1	ETODINA DIII	BEFORE THE BLIC SERVICE COMMISSION		
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3		DOCKET NO. 010743-TL		
4	IN RE: PETITION FOR			
5	OF PROPOSED NUMBERING PLAN RELIEF FOR THE 407/321 AREA			
6	CODES BY NEUSTAR, INC., AS NORTH AMERICAN NUMBERING PLAN			
7	ADMINISTRATION (NANPA), ON BEHALF OF FLORIDA			
8	TELECOMMUNICATIONS INDUSTRY.			
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14	PROCEEDINGS:	VIERA (MELBOURNE) FLORIDA SERVICE HEAR	ING.	
15	BEFORE:	COMMISSIONER J. TERRY DEASON COMMISSIONER MICHAEL A. PALECKI		
16	DATE:	Wednesday, February 20, 2002		
17	TIME:	Commenced at 6:00 p.m.		
18		Concluded at 6:30 p.m.		
19	PLACE:	Brevard County School Board 2525 Judge Fran Jamieson Way		
20		Viera, Florida		
21	REPORTED BY:	SHIRLEY L. ROBBINS, RPR King Reporting Service, Inc.	20	
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2	APPEARANCES:
3	J. Terry Deason
4	Commissioner
5	Michael A. Palecki Commissioner
6	
7	Lee Fordham
8	Public Service Commission Staff Counsel
9	Bob Casey
10	Public Service Commission Staff
11	Levent Ileri
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13	Cheryl Bulecza-Banks
14	Public Service Commission Staff
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WHEREUPON, the following proceedings were had: 1 2 COMMISSIONER DEASON: Call the hearing 3 to order. Counselor, could I have the notice read, please? 5 MR. FORDHAM: Pursuant to notice, this time and place has been set for the purpose of 6 receiving public testimony in Florida Public Service Commission Docket #010743-TL, which was Я established pursuant to petition for review of 9 10 proposed numbering plan relief for the 407/321 area codes. 11 COMMISSIONER DEASON: Thank you. 12 13 State appearances. 14 MR. FORDHAM: Lee Fordham representing 15 the Commission. COMMISSIONER DEASON: Why don't --16 Staff, just introduce yourselves. 17 18 MR. CASEY: Bob Casey with Commission staff. 19 MR. ILERI: Levent Ileri with the 20 Commission staff. 21 MS. BANKS: Cheryl Banks with the 22 Commission staff. 23 COMMISSIONER DEASON: Thank you. 24 Let me introduce myself. I'm right here speaking at 25

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the microphone. My name is Terry Deason. I'm a member of the Public Service Commission and I'll be chairing the hearing this evening. And seated with me to my left is Commissioner Palecki, Michael Palecki.

COMMISSIONER PALECKI: Good afternoon.

COMMISSIONER DEASON: Let me take this opportunity to welcome everyone to our hearing this evening. I see some familiar faces.

Welcome again.

We are here, as the notice indicates, to hear from the public concerning the need for area code relief in the 407/321 area. We will begin the hearing this evening by having a presentation by Mr. Thomas Foley, who will go over a little bit of the history and background concerning area codes and how area codes are declared to be in jeopardy and some of the relief measures that are taken to address those situations.

We're going to -- after that

presentation, we're going to allow members of

the public to come and to address the

Commission. That is the purpose of the hearing

is to get public input. This hearing is being

recorded by a court reporter, so for your comments to become part of the record, we will have to have you sworn in. It's just a formality.

When you entered the auditorium this evening, you should have received a special report printed on blue paper. This also provides background information concerning the issues we will be addressing this evening and later on in our technical hearing. The last page of this bulletin is designed to be detached and written comments submitted for those individuals who wish to avail themselves of that, as opposed to actually giving a formal statement here this evening.

I've also been asked to indicate that we have a staff person back in Tallahassee who is standing by to take calls from the public who have questions. His name is Dick Durben. He can be reached this evening at area code 850-413-6121, or if you wish to wait and call him tomorrow during business hours he can be reached via an 800 number, and that number is 1-800-342-3552.

Mr. Fordham, have I left anything out of

the preliminaries? 1 2 MR. FORDHAM: I think that covers it, Commissioner. 3 COMMISSIONER DEASON: Very well. 4 Mr. 5 Foley, you're up. MR. FOLEY: Good evening. 6 7 Commissioner Deason indicated, my name is Tom Foley. And I apologize for my back being to you 9 all. I'll try to speak to those people in the microphone. Just turn a little bit. Is that a 10 11 little better? Okay. We're addressing the 407/321 area 12 code here in Florida, which is predicted to 13 exhaust numbering resources. And I represent an 14 15 entity called NANPA. It's the North American Numbering Plan Administration, and it's 16 currently held in contract by Neustar. 17 In July '95, the FCC, Federal 18 Communications Commission, did an important step 19 in promoting competition. They adopted a model 20 of a plan for the North American numbering 21 That's the way we assign numbers in the 22 North American area. The FCC formed the North 23 24 American Numbering Council in order to develop

quidelines for number administration, how

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they're assigned, how they're handled.

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Lockheed Martin IMS was originally named as the numbering administrator by the FCC.

However, in November of '99 the FCC approved the transfer of the operation from Lockheed Martin to its current holder, Neustar, and the transaction was finalized at the end of November. Lockheed Martin could no longer be the neutral administrator because they at the time had acquired some assets that were considered a communications company.

NANPA has several responsibilities when it comes to relief planning. A few of them are itemized here. The Numbering Plan Coordinator, myself, determines the need for and identifies the timing of any NPA or area code relief that's necessary. The Relief Planner takes the lead and prepares options -- and we'll see those options in a few minutes -- and we convene an industry meeting to determine and discuss the various relief alternatives, both those proposed by NANPA and those that the industry may propose.

At that meeting we facilitate a consensus on a particular single alternative which is then

recommended to the Florida Public Service

Commission. We also file and -- prepare and

file several documents with the Commission

indicating the status of the industry meeting.

And, lastly, after we receive an order from the Public Service Commission indicating how relief is to be accomplished, we coordinate the initial industry implementation activities.

There are three basic types of NPA relief that are used in the country today. The first is a geographic split. That's probably the most familiar people have. That's where an existing area code is simply split into two halves and a new area code is assigned to one of the halves.

An overlay, which is what is in the Central Florida area right now, one or more NPA's actually serve the same geographic area. In Central Florida, in Orange, Osceola and Seminole Counties you have 407 and 321 serving the same area.

And the third method is a boundary realignment. This is not used much, however it has been used and a portion of an under-utilized area code is cut from its existing area code and placed into -- and the numbers are given to the

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exhausting NPA. The problem with this is a lot of times you get numbering conflicts where people have to take telephone number changes if you did this.

And then, of course, there's also the all-familiar and popular combination of all of the above.

There are certain generally accepted attributes to an NPA split. Splits provide a single area code for each geographic area. may minimize confusion for customers outside of the area. The implementation is generally Splits require an area code change, understood. however, for approximately half of the customers if you do a two way -- if you do a two way split and about two-thirds of the customers for a three way split. Geographic splits do permit seven digit dialing within the area code for local calls. Stationery, business cards, advertising, etc., that contain a ten digit phone number will need to be revised for those customers who are getting a new area code. Future geographic splits will reduce the size of the area code, or the geographic size, and it will continue to get smaller.

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Likewise, with an overlay there are several attributes that are common. An overlay will have more than one area code in a geographic area. This is a newer concept that's being used more widely now, but it's still relatively new. An overlay will not require any existing customers to change their local phone number. It will require, however, for local calls to dial ten digits and, in some cases, one plus ten digits for all calls. There's no need to revise stationery, business cards, etc., unless they only contain a seven digit number because you will now need to display the area code. An overlay will end further shrinkage of the geographic size of the area code because ultimately, usually, additional relief will be in the form of another overlay.

The current 407/321 area code includes
Orange, Osceola, and Seminole Counties. It also
includes a portion of Volusia County and a
portion of Lake County. A fairly small portion.
The current configuration was created when the
321 area code was overlaid over the 407 NPA in
1999. And that's the same time when 407 was
split from Brevard County and left with the 321

in Brevard County.

The current projected exhaust date for the 407/321 NPA is the second quarter of 2004. Like I said, the current configuration was born on April 1999. The initial invitation to the planning meeting was issued to the industry on January 31, 2001, and the industry met in Orlando at a planning meeting on April 3rd to discuss these and other alternatives. And, ultimately, as a result of that meeting this filing was made with the Florida Public Service Commission to open this docket on May 15, 2001.

At this meeting, the relief -- there were three relief plans considered by the industry. The first one is an existing overlay just over the 407/321 area. It would give you another area code over Orange, Osceola, Seminole, part of Volusia and Lake Counties, the area that's existing with 407/321 right now. Ten digit local dialing will remain as they have right now, and current telephone customers will retain their phone numbers.

Brevard County alone is currently, at the time I prepared this slide, was currently projected to exhaust in the second quarter of

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2005 and has since been revised to 2007 when its allotment of 381 codes is consumed. No activity in this plan is planned for -- in this alternative, no activity is planned for the Brevard County area. This number is net of the 381 codes from the 321 area held out for Brevard County in the Florida Public Service Commission order.

And this is a map, basically, of what would happen. You can see that Orange, Osceola, and Seminole Counties would have 407/321 and a new NPA is yet to be announced, and Brevard County over here would maintain the existing 321 only area code until it exhausts its allotment of 381 codes.

The second alternative would place an overlay over all of 407/321 and 321 in Brevard County. This alternative would place a new area code -- sorry about that. This alternative would place a new area code over the entire existing area including Brevard County. Ten digit dialing would have to be established in Brevard County to accommodate the overlay and at the exhaust of 407/321, any new NPA's would have to be assigned at that time as an overlay over

the entire area.

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This would also align the exhaust dates of 407 and 321/407 area codes. However, the 407 portion of the area code would not be re-extended back into Brevard County. And, again, a very similar map. Okay? And you can see that 407/321 and a new NPA in the Orange, Osceola, Seminole County area, and over here you're also showing the new area code in Brevard County also.

The third and final alternative was to freeze the 321 area code in Central Florida.

Okay? Area "A" or the Orange, Osceola, and Seminole County portion would be frozen for 321 assignments of codes, and the remaining codes would be held out for Brevard County.

Projecting the life of the remaining area in Brevard County at that time would be impossible under this plan because it is dependent upon when the area code is actually implemented. And the new area code would only be over Orange, Osceola and Seminole, and all the remaining codes, the 321 area code prefixes, would be reserved for future use in Brevard County extending its life.

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And, again, a real similar looking map.

Area "A" would have 321 frozen, it would

continue to have 407, and it would have a new

NPA assigned to it, and Area "B" over here, 321,

would be just 321 alone again.

At the industry meeting held in April, the participants reached consensus to recommend Alternative 3, the overlay, to the Florida Public Service Commission as the proposed relief plan for 407/321. The date the NPA 321 codes are to be frozen is the date the NPA relief plan is implemented. This recommendation was filed by NANPA on behalf of the industry with the Florida Public Service Commission on May 15, 2001.

If you have any questions, I'm available.

COMMISSIONER PALECKI: I have one question.

MR. FOLEY: Yes, sir?

COMMISSIONER PALECKI: When we look at Alternative 1 and Alternative 3, really the only difference between the two is that we have many more area code 321 numbers available for Brevard --

1 MR. FOLEY: Correct. 2 COMMISSIONER PALECKI: -- under 3 Alternative 3. MR. FOLEY: Correct. 5 COMMISSIONER PALECKI: Thank you. COMMISSIONER DEASON: Mr. Fordham, do 6 7 we have members of the public to testify? 8 MR. FORDHAM: Commissioner Deason, we 9 have two names, Mr. Weiss and Mr. Gummey, and they, I believe, have their own preference as to 10 which order they would prefer to proceed in, if 1 1 they wish to testify again this evening. 12 13 COMMISSIONER DEASON: Mr. Weiss, come 14 forward. Mr. Weiss, I just remind you that you 15 testified earlier today and you were put under oath at that time and you continue to be under 16 oath for this evening's hearing. 17 18 MR. WEISS: Yes, sir. Commissioner Deason, Commissioner Palecki, and Staff, thank 19 20 you again for the opportunity to come before 21 you. I really believe this will be the last 22 one, based on what we said this morning, that 23 I'll have the opportunity and enjoy the association with the Florida Public Service 24 Commission, and it's done an awful lot for 25

Volusia County.

I guess what I would like to do in just a couple of moments is just summarize what we are asking for in Volusia County in the simplest terms to make sure that there is no misunderstanding what we are and are not asking for, and also just to give you a little bit of background, maybe to remind Commissioner Deason and maybe it's new information for Commissioner Palecki.

But Volusia County is rather unique in that in our southern portion of our county down around the City of Deltona, which we talked about this morning, we have two local exchange companies operating there, we have three or four wire centers serving just a very small group of customers, and right now three NPA's exist in that small area of Volusia County. In the City of Deltona alone, this situation exists; two local area exchange companies supporting four wire centers and three NPA's.

With the plans that are -- with the alternatives that are being looked at without the modification we're asking for, we believe the City of Deltona will then be -- they'll be a

fourth NPA potentially added to that little City of Deltona.

Historically, there's been a lot of boundary problems which are still there. We've had all kinds of problems in that little area because of the way the area has grown and where the latter boundaries were drawn. I realize that that's beyond the authority of the Florida Public Service Commission to deal with.

But because of this situation that we've had in south and southwestern Volusia County, I think the Commission has leaned forward, has listened very carefully to us over the twelve years that I've been coming to Tallahassee to see what we could do to relieve part of this problem. Took a major step in the relief of 904 area code to get to that position where Volusia County would at least have a unique area code for Volusia County throughout all of its boundaries.

We came close, and the only thing we failed in doing was a little piece that is served out of the Sanford Bellsouth exchange called -- we refer to as the Osteen area.

Something like a little over 3,000 customers

over there. And the reason that we did not get those included is because it would have required -- in the Commission's wisdom said the folks had to be balloted -- it would have required the folks there to not only change their area code but to give up their entire ten digit telephone number and to pick up an entirely new ten digit beginning with 386. That was balloted upon and it certainly failed.

What we're asking now though is consideration for a plan that seems to take the best of all worlds and put them together. We are looking at an area right now that -- in that little piece of -- again, to get the picture -- about 90% of Volusia County that's in the 386 area code. That little piece called Osteen is now 407/321. I believe we're catching it at a point at which no 321 NPA numbers have been issued yet, but it was clearly an overlay area and 321 can be issued at any time in that area.

What we're asking for instead of adding to that 407/321 still another XXX, if you will, a third area code, and a fourth one in the City of Deltona, in that little portion, we're asking that the overlay picture for that little piece

of Volusia County be changed to 407/386. Use numbers or an allocation of numbers from 386 to fill the overlay requirement for that particular area.

That gives us several benefits for

Volusia County and it is a very, very popular

plan with the same people that voted against

changing the numbers about a year ago, because

they -- no one has to change any numbers,

there's no calling scope that's changing that

we're asking for at this time, there are no

dialing patterns that are being changed. Again

all we're asking is that we follow the normal

overlay procedures that the Commission has used

over and over and over again, or NANPA has used

over again, but with the understanding that 386

would be the overlay code for that particular

area.

Offers the advantage then of -- when that is ordered by the Commission, folks who want to go to 386 in that area can, in fact, order 386 numbers. And over the course of time, if 407 exhausts, they would be issued 386. Again, not trying to force 386 on someone that doesn't want it, but there is a particular ground swell in

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that area among the citizens over there, if they don't have to give up their old existing numbers to get the 386 like the rest of the ninety-plus percent of Volusia County.

There is some -- it was brought up earlier -- there is some objections, which are some testimony from the serving -- the local exchange company, Bellsouth, that this offers some problems, offers some precedents to be set. We have tried to respond to those as best as possible, as best as we know, in our rebuttal testimony of October 24th. I believe it should be. I'll not repeat all of that. But we've tried to respond to each of the points made by Bellsouth in our rebuttal testimony of October 24th. For someone who is not in the business of being a public carrier, we think we've done a fairly acceptable job of doing that.

There seem to be two issues that stand out of that, in my layman's look at it, and that is some kind of special number pooling arrangement that you all would have to approve for Bellsouth for that area, and that seems to us to be administrative and it seems to be something we can get over, and the question of

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whether or not you all have the authority to order such a plan. And, again, I wouldn't touch that with a ten foot pole. We would hope that you do, and we think that you do, from what we read. But, again, those seem to be the issues.

But, again, I think that what we're asking for is -- would bring a lot of joy in Volusia County. We think it goes well with #3, Alternative #3, that Mr. Foley just briefed to you all in that it would save some more, free some more, 321 numbers from being used in Volusia County and push those down into Brevard as well, or wherever they're going to be used. It would work with any of your three alternatives.

But, again, we would ask you and we thank you for your previous consideration to us. If there are any questions about our dealings, I'll be glad to answer.

COMMISSIONER DEASON: Mr. Weiss, I'm just trying to understand. You indicate now that for the area in question in southwest Volusia County, that there are presently three NPA's. Those would be 386, 407, and 321?

MR. WEISS: Absolutely, sir. Yes,

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sir.
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                  COMMISSIONER DEASON: But there are no
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        321 numbers yet issued?
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                  MR. WEISS: That is to my -- that is
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        my belief.
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                  COMMISSIONER DEASON: Is it a
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        possibility --
                  MR. WEISS: It would have to be
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        verified, sir, but I believe that's right.
                  COMMISSIONER DEASON: But the
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        possibility exists those numbers could be --
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                  MR. WEISS: Any day.
                  COMMISSIONER DEASON: Any further?
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        Ms. Banks?
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                  MS. BULECZA-BANKS: Good evening.
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        Just one clarifying question to make sure that I
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        understood you correctly.
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               When you suggested implementing the 386
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        overlay on top of 407, you mentioned something
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        that customers would then have a choice to
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        choose 407 or 386? So what you were envisioning
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        is that when 386 would be overlaid, a customer
        could go and ask for one or the other?
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                  MR. WEISS: Absolutely. Absolutely.
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        That's the way I interpret the current -- yes.
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Yes, ma'am, that's what I believe is possible. 1 And certainly by attrition over a period of 2 time, there's a lot of folks in that area that, 3 despite the vote, not wanting to give up their 4 old numbers, a lot of feeling for wanting 386 in 5 that area. And there's no support for a 321 or 6 an XXX because that further confuses that 7 8 situation down there. COMMISSIONER PALECKI: Mr. Weiss, you 9 would still want the 386 overlay even if the 10 customers didn't get to choose between 407 and 11 386? 12 MR. WEISS: Yes, sir. 13 MS. BANKS: One more question. 14 Currently if there are no 321's assigned, those 15 customers in that area are dialing ten digits in 16 the 386? 17 MR. WEISS: Yes, they are. 18 MS. BANKS: Okay. So if they're 19 dialing anything outside, however within their 20 area of 407 -- probably their neighbors all have 21 407? 22 MR. WEISS: Everybody has 407, and by 23 definition it's an overlay area, so they're all 24 25 dialing ten.

1 MS. BANKS: To get into 386. 2 MR. WEISS: Pardon me? 3 MS. BANKS: To get into 386 mostly if 4 they're --5 MR. WEISS: Right. 6 COMMISSIONER DEASON: Is there any --7 I'm sorry. If you need to continue --8 MR. WEISS: I was just going to answer 9 that, you know, I know that there's -- certainly 10 the technology is there to allow folks who did 11 get 386 code, and certainly my hope would be 12 down the road -- we're not asking for that 13 tonight. We're not asking for any change 14 procedures in that regard. But certainly the 15 technology is there that if folks in that area 16 were issued 386, it would seem to us that they 17 could be back on a seven digit basis with the 1.8 rest of the City of Deltona, because technology certainly would allow that. But, again, that 19 20 would be -- I'm not sure about the legality of 21 that. Certainly technology allows that. 22 COMMISSIONER PALECKI: And, once 23 again, you would still want the 386 overlay 24 whether or not it's a ten digit or seven digit? 25 MR. WEISS: That is true, sir.

1 Absolutely. Identification with the rest of 2 Volusia County, yes, sir. COMMISSIONER DEASON: You anticipated 3 4 my question and answered it. Thank you. 5 Mr. Fordham, you may call your next 6 witness. 7 MR. FORDHAM: That would be Frank 8 Gummey. MR. GUMMEY: Mr. Chairman, I'm Frank 9 10 Gummey, Deputy County Attorney with Volusia 11 County. If I could follow-up from Mr. Weiss, we 12 are asking for nothing but a 386 overlay. How 13 new numbers are assigned, how dialing patterns 14 are established, rate structures, calling scope, 15 we are asking for nothing other than what exists 16 in practice and in regulation. All we ask for 17 is 386 overlay. Simple. 18 We have appreciated the efforts of the 19 Commission and its staff in working with Volusia 20 County and the City of Deltona on these matters. 21

Commission and its staff in working with Volusia County and the City of Deltona on these matters. We have made great strides with the 386 implementation. We didn't quite solve all of the problem in southwest Volusia, but the 386 overlay would get us about 95% of what we think is appropriate and beneficial for the FUN Coast,

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which is where we got our 386 number. And we would appreciate your kind consideration of that matter.

COMMISSIONER DEASON: I have a question. For a moment just disregarding the problem with southwest Volusia, the implementation of 386 in the rest of Volusia, has that been a smooth transition for the county?

MR. GUMMEY: From everything I've seen, it went very well. There was a little business about cell phone numbers that I think was resolved well, and I have not heard complaints from the business community to any extent, and I know everybody seems to be able to get a hold of me.

COMMISSIONER DEASON: Any further questions?

COMMISSIONER PALECKI: I just wanted to thank Mr. Gummey and Mr. Weiss for attending both today in Orlando and here in Brevard, and wanted you to know that we have heard you very clearly.

MR. GUMMEY: Thank you very much.

COMMISSIONER PALECKI: Thank you for

COMMISSIONER PALECKI: Th

coming. 1 COMMISSIONER DEASON: Mr. Fordham, do 3 we have any other witnesses? MR. FORDHAM: There are no others listed on the sign-in sheet, Commissioner 5 6 Deason. 7 COMMISSIONER DEASON: Well, let me 8 take this opportunity to ask if there is anyone 9 in the audience that wishes to make a statement, 10 you're more than welcome to do so, and if you 11 just raise your hand, we'd be happy for you to 12 come forward. 13 Let the record reflect that there are no individuals who wish to testify. Let me say, 14 15 just reiterate one more time, that if -- when 16 you return home this evening and you think of 17 something that you wish that you would have 18 said, you can avail yourself of the last page of 19 the handout, simply detach it, write your 20 comments, fold it, and mail it to the 21 Commission. 22 Is there anything else to come before the 23 Commission this evening? 24

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Honor.

MR. FORDHAM: Nothing by counsel, Your

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COMMISSIONER DEASON: Well, that being
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        the case, thank you for your attendance and your
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        participation, and this hearing is adjourned.
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     (Whereupon, this matter was concluded for this day
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     at 6:30.)
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1 CERTIFICATE OF REPORTER 2 STATE OF FLORIDA 3 COUNTY OF BREVARD) I, Shirley L. Robbins, Court Reporter, in 5 and for the County of Brevard, do hereby certify that I was authorized to and did stenographically 6 report the foregoing proceedings, and that the foregoing transcript is a true and correct record 7 of the proceedings excerpt to the best of my ability. 8 I FURTHER CERTIFY that I am not a 9 relative, employee, or attorney, or counsel of any of the parties, nor am I a relative or employee of 10 any of the parties' attorney or counsel connected with the action, nor am I financially interested in 11 the action. 12 WITNESS MY HAND AND OFFICIAL SEAL this 28th day of February, 2002, at Melbourne, Brevard 13 County, Florida. 14 1.5 SHIRLEY L. ROBBINS COURT REPORTER 16 Shirley L Robbins 17 MY COMMISSION # DD001469 EXPIRES March 19, 2005 BONDED THRU TROY FAIN INSURANCE, INC. 18 19 20 21 22 23 24 25