LISA HAVVEL Brown, Wanda G

ORIGINAL

000121A.

From:

Tabor, Ann

Sent:

To:

Friday, November 14, 2003 3:17 PM Brenda Merritt; David Rich (E-mail); Jerry Hallenstein; Lisa Harvey (E-mail); Maryrose Sirianni

(E-mail); Nancy H Sims (E-mail)

Cc:

Bernadette Gorman (E-mail); Brooks, Lisa; Caldwell, Pat; Cherry, John; Craig Duncan (E-mail); Julie Rhoades (E-mail); Rebecca Webber (E-mail); Sheila Hawkins (E-mail) Florida Public Service Commission Tier II Payment

Subject:

In compliance with Florida Public Service Commission Docket Number 000121-TP, a Tier II payment for September, 2003 activity was issued November 13, 2003, for \$244,600.00. Attached is a spreadsheet of the remedy amounts by submetric.

If you require any additional information, please contact me.

Ann

FL PSC Tier II Report.xls

Ann Jabor **BellSouth Telecommunications** 205-714-0168 ann.tabor@bellsouth.com

398 NOV 9 0 2003 CK# 207052756 CK# 221,600.CC

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FPSC-COMMISSION CLERK

Submetric	Remedy Amount	Previous Month's Adjustment	Total Paid
Service Order Accuracy Resale	\$ (200.00)		
Acknowledgement Timeliness (Electronically) – EDI	\$ 700.00		
Billing Invoice Accuracy – Interconnection	\$ 700.00		
Customer Trouble Report Rate Resale Design	\$ 3,550.00		
Customer Trouble Report Rate Resale ISDN	\$ 3,550.00		
Customer Trouble Report Rate Resale PBX	\$ 3,550.00		
Customer Trouble Report Rate UNE Combo Other	\$ 10,400.00		
Customer Trouble Report Rate UNE Digital Loop DS1	\$ 10,400.00		
Customer Trouble Report Rate – UNE ISDN (includes UDC)	\$ 10,400.00		
Firm Order Confirmation Timeliness (Fully Mechanized) - EELs	\$ 700.00		
Firm Order Confirmation Timeliness (Non- Mechanized) 2W Analog Loop Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) 2W Analog Loop w/LNP Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) 2W Analog Loop w/LNP Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) EELs	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) Line Sharing	\$ 700.00		•
Firm Order Confirmation Timeliness (Partially Mechanized) - LNP Standalone	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) Resale Business	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) Resale Residence	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) UNE Digital Loop DS1	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) UNE ISDN	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) UNE Other Non Design	\$ 700.00		
FOC & Reject Completeness (Fully Mechanized) – UNE ISDN	\$ 700.00		
FOC & Reject Completeness (Non- Mechanized) – INP Standalone	\$ 700.00		
FOC & Reject Completeness (Partially Mechanized) – EELs	\$ 700.00		
FOC & Reject Completeness (Partially Mechanized) UNE ISDN	\$ 700.00		
LNP ADTI and Disconnect Timeliness Interval Distribution - Non-Trigger	\$ 5,950.00		
Maintenance Average Duration Non Dispatch UNE ISDN (includes UDC)	\$ 10,400.00		
Maintenance Average Duration Non Dispatch – UNE Line Sharing	\$ 10,400.00		
Maintenance Average Duration Non Dispatch UNE xDSL (ADSL-HDSL-UCL)	\$ 10,400.00		
Order Completion Interval (Dispatch < 10) UNE UDC/IDSL	\$ 10,400.00		
Order Completion Interval Distribution (Dispatch < 10) – 2W Analog Loop Design	\$ 10,400.00		
Order Completion Interval Distribution (Dispatch < 10) – 2W Analog Loop w/LNP Design	\$ 10,400.00		
Order Completion Interval Distribution (Dispatch < 10) 2W Analog Loop w/LNP Non Design	\$ 10,400.00		
Order Completion Interval Distribution (Dispatch < 10) – UNE Combo Other	\$ 10,400.00		
Order Completion Interval Distribution (Non Dispatch < 10) 2W Analog Loop Non Design	\$ 10,400.00		
Order Completion Interval Distribution (Non Dispatch < 10) 2W Analog Loop w/LNP Design	\$ 10,400.00		
Order Completion Interval Distribution (Non Dispatch < 10) 2W Analog Loop w/LNP Non Design	\$ 10,400.00		
Percent Flow-Through Service Requests (Summary) Total Business	\$ 1,400.00		

Percent Missed Repair Appointments Non Dispatch UNE Line Sharing Percent of Software Errors Corrected in X (10, 30, 45) Business Days \$ 1 Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Dispatch < 10) UNE Digital Loop DS1 \$ 10 Percent Response Received [in X seconds] TAG ATLAS Percent Response Received [in X seconds] TAG CRIS-TAG-CSR Percent Response Received [in X seconds] TAG PSIMS/ORB** Percent Response Recei	,400.00 ,400.00 ,000.00 ,400.00 250.00 250.00 250.00 250.00 700.00		
Percent of Software Errors Corrected in X (10, 30, 45) Business Days Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Dispatch < 10) UNE Digital Loop DS1 \$ 10 Percent Response Received [in X seconds] TAG ATLAS Percent Response Received [in X seconds] TAG CRIS-TAG-CSR Percent Response Received [in X seconds] TAG PSIMS/ORB** Percent Response Received [in X seconds] TAG RSAG-TN Reject Interval (Fully Mechanized) LNP Standalone Reject Interval (Fully Mechanized) UNE Digital Loop DS1 Reject Interval (Fully Mechanized) UNE Other Non Design Reject Interval (Fully Mechanized) UNE XDSL (ADSL-HDSL-UCL) Reject Interval (Partially Mechanized) 2W Analog Loop Design Reject Interval (Partially Mechanized) 2W Analog Loop Non Design Reject Interval (Partially Mechanized) 2W Analog Loop w/LNP Non Design Reject Interval (Partially Mechanized) WA Analog Loop w/LNP Non Design Reject Interval (Partially Mechanized) Line Sharing Reject Interval (Partially Mechanized) Line Sharing Reject Interval (Partially Mechanized) LNP Standalone Service Order Accuracy Resale PSC Fee for Incomplete Reports \$ 1 PSC Fee for Reposting Reports	000.00 ,400.00 250.00 250.00 250.00 250.00 700.00		
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