

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 7, 2004
TO: All Parties and Interested Persons
FROM: Patricia A. Christensen, Senior Attorney, General Counsel
RE: Docket No. 000121A-TP - Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (BELLSOUTH TRACK)

There will be a meeting in the above-referenced docket at the following time and place:

9:30 a.m., Tuesday, July 13, 2004
Room 362, Gerald Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, Florida

The purpose of this meeting is to address issues raised at the July 1, 2004, Staff Workshop, on the prospective scope and methodology for completing an audit of BellSouth's Performance Assessment Plan including the Service Quality Measurement Plan for performance measurement and the Self-Effectuating Enforcement Mechanism Administrative Plan for penalty payments. There may also be discussion of procedural matters associated with this docket. All interested persons are invited to attend.

Those persons not able to attend the meeting should dial the following number promptly at 9:30 a.m., on Tuesday, July 13, 2004, to participate by phone: Suncom: 210-0962; Non-Suncom (850) 410-0962.

If you have further questions about this meeting, please call me at (850) 413-6220 or Lynn Fisher at (850) 413-6822.

PAC/js

DOCUMENT NUMBER-DATE

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