



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: October 22, 2003
TO: All Parties of Record
FROM: Linda Dodson, Attorney, Office of the General Counsel
RE: Docket 000121A, Agenda for Informal Meeting to Discuss BellSouth's Service Quality Measurement Report Structure Changes.

BellSouth's Proposed Changes to SQM Report Structure

10:30 a.m.
Friday, October 24, 2003
Room 152 Easley Building
Telephone Bridge No. (850) 921-2470 or SunCom 291-2470

AGENDA

10:30 Introductions

10:35 BellSouth Presentation (Ron Moore, Al Varner, Dave Coon)

Presentation should cover the following topics:

- New Single Report Structure (SRS) formats.
- Capturing all Performance Measurement data (e.g., flow-through detail reports) in the new SRS format.
- Parity and Equity Determinations used in new SRS format.
- Parallel reporting of performance measurements.

12:00 Lunch

12:30 Questions and Answer

In order to receive any handouts in advance of meeting, for those parties of record that will be participating via telephone, please email Jerry Hallenstein by 5:00 p.m. October 23, 2003, at jhallens@psc.state.fl.us

DOCUMENT NUMBER-DATE

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