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MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD, OF COUNSEL
(LICENSED IN TEXAS ONLY)

March 27, 2003
VIA HAND DELIVERY

Marshall Willis
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0873

Re: Aloha Utilities, Inc.; PSC Docket No. 010503-WU
Application for Increased Water Rates in Seven Springs System
Our File No. 26038.35

Dear Marshall:

I received your letter of May 3, 2003 and discussed the issues contained therein with Bart Fletcher of your office shortly after receipt of the letter.

I noted to Mr. Fletcher at that time that while we were not opposed to moving forward with the first meeting, under the circumstances and in the manner proposed in your letter, we do have some concerns with some interpretations outlined in your letter.

In any case, we immediately attempted to move forward with the scheduling of the meeting upon receipt of your March 3, 2003 letter. Upon attempting to schedule the first meeting and to find a location for such meeting, we encountered some difficulties in finding a suitable location and were unable to schedule the first meeting until yesterday, March 26, 2003. I informed Mr. Fletcher of that fact approximately 10 days ago, and promised him I would try and provide him the information requested in your letter by today's date if at all possible.

The first organizational meeting of the CAC was held on Wednesday, March 26, 2003 at the Heritage Springs Clubhouse. Approximately 34 customers were in attendance, along with Steve Watford on behalf of Aloha Utilities, Inc. and Jennifer Wilkowski, also an employee of Aloha Utilities, Inc. who acted as the secretary for this first organizational meeting.

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Marshall Willis
March 27, 2003
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I am attaching hereto a copy of the agenda prepared by Aloha, of those matters that we felt were important to begin meaningful organization of the CAC. From the review of the draft Minutes attached, it is obvious that all of the matters from the initial agenda were not decided upon at this first meeting, though all were at least briefly discussed. The meeting was turned over to the interim Chairman and Vice Chairman immediately upon their election and they presided over the remainder of the meeting. The decision was reached after election of a Chairman, Vice Chairman and appointment of members of the initial committee for developing the first draft of the by-laws, that until such by-laws were adopted, no other action could appropriately be taken.

The next meeting of the CAC was agreed upon and is to be scheduled at the same Heritage Springs Clubhouse on April 23, 2003 at 4:00 p.m.

In addition to the draft Minutes and the agenda attached, I am also including a copy of the CAC mailing list.

I trust that this answers all of your questions. Should you need anything further in this regard, please let me know.

Sincerely,

ROSE, SUNDSTROM & BENTLEY



F. Marshall Deterding
For The Firm

FMD/tms

cc: Bart Fletcher
Blanca S. Bayo
Ralph Jaeger
Stephen Watford

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Agenda for March 26, 2003
Initial Citizen Advisory Committee Meeting (CAC)

1. Obtain and utilize Robert's Rules of Order for such meeting.
2. Schedule of next meeting location, time and date.
3. Elect Interim Chairman, Vice Chairman and subcommittee to prepare draft By-Laws.
4. Adoption of By-Laws.
5. The election of a Chairman and Vice Chairman by majority vote.
6. Determine who will serve as members of the CAC (15-20).
7. Discuss any changes to CAC mailing list.
8. Adoption of "guiding principles" for conduct and actions in all future meetings.
9. The formulation of a mission statement for the CAC, along with goals and objectives for the CAC.
10. Aloha and CAC members should place on a record what each party considers appropriate for advisory committee to discuss.
11. Designate subcommittees to study issues of concern and present recommendations of the CAC.

Citizen's Advisory Committee
Minutes of Meeting
March 26, 2003

DRAFT

The Citizens Advisory Committee of Aloha Utilities, Inc. held it's first meeting at the Heritage Springs Clubhouse.

1. Call to Order

Steve Watford called the meeting to Order at 4:05 p.m.

2. Welcome and Introduction

Steve Watford introduced himself and Jennifer Wilkowski as Representatives from Aloha Utilities.

Steve thanked all in attendance for coming to the first CAC meeting.

Dusty Eichholt was recognized and thanked for the use of the Heritage Springs Clubhouse.

A brief discussion regarding the heightened security of the Nation in reference to utility companies.

The PSC Order for the CAC meeting was reviewed.

A copy of the Agenda and PSC Order was handed out.

3. Interim Board

Those appointed to the Interim Board would be responsible for forming the By Laws and any other organizational documents deemed necessary for this committee.

4. Nominations for Chairperson and Vice-Chairperson of the Interim Board

Nominations for Chairperson were made and seconded.

Those nominated were:

Wayne Forehand of Trinity Oaks Homeowners Association

Sandy Mitchell of Riviera Homeowners Association

A motion was made and seconded to close the nominations for Chairperson.

Nominees gave a brief list of qualifications and/or reasons they felt they should be the Interim Chairperson.

Wayne Forehand was voted in as the Interim Chairperson.

DRAFT

One nomination was made for Vice-Chairperson and seconded.

Terry Stoermer of Heritage Springs Community Association

A motion was made and seconded to close the nominations for Vice-Chairperson.

Terry Stoermer was announced as the Interim Vice-Chairperson.

5. Discussions

Steve Watford gave a couple of suggestions for items that should be in the By Laws:

Duration of Terms

Cross Representation of Customers

Interim Chairman Wayne Forehand suggested that the Interim Board have five (5) members. Wayne requested having a Communication Coordinator to serve on the Board. David Rowan was appointed for this position.

A request was made for additional members who wished to serve on the Interim Board. It was suggested that those members should have some type of background with Homeowners Associations, Communications, etc.

The two additional members are:

Marilyn Lambert of Villa Del Rio Homeowners Association

Sandy Mitchell of Riviera Homeowners Association

6. Next Meeting

The next meeting will be on Wednesday, April 23, 2003, beginning at 4:00 p.m. at the Heritage Springs Clubhouse.

The purpose of the next meeting will be to discuss the draft By Laws and any other organizational documents that have been drafted.

7. Meeting Closure

Wayne Forehand adjourned the meeting at 4:55 p.m.

TITLE	FIRST NAME	LAST NAME	HOA	REPRESENTS	ADDRESS	CITY	STATE	ZIP CODE	RESPONSES	PHONE NO.
Mr.	Mike	Ryan	Briar Patch Homeowners Association	38	P.O. Box 1119	Elfers	FL	34680	YES	842-3778
Mr.	Bill	Coogan	Chelsea Place Homeowners Association	139	1430 Davenport Drive	New Port Ric	FL	34655	NO	372-7792
Mr.	Ken	Boccio	Country Place Village Homeowners Association	513	10525 Golden Terrace	New Port Ric	FL	34655	NO	376-1971
Ms.	Ruth	Cannata	Cypress Lakes Homeowners Association (Includes Parklake	144	4807 Crest Knoll Lane	New Port Ric	FL	34655	YES	372-8683
Mr.	Lew	Friedland	Fox Hollow Homeowners Association	359	P.O. Box 1608	Tarpon Springs	FL	34688	NO	942-2591
Mr.	Lew	Friedland	Foxwood Homeowners Association	582	P.O. Box 1608	Tarpon Springs	FL	34688	NO	942-2591
Mr.	Edward	Marden	Heritage Lakes Homeowners Association	931	9151 Heritage Lake Blvd.	New Port Ric	FL	34655	YES	376-3019
Mr.	Dusty	Eichholt	Heritage Springs Homeowners Association	147	11345 Robert Trent Jones	New Port Richey	FL	34655	YES	375-5536
Ms.	Patty	Dailey	Hills of San Jose	49	6875 San Jose Loop	New Port Richey	FL	34655	NO	372-0876
Mr.	Dusty	Eichholt	Laurel Green Homeowners	9	11345 Robert Trent Jones	New Port Richey	FL	34655	YES	375-5536

Ms.	Janet	Mulliken	Millpond Estates Community Homeowners Association, Inc.	371	5313 Locust Place	New Port Ric	FL	34652	NO	372-0749
Mr.	Joseph	Hanlon	Natura Homeowners Association	65	7150 Arboretum Way	New Port Ric	FL	34653	NO	372-2127
Mr.	Greg	Musgrave	Nature's Hideaway Homeowners Association	356	2048 Ground Squirrel Drive	New Port Ric	FL	34655	YES	376-7028 or 375- 7028
Mr.	Albert	Couture	Park Lake Homeowners Association-Unit2	464	4346 Otter Way	New Port Ric	FL	34653	NO	376-2857
Mr.	Mike	Ryan	Plantation Homeowners Association	52	P.O. Box 1119	Eifers	FL	34680	YES	842-3778
			Ranchside Apts	76						
Mr.	Gary	Blackwell, Jr	Reserve at Oakridge Homeowners Association	14	6915 S.R. 54	New Port Richey	FL	34653	NO	842-2571
Mr.	Charles	Hartman	River Oaks Condo Homeowners	40	3807 River Oaks Court	New Port Ric	FL	34655	YES	376-9230
Mr.	Paul	Laska	Riverside Village Unit 4	97						
Ms.	Marge	Sindelar	Villa Del Rio Homeowners Association	302	10730 U.S. Hwy 19, Suite 17	Port Richey	FL	34668	NO	869-9700
Ms.	Sandy	Mitchell	Riviera Homeowners Association	35	5957 Riviera Lane	New Port Ric	FL	34655	YES	375-5353

Ms.	Nancy	Keirse	Spring Haven Condo Homeowners Association	39	8813 Manos Circle	New Port Ric	FL	34655	NO	847-3482
Ms.	Patricia	Orsi-Buck	Thousand Oaks-Phase 6-9 -	20	8105 S.R. 54	New Port Richey	FL	34655	YES	375-1414
Mr.	Bill	Gunther	Thousand Oaks-Phase 2-5	263						
Mr.	Thomas	Picciano	Trinity Oaks Homeowners Association	424	8431 Prestwick Place	Trinity	FL	34655	YES	375-0102
Mr.	Edward	Brueggeman	Veterans Village-Venice Estates	311	7051 Lassen Avenue	New Port Ric	FL	34655	YES	372-0349
Mr.	Fred	Williams	Veterans Villas Homeowners Association	251	2913 Bradley Court	New Port Ric	FL	34655	NO	372-1932
Mr.	Walter	Mallett	Vicroy Condo Homeowners Association	10	8559 Pilgrim Court	New Port Ric	FL	34655	NO	849-5165
Mr.	Garry	Stine	Woodbend Homeowners Association	52	2353 Woodbend Circle	New Port Ric	FL	34655	NO	372-8063
Mr.	Randy	Packer	Woodtrail Homeowners Association	282	4222 Tall Oak Lane	New Port Ric	FL	34653	NO	376-5500
Mr.	Tom	Walters	Wyndtree Phase III Villages 5 & 7 Association, Inc.	97	7648 Albacore Drive	New Port Ric	FL	34655	YES	376-3161

Mr.	Irving	Gaines	Wyndtree Villages 11 & 12 Association, Inc.	115	1551 Boswell Lane	New Port Ric	FL	34655	YES	376-1099
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