## VOTE SHEET

## NOVEMBER 19, 2002

RE: Docket No. 021068-TC - Implementation of 211 access to comprehensive information and referral services from pay telephones.

<u>ISSUE 1</u>: Should the Commission order all pay telephone providers in Florida to implement 211 access to comprehensive information and referral services from all Florida pay telephones?

<u>RECOMMENDATION</u>: Yes. The Commission should order all pay telephone providers in Florida to implement 211 access to comprehensive information and referral services from their respective Florida pay telephones. If no protest to the Proposed Agency Action Order is filed within 21 days of the issuance of the Order, each pay telephone provider shall allow 211 to be forwarded as dialed to the local exchange company to provide 211 access to comprehensive information and referral services and should update its signage to reflect this change within six months of the date of issuance of the Consummating Order.

# **APPROVED**

COMMISSIONERS ASSIGNED: Full Commission

# COMMISSIONERS' SIGNATURES MAJORITY DISSENTING MAJORITY MAJORITY DISSENTING MAJORITY MAJORITY DISSENTING

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

12652 NOV 198

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Docket No. 021068-TC - Implementation of 211 access to comprehensive

information and referral services from pay telephones.

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ISSUE 2: Should this docket be closed?

RECOMMENDATION: The Order issued from this recommendation will become final upon issuance of a Consummating Order, unless a person whose substantial interests are affected by the Commission's decision files a protest within 21 days of the issuance of the Proposed Agency Action Order. The docket should then be closed upon issuance of a Consummating Order.

# MODIFIED

Approved with the modification and clarification that the order resulting from this recommendation will not apply to payphones in confinement facilities.