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IXC REGISTRATION FORM

Company Name	EO Telecom of Florida	LLC	a Lauranio	
Florida Secretary of State Registration No.		L03000022394	07 CTC 29 AM 9: 1	
Fictitious Name(s) as fi	iled at Fla. Sec. of State			
		-	CCMMISSION CLERK	
Company Mailing Nam	ne EO Telecom of F	lorida, LLC		
Mailing Address	P.O.Box 1081			
	Cumming, GA 30	0028		
Web Address	www.eotelecom.i	www.eotelecom.net		
E-mail Address	sbp1@eotelecom	sbp1@eotelecom.net		
Physical Address	110 Glenbriar Ci	110 Glenbriar Circle		
	Daytona Beach, I	FL 32114	<u></u>	
Company Liaison	Scott P. Burkhold	ler		
Title	Managing Direct	or		
Phone	404-242-7796			
Fax	678-648-3155			
E-mail addres	ss spb1@eotelecon	nnet		
Consumer Liaison to P	SC Scott P. Burkhole	der		
Title	Managing Direct	or		
Address	P.O. Box 1081,	Cumming, GA 30028		
Phone	404-242-7796			
Fax	678-648-3155			
E-mail addre	ss spb1@eotelecon	n.net		

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing practices.

Signature of Company Representative

Signature of Company Representative

Printed/Typed Name of Representative

December 23, 2003

Nainff forwarded to CUP.

Date

Effective: 07/15/2003

DOCUMENT WITHHER - DATE

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FPSC-CGRMISSION CLERK

TITLE SHEET

FLORIDA INTEREXCHANGE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by EO TELECOM OF FLORIDA, LLC with principal offices at 110 Glenbriar Circle, Daytona Beach, FL 32114. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: December 22, 2003 EFFECTIVE:

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

REVISION
Original

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TABLE OF CONTENTS

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SYMBOLS SHEET

The following symbols shall be used in this tariff for the purpose indicated below:

- D Deleted Or Discontinued Material
- I Change Resulting in a Rate Increase
- M Moved From Another Tariff Location
- N New Material
- R Change Resulting in a Rate Reduction
- T Change in text only, No change in rate

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PRICE LIST FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a

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INTEREXCHANGE SERVICE TARIFF

cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

<u>Access Line</u> - An arrangement that connects the customer's location to the Company's network switching center.

<u>Authorization Code</u> - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities an to identify the customer for billing purposes.

<u>Company or Carrier</u> – EO TELECOM OF FLORIDA, LLC, unless specifically stated otherwise.

<u>Customer</u> - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

<u>Holidays</u> - The Company's recognized holidays are New Year's Day, July 4th, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company's installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

- 2.2 Limitations of Service
 - 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
 - 2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.

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- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of the Company

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

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2.4 Interruption of Service

Service is provided in free or prebilled blocks of time and so any service outage does not reduce the amount of time available. Therefore, no credit is given for interruption.

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2.5 Disconnection of Service by Carrier

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The Company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Payment and Billing

The service will be provided using 1+ dialing. Authorization codes can and will be provided upon customer request. The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using Authorization Codes, subscribed exchange lines, and direct connect facilities must be paid by the Customer.

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All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing or by verbal notice within a reasonable amount of time after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing.

2.8 Advance Payments

The Company provides additional toll service in blocks of 3 hours at a cost of \$14.99 payable in advance.

2.9 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed on customer bills as separate line items and are not included in the quoted rates.

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SECTION 3 - DESCRIPTION OF SERVICE

- 3.1 Timing of Calls
 - 3.1.1 When Billing Charges Begin and End For Phone Calls

The Customer's long distance usage charge is based on usage.

3.1.2 Billing Increments

The billing is in whole minute increments.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the next whole minute for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

P.O. Box 1081 Cumming, GA 30028 1-877-364-3571

Any objection to billed charges should be reported promptly to EO TELECOM OF FLORIDA, LLC. Adjustments to Customer's bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where over billing of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount over billed.

3.3 Level of Service

A Customer can expect end-to-end network availability of not less than 99% all times for all services.

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3.4 Current Service Offerings

3.4.1 Long Distance Service

Long Distance service permits direct dialed outbound calling at a per minute rate. The Company currently offers prepaid long distance service with or without its prepaid local exchange services.

3.4.2 1+Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The Customer dials "1+" followed by "ten digits".

3.4.3 Calling Card Service

The Customer utilizes an eleven-digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and then the ten-digit number of the called party.

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SECTION 4 - RATES

4.1 1+Dialing

Charges for this service will be up to \$.089 per minute; billed in one-minute increments. An activation charge of \$0.50 may apply.

4.2 Calling Cards

Charges for this service will be up to \$0.25 per minute; billed in one-minute increments. An activation charge of \$0.50 may apply.

4.3 Directory Assistance

Access to long distance directory assistance is obtained by dialing 1+(area code)+555-1212 for all listings. A charge of \$1.50 will be assessed for each number requested, whether or not the number is listed or published.

4.4 Returned Check Charge

\$15.00

4.5 Payphone Dial Around Surchage

A dial around surcharge of \$0.50 per call will be added to any completed intrastate toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

4.6 Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than 30 days old. The fee will not be assessed on amounts previously assess a late fee.

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4.7 Reconnection Charge

A reconnection fee of \$30.00 per occurrence will be charged when service is reestablished for Customers that have been disconnected due to nonpayment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to the reconnection of service.

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INTEREXCHANGE SERVICE TARIFF

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EO TELECOM OF FLORIDA, LLC

INTEREXCHANGE SERVICE TARIFF

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