=Source	B=AEEL-8	C=A+B	D=C/MIN Col C	E=Note 2	F=Note 3	G=Note 4	H=D*F	I=H-C	
I I	Productive Hours											
	Switched Access Complex											
1		Note 1	1.72	n/a	1.72	2.21			42	2.73	1.01	
2	Disconnect	Note 1	0.78	n/a	0.78	1.00			1	1.24	0.46	
	Special Access Complex											
	DS1 or Higher											
3	New	AEEL-9	1.36			3.56			240			
4	Disconnect	AEEL-9	0.76	0.35	1.11	1.42			118	1.76	0.65	AEEL-3
	DS0 and Fractional T-1											
5	New	AEEL-9	1.42	1.25	2.67	3.42			97	4.24	1.57	AEEL-4
6	Disconnect	AEEL-9	0.45	0.75	1.20	1.54			25	1.91	0.71	AEEL-4
	IntraLATA/Local Service											
7	New	AEEL-9	1.17	1.59	2.76	3.54			408	4.39	1.63	
8	Disconnect	AEEL-9	1.28	0.67	1.95	2.50			185	3.10	1.15	
9	Total	Sum Lns (G1G8)					4199.30	1.24	1,116	-		

Note 1: Distribution of Productive Hours obtained from Work Sampling study conducted by Arthur Anderson, LLP.

Note 2: The productive hours were obtained from the Span Tech and CO Tech supervisors.

Note 3: Time Base is calculated by solving the equation for "x":

D(Ln1)\*F(Ln1)\*x + D(Ln2)\*F(Ln2)\*x + D(Ln3)\*F(Ln3)\*x + D(Ln4)\*F(Ln4)\*x + D(Ln5)\*F(Ln5)\*x + D(Ln6)\*F(Ln6)\*x + D(Ln7)\*F(Ln7)\*x + D(Ln8)\*F(Ln8)\*x= Total 3/98 - 5/98 Time Note 4: Order volumes were obtained from TBS.

# Verizon - Florida Wholesale Non-recurring Study Field Work Time Study Summary - HiCap Field Work

	Field	Work Time	oer Order (H	lours)	
Description	Drive Time	Work Time	Test Time	Total Time	Destination
	A=Note 1	B=Note 1	C=Note 1	D=A+B+C	
Special Access Complex					
DS1 or Higher					
Span Tech					
New	0.34	0.44	0.64	1.42	AEEL-3, 5
Disconnect	0.13	0.22	n/a	0.35	AEEL-3, 5
DS0 or Fractional T-1					
Span Tech					
New	0.25	0.54	0.46	1.25	AEEL-4, 5
Disconnect	0.40	0.35	n/a	0.75	AEEL-4, 5
IntraLATA/Local Service					
Span Tech					
New	0.34	0.50	0.75	1.59	AEEL-5
Disconnect	0.17	0.50	n/a	0.67	AEEL-5

# Verizon - Florida Wholesale Non-recurring Study Field Work Time Study Summary - Central Office

		T	Centra	l Office Time	per Order (	(Hours)	
Ln	Description	Source				Total Time	Destination
			A=Note 1	B=Note 1	C=Note 1	D=A+B+C	
	Special Access Complex						
	DS1 or Higher						
	New		······				
1	CO Tech		n/a	0.19	,	0.19	
2	Span Tech		0.31	0.52	0.34		
3	Total	D Ln 1+D Ln 2				1.36	AEEL-5
	Disconnect		1	0.15	,	0.15	
4	CO Tech		n/a 0.23	0.15 0.38	,	0.15	
5	Span Tech Total	D Ln 4+D Ln 5	0.23	0.56	n/a	<u>0.61</u> 0.76	
0	10(4)	D LII 4+D LII 5				0.70	ALLL-J
ŀ	DS0 and Fractional T-1						
	New						
7	Span Tech		0.42	0.58	0.42	1.42	AEEL-4, 5
ľ	Span reen						
	Disconnect						
8	Span Tech		0.15	0.30	n/a	0.45	AEEL-4, 5
l I	1						
	IntraLATA/Local Service						
	New						
9	CO Tech		n/a	0.15	n/a	0.15	AEEL-4
10	Span Tech		0.27	0.52	0.23	1.02	
11	Total	D Ln 9+D Ln 10				1.17	AEEL-5
			1				
	Disconnect						
12	CO Tech		n/a	0.11	n/a	0.11	
13	Span Tech		0.50	0.67	n/a	1.17	
14	Total	D Ln 12+D Ln 13				1.28	AEEL-5

### Verizon - Florida Wholesale Non-recurring Study Field Work Field Work Expensed Hours - Build-Out Group

The following is a summary of a productivity report for the Loop Conditioning/Build-Out Group, which is responsible for installing the package, running jumpers, checking the cable pairs back to the central office, testing the span and completing the end-to-end testing.

Description	Month	Capital Hours	Expensed Hours	Demarc Extension Hours	HiCap Installations	Time per Order	Destination
Productive Hours		А	B=Note 1	С	D=Note 2	E=B/D	
1 loquelive 1 louis	March	799.50	25.20	69.50			
	April	760.50	25.65	86.00			
	May	857.00	53.55	89.00			
Total		2417.00	104.40	244.50	245	0.43	AEEL-1, 2

Note 1: These amounts represent 90 percent of the hours expensed as approximately 10 percent of this time is related to repair work per the Verizon Subject Matter Expert.

Note 2: The productive hours and HiCap installations were obtained from the STAR reporting system.

# Verizon - Florida Wholesale Non-recurring Study Field Work Feature Cost Estimate Summary - Multiplexing

Feature and Activity (Note 1)	Source	Total Quantity	Work Time (Minutes)	Total Minutes	Hours	Destination
Multiplexing		A=Source	B=Note 1	C = A*B	D=C/60	
DS3 to DS1 Run jumpers at DSX Panel	Note 1	28	7.34	205.52	3.43	AEEL-4

Note 1: Data obtained from Jumper Run Time Special Study performed by Arthur Anderson, LLP.

## Verizon - Florida Wholesale Non-recurring Study Field Work Dark Fiber

			Central Office			Field	<u> </u>	
		Minutes			Minutes			
		per	Probability of	Loaded	per	Probability of	Loaded	
Description	Source	Line/Ckt	Occurrence	Labor Rate	Line/Ckt	Occurrence	Labor Rate	Destination
		A=Source	B=Note 1	C=ALLR-3	D=Source	E=Note 1	F=ALLR-3	
Unbundled Network Elements (UNEs)								
Advanced/Special Products								
Dark Fiber								
Initial Line								
Preordering		n/a	n/a	n/a	n/a	n/a	n/a	AINS-14
UNE Inter-office Dedicated Transport								
Host Central Office	AJSS	21.25	100.00%	\$0.81	n/a	n/a	n/a	AINS-14
Remote Central Office	AJDT-1	27.14	100.00%	\$0.81	n/a	n/a	n/a	AINS-14
Unbundled Loop								
Central Office	AJSS	21.25	100.00%	\$0.81	n/a	n/a	n/a	AINS-14
Customer Location	AJDT-1	n/a	n/a	n/a	27.14	100.00%	, \$0.77	AINS-14
Subloop Feeder								
Central Office	AJSS	21.25	100.00%	\$0.81	n/a	n/a	n/a	AINS-14
Cross Box	AJDT-1	n/a	n/a	n/a	27.14	100.00%	\$0.77	AINS-14
Subloop Distribution								
Cross Box	AJDT-1	n/a	n/a	n/a	27.14	100.00%	\$0.77	AINS-14
Customer Location	AJDT-1	n/a	n/a	n/a	27.14	100.00%	\$0.77	AINS-14 AINS-14

Note 1: Data provided by Headquarters Staff Support.

## Verizon - Florida Wholesale Non-recurring Study Field Work

Probability of Running/Breaking a Jumper - Central Office Installation

Description	Probability of Occurrence A=Note 1	Central Office Lines B=Note 1	Destination
Unbundled Network Elements (UNEs) Exchange Products Unbundled Loop Basic			
New	100.00%	n/a	AINS-1, 5, 6
Disconnect	100.00%	n/a	AINS-1, 5, 6
Change CO Connection	100.00%	n/a	AINS-1, 3
Complex Non-digital			
New	100.00%	n/a	AINS-1
Disconnect	100.00%	n/a	AINS-1
Change CO Connection	100.00%	n/a	AINS-1
Complex Digital			
New	100.00%	n/a	AINS-1
Disconnect	100.00%	n/a	AINS-1
Change CO Connection	100.00%	n/a	AINS-1

### Verizon - Florida Wholesale Non-recurring Study Field Work Probability of Running/Breaking a Jumper - Central Office Installation

	Probability of	Central Office	
Description	Occurrence	Lines	Destination
	A=Note 1	B=Note 1	
Unbundled Network Elements (UNEs)			
Exchange Products			
Unbundled Port			
Basic			
New	100.00%	n/a	AINS-2
Disconnect	100.00%	n/a	AINS-2
Change Port Feature	n/a	n/a	AINS-2
Change CO Connection	100.00%	n/a	AINS-2
Complex Non-digital			
New	100.00%	n/a	AINS-2
Disconnect	100.00%	n/a	AINS-2
Change Port Feature	n/a	n/a	AINS-2
Change Switch Feature Group	n/a	n/a	AINS-2
Change CO Connection	100.00%	n/a	AINS-2
Complex Digital			
New	100.00%	n/a	AINS-2
Disconnect	100.00%	n/a	AINS-2
Change Port Feature	n/a	n/a	AINS-2
Change Switch Feature Group	n/a	n/a	AINS-2
Change CO Connection	100.00%	n/a	AINS-2

#### Verizon - Florida Wholesale Non-recurring Study Field Work Probability of Running/Breaking a Jumper - Central Office Installation

Description	Probability of Occurrence A=Note 1	Central Office Lines B=Note 1	Destination
Unbundled Network Elements (UNEs) Advanced/Special Products Unbundled Loop Basic			
New Disconnect	100.00% 100.00%	'	AINS-3 AINS-3
<b>Complex</b> New Disconnect	100.00% 100.00%	'	AINS-3 AINS-3
Unbundled Port Complex New Disconnect	100.00% 100.00%	· · · ·	AINS-3 AINS-3

Note 1: Probability of Running/Breaking jumpers provided by Headquarters Staff Support.

### Verizon - Florida Wholesale Non-recurring Study Field Work Jumper Study - Summary of Jumper/Drive Time - Central Office Installation

Ln	Description	Source	Average Time per Line/Circuit	Central Office Weighting Factor	Time * Wtg. Factor	Destination
			A=Source	B=Note 2	C=A*B	· · · · · · · · · · · · · · · · · · ·
	.ine/Circuit - "Runs" Exchange					
1	Average Drive Time per Line/Circuit	Note 1	5.89			
2	Average Host Time per Line/Circuit	AJSS	8.17			
3	Average Remote Time per Line/Circuit	Ln 1 + Ln 2	14.06	8.88%	1.25	
4	Average Host time per Line/Circuit	AJSS	8.17	91.12%	7.44	
5	Average Time per Line/Circuit	Ln 3 + Ln 4			8.69	AINS-1, 2, 5, ATCO
6	Advanced/Special Products Average Drive Time per Line/Circuit	Note 1	5.89			
7	Average Host Time per Line/Circuit	AJSS	21.25			
8	Average Remote Time per Line/Circuit	Ln 6 + Ln 7	27.14	8.88%	2.41	ADFB
9	Average Host Time per Line/Circuit	AJSS	21.25	91.12%	19.36	
10	Average Time per Line/Circuit	Ln 8 + Ln 9			21.77	AINS-3

### Verizon - Florida Wholesale Non-recurring Study Field Work

### Jumper Study - Summary of Jumper/Drive Time - Central Office Installation

			Average Time per	Central Office Weighting	Time * Wtg.	
Ln	Description	Source	Line/Circuit	Factor	Factor	Destination
			A=Source	B=Note 2	C=A*B	
J	umper Breaks All Products					
11	Average Drive Time Line/Circuit	Note 1	5.89	· · · · · · · · · · · · · · · · · · ·		
12	Average Time for Line/Circuit Break	AJSS	3.13			
13	Average Remote Time per Line/Circuit	Ln 11 + Ln 12	9.02	8.88%	0.80	ζ.
14	Average Host Time for Line/Circuit Break	AJSS	3.13	91.12%	2.85	
15	Average Time per Line/Circuit	Ln 13 + Ln 14			3.65	AINS-1, 2, 3, 5, ATCO
C	Change CO Connection Exchange Product					
16	Average Drive Time Line/Circuit	Note 1	5.89			
17	Average Time for Line/Circuit Run & Break	Ln 2 + Ln 12	11.30			AINS-1, 2
18	Average Remote Time per Line/Circuit	Ln 16 + Ln 17	17.19	8.88%	1.53	
19	Average Time for Line/Circuit Run & Break	Ln 2 + Ln 12	11.30	91.12%	10.30	
20	Average Time per Line/Circuit	Ln 18 + Ln 19			11.82	AINS-1, 2

Note 1: Results taken from Drive Time Study.

Note 2: Weighting based on Host/Remote ratio of state-wide central offices.

#### Verizon - Florida Wholesale Non-recurring Study Field Work Jumper Study - Activity Summary Sheet

Description	Jumper Work	Jumper Admin	AAIS Jumper List	Program	Resolve Service Order	Total Minutes	Destination
Description						F=Sum (AE)	Destination
Jumper Runs							
Exchange Order Minutes per Line	5.29	0.05	0.78	·····	2.05	8.17	AJDT-1, AUHR, AINS-1, 2, 4, 6
Advanced/Special Order Minutes per Line	14.74	0.05		6.46		21.25	AJDT-1, ADFB-1, 2, AINS-3
Jumper Breaks							
All Services Minutes per Line	2.30	0.05	0.78			3.13	AJDT-2, AUHR, AINS-1, 2, 3, 6

#### Verizon - Florida Wholesale Non-recurring Study Field Work Jumper Study - Other Jumper Activities Calculation

Ln Description	Source	Lines	Minutes	Minutes per Line	Destination
		A=Source	B=AJIS	C=B/A	
Jumper Runs					
1 Exchange Orders	AJIS	666	3,522.00	5.29	AJSS
2 Advanced/Special Orders	AJIS	18	265.40	14.74	AJSS
Jumper Breaks 3 All Services	AJIS	336	772.30	2.30	AJSS
Other Jumper Activities 4 Jumper Admin	Sum Lns (13)	1,020	55.10	0.05	AJSS
5 AAIS Jumper List	Ln 1 + Ln 3	1,002	779.50	0.78	AJSS
6 Programming	Ln 2	18	116.30	6.46	AJSS
7 Resolve Service Order	Ln 1	666	1,364.50	2.05	AJSS

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Wholesale Non-Recurring Study

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	Exhibit	Page
	Name	
Forecasted Order Volumes	AFOR	A4-1



Wholesale Non-Recurring Study

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	Exhibit	Page
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Forecasted Order Volumes	AFOR	A4-1

#### Verizon - Florida Wholesale Non-recurring Study OSS Forecasted Order Volumes

Ln	Description	Source	Order Volumes	Destination
			A=Source	
v	Vholesale Order Volume			
1	5 Year Total	Note 1	20,848,804	OSS
2	Annual Average	Ln 1/5	4,169,761	OSS
A	Access Order Volume			
3	5 Year Total	Note 2	tbd	OSS
4	Annual Average	Ln 3/5	tbd	OSS

Note 1: Wholesale forecasted volumes provided by Wholesale Product Management. Note 2: Access forecasted volumes provided by Headquarters Staff Support.

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A3- LIRS



## Wholesale Non-recurring Study

## Florida

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Field Work Loaded Labor Rates	ALLR-3	A5-3



Wholesale Non-recurring Study

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### Verizon - Florida Wholesale Non-recurring Study Loaded Labor Rates Ordering

State	Work Center	Job Title	LLR per hour	LLR per minute	
IN	NMC	Representative 1 - NMC	\$36.69	\$	0.61
IN	NMC	Representative 2 - NMC	\$38.61	\$	0.64
NC	NMC	Representative - NMC	\$39.55	\$	0.66
ID	NMC	Representative 1 - NMC	\$34.45	\$	0.57
ID	NMC	Representative 2 - NMC	\$35.54	\$	0.59
NC	NACC	Service Consultant	\$52.74	\$	0.88
NC	NACC	Coordinator	\$52.74	\$	0.88
NC	NACC	Senior Administrator	\$76.15	\$	1.27
ТΧ	NOREC	General Clerk	\$36.08	\$	0.60

#### Verizon - Florida Wholesale Non-recurring Study Loaded Labor Rates Provisioning

State	Work Center	Job Title	Job Duties	LLR per hour		LLR per minute	
FL	APC - Lakeland	Assignment Clerk	Select Assignment	\$	41.63	\$	0.69
FL	APC - Lakeland	Admin Support Clerk	Administration	\$	35.83	\$	0.60
FL	APC - Tampa	Assignment Clerk	Select Assignment	\$	41.63	\$	0.69
FL	APC - Tampa	Complex Line Assignor	SPAG Assignment	\$	47.46	\$	0.79
FL	APC - Tampa	Complex Line Assignor	Open Market Transition Coord	\$	47.46	\$	0.79
FL	APC - Tampa	Admin Support Clerk	Administration	\$	35.83	\$	0.60
FL	APC - Clearwater	Assignment Clerk	Select Assignment	\$	41.63	\$	0.69
FL	APC - Clearwater	Complex Line Assignor	SPAG Assignment	\$	47.46	\$	0.79
FL	APC - Clearwater	Customer Inquiry Associate	Pending Order Inquiry	\$	42.60	\$	0.71
FL	APC - Clearwater	Admin Support Clerk	Administration	\$	35.83	\$	0.60
FL	APC - Bradenton	Assignment Clerk	Select Assignment	\$	41.63	\$	0.69
FL	DBM	Level 4	DBM	\$	54.29	\$	0.90
FL	DBM	Level 5	DBM	\$	77.17	\$	1.29
FL	DBM	Level 6	DBM	\$	77.17	\$	1.29
FL	BRPC	Facility Clerk	SOE & Administration	\$	34.73	\$	0.58
FL	BRPC	Administrative Support Clerk	Administration	\$	35.83	\$	0.60
FL	BRPC	Assignment Clerk	Provisioning	\$	41.63	\$	0.69
FL	BRPC	Assignor	Provisioning	\$	50.55	\$	0.84
FL	BRPC	Design Technician	Circuit Design	\$	53.44	\$	0.89
FL	BRPC	Business Response Specialist	Circuit Design	\$	53.44	\$	0.89
FL	OSP	Level - 5 Engineer	OSP Engineer	\$	77.17	\$	1.29
FL	OSP	Construction Splicer	Cable Splicer	\$	54.10	\$	0.90
FL	CO	Switching Services Tech	Run Jumpers	\$	48.31	\$	0.81
FL	DBM	Level - 5 Administrator	Switch Updates	\$	77.17	\$	1.29
IN	Testing	Business Response Tech	Testing	\$	53.70	\$	0.90
FL	VFAC	Assignment Clerk	Select Assignment	\$	41.63	\$	0.69
FL	LBSC	Business Dispatch Specialist	Dispatcher	\$	47.46	\$	0.79
FL	DRC	Dispatcher	Dispatcher	\$	50.55	\$	0.84
FL	DRC	General Clerk	Dispatcher	\$	34.73	\$	0.58

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#### Verizon - Florida Wholesale Non-recurring Study Field Work Loaded Labor Rates

State Work Center	Job Title	Job Duties	LLR per hour	LLR per minute
FL	011 - EQUIPMENT ENG / L & B		\$75.25	\$1.25
FL	021 - OUTSIDE PLANT ENG	Loop Conditioning	\$137.11	\$2.29
FL	101 - EQUIP INSTALL		\$45.95	\$0.77
FL	111 - CONSTR PLACER		\$46.12	\$0.77
FL	121 - CONSTR SPLICER	Loop Conditioning/Build-Out Group	\$54.10	\$0.90
FL CZT	201 - I&R/MAINT SPLICER	Field installation	\$46.18	\$0.77
FL Central Office	211 - SWITCHING SVC	Central Office Jumpers	\$48.31	\$0.81
FL BZT	221 - PBX INSTAL & MAINT	Field installation	\$52.29	\$0.87
FL	231 - COIN COLL/MAINT		\$47.58	\$0.79
FL	241 - FACILITIES TECH		\$37.47	\$0.62
FL Note 1	BZT/CZT COMPOSITE (201 + 221)/	Field installation	\$50.30	\$0.84

Note 1: This Weighted LLR reflects the probability of either BZT or CZT performing this function, based on analysis of STAR data.

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### Custom Routing of Operator and Directory Assistance Service

Verizon offers Custom Routing of Operator and Directory Assistance Service on a bona fide request basis.



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