

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF STAFF WORKSHOP

TO

VERIZON FLORIDA, INC.

AND

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 000121C-TP

INVESTIGATION INTO THE ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE TELECOMMUNICATIONS COMPANIES. (VERIZON FLORIDA TRACK)

ISSUED: March 27, 2003

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a workshop, in the above-referenced docket, to which all persons are invited, at the following time and place:

9:00 a.m., Thursday, April 10, 2003
Room 234, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

PURPOSE

At the February 18th Agenda Conference, the Commission imposed the FCC mandated performance measures on Verizon, but stated that the parties must justify, from a policy perspective, why a measure

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FPSC-COMMISSION CLERK

should be modified, or further measures added, and the benefits to competition from such modification or addition. This workshop is for the purpose of facilitating the exploration of those issues and preparing for the hearing which has been set in this matter.

If you wish to comment but cannot attend the workshop, please file your comments with the Division of the Commission Clerk and Administrative Services, Gerald L. Gunter Building, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, on or before April 10, 2003, specifically referencing Docket No. 000121C-TP, Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies. (Verizon Florida track)

A copy of the agenda for this workshop may be obtained by writing to the Director, Division of the Commission Clerk and Administrative Services, at the address previously noted.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

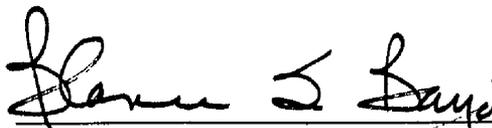
One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the workshop.

JURISDICTION

Jurisdiction is vested in this Commission pursuant to Chapter 364, Florida Statutes. The workshop will be governed by the provisions of that Chapter and Chapters 25-22 and 28-106, Florida Administrative Code.

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By DIRECTION of the Florida Public Service Commission this
27th Day of March, 2003.



BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

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FLORIDA PUBLIC SERVICE COMMISSION STAFF WORKSHOP

DOCKET NO. 000121C-TP

Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (VERIZON FLORIDA TRACK)

ROOM 234, Betty Easley Conference Center
4075 Explanade Way
Tallahassee, Florida

<u>Time *</u>	<u>Activity</u>	<u>Presenter</u>
9:00-9:15	Introductions	FPSC Staff
9:15-10:15	Presentation by Verizon on Florida Performance Metrics	Verizon
10:15-11:45	Discussion of Other Verizon Performance Metrics	All
11:45-1:00	Lunch	
1:00-2:30	Presentation by Verizon on Verizon Proposed PMP	Verizon
2:30-3:30	Discussion of Verizon PMP	All
3:30-4:00	Concluding Remarks	FPSC Staff

* Times are approximated for planning purposes

CONSISTENT WITH COMMISSION POLICY,
THIS MEETING IS OPEN TO THE PUBLIC.