BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (VERIZON FLORIDA TRACK) DOCKET NO. 000121C-TP ORDER NO. PSC-03-0411-FOF-TP ISSUED: March 25, 2003

ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS

On February 17, 2003, Kimberly Caswell, Associate General Counsel, for Verizon Florida, Inc. (Verizon), filed a written request pursuant to Rule 28-106.106, Florida Administrative Code, for Richard A. Chapkis, Vice President-General Counsel, 201 North Franklin Street, 16th Floor, FLTC0007, Tampa, Florida 33602, to appear as Qualified Representative for Verizon in Docket No. 000121C-TP. After reviewing the request, it appears that Richard A. Chapkis has the necessary qualifications to responsibly represent Verizon's interests in a manner which will not impair the fairness of the proceeding or the correctness of the action to be taken. Having met the requirements of Rule 28-106.106(4), Florida Administrative Code, Richard A. Chapkis is authorized to appear as Qualified Representative on behalf of Verizon in this docket.

Based on the foregoing, it is

ORDERED by Commissioner J. Terry Deason, as Prehearing Officer, that Richard A. Chapkis, Vice President-General Counsel, 201 North Franklin Street, 16th Floor, FLTC0007, Tampa, Florida 33602, is hereby authorized to appear as Qualified Representative on behalf of Verizon Florida, Inc., Post Office Box 110, FLTC0007, Tampa, Florida 33601, in this docket.

By ORDER of Commissioner J. Terry Deason, as Prehearing Officer, this <u>25th</u> day of <u>March</u>, <u>2003</u>.

TERRY DEASON

Commissioner and Prehearing Officer

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal Division of the Commission Clerk with the Director, and Administrative Services and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.