BEFORE THE PUBLIC SERVICE COMMISSION

In re: Implementation of requirements arising from Federal Communications Commission's triennial UNE review: Local Circuit Switching for Mass Market Customers.

DOCKET NO. 030851-TP FILED: FEBRUARY 2, 2004

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that the original and one copy of Staff's Fifth Set of Interrogatories (Nos. 59 through 63), have been served by U.S. Mail upon Richard Chapkis, and Kimberly Caswell, 201 North Franklin Street. FLTC0007, Tampa, Florida 33602 on behalf of Verizon Florida, Inc., and that a true and correct copy thereof has been furnished by U.S. Mail, this 2nd day of February, 2004, to the following:

AT&T Tracy Hatch 101 North Monroe St., Ste 700 Tallahassee, FL 32301-1549

BellSouth Telecommunications, Inc. R.Lackey/M.Mays/N.White/J.Meza/A.Shore c/o Ms. Nancy H. Sims 150 South Monroe St., Ste. 400

ITC^DeltaCom Nanette Edwards 4092 South Memorial Parkway Huntsville, AL 35802

Tallahassee, FL 32301-1556

AT&T Communications of the Southern States, LLC Ms. Lisa A. Sapper 1200 Peachtree Street, N.E., Suite 8100 Atlanta, GA 30309-3579

Florida Competitive Carriers Assoc. c/o McWhirter Law Firm Joseph McGlothlin/Vicki Kaufman 117 S. Gadsden St. Tallahassee, FL 32301

MCI WorldCom Communications, Inc. Ms. Donna C. McNulty 1203 Governors Square Blvd., Suite 201 Tallahassee, FL 32301-2960

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STAFF'S FIFTH SET OF INTERROGATORIES TO VERIZON FLORIDA, INC.

NOS. 59-63

DOCKET NO. 030851-TP

PAGE 5

- 63. Please identify and describe all change requests initiated by either CLECs or Verizon, Sprint, BellSouth related to bulk migrations, batch hot cuts, hot cut processes, CLEC-to-CLEC migrations and bulk ordering processes. Begin in January 2000 and end with the current date.
 - (a) Please detail the history of the Change Request with dates, contact information of the initiator, and a full description of the initial scope of the request. Please indicate if the change request was implemented and, if so, indicate the date implemented.
 - (b) If the change request was rejected or not yet implemented, please give a detailed explanation why it was rejected and/or not implemented.
 - (c) If the scope of the request was modified after it was first filed, please indicate how the scope was modified, what party initiated the modification, and why the modification was needed. Indicate if the modification was agreed to by the entity that filed the original request.
 - (d) Please discuss any collaborative discussions with CLECs since January 2000 regarding modifications to the hot cut process, including batch hot cuts, bulk ordering, electronic loop provisioning, etc. If no collaborative discussion beyond change management forums occurred, please state why.

JEREMY L SUSAC BEZH KEATING

Staff Counsel

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CERTIFICATE OF SERVICE DOCKET NO. 030851-TP PAGE 2

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CERTIFICATE OF SERVICE DOCKET NO. 030851-TP PAGE 3

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CERTIFICATE OF SERVICE DOCKET NO. 030851-TP PAGE 4

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