RIGINAL

Legal Department

NANCY B. WHITE General Counsel - Florida BellSouth Telecommunications, Inc. 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (305) 347-5558

040467-TL

April 6, 2004

Mrs. Blanca S. Bayó Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Florida Public Service Commission Audit Document/Record Request Florida Sales Review

Dear Ms. Bayó:

On March 29, 2004, BellSouth Telecommunications, Inc. filed its Request for Specified Confidential Classification for certain information provided in connection with Staff's request. Today, BellSouth is filing Revised Attachments A, B and C to that Request for Specified Confidential Classification. We ask that you file these revised attachments in the captioned matter.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

RECEIVED & FILED

This request for confidentiality was filed by or on behalf of a

from the EXD/Tech for you to access the confidential material.

(See 04029-04

telecommunications company for undocketed Confidential Document

No. 94326-04 No ruling is required unless the material is subject to a

request per 119.07, FS. Your division director must obtain written permission

Enclosures

AUS CAF

CMP

COM

MMS

SEC OTH

CTR cc: All Parties of Record ECR GCL Marshall M. Criser III OPC

R. Douglas Lackey

Lisa Harvey

DOCUMENT NUMBER - DATE

04325 APR-6 3

FPSC-COMMISSION CLERK

ATTACHMENT A

BellSouth Telecommunications, Inc. Florida Public Service Commission/ Audit Document/Record Request Florida Sales Review Page 1 of 2

REQUEST FOR CONFIDENTIAL CLASSIFICATION OF BELLSOUTH'S RESPONSE TO FLORIDA PUBLIC SERVICE COMMISSIONS AUDIT DOCUMENT/RECORD REQUEST FLORIDA SALES REVIEW

Explanation of Proprietary Information

- 1. This information contains business information related to competitive interests of BellSouth that is proprietary to BellSouth. Specifically this information reflects information associated with vendor contracts and vendor specific pricing negotiated by BellSouth. Disclosure of this data would impair the competitive business interests of BellSouth and would impair BellSouth's ability to contract for goods and/or services on favorable terms. Consequently, this information should be classified as proprietary, confidential business information pursuant to Section 364.183(3)(d), Florida Statutes and is exempt from the Open Records Act.
- 2. The subject information includes methods, practices and procedures developed and used by BellSouth in training its sales personnel. This material is proprietary and confidential business information used by BellSouth in conducting its business and not commonly known by or available to the public. Furthermore, this information has been prepared at great cost to BellSouth, and therefore, others should not be permitted to gain the benefit from not having to develop these instructions and materials themselves. Those practices and procedures are not publicly disclosed, and were developed by BellSouth only be expending a great deal of time and money. Accordingly, this information constitutes confidential business information pursuant to Section 364.183(3)(e), and is exempt from the Open Records Act.

ATTACHMENT A

BellSouth Telecommunications, Inc. Florida Public Service Commission/ Audit Document/Record Request Florida Sales Review Page 2 of 2

REQUEST FOR CONFIDENTIAL CLASSIFICATION OF BELLSOUTH'S RESPONSE TO FLORIDA PUBLIC SERVICE COMMISSIONS AUDIT DOCUMENT/RECORD REQUEST FLORIDA SALES REVIEW

Explanation of Proprietary Information

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