

FAW NOTICE

NOTICE OF CUSTOMER MEETING

The Florida Public Service Commission announces a Customer Meeting to be held in the following docket, to which all interested persons and parties are invited to attend.

<u>DOCKET NO.</u>: 020406-WU - Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

DATE AND TIME: Thursday, November 7, 2002, 6:00 p.m.

<u>PLACE</u>: Chain of Lakes Complex (Poolside Room), 210 Cypress Gardens Blvd., Winter Haven, Florida.

<u>PURPOSE</u>: The purpose of this Customer Meeting is to explain the utility's rate case filing and to obtain input from customers concerning the quality of service that they receive. A copy of the agenda for any meeting may be obtained by writing to the Division of the Commission Clerk and Administrative Services at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

Any person requiring some accommodation at this Customer Meeting because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the Customer Meeting. Any person who is hearing of speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the Customer Meeting.

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FPSC-COMMISSION CLERK

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