

DEPOSIT DATE

Florida PSC Tier II for Docket 000121-TP
for August, 2003

000121A

D389 Oct 17 2003 Submetric

CK # 115500.00
CK # 2070367281

10/16/03

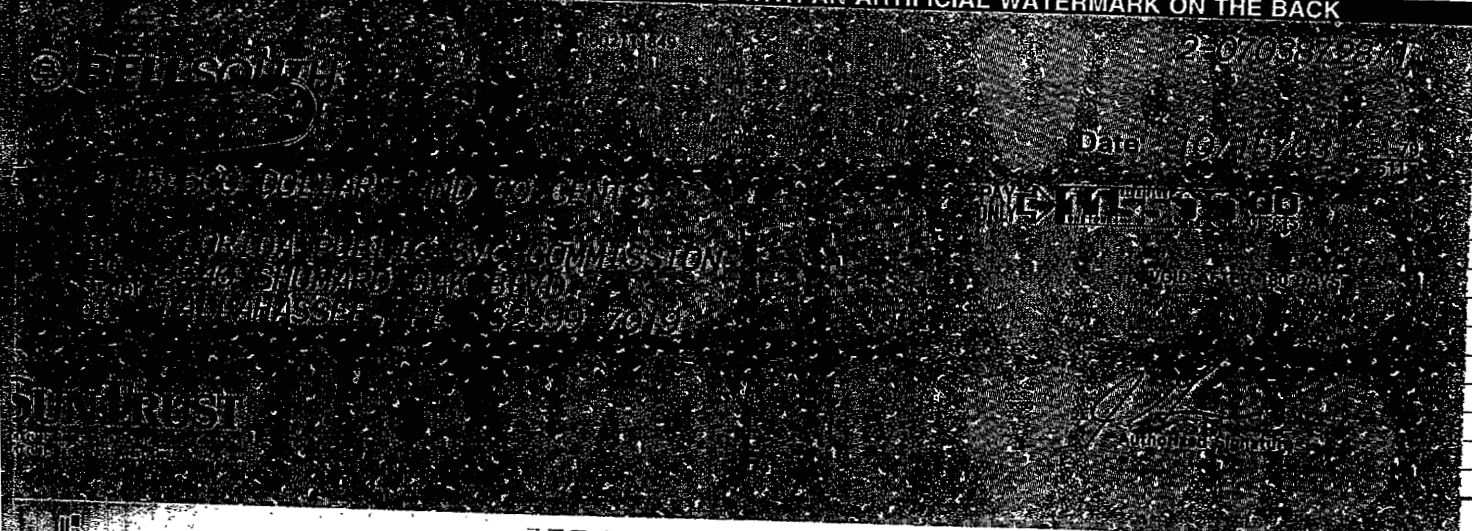
RT

Tier # PSM

ORIGINAL

	Remedy Amount	Previous Months' Adjustments	Total Paid
Customer Trouble Report Rate -- Resale Design	\$ 3,550.00		
Customer Trouble Report Rate -- Resale ISDN	\$ 3,550.00		
Customer Trouble Report Rate -- Resale PBX	\$ 3,550.00		
Customer Trouble Report Rate -- UNE Combo Other	\$ 10,400.00		
Customer Trouble Report Rate -- UNE Digital Loop DS1	\$ 10,400.00		
Customer Trouble Report Rate -- UNE ISDN (includes UDC)	\$ 10,400.00		
Firm Order Confirmation Timeliness (Fully Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Fully Mechanized) -- UNE Other Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- EELs	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- Line Sharing	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- LNP Standalone	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- Resale Business	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- Resale Residence	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE Digital Loop DS1	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE ISDN	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE Other Non Design	\$ 700.00		
FOC & Reject Completeness (Fully Mechanized) -- 2W Analog Loop w/LNP Design	\$ 700.00		
FOC & Reject Completeness (Partially Mechanized) -- EELs	\$ 700.00		
FOC & Reject Completeness (Partially Mechanized) -- UNE ISDN	\$ 700.00		
Maintenance Average Duration Non Dispatch -- UNE ISDN (includes UDC)	\$ 10,400.00		
Maintenance Average Duration Non Dispatch -- UNE Line Sharing	\$ 10,400.00		
Maintenance Average Duration Non Dispatch -- UNE xDSL (ADSL-HDSL-UCL)	\$ 10,400.00		
Percent Flow-Through Service Requests (Summary) -- Total Business	\$ 1,400.00		
Percent Flow-Through Service Requests (Summary) -- Total Residential	\$ 1,400.00		

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\$ 115,500.00

DOCUMENT NUMBER - DATE

02912 FEB 27 03

FPSIC COMMISSION CLERK

Submetric	Remedy Amount	Previous Months' Adjustments	Total Paid
Customer Trouble Report Rate - Resale Design	\$ 3,550.00		
Customer Trouble Report Rate - Resale ISDN	\$ 3,550.00		
Customer Trouble Report Rate - Resale PBX	\$ 10,400.00		
Customer Trouble Report Rate - UNE Combo Other	\$ 10,400.00		
Customer Trouble Report Rate - UNE Digital Loop DS1	\$ 10,400.00		
Customer Trouble Report Rate - UNE ISDN (includes UDC)	\$ 700.00		
Firm Order Confirmation Timeliness (Fully Mechanized) - 2W Analog Loop w/LNP Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Fully Mechanized) - UNE Other Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Fully Mechanized) - 2W Analog Loop Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - 2W Analog Loop w/LNP Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - 2W Analog Loop w/LNP Non Design	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - EELS	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - Line Sharing	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - LNP Standalone	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - Resale Business	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - Resale Residence	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - UNE Digital Loop DS1	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - UNE ISDN	\$ 700.00		
Firm Order Confirmation Timeliness (Partially Mechanized) - UNE Other Non Design	\$ 700.00		
FOG & Reject Completeness (Fully Mechanized) - 2W Analog Loop w/LNP Design	\$ 700.00		
FOG & Reject Completeness (Partially Mechanized) - EELS	\$ 700.00		
EOC & Reject Completeness (Partially Mechanized) - UNE ISDN	\$ 700.00		
Maintenance Average Duration Non Dispatch - UNE ISDN (includes UDC)	\$ 10,400.00		
Maintenance Average Duration Non Dispatch - UNE Line Sharing	\$ 10,400.00		
Maintenance Average Duration Non Dispatch - UNE xDSL (ADSL-HDSL-UCL)	\$ 1,400.00		
Maintenance Average Duration Non Dispatch - Total Business	\$ 1,400.00		
Percent Flow-Through Service Requests (Summary) - Total LNP	\$ 1,400.00		
Percent Missed Repair Appointments Dispatch - 2 w Analog Loop Non-Design	\$ 10,400.00		
Percent of Software Errors Corrected in X (10, 30, 45) Business Days	\$ 1,000.00		
Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Dispatch < 10) - UNE Digital Loop DS1	\$ 10,400.00		
Percent Response Received [in X seconds] - TAG ATLAS	\$ 250.00		
Percent Response Received [in X seconds] - TAG PSIMS/ORB**	\$ 250.00		
Percent Response Received [in X seconds] - TAG RSAG-TN	\$ 250.00		
Reject Interval (Fully Mechanized) - UNE Digital Loop DS1	\$ 700.00		
Reject Interval (Partially Mechanized) - 2W Analog Loop Design	\$ 700.00		
Reject Interval (Partially Mechanized) - 2W Analog Loop Non Design	\$ 700.00		
Reject Interval (Partially Mechanized) - 2W Analog Loop w/LNP Non Design	\$ 700.00		
Reject Interval (Partially Mechanized) - Line Sharing	\$ 700.00		
Reject Interval (Partially Mechanized) - LNP Standalone	\$ 700.00		
Reject Interval (Partially Mechanized) - UNE Loop + Port Combos	\$ 250.00		
Response Interval - CRIS	\$ 250.00		
Response Interval - DLR	\$ 250.00		
Response Interval - LMOS	\$ 250.00		
Service Order Accuracy - Resale	\$ 115,500.00	\$ -	\$ 115,500.00