JAMES E. "JIM" KING, JR. President



Harold McLean Public Counsel

ORIGINAL

STATE OF FLORIDA OFFICE OF PUBLIC COUNSEL

c/o THE FLORIDA LEGISLATURE 111 WEST MADISON ST. ROOM 812 TALLAHASSEE, FLORIDA 32399-1400 850-488-9330

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US
WWW.FLORIDAOPC.GOV

August 31, 2004

JOHNNIE BYRD Speaker



Charles J. Beck Deputy Public Counsel

Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket No. 04.0604-TL

Dear Ms. Bayo:

OTH KIM P

CLERK

AUG 31 PM 4: 2

Enclosed for filing in the above-referenced dockets is the original and 15 copies of Citizens' Petition Requesting Hearing Pursuant to §120.57, Florida Statutes, and Protest of Proposed Agency Action.

Please indicate the time and date of receipt on the enclosed duplicate of this letter and return it to our office.

Cincoroly

Sincerery,
Charles J. Beck
Deputy Public Counse

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

09527 AUG31 #

FPSC-COMMISSION OF FRK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Adoption of the National School Lunch)
Program and an income-based criterion at or) Docket no. 040604-TL
below 135% of the Federal Poverty Guidelines)
as eligibility criteria for the Lifeline and Link-) Filed August 31, 2004
Up programs)
)

PETITION REQUESTING HEARING PURSUANT TO §120.57, FLORIDA STATUTES, AND PROTEST OF PROPOSED AGENCY ACTION

Pursuant to Rules 25-22.029 and 28-106.201, F. A. C., and §350.0611, Fla. Stat. (2003), the citizens of Florida (Citizens) file this petition to protest proposed agency action order no. PSC-04-0781-PAA-TL issued August 10, 2004 ("PAA order"), and to request an evidentiary hearing under §120.57, Fla. Stat. (2003).

- 1. §350.0611, Fla. Stat. (2003) provides that it shall be the duty of the Public Counsel to provide legal representation for the people of the state in proceedings before the Commission. It specifically provides the Public Counsel the power to appear, in the name of the state or its citizens, in any proceeding or action before the Commission and urge therein any position which he or she deems to be in the public interest.
- 2. The action taken by the Florida Public Service Commission in its proposed agency action order no. PSC-04-0781-PAA-TL affects the substantial interests of Citizens because the order would change the eligibility criteria and

certification processes for Lifeline and Link-Up assistance applicable to Florida's citizens.

- 3. The name, address and telephone numbers of petitioner are as follows: Harold McLean, Public Counsel, c/o Florida Legislature, 111 West Madison Street, room 812, Tallahassee, FL 32399-1400, telephone 850-488-9330, fax 850-488-4491.
- Petitioner received notice of the Commission's decision by downloading a copy of order no. PSC-04-0781-PAA-TL from the Commission's web site on or about August 10, 2004.
- 5. Only 13.7% of the customers currently eligible for Lifeline and Link-Up assistance participate in the program.¹ As of July 30, 1997, there were 155,302 Lifeline subscribers for all local exchange companies in Florida, but by March, 2004, that number had actually declined to 150,686 **customers**.²
- 6. The PAA order notes that one of the major reasons more eligible consumers have not signed up for the Lifeline and Link-Up assistance programs is the time-consuming certification process.³ In response to this concern, the PAA order adopts a self-certification procedure limited to people qualifying for Lifeline or Link-Up

¹ PSC staff calculated the 13.7% take-rate figure directly from numbers that are reported by the local exchange companies to the Universal Service Administrative Agency. Transcript of item 6A from the July 20, 2004 agenda conference at 54.

² Transcript of item 6A from the July 20, 2004 agenda conference at 13.

³ Order at 5.

using program-based criteria.⁴ However, the PAA order limits benefits to \$8.25 per month for consumers using the self-certification process. Persons using other certification processes qualify for the full Lifeline benefits of \$13.50 per month.

- 7. There is no discernible reason for limiting the benefits for self-certification customers to \$8.25 per month. If self-certification is adequate to qualify for federal Lifeline assistance, it should also be adequate for the amount funded by the companies in the state. The PAA order provides no basis for limiting the benefits payable to consumers who would use the self-certification process.
- 8. Citizens submit the following disputed issues of material fact, policy, and law for resolution in a hearing conducted under 120.57, Florida Statutes (2003):
 - a. What is the basis for providing consumers using the self-certification process only \$8.25 per month in assistance?
 - b. Should consumers using the self-certification process for Lifeline and Link-Up eligibility qualify for \$13.50 monthly assistance?

WHEREFORE, Citizens protest the Commission's proposed agency action order no. PSC-04-0781-PAA-TL issued August 10, 2004,

⁴ Order at 8.

and request an evidentiary hearing to be held pursuant to §120.57, Fla. Stat. (2003).

Respectfully submitted,

HAROLD MCLEAN PUBLIC COUNSEL

Charles J. Beck Deputy Public Counsel

Office of Public Counsel c/o The Florida Legislature 111 W. Madison Street Room 812 Tallahassee, FL 32399-1400

(850) 488-9330

Attorney for Florida's Citizens

DOCKET NO. 040604-TL

CERTIFCATE OF SERVICE

I HEREBY CERTIFY that a copy of the foregoing has been furnished by U.S.

Mail or hand-delivery to the following parties on this 31st day of August, 2004.

Samantha Cibula Division of Legal Services Fla. Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Charles Rehwinkel Sprint-Florida Incorporated 1313 Blairstone Road FLTH00107 Tallahassee, FL 32301

Michael Gross
Vice President, Regulatory Affairs
& Regulatory Counsel
Florida Cable Telecomm. Assoc.
246 East 6th Avenue
Tallahassee, FL 32303

Nancy B. White c/o Nancy H. Sims BellSouth Telecommunications, Inc. 150 South Monroe Street, Suite 400 Tallahassee, FL 32301

Richard Chapkis
Vice President & General Counsel
Verizon Florida, Inc.
201 North Franklin Street
FLTH0717
Tampa, FL 33601

Thomas M. McCabe, Manager TDS Telecom/Quincy Telephone 107 W. Franklin Street Quincy, FL 32353