State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: March 4, 2004

TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM: Jerry M. Hallenstein, Government Analyst II, Division of Competitive Markets &

Enforcement

RE: Docket 0000121A-TP, Agenda for Informal Meeting on March 10, 2004

Attached in an agenda for the informal meeting to be held on March 10, 2004, regarding BellSouth's proposed remedy payment for performance measurement B-10. Please file in Docket 000121A-TP.

03179-04 3/4/04

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-M-E-M-O-R-A-N-D-U-M-

DATE:

March 4, 2004

TO:

All Parties of Record

FROM:

Patricia A. Christensen, Senior Attorney, General Counsel

RE:

Docket 000121A-TP - Investigation into the establishment of operations support

systems permanent performance measures for incumbent local exchange

telecommunications companies. (BELLSOUTH TRACK)

BellSouth's Proposed Remedy Amount for Percent Billing Errors Corrected in "X" Business Days (B-10)

> 10:30 a.m. Wednesday, March 10, 2004 Room 262 Gunter Building Telephone Bridge No. (850) 921-5510

<u>AGENDA</u>

10:30 Introductions

10:35 BellSouth Presentation

Recap of Motion to modify B-10

11:00 CLEC Presentation

Recap of CLEC Coalitions opposition to modify B-10

11:30 Joint Discussion

- Discussion of Bellsouth's proposed fee amount for B-10 as filed with the Commission on 12/4/03
- Discussion and application of Billing Adjustment Request ("Bar") form data compiled by the CLEC Coalition
- Implementation methodology and proposed fee amount for B-10