State of Florida



Hublic Serbice Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

May 6, 2004

TO:

Shevie Brown, Division of Competitive Markets and Enforcement

FROM:

Denise N. Vandiver, Chief, Bureau of Auditing

Division of Regulatory Compliance and Consumer Assistance

RE:

Docket No. 030004-GU; Company Name: City Gas Company of Florida:

Audit Purpose: Conservation Gas Cost Recovery Clause:

Audit Control No. 03-037-4-1

Attached is a revised copy of the final audit report for the utility stated above. Exception 1, pages 3 – 8 of the audit report were designated "confidential" and not distributed with the original report on July 25, 2003. This section of the audit report has been declassified and you are being provided with the complete report.

I am sending the utility a copy of this memo and the revised audit report. If the utility desires to file a response to the audit report, it should send the response to the Division of the Commission Clerk and Administrative Services.

DNV/icp Attachment

CC:

Division of Auditing and Safety (Hoppe, District Offices, File Folder) Division of the Commission Clerk and Administrative Services (2) Division of Competitive Markets and Enforcement (Harvey) General Counsel Office of Public Counsel

Rosie Abreu City Gas Company of Florida 955 East 25th Street Hialeah, FL 33013

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Ms. Gloria L. Lopez, Director Regulatory & Business Affairs City Gas Company of Florida 955 East 25th Street Hialeah, FL 33013

DOCUMENT ALMPIN PANT 05383 WX -7 #

FPSC-COMMISSION OF THE



FLORIDA PUBLIC SERVICE COMMISSION

DIVISION OF AUDITING & SAFETY BUREAU OF AUDITING

Miami District Office

CITY GAS COMPANY OF FLORIDA

CONSERVATION COST RECOVERY CLAUSE

HISTORICAL YEAR END DECEMBER 31, 2002

DOCKET NO.030004-GU

AUDIT CONTROL NO.03-037-4-1

Yon Ngo, Audit Wanager

Kathy Welch, District Supervisor

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DIVISION OF AUDITING & SAFETY AUDITOR'S REPORT July 3, 2003

TO: FLORIDA PUBLIC SERVICE COMMISSION AND OTHER INTERESTED PARTIES

We have applied the procedures described in this report to audit the Conservation Cost Recovery schedules for the historical 12-month period ended December 31, 2002 for City Gas Company. These schedules were prepared by the utility as part of its petition for Conservation Cost Recovery in Docket No.030004-GU. There is confidential information associated with this audit.

This is an internal accounting report prepared after performing a limited scope audit. Accordingly, this report should not be relied upon for any purpose except to assist the Commission staff in the performance of their duties. Substantial additional work would have to be performed to satisfy generally accepted auditing standards and produce audited financial statements for public use.

SUMMARY OF SIGNIFICANT PROCEDURES

Our audit was performed by examining, on a test basis, certain transactions and account balances which we believe are sufficient to base our opinion. Our examination did not entail a complete review of all financial transactions of the company. Our more important audit procedures are summarized below. The following definitions apply when used in this report:

Scanned - The documents or accounts were read quickly looking for obvious errors.

Compiled - The exhibit amounts were reconciled with the general ledger, and accounts were scanned for errors or inconsistency.

Reviewed - The exhibit amounts were reconciled with the general ledger, The general account balances were traced to the subsidiary ledgers, and selective analytical review procedures were applied.

Examined - The exhibit amounts were reconciled with the general ledger. The general account balances were traced to the subsidiary ledgers. Selective analytical review procedures were applied, and account balances were tested to the extent further described.

Confirmed - Evidential matter supporting an account balance, transaction, or other information was obtained directly from an independent third party.

Verified - The item was tested for accuracy, and substantiating documentation was examined.

REVENUES: Examined the revenues from the general ledger and reconciled them to the Company schedules CT-3. Compiled the therms sold from the company's revenue worksheets and applied the applicable rate factors approved in Commission orders. Reconciled the revenue calculation to the company's CT-3 schedules. Recomputed bills for various rate classes to determine that the applicable factor was actually charged.

EXPENSES: Examined expense amounts in the general ledger and reconciled them to the company's CT-3 schedules. Staff tested 100% of all advertising expenses by tracing to the invoices and advertisements. From the company's prepaid printout of incentives, staff pulled a judgmental sample. The incentive expenses were traced to vouchers, invoices, and sales contracts. Benefits, payroll, and common costs were also tested through sample selection.

TRUE-UP: Recalculated the true-up and verified the beginning true-up to the orders and the interest rates to the Wall Street Journal.

II. EXCEPTIONS

Exception No.1

Subject: Payroll

Statement of Fact: The payroll for the months of February, May, and November 2002 were selected for testing. The hours of the employees recorded in the "Payroll Report" were compared to individual "Monthly Time Voucher". The following discrepancies were found:

- 1. Richard Carlson distributes his time between ECP1, ECP3, and ECP Common Cost. The ECP Labor Report incorrectly recorded the hours for the months of February and May 2002. See adjustments on the attached schedule.
- 2. Ramiro Sicre allocates his time between ECP1, ECP3, ECP2, ECP7, ECP8, and ECP9. The ECP Labor Report allocated the hours to the incorrect energy conservation programs. See correction on the attached schedule.
- 3. Carmine Laurice allocated 2 hours to ECP9 (account 602.134) for the months of May and November 2002, which did not display in the Payroll Labor Report.
- 4. The Payroll Labor Report did not recorded Geri Boyes' 72 hours to ECP2 (account 602.134) for the first paid period of November 2002.
- 5. The Labor Report recorded 5 and 1.75 hours more than the hours that were reported in the Mary Pelkey's Time Sheet for the months of February and May 2002.
- 6. There were various discrepancies between the ECP Labor Report & Ellowelynn Reilly's Time Sheet for February, May, November 2002. See the adjustments on the following page.
- 7. The ECP Labor Report did not deduct 9.75 hours that were taken off by Acela Robaina in May 2002.

 Also, Acela Robaina was paid an additional \$500.00 (1,138.61-638.61) for the period. The \$500.00 was payment for the referral of a meter reading employee to the company, which was not conservation related expense.

See the adjustments and revised true-up schedule on the following page.

Recommendation: The total amount to be added payroll and benefits is \$4,288.00. The revised interest provision should be increased by \$23.00. The revised total net true-up and interest should be increased by \$4,311.00 (4,288.00+23.00).

Due to time constraints, staff was unable to test the entire 2002 year end payroll. Since similar discrepancies also occurred in prior audits RGO #01-068-4-1, Docket No. 010004-Gu and AUS #02-057-4-2, Docket No.02004-EG, internal control over the recording of the

payroll should be examined to prevent future mistakes. Furthermore, the company should revise all months payroll and provide it to the Commission.

Exception No.1- Payroll Adjustments

| Employee | oyee Month | | Hourly Rate | Total | Account No. |
|--------------------|---------------|---------|-------------|----------|-------------------------|
| FEBRUARY 2002 | | | | | |
| Richard Carlson | 02/07/2002 | (24.00) | 38.98 | (935.44) | MKT RES & PLN (602.188) |
| | 02/07/2002 | 24.00 | 38.98 | 935.44 | ECP3 (602.118) |
| | ÷ — | 0.00 | | | |
| Ramiro Sicre | 02/21/2002 | (10.00) | 33.95 | (339.46) | ECP3 (602.118) |
| | 02/21/2002 | 10.00 | 33.95 | 339.46 | ECP9 (602.134) |
| | | 0.00 | | | |
| Mary Pelkey | 02/07/2002 | (1.00) | 11.38 | (11.38) | EPC1 (602.096) |
| | 02/21/2002 | 6.00 | 11.38 | 68.27 | EPC1 (602.096) |
| | | 5.00 | | | |
| Ellowenlynn Reilly | 02/21/2002 | 3.00 | 9.99 | 29.97 | EPC1 (602.096) |
| | _ | 4.00 | 9.99 | 39.96 | ECP3 (602.118) |
| TOTAL PAYROLL | | | | 126.83 | |
| PERCENTAGE ALI | LOCATED TO BE | NEFIT | | 35.00% | SEE NOTE |
| TOTAL BENEFIT | | | | 44.39 | |
| TO TAL DENETT | | | | 77.08 | |
| TOTAL PAYROLL | & BENEFIT | | | 171.21 | |

Exception No.1- Payroll Adjustments

| Employee | Month Hour Hourly Rate | | | Total | Account No. |
|--------------------|-------------------------|--------|---------|----------|----------------------|
| MAY 2002 | | | | | |
| Richard Carlson | 05/16/2002 | 16.00 | 38.98 | 623.63 | ECP1 (602.096) |
| | 05/16/2002 | 8.00 | 38.98 | 311.81 | ECP3 (602.118) |
| | ⁰ 05/16/2002 | 24.00 | 38.98 | 935.44 | ECP COMMON (602.138) |
| | _ | 48.00 | | | |
| Carmine Laurice | 05/16/2002 | 2.00 | 23.40 | 46.80 | ECP10 (602.135) |
| Mary Pelkey | 05/02/2002 | (1.75) | 11.38 | (19.91) | EPC1 (602.096) |
| Ellowenlynn Reilly | 05/30/2002 | (1.00) | 9.99 | (9.99) | ECP1 (602.096) |
| | | 4.00 | 9.99 | 39.96 | ECP3 (602.118) |
| | | (3.00) | 9.99 | (29.97) | ECP9 (602.134) |
| | | 0.00 | | | |
| Acela Robaina | 05/02/2002 | (4.25) | 16.47 | (70.00) | ECP7 (602.132) |
| | 05/16/2002 | (0.50) | 16.47 | (8.24) | ECP7 (602.132) |
| | | | | (500.00) | ECP7 (602.132) |
| | 05/30/2002 | (5.00) | 16.47 | (82.35) | ECP7 (602.132) |
| TOTAL PAYROLL | | | | 1,237.18 | |
| PERCENTAGE ALI | LOCATED TO BE | NEFIT | _ | 35.00% | SEE NOTE |
| TOTAL BENEFIT | | | <u></u> | 433.01 | |
| TOTAL PAYROLL | & BENEFIT | | | 1,670.19 | |

Exception No.1- Payroll Adjustments

| Employee | Month | Hour | Hourly Rate | Total | Account No. |
|--------------------|-------------------------|----------|-------------|----------|-----------------------------|
| NOVEMBER 2002 | | | | | |
| Carmine Laurice | 11/27/2002 | 2.00 | 23.40 | 46.80 | ECP9 (602.134) |
| Geri Boyles | [©] 11/14/2002 | 48.00 | 22.95 | 1,101.70 | ECP2 (602.107) |
| , | 11/14/2002 | 24.00 | 22.95 | 550.85 | ECP2 (602.107) |
| | _ | 72.00 | | | · (**=**** , |
| Ellowenlynn Reilly | 11/27/2002 | (2.00) | 9.99 | (19.98) | ECP1 (602.096) |
| | | 2.00 | 9.99 | 19.98 | ECP9 (602.134) |
| | | 0.00 | | | |
| TOTAL PAYROLL | | | | 1,699.35 | |
| PERCENTAGE AL | LOCATED TO BE | NEFIT | | 44.00% | SEE NOTE |
| TOTAL BENEFIT | | | | 747.71 | |
| TOTAL PAYROLL | & BENEFIT | | | 2,447.06 | |
| TOTAL ADJUSTM | ENT OF PAYROLL | 4,288.46 | | | |

NOTE: The benefits factor increased from 36.00% to 46.23% at the beginning of the company's fiscal year of October 1, 2002.

However, the recalculation of the benefits from the general ledger revealed 35% was applied from 1/02 to 9/02 and 44% from 10/02 to 12/02. Thus, these percentages were used in calculating the payroll adjustment.

MONTHLY PAYROLL ADJUSTMENTS

| Month | Employees | 602.096 ECP 1 | 602.107 ECP2 | 602.118 ECP3 | 602.132 ECP7 | 602.133 ECP8 | 602.134 ECP9 | 602.135 ECP10 | 602.138 COMMON | 602.188 MKT RES & PLN | TOTAL |
|-----------------|---------------------------------|-------------------|-----------------|-----------------|-----------------|---------------------------------------|--------------------|------------------|-------------------|--------------------------|--------------------|
| | | | | | | | | | ٠, | | |
| | Feb 02 Richard Carlson | | | 935.44 | | | | | | (935.44) | 0.00 |
| | Ramiro Sicre | | | (339.46) | | | 339.46 | • | | (500.44) | 0.00 |
| | Mary Pelkey | 56.89 | | (000.40) | | | 000.10 | | | | 56.89 |
| | Ellowenly Reilly | 29.97 | | 39.96 | | | | | | | 69.94 |
| | Adjustments | 86.86 | 0.00 | 635.94 | 0.00 | 0.00 | 339.46 | 0.00 | 0.00 | (935.44) | 126.83 |
| 35.00% | Adjusted Benefit | 30.40 | | 222.58 | | | 118.81 | | | (327.40) | 44.39 |
| | - | 117.26 | | 858.52 | | | 458.27 | | | (1,262.84) | 171.21 |
| Per Labor Rep | ort Payroll | 7,265.26 | | 5,068.68 | | | 17,683.04 | | | 1,864.11 | 31,881.09 |
| Adjusted Payro | oll & Benefit _ | 7,382.52 | | 5,927.20 | | · · · · · · · · · · · · · · · · · · · | 18,141.31 | | | 601.27 | 32,052.30 |
| | | | | | | | | | | | |
| | May 02 | 202.22 | | 044.04 | | | | | 025.44 | | 1,870.88 |
| | Richard Carlson | 623.63 | | 311.81 | | | | 46.80 | 935.44 | • | 46.80 |
| | Carmine Laurice | (10.01) | | | | | | 40.00 | | | (19.91) |
| 1 | Mary Pelkey Ellowenly Reilly | (19.91) (9.99) | | 39.96 | | | (29.97) | | | | 0.00 |
| ∞ | Acela Robaina | (3.33) | | 05.50 | (660.58) | | (20.01) | | | | (660.58) |
| ı | Adjustments | 593.72 | 0.00 | 351.78 | (660.58) | | (29.97) | 46.80 | 935.44 | 0.00 | 1,237.18 |
| 35.00% | Adjusted Benefit | 207.80 | | 123.12 | (231.20) | | (10.49) | 16.38 | 327.40 |) | 433.01 |
| | · _ | 801.53 | | 474.90 | (891.79) | | (40.46) | 63.18 | 1,262.84 | | 1,670.19 |
| Per Labor Rep | ort Payroll | 10,575.49 | | 7,828.13 | 3,452.50 | | 23,393.43 | 327.57 | 2,667.66 | 3 | 48,244.78 |
| Adjusted Payro | oll & Benefit | 11,377.02 | 0.00 | 8,303.03 | 2,560.71 | 0.00 | 23,352.97 | 390.75 | 3,930.50 | 0.00 | 49,914.97 |
| | | | | | | | | | | | |
| | November 02 Carmine Laurice | | | | | | 46.80 | | | | 46.80 |
| | Geri Boyles | | 1,652.55 | | | | | | | | 1,652.55 |
| | Ellowenly Reilly | (19.98) | ·-···· | | | | 19.98 | | | | 0.00 |
| | Adjustments | (19.98) | 1,652.55 | 0.00 | 0.00 | 0.00 | 66.78 | 0.00 | 0.00 | 0.00 | 1,699.35 |
| 44.00% | Adjusted Benefit _ | (8.79) | 727.12 | ,, | | | 29.38 | | | | 747.71 2.447.06 |
| Dayl shan Day | ant Daymall | (28.77) | 2,379.67 | | | | 96.16 14,056.26 | | | | 2,447.06 |
| Per Labor Rep | on Payron | 8,271.42 | 478.59 | | | | 14,050.20 | | | | 22,000.21 |
| Adjusted Payro | oll & Benefit | 8,242.65 | 2,858.26 | 0.00 | 0.00 | 0.00 | 14,152.42 | 0.00 | 0.00 | 0.00 | 25,253.33 |
| Total Payroll & | Benefit Adjustments | 890.01 | 2,379.67 | 1,333.42 | (891.79) | 0.00 | 513.97 | 63.18 | 1,262.84 | (1,262.84) | 4,288.46 |
| Total Laylon G | Donoite Adjustinents | 000.01 | 2,01,0.01 | 1,000.42 | (001.70) | 3.50 | 0.0.07 | | ., | (1)===101/ | |

| Interest Rates per Wall Street Journal Commercia | i Paper Interest- fir | st | | | | | | | | | | | |
|--|---------------------------------------|--------------------------|--------------------------|--------------------------|---------------|-------------|-------------|-----------|-----------|-----------|-----------|-----------|--------------|
| day reporting 30 day commercial paper rate per T | allahassee memo | | | | | | | | | | | | |
| | January 2002 | Month 1 | 1.780% | J | luly 2002 | Month 7 | 1.750% | | | | | | |
| | February 2002 | Month 2 | 1.770% | | August 2002 | Month 8 | 1.730% | | | | | | |
| | March 2002 | Month 3 | 1.750% | \$ | September 200 | Month 9 | 1.710% | | | | | | |
| | April 2002 | Month 4 | 1.800% | C | October 2002 | Month 10 | 1.760% | | | | | | |
| | May 2002 | Month 5 | 1.750% | t | November 200 | Montin 11 | 1.650% | | | | | | |
| | June 2002 | Month 6 | 1.770% | 0 | December 200 | Month 12 | 1.300% | | | | ·-, | | |
| | | | | | | | | | | | | | |
| Interest-first day reporting of subsequent month | January 2003 | | 1.290% | | | | | | | | | | |
| INTEREST RATES | | | | | | | | | | | | | |
| | 2002 | 2002 | 2002 | 2002 | 2002 | 2002 | 2002 | 2002 | 2002 | 2002 | 2002 | 2002 | |
| | JAN | FEB | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
| | | | | | | | | | | | | | |
| Beginning | 1.780% | 1.770% | 1.750% | 1.800% | 1.750% | 1.770% | 1.750% | 1.730% | 1.710% | 1.760% | 1.650% | 1.300% | |
| Ending | 1.770% | 1.750% | 1.800% | 1.750% | 1.770% | 1.750% | 1.730% | 1.710% | 1.760% | 1.650% | 1.300% | 1.290% | |
| Total | 3.550% | 3.520% | 3.550% | 3.550% | 3,520% | 3.520% | 3,480% | 3.440% | 3.470% | 3,410% | 2.950% | 2.590% | |
| Average | 1.775% | 1.760% | 1.775% | 1.775% | 1.760% | 1.760% | 1.740% | 1.720% | 1.735% | 1.705% | 1.475% | 1.295% | |
| Monthly Average | 0.148% | 0.147% | 0.148% | 0.148% | 0.147% | 0.147% | 0.145% | 0.143% | 0.145% | 0.142% | 0.123% | 0.108% | |
| monthly Average | U. 14076 | U. 14/76 | U. 14076 | U, 14076 | U. 14776 | U. 14170 | 0.14570 | 0.14076 | 0.14076 | 0.14270 | 0.12070 | 0.10070 | |
| CALCULATION OF TRUE-UP | | | | | | | | | | | | | |
| Total Revenues-net of tax, (Line 4) | (185,500) | (163,497) | (172,018) | (132,498) | (124,756) | (128,309) | (126,299) | (129,134) | (119,736) | (121,672) | (140,124) | (153,898) | (1,697,441) |
| Prior True-up (Line 5) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (745,761) |
| Total revenue to current period | (247,647) | (225,644) | (234,165) | (194,645) | (186,903) | (190,456) | (188,446) | (191,281) | (181,683) | (183,819) | (202,271) | (216,045) | (2,443,202) |
| Conservation Expenses (Line 7) | 186,441 | 192,771 | 165,039 | 182,304 | 172,039 | 158,704 | 202,060 | 197,153 | 176,626 | 181,420 | 152,822 | 200,711 | 2,168,090 |
| Payroll Adjustments | | 171 | | | 1,670 | | | | | | 2,447 | | 4,288 |
| | | | | | | | • | | | | | | |
| Adjusted Conservation Expense | 186,441 | 192,942 | 165,039 | 182,304 | 173,709 | 158,704 | 202,060 | 197,153 | 176,626 | 181,420 | 155,269 | 200,711 | |
| True-up this period (Line 8) | (61,206) | (32,702) | (69,126) | (12,341) | (13,194) | (31,752) | 13,614 | 5,872 | (5,257) | (2,399) | (47,002) | (15,334) | (270,824) |
| Interest provision (Line 9) | (1,102) | (1,072) | (1,067) | (1,036) | (957) | (900) | (814) | (703) | | (527) | (411) | (327) | (9,536) |
| True-up & interest beginning (Line 10) | (745,761) | (745,922) | (717,550) | (725,595) | (676,826) | (628,829) | (599,334) | (524,387) | | (400,801) | (341,580) | (326,845) | 745 704 |
| Prior true-up coll. refunded | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 82,147 | 745,761 |
| Total net true-up (Revised) | (745,922) | (717,550) | (725,595) | (676,826) | (628,829) | (599,334) | (524,387) | (457,071) | | (341,580) | (326,845) | (280,360) | (284,671) |
| True-up for the month CO. FILING | (745,923) | (717,724) | (725,768) | (676,998) | (630,675) | (601,182) | (526,237) | (458,925) | (402,657) | (343,439) | (331,155) | (284,671) | (204,071) |
| Difference | 1 | 174 | 173 | 172 | 1,846 | 1,848 | 1,850 | 1,854 | 1.856 | 1,859 | 4,310 | 4,311 | |
| · | | | | | | | | | | | | | |
| CALCULATION OF INTEREST | | | | | | | | | | | | | |
| Beginning true up and int. | (745,761) | (745,922) | (717,550) | (725,595) | (676,826) | (628,829) | (599,334) | (524,387) | (457,071) | (400,801) | (341,580) | (326,845) | (6,890,502) |
| Ending true-up before int | | | | | (627,872) | (598,434) | (523,573) | (456,368) | | (341,053) | (326,435) | (280,032) | (6,415,564) |
| Total | (744,820) (1,4 9 0,581) | (716,477) (1,482,400) | (724,529) (1,442,078) | (675,789) (1,401,384) | (1,304,698) | (1,227,263) | (1,122,907) | (980,756) | (857,252) | (741,854) | (868,015) | (606,878) | (13,306,066) |
| TOIB! | (1,480,381) | (1,402,400) | (1,442,076) | (1,401,304) | (1,304,030) | (1,221,200) | (1,122,507) | (800,730) | (001,202) | (141,004) | (000,010) | (000,010) | (10,000,000) |
| Average true up | (745,291) | (731,200) | (721,039) | (700,692) | (652,349) | (613,632) | (561,454) | (490,378) | (428,626) | (370,927) | (334,007) | (303,439) | (6,653,033) |
| interest rate per above | 0.15% | 0.15% | 0.15% | 0.15% | 0.15% | 0.15% | 0.15% | 0.14% | 0.14% | 0.14% | 0.12% | 0.11% | |
| Interest per staff | (1,102) | (1,072) | (1,067) | (1,036) | (957) | (900) | (814) | (703) | (620) | (527) | (411) | (327) | (9,536) |
| True-up for the month per (WP 2) Company's Fill | (1,102) | (1,073) | (1,067) | (1,037) | (958) | (903) | (817) | (706) | (622) | (530) | (414) | (329) | (9,558) |
| Difference | 0 | 1_ | 0 | 1 | 1 | 3 | 3 | 3 | 2 | 3 | 3 | 2 | 22 |

Source: Company prepared schedule A-2

III. DISCLOSURES

Disclosure No. 1

Subject: Incentives

Statement of Fact: The company incorrectly booked the ECP3 incentives to ECP7 incentives. The following mistakes were discovered based on random sample testing:

| Sample Item No. | Program | Date | Amount Booked | Amount Removed |
|-----------------|--------------|--------------------|----------------------|--------------------|
| 19 20 | ECP7 ECP7 | 1/31/02 2/28/02 | 3,625.00 1,575.00 | 1,575.00 525.00 |
| Total to | unt 606.877) | 2,100.00 | | |

Since the adjustment results in the transferring of the incentive expense from ECP7 to EC3, the outcome does not affect the final true-up.

IV. EXHIBITS

CITY GAS COMPANY OF FLORIDA DOCKET NO. 030004-GU EXHIBIT ____(GL-1) PAGE 3

ACTUAL CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2002 THROUGH DECEMBER 2002

| PROGRAM NA | ME | CAPITAL INVESTMENT | | MATERIALS & SUPPLIES | ADVERTISING | INCENTIVES | OUTSIDE SERVICES | VEHICLE | OTHER | TOTAL |
|-------------|----------------------------|--------------------|---------|-------------------------|-------------|------------|---------------------|---------|-------|-----------|
| | | | | | | | | | | |
| PROGRAM 1: | SINGLE FAMILY HOME BUILDER | - | 123,685 | - | 15,883 | 1,099,602 | - | 9,399 | - | 1,248,569 |
| PROGRAM 2: | MULTI FAMILY HOME BUILDER | - | 9,849 | - | - | 16,706 | - | 1,717 | • | 28,272 |
| PROGRAM 3: | ELECTRIC REPLACEMENT | - | 88,767 | - | 89,116 | 91,457 | • | 5,311 | - | 274,651 |
| PROGRAM 4: | DEALER PROGRAM | • | - | - | - | - | - | - | - | - |
| PROGRAM 5 | SCHOOLS PROGRAM | - | - | - | - | - | - | - | - | • |
| PROGRAM 6: | PROPANE CONVERSION | - | 14 | - | - | • | - | 75 | - | 89 |
| PROGRAM 7: | WATER HEATER RETENTION | - | 29,848 | • | - | 32,125 | - | 1,364 | : - | 63,337 |
| PROGRAM 8: | RESIDENTIAL CUT AND CAP | - | 14,632 | - | • | 3,768 | - | 814 | - | 19,214 |
| PROGRAM 9: | COMM/IND CONVERSION | - | 264,157 | - | - | 21,317 | - | 13,091 | - | 298,565 |
| PROGRAM 10: | ALTERNATIVE TECHNOLOGY | - | 4,672 | - | 2,450 | - | - | 1,603 | - | 8,725 |
| | COMMON COSTS | | 36,532 | | 149,715 | | 39,330 | 1,091 | - | 226,668 |
| TOTAL | TOTAL OF ALL PROGRAMS | | 572,156 | | 257,164 | 1,264,975 | 39,330 | 34,465 | | 2,168,090 |

CITY GAS COMPANY OF FLORIDA DOCKET NO. 030004-GU

EXHIBIT ____(GL-1)
PAGE 9

ENERGY CONSERVATION ADJUSTMENT CALCULATION OF TRUE-UP AND INTEREST PROVISION JANUARY 2002 THROUGH DECEMBER 2002

| | Jan-02 | Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | Jul-02 | Aug-02 | Sep-02 | Oct-02 | Nov-02 | Dec-02 | Total |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------------------|------------------------|-------------|
| | | | | | | | | | | | | | |
| 1 RCS AUDIT FEES | • | - | - | • | - | - | - | • | - | - | - | - | - |
| 2 OTHER PROGRAM REVS | - | • | • | • | - | - | - | - | • | • | • | • | • |
| 3 CONSERV ADJ REVS | (185,501) | (163,497) | (172,018) | (132,498) | (124,757) | (128,309) | (126,298) | (129,135) | (119.736) | (121,672) | (140,124) | (153,898) | (1,697,443) |
| 4 TOTAL REVENUES 5 PRIOR PERIOD TRUE UP NOT | (185,501) | (163,497) | (172,018) | (132,498) | (124,757) | (128,309) | (126,298) | (129,13° | (119,736) | (121,672) | (140,124) | (153,898) | (1,697,443) |
| APPLICABLE ID INIS PERIOD | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,147) | (82,147) | (62,147) | (62,147) | (62,147) | (62,147) | (62,144) | (745,761) |
| CONSERVATION REVENUES | | | | • | | | | | | | | | |
| 6 APPLICABLE TO THE PERIOD | (247,648) | (225,644) | (234,185) | (194,645) | (186,904) | (190,456) | (188,445) | (191,282) | (181,883) | (183,819) | (202,271) | (216,042) | (2,443,204) |
| CONSERVATION EXPENSES 7 (FROM CT-3, PAGE 1) | 186,441 | 192,771 | 165,039 | 182,304 | 172,039 | 158,704 | 202,060 | 197,153 | 176,626 | 181,420 | 152,822 | 200,711 | 2,168.090 |
| • | | | | | | | | • | • | • | | • | |
| 8 TRUE-UP THIS PERIOD | (61,207) | (32,873) | (69,126) | (12,341) | (14,865) | (31,752) | 13,615 | 5,871 | (5,257) | (2,399) | : ^(49,449) | (15,331) | (275.114) |
| 9 INTEREST PROVISION THIS PERIOD | | | | | | | | | | | | - | |
| (FROM CT-3 PAGE 3) | (1,102) | (1.073) | (1,067) | (1,037) | (958) | (903) | (817) | (706) | (622) | (530) | (414) | (329) | (9,557) |
| 10 TRUE-UP & INTER PROV | | | | | | | | | | | | | |
| BEGINNING OF MONTH | (745,761) | (745,923) | (717,722) | (725.768) | (676,998) | (630,675) | (601,182) | (526,237) | (458,925) | (402,657) | (343,439) | (331,155) | |
| 11 PRIOR PERIOD TRUE UP | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| COLLECTED/(REFUNDED) | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,147 | 62,144 | |
| 12 TOTAL NET TRUE UP (SUM LINES 8+9+10+11) | (745,923) | (717,722) | (725,768) | (676,998) | (630,675) | (601,182) | (526,237) | (458,925) | (402,657) | (343,439) | (331,155) | (284, 6 71) | (284,671) |

CITY GAS COMPANY OF FLORIDA DOCKET NO. 030004-GU EXHIBIT ____(GL-1) PAGE 10

CALCULATION OF TRUE-UP AND INTEREST PROVISION JANUARY 2002 THROUGH DECEMBER 2002

| | | | | | | | | | | | 1 | | | | |
|-----|----------|--|---------------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------|-----------|-----------|-------------|-----------|---------|
| | | INTEREST PROVISION | Jan-02 | 'Feb-02 | Mar-02 | Apr-02 | May-02 | Jun-02 | Jul-02 | Aug-02 | Sep-02 | Oct-02 | Nov-02 | Dec-02 | Total |
| | 1. | BEGINNING TRUE-UP | (745,761) | (745,923) | (717,722) | (725,788) | (676,998) | (630,675) | (601,182) | (526,237) | (458,925) | (402,657) | (343,439) | (331,155) | |
| | 2 | ENDING TRUE-UP BEFORE INTEREST | (744,821) | (716,649) | (724,701) | (875,962) | (629,716) | (600,280) | (525,420) | (458,219) | (402,035) | (342,909) | (330,741) | (284,342) | |
| | 3 | TOTAL BEGINNING & ENDING TRUE-UP | (1,490,582) | (1,462,573) | (1,442,423) | (1,401,730) | (1,306,715) | (1,230,954) | (1,126,603) | (984,456) | (860,959) | (745,586) | (674,180) | (615.497) | |
| | 4 | AVERAGE TRUE-UP* (LINE 3 TIMES 50%) | (745,291) | (731,286) | (721,211) | (700,865) | (653,357) | (615,477) | (563,301) | (492,228) | (430,480) | (372,783) | (337,090) | (307,749) | |
| 1 / | 5 | INTER. RATE - 1ST DAY OF REPORTING MONTH | 1,780% | 1 770% | 1 750% | 1 800% | 1 750% | 1 770% | 1 750% | 1 730% | 1 710% | 1 760% | 1 650% | 1 300% | |
| | 6 | INTER RATE - 1ST DAY OF SUBSEQUENT MONTH | 1 770% | 1 750% | 1 800% | 1 750% | 1 770% | 1 750% | 1 730% | 1 710% | 1 760% | 1 650% | 1 300% : | 1 290% | |
| | 7 | TOTAL (SUM LINES 5 & 6) | 3 550% | 3 520% | 3 550% | 3 550% | 3 520% | 3 520% | 3 480% | 3 440% | 3 470% | 3 410% | 2 950% | 2 590% | |
| | 8 | AVG INTEREST RATE (LINE 7 TIMES 50%) | _. 1 775% | 1 760% | 1 775% | 1 775% | 1 760% | 1 760% | 1 740% | 1 720% | 1 735% | 1 705% | 1 475% | 1 295% | |
| | 9 | MONTHLY AVG INTEREST RATE | 0 148% | 0 147% | 0 148% | 0 148% | 0 147% | 0 147% | 0 145% | 0 143% | 0 145% | 0 142% | 0 123% | 0 108% | |
| | 10 10 | INTEREST PROVISION (LINE 4 TIMES LINE 9) a INT ADJ | (1,162) | (1.073) | (1,067) | (1,037) | (958) | (903) | (817) | (706) | (622) | (530) | (414) | (329) | (9 557) |