

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

AUGUST 6, 2002

RE: Docket No. 000121A-TP - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (BELLSOUTH TRACK)

ISSUE 1: Should the Commission order BellSouth to implement all prioritized ALEC-initiated change requests within a certain time frame?

RECOMMENDATION: Yes. Staff recommends that BellSouth be ordered to implement the metric Percent of Change Requests Implemented Within 60 Weeks of Prioritization (Attachment 1 of staff's July 25, 2002 memorandum). Additionally, BellSouth should file a specific action plan on August 30, 2002, on how it proposes to accomplish the stated benchmark. Further, BellSouth should be ordered to establish two additional metrics: Percent Change Requests Rejected and Percent of Change Requests Accepted or Rejected Within 10 Business Days (Attachments 2 and 3 of staff's memorandum).

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

Randy Bradley
[Signature]
[Signature]
J. Terry Weaver
Michael A. Palestini

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER DATE

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FPSC-COMMISSION CLERK

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(Continued from previous page)

ISSUE 2: Should this Commission approve a revision to BellSouth's Self-Effectuation Enforcement Mechanism (SEEM) Administrative Plan to reflect a change in the due date for Tier 1 and Tier 2 payments?

RECOMMENDATION: Yes. This Commission should order BellSouth to revise Section 4.4.1 of the SEEM Administrative Plan to require Tier 1 and Tier 2 payments be made by the 15th day of the second month following the month for which disparate treatment was detected.

APPROVED

ISSUE 3: Should this docket be closed?

RECOMMENDATION: No. If no person whose substantial interests are affected files a protest within 21 days of the issuance date of the Order, the Order will become final upon the issuance of a Consummating Order. The docket should remain open to conduct the six-month review outlined in Order No. PSC-01-1819-FOF-TP. Staff recommends that if a protest is filed, then resolution of the protest should be addressed during the six-month review process.

APPROVED