

ORIGINAL

BELLSOUTH

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October 22, 2002

Ms. Blanca S. Bayo
Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RECEIVED-FPSC
02 OCT 22 PM 4:34
COMMISSION
CLERK

000121A-TP

RE: Transition of Supra's customers' telephone service

Dear Ms. Bayo:

Pursuant to Section 4.5.4 of BellSouth's Self Effectuating Enforcement Mechanism Administration Plan ("Plan"), approved by the Florida Public Service Commission on February 12, 2002, by Order No. PSC-02-0187-FOF-TP, BellSouth is not obligated for penalties under Tier 1 or Tier 2 Enforcement Mechanism for noncompliance with a performance measure if such non-compliance is the result of a force majeure event.

As of October 21, 2002, the following exchanges are being adversely impacted by the transition of Supra's customers' service to other service providers. The exchanges listed on Attachment A are defined as the service emergency geographic area.

AUS _____
CAF _____
CMP _____
COM 5
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC 1
OTH _____

DOCUMENT NUMBER-DATE

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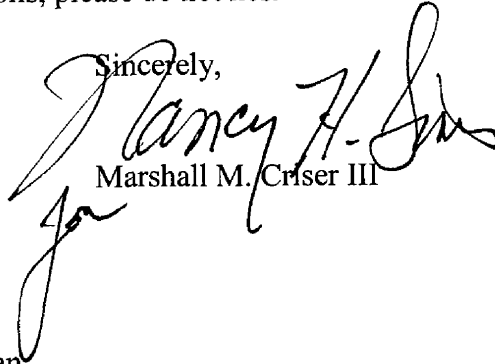
FPSC-COMMISSION CLERK

Ms. Blanca Bayo
October 22, 2002
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BellSouth views the transition of Supra's customers as a force majeure event relieving BellSouth of penalty obligations under the plan. We will advise when the service emergency is concluded.

If you have any questions, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink, appearing to read "Marshall M. Criser III". The signature is written in a cursive style with a large, looping initial "M".

Marshall M. Criser III

Attachment

Cc: Lila A. Jabor, Chairman
J. Terry Deason
Braulio L. Baez
Michael A. Palecki
Rudolph Bradley
Walter D'Haeseleer
Harold McLean
Beverlee DeMello
Lisa Harvey
Jack Shreve
Charles Beck
Scott Mulcahy

ATTACHMENT A

October 22, 2002 BellSouth Exchanges Impacted by
Transition of Supra's Customers

Archer	Jacksonville	Sunny Hills
Baldwin	Jacksonville Beach	Titusville
Belle Glade	Jensen Beach	Trenton
Boca Raton	Jupiter	Vero Beach
Boynton Beach	Keys	Weekiwachee Springs
Bronson	Keystone Heights	Welaka
Brooksville	Lake City	West Palm Beach
Bunnell	Lynn Haven	Yankeetown
Cantonment	Maxville	Yulee
Chiefland	Melbourne	
ChIPLEY	Miami	
Cocoa	Micanopy	
Cocoa Beach	Middleburg	
Coral Springs	Milton Ravine	
Cross City	New Smyrna Beach	
Daytona Beach	Newberry	
DeBary	North Dade	
Deerfield Beach	Oak Hill	
DeLand	Old Town	
DeLeon Springs	Orange Park	
Delray Beach	Orlando	
Dunnellon	Oviedo	
East Orange	Pace	
Eau Gallie	Pahokee	
Fernandina Beach	Palatka	
Flagler Beach	Palm Coast	
Fort Pierce	Panama City	
Ft. Lauderdale	Pensacola	
Gainesville	Perrine	
Geneva	Pierson	
Graceville	Pomona Park	
Green Cove Springs	Pompano Beach	
Gulf Breeze	Ponte Vedra Beach	
Havana	Port St. Lucie	
Hawthorne	Sanford	
Hobe Sound	Sebastian	
Hollywood	St. Augustine	
Homestead	Stuart	