

J. PHILLIP CARVER
General Attorney

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(404) 335-0710

February 5, 2004

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

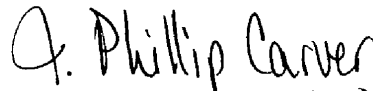
Re: Docket No. 000121A-TP (OSS)

Dear Ms. Bayó:

Enclosed are an original and 15 copies of BellSouth Telecommunications, Inc.'s Data Notification Report for the data month of March 2004 and a Preliminary Notification Report for the data month of April 2004. We ask that you file these documents in the referenced docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,



J. Phillip Carver (KAD)

Enclosures

cc: All parties of record
Marshall M. Criser, III
Nancy B. White
R. Douglas Lackey

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CERTIFICATE OF SERVICE
Docket No. 000121A-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via

First Class U. S. Mail this 5th day of February, 2004 to the following:

Jason K. Fudge
Tim Vaccaro
Staff Counsel
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Tel. No. (850) 413-6181
Fax. No. (850) 413-6250
jfudge@psc.state.fl.us

AT&T
Virginia C. Tate
Senior Attorney
1200 Peachtree Street
Suite 8100
Atlanta, GA 30309
Tel. No. (404) 810-4922
vtate@att.com

Verizon, Inc.
Kimberly Caswell
P.O. Box 110, FLTC0007
Tampa, FL 33601-0110
Tel. No. (813) 483-2617
Fax. No. (813) 223-4888
kimberly.caswell@verizon.com

Nanette Edwards (+)
Regulatory Attorney
ITC^DeltaCom
4092 S. Memorial Parkway
Huntsville, Alabama 35802
Tel. No. (256) 382-3856
Fax. No. (256) 382-3936
nedwards@itcdeltacom.com

Peter M. Dunbar, Esquire
Karen M. Camechis, Esquire
Pennington, Moore, Wilkinson,
Bell & Dunbar, P.A.
Post Office Box 10095 (32302)
215 South Monroe Street, 2nd Floor
Tallahassee, FL 32301
Tel. No. (850) 222-3533
Fax. No. (850) 222-2126
pete@penningtonlawfirm.com

Brian Chaiken
Supra Telecommunications and
Information Systems, Inc.
2620 S. W. 27th Avenue
Miami, FL 33133
Tel. No. (305) 476-4248
Fax. No. (305) 443-1078
bchaiken@stis.com

Michael A. Gross
Vice President, Regulatory Affairs
& Regulatory Counsel
Florida Cable Telecomm. Assoc.
246 East 6th Avenue
Tallahassee, FL 32303
Tel. No. (850) 681-1990
Fax. No. (850) 681-9676
mgross@fcta.com

Susan Masterton
Charles J. Rehwinkel
Sprint
Post Office Box 2214
MS: FLTLHO0107
Tallahassee, Florida 32316-2214
Tel. No. (850) 599-1560
Fax. No. (850) 878-0777
susan.masterton@mail.sprint.com

Donna Canzano McNulty (+)
MCI WorldCom, Inc.
1203 Governors Square Blvd.
Suite 201
Tallahassee, FL 32301
Tel. No. (850) 422-1254
Fax. No. (850) 422-2586
donna.mcnulty@wcom.com

Brian Sulmonetti
MCI WorldCom, Inc.
6 Concourse Parkway, Suite 3200
Atlanta, GA 30328
Tel. No. (770) 284-5493
Fax. No. (770) 284-5488
brian.sulmonetti@wcom.com

William Weber, Senior Counsel
Covad Communications
1230 Peachtree Street, N.E.
19th Floor, Promenade II
Atlanta, Georgia 30309
Tel. No. (404) 942-3494
Fax. No. (508) 300-7749
wweber@covad.com

John Rubino
George S. Ford
Z-Tel Communications, Inc.
601 South Harbour Island Blvd.
Tampa, Florida 33602
Tel. No. (813) 233-4630
Fax. No. (813) 233-4620
gford@z-tel.com

Joseph A. McGlothlin
Vicki Gordon Kaufman
McWhirter, Reeves, McGlothlin,
Davidson, Decker, Kaufman, et. al
117 South Gadsden Street
Tallahassee, Florida 32301
Tel. No. (850) 222-2525
Fax. No. (850) 222-5606
jmcglothlin@mac-law.com
vkaufman@mac-law.com
Represents KMC Telecom
Represents Covad
Represents Mpower

Jonathan E. Canis
Michael B. Hazzard
Kelley Drye & Warren, LLP
1200 19th Street, N.W., Fifth Floor
Washington, DC 20036
Tel. No. (202) 955-9600
Fax. No. (202) 955-9792
jacanis@kelleydrye.com
mhazzard@kelleydrye.com

Tad J. (T.J.) Sauder
Manager, ILEC Performance Data
Birch Telecom of the South, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108
Tel. No. (816) 300-3202
Fax. No. (816) 300-3350

John D. McLaughlin, Jr.
KMC Telecom
1755 North Brown Road
Lawrence, Georgia 30043
Tel. No. (678) 985-6262
Fax. No. (678) 985-6213
jmclau@kmctelecom.com

Andrew O. Isar
Miller Isar, Inc.
7901 Skansie Avenue
Suite 240
Gig Harbor, WA 98335-8349
Tel. No. (253) 851-6700
Fax. No. (253) 851-6474
aisar@millerisar.com

Renee Terry, Esq.
e.spire Communications, Inc.
7125 Columbia Gateway Drive
Suite 200
Columbia, MD 21046
Tel. No. (301) 361-4298
Fax. No. (301) 361-4277

Mr. David Woodsmall
Mpower Communications, Corp.
175 Sully's Trail
Suite 300
Pittsford, NY 14534-4558
Tel. No. (585) 218-8796
Fax. No. (585) 218-0635
dwoodsmall@mpower.com

Suzanne F. Summerlin, Esq.
Attorney At Law
2536 Capital Medical Blvd.
Tallahassee, FL 32308-4424
Tel. No. (850) 656-2288
Fax. No. (850) 656-5589
summerlin@nettally.com

Dulaney O'Roark III (+)
WorldCom, Inc.
Six Concourse Parkway
Suite 3200
Atlanta, GA 30328
Tel. No. (770) 284-5498
De.OROark@mci.com

Claudia E. Davant
AT&T
State President Legislative and
Regulatory Affairs
101 N. Monroe Street
Suite 700
Tallahassee, FL 32301
Tel. No. (850) 425-6360
Fax. No. (850) 425-6361
cdavant@att.com

Wayne Stavanja/Mark Buechele
Ann Shelfer
Supra Telecommunications
1311 Executive Center Drive
Suite 200
Tallahassee, FL 32301
Tel. No. (850) 402-0510
Fax. No. (850) 402-0522



J. Phillip Carver (1/1A)

**(+) Signed Protective
Agreement**

#237366

BellSouth Telecommunications, Inc.
Legal Department
1025 Lenox Park Boulevard
Suite 6C01
Atlanta, GA 30319-5309

bennett.ross@bellsouth.com

Bennett L. Ross
General Counsel - Georgia

404 986 1718
Fax 404 986 1800

February 2, 2004

DELIVERED BY HAND

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

Re: *Performance Measurements for Telecommunications Interconnection,
Unbundling and Resale*; Docket No. 7892-U

Dear Mr. McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc. ("BellSouth") is filing a Notification Report for the March 2004 data month and a Preliminary Notification Report for the data month of April 2004. These proposed changes will be discussed at the February 6, 2004 industry conference call.

BellSouth would like to bring an additional matter to the attention of the Commission and the parties. As the Commission is aware, BellSouth recently began reporting performance data using a streamlined reporting format, called Single Reporting Structure or "SRS." In connection with the transition to SRS, which was identified on the Proposed November Data Notification List filed on October 1, 2003, BellSouth discovered and corrected several errors in the preparation of the reports, which are described briefly below:

- An error was discovered on the Percent Reject Reports. With the implementation of SRS the number of Fatal Rejects was shown on non-regional reports. This was corrected with December 2003 data.
- An error was discovered in the calculation of OCI and FOCI Reports for EELS in the State of Georgia. BellSouth corrected the code to include those EEL orders completed on day 5 and day 8 as meeting the standard. This correction was made with December 2003 data.

Mr. Reece McAlister
February 2, 2004
Page 2

- Some line count entries for CLEC-specific reports reflect a null value when no troubles are reported, which causes some line counts on the CLEC-specific regional report to be incorrect. BellSouth will correct this problem with December 2003 data.
- The CLEC Specific Regional Report for Held Order Interval displays count of orders in the numerator rather than the total interval, although the calculation is performed correctly and the correct result is reported. BellSouth will correct the display of the interval with December 2003 data.
- The Regional Aggregate Report for Held Order Interval does not display the average interval for all products. BellSouth will correct this problem with December 2003 data so that averages are displayed for all products on this report.
- BellSouth is currently displaying duplicate rows of data on MSA level reports for the CLEC Specific ACNI Report in Louisiana. Bell corrected this problem to display the data a single time with December data.

Enclosed herein please find an original and seventeen (17) copies, as well as an electronic version, of these Data Notification Reports. I would appreciate your filing same in the above-referenced docket and returning the two (2) extra copies stamped "filed" in the enclosed stamped, self-addressed envelopes.

Thank you for your attention to this matter.

Yours very truly,


Bennett L. Ross

BLR:nvd
Enclosures

cc: Mr. Leon Bowles (w/enclosure) (via electronic mail)
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail)
Parties of Record (w/enclosure) (via electronic mail)

524956/524183/524185

PROPOSED MARCH 2004 DATA NOTIFICATION

BellSouth proposes making the changes described in this document to generate results for the March 2004 data month. Results for the March 2004 data month will be posted as follows:

Preliminary results April 20, 2004
Final results April 30, 2004

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement (SQM) Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Ordering Measurements

(1) *Affected Measures:* O-8 & O-9

Description of Change: Currently, in some cases, Non-Mechanized LSRs with multiple Clarifications or FOCs are counted twice. This occurs when a FOC/Reject is re-faxed to the CLEC from a service representative in the eastern-time zone. In this scenario, the re-faxed FOC /Reject appears as a new FOC/Reject. The response interval for this "new" FOC /Reject is measured from the receipt time of the original LSR minus one hour until the time that the re-faxed FOC/Reject is sent. BellSouth proposes to correct this problem. This proposed change was Item (1) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4785)

Impact of Change: For October 2003, the performance of Non-Mechanized Reject Interval will increase by 0.17%.

(2) *Affected Measures:* OSS-1 (North Carolina only)

Description of Change: Currently, the PMAP historical reports calculate OSS-1 for North Carolina in accordance with the Georgia SQM instead of the North Carolina SQM. The current one-month reports are correct. BellSouth proposes to

calculate historical North Carolina data in accordance with the North Carolina SQM. This proposed change was Item (2) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4788)

Impact of Change: Historical reports will be generated in accordance with the North Carolina SQM.

Provisioning Measurements

- (3) *Affected Measures:* P-3, P-4 & P-9

Description of Change: BellSouth proposes adding new fields, FIRST_CPX_STS_DTTM, SO_KEY and OCI_END_DT) to the raw data and Other Supporting Data File. The addition of these fields will have no immediate impact on replicating the SQM reports but would be available for use with future enhancements. This proposed change was Item (3) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4312)

Impact of Change: None.

- (4) *Affected Measures:* P-6 (Louisiana only)

Description of Change: BellSouth currently reports Completion Attempts Without Notice in Louisiana, which is not required by the SQM. BellSouth proposes to stop producing this report. This proposed change was Item (4) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4739)

Impact of Change: None.

- (5) *Affected Measures:* P-5

Description of Change: Currently, BellSouth is reporting xDSL products in 3 separate buckets, UNE xDSL with conditioning, UNE xDSL, without conditioning and UNE xDSL (HDSL, ADSL, and UCL). Orders in the "with and without Conditioning" disaggregations are repeated in the UNE xDSL disaggregation. The only disaggregation required by the SQM is the UNE xDSL (HDSL, ADSL, and UCL). BellSouth proposes eliminating the UNE xDSL "with and without Conditioning" disaggregation to comply with the SQM. This proposed change was Item (5) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4748)

Impact of Change: None.

- (6) *Affected Measures:* P-11 (Alabama, Mississippi, North Carolina, South Carolina, Kentucky, and Louisiana)

Description of Change: Currently, the process for producing regional Service Order Accuracy reports is manual. BellSouth proposes loading the data into the PMAP warehouse and producing the measure mechanically. This proposed change was Item (6) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4752)

Impact of Change: None.

- (7) *Affected Measures:* P-3, P-4, P-4B, P-5 & P-9

Description of Change: Currently, BellSouth is displaying all disaggregations for ACNI, PMIA, OCI and PT30 as “Dispatch,” “Non-Dispatch,” Non-Dispatch (Dispatch In)” and “Non-Dispatch (Switch Based).” The SQMs only require these disaggregations for a subset of the products. BellSouth proposes displaying data in a manner consistent with the SQM. This proposed change was Item (7) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4772)

Impact of Change: None.

- (8) *Affected Measures:* P-3, P-4 & P-4B (Florida and Tennessee only)

Description of Change: Currently BellSouth is reporting, xDSL products in 3 separate buckets; UNE xDSL, with conditioning, UNE xDSL, without conditioning and UNE xDSL (HDSL, ADSL, and UCL). Orders in the “with and without conditioning” disaggregations are repeated in the UNE xDSL disaggregation. The only disaggregations required by the SQM are the UNE xDSL (HDSL, ADSL, and UCL) with and without conditioning. Bellsouth proposes eliminating the UNE xDSL (HDSL, ADSL, and UCL) disaggregation to comply with the SQM. This proposed change was Item (8) on the Preliminary March Data Notification filed on January 2, 2004. (RQ4828)

Impact of Change: None

- (9) *Affected Measures:* P-4 & P-10 (Alabama, Kentucky, Louisiana, Mississippi, North Carolina and South Carolina)

Description of Change: In calculating the Order Completion Interval (“OCI”) consistent with the SQM, BellSouth only includes business days in the calculation. BellSouth recently discovered that non-business days were

erroneously being included in the OCI interval calculation for EELs and UCL. BellSouth proposes to correct the OCI interval calculation for EELS and UCL consistent with other UNE products. (RQ4943)

Impact of Change: BellSouth's proposed change would reduce OCI for EELs and UCL by an average of one day.

PRELIMINARY APRIL 2004 DATA NOTIFICATION

BellSouth is considering making the changes described in this document to generate results for the April 2004 data month. Results for the April 2004 data month will be posted as follows:

Preliminary results May 21, 2004
Final results May 31, 2004

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement (SQM) Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Ordering Measurements

(1) *Affected Measures:* O-1 & O-2

Description of Change: In some cases, PMAP is not correctly matching EDI acknowledgements to EDI records, resulting in the data indicating that an acknowledgement was not sent when in fact it was sent. Bellsouth proposes to use an additional field in the source data to resolve this problem. (RQ4898)

Impact of Change: In both August and September 2003, one record was missed as a result of this problem.

(2) *Affected Measures:* O-3 & O-4

Description of Change: Currently, LNP LSRs with an error code of 9843, which occurs due to invalid or missing CSR data in CRIS, are counted as BellSouth fallout on the LNP Flow-Through report. Consistent with the SQM, LSRs that fall out for manual handling due to invalid or missing CSR data in CRIS should be planned manual fallout. BellSouth proposes to correct this error. (RQ4960)

Impact of Change: For December 2003, LNP Percent Flow-Through would have increased by 1.02%, from 93.40% to 94.40%.

Provisioning Measurements

- (3) *Affected Measures:* P-4 & P-4B (Georgia only)

Description of Change: Currently, the analogs for UNE Other Design, UNE ISDN and UNE Combo Other do not appear on the monthly report; however, these same analogs are reported for other products where applicable, BellSouth proposes to start reporting the analogs on the SQM reports for these products also. (RQ4773)

Impact of Change: Retail analog data will be displayed.

- (4) *Affected Measures:* P-1, P-2, P-3, P-4, P-5, P-6, P-9, P-10 & P-11

Description of Change: Currently, on the CLEC-specific reports all activity on a line that has been split between a voice and data provider (Line Splitting) is recorded as belonging to the voice provider. BellSouth proposes to assign activity on the data part of the line to the data provider and only activity on the voice part of the line to the voice provider. (RQ4863)

Impact of Change: For November 2003, on a region-wide basis, 506 line splitting orders and 6 line sharing orders were assigned incorrectly.

- (5) *Affected Measures:* P-1, P-2, P-3, P-4, P-4B, P-5, P-6, P-9 & P-10

Description of Change: Currently, only service orders with Line Splitting USOCs and an action code of "T" (Inward activity) are assigned to the Line Splitting category. BellSouth proposes a coding change so that service orders with Line Splitting USOCs and an action code of "T" (To activity) also will be assigned to Line Splitting. (RQ4871)

Impact of Change: For November 2003, in Georgia, the PMI volume for UNE Line Splitting would increase from 6 to 110 with no change in equity. The volume for UNE-P would decrease from 86,135 to 86,025 with no change in equity.

Other

(6) *Affected Measures:* CM-5

Description of Change: Currently, BellSouth produces an SRS report that only shows the average result across all interfaces; however the SQM requires data to be posted by interface. BellSouth proposes to change the report to include results for each interface. (RQ4873)

Impact of Change: Interface results will be displayed.

(7) *Affected Measures:* All CLEC specific Measures

Description of Change: Currently, when the SQM requires BellSouth to produce CLEC specific data, BellSouth has been providing data by Operation Company Number (OCN). However, in many cases, a single company may have multiple OCNs so data for that CLEC can only be obtained if the CLEC adds together the data reported for each of its multiple OCNs. In response to requests from several CLECs, BellSouth proposes to produce for each sub-metric a single data set for those CLECs that have multiple OCNs. The only exception will be for reports for which the SQM expressly requires that data be reported at the OCN level; for those reports data will continue to be reported below the parent OCN level. BellSouth also will continue to make available data by OCN in the SQM raw data. (RQ4877)

Impact of Change: This change will impact display of the State and Regional CLEC specific reports. The display of CLEC Aggregate and 12 month reports will not be affected.

Special Access Measurements

(8) *Affected Measures:* SA-8

Description of Change: Currently, there are Special Access records that are being double and triple counted due to a PMAP coding discrepancy. BellSouth proposes to update the PMAP report code to join multiple tables together through the use of a unique key. This change will eliminate overstating the numerator or volumes counts. (RQ4851)

Impact of Change: BellSouth continues to investigate the impact of the proposed change and will quantify this impact as soon as possible.

PARTIES OF RECORD

Docket No. 7892-U

Kristy R. Holley, Division Director
Consumers' Utility Counsel
47 Trinity Avenue, S.W.
4th Floor
Atlanta, GA 30334-4600
404-656-3982 (o)
kristy.holley@cuc.oca.ga.us

Newton M. Galloway, Esquire
Galloway & Lyndall, LLP
The Lewis-Mills House
406 North Hill Street
Griffin, GA 30223
770-233-6230 (o)
ngalloway@gallyn-law.com

Suzanne W. Ockleberry, Esquire
AT&T
1200 Peachtree Street, NE
Suite 8100
Atlanta, GA 30309
404-810-7175 (o)
sockleberry@att.com

Walt Saprnov, Esquire
Gerry & Saprnov, LLP
Three Ravinia Drive
Suite 1455
Atlanta, GA 30346-2131
770-395-9100 (o)
info@gstelecomlaw.com

Charles V. Gerkin Jr., Esquire
Attorney at Law
Suite 313
3939 LaVista Road
Tucker, GA 30084
770-414-4206 (o)
charles.gerkin@comcast.net

Frank B. Strickland, Esquire
Strickland Brockington & Lewis
[Counsel for e.spire]
Midtown Proscenium – Suite 2000
1170 Peachtree Street. N.E.
Atlanta, GA 30309
404-885-5741 (o)
fbs@sbllaw.net

Jeremy D. Marcus, Esquire
Blumenfeld & Cohen
[Co-Counsel for Rhythm, aka ACI Corp.]
1625 Massachusetts Avenue, N.W.
Suite 300
Washington, DC 20036
202-955-6300 (o)
jeremy@technologylaw.com

William Bradley Carver, Esquire
Alston & Bird LLP
One Atlantic Center
1201 West Peachtree Street
Atlanta, GA 30309-3424
404-881-7000 (o)
bcarver@alston.com

Mr. John P. Silk
Georgia Telephone Association
1900 Century Boulevard, Suite 8
Suite 8
Atlanta, GA 30345
404-321-5368 (o)
jsilk@gta.org

Daniel S. Walsh, Esquire
Attorney General Office
Department of Law–State of Georgia
40 Capitol Square, S.W.
Atlanta, GA 30334-1330
404-657-2204 (o)
dan.walsh@law.state.ga.us

Stephen S. Melnikoff, Esquire
General Attorney – Regulatory Law Office
U. S. Army Legal Services Agency
Department of the Army
901 N. Stuart Street, Suite 700
Arlington, VA 22203-1837
703-696-1643 (o)
stephen.melnikoff@hqda.army.mil

Charles F. Palmer, Esquire
Troutman Sanders LLP
5200 NationsBank Plaza
600 Peachtree Street, NE
Atlanta, GA 30308-2216
404-885-3402 (o)
charles.palmer@troutmansanders.com

Peter C. Canfield, Esquire
Dow Lohnes & Albertson
One Ravinia Drive, Suite 1600
Atlanta, GA 30346
770-901-8800 (o)
pcanfield@dlalaw.com

Nanette S. Edwards, Esquire
Regulatory Attorney
ITC^DeltaCom
4092 S. Memorial Parkway
Huntsville, AL 35802
256-382-3856 (o)
nedwards@itcdeltacom.com

Anne F. Gerry, Esquire
Arnall Golden & Gregory, LLP
[Counsel for Broadslate, NorthPointe]
2800 One Atlantic Center
1201 West Peachtree Street
Atlanta, GA 30309
404-873-8536 (o)
anne.gerry@agg.com

William R. Atkinson, Esquire
Sprint Communications Company L.P.
3065 Cumberland Boulevard
Mailstop GAATLD0602
Atlanta, GA 30339
404-649-4882 (o)
bill.atkinson@mail.sprint.com

D. Mark Baxter, Esquire
Thomas M. Browder, III, Esquire
Stone & Baxter, LLP
577 Mulberry Street
Suite 1111
Macon, GA 31201
478-750-9898 (o)
mbaxter@stoneandbaxter.com
tbrowder@stoneandbaxter.com

Genevieve Morelli, Esquire
Andrew M. Klein, Esquire
Kelley Drye & Warren LLP
[Counsel for KMC Telecom]
1200 Nineteenth Street, N.W.
Washington, DC 20036
202-877-1257 (o)
gmorelli@kelleydrye.com
aklein@kelleydrye.com

David I. Adelman, Esquire
Charles B. Jones III, Esquire
Hayley B. Riddle, Esquire
Sutherland, Asbill & Brennan LLP
999 Peachtree Steeet,N.E.
Atlanta, GA 30309-3996
(404) 853-8206 (o)
[Counsel for ITC^DeltaCom, WorldCom]
david.adelman@sablaw.com
clay.jones@sablaw.com
hayley.riddle@sablaw.com

Charles A. Hudak, Esquire
Friend, Hudak & Harris, LLP
Three Ravinia Drive
Suite 1450
Atlanta, GA 30346-2131
770-399-9500 (o)
chudak@fh2.com

Dulaney L. O'Roark III, Esquire
WorldCom, Inc.
Concourse Corporate Center Six
6 Concourse Parkway, Suite 3200
Atlanta, GA 30328
[Counsel for WorldCom, Inc.]
770-284-5498 (o)
de.oroark@mci.com

Eric J. Branfman, Esquire
Swidler & Berlin
3000 K Street, N.W.
Suite 300
Washington, DC 20007
202-945-6940 (o)
ebranfman@swidlaw.com

Mark M. Middleton, Esquire
Mark M. Middleton, P.C.
1100 Spring Street, Suite 380
Atlanta, GA 30309
404-806-0808 (o)
[Counsel for CTAG]
mark@middletonlaw.net

Charles E. Watkins, Esquire
Senior Counsel
Covad Communications Company
1230 Peachtree Street, N.E., 19th Floor
Atlanta, GA 30309
404-942-3492 (o)
gwatkins@covad.com
jbelle@covad.com

Rose Mulvany Henry, Esquire
Birch Telecom of the South, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108
[Counsel for Birch Telecom]
816-300-3000 (o)
rmulvany@birch.com

Margaret Ring, Esquire
Director Regulatory
& Governmental Affairs
Network Telephone
815 South Palafox Street
Pensacola, FL 32501
[Counsel for Network Telephone]
margaret.ring@networktelephone.net