

State of Florida



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: September 16, 2002
TO: All Parties of Record
FROM: Linda H. Dodson, Attorney, Office of the General Counsel
RE: Docket No. 000121A Six Month Review of BellSouth Performance Assessment Plan

Attached is the agenda for the informal meeting to discuss proposed changes to the Performance Assessment Plan (Plan) which will be held 1:00 p.m. to 5:00 p.m., Wednesday, September 25, 2002, in Room 166, Betty Easley Building and 8:00 a.m. to 12:00 p.m., Thursday, September 26, 2002, in Room 234, Betty Easley Building.

If you have further questions about this meeting, please call Linda H. Dodson at (850) 413-6216 or Carl Vinson at (850) 413-6812.

LHD
Attachment

cc: Division of Competitive Markets and Enforcement

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FPSC-COMMISSION CLERK

**BellSouth Performance Assessment Plan
Six Month Review Workshop
Agenda
September 25-26, 2002**

September 25, 2002

1:00 Introductions

1:15 Overview of Six Month Review Process

1:45 Self -Effectuating Enforcement Mechanism Plan Comments

- Administrative Plan
- Appendix A: Fee Schedule
- Appendix B: SEEM Submetrics
- Appendix C: Statistical Properties and Definitions
- Appendix D: Statistical Formulas and Technical Description
- Appendix E: SEEM Remedy Calculation Procedures

September 26, 2002

9:00 Service Quality Plan Comments

- Administrative
- Measures
 - Noncontroversial Changes
 - Discussion of Other Changes
 - New Measures
 - KPMG Consulting Adequacy Review