



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: October 2, 2003
TO: All Parties of Record and Interested Persons
FROM: Felicia R. Banks, Senior Attorney, Office of the General Counsel
RE: Docket No. 000121B-TP-|Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (SPRINT-FLORIDA TRACK)
SIX MONTH REVIEW OF SPRINT PERFORMANCE MEASUREMENT PLAN AND PROPOSED REVISIONS

Staff is soliciting comments for the Six Month Review of Sprint's Florida Performance Measurement Plan and Sprint's proposal to adopt in Florida the revisions to Sprint's Nevada Performance Measurement Plan as adopted by the Nevada Public Utilities Commission.

Staff requests that comments regarding any needed changes to the current plan and comments on Sprint's proposed changes be filed by Friday, October 31, 2003, with the Division of the Commission Clerk & Administrative Services. An electronic version should also be provided to Lisa Harvey at lsharvey@psc.state.fl.us.

Comments should specifically address any changes needed to Sprint's Florida Performance Measurement Plan ("Cookbook") dated March 1, 2003. Additionally, comments should separately address any issues or concerns regarding whether Florida should adopt the Nevada Public Utilities Commission's ordered revisions to the Performance Measurement Plan, filed with the Florida Public Service Commission on September 22, 2003, in Docket 000121B.

FRB