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STATE OF FLORIDA

OFFICE OF THE PUBLIC COUNSEL

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HECENTEL FPSC

c/o The Florida Legislature 111 West Madison St. Room 812 Tallahassee, Florida 32399-1400 850-488-9330

COMMISSION CLERK

January 22, 2001

Blanca S. Bayo, Director Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket No. 000824-EI

Dear Ms. Bayo:

Enclosed for filing in the above-referenced docket is the original and 15 copies of the Direct Testimony of Kimberly H. Dismukes.

Please indicate the time and date of receipt on the enclosed duplicate of this letter.

Sincerely,

Charles J. Beck

Deputy Public Counsel

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CMP Enclosure
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GCL OPC MMS
SEC

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FPSO-COMMISSION CLERK

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Review of Florida Power	-]
Corporation's earnings, including	
effects of proposed acquisition of	
Florida Power Corporation by	
Carolina Power & Light	

Docket No. 000824-EI Filed: January 22, 2002

DIRECT TESTIMONY

OF

KIMBERLY H. DISMUKES

On Behalf of the Citizens of the State of Florida

Jack Shreve Public Counsel

Office of Public Counsel c/o The Florida Legislature 111 West Madison Street Room 812 Tallahassee, FL 32399-1400

(850) 488-9330

Attorney for the Citizens of the State of Florida

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1		TESTIMONY
2		OF
3 4		KIMBERLY H. DISMUKES
5		On Behalf of the
6		Florida Office of the Public Counsel
7		D. C d
8 9		Before the Florida Public Service Commission
10		Tronda Table Service Commission
11		Docket No. 000824-EI
12		
13 14	Q.	WHAT IS YOUR NAME AND ADDRESS?
15	A.	Kimberly H. Dismukes, 6455 Overton Street, Baton Rouge, Louisiana
16		70808.
17	Q.	BY WHOM AND IN WHAT CAPACITY ARE YOU EMPLOYED?
18	A.	I am a partner in the firm of Acadian Consulting Group, which specializes
19		in the field of public utility regulation. I have been retained by the Office of
20		the Public Counsel (OPC) on behalf of the Citizens of the State of Florida to
21		analyze portions of Florida Power Company's (FPC or the Company)
22		proposal concerning the treatment of merger costs and synergies and the
23		treatment of affiliate transactions included in the projected test year.
24	Q.	DO YOU HAVE AN APPENDIX THAT DESCRIBES YOUR
25		QUALIFICATIONS IN REGULATION?
26	A.	Yes. Appendix I, attached to my testimony, was prepared for this purpose.
27	Q.	DO YOU HAVE AN EXHIBIT IN SUPPORT OF YOUR
28		TESTIMONY?

- 1 A. Yes. Exhibit (KHD-1) contains 12 schedules that support my testimony.
- 2 Q. HOW IS YOUR TESTIMONY ORGANIZED?
- 3 A. My testimony is organized into two sections. In the first section, I address
- 4 merger-related issues. In the second section, I address affiliate cost
- 5 allocation issues, focusing on the costs allocated to FPC from Progress
- 6 Energy Service Company, LLC (Progress Energy Service).
- 7 Section 1: Merger
- 8 Q. WOULD YOU BRIEFLY DESCRIBE THE MERGER BETWEEN
- 9 FPC AND CAROLINA POWER & LIGHT COMPANY (CP&L)?
- 10 Q. The merger of Florida Power and CP&L occurred when CP&L Energy, Inc.
- 11 (now Progress Energy), the parent company of CP&L, purchased Florida
- Progress Corporation, the parent company of Florida Power. When the
- merger closed on November 30, 2000, Progress Energy acquired all of
- 14 Florida Progress' issued and outstanding shares of common stock for a
- purchase price of \$5.4 billion.
- 16 Q. CAN YOU DESCRIBE WHERE THE COMPANY EXPECTS TO
- 17 ACHIEVE THE PROJECTED SAVINGS IT ESTIMATES WILL
- 18 RESULT FROM THE MERGER?
- 19 A. Yes. As Mr. Myers explained in his testimony, FPC has categorized its
- 20 merger synergies into six major categories: Shared Corporate and
- 21 Administrative Services, Power Operations, Transmission & Distribution,
- 22 Customer Service, Nuclear Operations, and Energy Ventures.

The largest share of the savings, totaling \$24.8 million, is attributable to Shared Corporate and Administrative Services. These are the savings projected to be achieved by Progress Energy Services' provisioning of administrative and corporate services. These services include finance and treasury functions, accounting and tax functions, human resources, payroll and benefits management, risk management, legal and regulatory affairs, investor relations, public relations, and information technology. Progress Energy Service will provide these functions to both Florida Power and CP&L as well as to Progress Energy's other affiliates. The Company also expects to realize savings through the consolidation of programs such as employee benefits, fleet management, and purchasing, in which it will now have greater purchasing power and enjoy other economies of scale.

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In addition, FPC estimates synergy savings of \$15.8 million attributable to the elimination of redundant functions and programs in areas including engineering, maintenance, construction, resource planning, and environmental services.

FPC also estimates similar reductions and eliminations of redundant functions will occur in the Transmission & Distribution operations of the Company, leading to estimated cost savings in 2002 of \$7.1 million in this area.

1		Customer Service functions in Florida Power and CP&L will also be
2		consolidated. Improvements and consolidations in payment locations, high
3		bill inquiry, call center management and collections management are
4		expected to generate savings in 2002 of \$5.9 million attributable to FPC.
5		
6		The Nuclear Operations of Florida Power, which had operated Crystal River
7		Unit 3, have been merged with those of CP&L, which operates four nuclear
8		plants. The consolidations and elimination of redundancies in nuclear
9		operations are projected to generate savings in 2002 of \$4.1 million.
10		
11		Lastly, the Company projects savings of \$1.0 million in 2002 attributable to
12		Energy Ventures, the trading affiliate of Progress Energy. Following the
13		merger, Energy Ventures will perform trading functions for Florida Power
14		as well as Progress Energy's other utilities.
15	Q.	DID THE COMPANY INCUR COSTS IN BRINGING ABOUT
16		THESE CONSOLIDATIONS AND SYNERGY SAVINGS?
17	A.	Yes. The projected savings estimated by Florida Power have, in some
18		cases, already been adjusted to subtract any costs incurred in bringing about
19		the merger-related benefits. Mr. Myers states in his testimony:
20 21 22 23 24 25 26 27 28		The costs that have already been netted out are the costs that we are incurring directly to implement the specific programs and initiatives I have described. These ongoing costs include, among others, an estimated \$25 million in information system costs, benefit plan consolidation costs, and facilities costs that the merged companies have had to incur to implement and capture the cost saving initiatives I have described. These costs are already embedded in

1 2 3		our calculation of synergies. (Myers' Testimony, p. 21.)
4	Q.	WOULD YOU EXPLAIN HOW FLORIDA POWER CALCULATED
5		ITS ACQUISITION ADJUSTMENT AND ITS PROPOSAL FOR
6		SHARING SYNERGY SAVINGS?
7	A.	Yes. Schedule 1 of my exhibit reproduces the Company's calculation of the
8		acquisition adjustment and net synergies. As Schedule 1 shows, the
9		Company first calculated the total dollar amount of the purchase premium to
10		be allocated to Florida Power. The premium was calculated by subtracting
11		the pre-merger price per share of Florida Progress stock of \$44.625 from the
12		\$54.00 per share Progress Energy paid for the stock. This resulted in a
13		premium of \$9.375 per share. The premium per share was multiplied times
14		the total number of shares, 98.617 million, to calculate the total premium of
15		\$924.534 million. The Company then allocated 30.9% of the premium, or
16		\$285.681 million, to Florida Power. The 30.9% allocation was derived
17		from Florida Power's projected share of the merger synergies which the
18		Company calculated as \$54 million, after transition costs, compared with
19		total projected synergy savings and synergy revenue of \$175 million.
20		
21		The \$285.681 million premium allocated to Florida Power was next restated
22		on an annual basis, using an after-tax interest rate of 4.607% and a term of
23		15 years. The resulting \$26.797 million was multiplied by a retail allocation
24		of 94.45%, to compute Florida Power's annual after-tax retail acquisition
25		premium of \$25.310 million.

The Company also restated the projected net synergies for 2002 on a post-tax basis. First, the merger transition costs were stated on an annual basis. This was done by dividing FPC's projected cost of \$69.676 million by 15 years, for an annual transition cost of \$4.645 million. This amount was subtracted from the projected pretax savings for 2002 of \$59.800 million, for an adjusted pretax synergy total of \$54.055 million. The pretax synergy was adjusted by the same 94.45% retail allocation as the purchase premium, and then adjusted by the statutory tax rate (38.575%) to arrive at the retail after-tax synergies of \$31.361 million.

A.

The retail annual acquisition adjustment of \$25.310 million was then subtracted from the projected 2002 retail after-tax savings of \$31.361 million to calculate the 2002 net after-tax synergies of \$6.051 million. This has also been stated on the schedule in pre-tax dollars as \$9.871.

15 Q. HOW DOES FLORIDA POWER PROPOSE THAT THE 16 COMMISSION TREAT THIS ACQUISITION ADJUSTMENT?

Florida Power proposes that shareholders and ratepayers share the merger-related savings, net of the purchase premium and transition costs. In other words, FPC expects its customers to pay the entire amount of this acquisition premium. Mr. Myers explains that the Company proposes an annual rate credit of \$5 million for a period of 15 years. For 2002, this represents approximately one half of the expected \$9.851 million synergy savings attributed to FPC.

1	Florida Power also proposes that the Commission establish an earnings
2	sharing mechanism to share further earnings between ratepayers and
3	shareholders.

Q. DO YOU AGREE WITH FPC'S PROPOSAL THAT RATEPAYERS BEAR THE TOTAL COST OF THE ACQUISITION PREMIUM?

- A. No, I do not, for at least two reasons. First, FPC has not demonstrated that
 there is anything extraordinary about this merger. Second, one of the driving
 motivations for the merger was not to benefit the ratepayers, but was

 CP&L's desire to position itself as a regional diversified southeastern
 energy company and to increase the value to shareholders. In addition,
 Progress Energy has estimated significant synergy revenue resulting from
 the merger which is attributable to its unregulated operations.
- Q. WOULD YOU PLEASE ADDRESS THE COMMISSION'S POLICY
 ON ACQUISITION ADJUSTMENTS? FIRST, EXPLAIN HOW THE
 COMMISSION DEFINES AN ACQUISITION PREMIUM OR
 ACQUISITION ADJUSTMENT.
- 17 A. The FPSC defines an acquisition premium as the difference between the 18 purchase price and the previous owner's original cost adjusted to the time of 19 the acquisition. (Application for Transfer of Certificates Nos. 469-W and 20 358-S in Bay County from Bayside Utilities, Inc. to Bayside Utility 21 Services, Inc. Order No. PSC-99-1818-PAA-WS) A positive acquisition 22 adjustment results when the purchase price exceeds the net book value of 23 the acquired property. (Refocusing on the Commission's Acquisition Policy Regarding Water and Wastewater Utilities, FPSC Division of Policy 24

Analysis & Intergovernmental Liaison, p.7.) For example, if the original cost rate base valuation is \$100, but an acquiring utility paid \$120 for the assets, a positive acquisition adjustment, if approved, would inflate the original cost rate base valuation to \$120. (Ibid.)

5 Q HOW HAS FPC DEFINED ITS ACQUISITION PREMIUM?

A. The Company has defined its acquisition premium somewhat differently than the FPSC. Rather than the difference between market and book value, the Company is defining this premium as the difference between the premerger share price of Florida Progress, and the price paid by Progress Energy. (Cicchetti Testimony, 9: Footnote 1.)

11 Q HOW DOES THIS DIFFER FROM THE FPSC'S DEFINITION?

12 A The main difference is associated with the book to market valuation. The
13 Company is only looking at the increased market value offered for the utility
14 as opposed to the total difference between the purchase price per share and
15 the book cost per share.

Q HAS THE FPSC ALLOWED THE RECOVERY OF ACQUISITION

PREMIUMS IN THE PAST?

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In some instances. However, a utility's ability to recover this acquisition premium is very limited and in the past, has occurred in rare situations. Most, but not all, of the examples associated with requests for recovery of an acquisition premium have been in the water and wastewater industry. In order to get FPSC approval to recover a positive acquisition premium, a utility must make a showing that "extraordinary circumstances" were present.

1	Q	COULD YOU BRIEFLY EXPLAIN WHY THE RECOVERY OF
2		POSITIVE ACQUISITION PREMIUMS HAS BEEN AN ISSUE IN
3		FLORIDA WITH REGARD TO WATER AND WASTEWATER
4		UTILITIES?
5	A.	Yes. This past year, the FPSC Staff issued a report entitled "Refocusing on the
6		Commission's Acquisition Policy Regarding Water and Wastewater Utilities."
7		The report provides a good discussion of the changing nature of the water and
8.		wastewater industry, as well as the Commission's policy on the recovery of
9		acquisition premiums. The report notes that the composition of the water and
10		wastewater industry in Florida is a mixture of differently sized municipal,
11		county, investor and cooperatively owned systems. A majority of these systems
12		are relatively small, and are often referred to as "mom and pop" utilities. Costs
13		have been substantially increasing for many of these systems given changes in
14		environmental laws and regulations. As a result, many have experienced
15		difficulty in maintaining service quality standards. The Staff report noted that:
16 17		As a direct result of these rising costs, a large segment of the industry comprised of utilities serving less than 500 connections are in jeopardy of being unable to continue
18 19		operations without environmental or water quality problems.
20		This also raises concerns over the affordability of water
21		service. The Commission has long recognized the technical,
22		managerial and financial problems inherent in most small
23		utility operations which work against their ability to be
24		viable and to sustain safe, efficient and cost effective long
25 26		term operations. (Refocusing on the Commission's Acquisition Policy Regarding Water and Wastewater
27		Utilities, FPSC Division of Policy Analysis &
28		Intergovernmental Liaison, p.7.)
29		

1		In the past, the Commission has allowed positive acquisition premiums
2		provided that "extraordinary conditions" exist that help maintain the service
3		quality and cost of service integrity of these small systems.
4	Q.	HAVE YOU REVIEWED ANY OF THE PAST FPSC ORDERS
5		ASSOCIATED WITH ACQUISITION PREMIUM RECOVERY?
6	A.	Yes, I have reviewed many orders associated with the acquisition of utility
7		systems in Florida. A majority of these orders has been in the water and
8		wastewater industry. In many instances, applicants requested acquisition
9		premium recovery, but were denied. In several other instances, applicants
10		requested the recovery of acquisition premiums which were approved on a
11		finding that the merger resulted in extraordinary circumstances.
12	Q.	WOULD YOU PLEASE DISCUSS THE COMMISSION'S POLICY
13		
13		WITH REGARD TO THE RECOVERY OF POSITIVE
14		WITH REGARD TO THE RECOVERY OF POSITIVE ACQUISITION ADJUSTMENTS?
	A.	
14	A.	ACQUISITION ADJUSTMENTS?
14 15	A.	ACQUISITION ADJUSTMENTS? Yes. The Commission typically does not allow the recovery of a positive

The Commission goes further in noting that:

1 Those utilities that are actively acquiring distressed utilities 2 have found that our policy gives them the flexibility to make some purchases at a premium and still receive rate base 3 treatment because of the balancing effect created by 4 5 purchases made at a discount. In other words, multiple 6 purchases at a discount have created a new incentive to 7 purchase those troubled utilities that can only be purchased at 8 a premium. (Ibid.) 9 **ACQUISITION** 10 0. IS THE RECOVERY OF AN**PREMIUM** TYPICALLY ASSOCIATED WITH THE PURCHASE OF A 11 12 DISTRESSED UTILITY? Yes. In most of the orders that I reviewed, the recovery of a positive 13 A. acquisition adjustment was associated with the extraordinary task of taking . 14 15 a distressed utility to a more positive operating position. In these orders, 16 positive acquisition recovery amounts were associated with a troubled utility 17 being acquired by a larger, healthier utility system. These types of mergers resulted in benefits to customers that were over and beyond a traditional 18 19 merger. DR. CICCHETTI REFERENCES THE FPC ACQUISITION OF 20 Q. 21 SEBRING UTILITIES SYSTEM AS AN EXAMPLE OF AN 22 EXTRAORDINARY MERGER. DO YOU BELIEVE THIS IS A RELEVANT COMPARISON FOR THIS PROCEEDING? 23 24 No. Prior to the FPC acquisition, Sebring was experiencing "serious Α. 25 financial distress." (Order No. PSC-92-1468-FOF-EU). The Commission should consider the following facts associated with the Sebring acquisition 26

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before using it as a "comparable" for the FPC-CPL merger.

1 2 3	 Debt service on \$85 million in bonds had drained Sebring's resources and brought it to the verge of bankruptcy;
4 5	 At the time of the acquisition, Sebring was in default of its bond covenants;
6 7 8	 The rates that Sebring was recovering were inadequate to service its debt or to maintain its required reserve margins;
9 10 11	• Sebring had the highest retail electric service rates in Florida.
12	FPC essentially bailed out a failed utility system with the highest rates in the
13	state. During the course of the FPSC's evaluation of this acquisition, it
14	allowed a positive acquisition adjustment to be made given its unique and
15	extraordinary circumstances. In fact, the Commission noted that
16 17	As a general rule, we do not preapprove the prudence of rate base acquisitions outside of a rate case, nor do
18	we usually permit acquisition adjustments,
19	particularly outside of a rate case. As a general rule,
20	we do not permit utilities to identify a pool of debt
21 22	costs and apply those costs to a particular set of
23	customers. Nevertheless, unique problems require unique solutions, and under this particular set of
24	extraordinary circumstances, we believe our decision
25	is in the best interest of all concerned. To those who
26	would view our decision here as precedent, we
27	uncategorically state that this decision has no
28	precedential value. It is limited to the unique set of
29	facts in this case. It does not signal a change in our
30	regulatory policies in any way. (Order PSC-92-1468-
31	FOF-EU)
32	
33	I do not believe that the merger creating Progress Energy is comparable to
34	the Sebring acquisition. Both utilities are healthy, strong utilities that are
35	not going bankrupt, having the highest rates in the state, nor close to
36	defaulting on their debt obligations.

1	Q.	WHAT ABOUT DR. CICCHETTI'S REFERENCE TO THE
2		PEOPLES GAS COMPANY ACQUISITION OF SOUTHERN GAS
3		COMPANY?
4	R.	During the course of the company's rate case, the Commission found that
5		Southern Gas' services were lacking as the company was "operating at
6		standards that were minimal or below minimal standards." (Order Number
7		23858). The Commission found that because of the less than optimal
8		conditions that Southern Gas was operating under, services, financial, and
9		operating performance had nowhere to go but up. However, the
10		Commission still held some reservations about the proposed acquisition.
11		The Commission required that all funds were "to be held subject to refund
12		with interest at the short-term average commercial paper rate pending
13		review of the anticipated savings in the Company's next rate case." (Ibid.)
14	Q.	ARE THERE ANY INSTANCES WHERE AN ACQUISITION
15		ADJUSTMENT WAS ALLOWED FOR HEALTHY UTILITY
16		MERGERS?
17	A.	Yes. In 1993, the Commission allowed Jacksonville Suburban Utilities
18		Corporation (JSUC) to recover a positive acquisition premium for obtaining
19		Ponte Vedra Utilities (PV). Both utilities were relatively healthy and not
20		suffering from quality of service problems. The Commission noted that
21 22 23 24 25 26 27		the customers will be served by a company whose primary business is water and wastewater utilities – not by a development company who is divesting itself of its secondary utility businesses, and, accordingly, has a reduced interest in the long term needs of the PV facilities. (Order No. PSC-93-1819-FOF-WS).

O. WEREN'T REAL ESTATE DEVELOPERS ONE OF THE SOURCES

OF PROBLEMS WITH SMALL WATER UTILITY SYSTEMS?

3 A. Yes. As I noted earlier, the water and wastewater industry in Florida is 4 relatively diverse. Its membership includes a number of small water utilities 5 that are primarily real estate development companies. These companies are 6 in the primary business of creating residential homes and communities, not 7 in providing utility service. The Commission has had a number of 8 experiences where these development companies, given their lack of utility 9 experience and conflicting incentives, have not performed as well as 10 traditional investor-owned utility systems. One could interpret the 11 Commission's order as being more forward looking. That is, the acquisition 12 premium was approved because there may have been a sense of inevitability 13 about the long run viability of PV. In fact, the Commission's order does 14 reference its concern about forward-looking issues:

Over the next few years, a restructuring of the water and wastewater industry will have to take place in order for utilities to be able to meet federal water quality standards at an affordable price. The consolidation of the PV systems into the strong regional system operated by JSUC is a very positive step towards the necessary restructuring. We believe, based on the foregoing, that "extraordinary circumstances" exist in this instance and the granting of a positive acquisition adjustment provides the proper incentive to the utility, and is in the public interest. (Ibid.)

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Q. WAS THERE A DISSENTING OPINION ON THIS ORDER?

- 27 A. Yes. Commissioner Julia Johnson provided a dissenting opinion in the JSUC decision Order. Commission Johnson noted that:
- The Commission has allowed positive acquisition adjustments for water and wastewater utilities in very few

cases. In the few cases where positive acquisition adjustments were allowed there were, generally, common factors leading to the allowance of the acquisition adjustment. Those factors being: major service problems with the utility, overall rate reduction to water and wastewater customers, or savings to customers.

The instant case is a shift in Commission policy because the rationale stated for allowing positive acquisition adjustments does not exist in the Ponte Vedra case. The Ponte Vedra transfer does not have any major service problems. It is not a troubled utility. Additionally, there will be an overall rate increase to the water and wastewater customers of Ponte Vedra under Jacksonville Suburban. Furthermore, there is not an immediate cost reduction to the customers of Ponte Vedra. Based upon an analysis of past cases, I do not believe that a positive acquisition adjustment was warranted, nor should it have been granted.

- 19

An analysis and application of the purpose for allowing acquisition adjustments also demonstrates that the Commission was in error in allowing the positive acquisition adjustment. The Commission has stated that the purpose for allowing positive acquisition adjustments is to provide an incentive for larger utilities to acquire small, troubled utilities. I am in full support of that policy. (Ibid., Dissenting Opinion of Commissioner Julia Johnson.)

29 Q. ARE YOU AWARE OF ANY OTHER MERGERS BETWEEN

30 HEALTHY UTILITIES IN WHICH A POSITIVE ACQUISITION

31 ADJUSTMENT WAS ALLOWED?

A. Yes. In the rate review of City Gas Company of Florida (City Gas), the company requested the recovery of three acquisition adjustments associated with the GDU propane system in Martin County. All three of these adjustments were allowed by the Commission given the extraordinary nature of the acquisition. In particular, the acquisition of GDU allowed City Gas to expand their service area at a cost well below that of building an

1		extension. (Order PSC-01-0316-PAA-GU) The Commission ruled that this,
2		in turn, would allow the Company to prove safer, more reliability and cost
3		effective service. The Commission noted:
4 5 6 7 8 9 10 11 11 12 13 14 15 16		[H]ad the Company built a new system to serve these customers, it would have cost two to three times as much per mile as it paid for the existing propane system. As a result, the cost per mile was less than the average embedded cost of City's system. This purchase enabled the Company to continue its growth in the Port St. Lucie area at a far lower cost than it would have incurred had it built a new system. The conversion also resulted in lower rates for the existing customers, because propane costs are far higher than natural gas, and the fixed costs of the system were spread over a larger base of customers. The customers did not incur any significant additional costs, and most, if not all, of the existing appliances were convertible to natural gas for a few dollars per unit.
18 19 20 21 22 23 24 25 26		A system that is converted to natural gas has a higher level of reliability and safety, which benefits the ratepayers of the system as well Considering the additional safety, reliability, and lower cost of purchasing an existing system rather than constructing a new system, we find that the Company shall be allowed to recover this acquisition adjustment. (Ibid.)
27	Q.	HOW DOES THE COMMISSION DEFINE "EXTRAORDINARY?"
28	A.	The Commission noted that the evaluation of positive acquisition
29		adjustment should be based upon five different factors. These include
30		Increased quality of service;
31		Lowered operating costs;
32		Increased ability to attract capital for improvements;
33		A lower overall cost of capital; and
34		More professional and experienced managerial, financial, technical,
35		and operational resources. (Order Number 23376.)

1	Q.	WOULD YOU PLEASE ADDRESS EACH OF THESE AS IT
2		APPLIES TO THE PROGRESS ENERGY MERGER?
3	R.	Yes. The Company claims that the quality of service will be improved as a
4		result of the merger. However, many such improvements could have taken
5		place absent the merger. Furthermore, as noted by Ms. DeRonne, the
6		Company has included significant cost increases in its projected 2002 test
7		year O&M expense to improve the Company's transmission and distribution
8		system.
9		
10		The Company also claims that it will have an increased ability to attract
11		capital as a result of the merger, while this may be true this does not qualify
12		the merger as being extraordinary.
13		
14		The merger did produce a lower cost of capital, at the parent level, however,
15		the same is not true for FPC. FPC's equity ratio has increased since the
16		merger. (Response to Staff Interrogatory 160.) In addition, as a result of the
17		merger FPC's bonds were downgraded by both Moody's and Standard &
18		Poors. Mr. Myers in his deposition agreed that the bond downgrade was a
19		result of the merger. (Myers Deposition, p. 125.)
20		
21		Mr. Myer's also addresses the improvements to FPC's managerial,
22		financial, technical, and operational resources. However, many of the
23		improvements he speaks to could have been initiated without the merger.
24		Some existed at CP&L prior to the merger. And, any improvement in

human capital is not extraordinary. Certainly, FPC did not hire and retain an unqualified staff prior to the merger.

Finally, with respect to lower operating costs, this remains to be seen. While FPC has been allocated \$58.7 million in projected synergy savings, it is not clear that there have not been other increased costs that offset this amount of projected synergy savings. Under the Company's proposal, this annual amount would drop to just \$25.310 million pre-tax, after subtracting the acquisition premium and transition costs. From this pre-tax amount, the Company wants to take half and give it to stockholders. Thus, on a pre-tax basis, ratepayers stand to benefit by \$12.9 million annually. However, after taxes the amount is only \$6.05 million. The large difference between the pre and post tax amounts result from the fact that the annual acquisition adjustment used to offset the premium, is not deductible for tax purposes. Therefore, there is no tax benefit associated with the acquisition amortization and FPC is asking ratepayers to pay the full amount.

Dr. Charles Cicchetti states that the merger is extraordinary under the guidelines set forth by the Florida Public Service Commission. He states that "the Progress Energy merger offers extraordinary benefits and opportunities for both shareholders and customers." (Cicchetti Testimony, p. 24.) He refutes himself however, by stating that: "...the companies' estimated synergy savings estimate is relatively close to the synergy savings predicted by both the ratio and regression methods. This should provide the

1		FPSC with comfort that the projected synergy savings projections are
2		reasonable when compared with synergy projections in other electric utility
3		mergers." (Ibid., p. 37.) If there is anything extraordinary about the merger,
4		it is clearly not the amount of synergy savings projected by Progress Energy.
5		Dr. Cicchetti's analysis shows that the synergy savings are in the ballpark of
6		other electric utility mergers-not something that is out of the ballpark and
7		therefore extraordinary. As discussed below, the circumstances of this
8		merger do not comport with the Commission's past policy on the recovery
9		of an acquisition adjustment.
. 10	Q.	WOULD YOU PLEASE DISCUSS WHAT PROGRESS ENERGY
11		AND FPC HAVE SAID ABOUT WHY THE MERGER TOOK
12		PLACE?
13	R.	Yes. In its 1999 letter to shareholders, Mr. Korpan, then Chairman of the
14		Board, President and Chief Executive Officer of Florida Progress and
15		Chairman of the Board of Florida Power Corporation, explained the reasons
16		for the proposed merger:
17 18 19 20 21 22 23		On August 22, 1999, our board made a historic decision to accept an offer to combine Florida Progress with Carolina Power & Light Company (CP&L). It was an opportunity for us to become part of a larger, stronger energy company and create one of the most powerful regional electric and natural gas companies in the Southeast U.S.
24		In response to OPC's discovery, a final draft of Questions and Answers and
25		Key Messages to be addressed by Mr. Korpan at an annual meet master,
26		gives insight into the reasons for the merger. Under key messages the first
27		bullet addressed the merger: BEGIN CONFIDENTIAL

1	This information claimed confidential by Florida Power Corporation
2	END CONFIDENTIAL
3	
4	Similar reasons for the merger are addressed in the letter to Progress
5	Energy's shareholders for the year 2000. In the very first paragraph of this
6	letter, the Chairman, President, and CEO of Progress Energy wrote:
7 8 9 10 11 12 13 14 15 16 17 18	In 1997 we set out to change our future. Our guiding vision, then as now, was to transform CP&L into a more dynamic, diverse and innovative competitor — an energy company capable of creating and growing value for shareholders in a rapidly evolving industry. Our strategy included an ambitious five-year plan to grow the company. On November 30, 2000, we took a giant step in meeting that goal by officially completing our acquisition of Florida Progress Corporation. As a result, we're not only bigger, we're stronger. And we have a new name. One that clearly sets the pace and direction of our company: <i>Progress Energy</i> .
19	Mr. Cavenaugh, Chairman, President, and CEO of Progress Energy explicitly states that CP&L took a giant step to grow value for shareholders
20	explicitly states that Cr&L took a giant step to grow value for shareholders
21	when it acquired Florida Progress Corporation. There is no mention of the
22	benefit or value for ratepayers.
23	
24	On Progress Energy's website, Mr. Cavenaugh, again focused on becoming
25	a regional total energy provider states:
26 27 28 29 30 31 32 33	At Progress Energy, our focus is on expanding our range of services, diversifying our product offerings, and further solidifying our role as a regional total energy provider. Already, we are leveraging the assets in our portfolio expanding our existing fiber-optic network, building on the success of our energy-related subsidiaries, and capitalizing on new opportunities in wholesale energy.

In a presentation at the Fifth Annual Electric Power Conference, Mr. Cavenaugh explained the benefits of the merger: In explaining his confidence in achieving the synergies previously announced, he addressed five points: 1) the joint marketing arrangement with Progress Telecom (an unregulated affiliate of FPC) to grow revenues and build out their fiber systems; 2) the purchase by FPC of four synthetic fuel plants and the fact that CP&L purchased a 90% ownership interest in two of the facilities. (these are unregulated facilities); 3) the building of the Hines Unit 2; 4) the authority to organize as a holding company; and 5) that they have a post-closing organizational framework. There is no mention of the benefits of the merger to ratepayers.

A.

- 12 Q. FPC HAS INDICATED THAT ITS SHARE OF THE SYNERGY
 13 SAVINGS BEFORE TRANSITION COSTS WILL AMOUNT TO
 14 \$58.7 MILLION. HOW DOES THIS COMPARE TO THE
 15 ANNOUNCED SYNERGY SAVINGS OF \$175 MILLION?
 - Although OPC through the discovery process requested a breakdown of the synergy savings between FPC, CP&L, and their nonregulated affiliates, such information was either not available in the form requested, or not provided. Nevertheless, I attempted to reconstruct from documents produced by FPC and the deposition of Mr. Mark Myers, how the synergy savings and revenues would be distributed between FPC, CP&L and their nonregulated affiliates. Schedule 2, shows how the total \$175 million is distributed. As depicted on this Schedule, \$58.7 million is attributed to FPC, BEGIN CONFIDENTIAL XXXXXXX END CONFIDENTIAL is attributed to

CP&L, and the remainder BEGIN CONFIDENTIAL XXXXXXXX END CONFIDENTIAL is attributed to Progress Energy's nonregulated affiliates. Thus, CP&L and Progress Energy's nonregulated operations will receive BEGIN CONFIDENTIAL XXXX END CONFIDENTIAL of the synergies and FPC will receive 30.9%, after transition costs. From this analysis, FPC is getting a much smaller share of the potential synergy savings than CP&L and Progress Energy's unregulated affiliates. percentage of synergies being attributable to the nonregulated operations of Progress Energy is greater than their current contribution to Progress Energy's net income. It is also important to keep in mind that some of the net income from these nonregulated affiliates is derived from purchases of goods and services by FPC. In addition, FPC provides skilled persons to assist these unregulated companies in their operations. The profits and potential profits to be earned by Progress Energy's nonregulated companies are not due solely to their own efforts. Yet, the majority of the revenue synergies estimated from the merger are attributable to Progress Energy's unregulated companies.

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Progress Energy is expecting substantial growth in its unregulated operations. It is possible that the premium paid for FPC's stock relates to the enhanced potential for profits from future unregulated operations. According to Progress Energy, it expects its unregulated operations to grow to make-up 50% of its revenues by 2004. Originally, this goal was set to be met in 2005, but it has apparently been pushed up. A recent Press Release

of January 11, 2001, announcing the purchase of gas facilities, said that the 1 2 purchase "...will help Progress advance toward its goal of earning about 50% of its earnings by 2004 from Progress Ventures and nonregulated 3 4 businesses. That figure is about 20% now. . .." In his deposition, Mr. 5 Bazemore indicated that the information relayed to the press was true. 6 While there is growth in the retail electric markets in both Florida and the 7 Carolinas, it is nowhere near the growth expected from the unregulated 8 operations of Progress Energy. As discussed in greater detail in the next 9 section of my testimony. Progress Ventures has recently announced several 10 expansions of it nonregulated operations.

11 Q. HAVE YOU REVIEWED ANY OTHER STATE ORDERS

12 ASSOCIATED WITH THE RECOVERY OF ACQUISITION

13 PREMIUMS?

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A.

Yes. I have reviewed 25 orders associated with a number of proposed mergers across the U.S. A table summarizing the regulatory treatment of acquisition costs by other state regulatory commissions has been provided in Schedule 3. In general, I found that few utilities actually requested recovery of their acquisition premium from ratepayers during the course of their merger approval. In some instances, regulatory commissions issued orders directly denying the recovery of acquisition premiums during the course of their merger application reviews. Some commissions went so far as to actually issue prohibitions on acquisition premium recovery even when merging utilities did not request them. Of the orders reviewed, I found only one instance where a state regulatory commission allowed the recovery of

- an acquisition premium during the course of a merger approval. This
 recovery occurred in Nevada during the course of the proposed Sierra
 Pacific and Nevada Power Company merger.
- 4 Q. HOW DID YOU SELECT THE REGULATORY ORDERS THAT

5 **YOU REVIEWED?**

- 6 A. The starting point for my investigation were the regulatory orders that were 7 referenced by Dr. Charles Cicchetti his exhibit. Dr. Cicchetti's exhibit 8 outlined orders by a number of states that had allowed sharing mechanisms 9 on incentive returns associated with mergers. The exhibit, however, did not 10 discuss the regulatory treatment of merger costs - especially those 11 associated with acquisition premiums. In some instances, I expanded my 12 analysis to include orders from other states in which the merging parties 13 operated. For instance, Entergy-Gulf States Utilities (EGSI), which is the 14 operating company formed from the merger of Entergy and Gulf States 15 Utilities, had to seek regulatory approval in both Texas and Louisiana. 16 While the Louisiana order is referenced in Cicchetti's Exhibit, the Texas 17 order was not. In those instances, where time constraints allowed, I 18 attempted to obtain and review these other orders. However, it is important 19 to note that I was unable to review all orders, in all mergers, so the listing is 20 not comprehensive.
- 21 Q. IN GENERAL, WHAT ARE YOUR CONCLUSIONS FROM THE
- 22 REGULATORY ORDERS ISSUED BY OTHER JURISDICTIONS
- 23 THAT YOU REVIEWED?
- 24 A. In general, I found that the recovery of the acquisition premium was the

exception rather than the rule in most jurisdictions. Some commissions have come down rather firmly that acquisitions premiums should not be recovered.

Α.

4 Q. WOULD YOU PLEASE DISCUSS THE KANSAS COMMISSION'S

DECISION IN THE WESTERN RESOURCES/KCP&L MERGER?

A. In the merger application that was under consideration by the Kansas Commission, Western Resources and Kansas City Power & Light (KCP&L) requested that the acquisition premium associated with the merger be included in rate base. The Kansas Commission, while offering conditional approval of the merger, was relatively emphatic about the acquisition premium not being recovered from retail ratepayers. The Commission noted that: "The acquisition premium shall not be included in rate base for Westar or any of its successors in any ratemaking or stranded cost proceeding." The Kansas Commission also noted in its order that it believed "...that rate base treatment of the acquisition premium would subject Kansas ratepayers to undue burden of the costs of the merger."

17 Q WHAT ABOUT THE LOUISIANA COMMISSION?

The Louisiana Commission has a long standing practice of rejecting the recovery of acquisition premiums in approving mergers. During the Entergy/GSU merger, the Commission conditioned its approval of the merger, and the sharing mechanism, with the restriction that "...Entergy will not recover the acquisition adjustment from Louisiana ratepayers now or in the future." Later, the LPSC, during the course of approving the AEP-CSW merger, reiterated this policy.

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1 Q. WHAT ABOUT THE CONNECTICUT COMMISSION'S DECISION 2 DURING THE COURSE OF THE CON ED-NORTHEASTERN 3 **UTILITIES MERGER?** 4 A. The Connecticut Department of Public Utility Control (DPUC) did not 5 allow the recovery of the acquisition premium in rates during the course of 6 its approval of the Con Ed-NU merger. In fact, during the course of the 7 proceedings it appears that the applicants clarified their position that they 8 were, in fact, not seeking to recover this premium in rates. However, during 9 the proceedings some concerns were raised that the premium could be 10 recovered through FERC jurisdictional rates. The DPCU noted that there 11 was not a strong likelihood of this happening. However, the Commission 12 did emphasize its general policy on the issue by noting: 13 The Department has not allowed recovery of acquisition 14 premium costs through rates when utilities merge. 15 Department must ensure that utility rates reflect only real 16 costs. Further, the buying and selling of utilities could 17 escalate rates without the benefit to ratepayers. 18 assumption that the Department would allow full recovery of 19 an acquisition premium through customer rates, regardless of 20 the cost, creates a disincentive for the purchasing utility to 21 minimize the amount of such premium. (Docket No 00-01-22 11, Order at 66-67.) 23 24 The DPUC did recognize that the Company would have the opportunity to 25 recover a portion of its acquisition premium through a sharing mechanism. 26 However, this premium was wholly recovered out of the Company's share 27 of the savings, not ratepayers' share. The DPUC noted that "...an earnings 28 sharing mechanism that may allow for some indirect recovery of the

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acquisition premium by the Applicants to provide an incentive to encourage

1 2 3		efficient utility operations." (Ibid., at 68.)
4	Q.	HOW DID THE PENNSYLVANIA COMMISSION RULE ON THE
5		RECOVERY OF ACQUISITION PREMIUMS IN THE GPU/FIRST
6		ENERGY MERGER?
7	A.	In this proceeding, the applicants asserted to the Commission that they
8		would not attempt to recover the acquisition premium associated with the
9		merger from the state's regulated ratepayers. It appears that the uncertainty
10		associated with the recovery of the premium forced the Administrative Law
11		Judge (ALJ) to directly address the issue in his recommendation. The
12		Commission adopted the ALJ's recommendation that approval of the
13		merger be conditioned on the applicants not recovering the acquisition
14		premium from ratepayers.
15	Q.	WHAT ABOUT THE NORTH CAROLINA COMMISSION'S
16		DECISION IN THE SCANA-PSNC MERGER?
17	A	The Commission found that:
18 19		With respect to costs, the costs that would be most likely to affect PSNC's customers are those directly associated with
20		the consummation of the merger. The Applicants committed
21		in their testimony not to pass those costs on to PSNC's
22		ratepayers. Regulatory Condition 26 specifically tracks that
23 24		commitment by providing that all direct and indirect
25		corporate cost increases, such as severance pay, associated with the merger will be excluded from consideration for
26		ratemaking purposes. In addition, Regulatory Condition 27
27		prohibits any acquisition premium from being flowed
28		through into PSNC's rates. While a number of other states
29		did not resolve the issue in the merger proceeding of whether
30		an acquisition premium is recoverable or allowed it to be
31		recovered to the extent merger savings or other benefits
32		could be shown in later proceedings, Regulatory Condition
33		27 resolves this issue in PSNC's ratepayers' favor by

1 2 3 4		excluding the acquisition adjustment from rates in any subsequent proceeding. (Docket No. G-5, SUB 400, Docket No. G-43, Order at 16.)
5	Q.	HOW DID THE NORTH CAROLINA COMMISSION RULE IN THE
6		CPL-FPC MERGER?
7	A.	The North Carolina Commission did not allow CPL to recover the
8		acquisition premium in its regulatory approval proceeding. The North
9		Carolina Commission found:
10 11 12 13 14 15 16		Any acquisition adjustment that results from the business combination of CP&L Energy and FPC shall be excluded from CP&L's and NCNG's utility accounts and treated for regulatory reporting and ratemaking purposes so that it does not affect CP&L's North Carolina retail electric rates and charges and NCNG's natural gas rates and charges. (Docket No. E-2, SUB 760, Commission Order at paragraph 4.)
18	Q.	YOU NOTED EARLIER THAT THE NEVADA COMMISSION
19		ALLOWED RECOVERY OF THE ACQUISITION PREMIUM.
20		WOULD YOU PLEASE DISCUSS THIS DECISION?
21	A.	Yes. During the course of the Sierra Pacific and Nevada Power Company
22		merger, the companies requested that the Nevada Commission approve their
23		request to recover the acquisition premium from ratepayers. The Staff in
24		this proceeding argued strongly against this position. In the end, however,
25		the Commission did allow the applicants the opportunity to recover the
26		premium, provided that the synergy savings generated from the merger were
27		large enough to offset these costs.
28	Q.	WHAT ABOUT THE TRANSITION COSTS. IS FPC ASKING
29		RATEPAYERS TO PAY FOR THESE COSTS TOO?

1	A.	Yes. FPC is essentially requesting that ratepayers pay for \$69.7 million of
2		the transition costs. It proposes to recover these costs over 15 years, by
3		offsetting them from the amount of the synergy savings.
4	Q.	HAS THE COMMISSION TYPICALLY ALLOWED THE
5		RECOVERY OF MERGER TRANSITION COSTS?
6	A.	No. The Commission has not historically allowed recovery of transition
7		costs associated with a merger. For instance in the JSUC decision, the
8		Commission denied JSUC's request to recovery its transition costs (i.e.,
9		county and PSC filing fees, legal fees, noticing and recording fees.) In the
10		decision, the Commission noted:
111 112 113 114 115 116 117 118 119 120 21		It is Commission practice that the costs incurred for a transfer are not capitalized and shall be recorded as below the line costs of the shareholder. We believe the only organizational costs that should be allowed are those which are incurred when a utility is first organized. Any organizational costs incurred beyond that time frame serve to benefit the shareholder and not the ratepayer. If this were not the practice, it is conceivable that if a utility was purchased and resold several times, rate base could be artificially inflated above the original costs of the assets. (Order No. PSC-93-1819-FOF-WS.)
23		In 1991, a transfer of majority organizational control of Mid-County to
24		Utilities, Inc. was approved. The transaction involving the acquisition of
25		stock was completed and closed in May, 1991. Mid-County was acquired by
26		a total stock purchase. The auditor's Audit Disclosures 3, 4 and 5 (discussed
27		in the document) refer to acquisition costs that were capitalized by Utilities,
28		Inc subsequent to the purchase. The utility asserted that these costs were

necessary and proper in order to transfer the utility and expedite the plant

1 upgrade. However, the Commission was not persuaded that these costs 2 should be recovered through rates. 3 We believe that the costs incurred for a transfer should not be 4 capitalized and should be recorded as below the line costs of 5 the shareholder. If a utility were purchased and resold several 6 times, capitalizing acquisition costs would result in the rate 7 base being artificially inflated above the original cost of the 8 assets. We believe the only organizational costs which 9 should be allowed are those that are incurred when a utility is 10 first organized. Those organizational costs incurred beyond that time frame serve to benefit the shareholder and not the 11 12 ratepayer. Based on the foregoing, we have reduced the 13 treatment plant in service account by \$ 71,711, and made 14 corresponding adjustments of \$ 5,964 and \$ 1,733 to 15 accumulated depreciation and depreciation expense, respectively. (Order No. PSC-93-1713-FOF-SU.) 16 17 In a recent Order involving Wedgefield, the Commission disallowed 18 transition costs. 19 We believe that the costs incurred for a transfer should not be 20 capitalized and should be recorded as below the line costs of 21 the shareholder. If a utility were purchased and resold several 22 times, capitalizing acquisition costs would result in the rate 23 base being artificially inflated above the original cost of the 24

assets. We believe the only organizational costs which should be allowed are those that are incurred when a utility is first organized. Those organizational costs incurred beyond that time frame serve to benefit the shareholder and not the ratepayer." Accordingly, plant-in-service is reduced by \$ 1,417. (Order No. PSC-00-1528-PAA-WU.)

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In Order No. PSC-97-0531-FOF-WU, the Commission disallowed the transition costs associated with the transfer of LUSI to Utilities, Inc. In this order the Commission explained that these costs should be retained at the parent level and not passed onto ratepayers:

The expenses discussed above shall not be recorded as organization costs for these reasons: (1) it was not appropriate to treat these expenses as organization cost,

1 2 3 4 5 6 7 8 9 10 11		because LUSI was already incorporated and in business when the sale of stock took place; (2) no expenses previously included in LUSI's organization account have been removed; and (3) the expenses should be borne by the stockholders of LUSI's parent utility because the purchase of LUSI through the transfer of stock is not the ratepayers' decision, nor has LUSI demonstrated how the customers have benefited from this transaction. Because these expenses are directly associated with the change of ownership of LUSI to Utilities, Inc., they should be recorded on Utilities, Inc.'s books rather than on LUSI's books. (Order No. PSC-97-0531-FOF-WU.)
12 13	Q.	HAS PROGRESS ENERGY REPRESENTED THAT SOME OF
14		THESE COSTS WOULD NOT BE BORNE BY RATEPAYERS?
15	A.	It appears that way. In a confidential document produced in response to
16		OPC's discovery, a final draft of Questions and Answers to be addressed by
17		Mr. Korpan, former Chairman of the Board, President and Chief Executive
18		Officer of Florida Progress and Chairman of the Board of Florida Power
19		Corporation, at an annual meet master, the question was posed: BEGIN
20		CONFIDENTIAL
21 22 23 24 25 26 27 28 29 30 31 32 33		This information claimed confidential by Florida Power Corporation.
34		END CONFIDENTIAL
35 36		The representation of Mr. Korpan, appears to contradict the Company's
37		current proposal that some of these change in control costs be borne by

- 1 ratepayers.
- 2 Q. THE COMMISSION'S DECISIONS ON ACQUISITION
- 3 ADJUSTMENTS AND TRANSITION COSTS ADDRESS THE ISSUE
- 4 FROM THE PERSPECTIVE OF RATE BASE ADJUSTMENTS. IN
- 5 THE INSTANT PROCEEDING FPC IS NOT REQUESTING RATE
- 6 BASE TREATMENT. SHOULD THIS MAKE A DIFFERENCE IN
- 7 HOW THE COMMISSION TREATS THESE COSTS FOR
- 8 RATEMAKING PURPOSES?
- 9 A. FPC's proposed treatment of the acquisition premium and transition costs 10 and rate base treatment addressed in the Commission's order is a distinction without a difference. Under both the rate base treatment addressed by the 11 12 Commission and the expensing treatment proposed FPC, ratepayers bear the 13 cost of the acquisition adjustment and transition costs. In both cases, the 14 rates would increase due to the recovery from ratepayers of these costs. 15 Therefore, any attempts by FPC to suggest that its proposal somehow 16 removes it from past Commission policy on the treatment of these costs 17 should be rejected. Furthermore, FPC must believe that it must meet the 18 Commission's tests for recovery of the cost of the acquisition premium, 19 because Mr. Myers addressed each of the requirements identified by the 20 Commission that would warrant the recovery of a positive acquisition 21 adjustment.
- 22 Q. WOULD YOU PLEASE SUMMARIZE THIS SECTION OF YOUR
- 23 **TESTIMONY?**

Certainly. The Commission should reject FPC's request to pass onto customers the acquisition premium paid for FPC's stock and the related transition costs. The Company has not demonstrated that the merger is extraordinary, or that there will be extraordinary benefits to customers. FPC has not demonstrated that this merger meets the Commission's policy on allowing positive acquisition adjustments to be recovered from ratepayers. Much of the benefit of this merger appears to be related more to Progress Energy's unregulated businesses than its regulated businesses and to position it for competition. From the other commission decisions that I have reviewed, the practice in mergers with large acquisition premiums is not to allow recovery of these costs from ratepayers.

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A.

With respect to transition costs, as discussed above, the Commission has consistently required that these costs be borne by stockholders, not ratepayers. FPC has not provided any evidence that the Commission's policy should be changed, or that it should not be applied in the instant proceeding.

Settion 2: Affiliate Transactions

19 Q. WHY IS IT IMPORTANT TO CLOSELY EXAMINE AFFILIATE

TRANSACTIONS?

In a situation involving the provision of services between affiliated companies, the associated transactions and costs do not represent armslength dealings. Cost allocation techniques and methods of charging affiliates should be frequently reviewed and analyzed to ensure that the

company's regulated operations are not subsidizing the non-regulated operations. Because of the affiliation between FPC and the affiliates that contribute to expenses included on the books of FPC, the arms-length bargaining of a normal competitive environment is not present in their transactions. Although each of the affiliated companies is supposedly separate, relationships between FPC and these affiliates are still close; they all belong to one corporate family.

In the absence of regulation, there is no assurance that affiliate transactions and allocations will not translate into unnecessarily high charges for FPC's customers. Even when the methodologies for cost allocation and pricing have been explicitly stated, close scrutiny of affiliate relationships is still warranted. Regardless of whether or not FPC explicitly establishes a methodology for the allocation and distribution of affiliate costs, there is an incentive to misallocate or shift costs to regulated companies so that the unregulated companies can reap the benefits.

17 Q. WOULD YOU PLEASE DESCRIBE THE PROGRESS ENERGY 18 ORGANIZATION?

- 19 A. Yes. Progress Energy is a large, complex, and diverse organization, consisting
 20 of numerous affiliates that are engaged in regulated and nonregulated activities.
 21 The primary affiliates, include the following companies which provide the
- following services:
 - Progress Energy: The parent company of CP&L, Florida Power, NCNG, Progress Telecom, SRS, Progress Ventures and Progress Rail.

2		• CP&L: Provides electricity to 1.2 million customers in the Carolinas.
3		• Florida Power: Provides electricity to 1.4 million customers in Florida.
4 5 6 7		 NCNG: Provides natural gas and related services to 173,000 commercial and residential customers in south-central and eastern North Carolina.
8 9 10 11		 Progress Ventures: Provides management of diversified, non-regulated operations including wholesale energy marketing and trading, merchan- generation, fuel properties and rail subsidiaries.
12 13 14 15		 Progress Telecom: Provides broadband capacity to telecommunications companies throughout the eastern United States.
16 17 18 19 20		 Progress Rail: One of the largest integrated suppliers of railroad and transit system products and services in North America serving all Class I railroads, various regional and short-line railroads, major North American transit systems, principal railcar builders, and several major railcar lessors.
21 22 23 24 25		 SRS: Provides facilities and energy-related services such as building automation, facilities management, and lighting to educational and commercial customers.
26	Q.	WHAT IS PROGRESS ENERGY SERVICE COMPANY, LLC?
27	A.	Progress Energy Service Company, LLC, is a wholly-owned subsidiary of
28		Progress Energy, formed to provide administrative and general corporate
29		functions for Progress Energy affiliates. The company was created prior to the
30		purchase of Florida Progress Corporation by CP&L Energy, Inc. (now Progress
31		Energy), in anticipation of the purchase of Florida Progress and subsequent
32		merger of the operations of CP&L and Florida Power.
33		
34		According to the Public Utility Holding Company Act of 1935 (PUHCA),
35		administered by the Securities and Exchange Commission (SEC), a registered
36		holding company, such as Progress Energy, can only provide goods and

1	services to affiliates through an approved subsidiary service company.
2	Because Progress Energy became a registered holding company as a result of
3	the merger, it could not provide goods or services directly to its subsidiaries.
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A.

The creation of Progress Energy Service was approved by the SEC in the same order in which it authorized the merger of CP&L Energy and Florida Progress. According to Mr. Bazemore, the SEC approved Progress Energy Service's organization as well as its cost allocation methodologies, which it examined as part of its investigation into the merger. Mr. Bazemore states: "After a service company is established, the SEC monitors all financing activities, intercompany cost allocations, and affiliate transactions to ensure that all processes, methodologies, and policies support the full and equitable allocation of service company costs to all associate companies (including the holding company), both regulated and non-regulated." (Bazemore Testimony, p. 6.)

Q. WHAT SERVICES DOES PROGRESS ENERGY SERVICE PROVIDE TO FLORIDA POWER AND THE OTHER PROGRESS ENERGY AFFILIATES?

Progress Energy Service will provide a wide range of general and administrative services. The organizational chart provided as Exhibit RHB-2 to Mr. Bazemore's testimony shows the Financial Services division of Progress Energy Service organized into Accounting; Strategic Planning; Tax; Finance and Information Technology; IT Systems Delivery; Technology Delivery; Treasury; Telecommunications; and Regulatory Services. The Corporate Relations and Administrative Services division includes Regulatory & Public

1		Affairs-Florida; Public Affairs; Legal; Environment, Health & Safety; and
2		Administrative Services, which is composed of Audit Services, Corporate
3		Services, Economic Development, and Real Estate. There are also two
4		additional divisions, Corporate Communications and Human Resources.
5	Q.	HOW WILL PROGRESS ENERGY SERVICE ALLOCATE THE
6		COSTS OF THE SERVICES IT PROVIDES TO THE PROGRESS
7		ENERGY AFFILIATES?
8	A.	Where costs are clearly incurred by an affiliate for a specific project, the costs
9		are directly charged to that affiliate. For example, if Florida Power receives
10		specific regulatory services from Progress Energy Service, the costs of the
11		services will be billed to Florida Power.
12		
13		Costs that are incurred in providing services to two or more affiliates are
14		allocated among the concerned affiliates using a number of different allocation
15		factors. These indirect cost allocations can be based on such measurements as
16		number of square feet, number of customers, generation capacity, labor costs, or
17		number of employees.
18		
19		Schedule 4 of my exhibit shows the various categories of costs charged to
20		Progress Energy Service affiliates, and if the cost is a direct assignment or
21		allocation. Schedule 5 shows the allocation methods used for the various
22		accounts and the resulting allocation factors. Schedule 6 is similar to Schedule
23		5, however it also provides a description of the product or service being

allocated to the affiliates. Schedule 7 shows for each affiliate of Progress

Energy the amount of costs allocated to them from Progress Energy Service. As shown on this schedule for the budgeted year 2001, and as depicted in the table below, of the \$413.7 million in Progress Energy Service costs, \$127.1 million was allocated to FPC. Of the total costs allocated, 94.6% was charged to Progress Energy's regulated businesses, 2.8% was allocated to its nonregulated businesses, and 2.7% was allocated to Progress Energy. As is evident, the majority of the costs from Progress Energy Service are charged to the regulated businesses of Progress Energy.

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Progress Energy Service Budget 2001 Allocations			
Holding Company	\$	11,019,933	
CPL	\$	240,876,154	
FPC	\$	127,059,466	
NCNG	\$	23,376,811	
Nonregulated	\$	11,361,449	
Total	\$	413,693,813	

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Q. HOW WERE COSTS FROM PROGRESS ENERGY SERVICE ALLOCATED TO FPC AND THE OTHER AFFILIATES FOR THE PROJECTED TEST YEAR?

A. In response to OPC's Interrogatory 48, FPC indicated that for the projected test year ending 2002, Progress Energy Service costs were allocated in the same manner as they were budgeted to be allocated in 2001:

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The 2002 Progress Energy Services allocation to Florida Power in the rate case proceeding was based on the allocation factors in effect for 2001. A summary of the 2001 allocation metrics for each product or service has been provided. At the time that the numbers were provided for the rate case proceeding, the detailed budgets by product/service had not been prepared for the Services Company for 2002. For rate case purposes, in general, we assumed that each departmental budget would have the same split by product/service as in the 2001 budget and that

1 2 3 4 5		the allocation metrics for each product/service would be the same as were used in the 2001 budget. Therefore, in aggregate the allocation of each department's budget to each legal entity in the rate proceeding forecast is materially the same as used in the 2001 budget.
6 7		The Information Technology and Telecommunications
8		expenses were handled as exceptions. A detailed description of
9		the approach used in the allocation of Information Technology
10 11		costs is provided. The Telecommunications costs were allocated based on an estimate of the distribution of devices.
12		anocated based on air estimate of the distribution of devices.
13		Progress Energy Service uses a variety of allocation factors, however, many of
14		the accounts are allocated using the "Modified Massachusetts" (MM) formula,
15		which consists of an equal weighting of labor dollars and undepreciated assets.
. 16		The MM formula is altered depending upon each account and the client
17		companies that use the service of Progress Energy Service. The total MM
18		formula and three other allocation factors used during the test year are depicted
19		on Schedule 8.
20	Q.	DO YOU AGREE WITH THE ALLOCATION METHOD USED TO
21		ALLOCATE PROGRESS ENERGY SERVICE COSTS TO FPC
22		DURING THE PROJECTED TEST YEAR?
23	A.	No, I do not. There has been substantial growth in Progress Energy's
24		nonregulated activities in 2001 and 2002. Progress Energy intends to expand
25		and has expanded considerably in this area. On December 03, 2001, Progress
26		Telecom, a provider of wholesale telecommunications services, announced that
27		it is expanding its sales division. According to the press release, "the
28		announcement adds to a year in which the three-year-old company, previously
29		engaged only in direct sales to wholesale providers, has exceeded its growth

projections."

Further expansion developments were identified in a news release issued December 12, 2001. Progress Energy is expanding its telecommunications operations to accommodate its extensive growth:

Progress Telecom, a super-regional telecommunications provider of wholesale lit broadband services and transport, has announced the relocation of its network operations center (NOC) to an upgraded, 4000 square foot facility within St. Petersburg, FL. This relocation is in response to the company's extensive growth, as well as its expanding role as an international telecom player. The new state-of-the-art center, with several years' future growth accommodation in its design, will coordinate with Progress Telecom's redundant NOC in Raleigh, NC, to provide unsurpassed reliability in serving its global network.

"The move to the new, larger NOC is a statement of our commitment to network reliability and quality customer service," said Ron Mudry, president and CEO of Progress Telecom. "Increased capacity and equipment upgrades translate into faster response time, faster problem resolution and constant, secure service. The redundancy inherent in our two NOCs further positions Progress Telecom as the premiere provider of telecommunications services in the Southeast.

Progress Telecom's new NOC now shares facilities with a data center operated by its affiliate, Florida Power Corporation. The NOC includes requisites such as a sophisticated fire suppression system and a dual powered air-conditioning system. The new NOC is hurricane-hardened and has multiple fiber rings into the facility to provide extra security and redundancy. Its capacity was enlarged by tripling its console count to 20 and by quadrupling its video display capacity. Some 10 staff members and a manager are on-site and on call around the clock.

The move to the larger NOC caps a year of rapid corporate growth which has seen Progress Telecom complete its metro fiber optic network in Miami, Atlanta, Washington DC and expanded its broadband network through long-haul extensions from Miami to Atlanta and from Washington, DC, to New York City.

Telecommunications is not the only nonregulated business that Progress Energy

is expanding. On January 11, 2002, Progress Energy Ventures announced that 2 it had entered into a letter of intent with Westchester Gas Company to acquire 3 approximately 215 producing gas wells, 52 miles of intrastate pipeline, and 170 miles of gas gathering systems. The properties are located within a twenty-five 4 5 mile radius in Texas and Louisiana. Westchester Gas Company is a privately held natural gas company located in Jonesville, Texas. Progress Ventures participates in the wholesale energy business through fuel 9 extraction, manufacturing and delivery; merchant generation;

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"This is an outstanding opportunity for Progress Ventures to diversify our asset base with a high quality, low risk set of assets in a great market," said Tom Kilgore, president, Progress Ventures. "Our subsidiary Mesa Hydrocarbons' gas wells in western Colorado, coupled with the Westchester wells, gives us annual gas production of approximately 18-20 billion cubic feet (Bcf) and a natural hedge for our merchant generation. The pipeline and gathering systems of which we will own 100 percent will permit us to control delivery of our gas to market and to earn fees on gas gathered and transported for other companies.

and energy marketing and trading. The parties intend to negotiate a definitive agreement and complete due diligence in

the first quarter 2002. The investment is expected to be

accretive to Progress Energy's earnings in 2002.

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The transaction is expected to be completed in the first quarter of 2002 and is subject to approval by applicable regulatory agencies.

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On November 6, 2001, Progress Ventures Inc. announced that it had entered into a definitive agreement with LG&E Energy Corp., a subsidiary of Powergen plc, to acquire two electric generating projects totaling 1,182 megawatts in Georgia for a total cash consideration of \$345 million. The two projects consist of: (1) the Monroe project in Monroe, Ga., a 496 MW natural

1	gas-fired plant placed in service in June 2001 and (2) the Tiger Creek project in
2	Washington County, Ga., a planned 686 MW natural gas-fired plant expected to
3	be operational by June 2003. The president of Progress Ventures stated: "This
4	is an outstanding opportunity for Progress Ventures to execute on our
5	generation expansion strategy in the Southeast Our existing generation
6	adjacent to this Monroe facility and our expansion plans underway in
7	Effingham County, Georgia provide synergy opportunities and give us a greater
8	ability to create value from these plants."

9 Q. HAVE THERE BEEN NEW DEVELOPMENTS ON THE 10 REGULATED SIDE OF THE **BUSINESS THAT** ARE NOT 11 ACCOUNTED FOR IN THE ALLOCATIONS FROM PROGRESS 12 **ENERGY** SERVICE COMPANY TO PROGRESS **ENERGY'S** 13 **AFFILIATES?**

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Yes. November 30, 2001, Progress Energy announced that the Eastern North Carolina Natural Gas Project (EasternNC), has begun contacting prospective customers in Edenton, Wynfall, Elizabeth City and Cape Colony. According to the new release:

Representatives of EasternNC will begin leaving door-hangers for potential customers beginning in mid-December. The only fee for connecting a residence or business to the EasternNC natural gas pipeline is \$25. However, the company will waive that fee if customers sign up during construction.

EasternNC is a new natural gas distribution company formed between the Albemarle Pamlico Economic Development Corporation (APEC) and Progress Energy in an effort to bring natural gas service to the region. EasternNC will own the natural gas transmission and distribution system and operate as a public utility regulated by the North Carolina Utilities Commission (NCUC).

The project will be constructed using a combination of \$188.3

1 2 3 4 5 6 7		million state bonds approved by voter referendum in 1998 - and a \$22 million investment by Progress Energy. Construction of the transmission pipeline and distribution pipeline systems will occur simultaneously. Phase I construction is slated to be completed by mid-summer 2002. The entire project should be finished by late 2004.
8	Q	HOW DO THE AFFILIATES AFFECT THE COSTS FPC INCLUDED
9		IN THE TEST YEAR?
10	A.	As discussed above, Progress Energy Service allocates costs out to Progress
11		Energy's affiliates. FPC receives its allocated share of these costs. The
12		Progress Energy Service cost assignments (100% assigned to a specific
13		affiliate) and allocations (allocated to various affiliates in accordance with
14		numerous allocation factors) to FPC are a function of the affiliates selected to
15		receive services and/or charges and the factors used to allocate costs/charges. If
16		the underlying data used to calculate the allocation factors is incorrect, this will
17		cause either an under charge or an over charge to FPC.
18		
19		Although the costs of Progress Energy Service for the test year reflect
20		expectations for the year ending 2002, there was no adjustment by FPC to
21		modify the allocation factors used to reflect what the year 2002 will look like
22		relative to the data that make up the allocation factors.
23		
24		When asked in discovery about some of the news releases announcing new
25		investments and companies, the Company indicated that these events had not
26		been incorporated into the allocation factors used in the test year. In response to

Interrogatory 125, which asked if EasternNC was included in the development of the allocation factors used to allocate costs from Progress Energy Service Company to the various affiliates that it provides service to in the projected test year, FPC responded: "No – the test year data was filed several months prior to this press release. We estimate total Service Company charges to Eastern to be less than \$250,000 annually."

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When asked if the allocation factors considered the expansion of Progress Telecom, the Company responded: "No – this expansion took place several months after the test year data was developed. For purposes of computing actual charges in 2002, we periodically update the underlying metrics (headcount) for any changes so that the impact of these is considered." (Response to OPC Interrogatory 129.)

13 (Response to OPC Interrogatory 129.)

14 Q. WERE YOU ABLE TO **CHANGE** THE ALLOCATION 15 METHODOLOGY USED BY FPC IN THE TEST YEAR TO REFLECT 16 THE 2001 AND 2002 GROWTH OF PROGRESS ENERGY'S 17 UNREGULATED **OPERATIONS AND** THE ADDITION OF 18 **EASTERNNC?**

19 A. In part yes, ho
20 expected on t
21 2002. Howey

In part yes, however, my recommended changes do not fully reflect the growth expected on the unregulated side of Progress Energy's business for the year 2002. However, the allocation factors that I recommend are much more appropriate for use in the projected test year than those used by FPC. The use of 2001 allocation factors with a 2002 projected test year, significantly overstates the costs allocated to FPC by Progress Energy Service.

1	Ų.	HOW DID YOU MAKE CHANGES TO THE ALLOCATION
2		FACTORS FOR THE PROJECTED TEST YEAR?
3	A.	In response to Staff RFP 19, the Company provided allocation metrics for the
4		year 2002 for some accounts. Attached to the response to Staff RFP 19 was a
5		letter to the SEC requesting to change several of its allocation metrics from
6		what had been previously allowed by the SEC. For 47 different accounts where
7		Progress Energy Service had used a variation of the MM formula, Progress
8		Energy Service is requesting a change to the use of BEGIN
9		CONFIDENTIAL XXXXXXXXXXXXX factor END CONFIDENTIAL.
, 10		Schedule 9 of my exhibit reproduces the metric changes proposed by Progress
11		Energy Service. While I would not necessarily endorse the change being
12		requested by Progress Energy Service because it excludes the BEGIN
13		CONFIDENTIAL XXXXX END CONFIDENTIAL of the MM formula,
14		the information provided in response to the Staff's RFP is much more current
15		and reflective of the year 2002. In addition, the exclusion of the BEGIN
16		CONFIDENTIAL XXXXXX END CONFIDENTIAL tends to under
17		allocate costs to the nonregulated affiliates which appear to be more BEGIN
18		CONFIDENTIAL XXXXXXX BEGIN CONFIDENTIAL than the
19		regulated electric and gas companies.
20		
21		Schedule 10 of my exhibit compares the BEGIN CONFIDENTIAL XXX
22		XXX END CONFIDENTIAL formula used by FPC during the test year to the

new factor proposed to the SEC. As demonstrated on this schedule, the

allocation factors to Progress Energy's nonregulated affiliates increase significantly from 2001 to 2002. For example, Energy Ventures percent of total assets for the year 2001 was .05%. For 2002 this factor increased to BEGIN CONFIDENTIAL XXX END CONFIDENTIAL Likewise, Electric Fuels' percent of total assets for the year 2001 was just .01%, but it increased to BEGIN CONFIDENTIAL XXX END CONFIDENTIAL in 2002. For all of the nonregulated operations of Progress Energy, the 2001 allocation factor increased from 4.83% to BEGIN CONFIDENTIAL XXXX END CONFIDENTIAL This comparison shows how the nonregulated operations of Progress Energy were clearly under allocated costs during the projected test year.

I did not modify all allocation factors. I modified those allocation factors proposed to be changed by Progress Energy Service as well has a handful of other factors where it appeared the change would not significantly distort the intent of the allocation factor. The other factors that I modified are depicted on Schedule 10 and are labeled A1, A2, A3.

Schedule 11 of my exhibit shows the change in the amounts allocated to FPC using the new updated allocation factors as applied to budgeted 2001 dollars. As shown on Schedule 11, if these new allocation factors are applied to the 2001 budgeted dollars, the amount allocated to FPC would be reduced by **BEGIN CONFIDENTIAL** XXXXXX **END CONFIDENTIAL** Because FPC did not have information analogous to that shown on Schedule 11 for the

projected 2002 test year, I translated the change in the amount allocated to FPC into a percentage difference for the major categories of expense accounts. For example, for the account human resources, the changes that I recommend reduced 2001 expenses allocated to FPC by **BEGIN CONFIDENTIAL**XXXX **END CONFIDENTIAL** For each of these major categories of expenses, I applied the percentage changes resulting from the 2001 reallocation to the amount of expenses allocated to FPC in the projected test year. The results of this process are shown on Schedule 12. As shown on Schedule 12, my recommended changes indicated that costs charged to FPC during the projected test year from Progress Energy Service should be reduced by \$8.0 million.

11 Q. IS YOUR ADJUSTMENT CONSERVATIVE?

Yes. As explained above, although the allocation factors that I recommend are superior to the ones used by FPC, they still tend to under allocate costs to the nonregulated companies of Progress Energy for at least two reasons. First, I did not update some of the allocation factors, therefore these costs are allocated as they were by FPC. Second, excluding the **BEGIN CONFIDENTIAL** XXX XXX END CONFIDENTIAL from the allocation factor tends to under allocate costs to the nonregulated companies. Therefore, the adjustment that I recommend is very conservative.

20 Q. ARE YOU RECOMMENDING ANY OTHER ADJUSTMENTS

RELATED TO COSTS ALLOCATED FROM PROGRESS ENERGY

SERVICE TO FPC?

A.

A. Yes. I am recommending that the Commission disallow the aircraft expenses allocated to FPC in the amount of \$1.4 million. In POD 130, OPC requested

aircraft logs. In its responses FPC stated: "FPC objects to this request as irrelevant, immaterial, and not reasonably calculated to lead to the discovery of admissible evidence. No expenses for corporate aircraft are included in the 2002 test year." However, as shown on page 1 of Schedule 12, for the projected test year, FPC was allocated \$1.4 million from Progress Energy Service for aircraft use. The information shown on Schedule 12 was provided by the Company in response to OPC's Interrogatory 48. In addition, the total charges allocated to FPC match the total affiliates charge shown on page C-60 of the MFRs. In his deposition, Mr. Bazemore indicated that the \$101,084,000 of affiliate charges shown on Schedule C-60 for Progress Energy Service, was included in the projected test year. Therefore, I recommend that these expenses be removed.

Q. DOES THIS COMPLETE YOUR TESTIMONY PREFILED ON JANUARY 22, 2001?

15 A. Yes, it does.

APPENDIX I

QUALIFICATIONS OF KIMBERLY H. DISMUKES

1		APPENDIX I						
2		QUALIFICATIONS						
3		KIMBERLY H. DISMUKES						
4								
5	Q.	WHAT IS YOUR EDUCATIONAL BACKGROUND?						
6	A.	I graduated from Florida State University with a Bachelor of Science degree in						
7		Finance in March, 1979. I received an M.B.A. degree with a specialization in						
8		Finance from Florida State University in April, 1984.						
9	Q.	WOULD YOU PLEASE DESCRIBE YOUR EMPLOYMENT HISTORY IN						
10		THE FIELD OF PUBLIC UTILITY REGULATION?						
11	A.	In March of 1979 I joined Ben Johnson Associates, Inc., a consulting firm						
12		specializing in the field of public utility regulation. While at Ben Johnson						
13		Associates, I held the following positions: Research Analyst from March 1979						
14		until May 1980; Senior Research Analyst from June 1980 until May 1981;						
15		Research Consultant from June 1981 until May 1983; Senior Research Consultant						
16		from June 1983 until May 1985; and Vice President from June 1985 until April						
17		1992. In May 1992, I joined the Florida Public Counsel's Office, as a Legislative						
18		Analyst III. In July 1994 I was promoted to a Senior Legislative Analyst. In July						
19		1995 I started my own consulting practice in the field of public utility regulation.						
20	Q.	WOULD YOU PLEASE DESCRIBE THE TYPES OF WORK THAT YOU						
21		HAVE PERFORMED IN THE FIELD OF PUBLIC UTILITY						
22		REGULATION?						

A. Yes. My duties have ranged from analyzing specific issues in a rate proceeding to managing the work effort of a large staff in rate proceedings. I have prepared testimony, interrogatories and production of documents, assisted with the preparation of cross-examination, and assisted counsel with the preparation of briefs. Since 1979, I have been actively involved in more than 170 regulatory proceedings throughout the United States.

A.

I have analyzed cost of capital and rate of return issues, revenue requirement issues, public policy issues, market restructuring issues, and rate design issues, involving telephone, electric, gas, water and wastewater, and railroad companies. I have also examined performance measurements, performance incentive plans, and the prices for unbundled network elements related to telecommunications companies.

- 13 Q. WOULD YOU PLEASE DESCRIBE YOUR WORK INVOLVING
 14 PERFORMANCE MEASUREMENTS AND PERFORMANCE INCENTIVE
 15 PLANS?
 - I have assisted the Staff of the Louisiana Public Service Commission in establishing BellSouth's performance measurements and performance incentive plan. My involvement in this area began in August 1988 and continues through the present. In this capacity I assisted the Staff by holding 9 technical workshops consisting of 26 days of collaborative efforts between BellSouth and the CLECs to craft a set of performance metrics that could be used to evaluate BellSouth's performance to the CLEC community. In addition, these efforts also resulted in a

performance incentive plan to be used to incent BellSouth to provide CLECs with parity service.

A.

I also assisted the Staff of the Public Service Commission of Nevada in holding workshops to craft performance metrics for Nevada Bell, Sprint, and GTE (now Verizon). My assistance with the Staff of the Public Service Commission of Nevada began in April 1998 and concluded in April 2000. The collaborative efforts of the CLECs, the ILECs, the Staff, and the BCP resulted in a set of performance metrics for each ILEC in Nevada. I filed testimony in Docket No. 97-9022 addressing a few issues that could not be resolved through the collaborative efforts of the parties to that proceeding.

Through my work in Louisiana and Nevada I have become familiar with various performance measurement plans and performance incentive plans of other ILECs including Bell Atlantic-New York, Southwestern Bell Texas, Missouri, Oklahoma, Kansas, and BellSouth Georgia and Florida.

Q. WHAT IS YOUR EXPERIENCE CONCERNING COST OF CAPITAL?

In the area of cost of capital, I have analyzed the following parent companies:

American Electric Power Company, American Telephone and Telegraph
Company, American Water Works, Inc., Ameritech, Inc., CMS Energy, Inc.,
Columbia Gas System, Inc., Continental Telecom, Inc., GTE Corporation,
Northeast Utilities, Pacific Telecom, Inc., Southwestern Bell Corporation, United
Telecom, Inc., and U.S. West. I have also analyzed individual companies like
Connecticut Natural Gas Corporation, Duke Power Company, Idaho Power

1	Company,	Kentucky	Utilities	Company,	Southern	New	England	Telephone
2	Company,	and Washin	gton Wate	er Power Co	mpany.			

Q. HAVE YOU PREVIOUSLY ASSISTED IN THE PREPARATION OF TESTIMONY CONCERNING REVENUE REQUIREMENTS?

A. Yes. I have assisted on numerous occasions in the preparation of testimony on a wide range of subjects related to the determination of utilities' revenue requirements and related issues.

I have assisted in the preparation of testimony and exhibits concerning the following issues: abandoned project costs, accounting adjustments, affiliate transactions, allowance for funds used during construction, attrition, cash flow analysis, conservation expenses and cost-effectiveness, construction monitoring, construction work in progress, contingent capacity sales, cost allocations, decoupling revenues from profits, cross-subsidization, demand-side management, depreciation methods, divestiture, excess capacity, feasibility studies, financial integrity, financial planning, gains on sales, incentive regulation, infiltration and inflow, jurisdictional allocations, non-utility investments, fuel projections, margin reserve, mergers and acquisitions, pro forma adjustments, projected test years, prudence, tax effects of interest, working capital, off-system sales, reserve margin, royalty fees, separations, settlements, used and useful, weather normalization, and resource planning.

Companies that I have analyzed include: Alascom, Inc. (Alaska), Arizona

Public Service Company, Arvig Telephone Company, AT&T Communications of

the Southwest (Texas), Blue Earth Valley Telephone Company (Minnesota), Bridgewater Telephone Company (Minnesota), Carolina Power and Light Company, Central Maine Power Company, Central Power and Light Company (Texas), Central Telephone Company (Missouri and Nevada), Consumers Power Company (Michigan), C&P Telephone Company of Virginia, Continental Telephone Company (Nevada), C&P Telephone of West Virginia, Connecticut Light and Power Company, Danube Telephone Company (Minnesota), Duke Power Company, East Otter Tail Telephone Company (Minnesota), Easton Telephone Company (Minnesota), Eckles Telephone Company (Minnesota), El Paso Electric Company (Texas), Entergy Corporation, Florida Cities Water Company (North Fort Myers, South Fort Myers and Barefoot Bay Divisions), Florida Power and Light, General Telephone Company (Florida, California, and Nevada), Georgia Power Company, Jasmine Lakes Utilities, Inc. (Florida), Kentucky Power Company, Kentucky Utilities Company, KMP Telephone Company (Minnesota), Idaho Power Company, Louisiana Gas Service Company, Oklahoma Gas and Electric Company (Arkansas), Kansas Gas & Electric Company (Missouri), Kansas Power and Light Company (Missouri), Lehigh Utilities, Inc. (Florida), Mad Hatter Utilities, Inc. (Florida), Mankato Citizens Telephone Company (Minnesota), Michigan Bell Telephone Company, Mid-Communications Telephone Company (Minnesota), Mid-State Telephone Company (Minnesota), Mountain States Telephone and Telegraph Company (Arizona and Utah), Nevada Bell Telephone Company, North Fort Myers

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Utilities, Inc., Northwestern Bell Telephone Company (Minnesota), Potomac Electric Power Company, Public Service Company of Colorado, Puget Sound Power & Light Company (Washington), Sanlando Utilities Corporation (Florida), Sierra Pacific Power Company (Nevada), South Central Bell Telephone Company (Kentucky), Southern Union Gas Company (Texas), Southern Bell Telephone & Telegraph Company (Florida, Georgia, and North Carolina), Southern States Utilities, Inc. (Florida), Southern Union Gas Company (Texas), Southwestern Bell Telephone Company (Oklahoma, Missouri, and Texas), Sprint, St. George Island Utility, Ltd., Tampa Electric Company, Texas-New Mexico Power Company, Tucson Electric Power Company, Twin Valley-Ulen Telephone Company (Minnesota), United Telephone Company of Florida, Virginia Electric and Power Company, Washington Water Power Company, and Wisconsin Electric Power Company.

14 Q. WHAT EXPERIENCE DO YOU HAVE IN RATE DESIGN ISSUES?

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A.

My work in this area has primarily focused on issues related to costing. For example, I have assisted in the preparation of class cost-of-service studies concerning Arkansas Energy Resources, Cascade Natural Gas Corporation, El Paso Electric Company, Potomac Electric Power Company, Texas-New Mexico Power Company, and Southern Union Gas Company. I have also examined the issue of avoided costs, both as it applies to electric utilities and as it applies to telephone utilities. I have also evaluated the issue of service availability fees, reuse

rates, capacity charges, and conservation rates as they apply to water and wastewater utilities.

3 Q. HAVE YOU TESTIFIED BEFORE REGULATORY AGENCIES?

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Yes. I have testified before the Arizona Corporation Commission, the Connecticut Department of Public Utility Control, the Florida Public Service Commission, the Georgia Public Service Commission, Louisiana Public Service Commission, the Missouri Public Service Commission, the Public Utilities Commission of Nevada, the Public Utility Commission of Texas, and the Washington Utilities and Transportation Commission. My testimony dealt with revenue requirement, financial, policy, rate design, cost study issues unbundled network pricing, and performance measures concerning AT&T Communications of Southwest (Texas), Cascade Natural Gas Corporation (Washington), Central Power and Light Company (Texas), Connecticut Light and Power Company, El Paso Electric Company (Texas), Florida Cities Water Company, Kansas Gas & Electric Company (Missouri), Kansas Power and Light Company (Missouri), Houston Lighting & Power Company (Texas), Lake Arrowhead Village, Inc. (Florida), Lehigh Utilities, Inc. (Florida), Louisiana Gas Service Company, Jasmine Lakes Utilities Corporation (Florida), Mad Hatter Utilities, Inc. (Florida), Marco Island Utilities, Inc. (Florida), Mountain States Telephone and Telegraph Company (Arizona), Nevada Bell Telephone Company, North Fort Myers Utilities, Inc. (Florida), Southern Bell Telephone and Telegraph Company (Florida, Louisiana and Georgia), Southern States Utilities, Inc. (Florida), Sprint of Nevada,

1	George Island Utilities Company, Ltd. (Florida), Puget Sound Power & Light
2	Company (Washington), and Texas Utilities Electric Company.

I have also testified before the Public Utility Regulation Board of El Paso,

concerning the development of class cost-of-service studies and the recovery and

allocation of the corporate overhead costs of Southern Union Gas Company and

before the National Association of Securities Dealers concerning the market value

of utility bonds purchased in the wholesale market.

8 Q. HAVE YOU BEEN ACCEPTED AS AN EXPERT IN THESE

- 9 JURISDICTIONS?
- 10 A. Yes.
- 11 Q. HAVE YOU PUBLISHED ANY ARTICLES IN THE FIELD OF PUBLIC
- 12 UTILITY REGULATION?
- 13 A. Yes, I have published two articles: "Affiliate Transactions: What the Rules Don't
- Say", Public Utilities Fortnightly, August 1, 1994 and "Electric M&A: A
- Regulator's Guide" <u>Public Utilities Fortnightly</u>, January 1, 1996.
- 16 Q. DO YOU BELONG TO ANY PROFESSIONAL ORGANIZATIONS?
- 17 A. Yes. I am a member of the Eastern Finance Association, the Financial
- Management Association, the Southern Finance Association, the Southwestern
- Finance Association, and the Florida and American Water Association.

INDEX OF EXHIBITS

DIRECT TESTIMONY--KIMBERLY H. DISMUKES

DOCKET NO. 000824-EI

EXHIBIT NAME	EXH. NO.	
CALCULATION OF NET SYNERGIES	<u>KHD-1</u>	
CONFIDENTIAL SYNERGY SAVINGS RECONSTRUCTION FROM OPC POD 73	<u>KHD-2</u>	
REGULATORY TREATMENT OF ACQUISITION PREMIUM	KHD-3	
PROGRESS ENERGY SERVICE COMPANY PRODUCT/SERVICE COST DISTRIBUTION MODEL	<u>KHD-4</u>	
PROGRESS ENERGY SERVICE COMPANY INDIRECT PRODUCT/SSERVICE COST DISTRIBUTION METHODOLOGY	<u>KHD-5</u>	
PROGRESS ENERGY SERVICE COMPANY 2001 COST MODEL (BUDGET)	KHD-6	
PROGRESS ENERGY SERVICE COMPANY 2001 SERVICE COMPANY BUDGET BY PRODUCT/SERVICE-CONSOLIDATED CHARGES	<u>KHD-7</u>	
PROGRESS ENERGY SERVICE COMPANY MODIFIED MASSACHUSETTES FORMULA RATIO 2001 BUDGET	<u>KHD-8</u>	
CONFIDENTIAL PROGRESS ENERGY SERVICE COMPANY 2002 COST DISTRIBUTION MODEL METRIC CHANGES	<u>KHD-9</u>	
CONFIDENTIAL		
PROGRESS ENERGY SERVICE COMPANY COMPARISON OF ALLOCIATION FACTORS 2001 BUDGET AND 2002 BUDGET	<u>KHD-10</u>	

CONFIDENTIAL PROGRESS ENERGY SERVICE COMPANY OPC ADJUSTED 2001 SERVICE COMPANY PROGRESS ENERGY SERVICE COMPANY TEST YEAR ALLOCATIONS TO FPC OPC RECOMMENDED ADJUSTMENT KHD-12

Florida Power Corporation Calculation of Net Synergies

Dogwinstin	Amount (000,000)	
Description	(except share am	ounts)
Florida Progress Stock per share	\$ 54.0	000
Pre-merger price per share	44.	525
remium per share	\$ 9.3	375
otal shares	98.0	517
otal stock premium	\$ 924.:	534
ro rata share to Florida Power (1)	30	.9%
remium allocated to Florida Power	\$ 285.	581
(2)		
ystem Annual Acquisition Adjustment (2)	\$ 26.	
etail allocation		45%
tail Annual Acquisition Adjustment	\$ 25.	310
etax synergies	\$ 58.	700
erger Transition Costs (3)	4.	545
retax Adjusted Synergies	\$ 54.	055
etail allocation	94.4	45%
etail pretax synergies	\$ 51.0	055
verse of Statutory Tax Rate	61.43	25%
etail after tax Synergies	\$ 31	361
t Synergies - after tax	\$ 6.	051
et Synergies (available for sharing) - pretax	·	851

 $^{^{(1)}}$ Florida Power's pro rata share calculated as \$54/\$175 = 30.9%

Source: Myers' Exhibit, MAM-1.

⁽²⁾ After tax merger related debt calculated with after tax interest of 4.607% (7.5% * .61425) and a term of 15 years

⁽³⁾ Annual merger transition costs calculated as \$69.676/15 years

PUBLIC

Florida Power Corporation Synergy Savings Reconstruction from OPC POD 73 (000,000)

Category	CPL	FPC	Non Regulated	Total
Transmission and Distribution Savings		\$ 7.2		
Customer Service Center		\$ 5.9		
Power Operations		\$ 15.7		
Nuclear Team		\$ 4.1		
Energy Ventures		\$ 1.0		
A&G		\$ 24.8		
Total Savings		\$ 58.7		
Revenue Synergies				
Total Synergies		\$ 58.7		
Transition Costs		\$ 4.6		
Net Synergies		\$ 54.0		
Percent to CPL FPC and Nonregulated		30.9%		

Docket No. 000824-E1 Kimberly H. Dismukes Exhibit No. __ (KHD-1) Schedule 3 Page 1 of 9

State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
1 Arkansas	Utilicorp/Empire	00-021-U	6	No	No	Companies recommended that 50 percent of unamortized balance be recovered through rate base. Staff recommendation that all merger costs (premium and transaction costs) be paid by shareholders. Merger was rejected by Commission as not being in public interest.
2 California	Sierra Pacific/WWP	94-08-043	95-10-045	Yes	No	Settlement reached between parties in proceedings. Rates were decreased by 7.3 percent and frozen for five years. Rate case to be held in 2000. Merger related transaction costs and cost to achieve shall be deferred and amortized, for regulatory purposes, over the five year period 1995-1999. Rate case to be held in 2000. Company did not appear to ask for recovery of any premium.

Docket No. 000824-EI Kimberly H. Dismukes Exhibit No. _ (KHD-1) Schedule 3 Page 2 of 9

State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
3 Colorado	NCE/NSP	99A-337EG	C00-393	Yes	No	Order provides for the amortization of the merger costs over a 30 month period. Merger costs shall be reflected as above the line expense for the purpose of electric earnings test calculations, up to a cap of \$30 million. Cost to achieve the merger will be excluded from test expenses used to set base rates. No premium recovery appears to have been requested by company.
4 Connecticut	Con Ed/NU	00-01-11		Yes	No	Acquisition premium estimated to be \$1.5 billion. "This amount will not be recovered directly throug CL&Ps or Yankee's distribution rates charged to it customers. However, because a possibility exists that the Applications might, in the future, attempt t recover some portion of that premium directly through distribution or transmission rates that are passed on to all Connecticut customers, the Department conditions this merger upon a prohibition against the Applications seeking any form of recovery of acquisition premium at any time, through distribution rates or through transmission rates now or in the future."

Docket No. 000824-EI Kimberly H. Dismukes Exhibit No. __ (KHD-1) Schedule 3 Page 3 of 9

State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
5 District of Columbia	BG&E/PEPCO	951		Conditionally	No	Does not appear that merging companies asked for recovery of acquisition premium.
6 Idaho	Sierra Pacific/WWP	WWP-E-94-7, WWP-G-94-4	26122	Yes	No	Merger related transaction costs (capped at \$25 million) and costs to achieve were deferred and amortized, for regulatory purposes, over a five year period. Merging companies did not appear to have asked for recovery of acquisition premium.
7 Indiana	AEP-CSW	41210		Yes	No	Cost to achieve recovered over an 8 year period. Does not appear that companies asked for recovery of acquisition premium.
8 Kansas	Western Resources/ KCP&L	97-WSRE-676-MER		Conditionally	No	"The acquisition premium shall not be included in rate base for Westar or any of its successors in any ratemaking or stranded cost proceeding. The Commission believes that rate base treatment of the acquisition premium "would subject Kansas ratepayers to undue burden of the costs of the merger."

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State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
9 Kentucky	LG&E/KU	97-300		Yes	No	Companies allowed to recover cost to achieve which were netted against synergy savings over five years. Split on 50/50 basis. Companies do not appear to have asked for recovery of acquisition premium.
10 Louisiana	Entergy/GSU	U-19994		Yes	No	"The Commission conditions its approval of the merger, and the sharing mechanism, on the situation that Entergy will not recover the acquisition adjustment from Louisiana ratepayers now or in the future."
11 Michigan	WEC/NSP	U-10913		Yes	No	Mergers savings net transaction costs and cost to achieve. Companies did not request rate base treatment or recovery of acquisition premium.
12 Nevada	Sierra Pacific/ Nevada Power	98-7023		Conditionally	Yes	Transition costs, transaction costs and goodwill costs, after being properly assigned or allocated to noncompetitive services, will be deemed eligible for recovery from ratepayers upon a showing that the level of such costs was prudent and that merger savings are sufficient to cover such costs.

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State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
13 New Hampshire	Con Ed/NU	DE 00-009	23,594	Yes	No	New Hampshire law precludes CEI from recovering of an acquisition premium from New Hampshire ratepayers in any manner, either by increasing rates or by failing to pass along a rate decrease."
14 New Mexico	NCE/NSP	33116		Yes	No	SPS allowed to recover transition costs, transaction costs, and cost to achieve. Net savings shared 50/50 with ratepayers over 54 months.
15 North Carolina	SCANA/PSNC	G-5, SUB 400; G-43		Yes	No	Any acquisition adjustment that results from the business combination of SCANA and PSNC will be excluded from PSNC's utility accounts and treated for accounting and ratemaking purposes so that it does not affect PSNC's natural gas rates and charges.
16 Pennsylvania	GPU/First Energy	A-110300, F.0095		Yes	No	The Commission "agrees with and shall adopt herein the ALJ's recommendations that the merger include (1) a condition that the acquisition premium associated with the merger not be recovered from the ratepayers(2)applicants be required to expense or amortize the costs to achieve the merger"

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State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
17 Pennsylvania	DQE/Allegheny	A-110150, F.0015		Yes	No	Companies did not request. Synergy savings net of transition and transaction costs.
18 Pennsylvania	PECO/Unicom	A-0110550, F.0147		Yes	No	Companies do not appear to have asked for premium recovery.
19 North Carolina	CPL/FPC	E-2, SUB 760		Yes	No	Any acquisition adjustment that results from the business combination of CP&L Energy and FPC shall be excluded from CP&L's and NCNG's utility accounts and treated for regulatory reporting and ratemaking purposes so that it does not affect CP&L's North Carolina retail electric rates and charges and NCNG's natural gas rates and charges.

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Florida Power Corporation

Regulatory Treatment of Acquisition Premiums

State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
20 Texas	NCE/NSP	21190			No	Stipulation provides merger savings credit of 89% of projected non-fuel and non-purchased power merger savings through Dec. 2005. Order includes divestiture of between 1750 and 2843 MW. Customers receive 100% of savings from fuel and purchased power savings. No premium recovery appears to have been requested by company.
21 Louisiana	AEP-CSW	U-23327		Yes	No	Requires owners to bear entire cost to achieve the merger and merger savings. Requires 100% of fuel savings to be flowed through to ratepayers. Require a merger savings tracking mechanism to pass through actual rather than estimated savings and is calculated before and deduction of merger costs or costs to achieve. Savings split 50/50. Owners requested savings to be divided after costs to achieve were removed. Does not appear that an acquisition premium was requested.

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Florida Power Corporation

Regulatory Treatment of Acquisition Premiums

State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
22 Washington	Washington Energy / Washington Natural Gas / Puget Sound Power & Light Co	UE-960195		Yes	No	Does not appear that an acquisition premium was requested.
23 Texas	PSCo/SPS	14980		Yes	No	Does not appear that a an acquisition premium was requested. Merger savings split after costs to achieve and includes a guaranteed minimum. Requires merger tracking mechanism to ensure any additional savings are returned to ratepayers. Flows 82% of estimates savings to ratepayers. Shareholders are allowed to recover 50% of transaction costs and 100% of transition costs that are incurred within two years of the closing.

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Florida Power Corporation

Regulatory Treatment of Acquisition Premiums

State	Merging Companies	Docket Number	Order Number	Regulatory Approval	Acquisition Premium Treatment Authorization	Notes
24 Texas	Entergy/GSU	11292		Yes	No	Does not appear that an acquisition premium was requested, but final order states, "Applicants SHALL NOT recover the accounting acquisition adjustment associated with the merger." Rates are capped for five years, all fuel costs savings will be flowed through to ratepayers, and 50 percent of synergy savings will be added to the next GSU co of service study.
25 Texas	AEP-CSW	19265		Yes	No	Stipulation was reached that included resolving other regulatory proceedings before the PUCT. Includes a rate moratorium until 1/1/2003, a mark power mitigation plan, and a share of off system sales margins. Will provide a rate reduction rider each service company based on share of merger savings (includes a minimum) less costs to achieve Provides monetary penalties for failure to improve service. Does not appear that companies requested recovery of acquisition premium.

						1 Budget by Me	thod
Service C			Des la co	Description	Direct Project	Direct	Indirect/ Allocated
Group/De Executive	partment	C01	Product Executive Management	Description Provides management oversight across the entire	Billing X	Assignment	X
LACCHIVE			-	Holding and Service Company	71		
President		C82 C83	EEI Dues	Edison Electric Institute professional dues			X X
riesident			Service Company President	Provides management oversight across the entire Holding and Service Company			
Corp Relations		C06	CR & AS Group	Provides management oversight across the entire	X		X
&			Management	Administrative Services and Relations Group			
Administrative							
Services		0.40			v		Х
		C63	Admin Service Group Management	Provides management oversight across the entire Administrative Services Group	X		Λ
	Audit	C07	Internal Audit	Provide an independent and objective appraisal of			X
				the adequacy of business controls and effectiveness			
				and efficiency of company operations Includes			
				financial, information technology; operations,			
				environmental, and health and safety audits. Also			
				includes administration of the Corporate Ethics			
				Program and business controls education.			
	Corporate	C08	Corporate Services	Provides management oversight across the entire	X	· · · · · · · · · · · · · · · · · · ·	X
	Services		Management	Corporate Services function Also includes facilities			
			J	management governance services and other			
				department activities not readily assignable to a			
				specific product/service			
		C09	Employee ID Cards-	Produce and maintain employee ID cards, including			X
	1		Corp	the database			
		C11	Real Estate	Buy, sell, lease, and develop real estate. Provide			X
				lake, timber, and land management. Coordinate and			
				support right-of-way activities.			
	1	C12	Nuclear Access	Access Authorization, Nuclear Background			X
	1		Authorization/ Physical	• • •			
				Nuclear security programs support through program			
	1			implementation assistance, management of nuclear			
				safeguards information, commonality, industry best			
				practices, assessment.			v
	1	C13	Physical Security	Executive and headquarters protection services,			X
			Invest/EAP	professional investigative and physical security			
	1			services, proprietary information protection,			
				employment, background investigations and			
	İ			workplace violence prevention programs. Managed			
				EAP designed to effectively support employees and			
				their families. Subsidiary Drug and Alcohol testing			
				Program management and workplace violence			
		015	O	intervention services.			х
		C15	Corporate Air (fixed)	Maintain and pilot corporate aircraft. Includes lease			Λ
				of aircraft, hangar fees, pilots' salaries and other			
	1			fixed expenses.			

				200 Direct	1 Budget by Me	ethod	
Service Company Group/Department		Product	Description	Project Billing	Direct Assignment	Indirect Allocate	
	C16	Records and Procedures	Provide governance services, common programs/standards, contract management for records and procedure/controlled document needs (outside nuclear QA)			Х	
	C74	Property Management (Corp HDQ)	Full service management of facilities (including rent, utilities, security, card access, janitorial, renovations, operations/repairs/maintenance, landscaping, food service, parking, pest control, retail tenants, vending, furniture, plants, artwork, etc.) for corporate headquarters buildings.			X	
	C80 S01	Corporate Leases Fleet Management	Manage facilities for future use. Provides management oversight of fleet purchases, operations and maintenance services and DOT and DOE regulatory compliance activities			X X	
	S03	Property Management (System)	Same as above for administration, crew, shop, and other buildings throughout the CP&L system (Power Operations, Nuclear Generation, EDG, Shared Services, and other Groups, including subsidiaries).	Х		Х	
	S04	Facilities Project Management	Facility planning and programming from conceptual need identification to design construction and occupancy. Includes budget and schedule preparation for each facility and an annual integrated 5-year facilities plan for the Company. Facility engineering,	х		Х	
	S06 S11	Contracts/Leasing Oil-Filled Equipment	Identifies sources, prepares contracts for services and leasing and resource sharing Repair transformers and other oil-filled equipment			x x	
		Repairs	and test rubber goods (lineman's safety equipment) Also includes PCB and oil handling.				
	S13	Research and Technical Data	Conduct negotiation/management and application support for industry standards, technical documents, and common business research tools; direct research support for critical business decisions			Х	
	S14	Mail Services	Manage labor, supplies, equipment, postage, and contracts in support of corporate mail operations (excluding printing and mailing bills).			X	
	S15	Copy Center Services	Manage program and contracts to provide copy equipment, maintenance, supplies, and paper in user locations and for bulk and special copy services.	X		Х	

				2001 Budget by Method Direct			
Service Company Group/Department		Product	Description	Project Billing	Direct Assignment	Indirect Allocate	
Economic Dev	C43		Provide services associated with promoting economic development within our service territory. This includes attendance at trade shows and events to represent the company; recruitment of businesses; assistance with strategic planning for communities to aid in attracting businesses; facility location services; assistance to local, state, and regional allies with attracting businesses, etc.			Х	
	C33	Corporate EHS Management	Provides management oversight across the entire Corporate Environmental, Health and Safety function.	X		Х	
	C34	Regulatory Affairs/Technical Support	Develops programs and procedures; tracks regulatory issues; reviews events; investigates accidents and operating experiences; keeps records on compliance, tracks contractor safety for shared services/retail sales; provides health and safely support; provides industrial hygiene support			х	
	C36	Energy Supply Safety Services	Implements health and safety policies and procedures; performs hazard analyses and compliance assessments; performs health and safety training; performs accident investigation and			X	
	C37	Energy Delivery Safety Services	analyses. Implements health and safety policies and procedures; performs hazard analyses and compliance assessments; conducts health and safely training; performs accident investigation and			X	
	C38	Retail Gas/Pipeline Safety	analysis. Implements health and safely policies and procedures; performs hazard analysis and compliance assessments; performs health and safety training; conducts accident investigation and analysis, performs DOT pipeline safety (RSPA) drug/alcohol testing and training.			X	
	C39	Occ. Health Services	Implements OH policies and procedures; conducts medical evaluations (nuclear, fossil, pipeline safety); performs medical surveillance (lead, asbestos, hearing conservation); conducts free climbing medical fitness tests; evaluates ergonomics of work activities.			V	
	C40	DOT Motor Carrier Safety	Conducts driver (CDL) qualification; performs drug/alcohol testing and training, conducts medical evaluations.			X	
	C41	Workers' Compensation	Performs claims management, case management, TPA coordination and workers compensation oversight. Includes the costs to maintain the reserve for workers' compensation (self-insurance).	X		Х	

			<u> </u>			1 Budget by Me	thod
Service Com Group/Depar			Product	Description	Direct Project Billing	Direct Assignment	Indirect/ Allocated
		C42		Provides environmental services.		<u> </u>	X
Le	gal	C17	Legal Services	All activities associated with providing legal services and support in all matters related to company operations and relations for consolidated or Services Company. Also provides management oversight across the entire function.	X	X	X
		C18	Corporate Secretary	Coordination of Board of Directors ("BOD") activities and handling shareholder relations, including related corporate governance activities and		X	
		C19	Claims	shareholder services. Provides investigation and settlement support and payment of general liability and motor vehicle accidents against the Company. Coordinates the collection of monies owed to Company for damage to Company facilities and equipment as a result of third party negligence.	X		Х
l l	egulatory ffairs	C20	Regulatory Affairs	Manage retail regulatory issues and activities with the utilities commissions in North and South Carolina, and provide support for federal and state legislative affairs regarding retail matters. Obtain state utilities commissions' approvals of all Company initiatives.			х
l i	ıblic Tairs	C21	Public Affairs	Influencing legislation and shaping public policy & opinion on major corporate issues; ally development and training for NC & SC allies; support for "Citizens for a Brighter Carolina" group; monitoring & tracking legislation, building goodwill & relationships at the Fed., NC& SC state levels.		Х	
Financial Services	Group	C44	Fin Svcs Group Exec Management	Provides management oversight across the entire Financial Services Group.	Х		Х
		C75	Finance Executive Management	Provides management oversight across the entire Finance Group.	X		Х
Ac	ccounting	C45	Accounting	Provides management oversight across the entire	X		Х
		C46	Management Management Reporting	Accounting function. Develops and distributes cost reports, and develops and coordinates materials presented to the Board of Directors and its committees.	Χ		X
		C47	Financial Reporting	Develops internal and external financial reports and profit/loss reports.	X		X
		C49	Benchmarking	Develops benchmarking processes to support cost vs market and quality of service comparisons.			X

				200 Direct	I Budget by Me	thod
Service Company Group/Department		Product	Description	Project Billing	Direct Assignment	Indirect Allocate
	C52	Rates	Develops and implements jurisdictional rates and competitive pricing options; provides embedded and marginal cost-of-service expertise and analyses in support of rate development and strategic business unit needs; provides expertise and guidance in the application of state and FERC rate schedules, riders and service regulations.			х
	S30	General Ledger Accounting	Maintains general ledger, account keys and journal entries; manages the monthly and annual closing process; performs bank reconciliations.			X
	S31	Property Accounting	Maintains core fixed assets and materials records, including the entry of work orders in field organizations.			Х
	S32	Disbursements	Enters accounts payable invoices and other invoice/payments.			X
	S33	Revenue Accounting	Maintains certain customer accounting records; reconciles customer system to general ledger; maintains non-electric service accounts receivable system; performs revenue analysis.		Х	Х
	S34	Regulatory Accounting	Develops regulatory financial reports and consults on proper regulatory treatment of various accounting transactions; maintains records and reports on fuel-related transactions.	Х	X	Х
	S35	Diversified Investments	Handles all intercompany billing processes for subsidiaries of CP&L Energy. Also, maintains accounting records for certain subsidiaries	X		X
Information Technology	C69	IT Infrastructure Management	Provide management oversight across the entire function.			Х
		Applications Maintenance	Maintain and repair business software applications.	X		
	C71	Infrastructure & Maintenance	Provides and maintains the local area data networks, wide area data networks, fiber usage, video conferencing, voice mail, as well as network support.			Х
	S49	Applications Develop & Enhance	Planning, design, implementation, and enhancement of business software applications	X		
	S50		Provide computing, data storage, and printing for business software applications running on mainframe computers.	Х		
	S51	Applications Operations - HP/UNIX	Provide computing, data storage, and printing for business software applications running on HP/UNIX servers.	X		
	S54	Personal Computers	Provide personal computer hardware, software, remote access, and associated support personnel.	Х		
	S55	Personal Computer Network	Provide e-mail, shared calendars, shared storage, Inter/Intranet access, and access to application servers	X		

					1 Budget by Me	thod
Service Company Group/Department		Product	Description	Direct Project Billing	Direct Assignment	Indirect/ Allocated
Strategic Planning	C64	Strategic Planning	Maintains responsibility for corporate strategic planning (does not develop long-term plans for line or individual corporate organizations).			Х
	C67	Market Research - Global	Provides market research services to the consolidated entity.			X
	C68		Manages relations with the financial community and the performance of external trust funds.			X
į	C79	Market Research - Utility				x
Tax	C50	Tax Administration	Provides market research services to the utility.	Х	X	Х
	C77		Provides CP&L Tax Services.			X
		FPC Tax Services	Provides FPC Tax Services.			X
	S59	Payroll	Conducts time entry; maintains payroll system; runs payroll; produces payroll-related reports and processes employee expense reports.			Х
Treasury	C51	Treasury Management	Provides management oversight across the entire Treasury function	X		X
	C54	Cash Management	Manages the efficient movement of company funds through the banking system and secures short-term debt financing and/or investments.			Х
	C55	Insurance Risk Management	Manages the corporate insurance program.			X
	C56	Financial Risk Management	Measures, independently, and reports corporate risk exposures; provides risk management training, tools, controls and strategies.			Х
	C57	Financial Forecasting	Coordinates and develops plans and budgets for corporate and line organizations. Prepares and presents results of financial forecasts and provides financial and planning support for the regulatory and strategic planning process.			Х
	C58	Load Forecasting	Prepares and presents economic, load and energy forecasts.			X
	C59	Property Insurance	Property insurance premiums			X
	C60	Liability & Workers Comp Insurance	Liability and workers' compensation insurance premiums.			X
	C61	Other Insurance	Crime, directors & officers, aircraft, fiduciary and special insurance premiums.			X
	C62	Nuclear Premiums & Credits	Nuclear property and liability insurance credit for good experience			X
	C76	Financial Administration Fees	Includes financial administration fees, such as bank fees.		X	X
	S36	Business Case Analysis	Provides analysis support for business case development for various initiatives.	X		X

				200	l Budget by Me	thod
Service Company		n	n tut	Direct Project	Direct	Indirect/
Group/Department Corporate Communications	C22	Product Corporate	Description Includes management oversight across the entire	Billing X	Assignment X	Allocated X
Corporate Continuitications	CZZ	Communications	Corporate Communications function. Develops and distributes key company messages to external media as primary corporate spokespersons; manages company's strategic philanthropy; manages the company's brand position and ensures consistency in brand message for both internal and external audiences, directs the corporate image through advertising; coordinates support activities for special corporate events; and provides communication	^	^	A
			planning and counseling			
	C23	Donations	Corporate donations			х
	C24	CP&L Image Advertising	Manages the company's brand position and ensures consistency in brand message for internal and external audiences. Directs the corporate image through advertising.			х
	C26	NCNG Image Advertising	Manages the company's brand position and ensures consistency in brand message for both internal and external audiences. Directs the corporate image through advertising.			Х
	S17	Internal Communications	Manages systems and creates tactical tools to keep employees informed and engaged about strategic business developments and their role in ensuring company success, tools include newsletters, e-mail (info bulletins), Intranet and Internet employee briefings.		X	Х
	S18	Customer	Includes communications to Energy Delivery		X	
Human Resources	C27	Communications Human Resources	eustomers. Provides management oversight across the Human			X
		Management	Resources entire function.			
	C28	Labor Relations	Provides corporate support for labor-related issues (union & non-union).			X
	C30	Compensation	Administers base compensation, MICP, LTIP, deferred compensation, ECIP and other compensation programs.	X		Х
	C31	EEO/AA/Diversity	Provides consultation and support on affirmative action, equal employment opportunity and diversity			Х
	S19	HRIS	Manages overall HR information; administers the PeopleSoft HR system; provides benefits administration.			X
	S20	Policy/Pay/Benefit Admin	Provides the employee information line, benefits administration, compensation administration, and policies/practices administration of corporate relocation services and pre-retirement seminars.			х
	S21	Organizational Effectiveness	Designs and implements HR process improvements			Х

				200	l Budget by Me	thod
				Direct		
Service Company				Project	Direct	Indirect/
Group/Department		Product	Description	Billing	Assignment	Allocated
	S22	Staffing/Recruiting	Recruits, screens, tests, interviews applicants, consults with			Х
	S23	Training & Development	managers on staffing plans and issues. Provides executive and personal developmental training and employee development programs.	Х		X
	S24	HR- Nuclear Generation Group	Course attendance charged by and to customer. Includes cost of the HR service manager and representatives who provide HR management. Consultation & support to managers & employees in the Nuclear Generation Group.		Х	
	S25	HR - Power Ops Group	Includes cost of the HR service manager and representatives who provide HR management. Consultation & support to managers & employees in the Power Operations Group.		х	
	S26	HR - Energy Delivery	Includes cost of the HR service manager and representatives who provide HR management. Consultation & support to managers & employees in the Energy Delivery Group.		Х	
	S28	HR- NCNG	Includes cost of the HR service manager and representatives who provide HR management. Consultation & support to managers & employees in the Gas and Energy Services Group.		Х	
Other (Benefits/Burdens)	C01	Executive Management	Provides management oversight across the entire	X		X
	C10	Corp HQ Leasehold	Holding and Service Company Amortization of leasehold improvement projects for			X
	S47	Improvements Service Co Burden Allocation	corporate headquarters leased facilities. Exceptional hours, payroll tax, benefits and stores burdens.			Х

							CP&L				
	.				Holding	CP&L	Energy	CP&L Energy	CP&L	Energy	
Service Company G	roup/Department		Product	Allocation Factor	Company	(Corp)	Distribution	Supply		Ventures	NCNG
Executive		C01	Executive Management	MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
D: 4		C82		Evenly Distributed	0.030/		25.00%	25.00%	0.700/	0.550/	1.060
President		C83		MM0 MM0	0.03% 0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
Corp Relations &		C06	CR & AS Group Management	мми	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
Administrative Services											
	r:	C63		MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
	Audit	C07	Internal Audit	MM18	0 05%		33.21%	58.10%	1 24%	1.33%	3.30%
	Corporate Services			MM5			20.54%	35.93%	0.77%	0.82%	2.04%
		C09	Employee ID Cards-Corp	Headcount			20.09%	31.73%	0.62%	2.17%	4.03%
		CH	Real Estate	MM5			20.54%	35.93%	0.77%	0.82%	2.04%
		C12	Nuclear Access Authorization/ Physical	Nuclear Plants				80.00%			
		C13	Physical Security Invest/EAP	Headcount			19.46%	30.73%	0.60%	2.11%	3.91%
		C15	Corporate Air (fixed)	Based on prior year usage as			34.53%	55.78%	3.84%	3.82%	
				% of total							
		C16		Headcount			20.50%	32.36%	0.63%	2.22%	4.12%
		C74	Property Management (Corp HDQ)	CPB & OH Sq Ft occupied			11.18%	9 76%	0.30%	8.07%	4.20%
		C80	Corporate Leases	100% of CP&L (MM1 to BU's)			35.27%	61.93%	1.35%	1.45%	
		S01	Fleet Management	No. of vehicles managed							
	-	S03	Property Management (System)	% of FTEs assigned			88.00%				12 00%
		S04	Facilities Project Management	Charged to customer			28.71%	13.20%			18.81%
		504	1 delities 1 reject Wandselleit	Residual is allocated based on			20.7170	13.2070			10.0770
				% of FTE's assigned							
		S06	Contracts/Leasing	% of FTEs assigned			11.43%	48.57%		22.86%	
		S11	Oil-Filled Equipment Repairs	100% CP&L-ED			100.00%	40.5770		22.0070	
		S13	Research and Technical Data	% based on prior year usage			9 71%	45.86%	0.90%	3.14%	8.00%
		S14	Mail Services	Headcount			20.37%	32 16%	0.63%	2.20%	4.09%
		S14	Copy Center Services	Headcount ratio			34.26%	54.09%	1.06%	3.71%	6.88%
	Economic Dev	C43	Economic Development	MM2	0.05%		34.05%	59.80%	1.30%	1.40%	3.40%
	Economic Dev	C33	Corporate EHS Management	MM21	0.0370		20.19%	35.30%	0.75%	0.81%	2.01%
ı		C34	Regulatory Affairs/Technical Support	Headcount			20.50%	32.36%	0.73%	2.22%	4.12%
		C36	2 ,	100% ES			20.3070	100.00%	0.0570	2.2270	4.1270
		C37	Energy Delivery Safety Services	100% ED			100.00%	100.0076			
1		C38	Retail Gas/Pipeline Safety	100% ED 100% NCNG			100.0076				100.00%
·		C39	Occ Health Services	100% INCING				100.00%			100.0076
		C40	DOT Motor Carrier Safety	100% ED			100.00%	100.0076			
		C41	Workers' Compensation	MM12			20.06%	35 03%	0.74%	0.79%	1.99%
ı	1	C41	Workers Compensation	17117117			20.00%	33 03%	0.7470	0.79%	1.77%

							CP&L				
					Holding	CP&L	Energy	CP&L Energy	CP&L	Energy	
Service Company Gr	oup/Department		Product	Allocation Factor	Company	(Corp)	Distribution	Supply	Retail	Ventures	NCNG
		C42	Environmental Services	MM10	0.03%		20.23%	35.32%	0 74%	0.80%	2.01%
	Legal	C17		MM18	0 05%	_	33.21%	58.10%	1.24%	1.33%	3.30%
		C18		100% to HC	100.00%						
		C19		Historical Claims Ratio			95.00%	2.00%			3.00%
	Regulatory Affairs	C20		MM4			34.07%	59.83%	1.30%	1.40%	3.40%
	Public Affairs	C21	Public Affairs	100% to HC (below the line)	100 00%						
Financial Services Group		C44	Fin Svcs Group Exec Management	MM0	0.03%		19.78%	34.46%	0 72%	0.77%	1.96%
		C75	Finance Executive Management	MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
	Accounting	C45	Accounting Management	MM5			20.54%	35 93%	0.77%	0.82%	2.04%
		C46	Management Reporting	MM5			20.54%	35.93%	0.77%	0.82%	2.04%
		C47	Financial Reporting	MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
		C49	Benchmarking	MM0	0.03%		19.78%	34.46%	0 72%	0.77%	1.96%
		C52	Rates	MM4			34.07%	59.83%	1.30%	1.40%	3.40%
		S30	General Ledger Accounting	MM14	0.05%		33.96%	59.67%	1.30%	1.40%	3.39%
		S31	Property Accounting	% of undepreciated (See			34.07%	59.83%	1.30%	1.40%	3.40%
			. ,	MM4)							
		S32	Disbursements	Invoice Ratio			51.37%	31.50%	8.16%	3.76%	4.61%
		S33	Revenue Accounting	MM15			34,49%	60.72%	1.34%		3.45%
		S34	Regulatory Accounting	MM15			34 49%	60.72%	1.34%		3.45%
		S35	Diversified Investments	MM0	0.03%		19 78%	34.46%	0.72%	0.77%	1.96%
		C69	IT Infrastructure Management	IT Distributed Cost Ratio			25.65%	12.51%	2.28%	3.03%	2.79%
	Information		2	(headcount used temporarily)							
	Technology			(,, ,, ,, ,,,							
		C70	Applications Maintenance	na - all direct charged							
		C71	Infrastructure & Maintenance	Headcount ratio							
		S49	Applications Develop & Enhance	na - all direct charged							
		S50	Applications Operations - Mainframe	IT application Index Ratio							
		S51	Applications Operations - HP/UNIX	IT application Index Ratio							
		S54	Personal Computers	IT standard PC count rate							
		S55	Personal Computer Network	IT standard headcount rate							
	Strategic Planning	C64	Strategic Planning	MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
	on aregiv i manning	C67	Market Research - Global	MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
'	}	C68	Investor Relations/Funds Mgmt	MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
		C79	Market Research - Utility	MM16	0.02.0		21.12%	37.01%	0.79%	0.7770	1.,,,,,
 	Tax	C50		MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
'	·	C77	CP&L Tax Services	MM1	5.45,4		35.27%	61.93%	1.35%	1.45%	1.2070
1			FPC Tax Services	MM11			22.2770	0.,,0,0	1.55/0	1.1570	
]		S59	Payroll	Headcount			18.81%	29.70%	0.58%	2.04%	3.78%
	Treasury	C51		MM0	0.03%		19.78%	34.46%	0.72%	0.77%	1.96%
1	1 i cusui y	C31	Treasury Management	1-11-10	0.0370		17.7070	JT.7070	0.7270	0.7770	1.70/0

				Holding	CP&L	CP&L	CDOL E	CDAI	r	
Service Company Group/Department		Product	Allocation Factor	Company	(Corp)	Energy Distribution	CP&L Energy Supply	CP&L Retail	Energy Ventures	NCNG
Service Company Group, Department	C54		MM20	0.03%	(Cup)	19.93%		0.73%	0.77%	1.98%
1	C55	Insurance Risk Management	MM0	0.03%		19.78%		0.73%	0.77%	1.96%
	C56	Financial Risk Management	MM0	0.03%		19.78%		0.72%	0.77%	1.96%
	C57	Financial Forecasting	MM0	0.03%		19.78%		0.72%	0.77%	1.96%
1	C58	Load Forecasting	MM19	0.0370		34.46%	60,66%	0 /2/0	1.43%	3.44%
	C59	Property Insurance	Undepreciated assets (Default to MM6)			23.40%	34.84%	0.03%	0.05%	2.10%
	C60	Liability & Workers Comp Insurance	Labor Dollars (Default to MM7)			27.66%	58.28%	2 40%	2 55%	3.13%
	C61	Other Insurance	MM8			20.03%	34.99%	0.74%	0.79%	1.99%
	C62	Nuclear Premiums & Credits	Budgeted Dollars/Direct Cost for Actuals		82.00%					
	C76	Financial Administration Fees	MMI			35.27%	61.93%	1.35%	1.45%	
	S36	Business Case Analysis	MM5			20.54%	35.93%	0.77%	0.82%	2.04%
Corporate Communications	C22	Corporate Communications	MM0	0.03%		19 78%	34.46%	0.72%	0.77%	1 96%
	C23	Donations	MM18 (below the line)	0.05%		33.21%	58.10%	1.24%	1.33%	3.30%
	C24	CP&L Image Advertising	MM1			35.27%	61.93%	1.35%	1 45%	
	C26	NCNG Image Advertising	100% to NCNG							100.00%
	S17	Internal Communications	Headcount			19.92%	31.45%	0.61%	2.16%	4.00%
	S18	Customer Communications	100% to ED (G)			100.00%				
Human Resources	C27	Human Resources Management	Headcount			20.50%	32.36%	0 63%	2.22%	4.12%
	C28	Labor Relations	Headcount			19.96%	31.51%	0.62%	2.16%	4 01%
	C30	Compensation	Headcount			34 24%	54.06%	1.06%	3.71%	6.87%
İ	C31	EEO/AA/Diversity	Headcount			20 09%	31.71%	0.62%	2.17%	4.03%
	S19	HRIS	Headcount			20 09%	31.71%	0.62%	2.17%	4.03%
	S20	Policy/Pay/Benefit Admin	Headcount			20.50%	32.36%	0.63%	2.22%	4.12%
	S21	Organizational Effectiveness	Headcount			20.50%	32 36%	0.63%	2.22%	4.12%
	S22	Staffing/Recruiting	Headcount			34.24%	54.06%	1.06%	3.71%	6.87%
*	S23	Training & Development	Headcount			20.50%	32.36%	0.63%	2.22%	4.12%
	S24	HR- Nuclear Generation Group	100% to CP&L-ES				100.00%			
	S25	HR - Power Ops Group	100% to CP&L-ES				100.00%			
	S26	HR - Energy Delivery	100% to CP&L-ED			100.00%				
	S28	HR- NCNG	100% to NCNG							100.00%
Other (Benefits/Burdens)	C01	Executive Management	MM0	0 03%		19.78%	34.46%	0.72%	0.77%	1.96%
ļ .	C10	Corp HQ Leasehold Improvements	CPB & OH Sq Ft			33.75%	36.34%	0.72%	15.78%	13.41%
	S47	Service Co Burden Allocation	Global Ratio by Department							

					FPC		FPC Elect		Progress			
Service Company G	roup/Department		Product	Allocation Factor	(Corp)	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
Executive		C01	Executive Management	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100.00%
- 11			EEI Dues	Evenly Distributed		25 00%	25.00%					100.00%
President		C83	Service Company President	MM0		17.73%	20.51%	0.72%	1.71%	1.47%		100.009
Corp Relations &		C06	CR & AS Group Management	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100.009
Administrative Services												
		C63		MM0		17 73%	20.51%	0.72%	1.71%	1.47%		100.00%
	Audit	C07	Internal Audit	MM18						2.53%	0.23%	100.00%
	Corporate Services			MM5		18.47%	21.42%					100.00%
		C09	Employee ID Cards-Corp	Headcount		13.90%	25.45%		2.00%			100.00%
		C11	Real Estate	MM5		18.47%	21.42%					100.00%
		C12	Nuclear Access Authorization/ Physical	Nuclear Plants		20 00%						100.00%
		C13	Physical Security Invest/EAP	Headcount		13 47%	24.65%		1.93%	3.11%	0.04%	100.00%
		C15	Corporate Air (fixed)	Based on prior year usage as						2.02%		100.00%
				% of total								
		C16	Records and Procedures	Headcount		14.16%	25 96%				0.04%	100 00%
		C74	Property Management (Corp HDQ)	CPB & OH Sq Ft occupied						1.00%		34.51%
		C80	Corporate Leases	100% of CP&L (MM1 to								100.00%
				BU's)								
		S01	Fleet Management	No. of vehicles managed		7.00%	38.00%					45.00%
		S03	Property Management (System)	% of FTEs assigned								100.00%
	}	S04	Facilities Project Management	Charged to customer.		4.62%	34.65%					100.00%
			, ,	Residual is allocated based on								
	1			% of FTE's assigned								
		S06	Contracts/Leasing	% of FTEs assigned		14.29%	2.86%					100.00%
		S11	Oil-Filled Equipment Repairs	100% CP&L-ED		11.2770	2.0070					100.00%
	•	S13	Research and Technical Data	% based on prior year usage		20.10%	12.29%					100.00%
		515	research and recimical bata	70 based on piror year usage		20.1070	12.2770					100.007
		S14	Mail Services	Headcount		14.09%	25.80%	0.66%				100.00%
		S15	Copy Center Services	Headcount ratio			25.5070	0.0070				100.00%
	Economic Dev	C43	Economic Development	MM2								100.00%
	Zeonomic De .	C33	Corporate EHS Management	MM21		18.15%	21.04%		1.76%			100.00%
ı		C34	Regulatory Affairs/Technical Support	Headcount		14.18%	25.96%		*.,0,0			100.00%
		C36		100% ES		11.1070	25.5070				0.0170	100.00%
		C37	Energy Delivery Safety Services	100% ED								100.00%
<u> }</u>		C38		100% NCNG								100.00%
		C39	• •	100% ES								100.00%
		C40	DOT Motor Carrier Safety	100% ED								100.007
		C41	Workers' Compensation	MM12		18.02%	20.87%	0.74%	1.74%			100.00%
	ı	C-11	TOTALS COMPONSATION	17117112		10.02/0	20.07/0	U. / T / 0	1.77/0			100.0070

Service Company Gr	oun/Department		Product	Allocation Factor	FPC (Corp)		FPC Elect Dist	Electric Fuels	Progress Telecom	ene	Mari	an a
Scivice Company Gi	oup/Department	C42	Environmental Services	MM10	(Corp)	Supply 18.16%	21.04%	rueis	retecom	SRS 1.52%	Monroe	Tota
	Legal	C17	Legal Services	MM18		10.1070	21.04%			2.53%		100.00
	Degai	C18	Corporate Secretary	100% to HC						2.33%	0.23%	100.00
		C19	Claims	Historical Claims Ratio								100.00
	Regulatory Affairs	C20	Regulatory Affairs	MM4								100.00
	Public Affairs	C21	Public Affairs	100% to HC (below the line)								100.0
Financial Services Group		C44	Fin Svcs Group Exec Management	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
		C75	Finance Executive Management	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
	Accounting	C45	Accounting Management	MM5		18.47%	21.42%	0.7270	1.7770	1.1770	0.1470	100.00
		C46	Management Reporting	MM5		18 47%	21.42%					100.0
		C47	Financial Reporting	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
		C49	Benchmarking	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
		C52	Rates	MM4		11.7570	20.5170	0.7270	1.7170	1.1770	0.1470	100.0
		S30	General Ledger Accounting	MM14							0.23%	
		S31	Property Accounting	% of undepreciated (See							0.2370	100.00
				MM4)								100.0
		S32	Disbursements	Invoice Ratio						0.53%	0.06%	100.0
		S33	Revenue Accounting	MM15						0.5570	0.0070	100.0
		S34	Regulatory Accounting	MM15								100.0
		S35	Diversified Investments	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
	-	C69	IT Infrastructure Management	IT Distributed Cost Ratio	3.16%	5,30%	30.67%	0.7.2.4	0.94%	11.1770	0.04%	
	Information			(headcount used temporarily)		0.5070	20.0770		0.7170		0.0170	00.5
	Technology			(
		C70	Applications Maintenance	na - all direct charged								
		C71	Infrastructure & Maintenance	Headcount ratio								
		S49	Applications Develop & Enhance	na - all direct charged								
		S50	Applications Operations - Mainframe	IT application Index Ratio								
		S51	Applications Operations - HP/UNIX	IT application Index Ratio								
		S54	Personal Computers	IT standard PC count rate								
		S55	Personal Computer Network	IT standard headcount rate								
	Strategic Planning	C64	Strategic Planning	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100.0
I	o o	C67	Market Research - Global	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
		C68	Investor Relations/Funds Mgmt	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
		C79	Market Research - Utility	MM16		19.01%	22.07%	311-70	21,72,70	2,	0.1 170	100.00
,	Tax	C50	Tax Administration	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	
		C77	CP&L Tax Services	MMI					v		J / V	100.00
		C78	FPC Tax Services	MM11		46.39%	53.61%					100.00
		S59	Payroll	Headcount		13.02%	23.82%				0 04%	
ŀ	Treasury	C51	Treasury Management	MM0		17.73%	20 51%	0.72%	1.71%	1.47%	0.14%	

				FPC	FPC En	FPC Elect	Electric	Progress			
Service Company Group/Department		Product	Allocation Factor	(Corp)	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
	C54	2	MM20		17.88%	20.70%		1.73%	1.49%		100.00%
	C55	Insurance Risk Management	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100.00%
	C56	Financial Risk Management	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100.00%
	C57	Financial Forecasting	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100 00%
	C58	Load Forecasting	MM19							0.23%	100.00%
	C59	Property Insurance	Undepreciated assets (Default		18.70%	19.24%	0.01%	1.35%		0.28%	100.00%
			to MM6)								1
	C60	Liability & Workers Comp Insurance	Labor Dollars (Default to				2.45%	3.53%			100.00%
			MM7)								
	C61	Other Insurance	MM8		17.99%	20 85%	0.74%	1.74%		0.14%	100.00%
	C62	Nuclear Premiums & Credits	Budgeted Dollars/Direct Cost	18.00%							100.00%
			for Actuals								
	C76	Financial Administration Fees	MMI								100.00%
	S36	Business Case Analysis	MM5		18.47%	21.42%					100.00%
Corporate Communications	C22	Corporate Communications	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100.00%
	C23	Donations	MM18 (below the line)						2.53%	0.23%	100.00%
	C24	CP&L Image Advertising	MM1								100.00%
	C26	NCNG Image Advertising	100% to NCNG								100.00%
	S17	Internal Communications	Headcount		13.78%	25.22%	0.64%	1.98%	0.20%	0.04%	100.00%
	S18	Customer Communications	100% to ED (G)								100.00%
Human Resources	C27	Human Resources Management	Headcount		14.18%	25.96%				0.04%	100.00%
	C28	Labor Relations	Headcount		13.81%	25.27%	0.65%	1.98%		0 04%	100.00%
	C30	Compensation	Headcount							0.07%	100.00%
1	C31	EEO/AA/Diversity	Headcount		13.90%	25.44%		2.00%		0.04%	100.00%
	S19	HRIS	Headcount		13.90%	25.44%		2.00%		0.04%	100.00%
	S20	Policy/Pay/Benefit Admin	Headcount		14.18%	25.96%				0.04%	100.00%
1	S21	Organizational Effectiveness	Headcount		14.18%	25.96%				0.04%	100 00%
	S22	Staffing/Recruiting	Headcount							0.07%	100 00%
'	S23	Training & Development	Headcount		14 18%	25.96%				0.04%	100.00%
	S24	HR- Nuclear Generation Group	100% to CP&L-ES								100.00%
1	S25	HR - Power Ops Group	100% to CP&L-ES								100.00%
1	S26	HR - Energy Delivery	100% to CP&L-ED								100.00%
	S28	HR- NCNG	100% to NCNG								100.00%
Other (Benefits/Burdens)	C01	Executive Management	MM0		17.73%	20.51%	0.72%	1.71%	1.47%	0.14%	100.00%
[]	C10	Corp HQ Leasehold Improvements	CPB & OH Sq Ft								100.00%
	S47	Service Co Burden Allocation	Global Ratio by Department								

					Allocation			CP&L					
					Basis for			Energy	CP&L				
	Company				Percent	Holding	CP&L	Distributio	Energy	CP&L	Energy		FPC
Group/E	Department		Product	Description	Allocation	Company	(Corp)	n	Supply	Retail	Ventures	NCNG	(Corp)
Executive		C01	Executive Management	Provides management oversight across the entire	MM0	0 03%		19 78%	34 46%	0 72%	0.77%	1 96%	
				Holding and Service Company									
			EEI Dues	Edison Electric Institute professional dues	Direct Cost			25 00%	25,00%				
President		C83	Service Company	Provides management oversight across the entire	MM0	0 03%		19 78%	34.46%	0.72%	0 77%	1 96%	
			President	Holding and Service Company									
Согр		C06	CR & AS Group	Provides management oversight across the entire	MM0	0 03%		19 78%	34 46%	0 72%	0.77%	1.96%	
Relations &			Management	Administrative Services and Relations Group									
Administrativ	v												
e Services		042											
i		C63		Provides management oversight across the entire	MM0	0 03%		19 78%	34 46%	0 72%	0.77%	1.96%	
			Management	Administrative Services Group	3000	0.0504					<u></u> -		
	Audit	C07	Internal Audit		MM18	0.05%		33.21%	58 10%	1.24%	1.33%	3 30%	
				the adequacy of business controls and effectiveness									
				and efficiency of company operations Includes									
				financial, information technology; operations,									
				environmental, and health and safety audits. Also									
				includes administration of the Corporate Ethics									
ŀ				Program and business controls education									
ĺ	Corporate	C08	Corporate Services	Provides management oversight across the entire	MM5			20 54%	35 93%	0 77%	0 82%	2.04%	
i	Services		Management	Corporate Services function Also includes facilities				200170	22,0,0	0 7774	0 0270	2.5170	
l			G	management governance services and other									
				department activities not readily assignable to a									
ĺ				specific product/service									
ĺ		C09	Employee ID Cards-	Produce and maintain employee ID cards, including	Headcount			20 09%	31,73%	0 62%	2.17%	4.03%	
i			Corp	the database									
l		C11	Real Estate	Buy, sell, lease, and develop real estate Provide	MM5			20 54%	35 93%	0.77%	0 82%	2 04%	
				lake, timber, and land management Coordinate and									
i				support right-of-way activities									
		C12	Nuclear Access	Access Authorization, Nuclear Background	Nuclear Plants				80 00%				
1	1		Authorization/ Physical	Investigations and Fitness for Duly Programs									
	:			Nuclear security programs support through program									
				implementation assistance, management of nuclear									
	4			safeguards information, commonality, industry best									
				practices assessment									

Service Company Group/Department		Product	Description	Allocation Basis for Percent Allocation	Holding Company	CP&L (Corp)	CP&L Energy Distributio	CP&L Energy Supply	CP&L Retail	Energy Ventures	NCNG	FP((Cor
Group/Department	C13		Executive and headquarters protection services,	Headcount	Company	(Corp)	19.46%	30 73%	0 60%	2.11%	3 91%	
1	C13	Invest/EAP	professional investigative and physical security	Treadcount			15.4070	30 7370	0 0070	2.1170	3 7170	
		III YOU LI II	services, proprietary information protection,									
			employment, background investigations and									
			workplace violence prevention programs Managed									
			EAP designed to effectively support employees and									
İ			their families Subsidiary Drug and Alcohol testing									
			Program management and workplace violence									
			intervention services									
	C14	•	Operate company aircraft Includes fuel, landing	Average Hourly								
		(variable)	fees, inspections, and other variable expenses	Rate					0.040/			
j	C15	Corporate Air (fixed)	Maintain and pilot corporate aircraft. Includes lease				34 53%	55 78%	3 84%	3 82%		
İ			of aircraft, hangar fees, pilots' salaries and other	year usage as %								
	016	David to a different con-	fixed expenses.	of total Headcount			20 50%	32 36%	0 63%	2.22%	4 12%	
	CIO	Records and Procedures	Provide governance services, common programs/standards, contract management for	Headcount			20 30%	32 3070	0 0376	2.2270	4 1270	
			records and procedure/controlled document needs									
j			(outside nuclear OA)									
	C74	Property Management	Full service management of facilities (including	CPB & OH Sq			11 18%	9.76%	0 30%	8 07%	4.20%	
	0,,	(Corp HDQ)	rent, utilities, security, card access, janitorial,	Ft occupied								
ļ		(renovations, operations/repairs/maintenance,	•								
			landscaping, food service, parking, pest control,									
			retail tenants, vending, furniture, plants, artwork,									
İ			etc.) for corporate headquarters buildings									
	C80	Corporate Leases	Manage facilities for future use	100% of CP&L			35 27%	61 93%	1.35%	1 45%		
				(MM1 to BU's)								
	S01	Fleet Management	Provides management oversight of fleet purchases,	No of vehicles								
			operations and maintenance services and DOT and	managed								
			DOE regulatory compliance activities									
	S02	Fleet Operation &	Operate, maintain, and replenish vehicle fleet,	Miles and Hours			VMS	VMS	VMS	VMS	VMS	
		Maintenance	including DOT and DOE regulatory compliance	of Usage								
			activities	-								
	S03	Property Management	Same as above for administration, crew, shop, and	% of FTEs			88 00%				12 00%	
		(System)	other buildings throughout the CP&L system (Powe	r assigned								
			Operations, Nuclear Generation, EDG, Shared									
			Services, and other Groups, including subsidiaries)									

Service Company				Allocation Basis for Percent	Holding	CP&L	CP&L Energy Distributio	CP&L Energy	CP&L	Energy		FPC
Group/Department		Product	Description	Allocation	Company	(Corp)	п	Supply	Retail	Ventures	NCNG	(Corp
	S04	Facilities Project Management	Facility planning and programming from conceptual need identification to design construction and	customer			28.71%	13,20%			18.81%	
			occupancy. Includes budget and schedule preparation for each facility and an annual	Residual is allocated based								
			integrated 5-year facilities plan for the Company Facility engineering	on % of FTE's								
	S05	Supplier Diversity	Manage the corporate effort to increase the utilization of women and minority-owned	DATE: COL								
	S06	Contracts/Leasing	enterprises through ??? Identifies sources, prepares contracts for services	% of FTEs			11 43%	48 57%		22,86%		
	500	Contractor Doubling	and leasing and resource sharing	assigned			11 4570	40 3770		22.0070		
	S07 S03	Purchasing Investment Recovery										
	S09	Warehousing	Receive, store, and distribute material									
	S10	Inventory Planning and Analysis	Evaluate material needs and manage inventory levels									
	S11	Oil-Filled Equipment		100% CP&L- ED			100 00%					
	\$12	Supply Chain Data Services	End user support for computing systems, including corporate supply chain and other systems used in Corporate Services functions									
	S13		Conduct negotiation/management and application	% based on			9 71%	45.86%	0 90%	3.14%	8.00%	
			support for industry standards, technical documents, and common business research tools; direct research support for critical business decisions									
	S14	Mail Services	Manage labor, supplies, equipment, postage, and contracts in support of corporate mail operations (excluding printing and mailing bills)	Headcount			20 37%	32.16%	0.63%	2 20%	4.09%	
	S16	Print and Mail Bills	texchang printing and manning onto	Direct Cost			100 00%					
	S15	Copy Center Services	Manage program and contracts to provide copy equipment, maintenance, supplies, and paper in user locations and for bulk and special copy services	Headcount ratio			34 26%	54.09%	1.06%	3.71%	6 88%	

		· · · · · · · · · · · · · · · · · · ·		Allocation			CP&L	· ·				
				Basis for			Energy	CP&L				
Service Company				Percent	Holding	CP&L	Distributio	Energy	CP&L	Energy		FP(
Group/Department		Product	Description	Allocation	Company	(Corp)	n	Supply	Retail	Ventures	NCNG	(Cor
Economic Dev	C43	Economic Development	Provide services associated with promoting economic development within our service territory. This includes attendance at trade shows and events to represent the company, recruitment of businesses, assistance with strategic planning for communities to aid in attracting businesses, facility location services, assistance to local, state, and regional allies with attracting businesses, etc.		0 05%		34 05%	59.80%	1 30%	1.40%	3.40%	
	C33	Corporate EHS Management	Provides management oversight across the entire Corporate Environmental, Health and Safety function	MM21			20 19%	35.30%	0 75%	0.81%	2 01%	
	C34	Regulatory Affairs/Technical Support	Develops programs and procedures, tracks regulatory issues; reviews events, investigates accidents and operating experiences, keeps records on compliance, tracks contractor safety for shared services/retail sales, provides health and safely support, provides industrial hygiene support	Headcount			20 50%	32 36%	0.63%	2 22%	4.12%	
		Public Safety Energy Supply Safety Services	Implements health and safety policies and procedures; performs hazard analyses and compliance assessments; performs health and safety training, performs accident investigation and analyses	100% ES			20.50%	32.36% 100 00%	0 63%	2.22%	4 12%	
	C37	Energy Delivery Safety Services	Implements health and safety policies and procedures, performs hazard analyses and compliance assessments, conducts health and safely training, performs accident investigation and analysis	100% ED			100 00%					
	C38	Retail Gas/Pipeline Safety	Implements health and safely policies and procedures; performs hazard analysis and compliance assessments, performs health and safety training, conducts accident investigation and analysis, performs DOT pipeline safety (RSPA) drug/alcohol testing and training	100% NCNG							100 00%	

				Allocation			CP&L					
rvice Company				Basis for Percent	Holding	CP&L	Energy	CP&L	CP&L	Energy		FPC
oup/Department		Product	Description	Allocation	Company	(Corp)	Distributio n	Energy Supply	Retail	Ventures	NCNG	(Cor
l l	C39	Occ Health Services	Implements OH policies and procedures, conducts	100% ES	Company	(C01p)		100 00%	Ittan	, cheares	ricito	1001
1			medical evaluations (nuclear, fossil, pipeline safety)					.00007.				
			performs medical surveillance (lead, asbestos,									
			hearing conservation), conducts free climbing									
			medical fitness tests, evaluates ergonomics of work									
			activities									
	C40	DOT Motor Carrier	Conducts driver (CDL) qualification, performs	100% ED			100 00%					
		Safety	drug/alcohol testing and training, conducts medical									
			evaluations.									
l	C41	Workers' Compensation	Performs claims management, case management,	MM12			20.06%	35 03%	0.74%	0.79%	1 99%	
			TPA coordination and workers compensation									
			oversight Includes the costs to maintain the reserve									
			for workers' compensation (self-insurance)									
ļ	042	F	Durander anni	MAIO	0.020/		20.220/	25 220/	0.740/	0.0007	2.010/	
	C42	Environmental Services	Provides environmental services	MM10	0.03%		20 23%	35 32%	0 74%	0 80%	2.01%	
Legal	C17	Legal Services	All activities associated with providing legal	MM18	0 05%		33 21%	58.10%	1.24%	1 33%	3 30%	
			services and support in all matters related to									
			company operations and relations for consolidated									
			or Services Company. Also provides management									
			oversight across the entire function									
	C18	Corporate Secretary	Coordination of Board of Directors ("BOD")	100% to HC	100 00%							
			activities and handling shareholder relations,									
			including related corporate governance activities									
1			and shareholder services									
ŀ	C19	Claims	Provides investigation and settlement support and	Historical			95 00%	2 00%			3 00%	
			payment of general liability and motor vehicle	Claims Ratio								
			accidents against the Company. Coordinates the									
,			collection of monies owed to Company for damage									
			to Company facilities and equipment as a result of									
Regulatory	C20	Regulatory Affairs	third party negligence. Manage retail regulatory issues and activities with	MM4			34,07%	59 83%	1 30%	1 40%	3 40%	
Affairs	C20	regulatory rinains	the utilities commissions in North and South	1-44/1			5 1.0770	57 0570	1 5070	1 4070	3 7070	
111111111111111111111111111111111111111			Carolina, and provide support for federal and state									
•			legislative affairs regarding retail matters. Obtain									
			state utilities commissions' approvals of all									
			Company initiatives									

	epartment	s C21	Product Public Affairs	Description Influencing legislation and shaping public policy &	Allocation Basis for Percent Allocation	Holding Company	CP&L (Corp)	CP&L Energy Distributio n	CP&L Energy Supply	CP&L Retail	Energy Ventures	NCNG	FPC (Corp)
	ruone Anan	5 C21	ruone Anans	opinion on major corporate issues, ally development and training for NC & SC allies, support for "Citizens for a Brighter Carolina" group, monitoring & tracking legislation, building goodwill & relationships at the Fed, NC& SC state levels	(below the line)	100 00%							
Financial Serv	ices Group		Fin Svcs Group Exec Management Finance Executive	Provides management oversight across the entire Financial Services Group	MM0	0 03%		19 78%	34.46%	0.72%	0.77%	1.96%	
_			Management	Provides management oversight across the entire Finance Group	MM0	0 03%		19 78%	34.46%	0.72%	0.77%	1 96%	
	Accounting	C45	Accounting Management	Provides management oversight across the entire Accounting function.	MM5			20.54%	35 93%	0.77%	0.82%	2 04%	
		C46	Management Reporting	Develops and distributes cost reports, and develops and coordinates materials presented to the Board of Directors and its committees	MM5			20 54%	35.93%	0 77%	0.82%	2 04%	
		C47	Financial Reporting	Develops internal and external financial reports and profit/loss reports	MM0	0 03%		19 78%	34 46%	0 72%	0 77%	1 96%	
		C49	Benchmarking	Develops benchmarking processes to support cost vs market and quality of service comparisons	MM0	0 03%		19 78%	34 46%	0 72%	0 77%	1.96%	
		C52	Rates	Develops and implements jurisdictional rates and competitive pricing options, provides embedded and marginal cost-of-service expertise and analyses in support of rate development and strategic business unit needs, provides expertise and guidance in the application of state and FERC rate schedules, riders and service regulations	ММ4			34 07%	59 83%	1.30%	1.40%	3 40%	
í		S30	General Ledger Accounting	Maintains general ledger, account keys and journal entries; manages the monthly and annual closing process, performs bank reconciliations	MM14	0 05%		33 96%	59 67%	1 30%	1.40%	3.39%	
		\$31	Property Accounting	Maintains core fixed assets and materials records, including the entry of work orders in field organizations.	% of undepreciated (See MM4)			34 07%	59 83%	1.30%	1 40%	3 40%	
		S32	Disbursements	Enters accounts payable invoices and other invoice/payments	Invoice Ratio			51,37%	31 50%	8.16%	3.76%	4.61%	
		S33	Revenue Accounting	Maintains certain customer accounting records, reconciles customer system to general ledger, maintains non-electric service accounts receivable system, performs revenue analysis.	MM15			34 49%	60 72%	1.34%		3 45%	

Service Company Group/Department		Product	Description	Allocation Basis for Percent Allocation	Holding Company	CP&L (Corp)	CP&L Energy Distributio n	CP&L Energy Supply	CP&L Retail	Energy Ventures	NCNG	FPC (Corp
отоприверативени	S34		Develops regulatory financial reports and consults	MM15	Company	(COIP)	34.49%	60 72%	1.34%	v circuites	3 45%	(Con
			on proper regulatory treatment of various accounting	,								
			transactions, maintains records and reports on fuel-									
			related transactions		0.000/		10 500/	24.4607	0.700/	0.3307	1.000	
	835		Handles all intercompany billing processes for subsidiaries of CP&L Energy, Also, maintains	MM0	0 03%		19.78%	34 46%	0 72%	0.77%	1.96%	
			accounting records for certain subsidiaries									
Information	C69		Provide management oversight across the entire	IT Distributed			25 65%	12 51%	2 28%	3 03%	2 79%	3 1
Technology			function	Cost Ratio								
"		· ·		(headcount used								
				temporarily)								
	C 70	Applications	Maintain and repair business software applications.	na - all direct								
		Maintenance	•	charged								
	C71		Provides and maintains the local area data networks,	Headcount ratio								
			wide area data networks, fiber usage, video									
			conferencing, voice mail, as well as network									
	C40		support.	Direct Cost								
		Billed Labor Applications Operations		Direct Cost								
		- Sun										
			Planning, design, implementation, and enhancement	na - all direct								
			of business software applications	charged								
	S50	Applications Operations	Provide computing, data storage, and printing for	IT application								
			business software applications running on	Index Ratio								
			mainframe computers									
			1 5, 5,	IT application								
		- HP/UNIX	business software applications running on HP/UNIX	Index Ratio								
	\$52	Applications Operations	servers.									
		- NT										
		Applications Operations										
		- Other										
	S54	Personal Computers	Provide personal computer hardware, software,	IT standard PC								
			remote access, and associated support personnel	count rate								
	S59	Telecom Projects										
1		Voice and Data Services										

				Allocation			CP&L					
				Basis for			Energy	CP&L				
Service Company				Percent	Holding	CP&L	Distributio	Energy	CP&L	Energy		FPC
Group/Department		Product	Description	Allocation	Company	(Corp)	n	Supply	Retail	Ventures	NCNG	(Corp)
	S55	Personal Computer	Provide e-mail, shared calendars, shared storage,	IT standard								
		Network	Inter/Intranet access, and access to application	headcount rate								
			servers									
Strategic	C64	Strategic Planning	Maintains responsibility for corporate strategic	MM0	0 03%		19 78%	34.46%	0 72%	0 77%	1.96%	
Planning			planning (does not develop long-term plans for line									
			or individual corporate organizations).									
	C67	Market Research -	Provides market research services to the	MM0	0.03%		19 78%	34.46%	0 72%	0.77%	1 96%	
		Global	consolidated entity									
	C68	Investor	Manages relations with the financial community and	MM0	0 03%		19 78%	34.46%	0.72%	0.77%	1 96%	
		Relations/Funds Mgmt	the performance of external trust funds									
	C79	Market Research -		MM16			21.12%	37 01%	0.79%			
		Utility										
Tax	C50	Tax Administration	Provides market research services to the utility	MM0	0.03%		19 78%	34 46%	0.72%	0.77%	1 96%	
	C77	CP&L Tax Services	Provides CP&L Tax Services.	MM1			35 27%	61 93%	1.35%	1.45%		
		FPC Tax Services	Provides FPC Tax Services	MM11								
	S59	Payroll	Conducts time entry; maintains payroll system, runs	Headcount			18.81%	29.70%	0.58%	2.04%	3.78%	
1			payroll, produces payroll-related reports and									
			processes employee expense reports									
Treasury	C51	Treasury Management	Provides management oversight across the entire	MM0	0 03%		19 78%	34 46%	0 72%	0.77%	1 96%	
			Treasury function									
		Financing			0 03%		19 93%	34 76%	0 73%	0.77%	1.98%	
Ì	C54	Cash Management	Manages the efficient movement of company funds	MM20	0 03%		19 93%	34 76%	0 73%	0.77%	1.98%	
			through the banking system and secures short-term									
			debt financing and/or investments									
	C55	Insurance Risk	Manages the corporate insurance program	MM0	0.03%		19.78%	34 46%	0 72%	0 77%	1 96%	
		Management										
	C56	Financial Risk	Measures, independently, and reports corporate risk	MM0	0.03%		19 78%	34 46%	0 72%	0.77%	1 96%	
		Management	exposures, provides risk management training,									
			tools, controls and strategies									
	C57	Financial Forecasting	Coordinates and develops plans and budgets for	MM0	0 03%		19 78%	34.46%	0 72%	0 77%	1 96%	
			corporate and line organizations. Prepares and									
			presents results of financial forecasts and provides									
4			financial and planning support for the regulatory and	1								
			strategic planning process				0.1.445					
	C58	Load Forecasting	Prepares and presents economic, load and energy	MM19			34 46%	60 66%		1.43%	3.44%	
		_	forecasts.				99.4061		0.04			
	C59	Property Insurance	Property insurance premiums	Undepreciated			23.40%	34 84%	0.03%	0.05%	2.10%	
				assets (Default								
l				to MM6)								

	<u> </u>			Allocation			CP&L					
Service Company Group/Department		Product	Description	Basis for Percent Allocation	Holding Company	CP&Ł (Corp)	Energy Distributio	CP&L Energy Supply	CP&L Retail	Energy Ventures	NCNG	FPC (Corp)
Group/Department_	C60	Liability & Workers	Liability and workers' compensation insurance	Labor Dollars	Company	(со.р)	27 66%	58 28%	2,40%	2 55%	3.13%	(00.7)
		Comp Insurance	premiums	(Default to MM7)								
		Other Insurance	Crime, directors & officers, aircraft, fiduciary and special insurance premiums.	MM8			20 03%	34.99%	0 74%	0.79%	1 99%	
	C62	Nuclear Premiums & Credits	Nuclear property and liability insurance credit for good experience	Budgeted Dollars/Direct Cost for Actuals		82 00%	1					18 00%
	C76	Financial Administration Fees	Includes financial administration fees, such as bank fees	MM1			35.27%	61 93%	1 35%	1.45%		
	S36		Provides analysis support for business case development for various initiatives	MM5			20 54%	35 93%	0.77%	0 82%	2 04%	
Corporate Communications	C22	Corporate Communications	Includes management oversight across the entire Corporate Communications function. Develops and distributes key company messages to external media as primary corporate spokespersons, manages company's strategic philanthropy, manages the company's brand position and ensures consistency in brand message for both internal and external audiences, directs the corporate image through advertising, coordinates support activities for special corporate events, and provides communication planning and counseling		0.03%		19 78%	34 46%	0 72%	0.77%	1.96%	
		Donations	Corporate donations	MM18 (below the line)	0 05%		33 21%	58 10%	1 24%	1 33%	3 30%	
,	C24	CP&L Image Advertising	Manages the company's brand position and ensures consistency in brand message for internal and external audiences. Directs the corporate image through advertising.	MMI			35 27%	61.93%	1 35%	1 45%		
ı	C26	NCNG Image Advertising	Manages the company's brand position and ensures consistency in brand message for both internal and external audiences. Directs the corporate image through advertising	100% to NCNG							100.00%	
}	S17	Internal Communications	Manages systems and creates tactical tools to keep employees informed and engaged about strategic business developments and their role in ensuring company success; tools include newsletters, e-mail (info bulletins), Intranet and Internet employee briefings	Headcount			19.92%	31 45%	0.61%	2.16%	4 00%	

				Allocation			CP&L					
				Basis for			Energy	CP&L				
Service Company				Percent	Holding	CP&L	Distributio	Energy	CP&L	Energy		FPC
Group/Department		Product	Description	Allocation	Company	(Corp)	n	Supply	Retail	Ventures	NCNG	(Corp)
	S18	Customer	Includes communications to Energy Delivery	100% to ED (G)			100 00%					
		Communications	customers									
Human Resources	C27	Human Resources	0	Headcount			20.50%	32 36%	0 63%	2 22%	4.12%	
		Management	Resources entire function									
	C28	Labor Relations	Provides corporate support for labor-related issues	Headcount			19 96%	31 51%	0 62%	2 16%	4 01%	
			(union & non-union)									
	C30	Compensation	Administers base compensation, MICP, LTIP,	Headcount			34 24%	54 06%	1.06%	3 71%	6 87%	
1			deferred compensation, ECIP and other									
}			compensation programs									
ļ	C81	Benefit Plan Integration	Provides integration of client company benefit plans	Headcount			20 50%	32 37%	0 63%	2.22%	4 12%	
1												
1	C31	EEO/AA/Diversity	Provides consultation and support on affirmative	Headcount			20.09%	31.71%	0 62%	2.17%	4.03%	
			action, equal employment opportunity and diversity									
	010	11010	NAME OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY OF THE PARTY				20.000	31 71%	0.6306	2 17%	4.03%	
	519	HRIS	Manages overall HR information, administers the	Headcount			20 09%	31 /1%	0 62%	2 17%	4.03%	
İ			PeopleSoft HR system; provides benefits									
	S20	Policy/Pay/Benefit	administration. Provides the employee information line, benefits	Headcount			20 50%	32 36%	0.63%	2 22%	4 12%	
	320	, ,	administration, compensation administration, and	readcount			20 3070	32 3070	0.0370	2 22/0	7 1270	
			policies/practices administration of corporate									
l.			relocation services and pre-retirement seminars									
			relocation services and pre-remement seminars									
	S21	Organizational	Designs and implements HR process improvements	Headcount			20 50%	32 36%	0.63%	2 22%	4 12%	
		Effectiveness	5,,,,									
	S22		Recruits, screens, tests, interviews applicants,	Headcount			34.24%	54 06%	1.06%	3.71%	6 87%	
			consults with									
1			managers on staffing plans and issues									
Į.	S23	Training &	Provides executive and personal developmental	Headcount			20.50%	32 36%	0 63%	2 22%	4 12%	
		Development	training and employee development programs									
			Course attendance charged by and to customer									
	S24	HR- Nuclear Generation	Includes cost of the HR service manager and	100% to CP&L-				100 00%				
		Group	representatives who provide HR management	ES								
			Consultation & support to managers & employees in									
1			the Nuclear Generation Group	1000/ . CD07				*00.000				
	S25	HR - Power Ops Group	Includes cost of the HR service manager and	100% to CP&L-				100.00%				
			representatives who provide HR management	ES								
			Consultation & support to managers & employees in									
I			the Power Operations Group									

				Allocation		 "-	CP&L			 		
				Basis for			Energy	CP&L				
Service Company				Percent	Holding	CP&L	Distributio	Energy	CP&L	Energy		FPC
Group/Department		Product	Description	Allocation	Company	(Corp)	n	Supply	Retail	Ventures	NCNG	(Corp)
	S26	HR - Energy Delivery	Includes cost of the HR service manager and	100% to CP&L-			100.00%					
			representatives who provide HR management	ED								
			Consultation & support to managers & employees in	1								
	622	C+-05 D1	the Energy Delivery Group	TT 1			20.500/	22.2624	0.4304	* * * * * * * * * *	4.100/	
	\$32	Staffing Record		Headcount			20 50%	32 36%	0 63%	2 22%	4 12%	
		Keeping & Compliance										
	S58	HR - Service Company	Includes cost of the HR service manager and	100% to Service								
		(A)	representatives who provide HR management,	Co using								
			consultation and support to managers & employees in the Service Company	headcount								
	S29	HR-FPC		Direct Cost								35.33%
	S27	HR-RS&S		FTE's assigned					90 00%			
				ratio								
	S28	HR- NCNG	Includes cost of the HR service manager and representatives who provide HR management Consultation & support to managers & employees in the Gas and Energy Services Group	100% to NCMG							100.00%	
Other (Benefits/Burdens)	C01	Executive Management	Provides management oversight across the entire Holding and Service Company	MM0	0 03%		19 78%	34 46%	0.72%	0 77%	1 96%	
1	C10	Corp HQ Leasehold	Amortization of leasehold improvement projects for	CDD & OU Co			33 75%	36,34%	0.72%	15 78%	13 41%	
	CIO	Improvements	corporate headquarters leased facilities	Ft & On Sq			33 1370	30,3476	0.7270	13 /070	13 4170	
	S47	Service Co Burden	Exceptional hours, payroll tax, benefits and stores	Global Ratio by								
	017	Allocation	burdens	Department								
X00	C85	Operating Lease		200000000000000000000000000000000000000	0 07%						4 47%	
Corporate	C02	Depreciation Expense			0 03%		19.78%	34 46%	0 72%	0 77%	1 96%	
Corporate	C03	Capital Leases			0 03%		19 78%	34 46%	0 72%	0.77%	1 96%	
Corporate	C04	Property Tax - Service			0 03%		19.78%	34 46%	0 72%	0.77%	1.96%	
		Company										
Corporate	C05	Interest Expenses			0.03%		19.78%	34 46%	0.72%	0 77%	1.96%	
Corporate	C88	Service Company			0 03%		19.78%	34 46%	0.72%	0 77%	1 96%	
		Income Tax Expense										

				Basis for							
Service Company				Percent		FPC Elect	Electric	Progress			
Group/Department		Product	Description	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
Executive	C01	Executive Management	Provides management oversight across the entire	MM0	17 73%	20.51%	0.72%	1.71%	1 47%	0 14%	100.00%
			Holding and Service Company								\
		EEI Dues	Edison Electric Institute professional dues	Direct Cost	25 00%	25 00%					100 00%
President	C83	, -	Provides management oversight across the entire	MM0	17 73%	20 51%	0 72%	1 71%	1.47%	0 14%	100 00%
		President	Holding and Service Company								
Согр	C06	CR & AS Group	Provides management oversight across the entire	MM0	17 73%	20 51%	0.72%	171%	1.47%	0.14%	100,00%
Relations &		Management	Administrative Services and Relations Group								
Administrativ											1
e Services										0.4.404	
	C63	Admin Service Group Management	Provides management oversight across the entire Administrative Services Group	MM0	17 73%	20 51%	0 72%	1 71%	1 47%	0.14%	100.00%
Audit	C07	Internal Audit	Provide an independent and objective appraisal of	MM18					2 53%	0.23%	100 00%
			the adequacy of business controls and effectiveness								- 1
			and efficiency of company operations Includes								1
			financial, information technology; operations,								1
1			environmental, and health and safety audits Also								
			includes administration of the Corporate Ethics								ŀ
			Program and business controls education								Ì
Corporate	C08	Corporate Services	Provides management oversight across the entire	MM5	18 47%	21.42%					100 00%
Services		Management	Corporate Services function Also includes facilities								
		Ü	management governance services and other								
1			department activities not readily assignable to a								i
			specific product/service								ì
	C09	Employee ID Cards-	Produce and maintain employee ID cards, including	Headcount	13.90%	25.45%		2.00%			100 00%
		Corp	the database								
	C11	Real Estate	Buy, sell, lease, and develop real estate Provide	MM5	18.47%	21 42%					100 00%
			lake, timber, and land management. Coordinate and								
			support right-of-way activities.								1
	C12	Nuclear Access	Access Authorization, Nuclear Background	Nuclear Plants	20.00%						100 00%
		Authorization/ Physical	Investigations and Fitness for Duly Programs.								
			Nuclear security programs support through program								1
			implementation assistance, management of nuclear								
1			safeguards information, commonality, industry best			•					
1			nractices assessment								I

				Allocation							
Service Company				Basis for Percent	FPC En	FPC Elect	Electric	Progress			
Group/Department		Product	Description	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
1	C13	Physical Security	Executive and headquarters protection services,	Headcount	13 47%	24 65%		1 93%	3 11%	0.04%	100 00%
		Invest/EAP	professional investigative and physical security								
			services, proprietary information protection,								
			employment, background investigations and								
			workplace violence prevention programs Managed								
			EAP designed to effectively support employees and								
			their families Subsidiary Drug and Alcohol testing								
			Program management and workplace violence								
	C14	Corporate Air Services	Operate company aircraft. Includes fuel, landing	Average Hourly							
	017	(variable)	fees, inspections, and other variable expenses	Rate							
	C15	Corporate Air (fixed)	Maintain and pilot corporate aircraft Includes lease						2.02%		100 00%
		• • •	of aircraft, hangar fees, pilots' salaries and other	year usage as %							
İ			fixed expenses	of total							
	C16	Records and Procedures	Provide governance services, common	Headcount	14 16%	25 96%				0 04%	100.00%
			programs/standards, contract management for								
			records and procedure/controlled document needs								
	C74	Property Management	(outside nuclear OA) Full service management of facilities (including	CPB & OH Sq					1 00%		34 51%
	C/4	(Corp HDQ)	rent, utilities, security, card access, janitorial,	Ft occupied					1 00%		34 3170
İ		(Colp ADQ)	renovations, operations/repairs/maintenance,	r t occupied							
			landscaping, food service, parking, pest control,								
			retail tenants, vending, furniture, plants, artwork,								
			etc.) for corporate headquarters buildings								
	C80	Corporate Leases	Manage facilities for future use	100% of CP&L		•					100.00%
				(MM1 to BU's)							
	S01	Fleet Management	Provides management oversight of fleet purchases,	No of vehicles	7 00%	38 00%					45 00%
			operations and maintenance services and DOT and	managed							
Į.			DOE regulatory compliance activities								
	S02	Fleet Operation &	Operate, maintain, and replenish vehicle fleet,	Miles and Hours							0 00%
	502	Maintenance	including DOT and DOE regulatory compliance	of Usage							0 0070
			activities								
1	S03	Property Management	Same as above for administration, crew, shop, and	% of FTEs							100.00%
		(System)	other buildings throughout the CP&L system (Powe	r assigned							
1			Operations, Nuclear Generation, EDG, Shared								
i i			Services, and other Groups, including subsidiaries).								

				Allocation							
Service Company				Basis for Percent	FPC En	FPC Elect	Electric	Progress			
Group/Department		Product	Description	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
	S04	Facilities Project		Charged to	4 62%	34 65%					100.00%
		Management	need identification to design construction and	customer							
]			occupancy Includes budget and schedule	Residual is							
			preparation for each facility and an annual	allocated based							
			integrated 5-year facilities plan for the Company	on % of FTE's							
			Facility engineering	assigned							
	S 05	Supplier Diversity	Manage the corporate effort to increase the								
			utilization of women and minority-owned								
	201	A	enterprises through ???	04 CETTE	1.4.000/	0.0(0)					
	S 06	Contracts/Leasing	Identifies sources, prepares contracts for services	% of FTEs	14 29%	2 86%					100 00%
	004	n 1	and leasing and resource sharing	assigned							
İ	S07	Purchasing									
	S03 S09	Investment Recovery Warehousing	Receive, store, and distribute material								
		Inventory Planning and	Evaluate material needs and manage inventory								
	310	Analysis	levels								
	S11	Oil-Filled Equipment	Repair transformers and other oil-filled equipment	100% CP&L-		_					100.00%
	٠.,	Repairs	•	ED							
			Also includes PCB and oil handling								
	S12	Supply Chain Data	End user support for computing systems, including								
		Services	corporate supply chain and other systems used in								
			Corporate Services functions								
	S13			% based on	20 10%	12.29%					100 00%
1		Data	support for industry standards, technical documents,								
			and common business research tools, direct research								
			support for critical business decisions								
	\$14	Mail Services	Manage labor, supplies, equipment, postage, and	Headcount	14 09%	25 80%	0 66%	ı			100 00%
ļ			contracts in support of corporate mail operations								
			(excluding printing and mailing bills)								
		Print and Mail Bills		Direct Cost							100 00%
	S15	Copy Center Services	Manage program and contracts to provide copy	Headcount ratio							100.00%
			equipment, maintenance, supplies, and paper in user								
			locations and for bulk and special copy services								

Service C	ompany				Allocation Basis for Percent	FPC En	FPC Elect	Electric	Progress			1,25,80
Group/Dep			Product	Description	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
I	Economic	C43	Economic Development	Provide services associated with promoting	MM2							100 00%
1	Dev			economic development within our service territory								}
1				This includes attendance at trade shows and events								
1				to represent the company, recruitment of businesses,								1
				assistance with strategic planning for communities								[
				to aid in attracting businesses, facility location								į
				services, assistance to local, state, and regional allies								•
				with attracting businesses, etc								
		C33	Corporate EHS	Provides management oversight across the entire	MM21	18 15%	21.04%		1.76%			100 00%
			Management	Corporate Environmental, Health and Safety function,								
		C34	Regulatory	Develops programs and procedures, tracks	Headcount	14.18%	25 96%				0.04%	100 00%
			Affairs/Technical	regulatory issues, reviews events; investigates								
1 1			Support	accidents and operating experiences, keeps records								ļ
				on compliance, tracks contractor safety for shared								į.
				services/retail sales, provides health and safely								1
				support; provides industrial hygiene support.								i
		C35	Public Safety			14 18%	25 96%				0 04%	100.00%
		C36	Energy Supply Safety	Implements health and safety policies and	100% ES							100 00%
]			Services	procedures; performs hazard analyses and								i
1				compliance assessments, performs health and safety								i
				training; performs accident investigation and								1
		Can	E D. l' C - E- t .	analyses	100% ED							100 00%
		C37	Energy Delivery Safety Services	Implements health and safety policies and procedures, performs hazard analyses and	100% ED							100 00%
			Services	compliance assessments, conducts health and safely								ı
1				training; performs accident investigation and								Ì
				analysis								l
1		C38	Retail Gas/Pipeline	Implements health and safely policies and	100% NCNG							100 00%
			Safety	procedures, performs hazard analysis and								ł
				compliance assessments, performs health and safety								1
1				training, conducts accident investigation and								
1				analysis, performs DOT pipeline safety (RSPA)								
1, 1				drug/alcohol testing and training								1

				Allocation							
S				Basis for	FPC En	FPC Elect	Electric	D			
Service Compan Group/Departme	•	Product	Description	Percent Allocation	Supply	Dist	Fuels	Progress Telecom	SRS	Monroe	Total
Group/Departme		Occ. Health Services	Implements OH policies and procedures, conducts	100% ES	Supply		1 0013	reiceom	ыны	Montoc	100 00
			medical evaluations (nuclear, fossil, pipeline safety).								
			performs medical surveillance (lead, asbestos,	,							
			hearing conservation), conducts free climbing								
			medical fitness tests, evaluates ergonomics of work								
			activities								
	C40	DOT Motor Carrier	Conducts driver (CDL) qualification, performs	100% ED							100 00
		Safety	drug/alcohol testing and training, conducts medical								
			evaluations								
	C41	Workers' Compensation	Performs claims management, case management,	MM12	18 02%	20.87%	0 74%	1.74%			100.009
			TPA coordination and workers compensation								
			oversight Includes the costs to maintain the reserve								
			for workers' compensation (self-insurance)								
	C42	Environmental Services	Provides environmental services	MM10	18 16%	21.04%			1.52%	0 14%	100 009
Legal	C17	Legal Services	All activities associated with providing legal	MM18					2 53%	0 23%	100,009
Legui	· · · ·	Dogui Sci vices	services and support in all matters related to						2 3370	0 23/0	100,00
			company operations and relations for consolidated								
			or Services Company Also provides management								
			oversight across the entire function								
1	C18	Corporate Secretary	Coordination of Board of Directors ("BOD")	100% to HC							100.009
			activities and handling shareholder relations,								
			including related corporate governance activities								
			and shareholder services.								
	C19	Claims	Provides investigation and settlement support and	Historical							100 00
			payment of general liability and motor vehicle	Claims Ratio							
ļ			accidents against the Company. Coordinates the								
1			collection of monies owed to Company for damage								
			to Company facilities and equipment as a result of								
Regulat	ory C20	Regulatory Affairs	third party negligence Manage retail regulatory issues and activities with	MM4							100 00
Affairs	01y C20	MeBalatory Milans	the utilities commissions in North and South	******							100 00
(Mans			Carolina, and provide support for federal and state								
			legislative affairs regarding retail matters. Obtain								
			state utilities commissions' approvals of all								
			Company initiatives								

					Allocation							
Service (Сотрапу				Basis for Percent	FPC En	FPC Elect	Electric	Progress			
	epartment		Product	Description	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
	Public Affairs	s C21	Public Affairs	Influencing legislation and shaping public policy & opinion on major corporate issues, ally development and training for NC & SC allies, support for "Citizens for a Brighter Carolina" group; monitoring & tracking legislation, building goodwill & relationships at the Fed, NC& SC state levels.	(below the line)							100 00%
Financial Serv	ices Group	C44	Fin Svcs Group Exec	Provides management oversight across the entire	MM0	17.73%	20 51%	0 72%	1.71%	1 47%	0 14%	100.00%
		C75	Management Finance Executive Management	Financial Services Group. Provides management oversight across the entire Finance Group	MM0	17.73%	20 51%	0.72%	1 71%	1 47%	0 14%	100 00%
	Accounting	C45	Accounting	Provides management oversight across the entire	MM5	18 47%	21 42%					100,00%
;		C46	Management Management Reporting	Accounting function. Develops and distributes cost reports, and develops and coordinates materials presented to the Board of Directors and its committees	MM5	18.47%	21.42%					100,00%
		C47	Financial Reporting	Develops internal and external financial reports and profit/loss reports.	ммо	17.73%	20 51%	0 72%	1.71%	1 47%	0.14%	100.00%
		C49	Benchmarking	Develops benchmarking processes to support cost vs market and quality of service comparisons.	MM0	17 73%	20 51%	0.72%	1.71%	1.47%	0 14%	100 00%
		C52	Rates	Develops and implements jurisdictional rates and competitive pricing options, provides embedded and marginal cost-of-service expertise and analyses in support of rate development and strategic business unit needs; provides expertise and guidance in the application of state and FERC rate schedules, riders and service regulations	MM4							100 00%
		S30	General Ledger Accounting	Maintains general ledger, account keys and journal entries; manages the monthly and annual closing process, performs bank reconciliations	MM14						0.23%	100.00%
	1	S31	Property Accounting	Maintains core fixed assets and materials records, including the entry of work orders in field organizations.	% of undepreciated (See MM4)							100.00%
Į.		S32	Disbursements	Enters accounts payable invoices and other invoice/payments.	Invoice Ratio					0 53%	0 06%	100.00%
		\$33	Revenue Accounting	Maintains certain customer accounting records, reconciles customer system to general ledger, maintains non-electric service accounts receivable system; performs revenue analysis.	MM15							100.00%

Service Company		Doods /	Description	Allocation Basis for Percent		FPC Elect Dist	Electric Fuels	Progress	SRS	Monroe	Total
Group/Department	624	Product Regulatory Accounting	Description Develops regulatory financial reports and consults	Allocation MM15	Supply	Dist	rueis	Telecom	SKS	монгое	100 00
	534		on proper regulatory treatment of various accounting								100 00
			transactions, maintains records and reports on fuel-								
ļ			related transactions.								
İ	S35	Diversified Investments	Handles all intercompany billing processes for	MM0	17.73%	20 51%	0 72%	1.71%	1 47%	0.14%	100.0
			subsidiaries of CP&L Energy Also, maintains								
			accounting records for certain subsidiaries								
Information	C69	IT Infrastructure	Provide management oversight across the entire	IT Distributed	5 30%	30 67%		0.94%		0.04%	86.3
Technology		Management	function	Cost Ratio							
				(headcount used							
				temporarily)							
	C70	Applications	Maintain and repair business software applications.	na - all direct							
		Maintenance	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	charged							
1	C71	Infrastructure &	Provides and maintains the local area data networks,	Headcount ratio							
		Maintenance	wide area data networks, fiber usage, video								
			conferencing, voice mail, as well as network								
			support.								
		Billed Labor		Direct Cost							
	\$37	Applications Operations - Sun									
	949		Planning, design, implementation, and enhancement	na - all direct							
	U+7		of business software applications	charged							
	S50		Provide computing, data storage, and printing for	IT application							
ļ	000	• • •	business software applications running on	Index Ratio							
			mainframe computers								
l	S51			IT application							
		- HP/UNIX	business software applications running on HP/UNIX	Index Ratio							
	~		servers								
	\$52	Applications Operations									
	0.53	- NT									
1	853	Applications Operations									
}	051	- Other Personal Computers	Provide personal computer hardware, software,	IT standard PC							
	S54	reisonal Computers	remote access, and associated support personnel	count rate							
			remote access, and associated support personner	count tate							
	S59	Telecom Projects									
	S57	Voice and Data Services									

ervice Company				Allocation Basis for Percent	FPC Fn	FPC Elect	Electric	Progress			
oup/Department		Product	Description	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
	S55	Personal Computer	Provide e-mail, shared calendars, shared storage,	IT standard							
		Network	Inter/Intranet access, and access to application	headcount rate							
<u> </u>			servers.								
Strategic	C64	Strategic Planning	Maintains responsibility for corporate strategic	MM0	17.73%	20.51%	0 72%	1.71%	1.47%	0.14%	100 0
Planning			planning (does not develop long-term plans for line								
			or individual corporate organizations)						~		
	C67	Market Research -	Provides market research services to the	MM0	17.73%	20.51%	0.72%	171%	1 47%	0.14%	100 C
		Global	consolidated entity								
- 1	C68	Investor	Manages relations with the financial community and	MM0	17 73%	20.51%	0 72%	1.71%	1 47%	0.14%	100.0
İ		Relations/Funds Mgmt	the performance of external trust funds								
	C79	Market Research -		MM16	19.01%	22 07%					100 0
	Cir	Utility		Millio	17,0170	11 0770					1000
Tax	C50	Tax Administration	Provides market research services to the utility	MM0	17.73%	20.51%	0.72%	1.71%	1 47%	0.14%	100.0
	C77	CP&L Tax Services	Provides CP&L Tax Services	MMI							100.0
		FPC Tax Services	Provides FPC Tax Services	MM11	46.39%	53 61%					100 (
	S59	Payroll	Conducts time entry, maintains payroll system; runs	Headcount	13 02%	23 82%				0.04%	91.
			payroll, produces payroll-related reports and								
T	061	T	processes employee expense reports	MM0	17 73%	20 51%	0.72%	1.71%	1.47%	0 14%	100,0
Тгеаѕигу	ÇSI	Treasury Management	Provides management oversight across the entire	MMU	17 /3%	20 51%	0.72%	1./1%	1.47%	U 14%	100,0
	C53	Financing	Treasury function		17 88%	20 70%		1 73%	1.49%		100 0
		Cash Management	Manages the efficient movement of company funds	MM20	17.88%			1 73%	1.49%		100 0
	CJ4	Cash Management	through the banking system and secures short-term	14114120	17.0070	20 7070		1 7570	1.4770		1000
1			debt financing and/or investments.								
	C55	Insurance Risk	Manages the corporate insurance program	MM0	17 73%	20 51%	0 72%	1.71%	1 47%	0.14%	100.0
	-	Management									
	C56	Financial Risk	Measures, independently, and reports corporate risk	MM0	17.73%	20 51%	0 72%	1 71%	1.47%	0.14%	100.0
		Management	exposures; provides risk management training,								
		J	tools, controls and strategies								
	C57	Financial Forecasting	Coordinates and develops plans and budgets for	MM0	17.73%	20 51%	0 72%	1,71%	1 47%	0 14%	100 (
j		J	corporate and line organizations. Prepares and								
			presents results of financial forecasts and provides								
			financial and planning support for the regulatory and								
ļ			strategic planning process								
	C58	Load Forecasting	Prepares and presents economic, load and energy	MM19						0.23%	100.0
			forecasts								
	C59	Property Insurance	Property insurance premiums	Undepreciated	18 70%	19.24%	0 01%	1 35%		0.28%	100 0
				assets (Default							
				to MM6)							

				Allocation			-				
Service Company				Basis for Percent	EPC En	FPC Elect	Electric	Progress			
Group/Department		Product	Description	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
	C60	Liability & Workers	Liability and workers' compensation insurance	Labor Dollars	PF-3		2 45%	3 53%			100 00%
		Comp Insurance	premiums.	(Default to							
				MM7)							{
	C61	Other Insurance	Crime, directors & officers, aircraft, fiduciary and special insurance premiums	MM8	17 99%	20 85%	0 74%	1.74%		0.14%	100 00%
	C62	Nuclear Premiums & Credits	Nuclear property and liability insurance credit for good experience	Budgeted Dollars/Direct Cost for Actuals							100 00%
	C76	Financial Administration Fees	Includes financial administration fees, such as bank fees	MM1							100.00%
	S36		Provides analysis support for business case development for various initiatives	MM5	18.47%	21 42%					100.00%
Corporate Communications	C22	Corporate Communications	Includes management oversight across the entire Corporate Communications function. Develops and distributes key company messages to external media as primary corporate spokespersons, manages company's strategic philanthropy, manages the company's brand position and ensures consistency in brand message for both internal and external audiences; directs the corporate image through advertising, coordinates support activities for special corporate events, and provides communication planning and counseling.		17 73%	20.51%	0.72%	1 71%	1.47%	0 14%	100 00%
	C23	Donations	Corporate donations	MM18 (below the line)					2.53%	0 23%	100 00%
	C24	CP&L Image Advertising	Manages the company's brand position and ensures consistency in brand message for internal and external audiences. Directs the corporate image through advertising.								100.00%
,	C26	NCNG Image Advertising	Manages the company's brand position and ensures consistency in brand message for both internal and external audiences. Directs the corporate image through advertising	100% to NCNG							100.00%
!	S17	Internal Communications	Manages systems and creates tactical tools to keep employees informed and engaged about strategic business developments and their role in ensuring company success; tools include newsletters, e-mail (info bulletins), Intranet and Internet employee briefings	Headcount	13 78%	25 22%	0 64%	1 98%	0.20%	0 04%	100 00%

			· · · · · · · · · · · · · · · · · · ·	Allocation						* · · · · · · · · · · · · · · · · · · ·	
				Basis for							
Service Company		.		Percent	FPC En	FPC Elect	Electric	Progress	c.p.c		
Group/Department	C10	Product	Description Falling	Allocation	Supply	Dist	Fuels	Telecom	SRS	Monroe	Total
	518	Customer	Includes communications to Energy Delivery	100% to ED (G)							100 00%
Human Resources	C27	Communications Human Resources	Provides management oversight across the Human	Headcount	14 18%	25 96%				0 04%	100 00%
Trainan Resources	CZI	Management	Resources entire function	Ticadeount	14 10/0	23 90 76				0 0470	100 00 78
	C28	Labor Relations	Provides corporate support for labor-related issues (union & non-union)	Headcount	13 81%	25 27%	0.65%	1.98%		0 04%	100 00%
	C30	Compensation	Administers base compensation, MICP, LTIP, deferred compensation, ECIP and other compensation programs	Headcount						0.07%	100.00%
	C81	Benefit Plan Integration	Provides integration of client company benefit plans	Headcount	14 18%	25.97%				0 04%	100 00%
	C31	EEO/AA/Diversity	Provides consultation and support on affirmative action, equal employment opportunity and diversity.	Headcount	13 90%	25 44%		2.00%		0.04%	100.00%
	S19	HRIS	Manages overall HR information, administers the PeopleSoft HR system; provides benefits administration	Headcount	13 90%	25 44%		2 00%		0 04%	100 00%
	S20	Policy/Pay/Benefit Admin	Provides the employee information line, benefits administration, compensation administration, and policies/practices administration of corporate relocation services and pre-retirement seminars	Headcount	14 18%	25 96%				0 04%	100.00%
	S21	Organizational Effectiveness	Designs and implements HR process improvements	Headcount	14 18%	25 96%				0 04%	100 00%
	S22	Staffing/Recruiting	Recruits, screens, tests, interviews applicants, consults with managers on staffing plans and issues.	Headcount						0 07%	100 00%
	\$23	Training & Development	Provides executive and personal developmental training and employee development programs Course attendance charged by and to customer	Headcount	14 18%	25 96%				0 04%	100 00%
,	S24	HR- Nuclear Generation Group	Includes cost of the HR service manager and representatives who provide HR management	100% to CP&L- ES							100.00%
1	S25	HR - Power Ops Group	Consultation & support to managers & employees in the Nuclear Generation Group Includes cost of the HR service manager and representatives who provide HR management Consultation & support to managers & employees in the Power Operations Group	100% to CP&L- ES							100 00%

Service Company Group/Department Product Description S26 HR - Energy Delivery representatives who provide HR management the Energy Delivery Consultation & support to managers & employees in the Energy Delivery Group S32 Staffing Record Keeping & Compliance S33 Staffing Record Record Headcount S34 HR - Service Company (A) representatives who provide HR management, consultation and support to managers & employees in the Service Company consultation and support to managers & employees in the Service Company S29 HR-FPC S27 HR-RS&S FTE's assigned ratio S28 HR-NCNG Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio Includes cost of the HR service manager and ratio		FPC Elect Dist	Electric	Progress			
S26 HR - Energy Delivery Includes cost of the HR service manager and representatives who provide HR management ED			Fiectric	Progress			
S26 HR - Energy Delivery Includes cost of the HR service manager and representatives who provide HR management ED Consultation & support to managers & employees in the Energy Delivery Group S32 Staffing Record Keeping & Compliance S58 HR - Service Company (A) Includes cost of the HR service manager and representatives who provide HR management, Co using consultation and support to managers & employees in the Service Company in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Company Consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to manager and consultation and support to managers & employees in the Service Consultation and support to managers & employees in the Service Consultation and support to managers & employees in the	рргу	5 J 183	Engla	-	ene	M	T-4-1
representatives who provide HR management ED Consultation & support to managers & employees in the Energy Delivery Group S32 Staffing Record Keeping & Compliance S58 HR - Service Company (A) Includes cost of the HR service manager and representatives who provide HR management, Co using consultation and support to managers & employees in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR-NCNG Includes cost of the HR service manager and 100% to NCMG		2101	Fuels	Telecom	SRS	Monroe	Total
Consultation & support to managers & employees in the Energy Delivery Group S32 Staffing Record Keeping & Compliance S58 HR - Service Company (A) Includes cost of the HR service manager and representatives who provide HR management, Co using consultation and support to managers & employees in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR- NCNG Includes cost of the HR service manager and 100% to NCMG							100 00%
the Energy Delivery Group S32 Staffing Record Keeping & Compliance S58 HR - Service Company (A) Includes cost of the HR service manager and representatives who provide HR management, cousing consultation and support to managers & employees in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR- NCNG Includes cost of the HR service manager and 100% to NCMG							
S32 Staffing Record Keeping & Compliance S58 HR - Service Company (A) Includes cost of the HR service manager and representatives who provide HR management, consultation and support to managers & employees in the Service Company S29 HR-FPC S27 HR-RS&S FTE's assigned ratio S28 HR-NCNG Includes cost of the HR service manager and 100% to NCMG							
S58 HR - Service Company (A) Includes cost of the HR service manager and 100% to Service representatives who provide HR management, Co using consultation and support to managers & employees in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR-NCNG Includes cost of the HR service manager and 100% to NCMG	18%	25 96%				0.04%	100 00%
(A) representatives who provide HR management, Co using consultation and support to managers & employees headcount in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR-NCNG Includes cost of the HR service manager and 100% to NCMG							
(A) representatives who provide HR management, Co using consultation and support to managers & employees headcount in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR-NCNG Includes cost of the HR service manager and 100% to NCMG							
consultation and support to managers & employees headcount in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR-NCNG Includes cost of the HR service manager and 100% to NCMG							
in the Service Company S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR- NCNG Includes cost of the HR service manager and 100% to NCMG							
S29 HR-FPC Direct Cost 64 6 S27 HR-RS&S FTE's assigned ratio S28 HR- NCNG Includes cost of the HR service manager and 100% to NCMG							
S27 HR-RS&S FTE's assigned ratio S28 HR- NCNG Includes cost of the HR service manager and 100% to NCMG							
ratio S28 HR- NCNG Includes cost of the HR service manager and 100% to NCMG	67%						100.00%
S28 HR- NCNG Includes cost of the HR service manager and 100% to NCMG					10.00%		100.00%
							100.000/
i epiesenanves who provide fix management							100 00%
Consultation & support to managers & employees in							
the Gas and Energy Services Group							
and das and Energy Services Group							
Other (Benefits/Burdens) C01 Executive Management Provides management oversight across the entire MM0 17.7.	7.73%	20 51%	0 72%	1 71%	1.47%	0.14%	100.00%
Holding and Service Company							
C10 Corp HQ Leasehold Amortization of leasehold improvement projects for CPB & OH Sq							100.00%
Improvements corporate headquarters leased facilities Ft							
S47 Service Co Burden Exceptional hours, payroll tax, benefits and stores Global Ratio by							
Allocation burdens Department							
	30%	46 34%	1.55%	3 83%	3 14%	0.33%	100 00%
· · · · · · · · · · · · · · · · · · ·	73%	20.51%	0.72%	171%	1 47%	0.14%	100 00%
	73% 73%	20 51% 20 51%	0 72% 0.72%	1.71% 1.71%	1 47% 1,47%	0 14% 0.14%	100 00% 100 00%
Company Company	13/0	20 3170	V.7270	1 / 170	1.4770	U.1470	100 00%
	7.73%	20 51%	0.72%	1 71%	1 47%	0.14%	100 00%
Corporate C88 Service Company 17.7.	•	20 51%	0.72%	171%	1 47%	0.14%	100 00%
Income Tax Expense		201.31%	0 / 2%	1 (1%	4 / 5/2	11 14%	

				_					_	CP&L Entries			_			
_	_				lolding				Energy				Energy			Easter
	Group/Department		Product		ompany	CP	&L (Corp)		istribution	 nergy Supply	 Retail		Ventures		NCNG	NCNO
Executive			Executive Management	\$	2,799			\$	1,845,494	3,215,154	\$ 67,177	\$	71,842	\$	182,870	
			EEI Dues					\$_	363,750	363,750						
President		C83	Service Company President	\$	692			\$	456,547	 795,379	\$ 16,618	\$_	17,773	\$	45,239	
Corp Relations &			Unspecified							\$ 125,000						
Admınistratıve			CR & AS Group Management	\$	300			\$	197,565	344,190	7,191		7,691		19,577	
Services		C63	Admin Service Group Management	\$	200			\$	131,841	\$ 229,689	\$ 4,799	\$	5,132	\$	13,064	
	Audıt	C07	Internal Audit	\$	1,788			\$	1,187,470	\$ 2,077,805	\$ 44,338	\$	47,556	\$_	117,996	
	Corporate Services	000	Unspecified			\$	85,500	\$	17,987,961	\$ 4,004,312	\$ 16,590			\$	7,270,106	
								\$	1,630,700	\$ 70,000				\$	220,000	
						\$	800,000									
		258	T&D Transformer Solutions					\$	70,665							
		259	T&D Transformer Solutions					\$	105,999							
		C08	Corporate Services Management					\$	1,528,827	\$ 2,675,075	\$ 57,312	\$	61,034	\$	151,841	
		C09	Employee ID Cards-Corp					\$	61,811	\$ 97,670	2,269	\$	4,059	\$	11,090	
		C11	Real Estate					\$	281,679	\$ 492,870	\$ 10,560	\$	11,245	\$	27,976	
		C12	Nuclear Access Authorization/ Physical							\$ 2,702,622						
·		C13	Physical Security Invest/EAP					\$	286,129	\$ 451,968	\$ 10,394	\$	18,800	\$	81,357	
			Corporate Air (fixed)					\$	2,123,063	3,430,225	236,101		234,871	•		
		C16	Records and Procedures					\$	81,841	129,270	2,985		5,390	\$	14,677	
		C74	Property Management (Corp HDQ)					\$	1,441,493	1,258,406	38,681		1,040,505		541,527	
	•	C80	Corporate Leases					\$	116,391	\$ 204,369	\$ 4,455	\$	4,785			
		S01	Fleet Management													
		S03	Property Management (System)					\$	513,392					\$	70,008	
		S04	Facilities Project Management					\$	130,028	\$ 59,828				\$	85,190	
		S06	Contracts/Leasing					\$	104,085	\$ 583,096	\$ 41,689	\$	83,286		,	
		S11	Oil-Filled Equipment Repairs					\$	2,574,540							
		S13	Research and Technical Data					\$	21,629	\$ 105,451	\$ 2,435	\$	4,397	\$	18,911	
'		S14	Mail Services					\$	154,260	\$ 243,544	\$ 4,771	\$	16,660	\$	30,973	
		S15	Copy Center Services					\$	8,021	\$ 12,668	\$ 294	\$	528	\$	1,439	
	Economic Dev	C43	Economic Development	\$	2,051			\$	1,396,857	\$ 2,453,217	\$ 53,331	\$	57,433	\$	139,481	
T.		C33	Corporate EHS Management					\$	242,984	\$ 424,224	\$ 8,959	\$	9,564	\$	24,093	
		C34	Regulatory Affairs/Technical					\$	78,588	\$ 124,133	\$ 2,866	\$	5,176	\$	14,093	
			Support								-		-		ŕ	
		C36	Energy Supply Safety Services							\$ 535,329						

								111		CP&L Entries							
	~ ~		.		Holding		_	Energy						Energy			Eastern
Service Compan	Group/Department		Product	- '	Company	CP&L (Corp		istribution		Energy Supply		Retail		Ventures		NCNG	NCNG
		C37					\$	254,443							•	(5.06)	
			Retail Gas/Pipeline Safety							640.240					\$	65,261	
		C39	Occ. Health Services				•	50,000	\$	648,349							
		C40	DOT Motor Carrier Safety				D	50,000	•	64.007	•	1.160	•	1.000	•	2.110	
		C41	Workers' Compensation	•	200		\$	31,449		,		1,160		1,238		3,118	
	T1	C42		<u>\$</u>	288 4,068			189,777	_			6,908		7,388		18,805	
	Legal	C17	S	-	,		\$	2,701,920	3	5,382,815	Þ	100,885	3	108,207	3	268,483	
			Corporate Secretary	\$	3,228,876		•	1 269 222	đ	20.007					•	42.210	
	D 1. 10°	C19					\$_	1,368,323			Φ.	16041	_	10.044	\$	43,210	
	Regulatory Affairs	C20		-	6,300,810		\$	443,981	\$	779,670	<u> </u>	16,941	3	18,244	7	44,307	·
F	Public Affairs	C21	Public Affairs			. <u></u>	•	222.602	-	562.026	•	11 702		12 (0)	_	22.075	
Financial Services			Fin Svcs Group Exec Management	\$ \$	491		\$	323,693				11,783		12,601		32,075	
Group	A	C75	Finance Executive Management	3	108		\$_	71,081	3	123,835	<u>ə</u>	2,587	3	2,767	<u> </u>	7,043	
	Accounting	000	Unspecified				•	1,450,409	đ	2,537,862	ď	64 272	æ	57,903	-	82,224	
		C45	Accounting Management				\$	394,723				54,373		•		144,052	
		C46 C47	Management Reporting Financial Reporting	e	473		a)	394,723				14,797 11,342		15,758 12,129		39,203	
		C47	Benchmarking	\$ \$	25		S	16.433		•		598		12,129		30,874	
		C52	Rates	ъ	23		3	258,694				9,871		10,630	-	1,628 25,816	
		S30	General Ledger Accounting	\$	83		d.	56,356				2,157		2,323		5,626	
		S31	Property Accounting	J	63		4	93,632		,		3,573		3,848		9,344	
		S31	Disbursements				4	420,163		•		66.742		164		37,706	
		S32	Revenue Accounting				-C	86,317		,		3,354	Þ	104	Φ.		
		S34	Regulatory Accounting				\$	117,396		,		4,561			s S	8,634 11,743	
		S34 S35	Diversified Investments	\$	80		.\$	52,577				1,914	¢	2,047	Ψ.	5,210	
	Information	000	Unspecified	ф	80		<u> </u>	7,635,832				1,705,654		819,524		4,359,905	£ 400.000
	Technology	000	Unspecified				\$	2,500	4	11,000	Þ	1,705,054	\$	298,567	Ф	4,339,903	\$ 400,000
	rechilology	111	Native Load Generation				Ф	2,300	\$	6,155,959			Ф	298,307			
		111	Native Load Generation						\$				\$	41,528			
		451	IT Services - Regulated						ı	5 3,213,000			\$	346,204			
		C69	_				¢	4,489,843	¢	2,190,705	¢	399,590	-	529,841	æ	487,701	
		C70	Applications Maintenance				¢.	1,971,653	4	2,190,703	Φ	399,390	φ	323,641	Ф	407,701	
		C71	Infrastructure & Maintenance				\$	6,299,451	¢	2,738,892	¢	273,889	æ	547,778	¢	821,668	
		S49	Applications Develop & Enhance			\$ 2,657,242	Ψ	0,277,431	\$		Ψ	213,009	\$	10,000	æ	821,008	
T.		347	Approactions Develop & Elinance			Ψ 2,051,242	¢	1,669,705	_	,			\$	476,650			
		950	Applications Operations -				¢.	5,477,912	1	210,000			Ф	470,030			
		S50	Applications Operations - Mainframe				Ф	3,411,712									
			Mainirame														

										CP&L Entries				-			
					Holding			Energy						Energy			Eastern
Service Compan	y Group/Department		Product		Company	CP&L (Corp)	D	istribution		Energy Supply		Retail		Ventures		NCNG	NCNG
		\$51	Applications Operations - HP/UNIX				\$	5,806,285					\$	39,460			
		0	B 10				_				_						
		S54	Personal Computers				\$	1,552,305			\$	262,760		587,862	\$	769,893	
		S55	Personal Computer Network				d	941,543					\$	181,820			
	Strategic Planning	C64	Strategic Planning	\$	833		\$	549,524	•	957,361	¢	20,003	· ·	21,392	•	54,452	
1	ou acegie i iaining	C67	Market Research - Global	\$	80		\$	52,462				1,910		21,392		54,432 5,198	
		C68	Investor Relations/Funds Mgmt	S	252		\$	166,134				6,047		6,467		16,462	
		C79	Market Research - Utility	Ψ	232		\$	611,435		,		22,871	Ф	0,407	Ф	10,402	
	Tax	C50	Tax Administration	\$	1,076		Ŝ	709,295				25,819	\$	27,612	\$	70,284	
		C77	CP&L Tax Services	_	.,		\$	55,718		, ,		2,133		2,291	•	70,201	
		C78	FPC Tax Services				-	,	-	,	•	-,	•	-,			
		S59	Payroll				\$	154,322	\$	243,502	\$	4,758	\$	16,737	\$	31,012	
	Treasury	C51	Treasury Management	\$	447		\$	294,797				10,731		11,476		29,211	
		C54	Cash Management	\$	153		\$	100,729		175,424	\$	3,661	\$	3,915	\$	10,017	
		C55	Insurance Risk Management	\$	172		\$	113,296	\$	197,380	\$	4,124	\$	4,410	\$	11,226	
		C56	Financial Risk Management	\$	98		\$	64,532	\$	112,426	\$	2,349	\$	2,512	\$	6,395	
		C57	Financial Forecasting	\$	221		\$	145,384	\$	253,282	\$	5,292	\$	5,660	\$	14,406	
		C58	Load Forecasting				\$	70,081		123,365			\$	2,915	\$	7,012	
		C59	Property Insurance				\$	1,989,000	\$	2,961,400	\$	2,550	\$	4,250		178,500	
		C60	Liability & Workers Comp Ins				\$	323,622			\$	28,080	\$	29,835	\$	36,621	
		C61	Other Insurance				\$	203,572	\$	355,615	\$	7,521	\$	8,029	\$	20,225	
		C62	Nuclear Premiums & Credits			\$(12,482,735)											
		C76	Financial Administration Fees				\$	536,500				20,535	\$	22,056			
	<u> </u>	S36	Business Case Analysis				\$	144,610		252,961		5,492		5,773	_	14,362	
Corporate		C22	Corporate Communications	\$	4,309		\$	2,841,361				103,427		110,609	\$	281,550	
Communications		C23	Donations	\$	1,043		\$	692,428		, ,		25,854		27,731	\$	68,805	
		C24	CP&L Image Advertising				\$	1,176,150	\$	2,065,183	\$	45,019	\$	48,353			
		C26	NCNG Image Advertising												\$	37,000	
		S17	Internal Communications				\$	516,230	\$	815,627	\$	18,949	\$	34,109	\$	92,580	
		S18	Customer Communications				\$	369,200									
		C27	Human Resources Management				\$	1,275,092				46,508		83,973		228,664	
Human Resources		C28	Labor Relations				\$	27,469				1,006		1,811		4,930	
1		C30	Compensation				\$	456,755		,		16,742		30,084		81,881	
		C31	EEO/AA/Diversity				\$	40,760		64,418		1,497		2,678		7,317	
		S19	HRIS				\$	158,742		250,883		5,831		10,430		28,496	
		S20	Policy/Pay/Benefit Admin				\$	138,611	\$	218,941	\$	5,056	\$	9,128	\$	24,857	

										CP&L Entries				
				Holding				Energy				Energy		Eastern
Service Company Group/Department		Product	- 1	Company	CP&	L (Corp)	I	Distribution	E	nergy Supply	Retail	Ventures	NCNG	NCNG
	S21	Organizational Effectiveness				-	\$	192,092	\$	303,416	\$ 7,006	\$ 12,650	\$ 34,448	
	S22	Staffing/Recruiting					\$	247,108	\$	390,405	\$ 9,058	\$ 16,276	\$ 44,298	
	S23	Training & Development					\$	128,778	\$	203,410	\$ 4,697	\$ 8,481	\$ 23,094	
	S24	HR- Nuclear Generation Group							\$	499,445			,	
	S25	HR - Power Ops Group							\$	328,907				
	S26	HR - Energy Delivery					\$	389,526						
	S28	HR- NCNG											\$ 169,948	
Other	000	Unspecified			\$ 55.	944,995						 	\$ 3,596,796	
Benefits/Burdens)	C01	Executive Management	\$	1,074,111									\$ 363,714	
	C10	Corp HQ Leasehold Improvements					\$	1,400,625	\$	1,508,110	\$ 29,880	\$ 654,870	\$ 556,515	
	S47	Service Co Burden Allocation	\$	394,006	\$	10,495	\$	3,862,691	\$	6,479,627	\$ 244,580	\$ 201,377	\$ 421,498	
		Total Service Company	\$	11,019,933	\$ 47.	015,497	\$	99,862,216	\$	89,670,201	\$ 4,328,240	\$ 7,272,780	\$ 22,976,811	\$ 400,000

						Florid	la P	rogress Entr	ies			 		: 			
			.	EDG (G				m m		Electric		Progress					
	y Group/Department		Product	FPC (Corp)		En Supply		Elect Dist		Fuels		Telecom		SRS		Monroe	 Total
Executive		C01	2		\$	1,654,227			3	67,177	3	159,545	3	137,153	3	13,062	9,330,104
President		C82	EEI Dues Service Company President		<u>\$</u> \$	363,750		363,750 473,396	<u>\$</u>	16.618	•	39,469		22.020		2 221	\$ 1,455,000
					<u> </u>	409,230		4/3,396	. 3	16,618	-3	39,469	\$	33,929	\$	3,231	\$ 2,308,121
Corp Relations &		000	Unspecified		•	177.000		004.056	•	7.101	•	17.000	•	14 (03	•		\$ 125,000
Administrative		C06	• • • • • • • • • • • • • • • • • • • •		\$	177,089		204,856		7,191		17,080		14,683		1,398	998,811
Services		C63	Admin Service Group Management		\$	118,177	Ъ	136,707	2	4,799	3	11,398	\$	9,798	3	933	\$ 666,537
	Audit	C07	Internal Audit										\$	90,464	\$	8,224	\$ 3,575,641
	Corporate Services	000	Unspecified				\$	14,600,000									\$ 43,964,469
	ŀ																\$ 1,920,700
																	\$ 800,000
		258	T&D Transformer Solutions														\$ 70,665
		259	T&D Transformer Solutions														\$ 105,999
		C08	Corporate Services Management		\$	1,374,753	\$	1,594,327									\$ 7,443,169
		C09	Employee ID Cards-Corp		\$	49,250	\$	86,899			\$	6,552					\$ 319,600
		CH	Real Estate		\$	253,292	\$	293,747									\$ 1,371,369
		C12	Nuclear Access Authorization/ Physical		\$	675,655											\$ 3,378,277
		C13	Physical Security Invest/EAP		\$	227,895	\$	402,140			\$	30,417	\$	48,758	\$	611	\$ 1,558,469
	İ		Corporate Air (fixed)			,		,				,	\$	124,199			\$ 6,148,459
		C16	Records and Procedures		\$	65,215	\$	115,050						•	\$	166	\$ 414,594
		C74	Property Management (Corp HDQ)			,					\$	128,935					\$ 4,449,547
		C80	Corporate Leases														\$ 330,000
		S01	Fleet Management		\$	58,417	\$	317,122									\$ 375,539
		S03	Property Management (System)														\$ 583,400
		S04	Facilities Project Management		\$	20,924	\$	156,930									\$ 452,900
		S06	Contracts/Leasing												\$	104,085	\$ 916,241
		SH	Oil-Filled Equipment Repairs														\$ 2,574,540
		S13	Research and Technical Data		\$	53,187	\$	30,375									\$ 236,385
,	1	S14	Mail Services		\$	106,702	\$	195,381	\$	4,998							\$ 757,289
		S15	Copy Center Services														\$ 22,950
	Economic Dev	C43	Economic Development														\$ 4,102,370
ı		C33			\$	218,165		252,670	\$	8,959	\$	21,066					\$ 1,210,684
		C34	3		\$	62,624	\$	110,477							\$	159	\$ 398,116
		C36	Support Energy Supply Safety Services														\$ 535,329

Florida Power Corporation
Progress Energy Service Company
2001 Service Company Budget by Product/Service - Consolidated Cha

Service Company Group/Department												gress Entri	a Pr	Florid							
C37 Energy Delivery Safety Services C38 Retail Gas/Pipeline Safety C39 Oce Health Services C40 DOT Motor Carrier Safety C41 Worker's Compensation \$ 28,237 \$ 32,703 \$ 1,160 \$ 2,727 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$			_	_																	
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Native Load Generation		\$	24,910	\$			31,566	\$ 81,	\$			4,389,816	\$	1,275,820	\$	1,883,793	\$	Unspecified	000		
\$ 3,273,786 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	301,067	3																		1	
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C70 Applications Maintenance \$ 503,500 \$ 67,887 \$ 3,619,211 \$ C71 Infrastructure & Maintenance \$ 3,012,781 \$ 4,382,227 \$ 5,477,784	346,204	\$		_																	
C71 Infrastructure & Maintenance \$ 3,012,781 \$ 4,382,227 \$ 5,477,784		\$	7,101	\$			5,077	\$ 165,	\$, ,					\$		-		
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	23,554,470	\$, ,	\$	4,382,227	\$					i i	
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\$ 427,000 \$ 1,347,351 \$ 10.600 \$			10,600	\$								1,347,351	\$	427,000	\$						
S50 Applications Operations -	5,477,912	\$																Applications Operations -	S50		
Mainframe																		Mainframe			

							Florid	a P	rogress Entr							
]	Electric	Progress				
Service Company	Group/Department		Product		C (Corp)]	En Supply		Elect Dist		Fuels	 Telecom	SRS		Monroe	 Total
		S51	Applications Operations - HP/UNIX													\$ 5,845,745
		S54	Personal Computers	\$	337,280	\$	1,586,121	\$	6,856,370			\$ 497,500				\$ 12,450,091
			·		•		, ,					ĺ				\$ 181,820
		S55	Personal Computer Network													\$ 941,543
	Strategic Planning	C64	Strategic Planning			\$	492,571	\$	569,805	\$	20,003	\$ 47,507	\$ 40,839	\$	3,889	\$ 2,778,179
		C67	Market Research - Global			\$	47,024	\$	54,398	\$	1,910	\$ 4,535	\$ 3,899	\$	371	\$ 265,226
		C68	Investor Relations/Funds Mgmt			\$	148,916	\$	172,266	\$	6,047	\$ 14,362	\$ 12,347	\$	1,176	\$ 839,909
		C79	Market Research - Utility			\$	550,349	\$	638,937							\$ 2,895,050
	Tax	C50	Tax Administration			\$	635,784	\$	735,472	-\$	25,819	\$ 61,319	\$ 52,713	\$	5,020	\$ 3,585,921
		C77	CP&L Tax Services													\$ 157,977
		C78	FPC Tax Services			\$	891,165		534,687							\$ 1,425,852
		S59	Payroll			\$	106,819	\$	195,425					\$	328	\$ 752,903
	Treasury	C51	Treasury Management			\$	264,244		305,676		10,731	\$ 25,485	\$ 21,909	\$	2,087	\$ 1,490,378
		C54	Cash Management			\$	90,305				3,661	8,695	7,475			\$ 508,476
		C55	Insurance Risk Management			\$	101,554		117,477		4,124	9,795	8,420	-	802	\$ 572,780
		C56	Financial Risk Management			\$	57,844		66,914	\$	2,349	\$ 5,579	\$ 4,796	\$	457	\$ 326,251
		C57	Financial Forecasting			\$	130,316	\$	150,749	\$	5,292	\$ 12,569	\$ 10,805	\$	1,029	\$ 735,005
		C58	Load Forecasting											\$	469	\$ 203,842
		C59	Property Insurance			\$	1,589,500	\$	1,635,400	\$	850	114,750		\$	23,800	\$ 8,500,000
		C60	Liability & Workers Comp Ins							\$	28,665	\$ 41,301				\$ 1,170,000
		C61	Other Insurance			\$	182,838	\$	211,905	\$	7,521	\$ 17,684		\$	1,423	\$ 1,016,333
		C62	Nuclear Premiums & Credits	\$ ((2,740,113)											\$ (15,222,848)
		C76	Financial Administration Fees													\$ 1,521,123
		S36	Business Case Analysis			\$	130,036		150,805			 	 			\$ 704,039
Corporate		C22	Corporate Communications			\$	2,546,882	\$	2,946,224	\$	103,427	\$ 245,638	\$ 211,163	\$	20,111	\$ 14,364,817
Communications		C23	Donations										\$ 52,751	\$	4,796	\$ 2,085,001
		C24	CP&L Image Advertising													\$ 3,334,705
		C26	NCNG Image Advertising													\$ 37,000
		S17	Internal Communications			\$	411,468	\$	725,754	\$	31,131	\$ 54,682	\$ 5,414	\$	1,083	\$ 2,707,027
		S18	Customer Communications													\$ 369,200
		C27	Human Resources Management			\$	-,,		1,792,492					\$	2,584	\$ 6,459,432
Human Resources		C28	Labor Relations			\$	21,892	\$	38,623	\$	1,653	\$ 2,904		\$	58	\$ 143,741
1		C30	Compensation											\$	916	\$ 1,308,004
		C31	EEO/AA/Diversity			\$	32,473	\$	57,312			\$ 4,323		\$	84	\$ 210,862
		S19	HRIS			\$	126,468	\$	223,208			\$ 16,835		\$	328	\$ 821,221
		S20	Policy/Pay/Benefit Admin			\$	110,454	\$	194,856					\$	281	\$ 702,184

						Florid	a P	rogress Entr	ies	 				
									Electric	Progress				
Service Company Group/Department		Product	F	PC (Corp)	ì	En Supply		Elect Dist	Fuels	Telecom	SRS	Mo	nroe	Total
	S21	Organizational Effectiveness			\$	153,071	\$	270,039				\$	389	\$ 973,111
	S22	Staffing/Recruiting										\$	495	\$ 707,640
	S23	Training & Development			\$	102,618	\$	181,033				\$	261	\$ 652,372
	S24	HR- Nuclear Generation Group												\$ 499,445
	S25	HR - Power Ops Group												\$ 328,907
;	S26	HR - Energy Delivery												\$ 389,526
	S28	HR- NCNG												\$ 169,948
Other	000	Unspecified	\$	4,384,057										\$ 63,925,848
(Benefits/Burdens)	C01	Executive Management												\$ 1,437,825
	C10	Corp HQ Leasehold Improvements												\$ 4,150,000
	S47	Service Co Burden Allocation			\$	2,162,178	\$	2,938,702	\$ 55,554	\$ 138,338	\$ 116,282			\$ 17,025,328
		Total Service Company	\$	17,803,039	\$	32,483,934	\$	76,772,493	\$ 454,771	\$ 2,071,070	\$ 1,289,696	\$ 27	73,132	\$ 413,693,813

Florida Power Corporation Progress Energy Service Company Modified Massachusettes Formula Ratio 2001 Budget

	2001 Annual Labor Budget	% of Total Labor	2001 Undepreciated Assets Budget	% of Total Assets	Total Modified Mass %	(C59) Property Insurance (Assets Only)	(C60) Liability Insurance (Labor Only)	(S31) CP&L with EV and NCNG
Progress Energy Holding Company	\$ -	0.0%	\$ 10,476,796	0.1%	0.03%			
CP&L - Energy Supply	226,307,909	34.1%	6,298,662,192	34.8%	34.46%	34.84%	58.29%	59.83%
CP&L - Energy Delivery	107,391,551	16.2%	4,228,946,384	23.4%	19.78%	23.40%	27.66%	34.07%
CP&L - Energy Services	9,318,471	1.4%	5,966,669	0.0%	0.72%	0.03%	2.40%	1.30%
CP&L - Energy Ventures	9,896,595	1.5%	9,223,064	0.1%	0.77%	0.05%	2.55%	1.40%
SRS NCNG Monroe Power	19,129,572 12,140,671	2.9% 1.8%	8,690,022 379,171,417 50,546,596	0.0% 2.1% 0.3%	1.47% 1.96% 0.14%	2.10% 0.28%	3.13% 0.00%	3.40%
Total Carolina Fuels	\$ 31,270,243	4.7%		2.4%	3.57%	2.38%	3.13%	
FPC - Energy Supply	111,348,381	16.8%	3,379,438,962	18.7%	17.73%	18.70%		
FPC - Energy Delivery	144,632,314	21.8%	3,477,346,965	19.2%	20.51%	19.24%		
Electric Fuels Progress Telecom Total Florida Fuels & Telecom	9,513,950 13,708,736 23,222,686	1.4% 2.1% 3.5%	2,018,243 244,929,547 246,947,790	0.0% 1.4% 1.4%	0.72% 1.71% 2.43%	0.01% 1.35%	2.45% 3.53%	
Total Florida Fuels & Telecom	23,222,080	3.3%	240,947,790	1.470	2.4370			
Total	\$ 663,388,150	100.0%	\$ 18,095,416,857	100.0%	100.0%	100.00%	100.00%	100.00%

Ref.			Product		Allocation Basis for GL Allocations	gress rgy Holding	CP&L	Progress Energy Ventures	ENCNG	NCNG	Florida Power Corporation	Electric Fuels	Progress Telecom		
No.	Department	Product/Service	Code	Description	Allocations	C E Z	Š	Pro Ene Ver	Ξ	SC	<u> </u>	Ele	E E	SRS	Total (1)
	Executive Management	Executive Management	C01	Provides management oversight across the entire Holding and Service Company. Includes executive benefits.										42	
Ť		Service Company		Provides management oversight across the entire											
2		President	C83	Holding and Service Company											
		Corporate Relations &		Provides management oversight across the entire											
		Administrative Services		Corporate Relations and Administrative											
3	Executive Management	Group Management	C06	Services Group.											
		Administrative Services		Provides management oversight across the entire											
4	Executive Management	Group Management	C63	Administrative Services Group											
5	Audit Services	Internal Audıt	C07	Provide an independent and objective appraisal of the adequacy of business controls and effectiveness and efficiency of company operations. Includes financial, information technology, operations, environmental, and health and safety audits. Also includes administration of the Corporate Ethics Program and business controls education.											
6	Corporate Services	Corporate Services Management	C04	Provides management oversight across the entire Corporate Services function.											
		Taral Carrier	015	All activities associated with providing legal services and support in all matters related to company operations and relations for consolidated or Services Company Also provides management oversight across the entire											
7	Legal	Legal Services	C17	function Buy, sell, lease, and develop real estate Provide											
8	Real Estate	Real Estate	C11	lake, timber, and land management											

Ref No.	Department	Product/Service	Product Code	Description	Allocation Basis for GL Allocations	Progress Energy Holding Co.	CP&L	Progress Energy Ventures	ENCNG	NCNG	Florida Power Corporation	Electric Fuels	Progress Telecom	SRS	Total (1)
				Manage retail regulatory issues and activities with the utilities commissions in North and											
				South Carolina, and provide support for federal											
				and state legislative affairs regarding retail											
				matters. Obtain state utilities commissions'											
9	Regulatory Affairs	Regulatory Affairs	C20	approvals of all Company initiatives											
				Influencing legislation and shaping public policy & opinion on major corporate issues; ally											
				development and training for NC & SC allies;											
				support for "Citizens for a Brighter Carolina"											
1				group; monitoring & backing legislation,											
10	Public Affairs	Public Affairs-Carolinas	C91	building goodwill & relationships at the NC & SC state level											
10	Public Affairs	Public Affairs-Carolinas	C91	Influencing legislation and shaping public policy											
				& opinion on major corporate issues; monitoring											
				& tracking legislation, building goodwill &											
11	Public Affairs	Public Affairs-Federal	C21	relationships at the Federal level											
				Includes management oversight across the entire Corporate Communications function. Develops											
				and distributes key company messages to											
				external media as primary corporate											
]		spokesperson, manages company's strategic											
				philanthropy, manages the company's brand											
	'			positions and ensures consistency in brand message for both internal and external											
				audiences, directs the corporate image through											
				advertising, coordinates support activities for											
				special corporate events; and provides											
	Corporate Communication			communication planning and counseling											
†13	Corporate Communication	Donations	C23	Corporate donations Administers officer and director specific benefit											
				plans, including but not limited to, the											
		Executive Benefits		administration of stock, option, health											
14	Human Resources	Administration	C93	insurance, retirement and other plans											

Ref. No.	Department	Product/Service	Product Code	Description	Allocation Basis for GL Allocations	Progress Energy Holding Co.	CP&L	Progress Energy Ventures	ENCNG	NCNG	Florida Power Corporation	Electric Fuels	Progress Telecom	SRS	Total ⁽¹⁾
	Corporate Environment, Health & Safety	Corporate Environment, Health & Safety Management	C33	Provides oversight across the entire Corporate Environment, Health & Safety function.											
1	Corporate Environment, Health & Safety	Public Safety		Maintains electrical and gas safety information; provides school programs, ensures regulatory compliance											
1	Corporate Environment, Health & Safety	Workers' Compensation		Performs claims' management, case management, third party administration coordination and workers compensation oversight. Includes the costs to maintain the reserve for workers' compensation (self-insurance)											
	Corporate Environment, Health & Safety	Environmental Services	C42	Provides environmental services											
19	Economic Development	Economic Development	C48	economic development within our service territory. This includes attendance at trade shows and events to represent the company; recruitment of businesses, assistance with strategic planning for communities to aid in attracting businesses, facility location services, assistance to local, state, and regional allies with											
20	Executive Management	Financial Services Executive Management	C44	Provides management oversight across the entire Financial Services Group											- 1,
	Executive Management Accounting	Finance Executive Management Accounting Management	C75	Provides management oversight across the entire Finance Group Provides management oversight across the entire Accounting function											
	Accounting	General Ledger Accounting	S30	Maintains general ledger, account keys and journal entries, manages the monthly and annual closing process, performs bank reconciliations											

Ref. No.	Department	Product/Service	Product Code	Description	Allocation Basis for GL Allocations	Progress Energy Holding Co.	CP&L	Progress Energy Ventures	ENCNG	NCNG	Florida Power Corporation	Electric Fuels	Progress Telecom	SRS	Total (1)
24	Accounting	Property Accounting	S31	Maintains core fixed assets and materials records, including the entry of work orders in field organizations											
25	Accounting	Diversified Investments	S35	Handles all intercompany billing process for subsidiaries of Progress Energy. Also, maintains accounting records for certain subsidiaries.											
26	Accounting	Management Reporting & Financial Systems	C46	Develops and distributes cost reports, and develops and coordinates materials presented to the Board of Directors and its committees											
27	Accounting	Financial Reporting	C47	Develops internal and external financial reports.											
28	Regulatory Accounting	Regulatory Accounting	S34	Develops regulatory financial reports and consults on proper regulatory treatment of various accounting transactions; maintains records and reports in fuel related transactions											
29	Tax	Tax Administration	C50	Conducts tax planning and prepares returns, including taxes other than income.											
30	Treasury	Treasury Management	C51	Provides management oversight across the entire Treasury function Manages external financing and investments,	e -										
31	Treasury	Financing	C53	bank relationships and the cost of capital, insures compliance with financing documents											
32	Treasury	Cash Management	C54	Manages the efficient movement of company funds through the banking system and secures short-term debt financing and/or investments.											
33	Treasury	Insurance Risk Management	C55	Manages the corporate insurance program Provides analysis support for business case											
34	Treasury	Business Case Analysis	S36	development for various initiatives											

Ref. No.	Department	Product/Service	Product Code	Description	Allocation Basis for GL Allocations	Progress Energy Holding Co.	C P& L	Progress Energy Ventures	ENCNG	NCNG	Florida Power Corporation	Electric Fuels	Progress Telecom	SRS	Total ⁽¹⁾
				Measures, independently, and reports corporate											
		Financial Risk		risk exposures, provides risk management											
35	Treasury	Management	C56	training, tools, controls and strategies.											
36	Treasury	Financial Forecasting, Budgeting & Business Planning	C57	Coordinates and develops plans and budgets for corporate and line organizations. Prepares and presents results of financial forecasts and provides financial and planning support for the regulatory and strategic planning process											
37	Trea sur y	Property Insurance	C59	Property insurance premiums.											
38	Treasury	Other Insurance	C61	Crime, directors & officers, aircraft, fiduciary and special insurance premiums											
39	Strategic Planning	Strategic Planning	C64	Maintains responsibility for corporate strategic planning (does not develop long-term plans for line or individual corporate organizations).											
40	Strategic Planning	Market Research - Global	C67	Provides market research services for the consolidated entity											
	Strategic Planning	Investor Relations/Funds Management	C88	Manages relations with the financial community and the performance of external trust funds.											
42	Strategic Planning	Market Research - Utility	C79	Provides market research services to the electric utility.											
	X00	Operating Lease	C86	Payments made on operating leases to CP&L, for the use of space to support non-CP&L companies											
44	Corporate	Depreciation Expense	C02	Depreciation expense on Service Company assets.											
45	Corporate	Capital Lease	C03	Lease payments on capital assets.											
1	Corporate	Property Tax-Service Company	C04	Property tax payments											
47	Corporate	Interest Expense and Income	C05	Interest expense payments.											

	Ref. No.	Department	Product/Service	Product Code	Description	Allocation Signal Allocation Signal Allocations Allocations Allocations Allocations Allocations Allocations	CP&L	Progress Energy Ventures	ENCNG	NCNG	Florida Power Corporation	Electric Fuels	Progress Felecom	sRS	Total (1)
				1	Service Company transitional expenses related to the merger, such as severance, administrative leave and other items budgeted at a corporate level Also includes the Management Incentive Compensation Plan and Employee Incentive Compensation Plan accruals, accrual reversals									V 1	
L	48	Corporate	Transitional Expenses	C87	and pay-outs.										

⁽¹⁾ Total may not sum to 100 00% due to rounding

Florida Power Corporation Progress Energy Service Company Comparison of Allocation Factors 2001 Budget and 2002 Budget

	 2001 Annual Labor Budget	% of Total Labor	2001 Head Count	% of Total Head Count	2001 Undepreciated Assets Budget (A)	2001 % of Total Assets	2002 A0 % of Total Assets	2002 A1 Assets Factor	2002 A2 Assets Factor	2002 A3 Assets Factor
Progress Energy Holding Company	0	0.00%		-	10,476,796	0.06%				
CP&L - Energy Supply	226,307,909	34.11%	3,224	31.51%	6,298,662,192	34.81%				
CP&L - Energy Delivery	107,391,551	16.19%	2,042	19.96%	4,228,946,384	23.37%				
CP&L - Energy Services	9,318,471	1.40%	63	0.62%	5,966,669	0.03%				
CP&L Regulated	\$ 343,017,931	51.71%	5,329	52.08%	\$ 10,533,575,245	58.21%				
CP&L - Energy Ventures	9,896,595	1.49%	221	2.16%	9,223,064	0.05%				
SRS	19,129,572	2.88%	4	0.04%	8,690,022	0.05%				
NCNG	12,140,671	1.83%	410	4.01%	379,171,417	2.10%				
ENCNG						0.00%				
Monroe Power	 		326		50,546,596	0.28%				
CP&L Nonregulated	\$ 41,166,838	6.21%	635	6.21%	\$ 447,631,099	2.47%				
FPC - Energy Supply	111,348,381	16.78%	1,413	13.81%	3,379,438,962	18.68%				
FPC - Energy Delivery	144,632,314	21.80%	2,586	25.27%	3,477,346,965	19.22%				
FPC Regulated	\$ 255,980,695	38.59%	3,999	39.08%		37.89%				
						0.010/				
Electric Fuels	9,513,950	1.43%	66	0.65%	2,018,243	0.01%				
Progress Telecom	 13,708,736	2.07%	203	1.98%	244,929,547	1.35%				
FPC Nonregulated	23,222,686	3.50%	269	2.63%	246,947,790	1.36%				
Total	\$ 663,388,150	100.00%	10,232	100.00%	\$ 18,095,416,857	100.00%	100.00%	100.00%	100.00%	100.00%

Florida Power Corporation
Progress Energy Service Company
OPC Adjusted 2001 Service Company Budget by Product/Service - Consolidated Charges

						Alloca				Revised	Prior	Percent
					Revised	tion	Revised			Allocation to	Allocation to	
Service C	Company				Allocation	Factor	Allocation to	Adjustment to	Prior Allocation	FPC by	FPC by	FPC
Group/De	partment		Product	 Total	Factor	Code	FPC	FPC Allocation	to FPC	Service Group	Service Group	Allocation
Executive		C01	Executive Management	\$ 9,330,104		sec						-26.60%
		C82	EEI Dues	\$ 1,455,000		2001						0.00%
President		C83	Service Company President	\$ 2,308,121		sec						-26.60%
Corp Relations &		000	Unspecified	\$ 125,000		2001						
Administrative		C06	CR & AS Group Management	\$ 998,811		sec						
Services		C63	Admin Service Group Management	\$ 666,537		sec						-26.60%
	Audit	C07	Internal Audit	\$ 3,575,641		2001						
	Corporate	000	Unspecified	\$ 43,964,469		2001						
	Services			l								
				\$ 1,920,700		2001						
				\$ 800,000		2001						
1		258	T&D Transformer Solutions	\$ 70,665		2001						
		259	T&D Transformer Solutions	\$ 105,999		2001						
		C08	Corporate Services Management	\$ 7,443,169		Sec						·
		C09	Employee ID Cards-Corp	\$ 319,600		2001						
		C11	Real Estate	\$ 1,371,369		Sec						
1		C12	Nuclear Access Authorization/	\$ 3,378,277		2001						
			Physical	·								
		C13	Physical Security Invest/EAP	\$ 1,558,469		Al						
		C15	Corporate Air (fixed)	\$ 6,148,459		2001						
		C16	Records and Procedures	\$ 414,594		A2						
		C74	Property Management (Corp HDQ)	\$ 4,449,547		2001						
			. , , , , ,			. 1						
	1	C80	Corporate Leases	\$ 330,000		2001						
		S01	Fleet Management	\$ 375,539		2001						
	1	S03	Property Management (System)	\$ 583,400		2001						
		S04	Facilities Project Management	\$ 452,900		2001						
		S06	Contracts/Leasing	\$ 916,241		2001						
		S11	Oil-Filled Equipment Repairs	\$ 2,574,540		2001						
		S13	Research and Technical Data	\$ 236,385		2001						
1		S14	Mail Services	\$ 757,289		A2						
		S15	Copy Center Services	\$ 22,950		2001						-4.55%
	Economic Dev	C43	Economic Development	\$ 4,102,370		2001						
1)	1	C33	Corporate EHS Management	\$								

Florida Power Corporation
Progress Energy Service Company
OPC Adjusted 2001 Service Company Budget by Product/Service - Consolidated Charges

Service C Group/De			Product	Total	Revised Allocation Factor	Alloca tion Factor Code	Revised Allocation to FPC	Adjustment to FPC Allocation	Prior Allocation to FPC	Revised Allocation to FPC by Service Group	Prior Allocation to FPC by Service Group	FPC
		C34	Regulatory Affairs/Technical	\$ 398,116		sec						
]		Support			İ						
		C36	Energy Supply Safety Services	\$ 535,329		2001						
		C37	Energy Delivery Safety Services	\$ 254,443		2001						
		C38	Retail Gas/Pipeline Safety	\$ 65,261		2001						
		C39	Occ. Health Services	\$ 648,349		2001						
		C40	DOT Motor Carrier Safety	\$ 50,000		2001						
		C4I	Workers' Compensation	\$ 156,699		sec						
		C42	Environmental Services	\$ 959,440		sec						-26.28%
	Legal	C17	Legal Services	\$ 8,790,927		2001						
		C18	Corporate Secretary	\$ 3,228,876		2001						
		C19	Claims	\$ 1,440,340		2001						
	Regulatory	C20	Regulatory Affairs	\$ 1,303,143								
	Affairs					2001						
	Public Affairs	C21	Public Affairs	\$ 6,300,810		2001						
Financial Services		C44	Fin Svcs Group Exec Management	\$ 1,636,467		sec						
Group	<u>,</u>	C75	Finance Executive Management	\$ 359,359		sec						-26.60%
	Accounting	000	Unspecified	\$ 82,224		2001						
1	ļ	C45	Accounting Management	\$ 7,061,386		sec						
			Management Reporting	\$ 1,921,727		sec						
		C47	Financial Reporting	\$ 1,575,222		sec						
		C49	Benchmarking	\$ 83,079		A0						
		C52	Rates	\$ 759,301		2001						
		S30	General Ledger Accounting	\$ 165,949		2001						
		S31	Property Accounting	\$ 274,824		2001						
		S32	Disbursements	\$ 817,916		2001						
		S33	Revenue Accounting	\$ 250,267		2001						
		\$34	Regulatory Accounting	\$ 340,377		2001						
		S35	Diversified Investments	\$ 265,808		sec						-21.76%
	Information	000	Unspecified	\$ 32,587,820								
'	Technology					2001						
				\$ 301,067		2001						
	1	111	Native Load Generation	\$ 6,155,959		2001						
1				\$ 8,528,920		2001						
	l	451	IT Services - Regulated	\$ 346,204		2001						

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Florida Power Corporation
Progress Energy Service Company
OPC Adjusted 2001 Service Company Budget by Product/Service - Consolidated Charges

Service C						Revised Allocation			Adjustment to FPC Allocation	Prior Allocation to FPC	•	Prior Allocation to FPC by	FPC
Group/Dej	partment		Product	<u>_</u>	Total	Factor	Code 2001	FPC	FPC Allocation	TO FPC	Service Group	Service Group	Anocation
	ļ		IT Infrastructure Management	\$	15,121,229		2001						
İ			Applications Maintenance	\$	6,162,251								
		C71	Infrastructure & Maintenance	\$	23,554,470		2001						
		S49	Applications Develop & Enhance	\$	13,115,468		2001						
	}			\$	4,201,306		2001						
]	S50	Applications Operations -	\$	5,477,912								
			Mainframe				2001						
İ		S51		\$	5,845,745								
			Applications Operations - HP/UNIX				2001						
		S54	Personal Computers	\$	12,450,091		2001						
				\$	181,820		2001						
		S55	Personal Computer Network	\$	941,543		2001						0.00%
	Strategic Planning	C64	Strategic Planning	\$	2,778,179		sec						
	1000	C67	Market Research - Global	\$	265,226		sec						
	1	C68	Investor Relations/Funds Mgmt	\$	839,909		sec						
	1	C79	Market Research - Utility	\$	2,895,050		sec						-23.28%
	Tax	C50	Tax Administration	\$	3,585,921		sec						
1		C77	CP&L Tax Services	\$	157,977		2001						
	-	C78	FPC Tax Services	\$	1,425,852		2001						
	1	S59	Payroll	\$	752,903		2001						<u>-11.77%</u>
	Treasury	C51	Treasury Management	\$	1,490,378		sec						
	111011111111111111111111111111111111111	C54	Cash Management	\$	508,476		sec						
		C55	Insurance Risk Management	\$	572,780		sec						
		C56	Financial Risk Management	\$	326,251		sec						
1	1	C57	Financial Forecasting	\$	735,005		sec						
		C58	Load Forecasting	\$	203,842		2001						
		C59	Property Insurance	\$	8,500,000		sec						
\	1	C60	Liability & Workers Comp Ins	\$	1,170,000		2001						
		C61	Other Insurance	\$	1,016,333		sec						
	1	C62	Nuclear Premiums & Credits	\$	(15,222,848)		2001						
	ł	C76	Financial Administration Fees	\$	1,521,123		2001						
		S36	Business Case Analysis	\$	704,039		sec						-3.61%
Corporate		C22	Corporate Communications	\$	14,364,817		sec						
Communications		C23	Donations	\$	2,085,001		2001						

Florida Power Corporation
Progress Energy Service Company
OPC Adjusted 2001 Service Company Budget by Product/Service - Consolidated Charges

					Revised	Alloca tion	Revised			Revised Allocation to	Prior Allocation to	Percent Change in
Service Company					Allocation		Allocation to	Adjustment to	Prior Allocation	FPC by	FPC by	FPC
Group/Department		Product		Total	Factor	Code	FPC	FPC Allocation	to FPC	Service Group	Service Group	Allocation
	C24	CP&L Image Advertising	\$	3,334,705		2001						
	C26	NCNG Image Advertising	\$	37,000		2001						
	S17	Internal Communications	\$	2,707,027		A0						
	S18	Customer Communications	\$	369,200		2001						-27.72%
	C27	Human Resources Management	\$	6,459,432		A2						
Human Resources	C28	Labor Relations	\$	143,741		A1						
	C30	Compensation	\$	1,308,004		2001						
	C31	EEO/AA/Diversity	\$	210,862		A3						ĺ
	S19	HRIS	\$	821,221		A3						
	S20	Policy/Pay/Benefit Admin	\$	702,184		A2						
	S21	Organizational Effectiveness	\$	973,111		A2						
	S22	Staffing/Recruiting	\$	707,640		A2						
	S23	Training & Development	\$	652,372		A2						
	S24	HR- Nuclear Generation Group	\$	499,445		2001						
	S25	HR - Power Ops Group	\$	328,907		2001						
	S26	HR - Energy Delivery	\$	389,526		2001						
	S28	HR- NCNG	\$_	169,948		2001						-22 49%
Other	000	Unspecified	\$	63,925,848		2001						
(Benefits/Burdens)	C01	Executive Management	\$	1,437,825		2001						
	C10	Corp HQ Leasehold Improvements	\$	4,150,000		2001						
	S47	Service Co Burden Allocation	\$	17,025,328		2001						0.00%
		Total Service Company	\$	413,693,813								

Florida Power Corporation Progress Energy Service Company Test Year Allocations to FPC OPC Recommended Adjustment

		I	nformation			Corp Svr	Corp Svr	Corp Svr	Executive	Corp Rels	Corporate	Real	Physical	Corp	Human	Corp
	Account	T	echnology	Telecom	Donations	Rent	Facilities	Aircrft Alloc	Mgt	Group	Services	Estate	Security	Comm	Resources	Environal
	500 00	\$	1,352,028													
	506 00			\$ 3,232,884												
	517 00	\$	1,567,920													
	524 00	\$	940,752	\$ 3,681,396												
	524 10	\$	156,792													
	528 00	\$	470,376													
	546 00	\$	2,067,756													
	549 00	\$	223,608	\$ 472,860												
	560 00	\$	882,648													
	566 00	\$	529,572	\$ 1,045,104		\$ 120,372										
	568 00	\$	353,052			,										
	569 00		ŕ				\$ 270,000									
	580.00	\$	1,159,560				,									
	586.00	\$	289,872													
	588 00	\$		\$ 4,302,612												
	589.00					\$ 361,128										
	590 00	\$	579,756			,	\$ 1,730,000									
	902 00	\$	289,872				,									
	903 10	\$	10,312,896	\$ 4,057,488												
	905 00	\$	2,578,212													
	921 20							\$1,400,000								
	921.30			\$ 1,962,252				, ,								
	923.00			• '					\$ 3,912,996	\$ 390,000	\$ 5,268,000	\$ 972,000	\$1,497,996	\$ 4.212.000	\$ 5.132.004	\$ 1.302.000
	924.30								• •		, ,	•	,,	- ',,	,,	+ 1,012,010
	924 31															
	925 05															
	930 13															
	930.22															
	930.30	\$	2,715,684													
	Total Reg O&M	\$	29,948,940	\$18,754,596	\$ -	\$ 481,500	\$ 2,000,000	\$ 1,400,000	\$ 3,912,996	\$ 390,000	\$ 5,268,000	\$ 972,000	\$1,497,996	\$ 4,212,000	\$ 5,132,004	\$ 1,302,000
	163	\$	439,980							ŕ		ŕ		,	, , , , , , , , , , , , , , , , , , , ,	,,-
	184	\$	257,820													
	421				\$ 2,500,000											
	908 35	\$	1,034,844	\$ 306,324												
	Total Allocated								-							
	Costs	\$	31,681,584	\$19,060,920	\$ 2,500,000	\$ 481,500	\$ 2,000,000	\$ 1,400,000	\$ 3,912,996	\$ 390,000	\$ 5,268,000	\$ 972,000	\$1,497,996	\$ 4,212,000	\$ 5,132,004	\$ 1,302,000
	Adjustment Percent		0.00%	0.00%	0.00%	-4.55%	-4 55%	0.00%	-26 60%	-26.60%	-4 55%	-4.55%	-4 55%	-27.72%	-22 49%	-26 28%
Adj	justment Allocations		-	-	-	(21,886)	(90,906)	-	(1,040,668)	(103,721)	(239,447)	(44,180)	(68,089)	(1,167,710)	(1,154,259)	(342,214
	Adjustment Aircraft							(1,400,000)	·						,	•
	Total							. , ,,								

Florida Power Corpo Progress Energy Ser Test Year Allocation: OPC Recommended

Account	Financial Services	Accounting	Tax Admin	Treasury	Admin Srv Group	Strategic Planning	President	IT Fin Services	Prop Ins Non-Nuke	Nuclear Insurance	Liability Insurance	Advertising	Industry	Total
500,00					Ологр		11000000	Del vices	11011 11UKC	- Insurance	msarance	Advertising	71330C Ducs	\$ 1,352,02
506 00														\$ 3,232,88
517.00														\$ 1,567,92
524 00														\$ 4,622,1
524 10														\$ 156,79
528 00														\$ 470,3
546 00														\$ 2,067,7
549.00														\$ 696,4
560 00														\$ 882,6
566 00														\$ 1,695,0
568.00														\$ 353,0:
569 00														\$ 270,00
580 00														\$ 1,159,56
586 00														\$ 289,87
588 00														\$ 7,781,19
589 00														\$ 361,12
590.00														\$ 2,309,7
902 00														\$ 289,8
903 10														\$ 14,370,38
905.00														\$ 2,578,21
921 20														\$ 1,400,00
921.30														\$ 1,962,23
	\$ 693,000	\$4,955,004	\$ 3,461,004	\$ 2,261,004	\$ 308,004	\$ 2,925,000	\$1,481,004	\$ 183,000						\$ 38,954,0
924 30									\$3,225,000					\$ 3,225,00
924.31										\$ (2,871,996)				\$ (2,871,99
925 05											\$1,134,000			\$ 1,134,00
930 13												\$ 2,718,996		\$ 2,718,99
930.22													\$ 799,992	
930 30	4 (02 000	A. 4.055.004	** • • • • • • • • • • • • • • • • • •	A.O.O.C.I. 000.1	A 200 004	A 2 025 000	#1 101 001	4.100 .000		# 10 0=1 00 cl	******	4 4 5 1 4 4 4 4		\$ 2,715,68
	\$ 693,000	\$4,955,004	\$ 3,461,004	\$ 2,261,004	\$ 308,004	\$ 2,925,000	\$1,481,004	\$ 183,000	\$3,225,000	\$ (2,871,996)	\$1,134,000	\$ 2,718,996	\$ 799,992	\$ 96,545,04
163														\$ 439,98
184														\$ 257,82
421														\$ 2,500,00
908 35 Total Allocated														\$ 1,341,16
	\$ 693,000	\$4,955,004	\$ 3,461,004	\$ 2,261,004	\$ 308,004	\$ 2,925,000	\$1,481,004	\$ 183,000	\$3,225,000	\$ (2,871,996)	\$1,134,000	\$ 2,718,996	\$ 799,992	\$ 101,084,01
Adjustment Percent	-26 60%	-21 76%	-11 77%	-3 61%	-26 60%	-23 28%	-26 60%	0.00%	-3 61%	-3 61%	-3.61%	-27 72%	0 00%	
Adjustment Allocations	(184,305)		(407,242)	(81,588)		(680,847)	(393,876)	-	(116,374)	103,636	(40,920)	(753,798)	-	\$ (7,988,6
Adjustment Aircraft			• • • •	, , ,	,		, ,		. , ,	,	` , - ,	` , - ,		\$ (1,400,0